

NHTSA Consumer Complaints as of April 16, 2016

6 10838112 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE FRONT DRIVER AND PASSENGER SIDE DOOR HANDLES FRACTURED. THE FAILURE HAPPENED WITHOUT WARNING. THE CONTACT WAS UNABLE TO EXIT THE VEHICLE. THE BATTERY ALSO FAILED AND PREVENTED THE DRIVER AND PASSENGER SIDE WINDOWS FROM BEING USED. THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 175,000. LAKELAND FL Failure Date: 02/24/2016

6 10853305 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE VEHICLE CAUGHT FIRE WHILE THE CONTACT AND HER SISTER WERE IN THE VEHICLE. THE CONTACT STATED THAT THE FIRE AFFECTED THE ENGINE COMPARTMENT AND WAS EXTINGUISHED BY PEDESTRIANS. A FIRE REPORT WAS NOT FILED AND THERE WERE NO INJURIES. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHERE THE FAILURE WAS NOT DETERMINED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS APPROXIMATELY 24,400. HILO HI Failure Date: 02/23/2016

6 10837830 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. WHILE DRIVING 40 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE FUSE BOX CAUGHT FIRE AND CAUSED THE BATTERY TO DRAIN COMPLETELY. BYSTANDERS HELPED TO EXTINGUISH THE FIRE. ON ANOTHER OCCASION, THE VEHICLE LOST ALL POWER AND FUNCTIONALITY AND THE IGNITION KEY REMAINED STUCK IN THE IGNITION. THE VEHICLE WAS TOWED TO A DEALER AND REPAIRED, BUT THE FAILURE RECURRED NUMEROUS TIMES. THE MANUFACTURER WAS MADE AWARE OF THE FAILURES. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE WAS 24,400. HILO HI Failure Date: 02/16/2016

6 10825425 2006 CHEVROLET HHR Electrical MY CAR WAS INVOLVED IN THE IGNITION RECALL...TOOK IT IN HAD IT ALL FIXED. NOW THAT

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SAME SWITCH HAS GONE FAULTY AGAIN. THE CAR WILL NOT TURN OVER. ACTS JUST LIKE THE STARTER IS GOING OUT, IT SLOW TO START AND GETS WORSE AND WORSE TILL IT WILL NO LONGER START. I HAVE HAD THE BATTERY REPLACED AND STARTER(DUE TO THAT SEEMED TO BE THE ISSUE. AFTER DIGGING DEEPER INTO THE DIAGNOSTIC CODE I HAVE DISCOVERED THAT SWITCH KEEPS COMING UP AS AN ISSUE. LAS VEGAS NV

Failure Date: 02/09/2016

6 10821785 2006 CHEVROLET HHR Electrical TURN IGNITION SWITCH OFF WHILE CAR OUT OF GEAR CAUSING IT TO ROLL FREELY.

WEST COLUMBIA SC Failure Date: 01/14/2016

6 10816331 2006 CHEVROLET HHR Electrical I WAS DRIVING TO MY FAMILY'S HOME ON CHRISTMAS, WHEN MY CAR SUDDENLY BEGAN TO SMELL LIKE BURNT RUBBER INSIDE OF THE CAR. IT WAS RAINING ON THAT DAY. SUDDENLY THE CARS AC, OR H VAC DID NOT WORK ANYMORE. UPON GOOGLING THINGS OF WHAT IT COULD BE, I FOUND OUT THAT THE RESISTOR AND BLOWER MOTOR HAD BEEN BURNT DO TO BE ALLOWING WATER TO ENTER THE BLOWER MOTOR PANEL FROM THE OUTSIDE OF THE CAR. UPON LOOKING AT MY BLOWER MOTOR AND RESISTOR I FOUND EVIDENT BURN MARKS ON THEM. GM SHOULD INVESTIGATE HOW RAINWATER CAN ENTER THE CARS BLOWER MOTOR CAUSING A BURNING SMELL IN A INHALATION OF FUMES OF BURNING PLASTIC. NOT TO MENTION MY ABILITY NOT TO SEE OUT OF THE WINDOW DUE TO THE DEFROST NOT WORKING. THIS IS A SAFETY CONCERN!! ALCOA TN Failure Date: 12/25/2015

6 10761100 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. WHILE DRIVING APPROXIMATELY 30 MPH, THE STEERING WHEEL SEIZED AND EXCESSIVE FORCE WAS REQUIRED TO MANEUVER THE VEHICLE. THE POWER STEERING ASSIST WARNING LIGHT ILLUMINATED. THE FAILURE RECURRED INTERMITTENTLY. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 75,000. MA

10/26/2015 KAUKAUNA WI Failure Date: 08/27/2015

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6 10810979 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE VEHICLE WAS REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 14V171000 (ELECTRICAL SYSTEM). WHILE DRIVING APPROXIMATELY 40 MPH THE VEHICLE STALLED AFTER THE ENGINE POWER GREATLY REDUCED AND ENGINE DISABLED WARNING INDICATORS ILLUMINATED. THE VEHICLE DID RESTART; HOWEVER, THE FAILURE RECURRED EVERY 20 MINUTES ON SEVERAL OCCASIONS. THE VEHICLE WOULD RESTART AFTER APPROXIMATELY 10 MINUTES. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND INFORMED THE CONTACT THAT THE RECALL REPAIR WAS GUARANTEED FOR ONE YEAR. THE APPROXIMATE FAILURE MILEAGE WAS 148,000. TAUNTON MA Failure Date: 08/25/2015

6 10760032 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT NHTSA CAMPAIGN NUMBER: 14V171000 (ELECTRICAL SYSTEM) WAS PERFORMED; HOWEVER, THE REPAIR DID NOT CORRECT THE FAILURE. THE VEHICLE STALLED SEVERAL TIMES. IN ADDITION, WHEN THE GEAR WAS SHIFTED INTO PARK, THE IGNITION SWITCH FAILED TO TURN TO THE OFF POSITION AND THE KEY DID NOT RELEASE FROM THE IGNITION SWITCH. THE BATTERY WAS DISCONNECTED TO BE ABLE TO SHUT THE ENGINE OFF. THE VEHICLE WAS TOWED TO THE DEALER BUT WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 160,000. MORROW GA Failure Date: 08/20/2015

6 10775307 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE ENGINE WAS TURNED OFF AND A CHIME SOUNDED. THE CONTACT THEN TURNED ON AND POWERED OFF THE VEHICLE AGAIN WHEN THE CHIME SUDDENLY DEACTIVATED. THE FAILURE RECURRED WHENEVER THE ENGINE WAS TURNED OFF. THE VEHICLE WAS TAKEN TO THE DEALER, WHO INFORMED THAT THE IGNITION SWITCH NEEDED TO BE REPLACED. IN 2014, THE VEHICLE WAS SERVICED UNDER NHTSA CAMPAIGN NUMBER: 14V047000 (AIR BAGS,

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ELECTRICAL SYSTEM). THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS UNAVAILABLE. BELLE
GLADE FL Failure Date: 06/10/2015

6 10715994 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE VEHICLE JERKED WHENEVER THE CONTACT SHIFTED GEARS. THE FAILURE OCCURRED WHETHER THE VEHICLE WERE IN DRIVE, NEUTRAL, OR REVERSE. THE CONTACT RECEIVED A NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V171000 (ELECTRICAL SYSTEM). THE CONTACT ADHERED TO THE RECALL; HOWEVER, THE FAILURE RECURRED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC, WHO DIAGNOSED THAT THE IGNITION SWITCH NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 181,732.

ASHEVILLE NC Failure Date: 05/06/2015

6 10682636 2006 CHEVROLET HHR Electrical WHILE DRIVING IN TRAILER PARK, POWER STEERING FAILED STRUGGLED TO PARK. NEXT DAY PROBLEM SEEMED TO RIGHT ITSELF. SCARY. *TR APACHE
JUNCTION AZ Failure Date: 02/10/2015

6 10692136 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. AFTER THE VEHICLE WAS SERVICED UNDER NHTSA CAMPAIGN NUMBERS: 14V047000 (AIR BAGS, ELECTRICAL SYSTEM) AND 14V171000 (ELECTRICAL SYSTEM), THE STEERING WHEEL SEIZED AND THE VEHICLE STALLED. THE VEHICLE WAS ABLE TO RESTART. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS NOT AVAILABLE. COLUMBUS

GA Failure Date: 02/10/2015

6 10681362 2006 CHEVROLET HHR Electrical I HAVE HAD NUMEROUS PROBLEMS FIRST OFF MY DASH LIGHTS WILL FLICKER WHILE DRIVING SOMETIMES THE RADIO AND DASH WON'T WORK AT ALL, BACKS OF MY DRIVER AND PASSENGER SEATS HAVE FALLEN OFF, BOTH DRIVER AND

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PASSENGER DOOR HANDLES ARE BROKE THE DRIVERS HANDLE IS COMPLETELY BROKE OFF, ALSO WHEN IT RAINS MY PASSENGER FLOOR BOARD FILLS UP WITH WATER, MY SEATS ARE SO DIRTY LOOKING CAUSE SOMETHING KEEPS BLEEDING THROUGH UPHOLSTERY, IGNITION AND SHIFT LEVER HAD TO BE REPLACED TODAY CAUSE CAR WOULDN'T GO INTO PARK AND KEY WOULDN'T COME OUT!! ALSO THE CAR USED TO SLIDE WHEN ON A CORNER OR ROUGH ROAD!! THIS IS RIDICULOUS!! THE DOOR HANDLES IS A SAFETY HAZARD GOD FOR BID IF I'M IN A WRECK OR MY CAR STARTS ON FIRE I WON'T BE ABLE TO GET OUT OF MY CAR AND I CAN'T AFFORD TO HAVE THEM FIXED RIGHT NOW BECAUSE I RECENTLY LOST MY JOB!! *TR

DUNCAN AZ Failure Date: 01/05/2015

6 10692927 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE VEHICLE WAS TAKEN TO THE DEALER TO BE REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 14V047000 (AIR BAGS, ELECTRICAL SYSTEM). HOWEVER, THE DEALER FAILED TO REPLACE THE IGNITION SWITCH AS STATED ON THE RECALL NOTIFICATION. THE CONTACT MENTIONED THAT ONLY THE KEYS WERE REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. SEBRING

FL Failure Date: 12/29/2014

6 10654563 2006 CHEVROLET HHR Electrical I WAS ON THE HIGHWAY WHEN I LOOKED TO CHECK MY SPEED, THE GAUGES AND THE DIC WERE NOT WORKING. WHEN I RETURNED HOME AND TURNED THE CAR ON AND OFF MULTIPLE TIMES THEY STILL DID NOT WORK. SO MY SPEED AND MILEAGE ARE ESTIMATES. UPDATE, IT STARTED WORKING AGAIN, BUT I DON'T KNOW IF IT WILL HAPPEN AGAIN OR IF THERE IS A MALFUNCTION STARTING TO HAPPEN. *TR HOUSTON TX Failure Date: 11/12/2014

6 10651481 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 7 MPH, THE BRAKE PEDAL WAS DEPRESSED AND FAILED TO RESPOND. THE CONTACT MENTIONED THAT THE VEHICLE JERKED FORWARD

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AND STALLED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE TECHNICIAN DIAGNOSED THAT THE IGNITION SWITCH NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 169,350.

ASHEVILLE NC Failure Date: 10/04/2014

6 10627708 2006 CHEVROLET HHR Electrical POWER
STEERING STOPPED WORKING MULTIPLE TIMES WHILE MY 16 YR OLD WAS
DRIVING. *TR MADISON AL Failure Date: 08/22/2014

6 10626487 2006 CHEVROLET HHR Electrical TO WHOM IT MAY
CONCERN, THE KEY GOT STUCK IN THE IGNITION IN APRIL (WITH NO OTHER
PROBLEMS) DRAINED THE BATTERY AND WAS PICKED UP AND TAKEN TO
SMICKLAS CHEVROLET DEALERSHIP IN OKC, AND REMAINED THERE ON THE
LOT UNTIL WE PICKED UP ON 8/8/14 WAS TOLD WE NEEDED A NEW BATTERY
THEY COULD DO FOR AROUND \$200 BUT IT WAS NOT PAYDAY YET AND WE
ASKED FOR A JUMP WHEN WE GOT THERE. I FEEL WITH IT SITTING THERE SO
LONG MAYBE THEY SHOULD HAVE TRY TO CHARGE THE BATTERY AT THE
VERY LEAST. WE GOT A FEW MILES DOWN THE EXPRESSWAY AND HAD TO
PULL OVER SO WE DIDN'T GET IN A WRECK OR CAUSE ONE DUE TO A TON OF
SMOKE COMING OUT THE VENTS AND A TERRIBLE ELECTRICAL SMELL LIKE IT
WAS ON FIRE! TURNED OFF THE A/C AND PULLED OVER TO CHECK UNDER THE
HOOD TO MAKE SURE THERE WASN'T A FIRE, NOT ONE WE COULD SEE BUT IT
SURE SMELLED LIKE IT!! CALLED RAY AT SMICKLAS RIGHT THERE ON THE SIDE
OF THE ROAD, ONLY TO BE TOLD IT SOUNDED LIKE THE BLOWER MOTOR ON
THE AIR CONDITIONER AND THAT HAPPENS SOMETIMES WHEN CARS SIT FOR
THAT LONG. FEELING HELPLES S, WE FINALLY GET HOME TO CHECK
THINGS OUT AND FIND THE PASSENGER FLOOR BOARD FULL OF WATER,
UNABLE TO SET THE TIME ON THE RADIO AND SOME BUTTONS WON'T WORK
OR THE CD PLAYER AND THE NEW REMOTE START WILL NOT WORK. WE GET
IT TO OUR MECHANIC THAT REPLACES THE BATTERY AND TOLD US THAT THE
OLD ONE WAS VERY HOT!! AND THAT THE BLOWER MOTOR WAS NOT THE
PROBLEM, IT DIDN'T EVEN HAVE POWER TO IT, IT WAS AN ELECTRICAL

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PROBLEM TO DO WITH THE IGNITION SWITCH THAT THERE WAS A RECALL ON...I LAUGHED AND TOLD HIM WE JUST HAD THAT DONE! HE SAID THAT THEY MAY HAVE WIRED SOMETHING WRONG, OR THE SWITCH WAS BAD. AND TO THE END THE DAY, WHEN STOPPING FOR DINNER ON THE WAY HOME THE KEY STUCK IN THE NEW IGNITION SWITCH AND I HAD TO SHIFT FROM PARK AND DRIVE A COUPLE TIMES TO GET THE KEY OUT. WHAT DO I NEED TO DO TO GET THIS RESOLVED??? THANK YOU FOR YOUR TIME, *TR EL RENO

OK Failure Date: 08/08/2014

6 10619072 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN NUMBER: 14V047000 (AIR BAGS, ELECTRICAL SYSTEM); HOWEVER, THE PARTS NEEDED FOR THE REPAIR WERE UNAVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. FENNIMORE WI Failure Date: 08/05/2014

6 10617801 2006 CHEVROLET HHR Electrical LOST ALL ELECTRONIC POWER AND STEERING AND SHUT OFF WOUND UP IN THE DITCH WHICH STOPPED THE CAR KEY WOULD NOT TURN TO THE OFF POSIPOSITION. *TR FORDLAND MO Failure Date: 07/30/2014

6 10620893 2006 CHEVROLET HHR Electrical WE WERE ON VACATION AND I WAS TRAVELING ON A ROAD AT THE POSTED SPEED OF 30 MPH. I WAS GOING AROUND A BEND AND IMMEDIATELY MY POWER STEERING LIGHT CAME ON, THERE WAS A CHIME, IT BECAME VERY DIFFICULT TO MANAGE THE BEND I WAS GOING AROUND AND I HIT A LIGHT POLE DAMAGING MY FRONT BUMPER. AT THAT SAME TIME, MY MHP AND RMP NEEDLES BEGAN BOUNCING BACK AND FORTH AND THE CAR WAS "JERKING". I TURNED THE CAR OFF. IT WAS STILL DRIVABLE, BUT WITHIN A FEW SECONDS THE POWER STEERING LIGHT CAME BACK ON, THE NEEDLES BOUNCED AND CAR JERKED. I CALLED GM TO SEE IF THERE WAS A RECALL ON THE POWER STEERING. THEY INFORMED ME THAT THERE WERE SEVERAL GM POWER STEERING RECALLS ON SEVERAL YEARS OF HHR, COBALT AND SATURNS. THEY ALL HAVE

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VERY SIMILAR POWER STEERING MECHANISMS. HOWEVER, MY YEAR, 2006, WAS NOT ON THAT RECALL. I HAVE RESEARCHED AND FOUND THOUSANDS OF PEOPLE WITH 2006 HHR'S COMPLAINING OF THE SAME ISSUES BUT NOT UNDERSTANDING WHY THAT YEAR IS NOT INCLUDED IN THE RECALL.

WEST ALEXANDER PA Failure Date: 07/29/2014

6 10614743 2006 CHEVROLET HHR Electrical JUST EXITED THE FREEWAY AND DRIVING ALONG SUDDENLY THE CAR JUST SHUT DOWN. IT TOOK 20 MINUTES TO GET THE KEY OUT OF THE IGNITION. *TR

BAKERSFIELD CA Failure Date: 07/18/2014

6 10633111 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE VEHICLE EXHIBITED NUMEROUS ELECTRICAL FAILURES. THE ENGINE FAILED TO START, THE DOORS LOCK FAILED TO LOCK ELECTRONICALLY AND SOMETIMES UNLOCKED WHILE DRIVING. ALSO, THE AIR BAG WARNING LIGHT ILLUMINATED, THE CRUISE CONTROL FAILED AND THE VEHICLE STALLED WHILE DRIVING. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN REPLACED THE COMPUTER CLUSTER MODULE. HOWEVER, THE FAILURE WAS NOT CORRECTED. THE VEHICLE WAS TAKEN BACK TO THE DEALER FOR FURTHER INSPECTION. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 1,500. UPDATED 10/22/2014*LJ THE CONSUMERS WIFE WAS INJURED AS THEY ATTEMPTED TO STEER THE VEHICLE, TO AVOID A CRASH. UPDATED 03//09/16*JB GONZALES TX Failure Date: 07/11/2014

6 10609370 2006 CHEVROLET HHR Electrical 2006 CHEVROLET HHR. CONSUMER WRITES IN REGARDS TO IGNITION SWITCH RECALL ISSUES. *SMD THE CONSUMER STATED THE VEHICLE SOMETIMES SHUT OFF, WHEN A BUMP WAS HIT IN THE ROAD. THAT WAS ABOUT 3-4 YEARS AGO. THE CONSUMER WAS INFORMED THE PARTS WERE NOT AVAILABLE, TO REMEDY THE RECALL. MOORESVILLE IN Failure Date: 07/01/2014

6 10614448 2006 CHEVROLET HHR Electrical LETTER FROM SENATOR RUBIO ON BEHALF OF CONSTITUENT REGARDING ISSUES WITH HIS

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2006 CHEVROLET HHR; HE IS SEEKING REIMBURSEMENT FOR THE LOST BILLING TIME AND REPAIRS ASSOCIATED WITH THE RECALL OF THE HHR CHEVROLET; ATTN: JASON TEAMAN. *SMD THE CONSUMER STATED HE ENCOUNTERED MULTIPLE PROBLEMS WITH THE VEHICLE, EVER SINCE IT WAS PURCHASED. MANY OF THE PROBLEMS WERE RELATED TO THE FAULTY IGNITION SWITCH, WHERE THE KEY WOULD NOT COME OUT OF THE IGNITION, WHEN THE ENGINE WAS TURNED OFF, OR THE VEHICLE WOULD NOT START AT ALL. THERE WERE ELECTRICAL PROBLEMS WITH THE RADIO, WHERE IT WOULD TURN ON BY ITSELF. ALSO, THE LIGHTS AND WINDOWS DID NOT WORK. *JB UPDATED 04/13/15.*JB MIAMI FL Failure Date: 07/01/2014

6 10640125 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE STEERING WHEEL SEIZED AND WAS UNABLE TO TURN. THE CONTACT RESTARTED THE VEHICLE AND IT RESUMED TO NORMAL. THE CONTACT ALSO STATED THAT THE IGNITION KEY WOULD NOT RELEASE FROM THE IGNITION AND THE RELEASE BUTTON IN THE STEERING COLUMN WAS REQUIRED. THE VEHICLE WAS REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 14V047000 (ELECTRICAL SYSTEM) HOWEVER, THE REMEDY FAILED TO REPAIR THE FAILURE. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 107,000. UPDATED 12/01/14*LJ DUBOIS PA Failure Date: 07/01/2014

6 10638374 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE VEHICLE STALLED AND WAS NOT ABLE TO RESTART. THE VEHICLE WAS TOWED TO THE DEALER WHO REPROGRAMMED THE COMPUTER, PROVIDED THE CONTACT WITH A NEW SET OF KEYS, AND REPAIRED THE VEHICLE ACCORDING TO NHTSA CAMPAIGN NUMBER: 14E021000 (ELECTRICAL SYSTEM). THE FAILURE RECURRED AND THE KEY REMAINED STUCK IN THE IGNITION. THE VEHICLE ALSO FAILED TO SHIFT OUT OF PARK, THE STEERING WHEEL WAS DIFFICULT TO MANEUVER, AND THE POWER STEERING WARNING INDICATOR ILLUMINATED. THE VEHICLE WAS TAKEN BACK TO THE DEALER WHERE IT WAS

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DIAGNOSED THAT THE POWER STEERING MOTOR, THE GEAR BOX, AND SHIFTER NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 160,000. SOUTH BAY FL Failure Date: 06/20/2014

6 10604716 2006 CHEVROLET HHR Electrical WHEN NOTIFIED REGARDING THE RECALL OF THE VEHICLE IN APRIL, I CONTACTED THE LOCAL CHEVROLET DEALER IN UPLAND CALIFORNIA AND ORDERED THE NECESSARY PARTS TO REPAIR THE VEHICLE. I WAS TOLD THAT THE PARTS WOULD IN THE DEALERSHIP WITHIN TWO MONTHS. CALLING THE DEALER IN MAY, I WAS TOLD THAT THE PARTS HAD NOT COME IN YET. YESTERDAY THE CAR WOULD NOT START DUE TO THE IGNITION SWITCH. THE CAR WAS TOWED TO THE MOUNTAIN VIEW CHEVROLET IN UPLAND, WHERE I WAS INFORMED THAT THEY HAD NO RECORD OF THE PARTS BEING ORDERED, AND THAT IT WOULD TAKE TWO MONTHS TO GET THE PARTS. I CALLED CHEVROLET CUSTOMER SERVICE AND WAS TOLD THAT RECALL PARTS COULD NOT BE EXPEDITED. IT MEANS I HAVE TO WAIT TWO MORE MONTHS TO DRIVE THE CAR AGAIN. *TR UPLAND CA Failure Date: 06/19/2014

6 10608100 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE KEY COULD NOT BE REMOVED FROM THE IGNITION. THE FAILURE CONTINUED TO OCCUR CONTINUOUSLY FOR A MONTH. THE VEHICLE WAS TAKEN TO A DEALER WHO STATED THE SHIFTER MECHANISM MUST BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 65000. CONWAY SC Failure Date: 06/13/2014

6 10607720 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE KEY FAILED TO RELEASE FROM THE IGNITION. THE VEHICLE WAS PREVIOUSLY REPAIRED ACCORDING TO NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). THE DEALER STATED THAT THE RECALL REPAIR WOULD NOT HAVE CAUSED

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THE TYPE OF FAILURE THE CONTACT WAS EXPERIENCING. THE VEHICLE WAS NOT REPAIRED AGAIN AND THE MANUFACTURER WAS NOTIFIED. THE VIN WAS UNAVAILABLE. THE FAILURE MILEAGE WAS 73,189. UPDATED 08/19/14*LJ

TRENTON GA Failure Date: 06/12/2014

6 10606303 2006 CHEVROLET HHR Electrical 2006 CHEVROLET HHR. CONSUMER WRITES IN REGARDS TO IGNITION KEY REPAIRS. *SMD THE CONSUMER STATED AFTER THE RECALL WAS PERFORMED, HE WAS UNABLE TO GET THE KEY OUT OF THE IGNITION WITHOUT PUSHING A BUTTON ON THE STEERING COLUMN. THE CONSUMER BELIEVED THE NEW SWITCH THAT WAS INSTALLED WAS ALSO DEFECTIVE. *JB HERNANDO MS Failure Date: 06/10/2014

6 10597271 2006 CHEVROLET HHR Electrical HAD THE NEW KEY IGNITION SYSTEM PUT IN A WEEK AGO AND GOT TWO NEW KEYS.UNDER RECALL NOTICE . WAS SHOPPING SHUT CAR OFF AND CAR WOULD NOT START AGAIN CALL FOR SERVICE AND WAS TOLD CAR WOULD NOT DETECT NEW KEYS NOW, CAR BACK AT DEALERS. TO FIND OUT WHY IT FAILED AFTER ONLY A WEEK, DEALER SAID DIDN'T KNOW WHY NEW SYSTEM FAILED. HAS TO TALK TO GM. *TR MAPLEVILLE RI Failure Date: 06/08/2014

