

NHTSA Consumer Complaints as of February 13, 2016

12 10807266 CHEVROLET HHR 2007 Electrical POWER STEERING
STOPS WORKING. WHEN I RESTART THE CAR POWER STEERING WILL RESUME
TO WORK. IT MAY HRS OR DAYS BEFORE IT STOPS AGAIN. THIS ONLY
HAPPENED WILL DRIVING. STEREO SOME TIMES FLASHES AND UNABLE TO
TURN STATIONS. SOME TIMES MY INTER-LIGHTS WILL FLASH AND NOT WORK
AFTERWARDS. BOTH OF THESE ISSUES HAPPENS WHENEVER.

ELSIE MI Failure Date: 11/20/2015

12 10778908 CHEVROLET HHR 2007 Electrical MY HUSBAND WAS
INJURED IN AN ACCIDENT ON 9-29-2015. WHAT HAPPENED WAS MY HUSBAND
WAS STOPPED ON THE INTERSTATE AND A TRUCK SLAMMED INTO MY
HUSBAND. HE SAID HIS CAR TURNED OFF AS SOON AS THE FIRST IMPACT,
AIRBAGS DID NOT DEPLOY. THERE WAS A SECOND IMPACT FROM THE SAME
TRUCK, WHICH WAS ON MY HUSBANDS PASSENGER SIDE. THE CAR IS
COMPLETELY TOTALED. MY HUSBAND WAS LUCKY TO WALK AWAY FROM THIS
ACCIDENT. THE HHR WAS RECALLED FOR THE IGNITION SWITCH LAST YEAR
AND WE HAD THE NEW PART INSTALLED 2/2015 WHEN THE DEALERSHIP
RECEIVED THE PARTS. WE HAVE TWO ISSUES ELECTRICAL, WHY DID HIS CAR
TURN OFF WHEN IT WAS HIT FROM THE REAR? DID THE IMPACT KNOCK THE
IGNITION SWITCH OUT OF PLACE? ALSO WHY DIDN'T THE AIRBAGS DEPLOY?
NOW I KNOW IF THE CAR IS OFF THE AIRBAGS ARE OFF BUT WHY DID THE CAR
GO FROM ON TO COMPLETELY OFF UNLESS IT WAS A FAULTY NEW PART THAT
WE RECEIVED IN OUR CAR. KILLEEN TX Failure Date: 09/29/2015

12 10746992 CHEVROLET HHR 2007 Electrical TL* THE CONTACT
OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT THE
TEMPERATURE GAUGE FAILED TO OPERATE INTERMITTENTLY. AS A RESULT,
THE CONTACT WAS UNAWARE OF THE TEMPERATURE OF THE VEHICLE IN THE
EVENT THE ENGINE OVERHEATED. THE VEHICLE WAS NOT DIAGNOSED OR
REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE
FAILURE MILEAGE WAS 83,369. PRUDENVILLE MI Failure Date:
07/31/2015

NHTSA Consumer Complaints as of February 13, 2016

12 10811788 CHEVROLET HHR 2007 Electrical INSIDE DOOR HANDLE
BROKEN CANT OPEN DOOR, ELECTRIC MIRROR SWITCH FELL INTO DOOR,
BACK INDOOR PANEL FALLING OFF, LEAK THROUGH PASSENGER DOOR
BEHIND FRONT PASSENGER. THESE ARE ONGOING ISSUES WITH OTHER HHR
OWNERS AND NEED TO BE ADDRESSED. THE DOOR LATCH IS MADE OF VERY
CHEAP PLASTIC. YOU CAN VERIFY WITH ALL YOUTUBE VIDEOS.

HILLSBORO OR Failure Date: 07/15/2015

12 10725026 CHEVROLET HHR 2007 Electrical 2007 CHEVROLET HHR.
CONSUMER WRITES IN REGARDS TO RECALL REPLACEMENT KEYS ISSUE.
*SMD THE CONSUMER STATED SHE LOST ONE OF THE REPLACEMENT KEYS
THAT WAS GIVEN TO HER, AFTER THE RECALL WAS COMPLETED. NO ONE
COULD ASSURE HER THE REPLACEMENT KEYS WERE DIFFERENT FROM THE
ORIGINAL KEYS. *JB UPDATED 09/08/15*LJ HARLINGENTX Failure Date:
06/01/2015

12 10726231 CHEVROLET HHR 2007 Electrical TL* THE CONTACT
OWNS A 2007 CHEVROLET HHR. ONCE THE VEHICLE WAS STARTED, THE
POWER STEERING MALFUNCTIONED AND FAILED TO WORK. IN ORDER TO GET
THE POWER STEERING TO WORK, THE VEHICLE HAD TO BE RESTARTED. THE
VEHICLE WAS NOT DIAGNOSED BY AN INDEPENDENT MECHANIC OR DEALER.
THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VIN WAS
UNAVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 120,000.

ORLANDO FL Failure Date: 04/17/2015

12 10701848 CHEVROLET HHR 2007 Electrical TL* THE CONTACT
OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT AFTER THE
VEHICLE WAS SERVICED UNDER NHTSA CAMPAIGN NUMBER: 14V047000 (AIR
BAGS, ELECTRICAL SYSTEM), THE IGNITION KEY FAILED TO GO INTO THE OFF
POSITION AND THE CHECK ENGINE WARNING LIGHT ILLUMINATED. AFTER THE
IGNITION KEY WAS MOVED TO THE OFF POSITION, THE IGNITION KEY FAILED
TO DISENGAGE FROM THE VEHICLE. IN ADDITION, THE CONTACT STATED THAT
THE FOLLOWING DAY, THE VEHICLE FAILED TO START AS THE SERVICE AIR
BAG WARNING LIGHT ILLUMINATED. THE VEHICLE WAS NOT DIAGNOSED OR

NHTSA Consumer Complaints as of February 13, 2016

REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 80,000. WOOD RIVER IL Failure Date: 03/25/2015

12 10679150 CHEVROLET HHR 2007 Electrical 2007 CHEVROLET HHR. CONSUMER WRITES IN REGARDS TO IGNITION AND OTHER VEHICLE PROBLEMS. *SMD THE CONSUMER STATED ON ONE OCCASION, THE VEHICLE WOULD NOT START. THE IGNITION SWITCH WAS REPLACED. A FEW LATER, THE CONSUMER WAS UNABLE TO TURN THE VEHICLE OFF. THE CONSUMER IS STILL HAVING PROBLEMS WITH THE IGNITION SWITCH. *JB BAY CITY MI Failure Date: 03/02/2015

12 10723354 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE DEALER REPAIRED THE VEHICLE ACCORDING TO NHTSA CAMPAIGN NUMBERS: 14V047000 (ELECTRICAL SYSTEM) AND 14V171000 (ELECTRICAL SYSTEM) IN NOVEMBER OF 2014. AFTER THE REPAIR, THE KEY BECAME STUCK IN THE IGNITION AGAIN AND THE BATTERY WAS DRAINED. THE VEHICLE WAS TAKEN BACK TO THE DEALER AND THE BATTERY WAS REPLACED AND THE SWITCH WAS CHANGED AGAIN; HOWEVER, THE FAILURE RECURRED. THE VEHICLE WAS TAKEN BACK TO THE DEALER WHERE IT WAS DISCOVERED THAT THE BODY CONTROL MODULE WAS THE CAUSE OF THE FAILURE. THE CONTACT SPOKE WITH THE MANUFACTURER AND FILED A COMPLAINT. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS UNKNOWN. DEWITT MI Failure Date: 02/17/2015

12 10694036 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT HAD THE VEHICLE REPAIRED ACCORDING TO NHTSA CAMPAIGN NUMBER:14V171000 (ELECTRICAL SYSTEM), BUT THE VEHICLE BEGAN HAVING MORE ELECTRICAL ISSUES AFTER THE REPAIR. THE HEADLIGHTS RANDOMLY FAILED, THE LIGHTS ON THE INSTRUMENT PANEL WOULD BLINK, AND THE RADIO WOULD TURN ON AND OFF AUTOMATICALLY. THE CONTACT STATED THAT THE STEERING WORKED PROPERLY AFTER THE REPAIR. THE VEHICLE WAS TAKEN BACK TO THE

NHTSA Consumer Complaints as of February 13, 2016

DEALER, BUT THEY WERE UNABLE TO DETERMINE THE CAUSE OF THE FAILURES. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 37,000. LEHIGH ACRES FL Failure Date: 01/12/2015

12 10683846 CHEVROLET HHR 2007 Electrical THE HEADLIGHTS TURNED OFF WHILE DRIVING THE VEHICLE. THE RUNNING DAYLIGHTS AND HIGH-BEAMS ARE STILL OPERABLE BUT THE LOW-BEAM LIGHTS ARE INOPERABLE. REPLACING THE BULBS DID NOT REMEDY THE PROBLEM. I AM TOLD THIS HAS OCCURRED IN OTHER CHEVROLET MODELS BUT THE HHR IS STILL NOT INCLUDED IN THE RECENT RECALL. AT THE SAME TIME OF THIS INCIDENT THE RADIO AND SPEAKERS BECAME INOPERABLE AS WELL LEADING ME TO BELIEVE THIS COULD BE AN ELECTRICAL ISSUE. RIVERDALE GA Failure Date: 12/01/2014

12 10654038 CHEVROLET HHR 2007 Electrical I GOT A OIL CHANGE AN THEN WENT HOME PARKED MY CAR AN EVERYTHING WAS FINE AT 3:25PM I WENT TO MY CAR AND GOT IN I PUT THE KEY IN THE IGNITION AN IT WOULDNT START AT ALL I THEN TRIED TO TAKE THE KEY OUT AN IT WOULD COME OUT AT ALL I THEN KNEW SOMTHING WAS WRONG. *TR CHICAGO IL Failure Date: 11/10/2014

12 10643807 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT THE VEHICLE WAS SERVICED ACCORDING TO NHTSA CAMPAIGN NUMBER: 14V047000 (AIR BAGS, ELECTRICAL SYSTEM) AND WAS CONCERNED THAT THE REMEDY FAILED TO REPAIR THE VEHICLE. WHILE DRIVING APPROXIMATELY 25 MPH, THE ENGINE STALLED. THE CONTACT WAS UNABLE TO REMOVE THE KEY FROM THE IGNITION AND THE VEHICLE RESTARTED INDEPENDENTLY. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT HAD NOT EXPERIENCED A FAILURE PRIOR TO THE RECALL REPAIR. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 84,000. JACKSON FL Failure Date: 10/09/2014

