

NHTSA Consumer Complaints as of February 13, 2016

9 10822759 HONDA ACCORD 2007 Air Bags TUESDAY, JANUARY 26TH, 2016, APPROX.9:45PM, MY WIFE AND I WERE TRAVELING HOME FROM NEW JERSEY BACK TO NEW YORK THROUGH HIGHLY POPULATED TRAFFIC AND PEDESTRIAN ZONES. OUR 2007 HONDA ACCORD 4CYL, SEDAN WITH 59,700 MILES CAME TO A STOP WHILE TRAVELING APPROX 20MPH AS WE PASSED AN INTERSECTION DUE TO DRIVER SIDE CURTAIN AND SEAT DEPLOYING WITHOUT CAUSE. NO OTHER VEHICLE/PEDESTRIAN WAS INVOLVED, FORTUNATELY, AND NO DAMAGE WAS DONE TO OUR VEHICLE. HOWEVER THE AIRBAGS STRICTLY ON THE DRIVER SIDE, THAT ARE NOT PART OF A RECALL, DEPLOYED/MALFUNCTIONED THUS POTENTIALLY MAY HAVE CAUSED A SERIOUS OR FATAL ACCIDENT HAD ANOTHER VEHICLE OR PEDESTRIAN BEEN NEARBY. LOCAL DEALER, PARAGON IN WOODSIDE, APPRAISED DAMAGE AND COST OF REPAIR AT \$6,000.00 PARTS AND LABOR. THE SERVICE ENGINEER CONCLUDED ANY DIPS IN ROADS, POTHOLES, HILLS, BASICALLY LANDSCAPES THAT DIRECT/FORCE THE FRONT OF A VEHICLE FORWARD COULD POTENTIALLY SET OFF THE SENSOR FOR AIRBAG DEPLOYMENT. CONTRARY TO THEIR 'PROFESSIONAL' STATEMENT OUR VEHICLE DID NOT SEE SUCH A SCENARIO WHERE ONLY DRIVER SIDE OF VEHICLE WOULD REQUIRE AIRBAGS BEING DEPLOYED. SHOULD THE ROAD CONDITIONS BEEN SEVERE ALL AIRBAGS SHOULD OF DEPLOYED. HAVING SAID THAT THIS SHOULD NOT BE THE CASE. SHOULD THEIR STATEMENT BE "TRUE" CONSEQUENTLY AIRBAGS WOULD BE GOING OFF WITH NO ACCIDENTS MORE OFTEN, AND THIS WOULD BE A REGULAR REPAIR AND PUTTING A GREATER POPULATION AT RISK. WE BELIEVE THE DRIVER SIDE MALFUNCTIONED AND WE CANNOT BE HELD RESPONSIBLE WHEN THIS SAFETY FEATURE IS OUT OF OUR CONTROL. WE CANNOT STRESS THIS ENOUGH THAT THERE WAS NO ACCIDENT. VEHICLE WAS MOVING IN A STRAIGHT LINE 20MPH GOING THROUGH A GREEN LIGHT, ON A MODEST INCLINE DOWNHILL AT BEST. BEAR IN MIND I'VE DRIVEN THROUGH THAT INTERSECTION ON A REGULAR BASIS AND THIS HAS NEVER HAPPENED BEFORE. I WOULD HAPPILY RE DEMONSTRATE. THE AIRBAGS THAT DEPLOYED ARE NOT PART OF A RECALL MASPETH NY Failure Date: 01/26/2016

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9 10808486 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A 2007 HONDA ACCORD. THE CONTACT STATED THAT WHILE DRIVING AT 25 MPH, ANOTHER VEHICLE FAILED TO YIELD. AS A RESULT, THE CONTACT CRASHED INTO THE REAR OF THE VEHICLE. THE DRIVERS SIDE FRONTAL AIR BAG FAILED TO DEPLOY ENTIRELY AND EXPLODED EMITTING CHEMICAL SUBSTANCES AND SMOKE. THE CONTACT STATED THAT HE INHALED THE CHEMICAL SUBSTANCES. IN ADDITION, THE CONTACT STATED THAT THE REAR PASSENGER SIDE OCCUPANT SUSTAINED LEFT SHOULDER AND BACK INJURIES BUT DID NOT RECEIVE MEDICAL ATTENTION. THE OTHER TWO REAR PASSENGERS DID NOT SUSTAIN ANY INJURIES BUT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED BUT WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 70,000.

RICHARDSON TX Failure Date: 11/27/2015

9 10790005 HONDA ACCORD 2007 Air Bags MY HONDA ACCORD HAD A RECALL FOR BOTH DRIVERS SIDE AND PASSENGER SIDE AIRBAGS. I CALLED THE HONDA DEALER CLOSEST TO ME TO SET UP AND APPT. TO GET THEM REPLACED. TOOK MY CAR INTO THE RYAN HONDA DEALERSHIP AND THEY PERFORMED THE WORK IN A COUPLE OF HOURS. WHEN I LEFT THE DEALERSHIP, WHICH WAS AT THE SERVICE DEPARTMENT CLOSING TIME, I NOTICED MY SEATBELT/AIRBAG LIGHT WAS ON, AND WOULD NEVER GO OFF (THIS LIGHT WAS NOT ON BEFORE I HAD THE PARTS REPLACED). I CALLED THE DEALERSHIP TO EXPLAIN TO THEM THAT THE LIGHT CAME ON AFTER THE AIRBAGS WERE REPLACED AND WILL NOT GO OFF. THEY TOLD ME THAT MY SEATBELT SENSOR WAS OUT AND THAT HAD NOTHING TO DO WITH THE AIRBAGS! WELL, MY SEATBELT SENSOR WAS NOT OUT BEFORE THEY DID THE WORK ON MY CAR. NOW, I'M LEARY THAT THE AIRBAGS WERE NOT INSTALLED PROPERLY OR SOMETHING BECAUSE OF THE LIGHT BEING CONSTANTLY ON. I DO APPRECIATE HONDA SENDING THE AIRBAG RECALL AND FOOTING THE BILL, BUT DON'T THINK IT'S FAIR TO GO INTO THE DEALERSHIP AND SOMETHING ELSE GETS MESSED UP AND I HAVE TO PAY TO GET IT REPAIRED AT MY EXPENSE. CHOUDRANT LA Failure Date: 11/11/2015

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9 10760233 HONDA ACCORD 2007 Air Bags THE 2007 HONDA ACCORD ALSO LISTED AS "VEHICLE" WAS TRAVELING SOUTH BOUND ON ANSON RD NEAR 50TH ST, NEAR WELLINGTON, KS. VEHICLE STRUCK MID-CENTER OF A EXTENDED SUV THAT PULLED OUT FROM A FARM ACCESS ROAD. VEHICLE WAS TRAVELING AT APPROXIMATELY 55MPH, WITH CRUISE CONTROL SET. DRIVER APPLIED BREAKS TO TRY TO STOP, BUT FAILED TO STOP IN TIME TO AVOID COLLISION. VEHICLE FAILED TO DEPLOY AIRBAGS. SAFETY RESTRAINT DID NOT FAIL AT TIME OF IMPACT, BUT FAILED TO RESEND ONCE UNHOOKED FROM DRIVER. IMPACT BY VEHICLE WAS PRIMARILY MID-CENTER, AND VEHICLE WAS TRAVELING WELL ABOVE THE 30MPH AT TIME OF IMPACT WHICH SHOULD HAVE RELEASED THE SAFETY DEVICES TO PROTECT THE DRIVER.

DERBY KS Failure Date: 08/29/2015

9 10788210 HONDA ACCORD 2007 Air Bags AIR BAG RUPTURED IN A ACCIDENT I HAD. THER WERE NO OTHER VECHICAL INVOLVED. I WAS DRIVING AND I CAN'T REALLY EXPLAIN WHAT HAPPENED TO MAKE ME LOOSE CONTROL OF MY CAR AND MAKE MY CAR ROLL OVER. I KNOW THE BAG RUPTURED LEAVING ME WITH A GUSH BETWEEN MY EYES. WHICH NONE IS SCARED. I WAS IN MOTION ON A 2 WAY ROAD THAT REALLY DIDN'T HAVE THAT MUCH TRAFFIC ON IT. DEARBORN MI Failure Date: 08/09/2015

9 10746932 HONDA ACCORD 2007 Air Bags INTERNAL FAILURE OF SRS UNIT WINTER SPRINGS FL Failure Date: 08/07/2015

9 10745204 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A 2007 HONDA ACCORD. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V370000 (AIR BAGS) HOWEVER, THE PARTS WERE UNAVAILABLE TO PERFORM THE REPAIRS. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REMEDY. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. MASON

OH Failure Date: 07/31/2015

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9 10735183 HONDA ACCORD 2007 Air Bags I RECEIVED DRIVER AND PASSENGER AIRBAG RECALL NOTICE. VERY NEXT BUSINESS DAY, I CALLED TWO CLOSE BY HONDA DEALERS TO GET AN APPOINTMENT TO GET THE AIRBAGS FIXED, BUT BOTH SAID THEY DON'T HAVE THE PARTS AVAILABLE TO REPLACE AND, WHILE THEY CAN ORDER IT NOW, IT MIGHT TAKE COUPLE OF WEEKS TO RECEIVE THEM. I AM ASSUMING THEY ARE AWARE OF THESE RECALLS, SO I AM SURPRISED THAT THEY DON'T HAVE PARTS AVAILABLE AND THEY WILL ORDER ONLY WHEN SOMEONE CALLS. AND, I WILL BE DRIVING FOR AT LEAST COUPLE OF WEEKS WITH THE RISK OF HAVING A DEFECTIVE AIRBAG. HONDA NEEDS TO UP THEIR GAME AND HAVE THESE PARTS AVAILABLE ALL THE TIME OR WITHIN A SHORT NOTICE (1-2 DAYS), INSTEAD OF HAVING CUSTOMERS WAIT FOR COUPLE OF WEEKS, THAT'S JUST VERY LONG TIME TO RISK DRIVING. MAMARONECK NY Failure Date: 07/20/2015

9 10734262 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A 2007 HONDA ACCORD. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 15V370000 (AIR BAGS) AND 15V320000 (AIR BAGS); HOWEVER, THE PARTS NEEDED TO REPAIR THE VEHICLE WERE UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. STANHOPE NJ Failure Date: 07/15/2015

9 10733985 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A 2007 HONDA ACCORD. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V370000 (AIR BAGS) HOWEVER, THE PART NEEDED TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. SAN RAFAEL CA Failure Date: 07/11/2015

9 10743311 HONDA ACCORD 2007 Air Bags RECEIVED RECALL NOTICE FOR DRIVER AND PASSENGER AIR BAG INFLATORS, CAMPAIGN #JQ9 / SERVICE

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BULLETIN #15-040 FROM AMERICAN HONDA MOTOR CO. I CALLED TO EXPLAIN THAT THE NEAREST DEALER WAS OVER 2 HOURS AWAY AND THE BURDEN WAS EXCESSIVE TO HAVE THE RECALL FULFILLED BY A DEALER. I REQUESTED THAT I BE AUTHORIZED TO HAVE A LOCAL REPAIR FACILITY CORRECT THE DEFICIENCIES. THE REPRESENTATIVE WAS UNWILLING TO PROVIDE MEANINGFUL ASSISTANCE TO FULFILL MY REQUEST. SHE ONLY STATED THAT IF I DIDN'T USE A HONDA DEALER I COULD PAY OUT OF POCKET.