6 10597566 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. WHILE STARTING THE IGNITION, THE POWER STEERING WARNING INDICATOR ILLUMINATED AND THE POWER STEERING ALSO FAILED. THREE DAYS LATER, THE ENGINE STALLED WHILE ATTEMPTING TO START THE VEHICLE NUMEROUS TIMES. THE CONTACT REFERENCED NHTSA CAMPAIGN NUMBER: 14V171000 (ELECTRICAL SYSTEM); HOWEVER, THE PART FOR THE REPAIR WAS UNAVAILABLE. THE VEHICLE WAS NOT REPAIRED AND THE MANUFACTURER WAS NOT NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 40,000. UPDATED 08/05/14 *BF THE CONSUMER STATED WHILE DRIVING THE VEHICLE LOST POWER STEERING THE POWER STEERING WENT ON AND OFF REPEATEDLY WHILE DRIVING. THREE DAYS LATER THE VEHICLE WOULD NOT START. THE STARTER WAS REPLACED WHICH RESOLVED THE ISSUE.THE VEHICLE HAD A RECALL FOR

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THE IGNITION NOT STEERING LOSS. UPDATED 08/11/2014 *JS

SOUTH BRIDGE MA Failure Date: 06/08/2014

6 10596982 2006 CHEVROLET HHR Electrical STEERING
POWER LOST WHILE YOU TURN AND POWER STEERING COMES ON. *TR
KAPOLEI HI Failure Date: 06/06/2014

6 10596170 2006 CHEVROLET HHR Electrical TL* THE CONTACT
OWNS A 2006 CHEVROLET HHR. THE CONTACT RECEIVED A RECALL NOTICE
FOR NHTSA CAMPAIGN ID NUMBER 14E021000 (IGNITION SWITCH). THE DEALER
WAS UNABLE TO PROVIDE THE PART NEEDED TO PERFORM THE RECALL
REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE DELAY. THERE
WERE NO FAILURES. PARK RAPIDS MN Failure Date: 06/04/2014

6 10593035 2006 CHEVROLET HHR Electrical 2006 CHEVROLET
HHR. CONSUMER WRITES IN REGARDS TO IGNITION SWITCH RECALL NOTICE.
*SMD THE CONSUMER WOULD LIKE TO KNOW, IF HE CAN TAKE THE VEHICLE,
TO A PARTICULAR DEALER. *JB EDWARDS MS Failure Date:
06/02/2014

6 10594072 2006 CHEVROLET HHR Electrical 2006 CHEVROLET
HHR. CONSUMER WRITES IN REGARDS TO WAITING FOR PARTS TO COMPLETE
IGNITION SWITCH RECALL NOTICE. *SMD THE CONSUMER STATED SHE HAS
BEEN WAITING OVER A MONTH. *JB CULLEN LA Failure Date:
06/02/2014

6 10595101 2006 CHEVROLET HHR Electrical 2006 CHEVROLET
HHR. CONSUMER WRITES IN REGARDS TO IGNITION SWITCH RECALL AND
POWER STEERING AND OTHER VEHICLE PROBLEMS. *SMD THE CONSUMER
STATED TWO DAYS AFTER GETTING THE VEHICLE BACK FROM THE DEALER,
THE VEHICLE HAD TO BE FLAT-BEDDED BACK TO THE DEALER, BECAUSE IT
WOULDN'T START. IT WAS DETERMINED THE IGNITION SWITCH NEEDED TO BE
REPLACED. ALSO, THE RIGHT PASSENGER OUTSIDE MIRROR FELL OFF, THE
RIGHT PASSENGER WIPER ARM BROKE, THE ROTORS WERE REPLACED TWICE

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IN TWO YEARS, AND THE REAR SHOCKS WERE REPLACED.*JB

KIRKVILLE NY Failure Date: 06/02/2014

6 10651809 2006 CHEVROLET HHR Electrical TL - THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT WHILE TRAVELING APPROXIMATELY 50 MPH, THE VEHICLE STALLED INTERMITTENTLY SEVERAL TIMES. THE LIGHTS ILLUMINATED ON THE INSTRUMENT PANEL FOR VARIOUS SENSORS. THE CONTACT WAS ABLE TO RESTART THE VEHICLE IN SOME INSTANCES AND ALSO HAD TO TOW THE VEHICLE MORE THAN ONCE DUE TO THE INTERMITTENT FAILURE. THE CONTACT INDICATED THAT THE VEHICLE WENT OVER THE TRAIN TRACKS AND THE VEHICLE STALLED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER: 14V047000 (AIR BAGS AND ELECTRICAL SYSTEM), 14V171000 (ELECTRICAL SYSTEM) AND STATED THAT THE PARTS WERE NOT AVAILABLE. THE DEALER DID NOT GIVE A SPECIFIC DATE WHEN THE PARTS WOULD BECOME AVAILABLE. THE MANUFACTURER WAS ALSO CONTACTED AND COULD NOT PROVIDE AN ESTIMATED DATE FOR WHEN THE CONTACTS VEHICLE WOULD RECEIVE THE RECALL REPAIRS. THE CONTACT WAS CONTINUING TO EXPERIENCE THE INTERMITTENT FAILURE WITH THE IGNITION SWITCH, INSTRUMENT PANEL SENSORS AND THE GAGES INTERMITTENTLY DID NOT WORK. THE APPROXIMATE FAILURE MILEAGE WAS NOT AVAILABLE. DYD ONTARIO

CA Failure Date: 05/25/2014

6 10595736 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT WHILE TRAVELING APPROXIMATELY 65, THE CONTACT WAS CUT OFF BY ANOTHER VEHICLE WHICH CAUSED THE CONTACT TO LOSE CONTROL AND CRASH INTO AN EMBANKMENT. UPON IMPACT, THE AIR BAGS FAILED TO DEPLOY. THERE WERE NO INJURIES. THE CONTACT ATTEMPTED TO HAVE THE VEHICLE REPAIRED UNDER NHTSA CAMPAIGN NUMBER 14V047000 (AIR BAGS, ELECTRICAL SYSTEM) BUT WAS INFORMED THAT THE PARTS WERE NOT AVAILABLE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 154,798. SUWANEE GA Failure Date: 05/17/2014

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6 10649500 2006 CHEVROLET HHR Electrical I HAD THE IGNITION CHANGES AS OF A RECALL. THE ELECTRICAL STARTED TO ACT UP AFTER THAT, THE CRUISE CONTROL WILL KICK OFF, THE DOORS WILL LOCK AND UNLOCK, THE ALARM WILL GO OFF EVEN IF YOU UNLOCK IT WITH THE KEY, THE REMOTE CONTROL STOPPED WORKING, THE RADIO STOPPED WORKING & THEN STARTED AGAIN, AND THE DRIVERS DOOR WILL SHOW LOCKED, BUT DOESN'T. THIS SEEMS TO ALL BE CONTROLLED BY THE IGNITION SWITCH. ITS TO THE POINT I AM AFRAID TO DRIVE IT BECAUSE IT MAY LEAVE ME STRANDED OR STOP WORKING IN TRAFFIC. BUT THE COMPANY SAYS THAT IT HAS NOTHING TO DO WITH THE IGNITION. *TR
ONAWA IA Failure Date: 05/16/2014

6 10587616 2006 CHEVROLET HHR Electrical I WAS DRIVING AND THE POWER STEERING LIGHT CAME ON AND NO POWER STEERING THIS CONDITION CONTINUED UNTIL I STOPPED THE CAR AND RESTARTED IT.... I HAVE A RECALL FOR THE IGNITION AND NOW I AM AFRAID FOR MY WIFE TO DRIVE IT!! THIS IS AS DANGEROUS A CONDITION AS THE IGNITION WHICH HAS HAPPENED REPEATEDLY!! *TR LONDON OH Failure Date: 05/10/2014

6 10592882 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE POWER STEERING SUDDENLY FAILED CAUSING THE STEERING WHEEL TO BECOME DIFFICULT TO TURN. IN ADDITION, THE CONTACT MENTIONED THAT THE VEHICLE WOULD SUDDENLY DECELERATE. THE CONTACT STATED THAT THE FAILURES OCCURRED AFTER THE VEHICLE WAS SERVICED FOR NHTSA RECALL CAMPAIGN NUMBER: 14V171000 (ELECTRICAL SYSTEM). THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 105,000. HOPEDALE OH Failure Date: 05/08/2014

6 10586937 2006 CHEVROLET HHR Electrical 2006 CHEVROLET HHR. CONSUMER WRITES IN REGARDS TO VEHICLE POWER STEERING AND STARTER FAILURE. CONSUMER SEEKS FINANCIAL ASSISTANCE. *SMD
SILSBEE TX Failure Date: 05/01/2014

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6 10587976 2006 CHEVROLET HHR Electrical 2006 CHEVROLET
HHR. CONSUMER WRITES IN REGARDS TO IGNITION SWITCH AND LOCK
CYLINDER ISSUES. *SMD THE CONSUMER WAS INFORMED THE PARTS WERE
NOT AVAILABLE, TO RECTIFY THE RECALL. *JB HADDONFIELD
NJ Failure Date: 05/01/2014

6 10609373 2006 CHEVROLET HHR Electrical 2006 CHEVROLET
HHR. CONSUMER WRITES IN REGARDS TO IGNITION SWITCH REPLACEMENT
RECALL ISSUES. *SMD THE CONSUMER WAS INFORMED THE PARTS WERE
NOT AVAILABLE TO PERFORM THE RECALL. THE CONSUMER RECEIVED THE
RECALL NOTICE IN MAY 2014. THE CONSUMER STATED THE RECALL WAS
PERFORMED. HOWEVER, FROM TIME-TO TIME, THE KEY GETS STUCK IN THE
IGNITION. THE CONSUMER RECEIVED ANOTHER RECALL NOTICE, REGARDING
AN ISSUE WITH THE TRANSMISSION SHIFTER MAY NOT PROPERLY TRANSMIT
AN ELECTRICAL SIGNAL THAT ALLOWS THE IGNITION KEY TO BE TURNED
COUNTER CLOCKWISE PAST THE ACCESSORY MODE TO THE LOCK POSITION
AFTER THE VEHICLE HAS BEEN SHIFTED INTO PARK. ALSO, THE CHECK
ENGINE LIGHT ILLUMINATED. UPDATED 03/11/15. *JB PALMETTO
GA Failure Date: 05/01/2014

6 10820744 2006 CHEVROLET HHR Electrical THERE WAS A
RECALL FOR THE IGNITION ON THE HHR, I HAD THE IGNITION CHANGED BUT
ON THE WAY HOME THE LOCKS UNLOCKED AND LOCKED SEVERAL TIMES,
THEN THE CRUISE KICKED OFF, THE RADIO STOPPED WORKING, THE LIGHTS
ON THE INSTRUMENT CLUSTER WENT OFF AND ON, AND THE MOTOR
STOPPED. I HAVE CONTACTED GM SEVERAL TIMES BUT THEY SAY THE
IGNITION CHANGE HAD NOTHING TO DO WITH IT. THIS HAS HAPPENED
SEVERAL TIMES SINCE AND ALSO HAD TO REMOVE THE FUSE FOR THE RADIO,
BECAUSE IT WOULD RUN THE BATTERY DOWN. THIS HAS HAPPENED
SEVERAL TIMES WHEN WE HAVE DRIVEN IT OVER THE LAST COUPLE OF
YEARS. I FORMER MECHANIC THAT WORKED FOR A GM DEALER SAID THAT
THERE IS A ELECTRICAL UNIT THAT THE IGNITION CONTROLLED AND THAT
WITH THE PROBLEM WITH THE IGNITION CAUSED THE PROBLEM WITH THE

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ELECTRICAL UNIT. WE DO NOT DRIVE THE VEHICLE MUCH BECAUSE IT DOESN'T FEEL SAFE DRIVING IT, NOR WOULD WE SELL IT, BECAUSE OF THE PROBLEMS. ONAWA IA Failure Date: 04/28/2014

6 10584922 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT SHE RECEIVED A NOTICE FOR NHTSA CAMPAIGN NUMBER 14V171000 (ELECTRICAL SYSTEM) AND WAS INFORMED BY THE DEALER AND MANUFACTURER THAT THE PARTS WERE NOT AVAILABLE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. THE VIN WAS NOT AVAILABLE. TULSA OK Failure Date: 04/25/2014

6 10584599 2006 CHEVROLET HHR Electrical PARTS ARE NOT AVAILABLE. MAY BE A MONTH OR MORE. I'M DRIVING A CAR THAT COULD POTENTIALLY BE A DEATH TRAP. I HOLD GM ACCOUNTABLE FOR ANY DEFECT TO MY AUTOMOBILE. *TR NEW ALBANY IN Failure Date: 04/24/2014

6 10587461 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN ID NUMBERS: 14V047000 (ELECTRICAL SYSTEM) AND 14V171000 (ELECTRICAL SYSTEM) BUT WAS ADVISED BY THE DEALER THAT THE PARTS NEEDED TO COMPLETE THE REPAIR WERE NOT AVAILABLE. THE MANUFACTURER WAS ALSO CONTACTED AND COULD NOT PROVIDE AN ESTIMATED DATE FOR WHEN THE VEHICLE WOULD RECEIVE THE RECALL REPAIRS. THE CONTACT HAD NOT EXPERIENCED A FAILURE. FAIRMONT WV Failure Date: 04/21/2014

6 10593062 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER: 14V047000 (ELECTRICAL SYSTEM) AND STATED THAT THE PARTS WERE NOT AVAILABLE. THE DEALER DID NOT GIVE A SPECIFIC DATE WHEN THE PARTS WOULD BECOME AVAILABLE. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM AND COULD NOT PROVIDE AN ESTIMATED DATE FOR WHEN THE CONTACTS VEHICLE WOULD RECEIVE THE RECALL

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REPAIRS. THE CONTACT HAD NOT EXPERIENCED A FAILURE. OLMSTED
FALLS OH Failure Date: 04/20/2014

6 10583390 2006 CHEVROLET HHR Electrical TL* THE CONTACT
OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT WHILE EXITING A
PARKING LOT, THE VEHICLE SUDDENLY STALLED. THE CONTACT CRASHED
INTO ANOTHER VEHICLE AND THEN A POLE. THE AIR BAGS FAILED TO DEPLOY.
THE CONTACT WAS TRANSPORTED FROM THE SCENE FOR MEDICAL
TREATMENT OF MINOR CUTS AND BRUISES AND THE VEHICLE WAS TOWED TO
A SALVAGE FACILITY. THE CONTACT STATED THAT THE VEHICLE WAS
PREVIOUSLY INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V047000 (AIR BAGS,
ELECTRICAL SYSTEM) HOWEVER, THE CONTACT WAS NOT ABLE TO HAVE THE
VEHICLE REPAIRED BECAUSE THE PARTS HAD NOT BECOME AVAILABLE PRIOR
TO THE CRASH. THE MANUFACTURER WAS NOT MADE AWARE OF THE
FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS
32,000. UPDATED 06/10/14 MA BEDFORD HEIGHTS OH Failure Date:
04/17/2014

6 10608236 2006 CHEVROLET HHR Electrical MAKING TURN
INTO PARKING LOT HEAR A DING AND NOT STEERING, AFTER SHUT OFF CAR
AND MOTOR COOLS THE STEERING WORKS HAPPEN AGAIN A FEW TIMES
SOMETIMES GOING STRAIGHT SOMETIMES MAKING TURNS, CAR IS NOT SAFE
TO DRIVE. *TR RICHMOND TX Failure Date: 04/15/2014

6 10691182 2006 CHEVROLET HHR Electrical TL* THE CONTACT
OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE
INSTRUMENT PANEL SHORTED INTERMITTENTLY AND CAUSED ELECTRICAL
FAILURES WITHIN THE VEHICLE. THE CONTACT MENTIONED THAT THE
STEERING WHEEL WAS EXTREMELY TIGHT AND INTERMITTENTLY LOCKED
WITHOUT WARNING. UPON USING THE CIGARETTE LIGHTER, SMOKE EMITTED
INSIDE THE VEHICLE INDICATING THAT THERE WAS AN ELECTRICAL FIRE WITH
THE WIRES. THE FIRE EXTINGUISHED WITHOUT HAVING TO CONTACT THE FIRE
DEPARTMENT. THE VEHICLE WAS NOT INSPECTED AND DIAGNOSED. THE
VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBERS: 14V171000

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(ELECTRICAL SYSTEM) AND 14V047000 (AIR BAGS, ELECTRICAL SYSTEM) BUT WAS UNABLE TO DETERMINE WHEN THE RECALL REPAIR WOULD BE PERFORMED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 80,000. CHICAGO IL

Failure Date: 04/15/2014

6 10592654 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE FRONT DRIVER AND PASSENGER SIDE INTERIOR DOOR HANDLES BECAME FRACTURED AND WERE NOT REPLACED. IN ADDITION, NHTSA CAMPAIGN NUMBER 14V171000 (ELECTRICAL SYSTEM) WAS REFERENCED HOWEVER, THE CONTACT WAS UNABLE TO HAVE THE VEHICLE SERVICED UNDER THE RECALL BECAUSE THE PART WAS UNAVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE DELAY. THE CONTACT HAD NOT EXPERIENCED A FAILURE.

CAMDEN NJ Failure Date: 04/14/2014

6 10575608 2006 CHEVROLET HHR Electrical 2006 CHEVROLET HHR. CONSUMER WRITES IN REGARDS TO IGNITION SWITCH RECALL NOTICE . *SMD THE CONSUMER STATED THE ENGINE SHUT OFF, AT LEAST 10 TIMES WHILE DRIVING ON THE EXPRESSWAY. THE DEALER WAS UNABLE TO FIND A PROBLEM. *JB ROCHESTER NY Failure Date: 04/01/2014

6 10577022 2006 CHEVROLET HHR Electrical I WAS DRIVING IN THE RIGHT LANE GOING WESTBOUND APPROACHING A STOP LIGHT WHEN I APPLIED MY BRAKES IT DID NOT SLOW DOWN, I PRESSED THE BRAKE HARD AN CAR KEPT GOING INTO THE REAR OF A TRUCK THAT WAS STOPPING AT THE LIGHT. MY CAR WAS NOT STOPPING. LIKE IT HAD NO CONTROL. THE AIRBAGS DID NOT DEPLOY. IM CONCERNED THAT THE IGNITION TURNED OFF WHEN I WENT OVER SOME POT HOLES IN THE ROAD. MY CAR IS ONE OF THE VEHICLES ON THE RECALL LIST FOR THE IGNITION SWITCH, I HAD REPLACED IGNITION SWITCH MONTHS AGO DUE TO SAME PROBLEM. WHAT ARE MY OPTIONS TO GET THIS PROBLEM RESOLVED? *TR VALLEJO

CA Failure Date: 04/01/2014

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6 10582760 2006 CHEVROLET HHR Electrical 2006 CHEVROLET HHR. CONSUMER WRITES IN REGARDS TO IGNITION SWITCH RECALL NOTICE. *SMD THE CONSUMER STATED THE STEERING WHEEL AND FRONT END WERE SHAKING, AND THERE WAS A NOISE COMING FROM THE VEHICLE. THE TECHNICIAN FOUND A WORN OUT BEARING, THE STEERING SHAFT HAD AN INTERNAL FAILURE AND THE SWAY BAR LINKS WERE WORN. THE STEERING COLUMN, INTERMEDIATE SHAFT AND SWAY BAR LINKS WERE REPLACED. ALSO, IT WAS DIFFICULT TO SHIFT OUT OF PARK AT TIMES. IT WAS DETERMINED A LIQUID HAD BEEN SPILLED IN THE SHIFTER. ALSO, THE CONSUMER WAS UNABLE TO REMOVE THE KEY FROM THE IGNITION. *JB
MACON MS Failure Date: 04/01/2014

6 10585429 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT RECEIVED A RECALL NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER 14V047000 (AIR BAGS , ELECTRICAL SYSTEM) AND 14V171000 (ELECTRICAL SYSTEM), HOWEVER THE NEEDED PART WAS CURRENTLY UNAVAILABLE TO PERFORM THE REPAIR. THE DEALER WAS UNABLE TO PROVIDE AN EXPECTED DATE FOR THE REMEDY PART TO BECOME AVAILABLE. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE CONTACT HAD NOT EXPERIENCED A FAILURE. NEW
MARKET AL Failure Date: 03/31/2014

6 10604708 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT RECEIVED NHTSA CAMPAIGN NUMBERS 14V047000 (AIR BAGS , ELECTRICAL SYSTEM) AND 14V171000 (ELECTRICAL SYSTEM) AND STATED THAT THE PARTS WERE UNAVAILABLE TO PERFORM THE REPAIR. THE DEALER WAS UNABLE TO PROVIDE AN EXPECTED DATE FOR THE REMEDY PARTS TO BECOME AVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE DELAY. THERE WERE NO FAILURES. PORT
ARTHUR TX Failure Date: 03/27/2014

6 10725279 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V047000 (AIR BAGS,

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ELECTRICAL SYSTEM) AND STATED THAT THE PART NEEDED FOR THE REPAIR WAS UNAVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. SAN JUAN

PR Failure Date: 03/24/2014

6 10576173 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR . THE CONTACT RECEIVED A RECALL NOTICE OF NHTSA CAMPAIGN ID NUMBER 14V047000 (AIR BAGS , ELECTRICAL SYSTEM); HOWEVER, THE PARTS WERE UNAVAILABLE. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THERE ARE NO FAILURES AT THIS TIME. ..UPDATED 05-09-14 *BF UPDATED 05/13/14 FRESH MEADOWS NY Failure Date: 03/19/2014

6 10584278 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT RECEIVED TWO RECALL NOTIFICATIONS FOR NHTSA CAMPAIGN ID NUMBERS 14V171000 (ELECTRICAL SYSTEM) AND 14V047000 (AIR BAGS , ELECTRICAL SYSTEM) AND WAS INFORMED THAT THE PARTS WERE CURRENTLY UNABLE TO PERFORM THE REPAIR. THE MANUFACTURER WAS NOTIFIED AND THEY COULD NOT PROVIDE AN EXPECTED DATE FOR REMEDY PART TO BECOME AVAILABLE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. FRUITLAND ID

Failure Date: 03/14/2014

6 10568973 2006 CHEVROLET HHR Electrical I CONTACTED STROSNIDER CHEVROLET (A DEALER IN HOPEWELL, VA) ABOUT THE RECENT RECALL ON MY CAR AND ASKED ABOUT A LOANER. FIRST THEY WANTED TO KNOW WHERE I GOT MY INFORMATION AND THEN THEY TOLD ME THAT THEY HAVE NEVER HEARD OF CARS CUTTING OFF AND THAT I DID NOT NEED TO WORRY. MY CAR HAS LOST POWER 4 TIMES IN THE LAST 8 MONTHS AND EVEN THOUGH IT DID NOT CUT OFF,IT DID NOT HAVE POWER AND WAS COASTING FOR ABOUT A MINUTE BEFORE IT PICKED UP POWER AGAIN AND I DON'T FEEL SAFE IN IT ANYMORE. THIS DEALER ACTED LIKE THIS RECALL IS A JOKE AND THEY DO NOT WANT TO HAVE TO DEAL WITH IT. I WILL DEFINITELY NOT GO TO THEM FOR ANYTHING AGAIN EVEN THOUGH I PURCHASED MY CAR FROM

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THEM BACK IN 2006. I DON'T APPRECIATE THEM MAKING LITE OF MY SITUATION AND IF MY CAR DOES CUT OFF ON THE INTERSTATE AND I AM RUN OVER BY THE VEHICLE BEHIND ME, ME OR MY FAMILY WILL BE SUING SOMEONE FOR THIS INCIDENT. *TR DISPUTANTA VA Failure Date: 03/13/2014

6 10575806 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED WHILE DRIVING 35 MPH AND MAKING A LEFT TURN THE ENGINE STALLED WITHOUT WARNING CAUSING THE CONTACT TO LOSE CONTROL AND CRASHED INTO A POLE. THE CONTACT SUFFERED INJURIES TO THE FACE, KNEE, WRIST, NECK, AND BACK. THE VEHICLE WAS TOWED FOR FURTHER INSPECTION. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE CONTACT STATED THAT NHTSA CAMPAIGN RECALL NUMBER 14V047000 (AIR BAGS, ELECTRICAL SYSTEM) WAS RECEIVED AFTER THE CRASH. THE FAILURE AND CURRENT MILEAGE WAS 90,100. UPDATED 05/19/14*LJ TAMPA FL Failure Date: 03/13/2014

6 10626093 2006 CHEVROLET HHR Electrical THIS CAR HAS ALREADY BEEN SERVICED DUE TO RECALL ON IGNITION. I SPECIFIED TO THE SERVICE REP (WHEN I DROPPED IT FOR THE RECALL SERVICE) OF WHAT WE HAD EXPERIENCED BEFORE WE PARKED IT: THE FIRST TIME WHILE DRIVING APPROXIMATELY 25 MPH THE THEFT DETERRENT ALARM LIT UP, POWER STARTED TO FAIL, ALL GAUGES MOVED ERRATICALLY UP AND DOWN, DASHBOARD DISPLAY THEN FLASHED *****F, THEN FLASHED "POWER STEERING", AND THE ENGINE LIGHT CAME ON. WE GOT OFF THE ROAD, FOUND A 2 AMP FUSE TO THE IGNITION SWITCH/PASS-KEY BLOWN, REPLACED #8 FUSE FROM SPARE. THAT WAS THE FIRST TIME. WE EXPERIENCED THE PROBLEM SEVERAL MORE TIMES BUT NO BLOWN FUSES. AFTER RECALL SERVICE WAS COMPLETED THEY MADE NO NOTE OF ANY OTHER ELECTRICAL PROBLEMS BEING FOUND OR SERVICED THE PROBLEM HAS RESURFACED, AND NEARLY STRANDED US. NO BLOWN FUSES IN THE ENGINE COMPARTMENT OR UNDER DASH. . ON 8/16/2014 THE CAR DECIDED TO SHUT DOWN AT 55MPH. LUCKILY THE POWER STEERING NEVER WENT OUT TOTALLY,

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AND THE CAR BEHIND US AVOIDED OUR SUDDEN SLOW DOWN. A CERTIFIED MECHANIC (NOT LOCAL CHEVY DEALERSHIP WHERE PURCHASED AND SERVICED FRO 100,000 M) HAVE SUGGESTED THAT I FILE THIS COMPLAINT.

