

NHTSA Consumer Complaints as of July 21, 2016

11 10822903 2007 TOYOTA SIENNA Power Train CAR STARTED HAVING PROBLEMS APPROX 55,000 MILES, LEFT ME STRANDED ON THE SIDE OF THE ROAD TWICE. FIRST TIME CHECK ENGINE LIGHT CAME ON AND STARTED TO STALL. PULLED OFF FREEWAY, CHECKED MANUAL AND IT REFERENCED ELECTRONIC THROTTLE CONTROL, SHUT OFF THE CAR AND RESTARTED AND WAS ABLE TO GET ON THE ROAD. CHECK ENGINE LIGHT CAME ON AGAIN, CHECKED CODE IGNITION COILS, HAD TO REPLACE #6. ANOTHER INSTANCE, CAR STARTED TO STALL, CHECK ENGINE LIGHT FLASHED AT ME, PULLED OFF THE ROAD. WAS ABLE TO TAKE IT TO DEALER IN WHICH THEY STATED THEY COULDN'T FIND A PROBLEM. NOW WITHIN DAYS MY CAR'S TRANSMISSION COMPLETELY WENT OUT, CURRENT MILLAGE 65, 987. TOYOTA WILL NO ABSOLUTELY NOTHING TO ASSIST BECAUSE ITS "OUT OF WARRANTY". ABSOLUTELY UNACCEPTABLE. EL CENTRO CA Failure Date: 01/17/2016

11 10824946 2007 TOYOTA SIENNA Power Train TRANSMISSION HAD BEEN HESITATING AT TIMES, BUT MECHANIC COULDN'T FIND ANY PROBLEMS. AT 60,400 MILES, THE TRANSMISSION DIED COMPLETELY AND WE WERE STRANDED FAR FROM HOME. THIS OCCURRED ON A WELL-MAINTAINED VEHICLE. BECAUSE IT WAS OVER THE 60 MONTHS/60,000 MILES WARRANTY, TOYOTA OFFERED NO ASSISTANCE. BETWEEN TOWING AND REPLACING TRANSMISSION, IT COST US \$5900. EVEN THE MECHANIC WAS SURPRISED BY THE FAILURE AT SUCH LOW MILEAGE, AS TOYOTA SIENNA IS WHAT HE NORMALLY RECOMMENDED TO HIS CUSTOMERS LOOKING FOR A RELIABLE FAMILY VEHICLE. WE WERE LUCKY NO ONE IN OUR FAMILY WAS INJURED, BUT WE ARE EXTREMELY DISAPPOINTED WITH TOYOTA NOT STANDING BY ITS PRODUCT. IN HINDSIGHT, I WISH WE HAD PURCHASED THE HONDA ODYSSEY. WOODBURYNJ Failure Date: 11/15/2015

11 10807109 2007 TOYOTA SIENNA Power Train ON 11/12/15, THE RADIATOR BODY AROUND THE LOWER TRANSMISSION OIL LINE FITTING ON THE RADIATOR CRACKED, ALLOWING THE FITTING TO BREAK AWAY FROM THE RADIATOR. THIS CAUSED ALMOST ALL OF THE TRANSMISSION OIL TO BE

NHTSA Consumer Complaints as of July 21, 2016

PUMPED INTO THE RIGHT SIDE OF THE ENGINE COMPARTMENT. THE VEHICLE WAS BEING DRIVEN IN HEAVY RAIN ON RAIN SOAKED ROADS AT 55MPH ON SECONDARY ROADS WHEN SMOKE WAS OBSERVED. WHEN THE VEHICLE WAS STOPPED HEAVY SMOKE WAS COMING FROM UNDER THE HOOD AND BOTTOM OF VEHICLE, BUT NO FIRE STARTED. NO OIL LEAK WAS OBSERVED BEFORE THE INCIDENT (NO OIL ON GARAGE FLOOR). LEAK HAPPENED SUDDENLY AFTER APPROXIMATELY 3 MILES OF DRIVING. THE VEHICLE ODOMETER READING WAS 95,510. DANVILLE PA Failure Date: 11/12/2015

