

NHTSA Consumer Complaints as of October 18, 2015

10 10781743 2005 CHEVROLET MALIBU Steering TL-THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THE STEERING WHEEL FAILED WHILE DRIVING AT 55MPH. THE CONTACT WAS ABLE TO COAST THE VEHICLE ONTO THE ROAD SHOULDER. THE CONTACT RESTARTED AND ENGINE AND WAS ABLE TO RESUME POWER STEERING FUNCTION. THE VEHICLE WAS TAKEN TO THE DEALER TO HAVE A DIAGNOSTIC PERFORMED WHICH LOCATED THE FAILURE CODE AT THE POWER STEERING ASSIST. THE DEALER ADVISED THAT THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER 14V153000 (STEERING). HOWEVER, THE CONTACT REPAIRED ONLY CONSISTED OF THE TORQUE SENSOR ASSEMBLY REPLACEMENT.THE MANUFACTURER WAS NOTIFIED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE 238,000. LI JACKSONVILLE FL Failure Date: 10/10/2015

10 10759969 2005 CHEVROLET MALIBU Steering AS I WAS PULLING INTO A PARKING PLACE AT SCHOOL THE STEERING BECAME VERY HARD TO TURN. I AFTER SHUTTING OFF THE SAID CAR WAS ABLE TO GET STEERING BACK FOR A TIME. IT HAS DONE THIS THREE TIMES,IN THE PAST WEEK. I HAVE TALKED TO A DEALER ABOUT THIS THEIR HAS BEEN KNOWN ISSUSES WITH THIS CAR MODELS IN POWER STEERING ASSIST.. DEALER SAID THAT THERE IS A 150000 MILE WARRANT. GM SAIS FROM THERE WEBSITE LIFETIME WARRANT. [HTTP://MEDIA.GM.COM/MEDIA/US/EN/GM/VEHICLES.DETAIL.PRINT.HTML/CONTENT/PAGES/NEWS/US/EN/2014/MAR/0331-POWER-STEERING.HTML](http://media.gm.com/media/us/en/gm/vehicles/detail/print.html/content/pages/news/us/en/2014/mar/0331-power-steering.html) DONT NO WHAT TO DO ABOUT GETTING THIS FIXED SEEM TO BE GETTING RUN AROUND. ADVICE PLEASE. COLLINSVILLE AL Failure Date: 08/24/2015

10 10693966 2005 CHEVROLET MALIBU Steering TOTAL POWER STEERING FAILURE. LAST FAILED WHEN CAR PULLED INTO GARAGE, FAILED DAYS EARLIER WHEN ATTEMPTING TO LEAVE A PARKING LOT, FIRST FAILURE WAS WHILE DRIVING DOWN HIGHWAY, APPROXIMATELY 50 MPH (MILEAGE ON CAR AT THAT TIME IS APPROXIMATED). PROBLEM PRECISELY MATCHES THAT OF NHTSA CAMPAIGN #14V153000, THAT IS, WARNING BELL

NHTSA Consumer Complaints as of October 18, 2015

CHIMED, DISPLAY ON RADIO FLASHED "POWER STEERING," AND THE STEERING WAS NO LONGER POWER-ASSISTED. I WAS TOLD BY BOTH CHEVROLET AND GM HELP CENTERS THAT MY CAR'S VIN DID NOT MATCH THOSE ON THE RECALL LIST, SO I GUESS SOMEBODY SIMPLY FORGOT TO SEND MY CAR THE MEMO, AS IT HAS FAILED THREE TIMES ALREADY. INTERESTING NOTE: THE MOST RECENT FAILURE OCCURRED AFTER RETURNING HOME FROM CHEVROLET DEALER, WHERE THE POWER STEERING SYSTEM/CONTROLLER (OR WHATEVER IT'S CALLED) WAS CLEARED AND REPROGRAMMED. FIVE MILES AND ABOUT TWENTY MINUTES LATER, IT FAILED AGAIN.                   BIG ROCK   IL    Failure Date: 03/10/2015

10    10701991    2005 CHEVROLET           MALIBU    Steering    TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE STEERING WHEEL BECAME TIGHT AND WAS EXTREMELY DIFFICULT TO MANEUVER. THE CONTACT HAD TO APPLY FORCE ON THE STEERING WHEEL IN ORDER TO MANEUVER THE VEHICLE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBERS: 14E044000 (STEERING) AND 14V153000 (STEERING). THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 153,000. UPDATED 5/29/15\*CN                   BURNSVILLE           MS    Failure Date: 03/05/2015

10    10705238    2005 CHEVROLET           MALIBU    Steering    NOTHING HAS HAPPENED YET, THERE IS A KNOCK WHEN CAR IS TURNING AND U JOINT LOOKS RUSTED. KNOCK IS NOT RELATED TO CV JOINTS OR BOOTS, IT WAS SEEN BY A LICENSED MECHANIC THAT SAID IT WAS THE U JOINT IN STEERING SHAFT. FIRESTONE OF FAYETTEVILLE AR ARE THE MECHANICS THAT DIAGNOSED THE ISSUE                   COFFEYVILLE           KS    Failure Date: 03/02/2015

10    10749201    2005 CHEVROLET           MALIBU    Steering    I WAS DRIVING AS NORMAL WITH NO INCIDENT, PARKED WENT INTO HOME AND CAME OUT 10 MINUTES LATER, CAR WOULD NOT CRANK, AS IF BATTERY WAS DEAD.. WENT BACK IN TO GET A MULTI-METER AND CHECKED BATTERY, SHOWED 12.3 VOLTS. WENT BACK INTO CAR AND IT CRANKED RIGHT UP , NO HESITATION. NEXT DAY WENT TO GET MY GRAND-DAUGHTER (2 YEARS OLD) AND PARKED

NHTSA Consumer Complaints as of October 18, 2015

AT HER HOME. LOADED THE BABY-SEAT, AND WENT TO START CAR, DEAD BATTERY SYMPTOM AGAIN. JUMPED THE CAR FROM MY DAUGHTER AND WENT TOM WALMART TO HAVE BATTERY CHECKED. BATTERY AND CHARGE SYSTEM CHECKED FINE. TRIED TO START THE CAR AFTER TEST, ACTED LIKE A DEAD BATTERY AGAIN. WALMART TECH SAID LOOKS LIKE A BAD STARTER MOTOR. I PURCHASED A NEW STARTER AND INSTALLED. CRANKED ON FIRST HIT. CHECKED CHARGING AMPS WHILE RUNNING, 13.4 VOLTS. WENT 25 MILES TO TOWN. PARKED AND AFTER 2 HOURS CAME BACK TO CAR AND WOULD NOT CRANK. (TURNED MOTOR ONCE THEN CLICK CLICK. CLICK.) GOT A RIDE HOME AND CHECKED INTERNET FOR PROBABLE CAUSE, SEEMS LIKE HUNDREDS (THOUSANDS) HAVE THE SAME SITUATION. I FEEL THE ANTI-THEFT SYSTEM IS CUTTING OFF POWER TO CAR. I TRIED THE FIX THAT I FOUND, LOCK, UNLOCK, LOCK UNLOCK CAR WITH KEY THEN WAIT 10 MINUTES AND CRANK THE CAR. IT WORKED. I PULLED AWAY FROM MY LODGE AND WENT DOWN THE ROAD. STOPPED, MADE A RIGHT TURN HEADING FOR A TRAFFIC LIGHT AND THE CAR DIED IN THE MIDDLE OF THE ROAD. COULD NOT TURN THE STEERING WHEEL, NO ELECTRICAL SIGNS OTHER THAN ANTI THEFT LIGHT FLASHING ON DASH. TRIED REPETITIVELY TO START THE CAR BUT AGAIN JUST CLICK CLICK. CLICK. IF I HAD BEEN ON THE THRU-WAY, IT WOULD PROBABLY BEEN AN ACCIDENT. FURTHER SEARCH ON INTERNET SHOWS THIS A MAJOR PROBLEM, BUT NO RECALL IS FOUND. WHY???

GUYTON GA Failure Date: 02/10/2015

10 10672587 2005 CHEVROLET MALIBU Steering THERE WAS NO ACCIDENT, BUT THIS IS A COMPLAINT AGAINST GM FOR FAILING TO REPLACE ALL NECESSARY COMPONENTS FOR A RECALL. ON 3/31/14, GM ISSUED A RECALL NOTICE, #14V153000 FOR 1.3 MILLION CARS UNDER 4 SEPARATE BULLETINS & THIS INCLUDED MY 05 MALIBU FOR STEERING: ELECTRIC POWER ASSIST - THERE MAY BE A SUDDEN LOSS OF ELECTRIC POWER STEERING ASSIST THAT COULD OCCUR AT ANY TIME (BULLETIN 14116). UNDER BULLETIN 14116, GM WOULD REPLACE ONLY THE TORQUE SENSOR ASSEMBLY (NOT THE STEERING MOTOR) FOR CERTAIN GM CARS INCLUDING MY CAR AND THE GM DEALER DID SO ON 10/21/14. SUBSEQUENTLY ON 1/10/15,

NHTSA Consumer Complaints as of October 18, 2015

THE POWER STEERING FAILED AND ON 1/14/15, I TOOK THIS CAR TO THE DEALER AND THEY STATED THE STEERING MOTOR MODULE 6.605 WAS DEFECTIVE AND REPLACED IT ON THE SAME DAY. I HAD TO PAY FOR THIS SINCE IT WAS NOT COVERED UNDER THE BULLETIN THIS PART SEEMS TO BE THE SAME PART THAT WOULD BE REPLACED UNDER THE OTHER 3 GM BULLETINS, # 14115, 14117 & 14118 FOR THE SAME/SIMILAR STEERING PROBLEM. MY CONCERN IS THE STEERING MOTOR MODULE WAS NOT INITIALLY DEEMED TO BE A HAZARD FOR GM CARS COVERED UNDER THE 14116 BULLETIN (AND MY 05 MALIBU). THUS, OTHER MALIBU OWNERS UNDER THE 14116 BULLETIN MAY HAVE HAD THE SAME PROBLEM WITH THE MOTOR AND ANOTHER RECALL MAY BE NECESSARY. RICHMOND VA Failure Date: 01/10/2015

10 10673042 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING 35 MPH, THE POWER STEERING SEIZED. THE VEHICLE WAS TOWED TO A DEALER WHERE IT WAS DIAGNOSED THAT THE STEERING RACK NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 80,000. TANTEN OH Failure Date: 01/10/2015

10 10676544 2005 CHEVROLET MALIBU Steering I WAS LEAVING A ABOVE GROUND PARKING STRUCTURE GOING ABOUT 5 MPH WHEN I ATTEMPTED TO MAKE A LEFT TURN STEERING ASSIST FAILED AGAIN WAS JUST REPAIRED ABOUT 2 MOS. AGO TWICE IN ONE REPAIR VISIT NOW AGAIN I HIT A LATE MODEL CHEVY TRUCK DENTED THE REAR BUMPER AND MOVEMENT FROM IMPACT PUSHED INTO A CONCRETE PILLAR DAMAGING FENDER I NEVER LOOKED AT THE FRONT OF TRUCK I WAS TOLD BY SECURITY ON THE PHONE. I KNEW IT WAS ALL RECORDED BY THE HUNDREDS OF CAMERAS THEY HAVE ON EACH FLOOR I LEFT MY INS CARD WITH PHONE # ON WINDSHIELD IT CAUSED OVER \$5000.00 IN DAMAGE TO MY CAR BECAUSE LIFTED TRUCK AND THE TRAILER HITCH OR I PANICKED AND HIT GAS INSTEAD OF BRAKE NOT SURE BUT MY CAR IS VERY MESSED UP I HAVE FULL

NHTSA Consumer Complaints as of October 18, 2015

COVERAGE THRU AAA SINCE 1991 I CALLED MY AGENT SHE SAID CALL CHEVY AND GAVE ME THE # CHEVY PAID TO HAVE IT TOWED T TO LOCAL DEALER FOR DIAGNOSTICS. WHEN I HAD A EST. WRITTEN BY CHEVY DEALER I SHOWED THE MANAGER THE STIFF STEERING HE AGREED YES IT IS NOT WORKING NO POWER STEERING ASSIST I GUESS IT IS ALL ELECTRI C AND SOME SENSOR WENT BAD AGAIN IT GOES OUT THEN I TURN OFF CAR AND RE START THEN IT RE SETS AND WORKS AGAIN I ALSO CHECKED AND FOUND OUT THAT THERE HAS BEEN 300 DEATHS IN THE U.S. AND 1 IN CANADA FROM THIS I WAS NEVER NOTIFIED ABOUT THE RECALL THAT HAS BEEN OUT SINCE APRIL OF 2014 I FOUND OUT ABOUT IT WHEN IT WENT OUT THE FIRST TIME AND WAS ADVISED THERE IS A RECALL ON THE POWER STEERING ASSIST I WORKED FOR G.M. FOR OVER 30 YEARS AND WORKED AT THE REPAIRING DEALER FOR OVER 20 YEARS BUT I AM RETIRED NOW IT IS NOT THE DEALERSHIPS FAULT JUST DEFECTIVE PARTS OR DESIGN . I JUST AM BLESSED NO ONE WAS AROUND TO GET HURT OR KILLED BY THE STEERING FAILING ON A TURN THERE COULD HAVE BEEN PEOPLE WALKING BEHIND THIS TRUCK OR KIDS THANK GOD THERE WAS NO FOOT TRAFFIC THAT EARLY IN THE MORNING .

YUCAIPA CA Failure Date: 01/06/2015

10 10679553 2005 CHEVROLET MALIBU Steering TL-THE CONTACT OWN A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING AT 15 MPH, THE STEERING WHEEL SEIZED CAUSING THE CONTACT TO CRASH INTO A WALL. IN ADDITION, THE ENGINE WARNING LIGHT ILLUMINATED. A POLICE REPORT WAS FILED AND NO INJURIES WERE REPORTED. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE POWER STEERING NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 110,000. DJR

SPRINGFIELD MO Failure Date: 01/01/2015

10 10682643 2005 CHEVROLET MALIBU Steering I HAVE HAD PROBLEMS WITH THE POWER STEERING IN MY CAR. I TRIED TO DEAL WITH GM AS THERE IS A RECALL FOR MY MODEL YEAR FOR POWER STEERING

NHTSA Consumer Complaints as of October 18, 2015

PROBLEMS. MY VIN IS NOT INCLUDED IN THE RECALL. I HAD TO HAVE A MECHANIC REPLACE THE TORQUE SENSOR WHICH IS THE EXACT PART RECALLED BY GM. MY VIN SHOULD PROBABLY BE INCLUDED IN THE RECALL. TUCSON AZ Failure Date: 12/08/2014

10 10659575 2005 CHEVROLET MALIBU Steering 2005 CHEVROLET MALIBU. STEERING WHEEL FROZE WHILE DRIVING. \*TA THE CONSUMER STATED WHEN THE STEERING FROZE, SHE PANICKED AND HIT THE SIDE OF A CURB, WITH THE UNDERCARRIAGE AND THE SHE HIT A POLE. THE STEERING MALFUNCTION OCCURRED SEVERAL TIMES THROUGHOUT THE YEAR. THE DEALER WAS UNABLE TO DIAGNOSE THE PROBLEM \*JB DEARBORN MI Failure Date: 12/01/2014

10 10666989 2005 CHEVROLET MALIBU Steering I HAD THE RECALL OF THE SENSOR ON THE ELECTRIC POWER STEERING ACCOMPLISHED IN OCTOBER. I HAVE HAD THE LOSS OF PS THREE TIMES SINCE UPON ACCELERATION AND THE PROBLEM IS WORSE NOW THAN BEFORE THE RECALL. THE DEALER INDICATES THE PROBLEM NOW IS THE VOLTAGE SPIKES PER TSB 08-02-32-005. THIS TSB INDICATES A DEFECTIVE COIL CAUSES VOLTAGE SPIKES IN THE ELECTRICAL SYSTEM THEREBY DAMAGING THE ELECTRIC PS MOTOR/MODULE. THE CODES C0900, B1325, AND C0176 WERE SET. I SPOKE WITH GM WITH NO AVAIL. THERE IS A TSB 10183 WHICH EXTENDS THE WARRANTY TO 10 YEARS AND 100,000 MILES. THIS IS WITH A LOSS OF SIGNAL FROM THE STEERING COLUMN. MY VIN IS NOT COVERED BY THIS TSB. MY CONTENTION IS A LOSS OF PS BY ANY CAUSE IS A SAFETY ISSUE AND GM SHOULD RECALL AND FIX IT. THE TSB ADMITS THE COIL IS DEFECTIVE AS THE TSB REQUIRES A REPLACEMENT WITH A NEW ENHANCED COIL AND A GROUND STRAP ADDED TO THE COIL. THIS IS A MANUFACTURE DEFECT AND SHOULD BE CORRECTED BY GM. ANY VEHICLE WITH THIS DEFECTIVE COIL CAN HAVE THE ELECTRIC PS DAMAGE D AT ANY MOMENT WITHOUT KNOWING THAT THE FAILURE HAS OCCURRED. AGAIN, I BELIEVE THIS IS A SAFETY ISSUE. WHAT IS THE POINT OF GM REPLACING THE SENSOR BECAUSE OF A SAFETY ISSUE AND WILL NOT CORRECT OTHER

NHTSA Consumer Complaints as of October 18, 2015

ISSUES THAT CAUSE THE SAME SAFETY ISSUE. WHY WOULD ONE FAULT BE MORE OF AN ISSUE THAN ANOTHER CAUSING THE SAME SAFETY ISSUE? I HAVE ORDERED THE NEW COIL AND RELATED PARTS TO CORRECT THE VOLTAGE SPIKES WHICH COULD DAMAGE OTHER PARTS. THAT STILL LEAVES THE MOTOR/MODULE WHICH THE DEALER INDICATES NEEDS TO BE REPLACED. SAN DIEGO CA Failure Date: 11/19/2014

10 10652991 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT RECEIVED NOTIFICATIONS FOR NHTSA CAMPAIGN NUMBER: 14V252000 (ELECTRICAL SYSTEM, ELECTRONIC STABILITY CONTROL, EXTERIOR LIGHTING, SERVICE BRAKES, HYDRAULIC, VEHICLE SPEED CONTROL), NHTSA CAMPAIGN NUMBER: 14V153000 (STEERING), AND NHTSA CAMPAIGN NUMBER: 14V224000 (POWER TRAIN). THE CONTACT STATED THAT THE PARTS NEEDED WERE UNAVAILABLE TO REPAIR THE VEHICLE UNDER THE RECALLS. THE DEALER WAS UNABLE TO INFORM WHEN THE PARTS WOULD BECOME AVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE DELAY. THE CONTACT HAD NOT EXPERIENCED A FAILURE. COUNCIL BLUFFS IA Failure Date: 11/06/2014

10 10764496 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING APPROXIMATELY 50 MPH, THE STEERING WHEEL SEIZED AND THE POWER STEERING WARNING INDICATOR ILLUMINATED. THE FAILURE RECURRED NUMEROUS TIMES. THE VEHICLE WAS TOWED TO A DEALER WHERE IT WAS DIAGNOSED THAT THE ELECTRICAL STEERING MOTOR FAILED AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 147,437. CANTON GA Failure Date: 10/24/2014

10 10661394 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. AFTER STARTING THE VEHICLE, THE STEERING SHAFT AND COLUMN DETACHED FROM THE RACK AND PINION STEERING GEAR. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE

NHTSA Consumer Complaints as of October 18, 2015

MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 100,000. COLUMBUS NE Failure Date: 10/20/2014

10 10648726 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 45 MPH, THE CHIME ALARM ACTIVATED AND THE POWER STEERING WARNING LAMP ILLUMINATED AS THE POWER STEERING SUDDENLY MALFUNCTIONED. AS A RESULT, THE CONTACT LOST CONTROL OF THE VEHICLE AND DROVE OFF THE ROAD AND DOWN AN EMBANKMENT. DURING THE INCIDENT, THE DRIVER SUFFERED A BRUISED LEFT SHOULDER AND LEFT RIBS AND THE FRONT PASSENGER SUFFERED A DISLOCATED RIGHT SHOULDER AND NECK INJURY. A POLICE REPORT WAS FILED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. UPDATED 12/17/14\*LJ  
UPDATED 06/2/2015 \*JS PICKENSVILLE AL Failure Date: 10/18/2014

10 10651014 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHEN THE BRAKES WERE APPLIED, THERE WAS AN ABNORMAL NOISE AS THE STEERING WHEEL SEIZED. THE VEHICLE WAS RESTARTED AND RESUMED TO NORMAL. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 129,000. NORFOLK VA Failure Date: 10/15/2014

10 10663352 2005 CHEVROLET MALIBU Steering I HAVE HAD MY ENGINE STALL DUE TO LACK OF FUEL MULTIPLE TIMES WHICH SEEMS DANGEROUS, I TRAVEL ON THE EXPRESSWAY EVERY DAY. WHAT IF IT HAPPENS AT AN FAST SPEED. I ALSO HAVE HAD MULTIPLE ISSUES WHILE STEERING MY CAR. THERE IS AN LOUD POPPING, COMING FROM A STEERING SHAFT, WHICH HAS JUST GOTTON WORSE I AM AFRAID THE STEERING SHAFT IS GOING TO BREAK! BOTH OF THESE ISSUES HAVE BEEN AN RECALL FOR 2005 MALIBU. AS I AM CLEARLY HAVING THESE ISSUES MY CAR IS NOT PART OF THE RECALL? WHY NOT? IF SOMETHING HAPPENS AND I END UP IN AN ACCIDENT I



NHTSA Consumer Complaints as of October 18, 2015

SEE A LAWSUIT. NOT TO MENTION I HAVE A 4 MONTH CHILD!

STEVENSVILLE MI Failure Date: 10/13/2014

10 10671733 2005 CHEVROLET MALIBU Steering MY POWER STEERING KEEPS LOCKING UP ON ME AND WILL NOT ALLOW ME TO TURN. IT LOCKS UP WHILE IM DRIVING ON THE HIGHWAY AND IT LOCKS UP SOME TIME WHEN I START THE CAR UP. ALSO MY FURL PUMP FAILED. IT DOES NOT READ TELLING ME HOW MUCH FUEL I HAVE IN MY TANK. CINCINNATI

OH Failure Date: 10/09/2014

10 10672772 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE STEERING WHEEL BECAME DIFFICULT TO TURN. THE CONTACT MENTIONED THAT VEHICLE WAS EXHIBITING THE SAME FAILURES MENTIONED IN NHTSA CAMPAIGN NUMBER: 14E044000 (STEERING). THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC. THE TECHNICIAN DIAGNOSED THAT THE U-JOINT BEARING, RACK AND PINION, AND THE INTERMEDIATE SHAFT NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 205,000. BATTLE CREEK MI Failure Date: 10/09/2014

10 10649140 2005 CHEVROLET MALIBU Steering LETTER FROM SENATOR WARNER ON BEHALF OF CONSTITUENT RE 2005 MALIBU RECALLS (ATTN: SHANE CLEM). \*SMD THE CONSUMER STATED EACH TIME HE CALLED THE DEALER, TO INQUIRE ABOUT GETTING THE RECALL ISSUES RECTIFIED, HE WAS INFORMED THE PARTS WERE NOT AVAILABLE. ALSO, THE EMISSION CONTROL VALVE HAD TO BE REPLACED. \*JB

WASHINGTON DC Failure Date: 10/01/2014

10 10653116 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE VEHICLE WAS REPAIRED ACCORDING TO NHTSA CAMPAIGN NUMBER: 14V252000 (ELECTRICAL SYSTEM, ELECTRONIC STABILITY CONTROL, EXTERIOR LIGHTING, SERVICE BRAKES, HYDRAULIC, VEHICLE SPEED

NHTSA Consumer Complaints as of October 18, 2015

CONTROL), BUT THE FAILURE WAS NOT CORRECTED. THE VEHICLE EXPERIENCED SEVERAL FAILURES AFTER THE REPAIR. THE STEERING WHEEL LOCKED, THE WINDOWS DID NOT OPEN OR CLOSE, AND THE VEHICLE JERKED WHILE DRIVING AND WHEN CHANGING GEARS INTO DRIVE OR REVERSE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 32,600. WASHINGTON DC Failure Date: 10/01/2014

10 10672463 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE MAKING A RIGHT TURN, THE STEERING WHEEL BECAME DIFFICULT TO MANEUVER. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. IN ADDITION, THE CONTACT STATED THAT WHILE DRIVING 50 MPH DURING INCLEMENT WEATHER, THE VEHICLE VEERED TO THE RIGHT INDEPENDENTLY. THE CONTACT TURNED THE STEERING WHEEL TO THE LEFT TO CORRECT THE VEER. THEN THE VEHICLE VEERED TO THE LEFT INDEPENDENTLY. AS A RESULT, THE CONTACT CRASHED INTO A GUARD RAIL. THE AIR BAGS FAILED TO DEPLOY. A POLICE REPORT WAS FILED AND NO INJURIES WERE SUSTAINED. THE VEHICLE WAS DESTROYED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE CONTACT WAS ADVISED THAT THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V153000 (STEERING). THE FAILURE MILEAGE WAS 140,000. MERIDEN CT Failure Date: 10/01/2014

10 10638965 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT RECEIVED RECALL NOTIFICATIONS FOR NHTSA CAMPAIGN NUMBER: 14V224000 (POWER TRAIN), NHTSA CAMPAIGN NUMBER: 14V153000 (STEERING), AND NHTSA CAMPAIGN NUMBER: 14V252000 (ELECTRICAL SYSTEM, ELECTRONIC STABILITY CONTROL, EXTERIOR LIGHTING, SERVICE BRAKES, HYDRAULIC, VEHICLE SPEED CONTROL). THE PARTS NEEDED TO REPAIR THE VEHICLE WERE UNAVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED. THE CONTACT

NHTSA Consumer Complaints as of October 18, 2015

HAD NOT EXPERIENCED A FAILURE. NEW CASTLE PA Failure Date:  
09/25/2014

10 10632902 2005 CHEVROLET MALIBU Steering I WAS  
SPEEDING TRYING TO GET ON PALMETTO EXPRESSWAY WHEN I SUDDENLY  
NOTICED THAT I COULD NOT MOVE THE STEERING WHEEL, SINCE THAT DATE  
MY DAD IS USING MY CAR WITH GREAT EFFORT, AND HAD TRIED TO FIX IT, BUT  
THERE ARE NO PARTS NOWHERE TO SOLVE THE PROBLEM. WHAT MUST I DO?  
MY CAR IS ALSO INVOLVED IN RECALL 13036. \*TR MIAMI  
GARDENS FL Failure Date: 09/01/2014

10 10689997 2005 CHEVROLET MALIBU Steering FIRST I  
HAVE HAD NOTHING BUT STEERING ISSUES AND HAVE HAD PARTS REPLACED  
PREVIOUSLY ON THIS VEHICLE. NOW I HAVE TO REPLACE STRUTS, AXELS AND  
NEEDLESS TO SAY NEW TIRES BECAUSE OF THE WEAR ON THEM DUE TO THE  
STEERING ISSUES. HOWEVER, I HAVE A RECALLED SHIFT CABLE AND HAVE  
BEEN WAITING SINCE LAST YEAR IN AUGUST OR SEPTEMBER. I ASKED ISN'T  
THIS A SAFETY ISSUE AND THEY STATED , THEY ALL ARE. SO I AM STILL  
WAITING FOR THE CALL THAT THEY HAVE THIS SHIFT CABLE AND CAN ONLY  
PRAY NOTHING HAPPENS, LIKE A BAD ACCIDENT. IF SOMETHING WERE IT  
PROBABLY WOULDN'T BE GOOD FOR YOU ALL. ANYWAY WHEN WILL THIS PART  
BE IN SO I CAN GET IT TAKEN CARE OF. WENT TO RANDY CURNOW IN KANSAS  
CITY KS. BOUGHT THE VEHICLE FROM THEM AND HAVE HAD NOTHING BUT  
ISSUES WITH THE CAR. PLEASE ADVISE. BY THE WAY THE SEAT BROKE, THE  
AUTOMATIC LOCKS STOPPED WORKING AND I'M NOT REAL HAPPY. OF COURSE  
ITS PAID FOR NOW AND NOT UNDER A WARRANTY. KANSAS  
CITY KS Failure Date: 09/01/2014

10 10627684 2005 CHEVROLET MALIBU Steering WAS  
DRIVING ON A VERY BUSY HIGHWAY WHEN THE ELECTRONIC STEERING WENT  
OUT. THERE IS A RECALL ON IT FOR OVER A MONTH AND THERE IS STILL NO  
PARTS AVAILABLE TO HAVE THIS PROBLEM FIXED. THE CAR IS NOT DRIVABLE  
IN THIS CONDITION, IT IS A DANGER IF TAKEN ON THE ROAD. THIS VEHICLE IS  
MY MAIN FORM OF TRANSPORTATION AND NEED IT TO GO TO WORK

NHTSA Consumer Complaints as of October 18, 2015

EVERYDAY IN A 30 MILE COMMUTE. THIS IS UNACCEPTABLE HOW THERE CAN BE SUCH A MAJOR MALFUNCTION AND A RECALL YET NO PARTS OR TIME FRAME ON WHEN I CAN EXPECT MY CAR TO BE BACK IN DRIVING CONDITIONS.

I WILL NEVER DRIVE A GM CAR EVER AGAIN. \*TR ELMHURST

NY Failure Date: 08/20/2014

10 10621496 2005 CHEVROLET MALIBU Steering WE HAVE RECEIVED 3 SEPARATE RECALL NOTICES FROM GM. (1 FOR ELECTRIC STEERING, 1 FOR BRAKE APPLY SENSOR AND 1 FOR A SHIFT CABLE FRACTURE). HOWEVER, GM WILL NOT FIX ANY OF THE PROBLEMS. THEY TELL US TO CALL THE DEALER. THE DEALER THEN TELLS US THAT GM WILL NOT SUPPLY THE PARTS. UPON CALLING GM A THIRD TIME, THEY WILL NOT REVEAL WHO IS MAKING THESE PARTS, WHERE THEY ARE COMING FROM, OR HAVE ANY IDEA WHEN THEY WILL BE AVAILABLE. THEY AGAIN INSTRUCT US TO CALL THE DEALER. EACH RECALL STATES THAT IT IS AN "IMPORTANT SAFETY RECALL" IN ACCORDANCE FEDERAL LAWS BUT YET NOBODY WILL FIX ANY OF THE ISSUES. THE FIRST RECALL NOTICE CAME IN 2012 FOR ELECTRIC STEERING. WE ARE STILL BEING TOLD THERE ARE NOT PARTS TO FIX THIS. THE BRAKE APPLY SENSOR CAME IN JULY 2014. THE SHIFT CABLE FRACTURE ALSO CAME IN JULY 2014. (THIS INDICATES THAT THE CABLE CAN SNAP WHILE DRIVING). \*TR NORTH VERSAILLES PA Failure Date: 08/11/2014

10 10622320 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V252000 (ELECTRICAL SYSTEM, ELECTRONIC STABILITY CONTROL, EXTERIOR LIGHTING, SERVICE BRAKES, HYDRAULIC, VEHICLE SPEED CONTROL); HOWEVER, THE PARTS NEEDED FOR THE REPAIR WERE UNAVAILABLE. THE DEALER WAS UNCERTAIN WHEN THE PARTS WOULD BE AVAILABLE. THE MANUFACTURER WAS NOTIFIED AND INFORMED THE CONTACT THAT THE VEHICLE WAS ALSO INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V153000 (STEERING) AND NHTSA CAMPAIGN NUMBER: 14V224000 (POWER TRAIN). THE CONTACT MENTIONED THAT THE VEHICLE HAD EXHIBITED THE FAILURE

NHTSA Consumer Complaints as of October 18, 2015

RELATED TO THE STEERING MULTIPLE TIMES. THE APPROXIMATE FAILURE MILEAGE WAS 150,000. CONNERSVILLE IN Failure Date: 07/31/2014

10 10615792 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING AT AN UNKNOWN SPEED, THE POWER STEERING FAILED. THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V153000 (STEERING), BUT THE MANUFACTURER STATED THAT THE PARTS FOR THE REPAIR WERE UNAVAILABLE. THE VEHICLE WAS NOT TAKEN TO THE DEALER OR REPAIRED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. CRARYVILLE NY Failure Date: 07/23/2014

10 10630971 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 MALIBU MAXX. THE CONTACT STATED WHILE DRIVING APPROXIMATELY 25 MPH, THE STEERING WHEEL SEIZED WITHOUT WARNING. THE VEHICLE ALSO STARTED TO MAKE A JERKING MOTION. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER: 14V153000 (STEERING) HOWEVER, THE PART NEEDED WAS UNAVAILABLE TO PERFORM THE REPAIR. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 150,000. CHAPMANVILLE WV Failure Date: 07/08/2014

10 10615038 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING AT VARIOUS SPEEDS, THE POWER STEERING FAILED INTERMITTENTLY. THE CONTACT STATED THAT THE VEHICLE RESUMED NORMAL FUNCTIONED IMMEDIATELY AFTER BEING RESTARTED. THE CONTACT MENTIONED THAT HE RECEIVED A NOTIFICATION FOR RECALL NHTSA CAMPAIGN NUMBER: 14V153000 (STEERING) AND NHTSA CAMPAIGN NUMBER: 14V252000 (ELECTRICAL SYSTEM, ELECTRONIC STABILITY CONTROL, EXTERIOR LIGHTING, SERVICE BRAKES, HYDRAULIC, VEHICLE SPEED CONTROL). THE CONTACT STATED THAT THE MANUFACTURER HAD EXCEEDED THE REASONABLE AMOUNT OF TIME FOR THE REPAIRS. THE DEALER STATED THE PARTS WERE NOT AVAILABLE. THE MANUFACTURER WAS NOT MADE

NHTSA Consumer Complaints as of October 18, 2015

AWARE OF THE FAILURE. THE VEHICLE WAS NOT TAKEN FOR DIAGNOSTIC TEST. THE FAILURE MILEAGE WAS 70,000 AND THE CURRENT MILEAGE WAS 87,000. UPDATED 08/27/14\*LJ UPDATED 09/18/2014 \*JS

ALBUQUERQUE NM Failure Date: 07/07/2014

10 10615625 2005 CHEVROLET MALIBU Steering I OWN A 2005 MALIBU. I KEEP GETTING RECALL LETTERS (ELECTRONIC STEERING, IGNITION, BODY CONTROL MODULE) THEY HAVE NO PARTS TO REPAIR ANY OF THEM. WHAT GOOD IS A RECALL WHEN YOU CAN'T GET YOUR CAR FIXED? HOW LONG DOES THE GOV GIVE MANUFACTURERS TO ACTUALLY REPAIR A RECALL. SEEMS TO ME IF THE DEFAULT(S) IS/ARE DANGEROUS ENOUGH TO ISSUE A RECALL, THERE SHOULD BE SOME REPERCUSSIONS WHEN GM DOES NOT REPAIR RECALLS IN A TIMELY MANNER. SHOULD I JUST GO TO THE DEALER AND DEMAND A RENTAL TILL MY CAR IS MADE SAFE TO DRIVE? HOW ABOUT A PICKET SIGN? SHOULD I GO AND PAY AN INDEPENDENT MECHANIC AND BILL GM? [XXX] INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). \*TR OAK LAWN IL Failure Date: 06/30/2014

10 10629332 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V224000 (POWER TRAIN) AND NHTSA CAMPAIGN NUMBER: 14V15300 (STEERING); HOWEVER, THE PARTS NEEDED FOR THE REPAIRS WERE NOT AVAILABLE. THE MANUFACTURER WAS MADE AWARE OF THE DELAY. THE VEHICLE WAS NOT REPAIRED. THE CONTACT HAD NOT EXPERIENCED A FAILURE.

BUFFALO NY Failure Date: 06/28/2014

10 10610039 2005 CHEVROLET MALIBU Steering FOR AWHILE NOW MY POWER STEERING INDICATOR HAS BEEN GOING OFF AND A FEW MONTHS AGO IT HAD BECOME AN ISSUE WHEN I VEERED OFF THE ROAD ON A U-TURN. I BROUGHT IT TO MY LOCAL CHEVROLET DEALERSHIP AND THEY TOLD ME NOTHING WAS WRONG WITH MY CAR AND THAT ID BE FINE. FEW WEEKS AGO I HAD ANOTHER INCIDENT TO WHERE I WAS BACKING INTO A

NHTSA Consumer Complaints as of October 18, 2015

SPOT AND COULDN'T TURN MY WHEEL AND ALMOST HIT THE CAR BEHIND ME. THE CHIME GOES OFF 2-3 TIMES A WEEK AND HAVE TROUBLE STARTING MY CAR SOMETIMES AD WELL. BEING CONCERNED I HAD DONE SOME RESEARCH AND FOUND OUT THAT THERE IS A RECALL ON MY 2005 CHEVROLET MALIBU. I IMMEDIATELY CALLED GM AND THEY TOOK INFO FROM ME AND LEFT MESSAGE FOR CHEVY TO CALL ME. CHEVY NEVER CALLED ME BACK SO I CALLED AND THEY BEGAN TO TELL ME THE PARTS ARE NOT AVAILABLE TO REMEDY THE PROBLEM AND THE CAR IS ON A WAITING LIST. I IMMEDIATELY BEGAN TO DO MORE RESEARCH AND CAME UP EMPTY. I DON'T UNDERSTAND HOW GM CAN LEAVE ME IN THIS SITUATION. I DON'T KNOW IF BECAUSE MY CAR IS ALMOST AT THE 10 YEAR MARK AND THAN GM IS NOT LIABLE, OR THERE IS A LOOP HOLE IN SOME WAY THEY CAN DRAG THEIR FEET. IS THERE ANYTHING I CAN DO, OR ANYTHING BEING DONE ABOUT THIS?! \*TR NEPTUNE CITY NJ Failure Date: 06/27/2014

10 10605622 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING 45 MPH, THE POWER STEERING LIGHT ILLUMINATED AND THE POWER STEERING FAILED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC. THE TECHNICIAN WAS UNABLE TO DIAGNOSE THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE AND CURRENT MILEAGE WAS 63,000. THE VIN WAS NOT AVAILABLE. ELIZABETH NJ Failure Date: 06/24/2014

10 10733371 2005 CHEVROLET MALIBU Steering I WAS ON MY WAY TO SCHOOL. WHEN I TOOK MY EXIT (23 ON ROUTE 2), THE CAR SIMPLY TURNED OFF, LOCKING MY STEERING WHEEL. I LOST CONTROL, SPUNG TWICE AND LANDED ON THE RAMP OF THAT EXIT. THE CAR HAS BEEN USELESS SINCE THEN. I CALLED THE RECALL HOTLINE TO GET SUPPORT AND THEY DID NOTHING FOR ME. I'M LEFT WITH NO CAR AND NO SUPPORT BY THE GM TEAM THAT FORWARD ME ENDLESS RECALL LETTERS. I'VE HAD ENDLESS ISSUES WITH THIS CAR SINCE I FINANCED IT. ENDLESS REPAIRS, CLOSE ACCIDENTS ENCOUNTER BECAUSE OF CAR SENSOR ISSUES. BRAKES NO

NHTSA Consumer Complaints as of October 18, 2015

PROPERLY WORKING. TRACTION FAILING. IT HAS BEEN A NIGHTMARE. HOW CAN I GET SUPPORT FOR A VEHICLE WHICH I LOVED SO DEARLY AND YET NEARLY COST ME MY LIFE? LAKEWOOD OH Failure Date: 06/21/2014

10 10604645 2005 CHEVROLET MALIBU Steering WHILE DRIVING HOME I LOST CONTROL OF MY STEERING WHEEL. IT BECAME HARD TO STEER AND I COULD BARELY TURN OFF THE STREET INTO A PARKING LOT. AT THE TIME OF THE INCIDENT IT WAS RAINING AND 5 O'CLOCK TRAFFIC WAS GETTING HEAVY. \*TR MOBILE AL Failure Date: 06/19/2014

10 10617676 2005 CHEVROLET MALIBU Steering WHEN I TURN THE STEERING WHEEL RIGHT OR LEFT I HEAR A KNOCKING SOUND AND STEERING LOOSE. \*TR ABINGDON MD Failure Date: 06/08/2014

10 10631054 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER: 14V252000 (ELECTRICAL SYSTEM , ELECTRONIC STABILITY CONTROL , EXTERIOR LIGHTING , SERVICE BRAKES, HYDRAULIC AND VEHICLE SPEED CONTROL), NHTSA CAMPAIGN ID NUMBER: 14V153000 (STEERING), AND NHTSA CAMPAIGN ID NUMBER: 14V224000 (POWER TRAIN). THE CONTACT STATED THAT THE PARTS WERE NOT AVAILABLE. THE DEALER DID NOT GIVE A SPECIFIC DATE WHEN THE PARTS WOULD BECOME AVAILABLE. THE MANUFACTURER WAS ALSO CONTACTED AND COULD NOT PROVIDE AN ESTIMATED DATE FOR WHEN THE CONTACTS VEHICLE WOULD RECEIVE THE RECALL REPAIRS. THE CONTACT DID NOT EXPERIENCE A FAILURE. WILKESBARRE PA Failure Date: 06/06/2014

10 10596379 2005 CHEVROLET MALIBU Steering THIS RELATES TO RECALL CAMPAIGN 14V153000. IN 2009, I FIRST BEGAN HAVING POWER STEERING FAILURES WHEN ACCELERATING FROM STOPPED. I WOULD FEEL THE STEERING WHEEL JERK TO THE PATH OF LEAST RESISTANCE (STRAIGHTEN) IF I WAS IN A TURN, AND WOULD HEAR THREE CHIMES (DING-



NHTSA Consumer Complaints as of October 18, 2015

DING-DING). IF I RELEASED THE GAS PEDAL, THE POWER STEERING WOULD RESUME OPERATIONS, BUT IF I MAINTAINED PEDAL ACTIVATION, POWER STEERING WOULD REMAIN OFF AND AN ALERT WOULD ILLUMINATE ON THE DASHBOARD INDICATING POWER STEERING FAILURE. THE PROBLEM OCCURRED WITH INCREASED FREQUENCY ON HOT DAYS, ESPECIALLY WHEN AIR CONDITIONING WAS OPERATING ON HIGH (LEADING ME TO BELIEVE THAT IT WAS A LOSS OF POWER TO THE STEERING COLUMN, INDUCED BY A PROBLEM WITH THE WAY THAT THE ELECTRICAL SYSTEM WAS SET UP--GIVING HIGHER PRIORITY TO A/C FANS THAN TO THE POWER STEERING). IN OCTOBER 2009, THE VEHICLE WAS REPAIRED UNDER SPECIAL BULLETIN 10183. HOWEVER, IN APRIL 2014, I BEGAN HAVING THIS PROBLEM AGAIN. ON EVERY DAY WHERE THE TEMPERATURE WAS ABOVE 75 DEGREES, I'VE HAD THIS ISSUE. I CALLED GM AND THEY STATED THAT MY VIN IS NOT AMONG THOSE AFFECTED, THOUGH I DRIVE A 2005 CHEVY MALIBU AND I CLEARLY HAVE HAD THE SAME PROBLEM THAT OTHER VEHICLES USING THE SAME PARTS. THE DEALER REFUSES TO LOOK AT IT UNLESS I HAVE A RECALL LETTER. NHTSA SHOULD LOOK INTO HOW MANY CUSTOMERS HAVE BEEN NOTIFIED OUT OF THIS MY, ESPECIALLY SINCE THERE IS NOTHING IN THE LANGUAGE (OR LOGIC) OF THIS RECALL THAT SHOULD EXCLUDE MY VEHICLE.

