

NHTSA Consumer Complaints as of February 13, 2016

13 10824417 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. AFTER HAVING THE VEHICLE REPAIRED ACCORDING TO NHTSA CAMPAIGN NUMBER: 09V419000 (FUEL SYSTEM, GASOLINE), THE ENGINE STALLED AND THE CHECK ENGINE LIGHT ILLUMINATED. THE VEHICLE WAS ABLE TO RESTART. THE FAILURE RECURRED SEVERAL TIMES. THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE MANUFACTURER WAS NOT AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 107,000. FAIRBURN GA Failure Date: 01/05/2016

13 10761188 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE VEHICLE WAS REPAIRED ACCORDING TO NHTSA CAMPAIGN NUMBER: 14V171000 (ELECTRICAL SYSTEM), NHTSA CAMPAIGN NUMBER: 14V153000 (STEERING) AND NHTSA CAMPAIGN NUMBER: 14V047000 (AIR BAGS, ELECTRICAL SYSTEM). ON TWO SEPARATE OCCASIONS, THE KEY MOVED INTO THE ACCESSORY POSITION AND THE VEHICLE STALLED. THE VEHICLE WAS TOWED TO THE DEALER, BUT THEY COULD NOT DUPLICATE THE FAILURE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURES OCCURRED AFTER THE RECALL REPAIRS WERE PERFORMED. THE FAILURE MILEAGE WAS 156,000. FAIRBURN GA Failure Date: 08/30/2015

13 10764199 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. WHILE DRIVING 45 MPH, THE VEHICLE STALLED AND AN UNKNOWN WARNING LIGHT ILLUMINATED. THE CONTACT STATED THAT THE FUEL CAP NEEDED TO BE OPENED AND CLOSED IN ORDER FOR THE VEHICLE TO RESTART. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 09V419000 (FUEL SYSTEM, GASOLINE); HOWEVER, DUE TO THE MILEAGE OF THE VEHICLE, THE MANUFACTURER DECLINED TO HONOR THE RECALL. THE FAILURE MILEAGE WAS 269,000. BULLHEAD CITY AZ Failure Date: 08/03/2015

13 10825671 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. WHILE DRIVING 30 MPH AND MAKING A LEFT OR RIGHT TURN, THE STEERING WHEEL SEIZED. THE CONTACT COASTED OVER TO THE

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SIDE OF THE ROAD AND WAS THEN DRIVEN TO THE CONTACT'S RESIDENCE. THE FAILURE RECURRED NUMEROUS TIMES. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE IGNITION SWITCH WAS REPLACED FROM A PREVIOUS NHTSA NOTIFICATION; HOWEVER, THE FAILURE RECURRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 84,023. ALHAMBRA CA Failure Date: 06/02/2015

13 10777917 SATURN ION 2006 Electrical MY CAR BEGAN WITH MY IGNITION SWITCH STICKING AND I RECEIVED A RECALL NOTICE IN THE MAIL SO I TOOK IT TO BE CORRECTED....AFTER SUPPOSABLY BEING FIXED I'M STILL HAVING THE SAME PROBLEM. NOW ABOUT 5 MONTHS AGO I STARTED SMELLING A FAINT SMELL OF GAS...NOW ITS SO SEVERE I CAN'T DRIVE THE CAR. IT'S ACTUALLY DRIPPING ONTO THE GROUND. IT TAKES 3 OR MORE TIMES TO GET IT TO CRANK. THE GAS MILEAGE HAS GONE DOWN FROM 30 TO NOTHING. FROM THE VIN SEARCH MY CAR ISN'T INCLUDED IN THE RECALL FOR THIS WHICH IS RIDICULOUS. I DON'T HAVE THE MONEY TO HAVE THIS FIXED. I DON'T UNDERSTAND WHY GM ISN'T TAKING RESPONSIBILITY FOR THIS. LIVES ARE AT STAKE HERE. PLEASE HELP. SODDY DAISY TN Failure Date: 05/15/2015

13 10725544 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. AFTER SHIFTING THE GEAR LEVER INTO PARK AND REMOVING THE KEY FROM THE IGNITION, THE VEHICLE REMAINED ON. THE VEHICLE WAS TAKEN TO A DEALER, BUT WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE RECURRED ON NUMEROUS OCCASIONS. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 130,000. SOUTH LYON MI Failure Date: 05/01/2015

13 10717118 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. WHEN THE KEY WAS IN THE IGNITION, IT BECAME STUCK. IN ADDITION, THE VEHICLE SHUTTERED AND STALLED WITHOUT WARNING. THE FAILURE OCCURRED FOR TWO MONTHS. THE MANUFACTURER WAS NOT NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 94,000. TUCSON AZ Failure Date: 03/03/2015

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13 10679292 SATURN ION 2006 Electrical YET ONE MORE IGNITION HAS FAILED. I HAD THE RECALL DONE ON THE OTHER TWO RECALLS. YET, LESS THAN A MONTH AFTER THE LAST REPLACEMENT THE KEY WOULD NOT COME OUT. I TRIED LOOKING FOR THE KEY RELEASE ON THE STEERING COLLUM THAT ON PRIOR RECALLS THEY SAID WAS THERE. IT IS NOT. I HAD TO PULL THE BATTERY CABLES AS BEFORE TO GET THE INTERIOR LIGHTS OFF. I CAME OUT TO THE CAR ABOUT AN HOUR LATER AND WAS ABLE TO REMOVE THE KEY. I SPOKE TO THE GM REP WHO SAID THEY WOULD REPLACE IT WITH ANOTHER ONE (THE SAME MODEL, ETC) AND I'D HAVE TO COME BACK INTO THE DEALERSHIP. I TOLD THEM NO, I HAD RECIEVED UNBELIEVABLE HIDIOUS SERVICE THERE SINCE BUYING THE CAR AND WITH THE OTHER RECALLS. WAS TOLD TO DRIVE THE HOUR AND A HALF TO THE NEXT NEAREST ONE. AGAIN DECLINED. I WAS TOLD THAT IF I TOOK IT TO THE SHOP I USE THEY WOULD NOT PAY THE LABOR. THIS IS IGNITON NUMBER FOUR NOW. I AM TAKING IT TO THE SHOP I USE TOMORROW AND WILL DO BATTLE WITH GM AFTERWARDS. SACRAMENTO CA Failure Date: 01/01/2015

13 10780730 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE STEERING WHEEL BECAME DIFFICULT TO TURN AND THE POWER STEERING WARNING LIGHT ILLUMINATED. THE CONTACT ALSO STATED THAT THE IGNITION SWITCH HAD TO BE WIGGLED SEVERAL TIMES TO BE ABLE TO START THE ENGINE. THE MANUFACTURER ADVISED THAT THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER 14V153000 (STEERING). THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS 69,000. SHREVEPORT LA Failure Date: 01/01/2015

13 10668527 SATURN ION 2006 Electrical APPARENTLY EITHER THE "NEW IGNITIONS" ARE ALSO FAULTY OR THE DEALERSHIP LIED ABOUT HAVING REPLACED IT AS THEY DID ABOUT HAVING COMPLETED THE 3RD RECALL REPAIRS (I'D RECEIVE A LETTER FROM GM SOME WEEKS LATER SAYING THE PARTS WERE NOW IN AND TO TAKE THE CAR TO THE DEALERSHIP TO HAVE THE WORK DONE). THIS EVENING AT ABOUT 5:35PM PACIFIC TIME I CAME

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HOME AND YET ONE MORE TIME THE KEY WOULD NOT COME OUT OF THE IGNITION AS IT WAS IN THE ALT POSITION. I TRIED 5 OR 6 TIMES OVER A SPAN OF 10-15 MINUTES TO NO AVAIL. THE HEADLIGHTS HAD TO BE TURNED OFF MANUALLY AS DID THE OVERHEAD LIGHT. I WAS GETTING MY HOUSE KEY OFF THE RING SO I COULD GET MY TOOLS OUT OF THE HOUSE TO ONE MORE TIME DISCONNECT THE BATTERY AND DECIDED TO TRY TO REMOVE THE KEY AGAIN. IT WAS AT THAT POINT THAT THE KEY FINALLY CAME OUT OF THE IGNITION. THE REASON I SUSPECT IT MAY BE THE DEALERSHIP IS THAT ALTHOUGH THE SATURN WAS STILL ON THE RECALL LIST FOR THE THIRD REPAIR ON THE SAFERCAR.GOV SITE UNTIL ABOUT A WEEK LATER, COINCIDENTLY A FEW DAYS AFTER FILING A COMPLAINT WITH GM OVER THE CONTINUING RUDE AND DISRESPECTFUL TREATMENT AT THE DEALERSHIP. *TR

SACRAMENTO CA Failure Date: 12/27/2014

13 10663466 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT RECEIVED A NOTIFICATION FOR NHTSA CAMPAIGN ID NUMBER: 14V153000 (STEERING), NHTSA CAMPAIGN ID NUMBER: 14V171000 (ELECTRICAL SYSTEM), AND NHTSA CAMPAIGN ID NUMBER: 14V047000 (AIR BAGS, ELECTRICAL SYSTEM). HOWEVER, THE PART NEEDED WAS UNAVAILABLE TO REPAIR THE VEHICLE. THE DEALER WAS UNABLE TO INFORM WHEN THE PART WOULD BECOME AVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. SAN FRANCISCO CA Failure Date: 12/10/2014

13 10694184 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED WHILE DRIVING APPROXIMATELY 40 MPH, THERE WAS A LOSS OF POWER STEERING WITHOUT WARNING. THE STEERING WHEEL BECAME VERY DIFFICULT TO TURN. THE FAILURE OCCURRED ONLY AFTER THE VEHICLE WAS REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 14V153000 (STEERING). ADDITIONALLY, THE VEHICLE WAS INSUFFICIENTLY REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 14E021000 (ELECTRICAL SYSTEM). THE REMEDY FAILED TO CORRECT THE FAILURE. THE VEHICLE HAD NOT BEEN REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED

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OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 79,547.

TUCSON AZ Failure Date: 10/02/2014

13 10638628 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. WHEN THE CONTACT ATTEMPTED TO TURN THE IGNITION SWITCH TO THE OFF POSITION, THE IGNITION SWITCH WOULD AUTO LOCK INTO THE ACCESSORY POSITION. THE FAILURE OCCURRED SEVERAL TIMES. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14E021000 (ELECTRICAL SYSTEM). THE VEHICLE WAS REPAIRED ACCORDING TO THE RECALL, BUT THE FAILURE RECURRED. THE DEALER WAS UNABLE TO DIAGNOSE THE CAUSE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED AND THE MANUFACTURER WAS NOT NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 68,000. SLIDELL LA Failure Date: 08/26/2014

13 10629305 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE KEY BECAME STUCK IN THE RUN POSITION AND PREVENTED THE VEHICLE FROM SHUTTING OFF. THE CONTACT WAS UNABLE TO REMOVE THE KEY FROM THE IGNITION SWITCH AND HAD TO UNHOOK THE WIRING HARNESS IN ORDER TO SHUT OFF THE VEHICLE. THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V171000 (ELECTRICAL SYSTEM); HOWEVER, THE PART NEEDED FOR THE REPAIR WAS UNAVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 108,000.

GREAT FALLS SC Failure Date: 08/23/2014

13 10626975 SATURN ION 2006 Electrical MY SATURN WAS AT THE DEALER FOR THE GM IGNITION RECALL. THE DEALER TOLD ME MY FUEL LINES WERE ROTTED AND LEAKING. I THOUGHT THIS ODD SINCE THE CAR WAS AT THE MECHANIC'S FOR A RUSTED EXHAUST THE WEEK BEFORE. I CALLED MY MECHANIC FROM THE DEALER AND HE SAID TO BRING THE CAR BACK THAT DAY. HE FOUND THE LEAKING LINES. TOTAL COST OF REPAIRS \$567.42 SINCE ALL GM PARTS WERE PURCHASED. THE DEALER HAD TO HAVE KNOWN TO

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LOOK FOR THIS PROBLEM, LEADING ME TO BELIEVE IT'S A KNOWN ISSUE.

*TR WALLKILL NY Failure Date: 08/20/2014

13 10654635 SATURN ION 2006 Electrical ON AUGUST 19,2014 THERE WAS AN INCIDENT THAT INVOLVED ME WITH MY 2006 SATURN ION. I WAS PROCEEDING OUT OF TO DRIVE OFF WHEN ALL OF THE SUDDEN MY POWER STEERING BECAME HARD TO MANEUVER AND SEEN AS THOUGH THE CAR WAS SHUTTING OFF IN WHICH A CHILD WAS RUNNING ACROSS THE STREET AT THAT TIME I DID THE BEST I COULD AND MY CAR BUMP MY NEIGHBOR VEHICLE. I RECEIVED A STRAINED MUSCLE IN MY HAND THAT MY DOCTOR DIAGNOSED AS CARPAL TUNNEL SYNDROME (NERVE DAMAGES). MY CAR HAVE DONE THIS SEVERAL TIMES. I SHOULDN'T HAVE T I DIE NOR MY SON OR HAVE A LIFE PERMANENT INJURY THAT WOULD HINDER ME FROM ENJOYING MY LIFE. GM TOLD CONGRESS THAT THEY WOULD DO THE RIGHT THING BY ITS VICTIMS REGARDLESS THE NATURE OF INJURY.I HAVE TO SUFFER WITH THIS AGONIZING PAIN AND SWELLING WITH THE AID OF MEDICATION. NASA I EXPECT YOU TO DO THE RIGHT THING HOLD THEM LIABLE FOR PUTTING THESE FAULTY KNOWING THESE CAR WAS NOT SAFE FOR CONSUMER PURCHASE. [XXX] INFORMATION REDACTED

PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6).

*TR SHREVEPORT LA Failure Date: 08/19/2014

13 10622423 SATURN ION 2006 Electrical MY ION IS LEAKING GAS AND THE IGNITION IS STICKING AND CAN TURN OFF BY ITSELF. *TR

FAYETTEVILLE NC Failure Date: 08/07/2014

13 10617823 SATURN ION 2006 Electrical I WENT TO START MY CAR TO GO TO WORK AND THE KEY WOULD NOT MOVE IN THE IGNITION. NOT ONE MILLIMETER. I CHECKED THAT THE WHEELS WERE STRAIGHT, CHECKED THAT IT WAS IN PARK. STILL NO MOVEMENT. MEANING I WAS NOT ABLE TO MOVE THE KEY FORWARD OR BACKWARD. AFTER TRYING AT THE MINIMUM 15 TIMES, I CALLED TRIPLE A AND THEN MY HUSBAND. HE TOLD ME TO CANCEL TRIPLE A AND CONTACT THE DEALER AND HAVE THEM DEAL WITH IT. AS IT WAS ONLY 7:15 AND I HAD TO WAIT UNTIL THE DEALER OPENED AT 9:00. I SAT AND KEPT

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TRYING TO GET THE KEY TO MOVE. AROUND 8:00 IT JUST SUDDENLY MOVED FORWARD AND THE CAR STARTED. I GUESS I AM FILING THIS COMPLAINT BECAUSE GM INSTALLED THAT WHOLE IGNITION PART THING ON MY CAR ABOUT 2 MONTHS AGO. I'M AFRAID TO CALL THEM BECAUSE WHAT COULD I SAY? THE CAR STARTS FINE NOW. BUT I DON'T SEE HOW I CAN HAVE ANY PIECE OF MIND WORRYING THAT THIS MIGHT OCCUR AT ANY TIME OR ANYPLACE. I HAVE ALSO BEEN WAITING FOR 2 MONTHS FOR A SAFETY RECALL PART(SAFETY RECALL#14115) FOR POWER STEERING THAT MAY SUDDENLY BE LOSS. I HAVE CALLED GM SEVERAL TIMES TO REQUEST A RENTAL OR LOANER VEHICLE AND HAVE BEEN TOLD THAT I AM SAFE IN THE CAR AND IF I AM "GOING FAST" I AM "SAFER". I AM EXTREMELY NERVOUS THAT I COULD BE INVOLVED IN A CRASH OR WORSE AND DRIVE THE CAR EVERYDAY WITH A FEELING OF DREAD. *TR WILLIAMSON NY Failure Date: 07/30/2014

13 10617071 SATURN ION 2006 Electrical IN 2012 MY CAR KEY WAS STUCK IN THE IGNITION. THE NEXT DAY AFTER 450.00+ THE DEALERSHIP REPLACED THE IGNITION CYLINDER. A FEW MONTHS LATER BOTH AIRBAG LIGHTS CAME ON & STAYED ON. THE DEALERSHIP TOLD ME SINCE IT WAS AN ISSUE WITH THE AIRBAG & SAFETY THERE WOULD NOT BE A CHARGE FOR THE DIANOSTIC; WHEN I ARRIVED I WAS TOLD THAT THERE WOULD BE A 75.00 CHARGE. I LEFT THE DEARSHIP WITHOUT THE TESTING. A COUPLE OF MONTHS LATER THE OIL WAS CHANGED & I ASKED FOR A TEST TO CHECK THE AIRBAG LIGHT. WHEN FINISHED THE TECH SAID THEY WERE UNABLE TO DETERMINE THE ISSUE WITH THE AIRBAG & I WOULD NEED TO TAKE IT TO ANOTHER DEALERSHIP. WE ARE A ONE CAR HOUSEHOLD SO I HAD TO WAIT UNTIL BEING WITHOUT A CAR WOULD HAVE MINIMAL IMPACT. WHEN I HEARD ABOUT THE RECALL I WAITED & HAD THE DEALERSHIP DUE A TEST IN CASE IT WAS SOMETHING AFFECTED BY THE IGNITION CYLINDER. LAST WEEK I TOOK IT TO THE SERVICING DEALERSHIP & ASKED THEY CHECK THE AIRBAG LIGHT. LATER I RECEIVED A CALL ADVISING THE AIRBAG SENSOR HAD SHORTED OUT & A NEW SENSOR WOULD COST 900.00+. I MENTIONED DISABLING THE AIRBAG & WAS TOLD IT IS AGAINST FEDERAL LAW TO DO SO. THE SERVICE

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TECH SAID IN KS SEAT BELTS ON CARS PURCHASED IN KS ARE COVERED UNDER WARRANTY FOR 10 YRS & 3 YRS FOR AIRBAGS. I SUGGEST THAT CAR CO.'S CONSIDER A LIFETIME OR LIFE OF CAR OWNERSHIP WARRANTY FOR BOTH SEAT BELTS & AIRBAGS. FEW HAVE CLOSE TO 1K TO SPEND ON REPAIRING/REPLACING AN AIRBAG SENSOR & IT DOESN'T MAKE SENSE TO HAVE A LAW STATING THE AIRBAG CAN'T BE DISABLED BUT ITS OKAY TO KNOWINGLY PUT A CAR ON THE STREETS WITH A NON/POTENTIAL NON-WORKING AIRBAG. THE SEATBELTS & AIRBAGS WORK IN TANDAM TO PROTECT SHOULDN'T THEIR WARRANTIES ALSO BE TOGETHER? HAVING SEATBELTS & AIRBAGS COVERED FOR THE LIFE OF THE CAR WILL SHOW THE PUBLIC IN LIGHT OF RECENT RECALLS CAR COMPANIES WILL DO WHAT IS NEEDED TO SHOW CONSUMERS THEIR & THEIR PASSENGERS SAFETY ARE A PRIORITY.

*JS WICHITA KS Failure Date: 07/24/2014

13 10615105 SATURN ION 2006 Electrical I HAD MY VEHICLE REPAIRED UNDER THE IGNITION RECALL AND EVER SINCE THAT MY KEY GETS STUCK IN THE IGNITION HALF WAY. *TR STUART FL Failure Date: 07/15/2014

13 10616496 SATURN ION 2006 Electrical 2006 SATURN ION. CONSUMER WRITES IN REGARDS TO WAITING FOR IGNITION SWITCH AND POWER STEERING PARTS TO COMPLETE RECALL. *SMD

APPOMATTOX VA Failure Date: 07/01/2014

13 10622306 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE VEHICLE STALLED WITHOUT WARNING MULTIPLE TIMES. IN ORDER TO RESTART THE VEHICLE, THE CONTACT HAD TO JIGGLE THE KEY IN THE IGNITION SWITCH. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V047000 (AIR BAGS, ELECTRICAL SYSTEM); HOWEVER, THE PART WAS NOT AVAILABLE TO DO THE REPAIRS. THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 118,000. NEWCASTLE

DE Failure Date: 06/30/2014

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13 10604739 SATURN ION 2006 Electrical I+HAVE+A+2006+SATURN+ION
I+JUST+GOT+MY+NEW+IGNITION+PUT+IN+ON+6/12/14+AND+ON+6/17/14+IT+WAS
+DRIVING+DOWN+THE+ROAD+ABOUT+55+MPH+AND+
THE+CAR+TURNED+OFF,+IT+WAS+ABLE+TO+GET+TO+THE+SIDE+OF+THE+ROAD
+SAFELY,+IT+TOOK+IT+TO+THE+GM+DEALER+AND+THEY+SAID+IT+WAS+THE+E
CM+THAT+COST+
\$873.00+,+IT+HAVE+HEARD+OF+A+FEW+OTHER+PEOPLE+THAT+THIS+HAPPENE
D+TO.+JUST+WONDERING+IF+THIS+IS+RELATED+TO+THE+IGNITION,+OR+IF+TH
EY+DID+SOMETHING? *TR LEXINGTON MI Failure Date: 06/17/2014

13 10598489 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A
2006 SATURN ION. THE CONTACT STATED THERE WERE NUMEROUS ATTEMPTS
BEFORE THE VEHICLE WOULD START. ADDITIONALLY, THE VEHICLE STALLED
AND THE FAILURE RECURRED FIVE TIMES. THERE WAS A RECALL ASSOCIATED
WITH NHTSA CAMPAIGN ID NUMBER 14V047000 (AIR BAGS , ELECTRICAL
SYSTEM. THE FAILURE OCCURRED AFTER THE RECALL REPAIR WAS
PERFORMED. THE VEHICLE WAS NOT REPAIRED FOR THE RECENT FAILURE.
THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE
FAILURE MILEAGE WAS 79,826. MT. HOLLIE NC Failure Date:
06/15/2014

13 10664350 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A
2006 SATURN ION. THE CONTACT STATED THAT WHILE DRIVING AT
APPROXIMATELY 70 MPH, THE POWER STEERING WARNING LIGHT
ILLUMINATED AND THE STEERING WHEEL BECAME DIFFICULT TO MANEUVER.
THE CONTACT STATED THAT THE PART WAS NOT AVAILABLE TO REPAIR THE
VEHICLE UNDER NHTSA CAMPAIGN NUMBER: 14V153000 (STEERING). IN
ADDITION, THE VEHICLE WAS PREVIOUSLY REPAIRED UNDER NHTSA
CAMPAIGN NUMBER: 14V047000: (AIR BAGS, ELECTRICAL SYSTEM), BUT THE
FAILURE RECURRED. THE CONTACT STATED THAT THE MANUFACTURER
EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE
MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE

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FAILURE MILEAGE WAS 140,000. FAIRMONT WV Failure Date:
06/14/2014

13 10621644 SATURN ION 2006 Electrical 2006 SATURN ION.
CONSUMER WRITES IN REGARDS TO IGNITION SWITCH AND POWER STEERING
RECALL NOTICES. *SMD THE CONSUMER STATED AFTER THE NEW IGNITION
WAS INSTALLED, SHE PROCEEDED TO DRIVE HOME. WHILE DRIVING, THE
STEERING MECHANISM LIGHTS LIT UP AND A BING SOUND WAS HEARD. THE
CONSUMER RETURNED TO THE DEALER, WHERE THEY INFORMED HER, ABOUT
A RECALL REGARDING THE STEERING. *JB BOYNTON
BEACH FL Failure Date: 06/10/2014

13 10653496 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A
2006 SATURN ION. THE CONTACT STATED THAT THE KEY BECAME JAMMED IN
THE IGNITION SWITCH AND WAS UNABLE TO BE REMOVED. ALSO THE
STEERING WHEEL LOCKED. THE FAILURE RECURRED SEVERAL TIMES. THE
VEHICLE WAS REPAIRED UNDER RECALL NHTSA CAMPAIGN ID NUMBER:
14V047000 (AIR BAGS, ELECTRICAL SYSTEM). HOWEVER, THE FAILURE
RECURRED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE
MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE
MILEAGE WAS 49,000. COON RAPIDS MN Failure Date: 06/07/2014

13 10593030 SATURN ION 2006 Electrical 2006 SATURN ION.
CONSUMER WRITES IN REGARDS TO VEHICLE ELECTRICAL SYSTEM ISSUES.
*SMD RECENTLY, THE EMERGENCY BRAKE THE CONSUMER STATED THE
CHECK ENGINE LIGHT ILLUMINATED TWICE AND FINALLY, THE FUEL INJECTORS
WERE REPLACED. RECENTLY, THE EMERGENCY BRAKE LIGHT ILLUMINATED
AND STAYED ON WITHOUT THE EMERGENCY BRAKE BEING PULLED. ALSO,
WHEN SHE PUSHED THE SHIFTER KNOB, THERE WAS A NOISE IN THE
STEERING COLUMN. THERE WAS AN ISSUE WITH THE ELECTRICAL POWER
STEERING. IT WOULD GO OUT AND RESUME NORMAL OPERATION, WHILE
DRIVING. *JB THE CONSUMER STATED SHE HEARD A KNOCKING NOISE, WHEN
SHE DROVE OVER A BUMP AND THE CHECK ENGINE LIGHT ILLUMINATED

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AGAIN. UPDATED 08/06/14 HEDGESVILLE WV Failure Date:
06/02/2014

13 10605152 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN NUMBERS: 14V047000 (AIR BAGS, ELECTRICAL SYSTEM) AND 14V171000 (ELECTRICAL SYSTEM); HOWEVER, THE PARTS WERE UNAVAILABLE TO REPAIR THE VEHICLE. NEITHER THE DEALER NOR THE MANUFACTURER COULD SPECIFY WHEN THE PARTS WOULD ARRIVE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. CLAYTON OH Failure Date: 05/30/2014

13 10610222 SATURN ION 2006 Electrical WHILE DRIVING I HEARD A SERIES OF CHIMES AND POWER STEERING INDICATOR CAME ON. I THEN WAS UNABLE TO TURN THE STEERING WHEEL. WHEN I TRIED AGAIN I HAD TO TURN WIDE INTO TRAFFIC BECAUSE EVEN THOUGH I WAS TURNING THE WHEEL AS HARD AS I COULD I COULDN'T CONTROL IT. I CONTACTED GM ABOUT THE RECALL AND THEY TOLD ME THAT ALONG WITH THAT THERE WAS THE IGNITION SWITCH RECALL. I WAS GIVEN A LOANER BECAUSE I WAS AFRAID TO DRIVE THE CAR AFTER THE ABOVE INCIDENT. I WAS CONTACTED ON TUESDAY, JULY 8, 2014 AND WAS TOLD THE IGNITION SWITCH PARTS WERE IN. I INFORMED THEM THAT I COULDN'T DRIVE THE CAR TO KELLY BUICK GMC BECAUSE OF THE POWER STEERING ISSUE SO THEY MADE ARRANGEMENTS TO TOW THE CAR TO THEIR LOCATION. NOW THEY ARE TELLING ME TO TURN IN THE LOANER, BECAUSE EVEN THOUGH THE WHEEL IS HARD TO TURN , THAT IT IS SAFE TO DRIVE. I TOLD THE SERVICE PERSON THAT I AM A MIDDLE AGED WOMAN AND DO NOT HAVE THE STRENGTH IN MY ARMS TO TURN THAT WHEEL AND THAT I AM AFRAID. I WAS TOLD TO CONTACT GM WHICH I WILL IN THE MORNING BE CAUSE NOW I HAVE NO WAY TO GET THE CAR FROM KELLY BUICK, WHEN THEY KNEW WHEN THEY TOWED IT IN I WAS AFRAID TO DRIVE IT, BECAUSE OF THE STRUGGLE TO TURN THE WHEEL. THEY TOLD ME THEY WOULD SEE WHAT THEY COULD DO, HOWEVER THEY DID NOTHING TO THE POWER STEERING AND I DO NOT KNOW WHAT TO DO AT THIS POINT. I WILL

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CONTACT KELLY AND GM TOMORROW ABOUT THIS SITUATION THAT I HAVE BEEN PUT IN. *TR BETHLEHEM PA Failure Date: 05/30/2014

13 10595082 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT WHILE ATTEMPTING TO REMOVE THE KEY FROM THE IGNITION SWITCH, THE KEY WAS STUCK. THE CONTACT RESTARTED THE VEHICLE AND SHIFTED INTO DRIVE THEN BACK TO PARK WHERE THE KEY COULD BE REMOVED FROM THE IGNITION SWITCH. THE FAILURE OCCURRED ON SEVEN OCCASIONS. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 96,000 AND THE CURRENT MILEAGE WAS UNKNOWN. THE VIN WAS NOT AVAILABLE. MOUNT VERNON NY Failure Date: 05/27/2014

13 10593971 SATURN ION 2006 Electrical I WAS DRIVING THE 2006 SATURN ION IN MY NEIGHBORHOOD. I REACHED THE INTERSECTION AT THE END OF MY STREET AND CAME TO A STOP/YIELD. AS I TOOK MY FOOT OFF THE BRAKE TO SHIFT TO THE GAS AND BEGAN STEERING TO TURN LEFT, THE ENGINE SUDDENLY TURNED OFF. THE BATTERY LIGHT ON THE DASH APPEARED. I WAS ABLE TO PUT THE CAR IN PARK, TURN OFF THE VEHICLE, AND RESTART IT. I RETURNED HOME INSTEAD OF CONTINUING MY TRIP. MY VEHICLE IS AFFECTED BY THE RECALL WITH CAMPAIGN ID NUMBER 14V-047. I HAD REMOVED ALL ADDITIONAL KEYS FROM MY KEYRING AS RECOMMENDED IN THE THREE RECALL LETTERS I RECEIVED, BUT I STILL BELIEVE THAT THIS ISSUE WAS RELATED TO THE ISSUE THE IGNITION SWITCH. I HAVE CHOSEN TO FILE THIS COMPLAINT BECAUSE ONE OF THE LETTERS I RECEIVED FROM [XXX] OF GM ASSERTED THAT THE VEHICLE WAS SAFE TO DRIVE AS LONG AS THERE WERE NO ADDITIONAL KEYS ON THE KEYRING. A LINK TO THE LETTER IN QUESTION IS: [HTTP://WWW-ODI.NHTSA.DOT.GOV/ACMS/CS/JAXRS/DOWNLOAD/DOC/UCM454782/RCORRD-14V047-1697.PDF](http://www-odi.nhtsa.dot.gov/acms/cs/jaxrs/download/doc/UCM454782/rcorrd-14v047-1697.pdf) INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B) (6). *TR NORMAN OK Failure Date: 05/24/2014

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13 10598343 SATURN ION 2006 Electrical THE STEERING COLUMN ASSEMBLY (INCLUDING KEY SWITCH, TURN SIGNAL, WIPER CONTROL, ETC.) WAS LOOSE UPON GETTING THE VEHICLE BACK FROM THE REPAIRS FOR THE KEY SWITCH RECALL. THIS WAS NOT LIKE THIS PRIOR TO THE RECALL REPAIRS AND REPRESENTS SLOPPY WORKMANSHIP BY DEALERSHIP EMPLOYEES REPAIRING THE VEHICLE OR POOR DESIGN THAT WON'T STAY TIGHT. BY THIS BEING LOOSE, THERE COULD BE DAMAGE TO THE WIRES OR THE WIRES COULD COME UNPLUGGED INSIDE THE STEERING COLUMN. THIS WOULD INCLUDE AIR BAG WIRES, KEY SWITCH WIRES, ETC. THERE WOULD ALSO BE A POSSIBILITY OF FIRE IF THIS PROBLEM ISN'T CORRECTED AS THE WIRES COULD SHORT OUT. I BELIEVE ALL THE VEHICLES THAT HAVE BEEN REPAIRED SHOULD BE RECALLED AGAIN TO CHECK FOR THIS PROBLEM AND REPAIR THEM IF IT IS FOUND THAT IT IS LOOSE. *JS ADAMS CENTER NY Failure Date: 05/15/2014

13 10587908 SATURN ION 2006 Electrical WHILE AT A GAS STATION, I COULD NOT GET THE KEY OUT OF THE IGNITION. WHEN I FINALLY GOT THE KEY OUT OF THE IGNITION, I COULD NOT GET THE KEY TO TURN AND START THE VEHICLE AGAIN. *TR PIKE ROAD AL Failure Date: 05/12/2014

13 10587959 SATURN ION 2006 Electrical ELECTRICAL PROBLEM WITH INTERIOR LIGHTING ALSO PROBLEM WITH ELECTRICAL POWER DOOR LOCK (DRIVER SIDE) AND POWER WINDOWS, IN WHICH ALL RIDERS FEEL THEY ARE SUFFOCATING.DUE TO UNATTAINABLE NATURAL AIR. *TR MORENO VALLEY CA Failure Date: 05/10/2014

13 10587303 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER 14V171000 (ELECTRICAL SYSTEM) BUT WAS INFORMED THAT THE PARTS WERE UNAVAILABLE. THE DEALER WAS UNABLE TO PROVIDE AN EXPECTED DATE FOR THE PART. THE MANUFACTURER WAS NOT NOTIFIED OF THE PROBLEM. THE CONTACT HAD NOT EXPERIENCED THE FAILURE. GERMANTOWN MD Failure Date: 05/08/2014

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13 10586948 SATURN ION 2006 Electrical 2006 SATURN ION.
CONSUMER WRITES IN REGARDS TO IGNITION SWITCH RECALL NOTICE. *SMD
THE CONSUMER STATED THE VEHICLE HAS BEEN AT THE DEALER FOR 3
WEEKS, DUE TO LACK OF PARTS. LAST YEAR, THE CONSUMER'S WIFE
EXPERIENCED THE EXACT FAILURE, THE VEHICLE WAS BEING RECALLED FOR.
*JB CHARLOTTE NC Failure Date: 05/01/2014

13 10593054 SATURN ION 2006 Electrical SUBMISSION FROM
CONSTITUENT RE 2006 SATURN ION SAFETY DEFECT. *SMD THE CONSUMER
EXPERIENCED A PROBLEM WITH THE IGNITION SWITCH. SHE WAS INFORMED,
BY THE DEALER, THE PART WAS NOT AVAILABLE. *JB MIAMIFL
Failure Date: 04/26/2014

13 10621373 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A
2006 SATURN ION. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA
CAMPAIGN NUMBER: 14V171000 (ELECTRICAL SYSTEM); HOWEVER, THE PART
NEEDED FOR THE REPAIR WAS UNAVAILABLE. THE MANUFACTURER WAS NOT
NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. OLD
BRIDGE NJ Failure Date: 04/25/2014

13 10595719 SATURN ION 2006 Electrical I WAS DRIVING TO KIDS
SCHOOL AND AS I WAS TURNING ONTO SCHOOL PROPERTY MY IGNITION
BINGED AND PWR STR APPEARED AT EXACT SAME MOMENT I LOST POWER
STEERING AND RAN CAR UP ON CURB ONTO LAWN. I COULD HAVE SERIOUSLY
INJURED IF NOT KILLED AN ELEMENTARY SCHOOL KID THAT DAY.. I'VE TRIED
TO CALL ABOUT PROBLEM SINCE I RECEIVED A NOTICE FOR VEHICLE ALERT IN
MAIL JUST DAYS B4. BUT WHEN I CALLED I WAS TOLD THAT THEY COULDN'T
HELP ME AFTER ALL BECAUSE IT ALREADY WENT OUT.. WHAT KIND OF BULL IS
THAT? *TR FT WORTH TX Failure Date: 04/23/2014

13 10579078 SATURN ION 2006 Electrical I HAD THE IGNITION SWITCH
REPLACED ABOUT 4 MONTHS AGO PRIOR TO THE RECALL ANNOUNCEMENT.
THE AIR BAG LIGHT HAD BEEN GOING ON AND OFF EVER SINCE I BOUGHT THE
CAR. IT WAS FOUND AT THAT TIME THAT A ADD ON PASSIVE KILL SWITCH

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RELAY HAD BEEN PLACED IN THE AIR BAG RELAY LOCATION. NOT LONG AFTER THE KEY WOULD NOT COME OUT OF THE IGNITION AND THE CAR COULD NOT BE TURNED OFF WHICH IS WHEN I TOOK IT TO AN AUTO REPAIR SHOP WHO REPLACED IT WITH ANOTHER IGNITION. NOW, THE AIR BAG LIGHT HAS BEEN COMING ON WHILE DRIVING AND THEN GOING OFF AGAIN. IT LOOKS LIKE GM IS STILL SELLING THE FAULTY IGNITIONS. I HAVE RECEIVED THE RECALL NOTICE. IT SAYS HOWEVER THAT THEY DO NOT HAVE THE WORKING PARTS WITH NO INDICATION OF WHEN THIS DEADLY PART CAN BE REPLACED. WHAT IS ONE TO DO? YES, I SAW THEIR STATEMENT THAT WE SHOULD PARK THE CAR UNTIL THE REPAIR CAN BE MADE - WHEN EVER, IF EVER, THEY BOTHER TO HAVE THE PARTS. HOW DO I GET AROUND UNTIL THEN??? HAVE THERE BEEN ANY OTHER REPORTS OF THE ISSUE THAT I REPORTED ON THIS SITE PRIOR OF THE ALARM GOING OFF AT RANDOM TIMES - NO STRONG WINDS, TRUCKS GOING BY OR PERSONS AROUND THE VEHICLE EVEN THOUGH I DO NOT SET THE ALARM ON? I HAD TO DISCONNECT THE BATTERY UNTIL I GOT IT TO THE SHOP DAYS LATER BUT SINCE IT WAS NOT DOING IT THEN THEY COULD NOT FIND THE ISSUE. I SUSPECT THE ENTIRE ELECTRICAL SYSTEM IN THE ION IS FAULTY. *JS SACRAMENTO CA Failure Date: 04/10/2014

13 10575597 SATURN ION 2006 Electrical 2006 SATURN ION.
CONSUMER WRITES IN REGARDS TO VEHICLE IGNITION PROBLEMS. *SMD THE CONSUMER STATED A YEAR AGO, SHE COULD NOT TURN THE IGNITION KEY, AND A MESSAGE STATED THE KEY DID NOT MATCH THE IGNITION AND WAS LOCKED. AFTER AN HOUR, THE VEHICLE FINALLY STARTED. THE REPAIR SHOP WAS UNABLE TO FIND A PROBLEM. IT HAPPENED 3 MORE TIMES. *JB THE CONSUMER RECEIVED A RECALL LETTER, REGARDING THE POWER STEERING. HOWEVER, THE PARTS WERE NOT AVAILABLE. UPDATED 09/08/14 FLEETWOOD PA Failure Date: 04/01/2014

13 10578745 SATURN ION 2006 Electrical 2006 SATURN ION.
CONSUMER WRITES IN REGARDS TO LACK AVAILABILITY OF PARTS TO COMPLETE RECALL. *SMD PHILADELPHIA PA Failure Date: 04/01/2014

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13 10583801 SATURN ION 2006 Electrical 2006 SATURN ION.
CONSUMER WRITES IN REGARDS TO IGNITION SWITCH RECALL NOTICE
ISSUES. *SMD THE CONSUMER STATED SHE EXPERIENCED SEVERAL
INCIDENTS OVER THE YEARS, THAT MADE NO SENSE, UNTIL SHE RECEIVED
THE RECALL THE NOTICE IN THE MAIL .*JB YORBA LINDA CA
Failure Date: 04/01/2014

13 10583802 SATURN ION 2006 Electrical 2003 SATURN ION.
CONSUMER WRITES IN REGARDS TO IGNITION RECALL NOTICE. *SMD THE
CONSUMER STATED ON SEVERAL OCCASIONS, THE VEHICLE WOULD NOT
START. SHE HAD TO TURN THE KEY A CERTAIN WAY, IN ORDER FOR IT TO
START. *JB TOLEDO OH Failure Date: 04/01/2014

13 10595613 SATURN ION 2006 Electrical I AM THE UNFORTUNATELY
OWNER OF A GOVERNMENT MOTORS PRODUCTS THAT IS SUBJECT TO A
RECALL. I HAVE RECEIVED NOW 10 NOTIFICATIONS IN ALMOST 90 DAYS
DEMANDING I HAVE THIS RECALL PERFORMED IMMEDIATELY. IN THE COURSE
OF NEARLY 90 DAYS, I HAVE CONTACTED 5 DIFFERENT DEALERS AND HAVE
BEEN TOLD THE SAME THING; ?WE WILL TAKE YOUR NAME AND NUMBER AND
CONTACT YOU WHEN WE CAN PERFORM THE RECALL?. WHILE I UNDERSTAND
WITH AN INFERIOR PRODUCT, MADE WORSE BY GOVERNMENT INTERVENTION
INTO A PRIVATE BUSINESS, REQUIRES RECALLS AND DUE TO THE HIGH
VOLUME OF CARS SUBJECT TO THE RECALL DUE TO THE GOVERNMENT
PICKING GM AS A COMPANY TO PROMOTE, PART PRODUCTION MAY BE
LIMITED, I DO NOT UNDERSTAND WHY I GET THESE LETTERS. I WOULD
HAPPILY COMPLY WITH THE RECALL, AS A MATTER OF SAFETY, BUT WHEN THE
DEALER REFUSES TO PROVIDE THE RECALL, I CANNOT COMPLY. THE LAST
LETTER I RECEIVED WAS A POST CARD THAT IMPLIED SERIOUS
CONSEQUENCES COULD RESULT AND EVEN HAD A DATE ?AS OF MAY 24TH
THIS HAS NOT BEEN PERFORMED.? I AM FULLY AWARE AND I HAVE NO T
SPENT OVER 3 HOURS BETWEEN CALLS AND LETTERS TRYING TO COMPLY
WITH THIS PSEUDO-GOVERNMENT DEMAND. PLEASE PROVIDE GUIDANCE ON
HOW TO PROCEED. THE LAST AGENT AT GM I SPOKE WITH SAID THAT THEY

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WOULD CONTINUE TO MAIL LETTERS AS THEY ARE DIRECTED BY THE GOVERNMENT TO DO SO. SO I ASK YOU, THE GOVERNMENT AGENCY PARTIALLY RESPONSIBLE, PLEASE STOP SENDING ME LETTERS TO DO WHAT IS NOT POSSIBLE TO DO. I AM AWARE OF THE RECALL. I HAVE DONE WHAT I HAVE BEEN INSTRUCTED TO DO BY EACH LETTER I HAVE RECEIVED AND I HAVE BEEN ASSURED MY NAME AND NUMBER IS ON A LIST TO CONTACT ME WHEN THEY CAN PROVIDE THE RECALL. UNLIKE THE AVERAGE AMERICAN I DO HAVE A LITTLE BIT OF COMMON SENSE AND TAKE PERSONAL RESPONSIBILITY FOR MY VEHICLES. CONYERS GA Failure Date: 04/01/2014

13 10617243 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT WHILE DRIVING AT 60 MPH, THE VEHICLE CAME TO AN ABRUPT STOP AND THE KEY MOVED OUT OF THE START POSITION INDEPENDENTLY. IN ADDITION, THE FRONT TIRES WERE DAMAGED. THE VEHICLE WAS REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 14V047000 (AIR BAGS, ELECTRICAL SYSTEM). THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 82,000. GLENDALE AZ Failure Date: 04/01/2014

13 10659000 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE IGNITION SEIZED WITHOUT WARNING. THE FAILURE OCCURRED DAILY. THE DEALER STATED THAT THE IGNITION SWITCH NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 67,000. CARTERSVILLE GA Failure Date: 03/25/2014

13 10578818 SATURN ION 2006 Electrical AT RANDOM MY CAR BEEPED AND THE POWER STEERING INDICATED ON THE DASH AND MY CAR BECAME HARD TO MANEUVER. WITHIN A TWO WEEK PERIOD MY CAR HAS HAD POWER STEERING FAILURE 4 TIMES. FIRST OCCURRENCE: I WAS MAKING A TURN FROM ONE ROAD TO ANOTHER. SECOND OCCURRENCE: WHILE COMING TO A STOP AT A STOP SIGN COMING TO AN END ON AN OFF RAMP FROM THE INTERSTATE. THE THIRD OCCURRENCE: DRIVING ON A 45MPH ROAD,

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APPROACHING A CURVE. FORTH OCCURRENCE: ON THE INTERSTATE TRAVELING AT 70MPH WITH CRUISE CONTROL SET WITH HEAVY TRAFFIC AROUND ME. EACH TIME I HAD TO EITHER STOP ON THE ROAD, PULL OFF THE ROAD TO THE SHOULDER OR MAKE DUE TILL I FOUND AN AREA TO STOP, TO TURN THE CAR OFF AND RESTART AGAIN, AFTER RESTARTING THE CAR THE STEERING BECAME VERY LOOSE AND JUST AS HARD TO MANEUVER.