NHTSA Consumer Complaints as of February 13, 2016

12 10763477 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. WHILE DRIVING APPROXIMATELY 35 MPH, THE ENTIRE INSTRUMENT PANEL FAILED. THE FAILURE OCCURRED INTERMITTENTLY. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 73,000. COPPERAS COVE TX Failure Date: 09/10/2014

12 10631590 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBERS: 14V047000 (AIR BAGS, ELECTRICAL SYSTEM) AND 14V171000 (ELECTRICAL SYSTEM); HOWEVER, THE PARTS NEEDED FOR THE REPAIRS WERE UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. UPDATED 10/22/14*CN GREENFIELD IN Failure Date: 09/08/2014

12 10726966 CHEVROLET HHR 2007 Electrical IT DOESNT MATTER WHAT SPEED I AM DRIVING OR HOW LONG I HAVE BEEN DRIVING, MY POWER STEERING WILL RANDOMLY GO OUT. SOMETIMES I CAN MAKE IT AN ENTIRE TRIP WITHOUT IT GOING AND SOMETIMES I CANT EVEN GET OUT OF MY PARKING SPACE BEFORE IT GOES. THE ONLY WAY TO GET IT TO TO WORK IS TO SHUT OFF THE CAR AND TURN IT BACK ON. IVE TAKEN IT TO A MECHANIC AND HE SAID THAT THE POWER STEERING MOTOR WAS DEAD. I CANNOT AFFORD THIS PART AND I DONT UNDERSTAND WHY SOME OF THE NEWER HHRs ARE BEING RECALLED AND THE 2007 IS NOT WHEN THERE ARE PLENTY OF COMPLAINTS AND ISSUES OF THE SAME NATURE. MY CAR IS NEAR ABOUT IMPOSSIBLE TO DRIVE AND I LIVE NEAR A HIGH VOLUME POPULATION AND I AM AFRAID THAT MY LACK OF BEING ABLE TO SAFELY DRIVE MY CAR COULD RESULT IN AN ACCIDENT. LEESBURG FL Failure Date: 09/01/2014

12 10626840 CHEVROLET HHR 2007 Electrical POWER STEERING GOES OUT WHILE DRIVING. THIS IS A RECALL ITEM ON THE 2008 MODEL YEAR,

NHTSA Consumer Complaints as of February 13, 2016

NEEDS TO BE A RECALL ON 07-08 YEARS ALSO. INSIDE DOOR HANDLES BRAKE, MAKING IT IMPOSSIBLE TO GET OUT OF THE CAR WITHOUT ROLLING DOWN THE WINDOWS. BOTH ARE BROKEN ON MY CAR. BEEN TO MANY CHEVY HHR FORUMS AND THIS IS A COMMON PROBLEM. IF YOU LOSE POWER YOU CAN NOT GET OUT OF THE CAR. *TR GRAND PRAIRIE TX

Failure Date: 08/20/2014

12 10625915 CHEVROLET HHR 2007 Electrical THE POWER STEERING FEELS STIFF NOT ABLE TO MAKE RIGHT TURNS WITHOUT THE STIFFNESS. POWER STEERING LIGHTS CONSTANTLY ON SINCE THIS PROBLEM OCCURRED. MY POWER STEERING IS ELECTRICAL AND FOR SOME REASON I BELIEVED THAT THE IGNITION RECALL MY HAVE SOMETHING TO DO WITH THIS NOT SURE. *TR COLUMBUS GA Failure Date: 08/08/2014

12 10621643 CHEVROLET HHR 2007 Electrical 2007 CHEVROLET HHR. CONSUMER WRITES IN REGARDS TO VEHICLE HEADLIGHT AND TAIL LIGHT ISSUES. CONSUMER ALSO HAS SEAT BELT PROBLEMS. *SMD THE CONSUMER STATED THE TAIL LIGHT WENT OUT SO OFTEN, HE CARRIED SPARES WITH HIM. THE OVER HEAD LIGHT SHORTED OUT. ALSO, THE KEY WOULD HANG UP IN IGNITION, WHICH MADE IT DIFFICULT TO DISENGAGE, THE SHIFTER WOULD ALSO BECOME STUCK IN PARK. THE GEARS DID NOT MATCH UP WITH THE GEAR SHIFT LEVER. *JB KNOXVILLE TN Failure Date: 08/01/2014

12 10616448 CHEVROLET HHR 2007 Electrical THE GEAR GOES EASILY WITHOUT PRESSING BUTTON FROM REVERSE TO NEUTRAL OR DRIVE. AND THE REAR VIEW MIRROR LIGHT WON'T SHUT OFF BY PRESSING BUTTON. IT WORKED FINE BEFORE I TOOK IT FOR THE RECALL OF THE FAULTY IGNITION SWITCH. *TR TOPEKA KS Failure Date: 07/25/2014

12 10721067 CHEVROLET HHR 2007 Electrical IN JUNE OF 2014 MY CARS IGNITION TURNED OFF AS A RESULT I ALMOST IMPACTED WITH ANOTHER VEHICLE. ALSO AFTER THIS MY TEMP GUAGE NO LONGER WORKED. TOOK IT TO BILL HOLT CHEVROLET WHERE THEY REPLACED MY IGNITION SWITCH

NHTSA Consumer Complaints as of February 13, 2016

AFTER I GOT IT BACK MY DRIVERS DOOR WILL NOT LOCK OR UNLOCK CONSISTENTLY NOT EVEN WITH THE KEY, MY SERVICE AIRBAG AND POWER STEERING LIGHTS KEEP COMING ON, AND NOW RADIO AND INSTRUMENT PANEL LIGHTS GO OFF. I HAVE TO STOP TURN THE CAR OFF AND RESTART THEY MIGHT COME BACK ON AND THEY MIGHT NOT. I AM RELUCTANT TO TAKE THE CAR BACK TO BILL HOLT CHEVROLET AS THEY KEPT THE CAR FOR 3 AND A HALF MONTHS TO REPAIR THE IGNITION. ALSO I CAN GET NO SATISFACTION OUT OF THEM WHEN I PICKED UP THE CAR THE LAST TIME MY TEMP GAUAGE STILL WASNT WORKING THEY SAID IT HAD NOTHING TO DO WITH THE RECALL. I AM RELUCTANT TO DRIVE FOR ANY DISTANCE AS THE POWER STEERING FAILS OFTEN. I HAVE CONTACTED GM ON SEVERAL OCCASIONS AND CAN GET NO SATISFACTION FROM THEM EITHER. ARE THEY NOT GOVERENED BY AN AGENCY THAT MAKES SURE THESE R EPAIRS ARE DONE AND DONE CORRECTLY. PLEASE EMAIL ME WHO I NEED TO CONTACT TO GET THESE ISSUES RESOLVED. CARTERBRENDA53@YAHOO.COM CANTON GA

Failure Date: 06/22/2014

12 10598508 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT THE VEHICLE FAILED TO START. THE VEHICLE WAS TAKEN TO THE DEALER AND WAS REPAIRED UNDER NHTSA CAMPAIGN NUMBER 14V171000 (ELECTRICAL SYSTEM) BUT THE FAILURE RECURRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE AND CURRENT MILEAGE WERE 124,509. ELSBERRY MO Failure Date: 06/12/2014

12 10598177 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT THE STEERING WHEEL FAILED TO LOCK WHENEVER THE KEY WAS REMOVED FROM THE IGNITION SWITCH. THE CONTACT MENTIONED THAT THE VEHICLE HAD RECENTLY BEEN REPAIRED UNDER RECALL NHTSA CAMPAIGN ID NUMBER 14V047000 (AIR BAGS, ELECTRICAL SYSTEM). THE VEHICLE WAS TAKEN TO THE DEALER, WHO INDICATED THAT THE VEHICLE WAS WORKING UP TO SPECIFICATIONS AND EXPLAINED TO THE CONTACT THAT WHAT WAS

NHTSA Consumer Complaints as of February 13, 2016

PERCEIVED AS THE FAILURE WAS ACTUALLY A NEW SAFETY FEATURE. THE MANUFACTURER WAS NOTIFIED OF THE DEFECT. THE APPROXIMATE FAILURE MILEAGE WAS 124,636. ELSBERRY MO Failure Date: 06/10/2014

12 10599028 CHEVROLET HHR 2007 Electrical ON SEVERAL OCCASIONS WHILE DRIVING THE VEHICLE THE ELECTRIC POWER STEERING FAILED CAUSING MY SON TO HAVE TO PULL OVER QUICKLY AS IT WAS QUITE DIFFICULT FOR HIM TO CONTROL THE CAR. DURING ONE EVENT HE ALSO DESCRIBED WHAT SEEMED TO BE LOSS OF BRAKES AS HE SAID HE HAD THE BRAKE TO THE FLOOR AND WAS NOT STOPPING; HE HAD TO USE THE EMERGENCY BRAKE; THIS OCCURRED AT THE SAME TIME AS THE POWER STEERING LOSS. HE HAS HAD SEVERAL INSTANCES WHERE HE WOULD TRY TO ACCELERATE WITHOUT AFFECT. *TR PLUM BRANCH SC
Failure Date: 06/10/2014

12 10595261 CHEVROLET HHR 2007 Electrical COULD NOT OPEN DRIVERS' SIDE DOOR. NOTHING...NO-HOW. IN ADDITION THE RADIO WOULD NOT TURN OFF AFTER KEY WAS REMOVED. TOOK TO DEALER, THEY FOUND A DEFECTIVE MODULE LOCATED INSIDE THE DRIVERS' SIDE DOOR THAT CONTROLLED ALL THIS. NOT BEING ABLE TO OPEN THE DRIVERS SIDE DOOR....HAVING TO DEPEND ON AN ELECTRONIC GIZMO....IS ABSOLUTELY A VERY DANGEROUS SITUATION. THERE SHOULD BE....A SIMPLE MECHANICAL OVER-RIDE...OR BETTER YET, WHY IS OPENING (AND CLOSING?) A DOOR ELECTRONIC AT ALL? IT WAS DEFINITELY FUN TO CONTORT MY 6'1" 250 POUND BODY OUT THE PASSENGER SIDE DOOR. \$441,PLEASE..... *TR
SOUTHAMPTON NJ Failure Date: 05/21/2014