11 10762425 2007 TOYOTA SIENNA Power Train OUR SIENNA IS A WELL MAINTAINED, LOW MILEAGE (JUST OVER 66,000 MILES) VEHICLE. AS OF AUGUST 30 OF THIS YEAR, THE TRANSMISSION PLANETARY GEARS HAVE TOTALLY FAILED, LEAVING THE VEHICLE AND US STRANDED OVER 100 MILES FROM HOME. THE ESTIMATE FOR A COMPLETE TRANSMISSION REBUILD FROM A REPUTABLE TRANSMISSION SPECIALTY SHOP IS \$4500, WHICH IS MUCH LOWER THAN THE ESTIMATE OF \$6500 THAT OUR TOYOTA DEALER GAVE US TO INSTALL A REMANUFACTURED TRANSMISSION. BASED ON THE NUMBER OF COMPLAINTS I HAVE READ ABOUT ON THE INTERNET, THIS PARTICULAR TRANSMISSION SEEMS TO HAVE HAD SIGNIFICANT PROBLEMS WITH EARLY FAILURES AROUND THE 65,000 MILE MARK. THIS REPAIR IS ON TOP OF A \$1000 REPAIR JUST A MONTH AGO TO REPLACE BOTH OF THE REAR COIL SPRINGS. BOTH SPRINGS FAILED AT THE SAME TIME, WITH THE BOTTOM COIL RUSTING THROUGH AND FAILING AT THE BOTTOM SPRING SUPPORT. AS A MATERIALS ENGINEER MYSELF, I BELIEVE THIS IS A DESIGN OR PRODUCTION ISSUE WITH THESE SPRINGS, FOR BOTH TO FAIL IN THE EXACT SAME SPOT ON THE SAME COIL AT THE EXACT SAME TIME. (AND IT IS WORTH POINTING OUT THAT THIS VEHICLE HAS SPENT ITS LIFE IN NORTHERN VIRGINIA, A PLACE THAT DOES NOT HAVE MUCH SNOW, OR EXTENSIVE USE OF ROAD SALT.) ALSO, JUST ABOUT A YEAR AGO, WE HAD TO HAVE THE STEERING RACK REPLACED AT THE DEALER'S RECOMMENDATION, WHICH WAS ANOTHER \$1000 REPAIR. SO IN A PERIOD OF JUST OVER A MONTH, THIS VEHICLE IS GOING TO HAVE ALMOST \$6000 OF REPAIRS TO IT (NOT INCLUDING THE STEERING RACK REPAIR.) THIS IS COMPLETELY UNACCEPTABLE FOR A

NHTSA Consumer Complaints as of July 21, 2016

LOW MILEAGE VEHICLE, ESPECIALLY FOR A TOYOTA, WHICH ARE NORMALLY HIGHLY RELIABLE. THIS VEHICLE HAS BEEN MAINTAINED BY A REPUTABLE LOCAL TOYOTA DEALER, SO ALL OF THE RECORDS ARE AVAILABLE TO YOU. ANNANDALE VA Failure Date: 08/30/2015

11 10722775 2007 TOYOTA SIENNA Power Train I WAS NORTHBOUND ON INTERSTATE 15 IN UTAH AND NOTICED SMOKE COMING OUT FROM UNDERNEATH MY CAR. I PULLED INTO A FIRESTONE SERVICE CENTER WHERE THEY DIAGNOSED THE ISSUE TO BE A FAULTY OIL COOLER HOSE ASSEMBLY ON MY 2007 TOYOTA SIENNA MINI-VAN. I CONTACTED TOYOTA DEALER WHO SAID THAT THE PART HAD BEEN UPGRADED FROM A RUBBER HOSE TO A METAL HOSE THAT WOULD NOT BURST LIKE MINE HAD. I WAS NOT INFORMED OF THE OPTION TO UPGRADE PRIOR TO THIS INCIDENT AND IN FACT HAD HAD MY CAR INTO THE DEALER FOR AN OIL CHANGE THE WEEK BEFORE THIS INCIDENT. FIRESTONE SAID I WAS DOWN TO TWO QUARTS OF OIL REMAINING IN THE OIL PAN. I FEEL LUCKY THAT I DID NOT BURN UP MY ENGINE BY STOPPING BEFORE THE OIL PAN RAN DRY. ALSO, I AM LUCKY THAT I WAS DRIVING AND NOT MY WIFE WITH A CAR FULL OF KIDS AS THERE SEEMED TO BE A RISK OF A CAR FIRE BASED ON THE SMOKE. I AM WONDERING NOW JUST HOW SAFE AND RELIABLE MY CAR IS AND WHAT OTHER PROBLEMS TOYOTA IS AWARE OF THAT THEY HAVE NOT YET TOLD ME ABOUT ON MY YEAR MAKE AND MODEL. BY THE WAY IT KIND OF RUINED THE FAMILY VACATION WE WERE JUST STARTING. DRAPER UT

Failure Date: 05/21/2015

11 10682861 2007 TOYOTA SIENNA Power Train THE TRANSMISSION STARTED SLIPPING AND THEN WENT OUT COMPLETELY, CAUSING THE VAN TO BE UNABLE TO MOVE AT ALL. THIS OCCURRED ON A PUBLIC HIGHWAY. THE TRANSMISSION REQUIRED COMPLETE REPLACEMENT AT A COST OF OVER \$5000.00. *TR SAN RAMON CA Failure Date: 01/16/2015

