

NHTSA Consumer Complaints as of July 21, 2014

6 10574733 2008 TOYOTA SIENNA POWER TRAIN TL* THE CONTACT OWNS A 2008 TOYOTA SIENNA. THE CONTACT STATED THERE THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN ID 13V429000 (POWER TRAIN) HOWEVER, THE DEALER REFUSED TO HONOR THE RECALL FOR AN UNKNOWN REASON. THE MANUFACTURER WAS NOTIFIED AND WOULD NOT AUTHORIZE ANOTHER DEALER TO SERVICE THE VEHICLE UNDER THE RECALL. THE CONTACT HAD NOT EXPERIENCED A FAILURE. WAILUKU

HI Failure Date: 03/24/2014

6 10569177 2008 TOYOTA SIENNA POWER TRAIN T-SB-0047-10 FROM SAFERCAR.GOV "SOME VEHICLES EQUIPPED WITH 2GR-FE/FXE ENGINE. THE RUBBER PORTION OF THE OIL SUPPLY HOSE FOR VVT-I ACTUATOR MAY DEGRADE OVER TIME. THIS CONDITION MAY CAUSE OIL TO LEAK FROM THE VVT-I OIL HOSE PRODUCING ABNORMAL ENGINE NOISE AND THE OIL PRESSURE LIGHT TO ILLUMINATE " THIS TSB AFFECTS TOYOTA VEHICLES GOING BACK TO AT LEAST 2008-PRESENT. THIS IS A MAJOR ISSUE, AND I FEEL THIS SHOULD BE HANDLED AS A RECALL INSTEAD OF A TSB DUE TO THE SEVERITY OF THE ISSUE IF/WHEN THE PIPE BREAKS. I RECENTLY ELECTED TO HAVE MY VEHICLE REPAIRED ON MY OWN JUST SO I WOULDN'T HAVE TO WORRY ABOUT THIS ISSUE HAPPENING TO ME OR MY WIFE, AND THUS BLOWING UP MY SIENNA'S ENGINE CAUSING THOUSANDS OF DOLLARS IN DAMAGES. SEEMS PRETTY BAD THAT A RECALL CAN BE ISSUED FOR FLOOR MATS AND ACCELERATOR ISSUES, BUT NO RECALL IS ISSUED FOR THIS ISSUE WHICH CAN DRAIN THE OIL FROM YOUR ENGINE IN A MINUTE, BLOW UP YOUR ENGINE, AND THEN POSSIBLY WRECK YOUR VEHICLE. CONSUMER'S ENGINES ARE NOW BEING DESTROYED, AND THIS IS SHOWING UP IN DIFFERENT ONLINE FORUMS. I FEEL THAT THE NHTSA NEEDS TO FORCE TOYOTA TO REPLACE ALL OF THE DEFECTIVE ENGINE OIL COOLER PIPES WITH THE NEWER METAL ONES THAT THE TSB ADDRESSES. THEY SHOULD ALSO BE FORCED TO REIMBURSE ALL COSTS TO THOSE INDIVIDUALS THAT EITHER NEEDED TO HAVE THE REPAIR DONE, OR DECIDED TO PREVENTATIVELY HAVE THE REPAIR DONE ON THEIR OWN BEFORE THOSE PIPES BURST ON THEIR OWN. TOYOTA HAS TOLD ME THAT MY VEHICLE WAS NOT AFFECTED BY THEIR

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LIMITED SERVICE CAMPAIGN CSC-10033553-6074 BUT MY CAR HAS SEEPAGE FROM THE RUBBER PORTION OF THE HOSE THAT WAS DIAGNOSED BY GRAPEVINE TOYOTA DEALERSHIP YESTERDAY. VERY SAD SITUATION THAT SUCH A DANGEROUS CONDITION EXISTS IN SO MANY TOYOTA VEHICLES WITH THE V-6 (2GR-FE) ENGINE. PLEASE HELP!!! FORT WORTH TX Failure Date: 02/26/2014