12 10606508 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT WAS INCLUDED IN NHTSA CAMPAIGN ID NUMBER: 14E021000 (AFTERMARKET REPLACEMENT IGNITION SWITCHES). THE CONTACT RECEIVED THE RECALL REPAIR AND THE FAILURE RECURRED. THE AUTHORIZED DEALER PROVIDED A NEW KEY AND THE CONTACT ATTEMPTED TO PARK THE VEHICLE AND WAS NOT ABLE TO REMOVE THE KEY FROM THE IGNITION. THE AUTHORIZED DEALER DIAGNOSED THAT

NHTSA Consumer Complaints as of February 13, 2016

THE AUTOMATIC TRANSMISSION CONTROL SHIFTER WAS BINDING AND NEEDED TO BE REPLACED. THE CONTACT INDICATED THAT THERE WAS NO PROBLEM WITH THE IGNITION BEFORE THE RECALL AND THE CONTACT WAS INFORMED THAT THIS REPAIR WAS REQUIRED AFTER THE RECALL REPAIR WAS PERFORMED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND THE APPROXIMATE FAILURE MILEAGE WAS 48,000. UPDATED 09/05/14*LJ
UPDATED 09/11/2014 *JS TROY OH Failure Date: 05/16/2014

12 10584866 CHEVROLET HHR 2007 Electrical 2007 CHEVROLET HHR.
CONSUMER WRITES IN REGARDS TO A DEFECTIVE PART INSTALLED IN VEHICLE. *SMD THE CONSUMER WAS UPSET OVER THE RECENT RECALL, AND COVER-UP BY GM. LAKE CHARLES LA Failure Date: 05/01/2014

12 10586954 CHEVROLET HHR 2007 Electrical 2007 CHEVROLET HHR.
CONSUMER WRITES IN REGARDS TO VEHICLE IGNITION DEFECT. *SMD THE CONSUMER WAS APPALLED TO RECENTLY LEARN, THAT THE IGNITION DEFECT WAS KNOWN FOR YEARS. HE STATED HE WAS NOT WARNED OR ENCOURAGED TO TAKE CORRECTIVE ACTION TO LESSEN THE IMPACT OF THE DEFECT.*JB EL PASO TX Failure Date: 05/01/2014

12 10587974 CHEVROLET HHR 2007 Electrical 2007 CHEVROLET HHR.
CONSUMER WRITES IN REGARDS TO VEHICLE RECALL INFORMATION.
*SMD APPLETON WI Failure Date: 05/01/2014

12 10629292 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT RECEIVED RECALL NOTIFICATIONS FOR NHTSA CAMPAIGN NUMBERS: 14E021000 (ELECTRICAL SYSTEM), 14V171000 (ELECTRICAL SYSTEM), AND 14V047000 (ELECTRICAL SYSTEM); HOWEVER, THE PARTS NEEDED FOR THE REPAIR WERE NOT AVAILABLE. THE DEALER DID NOT KNOW WHEN THE PARTS WOULD BECOME AVAILABLE. THE MANUFACTURER COULD NOT PROVIDE AN ESTIMATED DATE FOR WHEN THE VEHICLE WOULD RECEIVE THE RECALL REPAIRS. THE CONTACT HAD NOT EXPERIENCED A FAILURE. NEW VIRGINIA
IA Failure Date: 04/24/2014

NHTSA Consumer Complaints as of February 13, 2016

12 10594353 CHEVROLET HHR 2007 Electrical THIS IS IN REGARD TO
RECALL # 14V-047. ABOUT 3 MONTHS AFTER I BOUGHT THIS CAR, I LOST
BATTERY POWER. OVER THE NEXT 6 MONTHS OR SO I LOST THE BATTERY 3
MORE TIMES THE LAST TIME AT A GAS STATION. I GOT A START FROM AAA
EMERGENCY SERVICE WHO CHECKED THE BATTERY AND SAID IT WOULD NOT
CHARGE. SO, I HAD TO BUY A NEW BATTERY, SINCE IT IS NOT A STANDARD
BATTERY I HAD TO LOOK FOR A BATTERY IN SEVERAL LOCAL CITIES, IT WAS
AFTER HOURS. THE FOLLOWING WEEK MY POWER STEERING DIED. A LOCAL
MECHANIC REPAIRED IT, A RELAY OR FUSE PROBLEM THIS HAPPENED A
SECOND TIME AND NOW I REALLY GOT WORRIED. I GOT THE RECALL NOTICE
FROM CHEVROLET DETROIT AND CALLED PRINCETON, NJ. CHEVROLET. I WAS
TOLD A PART HAD TO BE ORDERED AND WOULD TAKE A FEW WEEKS. TWO
WEEKS LATER, I CALLED PRINCETON CHEVROLET, NO PART, YET. FINALLY,
TODAY I CALLED THEM A THIRD TIME AND SPOKE TO JACK THEIR WARRANTY
MGR. NO PART YET. THEN I CALLED CHEV DETROIT AND SPOKE TO "TISA?".
SHE MOLLIFIED ME BY TELLING ME I COULD GET A LONER UNTIL MY CAR WAS
REPAIRED. I TRIED TO CALL PRINCETON CHEV AGAIN BUT THE LINE WAS
BUSY FOR OVER AN HOUR. I FEEL LIKE I AM GETTING THE OLD RUN
AROUND. THEY EXPECT ME TO GIVE UP. I WON'T AND I'LL MAKE PHONE CALLS
UNTIL I GET SATISFACTION.. *TR PRINCETON JUNCTION NJ Failure Date:
04/23/2014

12 10587930 CHEVROLET HHR 2007 Electrical TL* THE CONTACT
OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT THE KEY WOULD
BECOME LOOSE IN THE IGNITION. THE CONTACT HAD ALSO RECEIVED
NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 14V047000 (AIR BAGS,
ELECTRICAL SYSTEM) AND 14V171000 (ELECTRICAL SYSTEM) HOWEVER, THE
DEALER STATED THAT THE PART WAS NOT GOING TO BECOME AVAILABLE FOR
A MINIMUM OF 3-4 WEEKS. THE MANUFACTURER WAS MADE AWARE OF THE
FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS
62,000. CHICAGO IL Failure Date: 04/20/2014

NHTSA Consumer Complaints as of February 13, 2016

12 10594374 CHEVROLET HHR 2007 Electrical THE RECALL I HAVE HAD SO FAR WAS WITH THE IGNITION SWITCH AND THAT TOOK THE DEALERSHIP OVER ONE MONTH TO REPAIR. AFTER MY CAR WAS REPAIRED AND APPARENTLY REKEYED I AM LOCKED OUT OF MY CAR, THE KEY WILL NOT UNLOCK MY CAR DOOR. I CALLED THE GM ROADSIDE ASSISTANCE, WITH HOPES OF ASSISTANCE. THEY INFORM ME THEY WILL BE A \$59.95 FEE TO UNLOCK MY CAR AND THEY ACCEPT ALL MAJOR CREDIT CARDS. I EXPLAINED TO THEM THIS WAS NOT MY ERROR IT AS A RESULT OF THE IGNITION RECALL THEY STOOD FIRM OF THEIR FEE AND SUGGESTED I CALL THE LOCAL AUTHORITIES. WHEN I CONTACTED GM ABOUT THE RECALL I HAD SHARED WITH THEM I WAS HAVING POWER STEERING ISSUES. WHILE I AM DRIVING MY CAR MY POWER STEERING GOES OUT AND IT BECOMES HARD TO STEER AS WELL THE IS A DISPLAY ON THE DASHBOARD "POWER STEERING". ON SEVERAL OCCASIONS ON THE STREET, FREEWAY AND WHILE TURNING INTO A PARKING SPACE. I THEN BECAME AWARE OF A RECALL ON HHR POWER STEERING, HOWEVER THEY SAY IT NOT WITH MY VEHICLE. LATER I READ AN ARTICLE STATING THAT JEFF BOYER WAS OFFERING A LIMITED LIFETIME WARRANTY ON THE VEHICLES THAT HAVE NOT BEEN RECALLED. GM ALSO SAID 309,160 NON-TURBOCHARGED CHEVROLET HHR FROM THE 2006-2008 MODEL YEARS MODEL YEAR THAT ARE NOT SUBJECT TO THESE RECALLS WILL BE GIVEN LIFETIME WARRANTIES FOR REPLACEMENT OF THE ELECTRONIC POWER STEERING MOTOR. SO THEN WHEN I CALL THE 800 NUMBER TO FIND OUT HOW I MAY HAVE THIS POWER STEERING ISSUE ADDRESSED WITH MY DISTRICT ADVISOR HE SHARES WITH ME THERE HAS BEEN NO STATEMENT MADE THAT HE IS AWARE OF I FEEL UNSAFE DRIVING IN THIS VEHICLE AND WITH THE ROUND AROUND AND NON ASSISTANCE I AM GETTING FROM GM I AM NOT SURE I EVER WILL. [XXX] INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TR FOUNTAIN HILLS AZ Failure Date: 04/16/2014

12 10608851 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT RECEIVED A NOTIFICATION FOR RECALL NHTSA CAMPAIGN ID NUMBER 14V047000 (AIR BAGS , ELECTRICAL

NHTSA Consumer Complaints as of February 13, 2016

SYSTEM) AND STATED THAT THE PART NEEDED WAS UNAVAILABLE TO PERFORM THE REPAIR. THE DEALER WAS UNABLE TO PROVIDE AN EXPECTED DATE FOR THE PART TO BECOME AVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE PROBLEM. THE CONTACT HAD NOT EXPERIENCED A FAILURE. SATINTX Failure Date: 04/16/2014

12 10598774 CHEVROLET HHR 2007 Electrical WAITING 6 WEEKS FOR DEALER IN JACKSONVILLE FL. TO OBTAIN THE PARTS REQUIRED TO CORRECT THE DEFECT. DEALER AND GM WILL NOT PROVIDE A DATE FOR WHEN THE DEFECT WILL BE CORRECTED. *TR JACKSONVILLE FL Failure Date: 04/10/2014