11 10691994 2007 TOYOTA SIENNA Power Train UPON SLOWING DOWN TO TURN A STREET CORNER THE TRANSMISSION SLIPPED BEFORE IT

NHTSA Consumer Complaints as of July 21, 2016

WOULD GO AGAIN. IT SEEMED THAT IT WAS BETWEEN THE SLOWING DOWN AND RE-ACCELERATING AFTER THE TURN. THIS PROBLEM IS WELL DOCUMENTED ON GOOGLE BY MANY DRIVERS. THE DEALERS REPROGRAM SOME COMPUTER AND THEN DECLARE IT TO BE FIXED WHEN THE SAME PROBLEM OCCURS AGAIN. TOYOTA REFUSES TO FIX THE PROBLEM WHICH COSTS ONE ABOUT \$3,000 TO ACTUALLY FIX IT BY REPLACING THE TRANSMISSION. I BOUGHT THE VAN AS USED. *TR

ROSENBERG TX Failure Date: 04/28/2014

11 10583128 2007 TOYOTA SIENNA Power Train I AM THE SECOND OWNER OF THE VEHICLE. I WAS DRIVING ON INTERSTATE 5 AT 65 MILES PER HOURS FROM SACRAMENTO TO LOS ANGELES. THE TIME WAS 1600 ON 13 APRIL 2014. I DID NOT NOTICE ANY CRACK OR NOISE FROM ROAD DEBRIS DAMAGE WHILE I AM DIVING. THE RED LOW OIL WARNING LIGHT ON THE DASHBOARD DID NOT TURN ON AT THE TIME WHEN THE INCIDENT HAPPENED. I WAS PULLED OVER A REST STOP TO USE RESTROOM; I ALSO WALK AROUND THE VEHICLE TO CONDUCT A VISUAL CHECK AND FLUID CHECK AT THE SAME TIME. I WAS DISCOVERED ENGINE OIL WAS ALL OVER THE ENGINE BAY, UNDERCARRIAGE AND THE BACK LIFT DOOR DURING THE VISUAL CHECK. WHEN I CHECKED THE ENGINE OIL, THE DIP STICK SHOWED NO ENGINE OIL. AGAIN, THE RED LOW OIL WARNING LIGHT DID NOT TURN ON WHICH INDICATE LOW ENGINE OIL AT THAT TIME EVEN THE ENGINE HAD NO ENGINE OIL. VEHICLE WAS TOWED TO TOYOTA DEALERSHIP AND DISCOVERED AN OIL COOLER HOSE WHICH MAKE OUT OF RUBBER WAS RUPTURED. EVEN THE OIL COOLER HOSE WAS REPLACED WITH A METAL OIL HOSE; THE ENGINE WAS DAMAGED BY OPERATED WITHOUT ENGINE OIL FOR A SIGNIFICANT PERIOD. PRIOR TO THE TRIP, I PURCHASED THE ALL METAL VVT-I HOSE FROM A LOCAL DEALERSHIP, AGAIN NO WARNING FROM THE DEALERSHIP. I USED A LOCAL REPAIR SHOP TO REPLACE THE VVT-I HOSE LOCATE AT THE PASSAGE SIDE OF THE ENGINE TO AN ALL METAL PIPE SINCE I HAVE KNOWLEDGE ON THE RUBBER VVT-I HOSE HAVE THE SAME RUPTURE ISSUE. HOWEVER, I HAVE NO KNOWLEDGE ON THE T-SB-0201-11 WHICH IS THE TOYOTA TECHNICAL SERVICE BULLETIN TITLE OIL COOLER PIPE SEEP. THERE IS RECALL REGARDING SHIFT

NHTSA Consumer Complaints as of July 21, 2016

LOCK SOLENOID AND SEVERE CORROSION OF THE SPARE TIRE CARRIER CABLE ON THE 2007 SIENNA, HOWEVER, THERE IS NO RECALL ON POSSIBLE RUPTURE ON VVT-I HOSE OR OIL COOLER HOSE. IF THE RECALL WAS ISSUED OR AT LEAST WARNED BY DEALERSHIP, I WILL FIX THE OIL COOLER HOSE AT THE DEALER OR A LOCAL REPAIR SHOP AND AVOID THE ENGINE DAMAGE WHICH LEADED TO ENGINE REPLACEMENT. *TT CHINO HILLS