*TR HOPKINSVILLE KY Failure Date: 03/24/2014

13 10577629 SATURN ION 2006 Electrical PER WITNESSES MY DAUGHTER'S SATURN ION HIT THE REAR OF A SEMI TRUCK THAT HAD STOPPED ON NORTHBOUND I-81 NEAR MILE MARKER 210.5. THE WITNESSES STATE THAT THE AIR BAGS DID NOT DEPLOY. THE CAR CAUGHT FIRE AND WAS DESTROYED. *TR ADAMS TN Failure Date: 03/18/2014

13 10573946 SATURN ION 2006 Electrical THE IGNITION IS STUCK ON THE ON POSITION. NO MATTER WHAT IS DONE THE CAR CANNOT BE TURNED OFF WITH THE IGNITION KEY. HAD TO REMOVE A FUSE TO GET CAR TURNED OFF. THERE IS A RECALL ON THIS MODEL FOR THE IGNITION BUT NOT FOR THIS PROBLEM. *TR AMESVILLE OH Failure Date: 03/17/2014

13 10594207 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT RECEIVED A NOTIFICATION FOR RECALL NHTSA CAMPAIGN ID NUMBER 14V04700 (AIR BAGS, ELECTRICAL SYSTEM); HOWEVER, THE PART WAS NOT AVAILABLE TO DO THE REPAIRS. THE MANUFACTURER HAD NOT BEEN NOTIFIED. THE VEHICLE HAD NOT EXPERIENCED THE FAILURE. CANTON MS Failure Date: 03/11/2014

13 10584008 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN ID NUMBERS 14V047000 (AIR BAGS , ELECTRICAL SYSTEM) AND 14V171000 (ELECTRICAL SYSTEM), HOWEVER THE PARTS NEEDED TO COMPLETE THE REPAIR WERE UNAVAILABLE. THE DEALER WAS UNABLE TO PROVIDE AN EXPECTED DATE FOR WHEN THE REMEDY PART WOULD BECOME AVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE PROBLEM. THE

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CONTACT HAD NOT EXPERIENCED A FAILURE. UPDATED 06/10/14 MA UPDATED
07/03/14 KATTSKILL BAY NY Failure Date: 03/05/2014

13 10606661 SATURN ION 2006 Electrical IGNITION RECALL, ON WAITING
LIST FROM MARCH 2014. PARTS NOT AVAILABLE. GM INFORMED ME OF DEALER
IN JACKSONVILLE FLORIDA TO DO REPLACEMENT. I AM STAYING WITH
DAUGHTER WAITING REPAIR. HOW LONG DOES GM MAKE US WAIT.. *TR
JACKSONVILLE FL Failure Date: 03/05/2014

13 10572491 SATURN ION 2006 Electrical 2006 SATURN ION.
CONSUMER WRITES IN REGARDS TO 2014 VEHICLE RECALLS 2003-2007.
VEHICLE KEY GOT STUCK IN THE IGNITION SWITCH. *SMD
WASHINGTON DC Failure Date: 03/03/2014

13 10577871 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A
2006 SATURN ION. THE CONTACT RECEIVED NOTIFICATION OF NHTSA
CAMPAIGN ID NUMBER: 14V047000 (AIR BAGS AND ELECTRICAL SYSTEM) AND
STATED THAT THE PARTS WERE NOT AVAILABLE. THE DEALER PROVIDED AN
UNREASONABLE TIMEFRAME FOR WHEN THE PARTS WOULD BECOME
AVAILABLE. THE MANUFACTURER WAS ALSO NOTIFIED AND PROVIDED AN
UNREASONABLE ESTIMATED DATE FOR WHEN THE CONTACTS VEHICLE
WOULD BE REPAIRED. THE VIN WAS NOT AVAILABLE. THERE ARE NO FAILURES
AT THIS TIME. PRAIRIEVILLE LA Failure Date: 03/03/2014

13 10585175 SATURN ION 2006 Electrical THERE HAS BEEN AT LEAST 4
TIMES THAT WHILE MY CAR WAS IDLING AT EITHER A RED LIGHT, STOP SIGN,
OR WHAT HAVE YOU, MY CAR WOULD JUST SHUT OFF AFTER MAKING A
ROUGH IDLING NOISE. THIS SCARED THE CRAP OUT OF ME THE FIRST TIME IT
HAPPENED. IF I WERE TO SHUT MY CAR OFF & TURN IT BACK ON, IT WOULD
THEN GO AWAY. IT MADE ME WEARY OF DRIVING BECAUSE YOU NEVER KNEW
WHEN OR WHERE THAT COULD HAPPEN. THE SECOND INCIDENT WOULD BE
MY POWER STEERING. MY CAR WOULD "DING" AND THE POWER STEERING
LIGHT WOULD COME ON MAKING MY WHEEL STIFFEN UP IMMEDIATELY. AGAIN,
IF I WOULD TURN THE CAR OFF AND THEN BACK ON AGAIN, THE PROBLEM

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WOULD STOP... FOR A LITTLE BIT. STARTED OFF AT ONCE OR TWICE A WEEK, THEN ONCE A DAY MAYBE, NOW I CAN'T EVEN GO A BLOCK FROM MY HOUSE WITHOUT IT COMING ON. FRUSTRATING AND DANGEROUS TO SAY THE LEAST.

*TR TURTLE CREEK PA Failure Date: 03/01/2014

13 10578915 SATURN ION 2006 Electrical TL* THE CONTACT OWNS 2006 SATURN ION. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 55 MPH, THE CONTACT CRASHED INTO ANOTHER VEHICLE. THE AIR BAGS FAILED TO DEPLOY AND THERE WAS A SIGNIFICANT POWER LOSS. THE CONTACT SUSTAINED A BRUISED PANCREAS AND SEVERE BACK PAIN. A POLICE REPORT WAS FILED OF THE INCIDENT. THE VEHICLE WAS DESTROYED AND TOWED TO SALVAGE YARD. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THERE WAS A RECALL UNDER NHTSA CAMPAIGN ID NUMBER 14V047000 (AIR BAGS, ELECTRICAL SYSTEM). THE APPROXIMATE FAILURE MILEAGE WAS 85,173. CADILLAC MI Failure Date: 02/28/2014

13 10565870 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT SHE WAS UNABLE TO REMOVE THE KEY FROM THE IGNITION SWITCH. THE CONTACT INDICATED THAT THE BATTERY HAD TO BE DISCONNECTED IN ORDER TO TURN OFF THE POWER TO THE VEHICLE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 58,000.

 BEAUMONT TX Failure Date: 02/25/2014

13 10578882 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE CHECK ENGINE WARNING LIGHT WOULD SPORADICALLY ILLUMINATE AND THE VEHICLE WOULD INTERMITTENTLY STALL. THE VEHICLE WAS TAKEN TO THE DEALER NUMEROUS TIMES WHERE THE SENSOR WAS RESET BUT DID NOT PREVENT THE STALLING FAILURE. ON ONCE OCCASION WHILE THE DRIVER WAS TRAVELING APPROXIMATELY 30 MPH AROUND A CURB, THE VEHICLE LOST POWER AND ACCELERATED WHILE STALLING. THE DRIVER WAS NOT ABLE TO INTERVENE AND CRASHED INTO A TREE, SPLITTING THE TREE UPON IMPACT. THE AIR BAGS FAILED TO DEPLOY. A POLICE REPORT WAS FILED AND THE

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VEHICLE WAS DESTROYED. THE DRIVER SUSTAINED INTERNAL BRUISING FROM THE IMPACT. THE CONTACT LATER RECEIVED NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER: 14V047000 (AIR BAGS AND ELECTRICAL SYSTEM) BUT THE PART NEEDED TO COMPLETE THE RECALL SERVICE WAS NOT AVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS NOT AVAILABLE. TUPELO MS Failure Date: 02/19/2014

13 10594467 SATURN ION 2006 Electrical THE FIRST TIME IT HAPPENED, I WAS DRIVING ABOUT 20 MPH IN TRAFFIC WHEN MY SATURN ION SHUT OFF IN THE MIDDLE OF THE ROAD. THE PERSON BEHIND ME WAS ONLY INCHES AWAY FROM HITTING ME; SHE HAD TO SLAM ON BRAKES. I WAS ABLE TO START RIGHT BACK UP, BUT IT WAS VERY CLOSE TO CAUSING AN ACCIDENT. THE INCIDENT WITH THE CAR SHUTTING OFF HAS HAPPENED MULTIPLE TIMES. MECHANIC COULD NOT FIGURE OUT THE PROBLEM, THE PROBLEM IS STILL HAPPENING, AND I'M AFRAID TO DRIVE MY VEHICLE.
*TR COLUMBUS GA Failure Date: 02/13/2014

13 10578708 SATURN ION 2006 Electrical 2006 SATURN ION. CONSUMER WRITES IN REGARDS TO IGNITION SWITCH RECALL AND SEEKS REIMBURSEMENT FOR REPAIRS. *SMD BALTIMORE MD Failure Date: 02/08/2014

13 10606536 SATURN ION 2006 Electrical I WAS DRIVING HOME EARLY ONE MORNING AND MY IGNITION HAD SHUT OFF LIKE IT HAD MANY TIMES BEFORE THIS TIME THE WEATHER CONDITIONS BEING SNOWY AND SLUSHY CAUSED ME TO GET STUCK AND THE VEHICLE WAS YANKED INTO THE DITCH. I HAD CALLED THE CLAIMS NUMBER AFTER MY CAR HAD SAT AT THE DEALERSHIP FOR ABOUT 2 MONTHS MAYBE LONGER AND THEY TOLD ME SINCE THE CLAIM WAS NOT FILED AS OF THE RECALL CAME OUT THEY ARE NOT RESPONSIBLE FOR IT. THERE IS NOTHING THAT GM CAN DO THEY WILL NOT REFUND ME FOR THE MONEY TO REPLACE MY RADIATOR, CONDENSER, AND COOLING FAN THAT I NEEDED REPAIRED AT THAT TIME TO MAKE MY VEHICLE RUN. I DID NOT HAVE MONEY AT THE TIME TO FIX THE COSMETIC

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DAMAGE IN THE FENDER AND THE BUMPER SO THAT IS STILL BROKEN. THE CLAIMS DEPARTMENT ADVISED ME SINCE IT WAS SO LONG AFTER THE ACIDENT THEY COULD NOT CHECK THE VEHICLES RECORDS TO SEE IF THE VEHICLE HAD ACTUALLY SHUT OFF. NOW THE REASON MY CAR IS SITTING AT THE DEALER SHIP IS BECAUSE THIS TIME MY CAR WAS STUCK RUNNING THE KEY IS IN THE ON POSITION AND COULDNT BE TURNED OFF. I WOULD LIKE SOME ACTION TO BE TAKEN OR SOMEONE TO CONTACT ME IN ORDER TO GET THIS TAKEN CARE OF. *TR ORCHARD PARK NY Failure Date: 02/08/2014

13 10610793 SATURN ION 2006 Electrical AS I DROVE MY CAR TURNED OFF NOT ALLOWING ME TO USE MY BRAKES NOW THE KEY GETS STUCK IN THE IGNITION EVERY NOW AND THEN. *TR HALLANDALE FL Failure Date: 02/06/2014

13 10649565 SATURN ION 2006 Electrical FIRST ISSUE STARTED WITH THE NUMBERS OF THE CLOCK/STEREO FLICKERING AFTER A COUPLE OF HOURS OF THE CAR BEING OFF DURING THE WINTER. THEN DURING THE SUMMER THERE WERE A COUPLE INCIDENTS WHEN THE WINDOWS WOULD NOT ROLL DOWN NOR UP UNTIL A COUPLES MINUTES AFTER THE CAR BEING ON. A COUPLE MONTHS LATER I ROLLED THE DRIVER SIDE WINDOW 5 INCHES DOWN WHILE DRIVING AND 15 MINUTES LATER THE WINDOW WENT UP ABOUT AN INCH AND DID NOT BUDGE BUT WOULD MAKE A BUZZING SOUND. AFTER A DAY OR TWO THERE WAS NOT A BUZZING SOUND AND ALL THE OTHER WINDOWS DID NOT WORK. TOOK IN MY VEHICLE TO BE CHECKED AND WAS TOLD THAT IT IS AN ELECTRICAL ISSUE COMING FROM THE MAIN COMPUTER (MOTHERBOARD I ASSUME). THIS HAPPENED IN FEBRUARY OF 2014 AND HAVE NOT GOTTEN IT FIXED. *TR FREMONT CA Failure Date: 02/04/2014

13 10606578 SATURN ION 2006 Electrical I PURCHASED MY 2006 SATURN ION 3 IN 2008 FROM A DEALERSHIP. I HAVE HAD ALL THE RECALL ISSUES HAPPEN TO MY VEHICLE. 1) I HAVE REPLACED THE IGNITION SWITCH AND CYLINDER TWICE DUE TO THE CAR BEING UNABLE TO SHUT OFF. THIS HAPPENED IN 2008 AND AGAIN IN 2012. BOTH TIMES IT WAS COVERED UNDER

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WARRANTY AND REPAIRS WERE DONE BY GM DEALERSHIP. EVEN THOUGH THESE HAVE BEEN REPLACED I WAS TOLD THEY NEED TO BE REPLACED AGAIN UNDER THE RECALL BECAUSE THOSE PARTS ARE FAULTY AS WELL. I HAVE BEEN IN CONTACT WITH THE DEALERSHIP AND WAS TOLD THEY DO NOT HAVE THE PARTS YET AND WILL LET ME KNOW WHEN THEY ARE AVAILABLE. 2) IN NOVEMBER 2013 MY VEHICLE SMELLED OF GAS AND WAS MAKING ME AND MY CHILDREN SICK. I HAD IT CHECKED OUT AT THE DEALERSHIP AND IT WAS THE FUEL MODULE. THIS WAS COVERED BY A NTSB WARRANTY EXTENSION. 3) MY VEHICLE WILL INTERMITTENTLY SHUT OFF OR LOSE POWER STEERING. WHEN I TOOK IT INTO THE DEALERSHIP IN 2013 THEY TOLD ME THEY WOULD NOT TOUCH IT IF THEY COULD NOT REPLICATE THE PROBLEM. IT HAS NOT BEEN FIXED. 4) THIS ISSUE IS NOT MENTIONED IN ANY OF THE COMPLAINTS I HAVE READ HERE, BUT I HAVE SEEN OTHERS COMPLAIN ON THE INTERNET. BEGINNING IN JANUARY OF 2014 THERE IS A STRONG ODOR OF EXHAUST FUMES IN MY VEHICLE. MY PERSONAL MECHANIC SAID THERE IS A LEAK THAT IS GOING INTO THE CABIN. MY VEHICLE IS SLOW TO ACCELERATE AND FEELS SHAKY. THERE IS ALSO A LOUD NOISE COMING FROM THE ENGINE COMPARTMENT. I HAVE TO DRIVE WITH THE WINDOWS DOWN AT ALL TIMES. I HAVE HAD NOTHING BUT PROBLEMS WITH THIS VEHICLE SINCE RIGHT AFTER I PURCHASED IT. I DO NOT HAVE A SECOND VEHICLE NOR THE MEANS TO BUY ONE. I RELY ON IT TO GET ME TO WORK AND TO TRANSPORT MY FAMILY. IT IS VERY DISAPPOINTING TO HAVE TO DEAL WITH THESE ISSUES OVER AND OVER AGAIN. *TR KANEOHE HI Failure Date: 02/03/2014

13 10574724 SATURN ION 2006 Electrical MY DAUGHTER WAS DRIVING THE CAR HIT A BUMP AND THE CAR SHUT DOWN. IT STARTED BACK UP, DROVE IT HOME AND PARKED IT. GM ISSUED RECALL ON THE IGNITION. I CALLED THE DEALERSHIP AND THEY SAID GM KIND OF JUMPED THE GUN ON THE RECALL AS THE PARTS HAVEN'T BEEN SHIPPED AND TO CALL BACK IN 2 WEEKS. I CALLED AFTER TWO WEEKS AND THEY SAID NO PART TO CALL BACK IN A MONTH. HE SAID THE CAR IS SAFE TO DRIVE BUT ONLY HAVE THE KEY IN THE IGNITION AND NOT ON A CHAIN. WELL THE IGNITION CAN SHUT THE CAR DOWN IF A BUMP IS GONE OVER OR IF THE KEY IS JARRED IN ANY WAY. THE CAR HAS

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BEEN PARKED SINCE JANUARY. GM HAS KNOWN ABOUT THIS PROBLEM WITH THE IGNITION FOR 10 YEARS AND FATALITIES HAVE OCCURRED DUE TO THE AIRBAGS NOT DEPLOYING DUE TO THE PROBLEM WITH THE IGNITION. HOW CAN GM IGNORED THIS PROBLEM, ISSUE A RECALL AND NOT GET PARTS OUT TO THE REPAIR FACILITIES. *TR KENTWOODMI Failure Date: 01/14/2014

13 10559683 SATURN ION 2006 Electrical MY CAR WAS BEING PARKED IN MY DRIVEWAY ON JANUARY 4TH AROUND 12:30 A.M., WHEN THE KEY WOULD NOT TURN THE CAR OFF, NOR WOULD IT COME OUT OF THE IGNITION. THAT JUST SO HAPPENED TO BE THE WEEKEND OF THE FAMOUS POLAR VOPRTEX, FEATURING A SNOW STORM AND RECORD-BREAKING FREEZING TEMPERATURES. I DROVE MY CAR TO THE NEAREST REPAIR SHOP, AND REQUESTED AN EMERGENCY ROAD SERVICE TECHNICIAN THROUGH MY INSURANCE COMPANY. WHEN HE ARRIVED, THE ONLY WAY HE COULD TURN THE CAR OFF WAS TO REMOVE A FUSE. ONCE EXAMINED ON 1/8/14 BY THE REPAIR SHOP, IT WAS DETERMINED THAT THE CAR WOULD THEN HAVE TO BE TOWED TO THE NEAREST GENERAL MOTORS DEALER, ADVANTAGE CHEVROLET IN BOLINGBROOK, IL. AFTER BEING NOTIFIED BY THE DEALERSHIP OF WHAT THE PROBLEM WAS, BEING QUOTED THE PRICE OF \$431.00 TO REPAIR IT, I RESEARCHED THE IGNITION SWITCH PROBLEM AND DISCOVERED OVER 500 COMPLAINTS ON THE SAME ISSUE, MAKE, AND MODEL CAR AS MINE. I THEN NOTIFIED GENERAL MOTORS' CUSTOMER SERVICE DEPARTMENT TO TRY AND AT LEAST GET SOME MONEY OFF THE REPAIR BILL, BUT TO ALSO NOTIFY THEM THAT THERE IS A DEFECT WITH THE 2006 SATURN ION IGNITION SWITCHES. NEEDLESS TO SAY, I GOT NO ASSISTANCE FROM GM WITH THE BILL, AND THERE ARE STILL OTHER CONSUMERS OUT THERE WHO WILL BE MILKED FOR HUNDREDS OF DOLLARS FOR THIS SAME REPAIR. *TR BOLINGBROOK IL Failure Date: 01/04/2014

13 10578014 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT SHE ATTEMPTED TO TURN HER ENGINE OFF BUT THE ENGINE WOULD NOT TURN OFF. THE CONTACT STATED

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THAT SHE DISCONNECTED THE BATTERY AND THE ENGINE TURNED OFF. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION WHERE THEY STATED THAT THE IGNITION SWITCH NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 68,977. UPDATED 6/10/14-*CN THE REPLACEMENT IGNITION SWITCH WAS FAULTY, AND THEREFORE, IT WAS REPLACED AGAIN IN APRIL 2014. UPDATED 07/22/14 CHICAGO IL Failure Date: 12/12/2013

13 10664403 SATURN ION 2006 Electrical MY CAR KEY WILL NOT RELEASE FROM THE IGNITION EASILY WITHOUT SLAMMING STEERING WHEEL UP AND DOWN OR SLAMMING SHIFTER INTO P ARK OVER, AND OVER AGAIN. AND THIS IS ALL AFTER HAVING THE IGNITION SWITCH RECALL REPAIRED.
*TR TAMPA FL Failure Date: 12/11/2013

13 10555787 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT WAS MAKING A RIGHT TURN AT 15 MPH WHEN THE DRIVER'S SIDE DOOR OPENED WITHOUT BEING ENGAGED. THE CONTACT ALSO STATED THAT HE WAS UNABLE TO SHUT THE ENGINE OFF. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION WHERE THE CONTACT WAS INFORMED THAT THE IGNITION BARREL SWITCH SEIZED AND WAS FRACTURED. THE VEHICLE WAS TAKEN TO THE DEALER, WHO CONFIRMED THE FAILURE AND ALSO STATED THAT THE DOOR LATCH WAS FRACTURED. THE IGNITION BARREL SWITCH WAS REPAIRED BUT NOT THE DOOR LATCH FAILURE. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 59,000. LANGLEY AFB
VA Failure Date: 12/09/2013

13 10576560 SATURN ION 2006 Electrical ON COLD MORNINGS CAR WILL NOT START. RADIO AND LIGHTS WORK. THE PASSLOCK SECURITY LIGHT ON THE DASH BLINKS. LEAVING KEY IN IGNITION FOR TEN MINUTES THEN THE CAR WILL START. *TR FOND DU LAC WI Failure Date: 12/09/2013

13 10611155 SATURN ION 2006 Electrical LOST POWER/CONTROL WHILE DRIVING, FELT LIKE THE BOTTOM OF THE CAR WAS FALLING OUT, UPON

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REPAIR WAS INFORMED A BAD IGNITION COIL. *TR OAKLAND
PARK FL Failure Date: 12/05/2013

13 10569151 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A
2006 SATURN ION. THE CONTACT STATED THAT WHILE DRIVING
APPROXIMATELY 35 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE
FAILURE WAS RECURRING. ADDITIONALLY, THE CONTACT WOULD HAVE TO
MOVE THE KEY AROUND IN THE IGNITION AND APPLY EXTREME FORCE TO THE
BRAKE PEDAL BEFORE BEING ABLE TO INSERT OR REMOVE THE KEY FROM
THE IGNITION. THE CONTACT ALSO STATED THAT THE POWER STEERING
ASSIST WOULD SPORADICALLY FAIL. THE VEHICLE WAS TAKEN TO AN
AUTHORIZED DEALER HOWEVER, THEY WERE UNABLE TO DIAGNOSE THE
FAILURE. THE CONTACT LATER RECEIVED NOTIFICATION THAT THE VEHICLE
WAS INCLUDED IN NHTSA CAMPAIGN ID NUMBER: 14V047000 (AIR BAGS AND
ELECTRICAL SYSTEM) AFTER THE FAILURE. THE MANUFACTURER WAS NOT
NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS NOT AVAILABLE.

NORMAN OK Failure Date: 12/02/2013

13 10572817 SATURN ION 2006 Electrical COULD NOT SHUT OFF
ENGINE. HAD IGNITION, KEYS AND ELECTRICAL REPLACED AT MY EXPENSE
OF \$751.40. GMC DEALER REFUSES TO REIMBURSE ME FOR THE EXPENSE I
INCURRED FOR RECALL 14063 AND NATIONAL HIGHWAY TRAFFIC SAFETY
ADMINISTRATION CAMPAIGN ID NUMBER FOR THIS REDALL IS 14V-047.

*TR LITTLETON CO Failure Date: 11/26/2013

13 10558428 SATURN ION 2006 Electrical I WAS REAR ENDED ON THE
FREEWAY ON 11/17/13. I WENT TO GET IT FIXED ABOUT A WEEK LATER. THEY
HAD MY CAR FOR ABOUT 3 DAYS. WHEN I WENT TO PICK UP MY CAR, THERE
WAS NO POWER STEERING. WHEN THE GENTLEMAN TRIED TO PUT POWER
STEERING FLUID IN IT, HE NOTICED IT WAS ELECTRIC. HE SAID IT MUST HAVE
GONE OUT. NOW I HAVE TO PAY TO FIX MY POWER STEERING AND I DIDN'T
HAVE MY CAR WHEN IT WENT OUT! *TR MORENO VALLEY CA

Failure Date: 11/20/2013

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13 10577111 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED WHILE TRAVELING AT VARIOUS LOW SPEEDS, THE ENGINE STALLED WITH THE ILLUMINATION OF THE WARNING INDICATOR. THE VEHICLE ENGINE AND RESUMED NORMALLY. THE FAILURE RECURRED INTERMITTENTLY. THERE WAS A RECALL RELATED TO THE FAILURE UNDER NHTSA CAMPAIGN ID NUMBER 14V047000 (AIR BAGS , ELECTRICAL SYSTEM); HOWEVER , THE PART NEEDED TO PERFORM THE REPAIR WAS CURRENTLY UNAVAILABLE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 78,000. LISCRUCES NM Failure Date: 10/03/2013

13 10546781 SATURN ION 2006 Electrical I BOUGHT MY CAR USED OFF OF A USED CAR LOT, THE POWER STEERING WAS RECALLED AND IT GOT FIX, BUT NOW THE ELECTRICAL SYSTEM IS MESSED UP. MY CAR ALARM WILL GO OFF ALL HOURS OF THE NIGHT, THE WINDOWS WONT ROLL ALL THE WAY UP AND THE KEY GETS STUCK IN THE IGNITION AND I CAN'T TURN MY CAR OFF. MY DRUM BRAKES ON THE BACK ABSOLUTELY SHATTERED ON THE INSIDE OF THE DRUM. *TR GRANTSVILLE WV Failure Date: 10/02/2013

13 10543272 SATURN ION 2006 Electrical VEHICLE OPERATOR TRIED TO TURN OFF MOTOR WHILE IN A PAID PARKING LOT. KEY WAS STUCK IN IGNITION AND CAR WOULD NOT SHUT OFF. DEALER STATIONS WERE CLOSED AT TIME OF INCIDENT. OPERATOR RETURNED 30 MILES HOME AFTER VARIOUS ATTEMPTS TO REMOVE KEY AND A FAMILY MEMBER DISCONNECTED THE BATTERY. NEXT DAY THE BATTERY WAS RECONNECTED AND OPERATOR WENT TO DEALERSHIP WHERE IGNITION LOCK CYLINDER, HOUSING AND KEY WERE REPLACED FOR \$461.47 PLUS TAX. *TR NORTON MA Failure Date: 09/10/2013

13 10569153 SATURN ION 2006 Electrical A NEW IGN LOCK CYLINDER WAS REPLACED AT FIRESTONE IN DUBUQUE, IOWA, BECAUSE THE CAR WOULD NOT TURN OFF EVEN WITH THE KEY EXTRACTED FROM THE IGNITGION. THE CAR HAD BEEN SHUTTING DOWN WHILE OUR DAUGHTER WAS

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DRIVING THE CAR FOR ABOUT A WEEK. REPAIR COST \$374.26 OUR DAUGHTER BEING AT COLLEGE DID NOT DRIVE THE CAR MUCH THE REST OF THE MONTH AND CAME HOME TO DECORAH, IOWA, AND ON THE WAY HOME AND WHILE HOME THE CAR CONTINUED TO SHUT ITSELF OFF, WITH THE LAST TIME BEING ON A HILL SHE WAS ABLE TO COAST INTO A PARKING SPACE, BUT THE CAR HAD TO BE TOWED TO THE DEALERSHIP IN DECORAH, WHERE REPORT SHOWS: CHECKED FOR CODES B1443 DEVICE IGNITION OFF, RUN AND CRANK, B2957; SECURITY SYSTEM SENSOR CIRCUIT LOW VOLTAGE, B2958 SECURITY SYSTEM; DATA HIGH, B1441, CHECKED FUSES AND WIRING(ALL WORKED AT THIS TIME);REMOVED AND REPLACED BODY CONTROL MODULE, PROGRAMMED MODULE, AND RELEARNED THEFT DETERENT, CLEARED COADES AND TEST DROVE, \$852.50 COST OF REPAIR. *TR

DECORAH IA Failure Date: 09/02/2013

13 10628771 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE VEHICLE STALLED INTERMITTENTLY AND IT WAS EXTREMELY DIFFICULT TO CHANGE GEARS ON NUMEROUS OCCASIONS. THE VEHICLE WAS TAKEN TO THE DEALER WHO REPLACED THE IGNITION SWITCH AND THE KEYS BUT THE FAILURE RECURRED. THE CONTACT ALSO MENTIONED THAT THE VEHICLE WAS DIFFICULT TO TURN. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS NOT AVAILABLE.

VIDALIA GA Failure Date: 09/02/2013

13 10641673 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE KEY BECAME LODGED IN THE IGNITION SWITCH. ONCE THE IGNITION WAS TURNED ON, THE VEHICLE ATTEMPTED TO RESTART INDEPENDENTLY. THE CHECK ENGINE WARNING INDICATOR WAS ILLUMINATED. THE DEALER STATED THAT THE KEY AND THE STARTER NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 100,000. BETHANY OK Failure Date: 09/02/2013

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13 10547185 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT WHILE DRIVING 70 MPH, THE VEHICLE STALLED WITH THE ILLUMINATION OF ALL OF THE WARNING GAUGES. THE VEHICLE WAS MOVED TO THE SHOULDER WHERE IT WAS RESTARTED AND FUNCTIONED NORMALLY. THE VEHICLE WAS TAKEN TO THE DEALER FOR DIAGNOSIS AND REPAIR. THE BATTERY WAS REPLACED BUT THE FAILURE RECURRED. THE VEHICLE WAS NOT FURTHER REPAIRED. THE MANUFACTURER WAS NOTIFIED ABOUT THE INCIDENT. THE APPROXIMATE FAILURE MILEAGE WAS 52,000. ALLEN PARK MI Failure Date: 08/31/2013

13 10537939 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION II. THE CONTACT STATED THAT THE KEY BECAME LODGED IN THE IGNITION SWITCH AND HE UNABLE TO TURN THE VEHICLE OFF. THE CONTACT MENTIONED THAT HE HAD TO DISCONNECT THE BATTERY IN ORDER TO TURN OFF THE VEHICLE. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 127,000. PUEBLO CO Failure Date: 08/28/2013

13 10543651 SATURN ION 2006 Electrical DROVE TO LOCAL MARKET, 5 MINUTES FROM MY HOME, KEY STUCK IN ON POSITION, COULD NOT TURN CAR OFF, DROVE BACK HOME, CONTACTED ON-STAR ROAD SIDE ASSISTANCE-FUSE TO DISENGAGE FUEL PUMP WAS PULLED AND BATTERY DISCONNECTED (IT WAS THE ONLY WAY TO TURN OFF THE CAR)-CAR TOWED TO GM DEALER REPLACEMENT OF IGNITION SWITCH WITH CORE DRILLING TO FIX VEHICLE-COST \$340.00 PLUS COST OF RENTAL CAR FOR 2 DAYS! *TR WHITEHALL NY Failure Date: 08/11/2013

13 10537362 SATURN ION 2006 Electrical WITH REGARDS TO THE 2006 SATURN ION, MY ION HAS SUFFERED THREE OF THE MAJOR PROBLEMS DESCRIBED IN THE COMPLAIN SECTION OF THE NHTSA WEB SITE. {1} FUEL LEAKING FROM FUEL PUMP AREA. {2} IGNITION KEY GETS STUCK IN THE ON POSITION CAR CAN NOT BE SHUT OFF. {3} POWER STEERING STOPS

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WORKING WHILE CAR IS RUNNING MAKING IT DIFFICULT TO STEER. WITH REGARDS TO THE LAST PROBLEM I BROUGHT MY CAR TO A G.M. DEALER AND WAS ADVISED THAT THE PROBLEM WAS THE POWER STEERING MOTOR. THEY REPLACED THE MOTOR AT NO CHARGE. TELLING ME IT WAS UNDER WARRANTY. THEY ALSO ADVISED ME THAT THERE WAS A RECALL REGARDING THE FUEL PUMP MODULATOR. I AM NOW FIGHTING WITH GM TO TRY AND GET MY MONEY BACK. WITH REGARDS TO THE STICKING KEY IN THE IGNITION I BELIEVE THAT IF WE GET ENOUGH COMPLAINANTS MAYBE NHTSA CAN DO SOMETHING. IF YOU HAVE SUFFERED ANY OF THESE PROBLEMS AND HAVE NOT REPAIRED YOUR AUTO PLEASE HEAD STRAIGHT TO YOUR LOCAL GM DEALER . IF YOU HAVE PAID FOR REPAIRS OUT OF YOUR POCKET YOUR GM DEALER HAS PROPER PAPERWORK FOR YOU TO SUBMIT. *TR

ORLANDO FL Failure Date: 08/08/2013

13 10576675 SATURN ION 2006 Electrical DRIVER ATTEMPTED TO SHUT OFF CAR WHEN PARKING. KEY WOULD NOT TURN AND CAR REMAINED RUNNING. VEHICLE WAS THEN DRIVEN TO LOCAL GM SERVICE DEALER WHO CONFIRMED THAT KEY WAS STUCK. SERVICE ORDER CAUSE WAS LISTED AS "FOUND IGNITION LOCK CYLINDER FROZEN". DEALER DID MANAGE TO REMOVE AND REPLACE IGNITION LOCK CYLINDER. CUSTOMER PAID FOR REPAIR. *TR NAPEVILLE IL Failure Date: 07/29/2013

13 10525070 SATURN ION 2006 Electrical AFTER DRIVING VEHICLE AND ARRIVING AT DESTINATION, THE NORMAL ATTEMPT TO TURN OFF IGNITION AND VACATE VEHICLE FAILED INSOMUCH THAT IGNITION KEY FAILED TO TURN TO THE OFF POSITION DUE TO A STUCK IGNITION CYLINDER. CAR COULD NOT BE TURNED OFF AND REMOVING BATTERY TERMINAL FAILED TO KILL THE ENGINE. ONLY AFTER A CRITICAL FUSE WAS REMOVED WOULD THE ENGINE DIE. INTERNET SEARCHES HAS REVEALED A CHRONIC TREND FOR THIS FAILURE AND TYPICAL REPAIR COSTS AT DEALERSHIPS AVERAGE OVER \$400. IF THIS FAILURE SHOULD OCCUR AT AN ACCIDENT SCENE WHERE THERE IS SPILLED FUEL THE CONSEQUENCES COULD BE LIFE THREATENING. I AM APPALLED THAT GM HAS NOT ISSUED A RECALL TO WHAT IS OBVIOUSLY

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EITHER A FLAWED DESIGN OR THE USE OF INADEQUATE MATERIALS IN THE CONSTRUCTION OF THEIR IGNITION LOCK ASSEMBLY. *TR

HARRIET AR Failure Date: 07/14/2013

13 10598213 SATURN ION 2006 Electrical 2006 SATURN ION.

CONSUMER WRITES IN REGARDS TO IGNITION SWITCH REIMBURSEMENT.

*SMD HOPKINSVILLE KY Failure Date: 07/10/2013

13 10573127 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE POWER STEERING SENSOR LIGHT ILLUMINATED AS THE POWER STEERING ASSIST MALFUNCTIONED. THE FAILURE MADE IT VERY DIFFICULT FOR THE CONTACT TO MANEUVER THE VEHICLE. THE CONTACT ALSO STATED THAT THE IGNITION KEY WOULD BECOME STUCK IN THE IGNITION SWITCH RECURRINGLY. THE VEHICLE WAS TAKEN TO A DEALER, WHO DIAGNOSED THAT BOTH DEFECTS WERE CAUSED BY A FAULTY IGNITION SWITCH. THE IGNITION SWITCH WAS REPLACED BUT THE FAILURE PERSISTED. THE MANUFACTURER WAS NOT CONTACTED IN REFERENCE TO THE DEFECTS. THE FAILURE MILEAGE WAS 107,000. EAGAN MN Failure Date: 07/03/2013

13 10547827 SATURN ION 2006 Electrical I WAS DRIVING MY 2006 SATURN ION ON A LOCAL STREET, PICKING UP MY CHILD FROM SCHOOL, WHEN THE IGNITION WENT OFF. THE CAR HAD NO POWER & I HAD ONLY A FEW SECONDS TO STEER THE CAR OFF TO THE SIDE BEFORE THE POWER STEERING STOPPED WORKING. I PUT THE CAR IN NEUTRAL & COASTED TO A STOP. I TURNED THE CAR OFF, WAITED A MINUTE, & THEN TURNED THE KEY AGAIN. AT THAT TIME, THE CAR STARTED UP AGAIN & I TOOK IT DIRECTLY HOME. IN THE DAYS FOLLOWING THIS INCIDENT, SEVERAL DIFFERENT TIMES THE IGNITION WOULD GO OF BY ITSELF. IT FELT AS IF THE KEY WAS NOT STAYING IN THE ON POSITION. NOT BEING AWARE OF A WARRANTY FROM SATURN, I TOOK IT TO A LOCAL REPAIR SHOP. WHEN THE MECHANIC TRIED TO TAKE THE KEY OUT OF THE IGNITION, IT WOULD NOT TURN OFF OR COME OUT OF THE STEERING COLUMN. HE WAS FORCED TO DISCONNECT THE BATTERY IN ORDER TO TURN THE IGNITION OFF & NEEDED TO REPLACE THE PART IN

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THE STEERING COLUMN WHERE THE KEY GOES IN. BECAUSE THE MECHANIC HAD TO DISCONNECT THE BATTERY, I WAS ALSO FORCED TO TAKE THE CAR TO THE DEALERSHIP A FEW DAYS LATER TO HAVE MY REMOTE LOCK REPROGRAMMED. I HAD TO PAY OUT OF POCKET FOR BOTH OF THESE REPAIRS, BECAUSE I WAS UNAWARE THAT GM HAD A SPECIAL WARRANTY COVERING SUCH ISSUES. I NEVER RECEIVED A LETTER ABOUT THIS PROBLEM, BUT IT IS A RECALL ISSUE IN OTHER STATES. *TR STATEN ISLAND NY Failure Date: 06/17/2013

13 10573099 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 60 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE WAS MANEUVERED TO THE SIDE OF THE ROAD AND WAS RESTARTED. ONCE THE CONTACT REACHED HER DESTINATION, THE KEY WOULD NOT TURN IN THE IGNITION TO SHUT THE VEHICLE OFF. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC, WHO REPLACED THE IGNITION SWITCH. THE CONTACT LATER RECEIVED NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER 14V047000 (AIR BAGS, ELECTRICAL SYSTEM). THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 76,400. BIDDEFORDME Failure Date: 06/10/2013

13 10515870 SATURN ION 2006 Electrical IN AUGUST OF 2008 AT APPX 37000 MILES, THE IGNITION SWITCH LOCKED IN THE 'RUN' POSITION. SINCE THE CAR WAS A MANUAL, I STALLED IT OUT AND CALLED A LOCKSMITH, WHO COULD NOT REMOVE OR TURN THE KEY EITHER. HE DISCONNECTED THE CAR FROM THE BATTERY SO THAT IT WOULD NOT DRAIN DUE TO THE ACCESSORIES STILL BEING ACTIVE. HE TOLD ME HOW TO RECONNECT THE BATTERY SO THAT I COULD DRIVE IN FOR REPAIRS. I HAVE NOT HAD ANY MORE PROBLEMS UNTIL YESTERDAY (JUNE 2013) AT APPX 100000 MILES. THE IGNITION WOULD NOT TURN BEYOND THE ACCESSORIES POSITION. AFTER SEVERAL ATTEMPTS, KEY POSITIONS, CLUTCH POSITIONS, I WAS ABLE TO START THE CAR AND IMMEDIATELY DROVE IT TO A REPAIR CENTER. I HAVE SEEN NUMEROUS SIMILAR COMPLAINTS ON THIS WEBSITE AND YET THERE

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ARE NO RECALLS FOR THIS FAULTY IGNITION PROBLEM. I HAVE HAD THE ISSUE FROM BOTH SIDES (COULDN'T TURN OFF AND COULDN'T TURN ON).

*TR KNOXVILLE TN Failure Date: 06/09/2013

13 10514409 SATURN ION 2006 Electrical THE IGNITION WOULDNT TURN OFF, THE KEY CAME OUT, LEAVING THE CAR RUNNING. I TRIED WIGGLING THE KEY, CHECKING THE SHIFTER, EVERYTHING, THIS IS THE 2ND TIME THIS HAS HAPPENED. IVE SEEN AN EXTREME AMOUNT OF COMPLAINTS ABOUT THIS, AND FEEL SOMETHING SHOULD BE DONE, GM IS LOOSING A LOT OF BUSINESS DUE TO NOT SOLVING THIS ISSUE. *TR

CHITTENANGO NY Failure Date: 05/30/2013

13 10514095 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE IGNITION FAILED AND THE KEY COULD NOT BE TURNED OR RELEASED FROM THE IGNITION TO SHUT OFF THE ENGINE. THE BATTERY AND FUEL SENSOR WAS DISCONNECTED IN ORDER TO POWER THE VEHICLE OFF. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 100,000.

OMAHA NE Failure Date: 05/28/2013

13 10511601 SATURN ION 2006 Electrical I WAS DRIVING MY SATURN ION 2 UNDER NORMAL CONDITIONS 5/6/13. I PARKED THE VEHICLE AND ATTEMPTED TO TURN IT OFF BUT THE KEY WOULD NOT MOVE. THE IGNITION WAS LOCKED. I COULD NOT TURN OFF THE ION. I DROVE TO A MECHANIC, WHO DISCONNECTED THE BATTERY. I PAID \$292.68 FOR A NEW IGNITION LOCK AND IGNITION CYLINDER. I SEE HUNDREDS OR THOUSANDS OF SIMILAR COMPLAINTS ONLINE YET AT NO POINT DID GM NOTIFY ME OF THE POTENTIAL PROBLEM NOR OFFER TO FIX IT. *TR TUCSON AZ Failure Date:

05/06/2013

13 10510992 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT HE WAS UNABLE TO TURN THE IGNITION TO THE OFF POSITION TO REMOVE THE KEY. THE VEHICLE REMAINED

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POWERED ON AND THE CONTACT HAD TO DISCONNECT A WIRE UNDER THE STEERING COLUMN TO TURN OFF THE VEHICLE. THE CHECK ENGINE WARNING LIGHT WOULD OCCASIONALLY ILLUMINATE. THE VEHICLE WAS INSPECTED BY THE DEALER HOWEVER THE CAUSE OF THE FAILURE WAS UNDETERMINED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE BUT OFFERED NO FURTHER ASSISTANCE. THE FAILURE AND CURRENT MILEAGE WAS 57,117.