12 10598427 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT RECEIVED RECALL NOTIFICATION NHTSA CAMPAIGN NUMBER 14V171000 (ELECTRICAL SYSTEM); HOWEVER, THE PART WAS UNAVAILABLE. THE MANUFACTURER WAS NOTIFIED OF THE PARTS DELAY. THERE WERE NO FAILURES. ACWORTH GA Failure Date: 04/09/2014

12 10586439 CHEVROLET HHR 2007 Electrical VEHICLE WAS SITTING WHILE RUNNING MY HUSBANDS KNEE BUMPED THE KEY FOB AND THE IGNITION SWITCHED TO OFF. I CHECKED AND FOUND THERE IS VERY LITTLE RESISTANCE TO THE KEY TURNING OFF. *TR DONIPHAN MO Failure Date: 04/05/2014

12 10575596 CHEVROLET HHR 2007 Electrical 2007 CHEVROLET HHR. CONSUMER WRITES IN REGARDS TO POWER STEERING, IGNITION SWITCH AND DOOR HANDLE PROBLEMS. *SMD THE CONSUMER ALSO STATED, SHE EXPERIENCED BRAKE PROBLEMS AND THE WINDOWS WERE LEAKING, ALSO THERE WERE ELECTRICAL AND FUSE PROBLEMS. THE DOOR HANDLES SNAPPED OFF IN THE CONSUMERS HANDS. *JB WASHINGTON DC Failure Date: 04/01/2014

NHTSA Consumer Complaints as of February 13, 2016

12 10582763 CHEVROLET HHR 2007 Electrical 2007 CHEVROLET HHR.
CONSUMER WRITES IN REGARDS TO IGNITION SWITCH RECALL NOTICE AND
AIR BAG MALFUNCTION. *SMD THE CONSUMER STATED HE WAS INVOLVED IN
AN ACCIDENT LAST YEAR AND THE AIR BAGS DID NOT DEPLOY. THE
CONSUMER STATED HE WAS REAR ENDED AND HE WAS HIT SO HARD, THAT
HIS HEAD HIT THE STEERING WHEEL. *JB LOUISVILLE KY Failure Date:
04/01/2014

12 10596485 CHEVROLET HHR 2007 Electrical TL* THE CONTACT
OWNS A 2007 CHEVROLET HHR. THE CONTACT RECEIVED NOTIFICATION OF
NHTSA CAMPAIGN ID NUMBER: 14V047000 (AIR BAGS, ELECTRICAL SYSTEM).
THE DEALER INFORMED THE CONTACT THAT THE PART NEEDED WAS
UNAVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE DELAY. THE
CONTACT DID NOT EXPERIENCE ANY FAILURE. PEORIA IL
Failure Date: 04/01/2014

12 10615588 CHEVROLET HHR 2007 Electrical TL* THE CONTACT
OWNS A 2007 CHEVROLET HHR. THE CONTACT RECEIVED A RECALL NOTICE
FOR NHTSA CAMPAIGN NUMBER: 14V047000 (AIR BAGS, ELECTRICAL SYSTEM),
BUT THE PARTS WERE UNAVAILABLE. THE MANUFACTURER WAS NOTIFIED.
THE CONTACT HAD NOT EXPERIENCED A FAILURE. WARTRACE
TN Failure Date: 04/01/2014

12 10588280 CHEVROLET HHR 2007 Electrical NON OF WHAT YOU'VE
LISTED ABOVE, APPLY.. I'M UPSET ABOUT HOW LONG THIS PROCESS HAS
TAKEN.. I UNDERSTAND THAT THIS HAS BEEN HELD BACK SINCE 2007 AND GM
WAS AWARE OF THEIR OWN WRONG DOING! BUT I CALLED TO SET UP AN
APPOINTMENT LOCALLY AND THEY TELL ME THAT THE PARTS ARE STILL ON
ORDER.. I CANT AFFORD A RENTAL! NOW PEOPLE INCLUDING MYSELF ARE
OPERATING ON FEAR.. MY AIRBAG LIGHT BLINKS OFF AND ON FROM TIME TO
TIME. THE KEY AT TIMES WANT TURN IN THE IGNITION!! I LIKE THIS CAR, BUT
NO LONGER., WHY DOESN'T GM OFFER LOANER CARS TO US ALL UNTIL THEY
FIX THE ISSUE THAT THEY CAUSED... SCARED OF DYEING IN RALEIGH, NC.
*TR RALEIGH NC Failure Date: 03/27/2014

NHTSA Consumer Complaints as of February 13, 2016

12 10679910 CHEVROLET HHR 2007 Electrical I REPLACE THE
IGNITION SWITCH ON A PRIVATE MECHANIC. I WOULD LIKE TO SENT THE
RECEIPT SO I CAN GET REIMBURSE. WOBURN MA Failure Date:
03/26/2014

12 10582980 CHEVROLET HHR 2007 Electrical I HAVE A 2007 CHEVY
HHR. I'VE HAD THE FUEL PUMP REPLACED. BUT NOT MANY OTHERS. UNTIL
NOW THERE IS A CHIME AND THE POWER STEERING INDICATOR ON THE DASH
COMES ON AND THE POWER STEERING ASSIST GOES OFF. AT FIRST IT WAS
ONCE IN AWHILE. NOW I CAN DRIVE 30 SECONDS TO 10 MIN AND THE POWER
ASSIST GOES OUT. I RESTART AND IT COMES BACK FOR A MOMENT OR SO.
ALL THE WAY TO WORK NO POWER STEERING ASSIST. ON THE WAY HOME IT
WORKED FINE. I CAN'T FIND ANY PATTERN TO IT. KEY IN THE IGNITION ONLY AS
STATED IN THE RECALL NOTICE I RECEIVED ABOUT THE POWER STEERING
GOING OUT. EVERYTHING ON THE KEY CHAIN IT SEEMS TO WORK MORE
OFTEN THAN NOT. I HAVE CONTACTED A CHEVY DEALERSHIP AND CHEVY. BUT
SINCE MY VIN IS NOT ON THE POWER STEERING RECALL I WILL HAVE TO PAY
FOR IT OUT OF POCKET. WHICH I DO NOT HAVE THE MONEY AFTER I DID MY
TAXES. THIS IS OBVIOUSLY AN ISSUE AND NEEDS TO BE FIXED. I FOUND A
NOTICE ON THE GM WEBSITE THAT LISTED THE 2006-2007 HHR TO HAVE
LIFETIME WARRANTY ON THE POWER STEERING. BUT SINCE THERE IS NO
RECALL ON IT I AM OUT OF LUCK. I SENT THE ARTICLE TO THE CHEVY
DEALERSHIP AND THEY WON'T DO ANYTHING BECAUSE THE VIN ISN'T LISTED.
AS FAR AS I AM CONCERNED THIS SHOULD BE COVERED. FAR TOO MANY
PEOPLE HAVE HAD THIS ISSUE FO IT NOT TO BE COVERED TO SOME EXTENT.
*TT VIRGINIA BEACH VA Failure Date: 03/24/2014

12 10586237 CHEVROLET HHR 2007 Electrical TL* THE CONTACT
OWNS A 2007 CHEVROLET HHR. THE CONTACT RECEIVED NOTIFICATION OF
NHTSA CAMPAIGN ID NUMBERS: 14V047000 (AIR BAGS , ELECTRICAL SYSTEM)
AND 14V171000 (ELECTRICAL SYSTEM), HOWEVER THE PART NEEDED WAS
UNAVAILABLE TO PERFORM THE REPAIR. THE MANUFACTURER WAS NOTIFIED

NHTSA Consumer Complaints as of February 13, 2016

OF THE PROBLEM. THE CONTACT HAD NOT EXPERIENCED A FAILURE.

TAYLOR MI Failure Date: 03/07/2014

12 10606401 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT RECEIVED A RECALL NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER: 14V047000 (AIR BAGS , ELECTRICAL SYSTEM) AND STATED THAT THE VEHICLE WAS NOT SERVICED UNDER THE RECALL BECAUSE THE REMEDY PART WAS UNAVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. WAYNESBORO GA Failure Date: 03/06/2014

12 10604756 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT SHE RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V047000 (AIR BAGS , ELECTRICAL SYSTEM) AND NHTSA CAMPAIGN NUMBER: 14V171000 (ELECTRICAL SYSTEM); HOWEVER, THE MANUFACTURER HAD EXCEEDED THE REASONABLE AMOUNT TIME TO PERFORM THE RECALL REPAIR. THE DEALER ADVISED THE CONTACT THAT THE PART WAS NOT AVAILABLE AND PLACED HER ON A WAITING LIST. THE MANUFACTURER WAS NOT NOTIFIED OF THE DELAY. THERE WERE NO FAILURES. SAN DIEGO CA Failure Date: 03/03/2014

12 10566181 CHEVROLET HHR 2007 Electrical TRIED TO CONTACT GENERAL MOTORS HOT LINE 800-222-1020 SPOKE WITH REP ABOUT IGNITION ISSUES CURRENTLY ON THIS 2007 CHEVY HHR . I WAS TOLD THEIR IS NO RECALL FOR THIS VEHICLE ?? YET THE INFORMATION APPEARED IN USA TODAY SPECIFYING THESE VEHICLES . I HAVE EXP . DEAD SWITCH WHEN ATTEMPTING TO START THIS CAR , HAPPENS SOMETIMES INCONSISTENT . DEALER HAS HAD NO INPUT AS TO REPAIR ? AS IT IS INCONSISTENT , I PURCHASED VEHICLE USED ONLY 5 MO. AGO . I AM CONCERNED AS TO WHAT IS CORRECT INFO ? *TR AMHERST NY Failure Date: 02/26/2014

12 10569041 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT THE ENGINE WAS

NHTSA Consumer Complaints as of February 13, 2016

TURNED ON TO ALLOW THE VEHICLE TO WARM UP AND AFTER APPROXIMATELY 5 MINUTES, THE VEHICLE STALLED. THE FAILURE WAS RECURRING. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED AND NO SOLUTION WAS OFFERED. THE FAILURE MILEAGE WAS 128,000. LOUISVILLE KY Failure Date: 01/23/2014

