

NHTSA Consumer Complaints as of February 21, 2017

8 10925176 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. AFTER ENTERING THE KEY INTO THE IGNITION, THE IGNITION SWITCH FAILED TO OPERATE. THE CONTACT MENTIONED THAT THE KEY BECAME STUCK IN THE IGNITION. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS UNKNOWN. LITTLE ROCK AR Failure Date: 11/08/2016

8 10894713 2008 CHEVROLET IMPALA Electrical MY CAR STOPPED ON 630. IT SAID DISABLED FULL THROTTLE. I HAD TO SIT FOR 15 MINUTES BEFORE IT WOULD START. I THEN HEAR A CLICKING NOISE THAT STARTED AT 830AM AND STOPPED AT 832AM. I'VE HAD NOTHING BUT PROBLEMS WITH THIS CAR. DO NOT BUY ANY IMPALA, UNLESS YOU HAVE A LIFETIME OF FIXABLE RECALLS. IT'S HOT IN ARKANSAS AND TO STALL FOR 15 MINUTES WITH CHILDREN IN THE CAR IS UNACCEPTABLE. WHEN YOU CALL CHEVY CUSTOMER SERVICE, THEY CAN NOT HELP YOU WITH ANYTHING. THEY JUST TAKE YOUR VIN NUMBER AND STATE OH I DON'T SEE A RECALL FOR YOUR VEHICLE, ALTHOUGH YOU READ 5598 PROBLEMS/SAME ISSUE YOU ARE HAVING WITH YOUR CAR. ERRATIC TRANSMISSION IS THE WHOLE PROBLEM. SO TO CHEVROLET AND COMPANY PLEASE THINK ABOUT FAMILIES AND CHILDREN WHEN ATTEMPTING TO SALE A NEW CAR WITH USED PRODUCTS. IT'S NOT COOL AND THE SAD PART IS YOU WILL NOT FIX IT. WARRANT MY BEHIND CHEVY NEED A LIFETIME OF RECALLS FOR EVERYONE ON ALL CARS. MAY JESUS BE WITH YOUR COMPANY. SINCERELY A MOTHER OF 3 BOYS.
*TR NORTH LITTLE ROCK AR Failure Date: 08/09/2016

8 10916060 2008 CHEVROLET IMPALA Electrical I WAS TOLD FROM A MECHANIC THE CAR HAS EITHER PCM OR ECM PROBLEMS. THE CAR STARTS TO DIE OUT WHEN I'M DRIVING IT THEN I HAVE TO TURN IT OFF THEN RESTART IT. IT JERKS REALLY HARD WHEN DRIVING IT. THE OIL PRESSURE LOW STOP ENGINE MESSAGE COMES ON. IT JUST HAS A LOT OF ELECTRICAL PROBLEMS AND THE MECHANIC TOLD ME THE OTHER IMPALAS LIKE MINE ARE

NHTSA Consumer Complaints as of February 21, 2017

HAVING EITHER ALL THE SAME PROBLEMS OR SOME OF THE SAME PROBLEMS. RECALL KANSAS CITY MO Failure Date: 08/02/2016

8 10885928 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. WHILE PARKED, BOTH REAR DOORS FAILED TO UNLOCK FROM THE OUTSIDE. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE ELECTRIC LOCK ACTUATOR NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 65,000. MELROSE WI Failure Date: 07/19/2016

8 10891806 2008 CHEVROLET IMPALA Electrical TWO DIFFERENT OUTCOMES BUT STEM FROM THE SAME ISSUE. WHILE TRYING TO START MY VEHICLE I GET A CLICK AND CARE WON'T START AT ALL. SOMETIMES AFTER SEVERAL TRIES IT DOES FIRE UP. ALSO WHEN IT DOES START IT WILL SOMETIMES STALL. MOST RECENTLY WHILE TRAVELING DIDN'T THE INTERSTATE IT STALLED GOING 75MPH LEAVING ME TO COAST AND DISRUPT 4 LANES OF TRAFFIC. STATEN ISLAND NY Failure Date: 07/01/2016

8 10876921 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT AFTER STARTING THE VEHICLE, THERE WAS AN ABNORMAL NOISE COMING FROM THE VEHICLE AND THE A/C FAILED TO FUNCTION. THE CONTACT MENTIONED THAT THE VEHICLE WAS REPAIRED IN 2012 FOR THE ACTUATOR. THE VEHICLE WAS NOT TAKEN TO A DEALER AND WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 75,000. VACERIE LA Failure Date: 06/27/2016

8 10865509 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. WHILE DRIVING 55 MPH, THE VEHICLE LOST POWER AND THE TRACTION CONTROL LIGHT ILLUMINATED. THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE MANUFACTURER WAS

NHTSA Consumer Complaints as of February 21, 2017

NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 78,000. CHARLESTOWN WV Failure Date: 05/17/2016

8 10853591 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. WHEN THE CONTACT INSERTED THE KEY INTO THE IGNITION AND ATTEMPTED TO START THE VEHICLE, SMOKE EMITTED FROM THE IGNITION. THE CONTACT ATTEMPTED UNSUCCESSFULLY TO PULL THE KEY OUT. THE CONTACT EXITED THE VEHICLE. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THERE WAS NO FIRE. THE CONTACT STATED THAT THE VIN WAS RECALLED A YEAR AGO AND THE IGNITION SWITCH WAS REPLACED. THE VIN AND FAILURE MILEAGE WERE UNKNOWN. BEAUTY KY Failure Date: 04/04/2016

8 10851577 2008 CHEVROLET IMPALA Electrical I WAS LEFT SITTING ON THE SIDE OF THE ROAD. I WAS GOING 70 MPH ON I-94 WHEN THE "SERVICE TRACTION CONTROL" LIGHT CAME ON, FOLLOWED BY THE "ENGINE POWER REDUCED" LIGHT, THEN SOMETHING ABOUT "DISABLING THROTTLE" SENSOR... MY CAR SHUT COMPLETELY DOWN, LEAVING ME TO COAST ACROSS 4 LANES OF TRAFFIC ON INTERSTATE 94. I'VE OWNED THIS 2008 IMPALA FOR JUST ABOUT A YEAR... I DON'T KNOW WHAT TO DO I RECEIVED THE LETTER ABOUT AN EXTENDED RECALL BACK IN DECEMBER AND I CALLED GM BECAUSE THERE'S A STIPULATION OF THE AMOUNT OF MILES YOU CAN HAVE ON YOUR CAR TO HAVE THIS PROBLEM REPAIRED... BECAUSE MY CAR HAS 276000 MILES GM TOLD ME THERE IS NOTHING THEY CAN DO, AT THAT TIME I ASKED WHY THIS ITEM WASN'T RECALLED. I WAS TOLD IF I FELT THE PROBLEM CALLED FOR A RECALL I SHOULD REACH OUT TO THE NATIONAL HIGHWAY AND SAFETY COMMISSION. I DON'T EVEN FEEL COMFORTABLE DRIVING MY CAR ANYMORE... THIS IS A DEATH TRAP! SOUTHFIELD MI Failure Date: 03/22/2016

8 10851498 2008 CHEVROLET IMPALA Electrical WHILE DRIVING AT ABOUT 20-25 MPH, I NOTICED A INTERNAL FIRE COMING FROM THE FUSE BOX ON THE PASSENGER SIDE OF THE CAR STOUGHTON MA Failure Date: 03/17/2016

NHTSA Consumer Complaints as of February 21, 2017

8 10838945 2008 CHEVROLET IMPALA Electrical I GOT A
JUMP AFTER THE ENGINE LIGHT CAME ON. TOOK IT TO GET ICHECKED THEY
SAY ITS MY ECM. WHAT IS THAT AND IS IT RELATED TO THAT ELECTRICAL
RECALL. I WAS IN PARK CHICAGO IL Failure Date: 02/28/2016

8 10825144 2008 CHEVROLET IMPALA Electrical THE AIR
CONDITIONING ACTUATORS GOES BAD TO A POINT WHERE A KNOCKING NOISE
WILL START TO COME FROM INSIDE THE DASHBOARD. THIS EVENTUALLY WILL
KILL THE ELECTRICAL SYSTEM AND CAUSE THE CAR TO CUT OFF
COMPLETELY, EVEN WHILE DRIVING. MIAMIFL Failure Date: 02/08/2016

8 10946234 2008 CHEVROLET IMPALA Electrical BLINKING
AIRBAG LIGHT THAT IS UNABLE TO BE CLEARED. REDONDO BEACH
CA Failure Date: 01/01/2016

8 10817741 2008 CHEVROLET IMPALA Electrical ISSUE
OCCURRED TWICE SO FAR. SERVICE TRACTION CONTROL ERROR MESSAGE
APPEARED FOLLOWED BY REDUCED ENGINE POWER. 1ST TIME THIS
OCCURRED THE CAR CAME TO A COMPLETE STOP AND WOULD NOT RUN. WAS
ON A SMALL SIDE STREET AND ONLY DOING ABOUT 15 MPH. I LET THE CAR SIT
AFTER CALLING FOR A RIDE. CAR RESTARTED AND DROVE TO DEALER 2
MILES AWAY. 2ND TIME SAME SET OF ERROR MESSAGES, CAR WAS DOING 70
ON THE HIGHWAY AT THE TIME AND DROPPED TO BELOW 50 MPH. DROVE TO
DEALER. BOTH TIMES, REPAIR WAS IDENTIFIED AS BEING A DEFECTIVE
ACCLERATOR PEDAL POSITION SENSOR. 2ND TIME VEHICLE HAD 92149 MILES
ON IT. DO NOT HAVE THE RECORD FOR THE MILEAGE FOR THE 1ST TIME BUT
IT WAS ABOUT 1 YEAR PRIOR WITH ESTIMATED MILEAGE OF 77000.
TROY NY Failure Date: 12/28/2015

8 10816315 2008 CHEVROLET IMPALA Electrical DOOR
LOCKS WILL NOT LOCK OR UNLOCK. DOOR LOCKS HAVE QUIT WORKING ONE
BY ONE. FRONT DRIVER DOOR ONLY DOOR WITH KEY LOCKABLE UNLOCKABLE
FEATURE. THEREFORE, DOORS CAN ONLY BE UNLOCKED BY UNLOCKING
DRIVER DOOR AND CRAWLING INTO CAR AND MANUALLY UNLOCKING ALL

NHTSA Consumer Complaints as of February 21, 2017

OTHER DOORS. I HAVE OWNED NO OTHER CAR THAT HAD THIS FEATURE WHERE OUT IN LESS THAN SEVEN YEARS. THIS IS A SAFETY HAZARD NOT BEING ABLE TO UNLOCK/LOCK DOORS. THE LOCKS DON'T WORK WHETHER CAR STATIONARY OR IN MOTION. ALLEN PARK MI Failure Date: 12/15/2015

8 10807439 2008 CHEVROLET IMPALA Electrical REDUCED ENGINE POWER MESSAGE. THIS MESSAGE CAME UP AFTER HAVE CAR AT MECHANICS FOR A REPAIR ON ACTUATOR. WE TOOK BACK TO MECHANIC AND HE CLEARED MESSAGE HOWEVER MESSAGE HAS APPEARED AFTER A WEEK OF DRIVING CAR LESS THAN 10 MILES PER DAY. MECHANIC SAID POSSIBLE FIX RESULTING IN ANOTHER \$300 REPAIR. THE MESSAGE CAME UP WHILE DOING LOCAL DRIVING AROUND TOWN LESS THAN 5 MILES BEFORE IT WILL APPEAR BREINIGSVILLE PA Failure Date: 11/11/2015

