

NHTSA Consumer Complaints as of February 13, 2016

11 10818144 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. EVERY TIME THE CONTACT REMOVED HER FOOT FROM THE BRAKE PEDAL, THE VEHICLE ACCELERATED INDEPENDENTLY. WHEN THE VEHICLE WAS PARKED, IT ACCELERATED AND MADE AN ABNORMAL NOISE. THE VEHICLE WAS TAKEN TO A DEALER WHERE THE FAILURE WAS UNDETERMINED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 54,900. RENONV Failure Date: 12/21/2015

11 10780279 TOYOTA COROLLA 2010 Speed Control I WAS DRIVING 99 SOUTH IN SOUTH SACRAMENTO LAST AUG 21 2015, AT AROUND 2 PM. MY LT FOOT WAS ON THE BRAKE AS I STOPPED TO GLANCE AT MY BLIND SPOT ON MY RT SIDE SO I CAN TAKE HWY 50 TOWARD LAKE TAHOE, WHEN I TURNED MY HEAD TO THE FRONT, I NOTICED MY CAR WAS MOVING FORWARD ON IT'S OWN, SO I PRESSED THE BRAKES ALL THE WAY DOWN AND I LOST CONTROL OF THE CAR, I FELT THE BRAKE STUCKED TO THE FLOOR AND THE ONLY REASON THE CAR STOPPED IS BECAUSE I WAS ON BUMPER TO BUMPER TRAFFIC AND MY CAR HIT THE CAR INFRONT OF ME. MY CAR HAD ONLY HAD 47000 MILES ON IT. 2 WEEKS PRIOR TO THAT I TOOK MY CAR TO THE DEALER FOR OIL CHANGE AND HE SAID I NEED NEW FRONT BRAKES ON THE NEXT OIL CHANGE. AS A RESULT OF THE ACCIDENT, MY CAR IS TOTALLED. FORTUNATELY NO ONE WAS INJURED! THE POLICEMAN TOOK REPORT. I CALLED TOYOTA CUSTOMER SERVICE IN TORRANCE AND SHE SUGGESTED TO INSPECT THE " BLACK BOX " OR EDR OF THE CAR THEN SHE ASKED ME WHAT I WANT FROM TOYOTA! AFTER THE ACCIDENT, I FOUND OUT THAT THERE WERE LOTS OF RECALLS ON TOYOTA MATRIX UP TO 2012 BUT I NEVER RECEIVED ANY NOTICE FROM THE MAIL NOR THE DEALER FIX THE RECALL WHENEVER I TAKE MY CAR FOR OIL CHANGE! NEWARK CA Failure Date: 08/21/2015

11 10816334 TOYOTA COROLLA 2010 Speed Control WHEN APPLYING THE BRAKES, MY CAR WILL REV UP. ESPECIALLY WHEN I'M GOING DOWN HILL. ANOTHER CONCERN IS THAT MY CAR WILL MAKE A 2-3 SECOND RATTLING NOISE UPON STARTING UP. IT ONLY MAKES THIS NOISE ONCE IN A WHILE AND

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IT IS COMING FROM THE ENGINE. ANOTHER ISSUE I'M HAVING IS THE CAR'S CHECK ENGINE LIGHT, TRACK LIGHT AND VSC OFF LIGHT COMING ON SIMULTANEOUSLY ON ANY RAINY DAY AND STAYING ON FOR SEVERAL DAYS AFTER IT HAS STOPPED RAINING. I AVOID DRIVING AT FAST SPEEDS WHEN ITS RAINY BECAUSE OBVIOUSLY THE CAR IS VERY UNSTABLE. MY DRIVER SIDE WINDOW WONT OPEN OR CLOSE AND VERY COLD DAYS AND OTHER DAYS IT MAKES A WEIRD NOISE. I JUST BOUGHT THIS CAR USED AND IT HAS ABOUT 79K MILES ON IT.                   AUSTIN       TX       Failure Date: 08/01/2015

11    10746180    TOYOTA COROLLA 2010 Speed Control        VEHICLE  
ACCELERATED AT A HIGH SPEED AND CAUSED A CRASH TO STOP THE VEHICLE INTO A BRICK WALL. NOTIFICATION OF RECALL ON THE VEHICLE WAS NEVER RECEIVED.                   WINFIELD    IL       Failure Date: 07/30/2015

11    10734648    TOYOTA COROLLA 2010 Speed Control        TL\* THE CONTACT  
OWNS A 2010 TOYOTA COROLLA. WHILE ENTERING THE GARAGE, THE VEHICLE ACCELERATED WITHOUT WARNING AND PULLED TO THE SIDE. AS A RESULT, THE CONTACT CRASHED INTO THE SIDE OF THE GARAGE. THE AIR BAGS FAILED TO DEPLOY. THERE WERE NO INJURIES. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 46,281.                   PASO ROBLES  
CA       Failure Date: 06/16/2015

11    10722452    TOYOTA COROLLA 2010 Speed Control        INSPECTION BY  
AUTO REPAIR FACILITY (BROOKHAVEN AUTOMOTIVE, NORMAN OKLAHOMA) REVEALED DRIVER AND PASSENGER AIR BAGS WERE NOT WORKING, ALONG WITH HORN AND SPEED CONTROL UNIT. CLOCK SPRING AND SPIRAL CABLE KIT FOUND INOPERATIVE AND REPLACED BY FACILITY AT COST OF \$339 (PARTS & LABOR) TO CONSUMER. THE SPIRAL CABLE UNIT WAS SUBJECT PREVIOUSLY TO RECALL AND WAS SO REPLACED AT NO CHARGE BY FOWLER TOYOTA, NORMAN OKLAHOMA, ON 12/02/14.    SHOULDN'T THESE SAFETY DEFECTS BE COVERED BY THE MANUFACTURER? ESPECIALLY THE SPIRAL CABLE UNIT THAT WAS JUST REPLACED UNDER RECALL ON 12/02/14? [XXX]

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INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT  
(FOIA), 5 U.S.C. 552(B)(6). \*TR DAVISCA Failure Date: 05/07/2015

11 10713669 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT  
OWNS A 2010 TOYOTA COROLLA. WHILE DRIVING 55 MPH, THE VEHICLE  
SUDDENLY BEGAN TO REV AND INDEPENDENTLY ACCELERATED TO  
APPROXIMATELY 60 MPH. THE CONTACT ATTEMPTED TO SLOW DOWN, BUT THE  
VEHICLE CONTINUED TO ACCELERATE INDEPENDENTLY. THE VEHICLE  
WAS NOT DIAGNOSED. THE MANUFACTURER WAS MADE AWARE OF THE  
FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS  
110,000. SEAGROVE NC Failure Date: 04/28/2015

11 10733136 TOYOTA COROLLA 2010 Speed Control TRAVELED  
APPROXIMATELY 80 MILES ROUND TRIP. PULLED INTO DRIVEWAY OF  
PASSENGER AND STOPPED. CAR WAS IDLING THEN SUDDENLY SURGED  
FORWARD. HAD TO STOMP ON BRAKE HARD, BUT STILL HIT GARAGE DOOR  
CAUSING DAMAGE. THIS WAS THE THIRD INCIDENT WITH MY CAR AND I AM  
NOW AFRAID TO DRIVE IT. SECOND INCIDENT OCCURRED WHEN I SLOWED AT A  
STOP LIGHT WHICH WAS GREEN PREPARING TO TURN RIGHT. THE CAR  
SUDDENLY ACCELERATED AND I STOOD ON THE BRAKE AS I TURNED THE  
CORNER. THE CAR SOUNDED LIKE ALL THE BOLTS AND MOTOR WERE FALLING  
OUT BEFORE IT RIGHTED ITSELF. THIS COULD HAVE BEEN A VERY SERIOUS  
ACCIDENT. WINDOM MN Failure Date: 04/21/2015

11 10669935 TOYOTA COROLLA 2010 Speed Control THE CAR WAS  
PARKED IN THE GARAGE. IT WAS RUNNING IN PARK WITH THE EMERGENCY  
BRAKE ON. MY WIFE PUT HER FOOT ON THE BRAKE AND RELEASED THE  
EMERGENCY BRAKE. AT THE SAME TIME SHE RELEASED THE EMERGENCY  
BRAKE THE ENGINE REVVED UP DRAMATICALLY. THE RPM'S INCREASED AS IF  
SHE HAD THE ACCELERATOR PEDAL TO THE FLOOR. IT KEPT THAT UP UNTIL  
SHE SHUT OFF THE ENGINE. \*TR BELGRADE MT Failure Date:  
01/04/2015

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11 10669180 TOYOTA COROLLA 2010 Speed Control I WAS STARTING TO BACK OUT OF A DIAGONAL PARKING SPACE AND SUDDENLY THE CAR RAPIDLY ACCELERATED AND BACKED ACROSS TWO LANES OF DOWNTOWN BUSINESS TRAFFIC COLLIDING WITH A VEHICLE PARKED DIAGONALLY ACROSS THE STREET. WHEN MY VEHICLE STARTED ACCELERATING I STOMPED ON MY BRAKE BUT THE CAR DID NOT STOP UNTIL IT HIT THE OTHER VEHICLE. I BELIEVE THIS IS AN INCIDENT OF "UNINTENDED LOW-SPEED SURGING" AS REPORTED ON THE INTERNET AND UNDER NHTSA ACTION NUMBER DP14003. \*JS DAVISCA Failure Date: 12/26/2014

11 10683348 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE AT A STOP LIGHT, THE BRAKE PEDAL WAS DEPRESSED, BUT THE VEHICLE ACCELERATED INDEPENDENTLY. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC. THE MECHANIC WAS UNABLE TO DIAGNOSE OR REPAIR THE VEHICLE. THE FAILURE RECURRED ON NUMEROUS OCCASIONS. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 60,000. FAIR OAKS CA  
Failure Date: 12/15/2014

11 10640075 TOYOTA COROLLA 2010 Speed Control ENTERED HEAD IN PARKING SPOT IN ENCLOSED PUBLIC GARAGE, CAR WAS POSITIONED CROOKED WITHIN LINES, BACKED UP MINIMAL FEET TO CORRECT TO A PARALLEL POSITION, PUT IN DRIVE (FOOT ON BRAKE) CAR LURCHED FORWARD VIOLENTLY PERHAPS 5 TO 6 FEET INTO A BRAIDED RESTRAINING CABLE AT THE FRONT OF THE SPACE. FRONT END DAMAGE TO BODY, HEADLIGHT, JAMMED PASSENGER DOOR, FRONT OF HOOD, POSSIBLE RADIATOR AND/OR A/C CONDENSER. REPAIRS ARE BEGINNING AT TOYOTA COLLISION CENTER, 410-525-1000, 15001 S.CATON AVE. HALETHORPE (BALTIMORE) MARYLAND . ESTIMATE IS \$3500 - MY SHARE \$1000 DEDUCTIBLE WITH LIBERTY MUTUAL. FLOOR MAT RECALL HAS BEEN DONE AND FIX WAS COMPLETED, HAVE NOT BEEN NOTIFIED YET RE STEERING COLUMN CABLE REPAIR. A CHECK ON THE NHTSA WEBSITE OF MY SERIAL NUMBER DOES NOT INCLUDE THIS CAR IN THE ACCELERATION ISSUE. IF NOTHING ELSE, I

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WOULD LIKE TO HAVE THE GAS PEDAL CORRECTION IN THIS RECALL TO BE DONE ON MY CAR ANYWAY, EVEN THOUGH IT DOES NOT SHOW IN YOUR RECALL LISTING - CAN THIS BE DONE?? CAN YOU REQUEST THIS OF MY DEALER - RUSSEL TOYOTA 6324 BALTIMORE NATIONAL PIKE (410-788-8400) - BALTIMORE, MD?? OTHERWISE, I WILL BE SCARED THAT THIS COULD OCCUR AGAIN AT ANY TIME!! \*TR FULTON MD Failure Date: 09/24/2014

11 10643284 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE APPROACHING A STOP LIGHT, THE VEHICLE ACCELERATED WHEN THE BRAKE PEDAL WAS DEPRESSED. THE CONTACT CRASHED THE VEHICLE INTO A FIRE HYDRANT. THE AIR BAGS FAILED TO DEPLOY. A POLICE REPORT WAS FILED. THE CONTACT SUSTAINED A BRUISED KNEE AND THE FRONT PASSENGER'S FORTH VERTEBRAE IN THE NECK COLLAPSED, WHICH REQUIRED MEDICAL ATTENTION. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE SPEED WAS UNKNOWN. THE APPROXIMATE FAILURE MILEAGE WAS 40,000. TOLEDO OH Failure Date: 09/11/2014

11 10637908 TOYOTA COROLLA 2010 Speed Control THIS IS A PETITION FOR AN INVESTIGATION INTO LOW-SPEED SURGING IN THE 2006-2010 TOYOTA COROLLA WITH ETCS-I, IN WHICH THE BRAKES FAIL TO STOP THE VEHICLE IN TIME TO PREVENT A CRASH. THIS REQUEST IS BASED ON FIRST-HAND EXPERIENCE IN WHICH MULTIPLE LOW-SPEED SURGE EVENTS THAT OCCURRED WHILE DRIVING OUR 2010 COROLLA. THE LATEST INCIDENT RESULTED IN A CRASH ON JUNE 8, 2014. IN ADDITION TO THE EVIDENCE FROM OUR CRASH INCIDENT, WE ARE PROVIDING EVIDENCE THAT MANY OTHER COROLLA OWNERS ARE EXPERIENCING SIMILARLY UNSAFE SCENARIOS THAT ARE LEADING TO CRASHES. SEE DOCUMENT FILES FOR COPY OF FULL PETITION LETTER AND SUPPORTING MATERIAL. BRISTOL RI  
Failure Date: 06/08/2014

11 10596131 TOYOTA COROLLA 2010 Speed Control 2010 TOYOTA COROLLA. CONSUMER WRITES IN REGARDS TO STEERING AND OTHER VEHICLE PROBLEMS. \*SMD THE CONSUMER STATED THE SKID LIGHT WOULD

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COME ON AT ANY TIME, EVEN IF SHE WAS DRIVING SLOWLY. WHEN GOING AROUND A CORNER, CONTROLLING THE STEERING WAS SOMEWHAT OF A PROBLEM. IF IT WERE SNOWING, OR RAINING, THE REAR END WOULD SLIDE OUT TO THE POINT, THE SKID LIGHT WOULD COME ON. THERE WERE TIMES, WHEN THE VEHICLE WOULD NOT START. \*JB THE CONSUMER ALSO STATED SHE HEARD A CLICKING SOUND FROM THE VEHICLE, THEN ALL OF A SUDDEN, THE VEHICLE TOOK OFF. THE INCIDENT HAPPENED SEVERAL MORE TIMES.

UPDATED 11/13/14\*JB MANCHESTER PA Failure Date: 06/02/2014

11 10597296 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT WHILE PARKING, THERE WAS A SUDDEN INCREASE IN ENGINE RPMS AS THE VEHICLE SUDDENLY ACCELERATED. THE ACCELERATOR PEDAL ALSO SANK TO THE FLOOR BOARD. THE CONTACT DEPRESSED THE BRAKE PEDAL WITH FORCE. HOWEVER, THE VEHICLE CONTINUED TO ACCELERATE AND CRASHED INTO A PARKED VEHICLE. THE CONTACT SUFFERED INJURIES TO THE BACK. A POLICE REPORT WAS FILED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS TAKEN TO THE DEALER FOR FURTHER INSPECTION. THE FAILURE AND CURRENT MILEAGE WAS 58,948.

FLUSHING NY Failure Date: 05/31/2014

11 10584255 TOYOTA COROLLA 2010 Speed Control WHILE DRIVING ON ROUTE 30 EAST IN PA, I EXPERIENCED A SCENARIO WHERE I WAS ON CRUISE CONTROL AND PRESSED THE BRAKE. THE CAR CONTINUED TO ACCELERATE AT IT'S SPEED AND SUBSEQUENT PRESSINGS OF THE BRAKES DID NOT SLOW THE CAR. I SHIFTED THE CAR INTO NEUTRAL AND THE BRAKES STILL WERE NOT SLOWING THE CAR ENOUGH. I HAD TO DRIVE INTO THE LEFT SHOULDER AND GRASS BEYOND THAT IN ORDER TO SLOW THE CAR DOWN ENOUGH TO LET OTHER CARS PASS SO I COULD GO INTO THE RIGHT LANE. THE NEXT BUSINESS I TOOK MY CAR TO THE DEALER AND AFTER DRIVING 7 MILES AND LOOKING FOR ERROR CODES, REPORTED THAT THEY "COULD NOT REPRODUCE THE ISSUE". MY CAR ALREADY HAD ALL THE FIXES FOR THE UNINTENDED ACCELERATION ISSUE THAT TOYOTA HAD A NUMBER OF

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RECALLS FOR DONE IN DECEMBER 2013. THIS ISSUE NEEDS TO BE FURTHER INVESTIGATED BY TOYOTA BECAUSE IF THE REPORTED FIXES DO NOT WORK, THEN THERE COULD BE A SIGNIFICANT NUMBER OF ACCIDENTS/FATALITIES YET TO COME. I NEVER HAD EXPERIENCED THIS ISSUE BEFORE. \*TR

QUAKERTOWN PA Failure Date: 04/13/2014

11 10578461 TOYOTA COROLLA 2010 Speed Control GAS PORES OUT OF THE TANK WHEN FILLED. GAS PEDAL STICKS. \*TR

CARROLLTON TX Failure Date: 04/09/2014

11 10578871 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED WHILE DRIVING 5 MPH, THE VEHICLE ACCELERATOR PEDAL BECAME STUCK WHICH MADE HER LOSE CONTROL AND CRASH INTO ANOTHER VEHICLE. A POLICE REPORT WAS FILED AND NO INJURIES WERE REPORTED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR DIAGNOSTIC TESTING. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS UNKNOWN. UPDATED 6/10/14\*CN

OTIS ORCHARDS WA Failure Date: 04/07/2014

11 10564980 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT WHILE ATTEMPTING TO PARK, THE ENGINE RPMS INCREASED EXCESSIVELY AS THE VEHICLE ACCELERATED WITHOUT WARNING. THE FAILURE WAS RECURRING. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN WAS UNABLE TO DIAGNOSE THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 26,700. FRAMINGHAM MA Failure Date:

02/17/2014

11 10560128 TOYOTA COROLLA 2010 Speed Control I WAS DRIVING MY 2010 TOYOTA COROLLA UPHILL AND IT FELT AS IF I SLID/SLIPPED A LITTLE ON THE ROAD, WHICH WAS NOT SLIPPERY. THE VSC OFF LIGHT AND CHECK ENGINE LIGHT BOTH STARTED FLASHING ON AND OFF...AND IT SEEMED AS IF I LOST POWER. FINALLY REGAINED POWER TO A NORMAL SPEED BUT LIGHTS

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STILL FLASHING AND POWER LOST AGAIN. THIS HAPPENED FOR THE FIRST TIME ON SUNDAY NIGHT. THEN DIDNT OCCUR AGAIN UNTIL WEDNESDAY AFTERNOON. SAME THING DRIVING ALONG NORMALLY AND IT FELT AS IF MY VEHICLE WAS GOING TO SHUTDOWN PLEASE HELP. \*TR

FLEMINGSBURG KY Failure Date: 01/12/2014

11 10551254 TOYOTA COROLLA 2010 Speed Control 2010 TOYOTA COROLLA. CONSUMER WRITES IN REGARDS TO VEHICLE SUDDEN ACCELERATION PROBLEMS. \*SMD WASHINGTON DC Failure Date: 11/04/2013

11 10551478 TOYOTA COROLLA 2010 Speed Control I [XXX] THE OWNER OF TOYOTA COROLLA 2010 (LICENSE PLATE: [XXX], LICENSED WITH THE STATE OF MARYLAND VIN NO: [XXX]), RESIDING AT [XXX], WHILE TRYING TO PARK IN MY RESIDENTIAL APARTMENTS AT THE ABOVE MENTIONED ADDRESS (AT A SPEED OF 3-5 MPH), APPLIED THE BRAKES AND ALL OF A SUDDEN IT CAUSED AN UNINTENDED ACCELERATION AND I HIT THE HUGE METALLIC TRASH BINS IN FRONT OF ME AT A VERY HIGH SPEED ON OCTOBER 28TH, 2013. THE AIRBAGS DID NOT DEPLOY, BUT THE FRONT OF MY CAR GOT DAMAGED HEAVILY. IT HAS BEEN TOWED AWAY BY MY INSURANCE COMPANY GEICO TO ONE OF THEIR BODY SHOPS. MY LEFT EAR AND NECK ARE IN GREAT PAIN SINCE THEN AND MY WIFE TEJASWI PERI WHO WAS THE PASSENGER ALONG WITH ME SUFFERED LEFT KNEE SPRAIN. WE HAVE BEEN IN A STATE OF UTTER SHOCK AND DISMAY SINCE THIS INCIDENT AS THIS WAS COMPLETELY UNEXPECTED. I HAVE BEEN A SAFE DRIVER SINCE THE PAST 7 YEARS AND HAVE NEVER HAD ANY ACCIDENTS, VIOLATIONS ETC. ALSO I NEVER MISTOOK THE GAS PEDAL FOR THE BRAKE DURING MY WHOLE DRIVING CAREER AND I USE ONLY ONE LEG FOR THIS PURPOSE. MY VEHICLE WHEN I PURCHASED IN 2010 WAS INSPECTED 2-3 TIMES FOR THIS AND OTHER ISSUES BY THE DEALER/TOYOTA. THE INITIAL ESTIMATES AS PER MY INSURANCE AGENT ARE SEVERAL GRAND (DOLLARS) AND THE DAMAGE TO THE CAR IS EXTENSIVE. THE INSURANCE COMPANY'S BODY SHOP IS WORKING ON IT. PLEASE SEE THE ATTACHMENTS THAT SHOW THE CAR WAS TAKEN TO



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THE TOYOTA DEALER WITHIN A FEW MONTHS OF PURCHASING IT FOR ACCELERATION PROBLEMS AND ALSO THE EDR REPORTS, SERVICE STATEMENT SHOWING THAT THIS MODEL IS A PART OF A OPEN RECALL SERVICE BY TOYOTA. I OPENED A CASE WITH TOYOTA USA HEADQUARTERS ABOUT THE UNINTENDED ACCELERATION THAT CAUSED THE ACCIDENT YESTERDAY. THE CASE# IS [XXX]. INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). \*TR ...  
UPDATED 03/19/15\*BF GREENBELTMD Failure Date: 10/28/2013

11 10547483 TOYOTA COROLLA 2010 Speed Control MY TOYOTA COROLLA 2010 CAR HAS MANUAL TRANSMISSION. WHEN I DROVE AT ABOUT 35MPH ON CITY STREET AND HIT BRAKE PEDAL, ENGINE SUDDENLY ROARED TO 8000RPM. I DEPRESSED THE CLUTCH FULLY, TURNED OFF ENGINE, HIT HARD THE BRAKE PEDAL,TURNED LEFT TO MEDIAN; THE CAR HIT HARD THE MEDIAN CURB AND STOPPED PARTLY IN LEFT LANE. AFTER SEVERAL ATTEMPTS ON PEDALS AND TURNED ON ENGINE, IT STILL ROARED IN THE FIRST SEVERAL TRIES. THE CAR EVENTUALLY WORKED NORMALLY AFTER 10 MINUTES AND NO INJURY HAPPENED. I NEVER LET THE ENGINE RUN OVER 5000RPM EVEN WHEN I TESTED THE CAR AND ENGINE; MY MAXIMAL RUNNING RPM IS ABOUT 3000. THIS 8000RPM SHOULD NOT BE FROM MY OPERATION. I WAS NOT CONVINCED ON "STICK PEDAL" OR "FLOOR MAT" CAUSE FOR THIS CASE. THE SEQUENCE "TURNED OFF ENGINE, BRAKED" MIGHT BE GOOD TO "BRAKED TO STOP AND TURNED OFF ENGINE" BECAUSE IT IS TOO HARD TO BRAKE WITH ENGINE OFF. BUT, WHEN YOU HEAR THE SCARY 8000RPM ROARING ENGINE, THE FIRST REACTION IS TURN IT OFF. I HAVE SCHEDULED AN APPOINTMENT WITH DEALER. \*TR FAIRFAX VA Failure Date: 10/10/2013

11 10535005 TOYOTA COROLLA 2010 Speed Control ON MONDAY JULY 29,2013 WHILE I WAS SET ON 70 MPH CRUISE CONTROL, MY TOYOTA COROLLA SUDDENLY SURGED FORWARD. I HAVE NO IDEA HOW FAST IT MADE THE CAR GO ,BUT I HAVE NEVER BEEN IN ANYTHING GOING THAT FAST. I HAD TO TAKE THE CAR INTO THE GRASS MEDIAN TO AVOID HITTING ANOTHER CAR WHEN