COUDERSPORT PA Failure Date: 07/01/2015

9 10730250 HONDA ACCORD 2007 Air Bags I WAS FOLLOWING TO CLOSE, WHEN THE AIRBAGS DEPLOYED, IT BURNT MY ARM PRETTY BAD, MY ARM FELT LIKE IT WAS ON FIRE, GOT A FEW LACERATIONS, BUT REALLY CONCERNED ABOUT THE AIRBAGS, THAT WAS EXTREMELY HOT AND COULD HAVE CAUSED SOME SEVERE INJURIES, I CANT HAVE MY CARPAL TUNNEL SURGERY THAT WAS SCHEDULED BECAUSE OF THE BURNS, NOT A HAPPY PERSON

ONALASKA WA Failure Date: 06/22/2015

9 10732544 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A 2007 HONDA ACCORD. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V370000 (AIR BAGS); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.

CHAPEL HILL NC Failure Date:  
06/15/2015

9 10717064 HONDA ACCORD 2007 Air Bags FOLLOWED THE SAFETY RECALL NOTICE BY HONDA, I MANY TIMES CONTACTED THE DESIGNATED DEALER PACIFIC HONDA, PHONE : 858-694-040, TO LEARN THAT THE PARTS HAVE NOT DELIVERED BY HONDA, AND THAT IT WOULD TAKE 60 DAYS AT LEAST. RESPECTFULLY, HUNG PHAN

SAN DIEGO CO Failure Date:  
05/18/2015

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9 10717897 HONDA ACCORD 2007 Air Bags FRIDAY MORNING (5/15/2015)  
AROUND 11:00AM I WAS DRIVING IN INTERSTATE WITH MY BROTHER AS  
PASSENGER AND MY DAUGHTER AT BACK SEATING ON HER CARSEAT. I  
FOLLOWED A CAR ABOUT 40FT IN FRONT OF ME WITH THE CRUISING SPEED  
70MPH. SUDDENLY I SAW A SMALL TIRE FRAGMENT A SIZE OF XBOX  
CONTROLLER AND CAREFULLY PASSED IN BETWEEN, SECONDS AFTER THERE  
WAS A LOUD BANG INSIDE THE CAR I THOUGHT THE TIRE WAS BLOWN OUT. I  
SLOWED DOWN AND PUT ON HAZARD SIGNAL AND MOVED MY CAR SAFELY ON  
THE SIDE OF THE ROAD. I NOTICED THE PASSENGER SIDE CURTAIN AIRBAG  
DEPLOYED. I SAFELY MADE A VISUAL CHECK ON MY TIRE, FRONT BUMPER,  
ANY UNUSUAL BUT EVERYTHING WAS OKAY. THE PASSENGER SEAT BELT  
LOCKOUT, SIDE PASSENGER SEAT BLOWN OUT. DRIVING HONDA ACCORD EX-  
L V6 YEAR: 2007 GAITHERSBURG MD Failure Date: 05/15/2015

9 10747426 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A  
2007 HONDA ACCORD. THE CONTACT STATED THAT THE CONTACT RECEIVED  
NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V320000 (AIR BAG)HOWEVER,  
THE PART NEEDED TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT  
STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF  
TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT MADE AWARE  
OF THE ISSUE. THE APPROXIMATE FAILURE MILEAGE WAS 21,300.  
NORWALK CT Failure Date: 05/13/2015

9 10706021 HONDA ACCORD 2007 Air Bags MY SEAT BELT GET WET FROM  
THE INSIDE OF THE CAR WHEN IT RAINS, AND THE CAR PICKS UP ALOT OF  
OUTSIDE NOISE WHEN I'M DRIVING. WILMINGTON DE Failure Date:  
04/15/2015

9 10705296 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A  
2007 HONDA ACCORD. THE CONTACT RECEIVED NOTIFICATION OF NHTSA  
CAMPAIGN NUMBER: 14V351000 (AIR BAGS) HOWEVER, THE PART NEEDED TO  
REPAIR THE VEHICLE WAS UNAVAILABLE. THE CONTACT STATED THAT THE  
MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE  
RECALL REPAIR. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE.

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THE CONTACT HAD NOT EXPERIENCED A FAILURE. TAMPA  
FL Failure Date: 04/13/2015

9 10703615 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A  
2007 HONDA ACCORD. THE CONTACT RECEIVED NOTIFICATION OF NHTSA  
CAMPAIGN NUMBER: 14V351000 (AIR BAGS) HOWEVER, THE PART NEEDED TO  
REPAIR THE VEHICLE WAS UNAVAILABLE. THE CONTACT STATED THAT THE  
MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE  
RECALL REPAIR. THE MANUFACTURER WAS NOTIFIED OF THE ISSUE. THE  
CONTACT HAD NOT EXPERIENCED A FAILURE. MA 10/2 THE VEHICLE WAS  
REPAIRED. UPDATED 10/08/15\*JB AGOURA HILLS CA Failure Date:  
04/03/2015

9 10712500 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A  
2007 HONDA ACCORD. THE CONTACT RECEIVED NOTIFICATION OF NHTSA  
CAMPAIGN NUMBER:14V351000 (AIR BAGS); HOWEVER, THE PART TO DO THE  
REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER  
EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE  
MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT  
EXPERIENCED A FAILURE. LOS ANGELES CA Failure Date:  
04/02/2015

9 10780930 HONDA ACCORD 2007 Air Bags I PURCHASED/FINANCED A  
USED- 2007 HONDA ACCORD ON 4/2/2015. OUTSIDE OF AN AIRBAG RECALL  
NOTICE RECEIVED IN JUNE, THERE WERE 4 CONSECUTIVE ELECTRICAL  
MALFUNCTIONS THAT OCCURRED AND IS CURRENTLY PENDING - 1) REAR  
DRIVER-SIDE WINDOW MOTOR SEIZED, 2) BOTH KEYLESS FOBS STOPPED  
WORKING AND REQUIRES REPROGRAMMING, ACCORDING TO MECHANIC, 3)  
CD/AUX BUTTON NO LONGER FUNCTIONING, AND 4) REAR DRIVER,  
PASSENGER, AND FRONT PASSENGER-SIDE WINDOW MOTORS HAVE ALL  
SEIZED AND NO LONGER FUNCTIONING. IT SHOULD BE NOTED THAT THE  
SALESMAN DID NOT DISCLOSE PHYSICAL FRONT BUMPER DAMAGE ON SALE  
DATE, AND DID NOT OFFER ANY CORRECTIVE ACTION UPON NOTIFICATION.  
VEHICLE WAS STATIONARY IN DEALERSHIP'S POSSESSION OVER A YEAR -

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FROM SALE DATE. HOWEVER, THEY (OWNER/SALESMAN) GUARANTEED THE CONDITION OF THE VEHICLE AS ABOVE STANDARD AND RECOMMENDED EXTENDED WARRANTY. STATEN ISLAND NY Failure Date: 04/02/2015

9 10732359 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A 2007 HONDA ACCORD. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V370000 (AIR BAGS) HOWEVER, THE PART NEEDED TO PERFORM THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. TYNER NC  
Failure Date: 03/10/2015

9 10732813 HONDA ACCORD 2007 Air Bags IN MARCH 2015, I RECEIVED A SAFETY RECALL NOTICE FROM HONDA (NHTSA RECALL 14V-351) ADVISING ME TO HAVE THE DRIVER SIDE AIR BAG INFLATOR REPLACED AT MY LOCAL HONDA DEALER AT NO COST. I IMMEDIATELY CALLED HONDA OF DOWNTOWN LOS ANGELES TO SCHEDULE A REPLACEMENT OF MY VEHICLE'S INFLATOR. I WAS TOLD BY THEIR SERVICE CENTER THAT THEY WOULD ORDER THE PART AND I WOULD BE CONTACTED WHEN IT ARRIVED. I CALLED BACK TWO WEEKS LATER AS I HAD NOT RECEIVED A CALL AND THEY SAID THEY WERE STILL WAITING ON THE RECALLED PART TO ARRIVE AND ASSURED ME I WOULD GET A CALL. A MONTH LATER I HAD STILL NOT HEARD ANYTHING, SO I CALLED AGAIN AND WAS AGAIN TOLD THAT I WOULD BE CALLED WHEN THE PART ARRIVED. NOT UNTIL JULY 2015 DID I GET TWO NEW SAFETY RECALL NOTICES FROM HONDA (NHTSA RECALL 15V-320 & 15V370). ONE RECALL WAS FOR THE SAME DRIVER SIDE INFLATOR IN ADDITION TO THE PASSENGER SIDE AIR BAG INFLATOR. I CALLED DIAMOND HONDA OF GLENDALE TO SCHEDULE SERVICE, AND WHILE THE REQUIRED PARTS NEEDED TO BE ORDERED, A SERVICE APPOINTMENT WAS MADE FOR ONE WEEK LATER. IN SHORT, I RECEIVED A RECALL NOTICE FROM HONDA IN MARCH 2015 AND IT TOOK ME CONTACTING TWO DIFFERENT SERVICE CENTERS MULTIPLE TIMES OVER A FOUR MONTH



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PERIOD TO HAVE THE RECALL APPOINTMENT SCHEDULED. .. UPDATED

09/30/15\*BF            LOS ANGELES        CA    Failure Date: 03/02/2015

9        10680437    HONDA ACCORD 2007 Air Bags THE SIDE AIRBAG LIGHT HAS BEEN COMING ON AND STAYING ON. THERE HAS BEEN NO EXPLANATION OR REASON AND NO COLLISION.            BROOKLYN NY    Failure Date: 02/02/2015

