

NHTSA Consumer Complaints as of April 16, 2016

15 10809753 2007 HONDA ODYSSEY Fuel System MAIN FUEL LINE, LEAK IN ENGINE COMPARTMENT. STEEL FUEL LINE RUBBER COATED , STEEL HAD RESTED ALLOWING RAW GAS LEAK. MAJOR FIRE HASERT. STRONG GAS FUMES STARTED COMING INTO CABIN WHEN THE BLOWER WAS PUT ON, WHILE DRIVING ON STREET. BRADENTON FL Failure Date: 12/08/2015

15 10734034 2007 HONDA ODYSSEY Fuel System WAS DRIVING ON A MAJOR HIGHWAY WITH MY FAMILY AT 65-70 MPH WHEN ALL OF A SUDDEN I LOST ALL POWER TO MY VAN. IT WAS A VERY DANGEROUS SITUATION, I WAS LUCKY ENOUGH TO COAST TO THE RIGHT SHOULDER, I HAD THE VEHICLE TOWED TO THE NEAREST DEALERSHIP WHERE THEY ARE NOW SAYING IT IS THE FUEL PUMP. THERE IS A RECALL FOR THE FUEL PUMP (# 14E049000)& (GL14-004). BUT MY VIN# DOES NOT SHOW A RECALL. WHAT CAN I DO?
NAPLES FL Failure Date: 07/11/2015

15 10681811 2007 HONDA ODYSSEY Fuel System I TOOK THE VEHICLE IN FOR THE FUEL PUMP RECALL IN JULY 2014. I DON'T DRIVE THE VEHICLE DAILY ARE MUCH. A MONTH OR TWO LATER I FILLED THE TANK UP AND NOTICED THE FUEL GAUGE DIDN'T GO TO "F", SO I FIGURED MAYBE IT'S NOT FULL, THAT HAPPEN TWO MORE TIMES AND STILL HAPPENING CURRENTLY AND I WAS NOT HAVING THIS PROBLEM PRIOR TO THE RECALL. THE DEALERSHIP WANTS ME TO PAY \$120.00 JUST FOR THEM TO DIAGNOSIS THE PROBLEM. I DON'T FEEL I SHOULD HAVE TO PAY FOR THEM TO DIAGNOSIS A PROBLEM I WASN'T HAVING PRIOR TO THE RECALL. I REALIZE IT'S MONTHS LATER BUT I DON'T DRIVE THE VEHICLE DAILY OR WEEKLY TO HAVE TO FILL THE TANK UP AS OFTEN. *JS LA MARQUE TX
Failure Date: 08/20/2014

15 10595663 2007 HONDA ODYSSEY Fuel System WHILE LEAVING CAMPUS PARKING LOT, CAR STOPPED, CAN'T RESTART IT. DEALER SAY IT'S FUEL PUMP FALSE READING THAT LEAVES TANK EMPTY AND CHARGE ME ALMOST \$1000 FOR REPLACING A NEW FUEL PUMP. GOT RECALL LETTER FROM HONDA EARLIER RE FUEL PUMP LEAKS FIRE RISK, AND FIX IS PENDING

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FURTHER NOTICE. DEALER SAYS MY CASE NOT APPLY TO THIS RECALL. WHAT I AM COMPLAIN HERE ~ 1. I AM BEEN RIPE OFF BY DEALER'S "TWIST DEFINITION" NOT APPLYING TO THE SAME RECALL DEFECT FUEL PUMP AND HAVE TO PAY \$1K EXTRA FOR THE SAME RECALL DEFECT PARTS. 2. WHAT IF THIS IS HAPPENING ON THE HIGHWAY, IT'S WOULD BE VERY DANGEROUS AND LEADS TO A CHAIN OF ACCIDENT. 3. HONDA CONFINED ITS FUEL PUMP FAILURE TO CERTAIN AREA IN ORDER TO REDUCE THE RECALL LOSE, ACTUAL DEFECTIVE DAMAGE & SAFETY HAZARD TO CONSUMERS COULD BE BIGGER.

*TR ROCKVILLE MD Failure Date: 05/29/2014

15 10693244 2007 HONDA ODYSSEY Fuel System TL*THE CONTACT OWNS A 2007 HONDA ODYSSEY. THE CONTACT STATED RECEIVED NHTSA RECALL CAMPAIGN: 14V112000 (FUEL SYSTEM) IN APRIL OF 2014. THE MANUFACTURER WAS CONTACTED AND THEY STATED THAT THE PARTS WERE NOT AVAILABLE. THE CONTACT FELT THAT THE MANUFACTURER HAD EXCEEDED A REASONABLE AMOUNT OF TIME TO PERFORM THE RECALL REPAIRS. THE CONTACT HAD NOT EXPERIENCE A FAILURE. THE VIN WAS NOT AVAILABLE. REDINGTON SHORES FL Failure Date: 04/16/2014

