

NHTSA Consumer Complaints as of April 16, 2016

14 10638711 2010 HYUNDAI ELANTRA Latch TL\* THE CONTACT OWNED A 2010 HYUNDAI ELANTRA. WHILE DRIVING 65 MPH, THE HOOD LATCH DISCONNECTED AND CAUSED THE HOOD TO OPEN AND CRASH THROUGH THE WINDSHIELD. THE AIR BAGS FAILED TO DEPLOY. A POLICE REPORT WAS NOT FILED AND NO INJURIES WERE SUSTAINED. THE VEHICLE WAS DESTROYED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VIN WAS UNAVAILABLE. THE FAILURE MILEAGE WAS 103,000. SUSSEX WI Failure Date: 07/13/2014

14 10595791 2010 HYUNDAI ELANTRA Latch THE REAR PASSENGER AUTOMATIC DOOR LOCK HAS STOPPED WORKING. IT HAS TO MANUALLY UNLOCKED AND LOCKED FROM INSIDE THE CAR! I WONDER WHAT THIS WILL COST??? \*TR NEW BEDFORD MA Failure Date: 05/07/2014

14 10386800 2010 HYUNDAI ELANTRA Latch TRUNK LID OPENS BY ITSELF EITHER WHEN DRIVING OR WHILE PARKED. HAD MY 2010 ELANTRA TOWED TO DEALER SATURDAY 03/05/11 AFTER HEARING A LOUD SOUND UNDER REAR OF CAR AS IF SOMETHING METAL HAD BROKEN, THEN IT SOUNDED LIKE SOMETHING UNDER THE REAR OF THE CAR HAD DROPPED, THEN A LOUD SCRAPING NOISE OCCURRED, THIS HAPPENED WHILE TURNING RIGHT INTO MY PAVED DRIVEWAY. I STOPPED IMMEDIATELY AND LOOKED UNDER THE CAR, THERE WAS NOTHING IN THE ROAD OR MY DRIVEWAY. AS I PULLED THE CAR IN THE DRIVEWAY LOUD RATTLING AND SCRAPING SOUNDS AND SOUNDS OF SPRINGS STRETCHING AND BREAKING WERE COMING FROM THE LEFT REAR WHEEL, I LOOKED FOR ANYTHING FOREIGN STUCK IN THE WHEELS AND SAW NOTHING. THE DEALER SAID ALL THEY FOUND WAS RUST ON THE ROTOR. GIVE ME A BREAK, ALL ROTORS RUST AND IT RAINED ALL DAY SUNDAY BEFORE THEY LOOKED AT THE CAR. I HAD DRIVEN THE CAR AT LEAST 45 MILES THAT SATURDAY BEFORE THIS ALL OCCURRED, THERE WOULD HAVE BEEN NO RUST LEFT ON THE BRAKING SURFACE OF THE ROTORS BY THEN. BESIDES RUST DOES NOT CAUSE THE SOUNDS THAT I HEARD. ALSO WHEN THE CAR WAS UP ON THE FLAT-BED I NOTICED THE LEFT REAR WHEEL WAS ON A SLANT. I WILL ASK THE DEALER TO FULLY INSPECT THE SUSPENSION AND

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IF THEY CAN PULL THE REAR ROTORS OFF TO INSPECT THE EMERGENCY BRAKES AND TO CHECK OUT WHY THE TRUNK LID OPENS BY ITSELF ON TUESDAY 03/08/11, AND I WILL LET THE NHTSA KNOW THE RESULTS. UPDATED IVOQ 03/11/11 \*TR BRIDGEWATER NJ Failure Date: 03/05/2011

14 10373198 2010 HYUNDAI ELANTRA Latch AM THE OWNER OF A 2010 ELANTRA WHICH WAS PURCHASED NEW IN THE SPRING AND HAVE EXPERIENCED MY TRUNK OPEN SUDDENLY MANY TIMES OVER THE PAST 10 MONTHS - EITHER WHILE DRIVING AND/OR IN THE GARAGE. ONCE WHERE IT WAS PARKED FOR 4 DAYS AND RESULTED IN THE BATTERY DISCHARGING FULLY BECAUSE THE TRUNK LIGHT WAS LEFT ON. THE DEALER CLAIMS THAT I MUST SOMEHOW BE PRESSING THE FOB BUTTON TO OPEN THE TRUNK, WHICH HAS NEVER BEEN THE CASE. THE ACTUAL FOB BUTTON REQUIRES A LOT OF PRESSURE TO OPEN THE TRUNK. \*TR GUERNEVILLE CA Failure Date: 04/30/2010