12 10568533 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 10 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE CONTACT WAS ABLE TO GUIDE THE VEHICLE TO THE SHOULDER, RESTART THE ENGINE AND RESUME NORMALLY. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE CONTACT INDICATED THAT THE VEHICLE EXHIBITED THE SAME FAILURE THAT WAS LISTED IN THE RECALL UNDER NHTSA CAMPAIGN NUMBER 14V047000(AIR BAGS , ELECTRICAL SYSTEM). THE FAILURE MILEAGE WAS 116,284. *TR ST. LOUIS MO Failure Date: 01/02/2014

12 10604275 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT THE STEERING WHEEL WAS DIFFICULT TO STEER ON MULTIPLE OCCASIONS AND THE INSTRUMENT PANEL FAILED INTERMITTENTLY. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 6,000. FORT WALTON BEACH FL Failure Date: 12/15/2013

12 10554123 CHEVROLET HHR 2007 Electrical AS I WAS DRIVING HOME ON THE HIGHWAY, THE POWER STEERING LIGHT WENT ON AND THEN I LOST POWER STEERING. I PULLED IT OVER TO THE SIDE OF THE ROAD AND TURNED THE CAR OFF. AFTER WAITING A FEW MINUTES, I TURNED THE CAR BACK ON. IT WAS FINE - FOR A BIT. DURING MY 21 MILE COMMUTE, THIS HAPPENED 4 TIMES. EVERY TIME, I LOST POWER STEERING, PULLED THE CAR TO THE SIDE OF THE ROAD, AND TURNED IT OFF. EACH TIME I TURNED IT ON, IT WAS FINE FOR A BIT. THIS IS VERY UNSAFE DUE TO THE LACK OF STEERING

NHTSA Consumer Complaints as of February 13, 2016

- IT FELT LIKE I WAS DRIVING A TRACTOR EACH TIME THIS HAPPENED AND TURNING CORNERS WAS VERY DIFFICULT. ONCE I GOT HOME, WE CHECKED THE OWNER'S MANUAL AND IT STATED THAT WHEN THIS HAPPENS, THE ELECTRONIC POWER STEERING DEVICE IS FAULTING. WE CHECKED ON THE INTERNET TO FIND OUT HOW TO PURCHASE THAT PART AND DISCOVERED THAT THERE ARE SEVERAL REPORTS CLAIMS THAT THE 2007-2009 HHR AND COBALTS HAVE THIS SAME ISSUE. SO, WE CALLED AND PURCHASED A PART FROM THE CHEVROLET DEALERSHIP IN ELBURN. I ASKED THEM ABOUT HOW TO MAKE A COMP LAIN AND I WAS LED TO DISCUSS THIS WITH GM AND MAKE A COMPLAINT. THEN, I AM MAKING A COMPLAINT WITH YOUR COMPANY AS WELL. *TR SUGAR GROVE IL Failure Date: 11/26/2013

12 10577566 CHEVROLET HHR 2007 Electrical ON MARCH 27, 2014, WHILE DRIVING AT THE SPEED OF 45MPH, THE STEERING WHEEL BECAME HARD TO TURN. THIS IS THE THIRD TIME OF THIS PARTICULAR INCIDENT. THE FIRST INCIDENT HAPPENED AROUND NOVEMBER 2013. EACH TIME THE VEHICLE WAS TAKEN TO A CHEVROLET DEALER TO BE FIXED. NOW I HAVE NOTICED THE COOLANT TEMPERATURE DISPLAYING UNDER THE MILEAGE PANEL OF 95 TO 200 DEGREES. *TR FLORENCE AL Failure Date: 11/21/2013

12 10584863 CHEVROLET HHR 2007 Electrical 2007 CHEVROLET HHR. CONSUMER WRITES IN REGARDS TO IGNITION SWITCH RECALL NOTICE AND DURING ACCIDENT AIR BAG MALFUNCTION. *SMD THE CONSUMER STATED SHE REAR ENDED. SHE WAS HIT SO HARD, THE OTHER VEHICLE'S LICENSE PLATE, LEFT AN IMPRINT IN HER BUMPER. THE AIR BAGS DID NOT DEPLOY. SHORTLY AFTER, THE POWER STEERING WOULD GO OUT. THE VEHICLE WAS TAKEN TO A REPAIR SHOP, WHERE A PART WAS REPLACED. HOWEVER, THE STEERING ISSUED RETURNED, WHILE DRIVING, THE STEERING WHEEL STARTED MOVING BACK AND FORTH, AND SHE WAS UNABLE TO CONTROL IT, AND CONSEQUENTLY, THE VEHICLE FLIPPED OVER. *JB CEDARBURG WI Failure Date: 11/12/2013

NHTSA Consumer Complaints as of February 13, 2016

12 10537016 CHEVROLET HHR 2007 Electrical I BOUGHT MY CAR A WEEK AGO. DROVE IT HOME WITH NO INCIDENT. THEN DROVE IT WAS ON THE HIGHWAY TO TAKE MY ELDERLY MOTHER TO AN AIRPORT 40 MILES AWAY. AFTER SEEING HER OFF, I WENT TO GET MY NEW CAR WASHED. THEN GOT BACK ONTO THE I-5 AND DROVE ABOUT 3 MILES, WHEN I HEARD A TONE AND THE DASH BOARD UNDER THE SPEEDOMETER LIT UP, STATING I HAD LOST POWER STEERING. I WAS IN THE MIDDLE LANE OF SIX LANES, GOING 60 MILES AN HOURS IN A BRAND NEW TO ME CAR I WAS NOT USED TO DRIVING, IN CONGESTED COMMUTER TRAFFIC. I AM NOT STRONG. I WAS SCARED OUT OF MY MIND. LUCKILY I WAS ON A STRAIGHT AWAY. I PUT ON MY HAZARD LIGHTS AND PEOPLE EVENTUALLY LET ME OVER. I TOOK THE NEXT OFF RAMP AND MANAGED MY WAY HOME ON FRONTAGE ROADS AND SIDE STREETS, WHICH OF COURSE TOOK FOREVER. ARRIVING HOME I TURNED THE IGNITION OFF AND CRIED WITH RELIEF AND FRUSTRATION. THEN I TURNED THE IGNITION BACK ON TO SEE WHAT THE MESSAGE ON THE DASH WAS AGAIN AND IT WAS GONE. I'M TERRIFIED TO DRIVE THIS CAR AGAIN. AND EVERYTHING THING I'VE READ ONLINE SINCE, SAID THAT IF THE SHOP DOESN'T SEE THE MESSAGE OR DUPLICATE THE PROBLEM, THEY CAN'T FIX IT, EQUALLING MONEY WASTED. THIS PROBLEM IS NOT NEW, HIGHLY DANGEROUS AND RECALLED IN AT LEAST ONE OF CHEVROLET'S OTHER CARS AND RECALLED ON THE HHR IN CANADA. WHY NOT HERE??? AREN'T AMERICANS AS VALUABLE AS CANADIANS??? PLEASE MAKE THIS A RECALL AND CONTACT ME WHEN YOU DO. I HAVE A CAR I CAN'T DRIVE WITHOUT FEAR AND CAN'T SELL IN GOOD CONSCIENCE. I AM OLDER, IN POOR HEALTH AND WITHOUT MUCH MONEY, I FEEL THAT I HAVE BEEN CHEATED. NO ONE SHOULD BE ALLOWED TO SELL UNSAFE CARS ANY WHERE!!! I ALSO FEEL THIS PROBLEM IS WHY CHEVROLET IS DISCONTINUING THE HHR, AND LEAVING US OUT IN THE COLD WITH THEIR MISTAKE. DOES SOMEONE HAVE TO DIE FOR A RECALL??? I FEEL IT WAS CLOSE IN MY CASE!!! *I WILL BEGRUDGINGLY BE TAKING IT TO A DEALER FOR REPAIR. WHAT ELSE CAN I DO? *TR TACOMA WA Failure Date: 08/22/2013

12 10531761 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT THE IGNITION

NHTSA Consumer Complaints as of February 13, 2016

FAILED AND THE KEY COULD NOT BE RELEASED FROM THE IGNITION. THE CONTACT MENTIONED THAT THE VEHICLE FAILED TO POWER OFF DUE TO THE FAILURE. THE VEHICLE WAS NOT TAKEN TO A DEALER FOR DIAGNOSTIC TESTING. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE AND CURRENT MILEAGE WAS 94,000. PIEDMONT NC Failure Date: 07/18/2013

12 10526232 CHEVROLET HHR 2007 Electrical THE POWER STEERING LIGHT CAME ON AND LOST POWER STEERING IT COULD STILL BE DRIVEN BUT EVERY TIME I WAS DRIVING I HAVE TO PULL OVER STOP THE CAR RESTARTED AND THEN IT'LL DO IT AGAIN EVERY FIVE MINUTES IT'S BEEN DOING IT SINCE LAST YEAR, AROUND THIS TIME FOR ABOUT A WEEK AND NOW IT'S DOING IT EVERY DAY. *TR BAKERSFIELD CA Failure Date: 07/05/2013

12 10679681 CHEVROLET HHR 2007 Electrical TL*THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT WHILE STARTING THE VEHICLE, THE CONTACT NOTICED THAT THERE WAS WATER ON THE FLOORBOARD OF THE VEHICLE. THE CONTACT ALSO NOTICED THAT THE BLOWER MOTOR FAILED TO FUNCTION. THE FAILURE RECURRED ON NUMEROUS OCCASIONS. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 134,000. KELLY NC Failure Date: 06/15/2013

12 10522303 CHEVROLET HHR 2007 Electrical POWER STEERING ABRUPTLY FAILED AT LOW SPEEDS, AND DID NOT RESUME WORKING WHEN VEHICLE WAS SHUT OFF AND RESTARTED. *TR LITTLE FALLS NY Failure Date: 06/03/2013

12 10597164 CHEVROLET HHR 2007 Electrical 2007 CHEVROLET HHR. CONSUMER WRITES IN REGARDS TO VEHICLE HAD AN IGNITION PROBLEM SINCE THE TIME OF PURCHASE. *SMD THE CONSUMER STATED ONE OF THE KEYS WOULD NOT WORK AND THE OTHER KEY WOULD GET STUCK IN THE IGNITION. THE VEHICLE WAS TAKEN TO THE DEALER ON MANY OCCASIONS. HOWEVER, THE CONSUMER WAS INFORMED THERE WAS NOTHING WRONG.