15 10547786 2007 HONDA ODYSSEY Fuel System WHILE ACCELERATING ONTO FREEWAY AT APPROXIMATELY 45 MPH THE BRAKES FULLY ENGAGED AND ENGINE POWER WAS LOST WHILE MY FOOT WAS ON THE ACCELERATOR. SPEED DECREASED BY ABOUT 25MPH IN JUST A FEW SECONDS. WITH MY FOOT STILL ON THE ACCELERATOR ENGINE ENGAGED AGAIN AND WE INCREASED SPEED TO ABOUT 45 MPH, WHEN THE AUTOMATIC TRANSMISSION WAS GOING TO SHIFT INTO OVERDRIVE, THE SAME INCIDENT OCCURRED AGAIN! POWER WAS REGAINED AT THE SAME SPEED ABOUT 25 MPH. WE SPEEDED UP TO ABOUT 45 MPH AGAIN AND THIS TIME I LOOKED AT THE BRAKE PEDAL. THE BRAKES FULLY ENGAGED THEMSELVES AGAIN THE BRAKE PEDAL ACTUALLY DEPRESSED WHILE I HAD MY FOOT ON ACCELERATOR ONLY! I THEN TOOK THE OVERDRIVE OFF AND PUT THE TRANSMISSION IN D3 MODE. THE INCIDENT DIDN'T OCCUR AGAIN WHILE IN D3 MODE. I WAS LEFT HAVING TO DRIVE ON FREEWAY AROUND 55MPH SCARED

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FOR MY AND MY FAMILIES LIVES! THIS VEHICLE SELF ENGAGED BRAKES FULLY THREE TIMES, WHILE MY FOOT WAS ON ACCELERATED ONLY! *TR
SAN DIEGO CA Failure Date: 10/12/2013

15 10244371 2007 HONDA ODYSSEY Fuel System WE BOUGHT A USED 2007 HONDA ODYSSEY WITH 13,385 MILES ON IT FROM SOUTHWEST HONDA IN AMARILLO TEXAS. OUR MAJOR BUYING POINT WAS THE MPG. THE STICKER SHOWED US 19CITY/26HIGHWAY. I KNOW THIS CAN BE OFF BY A FEW MILES AND HENCE THE TINY PRINT THAT SAYS IT CAN BE A LOW OF 16/22. AND BOY WOULD I BE GLAD IF I WAS GETTING 16! I DO ALMOST ALL OF MY DRIVING IN TOWN AND WAS REALLY SURPRISED THE FIRST TIME I HAD TO ALREADY FILL IT UP WITH JUST OVER 200 MILES ON IT! I THOUGHT IT WAS BAD GAS SO TRIED IT A COUPLE MORE TIMES WITH HIGH OCTANE GAS AND STILL THE SAME. THE VAN WAS AT BEST GETTING 9MPG IN TOWN! (WHEN WE ARE ON THE HIGHWAY IT GETS WHAT THE STICKER SAYS.) I EVEN STARTED TO DRIVE AS CAREFULLY/SLOWLY AS POSSIBLE TO SEE IF ANY CHANGES AND HAD NONE. WE DECIDED TO DRIVE 2 HOURS BACK TO THE DEALERSHIP TO HAVE THEM CHECK IT OUT B/C SOMETHING HAD TO BE WRONG. SINCE WE DIDN'T HAVE ANY WARNING LIGHTS THERE WAS NOT A LOT THE MECHANICS SAID THEY COULD TROUBLESHOOT. THEY PRETTY MUCH HOOKED UP A MACHINE AND DROVE IT AROUND TOWN. THEIR MACHINE SAID WE GOT 12 TO 13 MPG, STILL NOT WHAT THEY CLAIM IT SHOULD BE GETTING BUT AT THIS POINT I WOULD BE HAPPY WITH THAT! THEY SAID THEY CHECKED THE OIL, FUEL INJECTORS , MADE SURE WE WERE PUTTING THE RIGHT KIND OF GAS IN. THEY PRINTED OFF HOW TO CALCULATE MPG, WHICH WE ALREADY KNEW AND SENT US ON OUR MERRY LITTLE WAY TO THE GAS PUMPS! THESE CAR COMPANIES NEED TO BE HELD ACCOUNTABLE FOR THE ESTIMATED MPG AND IF A VEHICLE DOES NOT FALL WITHIN THOSE ESTIMATIONS THE CUSTOMER SHOULD AT LEAST BE REFUNDED THE EXTRA AMOUNT THEY ARE HAVING TO PAY FOR GAS. WITH GAS PRICES GOING UP THERE NEEDS TO BE MORE ACCOUNTABILITY B/C THIS IS THE MAJOR REASON PEOPLE ARE BUYING DIFFERENT VEHICLES RIGHT NOW. WHO AND WHAT IS MAKING SURE THESE MPG ARE NOT BOGUS SO CUSTOMERS AREN'T GETTING TAKEN ADVANTAGE

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OF. THERE NEEDS TO BE CUSTOMER PROTECTION ON SOMETHING LIKE THIS.

*TR GUYMON OK Failure Date: 09/12/2008