9        10679613    HONDA ACCORD 2007 Air Bags I RECEIVED A LETTER FROM HONDA AUTOMOBILE DIVISION ON SEPTEMBER 2014 REGARDING THE HONDA ACCORD RECALL FOR THE DRIVER FRONT AIRBAG INFLATOR. (NHTSA RECALL 14V-351)    BECAUSE OF THIS I CONTACTED THE HONDA DEALER BELLA INTERNATIONAL IN SAN JUAN PR ON OCTOBER 22, 2014. I WAS TOLD THAT THE PART WILL ARRIVE WITHIN A MONTH AND A HALF AND THAT I WOULD BE RECEIVING A CALL TO MAKE THE APPOINTMENT FOR THE REPAIR. THAT NEVER HAPPENED. I CALLED THREE MONTHS AND A WEEK LATER ON JANUARY 28, 2015 AND THEY TOLD ME THAT THE THEY WERE UNSURE IF THE PART WAS AVAILABLE UNDER THEIR INVENTORY AT THE PONCE DEALER. I WAS TOLD THAT IT WAS HONDA AUTOMOBILE DIVISION FAULT AND THAT I NEED TO WAIT AGAIN FOR AN UNKNOWN PERIOD OF TIME. I ASK IF I COULD CALL THE PONCE DEALER AND THEY GAVE ME THE NAME OF A PERSON THAT APPARENTLY HANDLES THEIR PART INVENTORY. THAT WAS IT. IN ADDITION THEY DID NOT OFFER ANY APPOINTMENT AT OTHER DEALER OR TO CHANGE THE PART TO FIX THE PROBLEM. AGAIN I WAS TOLD THAT I WOULD BE CONTACTED LATER TO MAKE THE APPOINTMENT NOTHING MORE. BECAUSE OF THIS I DECIDED TO MAKE A COMPLAINT BECAUSE I DO NOT WANT TO SUFFER ANY INJURIES WHILE I WAIT BECAUSE OF THEIR LACK OF RESPONSIBILITY AND INCOMPETENCE BY THEIR PART.        PONCE        PR    Failure Date: 01/28/2015

9        10664007    HONDA ACCORD 2007 Air Bags YOU HAVE STATED THAT 2007 HONDA ACCORDS ARE BEING RECALLED B/C OF DRIVER SIDE AIR BAGS MADE BY TAKATA. HOWEVER, MY DEALER SAYS NOT MY VEHICLE. MY VIN IS [XXX].....  
. IS THIS VEHICLE INCLUDED IN YOUR RECALL OR NOT?

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). \*TR            TOWSON        MD    Failure Date: 12/12/2014

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9 10659516 HONDA ACCORD 2007 Air Bags 2007 HONDA ACCORD APPOINTMENT FOR THE REPLACEMENT OF THE DEFECTIVE AIRBAGS. \*MW THE CONSUMER WAS INFORMED THE PARTS WERE NOT AVAILABLE. RECALL # 14V351000. \*JB CHARLOTTE AMALIE VI Failure Date: 12/01/2014

9 10654516 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A 2007 HONDA ACCORD. THE CONTACT RECEIVED A NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V351000 (AIR BAGS). HOWEVER, THE PARTS NEEDED WERE UNAVAILABLE. THE DEALER WAS UNCERTAIN WHEN THE PARTS WOULD BECOME AVAILABLE TO SERVICE THE VEHICLE UNDER THE RECALL. THE MANUFACTURER WAS NOT NOTIFIED OF THE DELAY. THE CONTACT HAD NOT EXPERIENCED A FAILURE. THE VIN WAS UNAVAILABLE.  
JACKSONVILLE FL Failure Date: 11/12/2014

9 10654581 HONDA ACCORD 2007 Air Bags ON NOVEMBER 3 OR 4, I LEARNED, BASED ON VIN FROM THE NHTSA DATABASE, THAT MY CAR'S AIRBAG IS THE SUBJECT OF AN AUGUST 29, 2014, RECALL. / COMPLAINT - I HAD NOT (AND AS YET STILL HAVE NOT) RECEIVED A NOTICE OF THE RECALL. (NOTE: MY ADDRESS AND CAR'S REGISTRATION ADDRESS HAVE NOT CHANGED SINCE I BOUGHT THE CAR NEW.) / ON NOVEMBER 4. I CALLED AMERICAN HONDA. SOMEONE SAID I NEEDED TO CALL A LOCAL DEALER. THE PERSON SAID THEY WOULD INFORM PEOPLE IN THEIR ORGANIZATION THAT I HAD NOT RECEIVED A NOTICE. / SAME DAY, I CALLED ANDERSON HONDA (PALO ALTO, CA), THE DEALER FROM WHOM I BOUGHT THE CAR. I GOT AN APPOINTMENT FOR NOVEMBER 12 (WHICH I WAS TOLD WAS THE FIRST AVAILABLE DAY) FOR THE WORK. I WAS TOLD THAT PEOPLE HAD VERIFIED AVAILABILITY OF NEEDED PARTS AND THAT THE WORK MIGHT TAKE A HALF A DAY. / APPROXIMATELY NOVEMBER 10, AMERICAN HONDA CALLED. I AGAIN STATED THAT THE RECALL PROCESS SHOULD HAVE NOTIFIED ME REGARDING THE AIRBAG PROBLEM. / ON NOVEMBER 12, I TOOK THE CAR TO ANDERSON. A REPRESENTATIVE TOLD ME THAT, BASED ON THE VIN, ANDERSON NEEDED TO ORDER A PART AND THAT I COULD RESCHEDULE THE WORK FOR A DAY POSSIBLY AS EARLY AS THE 14TH. I DID NOT HAVE MY CALENDAR WITH

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ME. I ASKED ABOUT THE POSSIBILITY THE PART WOULD NOT BE AVAILABLE. THE PERSON SAID THAT THE PART WOULD BE TIED TO THE VIN AND COULD NOT BE USED FOR ANOTHER CAR. / COMPLAINT - ANDERSON FAILED TO MAKE GOOD ON ITS STATEMENT THAT THE WORK WOULD OCCUR ON THE 12TH. / LATER ON THE 12TH, I CALLED ANDERSON. A PERSON SAID THAT THE FIRST AVAILABLE APPOINTMENT WAS ON NOVEMBER 24 AND THAT THE WORK MIGHT TAKE 2 HOURS. I ACCEPTED THAT APPOINTMENT. ALSO, I WAS TOLD TO CALL IN ON THE FRIDAY OR SATURDAY BEFORE THE APPOINTMENT TO CHECK REGARDING AVAILABILITY OF NEEDED PARTS. / COMPLAINT - ANDERSON SHOULD CALL ME WELL BEFORE THE 24TH TO CONFIRM PARTS AVAILABILITY AND THE APPOINTMENT. \*TR PORTOLA VALLEY CA Failure Date: 11/12/2014

9 10659542 HONDA ACCORD 2007 Air Bags SUBMISSION FROM SENATOR WARNER ON BEHALF OF CONSTITUENT RE DEFECTIVE TAKATA AIRBAG (ATTN: SHANE CLEM) \*TGW THE CONSUMER BELIEVED HER VEHICLE SHOULD BE INCLUDED IN THE AIR BAG RECALL. 2007 HONDA ACCORD. \*JB  
ROANOKE VA Failure Date: 11/03/2014

9 10717473 HONDA ACCORD 2007 Air Bags MY VEHICLE IS NOTED ON HONDA.COM AS POSSIBLY HAVING AN AIRBAG DEFECT. AIRBAGS MADE BY TAKARTA. WHEN I DID A SEARCH ON THE VIN THE STATUS READ: RECALL INCOMPLETE. I'M NOT SURE WHAT THIS MEANS. DO YOU HAVE ANY ADDITIONAL INFORMATION ABOUT THIS RECALL? I HEARD ON CHANNEL 9 NEWS IN WASHINGTON, DC TODAY THAT RECENTLY MORE VEHICLES, IN THE MILLIONS, HAVE BEEN ADDED TO THIS RECALL. THANKS FOR YOUR HELP. RESTON VA Failure Date: 10/28/2014

9 10649483 HONDA ACCORD 2007 Air Bags HOW CAN HONDA NOT RECALL ALL TAKATA AIRBAGS? HOW DOES IT MAKE SENSE TO LIMIT THE RECALL TO CARS DRIVEN IN REGIONS OF THE COUNTRY WITH EXTENDED HOT AND HUMID CONDITIONS? OTHER REGIONS OF THE COUNTRY HAVE SEASONS WITH EXTENDED HOT AND HUMID CONDITIONS THAT PUT THE

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OCCUPANTS AT SERIOUS RISK WITH THESE AIRBAGS. \*TR

GLASTONBURY CT Failure Date: 10/23/2014

9 10649387 HONDA ACCORD 2007 Air Bags I CALLED O'DONNELL HONDA TO SEE IF MY CAR IS AFFECTED IN THE RECENT RECALL DUE TO AIRBAG ISSUES AND WAS TOLD NHTSA RELEASED THE INFORMATION BEFORE IT SHOULD HAVE BEEN RELEASED AND NOT TO TAKE IT SERIOUSLY. I BELIEVE WHERE SAFETY IS CONCERNED IT SHOULD ALWAYS BE TAKEN SERIOUS. PLEASE INVESTIGATE. I AM CONCERNED THAT THEY HAVE SUMMARILY DISMISSED OTHER CALLERS. THEY WERE NOT HELPFUL TO ME. THEY COULD NOT TELL ME IF MY CAR WAS AFFECTED AND SAID TO JUST WAIT AND SEE IF I GET A LETTER FROM HONDA. I HAVE TRIED TO RESEARCH TO SEE IF MY CAR IS BEING RECALLED AND CAN'T BECAUSE I DON'T KNOW IF I HAVE A 4 CYLINDER OR 6 AND THE DEALER COULDN'T TELL ME!!!!!! \*TR

COLUMBIA MD Failure Date: 10/22/2014

9 10642025 HONDA ACCORD 2007 Air Bags 2007 HONDA ACCORD. CONSUMER WRITES IN REGARDS TO DEALERSHIP REPAIR ORDER AIR BAG DISCLAIMER. \*SMD ALSO, THE VEHICLE HAD A TRANSMISSION LEAK. THE DEALER REPLACED THE LEFT AND RIGHT INNER AXLE SEALS. \*JB..UPDATED 10/16/14 \*BF THE CONSUMER WAS CONCERNED ABOUT THE AIR BAG RECALL AND DISCLAIMER. UPDATED 12/02/14\*JB THE CONSUMER STATED THE DASHBOARD BECAME STICKY AND CAUSED THE DRIVE TO HAVE SOME DIFFICULTY BEING ABLE TO SEE WHILE DRIVING. UPDATED 8/17/2015\*JS

PITTSBURGH PA Failure Date: 09/17/2014

9 10692960 HONDA ACCORD 2007 Air Bags TL\*THE CONTACT OWNS A 2007 HONDA ACCORD. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN ID NUMBER: 14V351000 (AIR BAGS) AND STATED THAT THE PART NEEDED WAS UNAVAILABLE TO PERFORM THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCE A FAILURE.