*TR RUCKERSVILLE VA Failure Date: 03/13/2014

6 10569090 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE VEHICLE FAILED TO START. THE BATTERY WAS JUMP-STARTED AND RESUMED NORMALLY. THE FAILURE ONLY RECURRED ONCE. THE VEHICLE WAS TAKEN TO A DEALER, WHO DIAGNOSED THAT THE IGNITION SWITCH NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE APPROXIMATE FAILURE MILEAGE AND VIN WAS NOT AVAILABLE. GATES NC Failure Date: 03/11/2014

6 10583226 2006 CHEVROLET HHR Electrical I STARTED MY CAR AND PUT IT IN GEAR. THE AUTOMATIC DOOR LOCKS LOCKED ALL DOORS. AS I WAS DRIVING THE PASSENGER FRONT DOOR UN LACHED AND CAME OPEN. ALL THE OTHER DOORS WERE STILL CLOSED AND LOCKED. I STOPPED MY CAR PUT IT IN PARK AND THE PASSENGER FRONT DOOR LOCK WAS IN THE LOCK POSTION STILL AND WAS UNABLE TO CLOSE THE DOOR. I CHECKED THE DOOR LATCH AND IT WAS IN THE OPEN POSTION. FINALLY AFTER LOCKING AND UNLOCKING THE DOORS WITH THE DOOR LOCK THE DOOR. CLOSED. THOUGHT WE WERE SAFE TO GO THEN PUT MY CAR IN DRIVE AGAIN AND THE DOOR CAME OPEN AGAIN. WORKED WITH THE DOOR AGAIN AND NOW IT WILL NOT OPEN. GOOD THING WE WERE NOT ON THE HIGHWAY WHEN IT HAPPENED. NOW ANOTHER SAFTEY ISSUE MY CAR WILL NOT GO ALL THE WAY INTO PARK UNLESS THE NOSE OF THE CAR IS AT A DOWNWARD ANGLE AND CANNOT GET THE KEY OUT OF THE IGNITION. WORSE GM CAR I HAVE EVER OWNED. *TT WEATHERFORD TX Failure Date: 03/06/2014

6 10605662 2006 CHEVROLET HHR Electrical TL* THE CONTACT A OWNS A 2006 CHEVROLET HHR. THE CONTACT RECEIVED A NOTIFICATION FOR RECALL NHTSA CAMPAIGN ID NUMBER 14V047000 (AIR BAGS, ELECTRICAL SYSTEM). HOWEVER, THE PART TO DO THE REPAIRS WAS NOT AVAILABLE. THE

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MANUFACTURER WAS MADE AWARE OF THE PROBLEM. THE CONTACT HAD NOT EXPERIENCED A FAILURE. TAMPA FL Failure Date: 03/05/2014

6 10597097 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT IT WAS TAKING TOO LONG FOR THE VEHICLE TO BE REPAIRED UNDER NHTSA CAMPAIGN NUMBERS 14V171000 (ELECTRICAL SYSTEM) AND 14V047000 (AIR BAGS, ELECTRICAL SYSTEM). THE DEALER STATED THAT THE PARTS WERE UNAVAILABLE. THE VEHICLE WAS NOT REPAIRED AND HAD NOT EXPERIENCED A FAILURE. UPDATED 08/14/14*LJ NILESIL Failure Date: 03/01/2014

6 10630050 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14E021000 (ELECTRICAL SYSTEM). THE CONTACT STATED THAT THE PART NEEDED TO REPAIR THE VEHICLE WAS NOT AVAILABLE. THE CONTACT MENTIONED THAT THE PART HAD BEEN UNAVAILABLE FOR SEVERAL MONTHS. THE MANUFACTURER WAS NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. LONGVIEW WA Failure Date: 03/01/2014

6 10705826 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14E021000 (ELECTRICAL SYSTEM); HOWEVER, THE PART NEEDED TO PERFORM THE RECALL REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. LEIGH HIGH FL Failure Date: 02/27/2014

6 10565519 2006 CHEVROLET HHR Electrical MY CAR STARTED GIVING ME A CHARGING SYSTEM WARNING LIGHT. I HAD IT CHECKED, WITH NO FINDINGS. THE CAR STOPPED ON ME SEVERAL TIMES, YET ALWAYS CHECK OUT OKAY. THE LAST TIME THE BATTERY WAS SHORTED, SO I REPLACED IT.

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THE NEXT DAY THE CAR STOPPED WHILE I WAS DRIVING IT. I HAD IT TOWED TO A SHOP, WHERE IT STARTED UP FINE AND DIDN'T SHOW ANYTHING ON DIAGNOSTIC. WHEN I WENT TO PICK IT UP IT STARTED AND THEN SHORTED OUT THE COMPUTER. THE COMPUTER WAS REPLACED, IT STARTED UP, THEN STARTED SMOKING AND SHORTED OUT THE NEW COMPUTER. I WANT TO NOTE THAT APPROXIMATELY TWO YEARS AGO, THE POWER STEERING WENT OUT AND SHORTED OUT THE CHARGING SYSTEM, TWICE. IT WAS REPAIRED AT CHEVROLET IN BAKERSFIELD. *TR CHINO CA Failure Date: 02/19/2014

6 10595776 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT AFTER NUMEROUS ATTEMPTS, THE VEHICLE FAILED TO START. THE CONTACT WAS INFORMED THAT THE PART FOR NHTSA CAMPAIGN NUMBER 14V047000 (AIR BAGS, ELECTRICAL SYSTEM) WAS NOT AVAILABLE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT CONTACTED ABOUT THE ISSUE. THE APPROXIMATE FAILURE MILEAGE WAS 139,000. ROSELLE NJ Failure Date: 02/12/2014

6 10566885 2006 CHEVROLET HHR Electrical SITTING STILL UNDER CARPORT (CAR NOT MOVING). TURNED ON IGNITION TO CHECK GAS AMOUNT AND THE LIGHTS ON THE DASH DID NOT COME ON. I MOVED IT OUT FROM CARPORT AND THEY CAME ON. FEW HOURS LATER THE LIGHTS WOULD NOT COME ON AGAIN. THE ONLY KEYS ON KEY RING ARE 1 HOUSE KEY, 1 CAR DOOR KEY AND THE KEY FOB. THIS CAR WAS NOT MOVING WHEN THIS HAPPENED. *TR FOLEY AL Failure Date: 02/07/2014

6 10585601 2006 CHEVROLET HHR Electrical FUEL LEAK IN FRONT OF DRIVERS SIDE REAR WHEEL. THIS IS COMPLETELY UNACCEPTABLE IN AN 8 YEAR OLD VEHICLE. THE FUEL LINE CORRODED AND LEAKED HEAVILY, COST ME \$254.22 TO REPLACE THIS FAULTY GAS LINE. I AM OBVIOUSLY NOT THE ONLY PERSON THIS HAS HAPPENED TO. I HAVE ALSO HAD ALL THE OTHER TYPICAL PROBLEMS SUCH AS THE KEY WILL NOT RELEASE FROM IGNITION, BAD ROTORS, LOOSE FRONT END BUSHINGS AND EXCESSIVE FRONT END

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VIBRATION OVER TYPICAL STREET CRACKS. BROKEN DRIVERS SIDE INTERIOR DOOR HANDLE, CRACKED WINDSHIELD..... *TR UPDATED 10/22/2014

*JS WOONSOCKET RI Failure Date: 02/06/2014

6 10561811 2006 CHEVROLET HHR Electrical THIS BEGAN WITH THE POWER STEERING WARNING LIGHT COMING ON JUST AS THE POWER STEERING CUT OUT . AFTER SHUTTING OFF THE ENGINE AND RESTARTING ALL WAS NORMAL FOR ABOUT TWO MINUTES THEN THE SAME THING HAPPENED . AFTER LOOKING ON-LINE I SAW THAT THERE ARE MANY COMPLAINTS ON THIS SAME ISSUE AND ALSO THAT CHEVROLET DID ISSUE A RECALL FOR THIS VEHICLE IN CANADA BUT NOT IN THE USA , I ALSO SAW THAT THERE WAS A RECALL ON ANOTHER CHEVY MODEL THAT USES THE SAME POWER STEERING MOTOR (WHICH IS THE PROBLEM) . ONCE THE MOTOR FAILS IT IS EXTREMELY HARD TO CONTROL THE CAR AND ON A HIGHWAY THIS COULD CAUSE A SERIOUS SITUATION . IN MY CASE I HAD A DEALER FIX THE CAR AND THEY HAD TO REPLACE THE MAIN COMPUTER ALONG WITH THE POWER STEERING MOTOR COSTING ME OVER NINE HUNDRED DOLLARS ! I AM SUBMITTING THIS COMPLAINT FOR MY GRANDSON WHO CURRENTLY OWNS THE HHR , I WAS THE ORIGINAL OWNER . *TR

MELROSE MA Failure Date: 01/28/2014

6 10573959 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED WHILE DRIVING HE HIT A BUMP, WHICH CAUSED THE SECURITY AND THE TRACKING CONTROL LIGHT TO ILLUMINATE ON THE DASHBOARD. THE VEHICLE ALSO JERKED AND STALLED. THE FAILURE WAS EXPERIENCED SEVERAL TIMES. THE THE VEHICLE WAS TAKEN TO THE DEALER AND THE CAMSHAFT CABLE WAS REROUTED. HOWEVER, THE TRACKING AND SECURITY LIGHTS CONTINUED TO ILLUMINATE AND THE VEHICLE CONTINUED TO STALL WHENEVER IT HIT A BUMP. THE MANUFACTURER WAS MADE WARE OF THE FAILURE. THE FAILURE MILEAGE WAS 115,788 AND THE CURRENT MILEAGE WAS 119,661.

WESTWEGO LA Failure Date: 01/15/2014

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6 10582854 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE FRONT DRIVER AND FRONT PASSENGER SIDE INTERIOR DOOR HANDLES WERE FRACTURED. THE CONTACT WAS UNABLE TO EXIT THE VEHICLE USING THE INTERIOR DOOR HANDLES. THE VEHICLE WAS TAKEN TO THE DEALER WHO INDICATED THAT THE DOOR HANDLES HAD BROKEN OFF DUE TO THE WEAKENED PLASTIC MATERIALS USED TO MANUFACTURE THEM. THE MANUFACTURER WAS NOTIFIED AND NO SOLUTION WAS OFFERED. THE FAILURE MILEAGE WAS 100,000. UPDATED 07/08/14 MA THE CONSUMER ALSO STATED THE VEHICLE STALLED. ATLANTA GA Failure Date: 01/02/2014

6 10569266 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THE KEY WAS NOT ABLE TO BE REMOVED FROM THE IGNITION. THE FAILURE WAS RECURRING. THE CONTACT WOULD HAVE TO WAIT A BRIEF MOMENT AND APPLY PRESSURE TO THE BRAKES IN ORDER TO REMOVE THE KEY. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR DIAGNOSIS OR REPAIRS. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE CONTACT LATER RECEIVED NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER: 14V047000 (AIR BAGS , ELECTRICAL SYSTEM). THE VIN WAS NOT AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 24000. CHARLESTOWN IN Failure Date: 12/20/2013

6 10585654 2006 CHEVROLET HHR Electrical TL-THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT WHILE HE DROVE AT APPROXIMATELY 65 TO 70 MPH THE STEERING FAILED WITHOUT WARNING. THE CONTACT WAS ABLE TO CONTROL THE STEERING WHEEL WITH FORCE. THE FAILURE WAS EXPERIENCED SEVERAL TIMES. THE CONTACT WAS ABLE TO DRIVE THE VEHICLE TO THE LOCAL MECHANIC WHOM PERFORMED A DIAGNOSTIC WHICH LOCATED THE FAILURE AT THE IGNITION COIL AND MODULE. THE VEHICLE WAS REPAIRED THE IGNITION COIL AND MODULE WAS REPLACE. THE MANUFACTURER ADVISED THE VIN WAS INCLUDED IN NHTSA

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CAMPAIGN NUMBER 14V047000 (AIR BAGS, ELECTRICAL SYSTEM) THE FAILURE MILEAGE WAS 85,000 AND THE CURRENT MILEAGE WAS 96,000. LI

NORTH BRIDGE CA Failure Date: 12/01/2013

6 10587983 2006 CHEVROLET HHR Electrical 2006 CHEVROLET HHR. CONSUMER WRITES IN REGARDS TO IGNITION SWITCH RECALL NOTICE AND REIMBURSEMENT REQUEST FORM. *SMD THE CONSUMER STATED SHE AND HER HUSBAND WERE INVOLVED IN AN ACCIDENT, IN WHICH ANOTHER MOTORIST HIT THEM AND TOTALED THE VEHICLE. *JB

GREENWOOD IN Failure Date: 11/22/2013

6 10575631 2006 CHEVROLET HHR Electrical WAS PULLING OUT OF MY GARAGE WHEN ALL MY ELECTRICAL SHUT DOWN NO POWER. HAD TO HAVE THE CAR TOWED TO RICKS AUTOMOTIVE AND THEY REPAIRED MY STARTER \$ 427.00. I WOULD LIKE TO GET REIMBURSED FROM GM AND NEED TO KNOW HOW GE TO MY MONEY BACK? I HAD TROUBLE WITH MY IGNITION SWITCH FOR QUITE SOME TIME AND NOT LETTING ME REMOVE THE KEY TWICE. *TR REPUBLIC MO Failure Date: 09/11/2013

6 10569335 2006 CHEVROLET HHR Electrical MY NAME IS [XXX], I AM LAUNCHING THIS COMPLAINT, BECAUSE EVEN THOUGH I RECEIVED A RECALL NOTICE. WHEN I CALLED THE DEALERSHIP TO HAVE MY VEHICLE REPAIRED I EXPLAINED TO THEM THAT I ALREADY HAVE AN ISSUE WITH MY IGNITION (I CANNOT GET MY KEY OUT OF THE IGNITION WITHOUT USING THE RELEASE BUTTON). WHAT BOTHERED ME WAS THE FACT THAT I HAD TO GO ONLINE TO SEE IF THIS WAS A ISSUE. WHAT I FOUND WAS THAT GM KNEW OF THE PROBLEM AND HAD A SOLUTION AS WELL AS THE NHTSA ALSO NEW ABOUT IT. I AM GOING TO INFORM GM AS WELL [XXX] INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TR INDIANAPOLIS IN Failure Date: 09/02/2013

6 10577391 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT WHILE TRAVELING VARIOUS SPEEDS, THE VEHICLE SUDDENLY STALLED. THE VEHICLE WAS ABLE

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TO BE RESTARTED MOMENTS LATER. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS CONTACTED ABOUT THE FAILURE AND INFORMED THE CONTACT THAT THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER 14V047000 (AIR BAGS, ELECTRICAL SYSTEM). THE APPROXIMATE FAILURE MILEAGE WAS 118,000. KILN MS Failure Date: 09/02/2013

6 10534159 2006 CHEVROLET HHR Electrical POWER STEERING MOTOR SHORTED OUT, WHEN WE TOOK IT TO CHEVY DEALER WE WERE TOLD THAT GM WOULD NOT SELL THE MOTOR SEPARATELY AS THE STEERING COLUMN WENT OUT SHORTLY AFTER THE POWER STEERING MOTOR, AND WERE ALSO TOLD THERE HAD BEEN A RECALL ON SOME HHR'S. THE PRICE TO REPAIR IS \$1500. I AM 71 YEARS OLD, MY DISABLED HUSBAND IS 72 YEARS OLD AND WE ONLY HAVE SOCIAL SECURITY AS INCOME. TRIED TO GET SOME COMPENSATION FROM GM AND AFTER ALMOST 3 WEEKS THEY TOLD ME THEY WOULD NOT HELP ME BECAUSE I BOUGHT THE CAR USED FROM A DEALER OTHER THAN A CHEVY DEALER, THAT IT WAS OUT OF WARRANTY AND OVER MILEAGE. IF THE STEERING GOES OUT THERE MOST LIKELY BE AN ACCIDENT OF SOME KIND. WE HAVE NO OTHER TRANSPORTATION, I DO FEEL THIS IS A DEFINITE SAFETY ISSUE. ANY HELP YOU CAN PROVIDE TO HAVE GM HONOR THE RECALL WOULD BE APPRECIATED. *TR GREEN VALLEY AZ Failure Date: 07/18/2013

6 10585436 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE KEY SEIZED IN THE IGNITION AND THE VEHICLE FAILED TO SHIFT TO PARK. THE VEHICLE WAS TAKEN TO THE DEALER AND THE IGNITION SWITCH CYLINDER WAS REPLACED ALONG WITH THE BATTERY. THE MANUFACTURER WAS CONTACTED. THE APPROXIMATE FAILURE MILEAGE WAS 132,441. QUINCY FL Failure Date: 06/24/2013

6 10598504 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT WHILE DRIVING 55 MPH ON A HIGHWAY THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE

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WAS TAKEN TO THE DEALER WHO STATED THAT THEY COULD NOT DUPLICATE THE FAILURE. THE CONTACT RECEIVED NOTICES FOR NHTSA RECALL CAMPAIGN NUMBER 14V047000 (AIR BAGS , ELECTRICAL SYSTEM) AND 14V171000 (ELECTRICAL SYSTEM) BUT WAS INFORMED THAT THE PART WAS NOT AVAILABLE. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 60,000. ALPHARETTA GA Failure Date: 06/16/2013

6 10821885 2006 CHEVROLET HHR Electrical AFTER ABIDING BY THE RECALL TO CHANGE THE IGNITION SWITCH, THE CAR STARTS FREAKING OUT RANDOMLY. THE DASH LIGHTS START GOING ON AND OFF. LOOSE POWER STEERING, POWER BRAKES AND THE CAR JUST STOPS. YOU CAN BE GOING 70 MILES AN HOUR DOWN THE HIGHWAY AND THE CAR JUST GIVES OUT. THE DEALERSHIP REFUSES TO FIX IT UNLESS I AM WILLING TO PAY ALL THE FEES. I HAD A SECOND DEALERSHIP REPLACE SOME FUSES BUT AFTER 2 DAYS IT STARTED DOING IT AGAIN. AFTER THE FIRST EPISODES, I CALLED AND OPENED A TICKET WITH CHEVROLET, BUT BECAUSE THE DEALERSHIP I USED DIDN'T WANT TO MESS WITH THE CAR ANY MORE THEY WERE NOT VERY HELPFUL. NOW I AM DRIVING A DEATH TRAP BECAUSE I CAN'T AFFORD A NEW CAR AND I WON'T LET MY CHILDREN DRIVE OR BE IN THE CAR. BALLWIN MO Failure Date: 06/01/2013

6 10514986 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE IGNITION FAILED AND THE KEY COULD NOT BE RELEASE FROM THE IGNITION SWITCH. THE CONTACT HAD TO MOVE GEAR SHIFTER LEVER SEVERAL TIMES IN ORDER TO SHUT THE ENGINE OFF. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION. THE FAILURE WAS LOCATED AT THE GEAR SHIFTER AND THE DEALER REPLACED THE GEAR SHIFTER SYSTEM. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE AND CURRENT MILEAGE WAS 38,402. ..UPDATED 08-07-13 *BF WEST CAROLTON OH
Failure Date: 05/27/2013

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6 10597846 2006 CHEVROLET HHR Electrical THE POWER STEERING CHIMES AND THEN THE DASHBOARD DISPLAYS POWER STEERING. THE WHEEL IS BECOMING HARDER TO TURN ESPECIALLY IN CURVES AND MAKING TURNS. ON THE HIGHWAY THE WHOLE STEERING WHEEL ALMOST GETS SO TIGHT YOU CAN'T GET INTO ANOTHER LANE. ON THE STREET I CAN START THE CAR AND IT WILL RESET IF I LET IT SIT BUT THEN IT WILL JUST CHIME AGAIN AND GO RIGHT BACK OUT. THIS IS SO FRUSTRATING BECAUSE I CONTACTED GM CUSTOMER SERVICE ON SEVERAL OCCASIONS AND THE HOLD TIME IS CRAZY 3-4 HRS LISTENING TO MUSIC AND THEN BEING TOLD THAT THERE IS NO RECALL ON MY CAR AT THIS TIME BUT THERE IS A LIFETIME WARRANTY WHICH THE LOCAL DEALERSHIP WON'T HONOR OR EVEN LOOK AT THE CAR UNTIL THEY SEE IT ON CHEVY WEBSITE EVEN THOUGH SEVERAL REPS HAVE SENT EMAIL NOTICES TO THE GM LOCAL HEAD MGR. THEY SAID WE WILL LOOK AT THIS AS A CASE BY CASE. THIS IS VERY VERY UNSAFE. IT'S NOT LIKE GM IS NOT AWARE OF THIS ISSUE, THEN BEING TOLD THAT THE PARTS ARE NOT AVAILABLE AND THE RECALL NOTICES HAVE NOT BEEN SENT OUT YET, AND THEN BEING TOLD AFTER THEY FIXED THE IGNITION SWITCH PROBLEM IN MY CAR AND THIS WAS TAKING PLACE AT THE SAME TIME THAT THEY COULD NOT LOOK OR DO ANYTHING ABOUT THIS. GM IS AWARE OF THIS! I'M SCARED THAT I AM GOING TO BE DRIVING AND LOSE COMPLETE CONTROL DO I HAVE TO DIE BEFORE GM WILL TAKE RESPONSIBILITY FOR THIS. NOT LIKE THEY ARE NOT AWARE OF THIS ISSUE BECAUSE THEY ARE AND IT SHOULD BE FIXED! GETTING THE RUN AROUND IS SO FRUSTRATING WHEN THEY HAD MY CAR FIXING THE IGNITION SWITCH THAT WAS ON RECALL. *TR WINSTON SALEM NC Failure Date: 05/21/2013

6 10512200 2006 CHEVROLET HHR Electrical WAS DRIVING VEHICLE (CHEVY HHR) AT HIGHWAY SPEED WHEN A WARNING WASSAGE DISPLAYED ASYIN POWER STEERING, A BELL STARTED DINGING AND STERING THE VEHICLE BECAME DIFFICULT. I WAS IN A CURVE ON A HILL. I WASW ABLE TO SAFELY GET OFF THE HIGHWAY AND TURNED THE CAR OFF, CHECKED FUSES, FOUND NO PROBLEM. RESTARTED THE CAR AND IT STARTED WORKING AGAIN. HAD NOW DONE THIS ABOUT 15 TIMES AFTER THE CAR

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WARMS UP OR TRAVELED ABOUT 20 MILES. HAS HAPPENED TO MY WIFE A FEW TIMES AND CAUSES HER DIFFICULTY IN STEERING THE CAR WITH HER RECOVERY FROM SHOULDER SURGERY. IN RESEARCHING ON LINE AND I SEE THIS CAR HAS BEEN RECALLED IN CANADA, AND THE SAME PARTS ARE USED IN THE CHEVY COVALT AND HAS RECALLS FOR THE PROBLEM IN THE US. WHY NOT THE CHEVY HHR BEEN RECALLED? *TR MILLHEIM PA

Failure Date: 05/02/2013

6 10595151 2006 CHEVROLET HHR Electrical THE VEHICLE LOST POWER STEERING CONTROL. A CHIME SOUNDED AND A MESSAGE APPEARED ON THE INSTRUMENT PANEL. THE POWER STEERING CUTS OUT REGULARLY SINCE, EVERY TIME THE VEHICLE IS DRIVEN. I HAVE CONTACTED GM NUMEROUS TIMES, THEY INSIST THAT MY VEHICLE IS NOT INCLUDED IN THE RECENT POWER STEERING RECALLS EVEN THOUGH IT USES THE SAME EXACT POWER STEERING MOTOR AS THE VEHICLES THAT ARE INCLUDED (MY LOCAL CHEVROLET DEALER HAS VERIFIED THIS AND HAS CONTACTED GM ON MY BEHALF TOO). I AM FRUSTRATED AND ANGRY THAT GM IS STILL NEGLECTING TO ADDRESS THIS SAFETY ISSUE. *TR COLORADO SPRINGS CO Failure Date: 04/10/2013

6 10503494 2006 CHEVROLET HHR Electrical PULLED INTO GARAGE, PLACED SHIFTER IN PARK, IGNITION KEY WOULD NOT ROTATE TO LAST DETENT POSITION AND KEY COULD NOT BE REMOVED, LEAVING SOME ELECTRICAL ITEMS ON. SHIFTER BUTTON WAS DEPRESSED AND WOULD NOT UNLOCK BUT SHIFT COULD BE PUT IN ANY GEAR. I SEARCHED INTERNET FOR PROBLEM AND LEARNED HOW TO REMOVE COVER UNDER IGNITION SWITCH AND MANIPULATE A BUTTON INSIDE THE COLUMN TO ALLOW KEY TO BE RELEASED. CAR CAN BE STARTED AGAIN BUT TO SHUT OFF AND REMOVE KEY, SAME PROCESS REQUIRED. A BIG PROBLEM I HAVE FOUND ON INTERNET FROM OTHER OWNERS IS THAT INSTEAD OF PAYING THE OUTRAGEOUS COST TO FIX, MANY DRIVERS ARE DOING THE ABOVE, WHICH IS A DANGEROUS SITUATION BECAUSE THE SHIFT LEVER CAN EASILY, ACCIDENTALLY BE SHIFTED INTO ANOTHER GEAR WHILE IN MOTION ! THIS PROBLEM IS CAUSED