CA Failure Date: 04/13/2014

11 10588502 2007 TOYOTA SIENNA Power Train TL* THE CONTACT OWNS A 2007 TOYOTA SIENNA. THE CONTACT STATED THAT THE TRANSMISSION FAILED. THE CONTACT ALSO STATED THAT NHTSA CAMPAIGN NUMBER 13V429000 (POWER TRAIN) REPAIR WAS PERFORMED; HOWEVER, THE REPAIR DID NOT CORRECT THE FAILURE. THE CONTACT ALSO STATED THAT THE GEAR SHIFT WAS IN DRIVE HOWEVER, THE VEHICLE FAILED TO ACCELERATE. THE DRIVER ATTEMPTED TO SHIFT FROM REVERSE TO DRIVE AND WAS UNABLE TO RELEASE THE GEAR SHIFT. THE VEHICLE WAS TOWED TO THE DEALER, WHO PERFORMED A DIAGNOSTIC TEST THAT CONFIRMED THAT THE TRANSMISSION FAILED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE AND CURRENT MILEAGE WAS 127,000. PROVIDENCE RI Failure Date: 04/01/2014

11 10492159 2007 TOYOTA SIENNA Power Train AFTER A SHORT TRIP, 5 MILES, I WAS BACKING INTO MY DRIVEWAY WHEN I NOTICED SOME FLUIDS ON THE CEMENT. I CHECKED THE LIQUID AND WAS NOT SURE IF IT WAS COOLANT OR TRANSMISSION FLUIDS SO I CALLED MY MECHANIC AND HE RECOMMENDED THAT I SHOULD HAVE IT TOWED IN .IT TURNS OUT THAT THE PROBLEM WAS THAT A CONNECTOR AT THE BOTTOM OF THE RADIATOR CRACKED AND WAS MIXING THE COOLANT WITH THE TRANSMISSION FLUID ,IT APPEARS THAT A DEFECTIVE FITTING WAS THE PROBLEM. IT COST ME \$977.3 TO REPLACE THE RADIATOR AND FLUSH THE TRANSMISSION. MY MECHANIC SAID IF I WOULD HAVE CONTINUED DRIVING WITH THESE 2 FLUIDS MIXING I WOULD HAVE DAMAGED THE TRANSMISSION BEYOND REPAIR FOR A BILL OF

NHTSA Consumer Complaints as of July 21, 2016

\$3,000. MORE IF THIS IS A COMMON PROBLEM ON THESE CARS PEOPLE SHOULD AT LEAST BE NOTIFIED WHAT TO WATCH FOR OR BETTER YET REPAIRED BY THE COMPANY. *TR MENTOR OH Failure Date: 11/05/2012

11 10483774 2007 TOYOTA SIENNA Power Train ON MON 10/22/2012 AT 11:15 AM I EXPERIENCED SUDDEN UNCONTROLLED ACCELERATION DRIVING MY VAN. I WAS TRAVELING ON I-696E IN DETROIT AT A CONSTANT 70MPH, THEN SLOWED TO 45MPH DUE TO CONSTRUCTION. AS TRAFFIC CLEARED THE CONSTRUCTION, I PUSHED THE ACCELERATOR PEDAL TO PASS A SEMI-TRUCK. I FELT THE ACCELERATOR CONTINUE TO DEPRESS, I COMPLETELY PULLED MY FOOT OFF BUT THE PEDAL DID NOT COME BACK NOR DID THE VEHICLE SLOW DOWN. RATHER, IT DID JUST THE OPPOSITE AND CONTINUED TO ACCELERATE. I ATTEMPTED TO BRAKE HARD WITH NO RESPONSE--THE VEHICLE DID NOT SLOW DOWN. THEN I PUT THE VAN IN NEUTRAL TO SLOW DOWN THE ENGINE WITH NO RESULTS, THE VAN CONTINUED INCREASING 60+MPH WITH NO FOOT ON ACCELERATOR. THIS IS WHEN I BECAME EXTREMELY FRIGHTENED. THE VEHICLE WAS PULLING FROM SIDE TO SIDE. I LOOKED DOWN TO SEE IF THERE WAS ANY INTERFERENCE FROM THE FLOOR MAT AND NONE WAS SEEN. I TAPPED GAS PEDAL - NO RESPONSE. NEXT I PUT VAN BACK IN DRIVE AND BRAKED --NO RESPONSE AGAIN. THEN I DOWNSHIFTED TO 4TH, THE ENGINE DID NOT SLOW, AND FURTHER DOWNSHIFTED TO 3RD GEAR. FINALLY, THE ENGINE RESPONDED AND SLOWED. I USED THE GAS PEDAL CAUTIOUSLY AS I THEN SHIFTED TO 4TH SO THAT I COULD EXIT THE FREEWAY. I PARKED AT MY OFFICE & IMMEDIATELY CALLED MY HUSBAND FIRST AND EXPLAINED WHAT HAPPENED AND I THEN IMMEDIATELY CALLED THE OUR TOYOTA SUBURBAN DEALER. THEY TOLD ME TO BRING IT IN FOR INSPECTION. I WAS STILL SHAKING WHEN I BROUGHT THE VEHICLE IN AND EXTREMELY UPSET. AFTER TWO INSPECTIONS, THEY STATED SUDDEN ACCELERATION WAS CAUSED BY THE FLOOR MAT. ALTHOUGH THIS SEEMS REASONABLE, IT DOES NOT EXPLAIN WHY BRAKES FAILED TO OVERCOME THE ENGINE, AND SHIFTING TO NEUTRAL FAILED TO DISENGAGE THE TRANSMISSION. THE VEHICLE SCARES ME TO DEATH. I DO