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THE BRAKES WOULD NOT STOP MY CAR. WE STILL FLEW DOWN THE GRASS MEDIAN LIKE A SPEED BOAT HITTING WAVES, WE WERE BOUNCING, THE CAR WAS BOUNCING, I HAD SEVERE CRAMPS AND STABBING ACROSS MY LOWER KIDNEY AREA WHEN WE FINALLY CAME TO A STOP. I HAD TO HOLD THE BRAKE PEDAL TO THE FLOOR FOR WHAT SEEMED LIKE ETERNITY. BEFORE IT FINALLY STOPPED. I REPORTED THE INCIDENT IN GREAT DETAIL TO TOYOTA CORPORATE AND MY CASE WAS #1307291802.(THIS CASE # IS NO LONGER VALID) I WAS TOLD AT THAT TIME IF I FELT SAFE, I COULD TAKE IT TO MY DEALER IN D.M.,IOWA WHERE I LEASED THE CAR IN 2010, OR IF I FELT UNSAFE, I COULD TAKE IT TO ADAMS TOYOTA IN LEE'S SUMMIT, MISSOURI. THEN, MY DAUGHTER-IN-LAW CALLED ADAMS ON MY BEHALF AND THEY GAVE HER AN ENTIRELY NEW CASE NUMBER BECAUSE THE FIRST REP WHO TOOK THE REPORT DID NOT UNDERSTAND THERE WAS DAMAGE .MY NEW CASE # IS 1308011967. I FELT I NEVER WANT TO BE IN THAT COROLLA AGAIN, SO I DID TAKE IT TO ADAMS AND THEY PROVIDED ME WITH A SCION RENTAL TO GET BACK TO HOME AND WORK IN IOWA. TOYOTA HAS INSPECTED THE CAR AND HAS UP TO 30 DAYS TO GIVE ME THEIR REPORT. I AM TO RECEIVE A COPY OF THE DATA IMAGING EXTRACTED FROM THE BLACK BOX ALSO. DES MOINES IA Failure Date: 07/29/2013

11 10523499 TOYOTA COROLLA 2010 Speed Control THE GAS PEDAL SUCK TO THE FLOOR WHEN ACCELERATING WITH THE CRUISE CONTROL ON. I PULLED OFF ROAD, PUT CAR IN NEUTRAL AND SHUT MOTOR OFF. GAS PEDAL WAS STILL STUCK TO FLOOR. TRIED PULLING PEDAL UP TO NO AVAIL. TURNED IGNITION TO THE ON POSITION AND PEDAL STILL STUCK. AFTER STOMPING IT SEVERAL TIMES GAS PEDAL UNSTUCK. YOU COULD HERE SOMETHING UNDERNEATH THE HOOD RELEASE IT. DEFINITELY NOT A FLOOR MAT PROBLEM!! \*TR ROSMAN NC Failure Date: 07/06/2013

11 10532499 TOYOTA COROLLA 2010 Speed Control 2010 TOYOTA COROLLA. CONSUMER WRITES IN REGARDS TO VEHICLE SUDDEN ACCELERATION. \*SMD THE CONSUMER STATED THE VEHICLE BECAME UNCONTROLLABLE AS HE WAS PARKING IN A PARKING LOT. THE CONSUMER

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STATED NO MATTER HOW HARD HE TRIED, THE VEHICLE ACCELERATED AND WOULD NOT STOP. AS A RESULT, HE STRUCK SOME SHOPPING CARTS, THAT DAMAGED ANOTHER VEHICLE. THE CONSUMER RECEIVED A RECALL NOTICE ON OCTOBER 28, 2010. HE TOOK THE VEHICLE TO THE DEALER, WHERE THEY REPLACED THE ACTUATOR. UPDATED 08/15/13 AMHERST NY Failure Date: 06/26/2013

11 10542744 TOYOTA COROLLA 2010 Speed Control I WAS ON THE HIGHWAY GOING ABOUT 70MPH. MY EXIT WAS COMING UP ON THE RIGHT SIDE SO I PUT MY FOOT ON THE BRAKE TO SLOW DOWN. HOWEVER THE BRAKE STUCK AND THE VEHICLE WOULDN'T SLOW DOWN, IT KEPT GOING. I HAD THE CRUISE CONTROL ON, AND USUALLY IF I BRAKE WITHOUT FIRST TURNING IT OFF IT SLOWS DOWN, BUT THAT DIDN'T HAPPEN. SO I TURNED THE CRUISE CONTROL OFF BUT NOTHING HAPPENED. MY CAR KEPT GOING. I PUSHED DOWN ON THE BRAKE, BUT THAT MADE THE CAR ACCELERATE EVEN MORE. I CHECKED TO MAKE SURE THE PEDAL WASN'T STUCK, IT WASN'T, BUT I KNEW THAT WASN'T THE PROBLEM BECAUSE MY CAR WAS ACCELERATING WHEN I WAS HITTING THE BRAKE. LUCKILY THERE WAS NO ONE IN FRONT OF ME BECAUSE I WAS GOING OVER 110MPH. I SPED AT THIS SPEED FOR QUITE A WAYS MAYBE 3/4 OF A MILE. I THOUGHT I WAS GOING TO DIE AND HAD MY PHONE IN MY HAND TO CALL 911. I KEPT PUSHING ON THE BRAKE SINCE I DIDN'T KNOW WHAT ELSE TO DO (THIS OF COURSE MADE ME GO FASTER AND FASTER). THE BRAKE WOULDN'T GO DOWN THOUGH. I DIDN'T UNDERSTAND WHAT WAS HAPPENING. IT WAS LIKE STUCK? FINALLY I HEARD MY ACCELERATE POP. AND THE CAR STARTED TO DECELERATE. \*TR CEDAR RAPIDS IA Failure Date: 06/03/2013

11 10523677 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT WHILE SITTING IDLE, THE VEHICLE SUDDENLY ACCELERATED. THE CONTACT WAS UNABLE TO STOP THE VEHICLE UNTIL IT CRASHED INTO A DITCH. THE CONTACT STATED THAT THE ENGINE WAS STILL RUNNING, THE RPM'S WERE HIGH AND THE TIRES WERE SPINNING AFTER THE INCIDENT. THERE WERE NO INJURIES. THE

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VEHICLE WAS PREVIOUSLY SERVICED UNDER NHTSA CAMPAIGN ID NUMBER: 10V017000 (VEHICLE SPEED CONTROL) WHERE THE DEALER INSTALLED A RE-ENFORCEMENT BAR TO PREVENT POSSIBLE ACCELERATION. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND THE CURRENT MILEAGES WERE 15,000.

\*TR            GAITHERSBURG    MD    Failure Date: 05/12/2013

11    10780615    TOYOTA COROLLA 2010 Speed Control            EVERY TIME I ACCELERATE FORWARD OR REVERSE, MY CAR JUMPS QUICKLY. SCAREY AND ALMOST HAVE HIT THINGS. I ACCELERATE VERY CAUTIOUSLY EVERY SINGLE TIME BUT NOT FUN!!! WAITING FOR THE BIG HIT!!!! NOT "IF" BUT "WHEN?" NOT MY IMAGINATION. MY GROWN SON, HATES TO DRIVE MY CAR. HE SAYS THE SAME THING. HAPPENS ANYTIME I ACCELERATE FROM A STOPPED POSITION. STOP SIGNS, PARKING PLACES, GARAGE ENTERING OR LEAVING. STARTED ABOUT 2013 AND CONTINUED SINCE, EVERY SINGLE TIME. NOW 10/07/15.

          VANCOUVER            WA    Failure Date: 05/01/2013

11    10504609    TOYOTA COROLLA 2010 Speed Control            TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT THE BRAKES WERE APPLIED AS SHE APPROACHED A TRAFFIC STOP. HOWEVER, THE VEHICLE ACCELERATED INDEPENDENTLY WITH A SUBSTANTIAL INCREASE IN ENGINE RPMS. THE VEHICLE FAILED TO DECELERATE AND THE CONTACT CRASHED INTO ANOTHER VEHICLE. THE FRONT PASSENGER SUSTAINED MINOR INJURIES TO THE CHEST AND THE CONTACT SUSTAINED A BRUISE TO THE LEFT ARM AS THE FRONT AIR BAG DEPLOYED. A POLICE REPORT WAS FILED OF THE INCIDENT. THE VEHICLE WAS TOWED TO A COLLISION CENTER. THE CONTACT REFERENCED NHTSA CAMPAIGN ID NUMBER: 10V023000 (VEHICLE SPEED CONTROL) HOWEVER, THE VIN WAS NOT INCLUDED IN THE RECALL. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 33,000.    UPDATED 05/08/13\*LJ

          ASHLAND    KY    Failure Date: 03/17/2013

11    10499932    TOYOTA COROLLA 2010 Speed Control            TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT WHILE DRIVING AT LOW SPEEDS AND PARKING THE VEHICLE, THE VEHICLE ACCELERATED TO

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HIGHER SPEEDS WITHOUT WARNING. AS A RESULT, THE CONTACT CRASHED INTO A BUILDING AND SUSTAINED INJURIES TO THE NOSE AND RIGHT BREAST FROM THE IMPACT OF THE AIR BAG AND SEAT BELT. THE POLICE WERE CONTACTED AND A REPORT WAS FILED. THE VEHICLE WAS LATER TOWED TO AN INDEPENDENT MECHANIC, WHERE IT WAS PENDING AN INVESTIGATION. THE MANUFACTURER WAS CONTACTED THE CONTACT WAS AWAITING A RESPONSE. THE FAILURE AND CURRENT MILEAGES WERE APPROXIMATELY 64,000. THE VIN WAS UNAVAILABLE. PHOENIX CITY AL Failure Date: 02/20/2013

11 10485242 TOYOTA COROLLA 2010 Speed Control FIRST, THE TRUNK STOPPED OPENING FROM THE INSIDE. ALSO, THE VSC OFF LIGHT, CHECK ENGINE LIGHT, AND TRACTION LIGHT ALL CAME ON AT THE SAME TIME WHILE I WAS DRIVING AND I HAVE NO IDEA WHY. THE GAS CAP WAS ON TIGHTLY, THE FUEL LEVELS WERE RIGHT, THERE WAS NO NEED FOR AN OIL CHANGE, AND THE CAR IS ONLY 2 1/2 YEARS OLD IN WHICH I DID NOT DO ANY WRECKLESS DRIVING. \*TR JONESBORO GA Failure Date: 11/20/2012

11 10481428 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT WHILE TRAVELING 45 MPH, THE VEHICLE ERRONEOUSLY ACCELERATED. THE CONTACT SHIFTED INTO NEUTRAL WHERE HE WAS ABLE TO SLOW DOWN AND PULL INTO A NEARBY PARKING LOT. THE VEHICLE WAS RESTARTED AND THE ACCELERATOR PEDAL RETURNED TO NORMAL POSITION. THE VEHICLE WAS DRIVEN TO THE DEALER WHERE THE FAILURE COULD NOT BE REPLICATED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS CONTACTED ABOUT THE ISSUE. THE FAILURE MILEAGE WAS 16,426 AND THE CURRENT MILEAGE WAS UNAVAILABLE. UNION PIER MI Failure Date: 10/20/2012

11 10479582 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT WHILE PARKING THE VEHICLE, IT SUDDENLY ACCELERATED CRASHING INTO THE BACK OF A

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HOUSE. THE CONTACT MENTIONED THAT THE FAILURE OCCURRED AFTER THE VEHICLE HAD BEEN REPAIRED UNDER NHTSA RECALL CAMPAIGN ID NUMBER: 10V023000 (VEHICLE SPEED CONTROL: ACCELERATOR PEDAL). THE VEHICLE WAS DESTROYED. NO INJURIES WERE REPORTED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT INSPECTED. THE FAILURE AND CURRENT MILEAGE WAS 25,000. UPDATED 11/29/12\*LJ UPDATED 12/03/12 RALEIGH NC Failure Date: 10/07/2012

11 10469971 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT THE VEHICLE ACCELERATED SUDDENLY. THE FAILURE RECURRED WHENEVER THE CONTACT WAS DRIVING 20-25 MPH AND REMOVING PRESSURE FROM THE ACCELERATOR PEDAL. THE CONTACT STATED THAT THE VEHICLE HAD TO BE SHIFTED INTO NEUTRAL WITH THE BRAKES APPLIED FOR TEN TO FIFTEEN SECONDS IN ORDER FOR THE ENGINE TO IDLE. THE VEHICLE WAS PREVIOUSLY REPAIRED UNDER NHTSA RECALL CAMPAIGN ID NUMBER: 10V023000 (VEHICLE SPEED CONTROL: ACCELERATOR PEDAL) IN DECEMBER 2010. THE CONTACT TOOK THE VEHICLE BACK TO THE DEALER AND WAS TOLD THAT SINCE THE FAILURE DID NOT OCCUR WHEN THEY HAD THE VEHICLE IN THEIR POSSESSION, THEY WERE UNABLE TO ASSIST. THE FAILURE MILEAGE WAS 37,000. MOBILE AL Failure Date: 08/07/2012

11 10473999 TOYOTA COROLLA 2010 Speed Control THIS VEHICLE USES A DRIVE BY WIRE (DWB) ACCELERATOR. WHEN YOU PRESS ON THE GAS THE CAR LURCHES FORWARD. THIS HAPPENED ON A RENTAL CAR IN 2010 AND STILL IS A PROBLEM ON THE USED TOYOTA I PURCHASED. WHEN I CONTACTED TOYOTA THEY STATED THERE WAS NO RECALL INFORMATION. THEY ASKED ME TO HAVE THE VEHICLE DIAGONIZED AT MY EXPENSE, WHICH I REFUSED TO DO. THIS IS A PROBLEM AND BASED ON INFORMATION ON THE NET OTHERS ARE HAVING THE SAME PROBLEM. I HAVE OWNED MANY CARS AND NOT ONE HAS HAD SUCH A TOUCHY PEDAL. \*TR TUALATIN OR Failure Date: 03/01/2012

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11 10449580 TOYOTA COROLLA 2010 Speed Control VEHICLE STABILITY CONTROL LIGHT FLASHING, ENGINE LIGHT IS ON, VEHICLE IS REVVING TOO FAST, ACCELERATOR HAS NO RESPONSE. TOYOTA DEALER INFORMED ME ABOUT THE THROTTLE IS DEFECTED & THEY HAVE NO FIX FOR IT. THEY MAY HAVE TO CONTACT TOYOTA CORPORATE FOR FIX. I HAVE DONE PREVIOUS RECALL ON IT ALSO. I THINK THE VEHICLE IS DEFECTED "LEMON". TOYOTA SHOULD REPLACE THE VEHICLE OR REIMBURSE ME THE WHOLE AMOUNT. \*TR DUBLIN CA Failure Date: 02/27/2012

11 10445896 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT WAS DRIVING 60 MPH WHEN THE VEHICLE BEGIN TO ACCELERATE ABNORMALLY TO 80 MPH. THE CONTACT TOOK THE VEHICLE TO THE DEALER FOR A DIAGNOSTIC TEST WHERE THE DEALER ADVISED THE CONTACT THAT THE DIAGNOSTIC DID NOT GENERATE ANY FAILURE CODES FOR THE VEHICLE. THE CONTACT DID NOT CALL THE MANUFACTURER AND THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 32,000. RICHMOND ME Failure Date: 01/19/2012

11 10442448 TOYOTA COROLLA 2010 Speed Control WHEN I WAS DRIVING MY TOYOTA COROLLA 2010 ON 12/29/2011 AT AROUND 10.30 PM, SUDDENLY I FELT THAT THE STEERING WAS SO RIGID TO TURN AND NOTICED IN THE CAR DASHBOARD WARNING INDICATOR LIGHTS FOR ABS, ENGINE MALFUNCTION/CHECK ENGINE INDICATOR, BRAKE, VSC OFF, WERE ILLUMINATING. AND THE VEHICLE WAS TOTALLY STOPPED IN THE MIDDLE OF THE ROAD. I WAS TOTALLY SHOCKED!!!!!!!!!!!!!! I TRIED AGAIN TO START THE VEHICLE BUT IT FAILED.I TOWED THE CAR TO TOYOTA DEALER AND THEY RAN VEHICLE TEST AND TOLD ME THAT THROTTLE BODY ASSEMBLY HAS TO BE REPLACED. WHEN THIS INCIDENT HAPPENED THE MILEAGE OF THE VEHICLE WAS APPROXIMATELY 9020. I CALLED AND WROTE TO TOYOTA USA REGARDING THIS ISSUE BUT DIDN'T GET ANY REPLY EVEN AFTER 6 DAYS!!!!!!!!!!!!!! \*TR BALTIMORE MD Failure Date: 12/29/2011

11 10430527 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT UPON SHIFTING

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INTO DRIVE, FROM NEUTRAL GEAR, THE VEHICLE SURGED FORWARD UNTIL IT CRASHED INTO ANOTHER VEHICLE. THE AIR BAGS DID NOT DEPLOY. THE CONTACT WAS TAKEN TO THE HOSPITAL TO TREAT MINOR INJURIES. THE VEHICLE WAS TOWED TO A TOW YARD. THE FAILURE WAS NOT DIAGNOSED AND THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE AND CURRENT MILEAGES WERE 31,300.

VISALIA CA Failure Date: 10/16/2011

11 10534094 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT WHILE STOPPED WITH THE BRAKE PEDAL DEPRESSED, THE VEHICLE ACCELERATED INDEPENDENTLY AND CRASHED INTO A TREE. THE DRIVER OF THE VEHICLE WAS TRANSPORTED TO THE HOSPITAL VIA AMBULANCE FOR TREATMENT OF INJURIES TO THE JAW. THE VEHICLE WAS DESTROYED. A POLICE REPORT WAS NOT FILED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 11,000. \*TR..... UPDATED 03/19/15\*BF UPDATED 6/19/15 \*JS COLUMBUS GA Failure Date: 09/04/2011

11 10410831 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE DRIVING APPROXIMATELY 50 MPH, AN UNEXPECTED ACCELERATION OCCURRED AND THE VEHICLE SPEED RAPIDLY INCREASED TO 85 MPH AND ABOVE. THE VEHICLE FAILED TO SLOW DOWN. THE CONTACT APPLIED THE BRAKE PEDAL REPEATEDLY AND SHIFTED THE GEAR INTO NEUTRAL UNTIL THE SPEED RATE REDUCED TO 30 MPH. THE VEHICLE WAS MOVED OFF THE ROADWAY. THE PARKING BRAKE WAS ENGAGED AND THE GEAR WAS SHIFTED FROM NEUTRAL INTO PARK AS THE VEHICLE CAME TO A COMPLETE STOP. THE VEHICLE WAS TOWED TO AN AUTHORIZED DEALER FOR DIAGNOSIS. THE CONTACT WAS WAITING UPON A RESPONSE FROM THE DEALER TO THE CAUSE OF FAILURE. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 1,000. THE VIN WAS UNAVAILABLE.

MERCERVILLE NJ Failure Date: 07/04/2011



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11 10407058 TOYOTA COROLLA 2010 Speed Control 2010 RAPID ACCELERATION WHEN PUSHING DOWN THE BRAKE PEDAL. THE DRIVERS FLOOR MAT WAS LOOSE & WHEN I PUSHED ON THE BRAKE MY HEELS PUSHED THE MAT INTO THE ACCELERATOR PEDAL. 3 TOYOTA DEALERS SAY NO RECALLS GROSSINGER - OAK BROOK / WESTMONT & LIBERTYVILLE...

\*TR WESTMONT IL Failure Date: 06/04/2011

11 10383188 TOYOTA COROLLA 2010 Speed Control I WAS AT A COMPLETE STOP BEHIND A GMC YUKON AS WE WAITED FOR TRAFFIC TO MOVE, I LIGHTLY TAPPED THE GAS PETAL AS OUR VEHICLES BEGAN TO MOVE & MY 2010 TOYOTA COROLLA LE LUNGED FORWARD AS IF I PRESSED FULL FORCE (WHICH I DID NOT) SLAMMING INTO THE YUKON. THE AIR BAGS DID NOT DEPLOY EITHER. \*LN SAN PEDROCA Failure Date: 02/17/2011

11 10385062 TOYOTA COROLLA 2010 Speed Control 2010 TOYOTA COROLLA. ATTORNEY WRITES ON BEHALF OF CLIENT WHO EXPERIENCED SUDDEN UNINTENDED ACCELERATION \*TGW THE CONSUMER REMOVED HIS FOOT FROM THE ACCELERATOR AND APPLIED BOTH FEET TO THE BRAKE, AND BY USING THE EMERGENCY BRAKE, HE WAS ABLE TO PUT THE VEHICLE INTO NEUTRAL AND BROUGHT THE VEHICLE TO A SAFE STOP. \*JB

BUFFALO NY Failure Date: 02/08/2011

11 10380210 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE THE CONTACT HAD HER FOOT ON THE BRAKE PEDAL THE RPMS BEGAN TO INCREASE AND THE CONTACT NEEDED TO APPLY EXTREME PRESSURE TO THE BRAKE PEDAL IN ORDER TO CONTROL THE VEHICLE; HOWEVER, SHE TURNED THE VEHICLE OFF WHEN THE RPMS CONTINUED TO INCREASE. THE POLICE ASSISTED WITH MOVING THE VEHICLE TO THE SIDE OF THE ROAD. THE VEHICLE WAS TOWED TO AN AUTHORIZED DEALER WHERE THEY WERE IN THE PROCESS OF DIAGNOSING THE FAILURE. THE FAILURE AND CURRENT MILEAGES WERE 3,000.

GREENDALE WI Failure Date: 02/03/2011

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11 10382018 TOYOTA COROLLA 2010 Speed Control I WAS PARKING MY CAR WEDNESDAY EVENING. AS I WAS ABOUT TO FINISH PARKING MY CAR, THE ENGINE OUT OF NOWHERE MADE A LOUD VROOM AND ACCELERATED ON IT'S OWN AS I WAS PRESSING THE BRAKE. THE CAR HIT A SNOW BANK WHICH STOPPED THE CAR. FORTUNATELY NO ONE WAS INJURED.

MINEOLA NY Failure Date: 02/02/2011

11 10402827 TOYOTA COROLLA 2010 Speed Control IN JANUARY 2011, MY 2010 TOYOTA COROLLA LE EXPERIENCED WHAT HAS BEEN TERMED 'SUDDEN ACCELERATION'- WHILE I WAS BRAKING, THE ACCELERATOR ENGAGED BY ITSELF, GOING ALL THE WAY TO THE FLOOR. MY TOYOTA COROLLA IS THE NEWER DESIGN I BELIEVE, IT HAS NAILED DOWN FLOOR MATS, AND THE BRAKE PEDAL WAS ALREADY WORKED ON BY TOYOTA I BELIEVE IN OCTOBER 2010. I TOOK MY CAR TO TOYOTA, THEY SIMPLY ISSUED AN INSPECTION RESULT INDICATING THAT THE CAR 'CHECKED OUT TO FACTORY SPECIFICATIONS.' TOYOTA IS LYING ABOUT THE CAUSE OF SUDDEN ACCELERATION, AND CONTINUES TO DO SO. THE COMPANY WOULD RATHER SEE PEOPLE INJURED OR KILLED THAN DEAL WITH THE REAL PROBLEM(S).