CORAL SPRINGS FL Failure Date:  
09/16/2014

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9 10682083 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A 2007 HONDA ACCORD. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V351000 (AIR BAGS); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT EXPERIENCED A FAILURE, BUT THE SPECIFICS WERE NOT AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 150,000. STEWART FL Failure Date: 09/08/2014

9 10631936 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A 2007 HONDA ACCORD. WHILE DRIVING APPROXIMATELY 60 MPH, THE DRIVER SIDE CURTAIN AIR BAG AND DRIVER SEAT AIR BAG DEPLOYED INDEPENDENTLY. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VIN WAS UNAVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 88,000. CEDAR HILL TX Failure Date: 09/05/2014

9 10649282 HONDA ACCORD 2007 Air Bags TO WHOM IT MAY CONCERN- I GOT A LETTER IN THE MAIL FOR A RECALL FOR MY 2007 HONDA ACCORD REGARDING MY DRIVER'S SIDE AIR BAG. I TRIED TO MAKE AN APPOINTMENT AND THEY SAID THEY CAN FIT ME IN UNTIL NOVEMBER 15TH. THIS IS HONDA'S FAULT, SO WHY CAN'T THEY FIT ME IN SOONER. WHAT HAPPENS IF I GET A CAR ACCIDENT AND MY AIR BAG DOESN'T WORK ACCORDINGLY? IS THERE SOMETHING THAT YOU CAN DO FOR ME? MY HONDA DEALERSHIP IS IN LAKE WORTH, FLORIDA. SINCERELY, [XXX] INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). \*TR LAKE WORTH FL Failure Date: 09/01/2014

9 10627579 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A 2007 HONDA ACCORD. THE CONTACT STATED THAT THE AIR BAG WARNING LIGHT REMAINED ILLUMINATED. THE VEHICLE HAD NOT BEEN DIAGNOSED OR REPLACED. THE MANUFACTURER HAD NOT BEEN NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 30,000. LEXINGTON MA Failure Date: 08/19/2014

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9 10652299 HONDA ACCORD 2007 Air Bags MY CAR AIRBAGS ARE RECALLED AND IT HAS BEEN OVER 90 DAYS AND I HAVE NOT RECEIVED A NEW AIR BAG FROM THE DEALER. \*TR CHATHAM NJ Failure Date: 07/30/2014

9 10615695 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNED A 2007 HONDA ACCORD. WHILE DRIVING APPROXIMATELY 50 MPH, THE CONTACT'S VEHICLE WAS STRUCK BY ANOTHER VEHICLE. THE CONTACT'S VEHICLE SPUN AROUND AND CRASHED INTO A FENCE. THE DRIVER SIDE WAS DAMAGED EXTENSIVELY AND BOTH FRONTAL AIR BAGS FAILED TO DEPLOY. THE DRIVER SUSTAINED MAJOR INJURIES AND THE PASSENGER SUFFERED MINOR INJURIES. BOTH OCCUPANTS RECEIVED MEDICAL ATTENTION. THE VEHICLE WAS DESTROYED. A POLICE REPORT WAS FILED. THE MANUFACTURER INFORMED THE CONTACT OF NHTSA CAMPAIGN NUMBER: 14V351000 (AIR BAGS). THE APPROXIMATE FAILURE MILEAGE WAS 90,000. VILLA HILLS KY Failure Date: 07/13/2014

9 10610162 HONDA ACCORD 2007 Air Bags WHILE I WAS DRIVING 40-45 MPH I WAS INVOLVED IN A CAR ACCIDENT WHICH CAUSED MY AIRBAG TO DEPLOY. I SUFFERED SEVERE BURNS ON BOTH OF MY HANDS CAUSED BY A POWDERY SUBSTANCE EMITTED FROM THE AIRBAG. \*TR SAN JUAN CAPISTRANO CA Failure Date: 07/03/2014

9 10713324 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A 2007 HONDA ACCORD. THE CONTACT STATED THAT THE PART WAS NOT AVAILABLE TO REPAIR THE VEHICLE ACCORDING TO NHTSA CAMPAIGN NUMBER: 14V351000 (AIR BAGS). THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. ...UPDATED 06-12-15 \*BF THE CONSUMER STATED THE AIR BAG WAS REPLACED. UPDATED 06/23/15\*JB ROME GA Failure Date: 06/20/2014

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9 10568277 HONDA ACCORD 2007 Air Bags WE WERE DRIVING NORTH ON INTERSTATE 495 IN VIRGINIA NEAR MILE MARKER 45.2 . WE HIT A ROCK IN THE ROAD PUNCTURING TIRE. THE AIR BAGS EXPLODED OUT OF THEIR COMPARTMENTS ON PASSENGER SIDE TEARING UP SEAT OFF THE CAR AND CEILING COMPARTMENT OF THE CAR. THE EXPLOSION WAS SO LOUD IT RENDERED ME DEAF, BUT MY HEARING IS CLEARED UP SOME NOW. \*TR  
STARKVILLEMS Failure Date: 03/10/2014

9 10789782 HONDA ACCORD 2007 Air Bags I DROVE MY CAR OVER A BUMP OR A DEBRI AND MY SIDE CURTAIN AIRBAG DEPLOYED I BROUGHT TO DEALERSHIP AND TOLD THEM THERE IS A POSSIBLE SENSOR MALFUNCTION. DEALESRHIP ACCUSED ME BEEN IN A ACCIDENT AND I NEED TO FILE WITH MY INSURANCE. I TOLD THEM IF I WAS IT WILL SHOW ON RECORD ACCIDENT AND POLICE REPORT. AND I CANT FILE INSURANCE WITHOUT INCIDENT. I CALL HONDA AMERICA THEY SAID THERE IS NOTHING THEY CAN DO ABOUT IT AND I BEEN DRIVING WITHOUT SAFETY DEVICE SINCE BILOXI MS  
Failure Date: 08/01/2013

9 10532958 HONDA ACCORD 2007 Air Bags HAD TO STOP SHORT WHEN COMING AROUND A BEND AS A VEHICLE AHEAD MADE A SUDDEN ILLEGAL LEFT. HIT LAST VEHICLE IN LINE, DID NOT DAMAGE CAR HIT AT ALL. MY CAR WAS DAMAGED LEFT FRONT PANEL AS I SWERVED LEFT WHILE BRAKING, BODY DAMAGE WAS ONLY 800.00 APPROXIMATELY. AIR BAG DAMAGE 5800.00 APPROXIMATELY. AIR BAGS DEPLOYED, MOTHER BROKEN RIB, SELF BURNT EYELASHES AND NECK DISC INJURIES. \*TR WASHINGTON  
NJ Failure Date: 04/13/2013

9 10611088 HONDA ACCORD 2007 Air Bags I HAD PREVIOUSLY FILED A COMPLAINT 7/31/2013. ID NUMBER: 10532958. DUE TO THE RECENT RECALL OF AIR BAGS HONDA HAD PURCHASED BY A CERTAIN MANUFACTURER AND THE TIME FRAME BEING ALLOWED TO HONDA TO RECTIFY, I FELT THE NEED TO UPDATE MY COMPLAINT. THE IMPACT TO THE CAR IN FROM WAS SO MINIMAL THEY DID NOT HAVE A DENT, OUR AIRBAGS DEPLOYED AT 30-35 MPH, READING OTHER COMPLAINTS, YES THE SOUND WAS HORRIFIC, LIKELY TO HITTING A

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BRICK WALL, THE SEAT BELT TENSION ROD SNAPPED AT THE IMPACT, MY EYELASHES WERE BURNT AND AT THE TIME I REPORTED THE COMPLAINT I WAS UNDER THE IMPRESSION THAT I HAD SUFFERED TWO HERNIATE DISC'S FROM THIS. FAR WORSE, ONE DISC HAD HERNIATED SO BADLY IT WAS PRESSING AGAINST MY SPINAL CORD, I WAS AT A 50% RISK OF BECOMING COMPLETELY PARALYZED. I HAD CERVICAL DISC REMOVAL SURGERY. TOO MANY COMPLAINTS ABOUT THIS, EITHER EXPLODING WITHOUT CAUSE WITH DEBRIS AND CHEMICAL CAUSING INJURIES AND OR NOT OPERATING AT ALL, PEOPLES LIVES ARE AT STAKE, HONDA SHOULD NOT BE ALLOWED TO TAKE THEIR TIME IN ASSESSING THESE TYPES OF DAMAGES. \*TR

WASHINGTON NJ Failure Date: 04/13/2013

9 10653586 HONDA ACCORD 2007 Air Bags I HAVE FILED COMPLAINTS TWICE BEFORE. OUT OF 251 COMPLAINTS(REPORTED BY CONSUMERS WHO KNOW THERE IS SUCH A COMPLAINT MECHANISM), 42 ARE RELATED TO AIRBAG ISSUES. OF THE 42 THERE HAVE BEEN 19 INJURIES REPORTED FOR THE 2007 HONDA ACCORD ALONE, NOT HAVING RESEARCHED OTHER MODELS. FROM 2006 100% OF VEHICLE AIR BAGS HAVE BEEN EQUIPPED WITH THE REQUIRED ADVANCED FRONTAL AIR BAG WHICH SENSORS THE WEIGHT, HEIGHT OF FRONT PASSENGERS ALONG WITH HOW MUCH FORCE AND WHEN AIR BAGS SHOULD DEPLOY. WHY THEN HAS MY FAMILY MEMBER AND I SUFFERED LIFE ALTERING INJURIES IN A MINOR LEFT SIDE (NOT FRONTAL) SCRAPE ACCIDENT? REPAIR TO VEHICLE WAS ONLY \$800.00. IS ANYONE READING THESE COMPLAINTS???? IF PEOPLE ARE LUCKY ENOUGH TO NOT HAVE SHRAPNEL THROWN AT THEM, THEY ARE EXPERIENCING COMPLETE FAILURE OF AIR BAGS TO DEPLOY OR AIR BAGS DEPLOYING FROM "POSSIBLY HITTING A ROCK IN THE ROAD" WHILE DRIVING AT 45 TO 65 MPH ON A MAJOR HIGHWAY OR HAVING AIR BAGS SPEW CHEMICALS AND DEPLOYING AT FORCES THAT DO NOT DICTATE THE SITUATION. I N ANY OF THE SITUATIONS PEOPLE ARE GETTING SERIOUSLY INJURED. HOW MANY COMPLAINTS AND INJURIES DOES IT TAKE TO HAVE AUTHORITIES REALIZE THERE IS A MUCH BIGGER PROBLEM GOING ON? \*TR WASHINGTON

NJ Failure Date: 04/13/2013



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9 10490348 HONDA ACCORD 2007 Air Bags DRIVING 10MPH AND JUST MADE A LEFT HAND TURN WHEN THE DRIVER SIDE, SIDE CURTAIN AIRBAG DEPLOYED. THE BAG HIT THE OPERATOR IN THE HEAD /NECK AREA CAUSING PAIN TO HIS NECK. NO ACCIDENT OCCURRED OR NO OBSTRUCTIONS IN THE ROAD WHERE HIT TO CAUSE DEPLOYMENT. \*TR ALLENTOWN PA Failure Date: 12/26/2012