6 10556469 2008 TOYOTA SIENNA POWER TRAIN TL- THE CONTACT OWNS A 2008 TOYOTA SIENNA. THE CONTACT STATED THERE WAS A RECALL ASSOCIATED WITH NHTSA CAMPAIGN ID NUMBER 13V429000 (POWER TRAIN); HOWEVER, THE CONTACT WAS UNABLE TO HAVE THE VEHICLE SERVICED BECAUSE THE REMEDY PART WAS NOT AVAILABLE TO PERFORM THE REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE PROBLEM. THE CONTACT HAD NOT EXPERIENCED A FAILURE. RK ALEXANDRIA VA Failure Date: 10/16/2013

6 10556221 2008 TOYOTA SIENNA POWER TRAIN I WAS DROPPING MY KIDS OF TO SCHOOL IN THE MORNING. I STOP BY AT MY FRIEND'S APT TO PICK HER UP WITH HER BABY. THIS IS MY DAILY ROUTINE. SO ON THE DAY OF THE INCIDENT, I DID THE SAME THING, PARKED MY VAN, GOT OUT, AND WENT TO THE APARTMENT' S EXIT DOOR FROM WHERE MY FRIEND WAS COMING. MY CHILDREN WERE SEATED IN THE CAR AND I WAS PICKING UP THE BABY FROM MY FRIEND WHEN BOTH OF US HEARD MY ELDEST SON AGED 10, SCREAMING THAT "THE CAR IS MOVING MAMA", AND IN PANIC HE OPENED HIS DOOR AND TRIED TO GET OFF HIS SEAT BELT AND WAS TRYING TO JUMP. I SAW THE VAN ROLLING BACK , I PUT THE BABY ON THE GRASS AND RUSHED TO HELP MY KIDS IN THE MOVING VAN THAT WAS ROLLING BACKWARDS DOWNHILL. FIRST I PUSHED MY SON IN AS HIS LEG WAS CAUGHT IN THE SEAT BELT AND HE COULDN'T JUMP FORWARDS AND THEN I MOVED AROUND THE BACK OF THE VAN, HIT MY KNEE ON THE BUMPER AND MY FRIEND CAME FROM THE FRONT , SHE OPENED THE DOOR AND I WAS ABLE TO PUT THE HANDBRAKES ON. BUT IN DOING SO AFTER BUMPING HARD ON MY RIGHT KNEE FROM THE MOVING CAR, AND WHEN I APPLIED THE BRAKES, I

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SAT ON THE GROUND AND HIT MY KNEE AGAIN. THE CAR STOPPED AND I TRIED TO CALM MYSELF BECAUSE THERE WERE 4 KIDS INSIDE WHEN THE VAN WAS ROLLING AWAY AND 3 OF THEM WERE SMALL, SO THEY WERE CRYING. MY FRIEND CALMED ME AND WE SET OFF. MY KNEE WAS HEAVILY BRUISED AND ACHING. I CAME HOME AND TOOK PAINKILLERS AND COULDN'T GET ANY XRAY'S DONE BECAUSE I DIDN'T HAVE ANY MEDICAL INSURANCE. TO THIS DAY ONCE OR TWICE A WEEK, I USE PAINKILLERS FOR MY KNEE WHICH WAS PERFECT BEFORE. MY KIDS WERE SAFE AND NOTHING MAJOR HAPPENED WHICH COULD HAVE, BUT WE ALL WENT THROUGH A VERY PANICKY AND TERRIBLE EXPERIENCE WHICH I HOPE NEVER HAPPENS AGAIN. IF THE VAN WOULDN'T HAVE STOPPED IN TIME, MY CHILDREN COULD HAVE BEEN BADLY INJURED. *TR COLUMBIA HEIGHTS MN Failure Date: 10/31/2013