\*TR SAN DIEGO CA Failure Date: 01/27/2011

11 10376535 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE VEHICLE LUNGED FORWARD AS SHE TOOK HER FOOT OFF OF THE BRAKE PEDAL AND SHIFTED OUT OF PARK. THE VEHICLE WAS NOT TAKEN TO THE DEALER TO BE INSPECTED. THE MANUFACTURER WAS CONTACTED AND A CLAIM WAS FILED. SHE WAS INFORMED THAT A REPRESENTATIVE WOULD RETURN HER CALL WITHIN ONE BUSINESS DAY. THE FAILURE MILEAGE WAS 12,979. UPDATED 02/23/11\*LJ

UPDATED 07/01/11 ACCOKEEK MD Failure Date: 01/11/2011

11 10376721 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT WAS DRIVING 20 MPH WHEN THE ENGINE EXHIBITED AN UNUSUAL INCREASE IN RPMS. THE CONTACT STATED THAT WHEN DEPRESSING THE BRAKES THE RPMS WOULD EITHER DECREASE OR INCREASE RAPIDLY. THE VEHICLE WAS TAKEN TO THE DEALER

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AND THE CONTACT WAS INFORMED THAT THE RPMS WERE OPERATING NORMALLY AND THERE WERE NO REPAIRS FOR THE FAILURE. THE MANUFACTURER WAS CONTACTED WHO STATED THAT HE SHOULD CONTACT ANOTHER DEALER FOR A SECOND OPINION ON THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 500 AND THE CURRENT MILEAGE WAS 2,000. BURKE VA Failure Date: 12/16/2010

11 10370008 TOYOTA COROLLA 2010 Speed Control 2010 TOYOTA COROLLA. CONSUMER STATES SEVERAL CONCERNS REGARDING THIS VEHICLE \*TGW THE CONSUMER STATED AT TIMES WHEN APPLYING THE BRAKE LIGHTLY, THEY GRAB ABRUPTLY. AT TIMES, WHEN ACCELERATING FROM A STOP, HE HAD NO CONTROL OVER THE AMOUNT ACCELERATION DELIVERED TO THE VEHICLE. THE SPEED WOULD INCREASE MORE THAN DESIRED. AT SPEEDS ABOVE 35 MPH, WHEN IN OVERDRIVE, THE ENGINE SPEED WOULD SUDDENLY DROP. THE DEALER CONFIRMED THE PROBLEM AND TOYOTA'S RESPONSE WAS THE TORQUE CONVERTER LOCKED UP AND CAUSED THE ENGINE SPEED TO CHANGE AND THEY RECOMMENDED THE CONSUMER SHIFT TO THIRD GEAR. \*JB EAST HARTFORD CT  
Failure Date: 12/01/2010

11 10397716 TOYOTA COROLLA 2010 Speed Control 2010 TOYOTA COROLLA LOANER VEHICLE. CONSUMER STATES UNINTENDED ACCELERATION\*TGW THE CONSUMER STATED WHEN HIS MOTHER DROVE THE VEHICLE OFF THE LOT, THE VEHICLE SUDDENLY ACCELERATED AND SHE HIT AN ONCOMING VEHICLE. \*JB UPDATED 12/15/14.\*JB  
WASHINGTON DC Failure Date: 11/16/2010

11 10423868 TOYOTA COROLLA 2010 Speed Control I AM WRITING ON BEHALF OF MY MOTHER WHO WAS INJURED IN AN AUTOMOBILE ACCIDENT ON NOVEMBER 16, 2010. MY MOTHER WAS DRIVING A LOANER CAR PROVIDED BY A TOYOTA DEALERSHIP LOCATED IN SUFFOLK COUNTY, NEW YORK. WHEN MY MOTHER WAS DRIVING THE VEHICLE OFF THE CAR LOT, THE VEHICLE ACCELERATED AND SHE HIT AN ONCOMING VEHICLE. MY MOTHER SURFFERED A FRACTURED STERNUM AND WAS HOSPITALIZED FOR 4 DAYS. ON FEBRUARY

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8, 2011, THE VEHICLE WAS INSPECTED FOR DEFECTS BY TOYOTA MOTOR SALES, USA. THE CONCLUSION WAS THAT THE VEHICLE WAS OPERATING PROPERLY AND, THERE WAS NO MALFUNCTIONS NOTED. PRIOR TO THE INSPECTION BY TOYOTA, MY NEPHEW LOCATED THIS SAME VEHICLE ON LINE, USING THE VIN#, IT WAS NOTED THAT THE VEHICLE HAD PREVIOUSLY BEEN INVOLVED IN AN ACCIDENT, AND THE ACCIDENT WAS CAUSED BY ACCELERATION PROBLEMS. I AM ASKING THAT YOUR AGENCY INVESTIGATE THIS MATTER. IT APPEARS THAT THERE IS SOME DISCREPANCY BETWEEN THE CURRENT INSPECTION AND THE PREVIOUS FACTS/ACCIDENT ASSOCIATED WITH THIS VEHICLE. I ORIGINALLY SENT THIS LETTER TO YOUR AGENCY ON APRIL 13, 2011. YOUR AGENCY RESPONDED ON AUGUST 31, 2011 WITH THE FOLLOWING NOTATION, NVS-216 MEC, REF. NO. 10397716. \*TR

WASHINGTON DC Failure Date: 11/16/2010

11 10366413 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT WHILE DRIVING 5 MPH THE CONTACT WAS REAR ENDED WHILE TRYING TO MAKE A TURN. UPON IMPACT THE CONTACT TRIED TO PUMP HER BRAKES AND THE VEHICLE CONTINUED TO SURGE FORWARD. THE CONTACT TRIED TO PUT THE VEHICLE IN PARK AND IT CONTINUED TO SURGE FORWARD INTO ONCOMING TRAFFIC. SHE RECEIVED MINOR ABRASIONS AND WAS SEEN BY HER PERSONAL DOCTOR THE FOLLOWING DAY. A POLICE WAS FILED. THE VIN WAS NOT AVAILABLE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 19,000. QUITMAN MS Failure Date: 11/10/2010

11 10381217 TOYOTA COROLLA 2010 Speed Control MY 2010 TOYOTA COROLLA CONTINUES TO HAVE ACCELERATION ISSUES. NOW IT ACCELERATES WITH THE CRUISE CONTROL ON TO SPEEDS OVER 100/110 MPH. I HAD TO DRIVE MY CAR FROM VERMONT TO CALIFORNIA, AND USED MY CRUISE CONTROL FOR THE FIRST TIME. THE SPEED LIMIT WAS 75 TO 80 MPH IN AREAS AND I SET THE CRUISE CONTROL TO 72. THE NEXT THING I NEW, THE CAR SUDDENLY LURCHED FORWARD ON ITS OWN & WENT COMPLETELY OUT OF CONTROL. IT WENT TO SPEEDS OF 100- 120 MPH WITHIN 1-2 MINUTES AND I

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COULD HARDLY CONTROL THE CAR. I HAVE BEEN IN 3-4 ACCELERATION INCIDENTS WITH THIS VEHICLE ALREADY AND BEEN INJURED (THE REPORTS I HAVE ALREADY FILED WITH YOUR AGENCY THIS PAST YEAR). THIS VEHICLE IS GOING TO KILL SOMEONE. THERE IS AN ELECTRICAL OR ENGINE PROBLEM WITH THESE TOYOTAS, NO MATTER WHAT THE NHTSA, THE FEDS, OR TOYOTA STATES. IT IS NOT THE WAY AMERICANS ARE DRIVING ! DON'T INSULT OUR INTELLIGENCE. HOW MANY MORE INNOCENT VICTIMS HAVE TO GET HURT. ALL WE ARE ASKING IS FOR TOYOTA TO TAKE THESE CARS BACK AND REPLACE THEM WITH A SAFE CAR!!!!!!!!!!!!!!!!!!!!!! THAT IS WHAT IS FAIR TO THE CONSUMER. THAT IS WHAT THE LEMON LAW IS FOR. YET WHY DOES NO ONE LISTEN!!!!!!!!!!!!!!!!!!!!!! \*TR SIMI VALLEY CA Failure Date: 11/09/2010

11 10483258 TOYOTA COROLLA 2010 Speed Control I AM DRIVING MY CAR GOING APPROX. 45 - 55MILES A HOUR WHEN SUDDENLY THE CHECK ENGINE LIGHT COMES ON. WHEN THIS OCCURS THE CAR GRADUALLY BEGINS TO SLOW DOWN AND WILL NOT ALLOW ME TO ACCELERATE. I CAN PRESS THE PEDAL DOWN BUT THE CAR DOES NOT READ THAT I AM PRESSING THE PEDAL. STABILITY CONTROL LIGHT BEGINS TO BLINK AND CAR GRADUALLY COMES TO A FULL STOP. WHEN I PULL OVER THE RPMS ARE REVVING ABOVE 1 RPM BUT I AM NOT PRESSING THE GAS. THIS HAS BEEN GOING ON AND THE DEALER SIMPLY TOLD ONE TIME I NEEDED A NEW BATTERY. I BOUGHT IT FROM THEM. THEY SAID YOUR ALTERNATOR IS BAD AND I REPLACED IT AND CHECK ENGINE AND STABILITY LIGHT COME ON AGAIN. I SHOULDN'T HAVE SO MANY PROBLEM WITH A CAR THAT WAS BOUGHT BRAND NEW AND IS NOT EVEN 2YRS OLD.

\*TR KISSIMMEE FL Failure Date: 10/18/2010

11 10360901 TOYOTA COROLLA 2010 Speed Control 2010 TOYOTA COROLLA. CONSUMER STATES ISSUE REGARDING FLOOR MAT RECALL. \*TGW THE CONSUMER BELIEVED THE SUDDEN ACCELERATION PROBLEM WAS BEYOND THE FLOOR MATS. HE BELIEVED THE PROBLEM WAS ELECTRONIC. THE CONSUMER STATED HIS MOTHER TOOK HER VEHICLE TO THE DEALER IN COMPLIANCE WITH THE RECALL. \*JB WASHINGTON DC Failure Date: 10/15/2010

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11 10359711 TOYOTA COROLLA 2010 Speed Control 2010 TOYOTA COROLLA. CONSUMER WRITES REGARDING PROBLEMS WITH CRUISE CONTROL \*TGW THE CONSUMER STATED DURING THE FIRST FEW MONTHS WHEN THE CRUISE CONTROL WAS ACTIVATED AND SET AT 60 AND 70 MPH, THE VEHICLE WOULD SURGE . SHE IMMEDIATELY SHUT OFF THE CRUISE CONTROL TO STOP THE ACCELERATION. THE UNEXPLAINED ACCELERATION NOT ONLY HAPPENED WHEN GONG UP SMALL HILLS, BUT IT ALSO HAPPENED ONCE ON A LEVEL HIGHWAY. THE CONSUMER STATED THE SPEEDOMETER ROSE ABOVE THE CRUISE CONTROL SPEED SETTING. \*JB FAIR LAWN NJ

Failure Date: 10/08/2010

11 10359645 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT WAS ATTEMPTING TO REVERE WITH THE BRAKES DEPRESSED WHEN THE VEHICLE ABNORMALLY ACCELERATED. THE CONTACT CRASHED INTO A PARKED VEHICLE AS A RESULT OF THE FAILURE. A POLICE REPORT WAS AVAILABLE. THE VEHICLE WAS NEITHER REPAIRED NOR DIAGNOSED FOR THE FAILURE. THE FAILURE AND CURRENT MILEAGE WAS 3,380. UPDATED 1/25/11 \*CN UPDATED 02/07/11 WEST BLOOMFIELD MI Failure Date: 10/03/2010

11 10358435 TOYOTA COROLLA 2010 Speed Control WHILE MERGING INTO THE LEFT LANE ON THE MEADOWBROOK PKWY., MY 2010 TOYOTA COROLLA WITH (8,300 MILES AT THE TIME), ACCELERATOR STUCK. THIS WAS THE FIRST TIME THIS HAPPENED. I PANICKED, LOOKED DOWN, AND SAW THE PEDAL STUCK ALL THE WAY DOWN. AFTER A FEW SECONDS I JAMMED ON THE BRAKES, & THE PEDAL RELEASED. I DO NOT BELIEVE THIS WAS DUE TO THE FLOOR MAT. MY MAT WAS NOT ON THE ACCELERATOR. THIS CAR FROM THE BEGINNING HAD "POOR PICK-UP". BY THAT, I MEAN IT WAS VERY SLOW WHILE TRYING TO MERGE ONTO PKWY'S TO THE POINT THAT I ALWAYS HAD TO FLOOR IT. I ALSO FROM TIME TO TIME HEARD A VERY SLIGHT CLICK WHILE STEPPING ON THE ACC. PEDAL. BUT FOR THE FIRST TIME, IT ACTUALLY STUCK ON ME. I OWNED A 2005 COROLLA BEFORE THIS CAR, & IT WAS NOTING LIKE THIS CURRENT CAR. I ALSO OWNED A 1999 CAMRY, & A 2003 4-RUNNER. UNTIL

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NOW, I NEVER HAD A PROBLEM. \*TR NORTH BELLMORE NY

Failure Date: 09/26/2010

11 10363866 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE DRIVING INTO PARKING SPACE AT 3 MPH AND DEPRESSING THE BRAKE PEDAL THERE WAS A SUDDEN ACCELERATION OF THE VEHICLE, AND IT CRASHED INTO THE SIDE OF THE BUILDING WHICH CAUSED MAJOR DAMAGES. NO ONE WAS INJURED AND THE POLICE WERE NOT CALLED. THE VEHICLE WAS TOWED BY THE DEALER WHO REPAIRED THE DAMAGES FOR \$5,000. THE MANUFACTURER SENT A REPRESENTATIVE TO INSPECT THE FAILURE. AFTER INSPECTING THE VEHICLE THEY FOUND NO FAILURE WITH THE ACCELERATOR PEDAL. THE FAILURE MILEAGE WAS 3,400 AND THE CURRENT MILEAGE WAS 4,400.

TAUNTON MA Failure Date: 09/14/2010

11 10358767 TOYOTA COROLLA 2010 Speed Control TOYOTA 2010 COROLLA. SUDDEN ACCELERATOR PROBLEM: AFTER HAVING THE RECALL UPDATE TO OUR COROLLA, A FEW MONTHS LATER, WE EXPERIENCED A SUDDEN ACCELERATION PROBLEM WITH OUR CAR. FROM A PARKED POSITION NEXT TO THE CURB, WE PUT OUR FOOT ON THE BRAKE AND THEN PUT THE CAR IN REVERSE TO BACK AWAY FROM THE CAR IN FRONT OF US, AND THE CAR SUDDENLY ACCELERATED AND PROCEEDED TO JUMP OVER A CURB AND HIT A TREE NEXT TO US ON THE SIDE WALK. AGAIN, THIS WAS WHEN THE CAR WAS IN REVERSE, SO THE ACCELERATION WAS GOING BACKWARDS, WITH OUR FOOT ON THE BRAKE. AFTER TAKING OUR CAR TO THE TOYOTA DEALERSHIP FOR CONSULTATION ON SEPT 7TH, THEY INDICATE THAT THEY COULD NOT FIND ANYTHING WRONG WITH THE CAR AND WE WOULD NEED TO CONTACT TOYOTA DIRECTLY ON THIS PROBLEM. IT IS NOW NEARLY A MONTH LATER, AND WE STILL HAVE NOT BEEN "VISITED" BY THE TOYOTA ENGINEERING TEAM. WE WERE ASSIGNED A CASE NUMBER BY TOYOTA AND TOLD TO WAIT TO HEAR FROM THEM. WE ARE STILL WITHOUT OUR CAR AND WAITING SOME KIND OF FORMAL INSPECTION FROM THE TOYOTA CORPORATE TEAM. THE LOCAL TOYOTA DEALER IS TRYING TO

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HELP AS WELL AND IS ALSO CONTACTING TOYOTA CORPORATE FOR ASSISTANCE. THIS IS NOT FAIR TO BE WITHOUT OUR CAR AND SOME REASSURANCE FROM TOYOTA THAT THIS WON'T HAPPENED AGAIN TO OUR CAR. AS OF THIS DATE OCTOBER 1, 2010, NO INSPECTION HAS TAKEN PLACE ON OUR CAR. WE'RE STILL WAITING. \*TR LAKE BALBOA CA Failure Date: 09/04/2010

11 10360905 TOYOTA COROLLA 2010 Speed Control 2010 TOYOTA COROLLA. CONSUMER WRITES TO EXPRESS CONCERN REGARDING THE ENGINE SURGE PROBLEM \*TGW THE CONSUMER STATED AS SHE WAS APPROACHING A STOP SIGN, ALL OF A SUDDEN THE ENGINE BEGAN RACING. HER FOOT WAS ALREADY ON THE BRAKE, BUT SHE HAD TO INCREASE BRAKE PRESSURE AND PLACED THE GEAR IN NEUTRAL, THEN TURNED OFF THE ENGINE. THE CONSUMER TOOK THE VEHICLE TO THE DEALER, BUT THEY WERE UNABLE TO FIND ANY PROBLEMS. \*JB BALLWIN MO Failure Date: 09/04/2010

11 10353050 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT WAS DRIVING WITH THE CRUISE CONTROL SET WHEN THE VEHICLE ACCELERATED INDEPENDENTLY. THE CONTACT STATED THE FAILURE HAD OCCURRED TWICE PRIOR TO THE MOST RECENT FAILURE. THE DEALER ADVISED THAT THE ECM WAS DEFECTIVE AND WOULD NEED REPLACING. THE VEHICLE WAS LEFT WITH THE DEALER WHERE THE CONTACT WAS AWAITING REPAIRS. THE VIN WAS NOT AVAILABLE. THE FAILURE AND CURRENT MILEAGE WAS APPROXIMATELY 1,600. NEWBURY VT Failure Date: 08/27/2010

11 10351813 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT WAS BRAKING FROM 15-20 MPH WHEN THE VEHICLE ABNORMALLY ACCELERATED. THE CONTACT ABRUPTLY APPLIED THE BRAKES AND MADE A SHARP LEFT TURN AS THE VEHICLE CAME TO A STOP. THE POLICE WERE CONTACTED IN REGARDS TO THE FAILURE. A POLICE REPORT WAS AVAILABLE. THE VEHICLE WAS TOWED TO AN AUTHORIZED DEALER YET THEY WERE UNABLE TO DUPLICATE THE



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FAILURE. THE DEALER MADE MODIFICATIONS TO THE ACCELERATOR PEDAL BY SHAVING IT DOWN. THE CONTACT STATED THAT THE VEHICLE WAS PREVIOUSLY REPAIRED UNDER NHTSA CAMPAIGN ID NUMBER: 10V017000 (VEHICLE SPEED CONTROL: ACCELERATOR PEDAL) WHERE A REINFORCEMENT BAR WAS INSTALLED. THE CONTACT STATED SHE NO LONGER FELT SAFE DRIVING THE VEHICLE. THE FAILURE MILEAGE WAS 2,248 AND THE CURRENT MILEAGE WAS 2,263. UPDATED 11/21/11 \*CN  
TORRANCE CA Failure Date: 08/20/2010

11 10348120 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT WHILE TURNING INTO A PARKING LOT WITH HIS FOOT ON THE BRAKE ALL OF A SUDDEN THE VEHICLE ACCELERATED ON IT'S OWN WHILE HIS FOOT WAS ON THE BRAKE PEDAL. THE VEHICLE BARELY MISSED STRIKING A PEDESTRIAN AND THEN CRASHED INTO A CONVENIENCE STORE WALL. THE CRASH WAS RECORDED ON THE STORE VIDEO CAMERA. TOYOTA WAS CONTACTED AND FILED CASE # 1008061785. THIS IS THE THIRD OCCURRENCE AND HAPPENED TWO TIMES BEFORE THE RECALL REMEDY FOR NHTSA CAMPAIGN ID NUMBER: 10V023000, VEHICLE SPEED CONTROL ACCELERATOR PEDAL AND THE THIRD FAILURE OCCURRED AFTER THE RECALL REMEDY WAS ISSUED. THE VEHICLE WAS AT THE CONTACTS RESIDENCE AND WILL NOT BE DRIVEN. THE VIN WAS NOT AVAILABLE. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 9,000. UPDATED 11/05/10. \*LJ TAUNTON MA Failure Date: 08/04/2010

11 10351333 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR ROUTINE MAINTENANCE WHEN SHE WAS ADVISED THERE WAS AN OPEN RECALL ON THE VEHICLE (NHTSA CAMPAIGN ID NUMBER: 10V017000-ACCELERATOR PEDAL). THE DEALER ADVISED THAT THEY WOULD MODIFY THE ACCELERATOR PEDAL AS PER THE INSTRUCTIONS OF THE RECALL. WHEN THE CONTACT RECEIVED THE VEHICLE BACK, THE ACCELERATOR PEDAL WAS NOT MODIFIED AND THE DRIVER FLOOR MAT WAS ATTACHED TO THE FLOORBOARD BY VELCRO. THE MANUFACTURER

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ADVISED THAT THE RECALL WAS SPECIFICALLY FOR THE FLOOR MATS, WHICH THE CONTACT DISPUTED. IN ADDITION, THE CONTACT STATED THAT WHEN ACTIVATING THE AIR CONDITIONING UNIT, THE VEHICLE WOULD SHAKE VIOLENTLY. THE VEHICLE WAS NOT REPAIRED. THE CURRENT AND FAILURE MILEAGE WAS 5,000.                   BEDFORD   MA   Failure Date: 08/04/2010

11    10347340   TOYOTA COROLLA 2010 Speed Control           DRIVING 2010  
TOYOTA COROLLA MANUAL TRANS ON INTERSTATE ON 8/2/10 AT 2:30 P.M. HAD CRUISE CONTROL ON GOING 70 MPH. ENGAGED CLUTCH, SHIFTED TO NEUTRAL AND BRAKED IN PREPARATION TO STOP FOR TRAFFIC JAM AHEAD. BRAKE DID NOT ENGAGE AND VEHICLE CONTINUED AT 70 MPH WITHOUT TOUCHING ACCELERATOR. CONTINUED ATTEMPTS TO BRAKE, DOWNSHIFT, TURN OFF CRUISE CONTROL WITH NO DECREASE IN SPEED. INITIALLY UNABLE TO DOWNSHIFT BUT THEN DID GET INTO LOWER GEAR BUT WITH NO RESULTING DECREASE IN SPEED, NOR DID THE ENGINE MAKE ANY NOISE INDICATING THAT I HAD DOWNSHIFTED. I WAS ABLE TO GET ONTO SHOULDER WHERE I CONTINUED TO GO 70 MPH. I THEN GOT OFF AT AN EXIT THAT HAD AN INCLINE. PART WAY UP THE HILL FELT SOMETHING DISENGAGE AND THE CAR SLOWED- NOT JUST DUE TO THE INCLINE I THINK. I WAS THEN ABLE TO PUT ON EMERGENCY BRAKE AND THE CAR STOPPED. AFTER SEVERAL MINUTES I TRIED THE BRAKES AGAIN AND THEY WORKED. I DID NOT REENGAGE THE CRUISE CONTROL AFTER THIS. PLEASE NOTE THAT THIS OCCURRED AFTER I HAD TAKEN THE CAR IN FOR BOTH TOYOTA           RECOMMENDED RECALLS REGARDING THE FLOOR MATS AND PUTTING A MODIFICATION IN THE GAS PEDAL. WHEN I WENT IN FOR RECALLS I ASKED ABOUT PLACEMENT OF A COMPUTER BRAKE OVERRIDE SYSTEM AND WAS FIRST TOLD THAT FIX WAS NOT YET AVAILABLE, THEN TOLD IT WAS NOT RELEVANT TO MY CAR, AND, AFTER THE ABOVE EVENT TOLD AGAIN THAT TOYOTA DID NOT YET HAVE THE TECHNOLOGY AVAILABLE TO DO THIS FIX ON COROLLAS. THE DEALERSHIP HAVE THUS FAR BEEN UNPLEASANT AND SUGGESTING THAT I MIGHT NOT BE TELLING THE TRUTH. \*TR           MADISON   WI   Failure Date: 08/02/2010

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11 10347215 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT WHILE TRAVELING AT 30 MPH, THE VEHICLE ABNORMALLY ACCELERATED. THE CONTACT ATTEMPTED TO SLOW THE VEHICLE, BUT THE BRAKES WOULD NOT RESPOND. THE CONTACT HAD TO TURN OFF THE ENGINE AND PUT THE VEHICLE IN NEUTRAL BEFORE THE VEHICLE WOULD STOP. THE DEALER WAS UNABLE TO DUPLICATE THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE CONTACT STATED THE VEHICLE HAD NOT BEEN DRIVEN SINCE TAKING IT TO THE DEALER. THE FAILURE AND CURRENT MILEAGE WAS 1,000. UPDATED 10/13/10\*BF UPDATED 10/19/10\*JB SPRINGFIELD MN Failure Date: 07/22/2010

11 10358413 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT WHILE DRIVING 30 MPH, THE VEHICLE SUDDENLY ACCELERATED. WHEN SHE DEPRESSED THE BRAKE PEDAL, THE BRAKES DID NOT RESPOND AND THE PEDAL EXTENDED TO THE FLOORBOARD. SHE SHIFTED INTO NEUTRAL AND TURNED OFF THE IGNITION. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALERSHIP WHERE IT WAS LOCATED AT THE TIME OF THE COMPLAINT. THE CONTACT NO LONGER FELT SAFE DRIVING THE VEHICLE. THE CONTACT CALLED THE MANUFACTURER WHO OFFERED NO ASSISTANCE. THE VEHICLE HAD NOT BEEN REPAIRED. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 1,200. SPRINGFIELD MN Failure Date: 07/22/2010

11 10344874 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. SHE WAS DRIVING 3 MPH WHEN THE VEHICLE SUDDENLY ACCELERATED AND CRASHED INTO A FENCE. THE CONTACT SUSTAINED MINOR INJURIES. THE POLICE WERE NOTIFIED AND A REPORT WAS FILED. THE ENTIRE FRONT END AND UNDERNEATH THE VEHICLE WAS DAMAGED. THE VEHICLE WAS TOWED TO THE DEALER WHERE THE INSURANCE COMPANY INSPECTED THE DAMAGES. THE TOYOTA MANUFACTURER WILL ALSO HAVE A REPRESENTATIVE INSPECT THE VEHICLE TO DETERMINE THE CAUSE OF FAILURE. THE FAILURE AND CURRENT

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MILEAGES WERE 5,000. UPDATED 10/05/10 \*BF UPDATED 10/07/10\*JB  
LYNWOOD CA Failure Date: 07/18/2010

11 10343656 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED WHILE DEPRESSING THE BRAKES AND APPROACHING A STOP, THE BRAKES WOULD NOT ENGAGE. THE CONTACT CRASHED INTO A VEHICLE AHEAD OF HERS. THERE WERE NO INJURIES. A POLICE REPORT WAS FILED. THIS WAS THE FIRST INSTANCE OF UNINTENDED ACCELERATION IN THE VEHICLE. NEITHER THE DEALER NOR THE MANUFACTURER WAS CONTACTED. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 4,000. HOUSTON TX Failure Date: 07/16/2010

11 10345155 TOYOTA COROLLA 2010 Speed Control I WAS DRIVING MY 2010 TOYOTA COROLLA DOWN THE ROAD. WHEN I BEGAN TO APPROACH A RED LIGHT AT INTERSECTION, I APPLIED BRAKES TO SLOW VEHICLE DOWN. INSTEAD OF SLOWING DOWN, HOWEVER, THE CAR BEGAN TO RAPIDLY ACCELERATE. THIS REQUIRED ME TO PASS TWO VEHICLES WAITING AT RED LIGHT IN ORDER TO AVOID COLLISION. REMEMBERING WHAT TOYOTA CO SAID TO DO WHEN THEIR VEHICLES ARE SPEEDING OUT OF CONTROL, I PUT CAR IN NEUTRAL AND CONTINUED TO APPLY BRAKES, WHICH HAD NO EFFECT WHATSOEVER. I CONTINUED TO SPEED DOWN DOUBLE-LINED ROAD, PASSING VEHICLES IN MY LANE. THEN WHEN OTHER VEHICLES WERE COMING IN OTHER LANE IN MY DIRECTION, I WAS FORCED TO SLAM FULL SPEED INTO VEHICLE IN FRONT OF ME IN MY LANE. THIS CAUSED MY VEHICLE AND THAT VEHICLE TO ROLL OVER. WHEN MY FAMILY AND I HAD FIRST HEARD OF THE RECALLS WITH TOYOTA IN FEBRUARY OF 2010, WE IMMEDIATELY TOOK CAR TO TOYOTA DEALER IN FL WHERE WE VACATIONED FOR THE WINTER. WE WERE ASSURED THAT SINCE OUR VIN# INDICATED IT WAS JAPANESE-MADE, WE WERE NOT PART OF THE STICKING ACCELERATOR RECALL. THEY TOLD US TO REMOVE DRIVER-SIDE FLOORMAT ANYWAY, WHICH WE IMMEDIATELY DID. AS YOU CAN SEE, WE TOOK EVERY PRECAUTION POSSIBLE, AND AS MY CAR WAS CAREENING OUT OF CONTROL, I DID EVERYTHING I WAS SUPPOSED TO DO AND IT DID NOT MATTER. AND

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PLEASE DO NOT INSULT VICTIMS OF THESE TRAGEDIES BY INDICATING THAT IT IS POSSIBLY DRIVER ERROR. CLEARLY THERE IS SOMETHING MAJOR WRONG HERE AND THESE VEHICLES NEED TO BE TAKEN OFF THE ROAD.