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BE A METAL PIN, MOUNTED IN AN INFERIOR PLASTIC PIECE, WHICH BREAKS OR OTHERWISE ALLOWS THE METAL PIN TO FALL OUT OF POSITION. THIS IS REPORTED IN ALL YEAR MODELS, AT ALL MILEAGES. MY CAR IS A 2006 WITH 11000 MILES- 7 YEARS OLD, AND OBVIOUS LY HARDLY USED, LET ALONE ABUSED, AND OF COURSE, OUT OF WARRANTY ! GM HAS UPGRADED THE REPLACEMENT PART WITH A SHROUD OF METAL REINFORCING THE PLASTIC, AND HAS REPAIRED AND REPLACED UNDER WARRANTY ON MODELS FROM 2009 TO DATE. THIS IS OBVIOUSLY A DESIGN DEFECT, AND ALSO A SAFETY ISSUE. GM NEEDS TO RECALL ALL MODELS WITH THIS DEFECT ! THEY ARE NOT OFFERING ANY SOLUTION FOR A REPAIR THAT MANY OWNERS HAVE PAID UP TO \$600 OF THEIR OWN MONEY, AND I FOR ONE AM GOING TO FIGHT THIS IN ALL WAYS POSSIBLE. GOV.'T, MEDIA, BBB,SOCIAL MEDIA, ETC ! REVIEW THE INTERNET BY SEARCHING " CHEVY HHR IGNITION KEY STUCK" . THIS ALSO AFFECTS CHEVY COBALT AND PONTIAC G5. *TR HUNTLEY IL Failure Date: 03/08/2013

6 10566355 2006 CHEVROLET HHR Electrical WAS SNOWING GOT CAR HIGH CENTERED IN DRIVEWAY COULD NOT GET IGNITION TO TURN OFF TRIED OFF AND ON FOR A HOUR FINALLY FRUSTRATED WENT IN HOME THE NEXT MORNING OF COURSE MY BATTERY WAS DEAD. THIS HAPPENED WITHIN THE FIRST TWO WEEKS OF BUYING THE CAR. THEN DEALERSHIP CAME OUT GOT VEHICLE STARTED TOOK TO SHOP. I GOT THE CAR BACK A WEEK LATER. THEN WAS DRIVING CAR AND ON THE WEEKEND ON MY WAY TO WORK MESSAGE ON DASH SAYS REDUCED ENGINE POWER AND WOULD NOT LET ME GO MORE THAN 30 MPH. THE ROADS WERE COMPLETELY DRY SO ROAD CONDITIONS WERE NOT THE ISSUE. I AGAIN CALLED THE GUY WHO SOLD ME THE CAR HE SWITCH ME OVER TO THE MECHANIC WHO SAID BRING THE CAR IN NEXT TIME IT DOES THAT OTHERWISE THEY WONT BE ABLE TO TELL WHAT WENT WRONG. THEN THE NEXT WEEK MY FRONT TIRE WAS WOBBLING LIKE IT WAS GOING TO COME OFF AND IT WAS NOT THE LUG BOLTS BECAUSE I CHECKED THEM SO BACK TO THE SHOP AGAIN. THEY SAID SOME BOLT WAS LOOSE UNDER THE HOOD TO THE FRONT END AND I SHOULD BE FINE. THEN I BELIEVE IT WAS A WEEK OR TWO LATER THE IGNITIO N LOCKED UP ON ME

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AGAIN AND THEY BLAMED THAT ON ME. I HAVE HAD THE CAR FOR A YEAR AND OWE MORE THAN IT IS WORTH SO CANNOT TRADE IT IN BECAUSE I OWE THREE TIMES MORE THAN IT IS WORTH. A MONTH AGO AGAIN THE MESSAGE CAME ON THE DASH REDUCE ENGINE POWER ON MY WAY TO WORK LIVE 11 MILES OUT OF TOWN SO DROVE ON THE SHOULDER OF THE ROAD WITH MY FLASHERS ON TO LET OTHER CARS BY. AMONG THAT I HAD THE WINDSHIELD LEAK WATER IN MY FLOOR ON PASSENGER SIDE EVERY TIME IT RAINED. THE DEALERSHIP HAD PUT IN A NEW WINDSHIELD AND DIDN'T GET PART UNDER THE HOOD BACK ON CORRECTLY. I COULD GO ON AND ON BUT BOTTOM LINE AFTER BUYING THE CAR IT WAS IN THE SHOP THREE TIMES BEFORE I EVEN GOT PLATES FOR IT. I HAVE BEEN REALLY FRUSTRATED WITH THE CAR BUT NOT MUCH THAT I KNOW TO DO SINCE OWE TOO MUCH ON IT. *TR

MANCOS CO Failure Date: 02/23/2013

6 10615879 2006 CHEVROLET HHR Electrical AS I BEGAN TO PULL OUT FROM THE PARKING LOT AFTER WORK ONE EVENING, I BEGAN TO HEAR A CHIME LIKE TONE, AT THE SAME TIME A MESSAGE APPEARED ON THE DASHBOARD THAT READ "POWER STEERING..." I TURNED OFF THE ENGINE, CHECKED UNDER THE HOOD FOR A POSSIBLE BROKEN POWER STEERING BELT, BUT COULD NOT FIND THE POWER STEERING PUMP .RE STARTED THE ENGINE AND THE POWER STEERING WORKED FINE FOR ABOUT A WEEK. I LATER DISCOVERED THE POWER SYSTEM ASSIST CONSIST OF AN ELECTRIC POWER STEERING MOTOR AND NOT A HYDRAULIC. AS TIME PASSED, THE PROBLEM BECAME MORE FREQUENT. NOW, ONCE THE CAR BEGINS TO MOVE, IT TAKES ONLY A COUPLE OF MINUTES, IF NOT SECONDS, BEFORE I HEAR THE CHIME, THE MESSAGE SHOWS UP, AND HERE I GO AGAIN, STRUGGLING TO STEER WITH ONE HAND AND SHIFTING WITH THE OTHER, AT TIMES THROUGH VERY HEAVY TRAFFIC. MY CAR IS A STANDARD SHIFT. IT HAS BECOME VERY DIFFICULT TO CROSS LANES WILE STEERING WITH ONE HAND AT THE SAME TIME YOU ARE ATTEMPTING TO SHIFT GEARS DURING HEAVY AND SLOW TRAFFIC. I AM BEGINNING TO SUFFER SHOULDER AND NECK PAIN WHICH COMPOUNDS THE PROBLEM. I CALLED GM ON THIS ISSUE BUT THE GM REP. SAID MY VEHICLE WAS NOT INCLUDED ON THE POWER STEERING RECALL,

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ONLY RECALLED FOR IGNITION SWITCH PROBLEM. I BELIEVE THAT IF THE IGNITION SWITCH AND POWER STEERING ARE RECALLS FOR OTHER MODELS, MY 2006 HHR SHOULD ALSO BE RECALLED FOR IGNITION SWITCH AND THE POWER STEERING ISSUES. *TR BEAUMONT TX Failure Date: 01/16/2013

6 10690073 2006 CHEVROLET HHR Electrical RECEIVED LETTER FROM CHEVROLET DATED 1-2015 STATING THAT "SOME 2006 HHR'S" MAY HAVE A DEFECT WHICH CAUSES POWER STEERING (PS) TO FAIL AT ANY TIME. CALLED LOCAL DEALER TO HAVE IT REPAIRED BUT MY CAR (VIN) IS NOT ON THE RECALL LIST. THE EXACT SEQUENCE OF PS FAILURE DESCRIBED IN LETTER HAS OCCURRED WITH MY CAR MULTIPLE TIMES BUT THEY, CHEVROLET DEALER, DOES NOT GUARANTEE THAT THIS WILL BE FIXED WITHOUT MY PAYING THE BILL AS IT (VIN) IS NOT ON THEIR LIST. MY CAR SHOULD BE ENTERED INTO THE RECALL LIST AS THIS IS A MANUFACTURERS MECHANICAL DEFECT AND NEEDS TO BE RECALLED AND REPAIRED AT GM'S COST. THIS IS THE 3RD LETTER (RECALL) ON THIS CAR; IGNITION CYLINDER, TRANSMISSION LOCK AND NOW POWER STEERING! *TR POOLESVILLE MD Failure Date: 01/01/2013

6 10483899 2006 CHEVROLET HHR Electrical I HAD CAME BACK HOME AND PUT THE CAR INTO PARK, I TURNED THE ENGINE OFF, AND TRIED TO PULL OUT THE KEY AND THE KEY WAS STUCK IN THE ON POSITION. *TR SAN DIMAS CA Failure Date: 11/09/2012

6 10668480 2006 CHEVROLET HHR Electrical CONTACT REPORTED THAT DOOR LOCKS WOULD NOT OPERATE WITH KEY FOB NOR WHEN ACTIVATING THE DOOR LOCK SWITCHES ON THE DOOR. TOOK VEHICLE TO TWO DIFFERENT DEALERS TRYING TO GET THE IGNITION RECALL FIXED WHICH TOOK A TOTAL OF FOUR VISITS. WHILE CAR WAS IN FOR RECALL, ADDRESSED AN UNRELATED ELECTRICAL SOLENOID PROBLEM AND ASKED THE DEALER TO LOOK AT THE DOOR LOCK ISSUE. DEALER NOTIFIED OWNER THAT PASSENGER DOOR AND REAR SEAT LEFT AND RIGHT DOOR LOCK ACTUATORS HAD FAILED (3 OF 4 TOTAL). ASKED DEALER IF THEY HAD SEEN THIS UNUSUAL CONDITION ON ANY OTHER HHR'S AND THEY SAID NO.

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SHOWED THEM THE 30+ ISSUES LOGGED ON THIS SITE AND THEY ONLY COMMENTED THAT THE HHR WAS NOT THE BEST GM PRODUCT EVER BUILT BUT THERE WAS NO DEALER FIX FOR THIS ISSUE. CONTACT WAS ADVISED THAT IT WOULD BE \$340 PER DOOR TO FIX AND SERVICE WAS DECLINED (AFTER \$80 DIAGNOSTIC CHARGE TO VERIFY THAT DOOR LOCKS DID NOT WORK). *TR FAYETTEVILLE GA Failure Date: 11/09/2012

6 10482518 2006 CHEVROLET HHR Electrical POWER STEERING MESSAGE ON DASH; SECURITY LIGHT COMES ON; RPM, SPEED, AND GAS GAUGES JUMP, TRANSMISSION JERKS, CLICKING IN CENTER CONSOLE UNDER SHIFTER. AFTER TURNING ENGINE OFF FOR PERIOD OF TIME RUNS LIKE NORMAL, RESTART AN DRIVE FOR PERIOD OF TIME AND POWER STEERING GOES OUT WHILE DRIVING. *TR KNOXVILLE AR Failure Date: 10/29/2012

6 10481326 2006 CHEVROLET HHR Electrical WATER INTRUSION WHEN RAINING LEAKS ON ELECTRICAL COMPONENTS LIKE BLOWER MOTOR , WIRING, INSULATION, AND FLOOR OF PASSENGER SIDE ..ONCE THE WATER CORRODES THE ELECTRICAL COMPONENTS THEY STOP WORKING... GM CORP HAS THIS PROBLEM FOR OVER 20 YEARS ON SEVERAL MODELS AND MAKES.. VERY BAD DESIGN..THEY WILL NOT RECALL .. THIS CAN BE SERIOUS SAFETY ISSUE .. IF THE ELECTRICAL DEFROST MOTOR WILL NOT WORK .. THEN YOU CANNOT SEE OUT THE WINDSHIELD.. CRASH CAN ENSUE.. THEY NEED TO CHANGE THE WATER EVACUATION SYSTEM FROM BELOW THE WINDSHIELD...SEE [HTTP://WWW.YOUTUBE.COM/WATCH?V=FNYKJLHUSXI](http://www.youtube.com/watch?v=FNYKJLHUSXI) THIS IS ABOUT OTHERS WHO HAVE HAD THIS PROBLEM WITH MANY GM MODELS... *TR WOODSTOCK NY Failure Date: 10/19/2012

6 10482273 2006 CHEVROLET HHR Electrical CHEVROLET HHR'S HAVE A TSB ON THE REAR LIFTGATE NOT OPENING. IT IS FAULTY AND MANY COMPLAINTS I HAVE FOUND VIA GOOGLE. IF A CHILD OR ANIMAL IS TRAPPED IN THE REAR THEY CANNOT GET OUT, THERE IS NO PULL LEVER TO OPEN THE LIFTGATE. THEY WOULD HAVE TO CLIMB OVER THE SEATS TO GET

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OUT DURING A POTENTIAL FIRE. *TR WOODBRIDGE VA
Failure Date: 10/16/2012

6 10475209 2006 CHEVROLET HHR Electrical MY WIFE WAS
DRIVING ON THE FREEWAY GOING 70 MPH AND ALL THE ALARMS, INDICATING
LIGHTS CAME ON AND THEN THE CARE LOSS POWER. *TR
STANWOOD WA Failure Date: 09/12/2012

6 10504499 2006 CHEVROLET HHR Electrical I DON'T KNOW IF
ITS AN ELECTRICAL PROBLEM TC LIGHT GOES ON AND ENGINE LIGHT GOES
ON, CAR JUMPS ALITTLE THIS HAS BEEN HAPPENING FOR A WHILE, THIS CAR
IS ONLY 49000 MILES I BOUGHT IT BRAND NEW AND PAID IT OFF LIKE A
MERCEDES BENZ SINCE MY CREDIT WAS SCREWED UP AND NOW I AM HAVING
PROBLEM AM RETIRED AND WIFE NOT WORKING PLEASE HELP US OUT I NEED
MY CAR TO GET AROUND, I DIDN'T THINK I WAS GOING TO HAVE ANY
PROBLEMS FOR 10 YRS *TR NORTH
BERGEN NJ Failure Date: 09/06/2012

6 10466491 2006 CHEVROLET HHR Electrical TL* THE CONTACT
OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT SHE WAS UNABLE
TO REMOVE THE KEY FROM THE IGNITION. IN ORDER TO REMOVE THE KEY,
THE CONTACT HAD TO SHIFT IN AND OUT OF PARK SEVERAL TIMES. THE
VEHICLE WAS NOT TAKEN TO HAVE THE FAILURE DIAGNOSED OR REPAIRED.
THE MANUFACTURER OFFERED NO ASSISTANCE. THE FAILURE MILEAGE WAS
142,000. HOUSTON TX Failure Date: 07/12/2012

6 10584234 2006 CHEVROLET HHR Electrical TL* THE CONTACT
OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE VEHICLE
SHIFTED OUT OF PARK WITHOUT THE KEY BEING IN THE IGNITION. THE
VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT
MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 21,000 AND THE
CURRENT MILES WAS 43,590. RITMAN OH Failure Date: 06/07/2012

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6 10460920 2006 CHEVROLET HHR Electrical HAD A NEW KEY CUT TO REPLACE A LOST KEY. SHORTLY AFTER I RETRIEVED THE VEHICLE, KEY I WAS USING GOT STUCK IN THE IGNITION. I GOT IT OUT ONCE BUT I WAS NOT ABLE TO DO SO THE NEXT TIME I DROVE THE VEHICLE. APPARENTLY, THERE IS A KNOWN ISSUE WITH THE KEYS GETTING STUCK IN THE IGNITIONS OF THE HHR'S. FORTUNATELY, MY CAR WAS NOT RUNNING AT THE TIME THE KEY GOT STUCK IN THE IGNITION AS I HAVE DISCOVERED SEVERAL OTHER HAS IN MY RESEARCH. TWO EMPLOYEES I SPOKE WITH AT BACHMAN AUTO GROUP (STEVE AND TONY) INFORMED ME THEY ALREADY KNEW ABOUT THE KEY GETTING STUCK IN THE IGNITION OF THE HHR'S. IF THIS IS A KNOWN ISSUE, HOW...CAN THERE NOT BE A RECALL ON THIS TO HAVE THEM REPAIRED. I CONTACTED GM CORPORATE CUSTOMER SERVICE AND FROM THE SOUND OF THINGS I AM GOING TO LIABLE TO PAY FOR THE REPAIRS EVEN THOUGH THEY KNEW THESE VEHICLES HAD A HISTORY OF THE IGNITION LOCKING UP WHEN THE KEY IS STILL IN THE IGNITION. THEY KNEW OF THIS ISSUE. I FEEL THERE SHOULD BE A RECALL TO HAVE THE IGNITION REPLACED TO CORRECT THIS DES IGN FLAW. *JS KOKOMO IN Failure Date: 06/06/2012

6 10483262 2006 CHEVROLET HHR Electrical ORIGINALLY THE POWER STEERING STOPPED WORKING RANDOMLY WHEN DRIVING BUT NOW IT STOPS WORKING AFTER 30 SECONDS OR SO EVERY TIME CAR IS STARTED AND FAILURE ALERT IS DISPLAYED. ALSO WHILE DRIVING THE POWER DOOR LOCKS UNLOCKED, THE GAUGES STOPPED WORKING, THE CAR HARD SHIFTED DOWN, AND IT ALSO STARTED TO DISPLAY IT WAS RUNNING AT LEAST 20 DEGREES HOTTER THAN NORMAL. THIS HAS HAPPENED TWICE BUT SEEMS FINE LATER. *TR SPENCER MA Failure Date: 06/01/2012

6 10458776 2006 CHEVROLET HHR Electrical I AM A 35 YEAR OLD MOTHER OF 3 AND I RECENTLY HAD A DANGEROUS CLOSE CALL WHILE DRIVING MY 2006 CHEVY HHR. I WAS DRIVING WITH MY CHILDREN ON BOARD AND I SUDDENLY LOST POWER STEERING. I QUICKLY MANAGED TO CONTROL MY VEHICLE BUT IT WAS A CLOSE CALL. I TOOK MY VEHICLE TO MY NEAREST

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CHEVY DEALER FOR INSPECTION. I WAS TOLD WHAT WAS THE EXACT PROBLEM WITH THE STEERING COLUMN AND THE ESTIMATED COST OF REPAIR WOULD BE \$1600.00. I WENT HOME AND QUICKLY RESEARCHED INTO THE PROBLEM. I FOUND OUT THAT I WAS NOT THE ONLY OWNER OF A CHEVY HHR TO HAVE THIS SIMILIAR PROBLEM. I FOUND OUT ALSO THAT THE CHEVY COBALT (WHICH ALSO HAS THE SAME STEERING COLUMN) HAS A RECALL ON IT BUT NOT THE CHEVY HHR. IT IS ONLY LOGICAL THAT THE CHEVY HHR SHOULD HAVE A RECALL ALSO BECAUSE THE STEERING COLUMN IS IDENTICAL. PUBLIC SAFETY SHOULD BE THE NUMBER ONE CONCERN.

*TR NOBLESVILLE IN Failure Date: 05/15/2012

6 10466868 2006 CHEVROLET HHR Electrical THIS VEHICLE WAS BEING TOWED BEHIND A MOTORHOME. WHEN WE ARRIVED AT OUR DESTINATION THE BATTERY WAS DEAD. THE BATTERY IS LOCATED IN THE REAR HATCH SECTION. WE WERE ABLE TO MANUALLY UNLOCK THE DRIVER DOOR WITH A KEY. THERE IS NO KEY LOCK ON THE OUTSIDE TO THE HATCH SECTION TO ACCESS THE BATTERY TO CHARGE IT. I CLIMBED INSIDE THE CAR AND GOT INTO THE BACK HATCH AREA TO LOCATE A MANUAL LOCK (THERE WAS NONE),. I WAS TRAPPED, AND THEN HAD TO GET BACK TO THE FRONT TO GET OUT THE DRIVER'S DOOR. IF THERE WAS AN ACCIDENT AND THAT WAS THE ONLY WAY TO GET OUT OF THE VEHICLE, I WOULD BE TRAPPED INSIDE. I HAVE TRIED TO CONTACT CHEVY ABOUT THIS PROBLEM, BUT HAVE NOT HEARD ANYTHING TO DATE. *TR MYRTLE BEACH SC Failure Date: 05/08/2012

6 10550017 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE FRONT DRIVER AND PASSENGER'S SIDE DOOR HANDLES WERE FRACTURED. THE DEALER WAS MADE AWARE OF THE FAILURE AND STATED THAT THE DOOR PANEL ON BOTH DOORS WOULD HAVE TO BE REPLACED. ADDITIONALLY, THE VEHICLE STALLED WHILE DRIVING APPROXIMATELY 20 MPH. THE CONTACT ALSO EXPERIENCED DIFFICULTY STEERING ON ANOTHER OCCASION. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT

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REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 100,000.

GRAND ISLAND NE Failure Date: 04/15/2012

6 10455034 2006 CHEVROLET HHR Electrical DISPLAY SHOWED POWER STEERING ERROR AND TRANSMISSION BOX WAS CLICKING. CAR STARTED BUCKING AS IF TRANSMISSION WAS GOING OUT. TOOK TO DEALER WHO COULD NOT REPLICATE ERROR AFTER THREE DAYS. PICKED UP CAR AND NOW CD PLAYER SHOWS ERR O. THIS IS FRUSTRATING AS HECK! DEALER DID SAY THAT THERE WAS A BULLETIN THAT 2006 HHR'S DID HAVE THIS TYPE OF PROBLEM. DEALER REP. OWNS 2007 HHR AND HOPED HE DID NOT HAVE THE SAME ISSUE. SPENT OVER \$700 TOTAL AND PROBLEM STILL THERE? CHEVROLET / GM WHERE IS YOUR LOYALTY TO YOUR LOYAL CUSTOMERS? ISSUE A RECALL AND FIX THESE ISSUES BEFORE THERE ARE DEATHS BECAUSE OF THEM AND YOU ARE FORCED TO DO WHAT IS RIGHT BY THE GOV.'T. *TR PLUMAS LAKE CA Failure Date: 04/10/2012

6 10471901 2006 CHEVROLET HHR Electrical I WAS DRIVING ON INTERSTATE 195 IN NJ & HIGHSPEED & POWER STEERING WENT OUT & WHOLE DIC INSTRUMENTS WENT HAYWIRE CAR STARTED BUCKING & ALMOST LOST CONTROL OF VEHICLE & WENT INTO OTHER LANE WITH ON COMING TRACTOR TRAILER THERE. I PULLED OVER & SHUT CAR OFF WAITED 5 MINS & ALL WAS FINE,I THOUGHTSTRANGE SO I CONTINUED & IT DID SAME THING 2 DAYS LATER GOING 45 MPH. DEALER CANT SOLVE IT BUT ITS HAPPENING TO LOTS OF HHR ON HHR FORUMS. THERE ALL COMPLAINING ABOUT ELECTRONIC POWER STEERING MOTOR IS BAD & COST IS OVER \$500 TO REPAIR, HOWEVER THE PONTIAC & CHEVY COBALT WHICH HAVE SAME FRAME & PARTS AS HHR ARE ALL BEING RECALLED BUT NOTHING ABOUT THE HHR??? HOW IS THIS POSSIBLE WHEN THE COBALT & HHR ARE SAME CAR BUT DIFFERENT BODY & MADE BY GM. I KNOW & SEE ALOT OF OLDER FOLKS DRIVE THESE HHR & I'M 6' 250 LBS & WAS ABLE TO HANDLE THIS TO SAFETY BUT THESE OLDER FOLKS WONT BE SO LUCKY. ITS EXTREMELY DANGEROUS TO DRIVE WHEN THE POWER STEERING GOES OUT WHEN YOUR DOING 70 ON AN INTERSTATE WITH EVERYONE DOING SAME SPEED & SO METIMES

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FASTER. SOMETHING MUST BE DONE FROM GM TO CORRECT THIS PROBLEM WHEN 100-1000 ARE EXPERIENCING SAME PROBLEM & THAT THE COBALT HAS BEEN RECALLED BUT NOT THE HHR & ITS THE SAME EXACT CAR. I HOPE IT GETS RESOLVED BEFORE SOMEONE GETS KILLED OR BADLY INJURED, CONCERNED HHR OWNER. *TR JACKSON NJ Failure Date: 04/04/2012

6 10449425 2006 CHEVROLET HHR Electrical I HAVE A 2006 CHEVY HHR WITH 44,000 MILES. WHILE DRIVING THE POWER STEERING LIGHT CAME ON THE DASH, THEN THE POWER STEERING WENT OUT, ALMOST CAUSING ME TO LOOSE CONTROL OF THE CAR IN A CURVE. I AM A 65 YEAR OLD FEMALE, I DO NOT HAVE THE STRENGTH IN MY ARMS TO MANEUVER A VEHICLE THAT LOOSES POWER STEERING UNEXPECTEDLY. I MADE IT HOME AND DID A SEARCH ON THE INTERNET FOR A RECALL, I FOUND WHERE GM RECALLED 1.3 MILLION COBALTS WITH THE SAME ELECTRIC MOTOR AS THE HHR, HOWEVER, THERE IS NO RECALL FOR THE HHR. GM IS WELL AWARE OF THE PROBLEM. HHR OWNERS ARE ALL OVER THE INTERNET COMPLAINING ABOUT THIS POWER STEERING PROBLEM. I AM TOLD THAT IT COULD COST OVER \$2000.00 TO FIX THIS PROBLEM. I AM A SENIOR CITIZEN WITH A LIMITED INCOME, I CAN'T AFFORD TO PAY TO HAVE THE CAR FIXED OR TO PURCHASE A NEW VEHICLE. I READ ON THE INTERNET THAT SEVERAL PEOPLE HAVE ALREADY BEEN HURT DUE TO THIS DEFECT. THIS IS A VERY SERIOUS SAFETY PROBLEM THAT NEEDS TO BE ADDRESSES BY GM AND FIXED AS SOON AS POSSIBLE, BEFORE SOMEONE IS SERIOUSLY INJURED OR KILLED. [XXX] INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TR MEMPHIS TN Failure Date: 02/24/2012

6 10441751 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE BATTERY DIED WITHOUT WARNING. THE BATTERY WAS REPLACED, BUT THE VEHICLE COULD NOT BE STARTED. THE ENGINE SHUT DOWN WARNING LIGHT WAS ALSO ILLUMINATED. THE CONTACT SPOKE WITH THE MANUFACTURER IN REGARDS TO THE FAILURE AND THE MANUFACTURER ADVISED THAT THE ENGINE WOULD NEED TO BE RESET. THE VIN WAS NOT AVAILABLE. THE

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FAILURE MILEAGE WAS 55,000. PERALTA NM Failure Date:
12/16/2011

6 10483855 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. WHILE PARKED, THE CONTACT ATTEMPTED TO EXIT THE VEHICLE WHEN THE DRIVER'S SIDE DOOR HANDLE FRACTURED AND BECAME DETACHED FROM THE VEHICLE. SEVERAL WEEKS LATER, THE FAILURE OCCURRED ON THE PASSENGER'S SIDE DOOR HANDLE AS WELL. THE CONTACT STATED THAT MONTHS LATER SHE EXPERIENCED ISSUES WITH THE KEY BECOMING STUCK IN THE IGNITION WHILE THE VEHICLE WAS POWERED ON AND OFF. THE VEHICLE WAS NOT TAKEN TO THE DEALER. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 45,000 AND THE CURRENT MILEAGE WAS 75,000. THE VIN WAS UNAVAILABLE.