\*TR BOWIE MD Failure Date: 06/05/2014

10 10617756 2005 CHEVROLET MALIBU Steering TO DATE, I HAVE RECEIVED 3 DIFFERENT RECALL NOTICES FROM GM DEALING WITH MY VEHICLE. THOUGH I UNDERSTAND THAT THESE PARTS MAY NOT BE AVAILABLE IMMEDIATELY, I DON'T AND WILL NEVER UNDERSTAND WHY I AM UNABLE TO GET A LOANER CAR UNTIL THESE PROBLEMS CAN BE TAKEN CARE OF. I WAS INSTRUCTED TO DRIVE MY VEHICLE UNTIL I HAD A PROBLEM AND THEN IT WOULD BE TAKEN CARE OF. WHAT KIND OF ADVICE IS THAT? I'VE TALKED TO SEVERAL PEOPLE TODAY ABOUT MY ISSUE AND NO ONE CARES. I CAN PRETTY MUCH GUARANTEE NONE OF THEM WOULD HAVE THEIR WIVES AND SMALL CHILDREN IN THE SAME POSITION I'M IN. ALL I WANT TO BE ABLE TO DO IS GO TO WORK AND MAKE IT HOME SAFELY TO MY CHILD. \*TR

DESOTO TX Failure Date: 06/02/2014

NHTSA Consumer Complaints as of October 18, 2015

10 10621480 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE STEERING WHEEL WOULD SEIZE WHILE DRIVING VARIOUS SPEEDS. THE FAILURE OCCURRED ON NUMEROUS OCCASIONS. THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V153000 (STEERING); HOWEVER, THE PART NEEDED FOR THE REPAIR WAS UNAVAILABLE. THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 150,000.

DRYRIDGE KY Failure Date: 06/02/2014

10 10630329 2005 CHEVROLET MALIBU Steering MY NAME IS [XXX]. I AM SUBMITTING THIS COMPLAINT ON BEHALF OF A CLOSE FAMILY MEMBER,[XXX] IS 90 YEARS WITH NO ACCESS TO A COMPUTER. HE RESIDES AT [XXX], AND OWNS A 2005 CHEVROLET MALIBU. [XXX] RECEIVED THREE SAFETY RECALL NOTICES THAT ARE SUMMARIZED BELOW: JUNE 2014 - FIRST RECALL NOTICE STATED: YOUR VEHICLE, EQUIPPED WITH EPS MAY EXPERIENCE A SUDDEN LOSS OF POWER STEERING ASSIST THAT COULD OCCUR AT ANY TIME WHILE DRIVING. STEERING CONTROL CAN BE MAINTAINED, AS THE VEHICLE WILL REVERT TO A MANUAL STEERING MODE, BUT WOULD REQUIRE GREATER DRIVER EFFORT AT LOW VEHICLE SPEEDS, WHICH COULD RESULT IN AN INCREASED RISK OF A CRASH. JULY 2014 - SECOND RECALL NOTICE STATED: TRACTION CONTROL, ELECTRONIC STABILITY CONTROL (ECS), AND PANIC BRAKING ASSIST FEATURES, IF EQUIPPED, MAY BE DISABLED. SERVICE ESC AND/OR TRACTION CONTROL TELL-TALES LIGHTS MAY ILLUMINATE WITH THIS CONDITION. THESE CONDITIONS MAY INCREASE THE RISK OF A CRASH. JULY 2014 - THIRD RECALL NOTICE STATED: YOUR VEHICLE HAS A CONDITION IN WHICH THE TRANSMISSION SHIFT CABLE MAY FRACTURE AT ANY TIME. IF THE DRIVER CANNOT PLACE THE VEHICLE IN PARK, AND EXISTS THE VEHICLE WITHOUT APPLYING THE PARK BRAKE, THE VEHICLE COULD ROLL AWAY AND A CRASH COULD OCCUR WITH PRIOR WARNING. [XXX] CONTACTED THE LOCAL CHEVROLET DEALERSHIP IN JUNE 2014. THE LOCAL CHEVROLET DEALERSHIP IS: KELLER CHEVROLET ([XXX]),. RESOLUTION: [XXX] FEELS THAT WHILE HE IS WAITING FOR GM TO RECEIVE REPLACEMENT PARTS FOR HIS 2005 MALIBU,

NHTSA Consumer Complaints as of October 18, 2015

THE LOCAL DEALERSHIP SHOULD PROVIDE HIM WITH A SAFE LOANER VEHICLE AS HIS EXISTING 2005 MALIBU. [XXX] CAN BE REACHED AT: [XXX] THANK YOU FOR YOUR TIME AND CONSIDERATION IN THIS MATTER. INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). \*TR FREDERICKSBURG VA Failure Date: 06/02/2014

10 10644820 2005 CHEVROLET MALIBU Steering MY CAR IS A PART OF THE CHEVY RECALL THAT EFFECTS THE POWER STEERING ON THE CAR. MY CAR WILL COMPLETELY PULL TO THE LEFT WHILE YOU ARE DRIVING AND THERE IS VIBRATION IN THE TIRES WHEN YOU HIT 45 MILES AND UP. WHEN YOU STOP AND LET GO OF THE WHEEL IT COMPLETELY TURNS THE WHEELS TO THE LEFT AND THE STEERING WHEEL DOES A 360? CIRCLE TWICE. I HAVE A 2 YEAR OLD AND A 4 MONTH OLD THAT I DRIVE AROUND IN THIS CAR. I HAVE BEEN SPEAKING WITH A LOCAL DEALERSHIP GALLES CHEVROLET AND THEY KEEP TELLING ME THERE WASN'T A FIX FOR A FEW MONTHS.. THEN I WAS TOLD THERE WAS A FIX BUT NO PARTS. NOW I HAVE BEEN TOLD THAT I AM ON A LIST AND TO CALL BACK IN 10 DAYS TO SEE IF THE PARTS ARE IN. I CALLED YESTERDAY 10/14/14 AND THEY SAID THEY STILL DON'T HAVE THE PARTS. THIS IS THE ONLY VEHICLE MY FAMILY HAS TO DRIVE. THIS CAR IS A HUGE SAFETY ISSUE FOR ME AND MY CHILDREN AND THE CAR IS UNSAFE TO DRIVE. GM IS DRAGGING THEIR FEET ON THIS AND IT IS EXTREMELY UNACCEPTABLE. GOD FORBID THAT WE WERE INVOLVED IN AN ACCIDENT AND SOMETHING HAPPENS TO MY CHILDREN OR MYSELF OR OTHERS. HOW CAN A COMPANY GET AWAY THIS? IT HAS BEEN MONTHS SINCE THEY ISSUED THE RECALL AND HAVE NOT DONE ANYTHING ABOUT IT. I HAVE BEEN WORKING WITH A LAWYER ON THIS ISSUE AND WILL PURSUE FULL LEGAL ACTION IF NECESSARY. I ALSO HAVE HAD TO REPLACE TIRES ON MY CAR BECAUSE OF THE WEAR ON THEM FROM PULLING LEFT. \*TR ALBUQUERQUE NM Failure Date: 06/02/2014

10 10655393 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT RECEIVED NOTIFICATIONS FOR NHTSA CAMPAIGN NUMBER: 14V252000 (ELECTRICAL

NHTSA Consumer Complaints as of October 18, 2015

SYSTEM, ELECTRONIC STABILITY CONTROL, EXTERIOR LIGHTING, SERVICE BRAKES, HYDRAULIC, VEHICLE SPEED CONTROL), NHTSA CAMPAIGN NUMBER: 14V153000 (STEERING), AND NHTSA CAMPAIGN NUMBER: 14V224000 (POWER TRAIN). HOWEVER, THE PARTS NEEDED TO DO THE REPAIR WERE UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. FREEPORT ME Failure Date: 06/02/2014

10 10596423 2005 CHEVROLET MALIBU Steering SHIFTING HAS BEEN HARD FROM PARK POSITION, WHEEL ALIGNMENT VERY BAD ,SHIFTING FROM LEFT TO RIGHT. A RECALL WAS DONE BY GM ON 05/20/2014 BUT MY CAR WAS NOT RECALL UNTIL TODAY, I CHECK EVERYDAY ON GM WITH MY VIN NUMBER. ON MAY 1ST I WENT TO MY AUTO SERVICES AND THEY FIND OUT MAJOR PROBLEMS WITH TRANSMISSION SHIFT CABLE AND INNER TIE-ROD END. AS I DID NOT RECEIVE A RECALL ORDER, GM WON'T DO ANYTHING. VERY DANGEROUS SITUATION FOR MY 18 YEAR OLD AND I AS AUTO REPAIR SHOP WILL CHARGE ME OVER \$600.00++ WHICH I CAN'T AFFORD NOW. SCARY AND UNFAIR. THANK YOU IN ADVANCE FOR LISTENING AND ADVISING ME IN THE VERY NEAR FUTURE. \*TR NAPLES FL Failure Date: 05/20/2014

10 10593021 2005 CHEVROLET MALIBU Steering I HAD SENT AN EMAIL REGARDING THE RECALLS I HAD HEARD ABOUT. SOMEONE FROM YOUR COMPANY CALLED AND ALSO CONTACTED NICK CHEVROLET. WHEN I WAS TALKING TO THE SERVICE TECH ([XXX]) HE MADE AN APPOINTMENT FOR ME TO DROP MY CAR OFF SO THAT THEY COULD LOOK AT ALL OF THE ISSUES I WAS HAVING. WHEN I GOT TO THE DEALERSHIP ON SATURDAY MAY 17TH I SPOKE WITH LOUIS AND EXPLAINED WHAT WAS GOING ON AND WHAT [XXX] TOLD ME TO DO. [XXX] THEN PROCEEDED TO TELL ME "HE DIDN'T CARE WHAT I WAS TOLD, HE WAS THE SERVICE MANAGER" AT THAT POINT HE PROCEED TO TELL ME THAT THE ONLY RECALL FOR MY CAR WAS SOME WIRE AND THAT THEY DIDN'T HAVE THE PART AND DIDN'T KNOW WHEN IT WOULD BE IN. SO HE

NHTSA Consumer Complaints as of October 18, 2015

DIDN'T LISTEN AND ANYTHING I HAD TO SAY ABOUT MY EMAIL TO YOU OR MY CONVERSATION WITH [XXX]. I AM EXTREMELY DISAPPOINTED WITH GM AND THIS DEALERSHIP AND WOULD NOT RECOMMEND EITHER TO MY WORST ENEMY, HENCE MY LAST EMAIL. IF ANYTHING HAPPENS TO ME OR MY VEHICLE BECAUSE OF GM AND/OR [XXX] FROM NICK CHEVROLET BOTH WILL BE HELD ACCOUNTABLE! INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). \*TR OAKMONT PA

Failure Date: 05/17/2014

10 10715107 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE TURNING THE STEERING WHEEL LEFT OR RIGHT, THE STEERING WHEEL BECAME LOOSE AND MADE AN ABNORMAL NOISE. THE VEHICLE WAS TAKEN TO INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT THE INTERIM MEAD STEERING SHAFT NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 70,000. CLARENCE NY Failure Date: 05/05/2014

10 10631065 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING AT APPROXIMATELY 55 MPH, THE STEERING WHEEL WAS DIFFICULT TO TURN. THE VEHICLE WAS TAKEN TO THE DEALER, WHO WAS UNABLE TO DIAGNOSE THE FAILURE. THE CONTACT ALSO STATED THAT THE ENTIRE DOOR LOCKS INDEPENDENTLY LOCKED AND UNLOCKED. THE CONTACT RECEIVED MULTIPLE NOTIFICATIONS FOR NHTSA CAMPAIGN NUMBER: 14V252000 (ELECTRICAL) AND NHTSA CAMPAIGN NUMBER: 14V153000 (STEERING). THE DEALER AND THE MANUFACTURER WERE CONTACTED ON NUMEROUS OCCASIONS, IT WAS INFORMED THAT THE PARTS WAS NOT AVAILABLE, AND THERE WAS NO ESTIMATED TIME FOR WHEN THE PARTS WOULD BECOME AVAILABLE. THE FAILURE MILEAGE WAS 108,182.

LARAIN OH Failure Date: 05/01/2014

10 10585013 2005 CHEVROLET MALIBU Steering THERE IS A LAG ON STEERING AND I HAVE BEEN FEELING IT FOR A WHILE, SOMETIMES I

NHTSA Consumer Complaints as of October 18, 2015

DON'T HAVE A PROPER STEERING CONTROL, PRETTY SCARY AT TIMES.

\*TR MADISON WI Failure Date: 04/25/2014

10 10583361 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE STEERING WHEEL SEIZED WHILE SHE WAS DRIVING 80 MPH. THERE WAS ALSO A VERY LOW WARNING ALARM HEARD AS THE FAILURE OCCURRED. THE FAILURE WAS EXPERIENCED SEVERAL TIMES. THE DEALER REPLACED THE POWER STEERING MOTOR HOWEVER THE FAILURE WAS NOT CORRECTED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER ADVISED THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER 14V153000 (STEERING). THE FAILURE MILEAGE WAS 110,000 AND THE CURRENT MILEAGE WAS 124,927.

HEARTLAND TX Failure Date: 04/16/2014

10 10578679 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 5 MPH AND MAKING A RIGHT TURN, THE POWER STEERING ASSIST SUDDENLY MALFUNCTIONED AND THE STEERING WHEEL ERRONEOUSLY TURNED TO THE LEFT, CAUSING THE CONTACT TO DRIVE INTO THE WRONG LANE AND NEARLY CRASH INTO ONCOMING TRAFFIC. THE CONTACT INDICATED THAT DURING THE INCIDENT THE ABS AND POWER STEERING WARNING LIGHTS WERE ILLUMINATED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE DEFECT. THE FAILURE MILEAGE WAS 71,284. BESSEMER AL

Failure Date: 04/07/2014

10 10584904 2005 CHEVROLET MALIBU Steering I HAVE A 2005 CHEVY MALIBU IT HAS ALL OF THE SYMPTOMS AS THE RECALL FOR THE IGNITION SWITCH, THE POWER STEERING GOES OUT WHEN IT WANTS TO, IT SHUTS OFF SOMETIMES WHEN YOU COME TO A STOP AND THE AIR BAG LIGHT IS ON, IT HAS NOT OCCURRED SINCE WE PUT THE KEY ON A RING BY ITSELF, BUT THEY WON'T HONOR IT SAYS IT'S NOT ON THE LIST BUT THE 2005 MALIBU MAXX IS ON THE LIST! THE MAXX IS THE SAME CAR BUT WITH A HATCHBACK

NHTSA Consumer Complaints as of October 18, 2015

INSTEAD OF A TRUNK, CAN U PLEASE LOOK INTO THIS AND TELL ME WHAT IF ANYTHING CAN I DO? \*TR                      DETROIT    MI    Failure Date: 04/02/2014

10    10595624    2005 CHEVROLET            MALIBU            Steering            WHILE DRIVING MAKING LEFT TURN, POWER STEERING SEIZED MAKING STEERING IMPOSSIBLE. DASH MESSAGE SCREEN INDICATED "POWER STEERING" PROBLEM. \*TR                      RIVERSIDE    CT    Failure Date: 03/28/2014

10    10578012    2005 CHEVROLET            MALIBU            Steering            POWER STEERING LOCKS ESPECIALLY IN COLDER WEATHER. VERY DANGEROUS WHEN DRIVING IN AN URBAN CITY. \*TR                      CHICAGO    IL    Failure Date: 03/15/2014

10    10639092    2005 CHEVROLET            MALIBU            Steering            TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED WHILE DRIVING AT VARIOUS SPEEDS, THE VEHICLE VEERED TO RIGHT WITHOUT WARNING. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE FAILURE MILEAGE WAS 150,151.                      RIO VISTA    CA    Failure Date: 03/14/2014

10    10587028    2005 CHEVROLET            MALIBU            Steering            AS I WAS PULLING OUT OF MY GARAGE I HAD NO POWER STEERING. \*TR                      OAKMONT    PA    Failure Date: 03/12/2014

10    10575803    2005 CHEVROLET            MALIBU            Steering            THE POWER STEERING FAILED AND THE VEHICLE BECAME VERY DIFFICULT TO STEER. THE VEHICLE'S COMPUTER INDICATED A POWER STEERING PROBLEM. AFTER INVESTIGATING I FOUND OUT THAT THIS IS A KNOWN PROBLEM BY GENERAL MOTORS. \*TR                      JACKSONVILLE    FL    Failure Date: 03/10/2014

10    10577466    2005 CHEVROLET            MALIBU            Steering            TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 55 MPH, THE STEERING WHEEL BECAME DIFFICULT TO MANEUVER AS THE POWER STEERING WARNING LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO A PRIVATE MECHANIC WHERE IT

NHTSA Consumer Complaints as of October 18, 2015

WAS DIAGNOSED THAT THE EPS MOTOR NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND STATED THAT THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V153000 (STEERING). THE VEHICLE WAS REPAIRED BUT THE FAILURE RECURRED. THE APPROXIMATE FAILURE MILEAGE WAS 150,000 AND THE CURRENT MILEAGE WAS 162,000. PORT WING WI Failure Date: 03/04/2014

10 10583006 2005 CHEVROLET MALIBU Steering I HAVE A 2005 CHEVROLET MALIBU AND THE DEALER IN MY AREA SAID THAT MY CAR IS NOT COVERED IN THE LATEST GM RECALL. THE STEERING IN MY CAR HAS LOST POWER AND LOSING ITS FUNCTION. I AM AFRAID TO DRIVE MY CAR AND IT IS THE ONLY FORM OF TRANSPORTATION I HAVE. MY CAR SHOULD BE COVERED IN THIS LATEST RECALL. PLEASE ADVISE ME OF WHAT I SHOULD DO. THANK YOU! \*TT TOLEDO OH Failure Date: 03/04/2014

10 10583845 2005 CHEVROLET MALIBU Steering I HAVE TO TURN MY STEERING WHEEL BACK AND FORTH AND MY SHIFTING GEAR IN ORDER TO START THE CAR THEN WHEN GOING DOWN THE HIGHWAY COMPUTER GOES OFF STEERING BECOMES HARDER. A LIGHT COMES ON SHOWING A CAR AND A LOCK. A MESSAGE COMES ON THE COMPUTER "STEERING". IT DOES RANDOMLY. IS THERE A RECALL ON THIS? \*TR FORT SCOTT KS Failure Date: 03/03/2014

10 10565889 2005 CHEVROLET MALIBU Steering I WAS DRIVING AND TURNING A CORNER WHEN THE KEY TURNED OFF AND EVERYTHING LOCKED UP. DOORS LOCKED, THE STEERING WAS HARD TO TURN I HAD TO PULL IT REALLY HARD TO THE LEFT TO MISS THE CLIFF. ALMOST TOOK ME OFF THE CLIFF BUT I WAS ABLE TO STOP IT ON THE SIDE OF THE ROAD. I TRIED TO GET OUT BUT THE DOORS LOCKED ON ME. WHEN I TRIED TO TURN IT BACK ON IT LOCKED UP THE DOORS AGAIN AND WOULDN'T TURN ON. BUT I REALIZED THAT IT WAS STILL IN GEAR AND I WAS ABLE TO START IT AFTER I PUT IT IN PARK. BUT WHEN I DRIVE IT, IT SEEMS LIKE ITS RUNNING OUT OF GAS OR ABOUT TO TURN OFF WHILE I AM DRIVING. \*TR RED BLUFF CA Failure Date: 02/06/2014



NHTSA Consumer Complaints as of October 18, 2015

10 10618894 2005 CHEVROLET MALIBU Steering I RECEIVED 2 NOTICES ABOUT 2 RECALLS ON MY CAR THAT COULD CAUSE A CRASH WITHOUT WARNING OR CONTROL. I DID EXPERIENCE ONE OF THE CONDITIONS WERE I COULD NOT PUT THE GEAR IN PARK OR DRIVE WHEN I WAS TRYING TO START THE CAR TO DRIVE. ALSO ONCE THE KEY WAS STUCK IN HE IGNITION FORTUNATELY THESE OCCURRENCES WERE DURING ME TRYING TO START THE CAR WHEN IT HAD BEEN PARKED. THIS PROBLEM WAS STATED IN THE NOTICE AS A CONDITION IN WHICH THE TRANSMISSION SHIFT CABLE MAY FRACTURE AT ANY TIME.CURRENTLY THERE ARE NO PARTS AVAILABLE TO FIX THESE RECALLS. I AM AFRAID FOR MY SAFETY AS WELL AS MY FAMILY . \*TR WALLKILL NY Failure Date: 02/04/2014

10 10650768 2005 CHEVROLET MALIBU Steering MY DAUGHTER-IN-LAW WAS DRIVING THE VEHICLE TO WORK, LOST CONTROL OF THE CAR, WENT OFF THE ROAD AND HIT A TREE. HER BRAKES WOULD NOT ENGAGE AND SHE LOST POWER IN THE STEERING FORCING HER TO GO OFF THE ROAD AND HIT A TREE. THERE HAVE BEEN SEVERAL RECALLS ON THE VEHICLE BUT IT IS NOT DRIVABLE, I STILL HAVE THE VEHICLE AT MY HOUSE. \*TR CHEBOYGAN MI Failure Date: 01/24/2014

10 10561400 2005 CHEVROLET MALIBU Steering HERE IS WHAT I SUBMITTED TO GM ABOUT MY VEHICLE THAT CAN POSSIBLY CAUSE ME HARM OR DEATH BY DRIVING THIS VEHICLE AND CANNOT GET ASSISTANCE DUE TO ME BEING OVER THE 150K MILEAGE MARK. SEE BELOW I HAVE A 2005 CHEVY MALIBU AND MY POWER STEERING IS GOING OUT. I EXPERIENCED SOMETHING LAST WEEK AND THEN AGAIN TODAY. MY CAR STARTED DINGING AND MY SCREEN WHERE THE RADIO IS SHOWED "POWER STEERING" AND MY STEERING WHEEL LOCKED UP. I PUT THE CAR IN PARK AND TURNED IT OFF AND THEN AGAIN BACK ON AND THE STEERING WHEEL UNLOCKED. I DID MY RESEARCH ONLINE AND SHOWED THIS IS A PROBLEM FOR THIS MODEL DOCUMENT ID # 10183A AND I WAS TOLD IT IS ONLY COVERED UP TO 150K MILES AND I AM NOW AT 159K AND NO CHEVY DEALER WILL HELP ME WITH THIS. I BELIEVE CHEVY SHOULD STAND BY THERE PRODUCT AND FIX THIS FOR

NHTSA Consumer Complaints as of October 18, 2015

AT NO CHARGE. THIS PROBLEM DIDN'T OCCUR AT 150K MILES IT OCCURRED NOW! NATURE OF CONCERN MODEL: CHEVY MALIBU YEAR: 2005  
THANK YOU, [XXX] INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). \*TR SACRAMENTO  
CA Failure Date: 01/13/2014

10 10558883 2005 CHEVROLET MALIBU Steering I STARTED MY CHEVY MALIBU AND BEGAN TO DRIVE DOWN THE ROAD WITH IN MINUTES MY POWER STEERING JERKED, MADE A DING, DING NOISE AND WENT OUT. I PULLED IT OFF THE ROAD. TURNED IT OFF AND WAITED WHEN I TURNED IT BACK ON IT WORKED FINE. THE CHEVY DEALERSHIP SAYS THAT IT HAS TO DO IT WHEN THEY HAVE IT BEFORE THEY REPLACE IT. SO IF IT DOESN'T I GUESS THEY WANT ME TO GET KILLED BEFORE THEY WILL REPLACE IT. \*TR  
ELIZABETHTOWN KY Failure Date: 01/07/2014

10 10558844 2005 CHEVROLET MALIBU Steering 2005 CHEVROLET MALIBU. CONSUMER WRITES IN REGARDS TO VEHICLE POWER STEERING MALFUNCTION. \*SMD THE DEALER INFORMED THE CONSUMER, A RECALL WAS ISSUED FOR THE POWER STEERING. HOWEVER, IT ONLY COVERED VEHICLES UP TO 150,000 MILES. THE CONSUMER HAD 166,000 MILES ON HER VEHICLE. WASHINGTON DC Failure Date: 12/29/2013

10 10564113 2005 CHEVROLET MALIBU Steering I WAS DRIVING ON THE INTERSTATE; I GOT OFF AN EXIT AND WHEN I WENT TO TURN LEFT, THE POWER STEERING WENT OUT. I ALMOST HAD AN ACCIDENT. I CALLED THE DEALER TO SEE IF THERE HAD BEEN A RECALL. THEY TOLD ME THERE WAS, BUT IT WAS ONLY GOOD UP TO 150,000 MILES. UPDATED 02-28-14  
\*BF FLORENCE KY Failure Date: 12/28/2013

10 10559800 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED WHILE DRIVING APPROXIMATE 5 MPH, THE STEERING WHEEL BECAME DIFFICULT TO MANEUVER. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE AN ALIGNMENT WAS PERFORMED. THE MANUFACTURE WAS NOT

NHTSA Consumer Complaints as of October 18, 2015

NOTIFIED. THE VEHICLE HAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 51,320. THOUSAND PALMS CA Failure Date: 11/25/2013

10 10585310 2005 CHEVROLET MALIBU Steering I WAS DRIVING MY VEHICLE WHEN THE POWER STEERING STOPPED WORKING AND MY EBS LIGHT ON MY DASH STARTED FLASHING. THE CAR WAS STILL DRIVABLE BUT VERY HARD TO STEER. IT STAYED THAT WAY FOR THE DRIVE HOME THEN IT STARTED WORKING AGAIN THE NEXT MORNING . \*JS GRAND JUNCTIONCO Failure Date: 11/11/2013

10 10551113 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED WHILE DRIVING APPROXIMATELY 65 MPH THE STEERING WHEEL BECAME DIFFICULT TO MANEUVER. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 176,000. RVK RIALTO CA Failure Date: 10/30/2013

10 10555941 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 45 MPH, THE STEERING WHEEL SUDDENLY MALFUNCTIONED AND WOULD NOT TURN IN EITHER DIRECTION. THE CONTACT STATED THE VEHICLE WAS SHUT OFF AND RESTARTED, AND THE PROBLEM WAS REMEDIED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE STEERING FAILURE. THE FAILURE MILEAGE WAS 155,000. TALLASSEE AL Failure Date: 10/09/2013

10 10633556 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING AT 30 MPH, THE BRAKE PEDAL FAILED TO STOP THE VEHICLE AND THE STEERING WHEEL SEIZED. THE CONTACT CRASHED INTO A TREE AND SUSTAINED MINOR INJURIES THAT REQUIRE MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE MANUFACTURER WAS NOT MADE AWARE OF THE

NHTSA Consumer Complaints as of October 18, 2015

FAILURE. THE FAILURE MILEAGE WAS 80,000. EDINBURG TX

Failure Date: 10/06/2013

10 10552107 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE STEERING SHAFT WAS WORN AND THE JOINTS WERE CORRODED. THE CONTACT ALSO MENTIONED THAT WHEN MAKING TURNS AT LOW SPEEDS, AN ABNORMAL NOISE WAS HEARD FROM THE STEERING COLUMN. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC, WHO STATED THAT THE STEERING SHAFT WOULD NEED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED. THE FAILURE MILEAGE WAS 49,000. OAKLAND NJ Failure Date: 09/20/2013

10 10550210 2005 CHEVROLET MALIBU Steering 2005 CHEVROLET MALIBU. CONSUMER WRITES IN REGARDS TO POWER STEERING MOTOR FAILURE. \*SMD THE CONSUMER STATED WHILE DRIVING, THE POWER STEERING MOTOR FAILED, AND HE LOST THE ABILITY TO STEER THE VEHICLE. THE VEHICLE WAS TOWED TO A REPAIR SHOP, WHERE THE STEERING MOTOR WAS REPLACED AT A COST OF \$ 693.00. GERING NE Failure Date: 09/15/2013

10 10541963 2005 CHEVROLET MALIBU Steering WHILE ATTEMPTING TO PASS ANOTHER VEHICLE BY ACCELERATING ON A SLIGHT CURVE AND PULLING AN INCLINE, THE 2005 CHEVY MALIBU WOULD NOT PROPERLY STEER. WHEN REALIZING THAT THE STEERING WAS NOT WORKING CORRECTLY, DECREASED ACCELERATION AND THEN WAS ABLE TO REGAIN CONTROL OF THE STEERING. THIS HAS OCCURRED ON MULTIPLE OCCASIONS AND NEARLY CAUSED AN ACCIDENT EACH TIME. GM HAS BEEN NOTIFIED ABOUT THE SAFETY CONCERN AND THEY HAVE SET UP AN APPOINTMENT WITH A LOCAL GM DEALER TO DIAGNOSIS THE PROBLEM. THEY HAVE INDICATED A POSSIBLE PROBLEM WITH THE ELECTRIC STEERING IN THE 2005 CHEVY MALIBU BASED ON THE VIN. I MAY BE CHARGED DIAGNOSTIC FEES AND REPAIR COSTS IF THE STEERING ISSUE IS NOT IN LINE WITH THEIR "SPECIAL LETTER" REGARDING POSSIBLE FAILURE OF THE ELECTRIC STEERING

NHTSA Consumer Complaints as of October 18, 2015

COMPONENTS. I HAVE READ THAT THIS IS A COMMON PROBLEM AMONG THIS YEAR, MAKE AND MODEL OF VEHICLE. I HAVE ALSO READ THAT CANADA HAS RECENTLY ISSUED A RECALL ON THIS SAME YEAR, MAKE AND MODEL OF VEHICLE FOR STEERING RELATED SAFETY CONCERNS. I FEEL THAT THIS RECALL FOR THE STEERING COMPONENTS SHOULD ALSO APPLY TO CARS IN THE US IF THEY ARE EXPERIENCING SIMILAR SAFETY CONCERNS. KANE

PA Failure Date: 08/27/2013

10 10609579 2005 CHEVROLET MALIBU Steering WAS TRAVELING APP. 35 MI PER HR AND WENT TO MAKE A TURN AND LOST THE POWER STEERING AND WAS ALMOST HIT BY ANOTHER CAR. I HAVE LOST THE ABILITY TO STEER PROPERLY SEVERAL TIMES OVER THE LAST YEAR THE WORST BEING WHEN THIS HAPPENS AND I AM ON THE INTERSTATE. THIS RECALL HAPPENED IN MAY OF 2014 AND NOW IT IS JULY AND THE DEALER IS SAYING THEY STILL DON'T HAVE THE PARTS TO FIX THE PROBLEM. ARE THEY WAITING TILL OUR CARS ARE TO OLD FOR THEM TO BE FIXED UNDER THE RECALL? I HAVE NOT RECEIVED ANY NOTICE FROM GENERAL MOTORS.

\*TR SUFFOLK VA Failure Date: 08/08/2013

10 10746485 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT'S VEHICLE WAS SERVICED UNDER NHTSA CAMPAIGN NUMBER: 14V153000 (STEERING), NHTSA CAMPAIGN NUMBER: 14V224000 (POWER TRAIN), AND NHTSA CAMPAIGN NUMBER: 14V252000 (ELECTRICAL SYSTEM, ELECTRONIC STABILITY CONTROL, EXTERIOR LIGHTING, SERVICE BRAKES, HYDRAULIC, VEHICLE SPEED CONTROL). SHORTLY AFTER THE REPAIR, THE VEHICLE STALLED WITHOUT WARNING, THE POWER STEERING FAILED, A CLUNKING NOISE WAS HEARD IN THE FRONT END, AND THE VEHICLE INDEPENDENTLY VEERED TO THE LEFT. THE VEHICLE WAS TAKEN TO THE DEALER. THE DEALER STATED THAT THE RECALL REPAIR COULD NOT BE PERFORMED AGAIN. IN ADDITION, THE DEALER STATED THAT THE STEERING COLUMN AND SUSPENSION WOULD NEED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. IN PREVIOUS YEARS, THE CONTACT HAD TO REPLACE THE GEAR BOX AND RACK AND PINION NUT ON

NHTSA Consumer Complaints as of October 18, 2015

TWO SEPARATE OCCASIONS AT A DEALER. THE CONTACT INFORMED THE MANUFACTURER OF ALL THE FAILURES. THE FAILURE MILEAGE WAS 50,000.

HAINES CITY FL Failure Date: 08/05/2013

10 10536350 2005 CHEVROLET MALIBU Steering WHILE PASSING ON THE INTERSTATE THE POWER STEERING FAILED FOR SEVERAL SECONDS. THERE WAS AN AUDIBLE ALERT THEN THE STEERING FAILED. SEVERAL OTHER TIMES WHILE TURNING AT LOW SPEEDS AND ACCELERATING THE STEERING FAILS FOR ONLY A BRIEF TIME, BUT PULLS EXTREMELY HARD IN THE OPPOSITE DIRECTION THAT I AM TURNING. \*TR

ENTERPRISE AL Failure Date: 07/17/2013

10 10586212 2005 CHEVROLET MALIBU Steering GOING THROUGH A DRIVE THROUGH FOOD PLACE AND STEERING COMPLETELY STOPPED WORKING. THE POWER STEERING STOPS WORKING INTERMEDIATELY. \*TR YREKA CA Failure Date: 04/27/2013

10 10506043 2005 CHEVROLET MALIBU Steering I BOUGHT A USE CHEVY 2005 MALIBU AND THE FRONT RAIL FOR THE FRAME OF THE DRIVERS SEAT BROKE. AFTER LOOKING AROUND I FOUND IT IS A VERY COMMON ISSUE AND FEEL IT'S A MAJOR SAFETY ISSUE! I WAS TOLD BY THE OLD OWNER THAT IT BROKE A YEAR AFTER BUYING THE CAR AND THE DEALER WANTED WAY TO MUCH TO REPLACE IT? IF IT'S A MATTER OF SAFETY SHOULD THEY NOT FIX IT FOR FREE? SHOULD THEIR NOT BE A RECALL ON IT? AGAIN AFTER LOOKING AROUND ON THE WEB AND ASKING AROUND TO MANY DEALER SHOPS IT IS A VERY KNOWN ISSUE THAT CHEVY HAS NOT EVER ADDRESSED. I JUST KNOW THAT NOT ONLY IS IT VERY HARD TO SIT IN, IT ALSO FEELS LIKE IT'S GOING TO COME UP OFF THE FLOOR EVERY TIME I HIT THE BRAKES. I'M SURE IF I EVEN GOT INTO THE SMALLEST FENDER BENDER IT WOULD EJECT ME. PLEASE DO SOMETHING TO MAKE GM REPAIR THIS ISSUE! ALSO LETS MAYBE ADDRESS THE ISSUE WITH THE FAILING POWER STEERING THAT HAS ALREADY CAUSED INJURY'S THANKS \*TR RENSSELAER

NY Failure Date: 04/12/2013

NHTSA Consumer Complaints as of October 18, 2015

10 10713291 2005 CHEVROLET MALIBU Steering MY WIFE  
AND I HAVE CONTACTED CHEVY DEALER A LONG TIME AGO ABOUT SAFETY  
RECALLS ON THIS VEHICLE A LONG TIME AGO AND HAVE NOT RECEIVED ANY  
INFO. ON WHEN THESE RECALLS CAN BE DONE. MOST OF THESE RECALLS  
STATE THAT THE PARTS HAVE NOT BEEN SENT. WHAT CAN YOUR COMPANY DO  
ABOUT GETTING THESE RESOLVED. CAMRON NC Failure Date:  
04/01/2013

10 10509563 2005 CHEVROLET MALIBU Steering TL\* THE  
CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT  
WHILE DRIVING APPROXIMATELY 40 MPH, THE POWER STEERING SYSTEM  
FAILED, CAUSING THE VEHICLE TO BECOME DIFFICULT TO MANEUVER. ALSO,  
THE CONTACT STATED THAT THE POWER STEERING WARNING LIGHT  
ILLUMINATED. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR A  
DIAGNOSIS. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE.  
THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS  
95,000 AND THE CURRENT MILEAGE WAS 123,000. THE VIN WAS NOT  
AVAILABLE. \*TR SANTANA CA Failure Date: 03/27/2013

10 10503252 2005 CHEVROLET MALIBU Steering I WAS  
DRIVING MY VEHICLE DOWN I-680 IN NORTHERN CA'S BAY AREA. WHILE I WAS  
ON THE FREEWAY IN THE SLOW LANE AND MY POWER STEERING WARNING  
POPPED UP ON MY CAR STEREO DISPLAY AND A SPLIT SECOND LATER I LOST  
THE ABILITY TO STEER MY CAR. I SLOWED THE VEHICLE AS FAST AS I COULD  
WITHOUT SLAMMING ON THE BRAKES. ALL OF THE CARS BEHIND ME SLAMMED  
ON THE BRAKES AND I THOUGHT I WAS GOING TO CAUSE A PILE-UP. A NICE  
MAN BEHIND GOT OUT OF HIS TRUCK AND HELPED ME FORCE THE STEERING  
WHEEL TO THE RIGHT SO I COULD PULL THE CAR OFF OF THE ROAD. I THEN  
CALLED MY BROTHER AND HE CAME AND TOWED THE CAR HOME. THERE HAS  
NEVER BEEN A WARNING TO THIS ISSUE. IT NEVER ACTED UP AND I HAVE  
NEVER BEEN INSTRUCTED TO DO A SAFETY CHECK ON THE POWER  
STEERING. \*TR FAIRFIELD CA Failure Date: 03/12/2013

NHTSA Consumer Complaints as of October 18, 2015

10 10505270 2005 CHEVROLET MALIBU Steering MY POWER STEERING HAS GONE COMPLETELY OUT. I HAVE MADE SEVERAL COMPLAINTS TO GM REGARDING THIS MATTER. GM HAS ACKNOWLEDGED THE PROBLEM AND HAS SENT OUT LETTERS ADVISING CUSTOMERS WITH VINS 5F10001-5F250216 (TECHNICAL BULLETIN #07126) OF SPECIAL COVERAGE. GM HAS ALSO SENT ME A LETTER ADVISING ME THEY WILL FIX THE PROBLEM IF MY VEHICLE IS 10YR OR 160K. MY PROBLEM DIDN'T EXIST AT THAT TIME. I NOW HAVE 212K MILES. I TOOK MY VEHICLE TO THE DEALER ([XXX]) AND WAS DENIED COVERAGE. ESTIMATED COST WAS \$900 FOR REPAIRS. GM KNEW YEARS AGO THAT THEY HAD A PROBLEM WITH THE POWER STEERING, AND IT WAS A MATTER OF TIME BEFORE THE STEERING WAS TO STOP WORKING. REGARDLESS OF THE MILES. THE STEERING WAS GOING OUT AT SOME POINT. THAT IS MY ARGUMENT. I JUST WANT MY POWER STEERING FIXED. INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). \*TR PONTIAC MI Failure Date: 02/22/2013

10 10507458 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT AFTER STARTING THE VEHICLE, THE POWER STEERING WARNING LIGHT ILLUMINATED. THE MANUFACTURER WAS NOTIFIED AND ADVISED THE VEHICLE BE TAKEN TO A DEALER FOR DIAGNOSIS. THE VEHICLE WAS TAKEN TO A DEALER FOR DIAGNOSIS AND THE CONTACT WAS ADVISED THAT THE POWER STEERING PUMP WOULD NEED TO BE REPLACED. THE VEHICLE HAD NOT BEEN REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 166,000. REPUBLIC MO Failure Date: 02/22/2013

10 10498432 2005 CHEVROLET MALIBU Steering WHILE MAKING A RIGHT TURN THE POWER STEERING FAILED.....I ALMOST DROVE HEAD ON INTO ONCOMING TRAFFIC. \*TR DAYTONA BEACH FL Failure Date: 02/12/2013

10 10637344 2005 CHEVROLET MALIBU Steering STEERING WAS CLUNKING AND MAKING OTHER NOISES THAT MADE ME QUESTION MY SAFETY. TOOK TO DEALER AND HAD THE REPAIR DONE UNDER EXTENDED 10



NHTSA Consumer Complaints as of October 18, 2015

YEAR/150,000 MILE WARRANTY WITH \$49.50 AS MY DEDUCTIBLE. CAR IS NOW MAKING SAME NOISES 18 MONTHS LATER. AWAITING MY CHEVY DEALER TO GET STEERING PUMP IN STOCK SO AS TO GET REPAIRS DONE AND APPLY FOR REIMBURSEMENT FOR INITIAL REPAIR DUE TO RECALL. \*TR MOUNT LAUREL NJ Failure Date: 01/09/2013

10 10487765 2005 CHEVROLET MALIBU Steering TODAY WE DRIVING THROUGH A PARKING LOT AND TRUED TO TURN AND HEARD A POPPING NOISE, AND THEN LACK OF STEERING. THE STEERING WHEEL TURNED BUT THE WHEELS DID NOT. HAD TO CALL A TOW TRUCK AT A COST OF \$88.00 AND TOOK IT TO MY LOCAL CHEVY DEALER. THE DIAGNOSED THE PROBLEM AS THE STEERING INTERMEDIATE SHAFT BOLT BROKE AND ALSO THE AIRBAG SENSOR. THE TOTAL COST OF THIS REPAIR IS: \$88.00 FOR THE TOW TRUCK, \$1500.00 FOR THE REPAIR AND 2 1/2 DAYS WITHOUT THE CAR. WE HAVE HAD THIS POPPING NOISE FOR A WHILE AND NO ONE COULD FIGURE OUT WHAT IT WAS. SOME DEALERS SAID WE NEEDED TO REPLACE THE COMPLETE RACK AND PINION STEERING SYSTEM, OTHERS SAID IT JUST NEEDED GREASED. WE CHOSE TO GREASE IT AND THE NOISE WENT AWAY FOR A WHILE.SO FAR I HAVE REPLACED THE POWER STEERING MOTOR, WHICH GM REIMBURSED ME FOR ABOUT 1 YEAR AFTER I HAD IT REPAIRED. IT SEEMS LIKE THERE ARE MANY COMPLAINTS ABOUT THIS PROBLEM. IT HAS BEEN A GOOD CAR EXCEPT FOR THESE CONSTANT PROBLEMS. SOMETHING NEEDS TO BE DONE SO GM WILL FIX THESE ISSUES. \* TR OLATHE KS Failure Date: 12/08/2012

10 10586340 2005 CHEVROLET MALIBU Steering IT SEEMS THAT I HAVE A RECALL PROBLEM WITH MY STEERING, I THINK IT HAS TO DEAL WITH THE TORQUE BECAUSE IT ALWAYS WANTS TO STEER TO THE RIGHT AND I HAVE TO KEEP PULLING THE WHEEL TO THE LEFT. IF THE CAR IS ON A LIFT WITH NO PRESSURE ON THE TIRES, AS SOON AS THE CAR IS STARTED, THE WHEELS TURN HARD RIGHT WHICH IS VERY DANGEROUS ON ICY AND WET ROADS. THIS IS AN ON GOING PROBLEM EVERY DAY AT ANY SPEED. \*TR KINGSPORT TN Failure Date: 11/20/2012

NHTSA Consumer Complaints as of October 18, 2015

10 10487043 2005 CHEVROLET MALIBU Steering 2005 CHEVY  
MALIBU. CONSUMER WRITES IN REGARDS TO STEERING FAILURE IN VEHICLE.  
\*SMD WASHINGTON DC Failure Date: 11/01/2012

10 10482228 2005 CHEVROLET MALIBU Steering MY POWER  
STEERING WENT OUT. I WAS PULLING UP TO THE LIGHT AT THE INTERSECTION  
OF GUM SPRINGS ROAD AND LEE JACKSON HIGHWAY IN ALDIE, VA, AND  
"POWER STEERING" CAME ACROSS MY RADIO AND MY POWER STEERING  
WENT OUT. \*TR ALDIE VA Failure Date: 10/25/2012