6 10531664 2008 TOYOTA SIENNA POWER TRAIN WHILE DRIVING ON INTER-STATE I-10 WEST BOUND CLOSE TO 183 MARKER, AT 65 MPH, THE RPM SHOT TO 7000 AND CAR STARTED TO SLOW DOWN. THE CAR STOPPED WITH TRANSMISSION FAILURE. IT WAS 2200 HOURS WITH MY FAMILY OF 4 KIDS AND WIFE ON BOARD. TO REPLACE THE TRANSMISSION (USED ONE 90000 MILES) TOYOTA LEGACY CHARGED ME 3500\$. ITS A LOT OF MONEY. ADDITIONALLY, YOU CANNOT TRUST TOYOTA BRAND FOR SUCH POOR WORKMANSHIP WHERE POWER TRAIN IS PRONE TO FAILURES ON 5 YEARS OLD VEHICLES. *TR MONTGOMERY AL Failure Date: 07/22/2013

6 10510297 2008 TOYOTA SIENNA POWER TRAIN ON A RAINY SUNDAY AFTERNOON I WAS DRIVING 65 MPH ON THE INTERSTATE WHEN THE CHECK ENGINE, VSC AND TRAC OFF LIGHTS CAME ON. THE VEHICLE WAS TAKEN DIRECTLY TO THE DEALER THE NEXT MORNING (69 ADDITIONAL MILES WERE DRIVEN). WHEN TESTED THE CODE INDICATED TO INSPECT THE VVT-1 SYSTEM, INCLUDING THE ACTUATOR BOLTS AND ALIGNMENT. UPON INSPECTION (REQUIRING THE ENGINE TO BE PARTIALLY DISASSEMBLED) IT WAS DETERMINED THAT THE VVTI GEAR WAS COMING APART CAUSING DEBRIS TO SPREAD THROUGHOUT THE CAMSHAFT GEARS AND HOUSING ONLY FOR CAM BANK 1. THIS IS AN OBVIOUS MATERIAL QUALITY DEFECT AND TOYOTA'S

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ONLY STATEMENT IS "WE DON'T HAVE A RECALL FOR THIS". MY VAN IS 90 DAYS PAST THE 5 YEAR & 17,369 MILES OVER THE 60,000 WARRANTY. (NOTE: OTHER MANUFACTURER'S OFFER A 100,000 POWERTRAIN WARRANTY). THIS VAN HAS ONLY BEEN SERVICED BY THIS DEALER. THIS SINGLE REPAIR BILL IS \$4,295.00 WITH NO GUARANTEE THE OTHER CAM BANK WON'T DO THE SAME THING, REQUIRING ANOTHER HIGH SERVICE BILL. AFTER 3 DAYS OF WAITING FOR TOYOTA TO INVESTIGATE, THEY ONLY OFFERED A GOODWILL CONTRIBUTION TO THE REPAIRS OF \$2,400 ... BUT ONLY AFTER I SUBMIT PAID RECEIPTS AND THEN WAIT 10 WEEKS FOR THEM TO REIMBURSE ME. THEY FLAT OUT REFUSED TO SEND THE PAYMENT TO THE DEALER. THIS IS TOYOTA'S PREMIER FAMILY VEHICLE AND IF THE ENGINE HAS SEIZED WHILE DRIVING COULD HAVE KILLED MY FAMILY OR SOMEONE ELSE. I HAVE DRIVEN TOYOTA'S FOR OVER 15 YEARS AND NEVER HEARD OF THIS KIND OF MATERIALS DEFECT AND THEN TO BE TREATED THIS POORLY OVER A MAJOR SAFETY ISSUE THAT IS A DIRECT RESULT OF POOR QUALITY MATERIALS. I GUESS THEY WOULD HAVE BEEN MORE INTERESTED IF SOMEONE HAD DIED. I THINK EVERYONE WHO OWNS A 2008 SIENNA SHOULD BE AWARE THAT THIS MODEL HAS A VVTI GEAR MATERIAL QUALITY DEFECT THAT CAN BE EXPENSIVE TO REPAIR OR CAUSE THE ENGINE TO SEIZE WHILE DRIVING AND KILL SOMEONE. WHO KNOWS IF OTHER 08 MODELS ARE ALSO AFFECTED.