ORLANDO FL Failure Date: 11/09/2011

6 10435365 2006 CHEVROLET HHR Electrical I PUT MY CAR IN PARK AND WHEN I WENT TO TAKE THE KEY OUT OF THE IGNITION IT WOULD NOT COME OUT. I REALIZED THAT THE KEY WOULD NOT COME OUT BECAUSE THE GEAR SHIFTER PIECE WAS PUSHED ALL THE WAY IN, IT WAS BROKE. THIS MEANT THAT MY CAR WAS LEFT ON AND THE BATTERY WAS DRAINED BECAUSE I COULD NOT TURN MY CAR OFF. NOW MY CAR WILL NOT START AT ALL THE BATTERY IS CHARGED BUT THE CAR WILL NOT TURNOVER. I HAVE LOOKED ONLINE AND HAVE FOUND THAT THERE ARE MANY COMPLAINTS CONCERNING THE SAME PROBLEM WITH THIS VEHICLE. I AM TOLD BY THE DEALERSHIP THAT I HAVE TO PAY \$710 TO HAVE THIS PROBLEM FIXED. CAN YOU PLEASE LOOK INTO THIS BECAUSE THIS SEEMS TO BE A BIG PROBLEM.

*TR CLAYMONT DE Failure Date: 11/05/2011

6 10433534 2006 CHEVROLET HHR Electrical KEY DOESN'T COME OUT OF IGNITION, BLINKERS DO NOT TURN OFF ON OWN. HAVE TO MANUALLY TURN OFF BLINKERS. KEY GET STUCK IN IGNITION, LUCKILY WENT ONLINE TO SEE ABOUT THE PROBLEM AND FOUND HUNDREDS OF PEOPLE WITH SAME ISSUE. A QUICK VIDEO SHOWED ME THAT THE DEFECT HAPPENS

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TO A LOT OF PEOPLE AND YOU HAVE TO GO UNDER THE STEERING COLUMN AND POP OFF A COVER AND MANUALLY PUSH A LITTLE BUTTON TO POP THE KEY OUT OF THE IGNITION, THE CAR WILL CONTINUE TO RUN,IF YOU DON'T DO THIS! *TR PORT CHARLOTTE FL Failure Date: 10/13/2011

6 10456441 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE VEHICLE EXPERIENCED AN INTERMITTENT FAILURE IN WHICH THE IGNITION WOULD NOT SHUT OFF. THE CONTACT TOOK THE VEHICLE TO THE DEALER AND WAS INFORMED OF HOW TO RELEASE THE KEY THROUGH THE STEERING COLUMN. THE DEALER SHOWED THE CONTACT HOW TO TAKE OFF THE PANEL BELOW THE STEERING COLUMN, WHERE A SWITCH COULD BE ENGAGED TO SHUT OFF THE VEHICLE. THE CONTACT STATED THAT THE MAKE SHIFT REMEDY ONLY FUNCTIONED SUCCESSFULLY FOR A SHORT PERIOD OF TIME. THE VEHICLE HAD BEEN TAKEN BACK TO THE DEALER. THE FAILURE MILEAGE WAS 70,000 AND THE CURRENT MILEAGE WAS 104,000. UPDATED 05/31/12*LJ TITUSVILLE FL Failure Date: 10/11/2011

6 10568276 2006 CHEVROLET HHR Electrical GEAR SHIFTER PIN BROKE & NOW WON'T LOCK IN GEAR. THE KEY CANNOT BE REMOVED EXCEPT BY REMOVING A CAP ON THE STEERING COLUMN & PRESSING A RELEASE BUTTON. DEFECTIVE GEAR SHIFTER PIN. ----- I WENT HOME & TRIED TO TAKE MY KEY OUT BUT IT WOULD NOT RELEASE SO SINCE THE CAR WOULD NOT TURN COMPLETELY OFF THE BATTERY DIED. I FOUND OUT ON THE INTERNET THAT THIS HAS HAPPENED TO THOUSANDS OF PEOPLE. I FOUND OUT HOW TO REMOVE THE PLUG ON THE STEERING COLUMN TO PRESS THE RELEASE TO TAKE OUT THE KEY. THE GEAR SHIFTER WILL NOT LOCK SO IT IS EASY FOR IT TO SLIP INTO NEUTRAL OR OUT OF PARK & ROLL AWAY. I DON'T HAVE THE \$500 THEY SAID IT WILL TAKE TO FIX IT SO I HAVE TO LIVE WITH IT. I ALWAYS HAVE TO MAKE SURE TO LOCK MY EMERGENCY BRAKE & HAVE TO HIT THE RELEASE TO TAKE MY KEY OUT. THIS IS DANGEROUS & SO WRONG OF GM NOT TO RECALL THIS WHEN SO MANY

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HAVE HAD THIS PROBLEM. THIS IS THEIR DEFECT & NOT THE CUSTOMERS.

*TR PORT CHARLOTTE FL Failure Date: 10/07/2011

6 10425290 2006 CHEVROLET HHR Electrical KEY STUCK IN IGNITION, KEY WILL NOT TURN TO OFF POSITION TO ALLOW REMOVAL OF KEY. HAVE TO USE "COLUMN LOCK RELEASE" ON STEERING COLUMN TO TRIP PLUNGER TO ALLOW REMOVAL OF KEY. HAVE SERVICE APPOINTMENT AT JIM SIGEL CHEVROLET. GRANTS PASS, OREGON. FOR SEPT. 19. 2011 (NEXT MONDAY) FOR COMPLETE REPLACEMENT OF THE SHIFTER (AUTOMATIC TRANS.) POSTS ON THE INTERNET INDICATE 6 OUT OF 10 HHR'S HAVE THIS FAILURE. THIS VEHICLE IS BEYOND THE CALENDAR WARRANTY OF 36 MONTHS. BUT IT SURE IS UNDER THE MILEAGE WARRANTY OF 36000.

*TR O'BRIEN OR Failure Date: 09/09/2011

6 10418526 2006 CHEVROLET HHR Electrical I AM SCARED, FOR MY FAMILY'S SAFETY FEAR THAT THIS VEHICLE WILL STALL AND WE WILL CRASH OR BE HIT BY SOME ONE...WHEN A VEHICLE STALLS YOU LOOSE ALL POWER...THAT IS POWER STEERING, BRAKES.....THE ABILITY TO MAINTAIN CONTROL OF YOUR VEHICLE I AM ATTACHING A LINK THAT GM SHOULD REVIEW.....DANGER THIS VEHICLE IS AN ACCIDENT WAITING TO HAPPEN !!!!!!!!!!!!!!! COPY THIS LINK TO YOUR WEB

BROWSER

[HTTP://ABCLOCAL.GO.COM/WTVD/STORY?SECTION=NEWS/](http://abclocal.go.com/wtvd/story?section=news/abc11_investigates&id=6811236)

ABC11_INVESTIGATES&ID=6811236 IF YOU WOULD PREFER I CAN SEND A TYPED TRANSCRIPT (WORD FOR WORD) OF THIS NEWS BROADCAST?

I WILL NOT ALLOW MY WIFE AND KIDS LIFE TO BE PUT IN DANGER, BY LETTING THEM RIDE IN THIS VEHICLE THIS VEHICLE

IS UNSAFE AND SHOULD BE RECALLED THE LINK I AM ATTACHING SHOWS A NEWS BROADCAST IN RALEIGH NC. ON CHANNEL 11 NEWS !!!!! INVOLVING

NUMBER 12 ISSUE ON MY LONG LIST BELOW WITH THE CHEVY HHR STALLING WHILE DRIVING..... I PURCHASED A 2006 CHEVY HHR LT, IN 2007. SINCE I

HAVE PURCHASED THIS VEHICLE THE FOLLOWING ISSUES HAVE OCCURRED.

MILEAGE ON CAR 33,346 1) THE KEY LOCKED UP IN IGNITION..9/06/07 2)

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SHIFTER FROZE UP AND WOULD NOT COME OUT OF PARK. . 9/06/07 3)
HEADLINER TRIM ? ENERGY ABSORPTION CAPABILITY 4) FRONT END AND
WHOLE CAR STARTED TO SHAKE WHEN APPLYING BRAKE..9/06/07 DEALER
TURNED ROTORS(BUT DID NOT FIX ISSUE) 5) REPLACED DRIVER SIDE
RUNNING BOARD..9/06/07. 6) GOT IN VEHICLE ONE MORNING TRIED TO TAKE
KIDS TO SCHOOL, VEHICLE WOULD NOT GO OVER 15 MPH, HAD TOWED BACK
TO LAWSON CHEVROLET. WORKING ON GETTING DATE/MILEAGE..THIS ISSUE
OCCURRED TWICE BEFORE. *TR COSBY TN Failure Date: 08/10/2011

6 10413622 2006 CHEVROLET HHR Electrical 2006 CHEVY
HHR :: PROBLEM :: POWER STEERING MESSAGE ON DASH AND HARD TO
STEER, ABS LIGHT ON, TRANSMISSION MAKING CAR BUCK WHILE DRIVING,
AND SPEEDOMETER IS BOUNCING. THIS IS THE SECOND TIME IT HAS
HAPPENED, LAST TIME DEALER FOUND ONLY "COMMUNICATION CODES" AND
DID NOT FIX ANYTHING SO NOTHING WAS COVERED BY THE EXTENDED
WARRANTY. THAT WAS 9 MONTHS AGO AT 50140 MILES. *KB
WEARE NH Failure Date: 07/19/2011

6 10432846 2006 CHEVROLET HHR Electrical TL* THE CONTACT
OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE KEY WOULD
BECOME STUCK IN THE IGNITION AND THE VEHICLE COULD NOT BE TURNED
OFF. THE CONTACT HAS TO CONTINUOUSLY MOVE THE SHIFTER THROUGH
THE GEARS AND TURN THE VEHICLE ON AND OFF SEVERAL TIMES BEFORE
THE KEY COULD BE RELEASED FROM THE IGNITION. THE VEHICLE WAS NOT
TAKEN TO THE DEALER FOR INSPECTION OR REPAIRS. THE VIN WAS NOT
AVAILABLE. THE FAILURE MILEAGE WAS 34,000 AND THE CURRENT MILEAGE
WAS 35,000. NORWOOD OH Failure Date: 06/01/2011

6 10402310 2006 CHEVROLET HHR Electrical DRIVING NORMAL
ON HIGHWAY HIT A SMALL BUMP 2006 CHEVY HHR STALLED, SECOND TIME
THIS HAPPENED FIRST TIME NO BUMP OCCURRED BUT CAR STALLED, IN BOTH
CASES WAS ABLE TO RESTART CAR BY PUTTING IT IN NEUTRAL AND TURNING
THE KEY. *TR MALVERNE NY Failure Date: 05/21/2011

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6 10512104 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT DRIVING 20 MPH, SHE HEARD AN ABNORMAL NOISE AS THE LIGHTS ON THE INSTRUMENT PANEL BEGAN TO ILLUMINATE. IN ADDITION, THE FUEL GAUGE BEGAN TO FLUCTUATE RAPIDLY AND THE ENGINE BEGAN TO SURGE. THE VEHICLE WAS SHUT OFF, RESTARTED TEN MINUTES LATER, AND RESUMED NORMAL OPERATION. THE VEHICLE WAS TAKEN TO A DEALER FOR DIAGNOSIS BUT NO REMEDY COULD BE DETERMINED. THE FAILURE RECURRED NUMEROUS TIMES. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 45,000 AND THE CURRENT MILEAGE WAS 56,000. CYPRESS CA Failure Date: 05/15/2011

6 10398209 2006 CHEVROLET HHR Electrical TL*THE CONTACT OWNS A 2006 CHEVROLET HHR. WHILE DRIVING APPROXIMATELY 30 MPH THE POWER STEERING LOCKED UP AND THE BRAKE PEDAL BECAME STIFF. THE CONTACT STATED THE VEHICLE BEGAN TO SHAKE VIGOROUSLY AND THE ENGINE LIGHT ILLUMINATED ON THE DASHBOARD. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE TECHNICIANS STATED THE ENGINE COMPONENT WIRES NEEDED TO BE RE-ADJUSTED BECAUSE THEY WERE LOOSE. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS UNAVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 67,000. UPDATED 05/25/11 LARGO FL Failure Date: 03/29/2011

6 10382573 2006 CHEVROLET HHR Electrical KEY WILL NOT COME OUT OF THE IGNITION WHEN IN PARK DUE TO A PLASTIC PART IN THE SHIFTER BREAKING. THIS WILL NOT ALLOW THE SHIFT LOCK ACTUATOR TO ENGAGE AND RELEASE THE KEYS. THERE IS AN IGNITION UNLOCKING MECHANISM UNDER THE STEERING COLUMN BUT THAT LEAVES THE GEAR SHIFTER ABLE TO MOVE FREELY FROM GEAR AT ALL TIMES, EVEN WHILE DRIVING. THIS IS OCCURS EVERYDAY. THE DEALER REPLACES AT THE OWNER'S EXPENSE WITH THE SAME DEFECTIVE PART. *TR GULFPORT MS Failure Date: 02/13/2011

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6 10377874 2006 CHEVROLET HHR Electrical 2006 CHEVROLET
HHR. CONSUMER STATES SEVERAL PROBLEMS WITH VEHICLE *TGW THE
CONSUMER STATED HIS SONS VEHICLE HAD A SEVERE SHIMMY IN THE
STEERING WHEEL AND BECAME PROGRESSIVELY WORSE WHEN THE BRAKE
WAS APPLIED. THE PADS AND ROTORS WERE REPLACED TWICE AND THE
THIRD TIME THE ROTORS WERE MACHINED, BUT THE PROBLEM CONTINUED.
THERE WAS ALSO A STRANGE NOISE COMING FROM THE FRONT SUSPENSION,
BUT THE DEALER WAS UNABLE TO PINPOINT THE PROBLEM. AT 42,000 MILES
THE AIR CONDITION MADE A LOUD SCREECHING NOISE FOR 2 MINUTES, THEN
STOPPED WORKING. AT 68,000 MILES, A METAL SKID PLATE HAD FALLEN FROM
UNDERNEATH THE VEHICLE. SOON AFTER, THE EXHAUST WAS VERY LOUD.
THE VEHICLE WAS TAKEN TO THE REPAIR SHOP AND THE CONSUMER WAS
INFORMED THE CATALYTIC CONVERTER HAD CRACKED. THE VEHICLE LOST
POWER AND A CYLINDER HAD TO BE REPLACED, THE CHECK ENGINE LIGHT
WOULD COME ON AND THEN GO OFF, THE TEMPERATURE GAUGE DID NOT
WORK, SO THE AIR CONDITION ONLY WORKED IF THE CHECK ENGINE LIGHT
WAS OFF. THE DOOR LOCKS DID NOT WORK, THE RADIO WORKE D
INTERMITTENTLY, THE SUN VISOR WOULD FALL DOWN AT RANDOM TIMES.
THERE WERE TIMES WHEN THE VEHICLE WOULD NOT START. THE CONSUMER
STATED EVEN WITH AN ALIGNMENT, NEW STRUTS, SHOCKS AND GOOD TIRES,
THE VEHICLE CONTINUALLY PULLED TO THE RIGHT. *JB KELLER
TX Failure Date: 01/01/2011

6 10366635 2006 CHEVROLET HHR Electrical POWER
STEERING FAIL WHILE I WAS DRIVING MY 2006 HHR. MAKES IT HARD TO TURN.
*TR CLEVELANDOH Failure Date: 11/17/2010

6 10366642 2006 CHEVROLET HHR Electrical MY KEY
CONTINUES TO GET STUCK IN THE IGNITION. ABOUT 4 MONTHS AGO THIS
HAPPENED AND I TOOK MY CAR BACK TO THE DEALER, THEY CHARGED ME
\$50.00 TO GET THE KEY OUT THEY SAY THEY GREASED THE IGNITION I GUESS.
I WAS LOOKING THROUGH MY CAR MANUAL AND IT TELLS YOU HOW TO GET
THE KEY OUT OF THE IGNITION. I DON'T THINK THE DEALER CHARGING ME

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\$50.00 WAS FAIR. IS THERE SOME WAY THAT CAN BE FIXED? I CAN NOT AFFORD \$50.00 AND I'M GET TIRED OF PUTTING MY FINGER IN THE HOLE UNDER THE STEERING WHEEL TO RELEASE THE KEY. *TR ROCK ISLAND IL Failure Date: 11/15/2010

6 10378360 2006 CHEVROLET HHR Electrical POWER STEERING WENT OUT TURNING. MADE IT HARD TO STEER, ALMOST HIT ANOTHER CAR. YOU CAN CUT CAR OFF TO RESTART THE PS. *LN MYRTLE BEACH SC Failure Date: 11/01/2010

6 10353864 2006 CHEVROLET HHR Electrical TURNED ON THE IGNITION AND THE DASHBOARD GAUGES ALL WENT OUT. PULLED THE FUSE AND REINSERTED IT - PROBLEM CORRECTED. T/C INDICATOR ON INSTRUMENT PANEL CAME ON AND THE TRANSMISSION WAS UPSHIFTING HARD. AGAIN, I REMOVED AND REINSTALLED THE FUSES AND THE PROBLEM WENT AWAY. POWER STEERING WARNING WAS DISPLAYED ON THE DASH AND THE POWER STEERING WAS DISABLED. I REMOVED AND REINSTALLED THE FUSE ASSOCIATED WITH THE POWER STEERING AND THE PROBLEM WENT AWAY. I DID NOTICE THAT MOST OF THE FUSES WERE MILDLY OXIDIZED ON ONE LEG OF EACH FUSE. *TR SHERMAN TX Failure Date: 09/03/2010

6 10345704 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED WHEN THE VEHICLE WAS PLACED IN PARK, THE KEY WOULD NOT RELEASE FROM THE IGNITION. THE CONTACT WAS CONCERNED THAT THE VEHICLE COULD POSSIBLY ROLL AWAY WHEN THE VEHICLE WAS PARKED BECAUSE THE COMPUTER WOULD NOT REGISTER THAT THE VEHICLE WAS IN THE PARK POSITION. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING OR REPAIRS. THE MANUFACTURER WAS NOT CONTACTED. THE FAILURE AND CURRENT MILEAGE WAS 73,000. DAYTONA BEACH FL Failure Date: 07/21/2010

6 10340496 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THE GEAR SHIFT

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WOULD NOT MOVE FROM GEAR TO GEAR WHILE THE VEHICLE WAS IN OPERATION. IN ADDITION, THE CONTACT STATED THAT THE KEY WOULD COME OUT OF THE IGNITION WITHOUT THE VEHICLE BEING LOCKED IN THE PARK POSITION. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING OR REPAIRS. THE FAILURE AND CURRENT MILEAGES WERE 43,000. UPDATED 10/27/10. *LJ CHEIFLAND FL Failure Date: 06/26/2010

6 10340987 2006 CHEVROLET HHR Electrical TL*THE CONTACT OWNS A 2006 CHEVROLET HHR. WHILE DRIVING APPROXIMATELY 45 MPH THE VEHICLE STALLED SEVERAL TIMES AND WOULD NOT RESTART. THE VEHICLE WAS TOWED TO THE DEALER. THE DEALER STATED THAT THE FAILURE WAS ELECTRICAL, BUT WAS NOT ABLE TO LOCATE THE EXACT AREA WERE THE ELECTRICAL FAILURE ORIGINATED. THE MANUFACTURER WILL BE CONTACTED. THE FAILURE AND CURRENT MILEAGES WERE 50,000. TAOS NM Failure Date: 06/24/2010

6 10393573 2006 CHEVROLET HHR Electrical KEY DOES NOT COME OUT IGNITION, HAVE TO PUSH SAFETY BUTTON UNDER STEERING WHEEL TO RELEASE KEYS CALEDONIA NY Failure Date: 06/15/2010

6 10335835 2006 CHEVROLET HHR Electrical 2006 CHEVROLET HHR: CANNOT REMOVE KEY FROM IGNITION IN PARK. HAS HAPPENED AT LEAST 5 TIMES IN LAST WEEK. FINALLY YESTERDAY I HAD TO LEAVE KEY IN IGNITION AT WORK. CAME BACK LATER TO REMOVE - BATTERY WAS DEAD. JUMPING BATTERY STUMP UNDER HOOD WAS OF NO USE - COULD NOT OPEN REAR HATCH TO GET TO BATTERY. HAD IT TOWED FOR REPAIR. ANALYSIS, BATTERY AND LABOR COST ME \$200 AS THE GM PROTECTION PLAN I PAY FOR EVERY MONTH WOULD NOT COVER THE PROBLEM. ALSO ASKED SERVICE REP TO LOOK INTO WHY SHIFTER MOVES WHILE DRIVING, THINKING THIS MIGHT HAVE SOMETHING TO DO WITH IGNITION AND BATTERY PROBLEMS. HE COULD NOT FIND ANYTHING WRONG. THIS SEEMS LIKE IT COULD BE A POTENTIAL PROBLEM WHILE DRIVING. GM PROTECTION PLAN REP AND TOW TRUCK DRIVER BOTH SAID THIS HAPPENS A LOT ON THIS TYPE OF VEHICLE. *TR DEWITT MI Failure Date: 06/10/2010

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6 10569278 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 55 MPH, THE ENGINE STALLED WITHOUT WARNING. THE ENGINE FAILED TO RESTART AND THE VEHICLE WAS TOWED TO AN AUTHORIZED DEALER WHERE THE REAR FUSE BOX AND FUEL PUMP WERE REPLACED. THE FAILURE PERSISTED AFTER THE REPAIR. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 106,000. SALLISAW OK

Failure Date: 05/05/2010

6 10348649 2006 CHEVROLET HHR Electrical 2006 HHR WITH AUTOMATIC TRANSMISSION. REPAIR LIGHT LIT WITH CODES INDICATING INTERNAL TRANSMISSION PROBLEMS AND BAD CONNECTIONS IN ELECTRICAL SYSTEM. SEVERAL TRIPS TO MECHANIC LOCALIZED PROBLEM TO CONNECTOR PLUG ON TRANSMISSION. HARNESS WIRE IS TOO SHORT AND DRIVETRAIN FLEX CAUSES STRAIN ON PLUG RESULTING IN FAILURE OF CONNECTOR PINS IN PLUG. *TR CHESILHURST NJ Failure Date:

04/30/2010

6 10323586 2006 CHEVROLET HHR Electrical IGNITION WILL NOT TURN TO LOCK AND KEY CANNOT BE REMOVED.

BIRMINGHAM AL Failure Date: 04/02/2010

6 10336282 2006 CHEVROLET HHR Electrical KEY IS UNABLE TO BE REMOVED FROM THE IGNITION WHEN CAR IS IN PARK. DURING THE LAST TWO MONTHS I HAVE HAD TO USE THE RELEASE SWITCH UNDER THE STEERING WHEEL EVERY TIME I TURN THE VEHICLE OFF. I HAVE TAKEN THE VEHICLE INTO THE DEALERSHIP, BUT BECAUSE I AM NOW OUT OF WARRANTY THEY WOULD NOT OFFER ANY REPAIR SOLUTIONS WITHOUT A COSTLY INSPECTION. *TR PARAMOUNT CA Failure Date: 04/01/2010

6 10324887 2006 CHEVROLET HHR Electrical IGNITION KEY DOES NOT COME OUT OF THE STEERING COLUMN IT IS STUCK IN THE

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IGNITION ,CAR STARTS AND SHUTS OFF BUT THE KEY CANNOT BE REMOVED.