\*TR SYRACUSE NY Failure Date: 07/16/2010

11 10345837 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE VEHICLE WAS PREVIOUSLY REPAIRED UNDER NHTSA CAMPAIGN ID NUMBER: 10V023000 (VEHICLE SPEED CONTROL: ACCELERATOR PEDAL). THE CONTACT STATED THAT AFTER REPAIRS, THE VEHICLE WOULD HESITATE INTERMITTENTLY WHEN ATTEMPTING TO ACCELERATE FROM A COMPLETE STOP OR WHEN ACCELERATING WHILE IN MOTION AT LOW SPEEDS. THE CONTACT ATTEMPTED TO APPLY MORE FORCE TO THE PEDAL BUT THE VEHICLE WAS HESITANT TO INCREASE IN SPEED. IN ADDITION, THE ACCELERATOR PEDAL WAS MODIFIED WHEN REPAIRED UNDER THE RECALL AND THE CONTACT STATED IT WAS DIFFICULT TO APPLY PRESSURE TO THE PEDAL. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE CONTACT WAS INFORMED THEY COULD INSTALL A NEW ACCELERATOR PEDAL BUT THE DEALER WAS UNSURE IF THE REPAIR WOULD CORRECT THE FAILURE. THE DEALER RESET THE INTERNAL COMPUTER BUT DID NOT MAKE ANY REPAIRS TO THE PEDAL ITSELF. THE FAILURES CONTINUED TO RECUR INTERMITTENTLY. THE FAILURE MILEAGE WAS 3,630 AND THE CURRENT MILEAGE WAS 7,444. UPDATED 12/01/10. \*LJ THE CONSUMER ALSO STATED THE FRONT OF THE VEHICLE WANDERS ALL OVER THE ROAD. UPDATED 12/13/10 ACCOKEEK MD Failure Date: 07/16/2010

11 10341808 TOYOTA COROLLA 2010 Speed Control ON JULY 6, 2010, I WAS DRIVING ON I-95 SOUTH NEAR THE IVES DAIRY RD. EXIT. I DRIVE A TOYOTA COROLLA '10 LE. I WAS GOING BETWEEN 65-70 MPH AND WAS IN THE NEXT TO LAST LANE. AT APPROXIMATELY 6:45AM, THE CAR'S RPM JUMPED FROM 2000-3000 TO 5000-6000. AT THIS POINT, I TOOK MY FOOT OFF THE GAS PEDAL...THE CAR SLOWED DOWN AUTOMATICALLY ON ITS OWN. THEN, THE RPM'S JUMPED BACK DOWN TO 2000-3000. I HAD TO CROSS THREE LANES IN ORDER TO PULL OVER. WHILE I WAS TRYING TO PULL OVER, THE CAR WAS

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GOING VERY SLOW, BUT THE RPM'S WERE JUMPING BACK AND FORTH BETWEEN 2000-3000 TO 5000-6000. THIS OCCURRED WHILE MY FOOT WAS OFF THE GAS PEDAL AND WHILE IT WAS HOVERING OVER THE BRAKE PEDAL. I DID NOT PRESS THE BRAKES BECAUSE I DID NOT WANT TO COME TO A FULL STOP IN THE MIDDLE OF FAST MOVING TRAFFIC ON I-95. THIS EVENT OCCURRED A TOTAL OF THREE TIMES BEFORE I WAS ABLE TO PULL OVER AND TURN OFF THE CAR. THE SOUND THE CAR WAS MAKING WAS AS IF I WERE TO PUT THE CAR IN NEUTRAL AND FLOOR THE GAS PEDAL. I HAD NOT DONE ANY OF THIS DURING THE INCIDENT. I TURNED OFF THE ENGINE FOR 10 MINUTES, AND I RESTARTED THE CAR. I SLOWLY MADE MY WAY TO MY PARENTS HOUSE NEARBY. \*TR DELRAY BEACH FL Failure Date: 07/06/2010

11 10654365 TOYOTA COROLLA 2010 Speed Control 2010 TOYOTA COROLLA. CONSUMER STATED HIS WIFE WAS STOPPED AT A TRAFFIC LIGHT, WHEN THE VEHICLE SUDDENLY ACCELERATED AND HIT THE VEHICLE IN FRONT OF HER. \*SS SAINT JOHNIN Failure Date: 07/05/2010

11 10342000 TOYOTA COROLLA 2010 Speed Control I PURCHASED A 2010 TOYOTA COROLLA TWO MONTHS AGO. I AM NOW RECEIVING A NOTICE OF RECALL FOR THE MAT/ACCELERATOR PROBLEM. I WAS ASSURED BY ONE SALESPERSON THAT NEW VEHICLES DID NOT HAVE THIS ISSUE. WHY DOES THE GOVERNMENT ALLOW SUCH SALES KNOWING THAT THIS PROBLEM EXISTS AND WHY HASN'T TOYOTA FIXED THESE PROBLEMS BEFORE SUCH SALES ARE MADE. \*TR DURHAM NC Failure Date: 07/03/2010

11 10341368 TOYOTA COROLLA 2010 Speed Control I AM FILING THIS COMPLAINT IN RESPONSE TO A RECALL NOTICE I JUST RECEIVED FROM TOYOTA. THE NOTICE SAYS TOYOTA WILL MODIFY MY ACCELERATOR PEDAL AND FLOOR SURFACE IN THE DRIVER'S FOOTWELL. HOWEVER, THE RECALL DOES NOT INCLUDE PROVIDING MY RECALLED 2010 TOYOTA COROLLA WITH A BRAKE OVERRIDE SYSTEM. ACCORDING TO JAMES LENTZ, PRESIDENT OF TOYOTA USA, IN HIS TESTIMONY BEFORE CONGRESS (FEBRUARY 23, 2010), TOYOTA PROMISED TO INSTALL BRAKE OVERRIDE SYSTEMS IN RECALLED VEHICLES. MY FRIEND WHO OWNS A 2009 TOYOTA CAMRY DID GET A BRAKE

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OVERRIDE SYSTEM, WHICH ENSURES THAT HE CAN STOP HIS VEHICLE NO MATTER WHAT HAPPENS WITH THE ACCELERATOR PEDAL. TOYOTA SHOULD INSTALL A BRAKE OVERRIDE SYSTEM ON MY RECALLED VEHICLE, TOO-- OTHERWISE MY CAR IS NOT AS SAFE AS OTHER RECALLED VEHICLES. HOWEVER, WHEN I CALLED TOYOTA ABOUT THIS, THEY TOLD ME THEY WERE NOT GOING TO INSTALL BRAKE OVERRIDE SYSTEMS ON COROLLAS. THIS IS WRONG AND NHTSA SHOULD DO SOMETHING ABOUT IT. \*TR SWEET HOME OR Failure Date: 07/02/2010

11 10349977 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT WAS DRIVING 50 MPH WHEN THE VEHICLE INDEPENDENTLY ACCELERATED. THE CONTACT ATTEMPTED TO STOP THE UNINTENDED ACCELERATION BY APPLYING THE BRAKES BUT TO NO AVAIL. THE VEHICLE CONTINUED TO INCREASE IN SPEED AND THE CONTACT CRASHED INTO ANOTHER VEHICLE. THE AIR BAGS DEPLOYED UPON IMPACT. THE CONTACT AND ANOTHER PASSENGER WERE INJURED. THE CONTACT SUSTAINED INJURIES TO THE NECK AND ARMS. HE WAS TRANSPORTED TO THE HOSPITAL VIA AMBULANCE. THE VEHICLE WAS DESTROYED. A POLICE REPORT WAS AVAILABLE. THE MANUFACTURER WAS NOT CONTACTED. THE FAILURE AND CURRENT MILEAGE WAS 12,000. UPDATED 11/16/10. \*LJ HINCH WV Failure Date: 06/28/2010

11 10340297 TOYOTA COROLLA 2010 Speed Control WHEN SET ON CRUISE CONTROL AND GOING UPHILL THE CAR ACCELERATES EXCESSIVELY TO MORE THAN 5 MPH OVER SET SPEED LIMIT. \*TR HOUSTON TX Failure Date: 06/26/2010

11 10340714 TOYOTA COROLLA 2010 Speed Control I STARTED THE ENGINE AND SLOWLY DRIVE BECAUSE ITS A DOWNHILL POSITION AND I NOTICE AN ENGINE LIGHT CAME FROM THE DASHBOARD , AND DECIDED TO STOP BUT IT WON'T STOP. THE CAR KEEP RUNNING AND TRIED TO PRESS THE BRAKE BUT UNFORTUNATELY IT WON'T STOP. UNTIL I DECIDED TO CRASH THE CAR TO THE GATE OF HOUSE IN ORDER TO MAKE THE CAR STOP AND THEN , I SUSTAIN INJURIES, CUTS , BRUISES. I BELIEVE THE ACCIDENT IS CAUSE BY

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SUDDEN ACCELERATION/ DEFECTIVE PART OF THE VEHICLE. \*TR LOS  
ANGELES CA Failure Date: 06/19/2010

11 10334843 TOYOTA COROLLA 2010 Speed Control 2010 TOYOTA  
COROLLA. CONSUMER STATES DISCONTENT WITH TOYOTA AND THE  
HANDLING OF RECALLS AND REPORTS PROBLEMS WITH ACCELERATION \*TGW  
THE CONSUMER STATED SHE TOOK HER VEHICLE TO THE DEALER BACK IN  
FEB 2010 AFTER HEARING THE DISAPPOINTING NEWS ABOUT TOYOTA  
DEFECTS. THE CONSUMER STATED SHE NEVER RECEIVED A RECALL NOTICE  
AS THE DEALER SAID SHE WOULD WITHIN A FEW DAYS OF THE NEWS  
BREAKING. SHE HAD TO CONSTANTLY CALL THE DEALER TO GET HER VEHICLE  
REPAIRED. THE CONSUMER STATED SHE RECEIVED THE RECALL NOTICE TWO  
MONTHS AFTER THE RECALL HAD ALREADY BEEN PERFORMED. \*JB  
PALM SPRINGS CA Failure Date: 06/03/2010

11 10357780 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT  
OWNS A 2010 TOYOTA COROLLA. THE CONTACT WAS DRIVING UP AN INCLINE  
APPROXIMATELY 55 MPH, THE CONTACT APPLIED EXTREME FORCE  
NUMEROUS TIMES TO THE ACCELERATOR PEDAL BEFORE ACCELERATION  
WOULD OCCUR. THE FAILURE OCCURRED AFTER THE RECALL REMEDY  
REPAIR WAS PERFORMED ON THE VEHICLE ASSOCIATED WITH NHTSA  
CAMPAIGN ID NUMBER 10V017000 (VEHICLE SPEED CONTROL: ACCELERATOR  
PEDAL). IN ADDITION, THERE WERE SEVERAL TIMES THE VEHICLE WOULD  
PULL IN THE OPPOSITE DIRECTION AND WANDER UNINTENDED. THE VEHICLE  
WAS NOT DIAGNOSED OR REPAIRED FOR THE FAILURES. THE VEHICLE HAD  
BEEN DRIVEN SIX TIMES SINCE THE RECALL REPAIR DUE TO THE SIGNIFICANT  
CONCERN OF THE POTENTIAL SAFETY HAZARD. THE VIN WAS UNAVAILABLE.  
THE FAILURE MILEAGE WAS APPROXIMATELY 40. WINDBER PA  
Failure Date: 06/02/2010

11 10374651 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT  
RENTED A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT WHEN SHE  
ACCELERATED, SHE HEARD A LOUD NOISE IN THE ENGINE AREA. THE RPMS  
INCREASED SUDDENLY AND THE VEHICLE ACCELERATED. THE CONTACT



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APPLIED THE BRAKES BUT THE VEHICLE DID NOT STOP UNTIL IT CRASHED INTO A WALL. THE DRIVER AND PASSENGER SIDE AIR BAGS DEPLOYED BUT TO THE LEFT SIDE INSTEAD OF FORWARD. THE DRIVER AND PASSENGER SUSTAINED INJURIES RESULT OF THE CRASH. A POLICE REPORT WAS FILED. THE CONTACT CALLED THE MANUFACTURER WHO STATED THAT AN INVESTIGATION OF THE BLACK BOX DID NOT INDICATE ANY VEHICLE MALFUNCTION. THE CURRENT AND FAILURE MILEAGES WERE 22,350.

UPLAND CA Failure Date: 05/29/2010

11 10334028 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE PARKING, THE VEHICLE ABNORMALLY ACCELERATED WITHOUT WARRANT. THE CONTACT ATTEMPTED TO APPLY THE BRAKES BUT TO NO AVAIL. THE VEHICLE PROCEEDED TO CRASH INTO A POLE AND THE CONTACT SUSTAINED INJURIES TO HER BACK, CHEST, SHOULDER AND ANKLE. A POLICE REPORT WAS NOT FILED. THE VEHICLE WAS TOWED TO A LOCAL REPAIR SHOP WHERE THE CONTACT WAS AWAITING AN ASSESSMENT OF THE DAMAGES. THE FAILURE AND CURRENT MILEAGE WERE 7,192.

FRESNO CA Failure Date: 05/26/2010

11 10334936 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE APPROACHING A STOP SIGN WITH HIS FOOT ON THE BRAKE, THE CONTACT STATED THAT THE VEHICLE SUDDENLY ACCELERATED AND CRASHED INTO A FENCE. THE CONTACT SUFFERED BACK INJURIES. A POLICE REPORT WAS FILED. THE CONTACT FILED A COMPLAINT WITH THE MANUFACTURER. THE CONTACT STATED THAT THE VEHICLE WAS TAKEN TO THE LOCAL DEALERSHIP MARCH 22, 2010 FOR THE ACCELERATOR PEDAL MODIFICATION. THE VEHICLE WAS TOTALED. THE CURRENT AND FAILURE MILEAGES WERE 2,500 UPDATED 07/27/10\*JB ...UPDATED 02/11/15 \*BF THE CONSUMER STATED HE APPROACHED A STOP A STOP SIGN,; TRAVERSED THE INTERSECTION, ENTERED THE PARKING LO, TRAVERSED A LAWN AND THEN STUCK A FENCE. UPDATED 03/02/15\*JB

MONTICELLO NY Failure Date: 05/14/2010

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11 10336968 TOYOTA COROLLA 2010 Speed Control 2010 TOYOTA COROLLA. CONSUMER STATES SEVERAL PROBLEMS WITH THE VEHICLE RELATED TO TIRES AND ACCELERATOR \*TGW THE CONSUMER STATED SHE HAD TO TAKE THE VEHICLE BACK TO THE DEALER SEVERAL TIMES TO GET AIR IN THE TIRES AND TO HAVE THE WOBBLING OF THE VEHICLE EXAMINED. THE CONSUMER STATED ON MAY 10, 2010, THE ACCELERATOR PEDAL BECAME STUCK WHEN SHE ATTEMPTED TO STOP AT A RED LIGHT. THE VEHICLE WAS HESITANT TO STOP. THE CONSUMER STATED SHE HAD TO APPLY EXTREME PRESSURE TO THE BRAKE AND SHE ALSO HAD TO USE THE EMERGENCY BRAKE TO GET TRY AND GET THE VEHICLE TO STOP, BUT IT WASN'T IN TIME AND CONSEQUENTLY, SHE HIT AN 18 WHEELER.\*JB UPDATED 07/29/10.\*JB MOBILE AL Failure Date: 05/10/2010

11 10328282 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT WHILE DRIVING AT APPROXIMATELY 60 MPH, SHE DEPRESSED THE BRAKE PEDAL BUT THE VEHICLE DID NOT SLOW DOWN, THE VEHICLE SUDDENLY ACCELERATED AND STARTED VEERING FROM LEFT TO RIGHT SEVERAL TIMES. THE CONTACT CRASHED INTO THE SIDE OF ANOTHER VEHICLE, AND THE VEHICLE CONTINUED TO ACCELERATE AND VEER LEFT TO RIGHT. THE CONTACT HAD HER FOOT ON THE BRAKE PEDAL DURING THE ENTIRE FAILURE. THE VEHICLE FINALLY STOPPED ACCELERATING AND THE CONTACT WAS ABLE TO PULL OVER TO THE SIDE OF THE ROAD. THERE WERE NO INJURIES. NO POLICE REPORT WAS FILED. THE CONTACT CALLED THE MANUFACTURER WHO STATED THAT A CASE MANAGER WOULD CONTACT HER WITHIN TWO DAYS. THE CURRENT AND FAILURE MILEAGES WERE 4,741. THE VIN WAS UNAVAILABLE. LYNWOOD CA Failure Date: 04/30/2010

11 10334105 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT WAS DRIVING AT APPROXIMATE SPEEDS OF 20-25 MPH AND APPROACHING A TRAFFIC STOP. AS HE PROCEEDED TO ACCELERATE FROM THE STOP, THE VEHICLE WOULD NOT RESPOND. SUDDENLY, THERE WAS AN UNUSUAL INCREASE IN ENGINE RPMS

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AND THE VEHICLE ABNORMALLY ACCELERATED AT A RAPID RATE OF SPEED. THE CONTACT PLACED THE VEHICLE IN NEUTRAL AND ENGAGED THE EMERGENCY BRAKE TO STOP THE VEHICLE. THE VEHICLE WAS TOWED TO THE DEALER WHERE REPAIRS WERE MADE UNDER NHTSA RECALL CAMPAIGN ID NUMBER 10V023000 (VEHICLE SPEED CONTROL: ACCELERATOR PEDAL). IN ADDITION, THE CONTACT STATED WHEN APPLYING THE BRAKES, HE WOULD HEAR A LOUD UNUSUAL NOISE. THE DEALER WAS UNABLE TO DUPLICATE THE BRAKE FAILURE AND THERE WERE NO FURTHER REPAIRS MADE TO THE VEHICLE. THE FAILURE MILEAGE WAS 3,865 AND THE CURRENT MILEAGE WAS 3,904.

ARLINGTON TX Failure Date: 04/19/2010

11 10325169 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT WAS DRIVING APPROXIMATELY 5 MPH ATTEMPTING TO STOP AT A TRAFFIC LIGHT. THE BRAKE PEDAL WAS DEPRESSED FOLLOWED BY, A LOUD NOISE AND JERKING MOTION. AN UNINTENDED ACCELERATION OCCURRED. THE DEALER WAS NOTIFIED AND STATED THAT THE FAILURE WAS CONTRIBUTED TO THE WEATHER AND ROAD CONDITIONS. THE CONTACT EXPERIENCED THE FAILURES PREVIOUSLY AND WAS ADVISED BY THE DEALER THAT THERE WAS NOT A PROBLEM. AN APPOINTMENT WAS SCHEDULED WITH THE DEALER FOR SERVICE REPAIR. THE FAILURE MILEAGE WAS 1,000. UPDATED 06/02/10. \*LJ UPDATED 07/13/10 \*JB

MILWAUKEE WI Failure Date: 04/10/2010

11 10325078 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE THE CONTACT WAS DRIVING APPROXIMATELY 25 MPH, THE VEHICLE SURGED FORWARD RESULTING IN A CRASH THAT DESTROYED THE VEHICLE. THERE WAS SMOKE COMING FROM UNDERNEATH THE HOOD. A POLICE REPORT WAS FILED WHICH INCLUDED THAT TWO PEOPLE SUSTAINED INJURIES. THE FIRE DEPARTMENT DID NOT ARRIVE AT THE SCENE. THE VEHICLE WAS TOWED TO AN AUTHORIZED DEALER. THE VEHICLE HAD NOT BEEN REPAIRED AT THE TIME OF THE COMPLAINT. THE FAILURE AND CURRENT MILEAGES WERE 1,413.

PLEASANT HILL CA Failure Date: 04/08/2010

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11 10324355 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE THE CONTACT WAS DRIVING APPROXIMATELY 5 MPH INTO A PARKING SPACE THERE WAS AN UNEXPECTED ACCELERATION, WHICH FORCED THE CONTACT TO DRIVE INTO THE CURB AND CRASH INTO ANOTHER VEHICLE. THE POLICE WERE NOT CALLED. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER. THE TECHNICIAN STATED THE VEHICLE WAS NOT INCLUDED IN THE RECALL NHTSA ID 10V023000, VEHICLE SPEED CONTROL, ACCELERATOR PEDAL THE FAILURE MILEAGE WAS 5,300. THE CURRENT MILEAGE WAS 5,320. VALENCIA CA Failure Date: 04/07/2010

11 10324807 TOYOTA COROLLA 2010 Speed Control I BOUGHT A TOYOTA COROLLA 2010 LE ON 04/03/2010, AND WHEN I DROVE IT ON THE FREEWAY FIRST TIME, I WAS SHOCKED/SCARED THE WAY WAS STEERING/HANDLING. I ALMOST HAD TWO ACCIDENTS WITH IT BECAUSE OF THE STEERING ISSUE. WHEN I DROVE IT ON THE FREEWAY I SAW THAT THE CAR IS LOOSING BALANCE (THE BACK CAR SHAKES), I FOUND STABILITY PROBLEMS (AS IF I DRIVE IN STRONG WINDS), AND BIG STEERING PROBLEMS (AS I LEARN TO DRIVE A TRICKY BICYCLE). TO GET AND MAINTAIN AN ALMOST CONTROL ON THE CAR DIRECTION I HAVE TO FOCUS MY ACTIONS AS MY COROLLA HAS ONLY TWO WHEELS LIKE A BIKE. I ALMOST ACT AS AN EQUILIBRATE FOR A ROPE DANCING. THE EXPERIENCE OF DRIVING MY COROLLA SHOWED THAT I HAVE LIMITED CONTROL OVER IT, AND MOST CONTROL I LOST WHEN I HAD TO USE SUDDEN BRAKES AT HIGH SPEED - IT WAS LIKE ON THE ICE. BACK JUMPS AND I STIR IN SAME DIRECTION; BACK JUMPS AGAIN IN THE OTHER DIRECTION AND I CHANGE THE STEERING IN THE OTHER DIRECTION TOO, AND SO ON. THESE EVENTS OCCUR ALMOST EVERY TIME I DROVE WITH SPEED AROUND 60 MILES/HOUR ON THE FREEWAYS THAT ARE NOT STRAIGHT. THE CONSEQUENCE IS THAT I AM AFRAID TO DRIVE MY NEW CAR BECAUSE I AM NOT ABLE TO CONTROL IT, AND I RISK AN ACCIDENT. I WENT TO TOYOTA DEALER, THEY SAID THAT THEY KNOW THE SITUATION FROM OTHER CUSTOMERS TOO, BUT NOTHING THEY CAN DO ABOUT IT. PLEASE INVESTIGATE THIS ISSUES UNTIL IS NOT TOO LATE, AND PEOPLE MAKE

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ACCIDENTS AND INJURE. THANK YOU. \*TRANAHEIM CA Failure Date:  
04/07/2010

11 10321702 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT  
OWNS A 2010 TOYOTA COROLLA. WHILE DRIVING AT SPEEDS OF 70 MPH WITH  
THE CRUISE CONTROL ACTIVATED, THE VEHICLE ACCELERATED UP TO  
SPEEDS OF 86 MPH. SHE WAS ABLE TO DECREASE SPEED BY DEACTIVATING  
THE CRUISE CONTROL AND APPLYING THE BRAKES. THE FAILURE OCCURRED  
TWICE; HOWEVER, THE CONTACT ASSUMED IT WAS CAUSED BY DRIVER  
ERROR. THE CONTACT CONFIRMED THAT SHE HAD PREVIOUSLY RECEIVED  
RECALL REPAIRS UNDER NHTSA CAMPAIGN ID NUMBERS 10V017000 AND  
10V023000 (VEHICLE SPEED CONTROL: ACCELERATOR PEDAL) AND HAD  
NEVER EXPERIENCED INCIDENTS OF UNINTENDED ACCELERATION BEFORE  
THE REPAIRS WERE MADE. THE VEHICLE WAS TAKEN BACK TO THE DEALER  
WHO WAS UNABLE TO DUPLICATE THE FAILURE. THE CURRENT AND THE  
FAILURE MILEAGES WERE 11,850. JACKSONVILLE FL Failure Date:  
03/22/2010