8 10807443 2008 CHEVROLET IMPALA Electrical REDUCED ENGINE POWER MESSAGE, FAULTY BACK DOOR LOCKS, HEATING ACTUATOR REPAIRS. THIS IS A REVISED COMPLAINT TO ONE I ALSO MADE FOR JUST THE REDUCED ENGINE POWER MESSAGE. AFTER READING NUMEROUS COMPLAINTS ON HERE I HAVE FOUND THAT MY CAR HAS SEVERAL OF THE ISSUES NOT JUST REDUCED ENGINE POWER. I AM MOST CONCERNED WITH THE CAR CUTTING OUT WHILE DRIVING DUE TO THE REDUCED ENGINE POWER HOWEVER WE ALSO HAVE LOCKS THAT DON'T OPEN/LOCK WITH REMOTE WHICH HAS BEEN GOING ON FOR THE LAST 3 YEARS AND SINCE LAST WINTER HEATER ONLY BLOWS COLD AIR UNTIL YOU ACCELERATE THE CAR. THIS MONTH WE HAD CAR REPAIRED FOR A KNOCKING NOISE COMING FROM UNDER GLOVE BOX WHILE CAR WAS RUNNING OR SHUT OFF. MECHANIC DIAGNOSED AS A NEW ACTUATOR AND DID REPAIR. THIS HOWEVER DID NOT REPAIR THE BLOWING OF COLD AIR AND ALSO THIS IS WHEN THE REDUCED ENGINE POWER WARNING STARTED. I AM A FORMER GMAC EMPLOYEE AND HAVE HAD GM VEHICLES FOR THE LAST 15 YEARS. I AM SO DISAPPOINTED THAT THERE ARE SO MANY PROBLEMS WITH THIS MAKE/

NHTSA Consumer Complaints as of February 21, 2017

MODEL AND THAT GM HAS NOT ISSUED A RECALL ON THESE.

BREINIGSVILLE PA Failure Date: 11/11/2015

8 10780841 2008 CHEVROLET IMPALA Electrical VEHICLE
STUCK IN PARK UNABLE TO SHIFT FROM THE PARKED POSITION. PARKED IN
FRONT OF MY HOUSE WENT TO GO PICK DAUGHTER UP FROM SCHOOL AND
COULDN'T SHIFT GEARS. CHICAGO HEIGHTS IL Failure Date:
10/07/2015

8 10836699 2008 CHEVROLET IMPALA Electrical WHILE
DRIVING MY CAR MY CAR STALLED AS IF IT WAS IN NEUTRAL. I STOPPED AND
TRIED TO PUT THE CAR IN PARK, BUT NOTHING HAPPENED. I TRIED REVERSE
AND THE CAR WOULDN'T MOVE. IT CRAKES UP BUT THERE ARE NO SHIFTING
OF GEARS. I HAD TO REPLACE MY GAS TANK AS WELL AS MY PEDALS FOR THIS
CAR. PLEASE HELP. ORLANDO FL Failure Date: 09/14/2015

8 10762447 2008 CHEVROLET IMPALA Electrical MY KEY IS
STUCK IN THE IGNITION. I AM FORCED TO DISCONNECT BATTERY & HOPE
THAT NOBODY GOES LOOKING THROUGH MY CAR OR ATTEMPTS TO STEAL IT.
MY SECOND COMPLAINT IS KNOCKING SOUND COMING FROM MY HVAC. IT
WILL HAPPEN WETHER CAR IS IN OR OFF. CLINTON IA Failure Date:
09/08/2015

8 10779414 2008 CHEVROLET IMPALA Electrical TL* THE
CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT
THERE WAS A RANDOM FAILURE WITH THE SERVICE STABILITY LINK AND
SERVICE STABILITY TRACTION CONTROL. IN ADDITION, THE SERVICE ENGINE
WARNING LIGHT ILLUMINATED FREQUENTLY FOLLOWED BY A DRASTIC
REDUCTION IN SPEED WITHOUT WARNING. THE CONTACT HAD TO PULL THE
VEHICLE OVER TO THE SIDE OF THE ROAD EACH TIME THE FAILURE
RECURRED, TURN OFF THE VEHICLE TO RESET THE COMPUTER, AND
RESTART THE VEHICLE. THE VEHICLE WAS TAKEN TO A REPAIR SHOP WHO
WAS NOT ABLE TO REPLICATE AND DIAGNOSE THE FAILURE. THE VEHICLE WAS
NOT REPAIRED AND WAS TO BE TAKEN TO A DEALER FOR INSPECTION AND

NHTSA Consumer Complaints as of February 21, 2017

DIAGNOSTIC TESTING. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND PROVIDED NO REMEDY. THE APPROXIMATE FAILURE MILEAGE WAS 128,000. CHICAGO IL Failure Date: 09/05/2015

8 10761508 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. WHILE ATTEMPTING TO TURN THE VEHICLE OFF, THE KEY REMAINED IN THE ON POSITION. IN ADDITION, THE CONTACT WAS ABLE TO REMOVE THE KEY WHILE IN THE ON POSITION AND THE VEHICLE STALLED. THE CONTACT WAS UNABLE TO RESTART THE VEHICLE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE RECURRED ON NUMEROUS OCCASIONS. THE CONTACT WAS UNABLE TO RESTART THE VEHICLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). THE FAILURE MILEAGE WAS 85,000. ROCKY MOUNT NC Failure Date: 09/02/2015

8 10870601 2008 CHEVROLET IMPALA Electrical REAR PASSENGER DOOR LOCKS DO NOT FUNCTION ELECTRICALLY WHEN THE VEHICLE IS WARM. AUTOMATIC LOCK FUNCTION WHEN THE VEHICLE IS PLACED IN 'DRIVE' DOES NOT FUNCTION UNDER THESE CIRCUMSTANCES. DUE TO THE POSITION OF THE MANUAL LOCK RELEASES, IT IS VERY DIFFICULT TO MANUALLY UNLOCK THE REAR DOORS MANUALLY. IN AN EMERGENCY SITUATION, IF THE REAR DOOR LOCKS DO NOT FUNCTION, IT CAN DELAY ESCAPE FROM THE VEHICLE. STATEN ISLAND NY Failure Date: 08/01/2015

8 10733832 2008 CHEVROLET IMPALA Electrical THIS IS THE THIRD TIME SINCE I BOUGHT THIS CAR (NEW) THAT THE WIRING ON THE SHIFT LOCK HAS FAILED. THE PROBLEM IS WELL REPORTED ON THE WEB FOR 2007 AND 2008 IMPALAS. THE CAR HAS BEEN TOWED EACH TIME AND WIRES FIXED . THE COST HAS BEEN RUNNING #300.00 TO \$150.00 AND THE FIX LAST ABOUT TWO YEARS,I HAVE GOOGLED THE PROBLEM AND FOUND MANY OTHERS SUFFERING THE SAME PROBLEM,YET YOUR RECALL LOG SHOWS NOTHING. GRAY ME Failure Date: 07/08/2015

NHTSA Consumer Complaints as of February 21, 2017

8 10731009 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. WHILE DRIVING 45 MPH, THE VEHICLE STALLED AND THE WARNING INDICATORS ILLUMINATED ON THE INSTRUMENT PANEL. THE VEHICLE DID NOT RESTART. THE DEALER WAS CONTACTED, BUT THE VEHICLE WAS NOT DIAGNOSED. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 77,120.

SEMMES AL Failure Date: 06/26/2015

8 10733053 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. WHILE DRIVING 35 MPH, THE VEHICLE STALLED. THE CONTACT WAS ABLE TO RESTART THE VEHICLE AFTER SEVERAL ATTEMPTS. THE DEALER STATED THAT THE ECM COMPUTER FAILED. THE VEHICLE WAS REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 14V35500 (ELECTRICAL SYSTEM); HOWEVER, THE ECM WAS NOT COVERED UNDER THE RECALL. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE; HOWEVER, THE CONTACT WAS NOT OFFERED A REMEDY FOR THE FAILURE. THE FAILURE MILEAGE WAS 140,000. RAEFORD NC Failure Date: 06/17/2015

8 10726514 2008 CHEVROLET IMPALA Electrical I RECENTLY HAD A VENT ACTUATOR FAIL; THE SIGN WAS A LOUD CLICKING NOISE COMING FROM THE FAILED VENT ACTUATOR LOCATED BEHIND THE GLOVE BOX. ACCORDING TO THE INFORMATION THAT I HAVE BEEN ABLE TO GATHER, THERE ARE 4 VENT ACTUATORS LOCATED BEHIND THE DASH OF THE VEHICLE. THESE VENT ACTUATORS SEEM TO FAIL ON A REGULAR BASIS FROM COMPLAINTS THAT I HAVE BEEN ABLE TO REVIEW ON THE INTERNET. THESE ARE \$25 PARTS, HOWEVER THE LABOR COSTS ARE RIDICULOUS; \$300-400 PER VENT ACTUATOR. IF THESE VENT ACTUATORS FAIL AT RANDOM TIMES, THAT IS AT A COST OF UP TO \$425 FOR EACH VISIT TO THE DEALER, AND THERE IS NO GUARANTEE THAT THEY WON'T FAIL ONCE AGAIN. CHEVROLET IS FULLY AWARE OF THE PROBLEM, ACCORDING TO THEIR OWN WEB SITE. HOWEVER, THEY CONTINUE TO CHARGE THE OWNER OF THE VEHICLE THESE OUTRAGEOUS FEES. I AM SEEKING ASSISTANCE IN HAVING CHEVROLET REPLACE ALL THE VENT ACTUATORS WITH A QUALITY PRODUCT; NOTHING

NHTSA Consumer Complaints as of February 21, 2017

LIKE CHEAP CHINESE PLASTIC. IN ADDITION, THEY NEED TO QUIT PASSING THE LABOR COSTS ONTO THE OWNER FOR A PROBLEM THAT THEY REFUSE TO ADDRESS. STEPHENS CITY VA Failure Date: 06/16/2015

8 10725136 2008 CHEVROLET IMPALA Electrical CAME TO GET IN AND UNLOCK CAR WHEN I NOTICED ONLY THE FRONT PASSENGER DOOR UNLOCKS. HAD TO CLIMB THROUGH THE CAR (WHILE 5 MONTHS PREGNANT) TO UNLOCK BOTH BACKSEAT DOORS FOR MY NIECE AND INFANT NEPHEW TO GET THEM IN THE CAR. THE 3 LOCKS, BESIDES PASSENGER FRONT, ONLY WORK MAYBE ONCE A WEEK RANDOMLY. I HAVE MY FIRST CHILD ON THE WAY IN NOVEMBER, AND NOW I HAVE TO WORRY IF I WILL HAVE TO SET MY BABY ON THE GROUND DURING WINTER TO CLIMB THROUGH THE CAR TO UNLOCK THE BACK DOOR MANUALLY. INDIANAPOLIS IN Failure Date: 06/01/2015