ALEXANDRIA VA Failure Date: 05/04/2013

13 10616146 SATURN ION 2006 Electrical WHEN MY CAR FIRST STARTED CUTTING ITSELF OFF WHILE DRIVING ON THE INTERSTATE OR ROADS, R WHEN TURNING KEY TO TURN CAR OFF, THE KEY WOULDN'T TURN CAR OFF. YOU CAN REMOVE THE KEY BUT CAR IS STILL ON. THE DOORS WILL NOT UNLOCK TILL THE STARTER SWITCH LOCKS ITSELF INTO OFF. YOU CAN PUT CAR INTO PARK AND KEY WILL NOT TURN OFF. I STRONGLY FEEL THAT THIS GOES ALONG WITH THE PROBLEM OF THE KEY TURNING CAR OFF WHILE YOU ARE DRIVING. THAT RECALL WAS DONE BUT WE STILL HAVE THE PROBLEM OF NOT BEING ABLE TO TURN CAR OFF WITH THE KEY. IF YOU REMOVE THE KEY CAR IS STILL ON, THIS IS A PROBLEM AS SOMETIMES YOU CAN NOT SIT THERE WAITING ON CAR TO SHUT OFF AND THIS WORRIES ME AS TO SAFETY. *TR SLIDELL LA Failure Date: 05/03/2013

13 10569424 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE SHE ATTEMPTED TO START THE VEHICLE BUT THE KEY WOULD NOT TURN IN THE IGNITION SWITCH. THE FAILURE WAS RECURRING. ADDITIONALLY, THE KEY WOULD BECOME STUCK IN THE IGNITION OR WOULD NOT TURN WHEN THE CONTACT ATTEMPTED TO SHUT THE ENGINE OFF. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT THE IGNITION SWITCH WOULD NEED TO BE REPLACED. THE MECHANIC REPLACED THE IGNITION SWITCH. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 55,000. TROTWOODOH Failure Date: 05/01/2013

13 10663991 SATURN ION 2006 Electrical I PURCHASED MY VEHICLE IN APR 2013 FROM A USED DEALER. SHORTLY AFTER MY PURCHASE I BEGAN TO

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EXPERIENCE AN ISSUE WITH MY VEHICLE GOING INTO REDUCED POWER MODE, THUS DEGRADING THE POWER THAT THE ENGINE WAS ABLE TO PUT OUT AFFECTING MY ABILITY TO ACCELERATE. AFTER OVER A YEAR OF TAKING MY VEHICLE TO DIFFERENT SHOPS TO BE REPAIRED, IT WAS DETERMINED THAT MY VEHICLE HAS A TECHNICAL SERVICE BULLETIN FOR THE ECM. GM RELEASED A SERIES OF ECM SERIAL / PART NUMBERS THAT WERE KNOWN TO BE AN ISSUE, AND THAT WAS ALSO IN THE TSB. I AM UNCLEAR ON HOW GM IS ABLE TO NARROW THIS ISSUE DOWN TO A SPECIFIC SERIES OF SERIAL / PART NUMBERS BUT THEY HAVE NOT ISSUED A RECALL OR SPECIAL CONSIDERATION ON THIS PART. THIS DEFECTIVE PART IS MOST DEFINITELY A SAFETY ISSUE AS I STATED ABOVE IT PREVENTS THE VEHICLE FROM ACCELERATING IN THE MANNER THAT IT SHOULD. *TR NEWPORT NEWS VA Failure Date: 04/30/2013

13 10510160 SATURN ION 2006 Electrical THE KEY STICKS IN IGNITION AND THE CAR CAN'T BE TURNED OFF UNLESS THE BATTERY IS DISCONNECTED OR THE FUEL PUMP IS DISCONNECTED. THIS CAUSES A SAFETY HAZARD TO THE AVERAGE USER, LIKE MYSELF, WHO ISN'T AWARE WHAT NEEDS TO BE DONE POSES THE RISK OF BEING SHOCKED OR BURNED TRYING TO TURN OFF THE CAR. *TR SACRAMENTO CA Failure Date: 04/29/2013

13 10582764 SATURN ION 2006 Electrical 2006 SATURN ION. CONSUMER WRITES IN REGARDS TO IGNITION PROBLEMS. *SMD THE CONSUMER IS SEEKING REIMBURSEMENT FOR THE IGNITION REPLACEMENT HE PAID FOR LAST YEAR. ON FRIDAY APRIL 19, 2013, THE CONSUMER'S WIFE AND DAUGHTER PARKED THE VEHICLE AND TRIED TO TURN THE VEHICLE OFF. BUT, THE VEHICLE WOULD NOT TURN OFF. IN FACT, THE KEY WOULD NOT TURN IN ANY DIRECTION AT ALL. IN ORDER TO SHUT THE VEHICLE OFF, THE CONSUMER PULLED A FUSE, THE NEXT DAY, THE VEHICLE WAS TAKEN TO THE DEALER, AND ONCE AGAIN, THE VEHICLE COULD NOT BE TURNED OFF. THE DEALER INFORMED THE CONSUMER, THEY HAD TO BREAK THE KEY OFF TO

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REMOVE THE IGNITION CYLINDER AND REPLACED IT. *JB NEW
BALTIMORE MI Failure Date: 04/19/2013

13 10507066 SATURN ION 2006 Electrical 2006 SATURN ION MANUAL
TRANS. KEY GOT STUCK IN THE IGNITION IN THE ON POSITION. TO TURN CAR
OFF, NEED TO STALL ENGINE (POP CLUTCH), THEN DISCONNECT BATTERY
SINCE ELECTRICAL CIRCUITS REMAIN ON. REPAIR WAS IGNITION LOCK
REPLACEMENT BY DEALER (APPROX \$400). BASED ON COMMENTS AT NHTSA
AND OTHER SITES, THIS IS A VERY COMMON PROBLEM FOR THIS VEHICLE
TYPE. *TR HENDERSON NV Failure Date: 03/30/2013

13 10599104 SATURN ION 2006 Electrical I FIRST BOUGHT MY 2006
SATURN ION IN MARCH OF 2013. THREE DAYS LATER I NOTICE THAT WHEN I
WOULD GET ON THE HIGHWAY MY CAR WOULD SWAY EXTREMELY BAD. OUR
HWY SPEED IS 75. GOING 70MPH WAS TOO MUCH AND IT WOULD SWAY A LOT.
MIND YOU I WAS PREGNANT AT THE TIME. THE CAR SPUN OUT AS I WAS
EXITING THE HIGHWAY. I WAS TERRIFIED BECAUSE CARS WERE RIGHT BEHIND
ME. THANK GOD I GOT OUT OF THE WAY BEFORE I GOT HIT. YOU CAN
UNDERSTAND HOW UPSET I WAS DUE TO THE FACT THAT I WAS 4MONTHS
PREGNANT AT THE TIME. SINCE THEN MY HUSBAND HAS SPUN OUT 5 TIMES
DRIVING OUR CAR. WE'VE TAKING IT TO THE MECHANICS MULTIPLE TIMES AND
THEY DON'T EVEN KNOW WHAT TO DO WITH IT. OUR WHEEL ALIGNMENTS ARE
FINE. ALSO, OUR KEY GETS STUCK IN THE IGNITION A LOT UPON TURNING IT
OFF. SO WE HAVE TO USE THE BUTTON WHICH IS IN THE STEERING WHEEL
JUST TO GET THEM OUT. ALSO, LATELY THE CAR PICKS AND CHOOSES WHEN
IT WANTS TO ACCELERATE. LATELY I CAN FLOOR IT AND THE CAR WILL STILL
BE GOING 30MPH. ALSO, LATELY WHEN WE GO TO TURN ON THE CAR, IT TAKES
AWHILE AND MAKES A SOUND AS IF THE BATTERY IS DEAD, BUT THEN IT
SOON COMES ON. I HAVE HAD NOTHING BUT PROBLEMS WITH THIS CAR FROM
THE START. I THOUGHT THIS WAS A GOOD BUY, BUT EVERYDAY I REGRET IT
AND I FEAR FOR ME, MY HUSBAND, AND MY CHILD'S SAFETY. PLEASE DO
SOMETHING ABOUT THIS ISSUE. MATTER OF FACT JUST TAKE OUR CARS. WE

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DON'T NEED THEM FIXED. JUST TAKE THEM PLEASE! *TR KILLEEN

TX Failure Date: 03/25/2013

13 10575616 SATURN ION 2006 Electrical 2006 SATURN ION.
CONSUMER WRITES IN REGARDS TO IGNITION SWITCH MALFUNCTION. *SMD
THE CONSUMER STATED THE KEY BECAME STUCK IN THE ON POSITION, AND
HE WAS UNABLE TO SHUT OFF THE ENGINE. ACCORDING TO THE INVOICE,
THE IGNITION LOCK CYLINDER CAME APART. THE IGNITION LOCK CYLINDER
WAS REPLACED. *JB SUN CITY AZ Failure Date: 03/05/2013

13 10576564 SATURN ION 2006 Electrical KEYS OFTEN GET STUCK IN
IGNITION UPON TURNING THE ENGINE OFF. TIME IT TAKES TO GET KEYS OUT
VARIES. *TR FOND DU LAC WI Failure Date: 03/04/2013

13 10584343 SATURN ION 2006 Electrical IN THE FIRST WEEK OF
MARCH I CALLED MY DEALERSHIP ABOUT THE IGNITION RECALL AND WAS
TOLD TO WAIT UNTIL I GOT A RECALL NOTICE. IN MID-MARCH I RECEIVED A
RECALL NOTICE AND WAS TOLD THAT THE PARTS WERE NOT IN AND TO CALL
AT THE END OF MARCH. I CALLED AT THE END OF MARCH AND WAS TOLD
THAT THE PARTS WERE NOT IN AND I SHOULD CALL THE BEGINNING OF APRIL. I
CALLED THE BEGINNING OF APRIL AND WAS TOLD THE PARTS WERE ON
ORDER AND I SHOULD CALL THE NEXT WEEK. I CALLED THE NEXT WEEK AND
THE PARTS WERE NOT IN. LAST WEEK I RECEIVED A NOTICE THAT I HAD NOT
RESPONDED TO THE RECALL NOTICE AND RECEIVED ANOTHER RECALL
NOTICE THIS WEEK. WHEN I CALLED TODAY I WAS TOLD THAT THEY HAD NO
RECORD OF MY PRIOR CALLS AND WOULD HAVE TO ORDER THE PARTS. GM IS
CONDUCTING A FRAUDULENT RECALL AND TRYING TO SHIFT THE BURDEN OF
LIABILITY TO THE CONSUMER AND SHIFT THE BURDEN OF PROOF FOR ANY
LIABILITY TO THE CONSUMER FOR NOT COMPLYING WITH THE RECALL, WHEN
THE RECALL IS ILLUSORY. I WANT THIS NOTED ON THE RECORD. *TR
WEST ROXBURY MA Failure Date: 03/04/2013

13 10499532 SATURN ION 2006 Electrical MY KEY BECAME STUCK IN
THE IGNITION AND WOULD NOT TURN WHILE THE CAR WAS STILL RUNNING. I

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HAD TO PULL THE FUEL INJECTOR FUSE AND DISCONNECT MY BATTERY TO TURN THE CAR OFF. IN RESEARCHING THIS PROBLEM ONLINE, I'VE FOUND THAT TONS OF OTHER SATURN OWNERS HAVE ENCOUNTERED THIS SAME PROBLEM WITH THEIR IGNITION CYLINDERS. I BELIEVE SINCE THIS IS SUCH AN EXPENSIVE AND COMMON PROBLEM, THAT THERE SHOULD BE A RECALL MADE ON THIS PART. *TR MARRERO LA Failure Date: 02/18/2013

13 10569066 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT AFTER STARTING THE ENGINE, THE KEY BECAME STUCK IN THE IGNITION SWITCH AND THE VEHICLE COULD NOT BE TURNED OFF. THE CONTACT INDICATED THAT ON SOME OCCASIONS THE BATTERY WOULD BECOME DRAINED BECAUSE THE KEY COULD NOT BE REMOVED. THE VEHICLE WAS DIAGNOSED AND REPAIRED BY THE DEALER AND THE IGNITION SWITCH WAS REPLACED BUT THE FAILURE PERSISTED. THE DEALER THEN REPLACED THE IGNITION MICRO SWITCH AND THE DEFECT WAS REMEDIATED. THE MANUFACTURER WAS NOT NOTIFIED OF THE DEFECT. THE FAILURE MILEAGE WAS 25,000. CHARLOTTE NC Failure Date: 02/13/2013

13 10496809 SATURN ION 2006 Electrical MY CAR WILL NOT START WHEN IT IS COLD IT HAS TO WARM UP BEFORE IT WILL START RIGHT UP NOW WHEN IT IS WARM OUT SIDE NOT COLD IT STARTS RIGHT UP. THEN MY KEY GOT STUCK IN THE ON POSITION AND COULD NOT CUT THE CAR OFF. HAD TO LOOK ON GOOGLE FOR OTHER SIMILAR PROBLEMS TO FIND OUT HOW TO GET THE CAR TO TURN OFF. *TR JACKSONVILLE FL Failure Date: 02/05/2013

13 10493188 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE KEY BECAME STUCK IN THE IGNITION AND THE CONTACT WAS UNABLE TO POWER OFF THE VEHICLE. THE CONTACT TOOK THE VEHICLE TO THE DEALER FOR DIAGNOSTIC TESTING AND WAS ADVISED THAT A FOREIGN OBJECT HAD BECOME FRACTURED INSIDE OF THE IGNITION SWITCH. THE DEALER REPLACED THE IGNITION SWITCH. THE

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FAILURE MILEAGE WAS 69,000. FONTANA WI Failure Date:
01/15/2013

13 10555119 SATURN ION 2006 Electrical ON SOME COLD DAYS, THE CAR WILL NOT START. THIS IS AN INTERMITTENT PROBLEM. THE LIGHTS, RADIO, ETC. WILL TURN ON WHEN THE KEY IS TURNED, BUT THE CAR WILL NOT START AND THE ANTI-THEFT INDICATOR LIGHT WILL BLINK. YOU HAVE TO WAIT ANYWHERE FROM 10-30 MINUTES FOR THE ANTI-THEFT SYSTEM TO RESET TO ALLOW THE VEHICLE TO START. I ONLY HAVE THIS PROBLEM ON COLD DAYS. THIS HAS HAPPENED MULTIPLE TIMES AND WE'VE CONTACTED GM TWICE, BUT THEY SAY THEY HAVE NEVER HEARD OF ANY COMPLAINTS.

*TR HOLMEN WI Failure Date: 12/12/2012

13 10487835 SATURN ION 2006 Electrical PUT THE KEY IN AND NOW IT WILL NOT SHUT OFF....HAD TO PULL FUSE...KEY WILL NOT TURN BACK AND CAN NOT GET IT OUT. *TR GROSSE POINTE WOODS MI Failure Date:
12/03/2012

13 10519427 SATURN ION 2006 Electrical KEY BECAME STUCK IN IGNITION. COULD NOT REMOVE, CAR WOULD NOT SHUT OFF. EMERGENCY IGNITION RELEASE DID NOT WORK. TOOK CAR TO AUTHORIZED GM DEALER, WAS TOLD THE IGNITION CYLINDER AND HOUSING HAD FALLEN APART AND NEEDED TO BE REPLACED, AND THAT IT IS FREQUENTLY SEEN WITH THIS CAR MODEL. TOTAL REPAIR COST \$569.97. *TR PITTSBURGH PA

Failure Date: 11/13/2012

13 10481253 SATURN ION 2006 Electrical I HAVE HAD A SLIGHT PROBLEM WITH MY SATURN ION SINCE I HAVE PURCHASED IT FROM MY DEALERSHIP. THE KEY WILL GET STUCK EVERY OTHER TIME I HAVE TRIED TO SHUT IT OFF. IT WAS A MINOR INCONVENIENCE AT THE MOST. BUT YESTERDAY I HAD MY KEY GET STUCK WHILE THE VEHICLE WAS RUNNING! I HAD TO HAVE THE BATTERY DISCONNECTED AND PULL A FUSE JUST TO GET IT TO SHUT OFF. I LOOKED ONLINE FOR HOURS AND HOURS AND FOUND OUT IT IS MOST LIKELY THE IGNITION LOCK CYLINDER. THERE WERE SO MANY COMPLAINTS

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ON THE SATURN IONS DOING THIS I WAS SHOCKED THAT A RECALL HAS NOT BEEN ISSUED. I AM FRUSTRATED AT THE DEALERSHIP SAYING IT WILL BE \$90 JUST TO LOOK AT IT, AND THEN THEY WILL GIVE ME AN ESTIMATE. ONLINE I HAVE SEEN THAT THE AVERAGE COST PAID TO HAVE THIS FIXED IS \$300-\$500. WHY SHOULD I HAVE TO SPEND MORE OF MY HARD EARNED MONEY IF THIS IS CLEARLY THE MANUFACTURERS FAULT? IF NOTHING IS DONE ABOUT THIS I WILL HAVE LOST ALL FAITH IN PEOPLE. *TR FERNLEY NV

Failure Date: 10/19/2012

13 10482243 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE KEY BECAME LODGED IN THE IGNITION AND SHE WAS UNABLE TO GET IT OUT. THE VEHICLE WAS TAKEN TO THE DEALER WHO DIAGNOSED THAT THE CYLINDER NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE WHO DID NOT OFFER ANY ASSISTANCE SINCE THE VEHICLE WAS NOT INCLUDED ON ANY RECALLS. THE FAILURE MILEAGE WAS 45,000. THE VIN WAS UNAVAILABLE. BAYSIDE NY Failure Date: 10/18/2012

13 10479843 SATURN ION 2006 Electrical THIS IS THE SECOND TIME THIS HAS HAPPEN. MY KEY IS STUCK IN THE IGNITION AND WONT TURN OFF. I BELIEVE GM SHOULD HELP RESOLVE THIS ONGOING PROBLEM WITH THESE IGNITION SWITCHES. FOR SOME REASON I WAS UNABLE TO PUT THE DATE THAT THIS FIRST HAPPEN, (MAY, 2011) AND NOW AGAIN THIS WEEK. *TR DENVER CO Failure Date: 10/11/2012

13 10479227 SATURN ION 2006 Electrical I AM UNABLE TO TURN OFF IGNITION, CAN "NOT" TURN KEY TO THE OFF POSITION TO RELEASE KEY. CAR IS IN THE PARK GEAR AND REMAINING RUNNING. AFTER MANY CALLS FOR HELP I LEARNED I COULD PULL THE FUSE TO TURN CAR OFF BUT KEY STILL WILL NOT RELEASE. PLEASE READ ONLINE ABOUT MANY OTHER SATURN CUSTOMERS HAVING THE SAME TROUBLE I AM HAVING WITH MY 2006 SATURN ION WITH THE KEY STUCK IN THE ON POSITION. IT APPEARS THAT THERE ARE MANY SATURN OWNERS WITH THE SAME PROBLEM CAN YOU PLEASE

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HELP CAN NOT AFFORD TO FIX CAR HOPING THIS IS PART OF A RECALL BUT HAVE NOT BEEN ABLE TO FIND THAT INFORMATION YET. *TR

DANBURY CT Failure Date: 10/05/2012

13 10481246 SATURN ION 2006 Electrical POWER STEERING REPEATEDLY SHOWS UP ON THE DASH AND THE POWER STEERING DOES SEEM TIGHT AND ITS A LOUD CLUNK WHEN YOU TURN THE WHEEL BACK AND FOURTH SLOWLY. ITS COMMON AND THERE HAS BEEN A RECALL IN SOME STATES A LOT OF PEOPLE GOT THIS PAID FOR AND ITS 1200 TO FIX. *TR

COLUMBUS OH Failure Date: 10/05/2012

13 10605601 SATURN ION 2006 Electrical ON OR ABOUT 9/12/2012, I WAS DRIVING IN MY SATURN ION GOING 45 MILES AN HOUR, IN HEAVY MORNING TRAFFIC, WHEN IN AN INSTANT MY CAR DECELERATED AND WAS AT A SLOW CRAWL. I COULD NOT GET ANY ACCELERATION EVEN WHEN PRESSING THE GAS. I WAS ONLY A COUPLE BLOCKS AWAY FROM WORK, SO I COASTED UNTIL I GOT THERE. I WAS ALMOST HIT. BUT I COULD NOT GO ANY FASTER. I WAS AFRAID TO TURN OFF THE CAR FOR FEAR THAT IT WOULD NOT START UP AGAIN. I WAS AFRAID TO DRIVE IT AND I CALLED TO HAVE IT TOWED TO THE DEALERSHIP TO HAVE IT LOOKED AT. HENDERSON CHEVROLET LOOKED AT IT AND SAID THAT IT WAS THE COMPUTER MOTHERBOARD OF THE CAR. THIS WAS REPLACED AT A COST TO ME OF \$800.00+. IT HAPPENED AGAIN ON 11/20/12. THE CAR WENT FROM 30 TO 5 MILES PER HOUR IN A SPLIT SECOND! NO WARNINGS. I TOOK IT BACK TO THE DEALERSHIP. THEY SAID THAT THEY HAD NO IDEA WHAT WAS GOING ON WITH IT NOR WHY IT WAS DOING THIS. THEIR SUGGESTION TO ME WAS TO GET ANOTHER VEHICLE. WHAT MY SATURN DID IS THE SAME THING DESCRIBED IN THE IGNITION RECALL. WHEN THIS HAPPENED TO ME, THERE WAS NO RECALL. NO ONE THOUGHT OF LOOKING AT THE IGNITION. WHEN I LOST POWER, MY THOUGHT WAS NOT GEE, MAYBE MY KEYS ARE TOO HEAVY & MY CAR TURNED OFF! ME SEE IF MY IGNITION TURNED OFF WHEN I WENT OVER THAT BUMP. HAD THE RECALL IGNITION PROBLEM HAD BEEN SOMETHING THAT GM WAS AWARE OF AT THE TIME AND NOTICE WAS RECEIVED, THE MECHANIC WOULD HAVE

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KNOWN THAT THIS WAS THE PROBLEM. BUT I REPLACED THE BRAIN OF MY CAR AT \$800 WHEN IT WAS NOT NEEDED. NOT WANTING IT TO HAPPEN AGAIN (SAY ON THE FREEWAY), I TRADED IN THE CAR. I FEEL THAT I SHOULD BE REIMBURSED FOR THE COSTS I PAID TO REPAIR MY VEHICLE WHEN IT SHOULD HAVE BEEN TAKEN CARE OF BY THE RECALL. MY EXPERIENCE HAPPENED BEFORE ANYONE KNEW ABOUT THIS KIND OF THING HAPPENING TO THESE VEHICLES. THE CONSUMER HAS SINCE TRADED THE VEHICLE.
UPDATED 07/28/14 LAS VEGAS NV Failure Date: 09/18/2012

13 10475046 SATURN ION 2006 Electrical IGNITION WOULD NOT SHUT OFF WOULD NOT RELEASE TO TURN OFF I SEE THERE IS OTHER VEH. HAVING SAME ISSUES WE NEED THIS FIXED SO WE DON'T RUN INTO MORE PROBLEMS THAT COULD GO WRONG (LIKE NEW MOTORS) CAN'T SHUT OFF MOTORS AND THEN STARTERS GET WORN QUICKLY JUST A THOUGHT. *TR
DOVER TN Failure Date: 09/11/2012

13 10618777 SATURN ION 2006 Electrical ABOUT TWO YEARS AGO I STARTED EXPERIENCING PROBLEMS WITH THE IGNITION SWITCH ON MY 2006 SATURN ION 2. THE KEY WOULD GET STUCK IN THERE, OR BE HARD TO PUT IT IN ALL THE WAY BEFORE STARTING THE CAR. AT TIMES THE ENGINE WOULD STAY ON EVEN AFTER KEY WAS OUT AND ALL THE INSTRUMENT CLUSTER LIGHTS WOULD ALL COME ON EVEN WHEN THE ENGINE WAS OFF. SUDDENLY MY INSTRUMENT CLUSTER STOPPED WORKING ALL TOGETHER (ALL GAUGES DEAD) WITH THE EXCEPTION OF THE WARNING LIGHTS. THEY WOULD ALWAYS STAY ON EVEN WHEN CAR WAS OFF AND KEY WAS OUT. LATER, JUST AS SUDDEN THE CLUSTER WORKED FINE AGAIN, ONLY TO DIE A MONTH LATER LEAVING ALL WARNING LIGHTS ALWAYS ON AGAIN. WHILE ALL THIS WAS HAPPENING I WAS STILL HAVING ISSUES WITH THE IGNITION. MECHANIC TOLD ME THAT THE IGNITION SWITCH WAS CAUSING THE CLUSTER TO MALFUNCTION AND EVENTUALLY BURNED IT OUT. BECAUSE OF FINANCIAL ISSUES I WAS UNABLE TO REPLACE THE SWITCH OR THE CLUSTER AT THE TIME. WHEN I RECEIVED THE IGNITION SWITCH RECALL LETTER, I TOOK IT TO GET REPLACED AND EXPLAINED THE CLUSTER SITUATION BUT

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DEALERSHIP REFUSED TO REPLACE THE CLUSTER AND SAID IT WAS A DIFFERENT ISSUE. FOR MONTHS I HAVE NOT BEEN ABLE TO TELL HOW MUCH GAS I HAVE, HOW FAST I'M DRIVING OR THE TEMPERATURE OF THE CAR. IT'S FRUSTRATING AND EXPENSIVE TO REPAIR. I HAVE STAYED STRANDED ON THE HIGHWAY WITH MY CHILDREN SEVERAL TIMES, BUT GM WILL NOT HELP RESOLVE THE ELECTRICAL ISSUE. *TR BROWNSVILLE TX Failure Date: 09/06/2012

13 10481475 SATURN ION 2006 Electrical THE KEY IS STUCK IN THE ON POSITION IN THE IGNITION SWITCH AND WILL NOT COME OUT. THIS HAS HAPPENED TWICE. HAD IT REPAIRED ON 08/28/2012 AND HAPPENED AGAIN ON 10/20/2012. *TR SALEM OR Failure Date: 08/28/2012

13 10472569 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE IGNITION FAILED AND AS A RESULT, HE WAS UNABLE TO TURN THE IGNITION TO THE OFF POSITION. THE CONTACT MENTIONED THAT IN ORDER TO TURN OFF THE VEHICLE HE HAD TO DISCONNECT THE BATTERY. THE VEHICLE WAS TAKEN TO THE DEALER WHO DIAGNOSED THAT THE IGNITION LOCK CYLINDER AND THE IGNITION LOCK HOUSING NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 62,000. ASHVILLE NC Failure Date: 08/25/2012

13 10471852 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT WHILE PARKED HE WAS UNABLE TO REMOVE THE KEY FROM THE IGNITION. THE CONTACT HAD TO REMOVE A FUSE IN ORDER TO SHUT THE VEHICLE OFF. THE VEHICLE WAS TAKEN TO THE DEALER WHO DIAGNOSE THAT THE IGNITION CYLINDER NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 100,000. SPARTA NJ Failure Date: 08/21/2012

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13 10478025 SATURN ION 2006 Electrical IGNITION SWITCH WENT BAD,
KEYS WERE STUCK IN THE IGNITION AND IT WOULD NOT TURN OFF. *TR
GENEVA NY Failure Date: 08/20/2012

13 10470898 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A
2006 SATURN ION. THE CONTACT STATED THAT THE IGNITION KEY SEIZED IN
THE ON POSITION, WHICH PREVENTED HIM FROM TURNING THE ENGINE
OFF AND REMOVING THE KEY FROM THE IGNITION. THE VEHICLE WAS TAKEN
TO AN INDEPENDENT MECHANIC WHO STATED THAT THE IGNITION NEEDED TO
BE REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE WHO
DID NOT OFFER ANY ASSISTANCE SINCE THE VEHICLE WAS NOT INCLUDED IN
ANY RECALLS. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS NOT
AVAILABLE. THE FAILURE MILEAGE WAS 59,500. UPPER DARBY
PA Failure Date: 08/14/2012

13 10470283 SATURN ION 2006 Electrical MY KEY IS LOCKED IN THE
IGNITION IN THE ON POSITION, AND WILL NOT TURN TO OFF, THE ONLY WAY TO
TURN OFF THE VEHICLE IS TO STALL IT , AND DISCONNECT THE BATTERY
WIRES TO KEEP THE BATTERY FROM DRAINING DOWN TOO MUCH. *TR
SHELBYVILLE TN Failure Date: 08/11/2012

13 10469726 SATURN ION 2006 Electrical THE IGNITION LOCK
CYLINDER IN MY VEHICLE SEIZED UP - MY CAR WAS RUNNING, AND I WAS
UNABLE TO TURN THE KEY OR TURN THE CAR OFF, THOUGH I CAN REMOVE
THE KEY AND THE CAR STAYS RUNNING. THE KEY IS STILL STUCK TO "ON" AND
THE ONLY WAY I'M ABLE TO TURN THE CAR OFF IS TO STALL IT (MANUAL
TRANSMISSION) AND PULL THE BATTERY FUSE. FROM READING FORUMS ON
THIS PROBLEM I KNOW THIS IS A VERY, VERY COMMON PROBLEM FOR SATURN
IONS. THIS PART ABSOLUTELY NEEDS TO BE RECALLED. IN THE MEANTIME, TO
SAVE HUNDREDS AT THE DEALER I WILL HAVE TO REPLACE THE PART MYSELF.
*TR MIAMIFL Failure Date: 08/08/2012

13 10469211 SATURN ION 2006 Electrical I AM NOT ABLE TO TURN OFF
THE CAR. THE KEY WILL NOT TURN TO SHUT OFF THE CAR. I HAD TO FIND THE

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FUSE FOR THE IGNITION IN ORDER TO BE ABLE TO TURN OFF THE CAR. I HAVE READ THAT THERE ARE MANY PEOPLE HAVING THIS ISSUE AND THIS COULD HAVE BEEN A DISASTER IF I WERE OUT OF TOWN. I CAN'T BELIEVE THERE IS NOT A RECALL FOR THIS ISSUE. THIS ALSO HAPPENED TO MY SON WHO HAS THE SAME MODEL AND YEAR THAT I HAVE. I DON'T KNOW HOW I AM GOING TO GET GAS AS YOU HAVE TO TURN THE CAR OFF TO DO THIS, AS IT IS A FEDERAL REGULATION. *TR LEXINGTON SC Failure Date: 08/04/2012

13 10583149 SATURN ION 2006 Electrical I HIT A BUMP IN THE ROAD AND MY CAR SHUT OFF - KEYS BECAME STUCK IN IGNITION SWITCH. I ALREADY HAD TO HAVE MY IGNITION SWITCH REPAIRED, BUT NOBODY SEEMS TO BE ABLE TO TELL ME HOW TO GET REIMBURSED, AND I HAVE NOT RECEIVED ANY NOTIFICATION TO DO SO, EVEN THOUGH WE WERE TOLD WE WOULD RECEIVE INFORMATION ABOUT THIS THE FIRST WEEK OF APRIL. I HAVE TRIED TO CALL YOUR CONTACT NUMBERS BUT ALWAYS GET A RUN-AROUND AND THEY ALL SAY YOU HAVE TO WAIT UNTIL THE LETTER COMES OUT THE FIRST WEEK OF APRIL. THE FIRST WEEK OF APRIL HAS PAST AND I HAVE NOT RECEIVED ANY NOTIFICATION ON HOW TO GET MY REIMBURSEMENT. I WOULD LIKE FOR SOMEONE TO LET ME KNOW HOW TO GET MY FORM FOR REIMBURSEMENT. *TT KNOXVILLE TN Failure Date: 07/28/2012

13 10468061 SATURN ION 2006 Electrical RECEIVED NOTICE FROM GM REGARDING POWER STEERING ASSIST MOTOR RECALL. DROVE WITH NO POWER STEERING 40 MILES TO LOCAL DEALERSHIP. TOWED IT HOME 4 DAYS LATER. THE CAR HASN'T STARTED SINCE. I WAS AWARE OF THE PASS LOCK PROBLEM AND TOLD THE DEALER THE CAR MIGHT TAKE A FEW TRIES TO START. THE STEERING WHEEL IS NOW CROOKED AND THE KEY STICKS IN THE IGNITION. THIS IS A NEW PROBLEM. FOR THREE HUNDRED DOLLARS THE DEALER SAID HE WOULD FIX IT. HE CLAIMS HE DID THE WORK REQUESTED. I WOULDN'T KNOW BECAUSE THE CAR HASN'T STARTED SINCE. DRIVE IT IN AND TOW IT OUT ...NOW THAT'S CUSTOMER SERVICE FOR YOU!!! A FREE REPAIR COST ME THE USE OF MY CAR AND 200 IN GAS AND TOW EXPENSES. WONDER IF I HAVE POWER STEERING??? HARD TO TRUST A DEALER THAT STATES" I

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NEVER TOUCHED THE COLUMN, YOUR PUMP IS UNDER THE HOOD" PUMP???
EVEN I KNOW THERE IS NO PUMP OR POWER STEERING FLUID. *TR
ROGERS CITY MI Failure Date: 07/17/2012

13 10486510 SATURN ION 2006 Electrical THIS VEHICLE WAS
PURCHASED BRAND NEW AND DRIVEN VERY LITTLE. PROTECTED IN CLOSED
IN GARAGE. DROVE TO COLORADO SPRINGS FOR VACATION AND WENT TO
VISIT RELATIVES. PARKED VEHICLE IN FRONT OF RELATIVE HOME AND THE
KEY COULDN'T BE TURNED TO SHUT OFF THE CAR. FORTUNATELY THERE WAS
A NEIGHBOR OF MY RELATIVES THAT NEW HOW TO SHUT IT OFF BY
DISCONNECTING THE BATTERY CABLES. TO START THE CAR THE CABLES HAD
TO BE HOOKED BACK UP. DROVE TO FERGUSON BUICK GMC IN COLORADO
SPRINGS AND THEY CHECKED IT. THE TUMBLER CAME APART, WON'T TURN
OFF , REPLACED IGNITION LOCK. WAS CHARGED FOR HOUSING KIT (15857948),
CODE CYL, CYLINDER KIT (20869121), LABOR AND COST OF PARTS TOTALLED
\$614.22. WITH ONLY 16, 607 MILES FROM 2006 TO 2012 THIS SHOULD NOT HAVE
HAPPENED. TODAY, NOVEMBER 30, 2012, I WENT TO DRIVE MY VEHICLE AND
WHEN I STARTED THE ENGINE ALL THE LIGHTS ON THE DASH AND MESSAGE
ABOUT STEERING OFF TRAC KEEPS FLASHING AND IT SAID SOMETHING ABOUT
STEERING FLUID, BRAKES AND THE LIGHTS WERE GOING CRAZY. I AM
AFRAID TO DRIVE IT SO I DROVE IT BACK INTO MY GARAGE. COULDN'T
DRIVE IT LIKE THAT. NOW WHAT IS WRONG. THIS VEHICLE HAS BEEN PAID FOR
SINCE 2008 AND ONLY HAS 19, 000 MILES ON IT. MY HUSBAND BOUGHT ME THIS
VEHICLE AS A SURPRISE AND LITTLE DID HE KNOW HE WOULD GET
PANCREATIC CANCER THE FOLLOWING YEAR. HE WANTED ME TO HAVE A
DEPENDABLE EXTRA VEHICLE. I CANNOT KEEP PAYING MONEY TO FIX A
VEHICLE THAT I AM AFRAID TO DRIVE. MAY GET STRANDED SOMEWHERE. I
WOULDN'T FEEL IN GOOD CONSCIOUS TO EVEN SELL IT TO ANYONE. NOT
WORTH WHAT HE PAID FOR IT. *TR NEWCASTLE OK Failure Date:
07/13/2012

13 10464665 SATURN ION 2006 Electrical OUT OF NOWHERE, WHEN I
TURNED MY CAR OFF THE KEY WOULD NOT COME OUT. I HAVE READ ABOUT

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THIS PROBLEM WITH 06 ION'S SEVERAL TIMES AND BELIEVE IT NEEDS INVESTIGATED. THANK YOU! *TR HAYSVILLE KS Failure Date: 07/08/2012

13 10584845 SATURN ION 2006 Electrical 2006 SATURN ION. CONSUMER WRITES IN REGARDS TO VEHICLE SUDDEN ACCELERATION RECALL NOTICE AND REQUESTS REIMBURSEMENT FOR REPAIRS. *SMD THE CONSUMER STATED WHEN SHE GOT IN THE LEFT TURN LANE TO MAKE A TURN, ALL OF A SUDDEN THE VEHICLE TOOK OFF WITHOUT APPLYING THE GAS. HER FOOT WAS ON THE BRAKE AND THE ENGINE BEGAN TO RACE AT A HIGH SPEED. THE INCIDENT OCCURRED A SECOND TIME, WHILE AT A 4-WAY STOP SIGN, THE ENGINE BEGAN RACING, WITH HER FOOT ON THE BRAKE. THE VEHICLE CUT OFF AND THE DASHBOARD WENT BLACK. THE THIRD TIME, IT HAPPENED, SHE WAS PULLING INTO A PARKING SPACE, AND THE ENGINE BEGAN TO RACE AT A HIGH SPEED, SHE WAS UNABLE TO STOP THE VEHICLE, AND EVENTUALLY SHE CRASHED INTO A WALL. *JB LARGO FL Failure Date: 07/05/2012

13 10463334 SATURN ION 2006 Electrical COULD NOT SHUT CAR OFF, KEY IS LOCKED IN IGNITION, COULD NOT GET KEY OUT OF IGNITION. *TR BAKERSFIELD CA Failure Date: 06/27/2012

13 10463441 SATURN ION 2006 Electrical IGNITION KEY CYLINDER FAILURE: THE KEY WOULD TURN BUT NOT ADVANCE BEYOND "RUN" TO START THE ENGINE. AFTER REPLACING THE KEY CYLINDER THE IGNITION KEY WORKS BUT THE IGNITION SWITCH PASSLOCK SYSTEM WOULD NOT ENGAGE; SATURN WAS FAULTED WITH THE EASE OF THEFT OF THEIR VEHICLES PROMPTING THEIR INITIATION OF THE FAILURE-PRONE PASSLOCK SYSTEM. THIS OWNER WORKS IN HIGH RISK/DANGEROUS AREA ON A FEDERAL FACILITY. FORTUNATELY THIS TIME THE INCIDENT OCCURRED AT HOME AFTER DRIVING FROM THAT FACILITY. WE NOTED THERE ARE MANY HUNDREDS OF COMPLAINTS FILED AGAINST GM FOR THIS DEFECT, MANY WITH PERSONAL/ PROPERTY RISK AS NOTED HERE, BUT NOTHING HAS BEEN DONE. IF THIS RECURS WITH PERSONAL DAMAGE WE GUARANTEE THERE WILL BE A

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SIGNIFICANT CLASS ACTION SUIT FILED AGAINST GM WHICH IS LIKELY TO BE HIGHLY SUCCESSFUL; WE ARE SEEKING THE ADVICE OF OUR ATTORNEYS. WE WILL NOT DIVULGE ANY OTHER SUCH OR RELATED INFORMATION AT THIS TIME. WE ADDITIONALLY NOTED TO DATE NOTHING HAS BEEN DONE BY GM TO CORRECT THIS PROBLEM, VI S-A-VIS IN A RECALL OR REFUND FOR TIME/MATERIAL/LABOR OR PERSONAL TIME LOST, OTHER THAN TO DISCONTINUE THE SATURN BRAND. IT HAS BEEN DIFFICULT TO FIND SUITABLE SERVICE OF ANY KIND, MAINLY BECAUSE GM DEALERS REFUSE TO WORK ON SATURNS: "WE HATE THOSE CARS". AT THIS POINT THE REPROGRAMMING FEATURE OF THE DYSFUNCTIONAL PASSLOCK SYSTEM DOES NOT WORK. THE VEHICLE WILL HAVE TO BE TOWED 39 MILES TO A DEALERSHIP. *TR

PERU ME Failure Date: 06/21/2012

13 10474365 SATURN ION 2006 Electrical MY CAR WON'T START DUE TO IGNITION SWITCH MALFUNCTION. I'VE REPLACED IGNITION SWITCH AS SUGGESTED BY OWNER'S MANUAL TO NO AVAIL, PROBLEM PERSISTS. I'VE ALSO TAKEN THE CAR FOR SERVICE TO A CERTIFIED GM/SATURN SERVICE CENTER (DEALER SERVICE). THE CAR BATTERY AND STARTER MOTOR ARE IN GOOD CONDITION. ONLY AFTER MANY, MANY, ATTEMPTS TO START THE CAR IT'LL EVENTUALLY TURN ON. ONCE CAR IS TURN OFF, FOR EXAMPLE STOPPING AT GAS STATION FOR GAS, PROBLEM MANIFESTS ITSELF AGAIN, CAR WON'T START. THERE ARE NUMEROUS ACCOUNTS OF THIS PROBLEM (2006 SATURN ION IGNITION SWITCH MALFUNCTION) FOUND BY DOING AN ONLINE (INTERNET) SEARCH. PLEASE HELP! *TR

LAUDERHILL FL Failure Date: 06/15/2012

13 10457589 SATURN ION 2006 Electrical KEY WAS STUCK IN THE IGNITION WHILE IN THE ON POSITION. LOCK CYLINDER BINDING SEIZED INTO HOUSING. *TR CHARLOTTE NC Failure Date: 04/25/2012

13 10456031 SATURN ION 2006 Electrical I HAVE A 2006 SATURN ION-2. EVERY MORNING WHEN I GET IN MY CAR AND I GO TO START IT DOESN'T START AND THE PASSLOCK LIGHT COMES ON. WHEN I CALLED SATURN THE SAID IT IS MY IGNITION SWITCH. THE PROBLEM I HAVE IS THAT THIS HAS BEEN

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HAPPENING TO ALL VARIETIES OF SATURN MODELS, INCLUDING ONES BEFORE 2006. I HAVE READ MANY REVIEWS AND HUNDREDS OF PEOPLE HAVE THE SAME EXACT PROBLEM WITH THEIR SATURN. IF SATURN OR GM SEES THIS HAPPENING HOW COME THIS HAS NOT BEEN DECLARED AS A RECALL? I WOULD LIKE SATURN TO FIX THE ISSUE SINCE THE BAD THING IS THEY KNOW ABOUT IT AND IF YOU ARE OUT OF WARRANTY YOU ARE PAYING FOR A PROBLEM SATURN SHOULD HAVE RECALLED, BUT INSTEAD THEY MAKE MONEY OFF THE PROBLEM. *TR CHANDLER AZ Failure Date: 04/17/2012

13 10577035 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE VEHICLE HAS STALLED ON NUMEROUS OCCASIONS WITH THE KEY LOCK WARNING LIGHT ILLUMINATED. THE FAILURE OCCURRED THREE TIMES OVER A PERIOD OF THREE YEARS. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO COULD NOT DUPLICATE THE FAILURE. THE MANUFACTURER WAS NOTIFIED OF THE DEFECT. THE APPROXIMATE FAILURE MILEAGE WAS 54,000. FLEETWOOD PA Failure Date: 04/09/2012

13 10669015 SATURN ION 2006 Electrical 2006 SATURN ION. CONSUMER RECEIVED REPAIRS DUE TO RECALL AND IS SEEKING REIMBURSEMENT. *TA THE IGNITION CYLINDER AND IGNITION SWITCH WERE REPLACED ON APRIL 6, 2012. ON AUGUST 8, 2012, THE IGNITION LOCK AND IGNITION HOUSING WERE REPLACED. *JB MONROEVILLE PA Failure Date: 04/06/2012

13 10450779 SATURN ION 2006 Electrical I COULD NOT TURN OFF THE CAR AND REMOVE THE KEY. THE KEY WAS FROZEN IN THE ON POSITION. SINCE THE CAR WAS RUNNING, I DROVE TO THE DEALER AND THEY REPLACED THE IGNITION SYSTEM AND CHARGED ME \$650.00. I HAVE SINCE LEARNED THIS IS VERY COMMON WITH SATURNS. THIS COULD POTENTIALLY BE DANGEROUS. IT IS A DEFECT AND SHOULD BE RECALLED. *TR MARLTON NJ Failure Date: 03/05/2012

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13 10459007 SATURN ION 2006 Electrical I WAS DRIVING MY CAR WHEN MY CONSUL READ THE PHRASE "PWR STR" MEANING THAT MY POWER STEERING WAS MALFUNCTIONING AND NO LONGER WORKED UNTIL I PULLED OVER AND RESTARTED THE CAR AND THAT RESET THE POWER STEERING. THIS NOW HAPPENS ABOUT TWO TO THREE TIMES EVERY TIME I DRIVE MY CAR. *TR CHARLTON MA Failure Date: 03/01/2012

13 10490953 SATURN ION 2006 Electrical KEY LOCKS UP IN IGNITION AND WILL NOT TURN TO OFF POSITION. KEY IS STUCK AND WILL NOT RELEASE FROM IGNITION. TO GET KEY OUT CAR MUST BE TURNED TO ON POSITION AND BACK OFF AGAIN. FRIENDS OF OURS ALSO HAD A SATURN ION FROM 2005 AND THEY HAD THE SAME ISSUE. THE KEY WOULD BECOME STUCK IN THE IGNITION AND THEY WOULD HAVE TO START THE CAR AND TURN IT OFF (SOMETIMES SEVERAL TIMES) TO GET THE KEY OUT. OUR WORRY IS THAT THE PROBLEM WILL BECOME MORE EXTREME AND DANGEROUS WHERE WE CANNOT TURN THE CAR OFF (AS I HAVE READ IN OTHER COMPLAINTS) AS WELL AS NOT BEING ABLE TO EVENTUALLY FREE THE KEY. THIS IS A DEFECT THAT NEEDS TO BE RECALLED AND FIXED! *TR SURPRISE AZ
Failure Date: 03/01/2012

13 10691857 SATURN ION 2006 Electrical WHILE DRIVING THE CAR WILL AUTOMATICALLY SHUT OFF. I CAN BE ON THE FREEWAY AT 55 MILES AND THE CAR WILL JUST DIE. I CAN BE AT A STOP LIGHT AND THE CAR WILL DIE. I HAVE TAKEN IT IN AND TWICE THEY SAID THEY FOUND NOTHING HOWEVER THE PROBLEM STILL EXSIST. I THOUGHT THAT WITH THE RECALL REPAIR OF THE IGNITION SWITCH IT MIGHT HELP BUT IT HASN'T AND MY KEY STILL GETS STUCK IN THE IGNITION AT TIMES AND I DON'T EVEN HAVE ANYTHING HANGING ON THE KEY ONLY THE REMOTE. BASICALLY ONCE YOU FEEL THE CAR LOSING POWER AND ALL DASH LIGHTS SHOW UP, YOU NEED TO RESTART THE CAR TO PROCEED. VERY DANGEROUS ESPECIALLY ON THE ROAD.
HONOLULU HI Failure Date: 03/01/2012

13 10448285 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE KEY WOULD BECOME

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STUCK IN THE ACCESSORY POSITION AND THE VEHICLE COULD NOT BE TURNED OFF. THE CONTACT STATED THAT THE ONLY WAY TO TURN THE VEHICLE OFF WAS TO DISCONNECT THE NEGATIVE CABLE FROM THE BATTERY. THE VEHICLE HAD NOT BEEN INSPECTED OR REPAIRED. THE VIN WAS NOT AVAILABLE. THE FAILURE AND THE CURRENT MILEAGES WERE 100,000. HEDGESVILLE WV Failure Date: 02/15/2012

13 10446060 SATURN ION 2006 Electrical WHILE DRIVING DOWN A RESIDENTIAL STREET I HEAR A CLICK AND THE CARS WARNING SOUND, THEN THE POWER STEERING MESSAGE APPEARS ON THE DASHBOARD. I IMMEDIATELY NOTICE THAT MY POWER STEERING IS NO LONGER WORKING. I PULLED TO THE CURB AND SHUT THE CAR OFF AND UPON TURNING IT BACK ON THE LIGHT WENT AWAY AND THE POWER STEERING WAS WORKING AGAIN. THREE DAYS LATER, WHILE DRIVING TO WORK, AS I WAS IN THE MIDDLE OF TURNING, AGAIN I HEARD A CLICK THE WARNING SOUND, THE MESSAGE, AND THE POWER STEERING WENT OUT AGAIN. THIS TIME I HAD TO GRIP THE WHEEL AND WORK TO GET IT TO FINISH THE TURN SAFELY. PULLED INTO A GAS STATION, TURNED THE CAR OFF, THEN BACK ON. THE POWER STEERING WORKED FOR THE 10MIN DRIVE TO WORK. DURING THE DRIVE HOME THE POWER STEERING SHUT OFF 4 TIMES, EACH TIME IT TOOK LESS TIME FROM THE RESTART OF THE CAR TILL THE IT FAILED AGAIN. *TR WESTERVILLE OH Failure Date: 01/28/2012

13 10585207 SATURN ION 2006 Electrical BOTH DRIVER AND PASSENGER SIDE FORWARD TURN SIGNALS HAVE STOPPED WORKING. HAS HAPPENED MULTIPLE TIMES. REAR TURN SIGNALS STILL OPERATIONAL. *JS JACKSONVILLE FL Failure Date: 01/25/2012

13 10442633 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE VEHICLE WAS PARKED, BUT THE KEY WOULD NOT REMOVE FROM THE IGNITION. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR A DIAGNOSTIC TEST. THE TECHNICIAN UNPLUGGED THE IGNITION CONNECTION AND REMOVED THE KEY. THE TECHNICIAN ALSO STATED THAT THE IGNITION HOUSING AND LOCK CYLINDER

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WOULD HAVE TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 49,598. FORT COLLINS

CO Failure Date: 12/29/2011

13 10440051 SATURN ION 2006 Electrical THE KEY IS STUCK IN THE ON POSITION IN THE IGNITION AND THE CAR CAN NOT BE SHUT OFF. I FOUND A CONSUMER AFFAIRS WEB SITE THAT HAS 7700 LISTINGS FOR THIS PROBLEM. [HTTP://WWW.CONSUMERAFFAIRS.COM/AUTOMOTIVE/SATURN_IGNITION_LOCK.HTML](http://www.consumeraffairs.com/automotive/saturn_ignition_lock.html) GM WANTS ME TO BRING THE CAR IN AND CHARGE ME \$115 TO DIAGNOSE THE PROBLEM. WITH THE AMOUNT OF INFO ON THE INTERNET ABOUT THIS PROBLEM I DO NOT UNDERSTAND WHY GM HAS TO DIAGNOSE THIS PROBLEM. THIS IS A SERIES ISSUE WHEN A CAR CAN NOT BE SHUT OFF AND GM NEEDS TO ADDRESS THIS PROBLEM. *TR

MARBLE FALLS TX Failure Date: 12/14/2011

13 10576464 SATURN ION 2006 Electrical THIS CAR HAS BEEN CURSED WITH ELECTRONIC STEERING PROBLEMS. THE CAR HAS BEEN SERVICED REPEATEDLY. I HAVE HAD VERY LITTLE RESPONSE AND ZERO SATISFACTION FROM GM. THE KEY OFTEN DOES NOT RELEASE FROM THE IGNITION. THE CAR WAS INVOLVED IN A VIOLENT FRONT END COLLISION THAT WAS CAUSED BY THESE ISSUES. I BOUGHT THE CAR (BASED ON A FALSE SATURN PROMISE) AND I HAD TWO DAUGHTERS IN THE FRONT OF THE CAR DURING THE PREVENTABLE COLLISION. I COULDN'T FIGURE OUT WHY THE BAGS DID NOT DEPLOY. NOW I GET IT! THE CAR CUTS OFF WHEN MAKING A RIGHT HAND TURN. I DO NOT BELIEVE A SINGLE THING THAT GM SAYS TO ME. I AM GOING IN FOR A RENTAL CAR TOMORROW. I DO NOT EVEN BELIEVE THAT THIS WILL GO ACCORDING TO PLAN. I TAKE THE CAR FOR SERVICE, THEY TELL ME THAT THEY, "CANNOT REPEAT THE PROBLEM." GM SUCKS AND SO DOES NHTSA. EARN YOUR MONEY. I EARNED MINE. I WANT TO ADD, IN ADDITION TO STEERING, BRAKES, IGNITION -- THE ELECTRONIC SYSTEM IN THIS CAR IS A COMPLETE MESS. *TR MANHATTAN BEACH CA Failure Date:

12/08/2011

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13 10576481 SATURN ION 2006 Electrical THIS CAR HAS BEEN CURSED WITH ELECTRONIC STEERING PROBLEMS. THE CAR HAS BEEN SERVICED REPEATEDLY. I HAVE HAD VERY LITTLE RESPONSE AND ZERO SATISFACTION FROM GM. THE KEY OFTEN DOES NOT RELEASE FROM THE IGNITION. THE CAR WAS INVOLVED IN A VIOLENT FRONT END COLLISION THAT WAS CAUSED BY THESE ISSUES. I BOUGHT THE CAR (BASED ON A FALSE SATURN PROMISE) AND I HAD TWO DAUGHTERS IN THE FRONT OF THE CAR DURING THE PREVENTABLE COLLISION. I COULDN'T FIGURE OUT WHY THE BAGS DID NOT DEPLOY. NOW I GET IT! THE CAR CUTS OFF WHEN MAKING A RIGHT HAND TURN. I DO NOT BELIEVE A SINGLE THING THAT GM SAYS TO ME. I AM GOING IN FOR A RENTAL CAR TOMORROW. I DO NOT EVEN BELIEVE THAT THIS WILL GO ACCORDING TO PLAN. I TAKE THE CAR FOR SERVICE, THEY TELL ME THAT THEY, "CANNOT REPEAT THE PROBLEM." GM SUCKS AND SO DOES NHTSA. EARN YOUR MONEY. I EARNED MINE. I WANT TO ADD, IN ADDITION TO STEERING, BRAKES, IGNITION -- THE ELECTRONIC SYSTEM IN THIS CAR IS A COMPLETE MESS.*TR MANHATTAN BEACH CA Failure Date: 12/08/2011

13 10438545 SATURN ION 2006 Electrical MY IGNITION SWITCH HAS BEEN REPLACED 3 TIMES IN 4 YEARS, COSTING \$350.00 EVERY TIME. IT KEEPS GOING OUT. NOW MY FUEL PUMP IS LEAKING. I LOOKED UP AND FOUND 3 DIFFERENT WEBSITE SHOWING RECALLS ON THE FUEL PUMP FOR MY YEAR, MAKE, AND MODEL OF MY CAR. SAFTYCAR.GOV, MOTORTREND.COM, AND USEDCARS.COM. I CALL BOTH GM AND SATURN NUMBER WHICH WERE PROVIDED AND THEY TELL ME THERE NO RECALLS FOR MY VEHICLE. NOW IT GOING TO COST \$600 TO FIX MY PROBLEM. THE SAD THING IS I HAVE TO FIX IT OR MY CAR CAN BLOW UP. I URGE PEOPLE NOT TO BUY SATURN THEY ARE NO GOOD. *TR LEWISVILLE TX Failure Date: 12/05/2011

13 10565950 SATURN ION 2006 Electrical THE CAR WOULD NOT START ON SEVERAL OCCASIONS. WOULD HAVE A HARD TIME TURNING THE KEY IN THE IGNITION AND IT WILL START AFTER 15-20 MINUTES. THIS WOULD HAPPEN ANYWHERE, ANYTIME. SO, WE TOOK IT TO THE DEALER BIDDULPH MAZDA,

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WHICH IS WHERE WE PURCHASED IT. THEY SERVICED THE CAR. THEY TESTED THE STARTER, THERE WAS NOTHING WRONG WITH THE STARTER. THEY COULD NOT PIN POINT THE PROBLEM, SO THEY TOLD US TO HAVE A NEW KEY MADE. GOT A NEW KEY MADE, BUT THE PROBLEM CONTINUED. TO THIS DAY, IT STILL HAPPENS OCCASIONALLY. *TR PHOENIX AZ Failure Date: 12/01/2011

13 10466444 SATURN ION 2006 Electrical EVERY TIME FUEL IS SLIGHTLY BELOW A QUARTER TANK THE ENGINE STALLS AS IF THE CAR IS RUNNING OUT OF GAS AND THE CARS DRASTICALLY REDUCES SPEED WITH MINIMUM POWER. ALSO, AFTER THE INCIDENT OCCURRED I WENT ONLINE TO RESEARCH THE PROBLEM AND FOUND OUT THAT THE VEHICLE HAD BEEN RECALLED FOR FUEL PUMP PROBLEMS AS WELL AS LIGHTING IRREGULARITIES. FURTHERMORE, AS I CONTINUED USING MY VEHICLE THE IGNITION SWITCH CYLINDER BROKE CAUSING THE KEY TO BE STUCK AND WAS UNABLE TO TURN OFF THE IGNITION OF THE CAR. LUCKILY, I HAVE A STICK SHIFT TRANSMISSION AND WAS ABLE TO TURN OFF THE CAR BY PUTTING IT INTO 4TH GEAR AND LETTING GO OF THE CLUTCH TO TURN OFF THE IGNITION. UNFORTUNATELY, THE CAR BATTERY REMAINS ON AND IN ORDER TO COMPLETELY TURN OFF THE CAR I HAVE TO DISCONNECT THE BATTERY CABLE SO THE BATTER LIFE IS NOT DRAINED. *TR WATSONVILLE CA Failure Date: 11/15/2011

13 10434390 SATURN ION 2006 Electrical TODAY WAS THE SECOND TIME THE IGNITION HAS SEIZED UP WHEN TRYING TO TURN OFF THE CAR WHEN PARKING. THE FIRST TIME (A FEW MONTHS AGO) WE HAD A NEW IGNITION INSTALLED. IT ALREADY IS DOING THE SAME THING. WHEN PUTTING THE CAR IN PARK, THE KEY/IGNITION WILL NOT MOVE AT ALL SO WE WERE UNABLE TO TURN OFF THE CAR. WE HAD TO BLOCK THE AIRFLOW TO THE ENGINE TO STOP THE CAR AND ALSO REMOVE UNATTACH THE BATTERY BECAUSE ALL OF THE ELECTRICAL COMPONENTS WERE STILL ON. *TR ELYRIA OH Failure Date: 11/06/2011

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13 10435249 SATURN ION 2006 Electrical I AM EXPERIENCING A VARIETY OF PROBLEMS WITH MY 2006 SATURN ION. THE POWER STEERING STOPPED WORKING, THE SPEEDOMETER STOPPED WORKING (IT REMAINS AT 0 REGARDLESS OF MY SPEED), ALSO THE ODOMETER DOESN'T SEEM TO WORK EITHER - MY MILEAGE DOES NOT INCREMENT WHEN I DRIVE. MY CAR REGISTERS A DIAGNOSTIC CODE OF P0502: VEHICLE SPEED SENSOR A CIRCUIT LOW INPUT. I SAW POSTS ONLINE IN VARIOUS FORUMS FROM 2007 SATURN ION OWNERS WHO SAY THAT THEY RECEIVED LETTERS FROM GM IN 2009 TO HAVE THIS PROBLEM FIXED UNDER WARRANTY BUT WHY DIDN'T I GET A LETTER IN 2009? GM AND THE NHTSA HAVE APPARENTLY BEEN AWARE OF THIS AND "WATCHING" THE PROBLEM FOR A COUPLE OF YEARS NOW - IT'S GM'S RESPONSIBILITY TO FIX THIS SINCE THEY DIDN'T FOREWARN ME AND ENCOURAGE ME TO GET THIS FIXED BACK IN 2009 WHEN THEY KNEW ENOUGH TO HAVE 2007 SATURN ION OWNERS TAKE THEIR CARS IN TO HAVE THIS PROBLEM FIXED. *TR MILWAUKEEWI Failure Date: 11/01/2011

13 10586957 SATURN ION 2006 Electrical 2006 SATURN ION. CONSUMER WRITES IN REGARDS TO VEHICLE IGNITION RECALL REPAIRS AND SEEKS REIMBURSEMENT. *SMD THE CONSUMER STATED 2 YEARS AGO, THE IGNITION COMPLETELY FROZE AND THE VEHICLE HAD TO BE TOWED TO A LOCAL GARAGE. THE CONSUMER BELIEVED THE IGNITION PROBLEM HE EXPERIENCED WAS RELATED TO THE CURRENT RECALL. ALSO, THE AIR BAG LIGHT ILLUMINATED AND THE MOONROOF WOULDN'T CLOSE. *JB SACRAMENTO CA Failure Date: 10/09/2011

13 10428916 SATURN ION 2006 Electrical I AM BEGINNING TO BELIEVE THAT THE ISSUE WITH THE SATURN ION IS AN ELECTRICAL OR COMPUTER BASED. I PUT IN A COMPLAINT EARLIER ABOUT HOW THE CAR SHUTS OFF IN THE MIDDLE OF MAKING TURNS. THIS MORNING AS I WENT TO WORK I WAS MET WITH THE AUTOMATIC STEERING NOT WORKING. AT FIRST I THOUGHT THAT MAYBE THE EMERGENCY BREAK WAS STILL UP. I CHECKED MY STEERING FLUID AND IT IS FULL. I TURNED THE CAR OFF AND THEN ON AGAIN AND TRIED TO MOVE THE WHEEL. NO DICE. I DROVE THE CAR TO WORK

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FIGHTING WITH THE STEERING ALL THE WAY THERE. WHEN I GOT TO WORK I CALLED FOR ASSISTANCE TO GET MY CAR TO A SHOP. AFTER MAKING THE ARRANGEMENTS, I WENT TO TRY TO STRAIGHTEN UP THE VEHICLE SOMEWHAT SO THAT OTHERS COULD PARK BESIDE ME AND SO THE TOWING COMPANY COULD GET IT OUT. TO MY AMAZEMENT THE CAR STEERING WORKED FINE. THERE ARE SEVERAL COMPLAINTS ON THE WEB ABOUT THIS ISSUE, THE KEY GETTING STUCK IN THE IGNITION, THE KEY BEING REMOVED FROM THE IGNITION AND THE CAR ENGINE CONTINUING TO RUN ANYWAY, AND THE SHUTTING OFF WHILE GOING OVER TRACKS AND MAKING TURNS WITH THE SATURN ION 2004-2007. PLEASE GET GMC TO FIX THESE ISSUES. WHAT MAKES ME REALLY ANGRY IS THAT THE COMPANY KNOWS, THEY SIMPLY ARE AVOIDING FIXING THE PROBLEMS AND ONLY FOCUS ON THE FUEL PUMP PROBLEM. SOMEBODY IS GOING TO GET KILLED SOONER OR LATER BTW THE SHUTTING OFF ISSUE OR THE STEERING WHEEL ISSUES. I HOPE YOU GUYS LOOK INTO THESE ISSUES AND DEMAND THAT GMC FIXES THEM BEFORE THEN. THANKS. *TR RIVERDALE GA Failure Date: 10/06/2011

13 10478158 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE KEY WOULD NOT RELEASE FROM THE IGNITION SWITCH. THE CONTACT HAD TO RESTART AND SHUT THE VEHICLE OFF CONSTANTLY IN ORDER FOR THE KEY TO BE REMOVED. THE CONTACT TOOK THE VEHICLE TO THE DEALER TO HAVE THE IGNITION SWITCH REPLACED BUT THE REPAIR DID NOT REMEDY THE ISSUE. THE CONTACT DID NOT TAKE THE VEHICLE TO ANOTHER DEALER OR LOCAL MECHANIC. THE FAILURE MILEAGE WAS 96,000. THE VIN WAS NOT AVAILABLE. VIN NOT AVAILABLE ANTELOPE CA Failure Date: 10/01/2011

13 10427788 SATURN ION 2006 Electrical ON 9/27/2011 I WAS UNABLE TO TURN THE KEY TO THE OFF IN MY IGNITION. THE CAR STAYED ON AND I CANNOT REMOVE THE KEY FROM THE ON POSITION. THERE ARE THOUSANDS OF COMPLAINTS ONLINE REGARDING THE VERY SAME PROBLEM WITH THE SATURN ION. THIS IS A SAFETY PROBLEM AND IS VERY DANGEROUS. THIS

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VEHICLE AND/ OR PART MUST BE RECALLED. *TT LAKEWOOD
CO Failure Date: 09/27/2011

13 10427821 SATURN ION 2006 Electrical ON SUNDAY, SEPTEMBER
25TH, 2011, I WAS DRIVING ON A FAMILIAR ROAD IN TOWN WHEN ALL OF THE
WARNING LIGHTS ON MY VEHICLE SUDDENLY ILLUMINATED AND BEGAN
BLINKING. THE SPEEDOMETER, FUEL GAGE, TEMPERATURE GAGE, AND RPM
INDICATOR ALL WENT DOWN TO ZERO AND THE MESSAGE CENTER BEGAN
SAYING "TRAC OFF" AND "PWR STR." AS THIS HAPPENED, MY POWER
STEERING WENT OUT. I PULLED OVER AND TURNED MY CAR OFF. MY CAR
WOULD NOT TURN BACK ON. AFTER ABOUT ONE MINUTE, I WAS ABLE TO
START MY CAR AGAIN AND RESUME DRIVING AS NORMAL. THIS HAS
HAPPENED ON FOUR OTHER OCCASIONS SINCE THE FIRST TIME, THREE DAYS
AGO. THE LAST TIME IT HAPPENED I WAS GOING AROUND A CURVE AND I
ALMOST WENT INTO THE DITCH. IN ADDITION, IT IS ALSO IMPORTANT TO
NOTE THAT AT 40,000 MILES, THE VEHICLE BEGAN HAVING THE SAME ISSUE
(MESSAGE CENTER OCCASIONALLY FLASHING "TRAC OFF" AND "PWR STR",
AND THE ABS AND EMERGENCY BREAK LIGHTS GOING ON). THE DEALER
FOUND THAT THE STEERING COLUMN WAS SHORTING OUT AND HAD TO
REPLACE THE STEERING COLUMN IN THE VEHICLE. THIS LEADS ME TO
BELIEVE THAT THIS IS AN ELECTRICAL PROBLEM... *TTOSKALOOSA

IA Failure Date: 09/25/2011

13 10426948 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A
2006 SATURN ION. THE CONTACT STATED THAT THE KEY WOULD NOT TURN IN
THE IGNITION TO SHUT OFF THE VEHICLE AFTER SEVERAL ATTEMPTS. THE
VEHICLE WAS IMMEDIATELY TAKEN TO AN AUTHORIZED DEALER WHERE THE
BATTERY WAS DISCONNECTED AND A DIAGNOSTIC TEST WAS PERFORMED. A
PART WAS ORDERED AND THE VEHICLE WOULD BE REPAIRED UPON
AVAILABILITY. THE MANUFACTURER WAS MADE AWARE OF THE PROBLEM. THE
APPROXIMATE FAILURE MILEAGE WAS 35,256. UPDATED 10/27/11*BF
UPDATED 3/30/12 *CN BROCKTON MA Failure Date: 09/22/2011

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13 10419385 SATURN ION 2006 Electrical IGNITION STUCK IN "ON"
POSITION, CAN'T REMOVE KEY. *TR CHARLOTTE NC Failure Date:
08/14/2011

13 10421282 SATURN ION 2006 Electrical POWER STEERING AND
IGNITION PROBLEM. WENT IN TO HAVE THE POWER STEERING CHECKED THEN
THE IGNITION FAILED ON ME AND THE COMPUTER IN THE ENGINE WENT NUTS.
*TR WOODBRIDGE VA Failure Date: 08/10/2011

13 10417727 SATURN ION 2006 Electrical AFTER INSERTING THE KEY
INTO THE IGITION TO START THE CAR, THE KEY BECOMES JAMMED IN THE
IGITION. THE REPAIRMAN WAS UNABLE TO TURN OFF THE ENGINE. HE HAD TO
TAKE A LOOSE MY ENTIRE STEERING COLUMN TO REMOVE THE IGITION
SWITCH TO TURN OFF THE CAR. NOW THE IGITION LOCK AND SWITCH HAS TO
BE REPLACED. *TT MARRERO LA Failure Date: 08/05/2011

13 10460599 SATURN ION 2006 Electrical UPON PARKING AND
ATTEMPTING TO EXIT THE VEHICLE, I CAN NOT GET THE KEY OUT OF THE
IGNITION SWITCH. IT IS STUCK IN THE ACCESSORY POSITION. IF LEFT FOR A
PERIOD OF TIME IT WILL USUALLY COME OUT. BUT IF LEFT IN THE VEHICLE
FOR AN EXTENDED PERIOD OF TIME IN THE STUCK ACCESSORY POSITION,
THE BATTERY IS DRAINED DUE TO THE SYSTEMS THAT ARE STILL LEFT ON.
THIS IS A PERSISTENT PROBLEM. I HAVE NOT TAKEN THE VEHICLE TO A
DEALER FOR REPAIR OR DIAGNOSIS. READING THE COMPLAINTS ON THIS
WEBSITE CONVINCES ME THAT THIS IS A GENERAL PROBLEM WITH SATURN
IONS. THIS VEHICLE HAS ALREADY BEEN PART OF THE FUEL PUMP
REPLACEMENT RECALL. *TR KINGMAN AZ Failure Date: 08/01/2011

13 10419154 SATURN ION 2006 Electrical MY KEY HAS GOTTEN STUCK
IN THE IGNITION IN THE "ON" POSITION THREE TIMES NOW. I HAVE HAD TO
PURCHASE THE PAY FOR PARTS AND LABOR THREE TIMES. MY BALL JOINTS
HAVE GONE OUT. MECHANICS SAY THIS IS VERY ODD FOR A NEWER VEHICLE
(2006 SATURN). *TR ST. LOUIS PARK MN Failure Date: 07/25/2011

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13 10553552 SATURN ION 2006 Electrical EACH TIME I KILL THE ENGINE I HAVE TO SIT AND WAIT FOR THE STRING OF ELECTRONIC TICS TO QUIT BEFORE MY CAR WILL LET GO OF THE KEY. EACH EPISODE SEAMS TO DIFFER ON THE LENGTH OF TIME IT, TAKES OR DECIDES, TO LET GO OF THE KEY.

*TR LITTLE ROCK AR Failure Date: 07/12/2011

13 10471892 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THE IGNITION SWITCH FAILED. THE CONTACT STATED THAT IN SOME INSTANCE THE KEY BECAME LODGE IN THE IGNITION SWITCH WHICH PREVENTED THAT THE VEHICLE WAS TURN OFF. ALSO, THE CONTACT MENTIONED THAT THE VEHICLE WILL NOT START FOR 30 MINUTES OR MORE. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO DIAGNOSE THAT THE IGNITION SWITCH NEEDED TO BE REPLACED. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS UNKNOWN AND THE CURRENT MILEAGE WAS 80,000. ADANSVILLE TN Failure Date: 07/08/2011

13 10409268 SATURN ION 2006 Electrical FOR THE SECOND TIME IN A LITTLE OVER TWO YEARS, MY KEY GOT STUCK IN THE IGNITION AND I COULD NOT GET IT OUT OR TURN OFF MY ENGINE. IT HAPPENED WHEN I STOPPED FOR GAS. I HAVE A STICK SHIFT AND SO I STALLED THE CAR IN ORDER TO STOP IT FROM RUNNING. I HAD TO LEAVE THE KEY IN THE CAR AND, THANKFULLY, HAD ANOTHER KEY TO LOCK THE CAR DOOR WHEN I WASN'T IN IT. THE COST TO REPAIR BY THE DEALER WAS BETWEEN \$500 AND \$600. THE FIRST TIME I PAID \$100 BUT I WAS STILL UNDER WARRANTY. THE REPAIR IS BEING DONE LOCALLY BY A MECHANIC FOR \$300. THEY HAVE TO TAKE APART THE STEERING WHEEL SO THAT THEY CAN GET TO THE IGNITION. IT IS A TUMBLER PROBLEM WITHIN THE IGNITION. THIS HAS TO BE REPLACE.

*TR NEVADA CITY CA Failure Date: 06/26/2011

13 10409029 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 50 MPH THE FRONT DRIVER'S SIDE WINDOW DROPPED DOWN INTO THE DOOR PANEL, CAUSING THE DOOR TO SWING OPEN. THE VEHICLE

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WAS PULLED OVER AND SHUT OFF. AFTER REPEATED ATTEMPTS THE DOOR WAS SHUT, BUT WOULD NOT REOPEN. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHERE THE CONTACT WAS INFORMED THE WINDOW DETACHED FROM ITS TRACK. THE VEHICLE WAS IN THE PROCESS OF BEING REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE, BUT OFFERED NO ASSISTANCE. THE CONTACT ALSO STATED THAT THE VEHICLE WAS EXPERIENCING RECURRING FAILURES IN WHICH THE CHECK ENGINE LIGHT WOULD CONSTANTLY ILLUMINATE ON THE INSTRUMENT PANEL AND THE KEY WOULD INTERMITTENTLY BECOME STUCK IN THE IGNITION. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THEY WERE UNABLE TO DIAGNOSE THE FAILURE IN REGARDS TO THE CHECK ENGINE LIGHT. IN REGARDS TO THE KEY BECOMING STUCK IN THE IGNITION, NO REPAIRS WERE PERFORMED. THE FAILURE AND CURRENT MILEAGES WERE 69,08 0. UPDATED 08/31/2011 *LN MANALAPAN NJ Failure Date: 06/17/2011

13 10407208 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION2. THE CONTACT STATED THE KEY BECAME STUCK IN THE IGNITION. THE CONTACT HAD TO DISCONNECT THE BATTERY IN ORDER TO TURN THE VEHICLE OFF. THE KEY REMAINED STUCK IN THE IGNITION ALTHOUGH THE VEHICLE WAS TURNED OFF. THE DEALER STATED A CYLINDER IN THE IGNITION SWITCH CAUSED THE FAILURE TO OCCUR. THE VIN WAS UNKNOWN. THE FAILURE AND CURRENT MILEAGE WAS 161,000.
POPLARVILLE MS Failure Date: 06/16/2011

13 10407082 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION 2COUPE. THE CONTACT STATED THAT SHE WAS UNABLE TO POWER OFF THE VEHICLE. ON ONE OCCASION, THE VEHICLE WOULD NOT POWER OFF AND WAS LEFT RUNNING FOR SEVENTEEN HOURS. THE VEHICLE WAS TAKEN TO THE DEALER WHO DISCONNECTED THE IGNITION AND DIAGNOSED THAT THE IGNITION LOCK CYLINDER NEEDED TO BE REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE WHO DID NOT OFFER ANY ASSISTANCE. THE VEHICLE WAS REPAIRED. THE FAILURE AND

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CURRENT MILEAGE WAS 40,130. BRIDGEPORT CT Failure Date:
06/12/2011

13 10404284 SATURN ION 2006 Electrical MY 2006 SATURN ION WILL NOT SHUT OFF AND THE KEY IS STUCK IN THE IGNITION. THEY GM COMPANY SAYS THAT IT IS NOT COVERED UNDER ANY WARRANTY. I HAVE READ ALOT ABOUT THIS PROBLEM FROM SATURN OWNERS AND I FEEL THAT THE PROBLEM NEEDS TO BE ADDRESSES FOR SAFETY REASONS. *TR
PARSONS WV Failure Date: 06/02/2011

13 10442150 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT SHE WAS UNABLE TO SHUT THE VEHICLE OFF OR REMOVE THE KEY FROM THE IGNITION. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE THEY DISCONNECTED THE BATTERY TO SHUT THE VEHICLE OFF. APPROXIMATELY SIX MONTHS LATER, THE VEHICLE WAS SHUT OFF AND THE CONTACT WAS UNABLE TO REMOVE THE KEY FROM THE IGNITION. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC AND THE CONTACT WAS INFORMED THAT THE IGNITION SWITCH WOULD NEED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 50,000. AUSTELL GA Failure Date:
06/01/2011

13 10403732 SATURN ION 2006 Electrical IN THE LAST YEAR THE IGNITION CYLINDER IN MY CAR HAS MALFUNCTIONED CAUSING MY CAR TO REMAIN ON AND LOCKING THE KEY IN PLACE. THE KEY IS UNABLE TO BE REMOVED AND THE CAR CONTINUES TO RUN. THE CYLINDER WAS REPLACED ON 8/26/10 AND MALFUNCTIONED AGAIN TODAY 5/30/11. THIS APPEARS TO BE A FAIRLY COMMON PROBLEM THAT SATURN HAS IGNORED. THIS PRESENTS A SAFETY RISK AND THE PARTS SHOULD BE RECALLED. *TR FOUNTAIN HILL PA Failure Date: 05/30/2011

13 10402623 SATURN ION 2006 Electrical ON 4/26/11, I TOOK MY CAR IN FOR REPAIRS AND THE DEALER REPLACED THE FUEL PUMP, WHICH WAS

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COVERED BY A RECALL. AT THAT TIME, I PURCHASED AN EXTENDED WARRANTY THAT HAD A 30 DAY AND 1,000 MILES WAITING PERIOD. ON 5/22/11, I DROVE HOME AND WENT TO TURN MY KEY OFF AND IT WOULD NOT TURN OFF. I HAD TO CALL AAA TO COME OUT AND THEY PULLED A FUSE TO GET THE ENGINE TO SHUT OFF. THEN THEY DISCONNECTED THE BATTERY AND PUT THE FUSE BACK IN. I HAD TO HOOK THE BATTERY BACK UP TO DRIVE THE VEHICLE TO THE DEALERSHIP. THEY HAD TO REPLACE THE CYLINDER LOCK AND HOUSING FOR A COST OF \$594.00. THIS PROBLEM SHOULD BE CONSIDERED A SAFETY ISSUE AND BE SUBJECT TO A RECALL! I HAVE SEEN 138 COMPLAINTS JUST ON THIS ISSUE ALONE. WHAT DOES IT TAKE? *TR FAIR OAKS
CA Failure Date: 05/22/2011

13 10402675 SATURN ION 2006 Electrical KEY STUCK IN CAR EVERY DAY SINCE I HAVE PURCHASE THE CAR. CAR CUTS OFF WHILE DRIVING SINCE I HAVE PURCHASED THE CAR, NOW CAR WONT START AT ALL, LIGHTS ON DASH COME ON THEN ABOUT 20 SECONDS LATER THEY ALL GO OUT CAR WONT TURN OVER, IT WAS PARKED GOT IN TO START IT UP TO HEAD HOME FROM WHERE I WAS WITH MY 11 YR OLD DAUGHTER AND CAR WOULD NOT START. LUCKILY I HAVE ROAD SIDE ASSISTANCE THEY TOWED THE CAR TO MY HOME.
*TR METAIRIE LA Failure Date: 05/22/2011

13 10404859 SATURN ION 2006 Electrical VEHICLE DOOR AND TRUCK LOCKS QUIT WORKING, AT THE SAME TIME ENGINE LIGHT CAME ON AND STAYS ON. I TOOK VEHICLE TO DEALERSHIP WHERE THEY REPLACED FUSE LOCKING MECHANISMS STARTED WORKING AND ENGINE LIGHT WENT OFF FOR A FEW DAYS, THEN AFTER A FEW DAYS THE LOCKING MECHANISMS WENT BACK OUT ALONG WITH THE ENGINE LIGHT COMING BACK ON. TOOK VEHICLE BACK TO DEALERSHIP WAS TOLD THAT THE BCM WAS GOING OUT ON VEHICLE AND I WOULD HAVE TO PAY OVER \$800.00 TO REPLACE BCM. BCM IS NOW STARTING TO EFFECT THE ELECTRICAL IN THE VEHICLE. AIR STOPPED WORKING, I HAD IT CHARGED AND STILL WILL NOT WORK. DETROIT MI Failure Date:
05/19/2011

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13 10438128 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE KEY COULD NOT BE REMOVED FROM THE IGNITION. THE VEHICLE WAS TAKEN TO THE DEALER FOR DIAGNOSTICS WHERE THE TECHNICIAN ADVISED THAT THE IGNITION SWITCH WOULD HAVE TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 52,000. GEORGETOWN TX Failure Date: 05/09/2011

13 10399370 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION. WHILE PARKED, THE CONTACT ATTEMPTED TO TURN THE IGNITION OFF; HOWEVER, THE SHE WAS UNABLE TO TURN THE KEY IN THE IGNITION SWITCH. THE CONTACT WAS IN THE PROCESS OF NOTIFYING BOTH THE DEALER AND MANUFACTURER FOR ASSISTANCE REGARDING THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 85,961. NEW ULM MN Failure Date: 05/06/2011

13 10430235 SATURN ION 2006 Electrical FOR THE PAST 5 MONTHS, THE SATURN ION 3 POWER STEERING WILL INTERMITTENTLY GO OUT. WHEN I FIRST START THE CAR THE POWER STEERING WORKS FINE, AND THEN AT ANY RANDOM TIME THE CAR MAKES A DING,DING NOISE AND THEN THERE IS NO POWER STEERING. IF THE CAR IS SHUT OFF AND TURNED BACK ON THE POWER STEERING IS FINE. THEN A FEW MILES DOWN THE ROAD IT TURNS OFF AGAIN, ALMOST EVERY DAY. THIS MAKES IT VERY DIFFICULT TO TURN CORNERS. THE NEXT PROBLEM IS IF IT IS DAMP OR COLD (BELOW 60) IN THE MORNING AT 8AM THE CAR WILL NOT TURN OVER OR START, UNTIL THE SUN COMES OUT AND WARMS UP THE CAR, BY NOON THE CAR STARTS JUST FINE. I CAN GET IT STARTED IF I PLACE TWO WARM BLANKETS ON THE BATTERY AND MOTOR AND WAIT A FEW MINUTES, THEN THE CAR WILL START. THE DRIVERS SIDE WINDOWS HAVE ALSO STOPPED WORKING. *TR LAUDERDALE LAKES FL Failure Date: 05/02/2011

13 10400795 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT HER KEY REMAINED STUCK IN THE IGNITION. THE VEHICLE WAS TOWED TO A DEALER WHERE THEY

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REPLACED THE CYLINDER AND HOUSING. THE MANUFACTURER ADVISED THE CONTACT THAT THERE WERE NO RELATED RECALLS TO THE FAILURE AND PROVIDED NO ASSISTANCE. THE CURRENT MILEAGE WAS 56,000 AND THE FAILURE MILEAGE WAS 55,803. SAN ANTONIO TX Failure Date: 04/30/2011

13 10423368 SATURN ION 2006 Electrical DRIVING WITH TRAFFIC, THE CAR DIES AND THE STEERING GETS VERY HARD TO TURN THEN BATTERY LIGHT COMES ON. CAR WILL RESTART WITH NO FURTHER PROBLEMS. THIS WILL HAPPEN AT LEAST ONCE A WEEK. TOOK TO THE DEALER THEY FIXED THE GAS TANK LEAK AND OTHER RECALL PARTS. THIS CONTINUES TO HAPPEN ALMOST CAUSED SEVERAL ACCIDENTS. DO NOT KNOW IF IT IS THE STEERING OR ELECTRICAL. IT DOESN'T MATTER WHAT SPEED YOUR GOING OR IF YOUR GOING STRAIGHT OR TURNING. PLEASE LOOK INTO THIS PROBLEM. I HAVE HAD THE BATTERY CHECKED THE THERMOSTAT, CHECKED THE FUSE BOX CHECKED. THE DEALER CHECKED AND FIXED THE OTHER 3 THINGS FROM RECALL AS STATED. THE IGNITION SOMETIMES GETS STUCK WHEN THE STEERING GOES OUT YOU CAN NOT GET THE KEY TO DO ANYTHING UNTIL YOU TURN THE STEERING WHEEL THAT HAS NO POWER THEN YOU CAN RESTART THE CAR. ALSO THE CAR HEAT GAUGE NEVER GOES ABOVE HALF WAY SO CAR IS NOT OVER HEATING. METAIRIE LA Failure Date: 04/23/2011

13 10402958 SATURN ION 2006 Electrical POWER STEERING REPEATEDLY GOES OUT. TURNING THE CAR OFF AND ON "FIXES" IT FOR A SHORT TIME THEN IT HAPPENS AGAIN. SOMETIMES AFTER 20 MINUTES OF DRIVING AND SOMETIMES 30 SECONDS AFTER RESTARTING. IT STARTED AS A VERY INTERMITTENT ISSUE BUT HAS SINCE GOTTEN WORSE AS TIME GOES ON. BEFORE THIS STARTED I HAD OTHER ELECTRICAL ISSUES. FIRST THE ODOMETER WOULD FLASH ON AND OFF AND OCCASIONALLY FLASH "TRUNK". LATER THE INDICATOR LIGHT FOR THE PARKING BRAKE WOULD COME ON WITHOUT TOUCHING THE BRAKE. THEY EVENTUALLY WENT AWAY THEN THE

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STEERING ISSUE STARTED. *TR PALMDALE CA Failure Date:
04/01/2011

13 10395800 SATURN ION 2006 Electrical CAR WAS ON AND THE
IGNITION KEY WOULD NOT COME OUT OF THE IGNITION AND VEHICLE COULD
NOT BE SHUT OFF. *TR COMMERCE TWP MI Failure Date: 03/18/2011

13 10480995 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A
2006 SATURN ION. WHILE PARKED, THE CONTACT ATTEMPTED TO REMOVE THE
KEY FROM THE IGNITION BUT WAS UNABLE TO BECAUSE THE KEY HAD
BECOME STUCK. THE CONTACT STATED THAT IN ORDER TO SHUT OFF THE
VEHICLE OFF HE HAD TO DISCONNECT THE BATTERY. THE VEHICLE WAS
TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING. THE MECHANIC STATED
THAT THE LOCK ASSEMBLY AND THE WIRING HARNESS WOULD HAVE TO BE
REPLACED. AFTER THE REPAIR THE FAILURE RECURRED TWICE. THE VEHICLE
WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 100,000. THE
CURRENT MILEAGE WAS 121,459. UPDATED 12/11/12*LJ UPDATED
12/1212 LEWISTOWN PA Failure Date: 03/14/2011

13 10496309 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A
2006 SATURN ION. THE CONTACT STATED THAT THE KEY WAS UNABLE TO BE
REMOVED FROM THE IGNITION AND THE CONTACT WAS UNABLE TO POWER
OFF THE VEHICLE. ALSO, THE CONTACT MENTIONED HE WAS ABLE TO SWITCH
GEARS WITHOUT DEPRESSING THE BRAKE. THE VEHICLE WAS TAKEN TO A
PRIVATE MECHANIC FOR DIAGNOSTIC TESTING. THE MECHANIC STATED THAT
THE IGNITION KEY CYLINDER NEEDED TO BE REPLACED. THE MANUFACTURER
WAS MADE AWARE OF THE FAILURE AND STATED THE VEHICLE WAS NOT
INCLUDED IN ANY RECALLS. THE VEHICLE WAS NOT REPAIRED. THE
APPROXIMATE FAILURE MILEAGE WAS 30,000 AND THE CURRENT MILEAGE
WAS 78,000. PORT CHARLOTTE FL Failure Date: 02/08/2011

13 10386550 SATURN ION 2006 Electrical 2006 SATURN LEAVE YOU
STRANDED IN THE COLD WEATHER AS THE CAR WILL NOT START AND YOU
HAVE TO WAIT TILL THE IN SIDE OF THE CAR WARMS UP. CAR HAS BEEN BACK

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TO DEALER I HAVE JUST GIVEN UP. *TR NORTON OH Failure Date:
02/03/2011

13 10412818 SATURN ION 2006 Electrical CONTINUAL COMPUTER/
ELECTRICAL PROBLEMS BEGINNING - 1/12/10 + 1/14/10 + 12/29/10 + 6/21/11 +
CURRENT PROBLEM 6/25/11 DEALERSHIP CHARGED \$120 FOR DIAGNOSIS
EACH INCIDENCE SINCE 12/19/10. CURRENT MILEAGE 22,170.

BETHESDA MD Failure Date: 01/12/2011

13 10376908 SATURN ION 2006 Electrical WHEN IT IS COLD OUTSIDE,
MY 2006 SATURN ION DOES NOT START. IT SEEMS THE SENSOR OR CHIP IN
THE IGNITION KEY IS NOT RECOGNIZED BY THE CAR AND THEREFORE, THE
VEHICLE LOCKS AND WILL NOT START. IF WE WAIT 10 MINUTES, IT WILL
USUALLY START. THIS HAS NOT BEEN FIXED YET. IT HAS HAPPENED 4 TIMES
AND USUALLY WHEN THE TEMPERATURE IS BELOW 20 DEGREES. *TR

VERNON NJ Failure Date: 01/04/2011

13 10374925 SATURN ION 2006 Electrical I AM WRITING TO INFORM YOU
OF THE TROUBLES THAT I AM HAVING WITH MY 2006 SATURN ION. MY
SATURN DOESN'T ALWAYS START ON THE FIRST TRY (RADIO AND LIGHTS
COME ON, BUT THE ENGINE DOES NOT TURN OVER). ON MOST MORNINGS,
WHENEVER I TRY TO START THE CAR, IT DOESN'T START AND AN ICON
SHOWING A CAR WITH LOCK SHOWS UP ON THE DASHBOARD. HOWEVER,
AFTER WAITING APPROXIMATELY 20 TO 30 MINUTES, THE CAR WILL START
SOMETIMES. ON ONE OCCASION, I EVEN CALLED AAA THINKING IT WAS MY
BATTERY AND WAS INFORMED THAT THERE IS SOMETHING WRONG WITH THE
PASS-LOCK SYSTEM (THE CAR THINKS I AM TRYING TO STEAL IT). ON
TUESDAY, DECEMBER 28TH, I TOOK THE CAR TO NORTH SHORE CHEVROLET
OF SMITHTOWN IN ST. JAMES, NY AND WAS INFORMED THAT I NEEDED TO
HAVE A NEW IGNITION INSTALLED AND THAT SHOULD SOLVE THE PROBLEM. I
PICKED THE CAR UP ON THE AFTERNOON OF WEDNESDAY, DECEMBER 29TH
AND DROVE HOME. HOWEVER, ON THURSDAY, DECEMBER 30TH, WHEN I
TRIED TO START THE CAR, THE CAR WOULDN'T START. I TRIED STARTING THE
CAR AT LEAST 5 TO 7 DIFFERENT TIMES FROM 8 ∅ 10:30AM BUT THE ENGINE

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WOULDN'T CRANK. FINALLY, AT AROUND 10:45 AM THE CAR STARTED, I WAITED APPROXIMATELY 15 MINUTES AND DROVE IT BACK TO THE NORTH SHORE CHEVROLET OF SMITHTOWN IN ST. JAMES. THE NORTH SHORE CHEVROLET OF SMITHTOWN INFORMED ME THAT EACH TIME THEY ATTEMPTED TO START THE CAR, THE CAR WOULD START; THEREFORE, THEY COULDN'T OR WOULDN'T BE ABLE TO DIAGNOSE THE PROBLEM. I PICKED THE CAR UP FROM NORTH SHORE CHEVROLET OF SMITHTOWN ON MONDAY, JANUARY 3RD AND HAD NO PROBLEMS GETTING TO AND FROM WORK ON TUESDAY, JANUARY 4TH. HOWEVER, ON THE MORNING OF WEDNESDAY, JANUARY 5TH, THE CAR WOULDN'T START, ONCE AGAIN. *TR CORAM NY Failure Date: 01/03/2011

13 10376615 SATURN ION 2006 Electrical WHEN IT IS COLD OUTSIDE, USUALLY BELOW FREEZING, MY CAR WILL NOT START. I TOOK IT TO A DEALERSHIP AND THEY REPLACED THE IGNITION SWITCH, SAID THAT THIS IS COMMON IN SATURNS. THAT WAS LAST WEEK, AND MY CAR HASN'T STARTED ABOUT 8 MORE TIMES SINCE THEN. IT'S NOT THE BATTERY, THE LIGHTS COME ON AND ALL THAT WORKS. I GO OUT AND TRY TO START MY CAR, IT WILL NOT START, I WILL WAIT ABOUT 8 MINUTES AND TRY AGAIN, THEN CAR WILL START. I WORK WEIRD SHIFTS AT A HOSPITAL AND SOMETIMES I GET OFF WORK AND HAVE TO WALK TO MY CAR IN THE MIDDLE OF THE NIGHT AND MY CAR WILL NOT START. THAT IS DEFINITELY A SAFETY ISSUE. *TR LEXINGTON KY Failure Date: 01/01/2011

13 10714985 SATURN ION 2006 Electrical I DO NOT RECALL THE EXACT DATE OF THE FIRST OCCURRENCE. MY CAR DIES RANDOMLY WHILE DRIVING. IT HAPPENED A SEVERAL TIMES BEFORE THE RECALL. I HAD THE RECALLED ITEMS RELATED TO THIS PROBLEM 'SUPPOSEDLY' REPAIRED SEVERAL MONTHS AGO BY AN AUTHORIZED GM DEALERSHIP. IT CONTINUED TO DIE WHILE DRIVING. I TOOK IT BACK SATURDAY TO THE DEALER AND MY CAR IS STILL THERE. THEY ARE HAVING PROBLEMS DUPLICATING THE DYING SITUATION. I TOLD THEM THEY DON'T NEED TO DUPLICATE IT, JUST RE-REPAIR THE RECALL ITEMS. IF THEY CANNOT FIND THE PROBLEM, I DO NOT FEEL

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SAFE DRIVING MY CAR AND DO NOT WANT IT BACK. THE DAY I TOOK IT TO THE DEALER, I WAS MAKING A LEFT HAND TURN FROM THE BUSY MAIN STREET OF MY TOWN INTO A PARKING LOT AND IT DIED BEFORE I EVEN REACHED THE CURB (NO BUMP). LUCKILY, THERE WAS NO ONCOMING TRAFFIC (I TAKE EXTRA PRECAUTIONS FOR FEAR OF MY CAR DYING) OR I WOULD HAVE BEEN CREAMED. A WOMAN DRIVING OUT OF THE LOT HAD TO STOP AND ALLOW ME TO PUT MY CAR INTO NEUTRAL AND START IT BACK UP AGAIN. WHAT RECOURSE DO I HAVE IF THE PROBLEM IS NOT FIXED AND FOUND THIS TIME? IT WAS SUPPOSED TO BE FIXED THE FIRST TIME AND IT WAS NOT. HOW DO I HAVE A GUARANTEE THAT IT WILL ACTUALLY BE FIXED THIS TIME? WHAT IF IT IS NOT? I DO NOT WANT TO OUT MY CHILD'S LIFE OR MY LIFE OR ANY OTHER HUMAN BEING'S LIFE IN DANGER BY DRIVING A DEATHTRAP CAR. WILL GM REPLACE MY CAR FOR ME WITH A DIFFERENT ONE? MY CAR IS COMPLETELY PAID OFF. PLEASE HELP! *TR ELK GROVE CA Failure Date: 01/01/2011

13 10369933 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION2. THE CONTACT STATED THAT SHE WAS UNABLE TO REMOVE THE KEY FROM THE IGNITION. THE ONLY WAY SHE WAS ABLE TO SHUT THE VEHICLE OFF WAS TO DISCONNECT THE CABLES TO THE BATTERY. THE VEHICLE WAS INSPECTED BY THE DEALER WHO INFORMED THE CONTACT THAT SHE WOULD NEED TO REPLACE THE TUMBLERS IN THE IGNITION. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS UNAVAILABLE. THE FAILURE MILEAGE WAS APPROXIMATELY 130,000. MILO ME Failure Date: 12/09/2010

13 10369645 SATURN ION 2006 Electrical 2006 SATURN ION DOES NOT RELEASE THE IGNITION KEY WHEN SHUTTING THE ENGINE OFF. THE FAILURE IS INTERMITTENT OCCURRINGGGG ABOUT 50% OF THE TIME. TO GET THE IGNITION KEY TO RELEASE CAN TAKE ANYWHERE FROM 30 SECONDS TO SEVERAL MINUTES BY TRYING TO ENGAGE AND RE-ENGAGE THE SHIFTING MECHANISM TO PARK AND SOMETIMES BY LOCKING AND UNLOCKING THE CAR DOORS. *TR LEESBURG VA Failure Date: 12/08/2010

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13 10487783 SATURN ION 2006 Electrical WHEN I TRY TO TAKE OUT MY KEY I CAN NOT REMOVE IT. I AM ABLE TO TURN OFF THE MOTOR, BUT THEN THE KEY IS STUCK IN THAT POSITION AND I CAN NOT REMOVE IT. I AM CONCERN THAT THEY KEY COULD STICK IN THE POSITION WHERE THE CAR IS STILL RUNNING OR THAT IT WON'T COME OUT AT ALL.. I SOMETIMES HAVE TO STAY IN MY CAR FOR 2-3 MINUTES, SO THAT I CAN REMOVE THE KEY. I KNOW I CAN REMOVE THE KEY WHEN THE CAR MAKES A CERTAIN SOUND. IT IS A SOFT CLICK, AS IF SOMETHING IS RELEASED. IT SOUNDS SIMILAR TO THE WHEN YOU UNLOCK YOUR CAR DOORS WITH THE AUTOMATIC SWITCH, BUT QUIETER. THE KEY STICKS 1-2 TIMES/WEEK AT LEAST. (I USE MY CAR TWICE A DAY, TO AND FROM WORK, THIS HAS BEEN GOING ON SINCE I PURCHASED THE CAR SEVERAL YEARS AGO. AT THE TIME IT HAD MAYBE 40,000 MILES. NOW IT HAS 82000 MILES. *TR CORONA CA Failure Date: 12/01/2010

13 10368338 SATURN ION 2006 Electrical I HAVE A 2006 SATURN ION QUAD COUP. A FEW WEEKS AGO I HAD THE FUEL PUMP REPLACED WHICH WAS A RECALL ITEM. LAST WEEK THE IGNITION SWITCH LOCKED IN THE "ON" POSITION BUT THE KEY WOULD COME OUT. I WAS ABLE TO STALL THE ENGINE TO STOP IT FROM BURNING GAS. THE NEXT DAY THE BATTERY WAS DEAD. MY EXTENDED FAMILY HAS TWO OTHER IONS. A 2003 ION AND A 2005 WHICH ALL HAVE SIMILAR PROBLEMS. THE 2005 LOCKED IN THE ON POSITION AND THE 2003 IS HAVING DIFFICULTY GETTING THE KEY OUT TO TURN OFF THE CAR. I BELIEVE IF A CAR CANNOT BE SHUT DOWN THIS REPRESENTS A SAFETY ISSUE. FURTHER, THE ODDS THAT 3 OUT OF THREE IONS ALL HAVE THE SAME IGNITION ISSUE IS EYE CATCHING. *TR ARTESIA NM Failure Date: 11/23/2010

13 10444713 SATURN ION 2006 Electrical WHEN IT IS COLD OUTSIDE (AROUND OR BELOW FREEZING) OR JUST VERY WET OUTSIDE MY CAR WILL NOT START. IT HAS WHAT IS DESCRIBED AS A "NO CRANK/NO START WITH FULL POWER" ISSUE. MY CAR HAS COMPLETE POWER, BUT IT WILL NOT TURN OVER. A TECHNICAL SERVICE BULLETIN SAYS THAT IT IS MY IGNITION SWITCH OR THE BODY CONTROL MODULE. THIS APPEARS TO BE A "NORMAL" PROBLEM

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WITH ION'S IN ALL MODEL YEARS. *TT LAKEWOOD OH Failure Date:
11/10/2010

13 10434110 SATURN ION 2006 Electrical BEGINNING IN NOVEMBER OF
2010, MY 2006 SATURN ION WILL FREQUENTLY NOT START WHEN I ENTER MY
KEY AND TURN THE IGNITION. THIS USUALLY OCCURS IN COLD
TEMPERATURES, BUT HAS ALSO HAPPENED IN WARM TEMPERATURES. THE
SECURITY LIGHT ON MY DASHBOARD WILL LIGHT UP AND IT WILL TAKE AT
LEAST 10 MINUTES, SOMETIMES UP TO 40 MINUTES FOR MY CAR TO FINALLY
START. I HAVE MISSED SEVERAL DAYS OF WORK BECAUSE OF THIS PROBLEM
AND HAVE SPENT OVER \$1000 TRYING TO REPAIR THIS PROBLEM WITH NO
LUCK. I HAVE SEEN THAT THOUSANDS OF OTHER SATURN IONS HAVE THE
SAME ISSUE. A RECALL NEEDS TO HAPPEN! *TR SEATTLE WA
Failure Date: 11/09/2010

13 10438131 SATURN ION 2006 Electrical MY CAR IS ONLY 5 YEARS OLD
AND NOW HAS 36,000 MILES ON IT. WHENEVER IT IS COLD OUTSIDE MY CAR
DOES NOT START. ALL OF THE LIGHTS WORK AND THE CAR WILL MAKE A
CLICK, BUT THE CAR ITSELF WILL NOT TURN ON. I HAVE BEEN STRANDED
MULTIPLE TIMES AT NIGHT IN THE FREEZING COLD WITH NO WAY OF GETTING
HOME. TWO TIMES I HAVE BEEN STRANDED IN A DARK PARKING GARAGE. THIS
IS CONSTANTLY RE-OCCURRING PROBLEM AND I SEE THAT HUNDREDS OF
PEOPLE HAVE HAD THE SAME ISSUE. WHEN I HAVE TAKEN MY CAR TO THE
SHOP I HAVE BEEN TOLD IT IS ELECTRICAL PROBLEMS. THIS PROBLEM
SHOULD BE RECALLED AS MANY PEOPLE HAVE THE SAME PROBLEM. ALSO, I
HAVE HAD MANY ISSUES WITH THE FUEL SYSTEM. I HAVE ALREADY HAD THE
FUEL INJECTOR REPLACED, AND THE FUEL TANK REPLACED. IT IS IN THE SHOP
AGAIN TODAY BECAUSE THERE WERE MORE ISSUES WITH THE FUEL SYSTEM.
THE FUEL IN MY CAR WAS NOT HEATING UP THE RIGHT TEMPERATURE, AND I
WAS GETTING ABOUT 30% LESS MILES PER TANK THAN BEFORE. OVER THE
FEW YEARS I HAVE HAD CORDS TO THE FUEL SYSTEM REPLACED, REMOVED,
ADJUSTED, E TV. I HAVE SPENT THOUSANDS OF DOLLARS ON REPAIRS
FOR A 5 YEAR OLD CAR WITH 36,000 MILES ON IT. AND IT IS THE SAME

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PROBLEMS HAPPENING OVER AND OVER. *TR KATY TX Failure Date:
11/01/2010

13 10368302 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A
2006 SATURN ION. THE CONTACT STATED THAT THE KEY WAS UNABLE TO BE
TAKEN OUT OF THE IGNITION. THE VEHICLE WAS INSPECTED BY THE DEALER
WHO STATED THAT THE IGNITION CYLINDER NEEDED TO BE REPLACED. THE
VEHICLE HAD NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS
APPROXIMATELY 112,000. THE VIN WAS UNAVAILABLE.