11 10322415 TOYOTA COROLLA 2010 Speed Control IN SEPT OF 2009 I  
BOUGHT A NEW 2010 TOYOTA COROLLA. I HAVE BEEN VERY PLEASED WITH IT  
UNTIL LAST MONDAY MARCH 22. THREE WEEKS THEY INSTALLED THE RECALL  
ON THIS VEHICLE. MONDAY MARCH 22 I TOOK MY WIFE TO DUKE MEDICAL  
CENTER FOR AN APPOINTMENT,. I PULLED INTO THE PARKING DECK AND  
REACHED FOR A PARKING TICKET SUDDENLY THE CARS MOTOR REVVED UP  
ALL ON ITS OWN. MY FOOT WAS ON THE BRAKE THE WHOLE TIME, I NEVER  
TOUCHED THE GAS PEDAL. I PUT IT INTO NEUTRAL AND THE MOTOR WAS  
GOING REAL FAST. I CUT IT OFF AND PUT IT INTO PARK. WHEN I TURNED IT  
BACK ON IT STILL WAS GOING FAST. I CUT IT OFF AND RESTARTED IT THIS TIME  
IT WAS RUNNING NORMAL. I CALLED THE DEALER AND THEY TOWED IT IN.  
THEY KEPT OVER NIGHT AND SAID THEY WERE CALLING TOYOTA. NEXT DAY  
THEY CALLED AND SAID IT WAS READY THAT TOYOTA GAVE IT A BILL OF  
HEALTH. THE BRAKES HELD OTHER WISE THE OUT COME COULD HAVE BEEN

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BAD. I DO NOT IF THEY FOUND ANYTHING WRONG OR NOT. \*TR

GIBSONVILLE NC Failure Date: 03/22/2010

11 10323001 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE DRIVING APPROXIMATELY 40 MPH THE RPMS BEGAN TO INCREASE WHEN THE FLOOR MAT TRAPPED UNDERNEATH THE ACCELERATOR PEDAL. WHEN THE CLUTCH AND BRAKE PEDALS WERE ENGAGED THE VEHICLE ACCELERATED. THE FLOOR MAT RELEASED WITHOUT ASSISTANCE AND THE SPEED DECREASED. THE IDENTICAL FAILURE OCCURRED ON TWO SEPARATE OCCASIONS. PREVIOUSLY NHTSA CAMPAIGN ID NUMBER 10V023000 (VEHICLE SPEED CONTROL: ACCELERATOR PEDAL) REPAIR WAS PERFORMED ON THE VEHICLE. THE FAILURE MILEAGE WAS 5,040. THE CURRENT MILEAGE WAS 5,095. JACKSONVILLE FL Failure Date: 03/21/2010

11 10320628 TOYOTA COROLLA 2010 Speed Control MY TOYOTA COROLLA 2010 MODEL ACCELERATED FOR NO APPARENT REASON WHEN I WAS BACKING UP MY CAR. I SHIFTED THE GEAR TO REVERSE AND RELEASE THE BRAKE, AND EVEN BEFORE I PRESSED THE ACCELERATOR MY CAR BACKED UP AS IF I HAVE PRESSED THE ACCELERATOR PEDAL REAL HARD. I HAD TO BRAKE REAL HARD TO GET THE CAR UNDER CONTROL. SINCE I WAS IN A BIG EMPTY PARKING LOT NO DAMAGE WAS DONE. \*TR  
LONGMONT CO Failure Date: 03/17/2010

11 10322213 TOYOTA COROLLA 2010 Speed Control APPROXIMATELY ONE WEEK AGO, MY 2010 COROLLA SURGED FORWARD APPROXIMATELY 6-8 FEET AFTER I PLACED IN PARK IN MY WORK PARKING LOT. THE TACHOMETER WENT TO ABOVE 2000 RPMS, AND THE CARS SPEED WENT OVER 20 MPH BEFORE I WAS ABLE TO JAM ON THE EMERGENCY BRAKE. MY FOOT WAS NOT ON THE BRAKE OR THE GAS PEDAL. I ALMOST HIT A TREE. MY HEAD WAS THRUST BACKWARDS. THREE HOURS LATER THE PARAMEDICS HAD TO COME TO MY OFFICE AND RUSH ME TO THE HOSPITAL AS I HAD A TIA AS A RESULT. THIS IS THE THIRD ACCELERATION INCIDENT WITH MY VEHICLE SINCE FEBRUARY 12TH. THE DEALERSHIP HAS EVEN HAD A SPECIALIST LOOK AT

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MY CAR, AND THEY SAID NOTHING IS WRONG WITH IT. I BROUGHT THE CAR BACK TO THE DEALERSHIP TODAY BECAUSE OF THE ABOVE INCIDENT. THE GENERAL SERVICE MANAGER SAID TO ME QUOTE UNQUOTE "WE CAN FIND NOTHING WRONG WITH YOUR VEHICLE, AND CAN NOT VERIFY YOUR COMPLAINT. YOU HAVE BROUGHT THE CAR TO US FOUR TIMES FOR THIS SAME ACCELERATION PROBLEM AND THERE IS NOTHING WRONG WITH YOUR CAR. WE HAVE NOT CHARGED YOU ANY OF THESE TIMES. IF YOU BRING IT TO US AGAIN FOR THE SAME PROBLEM, WE ARE GOING TO HAVE TO BILL YOU FOR OUR TIME. THEY ALSO CHARGED ME FOR THE RENTAL CAR TODAY. HE ALSO STATED THAT THE MEDIA IS BLOWING THIS WAY OUT OF PROPORTION, AND THAT THERE IS NOTHING WRONG WITH ANY OF THE TOYOTA VEHICLES. HE SAID THE PROBLEM IS ONE OF TWO THINGS. I ASKED HIM WHAT THOSE TWO THINGS WERE. HE STATED THAT THEY ARE THE DRIVERS ARE BAD DRIVERS AND THE OTHER IS IT IS FRAUD. SO I SAID ARE YOU IMPLYING I AM A LIER OR A BAD DRIVER AND HE REFUSED TO ANSWER. I THEN SAID I AM NEITHER OF THE TWO AND THAT I RESENTED THE IMPLICATION TO BOTH. I TOLD HIM MY CAR IS A DEATH MOBILE AND UNSAFE TO DRIVE, AND ALSO THAT I HAD BEEN HURT 3 OR 4 TIMES ALREADY. ENOSBURG FALLS VT

Failure Date: 03/17/2010

11 10320102 TOYOTA COROLLA 2010 Speed Control MY TOYOTA COROLLA ACCELERATOR STUCK AFTER THE DEALER FIX IT. \*TR

AMANDA DRDE Failure Date: 03/15/2010

11 10320816 TOYOTA COROLLA 2010 Speed Control I BOUGHT A NEW 2010 COROLLA AND WAS TOLD ALL RECALLS WERE FIXED. MY GAS PEDAL STUCK COMING HOME FROM WORK I CALLED THE DEALER SHIP THEY CHECKED THERE RECORDS AND FOUND THAT MY CAR DID NOT GET FIXED.

\*TR REIDSVILLE NC Failure Date: 03/12/2010

11 10327820 TOYOTA COROLLA 2010 Speed Control WHILE DRIVING MY COROLLA, EVEN I DO NOT HIT THE GAS PEDAL, THE RPM STAYS AROUND 2000 AND SOMETIMES IT STARTED TO STUCK AROUND 3000 RPM FOR 15 TO 30 SECONDS THAN GOES TO NORMAL. I HAD DIFFICULTY TO SLOW DOWN IN

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BUSY TRAFFIC, BECAUSE EVEN I HIT THE BRAKES IT DOES NOT CUT THE GAS SO THE ENGINE STILL TRIES TO RUN AND THE CAR STILL TENDS TO GO, SO I AM NOT ABLE TO SLOW DOWN OR IT TAKES TIME TO SLOW DOWN. I AM DRIVING MY TOYOTA IN THE 5TH GEAR AND AROUND 3000 RPM. WHEN I NEED A SUDDEN STOP, I LET GO THE GAS PEDAL AND HIT THE BRAKE. THE ETCS COMMANDS HIGH IDLE EVEN I HIT THE BREAKS; THE PISTONS ARE STILL WORKING (THE ENGINE IS STILL RUNNING IN GEAR) WITH 3000 RPM SO I AM NOT ABLE TO SLOW DOWN OR STOP. THIS IS A SERIOUS SAFETY PROBLEM. HOW COME ECM WOULD COMMAND FOR HIGH IDLE FROM TIME TO TIME? HOW CAN I STOP THE CAR OR SLOW DOWN IN NEED WHILE ECM IS COMMANDING HIGH IDLE? IT IS IMPOSSIBLE TO HAVE A PROPER CONTROL ON THE CAR WHEN ECM COMMANDS HIGH IDLE. WHO CAN GIVE ME GUARANTEE THAT IT WOULD NOT GET STUCK IN HIGHER IDLES? (BECAUSE IT USED TO STUCK AROUND 2000 RPM AND RIGHT NOW IT ALSO STARTED STICKING AROUND 3000 RPM). WHEN I GET CLOSE TO A CURB OR TO AN EXIT I STOP HITTING THE GAS PEDAL ASSUMING THE CAR WILL GET SLOW BUT SINCE IT STICKS AT HIGH RPMS THE CAR DOES NOT GET SLOWER WHEN IT IS IN THE GEAR. \*TR

NEWARK DE Failure Date: 03/10/2010

11 10318746 TOYOTA COROLLA 2010 Speed Control 2010 TOYOTA COROLLA ACCELERATOR WAS STUCK AT 40 MILES PER HOUR. JUST MISSED HITTING ANOTHER CAR ON THE ENTRANCE RAMP IN FRONT OF ME. THIS CAR WAS SUPPOSEDLY FIXED BY WESTBURY TOYOTA IN WESTBURY, NY ON FEBRUARY 9TH. THE CAR WAS BROUGHT BACK TO THE DEALER TODAY, MARCH, 10,2010. WHERE THE DEALER TOLD ME THAT OWNERS ARE MAKING THIS WHOLE PROBLEM UP, AND TRIED TO CHARGE ME \$100,00 FOR AN ELECTRONIC DIAGNOSTICS TEST ON THE CAR. HE ALSO REFUSED TO GIVE ME A LOANER CAR OR RENTAL CAR AT TOYOTA'S COST WHILE THEY CHECKED THE CAR OUT FOR A STICKING ACCELERATOR PEDAL PROBLEM BECAUSE THE RECALL "FIX" WAS ALREADY DONE ON THIS VEHICLE. OBVIOUSLY THE "FIX" DID NOT WORK AT ALL. I AM AFRAID TO DRIVE THIS VEHICLE BECAUSE IT COULD HAPPEN AGAIN WITH FATAL RESULTS. \*TR HICKSVILLE

NY Failure Date: 03/09/2010



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11 10319297 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHEN THE CONTACT APPLIED MINIMAL PRESSURE TO THE BRAKES, THE VEHICLE WOULD ACCELERATE AT A RAPID RATE OF SPEED. THE CONTACT WAS CONCERNED WITH HER SAFETY IN THE VEHICLE AND THE POSSIBILITY OF UNINTENDED ACCELERATION. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 1,478 AND THE CURRENT MILEAGE WAS 1,741. UPDATED 04/23/10. \*LJ THE CONSUMER STATED THE VEHICLE LURCHED FORWARD WHEN DECELERATING. THE CONSUMER STATED THE PROBLEM WAS INTERMITTENT. UPDATED 05/05/10.\*JB  
ALTOONA PA Failure Date: 03/09/2010

11 10319689 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT WAS DRIVING APPROXIMATELY 55 MPH WHEN THE ACCELERATOR PEDAL RELEASED AND THE SPEED DID NOT DECREASE. WHEN THE BRAKE PEDAL WAS ENGAGED THE VEHICLE BEGAN TO FUNCTION PROPERLY. THE FAILURE OCCURRED WHENEVER THE VEHICLE WAS IN OPERATION. THE VEHICLE HAD PRIOR RECALL REPAIRS PERFORMED UNDER NHTSA CAMPAIGN ID NUMBERS 10V017000 AND 10V023000, (VEHICLE SPEED CONTROL: ACCELERATOR PEDAL). THE RECALL REMEDY DID NOT CORRECT THE SAFETY DEFECT. THE CURRENT AND FAILURE MILEAGES WERE 1,600. WHITING NJ Failure Date: 03/08/2010

11 10317495 TOYOTA COROLLA 2010 Speed Control IN MY 2010 TOYOTA COROLLA XLE WITH 2382 MILES ON IT, I EXPERIENCED BRAKE FAILURE AND DIFFICULTY STEERING WHILE DESCENDING DOWN A SLIGHT GRADE. THERE WAS NO BRAKING ACTION WHEN I PUSHED THE BRAKE PEDAL AS FAR AS IT COULD GO. SIMULTANEOUSLY HEARD A LOUD SCRAPING SOUND AND DETECTED AN ODOR. REPORTED INCIDENT TO THE DEALER IMMEDIATELY.  
\*TR BETHEL PARK PA Failure Date: 03/06/2010

11 10318389 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE THE CONTACT WAS DRIVING 25 MPH THE VEHICLE SUDDENLY ACCELERATED WITHOUT WARNING DUE TO THE

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ACCELERATOR PEDAL STICKING TO THE FLOOR OF THE VEHICLE. THE SUDDEN ACCELERATION CAUSED THE CONTACT TO CRASH INTO THE REAR OF THE VEHICLE IN FRONT OF HER. NO ONE WAS INJURED DURING THE CRASH AND A POLICE REPORT WAS FILED FOR THE INCIDENT. PRIOR TO THE RECENT FAILURE THE CONTACT HAD TAKEN THE VEHICLE TO THE DEALERSHIP WHERE RECALL NHTSA CAMPAIGN ID NUMBER: 10V017000 VEHICLE SPEED CONTROL: ACCELERATOR PEDAL AND 10V023000 WERE PERFORMED ON THE VEHICLE. THE CONTACT NOTICED THAT AFTER HAVING THE RECALL PERFORMED, THE VEHICLE BEGAN TO ACCELERATE VIOLENTLY. THE CURRENT AND FAILURE MILEAGES WERE 150. LOS ANGELES CA Failure Date: 03/06/2010

11 10318964 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STARTED THE IGNITION AND SHIFTED INTO GEAR; THE RPMS INCREASED TO 220 WITH A SUDDEN SURGE. SUDDENLY, THE VEHICLE BEGAN TO SHAKE AND VIBRATE WITH AN EXTREMELY LOUD NOISE. THE VEHICLE WAS TOWED TO AN AUTHORIZED DEALER. THE TECHNICIAN WAS UNABLE TO DUPLICATE THE FAILURE; HOWEVER, THE VEHICLE WAS UNDER FURTHER OBSERVATION. THE FAILURE OCCURRED THE FOLLOWING DAY AFTER NHTSA CAMPAIGN ID NUMBER 10V017000 (VEHICLE SPEED CONTROL: ACCELERATOR PEDAL), WAS PERFORMED ON THE VEHICLE. THE FAILURE MILEAGE WAS 4,700. THE VIN WAS UNKNOWN. SALT LAKE CITY UT Failure Date: 03/06/2010

11 10327521 TOYOTA COROLLA 2010 Speed Control MY CAR ENGINE REVS UP TO ABOUT 3000 RPM WHILE IN PARK, HAS HAPPENED TWICE SINCE THE PEDAL WAS FIXED DUE TO A RECALL. RECALL PEDAL WORK COMPLETED 02/11/10 FIRST INCIDENT OF UNINTENDED ACCELERATION ON 3/5/10 TOOK CAR TO DEALERSHIP NO PROBLEMS FOUND, SECOND INCIDENT OF UNINTENDED ACCELERATION ON 4/3/10 TOOK TO DEALERSHIP NO PROBLEMS FOUND.  
\*TR DAYTON OH Failure Date: 03/05/2010

11 10316227 TOYOTA COROLLA 2010 Speed Control I DRIVE TOYOTA COROLLA LS 2010. I WAS DRIVING TO WORK TODAY APPROXIMATELY WITH 45M/H. I WAS GETTING READY TO TAKE AN EXIT FROM THE HIGHWAY, I SAW

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COUPLE CARS WERE STOPPED IN THE MIDDLE OF THE EXIT APPROXIMATELY METER AWAY FROM ME. I DECIDED TO REDUCE THE SPEED AND GET BACK TO THE HIGHWAY (TO GET AROUND THEM SO I CAN TAKE MY EXIT. I HIT MY BRAKE SLIGHTLY TO SLOW DOWN MY CAR DID NOT EVEN CHANGE SPEED, I TRIED COUPLE TIMES NOTHING HAPPENED. THEN I DECIDED TO STEP ON THE BRAKE ALL THE WAY MY CAR DID NOT CHANGE THE SPEED AT ALL IT WAS GOING AT THE SAME SPEED. MY CAR WAS TRAVELING STRAIGHT ROAD FOR 7-8 SECONDS, THEN I HAD TO MAKE A QUICK DECISION SO I WILL NOT HIT THE CARS THAT WAS ON FRONT OF ME (THEY WERE STOPPED IN THE MIDDLE OF THE ROAD FOR SOME REASON) BECAUSE I WAS GETTING TOO CLOSE. I DECIDED TO GET BACK TO HIGHWAY SO I WILL NOT HIT ANYONE. BUT AFTER I TRIED TO GET BACK TO THE HIGHWAY I TOTALLY LOST MY CONTROL OF THE CAR. THE CAR MOVED WITH NO CONTROL FOR SEVERAL SECONDS THEN I AND UP IN THE MIDDLE OF THE HIGHWAY. I WAS LUCKY EVERYONE WAS BEHIND ME AND THEY STAYED AWAY FROM MY CAR. I JUST TOOK MY CAR TO BE FIXED FROM THE STICKING ACCELERATION PROBLEM. I BELIEVE MY BRAKES DID NOT WORKED AT THAT POINT AND MY CAR WAS MOVING WITH THE SAME SPEED. AFTERWARD I WAS ABLE TO MOVE MY CAR AND MY BRAKES WERE WORKING. I AM WORRIED TO DRIVE THAT CAR. I DO NOT FEEL SAFE. I COULD OF HURT THE LADY AND HER KIDS THAT WERE BEHIND ME.

\*TR HIGH POINT NC Failure Date: 03/03/2010

11 10316765 TOYOTA COROLLA 2010 Speed Control I WAS DRIVING AT APPROXIMATELY 70 MILES PER HOUR AND AS I CAME UP ON A SLOWER MOVING VEHICLE, I TOOK MY FOOT OFF OF THE ACCELERATOR AND WHEN I DID THE VEHICLE ACCELERATED INSTEAD OF SLOWING DOWN. I IMMEDIATELY APPLIED THE BRAKES AND THE VEHICLE SLOWED DOWN. MY WIFE HAS TOLD ME THAT THIS HAS HAPPENED TO HER TWICE IN THE LAST WEEK AND I JUST DISMISSED IT. WE HAD THE RECALL REPAIR DONE ON OUR CAR ALMOST TWO WEEKS AGO. \*TR LANSFORD ND Failure Date: 03/03/2010

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11 10316837 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE DRIVING 50 MPH THE CONTACT APPLIED THE BRAKES AND THE VEHICLE CONTINUED TO ACCELERATE. THE CONTACT ENGAGED THE EMERGENCY BRAKE TO STOP THE VEHICLE. THE MANUFACTURER INFORMED THE CONTACT THAT THE BRAKING SYSTEM PERFORMED ACCORDINGLY. THE CONTACT CALLED THE DEALER TO SCHEDULE AN APPOINTMENT FOR THE RECALL REPAIR. THE FAILURE IS A DANGEROUS SAFETY RISK AND COULD CAUSE A CRASH TO OCCUR. THE FAILURE MILEAGE WAS 2,200. CASA GRANDE AZ Failure Date: 03/03/2010

11 10316903 TOYOTA COROLLA 2010 Speed Control I HAVE A 2010 TOYOTA COROLLA THAT IS PART OF THE ACCELERATOR PEDAL REINFORCEMENT BAR RECALL/INSTALLATION. I HAVE NOTICED ANOTHER PROBLEM THAT APPEARS TO ALSO INVOLVE THE ACCELERATOR. THIS VEHICLE HAS A 5 SPEED MANUAL TRANSMISSION. THE PROBLEM OCCURS IN BOTH 3RD AND 4TH GEAR. THIS PROBLEM IS NOT CONSISTENT MEANING IT IS NOT ALWAYS NOTICED EVERY TIME I DRIVE, I WOULD MAINTAIN THAT IT OCCURS AT LEAST 50% OF THE TIME HOWEVER. PROBLEM: I ATTEMPT TO MAINTAIN A CONSTANT SPEED FOR INSTANCE IN 3RD GEAR AT 30 MPH, THE VEHICLE FEELS AS IF IT WANTS TO SPEED UP, I THEN REMOVE SOME PRESSURE FROM THE ACCELERATOR, THE VEHICLE THEN SLOW BY JERKING, I THEN ATTEMPT TO ACCELERATE AND THE VEHICLE JERKS AGAIN, BOTTOM LINE IS I CAN NOT MAINTAIN A CONSTANT SPEED. THE ROAD CONDITIONS DO NOT MATTER, FLAT, HILL, BUMPY, SMOOTH, WET DRY, 30 MPH, 31 MPH, 32, MPH ETC. I CANNOT MAINTAIN A CONSTANT SPEED IN 3RD AND 4TH GEAR. I AM NOT SURE OF AN APPROXIMATE DATE, IT HAS HAPPENED NUMEROUS TIMES SINCE I PURCHASED THE VEHICLE IN AUGUST OF 2009 . I WILL JUST ENTER A RANDOM DATE BELOW. \*TR WALLA WALLA WA Failure Date: 03/03/2010

11 10321329 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE DRIVING 30 MPH IN CLOUDY WEATHER CONDITIONS THE VEHICLE ACCELERATED. THE CONTACT THEN ENGAGED THE

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BRAKES WITH EXCESSIVE FORCE, THE VEHICLE STOPPED. THE INCIDENT OCCURRED AFTER THE RECALL REPAIR WAS PERFORMED BY THE DEALER. THE MANUFACTURER WAS CONTACTED, THEY SUGGESTED THE VEHICLE BE TAKEN BACK TO THE DEALER. THE VEHICLE WAS CHECKED AGAIN BY THE DEALER AND THEY COULD NOT DIAGNOSE THE FAILURE. THE FAILURE MILEAGE WAS 9,500. THE CURRENT MILEAGE WAS 10,000.

WOBURN MA Failure Date: 03/03/2010

11 10316033 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE DRIVER STATED THAT THE RPMS INCREASED EXCESSIVELY WHILE DRIVING 35 MPH. THE DRIVER DEPRESSED THE BRAKE PEDAL AND THE VEHICLE ACCELERATED. A DIFFERENT DRIVER STATED THAT SHE WAS AT A TRAFFIC LIGHT AND AFTER DEPRESSING THE ACCELERATOR PEDAL LIGHTLY THE VEHICLE ACCELERATED. THE CONTACT WAS ALSO DRIVING 15 MPH AND THE VEHICLE FAILED TO COME TO A COMPLETE STOP AFTER SHE DEPRESSED THE BRAKE PEDAL. THE VEHICLE WAS A PART OF A RELATED RECALL; HOWEVER, THE DEALER HAD PERFORMED THE RECALL REPAIR PRIOR TO THE FAILURE. THE CONTACT DOES NOT AGREE THAT IT WAS REPAIRED SINCE SHE EXPERIENCED THE SURGE AFTER IT SHOULD HAVE BEEN REPAIRED. THE FAILURE MILEAGE WAS 15000 AND THE CURRENT MILEAGE WAS 16000. UPDATED 03/09/10 \*BF THE CONSUMER CONTINUED TO EXPERIENCE ACCELERATION PROBLEMS AFTER THE RECALL WAS PERFORMED. UPDATED 05/26/10.\*JB BUFORD GA Failure Date: 03/02/2010

11 10316441 TOYOTA COROLLA 2010 Speed Control 1. REGULAR DRIVING UNDER NORMAL CONDITION, SOMETIMES FOR SEVERAL MINUTES, SOMETIMES FOR A FEW SECONDS. 2. SPEED CONTROL DOES NOT SEEM TO BE CONSISTENT. RPM METER WOULD GO ABOVE NORMAL 2000 REVS PER MINUTE EVEN WHEN THE CAR IS IN NEUTRAL. 3. WAS REPAIRED BY DEALER AS PART OF THE GAS PEDAL RECALL. THE PROBLEM CONTINUES. 4. I DO NOT THINK IT HAS TO DO WITH THE GAS PEDAL, IT APPEARS TO BE A PROBLEM WITH THE THROTTLE CONTROL AS THE RPM METER CLEARLY SHOWS THE

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REVS ARE WAY HIGHER THAN NORMAL. IN FACT, AFTER THE GAS PEDAL RECALL REPAIR, OUR 4 MONTHS CAR NOW BURNS MORE GAS THAN BEFORE.