8 10716108 2008 CHEVROLET IMPALA Electrical DRIVING ON THE HIGHWAY DURING RUSH HOUR THRU A CONSTRUCTION ZONE MY CAR GAVE ME THE ENGINE POWER REDUCE THEN NOT EVEN A MILE DOWN THE ROAD THE STARTING DISABLED SERVICE THROTTLE MESSAGE CAME THEN THE CAR STALLED WITH NO SHOULDER TO PULL OVER ON. SAT FOR ABOUT MAYBE 5 MIN THEN MADE IT HOME. NOT IT HAPPENS MORE FREQUENT. TOOK TO THE GM DEALER TO GET IT DIAGNOSED AND THEY TOLD ME THEY COULDN'T FIND A PROBLEM WITH IT. SO BASICALLY SPENT 40 BUCKS TO HANG OUT AT THE DEALERSHIP FOR THEM TO TELL ME NOTHING. THEY EVEN CHECKED MY VIN AND NO RECALL. FORT WAYNE IN Failure Date: 05/01/2015

8 10853441 2008 CHEVROLET IMPALA Electrical WHEN CHANGING TEMPERATURE IN VEHICLE, A LOUD CLACKING NOISE IS HEARD FOR UP TO 2-3 MINUTES EVEN IF VEHICLE IS TURNED OFF. SERVICE AIR BAG LIGHT AND STABILIZER TRAC SERVICE LIGHT COMES ON. OIL LEAK UNDER CAR. ONLY 55,000 MILES. CAN BE HEARD 50 YEARS AWAY FROM CAR IT IS SO LOUD. 2008 CHEVROLET IMPALA LT JACKSONVILLE FL Failure Date: 04/15/2015

NHTSA Consumer Complaints as of February 21, 2017

8 10701417 2008 CHEVROLET IMPALA Electrical DOOR
LOCKS WILL NOT LOCK/UNLOCK WITH FOB OR LOCK/UNLOCK BUTTON AND
THE MORE YOU PRESS THE BUTTON THE WEAKER THE SIGNAL TO LOCK/
UNLOCK THE DOORS BECOME. VERY DANGEROUS! *TR

NEKOOSA WI Failure Date: 03/23/2015

8 10695428 2008 CHEVROLET IMPALA Electrical WHILE
DRIVING ON THE HIGHWAY (60MPH), WITHOUT WARNING THE CAR SLOWS TO
20MPH AND THE CHECK ENGINE LIGHT COMES ON WITH AN ERROR MESSAGE
ABOUT THE TRACTION CONTROL. EXTREMELY DANGEROUS SITUATION, BUT I
WAS NOT REAR-ENDED. *TR CARMEL IN Failure Date: 03/19/2015

8 10722241 2008 CHEVROLET IMPALA Electrical I STARTED
MY CAR AND THE RPM'S WENT TO 0. MESSAGE STATED "SERVICE TRACTION
CONTROL" AND ENGINE POWER REDUCED". WHEN I LOOKED UP INFORMATION
ONLINE I NOTICED MANY PEOPLE HAD THE SAME PROBLEM WITH CHEVY/GM
CARS. RONKONKOMA NY Failure Date: 03/15/2015

8 10701436 2008 CHEVROLET IMPALA Electrical TL*THE
CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT
WHILE DRIVING, THE REAR WINDOW DEFROSTER FAILED TO ACTIVATE. THE
VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS
NOTIFIED OF THE FAILURE. THE VIN WAS NOT AVAILABLE. THE FAILURE
MILEAGE WAS 69,500. HOWELL NJ Failure Date: 03/10/2015

8 10762245 2008 CHEVROLET IMPALA Electrical TL* THE
CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT ALL
DOOR LOCKS FAILED TO LOCK AND UNLOCK ELECTRONICALLY AND MANUALLY.
IN ADDITION, THE CONTACT STATED THAT THE TIRE PRESSURE MONITORING
SYSTEM (TPMS) WARNING LIGHT ILLUMINATED. THE SERVICE TIRE MONITOR
SYSTEM WAS DISPLAYED ACROSS THE MESSAGE BOARD. THE FAILURE
RECURRED ON NUMEROUS OCCASIONS. THE VEHICLE WAS TAKEN TO A
DEALER WHO DIAGNOSED THAT THE ALL FOUR LOCKS AND THE TPMS SENSOR
NEEDED TO BE REPLACED. THE TPMS WAS REPLACED ON MULTIPLE

NHTSA Consumer Complaints as of February 21, 2017

OCCASIONS. HOWEVER, THE FAILURE RECURRED. THE LOCKS WERE NOT REPLACED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 85,000. PHILADELPHIA PA Failure Date: 03/07/2015

8 10692206 2008 CHEVROLET IMPALA Electrical NO INCIDENT. THIS IS A COMPLAINT ABOUT THE RECALL FOR CHEVY IGNITION SWITCHES. CHEVY'S REPAIR IS TO GIVE YOU A KEY RING THAT SEPARATES THE IGNITION KEYS FROM THE OTHER KEYS. MOST PEOPLE WON'T BOTHER AND A FRIEND DRIVING YOUR CAR ISN'T GOING TO KNOW. ALL YOU HAVE DONE IS GIVE GM'S LAWYERS A LOOPHOLE FOR LARGE LAWSUITS. THEY CAN CLAIM THE OWNER DIDN'T SEPARATE THE KEYS. THIS IS [XXX]. THE CORRECT REPAIR IS TO REPLACE THE BAD SWITCH. HOW MANY PEOPLE HAVE TO DIE OR GET INJURED BEFORE YOU DO THE RIGHT THING INSTEAD OF LETTING GM DO THE HALF ASS THING THAT PROTECTS THEM FROM LAWSUITS. HASN'T GM BEEN BAILED OUT ENOUGH. WHY WOULD YOU PROTECT GM OVER AND ABOVE THE SAFETY OF THE AMERICAN PUBLIC. INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TR MENOMONEE FALLS WI Failure Date: 03/04/2015

8 10761072 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT ALL FOUR DOOR LOCKS MALFUNCTIONED AND PREVENTED THE DOORS FROM LOCKING. ALSO, THE CONTACT MENTIONED THAT THE REAR DOORS FAILED TO UNLOCK INTERMITTENTLY. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN DIAGNOSED THAT ALL FOUR DOOR ACTUATORS WERE DEFECTIVE AND NEEDED TO BE REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 103,358. AKRON OH Failure Date: 03/03/2015

8 10701413 2008 CHEVROLET IMPALA Electrical AS I WAS DRIVING, I GOT A NOTIFICATION ON MY DASHBOARD THAT READ "ENGINE POWER REDUCED SERVICE TRACTION CONTROL". I CONTINUED TO DRIVE TO MY DESTINATION OR SOMEWHERE I COULD SAFELY PULL OVER. AS I DROVE,

NHTSA Consumer Complaints as of February 21, 2017

THE POWER TO MY VEHICLE HAD REDUCED SIGNIFICANTLY. DURING THIS TIME, THE CHECK ENGINE LIGHT AS WELL AS THE TRACTION CONTROL LIGHT STAYED ON. AFTER ABOUT 20 MINUTES OR SO, THE LIGHTS WENT OFF AND THE CAR BEGIN TO OPERATE WITHOUT INCIDENT. AFTER THE DAY OF THE INITIAL INCIDENT, I HAD THE SAME PROBLEM OCCUR 2 MORE TIMES ON 2 SEPARATE OCCASIONS. I HAVE HAD MY CAR SINCE 2011 AND I HAVE HAD NO ACCIDENTS SO I AM NOT SURE WHERE OR WHY THIS ISSUE IS HAPPENING BUT I AM DEFINITELY NOT HAPPY ABOUT IT. I AM ALSO HAVING ISSUES WITH A KNOCKING NOISE COMING FROM MY GLOVEBOX AS WELL AS THE AIRBAGS LIGHT KEEPS COMING ON. IS THERE A RECALL THAT I AM NOT AWARE OF THAT AFFECTS THESE ISSUES? IF NOT, WHAT CAN BE DONE TO RECTIFY THIS PROBLEM. I AM A PROUD CHEVY OWNER AND WOULD LIKE TO REMAIN LOYAL TO CHEVY HOWEVER IF I AM NOT ABLE TO GET SOME SORT OF RESOLUTION FOR THESE PROBLEMS, I MAY HAVE TO LOOK AT GOING TO A DIFFERENT MANUFACTURER. *TR WASHINGTON DC Failure Date: 02/18/2015

8 10667966 2008 CHEVROLET IMPALA Electrical 2008 CHEVROLET IMPALA. THE CONSUMER RECEIVED THE IGNITION RECALL. HOWEVER, THE VEHICLE WAS REPOSSESSED. *TA WILMINGTON DE Failure Date: 02/02/2015

8 10678855 2008 CHEVROLET IMPALA Electrical TL*THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT RECEIVED A NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM) HOWEVER, THE RECALL REMEDY FAILED TO REPAIR THE VEHICLE. AFTER THE VEHICLE WAS SERVICED UNDER THE RECALL REPAIR, THE VEHICLE FAILED TO START. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS UNKNOWN. EUNICE LA Failure Date: 01/22/2015

8 10672262 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. WHILE ATTEMPTING TO REVERSE FROM THE PARK POSITION, THE VEHICLE FAILED TO SHIFT. THE CONTACT ALSO MENTIONED THAT THE KEY WAS UNABLE TO BE REMOVED FROM THE

NHTSA Consumer Complaints as of February 21, 2017

IGNITION AND AN UNKNOWN WARNING LIGHT ILLUMINATED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). THE VEHICLE WAS TOWED TO THE DEALER WHERE THE IGNITION SWITCH WAS REPLACED, BUT THE SHIFTER NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 146,635. BIRMINGHAM AL Failure Date: 01/10/2015

8 10671296 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT THE GEAR SHIFT LEVER FAILED TO SHIFT FROM PARK TO DRIVE. THE VEHICLE WAS TOWED TO A DEALER. THE TECHNICIAN DIAGNOSED THAT THE GEAR SHIFT CENTER CONSOLE WAS FAULTY. THE VEHICLE WAS REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 60,760. PHILADELPHIA PA Failure Date: 01/07/2015

8 10821788 2008 CHEVROLET IMPALA Electrical HEATER FAILS TO DELIVER ANY AIR TO DRIVER SIDE AND ONLY MINIMAL AMOUNT OF AIR TO RIDER SIDE WHEN CAB HEATER IS IN FLOOR DISTRIBUTION MODE OR DUAL MODE. DEALER ADVISES THIS IS BY DESIGN AND THERE IS NO PROBLEM. THIS IS A RIDICULOUS EXPLANATION AND IS A PROBLEM. CAR HAS APPROXIMATELY 55,000 MILES. ROCK HILL SC Failure Date: 01/05/2015

8 10669552 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT WHILE DRIVING AT APPROXIMATELY 5 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE WAS RESTARTED; HOWEVER, THE FAILURE RECURRED ON SEVERAL OCCASIONS. THE VEHICLE WAS REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM) BUT THE FAILURE RECURRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 175,812.