9 10618650 HONDA ACCORD 2007 Air Bags WHEN I HAVE AN ADULT PASSENGER SITTING IN MY 07 ACCORD FRONT PASSENGER SEAT I OCCASIONALLY SEE THE PASSENGER AIRBAG OFF LIGHT LIT UP. THE PASSENGER IS ABOUT 95 POUNDS AND I BELIEVE IT SHOULD BE SUFFICIENT TO KEEP ENSURE AIRBAGS ARE KEPT ALIVE FOR AN GROWN UP ADULT. I AM VERY CONCERNED ABOUT THIS AND WORRIED THAT AIRBAG MAY FAIL TO DEPLOY. I REQUEST HONDA AND NHTSA TO CONSIDER THIS COMPLAINT SERIOUSLY AND INVESTIGATE ASAP BEFORE IT IS TOO SERIOUS. \*TR AUBURN HILLS MI Failure Date: 12/03/2012

9 10479489 HONDA ACCORD 2007 Air Bags I WAS DRIVING ON THE INTERSTATE WITH THE FLOW OF TRAFFIC, APPROX 60 MPH, WHEN THERE WAS A SUDDEN EXPLOSION, AND SMOKE FILLED THE INSIDE OF MY HONDA ACCORD. I MAINTAINED DRIVING CONTROL, AND PULLED OVER TO THE SIDE OF THE ROAD, AFTER GAINING MY COMPOSURE. THE PASSENGER SIDE CURTAIN AIRBAGS WERE COVERING MY ENTIRE FRONT AND REAR PASSENGER SIDE. THE HEADLINER WAS RIPPED, ALONG WITH THE PASSENGER FRONT SEAT. I REALIZED THAT THE AIRBAGS HAD DEPLOYED FOR NO APPARENT REASON. \*TR MARION AR Failure Date: 10/08/2012

9 10680707 HONDA ACCORD 2007 Air Bags ON JULY 7TH, 2012, I WAS DRIVING SOUTH ON ROUTE 113 NEAR MILFORD, DE WITH MY WIFE AND GOING THE SPEED LIMIT WHEN THE SIDE AIRBAGS IN OUR ACCORD SUDDENLY DEPLOYED FOR NO DISCERNIBLE REASON. WE DID NOT HIT ANYTHING, THE CONDITIONS WERE CLEAR AS WAS THE ROAD. THERE WERE NO OTHER VEHICLES IN CLOSE PROXIMITY TO US. IT WAS A FRIGHTENING EXPERIENCE THAT VERY WELL COULD HAVE RESULTED IN AN ACCIDENT, AND MY WIFE

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SUSTAINED ABRASIONS TO HER ARM. WE CONTACTED HONDA ABOUT THE ISSUE AND THEY HAD US BRING OUR VEHICLE TO A LOCAL BODY SHOP FOR AN INSPECTION (WE LIVED IN HOBOKEN, NJ AT THE TIME), AFTER WHICH THEY INFORMED US THAT A SENSOR UNDERNEATH THE VEHICLE SHOWED SIGNS OF DISTRESS/BEING STRUCK, WHICH TRIGGERED THE DEPLOYMENT OF THE AIRBAGS. WE WERE SKEPTICAL THAT SOMETHING WE COULD NOT/DID NOT FEEL WOULD HAVE CAUSED THIS, BUT AFTER MUCH BACK AND FORTH WITH HONDA, IT WAS CLEAR THAT THE ONLY OPTION WE HAD TO GET OUR VEHICLE FUNCTIONING AGAIN WAS TO FILE AN INSURANCE CLAIM, WHICH WE DID, RESULTING IN OUT-OF-POCKET COSTS TO US IN THE FORM OF OUR DEDUCTIBLE AND OTHER RELATED EXPENSES. GIVEN THE NUMBER OF INSTANCES OF FAULTY AIRBAG DEPLOYMENTS, WITH HONDA BEING ONE OF THE USUAL SUSPECTS, WE WANTED TO FILE A COMPLAINT TO FORMALLY LOG YET ANOTHER INSTANCE. GREENVILLE NC Failure Date: 07/07/2012

9 10669702 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A 2007 HONDA ACCORD. WHILE DRIVING AT AN UNKNOWN SPEED, THE AIR BAG WARNING LIGHT ILLUMINATED AND DID NOT DIM UNTIL THE VEHICLE WAS TURNED OFF. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VIN WAS NOT INCLUDED IN ANY RECALLS. THE FAILURE MILEAGE WAS UNKNOWN. WILLISTON PARK NY Failure Date: 05/07/2012

9 10732787 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNED A 2007 HONDA ACCORD. WHILE DRIVING APPROXIMATELY 50 MPH, THE CONTACT'S VEHICLE CRASHED INTO THE REAR END OF ANOTHER VEHICLE. THE DRIVER SIDE AIR BAGS DEPLOYED. AS A RESULT, THE CONTACT SUSTAINED SEVERE INJURIES TO THE CHEST AND LEFT SHOULDER THAT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE VEHICLE WAS DESTROYED AND TOWED TO A SALVAGE FACILITY. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 50,000. ALPHARETTA GA Failure Date: 12/05/2011

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9 10441586 HONDA ACCORD 2007 Air Bags I WAS IN THE DRIVER SEAT OF MY 2007 HONDA ACCORD WITH A PASSENGER IN THE RIGHT SIDE FRONT SEAT. I WAS TRAVELING IN THE LEFT LANE ON A HIGHWAY (476 SOUTHBOUND IN PENNSYLVANIA, APPROXIMATE MILE MARKER 21) AT 5:30 AM WITH NO CARS TO MY IMMEDIATE FRONT, SIDE OR REAR. WITH NO PROVOCATION, ALL OF THE RIGHT SIDE AIRBAGS WENT OFF, CAUSING DAMAGE TO THE RIGHT EAR OF MY PASSENGER AS WELL AS MYSELF. THERE WAS NO IMPACT WHATSOEVER, AS WELL AS NO POTHoles OR ROAD DAMAGE AT ALL. THE INSURANCE ADJUSTER AS WELL AS THE COLLISION CENTER (VINART COLLISION, ASSOCIATED WITH LEHIGH VALLEY HONDA) BOTH FOUND NO IMPACT AND NO EXTERNAL REASON WHY THE AIRBAGS WOULD DEPLOY. IF THERE HAD BEEN ANOTHER VEHICLE ON THE ROAD NEAR ME, THIS COULD HAVE VERY EASILY CAUSED AN ACCIDENT AND POSSIBLY MORE SEVERE INJURIES. I HAVE REPORTED IT TO AMERICAN HONDA CORPORATION AND THEY SENT A REPRESENTATIVE TO LOOK AT THE VEHICLE. I HAVE YET TO RECEIVE ANY INFORMATION FROM THEM AS TO WHY THIS HAS OCCURRED. \*KB

QUAKERTOWN PA Failure Date: 11/23/2011

9 10424793 HONDA ACCORD 2007 Air Bags HEAVY TRAFFIC, LARGE TRUCK IN FRONT OF ME, A LARGE MUFFLER IN THE MIDDLE OF MY LANE IN THE ROAD, WAS UNABLE TO CHANGE LANES DUE TO OTHER VEHICLES NEXT TO ME, AND WAS UNABLE TO DRIVE OFF ROAD - BARRIERS SET IN THE BERM NEXT TO ROAD. DID MY BEST IN STRADDLING THE MUFFLER, IN WHICH IT HAD SEEMED IT WOULD CLEAR THE BOTTOM OF MY CAR. I DIDN'T CLEAR IT, THE CURTAIN AIRBAG AND SEAT AIRBAG IMPODED ON THE LEFT SIDE OF MY HEAD/EAR (VERY LOUD POP AND SOME SMOKE-TYPE SUBSTANCE IN AIR) ON THE DRIVER'S SIDE, ALONG WITH MY SEAT BELT RETRACTING VERY TIGHTLY. WAS ABLE TO MOVE THE AIRBAG SO THAT I COULD DRIVE THE REMAINING SHORT DISTANCE TO MY HOME. MERRITT ISLAND FL Failure Date:

08/23/2011

9 10526322 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A 2007 HONDA ACCORD. THE CONTACT STATED THAT WHILE DRIVING 35 MPH,

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THE AIR BAG WARNING LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION WHERE THEY STATED THAT THE SEAT POSITION SENSOR NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 39,926. MILWAKEE WI Failure Date: 07/20/2011

9 10695108 HONDA ACCORD 2007 Air Bags TL\* THE CONTACT OWNS A 2007 HONDA ACCORD. WHILE DRIVING AT 65 MPH, THE CONTACT CRASHED INTO THE REAR OF ANOTHER VEHICLE AFTER FALLING ASLEEP. THE AIR BAGS FAILED TO DEPLOY. THE CONTACT SUSTAINED INJURIES TO THE CHEST, WHICH REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE VEHICLE WAS REPAIRED AND THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 138,000. BATON ROUGE LA Failure Date: 07/15/2011

9 10374932 HONDA ACCORD 2007 Air Bags TL\*THE CONTACT OWNS 2007 HONDA ACCORD. THE CONTACT STATED THAT WHILE DRIVING 60 MPH IN WET PAVEMENT, SHE LOST CONTROL AND CRASHED INTO A GUARD RAIL. NONE OF THE AIR BAGS DEPLOYED. THE CONTACT WAS INJURED. THE VEHICLE WAS TOWED BUT HAD NOT BEEN DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS CONTACTED AND THEY SAID THAT THEY WOULD SEND A BROCHURE. THE FAILURE AND CURRENT MILEAGES WERE 40,000. WARWICK NY Failure Date: 01/02/2011

9 10372223 HONDA ACCORD 2007 Air Bags WHEN TEMPERATURES ARE BELOW 20 DEGREES F MY AIR BAG WARNING LIGHT ON MY DASH IS ILLUMINATED. AFTER THE CAR WARMS UP THE LIGHT GOES OFF WHEN THE IGNITION SWITCH IS CYCLED. \*LN WHITEFISH BAY WI Failure Date: 12/15/2010

9 10349053 HONDA ACCORD 2007 Air Bags TL\*THE CONTACT OWNS A 2007 HONDA ACCORD. THE CONTACT STATED THAT WHILE HE WAS WAITING TO PULL ONTO THE HIGHWAY THE DRIVER SIDE AIR BAG ON THE DRIVERS SEAT AND THE WINDOW AIR BAG DEPLOYED. THE DRIVER MOMENTARILY LOST

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CONSCIOUSNESS. THE DRIVER WAS ABLE TO CONTINUE DRIVING THE VEHICLE TO THE DEALER. THE DEALER STATED THAT THE AIR BAG WAS NOT COVERED UNDER THE WARRANTY AND HE SHOULD CONTACT HIS INSURANCE COMPANY. THE INSURANCE COMPANY ALSO STATED THAT THERE WAS NOTHING THEY COULD DO. THE CURRENT AND FAILURE MILEAGES WERE 28,000. SELMA CA Failure Date: 07/15/2010