10 10484925 2005 CHEVROLET MALIBU Steering WHILE  
DRIVING 25 ? 45 AND MAKING A LEFT TURN OR CHANGING LANES TO THE LEFT  
THE STEERING WHEEL LOSES IT POWER STEERING. THIS VEHICLE CANNOT BE  
STEERED UNLESS YOU ARE A POWER LIFTER AT THAT POINT. THIS IS MY MOM?  
S ONLY VEHICLE AND SHE IS 77 AND HAD CARPAL TUNNEL SURGERY ON BOTH  
HER WRISTS, SO I DOUBT SHE WILL BE ABLE TO STEER AT ALL. SO IF GM SAYS  
IT?S NOT A SAFETY ISSUE, AND THE CAR CAN STILL BE STEERED, THEY ARE  
WRONG. THERE HAS BEEN ?SPECIAL COVERAGE ADJUSTMENTS? FOR THIS  
ISSUE ON THE 2006 MODELS IN UNITED STATES AND GM HAS ACTUAL RECALLS  
FOR 67,000 VEHICLES IN CANADA FOR THE SAME THING. (MANUFACTURE  
RECALL NUMBER 12221) HER VEHICLE VIN NUMBER DOESN'T FIT INTO THE  
SELECTED VIN NUMBERS AND SHE HAS THE EXACT SAME ISSUE. SOMEONE  
NEEDS TO HAVE GM OPEN UP THIS SPECIAL COVERAGE FOR THIS ISSUE  
PERIOD, REGARDLESS OF THE YEAR. PEOPLE WITH SAME PROBLEM ON VIN  
NUMBERS THAT GET THE COVERAGE GET A FREE STEERING COLUMN INSTALL  
AND SHE HAS TO PAY \$600 - \$800 FOR SAME SERVICES? ALL THIS BECAUSE OF  
A SMALL PART THAT IS RI VETED TO THE STEERING COLUMN ON THE  
INSIDE THAT GOES OUT EVERY 30K MILES. \*TR WILDWOOD MO Failure Date:  
09/15/2012

10 10632379 2005 CHEVROLET MALIBU Steering TL\* THE  
CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT  
THERE WAS AN INTERMITTENT FAILURE WITH THE CONNECTION OF THE FUSE  
BOX AND THE CONNECTING SCREWS. THE VEHICLE WAS TAKEN TO AN

NHTSA Consumer Complaints as of October 18, 2015

AUTHORIZED DEALER WHO REPLACED THE SCREWS AND THE FUSE BOX. THE CONTACT ALSO EXPERIENCED A FAILURE WITH THE POWER STEERING. THE STEERING WHEEL WAS TIGHT AND THE CONTACT EXPERIENCED EXTREME DIFFICULTY TURNING THE STEERING WHEEL LEFT OR RIGHT. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHO REPLACED THE STEERING COLUMN. THE REMEDY CORRECTED THE FAILURE. THE CONTACT HAD BEEN WAITING FOR MONTHS TO HAVE THE VEHICLE REPAIRED ACCORDING TO NHTSA CAMPAIGN NUMBERS: 14V252000 (ELECTRICAL SYSTEM, ELECTRONIC STABILITY CONTROL, EXTERIOR LIGHTING, SERVICE BRAKES, HYDRAULIC, VEHICLE SPEED CONTROL) AND 14V224000 (POWER TRAIN). THE DEALER DID NOT PROVIDE A SPECIFIC DATE FOR WHEN THE PARTS WOULD BECOME AVAILABLE. THE MANUFACTURER WAS NOTIFIED. THE CONTACT ALSO INDICATED THAT THE VEHICLE IDLED HIGH AND IT WAS DIFFICULT TO CHANGE GEARS . THE APPROXIMATE FAILURE MILEAGE WAS 62,000. UPDATED 11/14/14\*CN UPDATED 8/11/2015\*JS ANSONIA CT Failure Date: 09/11/2012

10 10627548 2005 CHEVROLET MALIBU Steering POWER STEERING HAS BEEN GOING OUT, SINCE WE BOUGHT THE VEHICLE. \*TR ATLANTIC BEACH FL Failure Date: 08/01/2012

10 10471027 2005 CHEVROLET MALIBU Steering 2005 CHEVROLET MALIBU. CONSUMER STATES PROBLEM WITH ELECTRIC POWER STEERING \*TGW THE DEALER TEST DROVE THE VEHICLE AND WAS UNABLE TO DUPLICATE THE FAILED POWER STEERING CONDITION. GM STATED THEY WOULD NOT AUTHORIZED A REPAIR THAT THE DEALER COULD NOT REPLICATE AFTER A TEST DRIVE. \*JB PITTSBURGH PA Failure Date: 06/27/2012

10 10577765 2005 CHEVROLET MALIBU Steering WHILE DRIVING THE POWER STEERING SHUT DOWN. I WAS UNABLE TO STEER THE VEHICLE. LOST ALL CONTROL OF STEERING WHILE IN THE RUSH HOUR OF THE DAY. \*TR MEMPHIS TN Failure Date: 06/12/2012

NHTSA Consumer Complaints as of October 18, 2015

10 10455424 2005 CHEVROLET MALIBU Steering DURING A FREEWAY EXIT DURING A DECELERATING 35MPH RIGHT TURN, THE POWER STEERING STOP OPERATING. CONTINUED ON HOME FOR 3 BLOCKS WITHOUT ANY POWER TO STEERING SYSTEM. NEXT DAY, SYSTEM WORK GOOD. SCARY !! GOOGLE PROBLEM FOR INFO AND FOUND A LOT OF PEOPLE HAS HAD THE SAME PROBLEM WITH NO 'FIX' AVAILABLE. ANYWAY YOU COULD SHED SOME HELP OR INFORMATION ON THIS SCARY PROBLEM? \*JS  
MILPITAS CA Failure Date: 04/16/2012

10 10455845 2005 CHEVROLET MALIBU Steering THE STEERING WHEEL BECAME VERY TIGHT FOR ABOUT 3 MINS. AND THE POWER STEERING LIGHT FLASHED ON THE RADIO PANEL. WHEN THE STEERING WHEEL LOOSING UP IT WAS TOO LOOSE. THE NEXT DAY THE CHECK ENGINE LIGHT CAME ON AND I WENT AND HAD A MECHANIC CHECK IT OUT AND HE SAID THAT IT WAS COMING UP AS AN ELECTRONIC STEERING FAILURE.  
\*JS SPARTANBURG SC Failure Date: 04/16/2012

10 10595027 2005 CHEVROLET MALIBU Steering THE WARNING CHIME WILL SOUND, THEN I SOMETIMES GET A WARNING NOTE ACROSS THE DASHBOARD STATING "POWER STEERING" & THEN FOR A BRIEF MOMENT I WILL HAVE TROUBLE TURNING THE STEERING WHEEL; ONE TIME WHEN THIS HAPPENED ALL THE WARNING LIGHTS FLASHED ACROSS THE DASHBOARD AND I LOST POWER FOR A SECOND & THEN EVERYTHING WENT BACK TO NORMAL UNTIL SEVERAL MILES LATER WHEN THE CHIMING CAME ON AGAIN; I PAID THE CHEVY DEALER TO REPLACE THE POWER STEERING IN THE SUMMER OF 2012 BUT THE PROBLEM RECURRED ALMOST IMMEDIATELY AFTERWARD. I AM NOW AFRAID TO DRIVE THE CAR. I DON'T WANT ANY REFUND, I JUST WANT THE CAR TO OPERATE RELIABLY & SAFELY. \*TR  
ACCORD NY Failure Date: 04/02/2012

10 10475496 2005 CHEVROLET MALIBU Steering POWER STEERING FAILS WHEN ACCELERATING, ESPECIALLY WHEN ATTEMPTING TO MERGE ONTO HIGHWAY TRAFFIC. "POWER STEERING FAILURE" FLASHES ON THE CONSOLE AND CHIMES SOUND. FAILURE REQUIRES CAR TO BE STEERED

NHTSA Consumer Complaints as of October 18, 2015

USING BODILY FORCE TO CONTROL THE VEHICLE, AND HAS ALMOST RESULTED IN NUMEROUS ACCIDENTS. POWER STEERING TURNS BACK ON ABOUT 1/2 SECOND AFTER RELEASING THE GAS PEDAL. DOES NOT OCCUR WITH ANY RELATIVE CONSISTENCY TO WARRANT TAKING IT TO THE DEALER. I HAVE NOT BEEN CONTACTED BY THE MANUFACTURER REGARDING ANY RELEVANT RECALLS FOR THIS VEHICLE. \*TR BOWIE MD

Failure Date: 03/15/2012

10 10459229 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING APPROXIMATELY 20 MPH, A CHIME SOUNDED INSIDE OF THE VEHICLE AS THE POWER STEERING WARNING INDICATOR ILLUMINATED. IMMEDIATELY, THERE WAS A COMPLETE LOSS OF POWER STEERING. THE VEHICLE WAS MANEUVERED TO THE SIDE OF THE ROAD WHERE THE ENGINE WAS TURNED OFF. THE FAILURE RECURRED FOUR TIMES. THE ENGINE WAS RESTARTED AND THE VEHICLE RESUMED AS NORMAL. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO STATED THE POWER STEERING COLUMN AND INTERMEDIATE SHAFT WOULD NEED TO BE REPLACED. THE VEHICLE HAD NOT BEEN REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE MALFUNCTION. THE APPROXIMATE FAILURE MILEAGE WAS 155,000. CANTON OH Failure Date: 03/14/2012

10 10453190 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE POWER STEERING ASSIST WOULD FAIL SPORADICALLY. THE POWER STEERING ASSIST WOULD RESET INDEPENDENTLY ONCE THE VEHICLE WAS SHUT OFF AND RESTARTED. THE VEHICLE HAD NOT BEEN TAKEN TO THE DEALER FOR INSPECTION OR REPAIRS. THE CURRENT MILEAGE WAS 125,007 AND THE FAILURE MILEAGE WAS UNKNOWN. UPDATED 05/08/12\*LJ NEWPORT KY Failure Date: 01/10/2012

10 10442443 2005 CHEVROLET MALIBU Steering TURNING LEFT AT ABOUT 5 MPH, POWER STEERING WENT OUT AND MADE IT HARD TO TURN THE CORNER, ALMOST CAUSED AN ACCIDENT IN THE MIDDLE OF AN

NHTSA Consumer Complaints as of October 18, 2015

INTERSECTION. POWER STEERING LIGHT CAME ON RADIO DISPLAY AND BUZZER WENT OFF. PULLED INTO GAS STATION AND RESTARTED ENGINE. PROBLEM WENT AWAY. WAITING FOR IT TO HAPPEN AGAIN. JUDGING BY THE SAME COMPLAINT FROM OTHERS, THIS WILL BY MY LAST GM. \*TR

JOHNSON CITY NY Failure Date: 01/04/2012

10 10443294 2005 CHEVROLET MALIBU Steering AS OTHER OWNERS HAVE EXPERIENCED, THE STEERING ALARM LIGHT WENT OFF IN MY MALIBU. I HAVE SEEN THAT OTHER MALIBU IN MY CARS VIN RANGE EXPERIENCED THE SAME ISSUE AS ISSUED BY A GM WARNING. THIS SEEMS TO ME TO BE AN UNSAFE VEHICLE AND GM SHOULD STAND BEHIND YOUR VEHICLE AS I COULD NOT ALLOW MY CHILD TO DRIVE TO CO WITH THE POSSIBILITY THAT THE STEERING WOULD GO OUT. WHILE I DID NOT GET TO THE POINT WHERE WE HAD STEERING FAILURE, THE MOTOR WAS DIAGNOSED WITH MAJOR ISSUE AS DID THE ELECTRONIC CONTROL WHICH APPEARS TO BE THE ROOT CAUSE OF THE ISSUE. THIS CAR WOULD HAVE STEERING FAILURE IF WE DID NOT GOT TO THE DEALERSHIP AND REPLACE THE MOTOR AND STEERING COLUMN. \*TR COLLIERVILLE TN Failure Date: 01/02/2012

10 10557957 2005 CHEVROLET MALIBU Steering POWER STEERING QUIT WORKING. HERE IN 2013, WITH 175000 MILES, GM WILL NOT HONOR THEIR "SERVICE POLICY" , DUE TO MILES! IT ONLY COVERED UP TO 150000 MILES! ABSURD! \*TR MONACA PA Failure Date: 12/12/2011

10 10450529 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE POWER STEERING ASSIST FAILED WHILE DRIVING 35 MPH. THE POWER STEERING LIGHT ILLUMINATED AS THE FAILURE OCCURRED. THE STEERING WHEEL BECAME HARD TO TURN AND THE CONTACT WAS ABLE TO AVOID A CRASH. THE VEHICLE HAD TO BE TURNED OFF FOR A MOMENT IN ORDER FOR THE POWER STEERING ASSIST TO RETURN TO NORMAL FUNCTION. THE FAILURE WAS EXPERIENCED NUMEROUS TIMES. THE VEHICLE WAS NOT TAKEN TO THE DEALER TO HAVE A DIAGNOSTIC PERFORMED. THE

NHTSA Consumer Complaints as of October 18, 2015

MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 112,000 AND THE CURRENT MILEAGE WAS 116,000.

SOUTH BEND IN Failure Date: 12/03/2011

10 10437479 2005 CHEVROLET MALIBU Steering DING SOUND AND THEN POWER STEERING LIGHT CAME ON. TOOK TO DEALERSHIP AND WAS TOLD POWER STEERING SENSOR WAS THE CAUSE OF THE PROBLEM. I HAVE READ WHERE THERE HAVE BEEN SEVERAL COMPLAINTS ON PROBLEMS WITH THE POWER STEERING WITH THIS VEHICLE. I HAVE CONTACTED GM AND THEY PROCLAIM THEY ARE NOT AWARE OF ANY PROBLEMS YET THERE IS A LETTER THAT WAS SENT OUT IN 2007 EXTENDING THE WARRANTY ON THE VEHICLE. I PURCHASED THE VEHICLE IN 2009. I AM TOLD THE STEERING COLUMN MAY NEED TO BE REPLACED. \*KB FAIR OAKS IN Failure Date: 11/25/2011

10 10437319 2005 CHEVROLET MALIBU Steering CHECK ENGINE/POWER STEERING LIGHT CAME ON WHEN STARTING DOWN THE ROAD. RPMS SHOT UP TO 4 AND 5, CAR WON'T SHIFT (AUTOMATIC CAR), MPH STOPPED READING, ALL THE INFO I GET THROUGH MY RADIO SCREEN WENT BLANK, THERE IS ONLY AN ERROR SIGN WHERE MY MILEAGE IS. \*TR FULTON NY Failure Date: 11/24/2011

10 10436728 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED WHILE DRIVING 55 MPH THE POWER STEERING FAILED. THE POWER STEERING LIGHT CAME ON AT THE SAME TIME THE FAILURE OCCURRED. THE VEHICLE WAS TAKEN TO A MECHANIC WHERE IT WAS DETERMINED THE ELECTRONIC POWER ASSIST MODULE WAS FAILING. THE VEHICLE WAS REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 71,000. UPDATED 01/05/12\*LJ UPDATED 01/09/12 PLYMOUTH MN Failure Date: 11/20/2011

10 10572594 2005 CHEVROLET MALIBU Steering WAS DOING 40MPH POWER STEERING FAILED SPUN OUT HIT A WALL ENDED UP FACING THE WRONG WAY ON ONE WAY HIGHWAY.. I HAVE HAD SO MANY ISSUES WITH

NHTSA Consumer Complaints as of October 18, 2015

THE 2005 MALIBU IT SHOULD BE PULLED OFF THE ROAD FOR SURE, I HAVE HAD TO REPLACE STRUTS 2 TIMES NOW AND ABOUT TO REPLACE MY 2ND FUEL PUMP, MY CAR HAS STALLED OUT ON MANY OCCASIONS, HAS LEFT ME STRANDED MANY OTHER OCCASIONS. FOR AS MUCH MONEY AS I HAVE SPENT TO BUY THE CAR USED IN 2009 WITH 22000 MILES ON IT COST US 10500\$ WE HAVE EASILY SPENT OVER THAT IN REPAIRING IT, THE WORST INVESTMENT I HAVE EVER MADE.. THE LIGHTING CONSTANTLY BURNS OUT THE BLINKERS AND HEADLIGHTS FAIL CONSTANTLY, THE GAS CAP THREADS EXPAND AND OR SHRINK AND CAUSES THE CAP TO EITHER BE IMPOSSIBLE TO REMOVE OR IMPOSSIBLE TO LOCK DEPENDING ON THE WEATHER. I ALSO HAVE HAD ANTI THEFT SECURITY LOCK OUT MANY TIMES WHERE THE CAR STALLS AND LOCKS ME OUT OF USING IT. POWER STEERING FAILED, FUEL WOULD NOT PUMP PROPERLY INTO THE VEHICLE, THE FUEL GAUGE DISPLAYED IMPROPER READINGS, AND THE SPEEDOMETER WAS INO

PERATIVE.MY REMOTE KEYS FAIL CONSTANTLY AS WELL, ALIGNMENT WHICH MAKES THE CAR SHAKE/VIBRATE AT SPEEDS 60+ MY CD PLAYER DOES NOT WORK EITHER I HAD DEALERSHIP REPAIR IT BEFORE WARRANTY IT WOULD LOCK THE DISC IN THE PLAYER AFTER WARRANTY PROBLEM STARTED AGAIN,, MY SEAT WARMERS GET STUCK ON IT WAS A CONSTANT PROBLEM EVEN BEFORE WARRANTY WAS DONE THE DEALERSHIP WOULD FIX IT BUT NOW NOT UNDER WARRANTY THEY WOULDN'T REPAIR IT OR THE CD PLAYER AGAIN EVEN THOUGH IT WAS AN OBVIOUS COMPLAINT BEFORE THE END OF THE WARRANTY WELL WE ARE CAR SHOPPING NOW FOR 2 NEW CARS AND I PROMISE YOU I WILL NEVER PURCHASE ANOTHER GM/CHEVY EVER AGAIN WORST CUSTOMER SERVICE WORST CARS AND TO DANGEROUS TO RECONSIDER. \*TR REDFORD MI Failure Date: 11/14/2011

10 10453218 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE POWER STEERING FAILED, FUEL WOULD NOT PUMP PROPERLY INTO THE VEHICLE, THE FUEL GAUGE DISPLAYED IMPROPER READINGS, AND THE SPEEDOMETER WAS INOPERATIVE. THE LOCAL MECHANIC REPAIRED THE FUEL SYSTEM. NEITHER THE DEALER, NOR THE MANUFACTURER WERE



NHTSA Consumer Complaints as of October 18, 2015

NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 140,000 AND THE CURRENT MILEAGE WAS UNAVAILABLE. CHICAGO IL Failure Date: 10/10/2011

10 10433714 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE STEERING WHEEL WOULD EXHIBIT AN ABNORMAL CLICKING WHEN THE CONTACT WAS TURNING LEFT. THE CONTACT TOOK THE VEHICLE TO THE DEALER AND WAS TOLD THAT THE I-SHAFT NEEDED TO BE REPLACED. THE FAILURE MILEAGE WAS 76,127 AND THE CURRENT MILEAGE WAS 72,500. UPDATED 01/20/12\*LJ HOLLY MI Failure Date: 10/03/2011

10 10425219 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE TURNING AT APPROXIMATELY 5 MPH, THE STEERING WHEEL SEIZED. A POWER STEERING SERVICE LIGHT ALSO ILLUMINATED ON THE INSTRUMENT PANEL AND A WARNING BELL SOUNDED. THE VEHICLE WAS MANEUVERED TO A GAS STATION AND SHUT OFF. THE VEHICLE OPERATED AS NORMAL UPON RESTART. THE VEHICLE WAS NOT TAKEN TO HAVE THE FAILURE DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 120,000. THE VIN WAS UNAVAILABLE. INDIANAPOLIS IN Failure Date: 09/13/2011

10 10425073 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU MAXX. THE CONTACT STATED THAT WHILE ATTEMPTING A TURN, THE POWER STEERING FAILED WITHOUT WARNING. THE CONTACT STATED THAT THE POWER STEERING WARNING LIGHT WOULD ILLUMINATE SPORADICALLY PRIOR TO THE FAILURE. THE VEHICLE WAS NOT INSPECTED OR REPAIRED. THE FAILURE MILEAGE AND CURRENT MILEAGES WERE 100,000. LIMA OH Failure Date: 09/11/2011

10 10437282 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT

NHTSA Consumer Complaints as of October 18, 2015

WHILE DRIVING 10 MPH, THE STEERING WHEEL SEIZED. THE CONTACT ALSO STATED THAT AFTER TURNING THE VEHICLE OFF AND LETTING IT WARM UP THE POWER STEERING BEGAN TO FUNCTION AS NORMAL AGAIN. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 150,000. THE VIN WAS NOT AVAILABLE. ST PAUL MN Failure Date: 09/01/2011

10 10456599 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE STEERING WHEEL SEIZED WHILE DRIVING AT VARIOUS SPEEDS. THE POWER STEERING LIGHT ILLUMINATED ON THE INSTRUMENT PANEL WHEN THE FAILURE OCCURRED. THE CONTACT WOULD STOP AND RESTART THE VEHICLE TO CORRECT THE FAILURE. THE FAILURE ALSO CORRECTED ITSELF ON A FEW OCCASIONS AND THE STEERING WHEEL BEGAN TO FUNCTION NORMAL AS THE CONTACT CONTINUED TO DRIVE. THE FAILURE OCCURRED INTERMITTENTLY. THE VEHICLE WAS NOT TAKEN TO HAVE THE FAILURE DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND OFFERED NO ASSISTANCE. THE FAILURE MILEAGE WAS UNKNOWN.

HAYWARD CA Failure Date: 09/01/2011

10 10423051 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT WAS DRIVING 15 MPH WHEN THE POWER STEERING SYSTEM MALFUNCTIONED AND CAUSED THE STEERING WHEEL TO SEIZE. THE CONTACT WAS UNABLE TO MANEUVER THE VEHICLE WITHOUT DIFFICULTY. THE CONTACT HAD NOT TAKEN THE VEHICLE TO THE DEALER FOR INSPECTION OR REPAIRS. THE FAILURE MILEAGE WAS 92,500. THE VIN WAS NOT AVAILABLE. NORFOLK

VA Failure Date: 08/28/2011

10 10557961 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 30 MPH, THE POWER STEERING ASSIST FAILED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO A DEALER AND

NHTSA Consumer Complaints as of October 18, 2015

DIAGNOSED THAT THE POWER STEERING MODULE NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 97,000. UPDATED 02/27/14\*LJ A RECALL HAD BEEN ISSUED FOR THE STEERING ISSUE. HOWEVER, THE DEALER INFORMED THE CONSUMER THE VEHICLE HAD TOO MANY MILES, TO REPLACE UNDER RECALL. THE DEALER STATED THEY WERE ONLY FIXING VEHICLES WITH UNDER 100,000 MILES. UPDATED 02/27/14

SOUTHERLAND NE Failure Date: 08/19/2011

10 10422900 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING 5 MPH, THE POWER STEERING WARNING LAMP ILLUMINATED AND HE WAS UNABLE TO MANEUVER THE VEHICLE. THE VEHICLE WAS TAKEN TO THE DEALER WHO DIAGNOSED THAT THE POWER STEERING MODULE WAS DEFECTIVE AND NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE AND THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 152,000 AND THE CURRENT MILEAGE WAS 153,300. UPDATED 09/29/11 \*BF THE CONSUMER STATED THE VEHICLE HAS NOT BEEN REPAIRED. UPDATED 12/13/11 POMONA CA Failure Date: 08/15/2011

10 10444861 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHEN ACCELERATING AT 30 MPH AND MERGING ONTO THE HIGHWAY, THE STEERING WHEEL AND WHEELS SEIZED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC AND THE CONTACT WAS INFORMED THAT THE STEERING COLUMN FAILED AND NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE FAILURE RECURRED A FEW DAYS LATER. THE FAILURE MILEAGE WAS APPROXIMATELY 150,000. THE VIN WAS UNAVAILABLE.

HANNIBAL MO Failure Date: 08/01/2011

10 10416375 2005 CHEVROLET MALIBU Steering THE STEERING WHEEL IN A 2005 CHEVROLET MALIBU POPS AND AFTER TIME THE POPS INCREASE AND CAUSES THE STEERING OF THE VEHICLE TO FAIL. THIS IS A HUGE SAFETY ISSUE AND COULD CAUSE DRIVERS TO CRASH. IF ENOUGH

NHTSA Consumer Complaints as of October 18, 2015

PEOPLE DIE, MAYBE GM WILL RECALL THIS DESIGN FLAW. THIS IS CAUSED FROM HAVING ELECTRONIC STEERING, WHICH MEANS NO POWER STEERING FLUID IS SUPPOSE TO BE NEEDED. \*TR BELLEVUE NE Failure Date: 07/31/2011

10 10463242 2005 CHEVROLET MALIBU Steering THE DRIVERS SEAT FRAME BROKE AND I HAD TO REPLACE. ALSO THE CAR MAKES A POPPING NOISE WHEN STEERED. CURRENTLY TRYING TO GET THAT INTO THE DEALER BECAUSE IT HAS BEEN DOING IT FOR ALMOST A YEAR. \*TR BUCKHANNON WV Failure Date: 07/01/2011

10 10410228 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE POWER STEERING FAILED WHILE DRIVING AT AN UNKNOWN SPEED. PRIOR TO THE FAILURE, THE CONTACT HEARD A BEEPING NOISE AND THE POWER STEERING SERVICE LIGHT ILLUMINATED ON THE INSTRUMENT PANEL. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE CONTACT WAS INFORMED THAT THE STEERING RACK AND COLUMN NEEDED TO BE REPLACED. THE FAILURE AND CURRENT MILEAGES WERE 137,000. BATON ROUGE LA Failure Date: 06/24/2011

10 10407351 2005 CHEVROLET MALIBU Steering I WOULD LIKE TO AMEND MY PREVIOUS COMPLAINT NUMBER: 10407288 THE FATALITY THAT I MENTIONED WAS NOT PROVEN TO BE OF A DIRECT RESULT OF A STEERING FAILURE. HOWEVER, ACCORDING TO COMPLAINT NUMBER: 10364224 THE CHEVROLET MALIBU HAD STEERING SHAFT REPLACED PRIOR TO ACCIDENT. THIS WAS PERFORMED AT GM DEALER DUE TO POPPING NOISE WHILE STEERING, DIAGNOSED AT DEALER. REPAIR PAID FOR BY OWNER. CHEVY MALIBU HAD 65,000 MILES AT TIME OF ACCIDENT. \*TR MONROE WA Failure Date: 06/18/2011

10 10407288 2005 CHEVROLET MALIBU Steering OKAY, NOW I AM REALLY UPSET. THIS IS MY THIRD COMPLAINT ABOUT THE STEERING ON MY 2005 MALIBU. I AM A SENIOR CITIZEN ON A FIXED INCOME AND I CANNOT

NHTSA Consumer Complaints as of October 18, 2015

AFFORD TO PAY TO HAVE THE CAR REPAIRED. THE CAR HAS APPROXIMATELY 45000 PLUS MILES ON IT AND I AM AFRAID TO DRIVE IT, AND I SURE CAN'T SELL IT FOR FEAR THAT A STEERING FAILURE MAY OCCUR AND INJURE OR EVEN KILL SOMEONE, AND ALTHOUGH GM CAN LIVE WITH THAT ON THEIR CONSCIENCE, I CANNOT. THE EVENING NEWS LAST NIGHT REPORTED THAT CHRYSLER IS RECALLING MORE THAN 11,000 CARS, MINIVANS AND OTHER MODELS BECAUSE A MANUFACTURING PROBLEM CAN CAUSE THE STEERING WHEEL TO COLLAPSE IMPROPERLY IN A COLLISION. HOW IS THIS ANY DIFFERENT THAN THE PROBLEM WITH THE DESIGN, MANUFACTURING AND SAFETY DEFECT WITH THE CHEVY MALIBU STEERING? ACCORDING TO THEIR NEW COMMERCIALS ¿CHEVROLET RUNS DEEP¿ THEY ARE RIGHT, CHEVY DOES RUN DEEP, DEEP INTO YOUR POCKET. THEIR COLD AND CALLOUSED REFUSAL TO RECALL AND REPAIR THESE VEHICLES SHOULD BE A CLEAR INDICATION THAT GM IS TOTALLY UNCONCERNED YOUR SAFETY OR MINE. I HAVE HEARD OF AT LEAST ONE FATALITY DUE TO THE STEERING SAFETY DEFECT. GM DOES NOT GIVE A RIP ABOUT OUR SAFETY AND WILL NOT RECALL AND REPAIR THE CARS EVEN THOUGH THIS IS OF MAJOR SAFETY CONCERN FOR ANY ONE WHO OWNS ONE OF THESE VEHICLES. CAN ANYONE SAY ¿CLASS ACTION¿? \*TR MONROE WA Failure Date: 06/17/2011

10 10407091 2005 CHEVROLET MALIBU Steering I HAVE A 2005 CHEVY MALIBU. THE POWER STEERING IS BEGINNING TO MAKE A NOISE. I WAS TOLD BY A REPAIR PLACE, THAT MY POWER STEERING ELECTRIC MOTOR IS BEGINNING TO GO OUT AND I WILL NEED TO REPLACE THE POWER STEERING MOTOR. THEY INDICATE THAT THEY HAVE HAD SEVERAL COMPLAINTS REGARDING THE POWER STEERING MOTOR IN THIS PECULIAR CAR. \*TR GREENVILLE TX Failure Date: 06/01/2011

10 10401017 2005 CHEVROLET MALIBU Steering THIS IS MY SECOND COMPLAINT FOR MY 05 MALIBU LS, I PURCHASED IN 2006, APPROXIMATELY 20,000 MILES, NOTICED SHORTLY AFTER THE POPPING NOISE IN THE STEERING AREA. I WAS TOLD AT THAT TIME GM WAS AWARE AND WORKING ON IT. KEPT TAKING IT BACK FOR REPAIRS/SERVICE. IN 08 HAD THE

NHTSA Consumer Complaints as of October 18, 2015

STEERING GEAR BOX REPLACED, NOW I'M TOLD IT NEEDS TO BE REPLACED AGAIN ALONG WITH THE I SHAFT. CURRENT MILE 109,000, IT HAS ONLY BEEN 50,000 MILES SINCE THE LAST GEAR BOX WAS REPLACED. I ASKED IF THIS WOULD FIX THE PROBLEM OR WOULD I HAVE REPLACE IT AGAIN AND THEY COULD NOT SAY AND OFFERED ME \$2,000 ON TRADE IN. LOL I DON'T THINK SO. AND I WOULDN'T WANT TO MAKE THIS SOMEONE ELSE'S PROBLEM. WHEN WILL GM, WITH ALL THE COMPLAINTS DO A RECALL?!! WHAT WILL IT TAKE TO GET A RECALL ON THIS SAFETY ISSUE WILL SOMEONE HAVE TO DIE? GM MUST SEE THAT THIS IS A BIG PROBLEM... \*TR MORRIS GA

Failure Date: 05/12/2011

10 10402540 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE POWER STEERING WOULD LOCK ABNORMALLY WHEN THE VEHICLE WAS BOTH IN MOTION AND STOPPED, MAKING IT DIFFICULT TO TURN THE WHEEL AT ANY GIVEN MOMENT. THE DEALER WAS CONTACTED BUT WAS UNABLE TO ASSIST. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS UNAVAILABLE AND THE CURRENT MILEAGE WAS 121,000.

ANPIOCH CA Failure Date: 05/09/2011

10 10417992 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHEN MAKING A RIGHT OR LEFT TURN, THE VEHICLE WOULD MAKE A LOUD CLUNKING NOISE. THE DEALER REPLACED THE STEERING SHAFT, BUT THE FAILURE RECURRED. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 24,000 AND THE CURRENT MILEAGE WAS 26,000. THE VIN WAS UNAVAILABLE. UPDATED 09/21/11\*LJ UPDATED 09/23/11 DATON

OH Failure Date: 05/08/2011

10 10402703 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING APPROXIMATELY 35 MPH THE CONTACT STATED THE STEERING WHEEL PULLED TO THE LEFT. THE POWER STEERING ALSO STOPPED FUNCTIONING; HOWEVER, WITHIN A FEW MINUTES IT BEGAN TO FUNCTION NORMALLY. THE FAILURE OCCURRED

NHTSA Consumer Complaints as of October 18, 2015

INTERMITTENTLY. THE CONTACT WILL NOT DRIVE THE VEHICLE OR TAKE IT TO THE DEALER FOR DIAGNOSTIC TESTING. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 50,000. BELLEVILLE

NJ Failure Date: 05/07/2011

10 10402732 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED WHILE DRIVING 25 MPH THE POWER STEERING LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO A MECHANIC WHO INFORMED HER TO TAKE THE VEHICLE TO THE DEALER. THE VEHICLE WILL BE TAKEN TO THE DEALER WITHIN A COUPLE OF DAYS. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 119,850. WINSTED CT Failure Date:

04/21/2011

10 10395340 2005 CHEVROLET MALIBU Steering II HAVE A 2005 CHEVROLET MALIBU LT THAT I BOUGHT USED IN SEPTEMBER 2010. IT HAD 43,000 MILES WHEN I PURCHASED IT, AND NOW HAS JUST OVER 46,000 MILES. SOON AFTER WE BOUGHT IT I HEARD A LOUD ¿CLUNKING¿ SOUND COMING FROM THE STEERING COLUMN. I DID THE CUSTOMARY ON LINE RESEARCH AND FOUND THIS TO BE A COMMON PROBLEM FOR THAT YEAR AND MODEL. I CONTACTED GM CUSTOMER SERVICE AND REQUESTED THAT THEY REPAIR THE VEHICLE AS I CONSIDERED THIS TO BE A SAFETY ISSUE. THEY REFUSED TO ASSIST IN THE REPAIR AND WOULD NOT ACKNOWLEDGE THAT IT WAS A SAFETY PROBLEM. THEY OFFERED ME A \$100.00 CREDIT TO BE USED ON ANY FUTURE SERVICE OR REPAIR ON THE MALIBU EXCEPT THE STEERING PROBLEM! THE STEERING HAS NOT FAILED ON THE VEHICLE YET, BUT BASED ON THE MANY COMPLAINTS THAT I HAVE READ I AM LEERY OF DRIVING IT ON THE OPEN ROAD FOR FEAR THAT IT MAY FAIL WHILE I AM DRIVING AT HIGHWAY SPEEDS. BECAUSE OF THE SAFETY CONCERN I WILL HAVE TO HAVE THE STEERING COLUMN REPLACED AT MY OWN EXPENSE. WHAT IS IT GOING TO TAKE TO GET GM TO ADMIT THAT THIS IS A VERY SERIOUS SAFETY ISSUE? AND WHY DOESN¿T NHTSA DO SOMETHING ABOUT THIS OBVIOUS DEFECT IN THE DESIGN OF THE STEERING COMPONENTS? THESE

NHTSA Consumer Complaints as of October 18, 2015

VEHICLES NEED TO BE RECALLED AND REPAIRED BY GM. THIS IS A FOLLOW UP TO AN EARLIER COMPLAINT THAT I FILED. \*TR MONROE WA

Failure Date: 04/07/2011

10 10578629 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 35 MPH, THERE WAS A SUDDEN LOSS OF POWER STEERING WITHOUT ANY WARNING. THE STEERING WHEEL WAS DIFFICULT TO TURN EVEN THOUGH FORCE WAS APPLIED CONTINUOUSLY. THE FAILURE RECURRED NUMEROUS TIMES. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC TWICE WHERE THE ELECTRIC POWER STEERING MOTOR WAS REPLACED EACH TIME. IN ADDITION, THE POWER STEERING MOTOR WAS REPROGRAMMED BY THE DEALER. THE FAILURE RECURRED AND THE VEHICLE HAD NOT BEEN REPAIRED. THERE WAS A RECALL RELATED TO THE FAILURE UNDER NHTSA CAMPAIGN ID NUMBER 14V153000 (STEERING) HOWEVER, THE CONTACT'S VIN WAS NOT INCLUDED IN THE RECALL. THE MANUFACTURER WAS NOTIFIED OF THE DEFECT. THE FAILURE MILEAGE WAS UNAVAILABLE. DEXTER NM Failure Date: 04/06/2011

10 10393768 2005 CHEVROLET MALIBU Steering 2005 CHEVY MALIBU STEERING IS FAILING. LOUD CLUNKING NOISE COMING FROM STEERING COLUMN AND THE STEERING WHEEL TURNS WILE THE TIRES DO NOT. THIS IS VERY DANGEROUS AND A COMPLETE SAFETY HAZARD! I AM BEING TOLD THIS WILL NOT BE COVERED BY GM. A SAFETY RECALL IS NEEDED. \*TR SAINT CLOUD MN Failure Date: 03/30/2011

10 10682672 2005 CHEVROLET MALIBU Steering SLACK IN THE INTERMEDIATE STEERING SHAFT, FELT THE KNOCKING NOISE IN THE STEERING GEAR AND THE INTERMEDIATE SHAFT. NOISE WAS NOTICEABLE IN THE STEERING SHAFT, REPLACED IMMEDIATE STEERING SHAFT. BATON ROUGE LA Failure Date: 03/02/2011

10 10386364 2005 CHEVROLET MALIBU Steering I OWN A 2005 MALIBU. THE ELECTRIC POWER STEERING LIGHT COMES ON AND POWER



NHTSA Consumer Complaints as of October 18, 2015

STEERING RANDOMLY QUILTS WORKING. ITS HAPPENED THREE TIMES AT 107,000 MILES. THERE IS AN EXTENDED WARRANTY SPECIAL COVERAGE # 1-0183, MAY 2015 OR 100,000 MILES. I HAD THE DEALERSHIP DIAGNOSE THE PROBLEM ,COST ME \$100.00. TO FIX IT IS \$700.00 TO \$800.00. THE DEALER WILL GIVE ME 10% OFF OF PARTS. GM WILL NOT ASSIST WITH COST BECAUSE IT IS NOT WITHIN COVERAGE PARAMETERS. THIS WAS A COMPANY CAR WHERE I WORK. I BOUGHT IT ONE YEAR AGO FOR MY TEENAGE DAUGHTER. I FEEL THE STEERING JUST NOW BECAME A PROBLEM AT 107,000 MILES BECAUSE IT WAS DRIVEN HIGHWAY MILES ONLY. I AM A SINGLE MOTHER AND CANNOT PAY THE EXPENSE TO FIX THE STEERING PROBLEM. DUE TO SAFETY I CANNOT PUT MY DAUGHTER BACK INTO THIS CAR. GM HAS BEEN RUDE AND WILL NOT EVEN DISCUSS ASSISTING WITH THE COST OF THEIR POWER STEERING ISSUE EVEN THOUGH THEY ADMIT IT IS A 2005 MALIBU DEFECT. CAN YOU GIVE ME ANY ADVICE.? THIS IS A WELL DOCUMENTED COMMON PROBLEM WITH THIS MODEL AND MAKE OF VEHICLE. DEFINITELY A SAFETY ISSUE AND GM RESPONSIBILITY. \*TR CUMMING IA Failure Date: 02/24/2011

10 10383401 2005 CHEVROLET MALIBU Steering 2005 CHEVY MALIBU VEHICLE DID NOT DRIVE DUE TO "POWER STEERING" ISSUES AS I WAS PULLING OUT OF THE STREET. I MANAGED TO REVERSE THE CAR AND OUT IT BACK IN THE PARKING SPOT NEARLY HITTING ANOTHER PARKED VEHICLE BECAUSE I COULD NOT MOVE THE STEERING WHEEL. I CAME BACK A FEW HOURS LATER TO ATTEMPT TO STRAIGHTEN OUT THE CAR AND THE POWER STEERING WORKED FINE. THIS VEHICLE DOES NOT INSPIRE CONFIDENCE IN ME AND CHEVY MUST RECALL THIS VEHICLE AND FIX THIS PROBLEM NOW BEFORE IT IS TOO LATE. \*TR HOLYOKE MA Failure Date: 02/20/2011

10 10414915 2005 CHEVROLET MALIBU Steering I HAVE A 2005 CHEVY MALIBU, AND THE STEERING POWER GOES ON AND OFF, ONE TIME I WAS DRIVING IT, THEN THE POWER STEERING WENT OFF IN THE FREEWAY, I WAS SO SCARY, I TOOK THE FIRST EXIT RIGHT ALWAYS, IT WAS ALMOST IMPOSSIBLE TO TURN THE STEERING WHEEL. \*TR FOUNTAIN VALLEY CA Failure Date: 02/15/2011

NHTSA Consumer Complaints as of October 18, 2015

10 10386496 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE POWER STEERING WARNING LIGHT ILLUMINATED FOLLOWED BY A LOSS OF POWER STEERING ASSIST. THE WHEELS ALSO LOCKED ABNORMALLY. NEITHER THE DEALER NOR THE MANUFACTURER WAS CONTACTED IN REGARDS TO THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 125,000. OAKHURST CA Failure Date: 02/04/2011

10 10380165 2005 CHEVROLET MALIBU Steering THE POWER STEERING QUIT WHILE I WAS DRIVING MY 6-CYLINDER 2005 CHEVROLET MALIBU. I WAS ABLE TO PULL TO THE SIDE OF THE ROAD. I SHUT OFF THE ENGINE AND RESTARTED IT. THE POWER STEERING WAS WORKING AGAIN. THAT WAS YESTERDAY AND I'VE BEEN DRIVING SINCE THEN WITH NO PROBLEMS. NO REPAIRS HAVE YET BEEN DONE. \*TR SAN ANTONIO TX Failure Date: 02/02/2011

10 10379482 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 25 MPH THE POWER STEERING SUDDENLY FAILED CAUSING THE STEERING WHEEL TO BECOME EXTREMELY DIFFICULT TO MANEUVER. THE POWER STEERING WARNING LIGHT WAS ILLUMINATED. THE VEHICLE WAS NOT INSPECTED BY A DEALER NOR WAS IT REPAIRED. THE MANUFACTURER WAS CONTACTED AND ADVISED THE CONTACT THAT THERE WERE NO CURRENT RECALLS FOR THE FAILURE OF THE VEHICLE. THE FAILURE MILEAGE WAS APPROXIMATELY 95,000. LOS ANGELES CA Failure Date: 01/25/2011

10 10378226 2005 CHEVROLET MALIBU Steering I HAD JUST PICKED UP MY 14 YEAR OLD DAUGHTER, AND HER FRIENDS. I WAS DRIVING HOME IN MY 2005 MALIBU WITH 107K MILES ON IT. WHEN I WAS MAKING A LEFT TURN AT 35 MILES AN HOUR. MY RADIO DASH FLASHED POWER STEERING, AND MY WHEEL COMPLETELY LOCKED UP ON ME. I WAS BARELY ABLE TO AVOID A TELEPHONE POLE. I WAS GIVEN NOW WARNING PRIOR TO MAKING THE TURN. THIS WAS THE FIRST TIME THIS HAS EVER HAPPENED. FROM WHAT

NHTSA Consumer Complaints as of October 18, 2015

I'VE READ ONLINE. THIS SEEMS TO BE A VERY COMMON ISSUE WITH THIS TYPE OF CAR. THE POWER STEERING IS ELECTRICAL, AND SEEMS TO BE PRONE TO THIS KIND OF THING. THIS REALLY NEEDS LOOKED AT. \*TR FT

THOMAS KY Failure Date: 01/21/2011

10 10548018 2005 CHEVROLET MALIBU Steering THE FUEL GAUGE SUDDENLY STARTED TO JUMP UP AND DOWN AND VEHICLE ENGINE GETS OFF AND ON. \*TR HUNT VALLEY MD Failure Date: 01/11/2011

10 10375284 2005 CHEVROLET MALIBU Steering 2005 MALIBU-POWER STEERING SYSTEM FAILURE. \*TR CANTON OH Failure Date: 01/09/2011

10 10378169 2005 CHEVROLET MALIBU Steering STARTED HEARING CLUNKING IN THE FRONT END ABOUT A YEAR AGO AND POWER STEERING GOING OUT NOW AND AGAIN. CLUNKING PROGRESSIVELY GOT WORSE AND POWERS STEERING BEGAN TO GO OUT EVERYTIME I DROVE MY CAR, ESPECIALLY WHEN MAKING TURNS. TOOK THE CAR TO A LOCAL AUTOSHOP. I HAD THE RACK AND PINION REPLACED. COST ME OVER \$500. CLUNKING IS GONE BUT POWER STEERING IS STILL GOING OUT ON ME WHILE I AM DRIVING. \*TR WEST CHESTER PA Failure Date: 12/28/2010

10 10386921 2005 CHEVROLET MALIBU Steering LIGHTS WILL START BLINKING AND DOOR LOCKS GO UP AND DOWN THEN ON THE RADIO IT WILL SAY POWER STEERING AND THE STEERING WILL GO OUT ITS REALLY HARD TO STEER. IT ALSO COMES UP ON THE RADIO ENGINE POWER DECREASED AND THE CAR WILL JUST DIE AND YOU HALF TO WAIT A COUPLE OF MINUTES BEFORE IT WILL START. IT HAS HAPPENED ABOUT 40 TIMES.