RAYMOND MS Failure Date: 01/01/2015

NHTSA Consumer Complaints as of February 21, 2017

8 10664575 2008 CHEVROLET IMPALA Electrical DURING FREEZING RAIN THE REAR WINDOW DEFROSTER QUIT OPERATING MAKING VISIBILITY OUT THE REAR WINDOW LITTLE TO NONE. AFTER TROUBLESHOOTING, THE PROBLEM CAME FROM A WIRING HARNESS BELOW THE FUSEBOX ON THE PASSENGER SIDE OF THE VEHICLE BY THE PASSENGER FOOT AREA. THE WIRE FOR THE REAR WINDOW DEFROSTER HAD MELTED AT THE POINT INSIDE THE CONNECTOR MELTING THE PLASTIC, AND IS A FIRE HAZARD. AFTER RESEARCHING THIS ISSUE, MANY NEWER CHEVROLET IMPALAS HAVE ENCOUNTERED THIS ISSUE, AND IT SHOULD BE ADDRESSED.

*TR BELLEVUE NE Failure Date: 12/15/2014

8 10678824 2008 CHEVROLET IMPALA Electrical TL*THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT THE ENGINE FAILED TO START ON NUMEROUS OCCASIONS. IN ADDITION, THE VEHICLE FAILED TO SHUT OFF DUE TO THE IGNITION KEY STICKING TO THE IGNITION SWITCH. THE VEHICLE WAS TOWED TO A DEALER ON SEVERAL OCCASIONS WHERE IT WAS DIAGNOSED THAT THE GEAR SHAFT WIRES WERE SENDING THE INCORRECT SIGNAL CAUSING THE SOLENOID TO FAIL. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 101,000. ATLANTA

GA Failure Date: 12/15/2014

8 10785335 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. WHILE ATTEMPTING TO START AND MOVE THE VEHICLE, IT WOULD NOT SHIFT OUT OF PARK. THE CONTACT STATED THAT THE FAILURE OCCURRED ON A PREVIOUS OCCASION. THE VEHICLE WAS TOWED TO THE CONTACT'S RESIDENCE WHERE AN INTERIM REPAIR WAS PERFORMED IN ORDER TO DRIVE THE VEHICLE TO THE DEALER. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE WIRING HARNESS WAS INOPERABLE AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 110,000. THE VIN WAS NOT AVAILABLE. OKLAHOMA CITY OK Failure Date: 12/12/2014

NHTSA Consumer Complaints as of February 21, 2017

8 10662699 2008 CHEVROLET IMPALA Electrical AFTER PULLING INTO MY DRIVE WAY I PLACED THE CAR IN PARK. I ATTEMPTED TO TURN THE CAR OFF AND THE KEY WOULD NOT TURN TO THE OFF SECTION. BECAUSE OF THIS THE LIGHTS AND RADIO REMAINED ON, THE KEY WAS ALSO STUCK IN THE IGNITION. *TR DOVER DE Failure Date: 12/06/2014

8 10654350 2008 CHEVROLET IMPALA Electrical 2008 CHEVROLET IMPALA. CONSUMER STATES GM IS NOT COMPLYING WITH IGNITION SWITCH RECALL AND THE PART TO REMEDY THE DEFECT IS STILL NOT AVAILABLE *CN WAUKESHA WI Failure Date: 12/01/2014

8 10658507 2008 CHEVROLET IMPALA Electrical 2008 CHEVROLET IMPALA. WHILE DRIVING ON THE HIGHWAY WITH MY FAMILY, THE CAR CUT-OFF BUT WAS ABLE TO RESTART IT. *TA THE CONSUMER ATTACHED THE IGNITION RECALL LETTER, TO HIS COMPLAINT. *JB BRONX NY Failure Date: 12/01/2014

8 10660640 2008 CHEVROLET IMPALA Electrical 2008 CHEVROLET IMPALA. CONSUMER BELIEVES THE IGNITION SWITCH SHOULD HAVE BEEN MODIFIED TO SECURE AND STABILIZE THE KEY. *TA THE DEALER PLACED A SMALL PLASTIC PLUG IN THE IGNITION KEY. THE CONSUMER STATED THE KEY FIT THE SAME WAY IT DID PRIOR TO THE REPAIR; IT STILL HAD PLAY IN THE FIT AND IT WAS NOT SECURE. SECONDLY, THE IGNITION SWITCH ITSELF STILL HAD THE SAME AMOUNT OF PLAY IN IT, AFTER THE SO CALLED REPAIR. *JB NEW CITY NY Failure Date: 12/01/2014

8 10660113 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. MONROE GA Failure Date: 11/21/2014

NHTSA Consumer Complaints as of February 21, 2017

8 10660321 2008 CHEVROLET IMPALA Electrical OUR 2008 CHEVROLET IMPALA IS UNDER THE RECALL FOR THE IGNITION SWITCH. WE HAVE THE LETTER. CAR WAS AT THE DEALER FOR 4 WEEKS AND THEY DIDN'T FIX IT. THEY SAID TO TAKE THE REMOTE OFF THE KEY AND ONLY HAVE THE KEY IN THE IGNITION WITH NOTHING ELSE ON THE KEY AND NO OTHER FIX IS AVAILABLE. WE FEEL THE CAR IS UNSAFE TO DRIVE AT HIGHWAY SPEEDS SHOULD THE CAR SHUT OFF. THE DEALER IS FOWLER CHEVROLET IN TULSA, OKLAHOMA.AND THEY REFUSE TO PROVIDE US A LOANER CAR. WHAT ARE WE TO DO? *TR BROKEN ARROW OK Failure Date: 11/18/2014

8 10655420 2008 CHEVROLET IMPALA Electrical AFTER GOING THROUGH A SMALL PUDDLE, SERP BELT SLIPS, LOSE POWER STEERING, CANT HARDLY CONTROL CAR. IF IT HAPPENED WITH MY WIFE DRIVING IN TRAFFIC COULD BE VERY BAD. WENT TO BEARD CHEVROLET A MONTH AGO (THIS HAS BEEN HAPPENING SEVERAL MOS) AND WAS TOLD IT'S NORMAL, AND IN NEW CARS THEY WENT TO ELECTRIC PS BECAUSE OF IT. THAT DOESN'T CONSOLE ME WITH AN OTHERWISE PERFECTLY RUNNING CAR. I HAD REPLACED THE TENSIONER AND SERP BELT ALREADY BEFORE GOING TO THE DEALER. *TR BREWSTER, MA Failure Date: 11/17/2014

8 10689421 2008 CHEVROLET IMPALA Electrical I RECEIVED NOTICE OF A SAFETY RECALL #14299 FROM CHEVROLET INSTRUCTING ME TO CALL MY LOCAL DEALER AND SCHEDULE A TIME TO HAVE THE IGNITION REPAIR. THE LOCAL DEALER, CAMPBELL CHEVROLET IN BOWLING GREEN, KY TOLD ME THEY DID NOT HAVE THE PARTS. THE DEALER INSTRUCTED ME TO LEAVE MY NAME AND TELEPHONE NUMBER AND THEY WOULD CALL WHEN THE PARTS CAME IN. THIS CALL TOOK PLACE ON NOVEMBER 13, 2014. I STILL HAVE NOT HEARD ANYTHING FROM THE DEALER. I BELIEVE THERE HAS BEEN MORE THAN ENOUGH TIME TO GET THE PARTS NEEDED AND FIX THIS PROBLEM. MEANWHILE, I AM STILL DRIVING THE CAR WITH THIS KNOWN RISK. IF THIS IS THE MANNER IN WHICH CAR MANUFACTURERS ARE ALLOWED TO STATE THEY ARE TAKING CARE OF RECALLS IT IS NO WONDER MORE DEATHS ARE NOT AVOIDED. IF I ATTEMPT TO TRADE THE VEHICLE I AM SURE THIS WILL BE AN

NHTSA Consumer Complaints as of February 21, 2017

ISSUE AND MOST PROBABLY DEVALUE MY CAR. IS THERE OTHER RECOURSE
A CONSUMER CAN TAKE TO REMEDY THIS ISSUE? *TR BOWLING
GREEN KY Failure Date: 11/13/2014

8 10651690 2008 CHEVROLET IMPALA Electrical TL* THE
CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT RECEIVED A
NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL
SYSTEM). HOWEVER, THE PARTS NEEDED WERE UNAVAILABLE. THE DEALER
WAS UNCERTAIN WHEN THE PARTS WOULD BECOME AVAILABLE TO SERVICE
THE VEHICLE UNDER THE RECALL AND ADDED THE CONTACT TO A WAITING
LIST. THE MANUFACTURER HAD NOT BEEN NOTIFIED OF THE PROBLEM. THE
CONTACT HAD NOT EXPERIENCED A FAILURE. PITTSBURG PA
Failure Date: 10/31/2014

8 10649848 2008 CHEVROLET IMPALA Electrical
WINDSHIELD WIPERS STOPPED WORKING WHILE TRYING TO CLEAR
DEBRIS FROM WINDSHIELD TRAVELING AT INTERSTATE SPEEDS OF 65MPH+.
WINDSHIELD WIPERS MADE ONE SWEEP, WHEN ACTIVATED AGAIN, MOTOR
CLICKED AND WIPERS SEIZED IN PARTIAL UP POSITION CREATING VISIBILITY
HAZARD. CONTINUED TO ATTEMPT TO GET WIPERS TO FUNCTION WITH NO
LUCK. STOPPED VEHICLE, SHUTDOWN AND RESTARTED, ATTEMPTED USE OF
WIPERS AGAIN STILL WOULD NOT FUNCTION. FUSE CHECKED AND STILL
GOOD. *TR ELLSWORTH AFB SD Failure Date: 10/24/2014

8 10658487 2008 CHEVROLET IMPALA Electrical 2008
CHEVROLET IMPALA KEY DEFECT. *MW THE CONSUMER STATED WHEN HE
AND HIS WIFE PURCHASED THE VEHICLE, THEY PAID FOR THREE KEYS.
HOWEVER, G WOULD ONLY FIX TWO OF THE KEYS UNDER THE IGNITION
RECALL. *JB CORNING NY Failure Date: 10/22/2014

8 10644570 2008 CHEVROLET IMPALA Electrical TL* THE
CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT RECEIVED A
RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000
(ELECTRICAL SYSTEM). THE CONTACT STATED THAT THE PART NEEDED TO

NHTSA Consumer Complaints as of February 21, 2017

REMEDY THE VEHICLE WAS UNAVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE.