9 10334510 HONDA ACCORD 2007 Air Bags I WAS DRIVING MY 2007 HONDA ACCORD SEDAN APPROXIMATELY 30MPH ON A HIGHWAY SERVICE DRIVE WHEN MY PASSENGER SIDE CURTAIN AIRBAG (FRONT AND REAR) DEPLOYED WITHOUT ANY CAUSE. NO COLLISION OCCURRED AND THERE WERE NO PASSENGERS IN THE CAR. THERE WAS NO DAMAGE TO THE CAR EXCEPT WHAT WAS CAUSED BY THE AIRBAG DEPLOYMENT. I CONTACTED THE MICHIGAN STATE POLICE AND WAS TOLD BECAUSE THERE WAS NO COLLISION I DID NOT REQUIRE A POLICE REPORT AND AN OFFICER WAS NOT SENT TO THE SCENE. \*TR ROYAL OAK MI Failure Date: 06/01/2010

9 10327798 HONDA ACCORD 2007 Air Bags I WAS DRIVING MY 2007 HONDA ACCORD AND A PIECE OF DEBRIS WAS IN THE ROAD. SOMETHING HIT THE BOTTOM OF MY CAR AND CAUSED THE AIR BAGS TO DEPLOY ON THE PASSENGER SIDE FRONT AND BACK AND ALSO SEAT AIRBAG. THE AIRBAGS NEVER INFLATED, JUST DROPPED DOWN LIKE A CURTAIN AND ALL THE WRINKLES ARE STILL IN THERE. \*TR LAS VEGAS NV Failure Date: 04/24/2010

9 10436236 HONDA ACCORD 2007 Air Bags 2007 HONDA ACCORD EX-NAVIGATION. I HAVE OWNED THIS VEHICLE SINCE 2010 WITH 30K. THEY SHOULD BE MULTIPLE RECALLS ON THIS VEHICLE. IN 2 OCCASIONS ON THE HIGHWAY, I WAS UNABLE TO STOP THIS VEHICLE. I REAR ENDED ONE VEHICLE DOING 45 MPH WITHOUT THE AIRBAGS DEPLOYING. THE AIRBAG LIGHT STAYS ON WITH IT FLASHING. I HAD A COMPLETE BRAKE SYSTEM OVERHAUL. SECOND TIME, THE SAME THING HAPPENED. I PRESSED ON THE BRAKES AND IT TAKES SO LONG FOR THE VEHICLE TO RESPOND. DEALERSHIP TOLD ME THERE WAS NO ISSUE WITH THE AIRBAGS OR BRAKING SYSTEM. AFTER BOTH

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ACCIDENTS THE AIRBAG LIGHT FLASHES AND STAYS ON. ALSO THE SEAT BELTS STAY IN A LOCKED POSITION AND WON'T RETRACT. DEALERSHIP SAYS THE PISTON IN THE SEAT BELTS WERE BAD. I WAITED TO HAVE THEM FIXED. GOOD THING BECAUSE BOTH SEAT BELTS RETRACTED AFTER THREE WEEKS. SEPARATE ISSUE WITH THE SEALS ON THE OUTER DOORS. EVERY TIME IT RAINS I END UP WITH 3 INCHES OF WATER ON THE DRIVER SIDE REAR FLOOR. I HAD THE DEALERSHIP ALSO CHECK THIS. THEY SAID THEY FIXED THE PROBLEM. ALL PROBLEMS STILL OCCUR TO THIS DAY. I HAD OWNED HONDA ACCORDS ALL MY LIFE OF 48 YEARS. I HAVE MY DOUBTS OF EVER BUYING ANOTHER HONDA VEHICLE AFTER THIS AWFUL EXPERIENCE.

\*TR GUILFORD CT Failure Date: 04/15/2010

9 10328532 HONDA ACCORD 2007 Air Bags LETTER FROM CONGRESSMAN DEFAZIO ON BEHALF OF CONSTITUENT LEWIS MORTENSEN RE A DEFECT IN HONDA VEHICLES\*TGW THE CONSUMERS WIFE WAS DRIVING THE VEHICLE. SHE WAS WITHIN 5 FEET OF THE STOP SIGN, WITH THE INTENT TO MAKE A RIGHT TURN WHEN SHE WAS STRUCK HEAD-ON BY A 3/4 TON DODGE PICKUP. THE FORCE OF THE IMPACT PUSHED THE VEHICLE 65 FEET BACKWARDS. SHE SUFFERED A FRACTURED STERNUM AND A LACERATION ON HER LEFT LEG. THE DRIVERS SIDE AIR BAG FAILED TO DEPLOY DURING THE COLLISION. \*JB THE CONSUMER STATED SHE FOUND A MECHANIC WHO EXPLAINED TO THAT THE AIR BAG SENSORS WERE LOCATED BENEATH THE FRONT BUMPER. BUT, BECAUSE OF THE HEIGHT OF THE 3/4 TON PICKUP IT DIDN'T CONNECT THE AIR BAG SENSORS ON HER VEHICLE AND THEY WERE NOT PROGRAMMED TO DEPLOY. UPDATED 07/20/10.\*JB JUNCTION CITY OR Failure Date: 01/20/2010

9 10328534 HONDA ACCORD 2007 Air Bags LETTER FROM SENATOR MERKLEY ON BEHALF OF CONSTITUENT LEWIS MORTENSEN RE A DEFECT IN HONDA VEHICLES (RESPONSE DIRECTLY TO CONSTITUENT) NOTE DUPLICATE LETTER SENT TO SENATOR DEFAZIO \*TGW THE CONSUMERS WIFE WAS DRIVING THE VEHICLE. SHE WAS WITHIN 5 FEET OF THE STOP SIGN, WITH THE INTENT TO MAKE A RIGHT TURN WHEN SHE WAS STRUCK HEAD-ON BY A 3/4

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TON DODGE PICKUP. THE FORCE OF THE IMPACT PUSHED THE VEHICLE 65 FEET BACKWARDS. SHE SUFFERED A FRACTURED STERNUM AND A LACERATION ON HER LEFT LEG. THE DRIVERS SIDE AIR BAG FAILED TO DEPLOY DURING THE COLLISION. \*JB JUNCTION CITY OR

Failure Date: 01/20/2010

9 10299736 HONDA ACCORD 2007 Air Bags VEHICLE WAS IN AN ACCIDENT ON EB I-270 WHICH TOTALED THE CAR AND NO AIR BAGS DEPLOYED. TRAVEL SPEED WAS 60-65 MPH HITTING CONCRETE SIDE WALL OF FREEWAY ONCE IN FRONT AND ONCE IN BACK OF VEHICLE. DRIVER SLAMMED HEAD AGAINST DRIVER SIDE WINDOW AS A RESULT. \*TR

COLUMBUS OH Failure Date: 01/09/2010

9 10661137 HONDA ACCORD 2007 Air Bags VEHICLE SLIDE OVER TO HIT WITH ANOTHER VEHICLE AND AIR BAGS LAUNCHED. MY WIFE/PASSENGER HAS VERY BAD INJURIES AND HOSPITALIZED. BOTH LEGS BROKEN AND STILL SHE HAS PANIC ATTACKS AND OCCASIONALLY EXPERIENCES ANKLE PAINS FROM THE INJURIES CAUSED FROM THE INCIDENT. \*TR LEXINGTON

SC Failure Date: 12/25/2009

9 10289713 HONDA ACCORD 2007 Air Bags I JUST BOUGHT A USED HONDA ACCORD 2007 AND WHILE DRIVING IT BACK HOME THE SRS DRIVER AIRBAG LIGHT WENT ON AND HAS BEEN ON AND STAYS ON FROM NOW ON WHEN I START THE ENGINE IT GOES OF AND THEN COMES ON AND STAYS ON, THIS IS A SAFETY MATTER OF CONCERN FOR ME AS IF I GET INTO AN ACCIDENT THE AIRBAGS WON'T DEPLOY AND I REALLY CANT AFFORD TO GET THIS FIXED AS I HAVE READ THAT HONDA CHARGES 800 DOLLARS TO FIX IT. PLEASE DO SOMETHING ABOUT IT. THANKS. \*TR RICHMOND

HEIGHTS OH Failure Date: 10/24/2009

9 10291487 HONDA ACCORD 2007 Air Bags WHILE PARKING MY CAR IN MY GARAGE, I HAD PUT IT IN PARK AND TOOK MY FOOT OF THE BRAKE PEDAL, MY 2007 HONDA ACCORD SEDAN LUNGED FORWARD HITTING MY DRYWALL, SOLAR WATER HEATER, WASHER AND DRYER THEN IT JUMPED BACK AND

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STOPPED. I WAS SO STUNNED AS I DIDN'T KNOW WHAT WAS HAPPENING HERE. INSTANTLY THE CAR DECIDED TO GO IN REVERSE AT AN ACCELERATED RATE DOWN THE HILL OF MY DRIVEWAY HITTING THE CONCRETE SIDE OF MY NEIGHBOR'S GARAGE, THEIR CAR AND BOUNCED FORWARD UP THE HILL TO HIT MY HOUSE AGAIN AND STOPPED AT THE CREST OF THE HILL. THE CAR IS TOTALED. STATE FARM INSURANCE HIRED AN INVESTIGATOR SEA THAT DECIDED THAT THERE ARE NO DEFICIENCIES YET THEY FAILED TO LOOK AT THE TRANSMISSION, ELECTRONIC CONTROL MODULE, POWERTRAIN ONLY REVIEWED THE BRAKES, TIRES, THROTTLE. CAN YOU HELP ME. AFTER REVIEWING AN ARTICLE OF THE TOYOTAS AND HOW THEY AND OTHER MANUFACTURERS HAVE GONE TO A NEW ELECTRONIC THROTTLE CONTROL MODULE WHICH HAS RESULTED IN THE SAME TYPE OF PROBLEM, I ACCELERATED AS MY FOOT WAS ON THE BRAKE THE WHOLE TIME AND THE SHIFT GEAR WAS IN PARK. THIS NEEDS TO BE INVESTIGATED FURTHER . POSSIBLE NEW RECALL. THERE ARE SEVERAL OTHER INCIDENTS LISTED ON THE HONDA MALFUNCTIONS COMPLAINT PAGE UNDER 2007 HONDA ACCORDS WITH THE SAME TYPE OF PROBLEMS, CARS BEING TOTALED AND WHAT RECOURSE DO WE HAVE AS CONSUMERS? OBVIOUSLY STATE FARM ISN'T GOING TO PURSUE IT WITH HONDA JUST CHARGE TO ME AS AN ACCIDENT AND PROBABLY DROP ME AND RAISE MY RATES SKY HIGH. I NEED HELP ON HOW TO PURSUE THIS FURTHER. \$10,000 DAMAGE TO MY HOUSE, CAR TOTALED @ \$18,000+, AND \$19,000+ DAMAGE TO MY NEIGHBOR'S HOUSE. LUCKILY NO CHILDREN WERE OUT AND NO DEATHS OCCURRED AS A RESULT OF THIS. THE ONLY AIR BAG THAT DEPLOYED WERE THE SIDE CURTAINS NOT THE DRIVER'S SIDE EITHER. \*TR TAMPA FL Failure Date: 09/15/2009