NHTSA Consumer Complaints as of July 21, 2016

NOT KNOW WHAT TO DO NEXT. I CONSIDER MYSELF A SERIOUS WITNESS AS A REGISTERED NURSE (RN/BSN) WITH 20 YR MANUAL DRIVING. REF TOYOTA CASE #[XXX] AND #[XXX]. INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TR

BLOOMFIELD HILLS MI Failure Date: 10/22/2012

11 10461408 2007 TOYOTA SIENNA Power Train 4 YR CHILD WAS ABLE TO SHIFT VAN INTO DRIVE WITHOUT IGNITION KEY IN STARTER. WAS ABLE TO REPLICATE THE EVENT 30 MIN LATER AT HOME ONCE. WILL TAKE VAN IN TO DEALER FOR SERVICE. *TR HONOLULU HI Failure Date: 06/12/2012

11 10498073 2007 TOYOTA SIENNA Power Train I HAVE HAD THIS VAN SINCE NEW. AIR CONDITIONING STOPPED WORKING AFTER 4 YEARS WITH LESS THAN 60000 MILES. FIRST TRANSMISSION PROBLEM STARTED AT 68000 MILES. THE TRANSMISSION PROBLEM FIRST REARED ITS UGLY HEAD WHEN I WAS BACKING OUT OF A PARKING SPOT ONE EARLY MORNING IN NOVEMBER 2011. IT SOUNDED AS THOUGH I HAD RUN OVER SOMETHING. AFTER GETTING OUT OF THE VAN AND LOOKING AROUND IT APPEARED AS THOUGH EVERYTHING LOOKED GOOD. I GOT BACK IN THE VAN AND STARTED TO DRIVE AND COULD HEAR A RUBBING SOUND COMING FROM THE FRONT OF THE VAN AND NOTICED IT WOULD SLOW DOWN QUICKER WHEN TAKING MY FOOT OFF OF THE ACCELERATOR, SO MUCH SO THAT YOUR BODY WOULD LEAN FORWARD. ALSO, I NOTICED THE VAN WOULD NOW SLOW DOWN INSTEAD OF PICKING UP SPEED WHEN COASTING DOWN A HILL WHICH IS SOMETHING IT HAD NEVER DONE BEFORE. I BROUGHT THE VAN INTO MY LOCAL TOYOTA DEALERSHIP THAT WEEK TO HAVE IT LOOKED AT BUT THEY SAID THAT WAS THE WAY IT WAS SUPPOSED TO RUN. I TOLD THEM 68 000 MILES OF DRIVING EXPERIENCE SINCE IT WAS NEW HAS TOLD ME OTHERWISE. THEY PERSISTED WITH THEIR "EVERYTHING WAS AS IT SHOULD BE" STORY AND THAT IT COULD BE THE BRAKES STICKING OCCASIONALLY. I EVEN TOLD THEM THAT THE RUBBING SOUND GOES AWAY WHEN SHIFTED INTO NEUTRAL WHICH WOULD ELIMINATE THE BRAKES AS THE CAUSE. THE

NHTSA Consumer Complaints as of July 21, 2016

VANS TRANSMISSION FINALLY FAILED IN FEBRUARY OF 2013 AT 82 000 MILES AFTER I HAD BROUGHT THE ISSUE UP 4 TIMES WITH MY TOYOTA DEALERSHIP WHILE GETTING OTHER SERVICE COMPLETED, AND YES THEY DID CHANGE THE TRANSMISSION FLUID BEFORE ALL OF THIS HAPPENED. THE TRANSMISSION DIAGNOSIS AND SUBSEQUENT REPAIR/REBUILD QUOTED BY THE TOYOTA DEALERSHIP WAS \$4000. MR. TRANSMISSION CHARGED ME \$3100. LIKE ME, YOU HAVE EITHER ALREADY PURCHASED A TOYOTA PRODUCT OR ARE CONSIDERING THE PURCHASE. ALL I CAN SAY IS GOOGLE TRANSMISSION AND PROBLEMS AND YOU'LL FIND LOTS TO READ. GOOD LUCK. *TR TOLEDO OH Failure Date: 11/12/2011