OKLAHOMA CITY OK Failure Date: 10/13/2014

8 10643851 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT WHEN COMING TO A STOP, THE VEHICLE JERKED WITHOUT WARNING. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 12V377000 (SUSPENSION) AND 14V355000 (ELECTRICAL SYSTEM) HOWEVER, THE PART NEEDED FOR THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 90,066. LEXINGTON KY Failure Date: 10/10/2014

8 10644485 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE PARTS NEEDED TO REPAIR THE VEHICLE WERE NOT AVAILABLE. THE DEALER WAS UNABLE TO PROVIDE A SPECIFIC DATE FOR WHEN THE PARTS WOULD BECOME AVAILABLE. THE MANUFACTURER WAS NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. STERLING HEIGHTS MI Failure Date: 10/10/2014

8 10643525 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT RECEIVED A NOTIFICATION FOR NHTSA CAMPAIGN: 14V355000 (ELECTRICAL SYSTEM). HOWEVER, THE PARTS NEEDED WERE UNAVAILABLE. THE DEALER WAS UNCERTAIN WHEN THE PARTS WOULD BECOME AVAILABLE TO SERVICE THE VEHICLE UNDER THE RECALL. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM AND STATED THAT THE PARTS WERE AVAILABLE. THE CONTACT HAD NOT EXPERIENCE A FAILURE. MIAMI FL Failure Date: 10/09/2014

NHTSA Consumer Complaints as of February 21, 2017

8 10643227 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE PART NEEDED TO REPAIR THE VEHICLE WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. MEMPHIS TN Failure Date: 10/08/2014

8 10658477 2008 CHEVROLET IMPALA Electrical 2008 CHEVROLET IMPALA. CONSUMER WRITES IN REGARDS TO SAFETY RECALL. *TGW THE RECALL WAS COMPLETED ON OCTOBER 8, 2014. *JB CHICAGO IL Failure Date: 10/08/2014

8 10643230 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. WHILE PARKED, THE VEHICLE STALLED WITHOUT WARNING AND WAS UNABLE TO RESTART. THE VEHICLE WAS TOWED TO A PRIVATE MECHANIC, BUT WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE PART NEEDED TO REPAIR THE VEHICLE WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 97,000. COVINGTON GA Failure Date: 10/06/2014

8 10643238 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. WHILE DRIVING APPROXIMATELY 3 MPH, THE VEHICLE STALLED AND FAILED TO RESTART. THE CONTACT ALSO STATED THAT WHEN INSERTING THE KEY INTO THE IGNITION, THE DOORS LOCKED AND UNLOCKED CONTINUOUSLY. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 111,000. JASPER TN Failure Date: 10/06/2014

NHTSA Consumer Complaints as of February 21, 2017

8 10641284 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT AFTER HAVING REPAIRS PERFORMED FOR RECALL NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM), THE KEY BECAME LODGED IN THE IGNITION SWITCH. THE CONTACT MENTIONED THAT DUE TO THE FAILURE THE VEHICLE FAILED TO TURN OFF. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN DIAGNOSED A WIRE HAD FRACTURED AND NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 66,763.

MONONGAHELA PA Failure Date: 10/03/2014

8 10640952 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE PART NEEDED TO REPAIR THE VEHICLE WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE.

PENSCOLA FL Failure Date:

10/02/2014

8 10639205 2008 CHEVROLET IMPALA Electrical THE KEY IS STUCK IN THE IGNITION, THIS WAS AT 10:15PM 9/25/14. THE CAR WAS ABLE TO BE TURNED OFF, I TURNED OFF THE RADIO, LIGHTS, AIR AND ANYTHING ELSE I THOUGHT WOULD KILL THE BATTERY. I REMOVED THE KEY FOB AND LOCKED MY VEHICLE. I WOKE UP THIS MORNING AT 5AM THINKING THE CAR WOULDN'T START BUT THANKFULLY IT DID. I DROVE TO WORK AND NOW I AM WORRIED THE BATTERY WILL BE DEAD WHEN I RETURN TO IT TO GO HOME. I CALLED THE DEALERSHIP SERVICE DEPARTMENT AT JACK WINEGARDINER CHEVROLET AND THEY SAID THE CAUSE COULD BE A DEAD BATTERY, NOT SO, I CAN START AND DRIVE THE CAR JUST FINE. WHEN I ASKED WHAT COULD BE THE CAUSE, COULD IT POSSIBLY BE THE RECALL 14299, HE SAID NO. I TOLD HIM THAT I HAVE DONE MY RESEARCH AND THIS IS AN ONGOING ISSUE WITH

NHTSA Consumer Complaints as of February 21, 2017

THESE CARS AND HE SAID UNFORTUNATELY THEIR IS NO RECALL FOR THAT MA'AM AND THAT I WILL BE RESPONSIBLE FOR THE REPAIRS. REALLY, I HAD ANOTHER ISSUE WITH THE CARD JUST A FEW DAYS AGO WHICH I WILL REPORT IN ANOTHER COMPLAINT. BUT IN SHORT THE CAR HAD REDUCED POWER AND TRACTION WAS SUPPOSEDLY AFFECTED. TURNED THE CAR OF AND WENT IN TO WORK, WENT BACK TO GO HOME AND IT HAS BEEN FINE EVER SINCE. THIS CAR IS BECOMING UNRELIABLE. I USED TO LOVE MY CAR, NOW, I DON'T THINK I WILL BUY ANOTHER CHEVY, EVER! *TR NEWBURG

MD Failure Date: 09/25/2014

8 10651414 2008 CHEVROLET IMPALA Electrical THERE IS A LOUD CLICKING IN THE AREA OF THE AC/HEATING UNIT. IT IS AFFECTED BY LOCKING/UNLOCKING DOORS, OPENING/CLOSING DOORS, TURNING AC/HEAT OFF & ON. THE CLICKING USUALLY LASTS FOR AT LEAST A MINUTE AND CAN START/STOP WHILE DRIVING. THE TECHNICIANS AT JIFFY LUBE SAID THEY KNOW OF SEVERAL GM VEHICLES THAT HAS THIS SAME PROBLEM. SEEMS TO ME THERE SHOULD BE A RECALL ON THEM. WHAT IS THE PROBLEM AND THE FIX? THANKS *TR CHAPEL HILL TN Failure Date: 09/25/2014

8 10783429 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT THE KEY FOB WAS NOT ABLE TO BE REMOVED FROM THE IGNITION AND THE VEHICLE EXPERIENCED A LOSS OF POWER STEERING. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT COULD NOT BE DIAGNOSED. PRIOR TO THE FAILURE, THE VEHICLE WAS REMEDIED UNDER NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE FAILURE RECURRED TWELVE TIMES AFTER THE REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE FAILURE MILEAGE WAS 85,733. UXBRIDGE

MA Failure Date: 09/18/2014

8 10672736 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE PART NEEDED TO DO THE REPAIR WAS

NHTSA Consumer Complaints as of February 21, 2017

UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. LONG BEACH CA Failure Date: 09/14/2014

8 10744207 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE DEALER REFUSED TO SERVICE THE VEHICLE UNDER THE RECALL BECAUSE THE CONTACT DID NOT HAVE THE TWO IGNITION KEYS AVAILABLE. THE CONTACT STATED THAT HE RECEIVED ONLY ONE KEY WHEN THE VEHICLE WAS PURCHASED. THE MANUFACTURER WAS NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. MARIANNA AR Failure Date: 09/14/2014

8 10632405 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT THE VEHICLE FAILED TO START AND THE STEERING WHEEL WOULD NOT LOCK. THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE PART NEEDED TO REPAIR THE VEHICLE WAS UNAVAILABLE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE VIN WAS UNAVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 135,463. MOUNT HARLEY NC Failure Date: 09/11/2014

8 10636883 2008 CHEVROLET IMPALA Electrical 2008 CHEVROLET IMPALA. CONSUMER WRITES IN REGARDS TO IGNITION KEY RECALL ISSUES. *SMD THE CONSUMER WAS INFORMED, THE PARTS WERE UNAVAILABLE.*JB PEORIA HEIGHTS IL Failure Date: 09/01/2014

8 10628708 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THE KEY WAS STUCK IN THE IGNITION. THE VEHICLE WAS NOT REPAIRED. THE

NHTSA Consumer Complaints as of February 21, 2017

MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 134,000. CLARKSVILLE TN Failure Date: 08/27/2014

8 10633838 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT RECEIVED A NOTIFICATION FOR RECALL NHTSA CAMPAIGN NUMBER 14V355000 (ELECTRICAL SYSTEM). HOWEVER, THE PART NEEDED TO REMEDY THE RECALL WAS UNAVAILABLE. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCE A FAILURE.

CINCINNATI OH Failure Date: 08/25/2014

8 10628491 2008 CHEVROLET IMPALA Electrical DASH BOARD WENT BLANK AND NOW IT COMES ON AND THEN GOES OFF. THE GAUGES ARE NOT WORKING FOR THE GAS, MILEAGE TEMPERATURE ETC. MY AC BLOWER LIGHT ETC IS NOT EVEN WORKING. I CANNOT PASS THE VEHICLE EMISSIONS TEST BECAUSE OF THIS ISSUE AND VERY VERY FRUSTRATED. I WILL NEVER NEVER EVER EVER EVER REFER ANYONE TO BUY A CHEVY EVER. I HAVE HAD MORE ISSUES WITH THIS CAR THAT YOU CANNOT BELIEVE. I WILL BE PURCHASING A FOREIGN CAR GOING FORWARD. *TR CALUMET CITY IL Failure Date: 08/22/2014

8 10637608 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT THE IGNITION NEEDED TO BE TURNED ALL THE WAY IN ORDER TO START THE VEHICLE. THE FAILURE OCCURRED ON NUMEROUS OCCASIONS. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM), BUT THE PART WAS UNAVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 76,500.

LYLES TN Failure Date: 08/19/2014

8 10628161 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT HEARD AN ABNORMAL NOISE UNDER THE DASHBOARD WHEN THE VEHICLE WAS

NHTSA Consumer Complaints as of February 21, 2017

STARTED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT ALSO RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE PART NEEDED FOR THE REPAIR WAS NOT AVAILABLE. THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 46,000. UPDATED 10/8/14*CN

DAYTON OH Failure Date: 08/13/2014

8 10621758 2008 CHEVROLET IMPALA Electrical I WAS DRIVING IN THE RAIN ON MY WAY TO WORK ON A HIGHWAY. WITH OUT WARNING MY STEERING LOCKS UP, MY BATTERY LIGHT AND ENGINE LIGHTS TURN ON. ALONG WITH THIS MY CARS TEMP GOES THROUGH THE ROOF. THIS IS HAPPENING AT 65 MPH ITS 3 AM I CAN NO LONGER SEE OR CONTROL MY VEHICLE. THANKS TO MY SKILLED DRIVING I WAS ABLE TO PULL THE CAR OVER. I CAN'T FIGURE OUT WHAT IS WRONG WITH MY CAR I'VE HAD A PROFESSIONAL LOOK AT IT HE DOESN'T KNOW WHAT DO OVER THAN REPLACE PARTS AND DO TRIAL AND ERROR. IM LUCKY TO BE ALIVE EVERY TIME I DRIVE IN THE RAIN BUT ITS NOT ME THAT I'M WORRIED ABOUT. I DON'T WANT ANYBODY TO GET HURT OR KILLED DUE TO MY STEERING LOCKING UP.