\*TR CAIRO WV Failure Date: 12/11/2010

10 10370623 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT WAS DRIVING APPROXIMATELY 25 MPH WHEN THE STEERING WHEEL BECAME ABNORMALLY STIFF. HE WAS NO LONGER ABLE TO TURN THE WHEEL IN ANY DIRECTION.

NHTSA Consumer Complaints as of October 18, 2015

DURING THE FAILURE, THE WRENCH WARNING LIGHT ILLUMINATED AND THE CONTACT WAS ABLE TO SAFELY MOVE OFF THE ROADWAY USING EXTREME BODILY FORCE WHERE THE ENGINE WAS SHUT OFF. THE VEHICLE WAS RESTARTED AND THE STEERING WHEEL RESUMED NORMAL OPERATION. THE VEHICLE WAS PARKED. THE FAILURE RECURRED INTERMITTENTLY. THE VEHICLE WAS NOT TAKEN TO HAVE THE FAILURE DIAGNOSED AND WAS NOT REPAIRED. THE VIN WAS UNAVAILABLE. THE FAILURE AND CURRENT MILEAGE WAS 80,300. STRINGWOOD IL Failure Date: 12/07/2010

10 10365713 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THE POWER STEERING WOULD SPORADICALLY FAIL. THE VEHICLE WOULD EXHIBIT A WARNING CHIME BEFORE THE FAILURE. THE FAILURE PROGRESSED TO A REGULAR OCCURRENCE OVER A ONE WEEK PERIOD. THE DEALER STATED THAT THE ELECTRONIC POWER ASSIST FAILED AND WAS NOT UNDER WARRANTY OR RECALL. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 123,500. MILLS RIVER NC Failure Date: 11/10/2010

10 10433828 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE FRONT DRIVER SIDE TURN SIGNAL HAD MALFUNCTIONED AND WOULD NOT ACTIVATE WHEN ENGAGED. THE CONTACT CHANGED THE BULB BUT THE FAILURE WAS NOT REPAIRED. THE CONTACT STATED THE WIRING WAS FAULTY AND NEEDED TO BE DIAGNOSED. THE CONTACT DID NOT TAKE THE VEHICLE TO THE DEALER FOR DIAGNOSIS OR REPAIRS. THE FAILURE MILEAGE WAS 46,000. UPDATED 11/16/11 \*BF THE CONSUMER STATED THE PROBLEM WAS FIXED DUE TO A SERVICE BULLETIN THAT WAS ISSUED. IT REQUIRED CUTTING OUT THE TURN SIGNAL BULB SOCKET AND SPLICING IN A NEW SOCKET, BECAUSE THE OLD ONE OVERHEATED. THE CONSUMER ALSO STATED THE ELECTRICAL POWER STEERING WAS AN ISSUE ON THE VEHICLE AS WELL. UPDATED 11/18/11\*JB ORMOND BEACH FL Failure Date: 11/01/2010

NHTSA Consumer Complaints as of October 18, 2015

10 10362163 2005 CHEVROLET MALIBU Steering 2005  
MALIBU POWER STEERING SUDDENLY STOPS WORKING -- WHEN WE FIRST  
THE RECALL NOTICE IN DECEMBER OF 2007, IT WASN'T AN ISSUE (BUT WAS  
WITHIN THE MILEAGE LIMIT). KNOW THAT WE HAVE THE PROBLEM, IT'S OUT  
OF THE MILEAGE RANGE. \*TR UNION MO Failure Date: 10/21/2010

10 10361585 2005 CHEVROLET MALIBU Steering TAIL LIGHTS  
HAVE FILLED UP WITH WATER AND CONDENSATION EVERY TIME IT RAINS.  
STEERING POPS AND MAKES NOISES WHEN I MAKE A TURN . \*TR  
QUINLAN TX Failure Date: 10/19/2010

10 10365481 2005 CHEVROLET MALIBU Steering TL\*THE  
CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT  
WHILE DRIVING AT VARIOUS SPEEDS, THE POWER STEERING FAILED AND IT  
WAS DIFFICULT TO CONTROL THE VEHICLE. THE VEHICLE WAS TAKEN TO AN  
AUTHORIZED DEALER WHO STATED THAT THE FAILURE WAS WITHIN THE  
POWER STEERING TORQUE INPUT SENSOR. THE CONTACT CALLED THE  
MANUFACTURER WHO OFFERED NO ASSISTANCE. THE VEHICLE HAD NOT  
BEEN REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 130,000.  
UPDATED 01/13/11\*BF THE CONSUMER STATED FROM TIME TO TIME AFTER  
THE VEHICLE WAS PURCHASED, THE POWER STEERING WOULD GO OUT AND  
THE VEHICLE WAS VERY DIFFICULT TO STEER. UPDATED 03/30/11  
RICE LAKE WI Failure Date: 10/11/2010

10 10360139 2005 CHEVROLET MALIBU Steering TL \*THE  
CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE THE CONTACT WAS  
DRIVING APPROXIMATELY BETWEEN 10-15 MPH, A CHIME SOUNDED INSIDE OF  
THE VEHICLE AND THE POWER STEERING WARNING INDICATOR ILLUMINATED,  
FOLLOWED BY THE STEERING WHEEL LOCKING. THE VEHICLE WAS DRIVEN  
INTO A PARKING SPACE SAFELY. THE ENGINE WAS TURNED OFF AND  
RESTARTED. THE STEERING WHEEL BEGAN TO OPERATE PROPERLY FOR  
THIRTY SECONDS. THEN THE FAILURE REOCCURRED REPEATEDLY. THE  
MANUFACTURER WAS NOTIFIED AND THEY STATED THERE WAS NOT A RECALL  
RELATED TO THE DEFECT. THE MANUFACTURER ISSUED A 100,000 MILE

NHTSA Consumer Complaints as of October 18, 2015

EXTENDED WARRANTY PERTAINING TO THE STEERING COLUMN, HOWEVER, THE VEHICLE EXCEEDED THE REQUIRED MILEAGE. THE CONTACT SCHEDULED AN APPOINTMENT WITH THE DEALER FOR THE STEERING COLUMN REPLACEMENT. THE FAILURE MILEAGE WAS 100,009.

MADISONVILLE KY Failure Date: 10/08/2010

10 10359331 2005 CHEVROLET MALIBU Steering I HAVE A 2005 MALIBU THAT I BOUGHT NEW. IT HAS ALWAYS HAD A "POPPING" NOISE IN THE FRONT END WHEN YOU MAKE A TURN. AT FIRST IT WAS INTERMITTENT, SEEMED LIKE IT DID IT WORSE WHEN YOU MADE SHARP TURNS. I ASKED THE DEALER TO CHECK IT OUT A FEW TIMES - ALWAYS TOLD THEY COULD NEVER FIND ANYTHING WRONG WITH IT. IT HAS GOTTEN WORSE OVER THE YEARS, IT SEEMS TO POP ALL OF THE TIME NOW AND THE STEERING WHEEL SEEMS TO VIBRATE A LITTLE - ESPECIALLY ON ROUGH ROADS. STILL, THE DEALER SAYS THEY CAN'T FIND ANYTHING WRONG--ACTUALLY GOT TIRED OF ASKING THEM & QUIT ASKING WHEN I TOOK MY CAR IN FOR SERVICE. NOW I GET A LETTER ABOUT SOMETHING BEING WRONG WITH THE POWER STEERING AND THEY WILL REPLACE IT FOR 10 YEARS, 100,000 MILES. CALLED THE DEALER-THEY ARGUED THAT IT WAS ONLY 70,000 MILES. HAD TO FAX THEM A COPY OF MY LETTER PROVING IT SAID 100,000 MILES. I ASKED IF THIS WAS THE SAME PROBLEM THAT I'D BEEN HAVING WITH THE POPPING NOISE-THEY TOLD ME THAT THIS PART WASN'T GOING TO FIX THAT POPPING NOISE. HAD TO KEEP ASKING FOR THE PART TO BE REPLACED. I AM HOPING THIS PART WILL FIX WHATEVER THE POPPING NOISE IS. MY SON DRIVES THIS CAR EVERY DAY AND I'M WORRIED ABOUT THE SAFETY OF THE CAR. \*TR DALTON GA

Failure Date: 10/05/2010

10 10436279 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE ATTEMPTING TO PARK, THE POWER STEERING FAILED WITHOUT WARNING. THE CONTACT MENTIONED THAT AFTER TURNING THE VEHICLE OFF AND RESTARTING, THE POWER STEERING WAS OPERATING AS NORMAL. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WAS NOT

NHTSA Consumer Complaints as of October 18, 2015

MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 60,000 AND THE CURRENT MILEAGE WAS 81,000.

ERIE PA Failure Date: 09/22/2010

10 10372533 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE STEERING LOCKED UP SEVERAL TIMES WHILE THE ACCELERATOR PEDAL WAS DEPRESSED. THE DEALER REPLACED THE STEERING COLUMN SEPTEMBER 21, 201 BUT THE FAILURE CONTINUED. THE FAILURE MILEAGE WAS APPROXIMATELY 49,000 AND THE CURRENT MILEAGE WAS APPROXIMATELY 79,000. PERRYSBURG OH Failure Date: 09/21/2010

10 10356536 2005 CHEVROLET MALIBU Steering I WAS DRIVING AT ABOUT 40MPH AND A WARNING "POWER STEERING "SHOWED UP ON THE DRIVERS INFORMATION CENTER. THE STEERING WHEEL BECAME VERY HARD TO STEER. I PULLED OVER SHUT OFF THE CAR AND RESTARTED IT AND EVERYTHING WORKED FINE. THIS HAS HAPPENED 2 OTHER TIMES UNDER SIMILAR CONDITIONS. \*TR OLATHE KS Failure Date: 09/19/2010

10 10353453 2005 CHEVROLET MALIBU Steering STEERING ISSUES WITH THE CAR SINCE I BOUGHT IT, BRAND NEW. TOOK IT TO A GARAGE TWICE AND WAS TOLD THAT THESE PARTICULAR CARS WERE HAVING ELECTRICAL PROBLEMS WITH THE ELECTRONIC STEERING. TODAY MY POWER STEERING SYSTEM FAILED AS I WAS DRIVING TO WORK. I SEE NUMEROUS COMPLAINTS ABOUT THE SAME ISSUE ON THE INTERNET BUT STILL NOT RECALL. \*TR CHRISTIANSBURGVA Failure Date: 09/02/2010

10 10357643 2005 CHEVROLET MALIBU Steering MY 2005 MALIBU STARTED MAKING A ¿THUMPING¿ SOUND COMING FROM THE STEERING COLUMN WHEN TURNING LEFT OR RIGHT. IT SEEMS TO OCCUR AS THE STEERING WHEEL RETURNS TO CENTER. I HAVE RESEARCHED THIS ENOUGH TO KNOW THAT IF IT GETS WORSE I PROBABLY WILL NEED TO REPLACE THE STEERING COLUMN. I CALLED GM CUSTOMER SERVICE AND

NHTSA Consumer Complaints as of October 18, 2015

TOLD THEM THAT I CONSIDERED THIS TO BE A VERY SERIOUS SAFETY PROBLEM (BASED ON MY RESEARCH OF NUMEROUS VEHICLES WITH FAILED STEERING COMPONENTS) THEY WERE VERY SYMPATHETIC BUT TOTALLY UNCONCERNED ABOUT THE PROBLEM. I WAS TOLD THAT THEY WOULD NOT PAY FOR ANY REPAIRS BECAUSE THE VEHICLE WAS OUT OF WARRANTY. MY CAR HAS JUST OVER 42,000 MILES. I STRONGLY BELIEVE THAT THIS IS A SAFETY RELATED DEFECT IN THE STEERING COLUMN. \*TR

MONROE WA Failure Date: 09/01/2010

10 10353424 2005 CHEVROLET MALIBU Steering I RECEIVED A LETTER FROM CHEVY ABOUT ELECTRIC POWER STEERING LOSS ON CHEVY MALIBU. THE LETTER SAID THAT NOT TO TAKE TO DEALER UNLESS YOU ARE EXPERIENCING PROBLEMS. I WASN'T UNTIL YESTERDAY. WHILE TAKING MY CHILDREN TO SCHOOL, THERE WAS LOSS OF STEERING, IT LOCKED DOWN, AND POWER STEERING WAS DISPLAYED IN THE INFORMATION CENTER. I CALL CHEVY AND NOW THEY SAY IT DON'T APPLY TO ME BECAUSE MY CAR IS OVER 100,000 MILES ON IT. THIS IS A SAFETY CONCERN AS AFTER RESEARCHING THIS PROBLEM ONLINE THERE ARE MANY REPORTED CASES OF LOSS OF STEERING BUT CHEVY WILL NOT FIX BECAUSE OF BEING OVER MILEAGE. I THOUGHT WITH IT POSSIBLY ENDANGERING THE LIVES OF PEOPLE RIDING IN THE CAR THAT IT WOULD BE FIXED REGARDLESS. THE STEERING LOCKS DOWN AND THE VEHICLE CAN NOT BE CONTROLLED. \*TR

MARBLE NC Failure Date: 08/31/2010

10 10366766 2005 CHEVROLET MALIBU Steering VEHICLES INTERMEDIATE DRIVE SHAFT WAS GOING OUT. EVERY TURN YOU MADE IT WOULD MAKE A CLUNKING SOUNDS. OCCURRED ON THE VEHICLE RIGHT AFTER IT WAS BOUGHT. TALKED TO DEALER AND THEY SAID IT JUST NEEDED TO BE LUBED. LUBED VEHICLE OURSELVES AND DID NOTHING. AFTER TIME THE CLUNKING WOULD GET LOUDER AND LOUDER. TOOK IT TO DIFFERENT REPAIR SHOP AND IT WAS THE INTERMEDIATE DRIVE SHAFT. I HAD HEARD FROM A SOURCE THAT THE 2006 MALIBU'S HAD A RECALL ON THE STEERING COLUMN BUT THEY DID NOT RECALL THE 2005. THE VEHICLES STRUCTURE



NHTSA Consumer Complaints as of October 18, 2015

BEHIND THEM ARE EXACTLY THE SAME JUST DIFFERENT BODY STYLES. THIS IS NOT SAFE IF IT WERE TO HAVE GONE OUT IF WE HAD TO HAVE BEEN MAKING SOME SORT OF A TURN OR DRIVING DOWN A HIGHWAY OR INTERSTATE. I HAVE SEEN NUMEROUS ACCOUNTS OF THIS HAPPENING TO THE SAME YEAR AND MAKE AS MINE ON WWW.AUTOBEEF.COM. CAR DID HAVE THE PART REPLACED. \*TR MANNING IA Failure Date: 08/30/2010

10 10350256 2005 CHEVROLET MALIBU Steering POWER STEERING FAILURE. \*TR MCLEANSVILLE NC Failure Date: 08/18/2010

10 10350645 2005 CHEVROLET MALIBU Steering I HAVE A 2005 CHEVROLET MALIBU AND THE ELECTRICAL POWER STEERING WENT OUT ON MY CAR EXACTLY ONE WEEK AFTER CHEVROLET SENT ME A LETTER INFORMING ME OF THIS EXACT PROBLEM. THEY ARE REFUSING TO COVER THIS REPAIR BECAUSE MY CAR HAS 130,000 MILES, ALTHOUGH THEY ARE ALL HIGHWAY MILES BECAUSE I WORK AN HOUR AWAY FROM MY HOME AND MY CAR IS ONLY 5 YEARS OLD. I AM A LOYAL GENERAL MOTORS CUSTOMER, DESPITE THE FACT THAT I WORK FOR FORD MOTOR COMPANY, AND THIS IS MY THIRD BRAND NEW GENERAL MOTORS CAR THAT I HAVE PURCHASED, MY HUSBAND HAS AS WELL PURCHASED AT LEAST 10-15 BRAND NEW CARS THROUGH GENERAL MOTORS. I AM A VERY UNHAPPY CUSTOMER AND I WILL NO LONGER BE PURCHASING ANY CARS FROM YOUR COMPANY IN THE FUTURE IF THIS IS HOW LOYAL CUSTOMERS ARE TREATED. \*TR PONTIAC MI Failure Date: 08/18/2010

10 10619160 2005 CHEVROLET MALIBU Steering I HAVE RECEIVED NUMEROUS RECALL NOTICES AND WHENEVER I CALL A DEALER I AM TOLD EITHER THERE IS NO RECALL FOR THIS NOTICE OR THEY DON'T HAVE THE PARTS FOR THIS RECALL. I THINK THEY ARE WAITING FOR ME TO EITHER GET RID OF THE CAR OR GET IN AN ACCIDENT. IF MY CAR IS AFFECTED I WANT IT FIXED. IS THERE ANYTHING THE NHTSA CAN DO? \*TR ELMHURST IL Failure Date: 08/16/2010

NHTSA Consumer Complaints as of October 18, 2015

10 10353087 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE POWER STEERING FAILED INTERMITTENTLY. THE VEHICLE WAS TAKEN TO THE DEALER WHO CONFIRMED THAT THE POWER STEERING COLUMN NEEDED TO BE REPLACED. HE RECEIVED A RECALL NOTICE FROM CHEVROLET IN AUGUST 2010 THAT SPECIFIED IF THE VEHICLE WAS OVER 100,000 MILES THE STEERING FAILURE WOULD NOT BE REPAIRED. THE CONTACT EXPLAINED TO GENERAL MOTORS THE VEHICLE WAS DIAGNOSED BEFORE THE 100,000 MILES, BUT HE COULD NOT HAVE THE REPAIR DONE; THEREFORE, THE VEHICLE SHOULD BE REPAIRED BY GENERAL MOTORS. THE FAILURE MILEAGE WAS 75,000 AND THE CURRENT MILEAGE 115,000. UPDATED 12/15/10. \*LJ THE CONSUMER SENT IN A RECALL NOTICE ALONG WITH HIS COMPLAINT REGARDING THE ELECTRIC POWER STEERING. UPDATED 12/27/10 BROCKTON MA Failure Date: 08/09/2010

10 10348623 2005 CHEVROLET MALIBU Steering MY WIFE HAS A 2005 CHEVY MALIBU. SHE WAS DRIVING IT THE OTHER DAY AND THE POWER STEERING WENT OUT ON IT ALMOST CAUSING AN ACCIDENT. SHE GOT THE CAR UNDER CONTROL AND PULLED TO THE SHOULDER. WHEN SHE TURNED THE CAR OFF AND RESTARTED IT THE PROBLEM DISAPPEARED. THIS HAS HAPPENED AGAIN SINCE THE 1ST INCIDENT, BUT NOW THE CAR PULLS TO THE LEFT ALL OF THE TIME. I HAVE RESEARCHED THIS ONLINE AND THERE SEEMS TO BE MANY COMPLAINTS ABOUT THE SAME ISSUE WITH STEERING. SOMETHING NEEDS TO BE DONE ABOUT THIS BEFORE SOMEONE GETS KILLED. \*TR NICHOLASVILLE KY Failure Date: 08/08/2010

10 10348704 2005 CHEVROLET MALIBU Steering TL\*THE DRIVER OWNED A 2005 CHEVROLET MALIBU. WHILE DRIVING APPROXIMATELY 67 MPH THE STEERING WHEEL BECAME VERY STIFF RESULTING IN A SINGLE CAR CRASH. THE VEHICLE WAS DESTROYED. A POLICE REPORT WAS FILED. THE DRIVER WAS INJURED. THE VEHICLE WAS TOWED TO AN INSURANCE COMPANY AND SHE DOES NOT KNOW IF THE VEHICLE WAS EXAMINED TO DETERMINE THE CAUSE OF FAILURE. THE

NHTSA Consumer Complaints as of October 18, 2015

VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 109,000. WOODSTOCK VA Failure Date: 08/08/2010

10 10347214 2005 CHEVROLET MALIBU Steering THE CAR BEGAN SHAKING AT SPEEDS OVER 55 AND PULLED A BIT TO THE LEFT. THE CAR WAS PARKED AND A COUPLE OF HOURS WE RETURNED TO THE CAR TO FIND THAT THE POWER STEERING WAS NOT WORKING. TRIED IT THIS MORNING AND THE POWER STEERING IS NOW WORKING BUT WITH DASH BOARD WARNING LIGHT. THIS SHOULD BE THE SAME ISSUE WITH THE EPS THAT THE 2005 COBALTS ARE BEING RECALLED FOR. THEY SHOULD EXTEND THE RECALL TO ALL EPS VEHICLES DURING THOSE YEAR INCLUDING THE 2005 MALIBU. \*TR INDIANAPOLIS IN Failure Date: 08/03/2010

10 10346523 2005 CHEVROLET MALIBU Steering 2005 CHEVY MALIBU STEERING LOCKS UP WHEN DRIVING. \*TR ELGIN TX Failure Date: 07/31/2010

10 10357034 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED SHE HEARD A LOUD NOISE IN THE STEERING FOR A WHILE. ON JULY 24, 2010 WHILE REVERSING INTO A PARKING SPACE, AND THEN MOVING FORWARD TO PUT THE VEHICLE IN A STRAIGHT LINE THE POWER STEERING FAILED. SHE LOST CONTROL OF THE VEHICLE AND CRASHED INTO A CURVE. THE VEHICLE WAS TAKEN TO THE GARAGE, DIAGNOSTIC TESTING LOCATED THE FAILURE AT THE STEERING SHAFT AND GEAR BOX. THE STEERING SHAFT AND GEAR BOX WAS REPLACED. THE MANUFACTURER DID NOT ASSIST WITH THE REPAIR, BECAUSE THE PARTS THAT WERE REPLACED WERE NOT COVERED BY THE EXTENDED WARRANTY. THE FAILURE MILEAGE WAS 33,849 AND THE CURRENT MILEAGE WAS 34,300. HARRISBURG PA Failure Date: 07/24/2010

10 10344512 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING 60 MPH THE STEERING WHEEL LOCKED WHEN THE SPEED DECREASED. THE RACK AND PINION WAS REPLACED FOUR TIMES AND THE FAILURE CONTINUED TO

NHTSA Consumer Complaints as of October 18, 2015

OCCUR. A CRASH NEARLY OCCURRED ON TWO OCCASIONS WHILE DRIVING. THE CONTACT STATED THAT THE VEHICLE WAS UNSAFE AND COULD CAUSE A CRASH TO OCCUR. THE FAILURE MILEAGE WAS 150,000.

BATESVILLEMS Failure Date: 07/20/2010

10 10568881 2005 CHEVROLET MALIBU Steering THE CAR IN MENTION ABOVE HAS STALLED FOR NO APPARENT REASON, WHEN STALLED STEERING BECOMES DIFFICULT THIS HAS HAPPENED SEVERAL TIMES OVER THE PAST 5 YEARS. WHEN THE DEALER WAS CALLED THEY SAID THERE WAS NO RECALL, AND IF THERE WAS NO TROUBLE LIGHT ON, IT WOULD BE HARD TO DETECT CAUSE UNLESS IT STALLED WHILE THEY HAD IT IN THE SHOP. WHEN IT STALLS EVERYTHING JUST SHUT OFF. UPON PULLING THE CAR TO THE SIDE OF ROAD WITH HORNS BLARING PUTTING IT IN PARK IT THEN RESTARTS LIKE NOTHING EVER HAPPENED UNTIL NEXT TIME IT DECIDES TO SHUT OFF. WHAT I'M GETTING AT IS THERE A POSSIBILITY THAT GM WILL EXPAND THERE IGNITION SWITCH RECALL TO INCLUDE THE 2005 MALIBU WHICH IN MY OPINION IS EXPERIENCING THE SAME SYMPTOMS OF SUDDENLY SHUTTING OFF OR STALLING THE CAR NOW HAS 100,000 MILE RUNS GOOD OTHER THEN THE STALLING. \*TR MOOSUP CT Failure Date: 07/14/2010

10 10345336 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE THE CONTACT WAS DRIVING APPROXIMATELY 30 MPH, A SUDDEN LOSS OF POWER STEERING OCCURRED WITHOUT WARNING. THE VEHICLE WAS DRIVEN WITH DIFFICULTY TURNING THE STEERING WHEEL. THE FAILURE OCCURRED THREE DIFFERENT TIMES. THE VEHICLE WAS TAKEN ON TWO SEPARATE OCCASIONS TO AN INDEPENDENT MECHANIC FOR DIAGNOSIS. AN UNKNOWN REPAIR WAS PERFORMED ON THE VEHICLE. THE FAILURE CONTINUED AFTER THE FIRST REPAIR. THE SECOND INSPECTION THE TECHNICIAN INFORMED THAT THE FAILURE WAS RELATED TO THE POWER STEERING SYSTEM WITH AN ESTIMATED REPAIR COST OF \$1,500. THERE HAD BEEN NO ADDITIONAL

NHTSA Consumer Complaints as of October 18, 2015

REPAIRS AT THE TIME OF THE COMPLAINT. THE FAILURE MILEAGE WAS 40,200.

INDEPENDENCE MO Failure Date: 07/12/2010

10 10357005 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THERE WAS A POPPING NOISE IN THE STEERING WHEN HITTING A ROUGH SPOT OR BUMP IN THE ROAD. THE MECHANIC REPLACED THE TIE RODS BUT THAT DID NOT RESOLVE THE ISSUE. A NEW STEERING UNIT WAS INSTALLED AND THIS SEEMED TO RESOLVE THE FAILURE. THE CURRENT AND FAILURE MILEAGE WAS 20,000. UPDATED 12/22/10 \*BF THE OUTER TIE ROD WAS REPLACED. UPDATED 12/30/10\*JB TOMS RIVER NJ Failure Date: 07/12/2010

10 10342295 2005 CHEVROLET MALIBU Steering THE POWER STEERING ON THE CAR-STOPPED WORKING AND THE POWER STEERING LIGHT CAME ON, ON THE DASHBOARD. THE CAR WAS VERY HARD TO STEER. I HAVE TAKEN IT TO MY MECHANIC AND HE SAYS THAT HE HAS SEEN MANY PROBLEMS WITH STEERING PROBLEMS ON THIS GM MODEL OF CAR. \*TR KANSAS CITY MO Failure Date: 07/02/2010

10 10340454 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING AT APPROXIMATELY 30 MPH, THE STEERING WHEEL BECAME EXTREMELY STIFF AND THE POWER STEERING WARNING LIGHT ILLUMINATED ON THE DASHBOARD. THE VEHICLE WAS PULLED OVER AND UPON RESTART, THE VEHICLE OPERATED AS NORMAL FOR APPROXIMATELY ONE HALF MILE BEFORE THE FAILURE RECURRED. THE VEHICLE WAS TOWED TO THE CONTACT'S RESIDENCE AND WAS NOT EXAMINED FOR THE CAUSE OF FAILURE. THE CONTACT ALSO STATED THAT SHE WAS EXPERIENCING A RECURRING FAILURE IN WHICH HER FRONT TURN SIGNAL WOULD NOT STOP WORKING AND SHE WOULD HAVE TO REPLACE THE BULBS APPROXIMATELY ONCE A MONTH. THE FAILURE AND CURRENT MILEAGES WERE 87,000. UPDATED 10/27/10. \*LJ ST. LOUIS MO Failure Date: 06/28/2010

NHTSA Consumer Complaints as of October 18, 2015

10 10340152 2005 CHEVROLET MALIBU Steering 2005 CHEVY  
MALIBU LS STEERING BEGAN TO LOCK UP ON SLOW TURNS. THERE WAS NO  
WARNING, JUST A SUDDEN LOCKING OF THE STEERING COLUMN. (IT WOULD  
NOT TURN. LITERALLY LOCK THE STEERING WHEEL UNTIL ADDITIONAL SPEED  
COULD BE MAINTAINED. THE PROBLEM STARTED INTERMITTENTLY 2 WEEKS  
AGO & STEADILY WORSENER. HAPPENING 10-12 TIMES A DAY THIS WEEK. HIT  
2 CURBS, NEARLY JUMPED ONE CURB & NEARLY HIT A CAR. WE HAD TO PUT  
THE CAR IN REVERSE TO STRAIGHTEN THE STEERING PRIOR TO COMPLETING  
THE TURN. CAR HAS 85000 MILES ON IT. MECHANIC SHOP REPLACED RACK/  
PINION STEERING & BOTH FRONT END REAR TIE ROD RINGS. THIS DEFECT IS  
APPARENT ON MALIBU'S ACCORDING TO THE NUMEROUS COMPLAINTS SEEN  
ON THE INTERNET. \*TR GROVES TX Failure Date: 06/24/2010

10 10340156 2005 CHEVROLET MALIBU Steering MY 2005  
CHEVY MALIBU IS HAVING THIS VERY LOUD NOISE COMING FROM THE  
STEERING COLUMN. THERE IS NO WHERE TO PUT OR CHECK THE POWER  
STEERING FLUID. THIS IS A PIECE OF [XXX] CAR...I AM SCARED THAT  
SOMETHING IS GOING TO HAPPEN AND IT IS NOT GOING TO BE PRETTY IF THE  
STEERING ISSUES IN MALIBUS ARE NOT RESOLVED. I HAVE SEEN A LOT OF  
COMPLAINTS ONLINE ABOUT THE STEERING IN CHEVY MALIBUS. WITH ALL THE  
COMPLAINTS ON LINE, THAT SHOULD BE ENOUGH TO GM TO CALL A RECALL.....  
THIS IS DANGEROUS AND LIVES CAN BE LOST. INFORMATION REDACTED  
PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6).  
\*TR ORLANDO FL Failure Date: 06/23/2010

10 10339416 2005 CHEVROLET MALIBU Steering MY SON  
WAS DRIVING MY 2005 CHEVY MALIBU TO WORK & THE "POWER STEERING"  
LIGHT CAME ON & WAS HAVING TROUBLES GETTING THE CAR TO TURN  
CORNERS. HE CALLED ME; I TOLD HIM TO GET FLUID. UPON GETTING FLUID &  
READING THE MANUAL, HE DISCOVERED THAT IT WAS AN "ELECTRIC" POWER  
STEERING & GET TO YOUR GM DEALER IMMEDIATELY. WE DID SO & WAS TOLD  
THE POWER STEERING COLUMN WAS SHORTING OUT & NEEDED REPLACED.  
THERE HAD BEEN NO RECALL ON THIS FOR THE MALIBU BUT HAD FOR THE

NHTSA Consumer Complaints as of October 18, 2015

PONTIAC G6, COBALT & OTHERS. THE DEALERSHIP WE WENT TO REPLACED & I HAD TO PAY OUT OF MY POCKET \$644.86. I FEEL THIS SHOULD HAVE BEEN A RECALL & THAT THE SAFETY OF MY SON DRIVING AT THE TIME PUT HIS LIFE IN DANGER. I WOULD LIKE REIMBURSED BY GM FOR THIS EXPENSE & A RECALL DONE SO THAT OTHER MALIBU OWNERS DO HAVE INCUR ANY INJURIES AND/OR EXPENSE FOR REPLACEMENT. I AM SENDING A LETTER TO GM AS WELL AS A COPY OF THE LETTER TO NHTSA EVEN THOUGH I AM SUBMITTING AN EMAIL COMPLAINT. THANK YOU FOR YOUR ATTENTION IN THIS MATTER. \*TR

BENKELMAN NE Failure Date: 06/17/2010

10 10346024 2005 CHEVROLET MALIBU Steering MY POWER STEERING LIGHT FLASHES AND THE STEERING WHEEL FREEZES OR BECOMES VERY DIFFICULT TO CONTROL. \*TR LYONS IL Failure Date: 06/15/2010

10 10334601 2005 CHEVROLET MALIBU Steering MY 2005 CHEVY MALIBU HAS INTERMITTENT POWER STEERING FAULT ON THE CENTER DISPLAY, AND YESTERDAY THE POWER STEERING ACTUALLY SHUT OFF WHILE GOING DOWN THE HIGHWAY AT 70MPH. VERY DIFFICULT TO STEER JUST TO GET OFF OF THE ROAD. PULLED OVER AND SHUT OFF CAR AND RESTARTED AND IT WORKED FOR 5 MINUTES AND THEN SHUT DOWN AGAIN, WRESTLED THE CAR HOME, AND TODAY IT WORKS FINE. CHEVY COBALT ALREADY HAS A RECALL FOR THIS, WHY NOT THE MALIBU. I HAVE FILED A COMPLAINT WITH CHEVROLET AND WAS INSTRUCTED TO GET THE CAR FIXED AS IT WAS CLEARLY A DANGEROUS SITUATION, BUT IT WOULD HAVE TO BE AT MY EXPENSE. DOES SOMEONE HAVE TO DIE TO ADMIT THIS IS A DANGEROUS SITUATION AND SHOULD BE RECALLED? I DO SEE HUNDREDS OF COMPLAINTS FOR THE SAME ISSUE ON THIS WEB SITE, AND EVEN MORE ON OTHER SITES. \*TR LITCHFIELD ME Failure Date: 06/01/2010

10 10382723 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE MAKING A LEFT OR RIGHT TURN AT ANY SPEED THE CONTACT COULD HEAR A CLANKING NOISE COMING FROM THE FRONT END. DURING THE FAILURE, A POWER STEERING

NHTSA Consumer Complaints as of October 18, 2015

SERVICE LIGHT WOULD ILLUMINATE ON THE DASHBOARD. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE POWER STEERING MECHANISMS WERE GREASED. A FEW MONTHS LATER THE FAILURE BEGAN TO RECUR. THE FAILURE MILEAGE WAS 42,000 AND THE CURRENT MILEAGE WAS 51,000. BALTIMORE MD Failure Date: 06/01/2010

10 10332275 2005 CHEVROLET MALIBU Steering

REGARDING MY 2005 CHEVROLET MALIBU: VEHICLE IS USED AS PERSONAL TRANSPORTATION TO AND FROM WORK IN TOWN ERRANDS AND VACATIONS OUT OF STATE, OVER THE LAST 4 WEEKS MY WIFE AND OTHER FAMILY HAVE DRIVEN THE VEHICLE AND HAVE EXPERIENCED INTERMITTENT LOSS OF POWER STEERING WHILE TURNING CORNERS AT RELATIVELY LOW SPEED. ON THE DATE OF THIS WRITING MY WIFE REPORTS HAVING TO STOP 3 TIMES ON THE WAY TO WORK BECAUSE OF DEAD WHEEL STEERING. IT SEEMS THAT THE SYSTEM WILL OPERATE AFTER A SHORT PERIOD WHERE POWER IS SWITCHED OFF BY THE IGNITION SWITCH. I HAVE REPORTED THIS PROBLEM TO CHEVROLET CORPORATE CUSTOMER SERVICE (REF# 71-833386371 MADE 25MAY2010) AND TOLD THERE IS NO RECALL ORDER FOR THE POWER STEERING SYSTEM FOR THIS VEHICLE. I HAVE LEARNED FROM THE INTERNET THAT THERE ARE MANY COMPLAINTS OF THIS VERY OCCURRENCE ON THIS AND OTHER YEAR MODELS OF MALIBU. YOUR AGENCY IS, I'M SURE, AWARE OF THE RECALL OF 2005 - 2010 COBALT FOR STEERING PROBLEMS OF A SIMILAR NATURE. I HAVE ATTEMPTED TO SOLVE THE MALFUNCTION BELIEVING THAT THE FUSE WAS MALFUNCTIONING AND REPLACED IT WITH A FUSE OF RECOMMENDED SIZE. THE STEERING WENT DEAD SEVERAL TIMES AFTER THAT. I HAVE CONTACTED THE LOCAL DEALER SERVICE REP AND AM MAKING ARRANGEMENTS TO HAVE THE PROBLEM ANALYZED THERE. HOWEVER I'M NOT EXPECTING THEM TO FIND ANYTHING THEY CAN WORK ON BEING AN INTERMITTENT PROBLEM. I AM FEARFUL FOR MY WIFE'S WELFARE IN THAT VEHICLE AND PRAY YOUR AGENCY BEGIN PROPER INQUIRIES INTO WHAT LOOKS LIKE GM'S KNOWLEDGE OF A SERIOUS SAFETY ISSUE AND THEIR UNWILLINGNESS TO ADDRESS IT. \*TR ELK CITY OK Failure Date: 05/25/2010



NHTSA Consumer Complaints as of October 18, 2015

10 10334227 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING AT 60 MPH, THE POWER STEERING WARNING LIGHT ILLUMINATED THREE TIMES AS THE STEERING WHEEL SUDDENLY LOCKED. THE VEHICLE VEERED OFF TO THE RIGHT AND CRASHED INTO A TREE. THE CONTACT WAS TAKEN TO THE HOSPITAL AND SUFFERED A BROKEN RIGHT HIP. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOTALED AS A RESULT. THE FAILURE MILEAGE WAS APPROXIMATELY 79,000. SCHULTER OK Failure Date: 05/25/2010

10 10331430 2005 CHEVROLET MALIBU Steering CAR IS IN THE SHOP AGAIN FOR STEERING SHAFT. LOUD SLAMMING CLUNKING NOISE WHILE TURNING. GREASE BEARINGS BREAK DOWN AND THE SHAFT SLAMS AROUND. HAD IT ALL REPLACED 2 YEARS AGO ALSO. TALKED TO GM, THEY VERIFIED WITH THE DEALERSHIP THAT IT WAS THE SAME ISSUE AS BEFORE . I WAS TOLD THAT THERE IS NO RECALL BECAUSE CUSTOMERS DO NOT PERSONALLY CALL GM AND REPORT THE REPAIR. ARE YOU KIDDING ME?? IF THEY SEE A TREND WITH REPORTS BEING MADE DIRECTLY TO GM FROM THE CUSTOMER (NOT THE DEALERSHIP), THEY TAKE IT INTO CONSIDERATION. IF YOU HAVE A REPAIR DONE TO YOUR MALIBU, CALL GM EVERY TIME AND REPORT IT. THIS IS THEIR WAY OF ESCAPING RESPONSIBILITY FOR A KNOWN PROBLEM. THEY TOLD ME IT MIGHT BE AN ISSUE IN MY AREA ONLY. SINCE WHEN DO CARS KNOW WHERE THEY LIVE?? GM NEEDS TO FIX THE PROBLEM. \*TR HAMILTON OH Failure Date: 05/20/2010

10 10331178 2005 CHEVROLET MALIBU Steering THE POWER STEERING LIGHT COMES ON AND SOMETIMES THE STEERING WHEEL WON'T TURN AT ALL. THERE IS A KNOCKING NOISE IN THE STEERING WHEEL WHEN I TURN. IT WAS FIXED ONLY TO START AGAIN A FEW WEEKS LATER. GM WON'T REPAIR CAUSE THEY SAY I'M OVER THE MILEAGE. THE GAS HAND JUMPS UP AN DOWN. \*TR CALUMET CITY IL Failure Date: 05/19/2010

10 10331205 2005 CHEVROLET MALIBU Steering CLUNKING NOISE AT LOW SPEEDS WHEN TURNING STEERING WHEEL- EITHER

NHTSA Consumer Complaints as of October 18, 2015

DIRECTION. POWER STEERING FAILED TODAY - IN REVERSE. MANAGED TO PARK CAR IN DRIVEWAY AND (PER PREVIOUS COMPLAINTS I GOOGLED) AFTER 20 MINUTES I WENT OUT AND STARTED THE CAR & THE STEERING WHEEL WAS SOMEWHAT NORMAL BUT I FELT A SLIGHT CATCH WHEN I TURNED WHEEL EITHER DIRECTION. NO SERVICE HAS BEEN DONE ON THE STEERING YET BY ME. I HAVE AN EXTENDED WARRANTY - COVERS THE POWER STEERING PUMP - BUT NOT THE SHAFT. \*TR                      ALPHARETTA                      GA                      Failure Date: 05/19/2010

10    10543813    2005 CHEVROLET                      MALIBU                      Steering                      STARTED 2013, TRACTION CONTROL REMAINS ON FOR A 10 MINS OF DRIVING THEN TURNS OFF, AND BACK ON AGAIN ONCE RESTART OF CAR. WHEN TRACTION CONTROL LIGHT IS ON UNABLE TO TURN OFF BY PRESSING THE BUTTON. CAR DRIVES LIKE THE REAR BREAKS ARE ENGAGED. THIS STARTED IN 2010 AND STILL HAPPENS TO THE PRESENT DAY THE CAR HAS TIMES WHERE IT DOESN'T START UP, IT TURNS OVER BUT DOESN'T CATCH. I HAVE HAD A FUEL EJECTION SERVICE, AND REGULAR OIL CHANGES AT A CHEVROLET DEALERSHIP. THIS STARTED 2013, ENGINE LIGHT IS ON AND IT WON'T GO OFF. CAR IS AT 115,000 MILES. THIS STARTED 2012, THE CHANGING OF GEARS IS VERY ROUGH, HARD CHANGES. THIS STARTED IN 2010, MY LAST CHANGE WAS 2012, MY HEAD LIGHT TURN SIGNAL CONTINUE TO BLOW OUT AND BURST. IN 2011 MY MIRROR VISOR ON THE DRIVER SIDES HAS BROKEN AGAIN AFTER GETTING IT REPLACE WITH THE RECALL. \*TR                      HINESVILLE GA  
Failure Date: 05/18/2010

10    10329059    2005 CHEVROLET                      MALIBU                      Steering                      I HAVE A 2005 CHEVY MALIBU, BOUGHT BRAND NEW, I'VE HAD PROBLEMS FROM THE START WITH THIS CAR. THE RACK & PINION HAS BEEN REPLACED TWICE. THE HUB BEARINGS HAVE HAD TO BE REPLACED, THE REAR STABILIZER BAR NEEDS REPLACING. I HAVE A GAS CAP ISSUE, NOW TO TOP IT ALL OFF, I'VE BEEN HAVING ISSUES WHERE I AM DRIVING AND I START TO ACCELERATE AND THE STEERING WHEEL LOCKS UP, I HAVE BEEN ON THE FREEWAY SEVERAL TIMES WHEN THIS HAPPENS. THIS IS A VERY DANGEROUS SITUATION, GM