\*TR DE PERE WI Failure Date: 03/01/2010

11 10314782 TOYOTA COROLLA 2010 Speed Control PURCHASED MY 2010 TOYOTA COROLLA S IN JULY AND IT HAS BEEN RECALLED 3 TIMES. HAD ACCELERATOR PEDAL FIXED WEEKS AGO. YESTERDAY WHILE BRUSHING SNOW OFF CAR IT BEGAN TO REV AND ACCELERATOR PEDAL HAD DEPRESSED ITSELF AND STUCK. I HAD TO MANUALLY PULL UP THE PEDAL. I USE THIS CAR FOR WORK AND DRIVE APPROX. 2500 MILES PER MONTH. I TRANSPORT CLIENTS AND CHILDREN. I BOUGHT A TOYOTA FOR SAFETY AND RESALE VALUE! I DO NOT FEEL SAFE IN THIS CAR. I HAVE TRIED TO TRADE IT IN AND DEALERS WILL NOT TAKE IT. IT IS UNSELLABLE AND UNSAFE. I WANT TOYOTA TO TAKE THIS CAR AND GIVE ME MY MONEY BACK. IT IS A BAD PRODUCT!

\*TR GREENFIELD MA Failure Date: 02/26/2010

11 10314880 TOYOTA COROLLA 2010 Speed Control INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) MY 2010 COROLLA HAS HAD THE GAS PEDAL RECALL COMPLETED AND NOW WHEN CAR IS IN PARK I CAN WATCH THE RPM'S OF THE MOTOR FLUCTUATE FROM 1000 RPM TO 1400 RPMS WITH OUT TOUCHING THE GAS. ALSO IT NOW IDLES AT 1000 RPM COMPARED TO ABOUT 800 BEFORE . I HAVE NOT CONTACTED THE DEALER YET BUT I JUST WANTED THIS INFORMATION REPORTED TO YOU. I FEEL THAT TOYOTA HAS NOT SOLVED THIS PROBLEM DO YOU. [XXX] \*TR VICTOR NY Failure Date:

02/26/2010

11 10315227 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE DRIVER STATED THAT TOYOTA HAS REFUSED TO INSTALL THE BRAKE OVERRIDE ALTHOUGH THAT IS A PART OF THE RECALL REPAIR. HE DOESN'T AGREE SINCE HIS VIN IS A PART OF THE RECALL. THE CONTACT ALSO STATED THAT THE DRIVER DOES NOT FEEL SAFE DRIVING THE VEHICLE AND WOULD LIKE FOR HIM TO TAKE THE VEHICLE BACK TO THE DEALER. THE CURRENT MILEAGE WAS 275 MILES. UPDATED 03/29/10

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\*BF UPDATED 05/11/10.\* JB CHAROLETTE NC Failure Date:  
02/26/2010

11 10316700 TOYOTA COROLLA 2010 Speed Control ON MONDAY  
(MARCH 1ST) TOYOTA SERVICE CALLED ME AND TOLD ME THAT ACCORDING  
TO TOYOTA ENGINEERS' REPORT, THERE IS NOTHING WRONG WITH THE GAS  
PEDAL AND THEY SAID THERE IS NOTHING TO WORRY ABOUT THE CAR.  
TOYOTA'S OFFICIAL EXPLANATION IS OPERATING AS DESIGNED, THE ECM  
WILL COMMAND HIGH IDLE AT TIMES FOR PROPER EMISSIONS SYSTEM  
OPERATION THIS EXPLANATION DOES NOT MAKE SENSE SINCE THERE IS A  
SERIOUS SAFETY ISSUE HERE; I AM DRIVING THE CAR IN THE 5TH GEAR AND  
AROUND 3000 RPM. WHEN I NEED A SUDDEN STOP, I LET GO THE GAS PEDAL  
AND HIT THE BREAK. THE ECM COMMANDS HIGH IDLE EVEN I HIT THE BREAKS;  
THE PISTONS ARE STILL WORKING (THE ENGINE IS STILL RUNNING IN GEAR)  
WITH 3000 RPM SO I AM NOT ABLE TO SLOW DOWN OR STOP. THIS IS A  
SERIOUS SAFETY PROBLEM. \*TR NEWARK DE Failure Date:  
02/26/2010

11 10325755 TOYOTA COROLLA 2010 Speed Control MY SISTER WAS  
DRIVING WHEN SHE WAS ABOUT TO PARK THE CAR IN A PARKING LOT WHEN  
THE ACCELERATOR GOT STUCK AND SHE WAS NOT ABLE TO STEP ON THE  
BRAKE PEDAL WHEN IT CRASH A TUBE. WHICH SHE PROCEEDED TO REPORT  
TO THE INSURANCE AGENCY AND DID THE REPORT AND CALL THE POLICE,  
BUT POLICE SAID HAD TO CALL THE INSURANCE. THIS WAS THE FIRST TIME  
THAT THIS HAD HAPPEN WHEN USING THE CAR. THEN I TOOK THE CAR TO A  
TOYOTA AGENCY TO HAVE THE CAR BE FIX BY THIS FACTORY DEFAULT. WHICH  
THEY TOLD ME WERE ONLY GOING TO FIX THE FACTORY ISSUE WITH THE  
PEDAL BUT WOULDN'T FIX THE FRONT BUMPER DAMAGE THAT THE CAR  
PRESENTS BECAUSE OF THE CRASH. I DIDN'T AGREE IN THAT SINCE THIS WAS  
THE CAR FACTORY DEFECT WHICH LED TO THE CRASH AND THE AGENCY HAD  
TO BE RESPONSIBLE FOR THE DAMAGE OF THE CAR AND ALL THAT INVOLVES.  
WHICH I CONTACT DIRECTLY TOYOTA AND THEY ONLY TOLD ME TO ACCESS

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THIS WEBSITE TO DO THE COMPLAINT ONLINE. \*TR MAYWOOD  
CA Failure Date: 02/26/2010

11 10327454 TOYOTA COROLLA 2010 Speed Control TOYOTA SAFETY  
CONCERN \*GR THE CONSUMER STATED THE ACCELERATOR PEDAL  
REINFORCEMENT BAR WAS INSTALLED IN THE VEHICLE. HOWEVER, THREE  
WEEKS LATER, WHEN ATTEMPTING TO STOP AT AN INTERSECTION, THE  
VEHICLE CONTINUED TO ACCELERATE THROUGH THE INTERSECTION.  
\*JB IRVINGTON NJ Failure Date: 02/26/2010

11 10316354 TOYOTA COROLLA 2010 Speed Control TOYOTA  
RECALL, HOW CAN YOU EXPECT US TO BRING OUR VEHICLE IN FOR THIS  
RECALL TO PUT ON PRECISION-CUT STEEL REINFORCEMENT BAR ON  
ACCELERATOR WHEN CEO OF TOYOTA CAN'T GUARANTEE THE PROBLEM  
WILL NOT BE SOLVED? THIS WAS STATED ON NATION WIDE TV. THIS CAR WAS  
PURCHASED FOR MY COLLEGE STUDENT DAUGHTER AND I WILL NOT LET HER  
DRIVE IT AS I DO NOT FEEL SHE WILL BE SAFE. WHAT ARE MY OPTIONS?  
\*TR LOCKPORT NY Failure Date: 02/22/2010

11 10317992 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT  
OWNS A 2010 TOYOTA COROLLA. WHENEVER THE CONTACT REMOVED HIS  
FOOT FROM THE ACCELERATOR PEDAL, HE NOTICED THAT THE VEHICLE  
WOULD MAINTAIN ITS SPEED FOR A PERIOD OF 5-10 SECONDS. PRIOR TO THE  
RECENT FAILURE NHTSA RECALL CAMPAIGN ID NUMBER 10V023000, VEHICLE  
SPEED CONTROL, ACCELERATOR PEDAL AND 10V017000 REPAIRS WERE  
PERFORMED ON HIS VEHICLE. THE VEHICLE HAS NOT BEEN DIAGNOSED BY  
THE DEALER. THE CURRENT AND FAILURE MILEAGES WERE 3500.  
UPDATED 4/23/10 \*CN UPDATED 06/11/10\*JB WACO TX  
Failure Date: 02/22/2010

11 10320009 TOYOTA COROLLA 2010 Speed Control IN OCTOBER 2009  
I BOUGHT A NEW 2010 TOYOTA COROLLA FROM SANSONE ROUTE 1 TOYOTA IN  
AVENEL NEW JERSEY. FEBRUARY 22 2010 I BROUGHT THE COROLLA TO THIS  
DEALERSHIP FOR A FIX RELATED TO THE ACCELERATION RECALL. I ALSO



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FILED A COMPLAINT WITH THEM ABOUT THE POWER STEERING. AFTER 90 MINUTES THEY SAID THEY COULD NOT FIND ANYTHING WRONG WITH THE POWER STEERING. THEY GAVE ME THIS IN WRITING. THEY ALSO WROTE THAT THEY FIXED THE ACCELERATION PROBLEM. I TOOK THE CAR AND 4 MINUTES LATER I HIT ANOTHER CAR BECAUSE THE ACCELERATION INCREASED BY ITSELF. THE CAR IS BEING REPAIRED BY MY INSURANCE COMPANY. TOYOTA SHOULD BE RESPONSIBLE FOR THE 8600 DOLLARS OF REPAIRS . I AM INJURED . IS TOYOTA RESPONSIBLE? MY PHONE NUMBER IS [XXX]. PLEASE CONTACT ME AND TELL ME WHAT TO DO. I TRIED TO REACH TOYOTA S 800 NUMBER BUT SO FAR I HAVE WAITED 3 HOURS AND NOBODY ANSWERS. THANK YOU. INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). \*TR YORKTOWN HEIGHTS NY Failure Date: 02/22/2010

11 10313340 TOYOTA COROLLA 2010 Speed Control WHILE DRIVING ON THE INTERSTATE IN SPEEDS IN EXCESS OF 75 MILES AN HOUR, MY 2010 COROLLA SHAKES VIOLENTLY IN ALL CONDITIONS. I ALSO HAVE AN ISSUE WHEN SLOWING DOWN WHERE THE GAS PEDAL WILL TAKE LONGER THAN WHAT IS EXPECTED TO RETURN TO AN ACCEPTABLE AREA AND STOP ACCELERATING. THIS SECOND ISSUE HAS NEARLY CAUSED SEVERAL ACCIDENTS. I HAVE BROUGHT THIS UP TO THE DEALER WHERE I PURCHASED THIS VEHICLE SOME THREE MONTHS AGO AND WAS TOLD A SOLUTION IS NOT READILY AVAILABLE AND I WILL BE CONTACTED WHEN ONE IS. BOTH PROBLEMS HAVE CONVINCED ME TO CARPOOL TO WORK UNTIL A SOLUTION IS IDENTIFIED. \*TR SIERRA VISTA AZ Failure Date: 02/20/2010

11 10317804 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE STOPPED AT A STOP SIGN THE VEHICLE RMP WENT UP TO 3,000 SHE HAD TO PARK THE VEHICLE FOR A WHILE FOR IT TO SLOW DOWN. SHE HAD EXPERIENCED THESE FAILURE SEVERAL TIMES. THE CONTACT STATED THAT A FEW WEEKS AFTER SHE PURCHASED THE VEHICLE SHE NOTICED THE BRAKES WERE SLOW TO RESPOND WHEN SHE DROVE 35 MPH OVER SPEED BUMPS OR ANY HOLES. SHE TOOK THE

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VEHICLE TO THE DEALER TWICE. THE DEALER STATED THE VEHICLE HAD BEEN TEST DRIVEN AND THEY COULD NOT DUPLICATE THE FAILURES. THE FAILURE MILEAGE WAS 10,000 AND THE CURRENT MILEAGE WAS 12,000.

NEWARK NJ Failure Date: 02/20/2010

11 10312013 TOYOTA COROLLA 2010 Speed Control 1.DRIVING  
COROLLA 2010 ON HIGHWAY SPEEDS ABOVE 55 MPH, IT BECOMES EXTREMELY DIFFICULT TO CONTROL AND KEEP THE CAR STEADY IN LINE, IT FEELS LIKE I AM DRIVING IN HEAVY WINDS. 2. IT HAPPENS ALMOST EVERY TIME THE CAR REACHES SPEED 55 MPH AND ABOVE. 3. TO BE SAFE DRIVE ON RIGHT MOST LANE AND KEEP ENOUGH DISTANCE FROM OTHER VEHICLES.

\*TR OMAHA NE Failure Date: 02/19/2010

11 10316340 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT  
OWNS A 2010 TOYOTA COROLLA. HE TOOK THE VEHICLE TO THE DEALER TO HAVE THE ACCELERATOR PEDAL REPLACED ON FEBRUARY 18, 2010. A FEW DAYS AFTER THE VEHICLE WAS REPAIRED HE ATTEMPTED TO STOPPED AT A TRAFFIC LIGHT WITH HIS FOOT ON THE BRAKE PEDAL. WHILE DRIVING 45 MPH HE NOTICED THAT THE RPM'S INCREASED AND DECREASED WHEN THE VEHICLE ATTEMPTED TO ACCELERATE AND LUNGE FORWARD. HE TOOK THE VEHICLE BACK TO THE DEALER TWICE AFTER IT WAS REPAIRED. THE DEALER COULD NOT DUPLICATE THE FAILURE. THE DEALER CONTACTED THE SERVICE MANAGER WHO PROVIDED THE CONTACT WITH A RENTAL VEHICLE. THE FAILURE MILEAGE WAS 3,589 AND THE CURRENT MILEAGE WAS 3,590.

UPDATED 4/7/2010 \*CN THE CONSUMER STATED HIS WIFE WAS DRIVING THE VEHICLE, WHEN SUDDENLY SHE FELT A SURGE WHEN COMING TO A STOP. THE CONSUMER TOOK THE VEHICLE BACK TO THE DEALER, BUT THEY WERE UNABLE TO DUPLICATE THE PROBLEM. THE CONSUMER STATED HE ALSO HAD PROBLEMS WITH THE ANTI-LOCK BRAKES WHERE IT WOULD ACTIVATE FOR NO REASON. UPDATED 06/10/10\*JB SPRINGFIELD IL Failure Date:  
02/18/2010

11 10313972 TOYOTA COROLLA 2010 Speed Control I PULLED OUT OF  
A GAS STATION. THE CAR BEGAN TO ACCELERATE ON ITS OWN. I STEPPED

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ON THE BRAKE BUT THE CAR WOULD NOT STOP. I STEERED BACK INTO THE GAS STATION AND STOPPED BY GOING INTO A SNOW BANK. I LOST COMPLETE CONTROL OF THE CAR. THE CAR WAS TOWED TO TOYOTA AND I CALLED THE 800 NUMBER. THEY TOLD ME NOT TO HAVE THE CAR REPAIRED BY THE LOCAL TOYOTA. THE CAR WAS TOWED TO MY HOUSE. AFTER REPEATED PHONE CALLS. NO ONE HAS LOOKED AT IT SINCE. \*TR MASSAPEQUA  
NY Failure Date: 02/17/2010

11 10323378 TOYOTA COROLLA 2010 Speed Control WHILE DRIVING AT 35-40MPH AROUND A CURVE, I HAS PRESSED ON THE BRAKE PEDEL TO REDUCE SPEED AN THE VEHICLE FAILED TO RESPOND, BUT ACCELERATED IN SPEED WHILE STEERING BECAME INPOSSIBLE TO CONTROL, IT WAS IF THE VEHIIICLE WAS CONTROLLING IT SELF. I HAD BEEN DROVE INTO AN THROUGH A DITCH AN OUT, HITTING A MAILBOX, CONCRETE LINED DRIVEWAY EXITING THE FIRST DITCH AN ENTERING ANOTHER ALSO HITNG A STREET SIGN AS WELL AS A MILE MARKER SIGN, MY SEAT BELT FAILED TO LOCK WHICH LEAD MY HEAD TO REPEATEDLY HIT THE TOP OF VEHICLES WINDSHIELD AS WELL AS THE STEERING WHEEL. FUTHERMORE THE AIRBAG FAILED TO DEPLOY. I SUFFER FROM SEVER HEADACHES, MY VISION IN LT EYE ALTHOUGH IMPROVED HAS GREATLY DECREASED, AS WELL AS MEMORY.  
EVANSVILLE IN Failure Date: 02/17/2010

11 10327559 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT RECEIVED RECALL NOTICE 10V023000, VEHICLE SPEED CONTROL, ACCELERATOR PEDAL AND HAD THE VEHICLE REPAIRED ACCORDINGLY. THE CONTACT WAS NOT SATISFIED WITH THE REPAIR SINCE THE DEALER ONLY REPLACED THE WASHER IN THE ACCELERATOR PEDAL. THE CONTACT CALLED THE MANUFACTURER TO REQUEST A NEW ACCELERATOR PEDAL BUT THE MANUFACTURER OFFERED NO ASSISTANCE. THE CONTACT HAD NOT EXPERIENCED UNINTENDED ACCELERATION WHEN THE COMPLAINT WAS FILED. THE FAILURE MILEAGE WAS 17,467. THE CURRENT MILEAGE WAS APPROXIMATELY 18,000.  
STAFFORD VA Failure Date: 02/16/2010

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11 10311176 TOYOTA COROLLA 2010 Speed Control ON FEBRUARY 15, 2010, I DROVE MY 2010 TOYOTA COROLLA FOR A SHORT ERRAND NEAR MY HOME. I STOPPED AT A RED LIGHT. WHEN THE LIGHT TURNED GREEN, I PROCEEDED TO MAKE A RIGHT TURN. TO KEEP THE CAR UNDER CONTROL, I GENTLY PRESSED ON THE ACCELERATOR A LITTLE THEN PRESSED GENTLY ON THE BRAKE. WHEN I REMOVED MY FOOT FROM THE BRAKE TO RETURN TO NORMAL SPEED, THE CAR IMMEDIATELY ACCELERATED WITHOUT MY TOUCHING THE ACCELERATOR. I PUSHED HARD ON THE BRAKE AND STOPPED THE CAR. THEN THE CAR RETURNED TO NORMAL OPERATION. ALL THIS OCCURRED WITHIN 10 MINUTES OF LEAVING MY HOME. AT NO TIME DID I GO MORE THAN 25MPH. THE PAVEMENT WAS DRY. THE CAR HAS LESS THAN 250 MILES ON THE ODOMETER. NO, I HAVE NOT RECEIVED ANY LETTER FROM TOYOTA ABOUT THE RECALL. AFTER THE INCIDENT, I CALLED THEIR CUSTOMER SERVICE IN CA. THEIR RESPONSE, OOPS I SHOULD HAVE GOTTEN A LETTER BUT ADMITTED NONE WAS SENT. THEY WILL CONTACT MY DEALER. 2 OBSERVATIONS ABOUT THE EXPERIENCE, IF MY HARD BRAKING DID NOT WORK THE CAR WOULD HAVE KEPT ACCELERATING, THE SURGE WAS POWERFUL. ALSO, THE ENGINE DID NOT REV, THE CAR JUST SEEMED TO GET A SIGNAL TO ACCELERATE TO A CERTAIN SPEED. YES, THE EXPERIENCE WAS SCARY AND DANGEROUS. BEFORE, I WAS WILLING TO GIVE TOYOTA THE BENEFIT OF THE DOUBT, BUT IT'S HARD TO SEE HOW MY GAS PEDAL WOULD GET STUCK AFTER 240 DRIVEN MILES. PLEASE, DO YOUR JOB. TOYOTA SHOULD PERMANENTLY TAKE BACK ANY CARE EXPERIENCING THIS ACCELERATION. THESE CARS SHOULD BE PERMANENTLY OFF THE ROAD.

\*TR PARAMUS NJ Failure Date: 02/15/2010

11 10583113 TOYOTA COROLLA 2010 Speed Control ALL I REMEMBER IS FEELING SCARED..AND BEGAN TO PRAY...AS THE VEHICLE ACCELERATED TO UNCONTROLLABLE SPEEDS, AND NOT BEING ABLE TO STOP..

WASHINGTON DC Failure Date: 02/15/2010

11 10310092 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE DRIVING AT VARIOUS SPEEDS OF 3

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MPH OR MORE, THERE WOULD BE A SUDDEN INCREASE IN THE RPMS WITHOUT WARNING. WHILE DEPRESSING THE ACCELERATOR PEDAL, THE PEDAL WOULD OFTEN RETURN TO THE IDLE POSITION VERY SLOWLY. THERE WOULD ALSO BE INSTANCES WHEN THE VEHICLE WOULD FEEL AS IF IT WAS LOSING POWER WHILE TRAVELING DOWNHILL, AT ANY SPEED, ALSO CAUSING A SUDDEN INCREASE IN RPMS. THE DEALER INSTALLED A CUT METAL BAR TO THE ACCELERATOR PEDAL PER NHTSA CAMPAIGN ID NUMBER: 10V023000; COMPONENT: VEHICLE SPEED CONTROL:ACCELERATOR PEDAL IN AN ATTEMPT TO CORRECT THE FAILURE. THE FAILURE PERSISTED. THERE WERE NO FURTHER REPAIRS PERFORMED ON THE VEHICLE. THE FAILURE AND CURRENT MILEAGES WERE 2,376. BAKERSFIELD OR Failure Date: 02/12/2010

11 10314851 TOYOTA COROLLA 2010 Speed Control THIS IS THE SECOND TIME I AM CONTACTING YOU REGARDING A COMPLAINT WITH MY 2010 COROLLA. I FIRST CALLED THE NHTSA 800 NUMBER WITH THIS WRITTEN COMPLAINT AND WAS TOLD I WOULD RECEIVE A HARD COPY IN TWO WEEKS (I HAVE YET TO RECEIVE IT). SO ONCE AGAIN I AM PUTTING THIS COMPLAINT IN WRITING, SO I HAVE PROOF THAT IT WAS FILED AND SENT. I HOPE THAT SOMETHING GETS DONE WITH IT ONCE AND FOR ALL. THE COMPLAINT IS REGARDING TOYOTA'S NEW PEDAL RECALL PART. IT DOES NOT CORRECT THE ACCELERATION PROBLEM. MY CAR ACCELERATED OVER 80 MPH ON FEB. 12,2010. TOYOTA PUT IN THE RECALL PEDAL THAT MORNING AFTER I BROUGHT THE CAR THERE. ON THE WAY HOME FROM WORK ON FEB 12, THE CAR EXHIBITED MORE ACCELERATION ISSUES. THAT WAS WHEN I CALLED TO REPORT IT WITH THE NHTSA. THE CAR THEN ACCELERATED AGAIN ON FEB15 WITH THE NEW"PEDAL RECALL IN". I WAS DRIVING UP A LONG ONRAMP ONTO THE INTERSTATE AT APPROX. 35-40 MPH, AND THE CAR TOOK OFF TO OVER 80 MPH. I WAS INJURED. I CALLED AGAIN TO YOUR AGENCY TO REPORT THIS ON FEB15TH. I GOT THE CAR BACK FROM TOYOTA ON FEB 19TH. THEY SAID "THE CAR WAS FINE. IT IS NORMAL FOR COROLLAS TO ACCELERATE TO 80 MPH". THAT IS TOTAL BULL! THE CAR'S PEDAL STARTED STICKING ON SUNDAY, FEBRUARY 21. THIS CALLED MORE RPM & ACCELERATION PROBLEMS WITH

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THE CAR. ALSO THE BRAKES ARE GOING DOWN TO THE FLOOR. THE CAR HAS GONE THRU A 5 WAY INTERSECTIONS STOP LIGHT AND A STOP SIGN. I HAVE HAD TO USE THE EMERGENCY BRAKE TO STOP THE CAR. \*TR ENOSBURG FALLS VT Failure Date: 02/12/2010

11 10313705 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE THE CONTACT WAS DRIVING 60 MPH USING THE CRUISE CONTROL THE VEHICLE SUDDENLY ACCELERATED FROM 60 MPH TO 70 MPH WITHOUT WARNING, IN ORDER TO STOP THE ACCELERATION THE CONTACT HAD TO DEACTIVATE THE CRUISE CONTROL. THE CONTACT ALSO NOTICED THAT WHENEVER SHE APPLIED THE BRAKES THEY HESITATE TO ENGAGE INCREASING THE STOPPING DISTANCE. THE VEHICLE HAS NOT BEEN DIAGNOSED BY THE DEALERSHIP AND THERE WERE NO PRIOR WARNINGS, THE CURRENT AND FAILURE MILEAGES WERE 2000. UPDATED 4/5/10 \*CN MESA AZ Failure Date: 02/10/2010