9 10606685 HONDA ACCORD 2007 Air Bags MY HUSBAND AND I WERE HIT BY A DRIVER WHO WENT THRU A RED ARROW. THE AIR BAGS DID NOT DEPLOY EVEN THOUGH THE CAR WAS HIT ON DRIVERS SIDE FROM THE HEAD LIGHT PAST THE REAR DOOR. BOTH THE WINDOWS WERE BROKEN ON DRIVER'S SIDE THERE WAS GLASS EVERYWHERE, DAMAGE WAS EXTENSIVE. THE DRIVER'S AND FRONT PASSENGERS DUAL-STAGE AIRBAGS, DRIVER'S AND FRONT PASSENGERS SIDE AIRBAGS AND SIDE CURTAIN AIRBAGS DID NOT



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DEPLOYED. THE SEAT BELT ON PASSENGER SIDE DID NOT TIGHTEN UP WENT PASSENGER WAS THRUST FORWARD. THE MAGNITUDE AND FORCE OF THE CRASH CAUSED ABRUPT JERKING TO OUR HEADS AND NECKS. THE RANGE OF MOTION IN MY NECK IS VERY LIMITED I CANNOT TURN HEAD TO SEE BLIND SPOTS OR BACK OUT OF PARKING SPOTS WHEN DRIVING. WE BOTH HAVE DISC PROBLEMS TO OUR BACK AND NECK CAUSING US DIFFICULTY WHEN WALKING, STANDING OR SITTING AND IN OUR EVERY DAY LIVING. IF THE AIRBAGS DEPLOYED OUR INJURIES WOULD NOT HAVE BEEN SO EXTENSIVE AND OUR LIVES WOULD BE BETTER. THE CAR WAS REPAIRED USING SOME USED PARTS COSTING \$12,000.00 TO REPAIR. I FEEL THIS CAR IS UNSAFE. SIX AIRBAGS DID NOT DEPLOY IN A MAJOR CAR CRASH AND SOMEONE COULD BE DRIVING THIS CAR TODAY. WE BOUGHT THIS HONDA BECAUSE OF ALL THE SAFETY FEATURES BUT THEY FAILED TO WORK. \*TR LAGUNA WOODS

CA Failure Date: 07/07/2009

9 10760089 HONDA ACCORD 2007 Air Bags THE CAR SWIRLED ON BLACK ICE AND HAD A SUBSTANTIAL DAMAGE ON SIDE WHEN IT HIT A TREE ON THE RAMP. WHEN CAR WAS REPAIRED THE TECHNICIAN SAID THEY HAD TO REPLACE THE CONTROL MODULE OF THE AIR BAG AS IT HAD BURNT OUT. THEY WERE NOT SURE IF THE AIR BAG SHOULD HAVE DEPLOYED OR DID NOT BECAUSE OF THIS FAILURE. HAVING READ THE RECALL FOR 2008 ACCORD FOR A SIMILAR ISSUE, I REMEMBERED ABOUT THIS INCIDENT AND THOUGHT I WILL BRING IT FORWARD INCASE THERE ARE ANY 2007 ACCORDS AS WELL THAT SHOULD BE LOOKED AT. MECHANICSBURG PA Failure Date: 02/20/2009

9 10256574 HONDA ACCORD 2007 Air Bags I WAS DRIVING DOWN 95N INTERSTATE HIGHWAY IN MY 2007 HONDA ACCORD WHEN ALL OF A SUDDEN MY SIDE AIRBAG CURTAIN DEPLOYED ON THE PASSENGER SIDE. AT THE TIME I THOUGHT THAT I WAS IN THE MIDDLE OF A CAR CRASH OR SOMETHING FLEW OFF OF A TRUCK THAT SMASHED INTO MY SIDE WINDOWS BUT WHEN I TURNED TO SEE, ALL I SAW WAS MY SIDE AIRBAG CURTAIN HANGING DOWN. THE SOUND ALONE SCARED ME HALF TO DEATH IT WAS THE LOUDEST

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POPPING SOUND I HAVE EVER HEARD! I SOMEHOW MADE MY WAY TO THE BREAKDOWN LANE TO CALM MY NERVOUS AN TRY TO FIGURE OUT WHAT HAPPENED. WHEN I HAD THE CHANCE TO GET OUT AN LOOK @ MY CAR I NOTICED THERE WAS NO SIGN OF IMPACT (NO DENTS, ETC.) I CALLED THE DEALERSHIP THAT I PURCHASED MY CAR FROM AND EXPLAINED WHAT HAPPENED AN THEY SAID THEY HAVE NEVER HEARD OF SUCH A THING HAPPENING AN IF I HAD REPLACED ANYTHING ON MY CAR.. IT'S A BRAN NEW CAR 1 1/2 YRS OLD, OTHER THAN OIL CHANGES NOTHING HAS BEEN REPLACED. THANK GOD NO ONE WAS IN MY PASSENGER SIDE SEAT WHICH DOESN'T EXPLAIN WHY THE AIRBAGS WERE ON IN THE 1ST PL ACE. AND THANK GOD I DIDN'T CRASH DUE TO THE HORRIFYING SOUND AND BEING SCARED TO DEATH! MY EARS WERE RINGING FOR A GOOD HOUR AFTER IT DEPLOYED. HONDA STATED THAT I MUST HAVE RAN SOMETHING OVER. THEY PUT MY CAR ON A LIFT AN SAID THERE WAS A HOLE ON THE FLOOR OF MY CAR WHICH WOULD HAVE TRIGGERED THE SENSOR WHICH THEN SET THE AIRBAG OFF. I KNOW I DIDN'T RUN ANYTHING OVER... I WAS JUST DRIVING DOWN THE INTERSTATE. THEY THEN SAID THAT THE SLIGHTEST IMPACT WOULD SET THE SENSOR'S OFF. SO NOW MY CAR IS IN A SHOP AFTER HAVING NO CAR FOR 2WKS. AND I'M PAYING OVER A \$1000 TO GET IT REPAIRED. HONDA HAS NOT BEEN HELPFUL IN THIS WHOLE ORDEAL. PRETTY MUCH WHAT I GOT OUT OF WHAT THEY SAID IS THAT ANYTIME THAT I RUN OVER ANY DEBRIS IN THE ROAD THAT I NOW HAVE TO WORRY ABOUT MY SENSOR'S SETTING MY AIRBAGS OFF. IF THEIR SENSOR'S ARE SO SENSITIVE THEN THIS CAN BE AN ONGOING ISSUE AND IF IT HAPPENS TO SOMEONE ELSE THE OUTCOME COULD BE ALOT WORSE.... \*TR UXBRIDGE MA Failure Date: 01/19/2009

9 10261609 HONDA ACCORD 2007 Air Bags I AM CONCERNED THAT HONDA HAS USED SUBSTANDARD BRAKE ROTORS AND FAULTY AIRBAG EQUIPMENT ON SOME OF THEIR MODELS. I OWNED A 2007 HONDA ACCORD LX THAT REQUIRED REPLACEMENT OF AIRBAG COMPONENTS WITHIN TWO YEARS OF PURCHASE(THE CAR WAS NEW AT PURCHASE IN 2007). IT ALSO DEVELOPED FAULTY BRAKING IN THE FORM OF VIBRATION AND EXCESSIVE STOPPING DISTANCES WITHIN 18 MONTHS OF PURCHASE--THIS WAS UNDER

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MILD DRIVING CONDITIONS. I HAVE BEEN TOLD BY HONDA THAT IT IS COMMON FOR THEIR BRAKE ROTORS TO NEED TURNING WITHIN TWO YEARS OF SERVICE, WHICH, BASED ON MY EXPERIENCE WITH VEHICLES, WOULD CONSTITUTE A MARGINALLY SOUND BRAKE ROTOR. SUBSTANDARD BRAKING EQUIPMENT COUPLED WITH QUESTIONABLE AIRBAG COMPONENTS COULD LEAD TO CATASTROPHIC CONSEQUENCES IN THE EVENT OF AN INCURSION OR NEAR-INCURSION. \*TR EVANS GA Failure Date: 01/01/2009

9 10251485 HONDA ACCORD 2007 Air Bags TL\*THE CONTACT OWNS A 2007 HONDA ACCORD. WHILE DRIVING 30 MPH, ANOTHER VEHICLE CRASHED INTO THE FRONT END OF THE CONTACT'S VEHICLE. THE AIR BAGS FAILED TO DEPLOY. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED TO AN AUTO BODY SHOP AND IS CURRENTLY BEING REPAIRED. THE DEALER WAS NOTIFIED, BUT WOULD NOT ASSIST BECAUSE THE VEHICLE WAS NOT BROUGHT TO THEIR BODY SHOP. THE CONTACT SUSTAINED MINOR INJURIES SUCH AS BRUISES ON THE KNEE AND HEAD DUE TO STRIKING THE STEERING WHEEL. A POLICE REPORT WAS FILED. THE FAILURE AND CURRENT MILEAGES WERE 16,000. HOCKESSINDE Failure Date: 12/05/2008

9 10244238 HONDA ACCORD 2007 Air Bags TL\*THE CONTACT OWNS A 2007 HONDA ACCORD. WHILE DRIVING APPROXIMATELY 45 MPH, THE CONTACT REAR ENDED THE PRECEDING VEHICLE. THE AIR BAGS FAILED TO DEPLOY. HE WAS INVOLVED IN A FOUR VEHICLE CRASH. THERE WERE NO WARNING LIGHTS ILLUMINATED ON THE INSTRUMENT PANEL. THE VEHICLE WAS TOWED TO A COLLISION CENTER. THE POLICE AND AMBULANCE WERE CALLED TO THE SCENE AND A POLICE REPORT WAS FILED. THE CONTACT SUSTAINED MINOR INJURIES AND BOTH VEHICLES WERE DAMAGED. HE WAS CONCERNED OF THE SAFETY RISK INVOLVED. THE FAILURE AND CURRENT MILEAGES WERE UNAVAILABLE. BROOKLYN NY Failure Date: 10/02/2008

9 10233759 HONDA ACCORD 2007 Air Bags TL\*THE CONTACT OWNS A 2007 HONDA ACCORD. WHILE DRIVING APPROXIMATELY 65 MPH, THE VEHICLE