*TR CUMMING GA Failure Date: 04/28/2013

6 10472041 2008 TOYOTA SIENNA POWER TRAIN TL* THE CONTACT OWNS A 2008 TOYOTA SIENNA. THE CONTACT STATED THAT THE VEHICLE COULD ERRONEOUSLY BE SHIFTED INTO ANY GEAR WITHOUT HAVING THE KEY IN THE IGNITION. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WAS CONTACTED AND STATED THAT THEY WOULD RETURN HIS CALL AT A LATER DATE. THE FAILURE AND THE CURRENT MILEAGE WAS 50,000. MILFORD MA Failure Date: 08/19/2012

6 10470607 2008 TOYOTA SIENNA POWER TRAIN WE HAVE OWNED THE SIENNA FOR 4 YEARS AND 53,000 MILES WITHOUT INCIDENCE. WE HAVE HAD IT SERVICED BY THE TOYOTA DEALER AND HAVE HAD ALL

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SCHEDULED MAINTENANCE. ONE AFTERNOON, AFTER DRIVING THE SIENNA ALL DAY, WE PULLED IT INTO OUR DRIVEWAY (WHICH IS ON A SLIGHT INCLINE) AND PLACED IT INTO PARK. AFTER DOING THIS, INSTEAD OF THE BRAKES BEING APPLIED, THE SIENNA ROLLED BACK AS THOUGH IT WERE IN NEUTRAL. WE BROUGHT THE SIENNA TO THE TOYOTA DEALER WHO INSPECTED IT. THEY TOLD US THE PIN THAT ENABLES THE BRAKES UPON PLACING THE SIENNA IN PARK WAS COMPLETELY SHOT AND THE ENTIRE TRANSMISSION WOULD NEED TO BE REPLACED. THE SERVICE MANAGER SAID HE HAS NEVER SEEN SOMETHING LIKE THIS BEFORE AND THAT THESE PINS DON'T WEAR OUT OVER TIME. THE SERVICE MANAGER ALSO TOLD US THAT YOU WOULD ONLY SEE DAMAGE TO THE PIN IF YOU WERE DRIVING THE CAR AND THEN SUDDENLY PUT IT INTO PARK WHILE MOVING AT A HIGH SPEED. THE SERVICE MANAGER CONTACTED THE OFFICES OF TOYOTA CORPORATE AND HAD THE CASE REVIEWED. IT WAS DETERMINED BY TOYOTA CORPORATE TO BE RELATED TO THE WARRANTY AND THEY ARE REPLACING THE ENTIRE TRANSMISSION. *TR CHELMSFORD MA Failure Date: 08/12/2012

6 10459980 2008 TOYOTA SIENNA POWER TRAIN THE CAR WAS DRIVEN NORMALLY IN GEAR "D" AT 35 MPH BUT SLIPPED OUT OF GEAR FOR NO REASON. I STOPPED, PUT IN PARK, TURN OFF THE ENGINE, WAITED A FEW MINUTES AND RESTARTED THE CAR. IT WOULD THEN ONLY WORK IN GEAR "3" BUT I HAD TO FLOOR THE GAS PEDAL. AFTER STOPPING MULTIPLE TIMES, I WAS ABLE TO REACH HOME. MY 2008 SIENNA CAN NOW BE DRIVEN FORWARD IN REVERSE GEAR. *TR RENTON WA Failure Date: 05/29/2012

6 10457627 2008 TOYOTA SIENNA POWER TRAIN TL* THE CONTACT OWNS 2008 TOYOTA SIENNA. THE CONTACT STATED WITHOUT THE KEYS IN THE IGNITION AND THE EMERGENCY BRAKE NOT ENGAGED HER CHILD RELEASE THE GEAR SHIFT FROM PARK AND THE VEHICLE ROLLED INTO THE MAILBOX. NO ONE WAS INJURED. THE VEHICLE WAS TAKEN TO THE DEALER WHO STATED THEY CANNOT DUPLICATE THE PROBLEM AND THERE WAS NOTHING TO REPAIR OR REPLACE. THE MANUFACTURER WAS NOT

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NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 55,900.