11 10313897 TOYOTA COROLLA 2010 Speed Control TOYOTA COROLLA S 2010 [XXX] WITH EXTRA STABILIZER BAR KIT, PURCHASED 11-30-09 WITH DELIVERY IN 12/09. 1) APPROXIMATELY 1 MONTH AFTER PURCHASE ,THE CAR STARTING TO VEER SHARPLY RIGHT THEN LEFT WHEN DRIVING ON THE HIGHWAY, IT WAS/IS DIFFICULT TO CONTROL REQUIRING A TIGHT GRIP ON THE WHEEL. IT FEELS LIKE STRONG WINDS ARE MOVING THE CAR BUT WINDS ARE ABSENT AND ROAD CONDITIONS ARE NORMAL. THIS EVENT COMES AND GOES UNEXPECTEDLY, GENERALLY LASTS THE DURATION OF MY COMMUTE ONCE STARTED, SOMETIMES OCCURS WITH THE TIRE PRESSURE GAUGE BUT NOT ALWAYS, SOMETIMES OCCURS AFTER RAPID BRAKING. IT DOES NOT FEEL LIKE AN ALIGNMENT OR BALANCE PROBLEM, THE CAR DARTS FROM ONE END OF THE LANE, TO THE MEDIAN OF THE LANE ON ITS OWN. ON THIS DATE 2-24-10 MY LOCAL DEALERSHIP FILLED THE TIRES, AND MADE A SLIGHT CHANGE TO THE LEFT ALIGNMENT THEY COULD NOT DUPLICATE THE PROBLEM AND STATED "THIS COULD BE A MATTER OF PERSONAL PREFERENCES" REGARDING HOW I FELT THE CAR DROVE WHEN THIS OCCURRED. THE TOYOTA MANAGER ALSO TOLD ME TODAY THAT THEY

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UNDERSTAND "THERE COULD BE A PROBLEM BUT THEY HAVE NO DIRECTION ON HOW TO REPAIR IT." WHEN ASKED THEN IF HE COULD GUARANTEE MY SAFETY AND THAT THIS WOULD NOT OCCUR AGAIN HE STATED NO, BUT THERE WAS NOTHING FOR HIM TO DO. NO INJURIES TO DATE. I DO NOT FEEL TOYOTA IS MAKING REASONABLE EFFORTS TO QUICKLY ELIMINATE THIS PROBLEM, ACKNOWLEDGE A PROBLEM, AND DO NOT WISH TO RESOLVE THIS WITH STATEMENTS REGARDING MY PERSONAL PREFERENCE FOR THE DRIVE, AND SINCE THIS IN THEIR OPINION IS NOT REPRODUCIBLE FOR THEM IT IS NOT A VIABLE PROBLEM FOR THEM TO REPAIR. 2) ON APPROXIMATELY 2-11-10 I HAD TO USE MY BRAKES IN AN EMERGENCY SITUATION IN WHICH MY BRAKES WERE TEMPORALLY NON-RESPONSE. I HAD TO DOWNSHIFT THE GEARS, REMOVE MY FOOT TOTALLY FROM THE GAS PEDAL ,AND MANEUVERED THE CAR AWAY FROM THE OTHER STOPPED CAR. NO ABS WAS FELT, THE BRAKE PEDAL WAS DEPRESSED FULLY, THIS OCCURRED AT HWY SPEEDS. NO ACKNOWLEDGEMENT OF PROBLEM OR REMEDY PROPOSED BY TOY CURRENTLY. \*TR SARDIS MS Failure Date: 02/09/2010

11 10324618 TOYOTA COROLLA 2010 Speed Control I HAVE 2010 TOYOTA COROLLA (VIN# [XXX] ) PURCHASED ON OCT 31 2009 FROM SANSONEAUTOMALL, NJ. THERE IS A PROBLEM WITH THE STEERING COLUMN INITIALLY WHICH STARTED WITH SOME UNIQUE SOUND, THEN FROM FEB 2010 I WAS SERIOUSLY FACING STEERING FREEZE (WILL GET HARDEN) ONLY 15-20% OF STEERING MOVES WHEN IN 0' SPEED, FOR THIS I HAVE VISITED MY DEALER SERVICE CENTER 3 TIMES BUT THERE IS NO USE. ONLY WITH LOT OF DISAPPOINTMENT AND ARGUMENTS SAYING "WHAT IS THE REASON TO BUY A BRAND NEW CAR TO GET PROBLEMS" I WAS REQUESTING TO SOLVE MY PROBLEM. THEY SIMPLY SAID, THERE IS NOTHING WE CAN DO IF YOU HAVE NO OTHER MEAN TO COMMUTE ITS UPTO YOU AND IF YOU WANT YOU CALL TOYOTA HEAD QUARTERS FOR THIS. I EVEN SPENT LOT OF TIME IN CALLING MAIN TOYOTA NR BUT SIMPLY I GET VOICE MESSAGE THAT "THERE IS HUGE VOLUME OF CALL WAITING PLEASE WAIT". I REALLY WONDER WHEN I/ANYONE BUY A CAR FROM DEALER AND IF THEY CANNOT RECEIVE ME ASSIST ME PROPERLY "WHERE FROM I GET THE JUSTICE????". RECENTLY I FOUND TWO

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MORE NEW PROBLEMS THEY ARE: IN A SLOPE ROAD CAR PICKS-UP ACCELERATION AND MAINTAINS SPEED AS IF IT IS CRUISED AND ONCE I APPLY BREAK AFTER A WHILE THE SPEED COMES TO NORMAL POSITION OTHER PROB- FUEL INDICATOR STUCK UP TO FULL LEVEL INDI' EVEN THE FUEL IS LOW. WITH THIS I'M DAY BY DAY GETTING DEPRESSED AS I SPENT QUITE LOT OF SAVINGS (MONEY) ON THE CAR TO AVOID ANY HASSLES BUYING A USED CAR, BUT UNFORTUNATELY ITS A DISASTER TO ME. I REQUEST TO PROVIDE ME NEEDED SOLUTION TO FIX MY DEPRESSING SITUATION. INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). \*TR EDISON NJ Failure Date: 02/06/2010

11 10308918 TOYOTA COROLLA 2010 Speed Control I OWN A 2010 TOYOTA COROLLA, WHICH MY 19 YEAR OLD DAUGHTER DRIVES, WHICH IS INVOLVED IN THE GAS PEDAL RECALL. SHE ALSO DESCRIBES AN STEERING PROBLEM -- DIFFICULTY KEEPING THE CAR FROM VEERING, HAS TO HOLD STEERING WHEEL TIGHT TO KEEP IT STRAIGHT, DESCRIBES IT LIKE CAR IS SLIDING ON ICE. WHEN I ASKED OUR TOYOTA DEALER SERVICE DEPT ADVISOR ABOUT IT HE SAID TO CHECK THE TIRE INFLATION. I NOW SEE THAT THIS IS A COMPLAINT FROM OTHERS. I AM CONCERNED THAT THIS CAR IS NOT SAFE FOR HER TO DRIVE! SHE DRIVES IT TO AND FROM COLLEGE ON INTERSTATE 95 AND SAYS THIS PROBLEM OCCURS AT ALL SPEEDS, ESPECIALLY 45 AND OVER. \*TR COLUMBIA MD Failure Date: 02/05/2010

11 10306865 TOYOTA COROLLA 2010 Speed Control AS I WAS COMING DOWNHILL ON STEEP MT. HELIX AND STEPPED ON THE BRAKES, THE CAR ACCELERATED INSTEAD OF REDUCING THE SPEED, AT THAT MOMENT I COULD CLEARLY HEAR THE ROTATION ACTUALLY INCREASING. I HAD TO PRESS IT HARDER AND CONTROL THE WHEEL TO GET IT TO REDUCE THE SPEED. THIS HAS HAPPENED 3 OTHER TIMES WHILE DRIVING DOWNHILL IN THE 2 MONTHS I HAVE OWNED THIS 2010 COROLLA. THE NEXT MORNING I TOOK MY CAR TO THE DEALERSHIP AND WAITED FOR ABOUT 1 HOUR FOR THE CAR TO BE INSPECTED AND THE PEDAL ACCELERATOR RECALL ISSUE FIXED, BUT THE



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SERVICE STAFF TOLD ME THAT THE BRAKES WERE FINE AND THEY HAD RUN OUT OF THE RECALL PARTS. THEY COULD NOT GIVE ME A TIME TABLE WHEN THE PARTS WERE GOING TO ARRIVE. I ALSO CONTACTED 2 OTHER DEALERSHIPS LATER THAT DAY, AND THE ONLY ANSWER I GOT WAS THAT " WE WERE ALL IN THE SAME BOAT", NOBODY KNEW WHEN SAID PARTS WERE EXPECTED TO ARRIVE. \*CN LA MESA CA Failure Date: 02/04/2010

11 10341280 TOYOTA COROLLA 2010 Speed Control MY TOYOTA 2010 COROLLA HAS BEEN RECALLED ONCE AND THE TOYOTA DEALER SAID THAT THEY DID SOMETHING ON THE BRAKE, BUT I TOLD THEM THE PROBLEM WITH MY NEW TOYOTA 2010 COROLLA IS THE NOISE SOUND WHENEVER I PUSH THE ACCELERATOR PEDAL. ESPECIALLY WHENEVER I PUSH THE ACCELERATOR PEDAL IT MAKES A BELL SOUND. I REPORTED TO TOYOTA DEALER 3 TIMES AND THEY SAID IT IS AIR SOUND. I AM NOT ENGINEER BUT I THINK I KNOW WHAT IS DIFFERENCE BETWEEN AIR SOUND AND BELL SOUND. NOW THE TOYOTA SENT ME AND SAID THAT ANOTHER POSSIBILITY OF RECALL ON THE ACCELERATOR PEDAL. I THINK THERE IS A REAL PROBLEM ON THIS CAR. I AM SCARE DRIVING THE NEW CAR. WHAT CAN I DO? I ASKED THE TOYOTA DEALER AND THEY SAID THAT "NOTHING WE CAN DO." IN TERMS OF SAFETY, I REALLY CONCERN THIS IS NOT JUSTMY PROBLEM BUT OUR CITIZEN'S SAFETY PROBLEM. THE WORST THING IS WHEN I DRIVE ON THE HIGH WAY. IT IS LIKE ALMOST 15 YEARS OLD CAR. THE SOUND LIKE A CRACKING AND I REALLY DOES NOT WANT TO DRIVE MY NEW TOYOTA 2010 COROLLA ON THE HIGH WAY. NOW THEY JUST SENT ME A M EMO AND IT SAID THAT THERE IS A POSSIBILITY OF RECALL ON THE ACCELERATOR PEDAL PROBLEM. WHAT CAN I DO? \*TR ABINGTON PA

Failure Date: 02/04/2010

11 10360875 TOYOTA COROLLA 2010 Speed Control 2010 TOYOTA COROLLA. CONSUMER STATES UNINTENDED SUDDEN ACCELERATION \*TGW THE CONSUMER STATED SHE CRASHED INTO A WALL AT A VERY LOW SPEED. \*JB THE CONSUMER STATED TOYOTA REFUSED TO SHARE THE DRIVABILITY REPORT WHICH WAS PERFORMED ON THE VEHICLE. TOYOTA WROTE THE

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CONSUMER A LETTER STATING THERE WERE NO DEFECTS. UPDATED  
10/20/11.\*JB           MAYWOOD NJ    Failure Date: 02/04/2010

11    10310737    TOYOTA COROLLA 2010 Speed Control            ON 27JAN10, I DROVE HOME AND PARKED THE CAR UNDER THE CARPORT BEFORE AN ICE STORM HIT OKLAHOMA WITH NO ISSUES. ON FRIDAY 29JAN10, I HAD TO MOVE MY CAR TO SHOVEL THE SNOW FROM THE DRIVEWAY AND THE CAR WOULD NOT START. I MADE SURE EVERYTHING (DEFROSTER, FAN, ETC) WERE OFF AND TRIED AGAIN. IT WOULDN'T START AND SOUNDED LIKE THE ENGINE WAS ALMOST STARTING BUT NOT QUITE. I TRIED A 3RD TIME AND IT FINALLY STARTED. ALL THREE ATTEMPTS WERE SEVERAL SECONDS LONG. THE DASHBOARD WOULD NOT LIGHT UP AND AFTER ABOUT 5 SECONDS, IT FINALLY LIT UP BUT THE ENGINE CHECK LIGHT AND VSC ICON LIGHT WERE ON AND THE VSC OFF LIGHT WAS FLASHING. I LET IT WARM UP FOR A WHILE AND THE LIGHTS STILL DID NOT GO AWAY. I MOVED THE CAR TO GET THE SNOW OUT OF THE WAY AND PARKED IT IN THE SAME PLACE AGAIN. THE FOLLOWING MONDAY, 1FEB10, I DROVE TO WORK WITH THE SAME 3 LIGHTS LIT UP ON ROADS THAT HAD SOME ICE. I FISHTAILED IN TWO INTERSECTIONS AND I'VE FELT THE VEHICLE SPEED CONTROL KICK IN ON WET ROADS LAST YEAR BUT IT NEVER KICKED IN TH AT DAY SO I KNOW FOR A FACT THAT I DID NOT HAVE VEHICLE SPEED CONTROL. I DROVE TO WORK AND FIRED OFF AN E-MAIL TO THE LOCAL DEALERSHIP BUT I COULD NOT COME IN UNTIL WEDNESDAY 3FEB10 AND BY THEN, THE LIGHTS WENT AWAY ON THEIR OWN. THEY DID, HOWEVER, FIND A CODE AND THEY TOLD ME THAT IT WAS A "CAMSHAFT TIMING" CODE OR SOMETHING OF THAT SORT BUT THE ORIGINAL CODE THAT CAUSED THE ENGINE CHECK LIGHT TO COME ON WAS ALREADY KICKED OUT OF MEMORY. THIS WAS THE FIRST AND ONLY TIME THIS EVER HAPPENED. THE DEALERSHIP RESET THE CODE FOR THE CAMSHAFT TIMING CODE BUT NOTHING ELSE WAS DONE EXCEPT RECORD IT IN MY FILE AT MY REQUEST IN CASE IT HAPPENS AGAIN. I DID SOME RESEARCH AND FOUND THAT SOME PEOPLE HAVE HAD THIS PROBLEM COME UP WHEN IT'S COLD AND WET. FOR YOUR INFORMATION, THE OKLAHOMA MESONET SITE SAYS THAT THE HIGH/ LOW TEMPERATURES ARE: 27JAN10 66F/43F, 28JAN10 46F/28F, AND 29JAN10

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25F/19F. WE HAD RAIN AT FIRST, THEN SLEET, THEN SNOW DURING THAT PERIOD. \*TR NOBLE OK Failure Date: 02/01/2010

11 10303163 TOYOTA COROLLA 2010 Speed Control EXTREMELY WORRIED AFTER THE NEWS REGARDING THE SUDDEN ACCELERATION OF TOYOTA CARS. I PURCHASED TOYOTA COROLLA 2010 RECENTLY AND I AM ASKING IF I HAVE THE RIGHT TO RETURN IT SINCE TOYOTA DIDN'T SOLVE THE ACCELERATION PROBLEM YET AND HALTED THE SALE OF COROLLA 2010. THIS CAR IS THE ONLY CAR WE HAVE AND WHENEVER I AM DRIVING IT NOW I AM SO WORRIED ABOUT MY KIDS AND MY FAMILY BEING IN A CAR THAT MAY HAVE ACCELERATION PROBLEMS AT ANY TIME. ALSO, I HAVE ANOTHER CONCERN THAT MY CAR JUMP FAST AFTER EACH STOP AND THE BREAK RESPONSE SHOULD BE FASTER. \*TR SOUTH PASADENA CA Failure Date: 01/29/2010

11 10324497 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA LE. WHILE DRIVING APPROXIMATELY 85 MPH, THE VEHICLE SUDDENLY ACCELERATED TO 95 MPH. THE CONTACT WAS ABLE TO DEPRESS THE BRAKE PEDAL AND SHIFT INTO NEUTRAL GEAR WHICH ALLOWED THE VEHICLE TO SLOW DOWN AND STOP. THE FAILURE OCCURRED TWICE. THE SECOND FAILURE OCCURRED WHEN THE FLOOR MAT BECAME WEDGED AGAINST THE ACCELERATOR PEDAL AND WOULD NOT STAY MOUNTED TO THE FLOOR. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE A REINFORCEMENT BAR WAS INSTALLED IN THE ACCELERATOR PEDAL; THE FLOOR MAT WAS ALSO TAKEN OUT. THE REPAIRS WERE PERFORMED ACCORDING TO RECALL 10V017000 (VEHICLE SPEED CONTROL, ACCELERATOR PEDAL). THE CURRENT MILEAGE WAS APPROXIMATELY 11,200. THE FAILURE MILEAGE WAS APPROXIMATELY 9,000. UPDATED 08/03/10 LOUISVILLE KY Failure Date: 01/28/2010

11 10317128 TOYOTA COROLLA 2010 Speed Control I HAD AN ACCIDENT ON JANUARY 27TH 2010 , I HAVE A TOYOTA COROLLA 2010 WITH FAULTY ACCELERATOR PEDAL(RECALLED) MY CAR BOUGHT ON DECEMBER 13 2010 FROM TOYOTA DEALERSHIP. I WAS PULLING MY CAR FROM MY GARAGE

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AS USUAL VERY SLOW HOLDING MY FOOT ON THE BRAKES BUT THIS TIME SUDDENLY MY CAR ACCELERATES SO FAST THAT THE NEXT THING I KNEW I WAS IN GARAGE DOOR OF THE HOUSE ACROSS THE STREET. I WAS UNABLE STOP THE CAR IMMEDIATELY EVEN AFTER I PRESSED THE BRAKES VERY HARD. BY THE TIME IT STOPPED THE CAR BROKE THE GARAGE DOOR OF THE HOUSE ACROSS THE STREET. LUCKILY NOBODY WAS INJURED. ALONG THE WAY THE CAR BRUSHED OFF THE BUMPER OF ANOTHER PARKED UNATTENDED CAR AND SHEARED OFF THE LICENSE PLATE. LICENSE PLATE WAS DAMAGED, THE BUMPER WAS SCRATCHED. MY CAR WAS DAMAGED AND MY FARMERS INSURANCE PAID FOR REPAIR OF MY CAR AND CAR PARKED ON THE STREET. THE OWNER OF THE HOUSE NEEDED TO USE HER CAR PARKED IN HER GARAGE URGENT AND TOLD ME TO REPAIR GARAGE DOOR IMMEDIATELY. SAME DAY THE NEW GARAGE DOOR WAS INSTALLED BY GARAGE MASTER INC. GARAGE DOOR WAS BROKEN BEYOND REPAIR. I PAID IMMEDIATELY BY CHECK TO THE GARAGE CO. I ALSO PAID FOR DOOR PAINTING. I REPORTED THIS ACCIDENT TO THE DMV. I WAS ABLE TO REACH TOYOTA CUSTOMER EXPERIENCE LINE ONLY IN TWO DAYS ON JANUARY 29. FINALLY I WAS INFORMED THAT MY CAR HAS A FAULTY ACCELERATOR PEDAL. CASE MANAGER TOLD ME INSPECTION WILL BE SCHEDULED SOON. MY CASE NUMBER #1001151635 . SINCE THE ACCIDENT I AM NOT DRIVING THIS CAR FOR SAFETY REASON. IT HAS BEEN PARKED IN THE GARAGE SINCE FEBRUARY 8. I AM REQUESTING COMPENSATION FOR ALL MY EXPENSES. BUT TOYOTA TOLD ME TO WAIT FOR AN INSPECTION AS THEY ARE VERY BUSY. TODAY IS MARCH 5 AND NOTHING HAS BEEN DONE BY TOYOTA ONLY WORDS AND PROMISES. THEY ARE NOT RETURNING CALLS. I ASKED FOR THE E-MAIL OF THE CASE MANAGER - E-MAIL ONLY FOR LOCAL USAGE REFUSE TO PROVIDE EMAIL PLEASE HELP AS SOON AS POSSIBLE THANK YOU. UPDATED 03/17/10 SAN FRANCISCO CA Failure Date: 01/27/2010

11 10314404 TOYOTA COROLLA 2010 Speed Control WHILE DRIVING A 2010 TOYOTA COROLLA LE THE STEERING WHEEL UNEXPECTEDLY JERKED AWAY FROM MY CONTROL. IN ADDITION, THE POWER STEERING AND BRAKING SYSTEM IS MAKING STRANGE SOUNDS, SUCH AS HISSING, PINGS AND

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CRACKS. I TOOK THE CAR TO TOYOTA DEALERSHIP AND MECHANIC STATED IT IS PROBABLY THE ELECTRICAL SYSTEM. HE ALSO STATED THAT TOYOTA WILL PROBABLY RECALL CAR DUE TO COMPLAINTS WITH POWERSTEERING. DUE TO THE ABOVE ISSUES AND RECENT RECALLS ON MY CAR, MY WIFE AND I DON'T FEEL SAFE AND SECURE IN CAR. WE ARE SCARED OF DYING LIKE OTHER TOYOTA OWNERS HAVE IN THE PAST. WE WOULD LIKE A FULL REFUND OF \$17,209.97 FROM TOYOTA MOTOR SALES USA. \*TR APOPKA FL

Failure Date: 01/22/2010

11 10307114 TOYOTA COROLLA 2010 Speed Control I AM EXTREMELY WORRIED AFTER THE NEWS CAME OUT REGARDING THE SUDDEN ACCELERATION FOR TOYOTA CARS. I RECENTLY PURCHASED A 2010 TOYOTA COROLLA LE FOR MY WIFE AND I AM ASKING IF I HAVE THE RIGHT TO RETURN IT SINCE TOYOTA HASN'T REALLY SOLVED THIS PROBLEM AND THEY HAVE HALTED THE SALE FOR THIS CAR. NEITHER MY WIFE OR I HAVE DRIVEN IT SINCE THE NEWS CAME OUT AS WE ARE WORRIED, AS MY CHILDREN ARE WORRIED, ABOUT BEING IN A CAR THAT MAY HAVE ACCELERATION PROBLEMS AT ANY TIME. \*CN SANTA CLARA CA Failure Date: 01/21/2010

11 10378180 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE BRAKES AND THE ACCELERATOR PEDALS WERE LOCATED SO CLOSE TO ONE ANOTHER THAT THE CONTACTS FOOT WOULD GET STUCK BETWEEN THE ACCELERATOR AND BRAKE PEDALS WHEN SLOWING DOWN. THE VEHICLE WAS NOT TAKEN TO HAVE THE FAILURE DIAGNOSED. THE FAILURE MILEAGE WAS UNKNOWN AND THE CURRENT MILEAGE WAS 12,000. THE VIN WAS UNAVAILABLE. WEST CAROLLTON OH Failure Date: 01/21/2010

11 10311632 TOYOTA COROLLA 2010 Speed Control TENGO UN COROLLA Y TNGO PROBLEMAS CON LA DIECCION DE MI AUTO UNA VES ESTABA EN EL FREEWAY COMO A 60 MILLAS Y TRATE DE FRENAR PORQ OTRO AUTO SE ME ATRAVESO SIN PONER SU DIRECCIONAL Y A ALTA VELOCIDAD Y NO LO PODIA CONTROLAR EL BOLANTE SE HACIA DE UN LADO A OTRO ETO ME PREOCUPA Y E LLAMADO A MI VENDEDOR PARA CONSULAR Y NO ME

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CONTESTAN NUNCA CUALQUIER PREGUNTA LLAMARME. \*TR LOS  
ANGELES CA Failure Date: 01/15/2010

11 10327883 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT  
OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT WHILE DRIVING  
AT ANY SPEED, THE VEHICLE WOULD SOMETIMES SHAKE AND SURGE  
FORWARD. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALERSHIP BUT NO  
REPAIRS WERE PERFORMED AT THE TIME OF THE COMPLAINT; THE PROBLEM  
WAS STILL ONGOING. THE FAILURE MILEAGE WAS 27. THE CURRENT MILEAGE  
WAS APPROXIMATELY 7,400. WINDSOR MILL MD Failure Date:  
01/15/2010

11 10329266 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT  
OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT SHE  
CONSTANTLY EXPERIENCED UNINTENDED ACCELERATION WITH THE VEHICLE  
WHICH WOULD SUDDENLY SURGE FORWARD. THE CONTACT ALSO HAD  
DIFFICULTY STOPPING THE VEHICLE. THE VEHICLE WAS TAKEN TO AN  
AUTHORIZED DEALERSHIP WHERE THE VEHICLE WAS REPAIRED. THE FAILURE  
CONTINUED SO THE VEHICLE WAS TAKEN BACK TO THE DEALERSHIP WHERE  
THE CONTACT WAS INFORMED THAT THEY COULD FIND NOTHING WRONG  
WITH IT. THE FAILURE CONTINUED TO OCCUR. THE FAILURE MILEAGE WAS  
APPROXIMATELY 2,700. THE CURRENT MILEAGE WAS APPROXIMATELY 3,700.  
COLUMBUS OH Failure Date: 01/15/2010

11 10345388 TOYOTA COROLLA 2010 Speed Control TL\* THE CONTACT  
OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT THE RECALL TO  
REPAIR THE ACCELERATOR PEDAL UNDER RECALL 10V023000 WAS  
PERFORMED ON THE VEHICLE ON JANUARY 15, 2010 AND FEBRUARY 15, 2010.  
NEITHER OF THE REPAIRS WORKED AND THE VEHICLE STILL ACCELERATES.  
THE CONTACT STATED THAT EVERY TIME SHE DRIVES THE VEHICLE NOW, THE  
VEHICLE ACCELERATES ON IT ON. THE FAILURE MILEAGE WAS 15 AND THE  
CURRENT MILEAGE IS 3000. UPDATED 09/28/10 \*BF UPDATED 10/01/10\*JB  
MAIMIFL Failure Date: 01/15/2010

