

NHTSA Consumer Complaints as of October 18, 2016

12 10914052 2009 CHEVROLET COBALT Unknown/Other TIRE
MONITOR SENSOR DEFECTIVE. TAYLOR MI Failure Date:
10/04/2016

12 10851827 2009 CHEVROLET COBALT Unknown/Other
DRIVING ON A HIGHWAY GOING 65 MPH AND THE CHECK ENGINE LIGHT
CAME ON ALONG WITH THE TRACTION LIGHT. THE DISPLAY SAYS ENGINE
POWER REDUCED, SERVICE TRACTION. I WAS NEARLY REAR ENDED WHEN
THIS HAPPEN BECAUSE MY CAR AUTOMATICALLY SLOWED DOWN TO 10 MPH
AND STALLED OUT AND WAS BARELY ABLE TO GET IT OVER TO THE
SHOULDER. I KEEP GOING TO DIFFERENT MECHANICS AND EVERYONE SAYS
ITS SOMETHING ELSE AND I HAVE ALREADY SANK OVER \$1500 INTO THIS AND
YET IT IS STILL HAPPENING WITH NO END IN SIGHT!!
OWENSBORO KY Failure Date: 03/15/2016

12 10786424 2009 CHEVROLET COBALT Unknown/Other
WHILE DRIVING THE BRAKE LIGHTS STAY ON,AND WHEN PUT ON BRAKE
THEY DON'T COME ON. HAPPENED LAST YEAR AND HAD BRAKE LIGHT SWITCH
PUT IN THEN IN A WEEK IT DID IT AGAIN AND ANOTHER SWITCH PUT IN, AND
NOW IT'S DOING IT AGAIN. AND I SHOULDN'T HAVE TO PUT ANOTHER SWITCH
ON IT ALREADY. I'M FED UP WITH THIS,THIS IS VERY DANGEROUS. I NEED GM
TO FIX THIS PROBLEM BECAUSE I CAN'T AFFORD TO. IT COST ME OVER 400.00
AND I DON'T HAVE ANOTHER 400.00 TO PUT IT BACK IN THE GARAGE. PLEASE
HELP ,BEFORE SOME THING HAPPENS AND I HOPE NOT MY LIFE. AND HAD TO
GO 7 MORE TIMES TO PEP BOYS AND DID FIX THE PROBLEM. IT SOME HOW
FIXED IT'S SELF , BUT LIKE I SAID THE PROBLEM IS BACK.
DUNCANNON PA Failure Date: 10/29/2014

12 10641807 2009 CHEVROLET COBALT Unknown/Other I
CALLED THE DEALER WE PURCHASED OUR 2009 COBALT FROM BACK IN 5/5/14
TRYING TO FIX THE RECALL PROBLEMS. TWICE A MONTH I CALLED BACK UP
UNTIL TODAY AND THE ANSWER THEY GAVE ME WAS THEY ARE STILL WAITING
ON PARTS. THEY TRANSFERRED ME TO THE VOICE MAIL OF A PERSON AT THE
DEALERSHIP WHO WAS HANDLING ALL THE RECALLS. I CALLED BACK IN THE

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AFTER NOON THE SAME DAY AND GOT THE SAME VOICE MAIL. I THEN DECIDED TO CALL 800/204-0261 NUMBER GIVEN TO ME ON CORRESPONDENCE FROM GM IF I HAD BEEN WAITING MORE THAN 30 DAYS FOR A RESPONSE. THE GIRL AT THIS NUMBER CALLED THE SAME DEALERSHIP TO SEE IF SHE COULD GET AN ANSWER. IT WAS THE SAME ANSWER. THEY ARE STILL WAITING ON PARTS. THE CEO OF GM [XXX] BARRA SENT A LETTER STATING THAT REPLACEMENT PARTS ORDERS WERE GOING TO BE COMPLETED BY OCT. 2014. IT IS THE SECOND WEEK OF OCT. AND WE ARE STILL UNABLE TO SCHEDULE A REPAIR APPT. TO FIX THE TWO RECALLS FOR OUR COBALT. IN ADDITION, NO ONE (DEALERSHIP OR GM EMPLOYEES) CAN TELL US WHEN THE PARTS WILL EVEN BE IN. JUST BECAUSE GM HAS RECOGNIZED, AND ADMITTED PUBLICLY, THAT THESE FAULTY PARTS CAN, AND HAVE CAUSED DEATH, DOES NOT JUSTIFY THE DELAY IN REPAIRING THE VEHICLES. GET ME A REPAIR DATE BEFORE ANYTHING HAPPENS. WE, AND SO MANY OTHERS HAVE BEEN PLENTY PATIENT . INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6).*TR