NHTSA Consumer Complaints as of October 18, 2015

WILL DO NOTHING ABOUT THIS. THEY KNOW THAT THE 2005 MALIBU IS A DANGEROUS CAR BUT WILL NOT RECALL AT ALL. \*TR MAPLE HEIGHTS OH Failure Date: 05/05/2010

10 10328824 2005 CHEVROLET MALIBU Steering MADE A "PIT STOP" ON WAY TO WORK MY CAR MADE A SOUND ALERT AND "POWER STEERING" CAME ON OVER MY RADIO MESSAGE WINDOW. 2 WEEKS AGO STEERING FELT LOOSE TURNING LEFT BUT A LITTLE STIFF TURNING RIGHT BUT AFTER A FEW DAYS IT WAS FINE. THIS MORNING IT HAPPENED AGAIN BUT TODAY WAS THE ONLY DAY OF THE ALERT SOUND AND MESSAGE. FOUND IT COULD BE THAT THE ELECTRIC POWER STEERING COLUMN NEEDS TO BE REPLACED COST (\$600 - \$1500). POWER STEERING ELECTRIC MOTOR / CONTROL MODULE / STEERING RACK / FAILING SENSOR IN STEERING COLUMN / VOLTAGE PROBLEM BETWEEN THE ALTERNATOR & IGNITION COIL ASSEMBLY. I HAVE PRINTED OUT 11 PAGES OF SIMILAR COMPLAINTS AND NOTICED THE CHEVY COBALT & OTHER CHEVY MODELS HAD OR ARE HAVING A RECALL FOR THE SAME COMPLAINTS AS THE CHEVY MALIBU BUT THE MALIBU IS NOT ONE OF THEM. THIS PROBLEM CAN CAUSE COMPLETE STEERING FAILURE OR JUST VERY HARD STEERING (UNPREDICTED) & CAN CAUSE ACCIDENTS. I'M STILL WAITING TO FIND OUT WHICH EXPENSIVE REPAIR MINE WILL BE. I DID FIND THAT IF MY VIN IS BETWEEN 5F100001 - 5F250216 THAT I NEED TO CALL CHEVY IF MY MILEAGE IS UNDER 70,000 & THEY COVER THE COST OF REPAIR. I DON'T HAVE MY VIN AS MY CAR IS IN THE SHOP NOW. \*TR FULTON IL Failure Date: 05/04/2010

10 10331628 2005 CHEVROLET MALIBU Steering THERE IS A POPPING NOISE WHEN TURNING LEFT OR RIGHT AT LOW SPEEDS. ALSO, POWER STEERING LIGHT COMES ON AND FAILS. IT BECOMES HARD TO TURN LEFT OR RIGHT DURING ANY SPEED. \*TR CHANDLER AZ Failure Date: 05/03/2010

10 10331170 2005 CHEVROLET MALIBU Steering I OWN A 2005 CHEVY MALIBU AND HAVE HAD CONSISTENT ISSUES WITH THE POWER STEERING GOING OUT. THERE HAS BEEN A RECALL ON ALMOST EVERY CHEVY

NHTSA Consumer Complaints as of October 18, 2015

MADE FROM 2005-2010 FOR THE SAME REASON EXCEPT FOR THE MALIBU. THIS IS NOT ACCEPTABLE ESPECIALLY IF YOU READ ALL OF THE BLOGS AND POSTS OF THE HUGE AMOUNT OF CHEVY OWNERS DEALING WITH THE EXACT SAME THING, MANY OF THEM GETTING IT FIXED MULTIPLE TIMES ONLY FOR IT TO GO OUT AGAIN. THIS PROBLEM ALMOST CAUSED MY WIFE AND SON TO BE INVOLVED IN AN ACCIDENT. \*TR DACULA GA Failure Date: 05/01/2010

10 10327972 2005 CHEVROLET MALIBU Steering I WAS DRIVING MY 2005 CHEVROLET MALIBU LS TO PICK UP GRANDCHILDREN AT SCHOOL WHEN THE DASH POWER STEERING LIGHT CAME ON. I PARKED THE CAR AND WALKED TO GET THE CHILDREN. RETRIEVING THE VEHICLE AFTERWARDS, THEN STARTED, THE POWER STEERING LIGHT WAS OFF. AT TIMES THE CAR HAS BEEN HARD TO TURN TO THE LEFT. I TOOK THE CAR TO THE DEALER AND THEY TOLD ME IT NEEDS A NEW \$1200 POWER STEERING UNIT TO FIX THE PROBLEM. THE INTERNET IS FULL OF SIMILAR STORIES. FOURTEEN ACCIDENTS THUS FAR ATTRIBUTED TO THIS. IT'S TIME TO HAVE A RECALL. \*TR CEDAREGE CO Failure Date: 04/27/2010

10 10328227 2005 CHEVROLET MALIBU Steering THE POWER STEERING LOCKED UP WHILE I WAS MAKING A RIGHT TURN. THE POWER STEERING NOTIFICATION WENT ON THE DASH AND THE CHIME CAME ON. THE POWER STEERING IS REALLY HARD TO TURN, AND I MEAN HARD. THE CAR IS ONLY 5 YEARS OLD AS WELL. ITS A 2005 CHEVY MALIBU. \*TR RACINE WI Failure Date: 04/27/2010

10 10327316 2005 CHEVROLET MALIBU Steering LOST POWER STEERING WHILE GOING THROUGH ROUND ABOUT, WAS EMPTY AT THE TIME THANKFULLY. HAS HAPPENED 3 PREVIOUS TIMES ALL AT SLOW SPEEDS. I HAD TO PULL OVER AND TURN THE CAR OFF AND START IT TO GET POWER STEERING BACK. THE SIGNAL LIGHTS ARE CONSTANTLY BURNING OUT, HAVE REPLACED THE BULBS 6 TIMES IN 3 YEARS. \*TR KENNEWICK WA Failure Date: 04/25/2010

NHTSA Consumer Complaints as of October 18, 2015

10 10332495 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE TRAVELING AT SPEEDS OF 30 MPH, THERE WAS AN UNUSUAL CHIME AND WITHIN SECONDS, THE VEHICLE LOST POWER STEERING. THE VEHICLE WAS NOT DIAGNOSED AND THERE WERE NO PRIOR WARNINGS. THE CURRENT AND FAILURE MILEAGES WERE 60,000. EVANSVILLE IN Failure Date: 04/18/2010

10 10552522 2005 CHEVROLET MALIBU Steering WAS GOING THROUGH A RED LIGHT AND HEARD A DING THEN THE STEERING WHEEL GOT REAL TIGHT AND HARD TO TURN, POWER STEERING SHOWED UP. \*TR ANNAPOLIS MD Failure Date: 04/14/2010

10 10325581 2005 CHEVROLET MALIBU Steering I HAVE READ A LOT OF REVIEWS ON CUSTOMERS THAT ARE HAVING PROBLEMS WITH THEIR CHEVY MALIBU'S FROM 2004-2008. THE MAIN COMPLAINT IS THE STEERING COLUMN LOCKING UP WITHOUT WARNING. I EXPERIENCED THAT MYSELF AND LUCKILY I WAS DRIVING AT A LOW SPEED. MY STEERING WHEEL VIBRATES AFTER THE CAR HAS STOPPED AND THREATENS TO LOCK UP AGAIN. THERE SHOULD BE A RECALL ON CARS FROM THOSE YEARS. \*TR LITHONIA GA Failure Date: 04/13/2010

10 10336158 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING AT SPEEDS OF 25 MPH, THE POWER STEERING FAILED AND STEERING BECAME EXTREMELY DIFFICULT. THE MANUFACTURER ADVISED THE WARRANTY HAD EXPIRED AND THE CONTACT WOULD BE LIABLE FOR ANY REPAIRS. THE CURRENT MILEAGE WAS 85,000 AND THE FAILURE MILEAGE WAS 83,000. UPDATED 10/27/10. \*LJ CHARLOTTE NC Failure Date: 04/04/2010

10 10323770 2005 CHEVROLET MALIBU Steering I RECEIVED A RECALL ON MY 2005 CHEVY COBALT ON THE ELECTRIC POWER STEERING MOTOR THE SAME DAY THE ELECTRIC POWER STEERING MOTOR WENT OUT ON MY 2005 MALIBU I CALLED CHEVROLET AND THEY SAID THERE IS NOTHING

NHTSA Consumer Complaints as of October 18, 2015

WRONG WITH THE MALIBU AND IT IS NOT COVERED IS THIS NOT THE SAME THING? \*TR CUSHING OK Failure Date: 04/02/2010

10 10324018 2005 CHEVROLET MALIBU Steering I HAVE A 2005 CHEVY MALIBU WITH ELECTRIC POWER STEERING. IT FAILS INTERMITTENTLY. A CHIME SOUNDS, AND A LIGHT COMES ON THE DTC. I LOOKED ONLINE FOR ANY RECALLS, AND GM DID EXTEND THE WARRANTY. WHEN I TOOK THE CAR TO MY LOCAL GM DEALER THEY SAID IT WAS NOT COVERED. I THINK THEY STILL HAVE A PROBLEM. [XXX], AND THE MILEAGE IS 62,000. \*TR MILFORD ME Failure Date: 04/01/2010

10 10328405 2005 CHEVROLET MALIBU Steering OVER A PERIOD OF ABOUT 6 WEEKS, OUR 2005 CHEVY MALIBU FIRST START TO DISPLAY A POWER STEERING FLUID LOW MESSAGE ON THE INSTRUMENT PANEL (ON DIGITAL TEXT READOUT). THIS VEHICLE DOES NOT HAVE A FLUID RESERVOIR, IT USED ELECTRONIC ASSIST ON THE POWER STEERING. INITIAL, NO NOTICEABLE ISSUES WERE DETECTED WHILE DRIVING THE CAR. ONE DAY THIS DISPLAY STARTED TO OCCUR ABOUT EVERY 30 SECONDS, WITH A BEEPING AUDIT ALERT. OUR DAUGHTER WAS DRIVING THE VEHICLE THAT AFTERNOON, AND WHEN TURNING A CORNER THERE WAS A LOSS OF POWER STEERING ASSISTANCE. THIS WAS IN TOWN AT LOW SPEEDS, SHE WAS ABLE TO RECOVER FROM THE INCIDENT WITH NO ACCIDENT OR DAMAGE. THE VEHICLE WAS TAKEN TO THE NEAREST DEALERSHIP, KEYS CHEVROLET FOR REPAIRS. REPAIR ORDER STATES "TESTED AND FOUND FAILED STEERING COLUMN MOTOR". THIS VEHICLE WAS PURCHASED USED AT ABOUT 39,000 MILES, AND WAS ABOUT 125 MILES OUT OF A GM CERTIFIED 12 MO / 12,000 MILE WARRANTY. GM DID NOT COVER THE REPAIR, PAID BILL FOR TOTAL OF \$660.05 FROM OUR OEN FUNDS. IN AN INTER NET REVIEW, THIS PROBLEM SEEMS TO BE A COMMON ISSUE WITH OWNERS OF THIS YEAR AND MODEL, AND SEVERAL PEOPLE HAVE REPORTED DAMAGE AFTER CRASHING INTO GUARDRAILS, ETC. WHEN THIS PROBLEM OCCURS. \*TR TREMPEALEAU WI Failure Date: 03/29/2010

NHTSA Consumer Complaints as of October 18, 2015

10 10322359 2005 CHEVROLET MALIBU Steering I HAVE A 2005 CHEVY MALIBU, PURCHASED IT IN JUN 2005 USED. JUMPING FORWARD, NOV 25, 2008, I WAS DRIVING HOME AND MY STEERING WHEEL "SNAPPED" AND "POPPED" AND WAS STILL GOING AROUND IN A CIRCLE, WHILE CAR WAS STILL GOING STRAIGHT. I HAD THE VEHICLE TOWED, AND COME TO FIND OUT, THE RACK AND PINION NEEDED TO BE FIXED. GOT THAT DONE. THEN, AUGUST 2008, ENGINE GOES OUT. MIND YOU, BOTH INSTANCES, I HAVE BEEN TOLD THAT THIS HAS BEEN A KNOWN ISSUE WITH THAT MODEL CAR. GOT THE ENGINE FIXED. NOW, 3/26/2010, IM DRIVING AND THE POWER STEERING LOCKS UP! I HAVE CONTACTED CHEVROLET ABOUT THESE INCIDENTS, AND THEY WERE NO HELP. JUST TOLD ME TO TAKE THE CAR TO A DEALERSHIP. WELL, TODAY, I FOUND OUT ON THE WEB THAT THERE HAD BEEN A SPECIAL RECALL ON MY MODEL CAR, BETWEEN A CERTAIN VIN NUMBER, AND THIS WAS AROUND THE TIME MY STEERING WENT OUT BEFORE. WHEN ASKING THE REP "ISABEL" HOW CAN THEY ISSUE RECALLS AND NOT MAIL THEM TO CONSUMERS, SHE TOLD ME THAT THEY DIDN'T HAVE TO , IF THEY WERE SPECIAL NOTIFICATIONS. HOW WOULD THE CO NSUMER KNOW THAT THERE WAS A POSSIBLE ISSUE IF WE ARE NOT NOTIFIED? SHE THEN PROCEEDS TO TELL ME ABOUT A NEW SPECIAL NOTIFICATION ON THIS SAME CAR ON THE FUEL CAPS! MY LIFE IS AT STAKE IN THIS CAR, AND GM IS AWARE OF THESE ISSUES, BUT NO HELP. I ALSO NOTICED ON THE WEB TODAY THAT THERE ARE MANY CUSTOMERS COMPLAINING ABOUT THE POWER STEERING ISSUES ON THE SAME MAKE AND MODEL VEHICLE, MOST ARE THE SAME YEAR, AND GM IS NOT WILLING TO ASSIST! \*TR ROCKFORD IL Failure Date: 03/26/2010

10 10321529 2005 CHEVROLET MALIBU Steering I HAVE HAD SEVERAL OCCASIONS WHERE I HAVE HAD A LOSS OF POWER STEERING. A MESSAGE WILL POP UP ON MY DIC SAYING "POWER STEERING" QUITE OFTEN BUT ONLY OCCASIONALLY I WILL HAVE NO STEERING AT ALL. FORT WORTH TX Failure Date: 03/16/2010

10 10318584 2005 CHEVROLET MALIBU Steering STEERING LOSS 2005 MALIBU. \*TR JOHNSTOWN PA Failure Date: 03/07/2010

NHTSA Consumer Complaints as of October 18, 2015

10 10316773 2005 CHEVROLET MALIBU Steering THE 2005 CHEVY MALIBU HAS A WEAKNESS IN ITS STEERING COMPONENTS SIMILAR TO THE OTHER GM VEHICLES THAT ARE UNDER GM'S VOLUNTARY RECALL. THE TOP COMPLAINT ON THE MALIBU IF ONE REVIEWS VARIOUS WEBSITES IS THE STEERING BY A VERY WIDE MARGIN. I BOUGHT MY MALIBU NEW IN MAY OF 2005. ONE YEAR LATER THEY REPLACED A GEAR BECAUSE OF THE NOISE IT MADE TURNING AND LOOSENESS OF THE STEERING. 9 MONTHS LATER THE STEERING HAD A PROBLEM AGAIN AND AGAIN IN 2007. THAT TIME THE DEALER REPLACED THE WHOLE STEERING ASSEMBLY. MY CAR IS AGAIN STARTING TO MAKE THE POPPING NOISE WHICH IS AN INDICATION THAT THE ISSUE IS RETURNING AGAIN. EVEN THOUGH GM KEEPS REPLACING PARTS THE PROBLEM KEEPS RETURNING. STEERING SHOULD NOT NEED REPAIRING 4 TIMES IN LESS THEN 5 YEARS. THE DANGER IS AS REPORTED ON VARIOUS WEBSITES IS THAT IT CAN FAIL COMPLETELY AND CAUSE AN ACCIDENT. MINE HAS NOT CAUSED AN ACCIDENT BUT WE SHOULD NOT WAIT UNTIL IT DOES.  
\*TR BOLINGBROOK IL Failure Date: 03/04/2010

10 10318491 2005 CHEVROLET MALIBU Steering SINCE 2006 POWER STEERING GOES OUT AT DIFFERENT TIMES. CHEVROLET REPLACED POWER STEERING TWICE IN 2007 AND IT WORKED FOR A SHORT TIME. WE HAVE REPORTED IT AGAIN 2010 BECAUSE IT WENT OUT AT AN INTERSECTION, NO ACCIDENT OCCURRED, SHUT OFF ENGINE AND RESTARTED, POWER STEERING RESET. IT STILL GOES OUT MAYBE ONCE A WEEK. CHEVROLET IN MT. HOME, AR IS RESEARCHING. \*TR MOUNTAIN HOME AR Failure Date: 03/04/2010

10 10317340 2005 CHEVROLET MALIBU Steering MY 2005 CHEVY MALIBU SOMETIMES LOSES POWER STEERING. WHEN I WAS DRIVING, THE "POWER STEERING" MESSAGE SUDDENLY APPEARS WITH A SOUND AND I HAVE NO POWER STEERING IN MY CAR. IT WAS VERY HARD FOR ME TO MAKE TURNS BECAUSE THE WHEEL WAS STIFF. I TURNED OFF MY CAR, WAITED A MOMENT, AND THEN TURNED IT BACK ON. IT WAS JUST A TEMPORARY FIX. IF I WAS DRIVING ON THE HIGH WAY AND CANNOT CONTROL MY CAR, IT COULD BE



NHTSA Consumer Complaints as of October 18, 2015

DEADLY. I SEARCHED ONLINE, AND A LOT OF OWNERS ALSO HAVE THIS PROBLEM. \*TR CHICAGO IL Failure Date: 03/03/2010

10 10448131 2005 CHEVROLET MALIBU Steering AS I'M TURNING A CORNER MY POWER STEERING WILL GO OUT, IT REALLY DOESN'T HAVE A SET TIME AT WHICH IT GOES OUT, I CAN BE PARALLEL PARKING, DRIVING STRAIGHT, COLD OUT, HOT OUT, I HAVE TRIED TURNING MY CAR OFF AND BACK ON BUT IT JUST GOES OUT UNEXPECTEDLY AGAIN. I RECEIVED A LETTER FROM CHEVY BUT MY MILEAGE IS OVER 100,000 MILES SO THEY WOULD NOT PAY TO HAVE IT FIXED. I PLAN TO TAKE IT TO A SHOP, BUT HOW IS THIS NOT A DANGEROUS PROBLEM? THERE SHOULD BE A RECALL ON THIS BEFORE SOMEONE GETS SERIOUSLY HURT IN AN ACCIDENT. \*TR COLUMBUS OH Failure Date: 03/03/2010

10 10317338 2005 CHEVROLET MALIBU Steering THE CAR MAKES NOISES EVERY TIME WHEN TURNING AT LOW SPEED. IT IS DUE TO A DEFECT DESIGN OF INTERMEDIATE STEERING SHAFT. MOST 2005 MALIBU HAVE THIS PROBLEM. A LOT OF COMPLAINS CAN BE SEEN AT [HTTP://WWW.CARCOMPLAINTS.COM/CHEVROLET/MALIBU/2005/STEERING/POPPING\\_FROM\\_STEERING\\_WHEN\\_TURNING.SHTML](http://WWW.CARCOMPLAINTS.COM/CHEVROLET/MALIBU/2005/STEERING/POPPING_FROM_STEERING_WHEN_TURNING.SHTML). THERE SHOULD BE A RECALL. \*TR CHICAGO IL Failure Date: 03/01/2010

10 10350285 2005 CHEVROLET MALIBU Steering LOSS OF POWER STEERING. FRONT WHEELS SOUND LIKE THEY'RE ABOUT TO FALL OFF. POPPING NOISE IN STEERING COLUMN. \*TR LANSING MI Failure Date: 03/01/2010

10 10318230 2005 CHEVROLET MALIBU Steering THE POWER STEERING ON MY CHEVY MALIBU 2005 HAS ON TWO SEPARATE OCCASIONS STOPPED WORKING. ON BOTH OCCASIONS, THE "SERVICE POWER STEERING" LIGHT CAME ON. ON THE FIRST OCCASION, I WENT UNDER THE HOOD AND READ MY SERVICE MANUAL AND ULTIMATELY WENT ONLINE TO FIND OUT THAT MALIBU'S DON'T TAKE POWER STEERING FLUID AND INSTEAD HAVE ELECTRONIC POWER STEERING. DURING BOTH INCIDENTS, I WAS

NHTSA Consumer Complaints as of October 18, 2015

UNABLE TO TURN. FORTUNATELY, DURING BOTH INCIDENTS I WAS ABLE TO PULL TO SAFETY, TURN OFF MY CAR AND RESTART IT. THANKFULLY, I WAS NOT ON A HIGHWAY OR TRAVELING AT A HIGH RATE OF SPEED. UPON RESTARTING THE CAR, THE POWER STEERING BEGAN WORKING AGAIN. THE FIRST INCIDENT WAS IN OCTOBER 2009. THE SECOND WAS IN FEBRUARY 2010.

\*TR OWINGS MILLS MD Failure Date: 02/25/2010

10 10315664 2005 CHEVROLET MALIBU Steering POWER STEERING OUTAGE. EXPERIENCED PROBLEM OFF AND ON THIS YEAR. I DRIVE A 2005 CHEVY MALIBU LT V6. GM HAS NOT ISSUED A RECALL FOR THIS MAKE AND MODEL. HOWEVER, PARTS WERE COVERED FOR THE REPAIR! I BELIEVE ITS UNFAIR FOR THE CONSUMER TO HAVE TO PAY FOR LABOR FOR AN ISSUE THEY DIDN'T CAUSE. I AM PURSUING GM FOR A REFUND OF WHAT WAS PAID FOR PARTS TO CORRECT THERE ERROR. \*TR FERNDALDE MI

Failure Date: 02/23/2010

10 10312504 2005 CHEVROLET MALIBU Steering 2005 MALIBU LS V6. POWER STEERING FAILED MAKING THE STEERING VERY STIFF. IT WAS COLD, 31 DEGREES. THE POWER STEERING WARNING COME ON THE STEREO. I RESTARTED THE CAR AND THE PROBLEM WENT AWAY. PRIOR TO THIS, THE STEERING HAS PULLED TO THE LEFT, EVEN AFTER A REALIGNMENT. THERE HAVE LONG BEEN KNOCKING NOISES WHEN I TURN THE WHEEL.

\*TR GEORGETOWN SC Failure Date: 02/20/2010

10 10315476 2005 CHEVROLET MALIBU Steering POWER STEERING FAILURE AT LOW SPEEDS AND HIGHWAY SPEEDS, LEFT AND RIGHT TURNS. STEERING BECOMES STIFF. FIRST HAPPENED ON DEC 24, 2009; RESET ITSELF WHEN TURNED THE ENGINE OVER. HAPPENED AGAIN 2X IN JANUARY. HAPPENED ON 2/18 TWO TIMES; SYSTEM RESET ITSELF AND REAPPEARED AFTER ABOUT 15 SECONDS. HAPPENED A THIRD TIME ON 2/18 ON THE HIGHWAY. PULLED OVER AND TURNED OVER THE ENGINE BUT WOULD NOT RESET ITSELF. \*TR SILVER SPRING MD Failure Date: 02/18/2010

NHTSA Consumer Complaints as of October 18, 2015

10 10315527 2005 CHEVROLET MALIBU Steering

APPROXIMATELY THE WEEK OF FEB 14, 2010, MY 2005 CHEVY MALIBU CHIMED, THE POWER STEERING FELT FUNNY, SMELLED SOME BURNING AND A WARNING SIGN ABOUT MY POWER STEERING. I PULLED OVER, TURNED THE CAR OFF AND WAS NOT ABLE TO SEE THE ISSUE. I STARTED THE CAR BACKUP AND THE WARNING WAS GONE. IT HAPPENED 2 OR 3 MORE TIMES THAT WEEK. I NOTIFIED CHEVY AND THERE IS SPECIAL COVERAGE SERVICE BULLETIN #07126. I CALLED CHEVY AND SAID IF YOU ARE OVER 70,000 MILES, IT WILL NOT BE COVERED. I NEVER RECEIVED THIS NOTICE FROM CHEVY OR THE DEALERSHIP OF PURCHASE (THEY NO LONGER ARE A CHEVY DEALER). I WAS AT 72,500. I HAVE NOT BEEN RIDING IT MUCH AND NOW CHEVY IS RECALLING OTHER CARS WITH THE SAME ISSUE, BUT NOT THE MALIBU. \*TR NEW MILFORD CT Failure Date: 02/14/2010

10 10322260 2005 CHEVROLET MALIBU Steering MY SISTER WAS USING MY 2005 CHEVROLET MALIBU AND WHEN EXITING THE NYS THRUWAY SHE HEARD A CHIME, A LIGHT WENT ON AND THE VEHICLE LOST THE POWER STEERING. HER HUSBAND IN THE PASSENGER SEAT HAD TO ASSIT WITH STEERING. IT WAS TOO DIFFICULT FOR MY SISTER TO STEER BY HERSELF. THEY PARKED THE CAR AND SHUT IT OFF. AFTER A SHORT TIME THE CAR WAS TURNED ON AND THE STEERING WAS FINE. THIS PROBLEM ONLY OCCURED ONCE TO DATE ALTHOUGH I HAVE HAD STEERING PROBLEMS IN THIS VEHICLE SINCE 2007. WHILE UNDER WARRANTY THE STEERING WAS LUBED. AFTER THE WARRANTY EXPIRED I HAVE HAD OVER \$981.00 IN STEERING REPAIRS AT THE DEALER WHICH INCLUDED STEERING SUSPENSION SHAFT, STEERING BALL JOINT AND STEERING ARM. THE LATEST INCIDENT OF THE LOSS OF POWER STEERING IS A SAFETY CONCERN. PLEASE INVESTIGATE. I HAVE READ GM WAS RECALLING COBALTS FOR THIS PROBLEM BUT NO MENTION OF THE MALIBU. THE MALIBU HAS THE SAME PROBLEM. BUFFALO NY Failure Date: 02/13/2010

10 10321679 2005 CHEVROLET MALIBU Steering WE LOSE POWER STEERING WITH NO WARNING ON OUR 2005 CHEVY MALIBU- ONCE/

NHTSA Consumer Complaints as of October 18, 2015

WEEK. WE BROUGHT IT INTO OUR LOCAL DEALER AND THEY TOLD US IT WAS NOT COVERED AND WOULD COST \$1200 TO REPAIR. THE DEALER HOWEVER SHOWED US A SERVICE BULLETIN THAT SHOWED THAT THIS IS A RECURRING PROBLEM ON MALIBUS. NEENAH WI Failure Date: 02/05/2010

10 10304198 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED AS SHE IS DRIVING THE POWER STEERING GOES OUT. THE CONTACT STATED SHE HAS TO STEER THE VEHICLE OFF THE ROAD, TURN IT ON AND OFF AND IT WILL RESET ITSELF. THIS HAPPENS CONTINUOUSLY. THE CONTACT CALL THE MANUFACTURER AND SHE WAS TOLD TO TAKE THE VEHICLE TO THE DEALER FOR THEM TO SEE WHAT REPAIRS CAN BE DONE. THE MANUFACTURER ALSO STATED THAT THE CONTACT MAY BE CHARGED FOR THE REPAIRS. THE CONTACT WILL BE TAKING THE VEHICLE IN TO THE DEALER TO BE REPAIRED. THE FAILURE MILEAGE WAS 92,504. DETROIT MI Failure Date: 02/01/2010

10 10315370 2005 CHEVROLET MALIBU Steering MY SON WAS DRIVING MY 2005 MALIBU WHEN THE POWER STEERING WENT OUT. A WARNING LIGHT INDICATED THE PROBLEM TO HIM. HE WAS ABLE TO PULL TO THE SIDE OF THE ROAD WHERE HE RESTARTED THE CAR. THE CAR RESET ITSELF BUT THE SAME PROBLEM OCCURRED AGAIN. IT WAS AT THAT POINT I TOLD HIM TO TAKE TO A DEALER TO HAVE THE CAR INSPECTED. UPON INSPECTION IT WAS DISCOVERED THAT THE POWER STEERING COLUMN NEEDED TO BE REPLACE. IN DECEMBER OF 2007 GENERAL MOTORS SENT ME A LETTER DETAILING POSSIBLE PROBLEMS WITH THE POWER STEERING SYSTEM. WHAT HAPPENED TO MY CAR WAS WHAT WAS OUTLINED IN THE LETTER. THE LETTER SAID NOT TO TAKE THE CAR IN TO BE INSPECTED IF I DIDN'T HAVE ANY PROBLEMS AT THAT TIME. IT ALSO SAID THAT THEY WOULD REIMBURSE ME IF I HAD ANY PROBLEMS WITH THE CAR BUT WITH A DEADLINE DATE. I HAD TO TAKE THE CAR IN BY DECEMBER OF 2008 AND THE CAR HAD TO HAVE 70,000 OR LESS MILES ON IT. SINCE I DID NOT HAVE ANY PROBLEMS WITH THE CAR UP TO THAT POINT I DID NOT TAKE THE VEHICLE IN TO BE

NHTSA Consumer Complaints as of October 18, 2015

INSPECTED. THE PROBLEM WITH THE CAR OCCURRED IN JANUARY OF 2010. I HAD THE CAR REPAIRED BECAUSE IT WASN'T SAFE TO DRIVE IN THE CONDITION IT WAS IN. I CONTACTED GM WITH MY CONCERNED AND ASKED FOR REIMBURSEMENT. I WAS TURNED DOWN BECAUSE THE PROBLEM CAME AFTER THE DEADLINE OUTLINED IN THE LETTER. \*TR CHARLOTTE

MI Failure Date: 01/15/2010

10 10321360 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT WAS DRIVING 45 MPH WHEN THE CHECK ENGINE LIGHT BEGAN TO FLASH ON THE INSTRUMENT PANEL INDICATING THAT THE POWER STEERING MALFUNCTIONED MAKING THE VEHICLE DIFFICULT TO DRIVE. THE CONTACT HAS RECEIVED A RECALL LETTER FROM THE MANUFACTURER BUT DUE TO THE MILEAGE OF THE VEHICLE THE RECALL WAS VOID. THE CONTACT STATED THAT THE MANUFACTURER SHOULD BE RESPONSIBLE FOR THE REPAIRS SINCE THIS WAS A KNOWN ISSUE FOR HIS YEAR, MAKE, AND MODEL VEHICLE. THE FAILURE MILEAGE WAS 78,000. PIKEVILLES MD Failure Date: 01/13/2010

10 10444968 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING 30 MPH THE POWER STEERING SYSTEM FAILED, MAKING THE VEHICLE DIFFICULT TO STEER. THE CONTACT DID NOT TAKE THE VEHICLE TO A DEALER OR A LOCAL MECHANIC FOR A DIAGNOSTIC TESTING OR REPAIRS. THE FAILURE MILEAGE WAS 127,000. FORT COLLINS CO

Failure Date: 01/13/2010

10 10298978 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING 35 MPH THE POWER STEERING WARNING LIGHT ILLUMINATED AND THE POWER STEERING SHUT OFF. THE CONTACT TURNED THE VEHICLE OFF AND AFTER RESTARTING THE VEHICLE THE POWER STEERING BEGAN WORKING NORMALLY. THE DEALER INFORMED THE CONTACT THAT THE ENTIRE POWER STEERING SYSTEM NEEDED TO BE REPLACED. THE CONTACT IS AWARE OF THE SAFETY

NHTSA Consumer Complaints as of October 18, 2015

RISK AND THE POSSIBILITY THAT A CRASH COULD OCCUR AND CAUSE SERIOUS INJURIES. THE FAILURE MILEAGE WAS 77,000.

ORLANDO FL Failure Date: 01/11/2010

10 10334379 2005 CHEVROLET MALIBU Steering I HAVE A 2005 CHEVY. MALIBU V6 THAT HAS HAD A PROBLEM WITH IT'S POWER STEERING. I WAS GOING DOWN THE HIGHWAY WHEN SUDDENLY THE POWER STEERING WENT OUT AND IT WAS VERY HARD TO STEER AND GET OUT OF FAST MOVING TRAFFIC. WHEN I GOT IT TO THE DEALER, I WAS TOLD THAT THEY HAD TO REPLACE THE ENTIRE STEERING COLUMN. I HAVE DONE RESEARCH ON THIS AND HAVE FOUND A NUMBER OF PEOPLE WITH THE SAME EXPERIENCE WITH CHEVY. MALIBU'S. THIS IS A VERY DANGEROUS DEFECT THAT THE COMPANY SHOULD RECALL AND REPAIR! SOME PEOPLE HAVE HAD TO REPLACE THE STEERING COLUMN MORE THAN ONCE BECAUSE THE NEW COLUMN PUT IN IS STILL BEING MADE WITH THE DEFECT. THIS POWER STEERING FAILURE OCCURS WITHOUT ANY WARNING AND IN MY CASE IT HAPPENED ON THE HIGHWAY AT 65MPH. LUCKILY I WAS ABLE TO KEEP IT UNDER CONTROL BUT IT WAS AMAZING THAT I WAS ABLE TO CONSIDERING THAT I WAS CHANGING LANES AT THE TIME! AFTER DOING RESEARCH ON THIS I HAVE LEARNED THAT OTHERS HAVE HAD SIMILAR EXPERIENCES. I CERTAINLY HOPE SOMETHING CAN BE DONE ABOUT THIS. \*TR

NORTH MANKATO MN Failure Date: 01/05/2010

10 10298515 2005 CHEVROLET MALIBU Steering 2005 CHEVY MALIBU. HAVE TOLD THE DEALERSHIP MANY TIMES ABOUT THE "BUMPING/ THUMBING" WHILE THE CAR IS TURNING. AND FOUND OUT THAT THERE IS NO PLACE FOR POWERING STEERING FLUID...THANK GOD FOR PURCHASING EXTENDED WARRANTIES!!!!!!!!!!!!!! \*TR NORTH VERSAILLES PA

Failure Date: 01/01/2010

10 10296756 2005 CHEVROLET MALIBU Steering THE STEERING WHEEL POPS AND JERKS IN AN ERRATIC MOTION TO THE LEFT AND RIGHT. OVER THE PAST WEEK IT HAS PROGRESSIVELY WORSENEDED TO THE POINT THAT IT WILL ACTUALLY CAUSE THE WHEELS TO TURN AND STEER WITH

NHTSA Consumer Complaints as of October 18, 2015

THE WHEEL. AND WITHOUT NO PARTICULAR REASON THE POWER STEERING WILL CUT OUT AND STOP WORKING. WHILE I HAVE YET TO TAKE IT INTO A MECHANIC I HAVE AN APPOINTMENT IN A WEEK. \*TR PORTAGE

WI Failure Date: 12/12/2009

10 10296705 2005 CHEVROLET MALIBU Steering STEERING COLUMN SHAKES AND MOVES ON ITS OWN THEN POWER STEERING PULLED TO THE LEFT AND POWER STEERING WENT OUT ALMOST CRASHING INTO HIGHWAY BARRIER. IF IT HAPPENED TO MY WIFE SHE WOULD NOT HAVE BEEN ABLE TO RECOVER AND WOULD HAVE HIT THE BARRIER AT HIGHWAY SPEEDS, PROBABLY KILLING HER AND THE KIDS. POWER STEERING COMES AND GOES AT ANY TIME I NEVER KNOW WHEN IT WILL GO OUT. DEALERSHIP WILL HAVE TO REPLACE THE ENTIRE STEERING COLUMN FOR ABOUT \$2,000. THIS IS AN OBVIOUS ISSUE SINCE THERE ARE SEVERAL COMPLAINTS ON THIS YEAR OF MALIBU AND THERE HAS BEEN 2 TSBS ON THIS PARTICULAR ISSUE AND THEY WILL NOT EXTEND THE MILEAGE MORE THAN 70K. THIS IS A SAFETY ISSUE DUE TO THE FACT THAT YOU NEVER KNOW WHEN THE POWER STEERING IS GOING TO GO OUT AND WHAT THE STEERING COLUMN IS GOING TO DO. THIS CAUSES AN UNSAFE CONDITION AND THE PROBABILITY IF HAVING AN ACCIDENT IS GREAT SINCE IT IS DIRECTLY RELATED TO THE STEERING AND STEERING COLUMN. \*TR DAYTON TX Failure Date: 12/11/2009

10 10299630 2005 CHEVROLET MALIBU Steering 12/2006 I PURCHASED A 2005 CHEVROLET MALIBU. ON THREE OCCASIONS IN 2007 I EXPERIENCED A "LOUD KNOCKING NOISE" IN THE STEERING COLUMN OF MY VEHICLE AND THE FIRST TWO TIMES, IT WAS NOT COMPLETELY FIXED AND FINALLY AFTER THE 3RD TIME THEY SAID IT WAS FIXED. UNTIL 12/11/2009 WHEN WHILE I WAS DRIVING, MY "POWER STEERING" WARNING FLASHED ACROSS MY CLOCK SCREEN AND MY STEERING WHEEL SUDDENLY LOCKED UP AND I WAS UNABLE TO TURN MY VEHICLE. THEN ON 12/21/2009, I WAS PULLING OUT OF A PARKING LOT AND AGAIN, THE SAME THING HAPPENED 3 TIMES WITHIN AN HOUR. I FOUND OUT FROM AAA THAT CHEVROLET(GM) HAD PRINTED A SERVICE BULLETIN REGARDING THIS PARTICULAR PROBLEM WITH

NHTSA Consumer Complaints as of October 18, 2015

THE 2005 CHEVROLET MALIBUS AND I IMMEDIATELY TOOK MY CAR TO STEVE MOORE CHEVROLET AT 9325 SOUTH BOULEVARD, CHARLOTTE, NC -- AT WHICH TIME THEY INFORMED ME AFTER INSPECTING THE CAR, THAT MY WHOLE STEERING COLUMN HAD GONE BAD. ON 1/13/2010, I HAD TO PAY \$792.00 TO HAVE THIS REPAIRED AND I FEEL THAT SINCE THIS WAS A PROBLEM THAT GM WAS AWARE OF, I SHOULD BE REIMBURSED FOR THE EXPENSE THAT I'VE INCURRED AS WELL AS THE INCONVENIENCE I WAS CAUSED DUE TO GM NOT BEING WILLING TO EXTEND COVERAGE FOR THIS REPAIR. \*TR

CHARLOTTE NC Failure Date: 12/11/2009

10 10299966 2005 CHEVROLET MALIBU Steering 2005 CHEVROLET MALIBU STEERING ISSUE. THERE IS A THUMPING NOISE IN THE STEERING COLUMN WHEN TURNING. OUR DAUGHTER'S 2006 MALIBU WAS DOING THE SAME THING WHICH SHE TOOK IN UNDER THE ORIGINAL WARRANTY. THEY SAID THE COLUMN JUST NEEDED TO BE LUBED WHICH THEY COVERED FOR HER. OURS WAS UNDER THE EXTENDED WARRANTY WHICH WAS GETTING READY TO EXPIRE WITH A \$200 DEDUCTIBLE. THE AMOUNT THEY WOULD CHARGE FOR LUBING THE COLUMN WAS \$90. WE HAVE NOT HAD IT DONE YET, BUT AFTER READING THE OTHER COMPLAINTS, I AM NOT SURE THE LUBE WILL ULTIMATELY SOLVE THE PROBLEM, EVEN ON OUR DAUGHTER'S 2006. \*TR WATERLOO IL Failure Date: 12/11/2009

10 10295640 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING 30 MPH THE STEERING COLUMN LOCKED WITHOUT PRIOR WARNINGS. THE VEHICLE WAS TOWED TO THE DEALERSHIP AND THE STEERING COLUMN NEEDED TO BE REPLACED. SHE CALLED AND SENT A LETTER TO THE MANUFACTURER, BUT NO ASSISTANCE WAS PROVIDED. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 108,000. UPDATED 03/04/10 \*BF THE CONSUMER STATED THE RIGHT TIE ROD FAILED, THE FRONT STRUTS WERE LEAKING, THE STEERING RACK FAILED AND THE TRANSMISSION WAS LEAKING. UPDATED 10/05/10 RENTON WA Failure Date: 12/10/2009



NHTSA Consumer Complaints as of October 18, 2015

10 10296613 2005 CHEVROLET MALIBU Steering LOSS OF POWER STEERING IN 2005 CHEVY MALIBU AS DESCRIBED IN SERVICE BULLETIN #07126 CAUSED A NEAR MISS ACCIDENT ON OR ABOUT 12/10/2009. WITH THE UNEXPECTED LOSS OF THE ELECTRICAL ASSIST SYSTEM VEHICLE BECOMES EXTREMELY DIFFICULT TO CONTROL. SERVICE BULLETIN COVERS VEHICLES TO 70,000 MILES OF WHICH THIS VEHICLE IS AT 79986 OUTSIDE OF THE SERVICE BULLETIN COVERAGE. STEERING LOSS IS NOW AN INTERMITTENT PROBLEM, OF WHICH WE WILL SCHEDULE TO HAVE PARTS REPLACED AS PER BULLETIN AT OUR COST. I HAVE HAD CONVERSATIONS WITH GM ON COVERAGE DUE TO THE EXTREME SAFETY HAZARD THIS ISSUE CAUSES AND THE OWNERSHIP OF THIS ISSUE THAT GM HAS CONCEDED BY THE ISSUANCE OF SAID BULLETIN. FACTS OF MY CONVERSATIONS WITH GM HAVE BEEN DOCUMENTED IN CASE FILE #71-783921469. IT IS MY OPINION THAT THIS STEERING FAILURE CONDITION SHOULD BE REVIEWED FOR FULL RECALL DUE TO THE EXTREME HAZARD THIS CAUSES NO MATTER THE MILEAGE OR AGE OF VEHICLES COVERED IN THE ORIGINAL SERVICE BULLETIN. \*TR CUMBERLAND RI Failure Date: 12/10/2009

10 10297318 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING 5-30 MPH THE POWER STEERING INDICATOR WOULD ILLUMINATE ON THE INSTRUMENT CONTROL PANEL, AND THEN THE RADIO AND THE POWER STEERING WOULD FAIL. THE FAILURE OCCURRED SEVERAL TIMES. THE DEALER REPLACED THE POWER STEERING COLUMN. THE MANUFACTURER OFFERED AN EXTENDED WARRANTY REGARDING THE POWER STEERING, BUT EXCLUDED HIS VEHICLE IDENTIFICATION NUMBER. THE FAILURE MILEAGE WAS 51,700. HILLSBORO MO Failure Date: 12/09/2009

10 10295263 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING 20 MPH THE POWER STEERING WARNING LIGHT ILLUMINATED ON THE INSTRUMENT CONTROL PANEL. AND THERE WAS LOSE OF POWER STEERING. SHE RESTARTED THE VEHICLE TO RESUME NORMAL VEHICLE OPERATION. THE

NHTSA Consumer Complaints as of October 18, 2015

VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION. THE TECHNICIAN STATED THAT THE STEERING COLUMN ASSEMBLY NEEDED TO BE REPLACED. THE CURRENT AND FAILURE MILEAGES WERE 89,500.