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SWAYED ACROSS THE HIGHWAY TO AVOID STRIKING AN ANIMAL. THE VEHICLE ROLLED OVER TWICE BEFORE CRASHING INTO A CHAIN LINK FENCE. THE AIR BAGS FAILED TO DEPLOY, BUT THE CONTACT WAS NOT INJURED. THE FIRE AND POLICE DEPARTMENTS ARRIVED AT THE SCENE. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED TO AN AUTHORIZED DEALER. THE INSURANCE COMPANY STATED THAT THE VEHICLE WAS DESTROYED. THE FAILURE MILEAGE WAS 20,000. SHAFER CA Failure Date: 07/01/2008

9 10233887 HONDA ACCORD 2007 Air Bags MULTIPLE ELECTRICAL DIFFICULTIES VEHICLE HAS BEEN AT THE DEALERSHIP ON 2 SEPARATE OCCASIONS DUE TO SPORADIC WORKING OF THE POWER DOOR LOCKS AND KEYLESS ENTRY SYSTEM. THEY STILL HAVE NOT FOUND THE ISSUE. IT IS WORSE WHEN IT IS HUMID AND/OR RAINS. DURING THE WINTER MONTHS OF 2007/2008; THE STEREO'S LCD WENT WARPED AND THE WHOLE STEREO HAD TO BE REPLACED. ON MEMORIAL DAY 2008; THE DRIVERS SIDE SEAT CAUGHT FIRE WHILE I WAS SITTING IN IT PARKED WAITING ON MY CHILDREN TO COME OUT OF A THEME PARK. MY HUSBAND BURNED HIS HAND TRYING TO PUT OUT THE FIRE; AND WAS OUT OF WORK FOR ABOUT 2-WEEKS DUE TO THE BURN. THE DEALERSHIP AND HONDA REFUSED TO TAKE RESPONSIBILITY FOR THIS FIRE; WHICH STARTED INSIDE THE SEAT DUE TO THE ELECTRONIC SEATS AND/OR HEATED LEATHER SEATS, AS DETERMINED BY THE INSURANCE COMPANY APPRAISER. THE SEAT HAD TO BE REPLACED, THE ELECTRONIC SEAT COMPONENTS, HEATED LEATHER SEAT COMPONENTS, PART OF THE CENTER CONSOLE, AND THE CARPETING AND FLOOR MATS. WE GOT THE CAR BACK ON JULY 3. ON MONDAY, JULY 7; MY HUSBAND TOOK THE CAR TO HAVE IT INSPECTED (AT THE DEALERSHIP); SINCE THE STATE INSPECTION WAS PAST DUE. THEY REJECTED THE INSPECTION STATING THAT THE ELECTRONIC SYSTEM IS NOT RECOGNIZING THE SEAT BELTS. THEY LATER CHANGED THEIR TUNE WHEN I CALLED THEM AND ARE NOW TRYING TO SAY IT WASN'T THAT IT WAS THE AIRBAG WASN'T HOOKED UP; AND THEY COULD FIX IT. I KNOW THEY ARE LYING, AND THEY ARE TRYING TO COVER THEIR TRACKS AS THIS I AM SURE IS JUST ANOTHER ELECTRICAL ISSUE IN MY CAR. I AM AT MY WITS END

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ON WHAT TO DO WITH THIS CAR. I CAN'T AFFORD TO TRADE IT IN, I HAVE SPENT OVER \$1000 ON RENTAL CARS WAITING FOR IT TO BE REPAIRED, AND NOW THIS. ALSO, THE POWER DOOR LOCKS STILL DO NOT WORK. \*TR

GLOUCESTER VA Failure Date: 05/26/2008

9 10227506 HONDA ACCORD 2007 Air Bags WE WERE DRIVING ON HIGHWAY 75 IN RICHARDSON, TX ON 4/23/08 ABOUT 9PM ON A STORMY NIGHT WITH A LOT OF LIGHTNING AND RAIN AND THE PASSENGER SIDE AIR BAG AND PASSENGER SIDE CURTAIN AIRBAGS CAME OUT WITH A VERY LOUD GUN SHOT LIKE SOUND BUT DID NOT FULLY INFLATE. MY WIFE AND I WERE TRYING TO FIGURE OUT WHAT HAPPENED TO CAUSE THEM TO DO THAT SO WE SLOWED DOWN AND PULLED OVER TO THE SIDE OF THE HIGHWAY. WE THOUGHT WE HAD BEEN SHOT AT OR SOMETHING WAS THROWN AT THE CAR BECAUSE WE WERE NOT HIT BY ANOTHER AUTO. I GOT OUT AND LOOKED THE CAR OVER AND FOUND NO REASON FOR THE AIRBAGS AND CURTAIN TO DO THAT. MY WIFE WAS THOROUGHLY SHAKEN AND IS STILL "GUN SHY" SO TO SPEAK TODAY RIDING IN ANY VEHICLE. WE STARTED TO GET BACK ON THE HIGHWAY AND A FEW CAR LENGTHS DOWN THE ROAD REALIZED THAT WE ALSO HAD A FLAT ON THE FRONT RIGHT TIRE. HONDA SAYS WE RAN OVER SOMETHING THAT CAUSED THE AIRBAGS TO DEPLOY AND THAT IT WAS AN INSURANCE ISSUE SINCE WE COINCIDENTALLY HAD A FLAT AFTER THE AIRBAGS PARTIALLY DEPLOYED. WE OBVIOUSLY DID RUN OVER SOMETHING TO CUT THE TIRE BUT NO REASON TO MAKE THE AIRBAGS PARTIALLY DEPLOY AND WE CERTAINLY NEVER EXPECTED SIDE IMPACT AIR CURTAINS AND AIRBAGS TO DEPLOY EVEN IF WE RAN OVER SOMETHING. THE HONDA SERVICEMAN SAID WHATEVER WE HIT RAISED THE BACK FLOORBOARD 2 INCHES - WE THINK IN THAT CAR THAT LOW TO THE GROUND THAT WE WOULD HAVE HEARD IT HIT AND/OR FELT IT HIT IF IT DID THAT MUCH DAMAGE. WE HAVE HAD THE CAR SINCE LAST SEPTEMBER AND HAVE NOT HAD ONE COMPLAINT AND THE OUTSIDE OF THE CAR IS JUST LIKE BRAND NEW - NOT EVEN A SCRATCH ON IT. WE HAVE PICTURES OF THE CAR WITH THE DEFECTED AIRBAGS AND CURTAIN SHOWN WITH AN "UNDAMAGED" BODY. THE AIR CURTAIN YOU CAN TELL NEVER INFLATED - LOOKS LIKE NEW WITH

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ALL THE WRINKLES AND FOLDS. IT NEVER HIT MY WIFE AT ALL. WE SURELY THOUGHT HONDA WOULD HAVE STOOD BEHIND THEIR PRODUCTS BETTER THAN THIS. \*TR FERRIS TX Failure Date: 04/23/2008

9 10224032 HONDA ACCORD 2007 Air Bags I WAS INVOLVED IN A MOTOR VEHICLE ACCIDENT IN WHICH MY 2007 HONDA ACCORD WAS HIT ON THE DRIVERS SIDE AT APPROX TWENTY MILES PER HOUR. THE SIDE IMPACT AIR BAGS DID NOT DEPLOY. THE POINT OF IMPACT WAS ON THE DRIVERS SIDE DOOR. \*TR FRANKLIN SQUARE NY Failure Date: 04/06/2008

9 10215463 HONDA ACCORD 2007 Air Bags WHILE MY 2007 HONDA ACCORD WAS STOPPED IN TRAFFIC, IT WAS HIT IN THE REAR BY A CAR MOVING AT A HIGH RATE OF SPEED. DAMAGE TO MY CAR WAS EXTENSIVE, AND BOTH I AND THE DRIVER OF THE OTHER CAR WERE INJURED. I LOST CONSCIOUSNESS AND SUFFERED A CONCUSSION. I AND THE OTHER DRIVER WERE TRANSPORTED TO THE HOSPITAL BY AMBULANCE. IN MY CAR, THE FRONT, SIDE AND CURTAIN AIR BAGS FAILED TO DEPLOY. THE SEAT BELT PRE-TENSIONERS PROBABLY DID NOT WORK BECAUSE I HIT MY HEAD ON THE STEERING WHEEL WITH SUFFICIENT FORCE TO LOSE CONSCIOUSNESS. I REPORTED THIS TO THE LOCAL HONDA DEALER WHERE MY CAR IS BEING REPAIRED, AND I REQUESTED THAT THE DEALER INFORM THE HONDA ZONE REPRESENTATIVE. MY INSURANCE COMPANY INSISTS THAT MY CAR IS REPAIRABLE, BUT I HAVE LOST TOTAL CONFIDENCE IN THE SAFETY SYSTEMS OF THIS CAR. \*TR COLUMBIA MD Failure Date: 01/07/2008

9 10211279 HONDA ACCORD 2007 Air Bags MY NEW CAR WAS TOTALED IN A CAR ACCIDENT REAR ENDED AND SMASHED INTO A CAR IN FRONT, AIR BAGS DIDN'T DEPLOY 2 SETTING A LOW AND HIGH. \*TR HERCULES CA Failure Date: 07/11/2007

9 10189620 HONDA ACCORD 2007 Air Bags TL\*THE CONTACT OWNS A 2007 HONDA ACCORD. THE CONTACT DEPRESSED THE ACCELERATOR SLIGHTLY AND THE PEDAL BECAME STUCK. THE CONTACT'S VEHICLE SPED AROUND AND CRASHED INTO A PARKED VEHICLE. THE CONTACT DEPRESSED

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THE BRAKE PEDAL, BUT THE VEHICLE FAILED TO DECELERATE OR STOP. SHE CONTINUED TO APPLY THE BRAKES AND THE VEHICLE STOPPED ABRUPTLY. THE DEALER WAS CONTACTED REGARDING THIS FAILURE. THE CURRENT AND FAILURE MILEAGES WERE 2,800. \*AK THE CONSUMER STATED THE AIR BAGS DIDN'T DEPLOY. UPDATED 06/08/07. \*JB KNOXVILLE TN Failure Date: 05/01/2007

9 10183036 HONDA ACCORD 2007 Air Bags BRAND NEW 2007 HONDA ACCORD LX PURCHASED THE CAR ON FEBRUARY 16, 2007. ON FEBRUARY 19, I STARTED THE CAR AND THE SRS INDICATOR LAMP STAYED LIT THE ENTIRE TIME THE CAR WAS OPERATING. EACH TIME I STARTED THE CAR LATER ON THAT DAY, THE SRS LAMP DID NOT STAY ON AFTER THE INITIAL START-UP. ON FEBRUARY 20, I DROVE TO WORK AND DID NOT HAVE A PROBLEM WITH THE LIGHT STAYING ON, BUT LATER IN THE DAY WHEN I STARTED THE CAR THE SRS LAMP CAME ON AND STAYED ON THE ENTIRE TIME I DROVE IT. THE CAR HAS A TOTAL OF 150 MILES AND ALREADY AM HAVING SRS SENSOR GLITCHES. \*NM NORTH CHATHAM MA Failure Date: 02/20/2007