ATLANTA GA Failure Date: 10/30/2010

13 10362465 SATURN ION 2006 Electrical THE CAR WAS TURNED ON
ONLY TO FIND OUT WHEN WE WENT TO GET OUT THAT THE CAR WOULD NOT
SHUT OFF. THE ONLY WAY TO SHUT THE CAR OFF WAS TO PULL THE FUEL
INJECTOR FUSE UNDER THE HOOD. *TR FLINT MI Failure Date:
10/25/2010

13 10358839 SATURN ION 2006 Electrical WE HAVE A SATURN ION 2006
WHICH IS NOW EXPERIENCING IGNITION ISSUES. FIRST THE CAR WOULD NOT
STOP RUNNING (HAZARD!) IN MY DRIVEWAY. THIS WAS DUE TO THE KEY BEING
STUCK IN THE ON POSITION IN THE IGNITION! WE HAD TO ALLOW IT TO RUN
OUT OF GAS PRIOR TO FINDING THE EMERGENCY KEY RELEASE THAT SATURN
HAS NOTED. NOW THE CAR WILL NOT EVEN START AND WHEN I CALLED THE
CUSTOMER SERVICE LINE, THE RESPONSE WAS HARDLY COMFORTING.
LOOKING ONLINE IT APPEARS THAT THERE ARE NUMEROUS COMPLAINTS
LOGGING THIS ISSUE. IT APPEARS THAT THERE ARE QUITE A FEW PEOPLE
THAT WOULD LIKE TO PURSUE A CLASS ACTION LAWSUIT AGAINST SATURN/GM
AS THERE HAVE BEEN ABSOLUTELY NO INVESTIGATIONS, RECALLS, OR EVEN
AN ACKNOWLEDGEMENT OF SAID ISSUE. THIS IS THE FIRST TIME THE
IGNITION HAS CAUSED US ISSUES, BUT LOOKING AT THE ONLINE COMPLAINTS,
IT WON'T BE THE LAST. WHEN WILL IT BE INVESTIGATED? WILL IT BE
INVESTIGATED AFTER AN ACCIDENT HAPPENS PERHAPS WITH MY 2 CHILDREN
IN THE CAR? WILL IT BE CLASSIFIED AS AN URGENT ISSUE THEN? SEE HOW
MANY PEOPLE HAVE HAD THE ISSUE BELOW VIA THE LINK EMBEDDED.

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[HTTP://WWW.CONSUMERAFFAIRS.COM/AUTOMOTIVE/SATURN.HTM](http://www.consumeraffairs.com/automotive/saturn.htm). *TR

COLORADO SPRINGS CO Failure Date: 10/02/2010

13 10426581 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE KEY COULD NOT BE REMOVED FROM THE IGNITION. THE VEHICLE WAS LEFT PARKED AND RUNNING UNTIL THE BATTERY DIED. THE VEHICLE WAS LATER TOWED TO THE DEALER AND THEY ADVISED HER THAT THE HOUSING IGNITION NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED BUT THE FAILURE RECURRED APPROXIMATELY TEN MONTHS LATER. THE MANUFACTURER WAS NOT CONTACTED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 43,500. PATTERSONNJ Failure Date: 10/01/2010

13 10462310 SATURN ION 2006 Electrical THE KEY BECAME STUCK IN THE IGNITION AND WOULD NOT TURN OFF. IT WAS REPAIRED BY A GM DEALER AND HAS HAPPENED AGAIN TWICE SINCE THAT TIME. *JS
HARTVILLE OH Failure Date: 09/17/2010

13 10355914 SATURN ION 2006 Electrical VEHICLE WAS UNABLE TO BE SHUT OFF, KEY WAS STUCK IN THE IGNITION, I UNHOOKED THE BATTERY AND THE VEHICLE WAS STILL RUNNING. THIS SAME VEHICLE HAD A RECALL ON THE FUEL PUMP MODULE AND WAS LEAKING GAS, HAD THIS OCCURRED AT THE SAME TIME IT WOULD HAVE BEEN VERY UNSAFE FOR THE CAR TO HAVE BEEN RUNNING THE ENTIRE TIME WITH A GAS LEAK. FORTUNATELY I HAD JUST REPAIRED THE FUEL PUMP MODULE 1 WEEK PRIOR TO THIS ISSUE WITH THE IGNITION. *TR
GLENDALE AZ Failure Date: 09/14/2010

13 10355186 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE KEY BECAME STUCK IN THE IGNITION AND COULD NOT BE EXTRACTED. A FUSE WAS REMOVED IN ORDER TO TURN THE VEHICLE OFF. THE VEHICLE WAS TAKEN TO A LOCAL REPAIR SHOP WHERE THE CONTACT WAS AWAITING DIAGNOSIS OF THE FAILURE. THE MANUFACTURER WAS NOT CONTACTED. THE VIN WAS NOT

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AVAILABLE. THE CURRENT AND FAILURE MILEAGE WAS APPROXIMATELY
100,000. CARLISLE PA Failure Date: 09/11/2010

13 10354936 SATURN ION 2006 Electrical KEY STUCK IN IGNITION
SWITCH IN THE RUN POSITION OF 2006 SATURN ION, 40,000 MILES, COULD
NOT SAFELY TURN OFF VEHICLE. *TR NORTH PORT FL
Failure Date: 09/10/2010

13 10354871 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A
2006 SATURN ION. THE CONTACT STATED THAT THE KEY BECAME STUCK IN
THE IGNITION AND SHE WAS UNABLE TO TURN THE KEY IN ORDER TO TURN
OFF THE VEHICLE. THE DEALER REMOVED A FUSE UNDERNEATH THE HOOD
WHICH MADE IT POSSIBLE TO TURN OFF THE VEHICLE. THE VIN WAS NOT
AVAILABLE. THE FAILURE AND CURRENT MILEAGES WERE 70000. ST.
LOUISMO Failure Date: 09/09/2010

13 10354739 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A
2006 SATURN ION . THE CONTACT STATED THAT WHILE DRIVING AT 55
MPH ,GOING OVER A SMALL BUMP ON THE ROAD THE VEHICLE WOULD STALL.
THE VEHICLE WOULD HAVE TO BE PUT INTO NEUTRAL SO THAT IT CAN BE
RESTARTED . THE CONTACT ALSO STATES THAT SHE CAN REMOVE THE KEYS
OUT OF THE IGNITION WHEN THE VEHICLE IS STILL IDLING . THE DEALER HAD
NOT BEEN CONTACTED AND THERE HAD BEEN NO DIAGNOSIS AT THE TIME OF
THE COMPLAINT. THE FAILURE MILEAGE WAS 59500 AND THE CURRENT
MILEAGE WAS 59560. DOWNINGTOWN PA Failure Date: 09/08/2010

13 10585922 SATURN ION 2006 Electrical 2006 SATURN ION.
CONSUMER WRITES IN REGARDS TO IGNITION SWITCH RECALL NOTICE
REPAIRS. *SMD THE CONSUMER STATED THE KEY WOULD NOT TURN, TO
SHUT THE VEHICLE OFF. *JB NORTH WEBSTER IN Failure Date:
08/23/2010

13 10350578 SATURN ION 2006 Electrical 2006 SATURN ION. THE
IGNITION KEY WOULD NOT TURN OFF. COULD NOT TURN OFF THE ENGINE!

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HAD TO TAKE IT TO A GARAGE TO TURN OFF AND FIX THE IGNITION FOR OVER \$300. *TR HARRISBURG PA Failure Date: 08/19/2010

13 10350697 SATURN ION 2006 Electrical I HAVE A 2006 SATURN ION QUAD COUPE AND MY KEY GOT STUCK IN THE IGNITION AND MY CAR WONT TURN OFF. THE KEY DOES NOT TURN AND THE "SHIFT LOCK" INSTRUCTIONS IN THE SATURN USER MANUAL DO NOT WORK. I TOOK MY CAR TO 3 GM DEALERS AND 2 OF THEM COULD NOT FIX IT AND SAY THEY HAVE NEVER SEEN ANYTHING LIKE THAT. I DO NOT KNOW WHAT TRIGGERED IT, I HAVE NOT HAD ANY OTHER ISSUES WITH MY KEY OR IGNITION BEFORE. I ENDED UP HAVING TO LEAVE MY CAR AT A GM DEALERSHIP. THEY WERE ALREADY CLOSED SO ONE OF THE GUYS PULLED THE FUSE THAT TURNS THE IGNITION OFF, HOWEVER THE KEY IS STILL INSIDE SO THE CAR IS STILL ON, THE DOORS WONT LOCK AND THE GM DEALERSHIP DOES NOT HAVE GATES TO PROTECT MY CAR. IN OTHER WORDS MY BATTERY WILL EVENTUALLY DIE AND THERE IS A RISK THAT MY CAR WILL GET STOLEN. *TR LOS ANGELES CA Failure Date: 08/19/2010

13 10350375 SATURN ION 2006 Electrical I OWN A 2006 SATURN ION. IGNITION KEY WILL GET STUCK FROM A FEW SECONDS TO SEVERAL MINUTES, WHILE I CAN HEAR THE IGNITION LOCK CLICKING INSIDE. I CALLED GM AND THEY TOLD ME THERE'S NOTHING THEY CAN DO. *TR TYLER TX Failure Date: 08/18/2010

13 10363599 SATURN ION 2006 Electrical YES A FEW MONTHS AFO I FINANCED A 2006 SATURN ION LEVEL 3 SINCE THE FIRST WEEK HAVING IT HAVE HAD NOTHING BUT PROBLEMS INCLUDING A MAJOR GAS LEAK AND SEVERE GAS FUMES INSIDE AND OUTSIDE THE CAB WHEN RUNNING AND NOT. THE DEALER HAD GIVIN ME NOTHING BUT LIES AND THE FUN AROUND AND ATTITUDE. HAD BEEN DOCUMENTED BY AN OUTSIDE MECHANIC THE CAR IN UNSAFE TO BE ON THE ROADS AND SHOULD NEVER HAVE PASSED INSPECTION WHICH THE DEALER DID. I REALLY NEED HELP. I KNOW IT'S A GOOD CHANCE IT'S A FLOOD CAR THEY SOLD ME. [XXX] INFORMATION

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REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5
U.S.C. 552(B)(6). *TR HUNTSVILLE TX Failure Date: 08/18/2010

13 10350466 SATURN ION 2006 Electrical SATURN 2006 ION. KEY
STICKS IN THE IGNITION. HAVE TAKEN IT IN 4 TIMES TO BE FIXED. THERE ARE
SEVERAL PEOPLE WITH THIS KIND OF CARE WITH THIS PROBLEM. THE CAR
RUNNING IS A MAJOR SAFETY HAZARD. WHY HAS THIS NOT BEEN RECALLED.
*TR STOCKTON CA Failure Date: 08/17/2010

13 10349011 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A
2006 SATURN ION. WHILE ATTEMPTING TO TURN THE VEHICLE OFF THE
CONTACT NOTICED THAT THE KEY WOULD NOT TURN AND IT COULD NOT BE
RELEASED FROM THE IGNITION. THE VEHICLE WAS NOT DIAGNOSED BY THE
DEALER. THERE WERE NO PRIOR WARNINGS. THE CURRENT AND FAILURE
MILEAGES WERE 41000. HANOVER PARK IL Failure Date:
08/11/2010

13 10349343 SATURN ION 2006 Electrical AUTO ACCIDENT ON 8/11/10 .
ACCIDENT TOTALED FRONT END OF CAR. AIR BAGS DID NOT DEPLOY, ON STAR
DID NOT WORK COULD NOT CALL FOR HELP, ELECTRIC SYSTEM FAILED AND
COULD NOT OPEN DOORS, WINDOWS. EMT HAD TO BREAK REAR WINDOW
GLASS TO GET TO ME TO HELP. SEAT BELT HAD MADE SEVERE PAIN IN CHEST.
WAS TAKEN TO HOSPITAL FOR HELP WITH THE PAIN.AM STILL SUFFERING
SEVERE PAIN. AUTO IS A 2006 SATURN ION. INSURANCE CO IS EVALUATING
THE DAMAGE TO AUTO. AS A SENIOR ELDERLY WOMAN AND CANNOT DEPEND
ON AUTO TO GET HELP WHEN NEEDED, THAT IS VERY SCARY. THAT IS WHAT I
PAY MONTHLY FEES TO ON STAR FOR. I WANT TO FEEL SAFE IN MY AUTO.
*TR SUN CITY AZ Failure Date: 08/11/2010

13 10348730 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A
2006 SATURN ION. THE CONTACT STATED THAT AFTER PARKING THE VEHICLE
THE KEY WOULD NOT TURN IN ORDER TO SHUT THE VEHICLE OFF. THE
CONTACT DROVE THE VEHICLE TO THE NEAREST DEALER WHO REMOVED A
FUSE TO THE FUEL INJECTOR AND SHUT THE VEHICLE OFF. THE DEALER ALSO

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REPLACED THE IGNITION SWITCH CYLINDER WHICH MADE IT IMPOSSIBLE FOR THE VEHICLE TO SHUT OFF. THE CONTACT HAD NOT CALLED THE MANUFACTURER WHEN THE COMPLAINT WAS FILED. THE CONTACT WAS CONCERNED THAT THERE WAS NOT A NHTSA RECALL RELATED TO THE IGNITION SWITCH FOR HIS YEAR, MAKE AND MODEL VEHICLE. THE FAILURE MILEAGE WAS 26,166. COLUMBUS OH Failure Date: 08/10/2010

13 10350587 SATURN ION 2006 Electrical ON AUGUST 10, 2010, I WAS UNABLE TO REMOVE MY KEYS FROM THE IGNITION OF MY 2006 SATURN ION. THE CAR WOULD ALSO NOT TURN OFF. I TOOK IT TO AN AUTHORIZED SATURN SERVICE PROVIDER AND THEY WERE ABLE TO "FIX" THE PROBLEM BY CLEANING AND REPAIRING THE KEY LOCK CYLINDER AT A COST OF OVER \$180 TO ME. ON AUGUST 18, 2010, I WAS UNABLE TO REMOVE MY KEYS FROM THE IGNITION AGAIN, BUT THIS TIME I WAS ABLE TO TURN THE CAR OFF. I TOOK IT TO THE SAME SERVICE PROVIDER AND THEY WERE NOT ABLE TO REPLICATE THE PROBLEM. I WAS TOLD THAT THERE REALLY WASN'T ANYTHING THEY COULD DO ABOUT THE PROBLEM UNLESS I WANTED THEM TO REPLACE THE KEY LOCK CYLINDER, WHICH WOULD COST ANOTHER \$160+. I OPTED TO NOT SPEND THE ADDITIONAL MONEY SINCE I HAD ALREADY SPENT MONEY TO "FIX" THE PROBLEM THE WEEK BEFORE. INSTEAD I DECIDED TO CALL THE SATURN CUSTOMER CARE LINE PROVIDED BY GM TO FILE A COMPLAINT. THEY TOLD ME THAT THERE WAS NOTHING THEY COULD DO TO HELP ME SINCE THE CAR IS OVER WARRANTY AT 82,000 MILES. MY CAR IS ONLY 4 YEARS OLD AND FROM EVERYTHING I'VE HEARD, NO OTHER TYPE OF CAR HAS THIS PROBLEM AND IT HAS BEEN HAPPENING TO OTHER SATURN ION OWNERS THAT HAVE LESS MILES ON THEIR CARS THAN I DO. THIS IS OBVIOUSLY A DEFECTIVE PART AND NEEDS TO BE RECALLED. THERE IS A DANGER OF SOMEONE NOT BEING ABLE TO TURN THEIR CAR OFF AND POSSIBLY RUNNING OUT OF GAS OR NOT BEING ABLE TO GET HELP BECAUSE AN AUTHORIZED SERVICE PROVIDER MIGHT NOT BE OPEN AT THE TIME. *TR
PITTSBURGH PA Failure Date: 08/10/2010

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13 10349966 SATURN ION 2006 Electrical I HAVE A 2006 SATURN ION, THAT I JUST RECENTLY PURCHASED. I WAS DRIVING TO WORK AND MY CAR WOULD NOT TURN OFF. THE KEY WAS STUCK IN THE IGNITION AND COULD NOT BE PULLED OUT. I TOOK IT TO MIDAS AND CARX AND THEY SAID THEY HAD NEVER SEEN THIS WHERE THE CAR WOULDN'T TURN OFF. I HAD TO DRIVE FROM DEKALB TO GLENVIEW BECAUSE IT WAS THE ONLY PLACE WITH THE PART. THEY REPLACED THE CYLINDER AND KEY ASM-D. I NOTICED THE OTHER DAY ON CONSUMER AFFAIRS.COM THAT 50 PAGES WORTH OF PEOPLE HAD THE EXACT SAME PROBLEM WITH THE 2006 AND 2004 SATURN ION. THIS NEEDS TO BE RECALLED. *TR NORTH AURORA IL Failure Date: 08/09/2010

13 10346018 SATURN ION 2006 Electrical THE KEY CANNOT BE REMOVED FROM THE CAR AND THE CAR REMAINS RUNNING -- REQUIRING THE DRIVER TO GET OUT OF THE CAR, REMOVE A FUSE OR LETTING THE CAR RUN OUT. THE DRIVER IS STRANDED AND VULNERABLE. *TR SANTA ANA CA Failure Date: 07/27/2010

13 10345079 SATURN ION 2006 Electrical I WAS ON THE HIGHWAY DRIVING MY 2006 SATURN ION II, NOT EVEN FIVE MINUTES, HEADING STRAIGHT. THE CAR DINGED THREE TIMES AND I GLANCED AT THE INFORMATION CLUSTER (WHERE THE SPEEDOMETER IS, ETC) AND THE WORDS "PWR STR" WERE ON. I DID NOT UNDERSTAND WHAT IT MEANT UNTIL I HAD TO EXIT THE HIGHWAY, AND THE POWER STEERING WAS GONE MAKING THE VEHICLE VERY DIFFICULT TO STEER. UPON MAKING IT HOME, I TURNED THE CAR OFF, AND THEN BACK ON TO REALIZE THE PROBLEM HAD SEEMED TO FIX IT SELF. THE "PWR STR" MESSAGE WAS GONE, AND THE CAR TURNED LIKE IT NORMALLY DID. I THEN WENT BACK OUT, AND ON MY WAY HOME AGAIN, HEADING STRAIGHT UNDER 30 MPH, THE CAR MADE A DINGING SOUNDS THREE TIMES AND THE MESSAGE REAPPEARED. I HAVE VISITED A LOCAL MECHANIC CHAIN STORE, AND WAS TOLD THAT IT COULD HAVE BEEN A SLEW OF THINGS. I SEARCHED THE INCIDENT ON THE INTERNET TO FIND THIS IS A VERY COMMON PROBLEM, AND THAT GENERAL MOTORS HAS RECALLED

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OTHER VEHICLES WITH THE SAME SYSTEM AND THE SAME PROBLEM, BUT NEGLECTED TO INCLUDE SATURN IN THE RECALL. FOR THIS, I AM RELUCTANT TO SHELL OUT LARGE SUMS OF MONEY ON A PART THAT WAS PROVEN FAULTY AND RECALLED. *TR GREER SC Failure Date: 07/24/2010

13 10344984 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION. WHILE ATTEMPTING TO TURN THE VEHICLE OFF, THE CONTACT NOTICED THAT THE KEY WOULD NOT TURN AND HE WAS UNABLE TO REMOVE IT FROM THE IGNITION. THE FAILURE WAS DIAGNOSED AND THERE WERE NO PRIOR WARNINGS. THE CURRENT AND FAILURE MILEAGES WERE 85000. RIDGELY MD Failure Date: 07/23/2010

13 10343682 SATURN ION 2006 Electrical POWER STEERING WENT OUT IN MY 2006 SATURN ION TODAY WHILE DRIVING ON THE INTERSTATE. NO RECALL HAS BEEN MADE ON THIS AS OF NOW, BUT AFTER RESEARCHING THIS IS A MAJOR PROBLEM HAPPENING TO MANY PEOPLE BESIDES MYSELF. I HOPE THIS GETS TAKEN CARE OF BEFORE SOMEONE GETS HURT IF THAT HAS NOT ALREADY HAPPENED. THE POWER STEERING RESETS WHEN THE CAR GETS TURNED OFF. *TR COLUMBIA TN Failure Date: 07/16/2010

13 10341377 SATURN ION 2006 Electrical I WILL GIVE YOU WHAT I SENT TO A CONSUMER REPAIRS OFFICE AND THE FTC: DATE = COMPANY NAME = SATURN/GMC COMPANY CONTACT = CUSTOMER SERVICE/ROADSIDE SERVICE INCIDENT = I GOT HOME FROM SHOPPING WITH MY SATURN 2006 ION II, AND TRIED TO TURN THE IGNITION OFF AND IT WOULD NOT TURN OFF. I TRIED TO GET THE PANEL UNDER THE STEERING WHEEL OFF AND HAD TROUBLE GETTING IT OFF, SO I COULD GET TO THE SHIFT LOCK RELEASE, AND COULDN'T FIND THE PLUNGER AT FIRST, AND THEN IT WOULDN'T MOVE EITHER LIKE IT SAID IT WOULD TO GET THE KEY OUT. THE KEY CAME OUT, BUT IT STILL WOULD NOT TURN OFF THE IGNITION AND THE ENGINE KEPT RUNNING. I TRIED THREE TIMES TO TALK WITH CUSTOMER SERVICE AND ROADSIDE SERVICE THROUGH ON STAR AND SATURN AND GOT VERY LITTLE INFORMATION OF HOW TO STOP THE ENGINE FROM RUNNING. FINALLY, THE

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LAST PERSON AT ROADSIDE SERVICE FOR SATURN HELPED ME TO REMOVE THE FUSE 16 FOR THE FUEL INJECTORS WHICH CUT THE ENGINE, BUT THEN DIDN'T TELL ME HOW TO REMOVE THE BATTERY CABLE AND IT WAS STILL POWERED ON. THANK GOD FOR A FRIEND WHO CAME OVER TO HELP ME GET THE MAINTENANCE-FREE BATTERY CABLE UNSCREWED, NOT UN-BOLTED, LIKE IN OLDER CARS, TO REMOVE THE BATTERY CABLE, SO THAT THE POWER WOULD NOT BE DRAINED BY ALL THE REMAINING POWER THAT WAS ON. WHAT IS BAD IS THAT THE SO-CALLED AUTHORIZED SERVICE DEALER FOR SATURN IN MY TOWN IS NOT OPEN ON SATURDAYS. SATURN, AT LEAST USE TO HAVE SATURDAY HOURS FOR SERVICE. WHY ISN'T THE GOVERNMENT FORCING GMC AND SATURN TO RECALL THIS DEFECT. THEY GET TOYOTA TO DO THINGS, BUT FOR AMERICANS THEY DO LITTLE!!! HELP GOVERNMENT REGULATORS! I HAVE TO TAKE IT IN FOR REPAIR ON TUESDAY AND TAKE OFF WORK. THERE IS A TECH BULLETIN REFERRING TO THIS WHICH IS 04-08-45-005D, I BELIEVE. *TR BLOOMINGTON IL Failure Date: 07/03/2010

13 10339678 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. SHE STATED THAT WHILE ATTEMPTING TO SHUT OFF THE VEHICLE, THE KEY WAS REMOVED BUT THE IGNITION POWER REMAINED ACTIVATED FOR APPROXIMATELY ONE HOUR. THE CONTACT DISCONNECTED THE FUEL TANK AND BATTERY. THE DEALER ADVISED THAT THE CYLINDER FOR THE KEY WAS DAMAGED AND WOULD NEED TO BE REPLACED. THE REPAIRS WERE DONE AT THE CONTACT'S EXPENSE. THE MANUFACTURER WAS CONTACTED AND A COMPLAINT FILED. THE FAILURE AND CURRENT MILEAGES WERE 87,000. WAMEGO KS Failure Date: 06/21/2010

13 10339233 SATURN ION 2006 Electrical 2006 SATURN ION KEY IS LOCKED IN IGNITION IN THE "ON" POSITION WITH CAR RUNNING. THE KEY WILL NOT TURN TO THE OFF POSITION OR ALLOW THE KEY TO BE REMOVED FROM THE IGNITION. NO WAY TO STOP CAR WITHOUT PULLING THE FUSE AND UNHOOKING THE BATTERY. *TR LAKE MARY FL Failure Date: 06/20/2010

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13 10339506 SATURN ION 2006 Electrical DROVE THE CAR IN THE MORNING AND EVERYTHING SEEMED NORMAL. STOPPED AND THE IGNITION WOULD NOT TURN OFF. THE KEY WOULD COME OUT WITHOUT TURNING BACKWARDS, BUT THE CAR WOULD CONTINUE TO RUN. IN ORDER TO TURN OFF THE ENGINE THE STEERING COLUMN WAS REMOVED AND A "PLUG" WAS DISCONNECTED. IN ORDER TO START THE CAR, THIS PROCESS WAS DONE IN REVERSE AND THE KEY REPLACED AND TURNED THE LITTLE BIT OF SPACE IT HAD LEFT. THE IGNITION CYLINDER LOCK IS BEING REPLACED AND I WILL REQUEST THE OLD PART. *TR DURHAM NC Failure Date: 06/20/2010

13 10339394 SATURN ION 2006 Electrical IGNITION SWITCH FAILED. KEY WOULD NOT TURN OFF VEHICLE. *TR NINE MILE FALLS, WA Failure Date: 06/19/2010

13 10336840 SATURN ION 2006 Electrical IGNITION KEY BROKE OFF IN THE IGNITION. HAD A LOCKSMITH REMOVE THE BROKEN KEY. CAR WOULD NOT START. LOCKSMITH REPLACED THE IGNITION SWITCH MECHANICAL PORTION. CAR WILL NOT START. I WENT THROUGH THE RESETTING PROCEDURE TO RESET THE SECURITY PASSLOCK SYSTEM. IT WOULD NOT RESET AND HAD THE CAR TOWED TO THE SATURN DEALERSHIP. I HAVE SEEN A LARGE NUMBER OF COMPLAINTS FROM SATURN OWNERS ABOUT THIS SAME COMPLAINT. THE ONLY WAY TO BE ABLE TO GET THE CAR RUNNING AGAIN IS TO TAKE IT TO THE SATURN DEALERSHIP TO BE REPAIRED, AND THEY CHARGE A LOT OF MONEY TO DO THIS PROCEDURE. THEY ALSO ARE VERY FAMILIAR WITH THIS PROBLEM AND THE REPAIR OF IT, BECAUSE THEY HAVE MANY SATURNS BEING TOWED IN AND DOING THE REPAIRS ON THEM. DUE TO THE LARGE NUMBER OF PROBLEMS IN THIS SYSTEM OF THE SATURNS THERE SHOULD BE A RECALL ISSUED FOR THIS INDUSTRY WIDE KNOWN PROBLEM. *TR WINDSOR CA Failure Date: 06/16/2010

13 10348213 SATURN ION 2006 Electrical I HAVE A 2006 SATURN ION. ENGINE WON'T TURN OFF. PROBLEM WITH IGNITION SWITCH. HAVE TO UNDO FUSE AND UNHOOK BATTERY IN THE TRUNK. CAN'T TURN THE KEY TO START THE CAR BUT CAN'T TURN IT OFF WITH THE KEY. CAN'T AFFORD TO GET IT

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FIXED. IT'S BEEN ALOT OF COMPLAINTS ONLINE WITH THE SAME PROBLEM WITH THE SAME CAR. *TR MAGNOLIA AR Failure Date: 06/04/2010

13 10348229 SATURN ION 2006 Electrical POWER WINDOW ON DRIVER SIDE AND NOW ON RIGHT BACK PASSENGER SIDE WON'T WORK. HAVE HAD TO TAKE TO DEALER 2 TIMES AND WILL HAVE TO TAKE IT IN AGAIN FOR THE RIGHT BACK PASSENGER WINDOW. I HAVE NOT HAD THIS CAR MORE THAN 2 YEARS. *TR PHOENIX AZ Failure Date: 06/02/2010

13 10524577 SATURN ION 2006 Electrical IN THE SUMMER OF 2010, WHILE ATTEMPTING TO TURN OFF MY CAR MY KEY BECAME STUCK IN THE IGNITION. ALL ATTEMPTS TO REMOVE KEY FAILED AND HAD CAR TOWED TO DEALERSHIP. WAS TOLD THAT LOCK IGNITION FELL APART AND NEEDED TO BE REPLACED. BECAUSE CAR WAS STILL UNDER WARRANTY I DID NOT HAVE TO PAY FOR REPAIR. NEARLY THREE YEARS LATER (JUNE 2013), I WAS ATTEMPTING TO TURN OFF MY CAR AND KEY WAS STUCK IN ON POSITION. AGAIN ALL ATTEMPTS TO GET KEY OUT FAILED. HAD TO GET SERVICE TECHNICIAN TO TURN OFF CAR BY REMOVING FUSE IN CAR TO TURN IT OFF. TOWED CAR TO DEALERSHIP AND WAS TOLD THAT LOCK IGNITION NEEDED TO BE REPLACED AGAIN. THIS TIME CAR WAS NOT UNDER WARRANTY AND I HAD TO PAY OUT OF POCKET FOR REPAIR AND RENTAL CAR. LESS THAN ONE MONTH LATER I HAD BEGUN TO SMELL GAS ON THE OUTSIDE AND INSIDE OF MY CAR. BROUGHT TO SERVICE CENTER AND WAS TOLD THAT FUEL PUMP WAS LEAKING AND FELL UNDER RECALL SO I AM NOT RESPONSIBLE FOR PAYING BUT STILL HAVE TO PAY FOR RENTAL CAR. I BELIEVE THAT THE LOCK IGNITION PART SHOULD BE RECALLED BECAUSE MANY PEOPLE HAVE COMPLAINED ABOUT THIS DEFECT. ADDITIONALLY, THE FACT THAT SO MANY ISSUES WITH MY CAR STEM FROM PART DEFECTS THAT I HAVE NO CONTROL OVER, GM SHOULD BE MADE RESPONSIBLE FOR REPLACING THE CAR AND/OR PROVIDING MONETARY COMPENSATION. I HOPE THIS COMPLAINT WILL BE INVESTIGATED THOROUGHLY AND SOME REMEDY SHOULD BE GIVEN FOR PEOPLE WHO HAVE PURCHASED THIS CAR AND NOW HAVE TO DEAL WITH THE NUMEROUS DEFECTS. I, LIKE MANY OTHERS, CANNOT AFFORD TO BUY A NEW

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CAR AND SHOULD NOT BE STUCK WITH A LEMON. *TR

PISCATAWAY NJ Failure Date: 06/01/2010

13 10334120 SATURN ION 2006 Electrical 1. MY VEHICLE BEGAN HAVING PROBLEMS STARTING IN HOT WEATHER LAST SUMMER. 2. LAST MONDAY, MAY 24, 2010, MY CAR WOULD NOT START AT THE END OF THE DAY. USUALLY IF I WAITED TEN MINUTES OR SO AND TRIED AGAIN, THE VEHICLE STARTED. THIS TIME I ATTEMPT THREE TIMES IN A THIRTY MINUTE PERIOD AND THE CAR DID NOT START. I HAD THE VEHICLE TOWED TO THE DEALERSHIP WHERE I PURCHASED IT. FORTUNATELY THE NEXT DAY, THERE WERE SIMILAR CONDITIONS AND MY VEHICLE WOULD NOT START IN THE AFTERNOON. 3. THERE WERE NO CODES THERE SHOWED UP ON THE CAR'S COMPUTER. DUE TO THE VOLTAGES NOT MATCHING BETWEEN MY VEHICLE AND THE MANUFACTURER'S SPECIFICATION, THE DEALERSHIP REPLACED THE IGNITION SWITCH. I HAVE NOT HAD ANY PROBLEMS SINCE EVEN THOUGH THERE ARE BEEN FOUR OR FIVE DAYS OF HOT WEATHER. *TR O'FALLON

IL Failure Date: 05/24/2010

13 10362236 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT WHEN HE ATTEMPTED TO TURN THE VEHICLE OFF, IT WOULD NOT TURN OFF WHEN THE KEY WAS TURNED AND THE KEY WAS UNABLE TO BE REMOVED FROM THE IGNITION. THE CONTACT HAD TO UNHOOK THE BATTERY TO TURN THE VEHICLE OFF. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE IGNITION SWITCH WAS REPLACED. THE FAILURE CONTINUED. THE VEHICLE WAS AT THE DEALER AT THE TIME OF THE COMPLAINT. THE FAILURE MILEAGE WAS APPROXIMATELY 94,000. BETHANY OK Failure Date: 05/16/2010

13 10360567 SATURN ION 2006 Electrical WHEN I PROCEEDED TO TURN MY KEY TO TURN OFF MY CAR, MY CAR WOULD NOT TURN OFF. MY KEY WOULD ONLY TURN HALF OF THE WAY BUT WOULD GET STUCK IN THE IGNITION AND MY CAR WOULD NOT TURN OFF. I THEN TURNED MY CAR BACK ON AND THEN TRIED TO TURN OFF MY CAR AGAIN. IT FINALLY WORKED AFTER JIGGLING MY KEY. SOMETIMES MY CAR WOULD TURN OFF FINE BUT MOST OF

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THE TIME, IT WOULD NOT. I BECAME FRIGHTENED AND VERY UNCOMFORTABLE WITH DRIVING MY CAR BECAUSE THE PROBLEM CONTINUED TO GET WORSE. I THEN DID RESEARCH ON THE INTERNET AND FOUND OUT SEVERAL OTHER SATURN ION OWNER ARE HAVING THE SAME PROBLEMS. SOME SATURN ION OWNERS EVEN HAVE NOT BE ABLE TO TURN THEIR CAR OFF AT ALL AND HAD TO LEAVE THERE CAR RUNNING UNTIL THE GAS RAN OUT. I DID NOT WANT THIS TO HAPPEN TO ME, SO I DECIDED TO TAKE MY CAR IN TO GET IT FIXED. THEY SAID THE PROBLEM WAS THE IGNITION LOCK CYLINDER AND THAT I WAS GOING TO HAVE TO GET IT REPLACED. I WAS VERY UPSET THAT THIS IS SATURN IONS FAULT AND I HAVE TO PAY FOR THEIR NEGLIGENCE. MY IGNITION LOCK CYLINDER WAS REPLACED WITH A BRAND NEW ONE FROM SATURN. NOT EVEN A DAY LATER THE SAME PROBLEMS STARTED ONCE AGAIN. MY CAR STILL TURNS OFF WITH A LITTLE JIGGLING OF THE KEY BUT I KNOW IT WILL NOT LAST. THIS IS NOT SAFE! I DO NOT FEEL I SHOULD HAVE TO PAY FOR SATURN'S CARELESSNESS. *TR

ROCHESTER NY Failure Date: 05/11/2010

13 10343458 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THE KEYS WOULD INTERMITTENTLY BECAME STUCK IN THE IGNITION. THE FAILURE OCCURRED TWICE AND THE VEHICLE WAS TAKEN TO THE DEALER BOTH TIMES. THE FIRST TIME THE FAILURE OCCURRED, THE DEALER MADE UNKNOWN REPAIRS TO THE IGNITION GAUGE. THE FAILURE RECURRED WITHIN TWO WEEKS. THE SECOND TIME THE FAILURE OCCURRED, THE DEALER ADVISED THAT THE IGNITION GAUGE WAS TOO TIGHT. THE DEALER SERVICED THE VEHICLE YET THE FAILURE RECURRED. IN ADDITION, THE VEHICLE WOULD SHAKE SPORADICALLY AND STALL WITHOUT WARNING. THE CONTACT STATED SHE WAS ABLE TO RESTART THE VEHICLE BUT THE FAILURE WOULD RANDOMLY OCCUR. THE VEHICLE WAS NOT FURTHER REPAIRED. THE FAILURE MILEAGE WAS 99,364 AND THE CURRENT MILEAGE WAS 100,000. RAHWAY NJ Failure Date: 05/04/2010

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13 10326586 SATURN ION 2006 Electrical I HAVE A 2006 SATURN ION ON WITH 43,000 MILES (A WELL-MAINTAINED VEHICLE AT THAT). THE PROBLEM (A COMMON ONE FROM EVERYTHING I'VE READ/HEARD): RECENTLY, I WAS UNABLE TO SHUT MY VEHICLE OFF; THAT'S CORRECT... I COULD NOT TURN MY CAR OFF. THE KEY WAS LOCKED IN THE IGNITION WITH THE VEHICLE RUNNING. AFTER SEVERAL HOURS, MY HUSBAND AND I WERE ABLE TO DETERMINE THE BEST COURSE OF ACTION (GET IT TO A DEALER, DISCONNECT THE FUEL PUMP FUSE AND BATTERY, AND SPEND \$451 TO HAVE THE IGNITION CYLINDER COMPLETELY REPLACED; THE MECHANIC SAID IT WAS DEFECTIVE). NOT BEING ABLE TO SHUT OFF A VEHICLE IS A MAJOR SAFETY CONCERN (FOR SO MANY REASONS); YOU CAN'T SIMPLY LEAVE A VEHICLE RUNNING, AND YOU CERTAINLY CAN'T LEAVE A RUNNING VEHICLE UNATTENDED (ALTHOUGH SOME PEOPLE PROBABLY HAVE...HOW DANGEROUS IS THAT?). *TR DOVER DE Failure Date: 04/15/2010

13 10334497 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THE KEY WOULD NOT RELEASE FROM THE IGNITION EVEN WITH THE VEHICLE IN PARK. THE VEHICLE WAS TAKEN TO A LOCAL REPAIR FACILITY WHERE THE IGNITION CYLINDER ASSEMBLY WAS REPLACED. THE MANUFACTURER WAS CONTACTED AND WOULD NOT PROVIDE ANY ASSISTANCE. THE FAILURE MILEAGE WAS 46,000 AND THE CURRENT MILEAGE WAS 48,000. CHICAGO IL
Failure Date: 04/14/2010

13 10325677 SATURN ION 2006 Electrical COULD NOT TURN THE CAR OFF, THE KEY WAS STUCK IN THE ON POSITION WITH THE CAR STILL RUNNING, HAD TO PULL THE SPARK PLUGS OUT TO TURN OFF THE CAR AND DISCONNECT THE BATTERY TO KEEP FROM DRAINING DUE TO BEING IN THE ON POSITION. THE IGNITION LOCK CYLINDER WAS BOUND IN THE HOUSING. DEALER REPLACED THE IGNITION CYLINDER AND HOUSING, I DON'T KNOW IF THEY STILL HAVE THE OLD PART. *TR CINCINNATI OH Failure Date: 04/10/2010

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13 10482716 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION 2. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 25 MPH, THE ENGINE STALLED WITHOUT WARNING. THE VEHICLE WAS MERGED TO THE SIDE OF THE ROAD AND AFTER WAITING TEN MINUTES THE VEHICLE RESTARTED. THE FAILURE OCCURRED SPORADICALLY. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHO STATED THE FAULTY ANTI THEFT PASS LOCK WOULD NEED TO BE REPLACED. THE VEHICLE HAD NOT BEEN REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS UNAVAILABLE.

LAFAYETTE IN Failure Date: 04/07/2010

13 10324908 SATURN ION 2006 Electrical WHILE I WAS DRIVING THE IGNITION SWITCH ON MY 2006 SATURN ION SUDDENLY TURNED TO THE OFF POSITION CAUSING THE CAR'S ENGINE TO STOP RUNNING. THIS HAPPENED TWICE WITHIN A 2 DAY PERIOD. I TOOK THE CAR TO THE DEALER AND THEY REPLACED THE IGNITION SWITCH. COST WAS \$200. *TR

TUCSON AZ Failure Date: 04/04/2010

13 10354381 SATURN ION 2006 Electrical KEY WILL GET STUCK IN THE IGNITION AND WILL NOT COME OUT. IT WAS A SAFETY CONCERN BECAUSE THE VEHICLE COULD NOT BE TURNED OFF WITH THE KEY. THE ONLY WAY TO TURN OFF THE VEHICLE WAS TO PULL THE IGNITION FUSE OUT. THERE WAS NO IMPROPER USE OF THE IGNITION OR THE KEY PRIOR TO THE EVENT. THE DEALERSHIP REPLACED THE CYLINDER CASE AND KEY CYLINDER. THEY CHARGED FOR THE REPAIR IT WAS 800 DOLLARS FOR THE REPAIR. THE VEHICLE WAS OUT OF WARRANTY WITH ONLY 33000 MILES ON IT. THEIR SEEMS TO BE ALOT OF COMPLAINTS/BLOGS RELATING TO THIS ISSUE WITH THE ION. *TR JACKSON TN Failure Date: 04/02/2010

13 10326828 SATURN ION 2006 Electrical AFTER GOING OUT TO DINNER KEY WOULD NOT COME OUT OF IGNITION. THIS IS THE SECOND TIME THIS HAS HAPPEN SINCE OWNING CAR. FIRST TIME IT HAPPEN WAS ON 10/21/07 (MILEAGE 22,006). I TOOK CAR TO SATURN DEALER. IGNITION WAS FIXED ON 10/22/2007 IGNITION REPLACED NO CHARGES COVER BY DEALER

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WARRANTY. SECOND TIME IT HAPPEN WAS ON 3/31/2010 TOOK CAR TO SATURN DEALER NEXT DAY 4/01/2010 9 AM.(MILEAGE 37,369) THEY DID NOT HAVE PART SO I WAS CHARGED SHIPPING CHARGES (\$15) TO GET PART TO SATURN DEALER. EXTENDED WARRANTY WE PURCHASED COVER PARTS & LABOR. THEY REPLACED SHIFTER ASSEMBLY. SHIFTER ASSEMBLY WAS CAUSING KEY TO STICK TO IGNITION DEALER CLAIMS. OUR CAR WAS RETURNED ON 4/02/2010 AT 3 PM.. MY SATURN ION 2006 HAS HAD SEVERAL PROBLEMS RECENTLY 1/30/2010 (MILEAGE 35,987)THE CAR HAD BEEN SMELLING LIKE GAS INSIDE & OUTSIDE OF CAR I TOOK TO DEALER WAS TOLD FUEL WAS LEAKING FROM FUEL PUMP THEY REPLACE FUEL PUMP MODULE. EXTENDED WARRANTY WE PURCHASED COVERED COST LABOR & PARTS. A MONTH LATER WE RECEIVED A NOTICE FROM SATURN ABOUT THE FUEL PUMP PROBLEM. WE ARE AFRAID THAT THESE PROBLEMS WILL REOCCUR. CAR IS WELL TAKEN CARE OF, DEALER IS ONLY ONE WHO SERVICES CAR.
*TR LOS ANGELES CA Failure Date: 03/31/2010

13 10323075 SATURN ION 2006 Electrical WHEN TURNING IGNITION OFF SOMETIMES THE SWITCH STICKS AND DOES NOT GO INTO THE LOCK POSITION. THE ENGINE DOES STOP. ALSO THE ELECTRONIC DOOR LOCKS DO NOT RELEASE AND I HAVE TO MANUALLY PRESS THE UNLOCK SWITCH ON THE DOOR TO RELEASE THEM. SOME THINGS THAT I HAVE TRIED ARE RESTARTING THE ENGINE, CHANGING TRANSMISSION FROM "PARK" TO "DRIVE" AND BACK TO "PARK". THIS WORKS SOMETIMES AND THEN IF NOT I WAIT FOR SOME PERIOD OF TIME AND WAIT TO HEAR THE DOORS UNLOCK ON THEIR ON AT WHICH TIME I AM ABLE TO PLACE THE SWITCH IN THE "LOCK" POSITION AND REMOVE THE KEY. THIS TIME IS FROM A FEW SECONDS TO A FEW MINUTES AND THERE IS NO CONSISTENCY. THE DEALER HAS REPLACED THE IGNITION SWITCH FOR ~\$660.00 AND IT APPEARED TO HELP FOR A COUPLE OF DAYS BUT NEVER RESOLVED THE ISSUE. THIS CAR HAS LESS THAN 9000 MILES ON IT AND THIS PROBLEM STARTED AROUND 6000 MILES. I BELIEVE THAT THIS PROBLEM SHOULD BE CLASSIFIED AS A "RECALL" AS OWNERS ARE UNABLE TO SAFELY LOCK THEIR CARS. YOUR PROMPT RESPONSE TO THIS PROBLEM

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WILL BE MOS T WELCOME. THANK YOU SAN LEANDRO CA

Failure Date: 03/30/2010

13 10323006 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION. WHILE DRIVING AT 65 MPH THE STEERING WHEEL LOCKED AND WAS UNABLE TO TURN. THE POWER STEERING WARNING LIGHT ILLUMINATED ON THE INSTRUMENT PANEL. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER. THE TECHNICIAN STATED THAT THE VEHICLE WAS ELECTRONIC AND DOES NOT REQUIRE POWER STEERING FLUID. THE FAILURE OCCURRED INTERMITTENTLY. THE VEHICLE WAS TAKEN TO AUTHORIZED DEALER TWICE AND WAS REPAIRED. IN ADDITION, THE KEY FAILED TO RELEASE FROM THE IGNITION WITH A CLICKING NOISE. AFTER WAITING A PERIOD OF 30 SECONDS THE KEY WAS REMOVED FROM THE IGNITION WITHOUT HESITATION. THE VEHICLE WAS IN THE PROCESS OF BEING REPAIRED. THE FAILURE MILEAGE WAS 98,000. THE VIN WAS NOT AVAILABLE. THE CURRENT MILEAGE WAS 107,000. SPRING HOPE NC

Failure Date: 03/19/2010

13 10318538 SATURN ION 2006 Electrical DRIVING DOWN THE ROAD AT ABOUT 35 MPH I HIT A BUMP (FROST HEAVE) AND THE ENTIRE VEHICLE SHUT DOWN. NO ENGINE, NO ELECTRICAL SYSTEMS. THE VEHICLE BECAME DIFFICULT TO STEER AND THE BRAKES DID NOT OPERATE AS WELL AS WHEN THE VEHICLE WAS RUNNING. I FORCED THE CAR TO THE SIDE OF THE ROAD, TURNED THE KEY OFF AND BACK ON AGAIN AND RESTARTED THE CAR.