NHTSA Consumer Complaints as of February 13, 2016

THE CONSUMER STATED HER GRANDDAUGHTER WERE INVOLVED IN AN ACCIDENT WHILE DRIVING THE VEHICLE, AND THE AIR BAGS DID NOT DEPLOY.

*JB UPLAND CA Failure Date: 04/01/2013

12 10501476 CHEVROLET HHR 2007 Electrical WHILE DRIVING POWER STEERING BEGAN CUTTING OUT AND THEN WOULD COME BACK ON AFTER RESTARTING, BUT EVENTUALLY FAILED COMPLETELY. THE CAR IS NOW VERY DIFFICULT TO STEER AT SLOW SPEEDS OR HARD TURNS. APPARENTLY THIS MODEL HAS A HISTORY WITH THIS PROBLEM BUT GM WILL NOT COVER IT.

*TR ATLANTA GA Failure Date: 03/04/2013

12 10497672 CHEVROLET HHR 2007 Electrical DASH LIGHTS UP ON MESSAGE BOARD POWER STEERING, IT QUILTS WORK , BUT WILL TURN MANUALLY BUT HARD. CUT THE CAR OFF AND START AGAIN AND IT WORKS???? SOME SAID IT THE SQUARE FUSE GONE AND TO REPLACE IT????

*TR ATLANTA GA Failure Date: 02/10/2013

12 10659619 CHEVROLET HHR 2007 Electrical WE TOOK OUR 2007 CHEVROLET HHR INTO THE DEALERSHIP AS THE RECALL NOTICED PRESCRIBED. MY WIFE WAITED 1 1/2 HOURS FOR THE REPAIR. THE DEALER SHIP PERSONNEL RETURNED ASKING MY WIFE FOR THE, QUOTE: "OLD KEYS BECAUSE THEY WILL NO LONGER WORK AFTER THE REPAIR" THEN HANDING HER A NEW SET OF KEYS AFTER SURRENDERING THE OLD KEYS. WHEN MY WIFE RETURNED HOME THE IGNITION SWITCH STILL DID NOT WORK AS THE SWITCH TUMBLER WOULD NOT RELEASE THE KEY IN THE PARK POSITION AS BEFORE THE "FAULTY IGNITION SWITCH HAD BEEN REPLACED". I STILL HAD ONE OF THE ORIGINAL IGNITION KEYS , AS TOLD BY THE DEALERSHIP "IT WOULDN'T WORK"... I PLACED THE OLD KEY IN THE IGNITION SWITCH AND IT STARTED THE CAR. IT WOULD NOT RELEASE THE OLD KEY AS BEFORE THE "R&R". ALL WE RECEIVED IMO WAS A NEW SET OF KEYS & FALSE HOPE THAT THE GENERAL MOTORS DEFECTS HAD BEEN RESOLVED. THE HHR STILL HAS THE SAME DEFECTS AS IT DID BEFORE TAKING IT TO THE DEALERSHIP.

(SMOKE & MIRRORS NO RESOLVE). *TR WICHITA KS Failure Date:

11/20/2012

NHTSA Consumer Complaints as of February 13, 2016

12 10584674 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT WHILE TRAVELING VARIOUS SPEEDS, THE STEERING WHEEL BECAME DIFFICULT TO TURN. THE CONTACT ALSO MENTIONED THAT THE HEADLIGHTS AND INSTRUMENTAL PANEL LIGHTS INTERMITTENTLY FAILED AND THE VEHICLE ERRONEOUSLY ACCELERATED. THE VEHICLE WAS TAKEN TO THE DEALER WHO WAS NOT ABLE TO DIAGNOSE THE FAILURES. THE MANUFACTURER WAS NOTIFIED OF THE FAILURES. THE APPROXIMATE FAILURE MILEAGE WAS 30,000.

WAYCROSS GA Failure Date: 11/01/2012

12 10598253 CHEVROLET HHR 2007 Electrical WE PURCHASED THIS VEHICLE USED IN LATE 2009 WITH APPROXIMATELY 30000 MILES. A COUPLE YEARS INTO OWNERSHIP THE CAR ENGINE BEGAN SHUTTING OFF WHILE DRIVING UNEXPECTEDLY, 4 TIMES DURING LEFT HAND TURNS WHERE WE WERE TURNING INTO PARKING LOTS OR DRIVING OVER A DIP IN THE ROAD. ONCE OVER A POTHOLE. IT'S VERY SCARY , LEFT HAND TURNS ARE DANGEROUS MANEUVERS ANYWAYS , LET ALONE HAVING YOUR CAR STALL WHILE DOING IT. THESE INCIDENTS OCCURRED BEFORE WE EVER HEARD OF RECALL. WE RECEIVED THE NOTICES IN THE MAIL , BUT PARTS WERE NOT AVAILABLE AND THE DEALER IS CLEARLY OVERWHELMED AND ANNOYED. OUR FIRST CONTACT WAS INCREDIBLY RUDE AND PUT MY HUSBAND ON HOLD FOR TWENTY MINUTES AND THEN BASICALLY SAID DON'T CALL US WE WILL CALL YOU AND HUNG UP ON HIM.. IN MAY THE POWER STEERING ISSUE HAPPENED WHILE I WAS DRIVING ON THE FREEWAY TRAVELING 65MPH ON A FREEWAY CURVE DURING HEAVY WINDS . THE CHIME SOUND WAS FOLLOWED BY THE ERROR MESSAGE AND I BECAME VERY AFRAID AND THE CAR WAS VERY HARD TO STEER. I FINALLY GOT TO SHOULDER AFTER COMPLETELY PANICKING BECAUSE I DID NOT UNDERSTAND WHAT HAPPENED. THE CAR WILL RESUME NORMAL OPERATION AFTER TURNING OFF FOR A PERIOD AND RESTARTING, BUT IT'S JUST A MATTER OF TIME TILL IT HAPPENS AGAIN. THE RECALL ON THE STEERING IS NOT BEING COVERED BECAUSE MY MODEL YEAR IS NOT INCLUDED IN RECALL EVEN THOUGH GM IS COVERING IT IN OTHER 2007???? MAKES NO SENSE. I'M TOLD THAT THEY ARE EXTENDING LIFETIME WARRANTY

NHTSA Consumer Complaints as of February 13, 2016

TO ORIGINAL OWNER BUT MOST OF THESE MODEL YEARS ARE ALREADY IN RESALE MARKET SO WE ARE EXCLUDED, SO I GUESS THIS WILL FALL ON OUR POCKETS. . I AM VERY ANNOYED AND I REFUSE TO DRIVE MY KIDS AROUND IN THIS DEATH TRAP ANYMORE. I ASKED FOR LOANER FINALLY. I'M DONE WITH THIS THING. *JS FULLERTONCA Failure Date: 09/13/2012

12 10478429 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT WHILE PARKED HE WAS UNABLE TO REMOVE THE KEY FROM THE IGNITION. THE CONTACT HAD TO SHUT THE ENGINE OFF AND RESTART THE VEHICLE VARIOUS TIMES IN ORDER TO REMOVE THE KEY. THE FAILURE OCCURED INTERMITTENTLY BUT HAD BECOME PROGRESSIVELY WORSE WITH TIME. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 53,000.

RUSKIN FL Failure Date: 09/10/2012

12 10583803 CHEVROLET HHR 2007 Electrical 2007 CHEVROLET HHR. CONSUMER WRITES IN REGARDS TO IGNITION SWITCH PROBLEMS. *SMD THE CONSUMER STATED WHEN SHE ARRIVED AT HER PLACE OF BUSINESS, SHE COULD NOT TURN THE IGNITION OFF. SHE WAS FORCED TO DRIVE TO THE LOCAL DEALERSHIP FOR A DIAGNOSIS. ACCORDING TO THE INVOICE, THE IGNITION LOCK CYLINDER AND SHIFTER WERE REPLACED. THE CONSUMER S SEEKING REIMBURSEMENT, OF IN LIGHT OF THE WIDELY PUBLICIZED RECALL.

*JB ALPENA MI Failure Date: 09/01/2012

12 10458708 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT THE IGNITION FAILED AND THE KEY WOULD NOT RELEASE FROM THE IGNITION. THE CONTACT PLACED THE GEAR IN DRIVE AND DROVE TO THE DEALER. THE DIAGNOSTIC REPORT WAS NOT AVAILABLE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 46,900. UPDATED 07/06/12 *BF THE CONSUMER STATED THE SHIFTER BUTTON WOULD NOT ENGAGE SHIFT AND THE SHIFT LEVER WOULD MOVE THROUGH ALL THE GEARS. THE DEALER

NHTSA Consumer Complaints as of February 13, 2016

REPLACED THE IGNITION ASSEMBLY. UPDATED 07/16/12

LANCASTER SC Failure Date: 05/15/2012

12 10568741 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT THE IGNITION SWITCH FAILED AND PREVENTED THE KEY FROM BEING RELEASED FROM THE IGNITION. THE DEALER REPLACED THE GEAR SHIFTER. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 46,728. THE CURRENT MILEAGE WAS 58,043. UPDATED 04/29/14*LJ *TR SOUTH CHARLESTON WV Failure Date: 05/12/2012

12 10496199 CHEVROLET HHR 2007 Electrical IGNITION KEY STUCK IN IGNITION. COULDN'T REMOVE IT. TOOK IT TO DEALER, FRIENDLY CHEVROLET TO HAVE THEM LOOK AT IT. THE CHEVROLET MECHANIC FOUND THE PARK LOCK SWITCH DEFECTIVE ON THE TRANSMISSION SHIFTER. THE TRANSMISSION SHIFTER ASSEMBLY HAD TO BE REPLACED. THE SERVICE WRITER SAID IT'S A COMMON OCURANCE ON COBLT AND HHR. AN INTERNET SEARCH PROVIDED THE SAME RESULTS; A COMMON PROBLEM WITH THESE CARS. IF YOU CAN'T GET THE KEY OUT YOU CAN'T LEAVE YOUR CAR. *TR BLAINE MN Failure Date: 02/28/2012

12 10449046 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT THE STEERING WHEEL WOULD BECOME DIFFICULT TO TURN AND THE KEY WOULD BECOME LODGED IN THE IGNITION. THE DEALER REPAIRED THE FAILURE BY REPLACING THE IGNITION SWITCH AND THE POWER STEERING PUMP. THE MANUFACTURER WAS NOT CONTACTED. THE VEHICLE WAS REPAIRED. THE FAILURE AND THE CURRENT MILEAGE WAS 138,000. UNION CITY GA Failure Date: 02/23/2012