AUBURN AL Failure Date: 03/22/2012

6 10438003 2008 TOYOTA SIENNA POWER TRAIN

TRANSMISSION WENT OUT; NEEDS COMPLETE REPLACEMENT. 2008 VEHICLE WITH ONLY 78,000 MILES SHOULD NOT HAVE THIS PROBLEM.

*TR RIDGEWAY WI Failure Date: 11/24/2011

6 10412309 2008 TOYOTA SIENNA POWER TRAIN:AUTOMATIC TRANSMISSION MY 2008 SIENNA HESITATES WHEN GAS PEDAL IS PRESSED AFTER SLOWING DOWN. THE ENGINE REVS FAST (ENGINE IS LOUD) BUT CAR DOES NOT RESPOND ACCORDINGLY BY MOVING AHEAD UNTIL A COUPLE OF SECONDS LATER. USUALLY I WOULD RELEASE THE GAS PEDAL TO PREVENT THE ENGINE REV FROM GOING VERY HIGH. THIS HAPPENS INTERMITTENTLY. DEALER COULD NOT REPLICATE THE PROBLEM AND SERVICE MANAGER EXPLAINED THAT WAS PROBABLY CAUSED BY A DELAY IN TRYING TO GET THE CORRECT SHIFT. THERE WAS NO TSB ON THE PROBLEM ACCORDING TO THE MANAGER. *TR STATEN ISLAND NY Failure Date: 07/13/2011

6 10373674 2008 TOYOTA SIENNA POWER TRAIN:AUTOMATIC TRANSMISSION UPON ACCELERATING BETWEEN FIRST AND SECOND GEAR (7-15) MILES AN HOUR, ESPECIALLY AFTER BREAKING, THE VEHICLE HESITATES AS IF IT WAS IN NEUTRAL. THE RPM'S GO UP BUT THE CAR DOES NOT MOVE. THIS MAINLY HAPPENS WHEN MAKING A RIGHT HAND TURN WHEN NOT FULLY STOPPING. I ALSO HAVE HAD IT HAPPEN WHEN MAKING A LEFT HAND TURN GOING ACROSS TRAFFIC TRYING TO GET ACROSS THE INTERSECTION. I HAVE TAKEN THIS VEHICLE IN NUMEROUS TIMES AND THE PROBLEM HAS NEVER BEEN REPRODUCED BY THE SERVICE TECH. I HAVE TAKEN THEM OUT ON A DRIVE ALONG ONLY TO NOT REPRODUCE IT ALSO. THIS IS MY MAIN VEHICLE I DRIVE MY FOUR CHILDREN AROUND IN AND I WOULD HATE TO HAVE THIS ISSUE OCCUR WHEN I REALLY NEED TO ACCELERATE AND CAUSE AN ACCIDENT. APPARENTLY, I AM NOT THE ONLY INDIVIDUAL WHO OWNS THIS VEHICLE THAT HAD WITNESSED THIS HESITATION PROBLEM. I BELIEVE THIS PROBLEM WARRANTS FURTHER INVESTIGATION AND A

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POSSIBLE RECALL/FIX. THIS HAPPENS ALMOST EVERY TIME I DRIVE THIS VEHICLE. *TR YUBA CITY CA Failure Date: 12/31/2010