*TR AGAWAM MA Failure Date: 03/10/2010

13 10323583 SATURN ION 2006 Electrical CAR INTERMITTENTLY WONT START. IF YOU STALL THIS CAR AND YOU ARE SITTING AT A STOP LIGHT, THERE IS A GOOD CHANCE THAT YOU WONT BE ABLE TO START THIS CAR RIGHT AWAY. THIS COULD CREATE A DANGEROUS SITUATION. DEALER RECOMMENDED REPLACING THE IGNITION SWITCH. WORKED FOR ABOUT A WEEK THEN THE SAME PROBLEMS STARTED AGAIN. THIS PROBLEM IS ALL OVER THE INTERNET. SEEMS TO HAVE SOMETHING TO DO WITH THE ANTI-THEFT DEVICE ON THE CAR. TEMECULA CA Failure Date: 03/01/2010

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13 10308064 SATURN ION 2006 Electrical MY 2006 ION HAS ONLY 24,000 MILES AND HAS ALWAYS BEEN GARAGED AND PROPERLY MAINTAINED. SUDDENLY, IT WOULD NOT START.....ALL DASH LIGHTS ON, HEADLIGHTS WORKED, ETC. BUT ENGINE WOULD NOT CRANK. I TRIED LATER AND IT STARTED RIGHT UP. NEXT DAY, SAME ROUTINE. WHEN I GOT IT RUNNING, I WENT STRAIGHT TO THE SATURN DEALER AND THEY REPLACED THE IGNITION SWITCH. MY CAR IS OUT OF WARRANTY, SO I HAD TO PAY. AT THE TIME, I DID NOT REALIZE THAT SO MANY OTHER SATURN ION OWNERS WERE HAVING THE SAME EXPERIENCE. I CALLED SATURN CUSTOMER SERVICE AND WAS TOLD THERE WERE NEVER ANY BULLETINS ISSUED ON THIS PROBLEM AND THERE WAS NO WAY OF DETERMINING IF THERE WERE ANY OTHER COMPLAINTS ABOUT THIS ISSUE. I'VE READ THAT REPLACING THE IGNITION SWITCH DOESN'T ALWAYS TAKE CARE OF THE PROBLEM. I AM VERY CONCERNED ABOUT GETTING STUCK SOMEWHERE AND DON'T THINK I SHOULD BE EXPECTED TO SIT IN A COLD CAR, HOPING THE 10-MINUTE WAITING PERIOD WILL ALLOW MY CAR TO START. *TR

WESTERVILLE OH Failure Date: 02/04/2010

13 10445999 SATURN ION 2006 Electrical I AM HAVING PROBLEMS WITH MY 2006 SATURN ION, IT STARTED OUT WITH A START PROBLEM JUST ON COLD MORNINGS, WHEN THERE WAS DEW OR FROST OR IT RAINED ON THE CAR. TO RESOLVE THE ISSUE THE CAR WAS MOVED INTO THE GARAGE AND THEN I NOTICED THE PROBLEM CONTINUED EVEN WHEN CAR WAS IN THE GARAGE. THE START PROBLEM BEGINS HAPPENING EVEN IN WARM WEATHER. IT GOT TO THE POINT THAT EVEN WHEN I WOULD PARK THE CAR IN THE GARAGE I COULD GET UP THE NEXT MORNING AND IT WOULD NOT START AT FIRST IT WAS FREQUENTLY THEN IT BECAME INTERMITTENT PROBLEM. THIS CAR HAS LEFT ME STRANDED AT SCHOOL, WORK AND EVEN AT HOME SITTING IN THE GARAGE. IT GOT TO THE POINT WHERE I HAD TO HAVE THE AAA SERVICE TRUCK COME TO MY HOME AND JUMP START MY CAR. ON ONE OF MY SERVICE APPOINTS TO HAVE THE OIL CHANGED I MENTIONED THE PROBLEM TO THE TECH AT THE GM DEALER AND WHEN I PICKED THE CAR UP THEY SAID THAT THEY COULD NOT GET THE PROBLEM TO SIMULATE ON THE COMPUTER AND

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THE THERE IS NOTHING THEY CAN DO. I HAVE NOTED A NUMBER OF BLOGS ABOUT THIS PROBLEM AND INSTEAD OF GM HELPING TO RESOLVE THE ISSUE IT HAS BEEN LEFT UP TO THE OWNERS OF THESE VEHICLES TO GIVE EACH OTHER ADVISE AT BLOG SITES. *TT SACRAMENTO CA Failure Date: 01/07/2010

13 10316249 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE VEHICLE WOULD NOT START IN COLD WEATHER. IN ADDITION, THE IGNITION RESPONDED AS IF IT DID NOT RECOGNIZE THE KEY. NO MATTER WHAT KEY WAS USED THE VEHICLE WOULD NOT START FOR 20-25 MINUTES. THE DEALER STATED THAT IT WOULD COST \$90 FOR A DIAGNOSTIC TEST AND THIS DIDN'T INCLUDE ANY OTHER REPAIRS. THE MANUFACTURER ADVISED HER TO TAKE THE VEHICLE TO THE DEALER FOR INSPECTION. THE FAILURE MILEAGE WAS 61,000. THE CONSUME WANTED TO KNOW WHAT WAS BEING DONE ABOUT THE PROBLEM, AND WHEN WOULD SHE BE NOTIFIED. UPDATED 03/29/10 THE CONSUMER HAS SINCE TRADED THE VEHICLE. UPDATED 06/04/14 SEBRING FL Failure Date: 01/05/2010

13 10296649 SATURN ION 2006 Electrical I HAVE NOT BEEN ABLE TO TURN OFF MY IGNITION OR REMOVE MY KEY TWO SEPARATE TIMES. NOT ONLY THAT MY POWER STEERING WENT OUT AND WAS ONLY ABLE TO BE FIXED BY THE DEALERSHIP. MOST RECENTLY ALONG WITH THE KEY IGNITION PROBLEM, THERE IS A TRANSMISSION PROBLEM. THE FIRST TIME THE IGNITION WAS FIXED IT WAS UNDER WARRANTY BUT THIS TIME IT IS NOT. I HAVE READ SEVERAL BLOGS OF SIMILAR COMPLAINTS FROM SUFFERING CONSUMERS. *TR CENTENNIAL CO Failure Date: 12/21/2009

13 10296731 SATURN ION 2006 Electrical MY CAR WOULD NOT TURN OFF AND MY KEY WOULD NOT COME OUT. I HAD THE SAME PROBLEM WITH MY VEHICLE LAST JULY, THE EXACT SAME ISSUE!!!! I IMMEDIATELY CALLED THE DEALERSHIP THAT I PURCHASED THE VEHICLE FROM AND THAT "CORRECTED" THIS PROBLEM LAST YEAR AND WAS TOLD TO BRING IT IN BECAUSE THEY WOULD HAVE TO MAKE SURE THAT IT WAS IN FACT THE SAME ISSUE, IN WHICH

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IT WAS. I WAS TOLD THAT I WOULD HAVE TO PAY \$40 FOR THE DIAGNOSTIC TEST THAT WAS RAN ON THE VEHICLE AND THAT IT WAS GOING TO COST 451.51+TAX TO HAVE IT REPAIRED AND THAT THE WARRANTY ON THE PART EXPIRED 12 MONTHS AFTER THE REPAIR FOR THE FIRST INCIDENT. THE FAILURE HAS NOT BEEN CORRECTED. AFTER LEAVING THE DEALERSHIP, I CALLED THE CUSTOMER SERVICE CENTER OF THE CAR MAKER AND THE ONLY THING THAT HAS BEEN DONE ABOUT THE FAILURE IS THAT THEY ARE GOING TO CALL ME BACK AND THAT THEY WILL DO THEIR BEST TO GIVE ME A DISCOUNT ON REPAIRS. I JUST WANT TO KNOW WHY MY VEHICLE CONTINUES TO HAVE REPEATED ISSUES WITH THE IGNITION SYSTEM LOCKING UP? IS THE PART DEFECTIVE? AND IF SO WHY HASN'T THE MANUFACTURER DONE ANYTHING ABOUT IT? *TR JACKSON TN Failure Date: 12/18/2009

13 10296087 SATURN ION 2006 Electrical 1. NO ABNORMAL CIRCUMSTANCES, SIMPLY TURNED OFF AT NIGHT, AND RETURNED IN THE MORNING TO A CAR WITH PERFECTLY WORKING ELECTRICAL BUT WILL NOT REACT WHEN TURNING THE CAR FURTHER. 2. IT OCCURS RANDOMLY, THE CONSEQUENCES ARE THAT MY CAR IS USELESS AT THE TIME THAT I NEED IT MOST, THE MORNING BEFORE WORK. 3. ABSOLUTELY NOTHING... IT IS A SATURN ION. THE ISSUE IS ALL OVER THE INTERNET, AND THE FIX IS COMPLICATED, LEAVING YOUR CAR ON FOR 10 MINUTES TO GET AROUND THE PASS LOCK. IF YOUR BATTERY SURVIVES YOUR CAR WILL WORK AFTERWARD. *TR CANTON NY Failure Date: 12/16/2009

13 10329533 SATURN ION 2006 Electrical I CURRENTLY OWN A 2006 SATURN ION, WHICH I BOUGHT BRAND NEW IN 2005 AND HAS 52000 MILES ON IT. ALL WINTER LONG, DURING DAYS WITH TEMPERATURES BELOW 40 DEGREES, MY VEHICLE WOULD NOT START. UPON PLACING THE KEY INTO THE IGNITION AND TURNING, THE "PASSLOCK" THEFT DETERRENT SYSTEM IS ACTIVATED AND LOCKS MY CAR'S STARTER FROM FIRING FOR 10 MINUTES. THE REST OF THE ELECTRICAL DEVICES IN MY CAR WORK, BUT THE STARTER BECOMES LOCKED OUT FOR 10 MINUTES BEFORE I CAN TRY AGAIN. I HAVE READ ONLINE THAT THIS IS A COMMON PROBLEM WITH SATURN IONS.

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APPARENTLY THE GREASE WHICH IS LOCATED WITHIN THE IGNITION SYSTEM FREEZES AT COLDER TEMPERATURES AND THUS THE IGNITION SWITCH DOES NOT RECOGNIZE MY KEY. SINCE IT DOES NOT RECOGNIZE MY KEY, THE ANTI-THEFT SYSTEM LOCKS MY CAR OUT FOR THE 10 MINUTE LOCK OUT PERIOD. SOMETIMES I CAN TRY 6 TIMES OVER THE COURSE OF 1 HOUR AND THE CAR STILL WILL NOT START. THIS IS A DANGEROUS SITUATION ON VERY COLD DAYS. I LIVE IN THE NORTHEAST AND THIS PAST WINTER WE HAD RECORD SNOWFALL WITH MANY DAYS DIPPING INTO THE 0'S, 10'S, 20'S AND 30'S. IT WOULD BE VERY UNFORTUNATE IF SOMEONE WERE TO DIE OF EXPOSURE TO THE ELEMENTS SINCE A CAR HAS NO HEAT WITHOUT THE ENGINE RUNNING. SOMEONE COULD DIE FROM BEING STRANDED IN THE COLD DUE TO AN IGNITION SWITCH WHICH GM/ SATURN COULD REPLACE FOR \$50. I KNOW I SPENT MANY COLD DAYS (~5-6 PER WEEK) SITTING IN MY FREEZING COLD CAR FOR SOMETIMES OVER AN HOUR JUST PRAYING THAT MY CAR WOULD START SO I COULD GET SOME HEAT. PLEASE MAKE GM/ SATURN FIX THIS PROBLEM SO WE ARE NO LONGER LEFT OUT IN THE COLD!!!! *TR

PHILADELPHIA PA Failure Date: 12/15/2009

13 10294403 SATURN ION 2006 Electrical MY CAR WILL NOT ALWAYS START, IT GETS A PICTURE OF THE CAR WITH A PADLOCK ON THE DASH BUT WILL NOT EVEN ATTEMPT TO TURN OVER. IT DOES AT LEAST THREE TIMES A WEEK AND TODAY IT DID IT FOUR TIMES ALONE. IT WILL START IN EXACTLY 10 MINUTES FROM THE FIRST TIME I TRIED TO START IT. SO IN THE MEAN TIME MY CHILDREN AND I SIT THERE IN THE COLD AND WAIT. OR MY ASTHMATIC CHILDREN HOPEFULLY DO NOT STOP BREATHING. I HAVE CALLED SATURN NUMEROUS TIMES AND ALL THEY TELL ME IS ITS THE IGNITION HOUSING WE CAN FIX IT FOR OVER 300 DOLLARS BUT IT WILL GO OUT AGAIN IN THREE MONTHS, WHICH THEY SAY WILL BE THE PATTERN FOR THE LIFE OF THE CAR.

*TR SPANAWAY WA Failure Date: 12/03/2009

13 10295821 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. WHILE DRIVING APPROXIMATELY 55 MPH THE "POWER STEERING" WARNING LIGHT ILLUMINATED ON THE INSTRUMENT PANEL, AND

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THEN THERE WAS LOSS OF POWER STEERING. SHE WAS ABLE TO RESUME OPERATION, BUT WITH GREAT DIFFICULTY. THE VEHICLE HAS NOT BEEN REPAIRED FOR THE FAILURES. THE FAILURE AND CURRENT MILEAGES WERE 55,000. UPDATED 01/20/10 *BF. THE CONSUMER STATED THE VEHICLE WAS PARKED IN FRONT OF HIS HOUSE IN IDLE WHEN SUDDENLY THE SPEEDOMETER READ 120 MPH. UPDATED 01/22/10 CHILLICOTE OH Failure Date: 12/01/2009

13 10293224 SATURN ION 2006 Electrical 2006 SATURN ION DOES NOT START ALTHOUGH ALL LIGHTS COME UP ON DASHBOARD. BATTERY IS FINE (HAD IT CHECKED) BUT THE STARTER DOES NOT ROLL OVER. AFTER 45 MINUTES (AND BATTERY REATTACHED) CAR STARTED. THIS OCCURRED TWICE, ONCE ON APRIL 1ST 2009 AND AGAIN NOV 21ST 2009. PROBABLY WEATHER RELATED AS BOTH DAYS WERE FAIRLY COOL AND PRECEDED BY RAIN. *TR SACRAMENTO CA Failure Date: 11/21/2009

13 10294818 SATURN ION 2006 Electrical IGNITION FAILED TO START VEHICLE. VEHICLE HAD TO BE TOWED. *TR GOODYEAR AZ Failure Date: 11/21/2009

13 10292899 SATURN ION 2006 Electrical MY 2006 SATURN ION IS NOT STARTING OCCASIONALLY IN COLD AND WET WEATHER. I CALLED THE SATURN CUSTOMER SERVICE AND THEY DIDN'T SEEM TO KNOW WHAT THE PROBLEM IS. THE REP THOUGHT IT WAS A SECURITY SYSTEM ISSUE AND WANTED ME TO DRIVE IT 2.5 HOURS AWAY TO A SATURN DEALERSHIP, AND THEY MIGHT HELP ME OUT. HMMM, I LOOK ONLINE AND HUNDREDS, MAYBE THOUSANDS, OF PEOPLE HAVE THE SAME PROBLEM. CAN'T THEY ISSUE A RECALL? IF IT IS SO COMMON AND THE SYMPTOMS ARE IDENTICAL WHY CAN'T THEY SIMPLY TELL ME WHAT TO DO? COLD AND FRUSTRATED. *TR QUALICUM BEACH BC 00 Failure Date: 11/17/2009

13 10297557 SATURN ION 2006 Electrical OCCASIONALLY, IN THE MORNING, OUR 2006 SATURN ION 2 WILL NOT START. THE BATTERY CHECKS OUT, EVERYTHING LIGHTS UP ON THE DASH DISPLAY, BUT TURNING THE KEY

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GETS NO RESULT. IF WE REMOVE THE KEY AND WAIT 10 MINUTES, THE CAR WILL THEN START. I RECENTLY VISITED A BUICK SERVICE DEPT. WHERE THE SERVICE PERSON TOLD ME THAT THIS IS A COMMON PROBLEM, SOMETIMES CORRECTED BY IGNITION SWITCH REPLACEMENT (WHICH WE HAD DONE IN 2007, UNDER WARRANTY) AND IF THAT DOES NOT WORK, THERE IS AN ELECTRICAL CONTROL UNIT WHICH WILL BE REPLACED. THE TOTAL FOR THESE 2 REPAIRS? IN EXCESS OF \$1,100.00 !! HERE'S THE REAL KICKER, HE SAID THAT THIS WILL NOT NECESSARILY REMEDY THE PROBLEM! AND G.M. WANTS ANOTHER \$3 BILLION IN BAILOUT FUNDS?? THE FUNNY THING IS THAT THE 1994 SATURN WHICH MY SON NOW HAS, WITH OVER 100,000 MILES ON IT HAS BEEN ONE OF THE MOST RELIABLE CARS WE EVER OWNED. THE 2006 ION HAS ONLY 27,000 MILES ON IT AND HAS BEEN BACK TO THE DEALER AGAIN AND AGAIN OVER IT'S LIFE SO FAR. THIS IGNITION PROBLEM HAS HAPPENED ABOUT HALF A DOZEN TIMES, SO FAR. ONLY IN THE MORNING.

*TR THOUSAND OAKS CA Failure Date: 11/15/2009

13 10351477 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE VEHICLE WOULD NOT START DUE TO THE IGNITION PASS LOCK SECURITY FEATURE. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE CONTACT WAS INFORMED THAT THE FAILURE COULD NOT BE DUPLICATED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 50,000 AND THE CURRENT MILEAGE WAS 62,000.

CHICAGO IL Failure Date: 11/15/2009

13 10289307 SATURN ION 2006 Electrical I PURCHASED MY BRAND NEW SATURN ION 2 COUPE IN JUNE OF 2006. IN THE WINTER OF 2006 I HAD THE IGNITION TO LOCK UP ON ME AND I COULD NOT GET MY KEY OUT AND IT WOULDN'T TURN AT ALL. THANKFULLY MY CAR WAS UNDER WARRANTY AND I HAD IT TOWED IMMEDIATELY TO THE NEAREST SATURN DEALER. I WAS TOLD THAT THE IGNITION HOUSING AND ITS COMPONENTS HAD TO BE REPLACED. THE SERVICE GUY CONTINUED TO TELL ME THAT THIS HAS BEEN A COMMON PROBLEM. I DIDN'T THINK ANYTHING ELSE ABOUT IT BECAUSE MINE WAS FIXED. NOW IN OCT OF 2009 I AM FACED WITH THE SAME PROBLEM BUT MY

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KEY WAS IN THE ON POSITION AND RUNNING. THE ONLY WAY TO TURN MY CAR OFF WAS TO STALL IT OUT BECAUSE ITS A FIVE SPEED AND DISCONNECT THE BATTERY. MY CAR IS NO LONGER UNDER WARRANTY SO THEREFORE I AM FACED WITH A MECHANIC BILL THAT IS OUTRAGEOUS AND I AM A COLLEGE STUDENT. I FURTHER INVESTIGATED THIS PROBLEM ON THE INTERNET TO SEE IF THERE WERE SIMILAR PROBLEMS LIKE MINE AND TO MY SURPRISE THERE ARE NUMEROUS UNSATISFIED SATURN CUSTOMERS THAT HAVE HAD TO DEAL WITH THE SAME PROBLEM. I FEEL THAT THESE IGNITIONS SHOULD BE INVESTIGATED AND RECALLED BECAUSE THEY HAVE CAUSED SO MANY PROBLEMS. THIS IS A HAZARD BECAUSE THIS LEAVES DRIVERS STRANDED ON THE SIDE OF THE ROAD, IN AN EMPTY PARKING LOT, OR IN UNKNOWN TERRITORY. AS A FEMALE, I WAS STRANDED IN A PARKING LOT NOT KNOWING WHAT TO DO AND SCARED. I WAS VERY DISAPPOINTED THAT THE SATURN CUSTOMER SERVICE MAN COULD NOT HELP ME ON THE TELEPHONE AND VERY UNAWARE OF CUSTOMER SAFETY. *TR KENTON TN Failure Date: 10/21/2009

13 10290807 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. WHEN HE TURNS OFF THE ENGINE HE CANNOT REMOVE THE KEY FROM THE IGNITION. HE HAD TO PULL THE FUEL INJECTOR FUSE TO TURN THE VEHICLE COMPLETELY OFF. THE VEHICLE WAS TAKEN TO THE DEALER FOR REPAIRS AND THEY REINSTALLED THE SAME PARTS BACK IN THE VEHICLE. THE MANUFACTURER WAS NOTIFIED, AND HE WAS ADVISED THAT HE WOULD HAVE TO PAY FOR THE REPAIRS. THE FAILURE MILEAGE WAS 37,455. PERRYSBURG OH Failure Date: 10/09/2009

13 10289321 SATURN ION 2006 Electrical I HAD TO HAVE THE IGNITION SWITCH CYLINDER REPLACED ON MY 2006 SATURN ION BECAUSE THE CAR COULD NOT BE TURN OFF. WHILE AT THE DEALER I FOUND OUT THAT ONE OF THE OTHER HAD THE SAME PROBLEM WITH HIS SATURN VUE. TALKING TO THE SERVICE WRITER HE TOLD ME THAT THIS WAS A COMMON PROBLEM WITH THESE TWO MODEL OF CARS. I NEW SOMETHING WAS UP WHEN I GOT CHARGE FOR 1.5HRS LABOR WHEN IT TOOK LESS THEN 40MIN TO TAKE THE

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CAR REPLACE THE PART AND RETURN IT TO ME. WHEN TRY TO TALK TO VARIOUS PEOPLE AT SATURN AND GM ALL THEY WAITED TO SAY THAT IT WAS 7 MONTH OUT OF WARRANTY AND I DID NOT CARE ABOUT THAT I WANTED TO TALK ABOUT NOT BEING ABLE TO TURN THE CAR OFF AND THAT I THOUGHT IT WAS A SAFETY PROBLEM. BEING FROM CHARLESTON, SC AND TWO PEOPLE THAT HAD THE SAME PROBLEM AND THE SERVICE WRITER COMMENT AND THE TIME IT TOOK TO REPLACE, TO ME THIS IS PROBABLY A BIGGER PROBLEM THEN JUST TWO CARS AND THAT SATURN SHOULD BE DOING A RECALL ON THIS. I HAVE WORKING ON CARS IN THE PAST AND THE CAR BEING A MANUAL I WAS ABLE TO STALL THE CAR AND THEN DISCONNECT THE BATTERY. WHAT I DID NOT HAVE THAT KNOWLEDGE OR IT WAS AN AUTOMATIC. THE GM PERSON DID NOT WANT TO TALK ABOUT THAT HE JUST WANTED TO SAY IT WAS 7 MONTH OUT OF WARRANTY. I THIN THAT SATURN/GM SHOULD BE FORCED TO RECALL THESE CAR AND FIX THE PROBLEM. THANK YOU. *TR

CHARLESTON SC Failure Date: 10/06/2009

13 10336400 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT HE HAD BEEN EXPERIENCING A RECURRING FAILURE WITH THE IGNITION SWITCH. THE KEY WOULD INTERMITTENTLY BECOME STUCK IN THE IGNITION SWITCH AND THE VEHICLE WOULD NOT TURN OFF WITHOUT REPEATED ATTEMPTS AT REMOVING THE KEY. THE CONTACT ALSO STATED THAT DURING THE WINTER THE VEHICLE INTERMITTENTLY WOULD NOT START WITHOUT REPEATED ATTEMPTS. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC AND WAS IN THE PROCESS OF BEING INSPECTED AT THE TIME OF THE COMPLAINT. THE CONTACT ALSO STATED THAT WHILE DRIVING AT APPROXIMATELY 25 MPH AND ATTEMPTING TO MAKE A TURN, THE STEERING WHEEL LOCKED AND A POWER STEERING SERVICE LIGHT ILLUMINATED ON THE INSTRUMENT PANEL. THE CONTACT PULLED OVER AND RESTARTED THE VEHICLE; UPON RESTART, THE VEHICLE FUNCTIONED NORMAL. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALERSHIP WHERE THE CONTACT WAS INFORMED THERE WAS NOTHING WRONG WITH THE VEHICLE. THE FAILURE CONTINUED TO OCCUR AND THE VEHICLE WAS TAKEN BACK TO AN AUTHORIZED DEALER WHE RE AN

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UNKNOWN SERVICE WAS PERFORMED ON THE VEHICLE. THE FAILURE HAD NOT OCCURRED SINCE THE REPAIR. THE FAILURE MILEAGE WAS APPROXIMATELY 50,000. THE CURRENT MILEAGE WAS APPROXIMATELY 71,000.

WASHINGTON DC Failure Date: 10/01/2009

13 10285982 SATURN ION 2006 Electrical I OWN A 2006 SATURN ION 3. OVER THE PAST FEW MONTHS I HAVE HAD THE CAR NOT START ONLY AN HOUR LATER TO TRY AND IT DID. I HAVE DONE RESEARCH AND HAVE FOUND MANY PEOPLE HAVE AND ARE HAVING THIS SAME PROBLEM. WHEN I SPOKE WITH THE DEALERSHIP WHERE I BOUGHT THE CAR THEY HADN'T HEARD OF THIS. THIS HAS BEEN GOING ON FOR YEARS AND NOTHING IS BEING DONE. THE SAFETY ISSUE WITH IS MY WIFE HAS BEEN STUCK AT WORK AT 3AM WITH THE CAR NOT STARTING BY HERSELF. WE (ION) OWNERS NEED HELP WITH THIS SINCE THE MAKER OF THIS CAR ISN'T DOING ANYTHING. *TR

YPSILANTI MI Failure Date: 09/29/2009

13 10285180 SATURN ION 2006 Electrical I WAS DRIVING MY 2006 SATURN ION WHEN THE ELECTRIC POWER STEERING WENT OUT. THERE WAS NO WARNING - THE INDICATOR LIGHT CAME ON AND THE POWER STEERING WAS GONE. I TOOK THE CAR TO THE DEALER AND THEY SAID IT IS AN ELECTRICAL PROBLEM AND THE STEERING COLUMN WOULD NEED TO BE REPLACED. THIS IS A \$900 REPAIR SINCE THE CAR IS JUST OUT OF WARRANTY. THERE ARE SEVERAL OTHER COMPLAINTS RELATED TO THIS SAME PROBLEM. THE WOMAN AT THE DEALER SAYS SHE HAS SEEN THIS SEVERAL TIMES BEFORE AND THAT IF YOU TURN OFF THE CAR IT RESETS THE POWER STEERING. *TR FORT WAYNE IN Failure Date: 09/22/2009

13 10285905 SATURN ION 2006 Electrical ON THE AFTERNOON OF SEPT. 17TH I WAS RUNNING ERRANDS IN MY 2006 ION. I STOPPED AT A STORE AND WAS UNABLE TO TURN OF MY CAR. THE KEY WOULD NOT TURN IN THE IGNITION AT ALL AND THE KEY WOULD NOT COME OUT OF THE IGNITION. THERE WAS NO WARNING AND I HAVE HAD NO PREVIOUS ISSUES WITH THE IGNITION. I TOOK MY VEHICLE DIRECTLY TO THE SATURN DEALERSHIP TO FIND OUT WHAT THE ISSUE WAS. IT TURNED OUT THAT I NEEDED A NEW

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IGNITION LOCK AND KEY. I PAID THE APPROX. 200 DOLLARS TO HAVE THIS REPAIR COMPLETED. I RESEARCHED THIS ISSUE AND FOUND OUT THAT THIS IS A VERY COMMON ISSUE AND THAT SATURN IS DOING NOTHING TO REMEDY THIS ISSUE. *TR ROCHESTER NY Failure Date: 09/17/2009

13 10350086 SATURN ION 2006 Electrical ARRIVED HOME AFTER WORK AND AS USUAL WENT TO TURN OFF CAR WHEN THE IGNITION KEY WOULD NOT TURN TO OFF POSITION. THE IGNITION SYSTEM WOULD NOT WORK. I CALLED THE ROAD SIDE ASSISTANCE AND WAS WALKED THRU THE PROCESS TO DISABLE CAR BY DISCONNECTING FUSE UNDER HOOD. I LATER HAD TO PAY FOR THE IGNITION SYSTEM TO BE REPLACED. EXTREMELY FRUSTRATING SINCE MY CAR WAS LESS THAN 3 YEARS OLD AT THE TIME. I HAD PURCHASED THE CAR BRAND NEW BACK IN MARCH 2006. *TR SAN ANGELO TX Failure Date: 09/15/2009

13 10283510 SATURN ION 2006 Electrical I OWN A 2006 SATURN ION AND MY KEY WON'T TURN TO THE OFF POSITION. I LOOKED IT UP ON THE INTERNET AND APPARENTLY THIS IS A COMMON PROBLEM I FOUND HUNDREDS OF COMPLAINTS ABOUT THIS HAPPENING TO THE 2006 ION 2. I HAVE A NEW BORN AND WHAT WOULD OF HAPPENED IF THE WHEEL WOULD LOCKED UP WILL I WAS DRIVING WITH HER OR MY OTHER THREE KIDS. I CALLED SATURN AND THEY SAID THIS HAPPENS OFTEN BUT WHY HAS THIS NOT BEEN RECALLED OR THE POTENTIAL BUYERS WARNED ABOUT THIS. *TR JEANERETTE LA Failure Date: 09/10/2009

13 10324157 SATURN ION 2006 Electrical 2006 SATURN ION NEVER WRECKED IGNITION SWITCH STOPPED WORKING CORRECTLY, AND THE KEY GOT STUCK IN THE IGNITION RESULTING IN HAVING THE CAR LEFT RUNNING UNTIL THE CAR WAS CUT OFF BY PULLING THE CABLES OFF OF THE BATTERY POSTS. WAS TOLD THE IGNITION SWITCH WAS RUSTED AND THE SPRING IN THE SWITCH HAD BROKEN AND HAD GONE BAD BY A MECHANIC AND HAD TO HAVE THE IGNITION SWITCH REPLACED AND KEY RECODED. *TR COWPENS SC Failure Date: 09/01/2009

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13 10281904 SATURN ION 2006 Electrical 2006 SATURN ION IGNITION
KEY LOCKED AND WILL NOT TURN. *TR SPRING TX Failure Date:
08/26/2009

13 10281899 SATURN ION 2006 Electrical 2006 SATURN ION, MILEAGE
50,000. IGNITION KEY WILL NOT TURN OFF. DEALERS NOR SATURN ACCEPTING
RESPONSIBILITY. PERVASIVE PROBLEM, COMPLAINTS AND NO ACTION.
COSTLY REPAIR BILLS, LOSS OF INCOME FROM LOST TIME AT WORK.
IMMINENT SAFETY HAZARD. RECALL ACTION SHOULD NEVER BE INITIATED
ONLY AFTER A DISASTER OCCURS. *TR TYLER TX Failure Date:
08/25/2009

13 10586450 SATURN ION 2006 Electrical CAR WOULD NOT TURN OFF
WHEN I PARKED IN MY DRIVE WAY, GM TOOK 1 HR AD 1/2 TO COME TO MY
HOUSE. FORTUNATE IT DID NOT HAPPEN ON THE ROAD. NHTSA AND GM
KNEW OF THIS RECALL BEFORE IT HAPPENED TO ME. WHY DID THE NHTSA
NOT REPORT THIS? I PAID FOR THE REPAIR NOT KNOWING OF THE RECALL.
THE MEDIA MADE ME AWARE AND I GOT A REFUND MUCH LATER. MY CAR IS
ON ITS 6TH RECALL. 2 ARE PENDING. AGAIN I FOUND OUT FROM THE MEDIA.
I CALLED GM, THEY ARE TAKING THEIR TIME IN THESE REPAIRS. I CALLED GM
ON 3-18-14 ABOUT THESE 2 CURRENT RECALLS, I FEEL THEY ARE PUTTING ME
ON THE BACK BURNER TO REPAIR THEM. HOW MANY RECALLS CAN 1 CAR
HAVE BEFORE ITS CONSIDERED UNSAFE??? WHAT ARE MY RIGHTS? IS THIS
CAR A LEMON OR JUST AN ACCIDENT WAITING TO HAPPEN/???? YOUR SITE
SAYS THERE'S ANOTHER RECALL FOR MY CAR FOR THE HEAD LIGHTS. THAT
WILL MAKE A 7TH RECALL. THE NHTSA IS SUPPOSE PROTECT THE
CONSUMERS. MY CAR MAKES ME VERY NERVOUS. GM SHOULD HAVE
TESTED MORE BEFORE SELLING IT TO THE PUBLIC. I NOW KNOW WHY
GM STOPPED MAKING MY SATURN. *TR MANCHESTER NJ Failure Date:
08/25/2009

13 10298517 SATURN ION 2006 Electrical 2006 SATURN ION WENT TO
WORK CAR WOULD NOT TURN OFF ,KEY STUCK IN IGNITION UNABLE TO
REMOVE. HAD TO DRIVE 35 MILES HOME HAVE SOMEONE GET THE CAR TAKE

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TO MECHANIC TO DISABLE AS SAFETY TURNOFF DID NOT RESOLVE ISSUE
ACTUALLY GOT SHOCKED TRYING IT, TOOK TO SATURN DEALER IN DAYTONA
BCH, FL WHERE CAR WAS PURCHASED NEW WAS TOLD IGNITION NEEDED TO
BE REPLACED AS IT WAS NORMAL WEAR AND TEAR THEN WAS INFORMED
THEY COULD NOT REMOVE KEY SO THEY HAD TO BREAK HOUSING UNIT 500 +
DOLLARS LATER. FILED COMPLAINT AFTER SEVERAL CALLS AND BEING
BRUSHED OF OFFERED ME A LIMITED WARRANTY OIL CHANGES, TIRES
ROTATED, RENTAL CAR IF SAME PROBLEM OCCURS AGAIN THAT WAS LESS
THEN 6 MONTHS AGO, NOW CAR WILL NOT START IGNITION STICKS WITH KEY
IN OFF POSITION STARTER ENGAGES, NIGHTMARE. *TR DELAND
FL Failure Date: 08/21/2009

13 10291136 SATURN ION 2006 Electrical 2006 SATURN ION. IN AUGUST
2009 I WENT TO TURN OFF MY CAR AND THE KEY WOULD NOT COME OUT OF
THE IGNITION SWITCH. AFTER SEVERAL MINUTES OF TRYING THE KEY CAME
OUT OF THE SWITCH, BUT THE CAR WAS STILL ON. VERY DANGEROUS FOR A
CAR TO BE ABLE TO LEFT RUNNING WITH NO KEY IN IT. TOOK TO THE SATURN
DEALERSHIP WHO TOLD ME THAT EVEN THOUGH THIS WAS A COMMON
PROBLEM, I WOULD HAVE TO PAY \$370 FOR COST OF PARTS AND LABOR. LESS
THAN 3 MONTHS AFTER BEING FIXED, MY KEY IS STARTING TO STICK IN THE
IGNITION AGAIN AND THIS PROBLEM WILL PROBABLY REPEAT ITSELF AGAIN
SOON. *TR JACKSONVILLE FL Failure Date: 08/20/2009

13 10280093 SATURN ION 2006 Electrical THE POWER STEERING KEEPS
GOING OUT IN THE CAR. WHEN THIS HAPPENS IT BECOMES VERY
DANGEROUS TO DRIVE. IT FIRST STARTED ONCE EVERY COUPLE OF DAYS.
NOW IT HAPPENS EVERY TIME I TURN IT ON AND DRIVE MORE THEN 100
YARDS. I HAVE CONTACT THE DEALERSHIP AND THEY HAVE TOLD ME THAT
THERE IS NO RECALL FOR IT. BUT I HAVE LOOKED ONLINE AND NUMEROUS
PEOPLE HAVE COMPLAINED ABOUT THIS ISSUE. THE CAR IS A LEASE AND
THEY SAID I AM OVER MY WARRANTY EVEN THOUGH I ONLY HAVE 36,000 MILES
IN 5 YEARS. *TR BELLEVILLE NJ Failure Date: 08/01/2009

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13 10279061 SATURN ION 2006 Electrical VEHICLE STALLS FROM UNWANTED KEY CYLINDER ROTATION. KEY CYLINDER ROTATES DUE TO TILT STEERING WHEEL ADJUSTMENT. HAS OCCURRED WHILE VEHICLE IS IN MOTION. CAN REPRODUCE EASILY WHILE VEHICLE IS IN PARK. NOTHING DONE TO CORRECT. DEALER INDICATED A BULLETIN EXISTS TELLING CUSTOMERS TO NOT ADD OTHER ITEMS TO KEYRING SINCE EXTRA MASS ON KEYRING MAKES THE FAILURE MORE LIKELY. *TR YPSILANTI

MI Failure Date: 07/31/2009

13 10278088 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT ATTEMPTED TO TURN THE IGNITION SWITCH TO THE OFF POSITION, BUT THE IGNITION FAILED TO TURN OFF. THE ENGINE CONTINUED TO OPERATE. ROADSIDE ASSISTANCE WAS CALLED TO HER RESIDENCE AND THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC FOR DIAGNOSTIC TESTING. THE TECHNICIAN STATED THAT THE IGNITION KEPT FREEZING UP AND CAUSED THE FAILURE. THE REPAIR CONSISTED OF REPROGRAMMING THE COMPUTERIZED SYSTEM AND REPLACING THE IGNITION. THE FAILURE MILEAGE WAS 37,000 AND CURRENT MILEAGE WAS 37,800. DELTONA FL Failure Date: 07/15/2009

13 10377399 SATURN ION 2006 Electrical SOMETIMES AS I AM DRIVING, THE POWER STEERING IN MY 2006 SATURN ION STOPS WORKING AND I CAN'T TURN THE VEHICLE. IF I HAVE TO MAKE A TURN, I HAVE TO TRY TO MOVE THE WHEEL. I HAVE CAUSED MAJOR DELAYS AND ALMOST BEEN IN A FEW WRECKS DUE TO TROUBLES TURNING THE STEERING WHEEL. THE POWER STEERING WILL NOT WORK UNTIL I TURN THE VEHICLE OFF AND THEN RESTART IT AFTER A FEW MINUTES. THE OTHER PROBLEM I AM HAVING IS TURNING THE VEHICLE ON IN THE MORNING WHICH I HAVE DONE THE RESEARCH ON AND FOUND IT IS A VERY COMMON PROBLEM FOR SATURN. THERE IS A PROBLEM WITH THE WIRING COMPONENTS OF THE VEHICLE AND ONCE I TURN THE KEY I HAVE TO GIVE IT AT LEAST 10 MINUTES BEFORE IT WILL TURN ON. THEN I CAN'T TURN IT OFF UNTIL I GET TO WHERE I NEED TO GO OR I HAVE TO WAIT AGAIN FOR AT LEAST ANOTHER 10 MINUTES. THIS PRESENTS A BIG PROBLEM IF I HAVE TO

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STOP FOR GAS, BECAUSE I CAN'T TURN MY CAR OFF AT THE PUMP OR I AM STUCK AT THE GAS PUMP FOR AT LEAST 10 MINUTES AND SOMETIMES LONGER. SAN ANTONIO TX Failure Date: 07/12/2009

13 10278155 SATURN ION 2006 Electrical 1. FOR ABOUT A YEAR BEFORE THE INCIDENT, MY KEY ON MY VEHICLE WOULD GET STUCK IN THE IGNITION SOMETIMES (JUST A STICKING FEELING, NOTHING MAJOR). A COUPLE WEEKS AGO, I PUT THE KEY IN THE IGNITION AND IT WOULD NOT COME OUT. THE CAR WOULDN'T TURN OFF B/C THE KEY WAS COMPLETELY STUCK. WHEN I RESEARCHED THE PROBLEM, I FOUND OUT MANY PEOPLE HAVE HAD THIS SAME PROBLEM WITH THEIR NEWER SATURN IONS. I WAS UPSET B/C I BOUGHT THIS CAR NEW IN 2006 AND MY WARRANTY HAD JUST EXPIRED. SATURN WOULD NOT PAY FOR THE REPAIR, EVEN THOUGH THEY COULD NOT EXPLAIN WHY THE IGNITION CYLINDER BROKE AND SEVERAL EMPLOYEES ADMITTED THIS WAS A VERY COMMON PROBLEM. 2. THE FAILURE WAS THE IGNITION CYLINDER, WHICH BROKE AFTER ONLY HAVING THE CAR FOR 3 YEARS-I TOOK AUTO SHOP, SO I KNOW NOT TO PUT TOO MANY KEYS ON MY KEY RING. A PART SHOULD NOT BREAK THAT SOON ON A 3-YEAR OLD CAR. I NOTICED THE KEY GETTING SLIGHTLY STUCK EVERY FEW WEEKS OR SO. THE DAY MY KEY GOT STUCK, THE CONSEQUENCE WAS THAT I WAS BASICALLY HOSTAGE TO MY CAR-I COULD NOT TURN OFF MY CAR, & COULD NOT GO TO WORK AND LEAVE MY CAR ON THE STREET. IT WAS UNSAFE FOR ME TO DRIVE AROUND UNTIL I RAN OUT OF GAS ON THE SIDE OF THE ROAD. SO, I HAD TO AGREE TO THE REPAIR, EVEN THOUGH SATURN REFUSED TO PAY FOR IT. 3. THE IGNITION CYLINDER WAS REPLACED AND IT COST ME \$250. (ANOTHER \$100 FOR A DAY'S MISSED WORK) *I GREATLY HOPE YOU RECALL THIS DEFECTIVE ITEM. I CALLED THE SATURN NATIONAL HOTLINE AND THEY WOULD NOT HELP IN ANY WAY AND SAID THE RECALL PROCESS TAKES "A LONG TIME" AND UNTIL THEN, CUSTOMERS WOULD HAVE TO PAY FOR THE REPAIRS TO THIS PART. I ONLY HAD TO "GOOGLE" THIS ISSUE AND FOUND COUNTLESS PEOPLE WITH 1-3 YEAR OLD SATURNS WHO WERE STUCK WITH THIS SAME PROBLEM. I AM A 33-YEAR OLD STUDENT WHO CARES FOR MY BROTHER WHO'S DISABLED. I DO NOT HAVE THIS KIND OF MONEY. IT SCARES

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ME TO THINK ABOUT WHAT I WOULD HAVE DONE HAD I BEEN OUT IN AN UNFAMILIAR ROAD/AREA AND BEEN UNABLE TO TURN OFF MY CAR. :/
THANKS VERY MUCH FOR YOUR TIME. *TR SAN DIEGO CA Failure Date:
07/10/2009

13 10281532 SATURN ION 2006 Electrical STEERING WHEEL WILL NOT LOCK. WHEN TAKING KEY OUT OF IGNITION, AND OPENING DRIVER DOOR, IT CHIMES VERY FAST, AS IF KEY WAS STILL IN IGNITION OR LIGHTS HAVE BEEN LEFT ON. IT'S AS IF THE KEY WAS NEVER REMOVED AT ALL, WHICH MEANS THE ANTI-THEFT DEVICE PROBABLY DOES NOT ENGAGE AND THE IGNITION COULD EASILY BE MANIPULATED AND STARTED WITHOUT THE KEY. I HAVE NOT CONTACTED MY DEALER BECAUSE THE CAR IS NO LONGER UNDER WARRANTY AND I DO NOT HAVE THE MONEY TO PAY FOR SUCH A REPAIR. HOWEVER, I WILL BE TURNING THE CAR OVER TO GMAC ONCE THE SMARTBUY PERIOD IS UP. I ALSO HAD A PROBLEM WITH THE WINDOW FALLING OFF THE TRACK; I HAD THIS FIXED WHILE UNDER WARRANTY, BUT AT 35,500 MILES AND I DON'T DRIVE IT THAT MUCH. *TR RANCHO CUCAMONGCA Failure Date: 07/08/2009

13 10585214 SATURN ION 2006 Electrical VEHICLE'S ENGINE SHUT OFF WHILE OPERATING, HOWEVER ELECTRICAL REMAINS ON. USUALLY HAPPENS GOING OVER SPEED BUMPS AT LOW SPEEDS. HAD TO TURN OFF AND RESTART ENGINE TO OPERATE. INCIDENT OCCURRED 2 TIMES IN 2009. DIDN'T GIVE MUCH THOUGHT UNTIL IT STARTED TO RECUR IN 2012. HAS HAPPENED 3-4 TIMES SINCE. ALSO KEY GETS STUCK WHEN TRYING TO SHUT VEHICLE OFF. THE KEY GETTING STUCK WHEN TRYING TO SHUT OFF HAS OCCURRED ALMOST DAILY FOR THE PAST 4 MONTHS. DIDN'T REALIZE THE INCIDENTS WERE RELATED UNTIL I HEARD ABOUT THE SATURN RECALL ON IGNITION SWITCHES AND HEARD ABOUT SIMILAR PROBLEMS. *JS JACKSONVILLE FL Failure Date: 07/01/2009

13 10275190 SATURN ION 2006 Electrical 2006 SATURN ION HAD LESS THAN 100K MILES ON IT. POWER STEERING WENT OUT WHILE DRIVING. SOON AFTER, THE KEY BECAME STUCK IN THE ON POSITION AND I COULD NOT

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REMOVE. IGNITION NEEDS TO BE REPLACED. *TR

EMERYVILLE CA Failure Date: 06/27/2009

13 10273614 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE COMPONENT INSIDE OF THE IGNITION LOCK CYLINDER FAILED. AS A RESULT, THE VEHICLE CANNOT BE TURNED OFF AND THE KEY CANNOT BE REMOVED FROM THE IGNITION. SHE EXPLAINED THE ISSUE TO THE DEALER, BUT THEY ARE NOT ASSUMING RESPONSIBILITY FOR THE REPAIRS. SOME MECHANICS STATED THAT THE DEFECTIVE ITEM WAS MADE OF PLASTIC, RATHER THAN METAL. THE CONTACT BELIEVED THAT THIS FAILURE SHOULD NOT OCCUR TO A NEWER VEHICLE. THE ONLY WAY TO SHUT OFF THE VEHICLE IS BY REMOVING A FUSE OR DISCONNECTING THE BATTERY. THE VIN WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 41,000. MESTIQUE TX Failure Date: 06/09/2009

13 10267762 SATURN ION 2006 Electrical I HAVE A 2006 ION SATURN AND I WAS DRIVING ON A HIGHWAY (NY) 684 WHEN A BEEPING SOUND CAME ON AND THE "POWER STEERING" LIGHT CAME ON AND MY CAR LOCKED UP. I WAS DOING 65 IN THE LEFT HAND LANE AND NO SHOULDER TO GO ONTO. THANK GOODNESS I WAS ABLE TO SOMEHOW GET TO A SAFE SPOT ON THE HIGHWAY AND CALL FOR HELP. THIS IS A VERY SERIOUS PROBLEM AND NEEDS TO BE ADDRESSED BY SATURN. I AM NOT THE ONLY ONE. *TR
HOPEWELL JCT NY Failure Date: 05/05/2009

13 10314464 SATURN ION 2006 Electrical AFTER COMING OUT OF CARWASH I ATTEMPTED TWICE TO START CAR. ON THE THIRD TRY IT STARTED & THEN KEY WOULD NOT TURN OFF W/ENGINE RUNNING WHEN I REACHED MY DESTINATION. I THEN PROCEEDED TO SATURN DEALER WHO FORTUNATELY WAS OPEN AND DISCONNECTED BATTERY TO STOP ENGINE. HOUSING, KEY ASSEMBLY, & CYLINDER HAD TO BE REPLACED AT THE EXPENSE OF \$598.06. DEALER COULD NOT EXPLAIN WHY OR HOW SITUATION OCCURRED SO AS TO PREVENT RECURRENCE IN FUTURE. MILEAGE WAS 40,071. *TR

SANTA ROSA CA Failure Date: 04/22/2009

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13 10269770 SATURN ION 2006 Electrical WHEN THE WEATHER IS REALLY HOT MY CAR DOESN'T START UNTIL IT COOLS DOWN IN THE EVENING.
*TR PERRYHALLMD Failure Date: 04/20/2009

13 10264974 SATURN ION 2006 Electrical ON FOUR OCCASIONS, THE CAR FAILED TO START. THE LIGHTS, HORN WORK, BUT THERE IS NO IGNITION NOISE. AFTER WAITING AT LEAST 15-25 MINUTES EACH TIME, THE CAR EVENTUALLY STARTED. ON APRIL 6TH, 2009 AS I WAS COMING HOME ON THE FREEWAY, THE CAR SUDDENLY LOST POWER, WITHOUT ANY TYPE OF WARNING. I WAS ABLE TO CROSS A LANE TO GET INTO THE SLOW LANE AND PULL OFF THE ROAD. THIS HAPPENED ON A BUSY STRETCH OF HIGHWAY AT APPROXIMATELY 12 :48PM. THE CONSEQUENCES COULD'VE BEEN VERY TRAGIC. I LATER TOOK THE CAR TO A REPAIR SHOP FOR A DIAGNOSTIC TEST, AND THE ENGINE FAILURE WASN'T RECORDED IN MY VEHICLE'S COMPUTER SYSTEM. OUTRAGEOUS. I DON'T FEEL SAFE! *TRGILROY

CA Failure Date: 04/06/2009

13 10578886 SATURN ION 2006 Electrical BEGINNING IN 2009 THROUGH TODAY 4/10/2014 MY DAUGHTER'S SATURN ION HAS HAD IGNITION PROBLEMS AND INTERMITTENT AIR BAG LIGHT PROBLEMS. ALL OF THE PROBLEMS NOTED IN THE RECALL FROM GM APPLY TO HER CAR. SHE HAS CONTACT GM VIA EMAIL THROUGHOUT 2010 INCLUDING CUSTOMER SERVICE, A MR. HENDERSON AND A MR. REUSS. WE HAVE COPIES OF THESE EMAILS. NO ONE WOULD HELP HER EVEN THOUGH SHE MENTIONED THAT SHE FEARED FOR HER LIFE. THESE INCIDENTS WERE LIFE THREATENING. SHE HAS BEEN TO 2 GM DEALERSHIPS OVER THE YEARS TO GET THESE ITEMS FIXED AND RECEIVED NO HELP FROM THE DEALERSHIP EITHER. THEY SAID THEY CAN'T FIND A PROBLEM. SHE NEEDS HELP FROM SOMEONE AND I HOPE THAT IS YOU. THANK YOU. RESPECTFULLY, LONG BEACH CA Failure Date: 04/01/2009

13 10259522 SATURN ION 2006 Electrical THREE TIMES WHEN THE TEMPERATURE HAS BEEN BELOW 30F I HAVE NOT BEEN ABLE TO START MY SATURN ION. EACH TIME I HAVE HAD TO CALL ON STAR TO GET A JUMP START.