*TR MECHANICSBURG PA Failure Date: 08/12/2014

8 10641731 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE PART NEEDED TO REPAIR THE VEHICLE WAS UNAVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. TURBOTVILLE

PA Failure Date: 08/07/2014

8 10639322 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM), BUT THE PART NEEDED TO REPAIR THE VEHICLE WAS UNAVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED. THE CONTACT HAD NOT

NHTSA Consumer Complaints as of February 21, 2017

EXPERIENCED A FAILURE. JERSEY CITY NJ Failure Date:
08/04/2014

8 10648453 2008 CHEVROLET IMPALA Electrical TL* THE
CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT RECEIVED A
RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000
(ELECTRICAL SYSTEM). THE CONTACT STATED THAT THE PART NEEDED TO
REMEDY THE VEHICLE WAS UNAVAILABLE. THE MANUFACTURER WAS NOT
MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A
FAILURE. BROOKLYN NY Failure Date: 08/04/2014

8 10632497 2008 CHEVROLET IMPALA Electrical IN AUGUST
2014 I RECEIVED A LETTER FROM GM STATING THAT THERE IS A RECALL ON
MY VEHICLE RECALL# 14299, THE LETTER STATED THAT THERE IS A PROBLEM
WITH THE IGNITION SWITCH WHERE IF I HAPPEN TO GO OVER A SPEED BUMP,
HIT A POTHOLE OR OFF ROAD MY KEY "MAY UNINTENTIONALLY MOVE THE KEY
AWAY FROM THE RUN POSITION". THE LETTER ALSO STATES THAT IF THIS
WERE TO OCCUR IT WOULD AFFECT MY POWER STEERING, BREAKING AND AIR
BAGS DUE TO THE FACT THAT THE SWITCH IS NOT IN THE RUN POSITION
RESULTING IN HIGH RISK OF CRASH INCREASING THE RISK OF INJURY OR
FATALITY. I WAS SHOCKED WHEN I RECEIVED THIS INFORMATION, I FOLLOWED
THE DIRECTIONS OF THE LETTER AND REMOVED ANYTHING THAT ADDED
EXTRA WEIGHT TO MY KEY AND CALLED GM IMMEDIATELY. I WAS TOLD BY A GM
REP TO CONTACT MY LOCAL DEALER TO SEE WHEN PARTS WILL ARRIVE TO
RESOLVE THIS ISSUE WHICH STILL TO THIS DAY THEY HAVE NOT. UPON DOING
FURTHER RESEARCH I COME TO FIND OUT THAT DUE TO THIS ISSUE THERE
HAS BEEN MULTIPLE CRASHES EVEN SOME FATALITY'S!!, NOW I AM TERRIFIED
TO DRIVE MY VEHICLE SEEING AS HOW GM DOES NOT GUARANTEE THAT
EVEN WHEN ONLY USING THE IGNITION KEY WITHOUT ADDED WEIGHT THAT
THE IGNITION WONT BE JARRED TO SWITCH TO THE OFF POSITION. I FEEL
THESE VEHICLES SHOULD NOT BE ON THE ROAD SEEING HOW THEY CAN
CAUSE HARM TO CHEVY OWNERS AND PEOPLE ON THE STREETS, ALSO
SHOULD BE COMPENSATE IN SOME WAY DUE TO THE FACT THAT I HAVE BEEN

NHTSA Consumer Complaints as of February 21, 2017

HAVING TO FIND OTHER WAYS TO TRANSPORT MYSELF WHERE I NEED TO BE. I REFUSE TO PUT MY LIFE AND THE LIFE OF MY PASSENGERS AT RISK BY DRIVING THIS UNSAFE VEHICLE. I AM VERY FRUSTRATED AND EXTREMELY UNHAPPY WITH SLUGGISH RESPONSE AS WELL AS THE DISINCLINED ATTITUDE OF THE REPS AT GM. *TR CORONA CA Failure Date: 08/01/2014

8 10640489 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM) EXCEEDED A REASONABLE AMOUNT OF TIME FOR REPAIR. THE DEALER STATED THAT THE PART WAS UNAVAILABLE FOR REPAIR. THE MANUFACTURER WAS NOTIFIED. THE VEHICLE WAS NOT REPAIRED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. UPDATED 11/17/2014*LJ UPDATED 4/29/2015 *JS PHILLIPSBURG NJ Failure Date: 08/01/2014

8 10790116 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. WHILE THE VEHICLE WAS PARKED, ALL THE DOORS FAILED TO UNLOCK ELECTRONICALLY. AS A RESULT, THE CONTACT HAD TO MANUALLY UNLOCK THE DOORS. THE FAILURE RECURRED ON NUMEROUS OCCASIONS. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 100,000. SYLACAUGA AL Failure Date: 08/01/2014

8 10744524 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT THE DOOR LOCKS MALFUNCTIONED. THE CONTACT STATED THAT IN ORDER TO OPEN AND CLOSE THE VEHICLE THEY HAD TO MANUALLY OPEN THE LOCKS THROUGH THE WINDOWS OR ADJUST THE SEAT TO MANUALLY OPEN THE DOOR. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC. THE TECHNICIAN CONFIRMED THAT THE LOCKS WERE DEFECTIVE AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE FAILURE MILEAGE WAS 105,000. MA 09/25

NHTSA Consumer Complaints as of February 21, 2017

THE CONSUMER STATED SHE WAS LOCKED INSIDE OF THE VEHICLE. UPDATED
01/28/16*JB ST AUGUSTINE FL Failure Date: 07/29/2014

8 10633610 2008 CHEVROLET IMPALA Electrical HAD
VEHICLE REPAIRED AT FOWLER CHEVROLET IN TULSA OKLAHOMA AND VERY
CONCERNED THAT VEHICLE SHOULD HAVE BEEN A TOTAL LOSS. VEHICLE
TAKEN IN 2ND TIME FOR REWORK. WE HAVE SOME PICTURES AND VIDEO.
BODY SHOP MANAGER WAS TERMINATED. WE NEED ASSISTANCE. VERY
CONCERNED ABOUT SAFETY ISSUES ON VEHICLE AT HIGHWAY SPEEDS.
UNSURE WHERE TO TURN. SEVERAL PEOPLE WITH CHEVROLET INVOLVED TO
COVER FOR DEALER. THE DEALER INFORMED THE CONSUMER TO REMOVE
ALL THE KEYS FROM THE KEY RING. UPDATED 12/17/14...UPDATED 06/16/15
*BF BROKEN ARROW OK Failure Date: 07/25/2014

8 10653876 2008 CHEVROLET IMPALA Electrical I HAVE
BEEN HAVING A PROBLEM WITH THE AC VENT TRYING TO CLOSE WHEN I SHUT
OFF THE CAR. IT MAKES A LOUD SPATTERING CLUNKING SOUND AFTER THE
CAR SHUTS OFF. I WAS TOLD IT IS THE VENT TRYING TO CLOSE AND WOULD
HAVE TO REPLACE A MOTOR FOR \$2-300 PLUS LABOR. ANYTIME I START THE
CAR UP, IT MAKES A HIGH PITCH SQUEALING SOUND UNDER THE HOOD AND
STOPS WHEN I BACK OUT OF PARK. *TR PHOENIX AZ Failure Date:
07/25/2014

8 10650884 2008 CHEVROLET IMPALA Electrical TL* THE
CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT
AFTER TURNING THE VEHICLE OFF, THE KEY BECAME LODGED IN THE
IGNITION SWITCH. THE KEY HAD TO BE TAMPERED WITH IN ORDER TO EJECT
PROPERLY. THE FAILURE OCCURRED MULTIPLE TIMES. THE VEHICLE HAD
NOT BEEN TAKEN TO A MECHANIC FOR A DIAGNOSIS OF THE FAILURE. THE
MANUFACTURER HAD NOT BEEN NOTIFIED OF THE FAILURE. THE
APPROXIMATE FAILURE MILEAGE WAS 83,000. THE VIN WAS NOT AVAILABLE.
JACKSONVILLE FL Failure Date: 07/01/2014

NHTSA Consumer Complaints as of February 21, 2017

8 10627130 2008 CHEVROLET IMPALA Electrical REAR PASSENGER DOORS WILL NOT UNLOCK, TRAPPING PASSENGERS AFTER PARKING VEHICLE NEITHER OF THE REAR PASSENGER DOORS COULD BE OPENED. BOTH REAR PASSENGER DOORS REMAIN LOCKED AND COULD NOT BE UNLOCKED USING EITHER THE LOCK CONTROLS LOCATED ON THE DRIVERS SIDE DOOR CONTROL OR WITH THE KEY FOB. MY 90+ YEAR OLD PARENT WAS IN REAR PASSENGER COMPARTMENT. DUE TO SEVERE DEMENTIA THEY BECAME PANICKY AND AGITATED WHEN THEY WERE UNABLE TO GET OUT OF THE VEHICLE. THEY DID NOT HAVE THE ABILITY TO OPEN THE DOOR USING THE PASSENGER LOCK NOR COULD THEY FOLLOW INSTRUCTIONS TO DO SO. THIS WOULD BE THE SAME SITUATION AS HAVING A SMALL CHILD TRAPPED IN THE REAR. THE REAR DOOR MANUAL LOCKING MECHANISM ARE LOCATED TOO FAR BACK TO BE REACHED FROM THE DRIVERS COMPARTMENT. I WAS ONLY ABLE TO FREE HIM BY ENTERING THE TRUCK AND PUSHING ONE OF THE REAR SEATS FLAT TO ACCESS THE PASSENGER AREA. HAD THIS BEEN A CRASH OR VEHICLE FIRE ANY PASSENGER IN REAR COMPARTMENT WOULD HAVE PERISHED. A REVIEW OF IMPALA OWNER COMPLAINTS ON SEVERAL WEB SITES INDICATES THERE IS A COMMON ISSUE WITH THE REAR DOOR LOCKS ON THESE IMPALAS BUT GM HAS NOT OFFERED TO FIX WHAT IS AN OBVIOUS SAFETY HAZARD. *TR

CANTON MI Failure Date: 06/20/2014

8 10640274 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. WHILE DRIVING 40 MPH, SMOKE APPEARED FROM THE AIR CONDITIONING VENT. THE CONTACT DISCOVERED THAT THERE WAS AN ELECTRICAL FIRE FROM THE AIR CONDITION VENT. AN INDEPENDENT MECHANIC INFORMED THE CONTACT THAT HE COULD WAIT FOR THE FIRE TO DISSOLVE BEFORE NOTIFYING THE FIRE DEPARTMENT. THE FIRE WAS ABLE TO DISSOLVE AND THERE WAS NO POLICE OR FIRE REPORT FILED. THERE WERE NO INJURIES REPORTED. THE DEALER STATED THAT THE AIR CONDITION RESISTOR AND CONNECTOR WIRING CONNECTION FAILED. THE VEHICLE WAS NOT REPAIRED. IN ADDITION, THE IGNITION FAILED TO RELEASE. THE FAILURE OCCURRED ON NUMEROUS OCCASIONS. THE VEHICLE WAS NOT

NHTSA Consumer Complaints as of February 21, 2017

DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURES. THE APPROXIMATE FAILURE MILEAGE WAS 95,000.