12 10569018 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT THE ENGINE STALLED AND COULD NOT BE RESTARTED. THE FAILURE WAS RECURRING. THE DEALER WAS UNABLE TO DIAGNOSE THE FAILURE AFTER 24 DAYS AND

NHTSA Consumer Complaints as of February 13, 2016

THE MANUFACTURER INSTALLED A COMPUTER BOARD IN THE VEHICLE TO REGISTER ANY FAILURE CODES BUT TO NO AVAIL. THE FAILURE PERSISTED. THE CONTACT LATER RECEIVED NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER 14V047000 (AIR BAGS, ELECTRICAL SYSTEM) BUT THE VEHICLE WAS NOT SERVICED PER THE RECALL. THE APPROXIMATE FAILURE MILEAGE WAS 51,000...UPDATED 04-24-14*BF DETROIT MI Failure Date: 01/05/2012

12 10441716 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT WHILE DRIVING 20 MPH, THE POWER STEERING LIGHT ILLUMINATED AND THE STEERING WHEEL SEIZED. THE VEHICLE WAS MANEUVERED TO THE SHOULDER AND SHUT OFF. THE CONTACT ALSO STATED THAT THE KEY WOULD NOT REMOVE FROM THE IGNITION ONCE THE VEHICLE WAS SHUT OFF. THE VEHICLE WAS THEN TOWED TO AN INDEPENDENT MECHANIC AND THEY WERE UNABLE TO DIAGNOSE THE IGNITION FAILURE. THE MECHANIC DID, HOWEVER, STATE THAT THE POWER STEERING MOTOR NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND OFFERED NO ASSISTANCE. THE FAILURE MILEAGE WAS 133,000. THE VIN WAS UNAVAILABLE. OWINGS MD Failure Date: 12/28/2011

12 10432462 CHEVROLET HHR 2007 Electrical THE POWER STEERING INDICATOR CAME ON AND THEN THE POWER STEERING WENT OUT. I TOOK THE CAR TO AN AUTO PARTS STORE, A WORKER THERE SAID THAT CHEVY HAD A RECALL ON THE COBALT FOR THE SAME ISSUE, BUT THERE IS NO RECALL FOR THE CHEVY HHR. THERE ARE OTHER PEOPLE WITH THIS SAME ISSUE. *TR ATLANTA GA Failure Date: 10/22/2011

12 10421392 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT THE SPEEDOMETER DISPLAYED INCORRECT READINGS, THE STEERING WHEEL WOULD BECOME DIFFICULT TO TURN, AND THE VEHICLE WOULD STALL. IN ADDITION, THE CHECK ENGINE LIGHT WOULD ILLUMINATE ON THE INSTRUMENT PANEL. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER

NHTSA Consumer Complaints as of February 13, 2016

AND THEY WERE UNABLE TO DUPLICATE THE FAILURE BECAUSE THE FAILURE OCCURRED ON AN INTERMITTENT BASIS. THE FAILURE AND THE CURRENT MILEAGES WERE 43,000. BAY AR Failure Date: 08/19/2011

12 10661709 CHEVROLET HHR 2007 Electrical 2007 CHEVROLET HHR. UNABLE TO REMOVE KEY FROM IGNITION. HAD TO GET CAR TOWED. *TA THE SHIFTER AND POWER STEERING FUSE WAS REPLACED. THE CONSUMER IS SEEKING REIMBURSEMENT. *JB LIVONIA MI Failure Date: 02/28/2011

12 10380894 CHEVROLET HHR 2007 Electrical I HAVE A 2007 CHEVY HHR AND BOUGHT IT USED AT A CHEVROLET DEALER IN WINSLOW, ARIZONA IN 2009. AND I'VE BEEN READING ABOUT PROBLEMS WITH THIS CAR. I'VE ONLY HAD THE CAR FOR ALMOST 2 YRS. MY KEY GETS STUCK IN THE IGNITION AND WON'T COME OUT AFTER I PARK THE CAR. I NOTICED THE PROBLEM LAST SUMMER AND TOOK IT TO THE DEALERSHIP. THEY JUST TOLD ME HOW TO GET THE KEY OUT. THERE WAS A COVER UNDER THE STEERING COLUMN AND THE AUTO GUY SHOWED ME THE LITTLE PIN. HE TOLD ME TO PUSH THE PIN TOWARD THE DRIVER WINDOW AND THIS WILL RELEASE THE KEY TO THE "OFF" POSITION AND THE KEY WILL THEN RELEASE. IT HAS BEEN OCCURRING MORE FREQUENTLY AND NOW IT OCCURS EVERYTIME I TURN THE CAR OFF AND TRY TO TURN THE KEY TO THE "OFF" POSITION. I'VE READ IT HAS TO DO SOMETHING WITH THE GEAR SHIFT. MY GEAR SHIFT ALSO GETS LOCKED IN THE PARK POSITION. GMC HAS RECALLED THE 2009 CHEVY HHR'S WITH THIS SAME PROBLEM. I THINK ALL HHR'S SHOULD BE RECALLED AND FIXED FOR NO CHARGE.. THIS IS A VERY DANGEROUS PROBLEM. THE TRAFFIC SAFETY ADM INISTRATION NEEDS TO LOOK INTO THIS SAFETY PROBLEM. THANK YOU FOR YOUR TIME IN READING THIS EMAIL... *TR WINSLOW AZ Failure Date: 02/03/2011

12 10377894 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT HE WAS UNABLE TO REMOVE THE KEY FROM THE IGNITION. HE DEPRESSED AN UNKNOWN SWITCH UNDER THE STEERING COLUMN AND WAS FINALLY ABLE TO REMOVE

NHTSA Consumer Complaints as of February 13, 2016

THE KEY. THE MANUFACTURER WAS CONTACTED AND REFERRED HIM TO THE DEALER FOR FURTHER ASSISTANCE. THE DEALER REPLACED THE SHIFTER ASSEMBLY. THE FAILURE MILEAGE WAS 32,600 AND THE CURRENT MILEAGE WAS 32,700. UPDATED 12/19/11 *CN THE CONSUMER STATED THE PROBLEM WAS THE GEAR SHIFT CONTROL. WHEN THE MICRO SAFETY SWITCH WAS INOPERATIVE, THE GEAR SHIFT LEVER MAY BE MOVED FROM PARK ALL THE WAY THROUGH THE OTHER GEARS. IF THE EMERGENCY BRAKE WAS NOT SET, THE VEHICLE WOULD MOVE. UPDATED 02/04/15 GREENVILLE

SC Failure Date: 01/07/2011

12 10372032 CHEVROLET HHR 2007 Electrical KEY WILL NOT REMOVE FROM LOCK IN IGNITION WHEN CAR IS PLACED IN PARK. *TR

CORAOPOLIS PA Failure Date: 12/21/2010

12 10371112 CHEVROLET HHR 2007 Electrical 2007 CHEVROLET HHR THE SHIFTER WILL NOT LOCK INTO GEAR AND KEY IS STUCK IN IGNITION. THIS IS A MAJOR SAFETY HAZARD AS SEEING WHILE YOU ARE DRIVING YOU CAN GO INTO ANY GEAR AT ANYTIME IF IT IS ACCIDENTALLY BUMPED WHICH CAN CAUSE A MAJOR ACCIDENT. I HAD TO UNHOOK THE BATTERY TO TURN EVERYTHING OFF SINCE THE KEY WILL NOT COME OUT OF IGNITION. *TR

BRECKENRIDGE MI Failure Date: 12/17/2010

12 10579329 CHEVROLET HHR 2007 Electrical IN AUG OF 2010 I REPLACED THE IGNITION SWITCH CYLINDER. THE KEY WAS STUCK IN THE IGNITION AND I COULD NOT REMOVE IT WITHOUT REPLACING . IN JAN 2012 POWER STEERING WENT OUT AND KEY IN IGNITION AGAIN I TOOK TO GM DEALER ON A RECALL NOTICE, BUT APPARENTLY NOT MY VIN SO I HAD TO PAY \$320.00 OUT OF POCKET TO FIX. 4-2014 MY POWER STEERING HAS BEEN OUT MULTIPLE TIMES USUALLY CAN REPAIR BY REPLACING THE FUSE. BUT THIS TIME I HAVE BEEN DRIVING FOR 4 MONTHS WITHOUT POWER STEERING AND REPLACING FUSE DOES NOT FIX. WAITING ON PARTS FOR RECALL BUT NONE AVAILABLE YET. ALSO MY INSIDE PASSENGER DOOR HANDLE BROKE 1 YR AGO AND CANNOT OPEN DOOR FROM THE INSIDE . I HAVE KNOW THAT

NHTSA Consumer Complaints as of February 13, 2016

THIS HAS HAPPENED IN AT LEAST 4 OTHER HHR OWNERS CARS ALSO .