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ALL THREE TIMES THE JUMP START HAS GOTTEN MY CARD RUNNING. I HAVE TAKEN THE CAR TO HAVE THE BATTERY AND STARTER CHECKED BOTH CHECKED OUT FINE. I SEE THERE IS A GM SERVICE BULLETIN NUMBER : 040845005 AND A NHTSA ITEM NUMBER : 10007431 ESTABLISHED FOR THIS COMPLAINT. I FEEL AS THOUGH GM SHOULD RECALL THESE VEHICLES AND BE RESPONSIBLE FOR THE REPAIRS. *TR PANAMA CITY FL

Failure Date: 02/21/2009

13 10259689 SATURN ION 2006 Electrical FAILURE OF 2006 SATURN ION TO START IN COLD WEATHER, USUALLY +10 FAHRENHEIT OR BELOW. THIS PROBLEM OCCURS WITHOUT EXCEPTION WHEN TEMPERATURE IS IN THAT RANGE UNLESS WARM AIR IS SUFFICIENTLY BLOWN INTO IGNITION LOCK TO WARM IT UP TO THE POINT WHERE IT WILL RECOGNIZE THE KEY. OTHERWISE THE PASS LOCK SYSTEM ENGAGES AND MUST WAIT ABOUT 10 MIN. TO ATTEMPT TO START THE CAR AGAIN. TOOK TO DEALERSHIP AND AN UNRELATED PROBLEM WAS FIXED(COMPUTER REPROGRAMMING). BOTH BEFORE AND AFTER REPAIR I WAS TREATED LIKE AN IDIOT BY SERVICE WOMAN AND TOLD IN A VERY DISCOURTEOUS MANNER THAT THE REPAIR WOULD CERTAINLY CORRECT THE COLD START PROBLEM. AND IF NOT THEN IT WAS BECAUSE MICE (OR OTHER SUCH CREATURES) WERE "NESTING" IN MY ENGINE COMPARTMENT AND EATING THE WIRING. MY WIFE DRIVE THIS CAR TO HER JOB IN JOLIET, IL WHICH IS BY NO MEANS A 24/7 BASTION OF SAFETY. I AM VERY CONCERNED FOR HER SAFETY, ESPECIALLY WHEN SHE MUST WORK LATER INTO THE EVENINGS. I HAVE SEEN HUNDREDS OF COMPLAINTS REGARDING THIS VERY ISSUE AND WONDER WHY THERE STILL IS NO RECALL OF THIS DEFECTIVE IGNITION SYSTEM. *TR LOCKPORT IL

Failure Date: 02/19/2009

13 10280809 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION. THE IGNITION SWITCH FAILED AND THE CONTACT HAS BEEN UNABLE TO REMOVE THE KEYS FOR SIX MONTHS. THE DEALER STATED THAT IT WOULD COST \$800 TO REPLACE THE SWITCH AND TO DISCONNECT ANOTHER SWITCH UNDER THE STEERING WHEEL WHEN EVER SHE DROVE

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THE VEHICLE. THE VEHICLE BEGAN TO STALL WHILE DRIVING; HOWEVER, THE DEALER STATED THAT THEY ARE UNABLE TO DUPLICATE THE FAILURE UNLESS THE CHECK ENGINE LIGHT IS ILLUMINATED. THE CHECK ENGINE LIGHT WAS NOT ILLUMINATED PRIOR TO THE ENGINE STALLING. THE FAILURE MILEAGE WAS 68,000. HOMER LA Failure Date: 02/17/2009

13 10256695 SATURN ION 2006 Electrical CAR WILL NOT START ON COLD MORNINGS, GETTING WORSE - HAD BATTERY TESTED AND NOTHING WRONG. *TR MILWAUKEEWI Failure Date: 01/29/2009

13 10256862 SATURN ION 2006 Electrical SATURN ION HAS TROUBLE STARTING WHEN THE WEATHER IS COLD. IT IS THE PASS LOCK ANTI-THEFT SYSTEM THAT SO MANY OTHER PEOPLE ARE HAVING TROUBLES WITH. SATURN DEALER WILL NOT ADMIT TO ANY PROBLEM. *TR PORTLAND OR Failure Date: 01/29/2009

13 10256133 SATURN ION 2006 Electrical 2006 SATURN WILL NOT START DUE TO FAULTY IGNITION. 4 MONTHS OUT OF WARRANTY. CALLED EVERY SATURN DEALER WITHIN 200 MILES. ALL KNOW OF THE PROBLEM AND KNOW IMMEDIATELY WHAT IS NEEDED TO FIX IT. THEY TELL ME THAT THIS HAS BEEN AN ONGOING PROBLEM FOR A FEW YEARS. YET NO RECALL. *TR SAUGUS MI Failure Date: 01/16/2009

13 10255245 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE VEHICLE WOULD NOT START IN COLD WEATHER. IN ADDITION, THE IGNITION DID NOT RECOGNIZE THE KEY. HE INSERTED THE OTHER KEY INTO THE IGNITION AND THE VEHICLE STARTED. THE MANUFACTURER ADVISED HIM TO TAKE THE VEHICLE TO THE DEALER FOR INSPECTION. THE FAILURE MILEAGE WAS 10,000 AND CURRENT MILEAGE WAS 11,000. UPDATED 02/24/09. *LJ THE DEALER REPLACED THE IGNITION SWITCH. UPDATED 02/24/09. *JB MARLONTON NJ Failure Date: 01/15/2009

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13 10255318 SATURN ION 2006 Electrical IGNITION SWITCH IS BAD. THE CAR WILL NOT START,THE COMPUTER WILL NOT DISARM. *TR PASO ROBLES CA Failure Date: 01/15/2009

13 10253230 SATURN ION 2006 Electrical 2006 SATURN ION 3. KEY WOULD NOT COME OUT OF IGNITION. IT STARTED OUT JUST EVER SO OFTEN ABOUT 6-8 MONTHS AGO AND STEADILY BECAME MORE FREQUENT. TOOK THE CAR IN TO THE DEALER, AND THEY PUT IN A NEW CYLINDER AND HOUSING AND I ALSO GOT A NEW KEY. THE WARRANTY WAS OUT IN 8/08, SO I ENDED UP PAYING \$572.40 FOR REPAIRS. I CAME HOME AND AM STILL HAVING SAME PROBLEM WITH THE KEY NOT WANTING TO COME OUT OF IGNITION AT TIMES. *TR MIDLAND TX Failure Date: 12/29/2008

13 10252989 SATURN ION 2006 Electrical PURCHASED VEHICLE NEW AS A DEMO, TOLD THERE WAS 'MINOR PANEL DAMAGE BUT FIXED LIKE NEW" FOUND OUT CAR WAS IN CHAIN REACTION CRASH BOTH FRONT AND REAR. BODY AND FRAME STILL NOT FIXED, KEEPS CRACKING WINDSHIELDS NOW IGNITION SYSTEM HAS FAILED. READ MANY OTHER PROBLEMS WITH SAME ISSUE FROM YEAR 2000 AND UP ON THE CAR. NEEDS TO BE A RECALL OR SOMEONE NEEDS TO PAY FOR THIS JUNK CAR BESIDES ME. STARTER WOULD STICK IN AFTER STARTING CAR, TOOK IT TO THE DEALERSHIP 3 TIMES BUT THEY COULD NOT "REPRODUCE" THE SITUATION, THEREFORE WOULD NOT REPAIR. NOW LOOK WHERE I'M AT. *TR LOTHIAN MD Failure Date: 12/24/2008

13 10267466 SATURN ION 2006 Electrical I HAVE 2006 SATURN ION 3 AND THERE IS SOMETHING GOING ON WITH THE PASSLOCK WHICH DELAY THE TIME OF MY CAR STARTING I HAVE TO WAIT 10 MINUTES BEFORE I COULD GET MY CAR TO START. *TR JACKSON MS Failure Date: 12/12/2008

13 10251988 SATURN ION 2006 Electrical MY 2006 SATURN ION GOT HARD TO START AND THEN THE KEY GOT STUCK IN THE ON POSITION AND CANNOT BE MOVED, YOU CANNOT SHUT THE CAR OFF, I LOOKED ONLINE AND THERE IS HUNDREDS OF THOUSANDS OF PEOPLE WITH THE SAME PROBLEM,

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THESE VEHICLES SHOULD BE RECALLED. *TR BEATTYVILLE
KY Failure Date: 12/10/2008

13 10252378 SATURN ION 2006 Electrical I OWN A 2006 SATURN ION WHICH FAILS TO START INTERMITTENTLY; RESEARCH SHOWS THAT THE SECURITY SYSTEM FAILS TO RECOGNIZE THE KEY. IT USUALLY STARTS AFTER A WAIT OF 10 MINUTES OR SO, AFTER THE SECURITY SYSTEM RESETS. MY HANDICAPPED DAUGHTER DRIVES THIS CAR AND I SEE THIS AS A DANGER TO HER SECURITY AND SAFETY. SATURN NEEDS TO RESOLVE THIS WIDESPREAD PROBLEM. *TR SUSSEX NJ Failure Date: 12/10/2008

13 10250482 SATURN ION 2006 Electrical I HAVE A 2006 SATURN ION. APPROX 20% OF THE DAYS WHEN THE WEATHER IS COLD THE CAR WILL NOT START. IF I WAIT FOR 10 MINUTES, IT WILL START. SEARCHING ON-LINE DISCUSSION FORUMS INDICATES THIS IS A COMMON ION PROBLEM RELATED TO THE SECURITY SYSTEM'S FAILURE TO RECOGNIZE THE KEY. TODAY'S OCCURRENCE PROMOTED ME TO FILE THIS COMPLAINT. *TR
FREMONT CA Failure Date: 12/02/2008

13 10249904 SATURN ION 2006 Electrical THIS IS THE SECOND COMPLAINT I HAVE FILED ON MY 2006 SATURN ION. I HAVE BEEN TRACKING A PROBLEM I HAVE BEEN HAVING WITH IT NOT STARTING IN THE MORNING. THE PROBLEM IS WITH THE PASSLOCK SYSTEM THAT ALLOWS FUEL TO PASS TO THE ENGINE, A SO CALLED ANTI THEFT DETERRENT. THIS MORNING I SAT IN MY CAR IN THE DRIVEWAY FOR 30 MINUTES WAITING FOR THE SYSTEM TO RESET ITSELF. LOOKING AT VARIOUS WEBSITES, GM HAS HAD THIS PROBLEM REPEATEDLY FOR QUITE SOME TIME. I HAVE CONTACTED SATURN CORPORATION, RECEIVED ASSISTANCE FROM A CUSTOMER SERVICE REP, TAKEN MY CAR TO THE NEAREST DEALERSHIP (70 MILES AWAY) AND THE DEALERSHIP "CAN'T DUPLICATE THE PROBLEM" AND SAYS THEY HAVE "NEVER HEARD OF THIS PROBLEM BEFORE". I TOOK OVER 20 PAGES OF DOCUMENTATION WITH ME SHOWING THOUSANDS OF GM CUSTOMERS THAT ARE EXPERIENCING THIS SAME PROBLEM. THE DEALERSHIP WOULDN'T EVEN LOOK AT THE PAPERWORK. SOMETHING NEEDS TO BE DONE ABOUT THIS

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ISSUE. MY CAR IS ONLY 2 YEARS OLD. I WAS SOLD A DEFECTIVE PRODUCT, GM KNOWS THE PASSLOCK SYSTEM DOES NOT WORK PROPERLY BUT CONTINUES TO TREAT THEIR CUSTOMERS LIKE THEY ARE IDIOTS. IT IS DANGEROUS TO BE STRANDED IN A CAR THAT WILL NOT START WITH CHILDREN IN THE CAR AND RIDICULOUS TO HAVE A CAR DICTATE WHEN IT WILL START. *TR ROME GA Failure Date: 11/24/2008

13 10249601 SATURN ION 2006 Electrical SATURN ION WILL NOT COLD START ON COLD MORNINGS. THE KEY TURNS TO THE ON POSITION BUT WILL NOT START THE VEHICLE. IT DOES ABSOLUTELY NOTHING IN THE IGNITION MODE. NO CRANK-NOTHING. THIS IS THE FIFTH TIME THIS EVENT HAS OCCURRED. FIRST OCCURRED AT 40K. STILL HAPPENS AT 49K. WHEN OUTSIDE TEMPERATURE RISES THE CAR WILL START NORMALLY. THE SATURN DEALERSHIP WHERE WE PURCHASED THIS (OUR NINTH SATURN) IS NOW CLOSED. WE WERE REFERRED TO A CHEVY DEALERSHIP. CAN'T HELP WONDERING HOW THIS COULD HELP. IT IS OBVIOUS, THAT DESPITE OUR BRAND LOYALTY, WE ARE NOW GETTING THE COLD SHOULDER IN MORE WAYS THAN ONE. *TR FREEPORT NY Failure Date: 11/23/2008

13 10248264 SATURN ION 2006 Electrical I PURCHASED A 2006 SATURN ION 3 FOUR-DOOR SEDAN IN APRIL 2007. IN THE PAST TWO MONTHS, I HAVE HAD THREE OR FOUR OCCASIONS WHERE THE CAR WOULD NOT START. THIS TYPICALLY OCCURS WHEN THE WEATHER IS COLD, ESPECIALLY WHEN THERE HAS BEEN FROST OVERNIGHT. *TR WHAT WILL HAPPEN IS THAT WHEN YOU FIRST PUT IN THE KEY AND TURN IT TO THE START POSITION, NOTHING WILL HAPPEN. THERE IS NO CRANK OR ENGINE NOISE OTHER THAN A SLIGHT BUZZING SOUND SOMETIMES, BUT THE CAR WILL NOT START. IF YOU HOLD THE KEY IN THE START POSITION, THE SECURITY LOCK ICON APPEARS ON THE DASHBOARD INFORMATION PANEL. IF YOU KEEP TRYING TO TURN THE CAR ON, IT WILL NOT WORK, BUT IF YOU WAIT EXACTLY TEN MINUTES FROM THE INITIAL ATTEMPT TO START THE CAR, IT WILL THEN TURN ON. I HAVE TRACKED THIS PROBLEM DOWN TO THE IGNITION SWITCH OR THE PASSLOCK SECURITY SYSTEM ON THE CAR. MANY DRIVERS OF 2003-2006 SATURN ION VEHICLES

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ARE COMPLAINING OF THIS ISSUE, AND IT IS VERY CLEARLY A FAULTY SYSTEM THAT WILL NOT BE FIXED BY A SIMPLE PART REPLACEMENT. *TR

HERMITAGETN Failure Date: 11/10/2008

13 10248891 SATURN ION 2006 Electrical I PURCHASED A 2006 SATURN ION WHICH INTERMITTENTLY (ABOUT ONCE A WEEK) DOES NOT START. THIS IS A COMMON PROBLEM WITH SATURN IONS AS EVIDENCED BY A BASIC INTERNET SEARCH (SEE [HTTP://WWW.CONSUMERAFFAIRS.COM/AUTOMOTIVE/SATURN_IGNITION_LOCK.HTML](http://www.consumeraffairs.com/automotive/saturn_ignition_lock.html)). I'M HAVING TO HAVE THE IGNITION SWITCH SENSOR REPLACED BUT THE PROBLEM REMAINS. THIS IS A VERY DANGEROUS DEFECT DURING WINTER MONTHS WHEN THE CAR MIGHT RANDOMLY NOT START IN AN ISOLATED AREA. THE DEALER FROM WHOM I PURCHASED THE VEHICLE IS NOT WILLING TO MAKE THE REPAIR AT HIS EXPENSE DESPITE IT IS A WELL-KNOWN FAILING OF THIS VEHICLE. *TR

OKLAHOMA CITY OK Failure Date: 11/08/2008

13 10265167 SATURN ION 2006 Electrical VEHICLE INITIALLY HAD TROUBLE STARTING, MADE STRANGE SOUNDS,CHECK ENGINE LIGHT ON,WOULD NOT GO OVER 25-30MPH., FOLLOWED TOWTRUCK TO SATURN DEALER, WAS TOLD THIS WAS A COMMON PROBLEM WITH THIS MAKE & MODEL, THERE WERE THOUSANDS OF COMPLAINTS KNOWN AND THAT GM WAS AWARE OF IT BUT HAD NOT RECALLED. TURNED OUT THAT IT WAS THE IGNITION MODULE, SWITCH,COIL, HARNESS ETC., JUST UNDER \$800 TO REPAIR. IT'S STILL SITTING IN THE GARAGE. THING IS...I PURCHASED THIS CAR ALMOST NEW B/C I HAD AN OLDER CAR & WANTED A NEW CAR IN CASE THE OTHER QUIT! WOW. WHO NEW? POWER STEERING ALSO GROANS AND ITS FULL OF FLUID. BECAUSE OF THIS,(IGNITION), THE KEY HAD TO BE MANUALLY PULLED OUT, TO GET THE ENGINE TO STOP RUNNING,ALL THE ELECTRICAL SYSTEM REMAINED ON, HAD TO DISCONNECT THE BATTERY, WAS TOLD DO NOT KNOW WHAT ELSE MAY HAVE BEEN DAMAGED AS A RESULT, THE DEALER SAID THE TRANSMISSION MAY HAVE BEEN DAMAGED AS A RESULT. YET THEY DON'T WANT TO RECALL BECAUSE OF THE RE-ORGANIZATION? WHAT ABOUT MY SAFETY? GOD KNOWS WHAT COULD HAVE HAPPENED IF I WAS ON THE

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HIGHWAY WHEN THIS HAPPENED! *TR FREDERICK MD Failure Date:
11/01/2008

13 10249843 SATURN ION 2006 Electrical 1ST OCCURRENCE - UNABLE
TO MOVE IGNITION KEY FROM RUN TO OFF WHILE VEHICLE IS RUNNING.
WOULD NOT BE ABLE TO STOP MOTOR IN THE EVENT OF AN EMERGENCY
SITUATION. HAD TO REMOVE FUSE AND DISCONNECT BATTERY TO STOP
ENGINE. DEALER REPLACED LOCK HOUSING. PROBLEM RE-OCCURRED IN
LESS THAN A MONTH. *TR WESTMINSTER MD Failure Date:
10/16/2008

13 10261555 SATURN ION 2006 Electrical VEHICLE INTERMITTENTLY
FAILS TO START. PASSLOCK ANTI-THEFT SYSTEM PREVENTS STARTER FROM
CRANKING. THIS IS A KNOWN PROBLEM WITH SATURNS, YET THEY REFUSE TO
REMEDY THE DEFECT WITHOUT CHARGING FOR PARTS AND LABOR. *TR
THOUSAND OAKS CA Failure Date: 10/15/2008

13 10645060 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A
2006 SATURN ION. THE CONTACT STATED THAT THE KEY FAILED TO RELEASE
FROM THE IGNITION SWITCH. THE FAILURE OCCURRED ON NUMEROUS
OCCASIONS. THE VEHICLE WAS TAKEN TO A DEALER, WHO RECOMMENDED
THE REPLACEMENT OF THE SHIFTER. THE VEHICLE WAS NOT REPAIRED. THE
MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE
MILEAGE WAS 35,000. RIVER RIDGE LA Failure Date: 10/15/2008

13 10243356 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A
2006 SATURN ION. WHILE DRIVING 75 MPH, THE CRUISE CONTROL STOPPED
WORKING. THE POWER STEERING, BATTERY, AND COOLANT WARNING LIGHTS
ILLUMINATED ON THE INSTRUMENT PANEL. THE CONTACT ALSO NOTICED
THAT THE VEHICLE WOULD NO LONGER ACCELERATE. THE VEHICLE HAS NOT
BEEN DIAGNOSED BY THE DEALER. THE CONTACT DID NOT NOTICE ANY
DIFFERENCES BEFOREHAND. THE CURRENT AND FAILURE MILEAGES WERE
51,000. UPDATED 10/16/08 *BF THE CONSUMER ALSO STATED THE KEY

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BECAME STUCK IN THE IGNITION. UPDATED 10/21/08. *JB

HAMPTONVILLE NC Failure Date: 09/15/2008

13 10239117 SATURN ION 2006 Electrical MY CAR IS PARKED, BUT I
CAN'T TURN THE IGNITION OFF. THE KEY COMES OUT, BUT THE ENGINE IS
STILL ON. *TR CHARLOTTE NC Failure Date: 08/20/2008

13 10239790 SATURN ION 2006 Electrical IGNITION SWITCH LOCKED UP
IN THE RUN POSITION COULD NOT TURN VEHICLE OFF. *TR
ORDWAY CO Failure Date: 08/20/2008

13 10250369 SATURN ION 2006 Electrical KEY WAS STUCK IN THE "ON"
POSITION AND IGNITION WOULD NOT TURN OFF. CALLED ONSTAR, THE
REPRESENTATIVE CALLED ALL SATURN DEALERS IN MY AREA BUT ALL WERE
CLOSED. WE FIGURED OUT WHICH FUSE WAS REPLACED. TOOK CAR INTO
SATURN DEALER THE NEXT DAY AND WAS TOLD I WOULD NEED A NEW
IGNITION HOUSING AND KEY CODE. TOTAL REPAIR COST WAS \$500. THE CAR
WAS OUT OF WARRANTY RANGE. I AGREED TO THE FIX AND CALLED SATURN
CORPORATE TO ASK ABOUT THIS AND WAS TOLD I SHOULD HAVE BOUGHT THE
EXTENDED WARRANTY. CORPORATE REPRESENTATIVE WAS RUDE AND
OFFERED NO HELP OR SOLUTION. *TR DUBLIN OH Failure Date:
08/20/2008

13 10291686 SATURN ION 2006 Electrical I HAVE A 2006 SATURN ION-2.
EVERY MORNING WHEN I GET IN MY CAR AND I GO TO START IT DOESN'T
START AND THE PASSLOCK LIGHT COMES ON. WHEN I CALLED SATURN THE
SAID IT IS MY IGNITION SWITCH. THE PROBLEM I HAVE IS THAT THIS HAS BEEN
HAPPENING TO ALL VARIETIES OF SATURN MODELS, INCLUDING ONES BEFORE
2006. I HAVE READ MANY REVIEWS AND HUNDREDS OF PEOPLE HAVE THE
SAME EXACT PROBLEM WITH THEIR SATURN. IF SATURN OR GM SEES THIS
HAPPENING HOW COME THIS HAS NOT BEEN DECLARED AS A RECALL? I
WOULD LIKE SATURN TO FIX THE ISSUE SINCE THE BAD THING IS THEY KNOW
ABOUT IT AND IF YOU ARE OUT OF WARRANTY YOU ARE PAYING FOR A
PROBLEM SATURN SHOULD HAVE RECALLED, BUT INSTEAD THEY MAKE

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MONEY OFF THE PROBLEM. *TR ALBUQUERQUE NM Failure Date:
08/16/2008

13 10237854 SATURN ION 2006 Electrical I PURCHASED MY '06 SATURN ION IN JUNE '06. JUST LAST WEEK, I PARKED MY CAR AT A LOCAL STORE AND WHEN I ATTEMPTED TO TURN OFF THE IGNITION, THE KEY WOULDN'T BUDGE. THE IGNITION HAD LOCKED UP. AFTER SEVERAL ATTEMPTS, I CONTACTED MY LOCAL SATURN DEALERSHIP AND THEY TOLD ME I WOULD NEED TO BRING THE CAR IN IMMEDIATELY TO BE ABLE TO TURN OFF THE ENGINE. ONCE I ARRIVED AT THE DEALERSHIP, THEY TOLD ME THE SITUATION AND HOW THEY CAN FIX IT AT A COST OF \$300+. WITH NO OTHER OPTIONS, I AGREED AND THEY PROMPTLY FIXED IT WITHIN THE HOUR. HOWEVER, AS I PAID MY BILL I ASKED THE SERVICE REPRESENTATIVE WHAT THE CAUSE OF THE IGNITION LOCK WAS AND HE SAID IT WAS A FAULTY PART FROM SATURN AND THAT IT IS A COMMON PROBLEM. TO ME, THAT MEANS SATURN SHOULD BE TAKING CARE OF THE CHARGES AND THESE FAULTY PARTS!! THERE SHOULD BE A RECALL AND A REPLACEMENT MADE BY SATURN!! I HAVE HAD TWO SATURNS AND HAVE ALWAYS HAD GOOD EXPERIENCES AND WAS VERY DISAPPOINTED WITH HOW THEY HANDLED THIS "FAULTY" SITUATION! AND TO TOP IT OFF, ON MY RECEIPT, PARTS WERE LESS THAN \$40 SO LABOR WAS HUNDREDS OF DOLLARS FOR LESS THAN 1 HOUR OF WORK FOR THEIR OWN FAULTY PART. UNREAL! *TR OKLAHOMA CITY OK Failure Date: 08/06/2008

13 10235384 SATURN ION 2006 Electrical I HAVE A 2006 SATURN ION. THE CAR HAS BEEN RUNNING GREAT. I GOT INTO MY VEHICLE AFTER WORK, AND STARTED THE CAR. I STOPPED AT A LOCAL GAS STATION TO GET GAS, AND THE KEY WOULD NOT TURN OFF. I HAD TO PUMP MY GAS WITH THE CAR RUNNING, WHICH IS AN EXTREME HAZARD TO MYSELF AND OTHERS AROUND ME. I CONTINUED TO JIGGLE THE KEY TRYING TO GET IT TO MOVE, AND IT WOULD NOT BUDGE. I DROVE THE VEHICLE HOME, AND CONTACT MY SATURN DEALERSHIP TO SEE IF I COULD GET THIS WORKED ON. THEY REPORTED THAT IT WOULD BE OVER A WEEK BEFORE THEY COULD GET TO IT. THE KEY CONTINUES TO BE JAMMED, THE DOORS WON'T LOCK, AND ANYONE COULD

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STEAL MY CAR AT ANYTIME. I HAVE RESEARCHED THIS ON THE INTERNET, AND SEEMS TO ME A MAJOR PROBLEM WITH SATURN CARS. WHY ISN'T THIS A RECALL?? *TR BURNSVILLE WV Failure Date: 07/22/2008

13 10236416 SATURN ION 2006 Electrical THE IGNITION WOULD NOT TURN OFF AND THE KEY REMOVED. I HAD TO PULL THE IGNITION FUSE TO GET THE CAR TO SHUT OFF. I TOWED THE CAR TO THE DEALERSHIP WHERE IT WAS PURCHASED AND WAS TOLD THAT THIS WAS NOT COVERED UNDER THE WARRANTY THAT WAS PURCHASED WITH THE CAR. IT COSTS \$750 TO REPLACE THE IGNITION AND THE SHIFT LEVER CABLE. *TR PEACHTREE CITY GA Failure Date: 07/21/2008

13 10234809 SATURN ION 2006 Electrical MY WIFE AND I OWN A 2006 SATURN ION WHICH WE BOUGHT USED LAST DECEMBER. LAST NIGHT WHEN PULLING INTO HER PARENTS DRIVEWAY WHILE ON VACATION THE KEY WOULD NOT TURN TO THE OFF POSITION ONCE PUT IN PARK. THE CAR WAS STUCK RUNNING WITH THE KEY IN THE IGNITION AND WOULD NOT COME OUT. FORTUNATELY I HAVE A LITTLE BACKGROUND IN MECHANICS SO WAS ABLE TO PULL OUT THE IGNITION RELAY SWITCH THEN DISCONNECT THE BATTERY (WHICH IS IN THE TRUNK, SO COULDN'T SHUT THE TRUNK EITHER OR I WOULD NOT BE ABLE TO CONNECT THE BATTERY AGAIN) JUST SO THE CAR WOULD SHUT OFF AND NOT DRAIN THE BATTERY AS ALL THE ACCESSORIES WERE STILL ON. AFTER RESEARCHING THIS ON THE INTERNET I HAVE FOUND DOZENS AND DOZENS OF DIFFERENT PEOPLE HAVING THE EXACT SAME ISSUE. UNFORTUNATELY MY CAR IS NO LONGER UNDER WARRANTY SO I WILL HAVE TO PAY FOR THIS ENTIRE BILL OUT OF POCKET. WHEN AND WHY IS THIS NOT A RECALL YET?? *TR DAMASCUS MD Failure Date: 07/17/2008

13 10234133 SATURN ION 2006 Electrical GOING TO A DINNER AT MOTHERS HOUSE - STARTED THE CAR JUST FINE - ARRIVED AT DESTINATION - PUT THE CAR INTO PARK WENT TO TURN IT OFF - KEY WOULD NOT TURN IT WAS STUCK IN THE 'ON' POSITION AND NOT MOVING PERIOD...HAD TO PULL THE FUSE OUT FOR THE IGNITION - AAA WOULDN'T COME OUT ON A SUNDAY EVENING - NOWHERE IN NORTHWEST ARKANSAS TO DRIVE THE CAR TO BE

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LOOKED AT BECAUSE EVERYWHERE IS CLOSED - NOW - EVEN THOUGH MY CAR IS OFF THE KEY IS STILL IN IT, AND I HAVE TO ESSENTIALLY PUT A PLASTIC 'KEY' INTO A FITTING UNDERNEATH/INSIDE THE STEERING WHEEL TO TURN OFF AND START MY CAR. ANYONE CAN WALK BY AND TRY TO BREAK INTO MY CAR BECAUSE THEY SEE KEYS IN THE IGNITION - IF I DIDN'T HAVE THE FRIEND THAT NEW SOMETHING ABOUT CARS MY CAR WOULD HAVE OVERHEATED AND PROBABLY CAUGHT ON FIRE, BECAUSE NO ONE WOULD COME OUT AND HELP ME. ...RIDICULOUS! *TR SPRINGDALE AR Failure Date: 07/13/2008

13 10233866 SATURN ION 2006 Electrical KEY LOCKED IN IGNITION AND CAR WILL NOT TURN OFF. *TR OLIVE BRANCH MS Failure Date: 07/10/2008

13 10274322 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE COMPONENT INSIDE OF THE IGNITION LOCK CYLINDER FAILED WHILE DRIVING 25 MPH. AS A RESULT, THE VEHICLE COULD NOT BE TURNED OFF AND THE KEY COULD NOT BE REMOVED FROM THE IGNITION. SHE EXPLAINED THE ISSUE TO THE DEALER, BUT THEY WOULD NOT ASSUME RESPONSIBILITY FOR THE REPAIRS. SOME MECHANICS STATED THAT THE DEFECTIVE ITEM WAS MADE OF PLASTIC, RATHER THAN METAL. THE CONTACT BELIEVED THAT THIS FAILURE SHOULD NOT OCCUR TO A NEWER VEHICLE. THE ONLY WAY TO SHUT OFF THE VEHICLE WAS BY REMOVING A FUSE OR DISCONNECTING THE BATTERY. THE VIN WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 30,000.

BRANDON FL Failure Date: 07/06/2008

13 10296719 SATURN ION 2006 Electrical THE VEHICLE WAS IN GREAT CONDITION, THE INCIDENT WAS ALL A SUDDEN. I COULD NOT TURN OFF MY CAR AND THE KEY WOULDN'T COME OUT. BECAUSE IT WAS A HOLIDAY, I HAD TO SIT IN MY VEHICLE ALL NIGHT UNTIL IT RAN OUT OF GAS. I HAD IT TOWED TO THE DEALERSHIP AND THEY REPLACED MY IGNITION SYSTEM FOR \$451.51+TAX. I HAD A CONVERSATION WITH A MECHANIC AT A DIFFERENT DEALERSHIP AND WAS TOLD THAT THE FAILURE WAS COMMON WITH MY MAKE AND MODEL OF VEHICLE. *TR JACKSON TN Failure Date: 07/04/2008

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13 10247846 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT SHE COULD NOT MANUALLY TURN OFF THE VEHICLE BECAUSE THE IGNITION MODULE LOCKED ON ITS OWN. SHE TOOK THE VEHICLE TO THE DEALER AND THEY STATED THAT THE IGNITION CYLINDER WAS CORRODED AND NEEDED TO BE REPLACED AT THE COST OF \$400. SHE IS IN THE PROCESS OF HAVING THE CYLINDER REPAIRED. IN ADDITION, THE PASSENGER AIR BAG WARNING INDICATOR WOULD ILLUMINATE ON THE INSTRUMENT CONTROL PANEL, WHICH MEANT THAT THE AIR BAG WAS INOPERATIVE. THE DEALER REPLACED THE AIR BAG SENSORS AT THE COST OF \$800. THE MANUFACTURER STATED THAT THEY WOULD PARTIALLY REIMBURSE HER IN THE AMOUNT OF \$398.80. THE FAILURE MILEAGE WAS 58,000 AND CURRENT MILEAGE WAS 67,000. BATON ROUGE LA Failure Date: 06/27/2008

13 10230813 SATURN ION 2006 Electrical ON MY WAY TO TAKE MY INFANT SON TO THE BABYSITTERS BEFORE GOING TO WORK THE IGNITION SWITCH IN MY 2006 ION II WOULD NOT START THE CAR. I TOOK THE CAR IN THAT DAY TO HAVE IT FIXED. TWO MORNINGS FOLLOWING THIS I AM AT WORK GETTING OUT AND THE KEY IS LOCKED AND THE CAR HAS TO STAY RUNNING. I THEN HAVE TO LEAVE WORK TO TAKE IT BACK TO THE DEALER AGAIN AND THEY SAY IT IS A DIFFERENT COMPLAINT. WELL, THE COMPLAINT IS ALL ABOUT THE IGNITION SYSTEM. I HAVE MISSED WORK TWICE THIS WEEK BECAUSE OF WHAT SEEMS TO BE AN ONGOING PROBLEM FOR SATURN OWNERS. *TR OLIVE BRANCH MS Failure Date: 06/12/2008

13 10472805 SATURN ION 2006 Electrical IN 2008 MY KEY WAS STUCK IN THE IGNITION NOT ALLOWING MY CAR TO SHUT OFF. AFTER SEVERAL HOURS IN THE BLAZING SON WITH MY SON, A TOW TRUCK CAME AND HAD TO DISCONNECT MY BATTERY AND TAKE OUT THE IGNITION RELAY JUST TO GET MY CAR TO STOP RUNNING. MY CAR ALMOST OVER HEATED AND RAN OUT MOST MY GAS.THE IGNITION CYLINDER AND SWITCH WAS REPLACED COSTING OVER SEVEN HUNDRED DOLLARS. NOW IN 2012 THE SAME THING HAS HAPPENED AGAIN. I WAS QUOTED ANOTHER SIX HUNDRED AND EIGHTY

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DOLLARS TO REPLACE IT AGAIN. SINCE I DO NOT HAVE THE FUNDS TO REPLACE SUCH A COSTLY UNEXPECTED REPAIR I AM FORCED TO LIVE WITH A CAR THAT I CAN NOT DRIVE. MY KEY IS STUCK IN THE IGNITION NOT ALLOWING ME TO LOCK MY DOORS WHICH LEAVES MY CAR OPEN FOR ANYONE TO DESTROY IT OR ROB IT. SINCE YOU CAN ONLY ACCESS THE BATTERY BY THE TRUCK AND THE TRUNK CAN ONLY BE OPENED BY KEY OR AUTOMATIC KEY RING. I CAN NO LONGER ACCESS MY BATTERY TO HOOK IT BACK UP. THIS IS BECAUSE THE ONLY OTHER WAY TO GET TO OPEN THE TRUNK IS BY HAVING THE SEATS DOWN IN THE BACK AND CLIMBING THROUGH THE TRUNK TO OPEN IT. EVEN IF SOMEONE ELSE DOES OPEN THE TRUNK. CONNECTING THE BATTERY AND DISCONNECTING THE BATTERY IN HUNDRED DEGREE WEATHER IS NOT ACCEPTABLE. SINCE BEING DIAGNOSED WITH AN AUTOIMMUNE DISORDER I CAN NO LONGER DUE SUCH THING. IF CONNECTED I CAN START MY VEHICLE. ACTUALLY AFTER REPLACING THE IGNITION RELAY IT STARTS ITSELF. I SEE ONLINE THAT THE IGNITION OR ITS PARTS IS AN ONGOING PROBLEM WITH MY VEHICLE. WHEN IS IT GOING TO BECOME A RECALL?

*TR BRADENTON FL Failure Date: 06/10/2008

13 10224659 SATURN ION 2006 Electrical I HAVE 2006 SATURN ION 4 DOOR AND MY COMPLAINT ABOUT THIS VEHICLE IS THE CAR WOULDN'T CUT OFF YOU HAVE TO PRACTICALLY DRIVE IT UNTIL IT RUNS OUT OF GAS FOR IT TO SHUT OFF. THIS IS VERY VERY DANGEROUS YOU CAN NOT TURN THIS CAR OFF AT ALL. I CONTACTED THE DEALER WHICH PROVIDED AN ESTIMATE CHARGING ME TO REPAIR THIS PROBLEM. IT IS UNFAIR THIS IS A COMPLAINT THEY TOLD ME HAS HAPPENED NUMEROUS TIMES. WHY SELL THIS CAR AND DON'T WARN THE CUSTOMER ABOUT THIS AHEAD OF TIME? THEY TOLD ME THEY WEREN'T GOING TO PAY FOR THIS IF I WANTED IT FIXED I MUST PAY FOR A WARRANTY WHICH EXPIRES AT 36,000 MILES I AM SORRY FOR YOU BUT THE WARRANTY HAS EXPIRED AND THE LADY THAT CALLED ME WAS SO RUDE! THAT IS WRONG,WRONG, WRONG PLEASE HELP RESOLVE THIS MATTER ASAP PLEASE I NEED YOUR HELP. *TR METCALFE MS Failure Date: 04/11/2008

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13 10255873 SATURN ION 2006 Electrical I HAVE A 2006 SATURN ION THAT I PURCHASED IN APRIL OF 2008. I HAD TROUBLE FROM THE FIRST DAY I PURCHASED IT. THE ION RANDOMLY DOES NOT START. I'VE HAD A MECHANIC TEST THE BATTERY AND SAID IT TESTED OUT FINE. I HAD ONE MECHANIC TELL ME IT WAS THE STARTER WHICH WOULD BE OVER \$400, ANOTHER TELL ME IT WAS THE IGNITION, AND ANOTHER TELL ME THAT ON ONLY MECHANICS THAT HAD THE PARTS WERE THE DEALERSHIPS. MY CAR HAS NOT STARTED EVERY SINGLE DAY FOR THE LAST THREE WEEKS AND RANDOMLY SINCE LAST APRIL. I'VE MISSED WORK DUE TO THIS ISSUE. THE FRUSTRATING THING IS THAT MY OTHER VEHICLE THAT'S OVER 9 YEARS OLD IS MORE RELIABLE THAN THIS SATURN. LOOKING ONLINE, I'VE REALIZED HOW MANY OTHERS ARE HAVING THE SAME PROBLEM. IT NEEDS TO BE RECALLED!!!!

*TR BUCKLEY MI Failure Date: 04/07/2008

13 10568544 SATURN ION 2006 Electrical RE: THE CURRENT RECALL OF THE IGNITION SWITCH ON GM VEHICLES. I WANTED TO PUT IN A REPORT THAT I WAS MADE AWARE OF THIS DEFECT FROM A DEALERSHIP REPAIR MAN BACK IN EARLY 2008. I PURCHASED MY VEHICLE IN EARLY 2007 AND A YEAR LATER I WAS UNABLE TO START MY VEHICLE. I CAN'T RECALL THE EXACT SCENARIO BUT THINK SOME LIGHTS CAME ON OR SOMETHING, BECAUSE I KNEW TO CALL THE SATURN DEALERSHIP IN GOLDEN VALLEY MN TO REPORT THE ISSUE AND ASK WHAT THEY SUGGEST. THE REPAIR PERSON SAID THAT HE WAS PRETTY CERTAIN IT WAS MY IGNITION SWITCH, BASED ON THE SYMPTOMS I REPORTED WITH THE CAR. HE TOLD ME HOW TO GET IT STARTED BY DOING SOMETHING DIFFERENT WITH THE KEY IN THE IGNITION, AND SURE ENOUGH I GOT IT RUNNING. HE SAID TO BRING IT IN RIGHT AWAY AND THEY WOULD TAKE CARE OF IT. WHEN I GOT THERE, HE SAID THERE WOULD BE NO CHARGE, AS "GM SHOULD HAVE MADE A RECALL ON THIS BECAUSE MANY PEOPLE HAVE HAD THIS PROBLEM, AND I DON'T KNOW WHY THEY AREN'T DOING THAT." FORTUNATELY FOR ME I DID NOT HAVE AN ACCIDENT FROM THIS, BUT INTERESTING THAT BACK THEN, THE DEALERSHIP KNEW EXACTLY WHAT THE ISSUE WAS AND QUESTIONED THEN WHY NOTHING WAS BEING DONE.