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11 10381365 TOYOTA COROLLA 2010 Speed Control I WAS DRIVING A RENTAL 2010 TOYOTA COROLLA IN SIESTA KEY, FL. I CAME TO A STOP ON A BUSY DOWNTOWN STREET ON A FRIDAY NIGHT. AS I SAT AT A COMPLETE STOP WITH MY FOOT ON THE BRAKE AS PEDESTRIANS WERE CROSSING, THE CAR UNEXPECTEDLY ACCELERATED FORWARD. I DID NOT HAVE MY FOOT ON THE GAS PEDAL & AS THIS HAPPENED, I HELD MY FOOT FIRMLY ON THE BRAKE TO AVOID HITTING THE PEDESTRIANS. LUCKILY, I WAS ABLE TO HOLD THE CAR BACK UNTIL THE ACCELERATION ENDED. THIS HAPPENED BEFORE THE PROBLEM WITH TOYOTA ACCELERATION WAS MADE PUBLIC. I REPORTED THIS PROBLEM TO THE ENTERPRISE CAR RENTAL AGENCY IN PORT CHARLOTTE FL, WHERE I RENTED IT, BUT THEY DID NOT SEEM CONCERNED. IT WASN'T UNTIL A WEEK LATER THAT THIS STORY WAS IN THE NEWS. I CALLED THE NHTSB TO FILE A COMPLAINT, I'M FILING THIS COMPLAINT AGAIN AFTER HEARING THE GOV'T RESPONSE TO THE STUDY OF THIS PROBLEM. FROM PERSONAL EXPERIENCE, I KNOW FOR A FACT THIS IS NOT CORRECT. THIS CAR I DROVE DID NOT HAVE THE PEDAL STICK OR FLOOR MAT PROBLEM. IT DEFINITELY ACCELERATE D COMPLETELY ON IT'S OWN WITHOUT THE PEDAL BEING DEPRESSED. IF NEEDED , I MAY BE ABLE TO LOCATE THE VIN FROM MY RENTAL RECEIPT. \*TRSUMMIT HILL PA Failure Date: 01/15/2010

11 10325151 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT WAS DRIVING APPROXIMATELY 60 MPH WITH AN UNINTENDED ACCELERATION. THE FAILURE OCCURRED AFTER THE RECALL REPAIR WAS PERFORMED ON THE VEHICLE. THE NHTSA CAMPAIGN ID NUMBER WAS UNKNOWN. THE AUTHORIZED DEALER WAS NOTIFIED OF THE MALFUNCTION AND WAS UNABLE TO PROVIDE FURTHER ASSISTANCE. THE FAILURE MILEAGE WAS 1,100. THE CURRENT MILEAGE WAS 2,000. IRVING TX Failure Date: 01/11/2010

11 10308467 TOYOTA COROLLA 2010 Speed Control ON 2/8/10 TOYOTA PERFORMED A RECALL REPAIR OF THE GAS PEDAL ON MY 2010 TOYOTA COROLLA. AFTER THE REPAIR WAS FINISHED, I NOTICED THAT THE ENGINE IDLE SPEED WAS HIGHER AND THE VEHICLE TOOK LONGER TO STOP WHEN

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THE BRAKES ARE APPLIED. \*TR                      FREEPORT NY      Failure Date:  
01/08/2010

11      10318053      TOYOTA COROLLA 2010 Speed Control              TL\* THE CONTACT  
OWNS A 2010 TOYOTA COROLLA LE. WHILE SITTING IDLE IN THE PARKING  
POSITION, THE VEHICLE MOMENTARILY LUNGED FORWARD. WHILE TRAVELING  
AT VARIOUS SPEEDS AS LOW AS 50 MPH, THE VEHICLE WOULD VEER TO THE  
RIGHT. ALSO, THE KEYLESS REMOTE, WHICH ALSO ACTS AS A VEHICLE  
LOCATOR, WOULD ONLY OPERATE INTERMITTENTLY. OFTEN, THE VEHICLE  
LOCATOR ALARM WOULD GO OFF ON WITHOUT DRIVER INPUT. THE DEALER  
ADVISED CHANGING THE BATTERIES IN THE KEYLESS REMOTE. THAT DID NOT  
CORRECT THE FAILURE. THE DEALER THEN ATTEMPTED TO REPROGRAM THE  
KEYLESS ALARM SENSOR AND ADVISED THE LOCATOR COULD ONLY BE USED  
FOR SHORT-RANGE LOCATING. NO FURTHER REPAIRS WERE PERFORMED ON  
THE VEHICLE. THE FAILURE AND CURRENT MILEAGES WERE APPROXIMATELY  
6,300. THE CONSUMER STATED THE BRAKES DID NOT PERFORM AS  
DESIGNED. UPDATED 07/19/10\*JB                      BEN SALEM PA      Failure Date:  
01/01/2010

11      10310153      TOYOTA COROLLA 2010 Speed Control              2010 TOYOTA.  
RECALL \*TR              KENMORE NY      Failure Date: 12/23/2009

11      10294727      TOYOTA COROLLA 2010 Speed Control              DRIVING A  
RENTAL 2010 COROLLA IN TUCSON. AS I WAS BRAKING TO A STOP AT TRAFFIC  
LIGHT, THE CAR SUDDENLY SURGED AHEAD. FORTUNATELY I WAS FAR  
ENOUGH FROM THE VEHICLE STOPPED IN FRONT OF ME TO STAND HARD ON  
THE BRAKE AND BRING THE CAR TO A STOP. SCARY!!. FLOOR MATS WERE  
PROPERLY SECURED AND NO WHERE NEAR THE PEDAL AREA. NEVER  
EXPERIENCED ANYTHING LIKE THIS BEFORE. TOYOTA HAS A PROBLEM WAY  
BEYOND FLOOR MATS. \*TR                      ROMEOVILLE IL      Failure Date:  
12/05/2009

11      10305172      TOYOTA COROLLA 2010 Speed Control              TOYOTA  
COROLLA LE 2010 DID NOT RESPOND TO BRAKES PROPERLY FOR 100 FEET



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WHEN SLOWING FROM 10 MPH AT INTERSECTION. ROAD WAS SLIGHTLY DAMP BUT NOT FROZEN OR SLIPPERY. ABS & VSC LIGHTS WENT ON BRAKES GROUND SO LOUDLY AS I APPLIED MORE PRESSURE, IT SOUNDED AS THOUGH THEY'D BREAK OFF. 2 TOYOTA SERVICE DEPTS HAVE DISMISSED MY CONCERNS SAYING THE ROADS MUST HAVE BEEN WORSE THAN I THOUGHT. I'VE BEEN DRIVING FOR 35 YEARS AND HAVE NEVER EXPERIENCED THIS KIND OF OUT OF CONTROL VEHICLE. I BELIEVE THERE IS SOMETHING IN THE CHIP OR SOFTWARE OR COMPLETE BRAKE/VSC/GAS PEDAL COMBO. VERY CONCERNED TOYOTA GAS PEDAL FIX IS NOT THE COMPLETE CULPRIT.

\*TR WASHINGTON DC Failure Date: 11/19/2009

11 10312435 TOYOTA COROLLA 2010 Speed Control STEERING AND GAS THROTTLE PROBLEM. SOMETIMES HAVING DIFFICULTIES STEERING THE VEHICLE STRAIGHT AND IT FEELS LIKE YOU 'RE NOT IN CONTROL WITH THE WHEEL. EVEN SOMETIMES AT LOWER SPEED. REGARDING GAS THROTTLE THERE ARE TIMES THAT THE GAS PEDAL IS NOT RESPONDING WHILE YOU ARE STEERING THE GAS PEDAL. IT'S LIKE DRIVING ON A NEUTRAL GEAR. WE HAVE NOT REPORTED THE STEERING PROBLEM BUT WE HAVE REPORTED THE GAS PEDAL ISSUE TWICE TO THE DEALER. IT SO HAPPEN THAT THE 2ND COMPLAIN WE DID WAS THE TIME THEY STARTED DOING THE RECALL. GAS PEDAL WHERE CHANGE AS THE RECALL REQUIRED.THE STEERING PROBLEM IS NOW A NEWER CONCERN FOR US. WE HAVE EXPERIENCED THE PROBLEM WITH STEERING BEFORE BUT WE JUST IGNORE IT. BECAUSE IT'S BEEN RAINING IN OUR AREA DURING THE FAST FEW WEEKS. WE WHERE THINKING THAT THE ROADS ARE JUST WET AND SOMEWHAT IT IS SLIPPERY TO DRIVE BUT EVEN THE WEATHER HAD CHANGED WE SOMETIMES EXPERIENCED THE SAME PROBLEM WITH THE STEERING. LAST ENCOUNTER WITH THE STEERING PROBLEM IS TODAY(02/20/2010). \*TR NATIONAL CITY CA Failure Date: 11/16/2009

11 10312286 TOYOTA COROLLA 2010 Speed Control PROBLEMS WITH OUR TOYOTA COROLLA STEERING DOES NOT FEEL RIGHT BRAKES ARE NOT RIGHT ACCERATOR PEDAL RECALL I HAVE CALLED TOYOTAAND I GET NO

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RESEULTS FROM MY PROBLEMS. MY WIFE DOES'NT FEEL SAFE DRIVING THIS CAR. I WANT TOYOTA TO TAKE THIS CAR BACK.THEY HAVE TOLD US NO WAY.CAR HAS ONLY 6,000MILES ON IT. \*TR WILDER VT Failure Date: 11/15/2009

11 10304626 TOYOTA COROLLA 2010 Speed Control IN NOVEMBER OF 2009 I PURCHASED A NEW TOYOTA COROLLA SPORT AND WITHIN 2 DAYS NOTICED THE TACHOMETER RACING EVEN WHEN THE CAR WAS IN NEUTRAL. I ALSO NOTICED THAT WHEN I WOULD TAKE MY FOOT OFF THE GAS AND PRESS IN THE CLUTCH THE TACHOMETER WOULD ACCELERATE AS MUCH AS 2000 RPM AND STAY THERE. I HAVE TAKEN MY CAR BACK TO THE TOYOTA DEALERSHIP WHERE IT WAS PURCHASED THREE TIMES IN 2009 AND ONCE IN 2010 REGARDING UNEXPLAINED ACCELERATION. EVEN WHEN I AM NOT IN THE CAR AND THE CAR IS IDLING ALL OF A SUDDEN THE ENGINE SUDDENLY ACCELERATES FROM .6 ON THE TACHOMETER TO 6.4 ON THE TACHOMETER. THE DEALERSHIP SAYS THEY CAN'T REPLICATE THE ISSUES AND HAVE ADVISED ME NOT TO DRIVE THE CAR. WHEN I TOOK THE VEHICLE IN THE LAST TIME I HAD 5 RECORDING ON MY CELL PHONE WHERE YOU CAN CLEARLY SEE THE TACHOMETER OVER 6,000RPM WITH NO ONE IN THE VEHICLE. THEY HAVE TOLD ME THEY CAN'T HELP ME AT THIS TIME. I AM CONCERNED ABOUT HOW LONG THIS ACTION WILL TAKE AS I NEED MY CAR. \*TR MONROEVILLE PA Failure Date: 11/09/2009

11 10312972 TOYOTA COROLLA 2010 Speed Control OUR 2010 COROLLA HAD A SUDDEN ACCELERATION PROBLEM WHILE DRIVING ON THE HIGHWAY. THE CAR WAS PUT ON CRUISE CONTROL AND SHORTLY THERE AFTER, SUDDENLY ACCELERATED TO A FRIGHTENING SPEED. THE BRAKE THANKFULLY WORKED. WE HAVEN'T USED CRUISE CONTROL SINCE. THIS WAS TERRIFYING. THE DATE IS AN APPROXIMATION. WE REPORTED IT TO OUR DEALER AND THEY JUST DISMISSED IT. \*TR MILFORD MA Failure Date: 11/08/2009

11 10294495 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. SHE WAS UNABLE TO STOP THE VEHICLE

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WHILE DRIVING AND CRASHED INTO A TRUCK. THE DRIVER FRONTAL AIR BAG FAILED TO DEPLOY. THE DRIVER SEAT BELT ALSO FAILED TO OPERATE NORMALLY WHICH CAUSED THE CONTACT TO SUSTAIN INJURIES. THE POLICE REPORT NUMBER IS 0470200. THE VEHICLE WAS DIAGNOSED BY A DEALER. A REPORT WAS FILED WITH THE MANUFACTURER WHO STATED THAT THE AIR BAG DID DEPLOY. E CURRENT AND THE FAILURE MILEAGES WERE 6,000.

ELIZABETHTOWN KY Failure Date: 11/05/2009

11 10366565 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT WHEN TRYING TO DECELERATE, THE VEHICLE CONTINUED ACCELERATING. THE VEHICLE HAD NOT BEEN INSPECTED OR REPAIRED. 01/25/11\*LJ THE CONSUMER ALSO STATED THE VEHICLE WAS DIFFICULT TO STEER. LOUISVILLE

KY Failure Date: 11/03/2009

11 10318562 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. WHILE THE CONTACT WAS ATTEMPTING TO PARK THE VEHICLE, HE PLACED THE GEAR SHIFT INTO REVERSE AND THE VEHICLE SUDDENLY ACCELERATED WITHOUT WARNING CAUSING THE CONTACT TO CRASH INTO A NEARBY TELEPHONE POLE. NO ONE WAS INJURED.THERE WERE NO PRIOR WARNINGS. A POLICE REPORT WAS NOT FILED FOR THE INCIDENT. THE VEHICLE HAD NOT BEEN DIAGNOSED BY THE DEALERSHIP AT THE TIME OF THE COMPLAINT. THE CURRENT AND FAILURE MILEAGES WERE 1200. FLUSHING NY Failure Date: 10/31/2009

11 10586291 TOYOTA COROLLA 2010 Speed Control AT SPEEDS OVER 50 MPH THE 2010 COROLLA S HAS STEERING WANDER - DOES NOT HOLD CENTER VERY WELL - CONSTANTLY HAVE TO CORRECT DIRECTION TO KEEP IT STRAIGHT - GETS TIRING AFTER A WHILE - JUST FIGURED THERE WAS NOTHING I COULD DO ABOUT IT SO I JUST LIVED WITH PROBLEM UNTIL READING AN ARTICLE ABOUT THE NHTSA CHECKING INTO PROBLEM SO I TOLD [XXX] IN SERVICE DEPT. AT DRY RIDGE TOYOTA IN KY. ABOUT PROBLEM ( OCT - 2013 ) AND HE SAID HE WOULD CHECK INTO IT AND SEE IF TOYOTA WOULD OFFER A FIX - NO RESPONSE FROM TOYOTA AFTER OVER 6 MONTHS ITS NOW

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( MAY - 2014 ) I HAVE CHECKED BACK EVERY MONTH WITH [XXX] BUT HE SAYS STILL NOTHING FROM TOYOTA - SO IM NOW FILING THIS COMPLAINT WITH NHTSA ..... ALSO THE SPEED CONTROL JERKS CAR VERY HARD AS IT REENGAGES WHILE GOING UP A HILL SOMETIMES APPROX. 25 MPH TO 45 MPH ..... ALSO THE ANTILOCK BRAKES CAUSE THE FRONT END OF THE CAR TO JUMP UP AND DOWN WHEN TRYING TO STOP ON SLICK RAINY OR SNOW ROADS AT SLOWER SPEEDS. THANK YOU. INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B) (6). \*TR CYNTHIANA KY Failure Date: 10/31/2009

11 10318202 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT WAS DRIVING 65 MPH AND WAS FORCED TO DRIVE AROUND AN OBJECT IN THE ROAD. WHEN THE CONTACT DEPRESSED THE BRAKES, THE VEHICLE BEGAN TO SPIN OUT OF CONTROL. THE CONTACT WAS ABLE TO AVOID A CRASH AND CONTROL THE STEERING WHEEL. THE VEHICLE HAS NOT BEEN INSPECTED. THE FAILURE HAS NOT RECURRED. THE CONTACT RECEIVED A RECALL LETTER FROM THE MANUFACTURER REGARDING THE REPLACEMENT BAR ON THE ACCELERATOR PEDAL. THE APPROXIMATE FAILURE MILEAGE WAS 3500 AND THE CURRENT MILEAGE WAS 4800. PLEVNA KS Failure Date: 10/09/2009

11 10311173 TOYOTA COROLLA 2010 Speed Control WE HAVE A 2010 TOYOTA COROLLA. WE BOUGHT IT FOR OUR DAUGHTER TO COMMUTE TO COLLEGE. IT WAS PURCHASED IN MAY 2009 FROM FREEDOM TOYOTA IN HARRISBURG, PA. AFTER QUESTIONING HER ABOUT ANY PROBLEMS WITH THE GAS PEDAL, SHE SAID THE 'STUCK PEDAL SYNDROME' HAPPENED TO HER ALSO THIS PAST FALL. IT WAS TAKEN CARE OF BY A DEALER IN ALLENTOWN, PA. SHE THEN ALSO MENTIONED THAT THE STEERING WHEEL 'JERKS OUT OF HER HAND' WHEN DRIVING. THIS HAS HAPPENED TO HER MORE THAN ONCE. THE DEALER IN ALLENTOWN WAS TOLD OF THIS, ALONG WITH THE FACT THAT SHE HAD A PROBLEM WITH HER DRIVER SIDE WINDOW NOT ROLLING DOWN WHEN THE SWITCH WAS ACTIVATED. THIS HAPPENED TO HER ONCE. THIS DEALER COULD NOT DUPLICATE THE 2 ABOVE MENTIONED OTHER PROBLEMS.

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I TOLD HER SHE IS TO DOCUMENT ANY FUTURE ISSUES WITH THIS CAR. I AM ESTIMATING THE INCIDENT DATES. SHE SAID THEY TOOK PLACE IN THE FALL SEMESTER. I DO NOT HAVE THE INFORMATION AVAILABLE AS TO WHAT HER SPEED WAS AT THE TIME THE STEERING WHEEL HAD A HABIT OF JERKING OUT OF HER HAND. I DO KNOW THAT THE RE IS HIGHWAY COMMUTING INVOLVED ALONG WITH NON HIGHWAY DRIVING INVOLVED. \*TR MT HOLLY SPRINGS PA Failure Date: 10/01/2009

11 10327472 TOYOTA COROLLA 2010 Speed Control 2010 TOYOTA COROLLA. SUDDEN ACCELERATION \*GR THE CONSUMER STATED SINCE PURCHASING THE VEHICLE HE HAS HAD TWO ACCIDENTS DUE TO SUDDEN ACCELERATION. THE CONSUMER STATED HE WAS BACKING OUT OF HIS GARAGE, WHEN HALF WAY DOWN THE DRIVEWAY, THE VEHICLE SUDDENLY ACCELERATED. HE APPLIED THE BRAKE, BUT THE VEHICLE DID NOT RESPOND. THE VEHICLE CONTINUED TO BACK UP IN THE STREET AND WENT ACROSS THE ROAD AND HIT A CURB, WHERE IF FINALLY STOPPED. THERE WAS NO DAMAGE. THE SECOND INCIDENT OCCURRED WHEN THE CONSUMER WAS BACKING OUT OF PARKING SPACE, AND THE VEHICLE SUDDENLY ACCELERATED, BUT WHEN HE APPLIED THE BRAKE, NOTHING HAPPENED. INSTEAD, IT KEPT GOING UNTIL HE HIT A TRUCK THAT WAS DOUBLE PARKED BEHIND HIM. AS THE CONSUMER PU THE GEAR INTO PARK, SO HE COULD TALK TO THE OWNER OF THE TRUCK, THE VEHICLE CONTINUED TO ACCELERATE AGAIN, ALMOST HITTING THE PARK VEHICLE IN FRONT OF THE CONSUMER. AS HE REPEATEDLY APPLIED THE BRAKE TO STOP THE VEHICLE, NOTHING HAPPENED SO HE FORCED THE GEAR TO PARK AND TURNED OFF THE ENGINE AND FINALLY THE VEHICLE STOPPED. THE CONSUMER STATED HIS RIGHT WRIST WAS A LITTLE SORE FROM FORCING THE GEAR INTO PARK AND HE COULDN'T LIFT ANYTHING FOR A DAY OR TWO. JB FREMONT CA

Failure Date: 08/31/2009

11 10324077 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. THE CONTACT STATED THAT THE VEHICLE MADE A SCRATCHING SOUND WHILE DRIVING APPROXIMATELY 25 MPH. THE

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VEHICLE WAS TAKEN TO THE DEALER TWICE FOR DIAGNOSTIC TESTING. THE DEALER REPAIRED THE ACCELERATOR PEDAL TWICE ACCORDING TO RECALL CAMPAIGN ID 10V017000, VEHICLE SPEED CONTROL, ACCELERATOR PEDAL. THE APPROXIMATE FAILURE MILEAGE WAS 700. THE CURRENT MILEAGE WAS 6,700. WOODBRIDGE VA Failure Date: 08/18/2009

11 10312021 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2010 TOYOTA COROLLA. OCCASIONALLY, WHEN THE CONTACT ATTEMPTED TO APPLY THE BRAKES HE NOTICED THE VEHICLE INCREASED IN SPEED. THE VEHICLE WAS TAKEN TO THE DEALERSHIP WHERE THE CONTACT WAS INFORMED THAT THERE WERE NO PROBLEMS WITH THE BRAKES OR BRAKE PEDAL. THE CONTACT HAS NOTICED THE FAILURE IMMEDIATELY AFTER THE VEHICLE WAS PURCHASED. THE CURRENT AND FAILURE MILEAGES WERE 4500. UPDATED 3/24/10 \*CN THE CONSUMER ALSO STATED THE BRAKE PEDAL WENT TO THE FLOOR. THE CONSUMER ALSO STATED THE PARKING BRAKE WAS NOT HOLDING. UPDATED 06/28/10\*JB IRWINPA  
Failure Date: 08/11/2009

11 10313355 TOYOTA COROLLA 2010 Speed Control I DRIVE A 2010 TOYOTA COROLLA. THERE IS SOMETHING WRONG WITH THE ANTILOCK BRAKE SYSTEM; ESPECIALLY IF I AM TRYING TO APPLY THE BRAKE TO SLOW THE CAR AND AM MAKING A RIGHT TURN(EVEN SLIGHTLY TURNING RIGHT). IT'S LIKE THE BRAKES LOCK UP AND THE STEERING GETS LIKE A MAC TRUCK. THIS ALSO HAPPENS WHEN I GO OVER A BUMP AND/OR POTHOLE. IT MOST RECENTLY EVEN HAPPENED WHEN I WAS DRIVING DOWN THE HIGHWAY AND THERE WAS A SLIGHT RIGHT CURVE IN THE ROAD AND I WASN'T APPLYING THE BRAKES. I TOOK THE CAR INTO THE DEALERSHIP TODAY AND THEY COULD FIND NOTHING WRONG. WITHIN AN HOUR OF LEAVING THE DEALERSHIP; IT HAPPENED TWICE YET THEY COULDN'T DUPLICATE THE PROBLEM. I HAVE A BRAND NEW CAR AND AM AFRAID TO DRIVE IT. SUPPOSEDLY MY CAR WASN'T RECALLED FOR THE GAS PEDAL BECAUSE IT WAS MADE IN JAPAN BUT FEEL LIKE THE GAS PEDAL IS STICKY AT TIMES. I AM VERY UPSET BECAUSE I JUST PUT ALL THIS MONEY OUT AND I HAVE AN UNSAFE VEHICLE TO DRIVE. MY

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DAUGHTER AND I WERE GOING TO TRY AND DRIVE ACROSS COUNTRY THIS SUMMER AND NOW WE CANNOT POSSIBLY FOR WE DONOT FEEL SAFE IN THIS CAR. TOYOTA SHOULD HAVE TO BUY BACK THE VEHICLES. I BELIEVE THERE IS A MUCH BIGGER PROBLEM CAUSING ALL THIS THAT THEY ARE NOT ADMITTING AND/OR HAVE NOT FOUND YET. I DIDN'T COMPLAIN OR TAKE THE CAR BACK RIGHT AWAY BECAUSE I HAD SIMILAR PROBLEMS WITH THE SCION XD AND WAS TOLD THERE WAS NOTHING WRONG AGAIN AND AGAIN. THIS IS AN ONGOING PROBLEM. \*TR PIKESVILLE MD Failure Date: 07/15/2009

11 10352668 TOYOTA COROLLA 2010 Speed Control TL\*THE CONTACT OWNS A 2007 TOYOTA COROLLA. THE CONTACT STATED THAT WHEN HE DEPRESSED THE BRAKE PEDAL, THE VEHICLE SUDDENLY ACCELERATED. THE FAILURE WAS INTERMITTENT. TO STOP THE VEHICLE, HE WOULD SHIFT INTO NEUTRAL AND TURN OFF THE ENGINE. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALERSHIP ABOUT EIGHT TIMES BUT THE FAILURE COULD NOT BE DUPLICATED. THE VEHICLE HAD NOT BEEN REPAIRED AT THE TIME OF THE COMPLAINT. THE CONTACT CALLED THE MANUFACTURER AND FILED A COMPLAINT BUT WAS TOLD THAT THERE WERE NO RECALLS. THE CURRENT MILEAGE WAS APPROXIMATELY 17,000. THE FAILURE MILEAGE WAS APPROXIMATELY 8,000....UPDATED 02/11/15 \*BF UPDATED 6/11/2015  
\*JS PHILADELPHIA PA Failure Date: 03/18/2009