11 10389871 2007 TOYOTA SIENNA Power Train TL*THE CONTACT OWNS A 2007 TOYOTA SIENNA. THE CONTACT STATED THAT WHENEVER THE GEAR SHIFT WAS PLACED IN PARK, THE VEHICLE ROLLED FORWARD. THE DEALER WAS CONTACTED AND STATED THAT THERE WERE NO RECALLS OR RELATED WARRANTIES; HOWEVER, THERE WAS A PIECE THAT BROKE OFF THE LINKAGE WHERE THE GEAR BOX WAS LOCATED. THE MANUFACTURER WAS NOT CONTACTED. THE FAILURE MILEAGE WAS 63,000. CONCORD NC Failure Date: 03/09/2011

11 10339624 2007 TOYOTA SIENNA Power Train THE TRANSMISSION WAS DOING WHAT FELT LIKE "NEUTRAL DROPS" AT LOW SPEEDS, WHERE I WOULD SHIFT INTO DRIVE, GET THE "CLUNK" THAT I NORMALLY ASSOCIATE WITH THE TRANSMISSION DROPPING INTO FIRST, THEN DEPRESS THE GAS SLIGHTLY TO START MOVING. THE PROBLEM IS THAT THE ENGINE WOULD REV SUDDENLY, AND THEN CATCH FIRST, WHICH AS YOU KNOW, CAUSES A SUDDEN LURCH OF THE ENTIRE VEHICLE SINCE THE ENGINE HAD BEEN REVING JUST BEFORE IT CAUGHT. IT WOULD ALSO OCCASIONALLY JUST "LOSE" THE GEAR WHILE DRIVING AT LOW SPEEDS. ON 6/12/2010 THE TRANSMISSION WENT OUT ON ME WHILE I WAS DRIVING HOME (WITH MY FAMILY) ON THE FWY (NORTH 5) FROM LEGOLAND. I HAVE TO ACROSS 5 LANES TO GET TO THE SHOULDER. I GOT THE VAN BRAND NEW ON 3/28/2007 (W/ONLY3 MILES ON THE VAN) FROM CARSON TOYOTA, CA...I PAID

NHTSA Consumer Complaints as of July 21, 2016

\$28000 W/PACKAGE3 (OUT THE DOOR PRICE)...AS OF 6/12/2010 THE VAN HAS UNDER 14,000MILES. THE TOYOTA DEALER REPLACED THE TRANSMISSION WITH NO CHARGE (STILL UNDER POWERTRAIN WARRANTY). TRANSMISSIONS AREN'T SUPPOSED TO GO OUT THAT QUICKLY, IT DEFINITELY SEEMS TO BE A QUALITY CONTROL ISSUE. UNDER 14,000 MILES THERE HAS BEEN NO SERVICE DUE SO IT'S NOT A MATTER OF MISSING SCHEDULED MAINTENANCE. THIS IS OBVIOUSLY A VERY VALID SAFETY CONCERN. *TR TEMPLE CITY CA Failure Date: 06/12/2010

11 10436501 2007 TOYOTA SIENNA Power Train ENGINE/ POWERTRAIN HESITATES FOR 1-3 SECONDS WHEN ACCELERATING SLOWLY, OR ACCELERATING QUICKLY AFTER SLOWING DOWN SUCH AS WHEN SLOWING DOWN IN AN INTERSECTION, MAKING A TURN, OR IN SLOW TRAFFIC. ENGINE HAS PISTON SLAP FOR 3-5 MINUTES AFTER A COLD START IN WEATHER BELOW 40 F. THE SLAP BECOMES LOUDER WITH COLDER TEMPS. SHIFTING INTO GEAR WITH A COLD ENGINE CAN CAUSE THE VEHICLE TO LURCH DUE TO HIGH IDLE. DRIVER MUST HAVE FOOT FIRMLY ON BRAKE BEFORE SHIFTING INTO GEAR. PROBLEM DIMINISHES IF ENGINE IS ALLOWED TO WARM FOR 45-60 SECONDS. WHEN PARKING, THE DRIVER MUST KEEP THE BRAKE FULLY DEPRESSED, SHIFT INTO PARK, PAUSE 1-2 SECONDS BEFORE RELEASING BRAKE. IT SEEMS THERE IS A BRIEF DELAY BETWEEN GEAR LEVER BEING PLACED INTO PARK, AND POWERTRAIN ACTUALLY GOING INTO NEURAL/PARK POSITION. RELEASING THE BRAKE TOO SOON WILL ALLOW VEHICLE TO ROLL AHEAD 3-6 INCHES. *TR DEPERE WI Failure Date: 05/25/2010