6 10348544 2008 TOYOTA SIENNA POWER TRAIN 2008
TOYOTA SIENNA HESITATION AFTER SLOW SPEED TURN/STOP. AFTER SLOWING DOWN FOR A SPEED BUMP OR FOR A TURN, THERE IS A LAG IN THROTTLE RESPONSE AFTER PRESSING ON THE GAS PEDAL. WHEN STEPPING BACK ON THE GAS PEDAL, THE ENGINE REVS BUT THE TRANSMISSION ENGAGEMENT IS DELAYED. THIS VEHICLE CONSISTENTLY BEHAVES IN THIS MANNER UNDER THE ABOVE CONDITIONS. THE DEALER STATED THIS IS NORMAL OPERATION FOR DRIVE BY WIRE SYSTEMS. IT DOES NOT SEEM NORMAL TO ME. *TR AUSTIN TX Failure Date: 07/22/2010

6 10345372 2008 TOYOTA SIENNA POWER TRAIN:AUTOMATIC TRANSMISSION PULLED INTO PARKING SPACE AND VEHICLE SUDDENLY ACCELERATED AND HOPPED ONTO CURB AND RAN INTO PILLAR AT A RESTAURANT. LUCKILY NOBODY WAS EATING ON THE SIDEWALK WHERE VAN ENDED UP. PLACED VEHICLE INTO PARK AND REMOVED FOOT FROM BRAKE AND VEHICLE CONTINUED TO LUNGE FORWARD. IMMEDIATELY HIT BRAKES AGAIN AND A BYSTANDER CAME TO DETERMINE WHAT WAS WRONG. TALKING TO BYSTANDER TO DETERMINE WHAT HAPPENED, I TOOK MY FOOT OFF BRAKE AGAIN AND VEHICLE LUNGED FORWARD (WHILE STILL IN PARK). DECIDED TO SHUT VEHICLE OFF AND HAVE IT TOWED TO A DEALERSHIP. I AM AWAITING A CALL FROM TOYOTA CUSTOMER EXPERIENCE CENTER TO SETUP AN INSPECTION, HOWEVER I WENT TO DEALERSHIP TO PICK UP SOME THINGS OUT OF THE CAR. I INSTRUCTED THE SERVICE AGENT THAT THE VAN WAS NOT TO BE DRIVEN UNTIL THE TOYOTA CUSTOMER EXPERIENCE CENTER INSPECTOR HAD A CHANCE TO LOOK AT THE VAN WITH ALL PARTIES. NEXT THING I KNOW THE SERVICE AGENT HAD PULLED THE VAN INTO THE SERVICE BAY FOR ME TO GRAB MY BELONGINGS OUT OF. I HOPE THIS DID NOT RUIN ANY DATA IN THE COMPUTER ABOUT WHAT HAPPENED IN THE PARKING LOT. *TR WILDWOOD MO Failure Date: 07/22/2010

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6 10342434 2008 TOYOTA SIENNA POWER TRAIN 2008
TOYOTA SIENNA AWD LEAKING GEAR OIL ONTO EXHAUST SYSTEM FROM AWD
TRANSFER CASE. OIL IS BURNING. *TR BALTIMORE MD Failure Date:
06/11/2010

6 10336306 2008 TOYOTA SIENNA POWER TRAIN:AUTOMATIC
TRANSMISSION THE TRANSMISSION DOES NOT RESPOND TO GET THE CAR
INTO THE FIRST OR LOWEST GEAR WHEN PRESSING ON ACCELERATOR IF YOU
DO NOT COME TO A COMPLETE FULL STOP AT AN INTERSECTION. IT ALSO
APPEARS THAT PRIOR BRAKING OR SLOWING THE VEHICLE AS YOU COME TO
A STOP AFFECTS HOW THE CAR SHIFTS INTO GEARS AND COULD BE WHY IT
HESITATES OR HANGS IN NO GEAR WHILE TRYING TO ACCELERATE THROUGH
AN INTERSECTION OR STOP. THIS PROBLEM OCCURS AT LEAST 90% OF THE
TIME. THE RESPONSE FROM THE TRANSMISSION WHILE ACCELERATING IN
THESE SITUATIONS WARRANTS A REPLACEMENT OR ADJUSTMENT. *TR
HEBRON NH Failure Date: 06/14/2010