CHANHASSEN MN Failure Date: 12/07/2009

10 10294887 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE EXITING A PARKING SPACE, THE POWER STEERING WARNING LIGHT ILLUMINATED ON THE INSTRUMENT CONTROL PANEL, AND THEN THE POWER STEERING FAILED. THE VEHICLE WAS ABLE TO BE RESTARTED AND RESUMED NORMAL OPERATION. A TECHNICIAN FROM THE DEALER STATED THAT THE COIL AND THE ROLLER IN THE STEERING COLUMN NEEDED TO BE REPLACED. THE CURRENT AND FAILURE MILEAGES WERE 74,000. BAY CITY OR Failure Date: 12/05/2009

10 10292988 2005 CHEVROLET MALIBU Steering AT APPROXIMATELY 30,000 MILES OUR 2005 CHEVY MALIBU DEVELOPED A CLUNK IN THE STEERING AT LOW SPEEDS, WHETHER OR NOT TURNING WAS INVOLVED. THE DEALER REPLACED THE STEERING GEAR AT NO CHARGE. AFTER ABOUT 20,000 ADDITIONAL MILES THE CLUNK RETURNED. ANOTHER DEALER REPLACED BOTH THE STEERING GEAR AND THE INTERMEDIATE SHAFT AT NO CHARGE. I HAVE OBTAINED, THRU NHTSA, THE SERVICE BULLETINS WHICH DESCRIBE THIS DEFECT, WHICH SHOWS ME THAT CHEVROLET IS WELL AWARE OF THIS PROBLEM, AND HAS NOT MADE A RECALL. I AM CONCERNED THAT THE DEFECT MAY RETURN EVEN WITH THE NEW PARTS, AND I MIGHT HAVE TO PAY FOR REPAIRING A DEFECT AFTER THE WARRANTY PERIOD, FOR A PROBLEM WHICH SHOULD BE PERMANENTLY RESOLVED. \*TR SEYMOUR CT Failure Date: 11/17/2009

10 10291620 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE ATTEMPTING TO MAKE A RIGHT TURN OUT OF THE DRIVE WAY THE POWER STEERING WARNING LIGHT ILLUMINATED ON THE INSTRUMENT CONTROL PANEL, AND THEN THE STEERING FAILED. THE VEHICLE WAS RESTARTED TO RESET THE ERROR

NHTSA Consumer Complaints as of October 18, 2015

CODE. THE VEHICLE WAS TAKEN TO THE DEALER, AND THE TECHNICIAN WILL REPLACE THE ELECTRONIC STEERING COLUMN AT AN EXPENSE OF \$562.00. THE FAILURE AND CURRENT MILEAGES WERE 103,000. THE VEHICLE IDENTIFICATION NUMBER WAS UNAVAILABLE. NASHVILLE TN

Failure Date: 11/07/2009

10 10315546 2005 CHEVROLET MALIBU Steering THE ELECTRONIC POWER STEERING FAILED WHILE DRIVING ON SURFACE STREETS (IN THE ACT OF TURNING). ALTHOUGH I TEMPORARILY LOST CONTROL OF THE VEHICLE, I MANAGED TO COMPLETE MY TURN SAFELY. THIS VEHICLE IS A CHEVROLET MALIBU 2005. I HAD TO HAVE THE ENTIRE POWER STEERING COLUMN REPLACED. I AM STILL NOT SATISFIED THAT THIS HAS FIXED THE PROBLEM. THE WARNING SIGNS OF A DEFECTIVE REPLACEMENT PART ARE STILL PRESENT (POPPING NOISE AT THE STEERING LINKAGES).

\*TR KNOXVILLE TN Failure Date: 10/25/2009

10 10359027 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHEN DEPRESSING THE ACCELERATOR PEDAL, THE STEERING WHEEL WOULD LOCK AND THE VEHICLE WOULD ABNORMALLY PULL TO EITHER THE LEFT OR RIGHT. THE FAILURE WAS CONSTANT. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE CONTACT WAS INFORMED THAT THE IGNITION COIL WOULD NEED TO BE DISCONNECTED AND THE STEERING COLUMN WOULD NEED TO BE REPLACED. THE CONTACT CALLED THE MANUFACTURER BUT NO ASSISTANCE WAS PROVIDED. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 76,000 AND THE CURRENT MILEAGE WAS APPROXIMATELY 91,000. EAST

PEORIA IL Failure Date: 10/23/2009

10 10289862 2005 CHEVROLET MALIBU Steering ON OCTOBER 22, 2009, WHILE DRIVING ON THE HIGHWAY, STEERING COLUMN IN CAR BEGAN MAKING POPPING NOISE WHEN TURNING IN EITHER DIRECTION. (VEHICLE MILEAGE AT TIME OF THIS INCIDENT JUST OVER 52,000) SOME LOSS OF STEERING CONTROL EXPERIENCED. NO WARNING LIGHT OR NOTIFICATION

NHTSA Consumer Complaints as of October 18, 2015

FROM VEHICLE. VEHICLE WAS IMMEDIATELY TAKEN TO A MECHANIC.  
STEERING COLUMN REPLACED FOR A COST OVER \$650. THIS IS THE SECOND  
STEERING COLUMN REPLACEMENT ON THIS VEHICLE, WHICH IS A 2005  
CHEVROLET MALIBU. THE FIRST REPLACEMENT WAS DONE AT 25,145 MILES ON  
FEBRUARY 13, 2008 WAS DONE WITHIN THE WARRANTY PERIOD BY  
DEALERSHIP. \*TR WARWICK NY Failure Date: 10/22/2009

10 10292451 2005 CHEVROLET MALIBU Steering I HAVE A  
2005 MALIBU, AND HAVE HAD A CLUNKING NOISE IN THE STEERING SINCE  
APPROX. 40,000 MILES. I HAVE TAKEN IT TO THE GARAGE SEVERAL TIMES AND  
THEY HAVE TOLD ME THAT CHEVROLET DID NOT MAKE A PLACE TO LUBRICATE  
THE JOINTS INSIDE THE COLUMN SO THAT THEY DRY OUT QUICKLY, AND ARE  
BANGING TOGETHER AND IT IS NOTHING TO WORRY ABOUT. I DO NOT  
AGREE, ANYTHING CONSTANTLY CLANGING AGAINST ANOTHER OBJECT IS  
EVENTUALLY GOING TO WEAR OUT. I ALSO JUST HAD MY FUEL TANK, FUEL  
SENSOR REPLACED, AT THE COST OF 600. IT STARTED GIVING FALSE  
READINGS AND THEN GOT INCREASINGLY WORSE UNTIL IT DID NOT WORK  
ANYMORE. MY EXTERIOR LIGHTING IS ALSO MESSED UP. I HAVE TO REPLACE  
BULBS FREQUENTLY AND IT LOOKS LIKE THE BASE OF THE BULB IS MELTED  
WHEN THEY TAKE THEM OUT. I HAD CONTACTED MY LOCAL DEALER ON THESE  
ISSUES AND THEY STATED NO RECALLS. \*TR BEACON NY  
Failure Date: 10/12/2009

10 10290091 2005 CHEVROLET MALIBU Steering I HAVE AN  
ISSUE WITH THE STEERING COLUMN POPPING IN MY 2005 CHEVY MALIBU  
(62,000 MILES). AFTER RESEARCHING THIS ISSUE ONLINE I AM UNSURE OF  
WHAT ACTION TO TAKE TO REPAIR IT. ALMOST EVERY POST INDICATES THAT  
AFTER REPAIRED, THE POPPING STARTED AGAIN. HAVE ALSO READ POSTS OF  
DRIVERS LOSING CONTROL OF VEHICLE BECAUSE OF THIS ISSUE. I AM  
HOPING THAT GM WILL RESPOND WITH A RECALL SINCE THERE SEEMS TO BE  
MANY ISSUES WITH THIS. I AM CONCERNED ABOUT THE SAFETY OF ANY  
PASSENGERS IN MY VEHICLE, ESPECIALLY MY 5 YEAR OLD DAUGHTER.  
\*TR COLUMBUS OH Failure Date: 10/11/2009

NHTSA Consumer Complaints as of October 18, 2015

10 10726550 2005 CHEVROLET MALIBU Steering I LOST CONTROL OF STEERING AND WAS UNABLE TO TURN THIS HAS HAPPENED ON SEVERAL OCCASIONS AND NOW THEIRS A KNOCKING NOISE IN STEERING. AND ITS NOT STRUTS OR ALIANMENT OR TIRES AS THESE HAVE BEEN CHECKED AND OR CHANGED BLUE RIDGE GA Failure Date: 09/12/2009

10 10283160 2005 CHEVROLET MALIBU Steering I HAVE EXPERIENCED SOME PULLING FROM MY STEERING WHEEL WHILE DRIVING ON THE HIGHWAY, MORE THAN ONCE. I HAVE SPOKEN WITH GM MECHANICS ( OR REPRESENTATIVES) WHO HAVE TOLD ME NOTHING WAS WRONG. WHO ELSE SHOULD I SPEAK WITH TO GET TO THE BOTTOM OF THE PROBLEM? MY CAR ONLY HAS 46,700 MILES ON IT, WHICH MAKES THIS A LITTLE SCARY. \*TR HARTFORD CT Failure Date: 09/05/2009

10 10282859 2005 CHEVROLET MALIBU Steering MY STEERING WENT OUT WHILE ON MY WAY HOME FROM WORK ON A BUSY HIGHWAY LUCKILY THERE WAS NO ACCIDENT BUT I DID DO RESEARCH AND THIS IS A COMMON THING FOR NOT JUST 2005 CHEVY MALIBUS AND ALOT OF PEOPLE HAVE BEEN COMPLAINING ABOUT THIS WITH NOTHING TO BE DONE ABOUT IT BUT MOST MALIBU I THINK IF SOMETHING NOT DONE IT WILL CAUSE A SERIOUS ACCIDENT ONE DAY.. MY CAR ONLY HAS 42852 MILES ON IT I HAVEN'T EVEN OWNED IT 2YRS YET AND BOUGHT IT WITH ABOUT 32000 MILES OR SO ON IT THERE IS NO REASON THIS SHOULD HAVE HAPPENED AND THINK SOMETHING SHOULD BE DONE ABOUT THE CHEVY MALIBUS NOW. \*TR MENOMONEE FALLS WI Failure Date: 09/03/2009

10 10364224 2005 CHEVROLET MALIBU Steering 2005 CHEVROLET MALIBU CAR VEERED TO LEFT AND CROSSED MEDIAN. DRIVER OF MALIBU KILLED AND ALSO STRUCK ANOTHER CAR WHERE PASSENGERS WERE INJURED. WITNESS STATED MALIBU BRAKED AND THERE WERE TIRE MARKS, NO VEHICLE IN FRONT OF MALIBU AT TIME OF BRAKING. WITNESS STATED CAR VEERED TO LEFT AND DRIVER APPEARED TO LOSE CONTROL CROSSING MEDIAN AND STRUCK ANOTHER AUTOMOBILE. WITNESS STATES DRIVER WAS NOT ON A CELL PHONE. THIS INFORMATION IS IN THE POLICE

NHTSA Consumer Complaints as of October 18, 2015

REPORT. THE CHEVROLET MALIBU HAD STEERING SHAFT REPLACED PRIOR TO ACCIDENT. THIS WAS PERFORMED AT GM DEALER DUE TO POPPING NOISE WHILE STEERING, DIAGNOSED AT DEALER. REPAIR PAID FOR BY OWNER.

CHEVY MALIBU HAD 65,000 MILES AT TIME OF ACCIDENT. \*TR CEDAR LAKE IN Failure Date: 09/01/2009

10 10282047 2005 CHEVROLET MALIBU Steering BOUGHT THE 2005 MALIBU USED IN AUGUST 2007. I HAVE REPLACED THE BOTH FRONT DIRECTIONAL BULBS AT LEAST 10 TIMES SINCE BUYING THE CAR. THE LIGHTS WORK INTERMITTENTLY OR NOT AT ALL. THE RIGHT BULB WAS OUT FOR ABOUT 3 MONTHS THEN THE LEFT BULB WENT OUT. I WENT TO REPLACE THE BULBS AGAIN YESTERDAY. I JIMMIED THE SOCKET THEY GO INTO AND NOW THEY BOTH APPEAR TO BE WORKING. HOWEVER, I NOTICED THE AMBER PLASTIC COVERING ON THE LEFT BULB WAS BURNED, THERE WAS A LARGE BURN HOLE IN IT, AND THE MELTED PLASTIC WAS DRIPPING INTO THE BOTTOM OF THE COVERING. I AM ALSO NOTICING, AND HAVE BEEN NOTICING, A LOUD THUMPING SOUND WHEN I HIT THE GAS AS IF SOMETHING HAS TO ROLL INTO PLACE. LATELY IT ALSO SEEMS AS THOUGH THE ANTI-LOCK BRAKES VERY, VERY SLIGHTLY KICK IN WHEN I AM BRAKING AND GO OVER A BUMP. AFTER READING THE OTHER COMMENTS I AM GOING TO MY MECHANIC TO HAVE HIM LOOK AT THE ISSUES AS SAFETY IS A LARGE CONCERN. \*TR

NEWTON MA Failure Date: 08/27/2009

10 10284095 2005 CHEVROLET MALIBU Steering ON 8/29/09 I ASKED MY MECHANIC TO LISTEN TO THE CLUNKING SOUND MADE WHEN THE STEERING WHEEL WAS TURNED LEFT AND RIGHT. HE CHECKED AND SAID IT WAS THE RACK AND PINION. I HAVE HAD THIS PROBLEM BEFORE AND HAD 2 STEERING COLUMNS REPLACED AND THE STEERING SHAFT. NOW IT'S THE RACK AND PINION. THE ABOVE INCIDENTS WERE COVERED UNDER WARRANTY BUT NOT NOW. I CHECKED FOR RECALLS BUT THERE ARE NONE. I HAVE SEEN MANY COMPLAINTS ABOUT THE SAME THING ON CAR STATS. CAN'T SOMETHING BE DONE BY CHEVY BEFORE SOMEONE GETS KILLED.

\*TR BAYONNE NJ Failure Date: 08/15/2009

NHTSA Consumer Complaints as of October 18, 2015

10 10278536 2005 CHEVROLET MALIBU Steering I NEED YOUR HELP. I BOUGHT A 2005 MALIBU FROM A LOCAL CAR DEALER. THE CAR HAD LOW MILES AND I THOUGHT IT WOULD BE A SAFE AND RELIABLE CAR. SO SAFE, THAT I ALLOWED MY TEENAGE SON TO DRIVE MY CAR. WHILE HE WAS MAKING A LEFT HAND TURN FROM A 4-WAY STOP, HE HEARD A POP AND THEN HAD NO STEERING WITHOUT ANY WAY TO CONTROL THE CAR HE ENDED UP IN A FIELD. I THANK GOD HE WAS NOT GOING FAST, THAT THERE WAS NO OTHER CARS OR PEOPLE INVOLVED, AND HE WAS NOT HURT. I HAD THE CAR TOWED TO MY MECHANIC WHO IS A CERTIFIED MASTER TECHNICIAN, WHO WORKED FOR GM AS A LINE TECH FOR 25 YRS. HE INFORMS ME THAT THIS SHOULD HAVE NEVER HAPPENED IN A CAR THAT IS ONLY 4 YRS OLD, AND FELT IT WAS DEFECTIVE. HE SAID THE FAILURE OCCURRED INSIDE THE STEERING RACK CAUSING THE PINION TO DISENGAGE RESULTING IN LOSS OF CONTROL. I THEN HAD THE CAR TOWED TO A GM DEALER WHO'S MECHANIC SAID THE SAME THING BUT BECAUSE I DID NOT BUY THE CAR FROM THEM, THEY WOULD NOT HELP ME?.MY NEXT STEP WAS TO CONTACT GM?.THEY TOOK A WEEK TO INVESTIGATE?AND DECIDED THAT BECAUSE I BOUGHT THE CAR FROM A PRIVATE CAR DEALER, IT HAD 86K MILES ON IT AND IT WAS PAST THE FACTORY WARRANTY THEY FELT NO NEED TO DO ANY THING ABOUT THIS. NOT ONLY WAS THE STEERING RACK AND PINION DAMAGED, THE POWER STEERING UNIT UNDER THE DASH AND THE AIR BAG COILS WERE DAMAGED AS WELL. THE COST TO REPAIR THIS IS OVER \$2000.00. IT'S NOT JUST THE COST TO REPAIR THE CAR THAT UPSETS ME; IT'S THE FACT THAT GM HAS NO CONCERN FOR SAFETY. I HAVE FOUND LONG LIST FOR CONSUMER COMPLAINTS ABOUT GM'S STEERING FAILURES. ?UNBELIEVABLE? AND THIS IS NOT THE ONLY SITE THAT HAS COMPLAINTS. I KNOW THERE WAS A RECALL TO ADDRESS THE STEERING DEFECT IN THE MALIBU. BUT THEY OBVIOUSLY DECIDED IT WAS OF NO BIG CONCERN TO FIX THE PROBLEM. \*TR

OTTAWA IL Failure Date: 07/17/2009

10 10281246 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED WHENEVER TRAVELING AT ANY GIVEN SPEED THE POWER STEERING

NHTSA Consumer Complaints as of October 18, 2015

WARNING LIGHT INDICATOR ILLUMINATED ON THE INSTRUMENT PANEL. THE WARNING INDICATOR REMAINED ILLUMINATED UNTIL THE ENGINE WAS TURNED OFF. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR INSPECTION. THE FAILURE WAS CONTRIBUTED TO THE STEERING COLUMN ASSEMBLY. THE VEHICLE HAS NOT BEEN REPAIRED FOR THE MALFUNCTION. THE MANUFACTURER HAD A SPECIAL COVERAGE ADJUSTMENT REGARDING REPAIRS FOR THE FAILURE. THE VEHICLE WAS EXCLUDED FROM FREE REMEDY REPAIR. THE FAILURE MILEAGE WAS 74,000. THE CURRENT MILEAGE WAS 75,026. UPDATED 09/25/09 \*BF THE CONSUMER STATED THE STEERING WENT COMPLETELY OUT WHILE DRIVING. THE CONSUMER WAS UNABLE TO TURN THE STEERING WHEEL. SHE HAD TO CUT THE VEHICLE OFF AND WAIT A FEW MINUTES. ONCE THAT WAS DONE THE POWER STEERING RESUMED AS NORMAL. UPDATED 09/29/09.\*JB ARLINGTON TX Failure Date: 07/02/2009

10 10277520 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE POWER STEERING LOCKS WHENEVER HE STARTS HIS VEHICLE AND BEGINS DRIVING. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY STATED THAT THE STEERING COLUMN NEEDED TO BE REPLACED. THE CONTACT STATED THAT HE CANNOT AFFORD TO REPLACE THE STEERING COLUMN AT THIS TIME. THE FAILURE MILEAGE WAS 44,000. TAYLOR TX Failure Date: 07/01/2009

10 10442817 2005 CHEVROLET MALIBU Steering CARS STEERING MOMENTARILY LOCKED UP WHILE ON A SLIGHT CURVE IN THE ROAD, I WAS ABLE TO PULL OVER AND CHECKED UNDER THE HOOD FOR A BROKEN BELT OR SOMETHING OBVIOUS. AFTER STARTING THE CAR UP AGAIN THE PROBLEM WAS NOT PRESENT. ABOUT 3 WEEKS LATER THE CAR WAS TAKEN IN FOR SERVICE AND A "LUBE KIT" WAS INSTALLED. THE PROBLEM HAS REOCCURED ON SEVERAL OCCASIONS SINCE AND EACH TIME AFTER STOPPING THE CAR THEN RESTARTING IT THE PROBLEM IS NO LONGER PRESENT. THERE ARE MANY REPORTS OF THIS PROBLEM ON THE INTERNET.



NHTSA Consumer Complaints as of October 18, 2015

IT IS A VERY SCARY AND POTENTIALLY DANGEROUS SITUATION TO BE IN. THERE IS A KNOCKING OR CLUNKING NOISE IN THE FRONT END SEEMINGLY ASSOCIATED WITH THE OCCURRENCES. \*TR WOODSTOCK

MD Failure Date: 06/30/2009

10 10287106 2005 CHEVROLET MALIBU Steering CLICKING/POPPING NOISE IN THE STEERING COLUMN WHEN TURNING THE WHEEL. JUST STARTED HAPPENING ONE DAY AND NEVER STOPPED. HAPPENS CONSTANTLY. DOES NOT SEEM TO AFFECT STEERING YET. WHEN TOOK IT IN FOR REPAIRS WAS TOLD THAT THE COLUMN NEED LUBRICATION. SPENT \$100 TO HAVE IT LUBED ONLY TO HAVE THE PROBLEM START AGAIN APPROXIMATELY A MONTH LATER. \*TR FARMINGTON NY

Failure Date: 05/20/2009

10 10434358 2005 CHEVROLET MALIBU Steering THE POWER STEERING GOES OUT A FEW TIMES EACH WEEK ON THIS 2005 MALIBU WITH THE ELECTRIC POWER STEERING. IT STARTED HAPPENING ONLY OCCASIONALLY, BUT NOW MUCH MORE FREQUENTLY. I RESET IT BY TURNING OFF ENGINE AND RESTARTING WHEN I AM ABLE TO STOP. IT USUALLY HAPPENS FAIRLY SOON AFTER STARTING WHEN COLD. SOMETIMES IT TAKES 2 OR 3 RESTARTS TO KEEP IT WORKING. IN ADDITION, THE PROBLEMS THAT MANY OTHERS ARE EXPERIENCING ARE ALSO PRESENT... LIKE THE DRIFT AT HIGHWAY SPEEDS, AND THE CLUNKING SOUNDS IN THE FRONT END. SO FAR, THE DEALER HAS NOT BEEN HELPFUL. THEY JUST WANT TO REPLACE PARTS AND CHARGE AROUND \$800 TO REPAIR. THIS IS DEFINITELY A SAFETY ISSUE ON THE MALIBU AS WELL AS OTHER MODELS (LIKE THE COBALT) WHICH ALREADY HAVE RECALLS ISSUED FOR THESE PARTS. \*TR

ELKHORN NE Failure Date: 05/13/2009

10 10305508 2005 CHEVROLET MALIBU Steering I WAS DRIVING ON A SIDE STREET AT ABOUT 30 MPH WHEN THE CHIMES SOUNDED, THE POWER STEERING LIGHT CAME ON, AND STEERING BECAME VERY DIFFICULT. I HAD TO STOP, TURN THE CAR OFF AND THEN RESTART IT BEFORE I COULD STEER AGAIN. I UNDERSTAND THAT THIS IS AN ONGOING ISSUE

NHTSA Consumer Complaints as of October 18, 2015

WITH MY MODEL CAR (2005 CHEVY MALIBU) AND THAT CHEVROLET HAS A TECHNICAL SERVICE BULLETIN (#07126) ON THIS ISSUE, BUT MY CAR IS OUTSIDE THE MAXIMUM MILEAGE TO BE COVERED UNDER THIS TSB. I ALSO UNDERSTAND THAT THERE WERE SOME NHTSA DEFECT INVESTIGATIONS INTO THIS ISSUE (PRIMARILY THE 2004 MODEL), BUT THEY HAVE SINCE BEEN CLOSED BECAUSE THE NUMBER OF REPORTED FAILURES WAS WITHIN AN "ACCEPTABLE RANGE". I GUESS MY RESPONSE TO THAT IS, HOW MANY ACCIDENTS DO THERE HAVE TO BE AND HOW MANY PEOPLE NEED TO DIE BEFORE THIS ISSUE IS TAKEN SERIOUSLY? WHILE MY PERSONAL EXPERIENCE WAS NOT LIFE-THREATENING, IF THIS HAD OCCURRED IN HEAVY TRAFFIC AT HIGH SPEEDS IT VERY WELL COULD HAVE RESULTED IN A FATAL ACCIDENT. I SAW TODAY THAT FEDERAL REGULATORS HAVE OPENED AN INVESTIGATION INTO COMPLAINTS THAT POWER STEERING SYSTEMS IN THE CHEVROLET COBALT CAN FAIL, MAKING IT MORE DIFFICULT TO CONTROL THE CAR. I'M SURE THIS IS THE SAME ISSUE THAT IS STILL OCCURRING ON THE MALIBU. I IMPLORE YOU TO REOPEN THE INVESTIGATION ON THE MALIBU (A SIMPLE GOOGLE OF "MALIBU POWER STEERING PROBLEMS" WILL SHOW THAT IT IS STILL A MAJOR ISSUE) AND DO WHATEVER IS NECESSARY TO HAVE THIS PROBLEM CORRECTED. \*TR THE COLONY TX Failure Date: 05/01/2009

10 10267383 2005 CHEVROLET MALIBU Steering I PURCHASED A 2005 CHEVY MALIBU IN MARCH OF 09 IT'S NOW MAY 09 AND I WILL BE REPLACING MY INTERMEDIATE STEERING SHAFT THE CAR CHECK THAT WAS PERFORMED AFTER I BOUGHT THE VEHICLE SHOWED THAT IS WAS REPLACED 30K MILES AGO. THE CAR POPS AND CRACKS WHENEVER I SLOW DOWN OR TURN AFRAID IT WILL BREAK BEFORE IT IS FIXED. \*TR CELINA OH Failure Date: 04/30/2009

10 10266752 2005 CHEVROLET MALIBU Steering POWER STEERING FAILURE. \*TR MOSCOW MILLS MO Failure Date: 04/23/2009

10 10283734 2005 CHEVROLET MALIBU Steering THE POWER STEERING ON MY 2005 CHEVROLET MALIBU GOES OUT INTERMITTENTLY DRIVING ON THE FREE WAY, MAKING A RIGHT TURN,OR

NHTSA Consumer Complaints as of October 18, 2015

WHEN STARTING THE CAR. ON A RIGHT TURN THE CAR WANTS TO KEEP GOING RIGHT INSTEAD OF STRAIGHTENING OUT. SITTING AT A RED LIGHT,THE STEERING WHEEL CHATTERS AND MOVES BACK AND FORTH ON ITS OWN, THERE IS A LOUD CLUNKING SOUND WHEN MAKING TURNS. THIS CAR IS DANGEROUS TO DRIVE. DEALER SAYS THERE IIS NO RECALL. THIS IS AN OBVIOUS DESIGN DEFECT AND GM SHOULD BE MADE TO RECALL THE VEHICLES AND FIX THE PROBLEM. THIS PROBLEM STARTED ABOUT 8 MONTHS AGO. CANNOT GIVE AN EXACT DATE. \*TR CHULA VISTA CA

Failure Date: 03/24/2009

10 10283425 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT INTERMITTENTLY THE POWER STEERING WARNING LIGHT ILLUMINATED ON THE INSTRUMENTAL PANEL AND A LOUD NOISE IS PRESENT WHEN TURNING THE STEERING WHEEL. IF THE POWER STEERING FAILED WHILE DRIVING, A VEHICLE CRASH COULD OCCUR. THE VEHICLE HAS NOT BEEN INSPECTED TO DETERMINE THE CAUSE OF THE FAILURE. THE FAILURE MILEAGE WAS 58000. THE CURRENT MILEAGE WAS 77000. UPDATED 10/20/09 \*CN THE CONSUMER STATED THE POWER STEERING WENT OUT INTERMITTENTLY. THE POWER STEERING WOULD GO OUT ABOUT HALF WAY INTO A TURN. THE STEERING WOULD MAKE NOISES AND TURN BACK AND FORTH BY ITSELF. THE STEERING COLUMN WAS REPLACED. UPDATED 10/23/09\*JB CHUAL VISTA

CA Failure Date: 03/11/2009

10 10347020 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING APPROXIMATELY 3 MPH ATTEMPTING TO MAKE A TURN, THE CONTACT HEARD A POPPING NOISE COMING FROM THE STEERING COLUMN. THE FAILURE OCCURRENCE WAS CONSISTENT. IN ADDITION, THE STEERING WHEEL WOULD LOCK UP WITHOUT WARNING ON NUMEROUS OCCASIONS. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER AND INDEPENDENT MECHANIC FOR INSPECTION. THE TECHNICIANS INFORMED THAT THE STEERING COLUMN WOULD NEED TO BE REPLACED. THE VEHICLE HAD NOT BEEN REPAIRED. THE

NHTSA Consumer Complaints as of October 18, 2015

FAILURE MILEAGE WAS APPROXIMATELY 55,000. UPDATED 11/03/10. \*LJ FORM  
RETURNED NO CHANGE      INGLEWOOD      CA      Failure Date: 03/05/2009

10    10288819    2005 CHEVROLET      MALIBU      Steering      2005 CHEVY  
MALIBU, THERE IS A POPPING NOISE WHEN YOU TURN THE STEERING WHEEL.  
THIS OCCURS ALL THE TIME YOU DRIVE THE CAR. THE CAR IS NOT UNDER  
WARRANTY AND GM WILL NOT RECALL THE PROBLEM. \*TR  
DAMASCUS MD      Failure Date: 03/01/2009

10    10262407    2005 CHEVROLET      MALIBU      Steering      MY WIFE  
ALMOST HAD AN ACCIDENT WHEN THE POWER STEERING FAILED. SHE PULLED  
OUT INTO AN INTERSECTION AND THE POWER STEERING FAILED AND THEN  
THE CAR STALLED IN THE INTERSECTION THE CAR TO A CERTIFIED REPAIR  
SHOP. HE SAID THERE WAS A BULLETIN OUT BY GENERAL MOTORS DATED  
NOVEMBER 8, 2007 THAT 2004-2005 MALIBU'S AND 2005 PONTIAC G 6'S ARE  
HAVING PROBLEMS WITH THE POWER STEERING. GENERAL MOTORS KNEW  
THAT YOU MIGHT HAVE A LACK OF POWER STEERING, VIBRATION, OR A  
RATTLE OR CLUNK NOISE FROM THE LEFT LOWER INSTRUMENT PANEL. GM  
SHOULD HAVE RECALLED THESE CARS TO FIX THEIR PROBLEM. I WAS TOLD  
THAT THIS PROBLEM WAS A SAFETY ISSUE AND THAT GENERAL MOTORS  
SHOULD BE RESPONSIBLE. I TOOK THE CAR TO A GM DEALER AND HE AGREED  
THAT GM SHOULD FIX THE CAR. I FILED A COMPLAINT WITH GM AND FINALLY  
AFTER CALLING FOR 2 WEEKS, THEY SAID THEY WOULD DO NOTHING. I AM  
VERY UPSET WITH GM AND JUST WONDER HOW MANY PEOPLE HAVE  
WRECKED MALIBU'S BECAUSE OF THE FAILURE OF POWER STEERING. IF YOU  
HAVE ONE OF THESE CARS, I SUGGEST YOU SELL IT OR TAKE      IT TO THE  
DEALER FOR REPAIR BEFORE YOU LOSE YOUR POWER STEERING WHEN  
PULLING OUT INTO AN INTERSECTION AND THE CAR DIES IN FRONT OF  
ANOTHER VEHICLE. I WILL NEVER BUY ANOTHER GM PRODUCT AND ADVISE  
THE SAME FOR ANYONE ELSE. \*TR    PIEDMONT    SC      Failure Date: 02/27/2009

10    10324311    2005 CHEVROLET      MALIBU      Steering      I  
PURCHASED MY CHEVROLET MALIBU 2005 NEW MODEL IN FEB. OF 2009 AND  
SHORTLY AFTER, I STARTED HAVING PROBLEMS WITH MY POWER STEERING

NHTSA Consumer Complaints as of October 18, 2015

UNIT IN MY CAR. I HAVE A VERY YOUNG CHILD AND THAT IS NOT SAFE. MY HUSBAND WAS LOOKING ON THE INTERNET AND FOUND A RECALL ON THE POWER STEERING UNIT FOR MY VEHICLE. I CALLED CHEVY, AND THEY TOLD ME THAT MY CAR WASN'T ONE OF THE ONES THAT HAD THE RECALL...THEN WHY AM I HAVING PROBLEMS WITH MY POWER STEERING? IF YOU CAN HELP ME THAT WOULD BE VERY MUCH APPRECIATED. \*TR LOVES PARK IL Failure Date: 02/25/2009

10 10436543 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING APPROXIMATELY 10 MPH, THERE WAS A SUDDEN LOSS OF POWER STEERING. THE ENGINE WAS TURNED OFF AND RESTARTED, AND THE VEHICLE WAS ABLE TO RESUME NORMALLY. THE MANUFACTURER ISSUED A VOLUNTARY RECALL PERTAINING TO THE POWER STEERING FAILURE HOWEVER, THE VEHICLE WAS INELIGIBLE DUE TO THE MILEAGE EXCEEDING 100,000. THE MANUFACTURER WAS MADE AWARE OF THE PROBLEM. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS UNAVAILABLE.

FREEMAN VA Failure Date: 02/10/2009

10 10637535 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING APPROXIMATELY 70 MPH, THE STEERING WHEEL BECAME DIFFICULT TO TURN. THE DEALER STATED THAT THE BATTERY CABLE NEEDED TO BE TIGHTENED. THE MANUFACTURER WAS NOTIFIED. THE CONTACT RECEIVED RECALL NOTIFICATIONS FOR NHTSA CAMPAIGN NUMBERS: 14V153000 (STEERING) AND 14V252000 (ELECTRICAL SYSTEM, ELECTRONIC STABILITY CONTROL, EXTERIOR LIGHTING, SERVICE BRAKES, HYDRAULIC, VEHICLE SPEED CONTROL); HOWEVER, THE PARTS NEEDED TO REPAIR THE VEHICLE WERE UNAVAILABLE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 146,000. JACKSONVILLE FL Failure Date: 01/15/2009

10 10410520 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING APPROXIMATELY

NHTSA Consumer Complaints as of October 18, 2015

35 MPH THE POWER STEERING LIGHT ILLUMINATED ON THE INSTRUMENT PANEL AND THE POWER STEERING SUDDENLY STOPPED FUNCTIONING. THE FAILURE OCCURRED INTERMITTENTLY AND PROGRESSED OVER TIME. THE VEHICLE WAS INSPECTED BY AN INDEPENDENT MECHANIC WHO ADVISED THE CONTACT TO DISCONNECT THE BATTERY WHEN THE POWER STEERING FAILED IN ORDER FOR IT TO FUNCTION PROPERLY. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 89.000.

PORTSMOUTH NH Failure Date: 01/05/2009

10 10252772 2005 CHEVROLET MALIBU Steering POWER STEERING FAILURES... HAS HAPPENED TWICE IN 2 WEEKS NOW. ONCE WHILE SITTING STILL, THE OTHER WHILE ON THE INTERSTATE! AFTER SEARCHING ONLINE, I'VE FOUND THIS IS A COMMON PROBLEM IN MALIBU'S. I THINK THERE SHOULD BE A RECALL. I THOUGHT I WAS BUYING A RELIABLE CAR AND INSTEAD GOT A BIG BURDEN. BEING A SINGLE MOM, THESE HIGH REPAIR COSTS WILL CAUSE ME TO FALL BEHIND IN EITHER MY CAR PAYMENT OR MY HOUSE PAYMENT... AND BELIEVE ME I'D RATHER LIVE IN MY HOUSE THEN MY CAR. \*TR KANSAS CITY MO Failure Date: 12/25/2008

10 10255582 2005 CHEVROLET MALIBU Steering KNOCKING OR BANGING SOUND IN THE FRONT END LED TO THE POWER STEERING RACK BEING REPLACED ON 11/17/06 AT 27M MILES ON MY 2005 CHEVROLET MALIBU. THE SAME HAPPENED AGAIN ON 12/05/08 AT 50M MILES. BOTH REPAIRS DONE BY THE DEALER. I REPORTED TO CHEVROLET THAT THE RACK FAILS APPROXIMATELY EVERY 25M MILES. \*TR BETHLEHEM PA

Failure Date: 12/05/2008

10 10256380 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT PREVIOUSLY EXPERIENCED FAILURE WITH THE DRIVER'S SIDE HEADLIGHT BULB CONSTANTLY BURNING OUT. SIX MONTHS LATER, THE PLASTIC HEADLIGHT COVERS BURNED. THE STEERING SHAFT HAS BEEN REPLACED THREE TIMES. THE DEALER STATED THAT THE PLASTIC COVER FAILURE WAS A FACTORY DEFECT; THEREFORE, THEY WERE UNABLE TO CORRECT THE FAILURE. THE

NHTSA Consumer Complaints as of October 18, 2015

FAILURE MILEAGE WAS 69,000 AND CURRENT MILEAGE WAS 78,400. UPDATED  
02-23-09 \*BF UPDATED 02/24/09. \*JB DELTONA FL Failure Date:  
11/30/2008

10 10326166 2005 CHEVROLET MALIBU Steering MY 2005  
MALIBU LOSES POWERSTEERING WHILE DRIVING OR TURNING. \*TR  
PALATKA FL Failure Date: 11/25/2008

10 10365094 2005 CHEVROLET MALIBU Steering TL\*THE  
CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING APPROXIMATELY  
10 MPH, THE CONTACT TURNED THE STEERING WHEEL AND HEARD A  
KNOCKING SOUND. THE FAILURE OCCURRED WHENEVER THE STEERING  
WHEEL WAS TURNED. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER  
WHERE THE CONTACT WAS INFORMED THAT THERE WAS NO GREASE  
LUBRICATING THE STEERING BOX. THE VEHICLE WAS REPAIRED. THE FAILURE  
OCCURRED AGAIN A FEW MONTHS LATER AND WAS REPAIRED AT THE DEALER.  
ONE YEAR LATER, THE FAILURE OCCURRED AGAIN AND THE STEERING  
WHEEL BECAME DIFFICULT TO TURN. THE DEALER STATED THAT THERE WERE  
NO RELATED RECALLS. THE VEHICLE HAD NOT BEEN REPAIRED. THE FAILURE  
MILEAGE WAS APPROXIMATELY 50,000 AND THE CURRENT MILEAGE WAS  
APPROXIMATELY 120,000. SUTHERLAND NE Failure Date:  
11/09/2008

10 10248001 2005 CHEVROLET MALIBU Steering POWER  
STEERING WENT OUT, I COULD BARELY TURN THE WHEEL. STERRING COLUMN  
WILL COST ME ALMOST SIX HUNDRED DOLLARS TO FIX. \*TR  
FRANKLIN OH Failure Date: 11/05/2008

10 10317171 2005 CHEVROLET MALIBU Steering TL\* THE  
CONTACT OWNS A 2005 CHEVROLET MALIBU. THE STEERING FAILS  
INTERMITTENTLY WHILE DRIVING. SHE WILL SEE THE POWER STEERING  
LIGHT ILLUMINATED BEFORE THE FAILURES OCCURS. THE STEERING SHAKES  
AND IS HARD TO TURN. SHE TURNS THE VEHICLE OFF AND THE STEERING  
RESETS BACK TO NORMAL. SHE HAD A INDEPENDENT MECHANIC DIAGNOSE

NHTSA Consumer Complaints as of October 18, 2015

THE FAILURE AND THEY STATED THE STEERING CONSOLE WILL NEED TO BE REPLACE. THE DEALER ESTIMATED COST FOR REPAIR WAS \$800.00. THE VEHICLE HAD NOT BEEN REPAIRED AT THE TIME OF COMPLAINT. THE FAILURE MILEAGE WAS 60,000 AND THE CURRENT MILEAGE WAS 95,000.

THOUSAND OAK CA Failure Date: 09/01/2008

10 10682670 2005 CHEVROLET MALIBU Steering KNOCKING  
IN STEERING CAN BE FELT WHEN TURN LEFT OR RIGHT REPLACED  
INTERMEDIATE STEERING SHAFT BATON ROUGE LA Failure Date:  
08/08/2008

10 10235718 2005 CHEVROLET MALIBU Steering WE HAVE A  
2005 CHEVY MALIBU WITH 39,000 MILES. MY WIFE DRIVES THE CAR NORMALLY  
BUT I DROVE THE CAR FOR A FEW WEEKS AND NOTICED A CLUNKING IN THE  
STEERING AT LOW SPEEDS WHEN TURNING. TAKING THE CAR INTO OUR  
MECHANIC IT WAS DIAGNOSED AS A ISSUE WITH THE INTERMEDIATE  
STEERING SHAFT WHICH HAD TO BE REPLACED. I DON'T THINK THIS PART  
SHOULD EVER GO OUT LET ALONE AT 39,000 MILES. IT IS A SAFETY ISSUE  
WITH THE CAR. THE MECHANIC TOLD US THAT CHEVY HAS HAD THIS ISSUE  
WITH MAY CARS AND TRUCKS AND HAS KNOWN ABOUT THE ISSUE. \*TR

SAINT MICHAEL MN Failure Date: 07/24/2008

10 10235581 2005 CHEVROLET MALIBU Steering  
ACCORDING TO THE DEALER THIS VEHICLE HAS A DEFECTIVE RACK AND  
PINION THAT IS BASED UPON ENGINEERING AND COULD CAUSE A LOSS OF  
CONTROL STEERING WHILE DRIVING THE VEHICLE. A LOUD POPPING NOISE IS  
HEARD WHILE TURNING LEFT OR RIGHT AND A SNAPPING IS HEARD WHEN  
SLOWING DOWN AND BREAKING. A LOOSE RATTLE ALSO OCCURS IN FRONT  
END WHILE DRIVING ON PRIMARY OR SECONDARY ROADS. CAR JUMPS AND  
STEERING JERKS WHEN HITTING A BUMP ON PAVED ROADWAYS. CAR HAS  
BEEN TAKEN IN FOR REPAIRS THREE TIMES. \*TR LEROY

MI Failure Date: 07/23/2008



NHTSA Consumer Complaints as of October 18, 2015

10 10234767 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHEN TURNING THE STEERING WHEEL, THE CONTACT HEARD A POPPING SOUND. THE FAILURE BEGAN SIX MONTHS AGO AND NOW IT IS CAUSING THE POWER STEERING TO FAIL. THE FAILURE WAS VERY SUBTLE AT FIRST, BUT NOW THE POWER STEERING FAILS FOR DAYS AT A TIME. THE AIR CONDITIONING WOULD ACTIVATE ON AND OFF, BUT NOW IT DOES NOT WORK AT ALL. THE DEALER STATED THAT THE POWER STEERING MODULE AND AIR CONDITIONING RESISTOR NEEDED TO BE REPLACED. THE CONTACT ALSO STATED THAT THE CONTROL PANEL IS WARM TO THE TOUCH AFTER DRIVING FOR SOME TIME. THE VEHICLE IS CURRENTLY WITH THE DEALER AND THE REPAIR WILL COST OVER \$900. THE CURRENT MILEAGE WAS 70,000 AND FAILURE MILEAGE WAS 50,000. UPDATED 09/10/08. \*LJ THE CONSUMER STATED THE SHOCKS WENT BAD, THE TIE ROD ENDS HAD TO BE REPLACED, THE CD BECAME STUCK IN THE CD PLAYER. THE REAR CALIPERS HAD TO BE REPLACED AND THE STARTER WORKED INTERMITTENTLY. UPDATED 09/12/08. \*JB COLUMBUS GA Failure Date: 07/18/2008

10 10233793 2005 CHEVROLET MALIBU Steering A FRIEND OF MINE HAS A 05 CHEVY MALIBU . I SEE AN INVESTIGATION WAS DONE ON THE 04'S #PEO4031 ELECTRIC POWER ASSIST SYSTEM . I HAVE PERSONALLY HAD IT GO OUT ON ME TWICE . AND I COULD BARELY STEER THE CAR AND ALMOST GOT INTO A WRECK..... I WEIGH 190 LBS. MY GIRL FRIEND WEIGHS 130 LBS.... PEOPLE ARE GOING TO GET IN WRECKS AND DIE BECAUSE OF THE EPS SYSTEM. AND YOU ARE AWARE OF IT..... DOES THE S IN NHTSA STAND FOR SAFETY ??? THANK YOU FOR YOUR TIME . \*TR CHARLOTTE NC Failure Date: 07/01/2008

10 10311995 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE POWER STEERING LOCKED AND MADE IT DIFFICULT TO TURN THE STEERING WHEEL. WHEN THE VEHICLE WAS TURNED OFF AND BACK ON THE POWER STEERING FAILURE RESET ITSELF. THE FAILURE CONTINUED TO REOCCUR AT

NHTSA Consumer Complaints as of October 18, 2015

SLOW SPEEDS AND WHEN THE CONTACT WAS TRYING TO MAKE A LEFT OR RIGHT TURN. THE CONTACT ALSO NOTICED THAT WHEN THE FAILURE OCCURRED, THE RPMS WERE APPROXIMATELY 1500. THE FAILURE MILEAGE WAS 45,000. THE VIN WAS NOT AVAILABLE. THE CURRENT MILEAGE WAS 75,000.