*TR SAINT PAUL MN Failure Date: 01/30/2008

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13 10263570 SATURN ION 2006 Electrical IGNITION PROBLEM. CAR WILL NOT START. PASSLOCK ENGAGED. TURN KEY UNTIL PASSLOCK LIGHT STOPS FLASHING. WAIT 10MINS AND CAR WILL START. SERVICE BULLETIN IS OUT FOR PROBLEM. THE BULLETIN NUMBER IS 04-08-45-005D AND IT'S TITLED IGNITION SYSTEM - NO CRANK / NO START / DTC'S B2960/B3033. IT'S DATED MARCH 15, 2006. COVERING MODELS: 2003-2006 SATURN ION. THIS ISSUE IS WIDE SPREAD AND IS KNOWN BY GM. THIS IS A KNOWN DEFECT. NHTSA SHOULD DO THE CORRECT THING AND MAKE GM ISSUE A RECALL. *TR ALLEN

TX Failure Date: 01/01/2008

13 10566213 SATURN ION 2006 Electrical #1. KEY. IN 2008 THE KEY STARTED GETTING STUCK IN THE IGNITION WHEN I ATTEMPTED TO TURN THE CAR OFF. THE CAR KEPT RUNNING. IT WOULD TAKE UP TO 10 TRIES BEFORE THE ENGINE STOPPED. EVEN THEN I COULD NOT ALWAYS GET THE KEY TO COME OUT RIGHT AWAY. I COULD NOT GET THE KEY TO TURN WHEN TRYING TO START THE CAR. THE KEY OFTEN WOULD ALSO GET STUCK IN THE IGNITION AND I COULD NOT GET IT OUT AND WOULD HAVE TO LEAVE IT IN. 2014 I COULD NOT GET IT TO COME OUT AT ALL AND AT ONE POINT THE CAR WOULD NOT SHUT OFF. MECHANIC REPLACED (AT MY EXPENSE) THE IGNITION. #2. WHEN I PURCHASED THE CAR AN ADD ON OFFERED WAS A PASSIVE KILL SWITCH CALLED ID SYSTEM. REPEATEDLY THE AIR BAG LIGHT WOULD COME ON, AND THE ON-STAR SYSTEM ALSO NOTIFIED ME. IT WOULD GO BACK OFF. I TOOK IT TO THE DEALER IN 2006 AND 2007 WAS TOLD SINCE THE LIGHT WAS NOT ON THEN THAT THEY COULD NOT/WOULD NOT DO ANYTHING. IN 2013 THE LIGHT WAS ALWAYS ON. I WAS ALSO HAVING OTHER ELECTRICAL PROBLEMS (SEE #3). I WENT TO AN AUTO ELECTRICAL SHOP. WHILE DIAGNOSING THE INITIAL PROBLEM THE SHOP FOUND THAT WHEN THE KILL SWITCH WAS PUT IN THE COMPANY HAD TAKEN OUT THE RELAY FOR THE AIR BAG AND PUT THE ID SYSTEM RELAY IN IT'S PLACE. THE RESULT WAS THAT NEITHER WORKED. THE SHOP PULLED OUT THE KILL SWITCH RELAY AND REPLACED THE AIR BAG ONE. WHICH I PAID THE BILL FOR. NOW THE AIR BAG LIGHT IS STARTING TO COME BACK ON AT TIMES. I ASSUME THE AIR BAG IS NOT WORKING. #3. IN 2013 THE ALARM ON THE CAR STARTED GOING OFF BY

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ITS SELF. THAT DAY IT WENT ON AND OFF 5 OR 6 TIMES TILL I REALIZED IT MIGHT BE MY CAR. THE NEIGHBOR SAID THERE WAS NO ONE AROUND IT AT THE TIME. I DON'T TURN ON THE ALARM. I ENDED UP DISCONNECTING THE BATTERY. I TOOK IT TO THE SHOP (SEE #2) BUT SINCE IT WAS NOT DOING IT THEN THEY COULD NOT FIND THE PROBLEM. #4 I HAVE NEVER BEEN NOTIFIED BY GM THAT OTHERS WERE HAVING THESE PROBLEMS. *TR

SACRAMENTO CA Failure Date: 01/01/2008

13 10250500 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT NOTICED THAT THE VEHICLE WOULD INTERMITTENTLY FAIL TO START AFTER THE FIRST ATTEMPT. THE VEHICLE WOULD TURN OVER WITHOUT POWER. AFTER WAITING APPROXIMATELY TEN MINUTES FOR THE SECURITY SYSTEM TO RESET, THE VEHICLE WOULD SUCCESSFULLY START. AFTER ATTEMPTING TO RESTART THE VEHICLE AFTER IT STALLED OR WAS TURNED OFF, IT WOULD OCCASIONALLY NOT FUNCTION PROPERLY UNTIL WAITING TEN MINUTES FOR THE SECURITY TO ACTIVATE. THE CONTACT STATED THAT THE IGNITION SWITCH WAS FAULTY. THE DEALER REPLACED THE IGNITION SWITCH AT THE CONTACT'S EXPENSE, WHICH REMEDIATED THE ISSUE ACCORDING TO A TSB. HE CALLED THE MANUFACTURER TO INQUIRE ABOUT REIMBURSEMENT AND THEY REFERRED HIM TO NHTSA. THE MANUFACTURER STATED THAT THEY COULD NOT PROVIDE REIMBURSEMENT DUE TO THE EXTENDED WARRANTY. THE CURRENT MILEAGE WAS APPROXIMATELY 65,000 AND FAILURE MILEAGE WAS APPROXIMATELY 40,000. HUNTINGTON BEACH CA Failure Date:

12/17/2007

13 10211430 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION. THE VEHICLE WOULD NOT SHUT OFF AND THE CONTACT DISCONNECTED THE BATTERY. THE FOLLOWING MORNING, THE TRUNK THAT HOUSED THE BATTERY WOULD NOT OPEN. THE VEHICLE WILL BE TOWED TO THE DEALER. THE CURRENT AND FAILURE MILEAGES WERE 44,000.

HARTWELL GA Failure Date: 12/10/2007

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13 10213215 SATURN ION 2006 Electrical COLD WEATHER / AROUND FREEZING TEMPERATURE. CAR DOES NOT START AT ALL IN COLD WEATHER. HAVE REPLACED BATTERY AND IT HAS REPEATED THE SAME PROBLEM.

*TR WARRINGTON PA Failure Date: 12/10/2007

13 10211022 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION. WHEN THE KEY WAS PLACED IN THE IGNITION AND TURNED, THE ENGINE WOULD NOT CRANK. THERE WERE NO WARNING INDICATOR LIGHTS PRESENT. THE VEHICLE WAS TOWED TO THE DEALER AND THEY STATED THAT THE ELECTRIC CODE FOR THE BATTERY FAILED. THE DEALER FURTHER STATED THAT THEY WOULD REPROGRAM THE CODE. THE VIN, NUMBER OF CYLINDERS, AND ENGINE SIZE WERE UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 74,000. VINELAND NJ

Failure Date: 12/06/2007

13 10211467 SATURN ION 2006 Electrical I HAVE A 2006 ION, WITH AROUND 38,000 MILES O IT. LAST WEEK WHEN I LEFT WORK LATER IN THE EVENING AND TURNED THE KEY IN THE IGNITION, THE LIGHTS AND RADIO CAME ON, BUT THE CAR DID NOT START. I THOUGHT I NEEDED ROADSIDE ASSISTANCE BUT WHEN I TRIED TO START THE CAR AGAIN WHEN I WAS ON THE PHONE WITH THEM THE CAR THEN STARTED, WHICH WAS ABOUT 15 MINUTES LATER. TO MAKE A LONG STORY SHORT I TOOK IT TO MY SATURN DEALER TODAY (SATURN OF MONROEVILLE) AND WAS TOLD THIS IS A KNOWN ISSUE WITH THE INTERNAL SECURITY SYSTEM IN THE IONS. THEY HAD TO REPLACE THE IGNITION SWITCH AND REPROGRAM THE INTERNAL SECURITY CODE. IF THIS IS A KNOWN ISSUE, WHY ISN'T A RECALL ISSUE? WHAT CONSISTITUTES AN ISSUE THAT WARRANTS A RECALL? IF IT'S SAFETY RELATED AND ARGUMENT COULD BE MADE THAT IF MY CAR DOESN'T START IT OR EVEN SHUTS DOWN (NOT SURE OF THE EXTENT OF WHAT COULD HAVE HAPPENED) THAT IS DEFINITELY A SECURITY ISSUE. *TR IRWIN

PA Failure Date: 12/06/2007

13 10246473 SATURN ION 2006 Electrical I PURCHASED A 2006 SATURN ION IN OCT.2007. ABOUT 2 MONTHS LATER WE STARTED EXPERIENCING

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PROBLEMS WITH THE CAR NOT STARTING. THEY KEY WILL TURN, BUT THE CAR WILL NOT START, ESPECIALLY EARLY IN THE AM WHEN MY SON IS TRYING TO LEAVE FOR SCHOOL. IT WILL START A COUPLE OF HOURS LATER HOWEVER. MY SON WILL LEAVE FOR COLLEGE NEXT YEAR AND I'M EXTREMELY CONCERNED ABOUT HIM BEING STRANDED SOMEWHERE DUE TO THIS PROBLEM. I'VE READ HUNDREDS OF SIMILAR COMPLAINTS ONLINE AND SO FAR, SATURN HAS NOT ISSUED A RECALL. THERE IS SOMETHING SERIOUSLY WRONG WHEN THIS MANY PEOPLE HAVE THE SAME PROBLEM AND SATURN WILL NOT ACKNOWLEDGE IT AND DO THE RIGHT THING. THIS IS AN ONGOING MATTER. IT HAPPENS 4-5 DAYS A WEEK - USUALLY IN THE MORNING, BUT HAS ALSO HAPPENED AT NIGHT. *TR CLERMONT FL Failure Date: 12/03/2007

13 10220693 SATURN ION 2006 Electrical I HAVE A 2006 SATURN ION. WHEN THE TEMPERATURE IS NEAR OR BELOW FREEZING (32 DEGREES OR LOWER), MY CAR WILL NOT START FOR SEVERAL MINUTES. THIS HAS CAUSED ME TO BE LATE FOR WORK. THIS IS A REPETATIVE PROBLEM THAT HAS NOT BEEN FIXED BY MY DEALER. *TR LEWISVILLE TX Failure Date: 11/30/2007

13 10211611 SATURN ION 2006 Electrical ONCE A SATURN VEHICLE (MOSTLY IONS) ARE EXPOSED TO COLD TEMPERATURES AT OR APPROACHING 32 DEGRESS F FOR SEVERAL HOURS (WORK / SLEEP) WHEN THE ENGINE IS NOT RUNNING THE CAR WILL NOT START. IT IS A FAILURE IN THE IGNITION SWITCH. SATURN ADMITTED THIS IN 2005 WHEN I HAD MY 2004 MODEL IGNITION SWITCH REPLACED. BUT NOW MY 2006 MODEL IS DOING THE SAME THING AND THE KEY WILL ALSO GET STUCK IN THE IGNITION WHILE THE CAR IS STILL RUNNING. THIS IS A BIG PROBLEM YOU CAN SEE COMMENTS AT [HTTP://WWW.64.4.38.249/ATT/GETATTACHMENT.ASPX?FILE=...](http://www.64.4.38.249/att/getattachment.aspx?file=...) (CARSURVEY.COM). *TR PRYOR OK Failure Date: 11/23/2007

13 10221166 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A 2006 SATURN ION. WHILE DRIVING 1-50 MPH IN WET, SLIPPERY, OR ICY ROADS, THE TIRES WOULD SPIN OUT AND CAUSE THE VEHICLE TO LOSE CONTROL

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AND THE THROTTLE POWER FAILED FOR 5-8 SECONDS. IN NOVEMBER OF 2007, THE DEALER STATED THAT THEY COULD NOT DUPLICATE THE FAILURE; HOWEVER, THEY STATED THAT THE WIRING HARNESS NEEDED TO BE REPLACED DUE TO THE AIR CONDITIONER. AFTER IT SNOWED, THE VEHICLE ALSO BEGAN TO SPIN AND LOSE POWER WHILE DRIVING UPHILL AND THEN SLID BACK DOWN. ON FEBRUARY 13, 2008, THE DEALER STATED THAT THE FAILURE WAS DUE TO THE FUEL REGULATOR AND KEPT THE VEHICLE FOR OVER THREE WEEKS. AN UNAUTHORIZED DRIVER AT THE DEALER CRASHED THE VEHICLE INTO A DITCH WITH TWO FEET OF WATER, CAUSING WATER TO ENTER THE HEADLIGHTS. THE CONTACT HAS 56 PHOTOS AVAILABLE. HE WAS ADVISED THAT HIS VEHICLE DOES NOT QUALIFY FOR THE LEMON LAW. THE VIN, ENGINE SIZE, NUMBER OF CYLINDERS, TRANSMISSION TYPE, POWERTRAIN, AND FUEL TYPE WERE UNKNOWN. THE CURRENT MILEAGE WAS 38,200 AND FAILURE MILEAGE WAS 11,000. TRAPPE PA

Failure Date: 11/20/2007

13 10209221 SATURN ION 2006 Electrical VEHICLE WARNING LIGHTS TURN ON (ENGINE, BATTER, AIRBAG) AND TRACTION CONTROL LIGHT GOES OFF. VEHICLE CAN NOT BE DRIVEN FASTER THAN 10 MPH. PROBLEM IS INTERMITTENT AND VEHICLE HAS BEEN TO DEALER THREE TIMES WITHOUT RESOLUTION. DATE INCLUDED IS APPROXIMATE. DEALER HAS ACTUAL DATES. *TR PERRINEVILLE NJ Failure Date: 11/13/2007

13 10232741 SATURN ION 2006 Electrical IN NOVEMBER 2007 MY 2006 SATURN ION BEGAN HAVING PROBLEMS WITH THE IGNITION. I COULD NOT START THE CAR OR TURN THE KEY. THE DEALERSHIP SAID THAT THE IGNITION SWITCH WAS BAD, AND I HAD TO PAY TO REPLACE IT. NOW IN JUNE 2008, THE KEY IS STUCK IN THE ON POSITION, AND I CAN'T TURN THE CAR OFF. NOW SATURN SAYS THAT ITS THE LOCK CYLINDER HOUSING, WHICH IS NOT COVERED, AND WANTS TO CHARGE ME OVER \$500 TO REPLACE. HOWEVER I SEE THAT THERE ARE HUNDREDS OF COMPLAINTS OF THE SAME PROBLEM, AND SATURN IS NOT DOING ANYTHING TO FIX THE PROBLEM. *TR FEASTERVILLE PA Failure Date: 11/01/2007

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13 10514799 SATURN ION 2006 Electrical MY SATURN ION HAS HAD TO HAVE THE IGNITION AND OR THE STEERING COLUMN REPLACED ON FOUR SEPARATE OCCASIONS SINCE 29,000 MILES .IT CURRENTLY HAS 143,000 MILES AND HAS ISSUES ONCE AGAIN. EACH TIME EITHER THE KEY WOULD CLICK BACK ONLY ONE NOTCH AND COULD NOT BE REMOVED, THE CAR COULD NOT BE TURNED OFF AT ALL DUE TO THE KEY BEING "FROZEN" IN THE CYLINDER OR THE KEY WOULD NOT SPRING BACK FROM THE STARTING POSITION TO THE RUN POSITION THUS MAKING A GRINDING NOISE AFTER CAR STARTED. THE LAST DEALERSHIP SAID THEY WERE GOING TO REPORT THE INCIDENT TO GM AS THEY HAVE DONE FOR OTHER CAR OWNERS BEFORE, BUT WITH NO RESULT. EACH TIME IT HAS COST ME ANYWHERE FROM \$350. TO \$700.00 NOT INCLUDING TOWING AND RENTING OF AN ALTERNATE VEHICLE. I UNDERSTAND THAT IT TECHNICALLY NOT A SAFETY ISSUE BUT I FEEL THIS SHOULD BE LOOKED AT AND RECALLED SO IT DOES NOT BECOME ONE WHEN A LITTLE KID CLIMBS INTO A CAR THAT CAN NOT BE TURNED OFF OR THE KEY REMOVED FROM THE IGNITION AND GETS SERIOUSLY HURT OR WORSE. *TR SAINT CLOUD FL Failure Date: 10/22/2007

13 10655364 SATURN ION 2006 Electrical WHILE DRIVING AND COME TO A COMPLETE STOP CAR WILL JUST CUT OFF, ALOT OF JERKING, POWER STEERING COMES ON AND STEERING HARD,ELECTRICAL DISPLAY WILL AUTOMATIC START SHOWING UP.HAVE TAKEN CAR TO DEALERSHIP FOR RECALL REPAIRS AND STILL HAVE PROBLEMS WITH STEERING. WHEN I BROUGHT THE CAR HAD TAKEN IT TO THE DEALERSHIP AND THEY SAID IT WAS FIXED BUT GOT ON THE ROAD AND CAR STOPPED,THE DEALERSHIP HAD CAR TOWED TO FACILITY AND SAID IF WAS FIXED,IT WAS ELECTRICAL PROBLEM WHEN I TOOK BACK AND THE PROBLEM IS STILL ON GOING TO THIS DAY. *TR KINGS MOUNTAIN NC Failure Date: 08/31/2007

13 10198513 SATURN ION 2006 Electrical I PURCHASED A 2006 SATURN ION IN JUNE OF 2005. OVER THE COURSE OF THE LAST SIX TO EIGHT MONTHS, I HAVE BEEN NOTICING A PROBLEM WITH THE KEY BEING STUCK IN THE IGNITION. THE KEY WOULD REQUIRE A SLIGHT "JIGGLING" IN ORDER TO BE

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DRAWN FROM THE IGNITION. ABOUT TWO AND A HALF WEEKS AGO, THE KEY BECAME STUCK IN A POSITION WHERE IT COULD NOT BE TURNED OFF AT ALL THUS RESULTING IN THE INABILITY OF THE ENGINE TO SHUT OFF. THE CAR WAS STILL OPERABLE, BUT IT WOULD NOT SHUT OFF. I CONTACTED MY SATURN DEALERSHIP WHO DURING A PARTICULARLY ACUTE DISPLAY OF POOR CUSTOMER SERVICE, ADVISED THAT I WOULD REQUIRE NEW PARTS FOR MY VEHICLE WHICH WOULD RESULT IN A COST OF NEARLY \$500.00. THE PARTS INCLUDED IGNITION CYLINDER , IGNITION HOUSING, KEY AND KEY CODING. AFTER RECEIVING THE REPAIR, MY KEY CONTINUES TO GET STUCK IN THE IGNITION. ALTHOUGH THE CAR WILL TURN ON AND OFF, THE KEY WILL EITHER COME OUT WITH REPETITIOUS "JIGGLING" OR WILL NOT COME OUT AT ALL. MANY A DAY, I'VE HAD TO LEAVE MY CAR WITH THE KEY IN THE IGNITION BECAUSE I SIMPLY DID NOT HAVE THE TIME TO FIDDLE WITH IT. THE TIME REQUIRED TO DISLodge THE KEY AVERAGES TO ABOUT 15 MINUTES. THE KEY FAILS TO COME OUT OF THE IGNITION. AS I AM STILL MAKING CAR PAYMENTS, THIS IS VERY DANGEROUS SITUATION TO BE IN. THE KEYS PRESENCE IN THE CAR ESTABLISHES IT AS A TARGET FOR THEFT. I AM A WOMAN WHO MUST COMMUTE A HALF HOUR TO AND FROM WORK IN A LARGE METROPOLITAN AREA. *TR LAS VEGAS NV Failure Date: 07/19/2007

13 10659623 SATURN ION 2006 Electrical WAS DRIVING AT A SLOW SPEED OFF AN OFF RAMP WHEN MY CAR FELT LIKE IT STALLED AND IT TURNED OFF WHICH I THOUGHT IT WAS ANOTHER CAT WHO HIT ME BECAUSE THERE WAS NO OTHER EXPLANATION AT THE TIME. IT SET ME IN A SPIN AND THE CAR HIT THE WALL BUT THE AIR BAG DIDN'T GO OFF. I ENDED UP IN THE HOSPITAL WITH AN INJURED BACK AND HEAD. COULD IT HAVE BEEN THE FAULTY IGNITION? MY CAR KEPT STALLING AFTER THE BODY REPAIR. I TOOK THE CAR INTO THE DEALERSHIP IN DUMBER OF THE SAME YEAR AND MY CAR WAS DIAGNOSED WITH A FAULTY IGNITION SWITCH. THIS IS NOT THE ONLY INCIDENT BUT THANKFULLY I WAS JUST INJURED AND I STILL HAVE MY LIFE.

*TR PALMDALE CA Failure Date: 02/07/2007

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13 10181759 SATURN ION 2006 Electrical WHILE VISITING ATLANTA ON BUSINESS I RENTED A 2006 SATURN ION AND LEFT THE LIGHTS ON IN THE HOTEL PARKING LOT. SINCE I DID NOT KNOW THE BATTERY WAS DEAD, AND I WAS NOT GETTING ANY RESPONSE FROM THE REMOTE DOOR OPENER, I OPENED THE DOOR WITH THE KEY, CLOSED THE DOOR AND PROCEEDED TO START THE CAR. AFTER FAILED ATTEMPT TO START THE CAR, I ATTEMPTED TO REMOVE THE KEY FROM THE IGNITION AND WAS UNABLE TO DO SO. SINCE THERE WAS NO ELECTRICAL POWER IN THE CAR, I WAS ALSO LOCKED IN THE CAR WITH NO WAY OF GETTING OUT. ALL DOORS WERE LOCKED WITH NO MANUAL MEANS TO OPEN INTERNALLY. LUCKILY FOR ME COLLEAGUES WERE AROUND AND WERE ABLE TO GIVE ME A BOOST THAT ALLOWED THE ELECTRICAL POWER TO RETURN TO THE CAR AND I WAS ABLE TO REMOVE THE KEY FROM THE IGNITION AND ELECTRICAL CURRENT RETURN THE POWER DOORS AND I WAS ABLE TO GET OUT OF THE CAR. I FOUND THIS DEFECT TO BE A POTENTIAL HAZARD FOR ANY CAR IN AN ACCIDENT WHERE THE POWER FROM THE CAR GETS CUT OFF. HAD THEIR BEEN A FIRE, OR BELOW FREEZING OR EXTREME HEAT COND ITIONS, THIS COULD HAVE BEEN DANGEROUS. HOPEFULLY THIS INCIDENT IS ISOLATED BUT I FELT IT WAS IMPORTANT TO REPORT. *NM ATLANTA GA Failure Date: 02/01/2007

13 10186200 SATURN ION 2006 Electrical THE FRONT LEFT INDICATOR TURN SIGNAL LIGHT AND FRONT LEFT DAYTIME RUNNING LIGHT WORK SPORADICALLY. I'VE BEEN TOLD BY A SATURN REPAIR TECHNICIAN THAT BOTH RUN ON THE SAME CIRCUIT. ALSO, THE ENGINE LIGHT GOES ON SPORADICALLY.*AKGAITHERSBURG MD Failure Date: 02/01/2007

13 10269831 SATURN ION 2006 Electrical WE BOUGHT OUR SATURN ION 2 FROM MY HUSBANDS SISTER WHEN IT HAD 10,000 MILES ON IT. THAT WINTER ('06) THE CAR BEGAN A PATTERN OF NOT STARTING WHEN THE WEATHER WAS COLD, 20 DEGREES OR LESS. ALL THE LIGHTS,RADIO, ECT. WORKED FINE BUT THE THEFT LOCK SYSTEM LOCKS THE IGNITION FOR 10 MINUTES, AND THIS CAN HAPPEN SEVERAL TIMES IN A ROW! IT WAS FINE COME SPRING, BUT THEN CAME WINTER '07 AND THE PROBLEM ONLY GOT

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WORSE. SATURN REFUSES TO HELP. THEY THINK YOU DON'T KNOW HOW TO START YOUR CAR AND TELL YOU THAT THEY CAN'T "REPLICATE" THE PROBLEM OR FIND ANY RECORD OF IT IN THE CARS COMPUTER. NOW, AFTER ENDURING A HORRIBLE WINTER OF TRYING TO GET THE CAR TO START ALMOST EVERY DAY NO MATTER WHAT TEMPERATURE, THE CAR IS DOING IT IN THE LATE SPRING! WE HAVE HAD 50'S TO 70'S EVERY MORNING, YET HALF THE TIME IT STILL WILL NOT START! HOW CAN WE RELY ON THIS CAR WHEN GM SAYS NO THINGS WRONG? *TR SAINT PETERS MO Failure Date: 12/02/2006

13 10372643 SATURN ION 2006 Electrical ACCORDING TO WHAT I CAN RECALL, INITIALLY, I WAS CONTACTED BY SATURN/GM THAT I MIGHT HAVE DEFECT IN MY IGNITION BUT THAT THEY MIGHT OR MIGHT NOT MAKE A RECALL ON IT LATER BUT I SHOULD HAVE IT REPAIRED IF I HAD PROBLEMS WITH IT. I DID HAVE PROBLEMS SO I PAID TO HAVE IT REPLACED. SUBSEQUENTLY, I STILL HAD PROBLEMS STARTING MY CAR DUE TO LOCKING FEATURES. THIS MEANT THAT WHEN I TRIED TO TURN THE KEY IT WOULD NOT TURN OVER. FORTUNATELY, I LEARNED TO CONTINUE TRYING TO DO THIS, AND EVENTUALLY IT WOULD START. THIS IS A DANGEROUS FEATURE ESPECIALLY TO ME BECAUSE I AM A WOMAN WHO TRAVELS IN BLIGHTED NEIGHBORHOODS AND WORKS AND LIVES IN THEM AS WELL. THE CRIME RATE IN MY CITY OF NEW ORLEANS LEADS THE NATION IN MURDERS. NO ONE ELSE IN MY HOUSEHOLD IS WILLING TO DRIVE MY CAR BECAUSE THEY KNOW THAT THEY CAN'T RESTART IT. LATELY, THE CAR HAS A NEW AND EVEN MORE DANGEROUS PROBLEM. IF I PARK IT IN A CERTAIN WAY, MAYBE ON A SLIGHT GRADE, IT WILL TURN OVER BUT SOUNDS LIKE THERE IS NO CONNECTION AND IT WON'T START UNTIL I PHYSICALLY PUSH THE VEHICLE. AT 60 YEARS OF AGE, THIS IS NOT AS EASY AS I WOULD PREFER BUT IT IS THE ONLY WAY TO GET IT TO START. SINCE THIS HAPPENED TO ME WHEN I WAS ALONE AT NIGHT MAKING A NIGHT DEPOSIT AT A BANK, I AM TERRORIZED BY WHAT WILL HAPPEN TO ME SHOULD I PARK SOMEWHERE I AM TOO CLOSE TO OTHER CARS THAT I CAN'T PUSH IT AT ALL, OR WHAT IF IT WILL NEVER START? TOO BAD, BECAUSE THE SATURN HAS BEEN SUCH A GREAT CAR AND IT'S MANUAL

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TRANSMISSION IS ONE OF MY FAVORITE THINGS. I WOULD NOT LIKE TO LOSE MY ENTIRE VEHICLE, BUT I WOULD LIKE THESE FEATURES REPAIRED SO THAT THEY WORK PROPERLY IN THE FUTURE. THE APPROXIMATE DATE BELOW ALLUDES TO WHEN I MAY HAVE FIRST NOTICED THE FIRST PROBLEM. ANOTHER PROBLEM IS THAT I HAD NO IDEA HOW TO MAKE A COMPLAINT, AND HAD I NOT READ AN ARTICLE IN THE NYTIMES ABOUT SATURN, I WOULD NOT HAVE FIGURED OUT WHO TO CONTACT AT ALL. THANK YOU. *TR NEW ORLEANS LA Failure Date: 12/01/2006

13 10368247 SATURN ION 2006 Electrical I HAVE A 2006 SATURN ION THAT WHEN IT GET COLD OUT IT DOESN'T LIKE TO START. I HAVE STUCK OUT IN THE COLD FOR A HOUR AT TIMES LATE AT NIGHT FREEZING MY BUTT OFF. I HAVE BEEN TO SATURN ABOUT THIS AND THEY KEEP TELLING ME THEY HAVE NO IDEA WHAT IS WRONG WITH MY CAR AND THEY HAVE NEVER HEARD OF THIS PROBLEM BEFORE. *TR YORKTOWN HEIGHTS NY Failure Date: 10/28/2006

13 10172144 SATURN ION 2006 Electrical I HAD AN ELECTRICAL PROBLEM WITH MY CAR THAT I BELIEVE IS A FLAW IN THE DESIGN OF THE CAR. FIRST MY AUTOMATIC DOOR LOCKS STOPPED WORKING AND A "SERVICE VEHICLE" LIGHT CAME ON. I TOOK THE CAR TO THE DEALER. THEY REPLACE A BLOWN FUSE. TWO TO THREE DAYS LATER THE SAME PROBLEM OCCURRED AGAIN. I JUST DID NOT HAVE TIME TO TAKE THE CAR IN AGAIN TO HAVE A "BLOWN FUSE" REPLACED AGAIN. APPROXIMATELY A MONTH LATER IT HAD GOTTEN TO THE POINT THAT MY CAR WOULD NOT START. I HAD THE CAR TOWED TO THE DEALER. THEY FINALLY (AFTER HAVING MY CAR FOR A DAY AND A HALF) FIGURED OUT WHAT WAS WRONG WITH THE CAR. THE DRIVER'S DOOR HAS A WIRE INSIDE IT FOR THE AUTOMATIC LOCKS. ROLLING THE DRIVER'S SIDE WINDOW UP AND DOWN CAUSED THE WIRE TO CHAFFE AND BECOME BARE. THE WIRE WOULD TOUCH SOMETHING METAL IN THE DOOR AND BLOW THE FUSE. THIS, IN MY OPINION, COULD CAUSE A FIRE HAZARD OR OTHER SAFETY ISSUES. *JB GREEN COVE SPRINGS FL Failure Date: 10/25/2006

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13 10641172 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. THE CONTACT STATED THAT THE VEHICLE STALLED INTERMITTENTLY WITHOUT WARNING. THE VEHICLE WAS PREVIOUSLY REPAIRED ACCORDING TO NHTSA CAMPAIGN NUMBER: 14V047000 (AIR BAGS, ELECTRICAL SYSTEM); HOWEVER, THE FAILURE RECURRED. THE MANUFACTURER AND DEALER WERE NOTIFIED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 72,480. WASHINGTON DC WA Failure Date: 10/01/2006

13 10169110 SATURN ION 2006 Electrical DEFECTS WITH HIS 2006 SATURN ION. *KB THE VEHICLE WAS TAKEN TO THE DEALER FOR A MALFUNCTIONING PASSENGER SEAT BELT, THERE WAS A PROBLEM WITH THE DRIVER SIDE DOOR AND A NOISE COMING FROM THE ALTERNATOR/ GENERATOR. *JB MANASSAS VA Failure Date: 08/21/2006

13 10228083 SATURN ION 2006 Electrical VEHICLE PURCHASED NEW MARCH 4, 2006 STANDARD 3000 MILE SERVICE COMPLETED MAY 24, 2006 NO PROBLEMS AT TIME SERVICE DATE: AUGUST 7, 2006 MILEAGE 4963 TECH: DINO SCHAEFER ELECTRICAL:(1)CAR WOULD NOT START, STEERING: (2) RUBBING SOUND WHEN TURNING, OTHER: (3)ACCELERATION FEELS LIKE TRYING TOO HARD SOLUTION: IGNITION SWITCH REPLACED 2 & 3 UNVERIFIED SERVICE DATE: AUGUST 15, 2006 MILEAGE 5152 TECH: DINO SCHAEFER STEERING: (1) CAR WOULD NOT START SOLUTION: BODY CONTROL MODULE FAULTY/REPLACED [STILL HAD RUBBING AND ACCELERATION ISSUES BUT I DISMISSED AS QUIRKS OF CAR] SERVICE DATE: AUGUST 18, 2006 MILEAGE 5268 TECH: STEVE DELDONNO STEERING: (1) SQUEALING WHEN TURNING STEERING WHEEL SOLUTION: LUBED INTERMEDIATE STEERING SHAFT BOOT SERVICE DATE: AUGUST 30, 2006 MILEAGE 5457 TECH: JOHN CARLEN STEERING: (1) STEERING WHEEL STILL SQUEALING WHEN TURNING OTHER: (2) CUSTOMER REQUESTED ALTERNATE TRANSPORTATION DUE TO LENGTH OF REPAIRS, MULTIPLE CONCERNS SOLUTION: (1) GEAR ASSEMBLY/POWER STEERING REPLACED (2) CUSTOMER PROVIDED WITH HERTZ RENTAL CAR

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VEHICLE REPOSSESSED BY GMAC FOR NON-PAYMENT SEPTEMBER 22, 2006 (DATE +/- 3 DAYS) AFTER CUSTOMER TRIED TO NEGOTIATE LOWER PAYMENTS DUE TO PENDING DISABILITY CASE GMAC REFUSED VEHICLE SOLD AT AUCTION GMAC DEMANDING PAYMENT OF REMAINING BALANCE PROBLEMS NOT WITH SATURN COMPANY BUT WITH GMAC SATURN MANAGER MARK IS OUTSTANDING I AM UNABLE TO FINANCE ANY NEW VEHICLE AT THIS TIME PENDING POST TRAUMATIC STRESS DISORDER DISABILITY APPEAL STILL REQUIRE VEHICLE TO TRANSPORT ELEMENTARY AGE CHILD DIAGNOSED WITH TOURETTE SYNDROME/ATTENTION DEFICIT HYPERACTIVE DISORDER TO MEDICAL APPOINTMENTS AND PETS TO VETERINARIAN UNABLE TO AFFORD ATTORNEY FOR LEGAL ACTION WAS GMAC REASON FOR REPOSSESSION REALLY FOR NONPAYMENT OR TO HIDE ION PROBLEMS? MY OPINION: GMAC USED SITUATION TO PROTECT THEMSELVES THANK YOU *TR

SUMMERVILLE SC Failure Date: 08/07/2006

13 10595865 SATURN ION 2006 Electrical TL* THE CONTACT OWNS 2006 SATURN ION. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 45 MPH, THE POWER STEERING FAILED AND THE STEERING WHEEL BECAME HARD TO MANEUVER. ALSO, THE CONTACT MENTIONED THAT THE KEY BECAME LODGED IN THE IGNITION SWITCH AND THE POWER WINDOW FAILED TO OPEN. THE VEHICLE WAS TAKEN TO A DEALER WHO REPLACED THE IGNITION SWITCH UNDER THE NHTSA CAMPAIGN ID NUMBER 14V047000 (AIR BAGS, ELECTRICAL SYSTEM). HOWEVER, THE FAILURE RECURRED. THE MANUFACTURER WAS NOTIFIED OF THE DEFECTS. THE APPROXIMATE FAILURE MILEAGE WAS 67,000. MANHATTAN BEACH CA

Failure Date: 06/12/2006

13 10722909 SATURN ION 2006 Electrical TL* THE CONTACT OWNS A 2006 SATURN ION. WHILE DRIVING AT 70 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE WAS ABLE TO BE RESTARTED; HOWEVER, THE FAILURE RECURRED SEVERAL TIMES. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN REPAIRED THE VEHICLE, BUT THE FAILURE PERSISTED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE.

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THE FAILURE MILEAGE WAS 2,566. HOWELL MI Failure Date:
05/12/2006

13 10231506 SATURN ION 2006 Electrical TL*THE CONTACT OWNS A
2006 SATURN ION. THE ENGINE WOULD NOT SHUT OFF WHEN THE CONTACT
ATTEMPTED TO TURN OFF THE VEHICLE. THE KEY WAS STUCK IN THE
IGNITION AND UNABLE TO BE REMOVED. A WARNING LIGHT ILLUMINATED ON
THE INSTRUMENT PANEL. THE BATTERY WAS IMMEDIATELY DISCONNECTED
AND THE VEHICLE WAS DRIVEN TO THE AUTHORIZED DEALER THE FOLLOWING
DAY. THE MECHANIC REPLACED THE IGNITION. RECENTLY, THE CONTACT
ATTEMPTED TO START THE VEHICLE, BUT THE ENGINE WOULD NOT TURN
OVER. A WARNING LIGHT WAS ILLUMINATED PRIOR TO THIS FAILURE. THE
VEHICLE IS BEING TOWED TO AN AUTHORIZED DEALER. THE VIN WAS
UNAVAILABLE. THE FAILURE MILEAGE WAS 8,000 AND CURRENT MILEAGE WAS
40,000. ACTON CA Failure Date: 02/04/2006

13 10184172 SATURN ION 2006 Electrical KEY CANNOT BE REMOVED
FROM IGNITION AFTER CAR IS TURNED OFF. HAVE RETURNED TO THE
DEALERSHIP 4 TIMES FOR THIS PROBLEM. EACH TIME THEY LUBRICATE THE
SYSTEM BUT IT DOES NOT FIX THE PROBLEM. IT BEGAN LESS THAN 6
MONTHS AFTER WE PURCHASED THE VEHICLE AND STILL PERSISTS TODAY.
WE CANNOT TAKE ANY MORE TIME OFF FROM WORK TO TAKE IT INTO THE
SHOP TO BE TOLD THEY WILL NOT REPLACE THE IGNITION SYSTEM OR THE
TRANSMISSION/GEAR SHIFT MECHANISM THAT MAY BE THE ACTUAL PROBLEM.
IN ADDITION, IN THE FIRST 18 MONTHS WE'VE OWNED THE VEHICLE, THE AIR
CONDITIONING COOLANT HAS RUN OUT AND THEY CANNOT LOCATE THE LEAK,
AND THE SUNROOF BROKE. FINALLY, ON ONE OCCASION THE CAR WENT
OVER A BUMP AT APPROXIMATELY 30 MPH AND THE ELECTRICAL SYSTEM
ACTED AS THOUGH THE CAR HAD A WRECK, CUTTING THE MOTOR AND
SHOWING THE AIRBAG HAD DEPLOYED WHEN IT HAD NOT. AFTER A FEW
MINUTES, THE CAR STARTED UP JUST FINE WITH NO ADVERSE AFFECTS. THE
DEALER SAYS THEY'VE NEVER HEARD OF SUCH A THING AND CAN'T THINK OF

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HOW/WHY IT HAPPENED. *JB SAN ANTONIO TX Failure Date:
12/01/2005

13 10144029 SATURN ION 2006 Electrical WE WERE DRIVING DOWN
THE ROAD IN OUR LESS THAN 72 HOUR OLD CAR AND THE UNDERNEATH
CAUGHT FIRE. THE FIRE DEPARTMENT SAID IT MUST HAVE BEEN AN
ELECTRICAL FIRE BUT SATURN SAYS WE MUST HAVE IT A MOVING BLANKET!
WE HAD 3 SMALL CHILDREN IN THE BACK SEAT AND BARELY GOT THEM OUT
BEFORE THE FUEL LINE CAUGHT FIRE. WHO'S IDEA WAS IT TO MAKE FUEL
LINES OUT OF NYLON ANYWAY? *JB ANDERSON IN Failure Date:
11/26/2005

13 10321544 SATURN ION 2006 Electrical SATURN ION 2006 BRAND NEW
HAD THREE DAYS WHEN CRUISE CONTROL WOULD NOT ENGAGE.PHONED
DEALER WAS TOLD TO STOP AND RESTART TO FIX PROBLEM.DID NOT
CHANGE.STEERING WHEEL BEGAN TO LOB SIDE TO SIDE.TOOK TO
DEALERSHIP WAS TOLD AFTER DIAGNOSIS IT WAS BODY MOUNT.POWER
STEERING PROMPT APPEARED AFTER REPAIR WWHILE DRIVING
EXPRESSWAY POWER STEERING CEASED WORKING CAUSING ME TO ALMOST
WRECK.WILL NOT START UNTIL 10 MINUTE DELAY.CANNOT DRIVE ANYWAY
WITH MANUAL STEERING.THIS PROBLEM IS ELECTRICAL.DOOR LOCKS WILL
NOT OPEN OR LOCK PROPERLY.CAR IS VERY DANGEROUS AND WILL NOT
ALLOW ANYONE TO DRIVE IT. ROGERS CITY MI Failure Date:
08/20/2005

13 10244160 SATURN ION 2006 Electrical MY HUSBAND CAME HOME
AND WENT TO TURN THE CAR OFF AND THE KEY WOULD NOT BUDGE. THE CAR
WAS STILL RUNNING AND THE KEY WAS STUCK IN THE IGNITION. I CALLED ON-
STAR FROM MY CAR AND HE GOT A ROADSIDE ASSISTANT ON THE PHONE AND
I WAS TOLD THAT MY CAR NEEDED TO BE TOWED TO THE DEALERSHIP. A TOW
TRUCK DRIVER CAME OUT AND COULD NOT DISABLE THE CAR AND HAD TO
TOW THE CAR, WHILE IT WAS RUNNING, TO THE DEALERSHIP. WE
RESEARCHED THIS PROBLEM ONLINE AND FOUND THAT IT WAS FAIRLY
COMMON IN OUR VEHICLE. WE WERE TOLD THE NEXT DAY BY THE

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DEALERSHIP THAT THE IGNITION SWITCH AND HOUSING UNIT NEEDED REPLACED. I CALLED GM CORPORATE TO ASK IF THIS WAS A RECALL AND/OR IF SOMEONE WAS LOOKING INTO THIS PROBLEM AND ALL I WAS TOLD WAS THAT WAS NOT A SAFETY ISSUE. I WAS LIVID AND WILL NEVER DEAL WITH GM AGAIN FOR SUCH A LOUSY RESPONSE. I HAVE TWO YOUNG CHILDREN AND WHAT IF I WOULD HAVE BEEN STRANDED WITH THEM IN THE CAR WHILE IT WAS RUNNING. TELL ME THAT IS NOT A SAFETY ISSUE. I DO HAVE THE OLD PARTS. *TR PERRYSBURG OH

13 10407479 SATURN ION 2006 Electrical FIRST, MY POWER STEERING WOULD GO OUT. I WOULD TURN OF THE CAR AND TURN IT BACK ON AND IT WOULD BE BACK FOR A SHORT TIME. I TOOK IT IN AND IT WAS FIXED A WEEK OR TWO AGO. NOW, THE IGNITION KEY IS LOCKED IN THE ON POSITION. TO TURN IT OFF I HAVE TO DISCONNECT FUSE 16 AND DISCONNECT THE NEGATIVE POWER CABLE. TO TURN IT ON I HAVE TO RECONNECT THE NEGATIVE POWER CABLE AND REINSERT THE FUSE. I WAS ADVISED THIS IS A COMMON PROBLEM WITH SATURN IONS AND NOT RELATED TO THE RECENT WORK THAT WAS DONE ON THE CAR. *TT WARR ACRES OK

13 10214222 SATURN ION 2006 Electrical I HAVE AN 06 SATURN ION THAT HAS HAD THE IGNITION SWITCH GO OUT ON IT RIGHT AS WE HAVE NO WARRANTY ON IT, OF COURSE. WE CONTACTED SATURN HEAD OFFICE AND TRIED TO EXPLAIN TO THEM THAT THERE SEEMS TO BE A NEED FOR A RECALL ON THIS VEHICLE. NOT ONLY HAS THE IGNITION SWITCH GONE OUT THE WINDOW TO THE DRIVER SIDE NO LONGER WILL GO UP. WE OWNED THE CAR ONLY TWO DAYS WHEN THE SAME WINDOW FELL OFF THE TRACK FOR NO REASON AND THEY HAD TO FIX IT. MY FATHER ALSO OWNS THE SAME YEAR MAKE AND MODEL CAR AND THE WINDOW ON HIS DRIVER SIDE ALSO WENT OUT JUST A COUPLE OF MONTHS AGO. THERE SEEMS TO BE SEVERAL RECURRING ISSUES WITH THIS VEHICLE THAT I SEE NOT ONLY ONE PERSON IS HAVING. THEY RECALLED THE OLDER MODEL OF THIS CAR FOR THE SAME PROBLEM WITH THE IGNITION. THIS VEHICLE IS TOO NEW TO HAVE THIS MANY INCIDENTS OCCUR. *TR CABOT AR

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13 10371920 SATURN ION 2006 Electrical 2006 SATURN ION. DAUGHTER HIGHWAY DRIVING RETURNING FROM COLLEGE, INDICATOR LIGHT ON DASH CAME, POWER STEERING FAILED. SHE PULLED OVER TURNED VEHICLE OFF, TURNED BACK ON AND IT DROVE FINE. NEXT DAY DRIVING AT A SLOWER SPEED THE SAME THING HAPPENED. THIS HAS HAPPENED SEVERAL TIMES SINCE. CONTACTED AUTHORIZED SATURN SERVICE DEALER, THEY SAID THEY ARE AWARE OF SIMILAR PROBLEMS BUT AFTER TAKING OUR VIN# INDICATED GM HAS NOT MADE A RECALL FOR OUR VEHICLE. TO REPAIR THIS AT THE DEALERSHIP WE ARE LOOKING AT \$300+. I JUST SPENT OVER \$200 SIX MONTHS AGO ON A PROBLEM I FEEL GM SHOULD ALSO OWN UP TO...THE IGNITION PROBLEM WITH THE KEY STICKING IN THE IGNITION AND NOT ABLE TO TURN THE VEHICLE OFF. I KNOW THIS ELECTRIC STEERING PROBLEM IS ALSO SHOWING UP IN OTHER GM VEHICLES AND FOR WHAT EVER REASON THEY ARE ONLY FIXING A SELECT FEW IN A SELECT FEW STATES ACROSS THE COUNTRY. I HAVE READ WHERE THERE HAVE BEEN 14 ACCIDENTS RESULTING IN DEATHS TRACING BACK TO THIS PROBLEM. I FEEL MY DAUGHTERS SAFETY IS AT RISK. I DON 'T UNDERSTAND WHY AN AMERICAN COMPANY WOULD ALLOW THE SAFETY OF PEOPLE TO BE COMPROMISED. *TR IVOQ V

KANSAS CITY MO 20101215