11 10307665 2007 TOYOTA SIENNA Power Train MY 2007 TOYOTA SIENNA ACCELERATE ON TURNS OR WHEN TRYING TO STOP. *CN BROOKLINE MA Failure Date: 08/11/2009

11 10310883 2007 TOYOTA SIENNA Power Train PURCHASE A 2007 TOYOTA SIENNA MINIVAN IN DECEMBER 2007 WITH ALMOST 20,000 MILE IN IT. AFTER PURCHASE NOTICE THAT WHEN ENGINE IS COLD IT SOUNDS LIKE A DIESEL ENGINE UNTIL IT WARMS UP. ALSO NOTICE WHAT FEELS LIKE A SLIP IN THE TRANSMISSION IN LOWER GEAR. THIS HAPPENS IF FOLLOWING BEHIND

NHTSA Consumer Complaints as of July 21, 2016

SOMEONE AND THEY TURN U NEED TO SLOW DOWN. WHEN U ACCELERATE TO GET BACK UP TO SPEED THERE IS A DELAY OR A SLIP BEFORE TRANSMISSION ENGAGES, COMPLAINED WITH THE LOCAL DEALER (ANDY MOHR TOYOTA) WHERE PURCHASE FROM. WE HAVE COMPLAINED SINCE DAY ONE OF OWNERSHIP. TOYOTA DEALERSHIP STATES THAT THE VEHICLE HAS A MEMORY TRANSMISSION AND LEARNS YOUR DRIVING HABITS. WELL ME AND MY WIFE DON'T DRIVE THE SAME AND NEITHER DOES ANYONE ELSE. NO PEOPLE DRIVE THE SAME AND WHY WOULD SOMEONE MAKE A VEHICLE LIKE THIS. THEY ALSO STATED THAT THERE IS NO FIX AT THIS TIME. JUST TRYING TO BLOW ME OFF. AS FOR THE ENGINE SLAP WHEN COLD THEY TOLD ME IT WAS THE EXHAUST HEATING UP. NOW I AM NO MECHANIC BUT LET ME TELL YOU THAT IS NOT AN EXHAUST CLAPPING UP WHILE HEATING. CALLED TOYOTA USA AND FILE A COMPLAINT AFTER A YEAR BEING PISSED AT WHAT WE SPENT AND HOW UNHAPPY WE WERE. THEY SET UP A THIRD PARTY ARBITRATION AND A PERSON FROM TOYOTA. WE MET AT THE DEALERSHIP AND I VOICED MY CONCERNS. WE EVEN WENT ON A TEST DRIVE SO I COULD SHOW THEM WHAT IT DID. WHAT A JOKE THAT WAS. THE PERSON FROM TOYOTA EXPLAINED TO ME THE VEHICLE WAS DOING EXACTLY WHAT IT SHOULD BE DOING. (THE DELAY IN THE TRANSMISSION TO ME SEEMS TO BE ANOTHER TOYOTA PROBLEM THAT THEY DON'T WANT TO ACKNOWLEDGE AND IM JUST CRAZY.) I HAVE NEVER OWNED A VEHICLE THAT DID THIS. I GUESS WE WILL NEED FOR SOME PEOPLE TO GET REARENDED AND KILLED BEFORE SOMETHING IS DONE ABOUT IT. NOTHING CAME OUT OF IT AND NOW WE ARE STUCK WITH THIS EXPENSIVE VAN THAT'S A HEAP. PURCHASED TOYOTA FOR THERE REPUTATION AND WHAT A JOKE. NEVER AGAIN WILL I DO THIS. I WILL SURE RESEARCH BEFORE I PURCHASE MY NEXT VEHICLE. TOYOTA'S A JOKE DON'T BUY!! *TR INDIANAPOLIS IN Failure Date: 03/01/2009

11 10244154 2007 TOYOTA SIENNA Power Train 2007 SIENNA, HESITATES AFTER RE-ACCELERATING BETWEEN 5 TO 10 MPH. ACCELERATION PRESSED BUT CAR DOES NOT MOVE FOR 1 OR 2 SECOND. TOOK TO DEALER 3 TIME AND ALSO TALKED TO TOYOTA HQ (DEALER DID FIND PROBLEM BUT HQ SAID NOT TO PUT ANYTHING IN REPORT SAYING THERE IS A PROBLEM) THEY