UPDATED 3/16/10 \*CN UPDATED 05/06/10.\*JB DANVILLE KY

Failure Date: 06/08/2008

10 10228894 2005 CHEVROLET MALIBU Steering IT HAS BEEN NOTED THAT WHEN THE TEMP WARMS UP 92F+ THAT THE POWER STEERING GOES OUT AND WILL NOT RESET ITSELF. IT HAS BEEN NOTED THAT ONE THE TEMP GOES DOWN TO 90F AND I TURN THE CAR OFF THAT I HAVE POWER STEERING. THIS ISSUE STARTED LAST YEAR BUT DO NOT REMEMBER DATES. \*TR DAYTON TX Failure Date: 05/22/2008

10 10229183 2005 CHEVROLET MALIBU Steering MY STEERING HAS BEEN GOING OUT, IT HAS BEEN NOTED THAT IT STARTS WHEN THE WEATHER GET WARMER. THE FIRST TIME IT WENT OUT IT AS 97F, THE NEXT TIME IT WAS 94F, WHEN THE TEMP COOLS OFF (90F) I HAVE NOTED THAT I CAN TURN THE CAR OFF AND THE POWER STEERING WILL COME BACK. I WAS SEARCHING THE INTERNET FOR ANSWERS AND CAME ACROSS THE WEBSITE WWW.CARCOMPLAINTS.COM. EVERYONE ON THERE DESCRIBED THE SAME PROBLEMS WITH THEIR VEHICLES. AS OF YESTERDAY 05/28/08 I HAVE NOT INJURED MY SHOULDER DUE TO MANUALLY STEERING THE VEHICLE. I HAVE TO DRIVE APPROX. 50 MILES TO GET HOME FROM MY OFFICE. \*TR DAYTON TX Failure Date: 05/22/2008

10 10267086 2005 CHEVROLET MALIBU Steering POWER STEERING GOES OUT WHILE DRIVING AT LOW AND HIGHWAY SPEEDS. STEERING WHEEL BECOMES STIFF AND HARD TO TURN. MANUFACTURER REPLACED ELECTRIC STEERING COLUMNS ON VEHICLES BUT MINE WAS INELIGIBLE BECAUSE OF MILEAGE ACCUMULATED. \*TR WINDSOR MILL MD Failure Date: 04/27/2008

NHTSA Consumer Complaints as of October 18, 2015

10 10224565 2005 CHEVROLET MALIBU Steering MY  
STEERING GEAR WENT OUT AT 35,000 MILES THE CAR WAS STILL UNDER  
WARRANTY SO GM REPLACED IT. THE SAME PART IS GOING OUT AGAIN AT  
56,000 CALLED THE DEALER, THIS PART ONLY HAS A 12,000/12 MONTH  
WARRANTY. MY MECHANIC SAYS HE HAS SEEN THIS ALOT ON THE 2005  
CHEVY MAILBU MODEL. \*TR WAUKEE IA Failure Date: 04/14/2008

10 10222177 2005 CHEVROLET MALIBU Steering POWER  
STEERING FAILS WITH ONLY A BEEP AS WARNING(AS IT HAPPENS...NOT  
BEFORE) EXTREMELY DANGEROUS. \*TR SOUTH JORDAN UT  
Failure Date: 03/18/2008

10 10335352 2005 CHEVROLET MALIBU Steering TL\* THE  
CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT  
WHEN THE VEHICLE ACCELERATED, THE VEHICLE AND THE STEERING WHEEL  
PULLED TO THE LEFT. THE CONTACT HAD TO USE EXTREME FORCE TO  
MAINTAIN CONTROL OF THE STEERING WHEEL. THE DEALER WAS UNABLE TO  
DUPLICATE OR LOCATE A FAILURE. THE MANUFACTURER WAS NOT  
CONTACTED AND THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE  
WAS APPROXIMATELY 100,000 AND THE CURRENT MILEAGE WAS  
APPROXIMATELY 150,000. THE VIN WAS UNAVAILABLE. LACKEY  
VA Failure Date: 03/18/2008

10 10232276 2005 CHEVROLET MALIBU Steering TL\*THE  
CONTACT OWNS A 2005 CHEVROLET MALIBU. ON APPROXIMATELY 100  
OCCASIONS, THE POWER STEERING LIGHT WOULD ILLUMINATE ON THE  
INSTRUMENT PANEL WHILE DRIVING VARIOUS SPEEDS. THE STEERING  
WHEEL WOULD BECOME DIFFICULT TO TURN AS IF IT WERE LOCKED. THE  
CONTACT WOULD HAVE TO SHUT OFF AND RESTART THE VEHICLE TO  
CORRECT THE ISSUE. THE CURRENT MILEAGE WAS 102,000 AND FAILURE  
MILEAGE WAS 93,000. GRENADA MS Failure Date: 02/11/2008

10 10350360 2005 CHEVROLET MALIBU Steering TL\* THE  
CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED WHILE

NHTSA Consumer Complaints as of October 18, 2015

DRIVING 20 MPH ON A CURVED ROAD, THE POWER STEERING WARNING LIGHT BEGAN FLASHING FOLLOWED BY A LOSS OF POWER STEERING ASSIST. THE STEERING BECAME VERY DIFFICULT ALMOST CAUSING THE VEHICLE TO CRASH. THE DEALER INFORMED THE CONTACT THAT THE ENTIRE ELECTRONIC POWER STEERING UNIT WOULD NEED TO BE REPLACED. THE DEALER REPLACED THE POWER STEERING SYSTEM. THE MANUFACTURER SENT THE CONTACT A QUESTIONNAIRE REGARDING THE POWER STEERING BUT DID NOT PROVIDE ANY FURTHER ASSISTANCE. THE FAILURE MILEAGE WAS 48,000. ONEIDA TN Failure Date: 01/16/2008

10 10214917 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING AT AN UNKNOWN SPEED, THE CONTACT HEARD A CRACKING NOISE WHILE TURNING THE VEHICLE. THE CONTACT PULLED OVER AND NOTICED THAT THE ENTIRE FRONT STEERING RACK AND PINION SYSTEM FAILED AT 15,000 MILES. THE TIE RODS FAILED LATER AT 18,000 MILES AND CAUSED FRONT END DAMAGE AND FRONT TIRE DAMAGE. HE HAS HAD THE RACK AND PINION REPLACED UNDER WARRANTY AND THE TIE RODS WILL HAVE TO BE REPLACED AT AN ESTIMATED COST OF \$240. THE MANUFACTURER HAS BEEN NOTIFIED. THE CURRENT MILEAGE WAS 18,520 AND FAILURE MILEAGE WAS 15,000. UPDATED 02-19-08 \*BF UPDATED 02/14/08 \*TR PHILADELPHIA PA Failure Date: 01/06/2008

10 10212959 2005 CHEVROLET MALIBU Steering GRINDING, POPPING NOISES COME FROM FRONT END AND SQUEAKING NOISE FROM REAR. YOU CAN FEEL THE ENTIRE CAR SHIFT WHEN TURNING OR TRAVELING OVER BUMPS IN THE ROAD. SOUNDS LIKE THE WHOLE BODY OF THE CAR IS GOING TO SLIDE OFF OF THE CHASSIE. JANUARY 2007, DEALER REPLACED STEERING RACK AND SET TOE, HOOKED CHASSIE EARS TO THE FRONT SUSPENSION, AND REPLACED REAR SWAY BAR BUSHINGS. VEHICLE HAD 26,080 MILES ON IT. 11 MONTHS LATER, NOW 38,800 MILES, SAME ISSUE. HAVING TO TAKE VEHICLE BACK TO DEALERSHIP AGAIN AND IT IS NO LONGER UNDER WARRANTY, TO HAVE STEERING AND SUSPENSION ASSESSED AGAIN.

NHTSA Consumer Complaints as of October 18, 2015

GM NEEDS TO ASSESS THIS PROBLEM BEFORE SOMEONE GETS KILLED IN THESE MALIBUS. ANOTHER LOCAL DEALER STATES THEY SEE THIS SAME PROBLEM IN OTHER MALIBUS, YET NO RECALL. WHAT IS GM WAITING FOR? THEY NEED TO OWN UP TO A DESIGN FLAW. \*TR HAMILTON OH

Failure Date: 12/27/2007

10 10213200 2005 CHEVROLET MALIBU Steering WHEN STARTING AND/OR DRIVING THE CAR FOR A SHORT TIME AT SPEEDS BETWEEN 5-45 POWER STEERING FAILS. THIS HAS NOT HAPPENED WITH HIGHWAY DRIVING YET BUT I AM CONCERNED IT WILL. I AM TAKING CAR IN THE NEAREST CHEVY DEALER FOR SERVICE. I DID RECEIVE A NOTICE IN THE MAIL IN DECEMBER 2007 REGARDING PROBLEMS BUT WAS NOT EXPERIENCING THE PROBLEM AT THE TIME AND DID NOT KEEP THE NOTICE; SOON THEREAFTER I DID EXPERIENCE REFERENCED STEERING PROBLEM. \*TR

FERGUSON MO Failure Date: 12/26/2007

10 10595227 2005 CHEVROLET MALIBU Steering MY FAMILY AND I WERE RETURNING FROM PORTLAND, OREGON TO OUR HOME IN WOODBURN, OREGON. THE STEERING FROZE (POWER STEERING CEASED TO WORK). I HAD TO STRUGGLE TO PULL THE CAR OFF THE ROAD, AS ALL SYSTEMS SEEMED TO SHUT DOWN. I CHECKED UNDER HE HOOD, BUT OF COURSE COULD SEE NOTHING WRONG. AFTER AN UNSPECIFIED PERIOD OF TIME, I TRIED TO START THE CAR AGAIN. THE CAR STARTED AND THE POWER STEERING STARTED WORKING AGAIN. THE STEERING MADE A SQUEAKING NOISE WHEN I WOULD MAKE A LEFT TURN. \*TR BEND OR Failure Date:

12/24/2007

10 10313081 2005 CHEVROLET MALIBU Steering STEERING COLUMN POPS WHEN MAKING A LEFT OR RIGHT TURN. CAUSES THE CAR TO SHAKE A LITTLE WHEN BRAKING. OCCURRED BEFORE 35,000 MILES, BUT WAS NEVER FIXED BY CHEVY, EVEN AFTER COMPLAINING. MECHANIC HAS DIAGNOSED THE PROBLEM, BUT BELIEVES CHEVY SHOULD FIX. WORRIED THAT IF PROBLEM IS FIXED IT WILL REOCCUR, AND ALSO WORRIED IT WILL EFFECT POWER STEERING. HAVE CONTACT CHEVY MULTIPLE TIMES ABOUT

NHTSA Consumer Complaints as of October 18, 2015

PROBLEM, BUT HAVE RECEIVED NO HELP, OTHER THEN A RUNAROUND.

\*TR GLENDALE CA Failure Date: 11/11/2007

10 10219908 2005 CHEVROLET MALIBU Steering MY  
STEERING GEAR CHASIS KEEPS FAILING. GOT COMPONENT COVERAGE FROM  
GM WHICH PROVES THEY KNOW ITS ISSUE!!! \*TR CLIFTON  
PARK NY Failure Date: 10/31/2007

10 10468188 2005 CHEVROLET MALIBU Steering I  
PURCHASED THIS VEHICLE IN JUNE 2007 WHICH HAD A WARRANTY AND I  
PURCHASED AN EXTENDED WARRANTY FROM TRENOR MOTORS, URBANA,  
OHIO. IN OCTOBER OF 2007 I NOTICED A CLUNKING NOISE WHEN I TURNED  
THE STEERING WHEEL LEFT OR RIGHT. I TOOK THE VEHICLE TO THE DEALER  
WHERE I BOUGHT THE CAR AND THEY HAD TO REPLACE THE STEERING RACK.  
WITHIN A YEAR, APPROXIMATELY SEPTEMBER 2008 THE NOISE CAME BACK  
AND AGAIN THEY HAD TO REPLACE THE STEERING RACK. AFTER TWO  
MONTHS WENT BY THE NOISE RETURNED AND THEY SAID THAT THEY GOT A  
BAD STEERING RACK AND REPLACED IT AGAIN. APPROXIMATELY 9 MONTHS  
LATER IN 2009 THE NOISE RETURNED AND THEY SAID THAT THE A SLEEVE  
NEEDED TO BE LUBRICATED WHICH SEEM TO HELP HOWEVER, AROUND  
AUGUST OF 2010 THE NOISE RETURNED AND THE DEALER LUBRICATED IT  
AGAIN WHICH HELPED FOR ABOUT 9 MONTHS. IN MAY OF 2011 THE NOISE  
RETURNED SO WE CONTACTED THE DEALER AGAIN AND THEY TOLD US THAT  
WE WOULD HAVE TO PAY FOR ANY REPAIRS/REPLACEMENTS SINCE THE CAR  
IS NOW OUT OF WARRANTY. \*TR SPRINGFIELD OH Failure Date:  
10/18/2007

10 10316113 2005 CHEVROLET MALIBU Steering 1. IN 2007,  
OUR 2005 MALIBU STARTED HAVING POPPING IN THE STEERING WHEN  
TURNING AT LOW SPEEDS. THE RACK ASSEMBLY WAS REPLACED 11/02/07;  
THE CAR HAD 20,139 MILES ON THE ODOMETER. 2. THE POPPING RECURRED  
BY AUGUST 2009. SEPTEMBER 01, 2009 THE RACK ASSEMBLY WAS REPLACED  
ALONG WITH "SET TOE"; 42,809 ON THE ODOMETER. 3. THE POPPING  
RECURRED WITHIN LESS THAN 3 MONTHS. DECEMBER 18, 2009, THE

NHTSA Consumer Complaints as of October 18, 2015

STEERING GEAR (EXCESSIVE SLACK) WAS REPLACED AND "SET TOE". 4. THE POPPING HAS COME BACK WITHIN LESS THAN 2 MONTHS. IT IS SCHEDULED TO HAVE A ROD REPLACED (NOT SURE OF ANY OTHER PARTS) MARCH 5, 2010. WE HAVE NOTIFIED GM OF THIS AND A REPRESENTATIVE HAS BEEN ASSIGNED TO THE PROBLEM. \*TR RISON AR Failure Date: 10/10/2007

10 10292733 2005 CHEVROLET MALIBU Steering THE POWER STEERING ON MY 2005 CHEVROLET MALIBU GOES OUT FREQUENTLY. THE OTHER DAY I WAS DRIVING DOWN THE HIGHWAY AND THE WARNING BEEPS (LIKE WHEN THE DOOR IS AJAR) WENT OFF, AND THE POWER STEERING WENT OUT. I PUT THE CAR IN NEUTRAL AND TURNED IT OFF, AND BACK ON. THIS HAS HAPPENED WITH MY CAR SINCE 10/07. I HAVE TAKEN IT TO THE DEALER ONLY TO BE TOLD THAT IT WILL COST ABOUT \$1200 TO HAVE IT FIXED. I THINK THAT THIS SHOULD BE A RECALL! IT IS VERY DANGEROUS. I HAVE A 16 YEAR OLD DAUGHTER THAT I WILL NOT ALLOW TO DRIVE MY CAR BECAUSE OF IT'S ISSUES. UNFORTUNATELY, IN THIS ECONOMY I CANNOT AFFORD TO PUT OUT \$1200 AT THIS TIME. \*TR O'FALLON MO  
Failure Date: 10/04/2007

10 10211749 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING BETWEEN 25-60 MPH, THE POWER STEERING WARNING INDICATOR LIGHT ILLUMINATED. FIVE SECONDS LATER, THERE WAS A LOSS OF POWER STEERING ABILITY. THE CONTACT PULLED OVER AND THE POWER STEERING RETURNED AFTER 15 MINUTES. THE DEALER STATED THAT THE STEERING COLUMN NEEDED TO BE REPLACED. THE FAILURE MILEAGE WAS 86,000 AND CURRENT MILEAGE WAS 88,238. SULLIVAN IL Failure Date: 10/01/2007

10 10304224 2005 CHEVROLET MALIBU Steering I HAVE A 2005 CHEVY MALIBU. ON SEVERAL OCCASIONS THE POWER STEERING HAS FAILED, USUALLY WHEN MAKING A SHARP TURN. I FIRST NOTICED THIS AROUND TWO YEARS AGO AND COMPLAINED TO GM, IN WHICH THEY STATED THAT OTHER CARS LIKE MINE HAD, THE SAME ISSUES, BUT MY CAR DID NOT

NHTSA Consumer Complaints as of October 18, 2015

QUALIFY FOR A FIX SINCE I HAD ALREADY HAD TOO MANY MILES ON IT.

\*TR MC LEANSVILLE NC Failure Date: 09/27/2007

10 10203981 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING APPROXIMATELY 40 MPH IN THE RAIN, THE POWER STEERING FAILED. THE INSTRUMENT PANEL DISPLAYED "POWER STEERING", BUT THE SERVICE ENGINE LIGHT NEVER ILLUMINATED. SHE WAS DRIVING ON THE LEFT SIDE OF A THREE LANE ROAD WHEN THE FAILURE OCCURRED. THE VEHICLE CONTINUED TO VEER TO THE RIGHT AS SHE DEPRESSED THE BRAKE PEDAL. AS A RESULT, SHE STRUCK THE RIGHT GUARDRAIL, WHICH CAUSED AXLE FAILURE, BODY WORK, AND DAMAGE TO THE PASSENGER SIDE TIRE. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED TO THE DEALER, WHERE IT CURRENTLY REMAINS. THE CURRENT AND FAILURE MILEAGES WERE 55,000. RIVIERA BEACH FL Failure Date: 09/21/2007

10 10206140 2005 CHEVROLET MALIBU Steering INTERMEDIATE SHAFT HAD TO BE REPLACED AT 40,000 MILES. I HAD ALREADY HAD IT INTO THE DEALERSHIP BEFORE AND THEY "LUBED IT" OF COURSE THE REPLACEMENT WAS OUT OF THE WARRANTY PERIOD. NOW THE CLUNKING SOUND IS BACK AND I HATE TO GO BACK TO THE DEALERSHIP AND PAY AGAIN. SOUNDS LIKE CHEVY HAS A REAL PROBLEM THEY DON'T WANT TO DEAL WITH. \*JB PICKERINGTON OH Failure Date: 09/19/2007

10 10586337 2005 CHEVROLET MALIBU Steering I, WAS DRIVING MY CHEVROLET MALIBU (2005), ON THE AFTERNOON OF 9/9/07. I WAS DRIVING TO THE SELMA, TEXAS LOCATED LIVE-OAK SHOPPING, AND MY VEHICLE ELECTRICAL POWER STEERING BECAME UNSTABLE, THE SPEED KEELED, AND THE VEHICLE SHUT-DOWN COMPLETELY WITHIN 5-8 FT OF THE MALL STOP-SIGN. THIS INCIDENT CAUSE BACK CAR TRAFFIC JAMMING, HORNS BLOWING NEAR CRASH. I, IMMEDIATELY HAD TO CALL MY GEICO AUTOMOBILE REPRESENTATIVE TO ASSIST MY VEHICLE FOR TOWING. THIS SAME EXACT VEHICLE FAILURE OCCURRED AGAIN ON 1/3/08. AGAIN ON 1/09/11 MY VEHICLE HAD A ELECTRICAL POWER STEERING BECOMING UNSAFE, WITH



NHTSA Consumer Complaints as of October 18, 2015

THE SPEED KEeled, AND THE VEHICLE SHUT-DOWN COMPLETELY ON THE 1-10 EAST TEXAS INTERSTATE HIGHWAY, AND UNFORTUNATELY I WAS EN-ROUTE TRAVELING FOR A PHYSICAL THERAPY JOB ASSIGNMENT. THE FOURTH INCIDENT ON 11/09/11 MY VEHICLE EXPERIENCE AN COMPLETE ELECTRICAL SHUTDOWN AT A HOTEL TRAVEL ASSIGNMENT, WHICH RESULTED A IMMOBILE VEHICLE FOR FOUR DAYS DUE TO RURAL AREA DELAYED TOWING. THE FIFTH AND FINAL UNSAFE IMPAIRED VEHICLE IN CIDENT ON 6/11/11 MY VEHICLE LOSS ELECTRICAL POWER STEERING ON THE TEXAS 1-10 WEST INTERSTATE TRAVELING FROM A JOB ASSIGNMENT IN THE GEORGE WEST TEXAS AREAS. MY VEHICLE LOSS POWER STEERING CONTROL AND STEERED INTO A RIGHT-SHOULDER ANIMAL PASTURE AREAS, THE INTERSTATE STATE TROOPER HAD TO ASSIST WITH MY SAFETY TO RETURN TO THE HIGHWAY. THEREFORE, ON 8/11 I HAD NO CHOSE BUT TO TRADE IN MY VEHICLE TO BANNER CHEVROLET IN NEW ORLEANS, LOUISIANA. \*TR NEW ORLEANS LA Failure Date: 09/09/2007

10 10223851 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. EVERYTIME THE CONTACT MADE A RIGHT TURN, SHE HEARD A KNOCKING NOISE WHICH SOUNDED AS IF THE WHEEL WOULD COME OFF. THE CONTACT TOOK VEHICLE TO DEALER ON 03/25/08 WHO REPAIRED THE STEERING COLUMN AND THE PROBLEM REOCCURRED. THE CONTACT THEN TOOK VEHICLE TO DEALER AT LEAST 4 MORE TIMES AND THE ISSUE STILL REOCCURRED EACH TIME. SHE STATED THAT THE PROBLEM WOULD BE RESOLVED FOR ABOUT 2 WEEKS AND THE ISSUE WOULD RESURFACE. THE CONTACT WAS CONCERNED BECAUSE SHE NEEDED TO MAKE AN OUT-OF-TOWN TRIP AND WAS AFRAID TO DO SO UNDER THE VEHICLE'S HAZARDOUS CONDITIONS. THE CURRENT MILEAGE WAS 44,120. THE FAILURE MILEAGE WAS 36,618. FORT PIERCE FL Failure Date: 09/07/2007

10 10269126 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT TOOK THE VEHICLE TO THE DEALER DUE TO AN UNFAMILIAR NOISE COMING FROM THE

NHTSA Consumer Complaints as of October 18, 2015

STEERING. THE FAILURE WAS NOTICED WHILE DRIVING 20 MPH. THE PREVIOUS DEALER WAS UNABLE TO DIAGNOSE THE FAILURE. THE STEERING COLUMN WAS DETERMINED TO BE THE CAUSE OF THE FAILURE. THE MANUFACTURER ADVISED HER TO FILE A COMPLAINT WITH NHTSA. THE VEHICLE WILL BE REPAIRED. THE FAILURE MILEAGE WAS 30,000 AND CURRENT MILEAGE WAS 70,000. UPDATED 6/8/09 \*CN THE STEERING COLUMN WAS REPLACED 3 TIMES. UPDATED 06/11/09.\*JB WARWICK RI

Failure Date: 09/01/2007

10 10202254 2005 CHEVROLET MALIBU Steering POWER  
STEERING WILL LOCK AND CAR IS HARD TO TURN. \*TR HEPZ9IBAH

GA Failure Date: 08/30/2007

10 10199918 2005 CHEVROLET MALIBU Steering I HAVE A  
2005 CHEVROLET MALIBU AND HAVE HAD NUMEROUS ISSUES WITH IT. THE LATEST HAS BEEN THAT AT 47,000 MILES I DEVELOPED A CLUNKING NOISE FOLLOWED BY SERIOUS DIFFICULTY WHEN MAKING LEFT TURNS. AFTER TAKING IT TO AN AC DELCO REPAIR SHOP IT WAS DETERMINED THAT THE INTERNAL SHAFT IN THE STEERING COLUMN HAD GONE OUT. FORTUNATELY I WAS ABLE TO RECGONIZE A PROBLEM AND HAVE IT REPAIRED BEFORE ANY SERIOUS INCIDENT OCCURRED. UNFORTUNATELY IT COST ME \$600 OF COURSE NOT COVERED BY GM. \*TR AURORA CO

Failure Date: 08/17/2007

10 10286676 2005 CHEVROLET MALIBU Steering TL\* THE  
CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING 10 MPH AND MAKING A LEFT TURN, HE HEARD A LOUD CLICKING NOISE UNDER THE ACCELERATOR AND BRAKE PEDAL. THE DEALER REPAIRED THE STEERING SHAFT; HOWEVER, THE FAILURE RESURFACED AND THE TECHNICIANS INSTALLED A MODIFIED PART. THE VEHICLE IDENTIFICATION NUMBER WAS UNAVAILABLE. THE FAILURE MILEAGE WAS 20,000. THE CURRENT MILEAGE WAS 31,800. EAST PROVIDENCE RI Failure Date: 08/14/2007

NHTSA Consumer Complaints as of October 18, 2015

10 10199734 2005 CHEVROLET MALIBU Steering 2005 CHEVY  
MALIBU LT I HAVE HAD NUMEROUS PROBLEMS WITH THE STEERING. THERE  
HAS BEEN A THUMPING NOISE FROM THE FRONT END WHEN TURNING LEFT  
OR RIGHT. NOISE CAN BE PLAINLY HEARD AT LOW SPEEDS. THE STEERING  
RACK HAS BEEN REPLACED 3 TIMES AND THE STEERING SHAFT ONCE.  
\*JB NILES OH Failure Date: 08/10/2007

10 10512211 2005 CHEVROLET MALIBU Steering 2 MONTHS  
AFTER I PURCHASED MY CAR I NOTICED A POPPING NOISE IN THE FRONT END.  
I TOOK THE VEHICLE BACK TO THE DEALERSHIP, TRENOR MOTORS, INC. TO BE  
FIXED. THEY TOLD ME THAT THE STEERING RACK WAS BAD AND ACCORDING  
TO THEIR WORK ORDER/INVOICE THEY REPLACED THE STEERING RACK. ON  
AUGUST , 2009 I HAD THE CAR BACK INTO TRENOR MOTORS FOR THE SAME  
PROBLEM AND AGAIN ACCORDING TO THEIR WORK ORDER/INVOICE THEY  
REPLACED THE STEERING RACK. IN OCTOBER, 2009 THE PROBLEM  
RESURFACED AND AGAIN I TOOK THE CAR BACK TO TRENOR MOTORS WHERE  
ACCORDING TO THEIR WORK ORDER/INVOICE THEY REPLACE THE STEERING  
RACK AGAIN. AFTER WE PICKED THE CAR UP I GOT ROUGHLY 1 MILE DOWN  
THE ROAD AND I NOTICED THE SAME POPPING/CLUNKING NOISE IN THE  
FRONT END THAT OCCURRED ALL OTHER TIMES. I TURNED AROUND AND  
TOOK THE CAR BACK TO TRENOR MOTORS WHERE THEY LUBED THE I-SHAFT.  
AROUND AUGUST OF 2010 THE SAME NOISE RETURNED AND BY THIS TIME THE  
CAR WAS OUT OF WARRANTY AND TRENOR REFUSED TO FIX THE VEHICLE  
WITHOUT CHARGING ME. I FELT THAT SINCE THIS WAS A N ONGOING  
PROBLEM WITH THE CAR FROM THE TIME I PURCHASED IT I SHOULD NOT  
HAVE TO PAY FOR THIS. I THEN CONTACTED GENERAL MOTORS AND SPOKE  
WITH A MAN BY THE NAME OF JOHN AND EXPLAINED MY SITUATION. HE DID  
SOME RESEARCH AND CALLED ME BACK LEAVING A VOICE MAIL. HE AND I  
WERE UNABLE TO CONNECT BECAUSE OF OUR SCHEDULES. I FINALLY WROTE  
A LETTER TO GM ASKING THEM TO CONTACT ME IN WRITING, BUT DIDN'T HEAR  
FROM THEM. I THEN CONTACTED THE BBB WHO COULD NOT HELP ME  
BECAUSE OF THE AGE OF CAR. I FINALLY CONTACTED THE OHIO ATTORNEY  
GENERAL'S OFFICE WHO CONTACTED GM. A LADY NAMED FRANCES FROM GM

NHTSA Consumer Complaints as of October 18, 2015

CONTACTED ME AT WHICH TIME I EXPLAINED THE SITUATION AFTER A WEEK OR SO SHE CONTACTED ME BACK TO TELL ME SHE HAD CONTACTED TRENOR MOTORS AND THAT THEY WERE UNWILLING TO FIX MY CAR WITHOUT CHARGE AND THAT GM WAS UNABLE TO GIVE ME ANY RESTITUTION. \*TR

SPRINGFIELD OH Failure Date: 08/06/2007

10 10199183 2005 CHEVROLET MALIBU Steering 2005  
CHEVROLET MALIBU RECALL CUSTOMER STATES THAT THE RACK AND PINION WAS REPLACED AND IT SHOULD HAVE BEEN COVERED UNDER THE BUMPER TO BUMPER WARRANTY\*\*CC THE CONSUMER STATED THE SECOND GEAR WAS SLOW TO ENGAGE, THERE WAS A NOISE COMING FROM THE REAR OF THE VEHICLE AND THE BRAKES MADE A NOISE WHEN THEY WERE APPLIED. THE DEALER CLEANED THE FRONT BRAKES AND APPLIED TREATMENT TO THEM. THE CONSUMER WAS INFORMED THE TIRES WERE CUPPED. \*JB

KINGSLAND GA Failure Date: 07/26/2007

10 10200421 2005 CHEVROLET MALIBU Steering POWER  
STEERING FAILURE. \*TR MUSKEGON MI Failure Date: 07/22/2007

10 10195224 2005 CHEVROLET MALIBU Steering I HAVE A  
2005 MALIBU WITH 50000 MILES ON IT AND THE POWER STEERING RANDOMLY SHUTS OFF. THE CAR IS EQUIPPED WITH ELECTRONIC POWER STEERING AND SOMETIMES THE STEERING IS REAL TIGHT AND SOMETIMES ITS REALLY LOOSE. IT BECOMES VERY DANGEROUS WHEN THIS HAPPENS AND THE CHEVY DEALERSHIP I BROUGHT IT TO DOESN'T KNOW WHAT IS WRONG. I KNOW WHAT IS WRONG - MY STEERING DOESN'T WORK 100% OF THE TIME. I HAVE A SAFE DRIVING RECORD AND DRIVE RESPOSIBLY AND DO NOT BEAT ON MY CARS. I KNOW IT IS NOT MY DRIVING STLYE, RATHER IT IS A FLAW IN DESIGN AND CONSTRUCTION OF THE POWER STEERING.

LOVELAND CO Failure Date: 07/01/2007

10 10280609 2005 CHEVROLET MALIBU Steering TL\*THE  
CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING AT VARIOUS SPEEDS AND TURNING THE STEERING WHEEL TO THE LEFT AND RIGHT THE

NHTSA Consumer Complaints as of October 18, 2015

VEHICLE MADE A VERY LOUD THUMPING NOISE. THE VEHICLE HAS BEEN DIAGNOSED BY THE DEALER ON NUMEROUS OCCASIONS. THE MECHANIC REPLACED THE STEERING RACK AND PINION AND CORRECTED THE FAILURE FOR 2 YEARS; HOWEVER, IT RECURRED. THE SECOND TIME THE STEERING COLUMN WAS REPLACED AND FAILED AFTER 8 MONTHS. THE STEERING SHAFT WAS ALSO REPLACED ON TWO OCCASIONS. THE CONTACT IS AWARE OF THE SAFETY RISK INVOLVED DUE TO FREQUENT FAILURES. THE FAILURE MILEAGE WAS 12,000 AND THE CURRENT MILEAGE WAS 27,927. UPDATED 09/11/09 \*BF UPDATED 09/15/09.\*JB BALTIMORE MD Failure Date: 07/01/2007

10 10258148 2005 CHEVROLET MALIBU Steering IN 2006 I BOUGHT AN 2005 CHEVY MALIBU. BEFORE 49600 THE POWER STEERING WENT OUT. I TOOK IT TO THE SHOP 8 TIMES BEFORE THEY COULD TELL THAT IT WAS THE STEERING COLUMN. IT GOES OUT WITHOUT WARNING. WE HAVE ALMOST WRECKED SEVERAL TIMES. IT HAS GONE OUT GOING DOWN THE INTERSTATE. I STARTED TO REPLACE IT, BUT BEFORE I DID THAT I RESEARCHED THE MATTER. IT APPEARS THAT A LOT OF PEOPLE ARE HAVING THE SAME PROBLEM THAT I AM HAVING, FROM THE 2005S TO THE 2008S, FROM THE MALIBU TO THE MALIBU MAXX. I HAVE NOT REPLACED IT BECAUSE MANY PEOPLE HAVE HAD THEM CHANGED THREE OR FOUR TIMES AND THEY KEEP BREAKING. I DON'T HAVE THAT KIND OF MONEY TO JUST THROW AWAY. I CAN'T AFFORD TO SELL IT EITHER OR TRADE IT IN. I AM THE ONE WHO DRIVES IT MOST OF THE TIME BECAUSE I AM AFRAID IT WILL GO OUT WHEN MY WIFE IS IN A CURVE, AND SHE COULD WRECK AND DIE BECAUSE SHE IS NOT STRONG ENOUGH TO CONTROL IT WHEN IT GOES OUT. \*TR BOGALUSA LA Failure Date: 05/09/2007

10 10189888 2005 CHEVROLET MALIBU Steering  
CHEVROLET MALIBU 2005. DRIVING ON A LOCAL STREET, I MADE A RIGHT ONTO ANOTHER STREET AND THE STEERING BECAME STIFF, HARD TO MAKE A SHARP TURN AND I HAD TO PULL THE STEERING WHEEL HARD AND USE AN EXTREME AMOUNT OF EFFORT TO COMPLETER A TURN, A BELL WENT OFF. I

NHTSA Consumer Complaints as of October 18, 2015

WAS UNABLE TO STEER TO THE LEFT OR THE RIGHT. THE CAR WAS STILL RUNNING. I TURNED THE CAR OFF AND THEN RESTARTED THE CAR AND THEN I WAS ABLE TO TURN THE WHEEL FREELY FOR ABOUT 15 SECONDS THEN THE WHEEL BECAME STIFF AGAIN. IF I HAD REACHED THE HIGHWAY TO GET TO MY DESTINATION DRIVING 50 MPH AND I HAD TO SUDDENLY QUICKLY STEER TO THE LEFT OR RIGHT TO AVOID AN POTENTIAL PROBLEM, I MAY HAVE GOTTEN INTO A POTENTIALLY SERIOUS ACCIDENT INJURING MYSELF & OTHERS. I PURCHASED THE CAR USED & ONLY HAD IT 10 MONTHS. I AM FINANCING THE CAR. I AM VERY CONCERNED ABOUT THE SAFETY OF THIS VEHICLE NOW BECAUSE IT'S ONLY A 2005, ONLY 2 YEARS OLD WITH A POSSIBLE MAJOR SAFETY PROBLEM. I WANT TO KNOW IF THERE ARE OTHER 2005 CHEVY MALIBU'S WITH THE SAME PROBLEM WHO HAVE SERVIC ED THE VEHICLE AND IF THEY CONTINUE TO HAVE THE PROBLEM AND IF THERE ARE MORE OWNERS WITH THIS COMPLAINT. I AM TAKING THIS CAR TO THE DEALER WHERE I BOUGHT IT, HAVE THEM INSPECT IT A GET MORE INFORMATION ABOUT THIS PROBLEM. \*JB RAHWAY NJ Failure Date: 05/05/2007

10 10330968 2005 CHEVROLET MALIBU Steering 2005  
MALIBU HAD STEERING CLUNKS, RACK&PINION REPLACED TWICE, STEERING SHAFT REPLACED, TIE RODS REPLACED, STILL CLUNKS AND BANGS . GENERAL WANDER IN STEERING EVEN AFTER ALL THIS. SERVICE MANAGER INFORMED GM AFTER A COMPLAINT THAT THEY COULD NOT FIND ANYTHING WRONG THIS WAS AFTER WARRANTY EXPIRED. \*TR BRANDON SD Failure Date: 03/17/2007

10 10186248 2005 CHEVROLET MALIBU Steering THUMPING  
SOUND IN FRONT WHEELS WHEN TURNING STEERING WHEEL ALL THE WAY IN BOTH DIRECTIONS. PROBLEM REPAIRED UNDER EXTENDED WARRANTY PLAN, REPAIR TECHNICIAN STATED THAT THIS PROBLEM WAS COMMON FOR BOTH 2004 AND 2005 CHEVROLET MALIBU. STEERING GEAR REPLACED AND TOE WAS RESET. E9740 GEAR ASSEMBLY, POWER STEERING REPLACED 124CEXWV, 1 15858368 GEAR. EXTENDED WARRANTY PLAN REQUIRED \$200

NHTSA Consumer Complaints as of October 18, 2015

DEDUCTABLE, I WOULD LIKE TO GET THIS BACK IF MANUFACTURER WAS RESPONSIBLE.\*AK PURCELL OK Failure Date: 03/07/2007

10 10186774 2005 CHEVROLET MALIBU Steering PULLS TO THE LEFT, BROKEN STRUTS, BROKEN BRAKE CALIPERS, REAR TURN SIGNAL BROKE! ANYTIME I MESS WITH TIRES OR BRAKES THE CAR PULLS MORE AND MORE TO THE LEFT, HAVEN'T HAD STEERING CHECKED BUT ITS DRIVING ME NUTS. I THOUGHT IT WAS FROM THE FRONT RIGHT STRUT BEING CRACKED AND BROKEN BUT THE DEALERSHIP SAYS IT SHOULDN'T EFFECT THE PULL TO THE LEFT. GOT NEW TIRES LAST WEEK AND NEW BRAKES, STILL PULLS. TAIL LIGHT QUIT WORKING, CHANGED BULBS THEN QUIT AGAIN. CAR IS DRIVING ME NUTS, WORRIED ABOUT DRIVING IT ACROSS COUNTRY THIS SUMMER! RECALL IT SOON - PLEASE!!! \*JB THORNTON CO Failure Date: 03/01/2007

10 10245627 2005 CHEVROLET MALIBU Steering 2005 MALIBU,HAVE HAD BOTH TIE ROD ENDS REPLACED,STRUTS ETC. MAKES A LOUD CLUNKING WHEN DRIVING AT LOW SPEEDS AND TURNING. SOUNDS LIKE WHEELS COMING LOOSE. SOUND,SOUNDS LIKE IT IS COMING FROM STEERING COLUMN,CHECK ENGINE LIGHT COMES ON WHEN I FILL GAS TANK AND STAYS ON UNTIL APPROX 1/2 TANK. \*TR BEACON NY Failure Date: 03/01/2007

10 10182322 2005 CHEVROLET MALIBU Steering THE VEHICLE HAS A DISTRICT CLUNKING NOISE WHEN STEERING TO THE LEFT OR RIGHT AND IS PRONOUNED WHEN GOING OVER BUMPS. I AM VERY CONCERNED ABOUT THE SAFETY OF THE VEHICLE AND HAVE RESEARCHED THE PROBLEM ON THE INTERNET AND IT APPEARS TO COMMON TO THE 2005 CHEVROLET MALIBU. \*NM CRESTWOOD KY Failure Date: 02/11/2007

10 10188544 2005 CHEVROLET MALIBU Steering BACK IN JANUARY 2007, I WAS HAVING A POPPING SOUND THAT WAS MADE WHENEVER I MADE A LEFT OR RIGHT TURN. I TOOK IT TO THE DEALER. THEY CHANGED

NHTSA Consumer Complaints as of October 18, 2015

THE STEERING COLUMN AND RIGHT STRUT. I AM NOW HAVING THE SAME PROBLEM ON THE LEFT SIDE AND WILL BE GOING IN AGAIN SOMETIME THIS WEEK. I'VE ONLY HAD THE CAR FOR 4 MONTHS WITH 24,000 MILES AT THE TIME THIS FIRST HAPPENED. I NOW HAVE 27,000 MILES ON MY VEHICLE. \*TR

BRONX NY Failure Date: 01/18/2007

10 10177609 2005 CHEVROLET MALIBU Steering SUDDEN LOSS OVER POWER STEERING WHILE TURNING. FEELS LIKE SOMEONE IS PULLING THE WHEEL IN OPPOSITE DIRECTION. DOES NOT HAPPEN ALL THE TIME HAPPENS AT RANDOM TIMES. \*JB KUNA ID Failure Date: 01/02/2007

10 10351736 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT WAS DRIVING 55 MPH WHEN THE POWER STEERING WARNING LIGHT ILLUMINATED AND THE STEERING BECAME EXTREMELY STIFF. THE CONTACT WAS ABLE TO DRIVE THE VEHICLE TO HER RESIDENCE AT LESS THAN 40 MPH. THE DEALER ADVISED HER THAT THE FAILURE WAS RELATED TO THE ELECTRICAL SYSTEM. THE VEHICLE WAS NOT REPAIRED. THE FAILURE RECURRED WITHIN SIX MONTHS. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO ADVISED THAT THE FAILURE COULD BE RELATED TO THE RACK AND PINION. THE VEHICLE WAS NOT REPAIRED. THE CONTACT STATED SHE RECEIVED AN UNKNOWN RECALL FOR THE RACK AND PINION AND WHEN TAKING THE VEHICLE TO THE DEALER, SHE WAS ADVISED THAT THE RECALL WOULD NOT BE HONORED DUE TO THE MILEAGE OF THE VEHICLE. THE APPROXIMATE FAILURE MILEAGE WAS 28,000 AND THE CURRENT MILEAGE WAS 230,000.