*TR MANALAPAN NJ Failure Date: 03/17/2010

6 10320551 2006 CHEVROLET HHR Electrical KEY GETS STUCK / CAN NOT TURN TO OFF POSITION AND REMOVE THE KEY. IF YOU CAN NOT REMOVE THE KEY WITHIN AN HOUR, YOUR BATTERY WILL BE DEPLETED. THERE IS AN ACTUATING ROD IN THE SHIFTER THAT PUSHES A MICRO SWITCH THAT COMPLETES A CIRCUIT TO PULL A SOLENOID IN THE STEERING COLUMN TO ALLOW THE IGNITION SWITCH TO BE TUNED TO THE OFF POSITION (AND REMOVE THE KEY) WHEN IN PARK. THE PLASTIC PART IN THE SHIFTER ASSEMBLY BREAKS AND ALLOWS THE ACTUATING ROD TO FALL OUT. THE FIX FOR THIS IS TO REPLACE THE SHIFTER ASSEMBLY. \$185 NOT INCLUDING LABOR. THE QUICK FIX FOR THIS IS THERE IS A PLASTIC PLUG ON THE UNDER SIDE OF THE STEERING COLUMN. INSIDE YOU HAVE TO FEEL FOR THE END OF THAT SOLENOID AND DEPRESS IT TO RELEASE THE KEY. GM TSB #06-07-30-004F ACKNOWLEDGES THE COMMON OCCURRENCE OF THIS FAILURE FROM 2006 TO 2010 HHR, COBALT, AND PONTIAC G5 . ALTHOUGH, IF YOU ARE OUT OF WARRANTY, YOUR DEALER MAY BE RELUCTANT TO FIX THIS PROBLEM WITHOUT COST. TIRES, BALL JOINTS, BRAKES, WHAT HAVE YOU, FAIL AND ARE, NO DOUBT, A C OMMON OCCURRENCE. IF FACT THAT IS TO BE EXPECTED. BUT THE SHIFTER IN AN AUTOMATIC? I WOULD THINK THAT THE SHIFTER IN AN AUTOMATIC SHOULD LAST THE LIFETIME OF THE CAR. IMO, THEY INSTALLED A POORLY MADE PART. TO ME, THIS IS OBVIOUS SINCE THEY ARE STATING IN THAT TSB, 2006 - 2010 SHIFTER ARE EXPECTED TO FALL APART AS MINE DID. I HAVE A 1965 PLYMOUTH BELVEDERE, THE OLDEST CAR IN MY POSSESSION, THAT THE SHIFTER NEVER NEEDED TO BE REPAIRED. IN FACT I'VE NEVER HAD AN AUTOMATIC SHIFTER PROBLEM WITH ANY CAR. IT WAS STATED IN A FORUM THAT GM SHOULD HAVE CONSIDERED A METAL COLLAR OR RING AROUND THE PLASTIC BIT THAT HOLDS THAT PIN TO REINFORCE IT AND THIS PROBLEM WOULD HAVE NEVER BECOME A NUISANCE. ALSO, WHEN THAT PIN FALLS OUT, THE SHIFT LEVER IS FREE TO MOVE WITHOUT PRESSING THE SHIFT BUTTON ON THE FRONT OF THE SHIFT LEVER, SO IT COULD ACCIDENTALLY BE MOVED TO ANOTHER GEAR WHILE DRIVING,

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EVEN REVERSE!! I GUESS THAT IS NOT ENOUGH OF A SAFETY ISSUE FOR GM TO WORRY ABOUT. *TR DETROIT MI Failure Date: 03/12/2010

6 10390146 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED WHILE ATTEMPTING TO EXIT THE VEHICLE, FROM THE DRIVERS SIDE, THE INTERIOR DOOR HANDLE FRACTURED. THE CONTACT WAS UNABLE TO ACCESS THE EXTERIOR DOOR HANDLE AND FIFTEEN MINUTES LATER, HE WAS ASSISTED IN EXITING THE VEHICLE. THE VEHICLE WAS TAKEN TO THE DEALER FOR THE FAILURE WHERE HE WAS ADVISED THAT THE ENTIRE DOOR WOULD NEED REPLACING IN ORDER TO CORRECT THE FAILURE. THE VEHICLE WAS NOT REPAIRED AND THE DOOR HANDLE REMAINED FRACTURED. IN ADDITION, THE KEYS WOULD SPORADICALLY BECOME STUCK IN THE IGNITION AND THE CONTACT WOULD HAVE TO ENGAGE THE EMERGENCY RELEASE BUTTON IN ORDER TO DISENGAGE THE KEYS. THE VEHICLE WAS TAKEN TO THE DEALER WHERE HE WAS ADVISED THAT THE IGNITION LOCK CYLINDER AND REMOTE WOULD NEED REPLACING. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 21,000 AND THE CURRENT MILEAGE WAS 27,920. UPDATED 05/25/11 *BF UPDATED 1/5/12 *CN NEWARK CA Failure Date: 02/15/2010

6 10320973 2006 CHEVROLET HHR Electrical TO WHOM IT MAY CONCERN, I RECENTLY HAD REPAIR WORK DONE ON MY WIFE'S 2006 HHR LT2. THE PROBLEM WE WERE HAVING WAS THAT SHE WOULD RANDOMLY LOSE POWER STEERING WITH A WARNING CHIME AND A NOTIFICATION ON THE INSTRUMENT PANEL. THIS WOULD BE TEMPORARILY RESOLVED BY RESTARTING THE VEHICLE. I WASTED LITTLE TIME AND HAD IT TESTED AT CLASSIC CHEVROLET IN SUGAR LAND, TX. THEY SOON DISCOVERED THAT THE POWER STEERING MOTOR WAS FAULTY. I HAD THEM REPLACE IT. NOW I'VE BEEN A LIFELONG GM CUSTOMER AND I WAS VERY DISAPPOINTED WITH THIS EXPENSE, NOT ONLY WAS IT A FAILURE UNASSOCIATED TO NEGLIGENCE BUT IT WAS ALSO A VERY DANGEROUS PROBLEM. THIS PROBLEM IS ALSO HIGHLY DOCUMENTED ON THE WEB BY MANY OTHER HHR OWNERS. AFTER GM ANNOUNCED THE RECALL OF 1.3MIL VEHICLES WITH THIS PROBLEM. THE HHR

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WAS NOT LISTED YET BUT THE CHEVY COBALT AND PONTIAC G5 WERE. THE HHR SHARES THE SAME POWER STEERING MOTOR AS THE COBALT AND G5. GM PART # 20763801. JTEKT NORTH AMERICA IS THE PRODUCER OF THIS MOTOR. FROM WHAT I DISCOVERED ON THE INTERNET, GM HAS FILED A LAWSUIT AGAINST JTEKT IN RESPONSE TO THIS ISSUE. IT IS STILL UNCLEAR TO ME HOW GM HAS NOT INCLUDED THIS MODEL IN THERE RECALL. I HAVE RECENTLY BEEN DENIED REIMBURSEMENT BY CHEVROLET FOR MY EXPENSES. *TR SUGAR LAND TX Failure Date: 02/04/2010

6 10314876 2006 CHEVROLET HHR Electrical I BOUGHT MY CAR BRAND NEW AND SOMETIMES WITHOUT WARNING THE ENGINE LIGHT COMES ON AND YOU ONLY HAVE A FEW SECONDS TO PULL OVER BEFORE IT SHUTS DOWN. SOMETIMES THE LIGHT COMES ON WHEN I'M STOPPED AT A RED LIGHT AND THE WHOLE CAR STARTS SHAKING AS IF YOU POPPED THE CLUTCH TOO FAST, EXCEPT THIS CAR IS AN AUTOMATIC. I HAVE FOUND THROUGH TRAIL AND ERROR IF I START MESSING WITH THE COMPUTER BUTTONS ON THE STEERING WHEEL THAT CHANGES THE INFORMATION THAT IS DISPLAYED ON THE DASH BOARD IT WILL SOMETIMES RESET ITSELF AND ACT OKAY. OTHER TIMES I HAVE TO LET IT SIT FOR OVER 20 MINUTES BEFORE IT WILL START UP AGAIN. THERE IS NO SET TIME THIS OCCURS, SOMETIMES IT HAPPENS A FEW TIMES A DAY AND OTHER TIMES IT WILL GO A MONTH WITHOUT HAPPENING. IT SHUTS DOWN AT VARIOUS SPEEDS. SOMETIMES I'M GOING 65 MILES AND HOUR AND OTHER TIMES I'M GOING 20 MPH. I HAVE BROUGHT THE CAR BACK TO THE DEALER BUT THEY TOLD ME THEY CAN'T FIX IT UNTIL THEY REENACT THE PROBLEM. EACH TIME THEY HAVE HAD THE CAR THEY COULD NOT REENACT THE PROBLEM, YET THEY SAID THEY CAN SEE THERE IS A PROBLEM WHEN THEY READ THE COMPUTER. I PAID \$20,000 FOR THIS CAR AND AM SCARED TO DRIVE IT. I CAN'T DRIVE ON THE HIGHWAY FOR FEAR IT WILL SHUT DOWN AGAIN. I HAVE TO TAKE THE BACK ROADS TO GET AROUND. *TR DAVIE FL Failure Date: 01/20/2010

6 10300435 2006 CHEVROLET HHR Electrical THE KEY TO MY 2006 HHR WOULD NOT COME OUT OF THE IGNITION. AS A RESULT THE

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AUTOMATIC HEADLIGHTS WOULD NOT GO OUT AND THE VEHICLE COULD NOT BE LOCKED. THIS HAPPENED WHILE I WAS TRAVELING, WHICH PUT MY PERSONAL SAFETY AT RISK AND IF I LEFT MY VEHICLE FOR ANY REASON IT COULD HAVE EASILY BEEN STOLEN. I HAVE BEEN ONLINE AND FOUND THAT SEVERAL OTHER OWNERS HAVE EXPERIENCED THIS PROBLEM. *TR

WATERTOWN NY Failure Date: 01/15/2010

6 10578733 2006 CHEVROLET HHR Electrical 2006 CHEVROLET HHR. CONSUMER WRITES IN REGARDS TO AIR BAG MALFUNCTION. *SMD CONSUMER SENT ADDITIONAL CORRESPONDENCE. *SMD THE CONSUMER WAS INVOLVED IN AN ACCIDENT IN 2010, AND THE AIR BAG DID NOT DEPLOY. ALSO, THE VEHICLE STALLED AND WAS RECALLED FOR IGNITION AND STEERING PROBLEMS. *JB UPDATED 04/15/14 SAGINAW MI

Failure Date: 01/01/2010

6 10307839 2006 CHEVROLET HHR Electrical COULD NOT REMOVE KEY FROM IGNITION WITH GEAR SELECTOR IN PARK. THIS CONDITION WAS REMEDIED BY PUSHING THE GEAR SELECTOR HARD INTO PARK FOR A WHILE. THEN TOTAL FAILURE CAME WHEN NO AMOUNT OF PUSHING THE GEAR SELECTOR HARD INTO PARK WOULD ALLOW THE KEY TO BE REMOVED. I REMOVED THE GEAR SHIFT COVER AND REACHED IN AND FOUND A MICRO SWITCH THAT WHEN TRIPPED ALLOWED ME TO REMOVE KEY. I CALLED LOCAL DEALER AND CHEVROLET FACTORY TOLL FREE LINE AND THEY DID NOT SAY THIS WAS A KNOWN DEFECT. I PURCHASED REPLACEMENT PART # 25864102. I PERSONALLY INSTALLED THIS AND IT FIXED THE PROBLEM. THERE IS A STEEL PIN IN THE GEAR SELECTOR PLASTIC SHIFT ROD. THE PLASTIC IS WEEK AND ALLOWED THE PIN TO DRIFT APPROX 1/2" TO LEFT WHICH WOULD NOT ALLOW THE KEY REMOVAL MICRO SWITCH TO BE TRIPPED AS IT SHOULD BE TO ALLOW THE KEY TO BE REMOVED FROM THE IGNITION LOCK CYLINDER. I CALLED CHEVROLET BACK (TEL # 1-866-790-5600) AND THEY SET UP CASE # 71-781779261. THEY TOLD ME TO TAKE DEFECTIVE PART TO THE DEALER AND THEY WOULD CONTACT THE DEALER TO ANALYZE THE PART FOR REASON OF FAILURE. I TOOK THE PART TO THE DEALER SERVICE

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MANAGER12/4/09. I CALLED CHEVROLET SEVERAL WEEKS LATER AND THEY SAID THE DEALER THREW THE PART AWAY SINCE CHEVROLET DID NOT CONTACT THEM PROMPTLY. I HAD ASK FOR CHEVROLET TO REFUND THE COST OF THE PART ONLY (NO LABOR) BUT CHEVROLET SAYS THEY CAN'T HELP SINCE THE PART IS NOW GONE. I LATER SEARCHED ON THE INTERNET [HTTP://WWW.MYCARSTATS.COM/](http://www.mycarstats.com/) AND FOUND MANY CASES LIKE MINE (APPARENTLY CHEVY COBALT SHARES GEAR SHIFT MECHANISM BASIC INTERNAL DESIGN STYLE). I CALLED CHEVROLET BACK, THEY STILL DENY THIS IS A RECURRING PROBLEM. THIS IS A SAFETY PROBLEM BECAUSE YOU HAVE TO LEAVE YOUR CAR WITH THE KEY IN IT WHEN THE FAILURE OCCURS. APPARENTLY THIS MAY ALSO DRAIN THE BATTERY BECAUSE ALL CIRCUITS ARE NOT SHUTOFF WHEN YOU CANNOT ROTATE THE KEY FAR ENOUGH TO REMOVE THE KEY. I FEAR THAT MY REPLACEMENT PART MAY NOT LAST EITHER. THE CAR WAS ~ 48 MO OLD AND ~ 47,000 MILES WHEN TOTAL FAILURE OCCURRED. *TR BIRMINGHAM AL Failure Date: 11/20/2009

6 10291222 2006 CHEVROLET HHR Electrical PARKED 2005 CHEVY HHR AND KEY WOULD NOT DISENGAGE FROM IGNITION. THIS IS PERMANENT UNTIL AN NEW SHIFT ASSEMBLY IS INSTALLED AS THE SOLENOID HOLDING THE KEY IS LOCKED. THIS HAPPENED IN THE PARKING LOT AT THE LOCAL COMMUNITY COLLEGE. HAVING THE KEY LOCKED IN THE IGNITION MAKES THE VEHICLE THEFT PRONE. THIS MALFUNCTION IS NOT A DRIVING HAZARD BUT CREATES A THEFT HAZARD IF IT HAPPENS WHERE THE VEHICLE CANNOT BE SECURED, LIKE MY HOME GARAGE. *TR SAN DIEGO CA Failure Date: 11/03/2009

6 10294994 2006 CHEVROLET HHR Electrical 2006 NEW VEHICLE PURCHASE SERVICED 8 TIMES FOR MULTIPLE FAILURES RELATED TO EITHER ELECTRICAL/BRAKING/ABS/ WHEELS/EMISSIONS/ TRACTION CONTROL/COMPUTER/POWER STEERING AND OR COMPUTER ISSUES/ALL REPAIRED/AND RESOLVED AT GM DEALER/VEHICLE CAN NOT BE DRIVEN SAFELY WHEN ISSUE OCCURS THE FAILED SYSTEM IN QUESTION OVERRIDES DRIVER LAST INCIDENT FAILURE OCCURRED IN HEAVY TRAFFIC RESULTING IN

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REMOVAL FROM SERVICE WHICH TOOK 3 WEEKS TO REPAIR/HAD THE CONDITIONS BEEN DIFFERENT THIS MAY HAVE RESULTED IN A CRASH.

*TR BRANT ROCK MA Failure Date: 10/30/2009

6 10285312 2006 CHEVROLET HHR Electrical I COULDN'T REMOVE THE IGNITION KEYS FROM MY 2006 CHEVY HHR. THE DEALER ADVISED THAT THIS WAS A COMMON COMPLAINT WITH HHR'S AND COBALT'S AND THAT THE ENTIRE SHIFTER ASSEMBLY NEEDED TO BE REPLACED, AT MY COST SINCE THE WARRANTY HAD EXPIRED. I INVESTIGATED THE ISSUE ON ON-LINE FORUMS AND FOUND THE ISSUE WAS AS FOLLOWS: " A SMALL ACTUATOR ROD THAT GOES THROUGH THE SHIFTER STALK FALLS OUT DUE TO THE STALK CRACKING WHERE THE ROD GOES THROUGH IT. THE KEY RELEASE THEN NEVER GETS ACTIVATED SO YOU HAVE TO USE THE MANUAL RELEASE BUTTON ON THE BOTTOM OF THE STEERING COLUMN. THIS SHIFTER UNIT IS COMPLETELY UNSERVICEABLE AND THE ENTIRE SHIFTER BLOCK HAS TO BE REPLACED.NOTE THAT WITH NO ACTUATOR ROD THE SHIFT LEVER IS FREE TO MOVE WITHOUT PRESSING THE SHIFT BUTTON ON THE FRONT OF THE SHIFT LEVER, SO IT COULD ACCIDENTALLY BE MOVED TO ANOTHER GEAR WHILE DRIVING, EVEN REVERSE. ... CHEVY IS WRONG FOR PUTTING SUCH A CHEAP AND FLIMSY DEVICE ON THE CAR." THIS IS POINT THAT I MADE TO THE GM CUSTOMER COMPLAINTS DEPARTMENT BUT THEY STUCK TO THEIR GUNS THAT WARRANTY HAD EXPIRED. TO MY WAY OF THINKING EVEN THE REPLACEMENT SHIFTER IS AT RISK IN THE FUTURE WITH HAVING THE SAME PROBLEM. READING OTHER ON-LINE COMPLAINT LOGS, I NOTE THAT BECAUSE OF THE COST OF REPLACEMENT, IT WAS BEING ADVOCATED THAT SIMPLY USING THE MANUAL RELEASE BUTTON ON THE STEERING COLUMN WAS AN ACCEPTABLE SOLUTION TO THE PROBLEM. OBVIOUSLY THIS LEAVES DRIVER'S IN A POTENTIALLY DANGEROUS POSITION IF THE SHIFTER IS ACCIDENTALLY MOVED WHILE THE CAR IS MOVING. AS SUCH I FEEL THAT THERE IS REASON TO HAVE GM RECALL THESE VEHICLES TO REPLACE THESE "CHEAP" SHIFTERS AND TO REIMBURSE OWNERS SUCH AS MYSELF THAT HAVE INCURRED STEEP REPLACEMENT COSTS. *TR PICKERING 00 Failure Date: 08/22/2009

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6 10450188 2006 CHEVROLET HHR Electrical THE KEY WILL NOT COME OUT OF THE IGNITION AT TIMES. I TAKE THE VEHICLE OUT OF DRIVE AND PUT IT IN PARK SEVERAL TIMES AND DO THE SAME WITH THE BRAKES BEFORE THE KEY WILL COME OUT. MY MECHANIC HAS SAID THAT IT IS A BRAKE ISSUE AND NOT THE TRANSMISSION. *TR HORSESHOE BEND ID Failure Date: 08/19/2009

6 10306334 2006 CHEVROLET HHR Electrical TL*THE CONTACT OWNS A 2006 CHEVROLET HHR. WHILE DRIVING APPROXIMATELY 35 MPH, HIS VEHICLE WOULD SHUT OFF COMPLETELY AND HE HAD HAVE NO POWER IN THE VEHICLE. HE SHUT THE ENGINE OFF FOR APPROXIMATELY AN HOUR OR MORE AND THE FAILURE WOULD CORRECT ITSELF. THE FAILURE OCCURRED INTERMITTENTLY. HE ALSO STATED THAT AT TIMES WHEN HE TRIED TO START THE VEHICLE, HE HAD A DIFFICULT TIME REMOVING THE KEY FROM THE IGNITION. THE DEALER AND THE MANUFACTURER WERE NOT NOTIFIED ABOUT THE FAILURE. THE VEHICLE HAD NOT BEEN REPAIRED AT THE TIME OF THE COMPLAINT. THE CURRENT MILEAGE WAS APPROXIMATELY 45,000. THE FAILURE MILEAGE WAS APPROXIMATELY 8,000. UPDATED 3/4/2010 *CN UPDATED 05/20/10.*JB YOUNGSTOWN OH Failure Date: 06/17/2009

6 10267507 2006 CHEVROLET HHR Electrical IGNITION SWITCH WILL NOT TURN TO FULL OFF POSITION AND KEY CANNOT BE REMOVED. FIRST OCCURRENCE, AFTER SHIFTING FROM PARK TO DRIVE AND BACK AND RESTARTING CAR THE SWITCH TURNED TO FULL OFF POSITION AND KEY COULD BE REMOVED. SECOND OCCURRENCE -SWITCH WOULD NOT DISENGAGE, COULD NOT REMOVE KEYS. I REMOVED THE SMALL COVER FROM THE BOTTOM OF THE STEERING WHEEL TO GAIN ACCESS TO THE INTERNAL SWITCH ASSEMBLY. I USED MY FINGER TO PUSH THE MECHANISM INSIDE THE STEERING WHEEL SO THE KEY COULD BE TURNED OFF AND REMOVED FROM THE IGNITION. *TR MECHANICSVILLE VA Failure Date: 05/01/2009

6 10398867 2006 CHEVROLET HHR Electrical HAD TO JUMP BATTERY AND LOST POWER STEERING AFTER THE JUMP. CAR WAS 2.5 YEARS

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OLD. I REPLACED FUSE UNDER THE HOOD AND IN THE CENTER CONSOLE.
NOTHING HELPS. *TR CLOVIS CA Failure Date: 04/09/2009

6 10259720 2006 CHEVROLET HHR Electrical 2006 CHEVY HHR
CONTINUES TO HAVE POWER STEERING GO OUT DURING OPERATION. THIS
COULD BE VERY DANGEROUS UNDER CERTAIN CONDITIONS. AFTER
READING SEVERAL BLOGS, IT APPEARS THAT THE CAUSE IS A DEFECT IN THE
EPS (ELECTRICAL POWER STEERING). IT EMPLOYS THE BODY CONTROL
MODULE (BCM), POWER STEERING CONTROL MODULE (PSCM), TORQUE
MODULE AND VARIOUS OTHER SYSTEMS. THE SYSTEM BECOMES
CORRUPTED AND CAUSES INTERMITTENT POWER STEERING FAILURE. AS
STATED ABOVE, IF THE SYSTEM FAILS DURING CERTAIN DRIVING CONDITIONS,
(I.E. DRIVING IN CURVING, MOUNTAINOUS TERRAIN) AND SYSTEM FAILS, THIS
COULD CAUSE VERY DIFFICULT STEERING AND A TRAFFIC CRASH. *TR
MIRAMAR FL Failure Date: 02/23/2009

6 10381398 2006 CHEVROLET HHR Electrical FEW ISSUES THAT
SEVERAL PEOPLE ALSO HAVE DISCUSSED ON THE WEB: **TRANSMISSION
HARD SHIFTING. STILL AN ISSUE, GARAGES AND DEALER HAVE NOT BEEN
ABLE TO RESOLVE **KEY NOT COMING OUT OF IGNITION. RECENT ISSUE NOT
FIXED YET. MAY BE TRANSMISSION INTERLOCK ISSUE BASED ON INTERNET
DISCUSSIONS **LEAK AND WATER GETS IN CAR. GETS MY HEAT BLOWER
WET AND BLOWS OUT A PART AND I ONLY HAVE OFF AND HIGH FAN SETTINGS.
ONGOING ISSUE AS WELL. *TR ZIEGLERVILLE PA Failure Date:
01/02/2009

6 10255149 2006 CHEVROLET HHR Electrical FIRST THE GEAR
SHIFT WOULD NOT COME OUT OF PARK WITHOUT HAVING TO BASICALLY YANK
THE HANDLE WITH ALL OF MY STRENGTH. THEN ABOUT TWO DAYS LATER THE
KEYS WOULD NOT COME OUT OF THE IGNITION. IN LOOKING INTO THIS ISSUE
ON OTHER SITES IT HAS BEEN STATED THAT THIS IS A COMMON ISSUE WHEN
ANY MOISTURE (EX FROM A SPILL OF CLEANING) GETS INTO THE GEAR
SHIFTER. FOR THIS REASON THE DEALERSHIP HAS INSTALLED A "TEMPORARY
FIX" BEING A QUICK RELEASE SWITCH LOCATED UNDER THE STEERING

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WHEEL. I HAVE LOOKED FOR THIS SWITCH SINCE READING ABOUT IT ONLINE AND HAVE NOT YET BEEN ABLE TO LOCATE IT. *TR

PARAMOUNT CA Failure Date: 01/01/2009

6 10249412 2006 CHEVROLET HHR Electrical FAN STOPPED WORKING AND WILL NOT BLOW OUT HEAT. I TOOK IT TO THE DEALER AND THEY SAID IT WAS AN ELECTRICAL PROBLEM WITH THE BLOWER MOTOR. THE CAR IS 2 YEARS OLD AND I DON'T UNDERSTAND WHY AN ELECTRICAL PROBLEM WOULD NOT BE A MANUFACTURING PROBLEM. THE DEALER WILL FIX IT FOR \$527.00. I DON'T HAVE THAT KIND OF MONEY AND I DON'T THINK THIS IS A PROBLEM I SHOULD HAVE TO PAY FOR. WHY WOULD A 2 YEAR OLD CAR HAVE AN ELECTRICAL PROBLEM. FOR SURE IT IS A SAFETY HAZARD. BESIDES THAT I LIVE IN ILLINOIS AND CANNOT DRIVE IN THE WINTER WITHOUT A HEATER. I WOULD LIKE FOR THIS PROBLEM TO BE COVERED BY THE MANUFACTURER. *TR ROCKFORD IL Failure Date: 11/20/2008