6 10327907 2008 TOYOTA SIENNA POWER TRAIN:AUTOMATIC
TRANSMISSION 2008 TOYOTA SIENNA ACCELERATION HESITATION THIS
MINIVAN HESITATES FROM DRIVER ACCELERATION FOR 1-2 SECONDS
INTERMITTENTLY AT VERY LOW SPEEDS. HOWEVER, THE PROBLEM CAN BE
REPRODUCED VERY EASILY BY MAKING A CORNER TURN AT LOW SPEED, AND
INCREASING ACCELERATION AFTER THE TURN. THE MINIVAN WILL NOT
RESPOND FOR 1-2 SECONDS BEFORE 'JUMPING' INTO THE ACCELERATION.
THE BIGGEST SAFETY ISSUE WITH THIS IS A LEFT TURN ACROSS AN
ONCOMING LANE OF TRAFFIC (SIMILAR TO A CORNER TURN). IF I AM
COASTING TO THE INTERSECTION FOR THE TURN, THE MINIVAN DOES NOT
RESPOND TO THE DRIVER INPUT FOR ACCELERATION TO GET OUT OF THE
WAY OF THE ONCOMING CAR (UNTIL THROUGH THE INTERSECTION).
KNOWING THIS DEFECT, I COMPENSATE FOR IT, BUT AN UNSUSPECTING
DRIVER COULD HAVE AN ACCIDENT WITH THIS DEFECT. *TR
FRANKLIN MA Failure Date: 04/28/2010

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6 10318159 2008 TOYOTA SIENNA POWER TRAIN:AUTOMATIC
TRANSMISSION 2008 TOYOTA SIENNA. *TR ATLANTA GA
Failure Date: 08/20/2009

6 10315268 2008 TOYOTA SIENNA POWER TRAIN:AUTOMATIC
TRANSMISSION I AM CONCERNED ABOUT THE ELECTRONIC CONTROL
SYSTEM IN MY 2008 TOYOTA SIENNA VAN. RATHER THAN THE ACCELERATION
PROBLEMS ASSOCIATED WITH THE RECALLS, MY VAN SOMETIMES DOES NOT
RESPOND APPROPRIATELY, EG. THERE IS EXCESSIVE HESITATION AND LACK
OF ACCELERATION WHEN THE GAS PEDAL IS DEPRESSED. THERE ARE OTHER
TIMES, ESP. GOING DOWNHILL, WHEN THE CAR SEEMS STUCK IN AN
UNUSUALLY LOW GEAR (AUTOMATIC TRANSMISSION). WHEN I'VE REPORTED
MY CONCERNS TO THE DEALER (EACH TIME IT'S BEEN SERVICED FOR 2
YEARS!), THE SERVICE REP SAYS, "YES, MY AVALON DOES THE SAME THING.
IT'S BECAUSE THE GAS PEDAL IS NO LONGER MECHANICALLY ATTACHED;
INSTEAD IT RELIES ON RADIO WAVES WHICH CAN BE AFFECTED BY
TEMPERATURE AND HUMIDITY." SO, WHILE THIS DOES NOT APPEAR TO BE AS
"DANGEROUS" A PROBLEM AS THE UNINTENDED ACCELERATIONS, I CAN
IMAGINE A SCENARIO WHEN I WOULD NEED TO ACCELERATE, THE CAR WOULD
NOT RESPOND, AND I COULD BE REAR-ENDED. I FELT IT WAS IMPORTANT TO
"REPORT" THIS APPARENT PROBLEM, AS THE TESTIMONY I SAW FROM
TOYOTA OFFICIALS SEEMED TO HEAVILY DISCOUNT THE POSSIBILITY OF
THERE BEING PROBLEMS WITH THE ELECTRONIC CONTROL SYSTEMS. BUT
SOMETHING ISN'T RIGHT! I PREVIOUSLY DROVE A 2000 SIENNA AND DID NOT
HAVE ANY OF THE HESITATION I HAVE DESCRIBED ABOVE. (UNFORTUNATELY,
THAT ENGINE "DIED" AT 78K, I BELIEVE, DUE TO THE "WHITE SMOKE" PROBLEM
THAT HAD BEEN SUBJECT OF AN EARLIER RECALL!) NOTE: STATED DATE IS
MOST RECENT DATE VAN HESITATED AND WAS "STUCK IN A LOW GEAR."
PROBLEM FIRST NOTED IN NOV. 2007 WITH LESS THAN 1000 MILES. *TR
ELLICOTT CITY MD Failure Date: 02/26/2010