MIDLOTHIAN TX Failure Date: 05/05/2014

12 10596280 2009 CHEVROLET COBALT Unknown/Other I FEEL THAT FOR A RECALL THAT HAS CAUSED SEVERAL DEATHS, GM SHOULD BE GETTING THE REPLACEMENT PARTS IN QUICKER. IT TOOK THEM OVER A MONTH TO EVEN NOTIFY ME OF THE RECALL, AND WHEN I CALLED MY DEALERSHIP TO SCHEDULE THE APPOINTMENT THEY SAID IT WOULD BE ANOTHER 1-2 MONTHS BEFORE THEY COULD GET THE PART IN. IT HAS NOW BEEN NEARLY A MONTH AND IT'S NOT THERE YET. I DON'T FEEL COMFORTABLE DRIVING A CAR THAT I KNOW COULD POSSIBLY CAUSE MY DEATH. IT TOOK THEM ALL THESE YEARS TO EVEN ADMIT TO THE PROBLEM, LET ALONE ALL THIS ADDITIONAL TIME TO GET THE PARTS IN AND THE RECALLS COMPLETED. FROM WHAT I UNDERSTAND, IT'S A MINOR PART AND DOESN'T TAKE THAT LONG TO FIX THEM. I'M NOT VERY HAPPY RIGHT NOW. I HAVE AN APPOINTMENT FOR AN OIL CHANGE NEXT WEDNESDAY, JUNE 11TH, AND WOULD REALLY LIKE TO HAVE THIS RECALL TAKEN CARE OF AT THE SAME TIME TO EASE MY CONCERNS. I HAVE TO WONDER HOW MANY MORE WILL BE

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KILLED BEFORE THESE RECALLS ARE ACTUALLY COMPLETED. *TR

LANCASTER OH Failure Date: 05/01/2014

12 10616268 2009 CHEVROLET COBALT Unknown/Other I AM JUST TRYING TO FIND OUT WHEN PARTS WILL BE AVAILABLE. I WENT TO MY DEALER, BOB HOOK CHEVROLET, ON APRIL 22, 2014 AND THEY ORDERED PARTS FOR MY THIRD AND FOURTH RECALL. I HAVE ALSO RECEIVED RECALL NOTICES FROM GM. WHAT IN THE WORLD IS TAKING SO LONG TO GET THESE PARTS? ARE THEY WAITING FOR AN ACCIDENT TO HAPPEN? *TR

LOUISVILLE KY Failure Date: 04/22/2014

12 10443913 2009 CHEVROLET COBALT Unknown/Other THE KEY WILL NOT TURN IN THE IGNITION CYLINDER. THEREFORE THE CAR WILL NOT TURN OFF. THERE IS A SPECIAL BULLETIN #10256 ABOUT THIS EXACT PROBLEM INCLUDING ONLY THE 2009 COBALT HOWEVER AS THERE IS NOT AN OPEN RECALL THE MANUFACTURER WILL NOT REPAIR MY CAR BECAUSE MY CAR HAS A BRANDED TITLE AND THEY WILL ONLY REPAIR 'OPEN RECALL' ITEMS. THIS ISSUE IS NOT LISTED IN THE GLOBAL DATABASE WHEN MY VIN IS SEARCHED BUT IT NEEDS TO BE LISTED UNDER MY VIN AND THERE NEEDS TO BE AN OPEN RECALL ON THIS ISSUE BECAUSE IT IS CERTAINLY A HUGE SAFETY PROBLEM THAT MANY OWNERS HAVE BEEN EXPERIENCING. THE ONLY WAY TO TURN THE CAR OFF IS TO GET UNDER THE HOOD AND REMOVE THE FUEL RELAY FUSE. IN CASE OF A FIRE THIS WOULD BE A CATASTROPHIC SAFETY ISSUE WHICH COULD RESULT IN SERIOUS INJURY OR EVEN DEATH.

*TR BAYTOWN TX Failure Date: 09/01/2011

12 10400531 2009 CHEVROLET COBALT Unknown/Other
POWER STEERING BECOMES INOPERABLE AFTER SEVERAL TURNS OF THE STEERING WHEEL ON THE NEW ELECTRONIC POWER STEERING SYSTEM. GENERAL MOTORS WAS AWARE OF THE CONDITION AS DISCLOSED IN THE DIAGNOSTIC BULLETIN PROVIDED TO ME AFTER THE THIRD RETURN TO THE LOCAL DEALER TO REPORT THE PROBLEM. (SEE ATTACHED BULLETIN). I HAVE CONTACTED GENERAL MOTORS CUSTOMER SERVICE AND THEY ARE SUPPORTING THE STATEMENT PROVIDED IN THE BULLETIN THAT THIS IS A

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NORMAL CONDITION AND NO RESOLUTION FOR THE PROBLEM. I INFORMED THE DEALER SALESMAN, MANAGEMENT AND TITLE AGENT THE VEHICLE WAS NEEDED FOR DRIVER EDUCATION PURPOSES. THE VEHICLE IS UNSAFE AND PUTS STUDENTS IN DANGER WHEN MAKING HARD TURNS, EVASIVE MANEUVERS TO AVOID ACCIDENTS AND PARALLEL PARKING. IN ADDITION, THEY ARE FAILING THE MVA ROAD TEST DUE TO AN INABILITY TO CONTROL THE STEERING. THE SELLING DEALER WAS AWARE OF THE PROBLEM AS NOTED IN THE BULLETIN AND SHOULD HAVE INFORMED ME THE ELECTRONIC POWER STEERING BECOMES INOPERABLE WHEN THE SYSTEM WARMS-UP. AND TO NOT HAVE A RESOLUTION IS UNCONSCIONABLE. FORT WASHINGTON MD Failure Date: 12/01/2010