*JS SANDUSKY OH Failure Date: 08/03/2010

12 10326156 CHEVROLET HHR 2007 Electrical WHEN PUTTING THE CAR IN PARK, THE KEY WOULD NOT REMOVE FROM THE IGNITION. ALSO, THE CAR COULD BE SHIFTED THROUGH THE GEARS WITHOUT PRESSING THE BUTTON ON THE SHIFTER. THERE IS A SAFETY ISSUE IN THAT THE GEAR SHIFT CAN BE BUMPED INTO AND OUT OF VARIOUS GEARS. AFTER OPENING THE CENTER CONSOLE, I DISCOVERED THAT THE PLASTIC PLUNGER THAT GOES DOWN THROUGH THE SHIFTER HAD BROKEN, AND IN THE PROCESS ALLOWED THE METAL PIN THAT CLOSSES THE CONTACT WITH THE IGNITION TO COME LOOSE. THIS HAS OCCURRED APPROXIMATELY 6 - 10 TIMES IN THE PAST 2 WEEKS, WITH INCREASING FREQUENCY. I CALLED THE LOCAL DEALERSHIP, TERRY LABONTE CHEVY IN GREENSBORO, NC ONLY TO BE TOLD THAT I HAD PROBABLY SPILLED SOME LIQUID. *TR HIGH POINT NC Failure Date: 04/02/2010

12 10284065 CHEVROLET HHR 2007 Electrical DRIVING 2007 CHEVY HHR CAR COMPLETELY QUILTS RUNNING - STALLS IN TRAFFIC. IT HAS OCCURRED AT LEAST 5 TIMES ON SIDE STREETS AND IN 40 MPH TRAFFIC - VERY DANGEROUS. *TR PORTLAND OR Failure Date: 09/10/2009

12 10617541 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT THE STRUT ASSEMBLIES FAILED ON THE VEHICLE. DURING THE FAILURE, THE CONTACT HEARD AN INTERMITTENT LOUD NOISE NEAR THE FRONT OF THE VEHICLE. ADDITIONALLY, THE VEHICLE STALLED WHILE TURNING AT AN UNKNOWN SPEED. THE DEALER STATED THAT THE FRONT STRUT ASSEMBLIES NEEDED TO BE REPLACED FOR THE FOURTH TIME. THE VEHICLE WAS NOT REPAIRED AND THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 50,000. UPDATED 09/05/14*LJ UPDATED 12/4/2014 *JS DETROIT MI Failure Date: 06/30/2009

NHTSA Consumer Complaints as of February 13, 2016

12 10263564 CHEVROLET HHR 2007 Electrical WHILE WORKING ON MY CAR AND CLEANING I DISCOVERED I AM DRIVING A BOMB. THE BATTERY IS LOCATED IN THE SPARE TIRE COMPARTMENT DIRECTLY OVER THE GAS TANK A REAR END COLLISION WOULD SET OFF AN IMMEDIATE FIRE OR EXPLORION FROM AN ELECTRICAL SHORT, SPARK, OR BATTERY EXPLOSION, SHOULD THE GAS TANK OR ANY CONNECTIONS TO BE BROKEN. *TR
COFFEYVILLE KS Failure Date: 03/20/2009

12 10255367 CHEVROLET HHR 2007 Electrical TL*THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT THE KEY FAILS TO RELEASE FROM THE IGNITION UNLESS A BUTTON UNDER THE STEERING WHEEL IS TOUCHED. THE CONTACT ALSO HEARS A STRANGE NOISE UNDERNEATH THE FRONT DRIVER'S SIDE OF THE VEHICLE. THE NOISE IS HEARD EACH MORNING, WHEN DRIVING OVER BUMPS, AND AFTER THE VEHICLE HAS BEEN PARKED FOR DAYS. THE VIN WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 50,000.
TUCKERTON NJ Failure Date: 01/10/2009

12 10241207 CHEVROLET HHR 2007 Electrical THE CHEVY HHR SHOULD BE RECALLED I WILL RIGHT TO MY CONGRESSMAN, NEW PAPER MY SENATOR AND EVERYONE ELSE UNTIL YOU RECALL THE CHEVY HHR FOR CUTTING OFF FOR NO APPARENT REASON WHILE DRIVING, I ALMOST GOT INTO AN ACCIDENT WHILE DRIVING AND MY CAR SHUT OFF WHEN PASSING OVER A BUMP, OR DRIVING IN FRONT OF A TRUCK AND IT JUST SHUTTING OFF, IT HAS SHUT OFF APPROX 28 TIMES AND STILL GOING STRONG AND NO ONE WANTS TO DO ANYTHING NOT EVEN GM AND OTHER GM OWNERS HAVE THE SAME PROBLEM CORRODED PLUGS, FAULTY REMOTE CONTROLS KEY FOB BATTERY LOW, GEAR SHIFT HAD TO BE CHANGE, DOES SOME HAVE TO DIE FOR HELP OR BE MAULED IN A ACCIDENT. WHEN ARE YOU GOING TO DO SOMETHING. GM DON'T CAR THE DEALER SAYS I WAS SOLD A DEMO CAR BUT IT WAS A RENTAL CAR. THEY LIE, WHITE CHEVROLET IN ROANOKE RAPIDS NC THEY NEED TO BUY THE CAR BACK AND REIMBURSE ME FOR THE HEADACHES

NHTSA Consumer Complaints as of February 13, 2016

AND INCONVENIENCE. *TR ROANOKE RAPIDS NC Failure Date:
09/06/2008

12 10232672 CHEVROLET HHR 2007 Electrical TL*THE CONTACT OWNS
A 2007 HHR. AFTER BEING PARKED IN THE DRIVEWAY FOR MORE THAN ONE
DAY, THE VEHICLE CAUGHT FIRE BEHIND THE DASHBOARD. THE VEHICLE WAS
DESTROYED. THERE WERE NO WARNING INDICATORS WHEN THE VEHICLE
WAS DRIVEN THE PREVIOUS DAY. A FIRE AND POLICE REPORT WERE FILED.
THE CONTACT HAS PICTURES AVAILABLE. THE VIN WAS UNKNOWN. THE
CURRENT AND FAILURE MILEAGES WERE 13,000. BROADVIEW
OH Failure Date: 06/29/2008

12 10578737 CHEVROLET HHR 2007 Electrical 2007 CHEVROLET HHR.
CONSUMER WRITES IN REGARDS TO IGNITION SWITCH RECALL NOTICE AND
POWER STEERING PROBLEMS. *SMD THE CONSUMER STATED HE HAD THREE
ACCIDENTS. THE FIRST ACCIDENT, HE HIT A LIGHT POLE AND DAMAGED THE
RIGHT SIDE OF THE VEHICLE, THE SECOND ACCIDENT, HE HIT A TREE AND THE
THIRD ACCIDENT, SOMEONE BACKED INTO HIM. THE CONSUMER STATED THE
AIR BAG DID NOT DEPLOY, IN ANY OF THE ACCIDENTS. THE CONSUMER FELT
HE LOST POWER STEERING IN THE FIRST TWO ACCIDENTS. SINCE DECEMBER
2010, THE STEERING LIGHT WOULD ILLUMINATE. ALSO, THE CONSUMER
EXPERIENCED PROBLEMS WITH THE SHIFTER AS THE VEHICLE WAS
DIFFICULT TO SHIFT WHEN FIRST STARTING OUT; IT WAS DIFFICULT TO SHIFT
FROM PARK TO DRIVE. *JB UPDATED 07/03/14 UPDATED 08/07/14
HAINES CITY FL Failure Date: 11/01/2007

12 10199754 CHEVROLET HHR 2007 Electrical CAR STILL HAS PAPER
TAGS, HAD 3K MILES AND IT JUST STOPPED WORKING THE TRACTION
CONTROL LIGHT CAME ON, ENGINE WOULD NOT IDLE AND RAN ROUGH. WE
TOOK IT TO THE DEALER WHO SAID A CRANK SENSOR WENT OUT, IT TOOK
FOUR DAYS TO GET THE PART IN AND THEY HAVE REPLACED IT. WE WILL SEE
HO IT GOES! *JB HASLET TX Failure Date: 08/10/2007

NHTSA Consumer Complaints as of February 13, 2016

12 10327551 CHEVROLET HHR 2007 Electrical TL*THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 10 MPH, THE POWER STEERING FAILED AND THE VEHICLE BEGAN PULLING TO THE RIGHT. THE CONTACT HAD TO GAIN CONTROL OF THE STEERING WHEEL AND PULL IT IN THE OPPOSITE DIRECTION IN ORDER TO GAIN CONTROL OF IT. THE VEHICLE WAS TOWED TO AN AUTHORIZED DEALER SIX TIMES FOR DIAGNOSTIC TESTING BUT THE DEALER OFFERED NO ASSISTANCE. THE CONTACT STATED THAT THE MANUFACTURER WAS INVOLVED IN A LEGAL DISPUTE FOR EXCESSIVE GEAR BACKLASH WHICH CAUSED STEERING FAILURES UNDER CERTAIN CONDITIONS. THE FAILURE MILEAGE WAS APPROXIMATELY 2,500. THE CURRENT MILEAGE WAS 7,870. UPDATED 07/19/10. *LJ THE CONSUMER STATED THE VEHICLE WOULD PULL TO THE RIGHT, THE DASH LIGHTS WERE OUT ON OCCASION, AND THE BRAKE PEDAL WOULD TRAVEL TO THE FLOOR WHEN IT WAS APPLIED. UPDATED 10/08/10 ATLANTA GA Failure Date: 06/29/2007

12 10576900 CHEVROLET HHR 2007 Electrical TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT SHE ATTEMPTED TO HAVE THE VEHICLE REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 14V047000 (AIR BAGS, ELECTRICAL SYSTEM), BUT WAS MADE AWARE THAT THE PARTS WERE NOT AVAILABLE. AS A RESULT, THE RECALL REPAIRS WERE UNABLE TO BE PERFORMED ON THE VEHICLE. THE CONTACT STATED THAT THE MANUFACTURER HAD EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIRS. THE CONTACT HAD NOT EXPERIENCED A FAILURE. ATLANTA GA Failure Date: 06/13/2007

12 10573022 CHEVROLET HHR 2007 Electrical I AM THE ONE OWNER OF THIS CAR. SINCE DAY ONE NOTHING BUT PROBLEMS. AIR BAG LIGHTS ON DASH ILLUMINATED, DRIVER AND PASSENGER, WARNING HAVE REMAINED ON NO MATTER IF YOUR BUCKLED IN OR NOT. IT IS SUPPOSED TO SIGNAL IF NOT BUCKLED IN, I HAVE ONLY HEARD IT DO THIS TWICE IN THE PAST SEVEN YEARS. I WEAR MY SEATBELT 99.99% OF THE TIME BUT HAVE TO TELL MY HUSBAND TO PUT HIS ON, I WISH IT WOULD BEEP OR DO WHAT IS SUPPOSED

NHTSA Consumer Complaints as of February 13, 2016

TO SO I WOULDN'T HAVE TO BEEP. WE TOOK TO DEALER AT ABOUT 1000 MILES AND WAS TOLD " NOT TO WORRY ABOUT IT " WHEN SEATBELTS ARE ENGAGED THE AIRBAG WARNING SIGNALS ON DASH AND CENTER CONSOLE STILL WILL BE FLASHING. AIRBAG WARNINGS NEVER TURN OFF ! I FEEL GM SHOULD INCLUDE THIS IN THE AIRBAG RECALL, SAME PARTS- WE ALL KNOW. *TR

FAIRFIELD OH Failure Date: 04/02/2007