NHTSA Consumer Complaints as of July 21, 2016

JUST SAYING NOTHING CAN BE DONE TO CAR RIGHT NOW A.K.A NO UPDATES AVAILABLE ALSO AUTOMATIC TRANSMISSION HAS LOT OF JERKS WHEN IT SWITCHES GEARS... EXAMPLE: HALF STOP AT STOP SIGN AND IT ACCELERATES WITHOUT DEPRESSING THE PEDAL AND RPM GOING UP BUT CAR NOT MOVING UNTIL HALF WAY DOWN TO INTERSECTION. *TR

SCHAUMBURG IL Failure Date: 10/01/2008

11 10242883 2007 TOYOTA SIENNA Power Train TRANSMISSION SLIPPING ON 2007 TOYOTA SIENNA VAN. WHEN TRAVELING AT 6-8 MPH THE TRANSMISSION WILL SLIP WHEN THE ACCELERATOR IS DEPRESSED. THE VAN WILL HESITATE THEN SUDDENLY LURCH FORWARD. THE DEALER SAYS THAT THIS IS NORMAL AND WILL NOT DO ANYTHING TO REPAIR IT. *TR

CLERMONT FL Failure Date: 09/13/2008

11 10305131 2007 TOYOTA SIENNA Power Train 2007 TOYOTA SIENNA: TRANSMISSION TEMPORARILY FAILS TO ENGAGE THE CORRECT GEAR AFTER DECELERATING THEN RE-ACCELERATING RESULTING IN A PAUSE OR HESITATION BEFORE CONTROL IS AGAIN REGAINED. THIS OCCURS MOST FREQUENTLY WHEN SLOWING FOR TURNS AT INTERSECTIONS OR BEHIND SLOWING TRAFFIC OR ATTEMPTING A LANE CHANGE. THREE SERVICE CALLS HAVE BEEN MADE ON THE VEHICLE WHICH WERE RECORDED AS A "BAD ECU PROGRAM". SERVICE TECHNICIANS "REPROGRAMMED THE ECU" TO "RESET ADAPTIVE MEMORY AND SHIFT POINTS" HOWEVER THERE WAS NO CHANGE IN PERFORMANCE. IT WAS SUGGESTED THAT THIS WAS A DESIGN PROBLEM WHICH HAD BEEN CORRECTED IN LATER MODEL YEARS. THE POTENTIAL CONSEQUENCES OF THE TRANSMISSION'S FAILURE TO IMMEDIATELY ENGAGE IN THE CORRECT GEAR ARE THE LOSS IN ABILITY TO QUICKLY ACCELERATE OUT OF A PENDING COLLISION OR TO AVOID SLOWING IN THE MIDDLE OF AN INTERSECTION AND CAUSING OTHERS TO HAVE COLLISIONS. *TR

SARASOTA FL Failure Date: 01/21/2008

11 10231444 2007 TOYOTA SIENNA Power Train ENGINE/ TRANSMISSION HESITATION/NON-RESPONSIVENESS. THIS IS PARTICULARLY APPARENT WHEN YOU LIFT OFF THE THROTTLE TO GO OVER A BUMP OR

NHTSA Consumer Complaints as of July 21, 2016

TURN. WHEN YOU PRESS THE THROTTLE AFTER THAT, THE THROTTLE DOES NOT RESPOND QUICKLY LIKE ANY OF MY OTHER VEHICLES. THIS HAPPENS ALL THE TIME. *TR PLACENTIA CA Failure Date: 09/01/2007

11 10308674 2007 TOYOTA SIENNA Power Train ON AUGUST 11, 2007, MY FAMILY EXPERIENCED A HEAD ON COLLISION. WE WERE DRIVING A 2007 TOYOTA SIENNA. MY HUSBAND WAS DRIVING AND DIED AT THE SCENE. THE INVESTIGATION NEVER FOUND ANY REASON FOR THE CAUSE OF THE ACCIDENT. MY HUSBAND CROSSED THE CENTER LINE WHILE GOING ROUND A SLIGHT CURVE. HE WAS 47, POOR WEATHER WAS NOT ISSUE. IF THE ACCELERATOR ON THE SIENNA MALFUNCTIONED AND DID NOT RESPOND, THAT COULD DEFINITELY HAVE BEEN A FACTOR. OUR VAN HAD LESS THAN 3000 MILES ON IT. WE PURCHASED IN MAY 11, 2007. THE AUTOPSY FOR MY HUSBAND CAME BACK NEGATIVE FOR ANY MEDICAL CONDITION CONCERN. PLEASE INVESTIGATE OUR ACCIDENT REPORT AND BE SURE THE SAFETY AND RELIABILITY OF SIENNA'S IS SOUND. UPDATED 03/10/10 *BF *TR UPDATED IVOQ 08/24/10 UPDATE 9/19/2011 *CW ROCHESTER MN Failure Date: 08/11/2007