6 10575623 2006 CHEVROLET HHR Electrical UNABLE TO REMOVE KEY FROM IGNITION SWITCH. DEALER REPLACED SOLENOID IN SHIFTER. VERY DANGEROUS, PLEASE INVESTIGATE. *TR

FRIDLEY MN Failure Date: 10/23/2008

6 10256535 2006 CHEVROLET HHR Electrical I NEED YOUR HELP, 1ST,COMPUTER BROKE,THEN 2ND GEAR SHIFT, THEN 3RD SUNROOF, THEN 4TH BACK DOOR WON'T OPEN-SON CAN'T GET OUT, THEN 5TH POWER STEERING, TRIED TO REPLACE POWER STEERING WITH A USED ONE THAT WE COULD AFFORD,, NOW CAR IS LOCKED AND WON'T CRANK, DID WHAT MECHANIC SAID TO REPROGRAM AND IT STILL DOESN'T WORK, GM REPLACED 1ST COMPUTER, I PAID FOR GEARS , TRIED TO GET GM TO FIX ELECTRIC STEERING, SAID THEY WOULD BUY PARTS BUT NOT LABOR >1000, RIGHT BEFORE WE TRIED TO REPLACE THE POWER STEERING THE CRANK STARTED HANGING, 06 CHEVROLET HHR-NO CAR, HELP, ITS SO BROKE, HURT MYSELF TRYING TO DRIVE IT, AND HAVE BEEN TRYING TO GET FIXED FOR OVER 2 MONTHS, ITS A BOMB, NOW I HAVE NO CAR TO DRIVE. GM STATES ITS OVER MILEAGE, THOUGHT I BOUGHT ALL WARRANTIES, DEALER WENT OUT OF

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BUSINESS, PALM BAY CHEVROLET, FL, I NEED SOME HELP, MULTIPLE TIMES HAVE ALL BUT CRASHED RELATED TO CAN'T HARDLY STEER IT, TURN IT, I THINK I'VE BROKE MY SHOULDER WITH THIS THING. NOW I CATCH A RIDE WITH 4 YEARS TO PAY LEFT ON THIS CAR, HELP! ITS A HAZARD, I DON'T HAVE GOLIATHS STRENGTH ANY MORE! *TR COCOA FL Failure Date: 10/05/2008

6 10575625 2006 CHEVROLET HHR Electrical TURN SIGNALS DO NOT CANCEL. DEALER FOUND BROKEN CLOCK SPRING IN DRIVERS AIR BAG. REPLACED ON WARRANTY. HELLO, ANYONE LISTENING? *TR FRIDLEY MN Failure Date: 09/30/2008

6 10240110 2006 CHEVROLET HHR Electrical I OWN AN 2006 CHEVROLET HHR-- THE INSTRUMENT PANEL LIGHTS UP WHEN YOU START UP BUT SOON IT GOES OUT. I CAN NOT SEE THE SPEED AT WHICH I AM GOING. MY DEALER TELLS ME MANY OWNERS COMPLAIN ABOUT THIS AND THERE IS NOTHING THEY KNOW TO FIX IT. THIS IS REALLY A SAFETY CONCERN. FIND OUT WHY THIS HAPPENS. *TR WINSTON-SALEM NC Failure Date: 08/28/2008

6 10586947 2006 CHEVROLET HHR Electrical 2006 CHEVROLET HHR. CONSUMER REQUESTS VEHICLE RECALL INFORMATION UPDATES. *SMD THE CONSUMER STATED HIS SON, ALONG WITH THREE OF HIS FRIENDS WERE KILLED IN AN ACCIDENT. THE CAUSE WAS NOT IDENTIFIED, SINCE THE ACCIDENT HAPPENED ON JULY 27, 2008. *JB NASHVILLE TN Failure Date: 07/27/2008

6 10269532 2006 CHEVROLET HHR Electrical HEAT/A/C SWITCH ONLY WORKS ON HIGH. BROUGHT TO DEALER IN JULY OR AUG OF 2008. IT WAS MAKING A SCREECHING NOISE ON SETTINGS 3 &4, THEN IT GOT VERY QUIET AND ONLY WORKED ON THE HIGHEST SETTING. WAS TOLD IT WAS A PROBLEM WITH THE RESISTOR FOR THE FAN SWITCH. WAS TOLD THEY HAD THE PART AND IT WOULD BE REPLACED UNDER WARRANTY. IN SEPTEMBER OF 2008 IT HAPPENED AGAIN. AS THE WEATHER IN SC HAS BEEN TOLERABLE, I

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DID NOT IMMEDIATELY TAKE IT BACK IN FOR RE-SERVICE, BUT DID MENTION IT THE 2 TIMES I HAS STOPPED INTO DEALER FOR OIL CHANGES AND 6000 MILE SERVICE. FINALLY GOT A DAY OFF DURING THE WEEK, AND DID GO TO SEE ABOUT THIS AGAIN ABOUT THE FIRST WEEK IN MAY. WAS TOLD THAT IT WOULD COST ME 300.00. I STATED IT WAS RECURRING AND THAT IT SHOULD HAVE BEEN FIXED CORRECTLY THE FIRST TIME WHEN THEY HAD TO REPLACE THE RESISTOR. WAS TOLD THEY ONLY TOOK IT APART AND BLEW OUT THE SYSTEM, WHAT EVER THAT MEANS. MY PARENTS BOUGHT THE SAME CAR, BUT A 2007 - SAME THING, THEY HAVE NOT BOTHERED TO BRING IT IN YET BUT I AM SURE THEY WILL GET WAILED WITH REPLACEMENT COST AS WELL. HAS THIS HAPPENED TO ALOT OF OTHER PEOPLE OUT THERE? I AM SORT OF THINKING THIS IS MORE THAN JUST A COINCIDENCE. *TR MYRTLE BEACH SC Failure Date: 07/16/2008

6 10227869 2006 CHEVROLET HHR Electrical TL*THE CONTACT OWNS A 2006 CHEVROLET HHR. ON MAY 14, 2008, AFTER DRIVING FOR 30 MINUTES, THE CONTACT WAS UNABLE TO REMOVE THE KEY FROM THE IGNITION WHEN SHE ARRIVED HOME. APPROXIMATELY TWO HOURS LATER, SHE LEFT HOME AND WHEN SHE RETURNED, SHE SLAMMED ON THE BRAKES AND PLACED THE VEHICLE INTO PARK. SHE WAS THEN ABLE TO REMOVE THE KEY AT THAT TIME. LATER THAT NIGHT, SHE DROVE TO WORK AND COULD NOT REMOVE THE KEY FROM THE IGNITION AGAIN ONCE SHE ARRIVED. SINCE THAT TIME, SHE IS STILL UNABLE TO REMOVE THE KEY AND CAN SHIFT GEARS WITHOUT STARTING THE VEHICLE. THE DEALER HAS NOT YET BEEN NOTIFIED. THE CURRENT MILEAGE WAS 48,764 AND FAILURE MILEAGE WAS 48,761.

CHURCHVEIW VA Failure Date: 05/14/2008

6 10225225 2006 CHEVROLET HHR Electrical RECEIVED SAFETY RECALL NOTICE IN MAIL 04-05-08. TRIED TO CALL DEALER ON SATURDAY, BUT GET THROUGH. TALKED TO A REP IN THE SERVICE DEPT AT LONDOFF CHEVROLET. PER REP THEY DID NOT HAVE THE PARTS TO FIX THE PROBLEM. HE ADVISED ME TO CALL BACK IN A WEEK. CALLED 04-11-08 AND GOT AN APPOINTMENT TO HAVE THE ROOF-RAIL AIR BAG INSTALLED IN ORDER

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TO CONFORM TO MOTOR VEHICLE SAFETY STANDARD 201 FOR MY HHR. I WAS GIVEN AN APPOINTMENT FOR FRIDAY, 04-18-08 AT 10:00AM TO FIND OUT THAT SUPPOSEDLY THEY JUST INSTALLED THE LAST ONE AND DIDN'T HAVE THE PARTS AVAILABLE FOR MY VEHICLE. I SPOKE TO ANOTHER CSR IN THE SERVICE DEPT. HE DIDN'T KNOW HOW THIS HAPPENED BUT STATED THAT ENTERPRISE HAD BROUGHT SOME HHR 'S IN AND THEY HAD FIXED THEM. I AM UPSET THAT THEY WOULD INSTALL THE AIR BAG IN ENTERPRISE CARS AND NOT AT LEAST KEEP THE ONE FOR MY SCHEDULED APPOINTMENT. HOW DANGEROUS IS THIS SAFETY RECALL? *TR THE CONSUMER STATED THE VEHICLE BROKE DOWN WITHIN THE FIRST SIX MONTHS OF OWNERSHIP. THE CONSUMER STATED THE VEHICLE HAS LOST POWER STEERING ON TWO OCCASIONS. THE SPEEDOMETER WAS ERRATIC AND THE VEHICLE WOULD SUDDENLY LUNGE FORWARD WHILE DRIVING.. WHEN THE CONSUMER TOOK THE VEHICLE TO THE DEALER, THEY STATED IT WAS A WIRING PROBLEM. UPDATED IVOQ 08/12/10 UPDATED IVOQ 08/31/10*JB ST LOUIS MO

Failure Date: 04/18/2008

6 10225140 2006 CHEVROLET HHR Electrical 2006 CHEVY HHR BROKEN INSIDE DRIVERS DOOR HANDLE. CONSUMER STATES THAT SHE MUST ROLL DOWN THE WINDOW AND USE THE OUTSIDE HANDLE TO EXIT THE VEHICLE. *KB THE CONSUMER ALSO STATED THE POWER STEERING FAILED AND A FUSE BURNED OUT. *JB COLUMBUS OH Failure Date: 04/01/2008

6 10222255 2006 CHEVROLET HHR Electrical TL*THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STARTED THE ENGINE TO WARM UP THE VEHICLE. APPROXIMATELY FIVE MINUTES LATER, SHE ATTEMPTED TO PLACE THE VEHICLE IN REVERSE, BUT THE SHIFTER WOULD NOT MOVE FROM PARK. SHE WAITED APPROXIMATELY TEN MINUTES AND THE FAILURE CONTINUED. APPROXIMATELY 15 MINUTES LATER, THE GEAR WAS ABLE TO SHIFT OUT OF PARK. THE CONTACT DROVE TO WORK AND WAS UNABLE TO SHUT OFF THE VEHICLE. AFTER SEVERAL ATTEMPTS, SHE WAS ABLE TO REMOVE THE KEY FROM THE IGNITION; HOWEVER, THE RADIO WAS STILL ON AND THE CHIME NOISES REMAINED ENGAGED. THE GEARS WERE

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ALSO ABLE TO BE MOVED WITHOUT THE KEY IN THE IGNITION. THE VEHICLE HAS NOT BEEN REPAIRED AND REMAINS IN HER POSSESSION. THE VIN, ENGINE SIZE, NUMBER OF CYLINDERS, AND TRANSMISSION TYPE WERE UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 36,000.

CAPITAL HEIGHTS MD Failure Date: 03/25/2008

6 10221754 2006 CHEVROLET HHR Electrical TL*THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT COULD NOT REMOVE THE KEY FROM THE IGNITION. SHE STATED THAT THE VEHICLE DID NOT SEEM TO PROPERLY SHIFT INTO PARK. THE VEHICLE HAS NOT BEEN TO THE DEALER OR REPAIRED. THE VIN AND ENGINE SIZE WERE UNKNOWN. THE CURRENT MILEAGE WAS 32,000 AND FAILURE MILEAGE WAS 31,000.

COLUMBUS OH Failure Date: 03/10/2008

6 10218249 2006 CHEVROLET HHR Electrical THE CAR HAS STALLED AS A RESULT OF THE KEY MOVING FROM THE RUN TO THE ACCESSORY POSITION WHEN DRIVING OVER A LARGE BUMP. NO DAMAGE OCCURRED FROM THE BUMP, BUT THE IGNITION IS LOOSE ENOUGH THAT THE KEY MOVED AND THE CAR STALLED. *TR PLAINFIELD IL Failure Date: 02/03/2008

6 10579347 2006 CHEVROLET HHR Electrical WE HAVE HAD SEVERAL PROBLEMS WITH OUR HHR SINCE WE BOUGHT IT IN AUGUST OF 2007. THE FIRST PROBLEM OCCURRED JUST AFTER PURCHASING IT, WHEN WE WERE DRIVING IT OUT ON A HIGHWAY FOR A FIRST TIME OUTING WITH IT, WHEN I NOTICED THE FRONT WHEELS SEEMED TO BE FLOATING BACK AND FORTH. I SLOWED DOWN AND IMMEDIATELY TOOK IT HOME. WE CONTACTED OUR LOCAL DEALER, AND HAD THE CAR BROUGHT IN TO BE CHECKED OUT. WE WERE TOLD THE FRONT BUSHINGS WERE BAD & NEEDED REPLACING. THE DEALER REPLACED THE BUSHINGS. (UNDER WARRANTY) IN SEPTEMBER OF 2007, WE HAD TO REPLACE OUR CARS REMOTE CONTROL, EVEN THOUGH IT WAS ONLY 1 YEARS OLD. OUR DEALER REPLACED IT BUT WE HAD TO PAY \$81.82 OUT OF OUR POCKET. OCTOBER 2007, I BROUGHT OUR CAR INTO OUR DEALER BECAUSE IT HAD A ROUGH RIDE AND GROANING

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SOUNDS. THE DEALER LOOKED AT IT AND SAID THE SOUND WAS COMING FROM THE STEERING COLUMN. THEY REPLACED OUR STEERING COLUMN UNDER WARRANTY. DECEMBER OF 2007 MY WIFE, MOTHER & I WENT TO A CHRISTMAS LIGHT PARADE IN OUR TOWN; WHEN WE GOT HOME I TURNED OFF THE IGNITION & WHEN I ATTEMPTED TO REMOVE THE KEY, IT WOULD NOT COME OUT. THAT MONDAY I CALLED OUR LOCAL DEALER & THEY HAD US BRING IN THE CAR ON 12/3/07. THEY REPORTED THAT THERE WAS NO POWER TO THE INTER LOCK2 AND A FUSE HAD BROWN. THEY FOUND THAT A WIRE HARNESS WAS PINCHED UNDER THE COLUMN COVER & REPAIRED THE HARNESS (UNDER WARRANTY) JANUARY 29,2008 I BROUGHT OUR 2006 HHR INTO OUR DEALER AGAIN COMPLAINING ABOUT SQUEAKING AND POPPING NOISE WITH CLUNKING IN LEFT FRONT. THEY SAID THEY HEARD NOISE FROM STABILIZER LINKS PIVOT JOINT AT LINK TIRES MISS-MATCHED. THEY REPLACED BOTH STABILIZERS LINKS UNDER WARRANTY. CONTINUED ON NEXT REPORT *JS CASA GRANDE AZ Failure Date: 12/03/2007

6 10210344 2006 CHEVROLET HHR Electrical THREE TIMES PREVIOUSLY AND AGAIN IN THE PAST WEEK FOR THE 4TH TIME MY 2006 CHEVROLET HHR HAS BEEN TAKEN IN TO THE DEALERS SERVICE DEPARTMENT FOR THE SAME PROBLEM-- WHICH I BELIEVE IS A VERY DANGEROUS PROBLEM AND WHICH THE SERVICE DEPARTMENT CAN NOT IDENTIFY. MY 2006 HHR HAS THE PROPENSITY TO "TURN ITSELF OFF" WHILE BEING DRIVEN ON ROADS OR HIGHWAYS. THIS TENDS TO OCCUR WHEN CROSSING OVER SMALL POTHOLES, BUMPS OR JOINTS IN THE ROAD. THE FIRST 2 TIMES THAT THE AUTO WAS TAKEN IN TO SERVICE DEPARTMENT THEY SAID NO PROBLEM COULD BE IDENTIFIED. THE THIRD TIME, IN DECEMBER 2006, THEY STATED THAT THERE WAS A PROBLEM WITH A "GROUND" WIRE AND THEY SAID THAT THEY HAD FIXED THE PROBLEM. HOWEVER IN THE PAST MONTHS INTERMITTENTLY THE CAR HAS AGAIN HAD EPISODES OF "TURNING ITSELF OFF" AND THESE EPISODES HAVE BEEN INCREASING IN FREQUENCY AND HAVE BECOME EXTREMELY SCARY. ON 11/22/07 WHILE BEING DRIVEN ON DIVIDED SUPERHIGHWAYS AT SPEEDS 55-65 MPH, APPROXIMATELY 10 TIMES AFTER CROSSING OVER JOINTS IN THE ROADWAY OR SMALL POTHOLES OR

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BUMPS IN THE ROAD THE CAR TOTALLY TURNED ITSELF OFF. THE ELECTRICAL SYSTEM SEEMED TO FAIL WITH HEADLIGHTS AND DASHBOARD LIGHTS GOING OFF, RADIO GOING OFF, AND ENGINE TURNING OFF COMPLETELY). LUCKILY NO ONE CRASHED INTO THE CAR WHILE IT HAD TURNED ITSELF OFF ON THE BUSY SUPERHIGHWAY-- EVEN THOUGH THE CAR WAS STILL GLIDING FORWARD ON THE HIGHWAY WITHOUT POWER. THE CAR WAS TAKEN 11/23/07 AGAIN (FOR THE 4 THE TIME IN THE PAST 2 YEARS) TO FITZGERALD AUTO MALL IN FREDERICK, MARYLAND TO TRY TO HAVE THEM FIX THE PROBLEM. TODAY THE SERVICE MANAGER REPORTED NO PROBLEM WITH THE CAR COULD BE IDENTIFIED. I BELIEVE THAT THIS VEHICLE UNSAFE TO DRIVE SINCE IT UNPREDICTABLY TURNS ITSELF OFF. I BELIEVE THERE IS SOME AS YET UNIDENTIFIED ELECTRICAL SYSTEM PROBLEM THAT IS VERY DANGEROUS IN THIS VEHICLE, AND IT IS JUST A MIRACLE THAT NO ONE HAS BEEN KILLED YET. *TR FREDERICK MD Failure Date: 11/22/2007

6 10216943 2006 CHEVROLET HHR Electrical I AM LEASING A 2006 CHEVY HHR. MY HUSBAND WAS DRIVING ON THE EXPRESSWAY WHEN WE HIT A POT HOLE AND MY CAR DIED AT 70MPH! MY HUSBAND STEVE PUT THE CAR INTO NEUTRAL AND IT STARTED WITHOUT HESITATION AND WE CARRIED ON. VERY SCARY AS YOU LOSE YOUR POWER IN STEERING, ETC... I CALLED THE DEALERSHIP THAT DAY AND TOOK IT FOR A LOOK OVER. THEY COULD NOT DUPLICATE THE PROBLEM AND SAID THE CAR SEEMED FINE SO THERE WAS NO MORE THEY COULD DO? ON A RECENT TRIP TO KY WE AGAIN HIT A POT HOLE ON THE EXPRESSWAY AND AGAIN MY CAR DIED. WE WERE ABLE TO RESTART IT AND CARRIED ON. I BELONG TO A WEBSITE THAT IS FOR HHR OWNERS AND I SOON DISCOVERED I WAS NOT THE ONLY ONE HAVING THIS PROBLEM. SOME PEOPLE HAVE THIS PROBLEM WITHOUT HITTING A POT HOLE OR BUMP OF ANY KIND!! A MAN WHO HAD THIS HAPPEN SAID WHEN HE HIT THE POT HOLE AND HIS CAR DIED HE NOTICED WHEN HE WENT TO RESTART THE CAR THAT HIS KEY HAS SLIPPED TO THE "ACC" POSITION. HE SUGGESTED WE TEST OUR KEYS BY PUTTING THEM IN THE IGNITION AND PLAYING AROUND WITH THEM. I WAS INTE RESTED IN TRYING THIS AS THIS IS A VERY DANGEROUS ISSUE! I STARTED MY CAR AND TO MY HORROR DISCOVERED

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THAT WITH NO PRESSURE I CAN TURN MY CAR OFF. I ONLY HAVE 4 KEYS AND MY REMOTE ON MY KEY RING SO IT IS NOT DUE TO WEIGHT OF MY KEYS. I CAN GRAB MY HANGING REMOTE, AND OTHER KEYS (I ONLY HELD ONE KEY) AND WITH NO PRESSURE I CAN TURN MY CAR OFF. I AM CALLING MY DEALERSHIP FIRST THING TOMORROW MORNING B/C I WANT A KEY CYLINDER IN PLACE THAT DOES NOT ALLOW FOR MY KEY TO TURN WITH BUMPS IN THE ROAD. THIS IS AN EXTREMELY DANGEROUS PROBLEM AND SINCE I AM NOT THE ONLY ONE DEALING WITH THIS ISSUE I AM WONDERING WHY NO LETTERS ARE BEING SENT. THIS IS MOST CERTAINLY A FAILURE ON DESIGN AND OR FAULTY PARTS WHICH IS A LIABILITY IF AND WHEN IT CAUSES DEATH AND OR SERIOUS INJURY. I LOOK FORWARD TO HEARING FROM YOU SO THAT THIS MATTER FOR ALL OWNERS WITH THIS ISSUE CAN BE RESOLVED. SINCERELY,
STEPHANIE ROGERS *TR SOUTH LYON MI Failure Date: 10/04/2007

6 10203373 2006 CHEVROLET HHR Electrical THE OUTSIDE TEMPERATURE GAUGE CONSISTENTLY "STICKY" OR READS INACCURATE OUTSIDE TEMPERATURE. ONLY AFTER DRIVING AN AVERAGE OF 45MPH FOR AT LEAST 3 OR 4 MINUTES WILL THE GAUGE UPDATE. TYPICAL CITY DRIVING NEVER ALLOWS FOR THE 45MPH AVERAGE AND THUS GAUGE CONTINUALLY STICKS AT THE MORNING COLDER TEMPERATURE. ONLY AFTER 2 HOURS WILL THE GAUGE UPDATE PROPERLY SO IF RUNNING ERRANDS LESS THAN 2 HOURS AND NOT DRIVING FREEWAY THE GAUGE NEVER UPDATES AND STICKS AT THE LOW MORNING TEMPERATURE. *TR ALISO VIEJO
CA Failure Date: 08/15/2007

6 10200259 2006 CHEVROLET HHR Electrical TL*THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE FRONT DRIVER SIDE AIR BAG DEPLOYED WITHOUT WARNING WHILE HIS SPOUSE WAS DRIVING. SHE SUSTAINED MINOR INJURIES. THE DEALER STATED THAT THE WIRING SHORT CIRCUITED IN THE STEERING HARNESS AND CAUSED THE FAILURE. THE VIN, ENGINE SIZE, AND SPEED WERE UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 27,000. BLUE SPRINGS
MS Failure Date: 08/02/2007

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6 10574883 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT THE IGNITION MODULE FAILED, CAUSING THE VEHICLE TO STALL SPORADICALLY AND WITHOUT WARNING. ADDITIONALLY, THE KEY COULD NOT TURN OVER IN THE IGNITION TO START THE VEHICLE. THE VEHICLE WAS INCLUDED IN A MANUFACTURER'S RECALL FOR THE IGNITION HOWEVER, THE PARTS WERE NOT AVAILABLE TO SERVICE THE VEHICLE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE THE VEHICLE WAS NOT INSPECTED OR DIAGNOSED. THE VIN WAS NOT AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 10000. MIDDLESBURG KY Failure Date: 08/01/2007

6 10214932 2006 CHEVROLET HHR Electrical TL*THE CONTACT OWNS A 2006 CHEVROLET HHR. WHILE DRIVING THROUGH A CAR WASH, THE ENGINE AND TRACTION CONTROL LIGHT ILLUMINATED AND ALLOWED THE CONTACT TO REMOVE THE KEY FROM THE IGNITION. AS A RESULT, THE VEHICLE LOST TOTAL POWER. HE NOTIFIED GENERAL MOTORS AND AAA TO JUMP START THE VEHICLE. THE OWNER'S MANUAL STATED THAT THIS MAY OCCUR IF ONE WERE TO DRIVE THROUGH A PUDDLE OF WATER. IT ALSO STATED THAT THE ENGINE MAY STALL AND CAUSE THE ELECTRICAL SYSTEM TO COLLECT WATER AND MOISTURE. GENERAL MOTORS STATED THAT THE FAILURE WAS A MANUFACTURER DEFECT, BUT THEY DID NOT KNOW HOW TO CORRECT THE FAILURE. THE DEALER AND MANUFACTURER ADVISED HIM TO DRIVE AROUND IN ORDER TO DRY OFF THE ELECTRICAL SYSTEM. THE VEHICLE HAS NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS 15,000 AND CURRENT MILEAGE WAS 20,000. UPDATED 02-06-08. *KB
WATERFORD MI Failure Date: 07/19/2007

6 10247299 2006 CHEVROLET HHR Electrical I BOUGHT THE 2006 HHR IN MARCH 2007, IN JULY I HAD THE STABILIZER LINKS REPLACED, THEN IN DECEMBER I HAD TO HAVE THE STEERING COLUMN REPLACED, IN OCTOBER 2008 I NEEDED TO HAVE THE STRUTS REPLACED & NOW A WEEK LATER I HAVE TO HAVE THE STRUT MOUNTS REPLACED. NOT ONLY THAT, I HAD A LEAK FROM THE HEATER CASE THAT LEAKED INTO MY PASSENGER SIDE, I