INGLEWOOD CA Failure Date: 06/12/2014

8 10597990 2008 CHEVROLET IMPALA Electrical WAS DRIVING ON BUSY ONE LANE ROAD, REDUCED SPEED, CHECK TRACTION CONTROL, CHECK ENGINE LIGHT CAME ON AND CAR SLOWED DOWN TO 45 AND WOULD NOT GO ANY FASTER, WAS ABLE TO PULL OFF OF ROAD AND SHUT CAR OFF STARTED ABOUT 5 MINUTES LATER NO INDICATION OF THE PROBLEM. TWO DAYS LATER THE PROBLEM CAME BACK. WENT TO INTERNET TO CHECK PROBLEM SEEMS LIKE THERE HAVE BEEN 100,000 S OF THESE PROBLEMS MANY RESULTING IN ACCIDENTS. IT DOES NOT SHOW THAT THERE HAS BEEN A RECALL. THIS IS VERY SERIOUS IF I WOULD HAVE BEEN ON A FREEWAY WITH TRUCKS TRAVELING AT HIGH SPEED I COULD HAVE BEEN KILLED. WHAT HAS THE VEHICLE SAFETY BOARD DONE TO PROTECT OWNERS OF FAULTY VEHICLES? *TR SHOSHONE ID Failure Date: 06/10/2014

8 10669828 2008 CHEVROLET IMPALA Electrical I HAVE HAD THE IGNITION SWITCH REPAIRED UNDER THE RECALL THINKING THIS MIGHT HELP THE PROBLEM. I WILL BE DRIVING DOWN THE ROAD WHEN THE STEERING WILL LOCK UP AND THE CAR SLOWS AND CUTS OFF. I HAVE HAD SEVERAL NEAR MISS ACCIDENTS WITH OTHER CARS AND AM LITERALLY AFRAID TO DRIVE THE CAR ANYMORE. I HAVE TAKEN THE CAR TO SEVERAL OTHER DEALERS AND THEY CLAIM THEY ARE UNABLE TO DETERMINE WHAT IS WRONG OR HOW TO FIX IT. IT IS ONLY A MATER OF TIME BEFORE I HAVE AN ACCIDENT AND INJURE MYSELF OR OTHERS . *TR BENNETTSVILLE SC Failure Date: 06/02/2014

8 10607174 2008 CHEVROLET IMPALA Electrical WHILE DRIVING TO WORK ON 29 MAY 2014 I HIT A SMALL POTHOLE. THE POTHOLE IS 10" ACROSS, 3-4" DEEP, AND I HIT IT HEAD ON. THIS CAUSED MY CAR TO SHUT OFF, WHICH I DIDN'T REALIZE UNTIL I TRIED TO ACCELERATE. I THEN REALIZED I HAD NO POWER STEERING OR BREAKS AND HAD TO PULL OFF TO THE SIDE OF THE ROAD TO RESTART THE CAR. LUCKILY THERE WERE NO

NHTSA Consumer Complaints as of February 21, 2017

CARS BEHIND ME, SO OTHER THAN HAVING TO PULL OFF THE ROAD ON A CURVE I WAS LUCKY. I CALLED BOTH MY LOCAL GM DEALER (RESSLER OF BOZEMAN, MT) AND GM CUSTOMER SUPPORT TO TELL THEM ABOUT THE ISSUE. THE LOCAL DEALER TOLD ME THERE WAS NO ISSUE WITH THE CAR, NO RECALLS, AND NOTHING TO WORRY ABOUT. THE TECHNICIAN TOLD ME TO "AVOID HITTING POTHOLES". GIVEN THE STATE OF THE ROADS THAT MAY BE HARD TO DO. THE GM SUPPORT TOLD ME THERE WAS NO RECALL AT THE MOMENT BUT THERE MIGHT BE ONE DOWN THE ROAD AND TO WATCH THE NEWS. *TR LIVINGSTON MT Failure Date: 05/29/2014

8 10621382 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT HEARD AN EXTREMELY LOUD NOISE WHEN THE IGNITION WAS STARTED. THE NOISE LASTED FOR FIVE MINUTES AND OCCURRED WHENEVER THE VEHICLE WAS IN OPERATION. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 99,732. WASHINGTON DC Failure Date: 05/27/2014

8 10595877 2008 CHEVROLET IMPALA Electrical STARTED THE CAR, DROVE ABOUT A MILE AND A HALF TO MY DESTINATION. PARKED, TURNED KEY TO TURN CAR OFF. ENGINE TURNED OFF BUT KEY NO LONGER SWITCHES COMPLETELY OFF IN ORDER FOR ME TO TAKE THE KEY OUT OF THE IGNITION. *TR WILMINGTON DE Failure Date: 05/14/2014

8 10597746 2008 CHEVROLET IMPALA Electrical OUR 2008 IMPALA LS, WITH 100,000 MILES, IS HAVING THE SAME PROBLEM I AM SEEING AT THIS WEB SITE AND ALL ACROSS THE INTERNET. LAST MONTH, MAY, 2014, AND THIS MONTH, JUNE, 2014, THERE WAS A SUDDEN REDUCED POWER ALERT ON THE DASHBOARD AND THE CHECK ENGINE LIGHT CAME ON. THE SPEED IMMEDIATELY DROPPED TO NO MORE THAN 35 MPH. BEFORE I COULD GET IT TO ADVANCE TO HAVE THEM CHECK TO SEE IF ANY CODES HAD BEEN DROPPED BY THE COMPUTER, THE CHECK ENGINE LIGHT WENT OFF. THERE WAS NO REDUCED POWER MESSAGE EITHER, AND THE SPEED RETURNED TO NORMAL. I WAS TOLD TO TRY FUEL INJECTOR CLEANER, WHICH I DID. ALL

NHTSA Consumer Complaints as of February 21, 2017

WENT WELL FOR ALMOST A MONTH, WHEN THE SAME THING HAPPENED AGAIN THIS MONTH. THIS TIME I WAS ABLE TO GET IT TO ADVANCE WITH THE CHECK ENGINE LIGHT STILL ON. THE COMPUTER HAD DROPPED 2 CODES, BOTH RELATED TO THE ACCELERATOR PEDAL POSITION SENSOR. ADVANCE DID NOT HAVE THE PART, NOR DID AUTOZONE. FORTUNATELY, NAPA DID, FOR \$90, INCLUDING TAX. OUR LOCAL CHEVY DEALERSHIP WANTED \$50 MORE. SINCE IT IS A VERY EASY PART TO REPLACE EVEN FOR AN AMATEUR LIKE ME, I REPLACED IT. THERE ARE ONLY 2 10 MM BOLTS TO REMOVE AND AN ELECTRICAL CONNECTION TO UNPLUG. SO IT WAS PRETTY SIMPLE, AND SO FAR, THIS HAS DONE THE TRICK, BUT IT'S ONLY BEEN 24 HOURS. THIS APPARENTLY IS A JOB THAT THE DEALERSHIPS WANT TO CHARGE \$300 TO \$400 TO DO. AS I SAID, THIS IS A WIDESPREAD PROBLEM FOR GM, AND THEY HAVE NOT AND WILL NOT, SO FAR, DO A RECALL. THEY SHOULD. I'M ONLY OUT \$90 SO FAR, BUT OTHER PEOPLE ARE OUT MUCH MORE. IF I HAVE THE DREADED, FOLLOW-UP PROBLEM WITH THE THROTTLE BODY, I WILL BE OUT A WHOLE LOT MORE. I SENT AN E-MAIL TO CHEVROLET AFTER THE FIRST INSTANCE, AND DID GET A RESPONSE BACK. I TOLD HIM I DIDN'T WANT TO TAKE ANY FURTHER ACTION UNLESS THIS HAPPENS AGAIN. I WILL BE CONTACTING HIM AGAIN NOW ABOUT THIS LATEST INCIDENT. *TR

INWOOD WV Failure Date: 05/09/2014

8 10586761 2008 CHEVROLET IMPALA Electrical I HAVE HAD MANY PROBLEMS WITH THE ENGINE POWER BEING REDUCED DUE TO CODE 2135, IT'S A THROTTLE POSITION PROBLEM THAT HAS HAPPENED MAYBE 50-100 TIMES OVER THE PAST YEAR. I CAN CLEAN THE THROTTLE PLATE AND IT'LL BE FINE FOR A FEW DAYS, BUT IS GETTING PROGRESSIVELY WORSE. IT IS VERY DANGEROUS WHEN THE CAR'S POWER IS REDUCED SO QUICKLY, ESPECIALLY ON FREEWAYS. I'VE NEARLY BEEN REARENDED A FEW TIMES NOW. I'VE COMPLAINED TO CHEVROLET AND THEY ONLY SAY THERE ISN'T A RECALL AND TO TAKE IT TO THE DEALER FOR SERVICE. I'VE CONTACTED THE DEALER AND WAS TOLD THEY'D CLEAN THE THROTTLE BODY, WHICH IS WHAT I AM DOING. THERE NEEDS TO BE A RECALL FOR SAFETY'S SAKE, THIS IS A VERY DEADLY PROBLEM THAT THEY NEED TO ADDRESS. IT'S NOT THE

NHTSA Consumer Complaints as of February 21, 2017

CONSUMER'S FAULT AT ALL. THANK YOU. *TR

COLOGNE MN

Failure Date: 05/04/2014

8 10587949 2008 CHEVROLET IMPALA Electrical WHEN DRIVING THROUGH ST. LOUIS AROUND MIDNIGHT ON I-270 ON MAY 3, THE "ENGINE POWER IS REDUCED" MESSAGE CAME ON AND THE CAR SLOWED DRAMATICALLY RIGHT IN THE MIDDLE LANE OF THE INTERSTATE. QUITE SCARY INDEED, NOT TO MENTION THE LURCHING. AFTER BEING NEARLY RUN OVER ON BOTH SIDES, I PULLED OFF IN A VERY DARK PART OF TOWN AND THE POLICE CAME BY TO CHECK ON ME. INITIALLY THE CAR WOULDN'T START WITH THE MESSAGE, "STARTING IS DISABLED, SERVICE THROTTLE." AFTER ABOUT AN HOUR, THE THING ALLOWED ME TO START IT, BUT STILL WITH THE "POWER IS REDUCED" MESSAGE. I ACTUALLY DROVE THAT THING HOME (OVER 90 MILES) WITH SEMIS BEARING DOWN ON ME, ALTERNATING FLASHERS AND WATCHING OVER MY SHOULDER. ANYWAY, THE NEXT DAY, IT STILL WOULDN'T RUN NORMALLY, BUT I LIMPED OVER TO AN AUTOZONE AND I REPLACED THE THROTTLE ASSEMBLY AND THE THROTTLE BODY (THE ENGINE CODE SAID P0651, BUT THAT WAS A WASTE OF \$300). NO HELP, SAME MESSAGE. I LET THE CAR SIT. WHEN IT FIRST STARTED UP, STILL HAD THE MESSAGE. BUT ABOUT 5 MINUTES LATER, THE CAR STARTED NORMALLY!!! THE CHECK ENGINE LIGHT IS ON NOW, BUT THOSE CODES HAVEN'T BEEN ACCURATE SO FAR. WHILE THE CAR WAS RUNNING NORMALLY, I WENT OUT AND JIGGLED ALL THE WIRING BOTH UNDER THE DASH AND ABOVE THE THROTTLE, BUT COULD NOT FIND A LOOSE WIRE OR GET THE CAR TO SHIFT INTO THE "ENGINE POWER REDUCED" MESSAGE. I ALSO TAPPED ON AND JIGGLED THE AIR BOX (BECAUSE I WAS TOLD THAT'S WHERE THE ECM IS LOCATED). STILL COULDN'T GET IT TO GO BAD. CAME BACK OUT THE NEXT TIME AND THE CAR HAD THE "ENGINE POWER IS REDUCED" MESSAGE AND RUNNING HORRIBLY. I WAS FORTUNATE NOT TO BE KILLED, THESE CARS ARE MOVING CHICANES. I AM TOTALLY AT A LOSS AS TO WHAT IS GOING ON. GM SERVICE REPS SAY "GO TO THE DEALER" BUT ONLINE SHOWS THIS ONLY RESULTS IN A BUNCH OF EXPENSIVE REPLACED PARTS THAT DIDN'T FIX THE PROBLEM. I ONLY

NHTSA Consumer Complaints as of February 21, 2017

SUFFERED A BACKACHE BUT THIS CAR IS AN ACCIDENT WAITING TO HAPPEN.