FARMVILLE VA Failure Date: 12/02/2006

10 10544339 2005 CHEVROLET MALIBU Steering STEERING HAD A CLUNKING NOISE AND WAS HARD TO PULL AWAY FROM CURB. WHILE DRIVING STEERING WOULD TIGHTEN UP CAR WAS UNSAFE TO DRIVE ON FREEWAY TOOK TO DEALERSHIP REPLACED STEERING COLUMN.. JULY OF 07 STARTED HAVING SAME ISSUES TOOK TO DEALERSHIP REPLACED SHAFT KIT. APRIL 2010 WAS DRIVING ON FREEWAY IN HEAVY TRAFFIC WHEN STEERING



NHTSA Consumer Complaints as of October 18, 2015

TIGHTENED WAS LUCKY TO GET TO OFF RAMP SAFELY. TOOK TO DEALERSHIP REPLACED SHAFT KIT. JANUARY 2010 LOST POWER STEERING WHILE DRIVING COULD OF BEEN ANOTHER DANGEROUS SITUATION. TOOK TO DEALERSHIP REPLACED STEERING COLUMN. SEPTEMBER 6 2013 STARTED CLUNKING TOOK IT TO DEALERSHIP \$1000 TO SUPPOSEDLY FIX IT. \*TR TULARE  
CA Failure Date: 11/19/2006

10 10276185 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING 30 MPH, THE CONTACT HEARD A KNOCKING SOUND COMING FROM THE STEERING. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY DETERMINED THAT THE POWER STEERING GEAR ASSEMBLY FAILED. THE VEHICLE WAS REPAIRED AT THE COST OF \$1,000. THREE YEARS LATER, WHILE DRIVING AT AN UNKNOWN SPEED, THE CONTACT HEARD A KNOCKING SOUND COMING FROM THE STEERING COLUMN. THE VEHICLE WAS TAKEN TO A LOCAL REPAIR SHOP AND THE MECHANIC DETERMINED THAT THE RACK AND PINION WAS FAILING. THE REPAIR WOULD COST \$500. THE VEHICLE HAS NOT BEEN REPAIRED. THE CONTACT CALLED THE MANUFACTURER AND WAS INFORMED THAT A COMPLAINT WAS FILED AND THAT HE WOULD RECEIVE A FOLLOW UP CALL ON THE NEXT BUSINESS DAY. THE FAILURE MILEAGE WAS 35,748 AND CURRENT MILEAGE WAS 103,000. HEMINGWAY SC Failure Date: 11/14/2006

10 10172486 2005 CHEVROLET MALIBU Steering DT\*: THE CONTACT STATED THERE WAS A CLUNKING NOISE WHILE TURNING AT VARIOUS SPEEDS. THE VEHICLE WAS TAKEN TO THE DEALERSHIP AND THE RACK AND PINION WAS REPLACED. TWO MONTHS LATER, THE PROBLEM RETURNED AND THE DEALERSHIP REPLACED THE RACK AND PINION A SECOND TIME. CORCORAN MN Failure Date: 10/25/2006

10 10199076 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVY MALIBU. WHILE DRIVING 25 MPH SHE HEARD A CLUNKING NOISE COMING FROM THE LEFT WHEEL WHEN SHE MADE A LEFT TURN. THE MECHANIC STATED THAT THE POWER STEERING RACK AND PINION NEEDED TO BE REPLACED. APPROXIMATELY SIX MONTHS AFTER THE REPAIR,

NHTSA Consumer Complaints as of October 18, 2015

THE FAILURE OCCURRED AGAIN. AS OF AUGUST 10, 2007, THE MECHANIC HAS NOT REPAIRED THE VEHICLE. THE CURRENT MILEAGE WAS 45,484 AND THE FAILURE MILEAGE WAS 33,653. NORTH HIGHLANDCA Failure Date: 10/14/2006

10 10205514 2005 CHEVROLET MALIBU Steering  
PURCHASED VEHICLE IN OCT, 2006 AT WHICH TIME WE FOUND THE STEERING RACK NEEDED REPLACEMENT, THE REPLACEMENT LASTED UNTIL JUNE OF 2007. AT WHICH TIME IT WAS REPLACED AGAIN. NOW IT IS OCTOBER 2007 AND THE RACK IS BAD AGAIN AND NEEDS TO BE REPLACED . I WANT TO KNOW WHAT CHEVROLET IS GOING TO DO ABOUT THIS PROBLEM? \*JB  
BURLINGTON MA Failure Date: 10/02/2006

10 10171196 2005 CHEVROLET MALIBU Steering EMAIL (IN)  
REQUESTING AN INVESTIGATION OF GENERAL MOTORS RE THEIR DANGEROUS & DEFECTIVE PRODUCTS. \*TS \*NM UPDATED 2/15/2007 - THE CONSUMER SMELLED ANTIFREEZE COMING THROUGH THE AIR VENTS. THE DRIVER'S SIDE HEADLIGHT HAD TO BE REPLACED. PROBLEM WITH BRAKES. A STEERING GEAR ASSOCIATED WITH THE RACK AND PINION WAS REPLACED. THE TRANSMISSION HESITATED. THE CONSUMER HEARD A KNOCKING NOISE WHEN TURNING THE STEERING WHEEL. PASSENGER SIDE FRONT TURN SIGNAL FAILED. THE DASH LIGHT AND TAIL LIGHT FAILED. \*NM  
MERRILLVILLE IN Failure Date: 10/01/2006

10 10203984 2005 CHEVROLET MALIBU Steering I BOUGHT A  
2005 CHEVROLET MALIBU APRIL 6, 2006 WITH 17,000 MILES. IN OCTOBER OF 2006 WITH 31,500 MILES THE STEERING WAS MAKING TERRIBLE POPPING NOISES. THE DEALER REPLACED THE STEERING RACK AND THE PROBLEM WENT AWAY FOR A FEW MONTHS. AT 41,000 MILES I AGAIN HAD TO HAVE THE STEERING RACK REPLACED, THIS TIME GM COVERED IT AS A "GOODWILL" GESTURE. NOW, AT 54,000 MILES, THE STEERING IS MAKING THE SAME NOISE AGAIN. IT CAN'T BE SAFE TO DRIVE. THREE STEERING RACKS IN 20,000 MILES IS PRETTY EXCESSIVE. \*JB  
GREENWOOD MO Failure Date: 10/01/2006

NHTSA Consumer Complaints as of October 18, 2015

10 10207667 2005 CHEVROLET MALIBU Steering CAR,  
MAKES LOUD KNOCKING NOISE WHEN TURNING LEFT, LOSS OF TIGHTNESS IN  
THE STEERING WHEEL, RACK AND PINION REPLACED. \*TR

ANTELOPE CA Failure Date: 09/17/2006

10 10221129 2005 CHEVROLET MALIBU Steering THREE  
STEERING COMPONENT EVENTS: POWER STEERING RACK AND PINION  
ASSEMBLY REPLACED @ 13,765 MILES POWER STEERING RACK AND PINION  
ASSEMBLY REPLACED @ 15,515 MILES STEERING SHAFT REPLACED @ 23,011  
MILES. \*TR HAWORTH NJ Failure Date: 09/13/2006

10 10260238 2005 CHEVROLET MALIBU Steering TL\*THE  
CONTACT OWNS A 2005 CHEVROLET MALIBU. ON SEVERAL OCCASIONS, THE  
POWER STEERING FAILED. WHILE DRIVING 25 MPH, THE CONTACT LOST  
CONTROL OF THE STEERING AND IT BECAME VERY STIFF. HE WAS ABLE TO  
SAFELY MANEUVER THE VEHICLE TO HIS DESTINATION. THE VEHICLE WAS  
TAKEN TO THE DEALER AND THEY DETERMINED THAT THE STEERING COLUMN  
FAILED. THE VEHICLE WAS REPAIRED FOR FREE. FOUR MONTHS LATER,  
WHILE DRIVING 20 MPH, THE STEERING FAILED AGAIN. THE DEALER MADE  
THE REPAIRS FOR FREE ONCE AGAIN. THE STEERING COLUMN CONTINUED  
TO FAIL OVER THE NEXT THREE YEARS ON FIVE OCCASIONS. THE VEHICLE  
WAS RECENTLY REPAIRED IN JANUARY OF 2009 FOR THE STEERING SHAFT.  
THE STEERING SHAFT WAS REPAIRED AT THE COST OF \$100. THE CONTACT  
HAD TO PAY A DEDUCTIBLE FOR THIS REPAIR BECAUSE THE STEERING  
COLUMN WAS NOT INCLUDED IN THE WARRANTY. THE CONTACT CALLED THE  
MANUFACTURER AND WAS INFORMED THAT THEY WERE GOING TO OFFER  
HIM A SEVEN YEARS OR 70,000 MILE WARRANTY FOR THE STEERING COLUMN.  
THE FAILURE MILEAGE WAS 14,838 AND CURRENT MILEAGE WAS 31,000.

UPDATED 3/16/09 \*CN UPDATED 03/20/09.\*JB ORDELL NJ Failure Date:  
09/12/2006

10 10222716 2005 CHEVROLET MALIBU Steering RATTLE IN  
STEERING WHILE DRIVING DOWN ROAD SOUNDS LIKE SOMETHING LOOSE IN  
STEERING & MAKES YOU THINK ITS COMING APART DEALER HAS INSTALLED

NHTSA Consumer Complaints as of October 18, 2015

NEW RACK & PINION BUT I THINK ITS SOMETHING IN THE ELECTRIC STEERING  
BOX UNDER DASH AND ITS STILL MAKES NOISE. \*TR GALLATIN  
TN Failure Date: 09/09/2006

10 10593312 2005 CHEVROLET MALIBU Steering THE  
BRAKES LIGHTS ON MY VEHICLE COME ON WITHOUT PRESSURE APPLIED TO  
THE BRAKES RESULTING IN THE CRUISE CONTROL TO KICK OFF. THE BRAKE  
LIGHTS WILL GO OFF ONCE THE BRAKES ARE PRESSED. THIS PRESENTS AN  
UNSAFE SITUATION AS IT IS NEVER KNOWN WHEN IT WILL HAPPEN. THIS  
RESULTED IN MY VEHICLE BEING REAR ENDED WHILE AT A STOP SIGN COMING  
OFF THE OFF RAMP FROM THE HIGHWAY. I HAVE HAD TO HAVE THIS ISSUE  
FIXED SEVERAL TIMES AND IT KEEPS REOCCURRING. THE POWER STEERING  
GOES COMPLETELY OUT ON THE VEHICLE WHILE DRIVING AT RANDOM TIMES.  
I HAVE HAD TO HAVE THIS FIXED AT LEAST TWO TIMES. I KNOW THAT THERE  
HAVE BEEN RECALLS ON BOTH ISSUES FOR MY MAKE, MODEL AND YEAR  
HOWEVER I KEEP GETTING TOLD THAT MY VEHICLE IS NOT ON THE LIST.  
\*TR ALMA MI Failure Date: 09/01/2006

10 10207268 2005 CHEVROLET MALIBU Steering TL\*THE  
CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE TURNING THE STEERING  
WHEEL AT 5 MPH, THE CONTACT HEARD A THUMPING NOISE COMING FROM  
THE STEERING COLUMN. THE DEALER STATED THAT THE STEERING GEAR  
FAILED AND MADE THE REPLACEMENT. THREE MONTHS LATER, THE FAILURE  
RECURRED. THE DEALER WAS UNABLE TO DUPLICATE THE FAILURE. THREE  
MONTHS LATER, THE DEALER INSPECTED THE VEHICLE AGAIN AND STATED  
THAT THEY TIGHTENED IT UP, BUT DID NOT STATE WHAT THEY TIGHTENED.  
THE CONTACT STATED THAT THE THUMPING SOUND CONTINUED TO OCCUR  
AND WAS LOUDER THAN BEFORE. AS OF OCTOBER 29, 2007, THE DEALER HAD  
NOT REPAIRED THE VEHICLE. THE FAILURE MILEAGE WAS 28,000 AND  
CURRENT MILEAGE WAS 42,000. THERE WAS A NOISE WHEN THE VEHICLE  
WAS GOING INTO 2ND GEAR. U[DATED 11/21/07. \*JB SOMERSET  
KY Failure Date: 08/01/2006

NHTSA Consumer Complaints as of October 18, 2015

10 10315945 2005 CHEVROLET MALIBU Steering THE  
STEERING HAS A CLUNKING IN IT WHEN U TERN. THEY FIXED IT 3 TIMES AND IT  
KEEPS COMING BACK EVERY TIME. THEY SAID ITS IN THE GEARS AND OTHER  
COMPONENTS OF THE STEERING. IM JUST SAD THAT GM HAS NOT FOUND A  
WAY TO SOLVE THIS PROBLEM. MY WARRANTY IS UP AND CANT REPLACE IT  
ANYMORE. IT GETS TIRED OF HEARING THE CLUNK. \*TR  
WASCO CA Failure Date: 07/21/2006

10 10349243 2005 CHEVROLET MALIBU Steering TL\*THE  
CONTACT OWNS A 2005 CHEVROLET MALIBU. WHILE DRIVING APPROXIMATELY  
2 MPH, THE FRONT END OF THE VEHICLE BEGAN TO MAKE A LOUD CLANKING  
NOISE. THE FAILURE OCCURRED WHENEVER THE VEHICLE WAS IN  
OPERATION. THE VEHICLE WAS REPAIRED FOR THE RELATED DEFECT UNDER  
THE MANUFACTURERS VOLUNTARY RECALL. THE SPECIFIC REPAIR  
PERFORMED WAS UNKNOWN. ON A SEPARATE OCCASION THERE WAS A LOSS  
OF THE ELECTRIC POWER STEERING WITH A CHIME TONE, FOLLOWED BY THE  
POWER STEERING WARNING LIGHT ILLUMINATION. THE FAILURE  
OCCURRENCE WAS INTERMITTENT. THE VEHICLE WAS TAKEN TO AN  
INDEPENDENT MECHANIC ON THREE DIFFERENT TIMES FOR DIAGNOSTIC  
TESTING. THE TECHNICIAN WAS UNABLE TO DETECT A PROBLEM. RECENTLY,  
THE CONTACT RECEIVED A NOTIFICATION FROM THE MANUFACTURER  
OFFERING AN ADDITIONAL PROTECTION FOR THE ELECTRIC POWER  
STEERING. THE MANUFACTURER REQUIRED THAT THE MILEAGE NOT TO  
EXCEED 100,000 TO REPAIR THE VEHICLE OF A FREE REMEDY. THE CONTACT  
STATED HER VEHICLE EXCEEDED THE MILEAGE REQUIREMENT. THE VEHICLE  
HAD NOT BEEN REPAIRED AT THE TI ME OF THE COMPLAINT. THE FAILURE  
MILEAGE WAS APPROXIMATELY 30,000. THE VIN WAS UNAVAILABLE.  
SOUTH ANBOY NJ Failure Date: 07/13/2006

10 10177223 2005 CHEVROLET MALIBU Steering FOR  
SEVERAL MONTHS, I HAVE BOTH HEARD AND FELT A "CREAKING" IN THE  
FRONT END OF MY VEHICLE AS THOUGH METAL PARTS ARE LOOSE WHEN THE  
CAR IS PUT IN MOTION BOTH BACKING AND FORWARD, TURNS IN EITHER

NHTSA Consumer Complaints as of October 18, 2015

DIRECTION. I DID BRING THIS CONDITION TO THE ATTENTION THE LOCAL CHEVROLET DEALERSHIP WHERE I BOUGHT THIS CAR AND WHERE I HAVE HAD IT SERVICED SINCE THEN. THEY INDICATED TO ME, THEY COULD NOT FIND A PROBLEM, COULD NOT HEAR OR FEEL ANY CONDITION, AND FURTHER STATED THERE WAS "NO FIX" FROM GM. HOWEVER, THIS CONDITION APPEARS TO BE GETTING WORSE AND NOT RECOGNIZED BY THE SERVICE PEOPLE AT THE DEALERSHIP. MY CONCERN IS, AT SOME POINT, COULD OR WILL THE FRONT END FAIL WHEN THE CAR IS IN MOTION WHICH IS A CLEAR SAFETY ISSUE. THE DEALERSHIP DID POINT OUT THAT THE TIRES HAVE SOME WEAR ON THEM AND IT IS MY FEELING THE TIRE WEAR MAY BE CAUSED FROM THIS CONDITION.

\*NM FT. LAUDERDALE FL Failure Date: 06/06/2006

10 10629377 2005 CHEVROLET MALIBU Steering WHILE DRIVING ALONG, STEERING TIGHTENS UP, CAN BARELY STEER OR KEEP IN ROAD. NO WARNING! ALSO, STEERING WHEEL WILL START TO GYRATE BY ITSELF, MOVING ON ITS OWN. \*TR LOUISA VA Failure Date: 06/06/2006

10 10160765 2005 CHEVROLET MALIBU Steering DT\*: THE CONTACT STATED ON JUNE 5, 2006 WHILE DRIVING AT 30 MPH THE STEERING WHEEL AND VEHICLE BEGAN JERKING TO THE RIGHT. AN ATTEMPT WAS MADE TO PULL THE VEHICLE TO THE LEFT, BUT THE STEERING WHEEL CONTINUED TO PULL TO THE RIGHT, AND THE VEHICLE END UP IN THE DITCH. INJURIES WERE INCURRED; BRUISED RIBS AND A STRAINED BACK. A POLICE REPORT WAS FILED AT THE SCENE OF THE ACCIDENT. THERE WERE NO PICTURES TAKEN. THE VEHICLE WAS TOWED FROM THE SCENE. BLUEFIELD WV Failure Date: 06/05/2006

10 10158971 2005 CHEVROLET MALIBU Steering STEERING LOCKED UP AT SPEED AND WHILE ACCELERATING. BEEN TO THE DEALER ONCE, DEALER COULD NOT FIND PROBLEM. READY TO BRING TO THE DEALER AGAIN BECAUSE THIS IS POTENTIALLY DANGEROUS FOR US. \*NM KELLER TX Failure Date: 06/02/2006

NHTSA Consumer Complaints as of October 18, 2015

10 10165667 2005 CHEVROLET MALIBU Steering DT\*: THE CONTACT STATED THE STEERING RACK PINION CLUNKS WHEN TURNING TO THE LEFT OR RIGHT REGARDLESS OF SPEED. THE VEHICLE WAS NEVER IN AN ACCIDENT. THE SERVICE DEALER DETERMINED THE PROBLEM WAS THE RACK AND PINION WITHIN THE STEERING. THE DEALERSHIP INSTALLED A NEW STEERING GEAR. UPDATED 10/04/06. \*JB CORCORAN MN Failure Date: 06/01/2006

10 10236364 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT THE STEERING COLUMN MAKES RANDOM KNOCKING NOISES. HE DISCOVERED TSB NUMBER 1973984, WHICH IS IDENTICAL TO THE FAILURE HE IS EXPERIENCING. THE VEHICLE WAS TAKEN TO THE DEALER ON THREE OCCASIONS AND THE RECOMMENDED SOLUTIONS IN THE TSB WERE HEADED; HOWEVER, THE FAILURE PERSISTS. THE CONTACT IS CONCERNED THAT HIS STEERING COLUMN WILL EVENTUALLY FAIL COMPLETELY. THE FAILURE MILEAGE WAS 18,000 AND CURRENT MILEAGE WAS 48,000.  
SALINA KS Failure Date: 04/26/2006

10 10435034 2005 CHEVROLET MALIBU Steering TL\* THE CONTACT OWNS A 2005 CHEVROLET MALIBU. THE CONTACT STATED THAT WHEN FIRST STARTING THE VEHICLE, THE STEERING WHEEL WOULD SEIZE AND THERE WAS A SEVERE RESISTANCE IN THE STEERING WHEEL. THE FAILURE OCCURRED ON AN INTERMITTENT BASIS. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THEY ADVISED HIM THAT THEY WERE UNABLE TO DIAGNOSE THE FAILURE. A FEW MONTHS LATER THE CONTACT RECEIVED NOTIFICATION OF A MANUFACTURERS VOLUNTARY RECALL FOR VEHICLE WITH 100,000 MILES OR FEWER. THE CONTACT STATED THAT THE VEHICLE WAS OVER THE MILEAGE LIMITATION AND WHEN CONTACTING THE MANUFACTURER, NO ASSISTANCE WAS PROVIDED. THE FAILURE MILEAGE WAS APPROXIMATELY 20,000.  
HORNELL NY Failure Date: 04/07/2006

NHTSA Consumer Complaints as of October 18, 2015

10 10156198 2005 CHEVROLET MALIBU Steering AT APPROX. 7:30 AM 04/06/2006 I WAS HEADING WESTBOUND ON I-290 ON A CLEAR, DRY ROAD, 40 DEGREES TEMP(ABOUT) WHEN THE POWER STEERING FAILED IN MY 2005 CHEVY MALIBU, CAUSING ME TO LOSE CONTROL OF THE VEHICLE. MY VEHICLE IMPACTED WITH (1) ONE OTHER VEHICLE, BOTH OF OUR RESPECTIVE VEHICLES SPINNING OUT OF CONTROL.I WAS TRANSPORTED TO A HOSPITAL, AND HAVE BEEN IN TOUCH WITH MY INSURANCE COMPANY, WHICH INFORMED ME THAT THEY(MY INS. CO. ) WOULD NOT SUBROGATE , IN FACT TO GET MY CAR LOOKED AT BY GMC , THE INSURANCE CO. FINALLY DECIDED TO HOLD THE CAR IN SALVAGE, INSTEAD OF SENDING IT TO AUCTION, WHICH THEY WERE IN THE PROCESS OF DOING, DUE TO THE FACT THAT NO RECALL ON THE POWER STEERING(EPS), OR STEERING COLUMN EXISTS. THIS IS A COURTESY(IT, THE CAR WAS A TOTAL LOSS)TO ME, AS I HAVE STARTED THE PROCESS OF CALLING GMC AND AM TRYING, UNSUCCESSFULLY TO COMPLETE MY REPORT TO THEIR CLAIM DEPT( CANNOT GET THROUGH).MY AUTO WILL BE HELD, AS I STATED FOR 60 DAYS FOR GMC TO COME AND INSPECT IT. HOWEVER, I HAVE BEEN TOLD THAT WHEN THE MOTOR VEHICLE IS RESTARTED(AS IT WAS AFTER THE ACCIDENT I WAS INVOLVED IN) THE POWER STEERING CAN RESET ITSELF. MY INSURANCE CO. HAS ASSURED ME THAT, HAD THERE BEEN A RECALL THAT THEY WOULD DO "EVERYTHING WITHIN THEIR POWER" TO FILE AND PURSUE A CLAIM AGAINST GMC FOR ALL COSTS INVOLVED, AND THIS IS WHY THEY ARE WILLING TO HOLD THE VEHICLE FOR INSPECTION. ALL I KNOW IS THAT I FOUND THIS SITE AFTER HAVING RELAYED WHAT HAPPENED TO ME TO A GENTELMAN IN A LOCAL GROCERY STORE, IF NOT FOR THIS COMPLAINT PAGE, MY CAR WOULD HAVE BEEN AUCTIONED OFF BY NOW. I AM IN CONSIDERABLE PAIN, AND NOT ONLY OUT THE LOSS OF MY VEHICLE, BUT I WILL BE SURCHARGED FOR3 YEARS 4 MO. IN, (FOR A PROBLEM THAT GMC IS AWARE OF, AND ON YOUR /THIS COMPLAINT PAGE ALL GMC DOES IS ""REPLACE THE STEERING COLUMN".) (2007) WHEN MY POLICY RENEWS.THIS IS UNFAIR, AND I HAVE SEARCHED THE INTERNET, AND FOUND SIMILAR COMPLAINTS ON MSN.COM/AUTOS/CHEVROLET/MALIBU/2004/2005 PERSONAL REVIEWS. NIAGARA FALLS NY Failure Date: 04/06/2006



NHTSA Consumer Complaints as of October 18, 2015

10 10151065 2005 CHEVROLET MALIBU Steering KNOCK,  
CLUNK OR RATTLE NOISE AT LOW SPEEDS WITH SUSPENSION INPUT -  
INTERMITTENT SHAFT STEER STEERING,...\*NM LENEXA KS

Failure Date: 02/23/2006

10 10150400 2005 CHEVROLET MALIBU Steering DT\*: THE  
CONTACT STATED THERE IS A KNOCK IN THE STEERING WHEN TURNING THE  
STEERING WHEEL. THIS STARTED TWO WEEKS AFTER PURCHASE. THE  
DEALERSHIP DETERMINED A NEW INTERMITTENT STEERING SHAFT WAS  
MALFUNCTIONING. UPDATED 3/9/2006 - THE CHECK ENGINE ILLUMINATED  
AND THE TECHNICIAN FOUND A LEAK AT THE SENDER HOSE TO THE CANISTER  
AND PURGE VALVE LEAKING. \*NM HIGHLAND NY Failure Date:

02/16/2006

10 10183556 2005 CHEVROLET MALIBU Steering BOUGHT  
THE CAR USED IN JANUARY 2006 WITH 30,000 MILES. WITHIN A MONTH, IT  
STARTED MAKING CLUNKING NOISES WHEN I MADE TIGHT TURNS. THE  
DEALERSHIP FIRST SAID THEY COULD FIND NOTHING WRONG. MY HUSBAND  
TOOK IT BACK, AND THE DEALERSHIP ADMITTED HAVING STEERING  
PROBLEMS WITH THIS YEAR OF MALIBU, AND REPLACED THE STEERING  
KNUCKLE. THE PROBLEM WAS FIXED FOR ABOUT 6 WEEKS, THEN THE NOISE  
RETURNED. THIS TIME THE DEALER REPLACED THE STEERING RACK. THIS  
TIME, THE PROBLEM WAS FIXED FOR ABOUT 6-8 WEEKS, AND THE NOISE  
RETURNED. DEALERSHIP REPLACED THE STEERING COLUMN, AND, SO FAR  
THE PROBLEM HAS NOT RETURNED.\*JB GRANITE CITY IL

Failure Date: 02/01/2006

10 10197700 2005 CHEVROLET MALIBU Steering 2005 CHEVY  
MALIBU 3.5 L V6 STEERING LOCKS UP ON LEFT TURNS EVERY ONCE IN A  
WHILE. COULD BE VERY DANGEROUS. \*JB TUCSON AZ Failure Date:

01/20/2006

10 10146040 2005 CHEVROLET MALIBU Steering I  
PURCHASED A CAR SEPTEMBER 1, 2005. WITHIN THE FIRST 20 DAYS OF

NHTSA Consumer Complaints as of October 18, 2015

OWNING THE CAR, THE STEERING WHEEL LOCKED UP. IT HAS BEEN DUPLICATED BY BOB BROWN IN ANKENY MULTIPLE TIMES. THE STEERING COLUMN HAS BEEN REPLACED MULTIPLE TIMES, AND THIS HAS BEEN DOCUMENTED AND I HAVE THE COPIES. MY CONCERN IS THE VEHICLE STILL HAS ISSUES WITH THE STEERING WHEEL LOCKING UP. GM IS NOT WILLING TO DO ANYTHING FURTHER WITH MY CAR. I HAVE SOME SERIOUS SAFETY CONCERNS. I AM AFRAID THIS CAR WILL KILL ME AND MY SON. \*NM

ALTOONA IA Failure Date: 09/20/2005

10 10316263 2005 CHEVROLET MALIBU Steering 05 CHEVY MALIBU 43,000 MILES HAVE HAD RACK & PINNION REPLACED 2 TIMES BECAUSE OF CLUNKING NOISE WHEN TURNING ,ALSO INTERMEDIATE STEERING SHAFT HAS BEEN REPLACED 3 TIMES. RIGHT FRONT HUB OVER HEATED AT 1500 MILES BECAUSE IT HAD NO GREASE IN IT . THIS CAUSED PROBLEMS WITH THE BRAKES & CV JOINTS A RETIRED TIMKIN BEARING WORKER TOLD ME THAT THERE WAS SEVERAL PROBLEMS WITH THE COMPUTER LINE OF PUTTING GREASE THE HUBS BECAUSE OF THE WT. OF THE HUB VARYING THERE HAS BEEN MANY, MANY, MANY COMPLAINTS OF THE SAME THINGS ON 05'S ON CAR COMPLAINTS WHY HASN'T THERE BEEN A RECALL ON THIS PROBLEM ? \*TR PULASKI WI Failure Date: 09/10/2005

10 10239211 2005 CHEVROLET MALIBU Steering TL\*THE CONTACT OWNS A 2005 CHEVROLET MALIBU. SINCE PURCHASING THE VEHICLE, THE ANTI THEFT DEVICE HAS FAILED REPEATEDLY, THE ENGINE MAKES A TICKING SOUND, THE STEERING WHEEL IS SLIPPING OR LOOSE, AND OIL LEAKS FROM THE ENGINE. WHILE DRIVING 45 MPH, THE DASHBOARD . VIBRATES. THE CONTACT HEARS A NOISE IN THE RADIO WHEN THE VEHICLE IS TURNED ON, THE ENGINE SERVICE LIGHT IS ILLUMINATED ON THE INSTRUMENT PANEL, THE INTERIOR LIGHTS FAILED, THE REMOTE START WOULD NOT START THE VEHICLE, AND THE ENGINE SHAKES ROUGHLY. THE CURRENT MILEAGE WAS 12,030 AND FAILURE MILEAGE WAS 100. UPDATED 09/24/08. \*LJ THE CONSUMER STATED THERE WAS A PROBLEM WITH THE

NHTSA Consumer Complaints as of October 18, 2015

ENTIRE SUSPENSION. THE SHOCKS AND BEARINGS MADE A NOISY. THE HAZARD LIGHTS FAILED. UPDATED 09/30/08.\*JB BREMERTON WA Failure Date: 09/08/2005

10 10241148 2005 CHEVROLET MALIBU Steering ON 8/25/2008 MY STEERING LOCKED UP ON MY 2005 MALIBU CLASSIC. O LOST CONTROL IF MY CAR AND CRASHED INTO 2 TELEPHONE BOXES. AFTER RESEARCHING THIS INCIDENT ON THE INTERNET I FIND THAT THERE ARE MANY COMPLAINTS ABOUT THIS ELECTRONIC STEERING PROBLEM. \*TR NASHVILLE TN Failure Date: 08/08/2005

10 10236698 2005 CHEVROLET MALIBU Steering HAVE HAD NUMEROUS WARRANTY WORK DONE. PURCHASED CAR 4 MONTHS AGO WITH 24,000 MILES NOW HAS 28,000. 6 WARRANTY REPLACEMENTS. AROUND 25,000 STARTED CAR AND STEERING WHEEL WAS TURNING VIOLENTLY. SHUT CAR OFF AND IT WAS FINE. LATER NOTICED STEERING WAS LOOSER AND THUMPING NOISE. CHEVY REPLACED STEERING GEAR. NOW AT CURRENT MILEAGE DID THE SAME THING HAS HAPPENED AND REPLACING ANOTHER COMPONENT IN STEERING. THIS IS VERY DANGEROUS. WHEN DRIVING AROUND TURNS IT FELT LIKE I HAD NO CONTROL OVER CAR. NOW THAT MY WARRANTY IS OUT MY WHEN I PUT MY CAR INTO D HALF THE TIME IT WILL JUMP INTO GEAR AND SOMETIMES IT GETS STUCK OR WANTS TO STOP AT R. A CAR WITH 28,000 MILES SHOULD NOT BE HAVING THIS KIND OF TROUBLE. I CAN ONLY IMAGINE WHAT IT WILL BE LIKE WITH 75,000 MILES ON IT. \*TR SHELBYVILLE TN Failure Date: 07/28/2005

10 10131142 2005 CHEVROLET MALIBU Steering VEHICLE INTERMITTENTLY WANTS TO STEER ON ITS OWN. THIS HAPPENS FOR ONLY A SHORT TIME WHEN IT OCCURS. PRIMARILY IT WANTS TO GO LEFT. ONCE I TRIED TO GO INTO THE LEFT LANE OF A FREEWAY QUITE GRADUALLY...IT WANTED TO GO LEFT ALRIGHT...ALTHOUGH IT WANTED TO GO QUICKLY INTO THE LANE! CAR HAS BEEN TO THE DEALER 5 TIMES FOR THIS PROBLEM. THE DEALER HAS NEVER BEEN ABLE TO DUPLICATE THE PROBLEM. THEY HAVE REPLACED THE STEERING COLUMN TWICE. THE LAST TIME WAS THIS PAST

NHTSA Consumer Complaints as of October 18, 2015

FRIDAY (7/30/05). HASN'T HAPPENED SINCE THEN (TUESDAY, 8/2/05)...BUT...AGAIN THIS IS A VERY INTERMITTENT PROBLEM. MY MILEAGE HAS DROPPED FROM 33 MILES PER GALLON TO 29 MILES PER GALLON. DEALER SAYS THAT NOTHING THEY HAVE DONE SHOULD HAVE CAUSED THIS PROBLEM. THEY SAY THAT THE 29 MILES PER GALLON IS WITHIN SPECIFICATIONS...THIS DROP IS VERY SIGNIFICANT. HAVE REQUESTED A BUY BACK DIRECT FROM CHEVROLET. THE VEHICLE WELL EXCEEDS THE REQUIREMENTS FOR A BUY BACK ACCORDING THE OHIO LEMON LAW. CHEVROLET SAYS THAT THEY WILL NOT BUY BACK THE CAR.. .EVEN THOUGH IT EXCEEDS THE REQUIREMENTS FOR THE OHIO LEMON LAW! MY BIGGEST CONCERN IS THAT THE STEERING WILL GO TOTALLY OUT AND THE CAR WILL GO WHEREVER IT DECIDES TO...I DON'T WANT TO BE INJURED AND DON'T WANT TO INJUR ANY ONE ELSE. \*JBDAYTON OH Failure Date: 07/26/2005

10 10142361 2005 CHEVROLET MALIBU Steering DT: THE CONTACT STATED THIS WAS THE SECOND TIME THAT THE STEERING COLUMN HAS TO BE REPLACED. THE STEERING COLUMN WAS REPLACED THE FIRST TIME IN SEPTEMBER 2005. WHEN THE STEERING WHEEL WAS TURNED THERE WAS A POPPING NOISE. THE CONTACT STATED THE STEERING WHEEL WAS BINDING. THE VEHICLE WAS TAKEN TO DEALER SEVEN TIMES THIS WEEKEND FOR THE POPPING. THE DEALER SAID THERE WAS NOTHING WRONG WITH THE STEERING COLUMN. THE MANUFACTURER WAS CONTACTED, AND THEY OFFERED NO FREE REMEDY. \*AK BLUEFIELD VA Failure Date: 07/04/2005

10 10174240 2005 CHEVROLET MALIBU Steering HAVE HAD THE SAME POPPING SOUND IN THE STEERING SINCE I BOUGHT THE CAR THAT EVERYONE ELSE SEEMS TO HAVE. DEALER TOLD ME THAT IT WOULD COST OVER THREE HUNDRED DOLLARS TO FIX. I FEEL THAT IT IS APPARENTLY A MANUFACTURERS DEFECT AND I AM NOT PAYING TO FIX IT. CAR NOW HAS 99.000 MILES ON IT. GETTING RID OF IT IN DECEMBER OF 06, CAN'T KEEP A

NHTSA Consumer Complaints as of October 18, 2015

TURN SIGNAL BULB IN THE CAR EITHER. LAST CHEVY I WILL BUY. \*JB

HENDERSON KY Failure Date: 06/18/2005

10 10127041 2005 CHEVROLET MALIBU Steering (1) NONE  
(2) LOSS OF STEERING AT 65 MPH: CAR CATAPULTED RIGHTWARDS INTO 2  
VEHICLES, VAN AND SEMI, AND ULTIMATELY OFF FREEWAY PERSONAL  
INJURIES SUSTAINED. (3) RECOVERED FRACTURED PART OF VEHICLE AT SITE  
OF COLLISION 2 DAYS LATER. PART IDENTIFIED BY CHEVROLET DEALER AS  
ENGINE MOUNTING BRACKET BELONGING TO MY MAKE AND YEAR OF  
CAR. AGOUR HILLS CA Failure Date: 06/06/2005

10 10119286 2005 CHEVROLET MALIBU Steering THE  
CONSUMER COMPLAINED ABOUT A POWER STEERING PROBLEM. WHICH  
MALFUNCTIONED INTERMITTENTLY. THE OWNER TOOK THE VEHICLE TO THE  
DEALER, WHERE IT IS CURRENTLY BEING SERVICED. \*AK THE STEERING  
COLUMN WAS REPLACED. \*SC \*JB RIVERTON IA Failure Date:  
04/26/2005

10 10132128 2005 CHEVROLET MALIBU Steering INSTALL  
JUMPER HARNESS PER PIP3098A NECK, FUEL TANK FILLER REPLACE TIE  
ROD END AND/OR ADJUSTER SLEEVE RIGHT REPLACE PANEL, SEAT BACK OF  
BACK PASSENGER R&R OR REPLACE RECEIVER, RADIO REMOVE, REPAIR  
AND REPLACE RADIO. \*NM ARLINGTON TX Failure Date: 04/14/2005

10 10145015 2005 CHEVROLET MALIBU Steering THERE HAS  
BEEN A CONTINUOUS GRINDING NOISE WHEN TURNING THE WHEEL OF MY  
CAR EVEN IF TURNING ONLY SLIGHTLY. MY GIRLFRIEND HAS THE SAME CAR  
AND HAS HAD TO BRING HER VEHICLE TO THE MANUFACTURE THREE TIMES IN  
THE PAST 5 MONTHS TO BE FIXED. THE PROBLEM IS THAT IT IS WEARING  
DOWN THE BRAKES. MY CAR IS ONLY 6 MONTHS OLD AND THE BRAKES ARE  
ALREADY SQUEEKING. ALSO THE REAR DOOR LATCH GETS STUCK AND WILL  
NOT ALLOW THE DOOR TO CLOSE UNTIL A SCREWDRIVER IS TAKEN TO IT. THIS  
IS FOR A 2005 CHEVY MALIBU. \*NM GRAND RAPIDS MI Failure Date:  
03/01/2005

NHTSA Consumer Complaints as of October 18, 2015

10 10095645 2005 CHEVROLET MALIBU Steering PICKED UP  
NEW FLEET VEHICLE AT DEALERSHIP 10 11 04 AND DROVE HOME  
APPROXIMATELY 35 MILES. BEGAN APPRAISAL ROUTE 10 12 04. IT BECAME  
IMMEDIATELY APPARENT THAT THE STEERING WHEEL WAS LOOSE ON THE  
STEERING SHAFT AND WAS BECOMING INCREASINGLY LOOSE WITH EACH  
MOVEMENT OF THE STEERING WHEEL. IN LESS THAN 40 MILES OF TOTAL  
DRIVING SINCE PICKING UP THE NEW CAR, THE STEERING WHEEL HAD SO  
MUCH PLAY (ROCKED 3/4 OF AN INCH FRONT TO BACK AT EITHER SIDE AND  
COULD BE PUSHED IN AND GENTLY PULLED BACK AT LEAST 1/2" ON SPLINED  
SHAFT) THE CAR WAS NOT SAFE TO DRIVE. SINCE I DID NOT HAVE NEARBY  
ACCESS TO DEALER, I HAD A BODY SHOP OWNER AT MY FIRST STOP LOOK AT  
THE PROBLEM. TO GET RIGHT TO THE POINT, AFTER REMOVING THE PLASTIC  
STEERING COLUMN COVERS AND ADJACENT COVER ON COLUMN SIDE OF  
STEERING WHEEL, THE RETAINING NUT FOR THE STEERING WHEEL COULD BE  
TURNED WITH A FINGER AND WAS NEARLY OFF THE END OF THE STEERING  
SHAFT. THE SHOP OWNER WAS ABLE TO ACCESS THE NUT WITH AN OPEN END  
WRENCH AND MADE AT LEAST 4 FULL TURNS ON THE NUT BEFORE IT  
BEGAN TO OFFER RESISTANCE. THE NUT WAS TIGHTENED 1/8 TURN AT A TIME  
DUE TO LIMITED ACCESS, BUT CORRECTED THE PROBLEM. HOWEVER, MY  
CONCERN IS THE SPEED AT WHICH THE NUT BACKED OFF INITIALLY WHILE  
DRIVING. I NOTICED NO SUCH FREE PLAY ON MY TRIP HOME FROM THE  
DEALER ON 10 11 04. MOST OF THE LOOSENING OF THE NUT SEEMS TO HAVE  
OCCURRED WITHIN THE NEXT 5 MILES OF DRIVING, WHICH WAS MOSTLY  
STOP AND GO RESIDENTIAL WITH LOTS OF TURNS. CLEARLY, IF THE AVERAGE  
CONSUMER WERE PRESENTED WITH THIS SITUATION, HE/SHE MAY HAVE  
ELECTED TO TRY TO RETURN TO THE DEALERSHIP WITH THE CAR, WHICH  
COULD HAVE BEEN CATASTROPHIC. I MEAN, THE WHEEL BECAME SO LOOSE  
THE CAR WAS UNDRIVEABLE IN LESS THAN 40 MILES FROM NEW. \*NM

RONKONKOMA NY Failure Date: 10/12/2004

10 10259160 2005 CHEVROLET MALIBU Steering AS OF THIS  
DATE, FEB. 17, 2009, THE PART IN QUESTION HAS NOT FAILED, CAUSING ANY  
CRASHES OR INJURIES. SHORTLY AFTER I PURCHASED THE VEHICLE, I

NHTSA Consumer Complaints as of October 18, 2015

NOTICED A THUMPING WHENEVER THE STEERING WHEEL WAS TURNED SHARPLY TO THE RIGHT OR TO THE LEFT. WHILE UNDER MANUFACTURER'S WARRANTY, I HAD IT CHECKED OUT AT LEAST 3 TIMES, AND EACH TIME THE DEALERSHIP SERVICE DEPARTMENT ASSURED ME THERE WAS NO RECALL ON THE PART, THE BOOT OF JOINT SOMEHOW CONNECTED TO THE STEERING. SINCE THAT TIME, I HAVE HAD MY PERSONAL MECHANIC CHECK OUT THE PROBLEM AND HE HAS DILIGENTLY CHECKED FOR A RECALL OR A CORRECTIVE MEASURE FROM CHEVROLET, BUT THERE HAS BEEN NONE. THE MECHANIC HAS GREASED THIS JOINT SEVERAL TIMES, AND IT HELPS THE THUMPING, BUT EVENTUALLY IT RETURNS OVER TIME. I HAVE READ WHERE OTHERS HAVE EXPERIENCED THEIR STEERING TOTALLY GOING OUT BECAUSE OF THIS ISSUE. I AM AFRAID FOR MY FAMILY'S SAFETY DUE TO THIS PROBLEM THAT CHEVROLET HAS CONSTANTLY REFUSED TO ADDRESS. COMPONENT #2: I WAS CONSTANTLY HAVING TO REPLACE THE FRONT TURN SIGNALS AS THE BULBS WERE CONSTANTLY BURNING OUT. COMPONENT #3 THE FAN WHICH CONTROLS THE INSIDE AIR FLOW HAS CONSTANTLY RATTLED UNLESS THE FAN IS TURNED ON THE HIGHEST SETTING. THE DEALERSHIP EVEN REPLACED THAT FAN, TELLING ME A BROKEN PART HAD FALLEN DOWN INTO IT. I RETURNED THE CAR TO THE DEALERSHIP AT LEAST 3 TIMES, BUT THEY FINALLY SAID THEY COULD NOT FIND ANYTHING ELSE. IT STILL RATTLES HORRIBLY. \*TR ETOWAH TN Failure Date: 08/15/1995

10 10295256 2005 CHEVROLET MALIBU Steering I HAVE HAD SEVERAL PROBLEMS WITH MY POWER STEERING. IT JUST WENT OUT ALL OF A SUDDEN THIS MORNING. I ALMOST HAD AN ACCIDENT. THERE WAS AN ERROR MESSAGE ON THE DASH STATING "POWER STEERING" AND THE STEERING COLUMN GOT REALLY TIGHT AND WAS VERY HARD TO TURN. I INVESTIGATED AND NOTICED THAT THERE HAVE BEEN SEVERAL COMPLAINTS FOR THE 2005 CHEVY MALIBU POWER STEERING ISSUES. I CALLED THE GM DEALERSHIP AND ALSO HAD A DIAGNOSTIC DONE AND THE PROBLEM WAS THE POWER STEERING MODULE. I'M REALLY UPSET BECAUSE THIS IS THE SECOND TIME THIS HAS HAPPENED. I'M VERY AFRAID TO EVEN DRIVE THE CAR BECAUSE THIS COULD OCCUR AT ANY TIME WHICH CAN CAUSE AND

## NHTSA Consumer Complaints as of October 18, 2015

HUGE ACCIDENT. THE DEALERSHIP INFORMED ME THAT THEY WOULD NOT BE ABLE TO ASSIST ME BECAUSE I HAVE MORE THAN 100,000 MILES ON MY CAR. THIS IS TOTALLY NOT FAIR. I ASKED THE REPRESENTATION (PETER) WHAT IF I HAVE AN ACCIDENT. HE STATED THAT THERE IS REALLY NOTHING HE COULD DO. OUT OF ALL OF THE REPORTS ON THE POWER STEERING ISSUES IT'S ABOUT TIME SOMETHING GETS DONE. \*T