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HAD THE RADIO REPLACED & ALSO MY FRONT & BACK BUMPER IS LOOSE WHICH THE DEALER TOLD ME ON THE PHONE THAT IS PROBABLY CLIPS THAT HAVE BROKEN OFF. I WAS TOLD BECAUSE I LIVE IN MICHIGAN, THAT THE STRUTS WENT BAD SOONER THAN ANTICIPATED. ALSO, ALTHOUGH I HAD A CAR FAX REPORT ON THIS CAR, THIS CAR HAS BEEN IN AN ACCIDENT THAT NO ONE KNEW ABOUT. I AM NOT VERY PLEASED WITH THIS CAR & ITS A SHAME TO MAKE A CAR PAYMENT ON A CAR THAT I DON'T EVEN LIKE ANYMORE DUE TO THE PROBLEMS. I WAS TOLD THEY WOULD GIVE ME \$9000.0 AS TRADE IN, BUT I HAD 13000 ON IT, SO HOW DO YOU GET OUT OF A CAR THAT YOU THINK SHOULD BE RECALLED? I HAVE BEEN CHECKING INTO THE LEMON LAW & I UNDERSTAND AS LONG AS YOU PURCHASE THE USED CAR WITH THE FACTORY WARRANTY STILL ACTIVE, IT'S COVERED UNDER THE LEMON LAW. BUT SINCE THE DEALER WONT DO ANYTHING ABOUT IT, I DOUBT GM WILL. I WAS TOLD TO WAIT TILL AFTER THE ELECTION, FOR THE ECONOMY TO GET BETTER, THAT DOESN'T MEAN THEY WILL REASONABLY GET ME OUT FROM UNDER THIS JUNK OF A CAR! *TR YPSILANTI MI Failure Date: 07/01/2007

6 10231178 2006 CHEVROLET HHR Electrical TL*THE CONTACT OWNS A 2006 CHEVROLET HHR. AT LESS THAN 25,000 MILES, THE BRAKES WOULD OCCASIONALLY ROLL WHEN THE BRAKE PEDAL WAS DEPRESSED. THE DEALER STATED THAT THE ROTORS DID NOT NEED TO BE REPLACED AT THAT TIME, BUT ADVISED THE CONTACT TO KEEP AN EYE OUT. CURRENTLY, THE FAILURE HAS WORSENERED AND THE CONTACT HAS SCHEDULED AN APPOINTMENT TO SEE THE DEALER. THE INSTRUMENT PANEL LIGHTS, WHICH INDICATE HOW MANY MILES THE VEHICLE HAS OR HOW MUCH OIL IS REMAINING, ILLUMINATE ON AND OFF INTERMITTENTLY. OCCASIONALLY, WHEN THE KEY IS TURNED IN THE IGNITION, THE ENGINE TURNS OVER BUT THE VEHICLE DOES NOT START. THE CURRENT MILEAGE WAS 30,000 AND FAILURE MILEAGE WAS 22,000. INDEPENDENCE KY Failure Date: 06/15/2007

6 10266440 2006 CHEVROLET HHR Electrical PURCHASED 2006 HHR NEW IN 07/06. IN 06/07 STARTED THE CAR AND THE ELECTRONIC

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ODOMETER, THE SPEEDOMETER, THE TACHOMETER, TEMPERATURE GAUGE, OIL PRESSURE ALL WERE NOT REGISTERING. NOTHING. PULLED OVER TURNED OFF THE CAR. STARTED AND NOTHING. TURNED OFF THE CAR AN ADDITIONAL TIME AND ALL LIGHTS AND GAUGES STARTED WORKING. TOOK IT TO A LOCAL DEALERSHIP/SERVICE. COULD NOT REPLICATE THE ISSUE. I HAVE HAD IN THE SHOP ON 7 DIFFERENT OCCASIONS FOR THE SAME REASON. IT ADDITIONALLY WILL CAUSE THE DIGITAL CLOCK ON THE RADIO TO GO OUT/ FLASH, THE AIR BAG SENSOR TO FLASH. THEY HAVE REPLACED TWO ELECTRONIC PARTS, ONE OF THEM BEING THE ELECTRONIC CONTROL MODULE. AROUND THANKSGIVING OF 2008 I HAD STARTED MY CAR AND ALL THE LIGHTS AND GAUGES AGAIN WOULD NOT WORK. I TOOK IT TO THE DEALERSHIP AND THE GENERAL MANAGER WAS ABLE TO VERIFY THAT THIS WAS OCCURRING. THEY HAD THE CAR FOR 10 DAYS AND REPLACED THE ELECTRONIC PART. THE CAR STILL DOES THE SAME THING. NO RHYME NO REASON. AT NIGHT YOU CAN OPEN A DOOR, CLOSE IT AND SEE LIGHTS IN THE RADIO RANDOMLY FLASHING. I AM CONCERNED AND AWAITING THE DAY THAT THE CAR JUST DIES WHILE DRIVING IT. THEY HAVE NEVER BEEN ABLE TO LOCATE THE ISSUE AND TOLD ME THAT I AM THE ONLY ONE WITH ANY PROBLEMS OF THIS TYPE. *TR ABERDEEN WA Failure Date: 06/05/2007

6 10569143 2006 CHEVROLET HHR Electrical TL* THE CONTACT OWNS A 2006 CHEVROLET HHR. THE CONTACT STATED THAT WHILE DRIVING 30 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE THE TECHNICIAN WAS UNABLE TO DIAGNOSE THE FAILURE. THE FAILURE RECURRED AND THE VEHICLE WAS TAKEN BACK TO THE DEALER WHERE THE CONTACT WAS ADVISED THAT THE IGNITION SWITCH AND GEAR BOX NEEDED TO BE REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 4,000 AND THE CURRENT MILEAGE WAS 40,000. YORK PA Failure Date: 03/07/2007

6 10229961 2006 CHEVROLET HHR Electrical TL*THE CONTACT OWNS A 2006 CHEVROLET HHR. WHILE DRIVING 20 MPH OVER A HOLE OR DIP

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IN THE ROAD, THE ENTIRE VEHICLE STALLED AND SHUT OFF. THE WEATHER WAS NOT A FACTOR. THE STALLING OCCURRED AT LEAST THREE TIMES WITHIN ONE WEEK. THE VEHICLE CANNOT BE RESTARTED ONCE IT SHUT OFF. THERE WERE NO WARNING INDICATORS PRIOR TO THE FAILURE. THE DEALER DOES NOT KNOW THE CAUSE OF THE FAILURE OR THE REMEDY. THE FAILURE MILEAGE WAS 53,000. THE CONSUMER STATED THE VEHICLE WAS HAVING SEVERAL ISSUES WITH THE CAM SENSOR, WHEELS, A BROKEN HUB BEARING, BENT ROTORS AND AN ISSUE WITH REMOVING THE KEY FROM THE IGNITION, DUE TO THE SHIFT CABLE NOT STAYING SECURED. THE CHECK ENGINE LIGHT ILLUMINATED, THE INSIDE DRIVER DOOR HANDLE WOULD NOT OPEN THE DOOR, THE PASSENGER SIDE BACK WOULD NOT STAY SECURED. UPDATED 06/25/08 WHITTIER CA Failure Date: 03/01/2007

6 10261921 2006 CHEVROLET HHR Electrical INITIALLY, I HAD INTERMITTENT PROBLEMS WITH MY 2006 CHEVY HHR. THE KEY SWITCH WOULDN'T TURN ALL THE WAY OFF TO RELEASE THE KEY. I TOOK IT TO THE DEALERSHIP WHILE IT WAS UNDER WARRANTY, AND THEY INFORMED ME THAT THEY "COULDN'T MAKE IT DO IT" (FOR WHICH THEY HAVE A RECORD). AFTER ABOUT A YEAR-AND-A HALF OF THIS INTERMITTENT PROBLEM, MY KEY WOULD NOT COME OUT OF THE IGNITION AT ALL. I WAS OUT OF TOWN, STAYING AT A HOTEL AND HAD TO LEAVE THE KEY IN THE IGNITION OVERNIGHT. I READ MY OWNERS MANUAL AND FOUND THE HIDDEN RELEASE BUTTON IN THE STEERING COLUMN. I TOOK IT BACK TO THE DEALERSHIP, AND BECAUSE I AM OUT OF WARRANTY, I HAVE TO PAY FOR THIS REPAIR THAT IS DUE TO POOR CRAFTSMANSHIP. AFTER RESEARCHING THIS TO SEE IF WAS RECALLED, I HAVE UNCOVERED NUMEROUS CHEVROLET HHR OWNERS THAT HAVE EXPERIENCED THE SAME PROBLEM, AND IT IS A FAULTY SHIFT LINKAGE. THIS ITEM NEEDS TO BE ON THE RECALL LIST. *TR BRENHAM TX Failure Date: 01/01/2007

6 10584765 2006 CHEVROLET HHR Electrical GOOD DAY. I'LL KEEP THIS BRIEF. TO BE CLEAR, I WENT TO THE DEALER (AUTONATION USA) WITH THE RECALL ISSUE SHORTLY AFTER IT OCCURRED THE FIRST TIME, AND

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A COUPLE OF OTHER TIMES AFTER THAT. I WAS TOLD THAT I WAS TOO SHORT, FAT, AND MY KNEE WAS KNOCKING THE KEY OUT OF THE IGNITION. MY KEY NEVER FELL OUT OF THE IGNITION, BUT THE CAR DID SHUT OFF, LOSING CONTROL OF ALL ELECTRICAL SYSTEMS WHILE AT 70+ MPH. SECONDLY, I HAVE GONE IN TO THE DEALER FOR MY TRANSMISSION AS WELL. THE CAR BEGAN TO SLIGHTLY JERK AT AROUND 60K MILES. I WAS TOLD THEY DIDN'T NOTICE ANYTHING, HOWEVER, THEY NEVER CHECKED THE TRANSMISSION, AND I WAS TOLD THEY COULD DO NOTHING. WHEN THE MATTER GOT REALLY BAD, THE MILEAGE WAS OVER 100K, AND OUT OF WARRANTY. I HAVE BROUGHT IT TO THEIR ATTENTION THAT I ATTEMPTED TO CLEAR THIS UP PRIOR, AND WAS TOLD THEY WOULD HAVE TO TREAT IT AS A NEW ISSUE. I'LL MAKE IT EASY. WHEN I HAVE HAD THE IGNITION ISSUES NEARLY KILL MY FAMILY AND MYSELF ON MORE THAN 30 OCCURRENCES, THE DEALER FIXING A SMALL, INEXPENSIVE ITEM , BECAUSE THEY HAVE BEEN EXPOSED, DOES LITTLE TO QUELL THE ANGER I HAVE REGARDING THE VARIOUS OTHER ISSUES I HAVE REGARDING WARRANTY MAINTENANCE THEY COULD HAVE COMPLETED WHILE UNDER WARRANTY, AND INSTEAD CHOSE TO BELITTLE ME AND NOW WISH TO CHARGE ME OBSCENE AMOUNTS OF MONEY TO REPAIR. GM SHOULD OFFER TO COMPLETE THE MAINTENANCE AT NO COST CONSIDERING I HAVE GONE TO THEM PRIOR TO THE CLOSE OF THE WARRANTY AND WAS RIDICULED AND FURTHER, MADE TO HAVE MY FAMILY'S LIFE IN DANGER 30-40 TIMES SO THEY COULD SAVE SOME MONEY. FURTHER, I UNDERSTAND IT IS NOT LEGALLY REQUIRED FOR THEM TO DO ANYTHING, HOWEVER, DOING THE RIGHT THING GOES A LONG WAY. I HAVE SPOKEN TO GM ABOUT THE ISSUES A COUPLE OF TIMES NOW ONLY JUST SIMPLY BE TOLD THEY WERE SORRY AND I SHOULD HAVE THE SITUATION DIAGNOSED (NEEDLESSLY). THIS IS THE FIRST I'VE HEARD OF THIS WEBSITE SO I'M TRYING NOW. THANKS. *TR COMMERCE CITY CO Failure Date: 01/01/2007

6 10183106 2006 CHEVROLET HHR Electrical 2006 HHR LT. HISTORY OF ABS/BRAKE/FRONT END COMPONENT FAILURES AND ELECTRONIC MALFUNCTIONS SINCE PURCHASE IN WINTER OF 2005. WHEN APPLYING BRAKES STEERING WHEEL SHOOK HARD FROM L TO R AND BRAKES

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GRABBED/RELEASED. DEALER FOUND ROTORS WARPED AT LESS THAN 10K MILES. WARRANTY REPAIR/RESURFACE. PROBLEMS CONTINUED: ABS ENGAGED ON DRY PAVEMENT UNDER 10 MPH BUT WOULD NOT ENGAGE AT ROAD SPEEDS WITH BRAKES HEAVILY APPLIED. AT SAME TIME, PEDAL WENT TO FLOOR. ASE CERTIFIED GM MECHANICS TOLD ME THIS WAS IMPOSSIBLE - UNTIL SERVICE MANAGER TEST DROVE AND CONCLUDED PEDAL GOES TO FLOOR; CAR IS UNSAFE TO DRIVE. CLAIM OPENED/RESOLVED WITH GM. DEALER FOUND DEFECTIVE WHEEL HUB ASSEMBLY (LEFT) THAT CAUSED ABS FAILURE BELOW 8K MILES. (NO ACCIDENT) NEXT FAILURE OCCURRED IN THE RIGHT WHEEL HUB ASSEMBLY AND AN ACCIDENT RESULTED. GM AND THE DEALER CLAIM NO DEFECT BUT ONLY ERROR CODE IS RIGHT FRONT ABS FAILURE WITH PRIOR 7 PAGES HISTORY OF ABS/BRAKE/ELECTRONIC PROBLEMS (SUBMITTED TO INS COMPANY AND GM AND IN POSSESSION OF THE DEALER). THIS FAILURE RESULTED IN AN ACCIDENT WITH SUBSTANTIAL DAMAGE TO THE WHEELS/RIMS/UNDERCARRIAGE OF THE VEHICLE. GM AND THE DEALER CONCLUDED - WITHOUT BENCH TESTING THE RIGHT WHEEL HUB ASSEMBLY - THAT THERE WAS NO DEFECT; HOWEVER, THE ONLY ERROR CODE RECORDED IS AN ABS FAILURE (CLAIM OPENED WITH GM). GM AND DEALER HAVE CALLED TO SEE HOW THE VEHICLE IS DOING - I DECLINED TO COMMIT SAYING THAT I WOULD BE MAKING A DETERMINATION AS TO THE VEHICLE'S PERFORMANCE SHORTLY. GOOD THING - THE STEERING WHEEL SHAKES FROM LEFT TO RIGHT ON APPLICATION OF THE BRAKES AND THE BRAKES PULSE AS IF THE WHEELS ARE NO LONGER ROUND (GRAB AND RELEASE). THESE ARE THE SAME SYMPTOMS THAT OCCURRED WHEN THE ROTORS WERE OUT OF SPEC. IT IS MY SUSPICION THAT THE ROTORS HAVE AGAIN GONE OUT OF SPEC AND THAT THE ABS/BRAKING COMPONENT FAILURES ARE CONTINUING WITH THIS VEHICLE. I AM ABOUT TO TAKE THE CAR TO AN INDEPENDENT MECHANIC FOR EVALUATION. *JBWEST WAREHAM

MA Failure Date: 12/26/2006

6 10176788 2006 CHEVROLET HHR Electrical KEY LOCKS IN THE IGNITION AND WILL NOT RELEASE, IT TOOK REPEATED ATTEMPTS AT FIRST OF CYCLING THE KEY OFF AND ON TO GET IT TO RELEASE AFTER A WEEK OR

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TWO THE PROBLEM BECAME WORSE TO THE POINT OF THE THE SHIFTER HAD TO BE CYCLED FROM PARK TO LOW AND BACK SEVERAL TIMES BEFORE THE KEY WOULD LOCK AND RELEASE FROM THE STEERING COLLUM, AFTER A FEW DAYS THIS DIDN'T WORK, THE PROBLEM THEN WAS MENTIONED TO THE DEALER AND THEY SAID IT WAS "COMMON" WITH THIS MODEY OF HHR. HAD I NOT BEEN A MECHANIC THE VEHICLE WOULD BE STUCK WERE EVER THE PROBLEM OCCURED, I TEMPERALLY FIXED THE PROBLEM BY GOING UNDER THE STEERING COLLUM AND PULLING A COVER OFF ABOUT A INCH DOWN FROM THE STEERING WHEEL AND PUSHING THE ROD TO THE LEFT ABOUT A QUARTER OF AN INCH TO GET THE KEY TO LOCK AND RELEASE THE KEY WHERE THE VEHICLE CAN BE DRIVEN AND LOCKED TO PREVENT THEFT.

*NM MIDLOTHIAN TX Failure Date: 12/15/2006

6 10198185 2006 CHEVROLET HHR Electrical TL*THE CONTACT OWNS A 2006 CHEVROLET HHR. THE VEHICLE SHUT OFF AFTER IT WAS DRIVEN TWO MILES. THE VEHICLE WOULD NOT RESTART. WHEN THE KEY WAS TURNED IN THE IGNITION, THE VEHICLE ATTEMPTED TO RESTART. THERE WERE NO WARNING INDICATOR LIGHTS. THE VEHICLE WAS TOWED TO THE DEALER AND THEY REPLACED THE STARTER. HOWEVER, THE FAILURE CONTINUES. THE DEALER WAS UNABLE TO DETERMINE HOW TO REPAIR THE FAILURE. THE FAILURE SPEED WAS UNKNOWN. THE CURRENT MILEAGE WAS 18,860 AND FAILURE MILEAGE WAS 9,000. HOLLIS NY Failure Date: 11/25/2006

6 10168354 2006 CHEVROLET HHR Electrical ONE DAY THE RADIO WOULD NOT CHANGE STATIONS, I USED THE CONTROL ON THE STEERING WHEEL AND RADIO TURNED UP ALL THE WAY AND WOULD NOT TURN DOWN UNTIL I PULLED OVER AND SHUT THE CAR OFF. TOOK THE CAR TO DEALER THEY TESTED AND ORDERED A NEW RADIO. NOT INSTALLED YET. A FEW DAYS LATER THE INTERIOR LIGHTS GOT REAL DIM AND WOULD NOT GET BRIGHTER UNLESS I TURNED THE AUTO LIGHTS OFF. THIS HAPPENED SEVERAL TIMES. ABOUT A WEEK LATER, WENT OUT TO START THE CAR IT WOULD NOT START AND THE KEY GOT STUCK IN THE IGNITION, CALLED

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ROADSIDE ASSISTANCE THEY JUMPED IT AND TOOK IT TO DEALER WHO SAID IT WAS A LOOSE GROUND. THE RADIO QUIT WORKING ALL TOGETHER. TWO DAYS LATER IT WOULD NOT START AGAIN SO I JUMPED IT AND IT STARTED. THE RADIO STARTED WORKING AS I WAS DRIVING DOWN THE ROAD. FOUR DAYS LATER CAR WOULD NOT START AND WE CALLED ROADSIDE ASSISTANCE AGAIN. THEY CAME AND JUMPED IT AND TOWED IT TO DEALER AGAIN WHERE IT IS NOW. *JB CLINTON IA Failure Date: 09/01/2006

6 10163209 2006 CHEVROLET HHR Electrical AFTER 7500 MILES, HHR IS DEMONSTRATING STARTER/IGNITION PROBLEMS. AS OPPOSED TO NEW VEHICLE, IT NOW TAKES BETWEEN 3-7 SECONDS OR MORE, TO GET VEHICLE TO START. INITIALLY, VEHICLE STARTED IMMEDIATELY WITH KEY AND REMOTE STARTER. THIS PROBLEM IS INTERMITTENT BUT CHRONIC. A VEHICLE SHOULD NOT TAKE THIS MUCH CRANKING TO START. *NM PLAINVIEW NY Failure Date: 07/23/2006

6 10196351 2006 CHEVROLET HHR Electrical THE OUTSIDE TEMP INDICATOR STOPPED WORKING. THE DEALER REPLACED A "BODY CONTROL MODULE" THIS CAUSED THE CRUISE CONTROL TO STOP WORKING. 1 "ELECTRONIC CONTROL MODULE" WAS INSTALLED. PROBLEM STILL EXISTED. A SECOND ECM WAS INSTALLED AND THE CRUISE ONCE AGAIN WORKS, HOWEVER NOW MY DRIVING LIGHTS NO LONGER WORK. IT WILL BE RETURNED TO THE DEALER FOR A TIME TO TRY TO GET ALL THE ELECTRONICS TO WORK AS THEY SHOULD. *TR LAKE HAVASU CITY AZ Failure Date: 07/12/2006

6 10167045 2006 CHEVROLET HHR Electrical 2006 CHEVY HHR SHUTS OFF WHILE DRIVING. *JB LAKE MARY FL Failure Date: 05/05/2006

6 10156639 2006 CHEVROLET HHR Electrical DT*: THE CONTACT STATED WHILE DRIVING AT VARIOUS SPEEDS THE ENGINE LOST ALL POWER WITHOUT WARNING FOUR TIMES. THE VEHICLE WAS SAFELY PULLED OFF THE ROAD EACH TIME. ON THREE OCCASIONS THE VEHICLE RESTARTED

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IMMEDIATELY WHEN IT WAS PUT INTO NEUTRAL; ON THE FORTH OCCASION THE VEHICLE SAT FOR 45 MINUTES AND THEN RESTARTED WHILE IN PARK. IT WAS TAKEN TO THE DEALER AFTER EACH FAILURE. THE DEALER INSTALLED AN EVENT DATA RECORDER IN THE VEHICLE TO BE MANUALLY STARTED IN THE EVENT OF A FAILURE. THE EDR DID RECORD THE FOURTH FAILURE HOWEVER WAS UNABLE TO DUPLICATE AND REPAIR THE PROBLEM.

BOYERTOWN PA Failure Date: 05/02/2006

6 10210074 2006 CHEVROLET HHR Electrical I HAVE HAD SEVERAL ISSUES WITH MY HHR SINCE PURCHASED IN SEPTEMBER 2005. FIRST INCIDENT WAS THE LOCK ON THE HATCH BROKE AFTER ONLY OWNING THE CAR FOR A FEW MONTHS. NEXT WAS WITH THE BRAKES. AT FIRST I NOTICED A NOISE WHEN I APPLIED MY BRAKES IT SOUNDED LIKE SOMETHING WAS LOOSE. THIS NOSE WOULD COME AND GO. AFTER A FEW MONTHS I STARTED TO NOTICE A SLIGHT VIBRATION IN MY STEERING WHEEL WHEN BRAKING A FEW DAYS LATER THAT VIBRATION TURNED TO VIOLENT SHAKING AND RESISTANCE WHEN BRAKING. I TOOK IT TO THE DEALER WHO INFORMED ME THE ROTORS WERE WARPED AND NEEDED TO BE REPAIRED. THIS WAS ROUGHLY AROUND 13000 MI. THE DEALER DID REPAIR THE ROTORS UNDER WARRANTY AND DIDN'T GIVE ME THE "IT'S NORMAL WEAR & TEAR" MUMBO. NEXT IS THE CHECK ENGINE LIGHT KEEPS COMING ON. IT WILL STAY ON FOR A FEW DAYS AND THEN GO OFF. THIS HAS HAPPENED 3 TIMES ALREADY AND THE DEALER HAS REPLACED THE SENSOR EACH TIME. NOW WE ARE UP TO THE 4TH TIME AS IT CAME BACK ON AGAIN YESTERDAY. I HAVE ALSO HAD ISSUES WITH THE RADIO. THE RADIO HAS HAD POWER TO IT AND NO VOLUME. THIS HAPPENED 3-4 TIMES B/4 I TOOK IT TO THE DEALER WHO HAD TO RESET & REPROGRAM SOMETHING ON THE RADIO. *TR KEARNY

NJ Failure Date: 04/16/2006

6 10158610 2006 CHEVROLET HHR Electrical (1) NONE, IT JUST STOPPED WORKING. (2) OUTSIDE AIR TEMPERATURE INDICATOR DOES NOT WORK, TEMPERATURE STAYS THE SAME FOR SEVERAL DAYS. IT MIGHT CHANGE TO THE CORRECT TEMPERATURE OR JUST CHANGE A FEW DEGREES

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WHEN IT FEELS LIKE IT. (3) DEALER REPLACED OUTSIDE AIR TEMPERATURE
SENSOR. IT WORKED OK FOR 4 DAYS. STOPPED WORKING AGAIN. *NM
NEWARK DE Failure Date: 03/23/2006

6 10151405 2006 CHEVROLET HHR Electrical DT*: THE
CONTACT STATED THE DOOR ALARM WILL NOT SOUND UNTIL THE BACK DOOR
IS AJAR SIX INCHES. THE DEALER DETERMINED THIS WAS HOW THE VEHICLE
WAS DESIGNED. NO REPAIRS WERE MADE. POCONO SUMMIT
PA Failure Date: 02/27/2006

6 10183728 2006 CHEVROLET HHR Electrical 2006 CHEV. HHR
WITH A PROBLEM WITH IGNITION KEY THAT GETS STUCK IN THE IGNITION**CC
*JB 999-999-9999 DC

6 10275588 2006 CHEVROLET HHR Electrical CONSUMER
WANTS TO KNOW IF THERE IS A RECALL ON THE FRONT BUMPER OF HER 2006
CHEVROLET HHR. *NJ THE CONSUMER STATED THERE WAS A PROBLEM WITH
THE GEAR SHIFT AND THE DOOR LATCHES BEGAN TO MOVE UP AND DOWN.
ALSO, THE VEHICLE STARTED ACTING ERRATIC WHILE DRIVING. UPDATED
09/13/10 UNKNOWN DC