6 10290897 2008 TOYOTA SIENNA POWER TRAIN:AUTOMATIC
TRANSMISSION PROBLEM OCCURS AFTER SLOWING DOWN AT A STOP SIGN

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OR INTERSECTION AT THE SPEED BETWEEN 5 TO 10 MPH AND THEN GO TO INCREASE SPEED. THE TRANSMISSION HESITATES. ONE TIME THE ENGINE SEEMED TO ROAR UP, BUT THE CAR DIDN'T MOVE.... THIS HESITATION OCCURS WHEN TRANSMISSION IS SHIFTING AT LOW SPEEDS WHEN ACCELERATING AFTER SLOWING DOWN AT AN INTERSECTION OR TURNING AT A CORNER. THIS OCCURS INTERMITTENTLY BUT IS QUITE NOTICEABLE. I CAN OFTEN REPRODUCE HESITATION WITH A HARD BRAKE FOLLOWED BY HEAVY THROTTLE. *TR GETTYSBURG PA Failure Date: 10/31/2009

6 10290568 2008 TOYOTA SIENNA POWER TRAIN:AUTOMATIC TRANSMISSION UNINTENDED ACCELERATION INCIDENT. CAR WAS DRIVEN 200 MILES THE PREVIOUS NIGHT AND GARAGED. THE NEXT MORNING, CAR WAS STARTED, BACKED OUT OF DRIVEWAY, AND DRIVEN 15 MPH FOR 1/4 MILE UNTIL ON MAIN ROAD. AFTER TRAVELING 0.4 MILES ON MAIN ROAD I SLOWED TO A RED LIGHT. THE ENGINE STARTED RACING (BUT NOT RED-LINING). I AM ABSOLUTELY SURE MY FOOT WAS NOT ON THE ACCELERATOR PEDAL. I SHIFTED INTO NEUTRAL, WHICH REMOVED THE FORWARD PRESSURE, AND AFTER A SECOND OR TWO, THE RPMS DRIFTED BACK INTO THE NORMAL RANGE. THIS IS THE MOST RECENT OCCURRENCE. OTHER INSTANCES HAVE BEEN LESS SEVERE AND HAVE ALL OCCURRED WHILE BRAKING THE VEHICLE. *TR SOUTHBOROUGH MA Failure Date: 11/01/2009

6 10279379 2008 TOYOTA SIENNA POWER TRAIN:DRIVELINE 2008 TOYOTA SIENNA 3.5 V6 HAS HAD PISTON SLAP SINCE NEW. TOYOTA KNOWS THAT THERE IS A FLAW IN ALL OF THESE ENGINES BUT BECAUSE THERE HAVE BEEN NO FAILURES AND FEW COMPLAINTS , THEY ARE CHOOSING TO DO NOTHING ABOUT IT. I LIKE ENGINES AND I KNOW THAT WHERE THERE IS NOISE THERE IS EXCESSIVE WEAR AND POTENTIAL FUTURE FAILURE. *TR CHICO CA Failure Date: 12/08/2008