*TR ALTAMONT IL Failure Date: 05/03/2014

8 10586521 2008 CHEVROLET IMPALA Electrical ON FRIDAY MAY 2, 2014, I WENT AND BOUGHT \$72 WORTH OF GROCERIES, ALL BUT \$10 WERE FROZEN OR COLD AND IT WAS ABOUT 80 DEGREES OUTSIDE. WHEN I GOT HOME AND WENT TO TAKE THE GROCERIES OUT OF THE TRUNK THE TRUNK WOULD NOT OPEN. I THEN TOOK IT TO THE SHOP TO SEE IF THEY COULD GET IT OPEN THEY COULD NOT. THEY TOLD ME THAT THEY LOOKED THE PROBLEM UP ONLINE AND SAID IT WAS A FACTORY DEFECT/RECALL AND THAT IF I TOOK IT TO AN ACTUAL CHEVY DEALERSHIP OR MANUFACTURE THAT THEY WOULD HAVE TO PAY FOR IT. WHEN I TOOK IT TO A CHEVY DEALERSHIP, SATURDAY MAY 3, 2014, THEY SAID THAT I WAS GOING TO HAVE TO PAY FOR IT BECAUSE MY CAR ISN'T UNDER WARRANTY ANY MORE. I FEEL LIKE CHEVY SHOULD STILL PAY FOR IT AND REIMBURSE ME FOR MY GROCERIES THAT I LOST. IT WAS NOT MY FAULT THAT THE TRUNK WOULD NOT OPEN AND IT IS ALSO NOT MY FAULT THAT THE PREVIOUS OWNER EITHER 1) DID NOT TURN THE RECALL IN OR 2) DIDN'T BOTHER TO TELL ANYONE ABOUT IT. *TR

RUSSELL KS Failure Date: 05/02/2014

8 10822245 2008 CHEVROLET IMPALA Electrical THIS VEHICLE HAS BEEN RECALLED DUE TO AIR BAGS, AND IN A YEAR NO ONE HAS BEEN ABLE TO GET THE REPAIRS DONE TO THE VEHICLE. BUT FURTHERMORE THE CAR HAS SEVERAL OTHER MECHANICAL ISSUES THAT I AM SHOWING AS A TREND WITH IMPALAS BEING THAT MY SISTER AND COUSIN HAVE ONE ALSO IN DIFFERENT YEARS, THE CAR MAKES A TICKING NOISE WHEN THE AIR OR HEAT IS TURNED ON THE PASSENGER SIDE DELIVERS OPPOSITE TEMP AS THE DRIVER SO IF AIR IS ON THE PASSENGER WILL DELIVER HEAT AND VICE VERSA. IF THE CAR GOES OVER A SPEED BUMP THE ENGINE REDUCES POWER AND SERVICE STABILITRAK APPEARS ACROSS THE LIGHTING AS WELL AS THE CAR DROPPING OUT OF GEAR IF I GO OVER ANY BUMP. THIS IS VERY DANGEROUS ESPECIALLY BEING THAT MY CHILDREN AND I WERE IN THIS CAR AND IT DECIDED TO DO THIS ON THE INTERSTATE AT NIGHT IN 70 MPH

NHTSA Consumer Complaints as of February 21, 2017

TRAFFIC. AFTER DOING RESEARCH ON THE VEHICLE I AM SHOWING THAT I AM NOT THE ONLY PERSON WITH ALL OF THESE PROBLEMS LISTED, AND IT BOTHERS ME THAT NONE OF THESE ISSUES HAVE BEEN RECALLED JUST AS THE AIR BAGS WERE EVEN THOUGH I THINK THE RECALL, IS JUST TO SAVE FACE BECAUSE NO ONE IS ACTUALLY DOING THE WORK TO GET THEM FIXED. AT FIRST I THOUGHT THESE THINGS WERE JUST MECHANICAL PROBLEMS WITH AGE OF CAR BUT AFTER RESEARCH THESE ARE ISSUES THAT ARE IN CARS MADE IN THIS TIME FRAME AND WARRANTS A RECALL FOR THE SAFETY OF CONSUMERS. PENSACOLA FL Failure Date: 05/01/2014

8 10586360 2008 CHEVROLET IMPALA Electrical THE KEY IS STUCK IN THE IGNITION SWITCH AND WON'T COME OUT. *TR SUPPLY NC Failure Date: 04/30/2014

8 10682289 2008 CHEVROLET IMPALA Electrical LETTER FROM CONSTITUENT WHO EXPERIENCED PROBLEMS WITH HER 2008 IMPALA, SEEKING REIMBURSEMENT FOR THE REPAIRS SHE BELIEVES WERE ALL PART OF A RECALL. *SMD THE CONSUMER STATED ON APRIL 1, 2014, SHE HAD JUST EXITED THE INTERSTATE HIGHWAY, WHEN SUDDENLY THE ENGINE SHUT OFF. THE VEHICLE WOULD NOT RE-START AND A MESSAGE APPEARED ON THE DASH THAT READ THROTTLE CONTROL SYSTEM. THE VEHICLE WAS TOWED TO A SERVICE STATION. THE THROTTLE BODY WAS REPLACED. ON APRIL 19, 2014. THE CHECK ENGINE LIGHT ILLUMINATED AS SHE WAS DRIVING. SHE PULLED INTO A PARKING LOT, AND TURNED OFF THE ENGINE. THE VEHICLE DID NOT RE-START, ONCE AGAIN, THE VEHICLE HAD TO BE TOWED. THE POWER TRAIN CONTROL MODULE HAD TO BE REPLACED AND THE COMPUTER WAS RE-PROGRAMMED.*JB AMHERST NY Failure Date: 04/01/2014

8 10726808 2008 CHEVROLET IMPALA Electrical THE LEFT REAR DOOR STARTED TO STAY LOCKED WHEN PUT IN PARK AND THE REMOTE WOULD NOT OPEN IT. NOW ALL FOUR DOORS ARE DOING IT. ONE MIGHT UNLOCK OR TWO BUT IT'S NEVER THE SAME DOORS. NOW THEY ARE POPPING HALFWAY UP AND UNLOCKING WHEN YOU PUT IT IN DRIVE. A SEVERE SAFETY

NHTSA Consumer Complaints as of February 21, 2017

ISSUE ESPECIALLY WHEN KIDS ARE IN MY CAR. DEARBORN
HEIGHTS MI Failure Date: 03/07/2014

8 10614513 2008 CHEVROLET IMPALA Electrical TL* THE
CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT THE
KEY COULD BE REMOVED FROM THE IGNITION WHEN THE IGNITION WAS IN
THE ON POSITION. THE FAILURE RECURRED INTERMITTENTLY. THE VEHICLE
WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT
NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS
118,000. ST LOUIS MO Failure Date: 03/03/2014

8 10586095 2008 CHEVROLET IMPALA Electrical VEHICLE
STALLS OUT. FOR EXAMPLE AFTER SITTING AT A RED LIGHT AND THEN TRYING
TO ACCELERATE THE CARS STALLS AND WON'T PICK UP SPEED, IT THEN
JERKS HARD AND DRIVE AS USUAL. *TR CINCINNATI OH Failure Date:
02/26/2014

8 10563622 2008 CHEVROLET IMPALA Electrical KEY WILL
NOT RELEASE FROM IGNITION. CAR WILL NOT COMPLETELY TURN OFF,
ENGINE NOT RUNNING BUT ELECTRICAL STILL ON, DRAINS BATTERY AND CAR
ONLY STARTS WITH A JUMP. *TR BOLINGBROOK IL Failure Date:
02/09/2014

8 10563846 2008 CHEVROLET IMPALA Electrical WHILE
DRIVING I NOTICED REAR WINDOW WAS STILL COVERED WITH ICE,THE REAR
DEFROSTER WAS NOT WORKING ALTHOUGH THE SWITCH WAS ON AND LIGHT
WAS ILLUMINATED,AFTER THAT I SEARCHED INTERNET SITES AND FOUND
THAT A CONNECTOR ON THE PASSENGER SIDE HAS COMMONLY BURNT UP SO
I CHECKED MINE AND SURE ENOUGH IT IS,ANOTHER GUY AT WORK HAS THE
SAME THING ON HIS IMPALA,CURRENTLY CAR IS AT DEALER BEING INSP BUT
THEY HAVE SAID SO FAR THEY WON'T COVER REPAIR,THIS IS A FIRE HAZARD
INSIDE THE PASSENGER COMPARTMENT OF THE CAR. *TR

JOLIET IL Failure Date: 02/08/2014

NHTSA Consumer Complaints as of February 21, 2017

8 10608015 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED WHILE DRIVING APPROXIMATELY 35 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE RESTARTED AND RESUMED NORMALLY. THE FAILURE RECURRED FOUR TIMES. THERE WAS A RECALL RELATED TO THE FAILURE UNDER NHTSA CAMPAIGN ID NUMBER 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE VIN WAS NOT INCLUDED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE DEFECT. THE APPROXIMATE FAILURE MILEAGE WAS 58,000. BROOKLYN OH Failure Date: 02/05/2014

8 10712401 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. WHILE THE VEHICLE WAS PARKED, THE IGNITION KEY BECAME STUCK IN THE IGNITION SWITCH. THE FAILURE RECURRED ON SEVERAL OCCASIONS UNTIL THE KEY WAS UNABLE TO BE REMOVED. THE VEHICLE WAS TAKEN TO THE DEALER AND INFORMED THAT THE FAILURE WAS NOT RELATED TO THE RECALL. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 60,000. CLEVELAND OH Failure Date: 02/01/2014

8 10574925 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT WHILE EXITING A PARKING LOT, THE VEHICLE SUDDENLY STALLED WITHOUT WARNING. THE STARTER DISABLED, SERVICE THROTTLE AND ENGINE POWER LOW WARNING MESSAGES DISPLAYED ON THE INSTRUMENT PANEL AFTER THE FAILURE. THE VEHICLE WAS RESTARTED AFTER NUMEROUS ATTEMPTS HOWEVER, THE FAILURE PROGRESSED INTO AN INTERMITTENT OCCURRENCE. THE VEHICLE WAS TAKEN TO THE DEALER , WHO STATED THAT THE ENGINE CONTROL MODULE WOULD NEED TO BE REPLACED. THE

NHTSA Consumer Complaints as of February 21, 2017

MANUFACTURE WAS ALERTED ABOUT THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 128,000. UPDATED 06/27/14*LJ THE CONSUMER STATED THE VEHICLE WAS REPAIRED. AN OCCASIONAL, SPLIT SECOND STALL OR MISSING OUT CAN BE DETECTED. IF IT CONTINUES AFTER THE OIL CHANGE AND TRANSMISSION FLUID CHECK THE CONSUMER WILL REPORT IT TO THE DEALER. UPDATED 07/2/2014 *JS

PADUCAH KY Failure Date: 01/08/2014

8 10575334 2008 CHEVROLET IMPALA Electrical THE DRIVER SIDE FAN BLOWS ONLY COLD AIR, SO NO DEFOGGING OCCURS ON DRIVERS SIDE, OBSTRUCTING DRIVERS VIEW. *TR MCLEAN

VA Failure Date: 01/06/2014

8 10648805 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THE ELECTRONIC KEY FAILED TO UNLOCK THE DOORS AND HAD TO BE OPENED MANUALLY. HOWEVER, THE DOORS AUTOMATIC LOCK SYSTEM ACTIVATED WHEN THE ENGINE WAS STARTED AND WHEN THE ENGINE WAS OFF THE ELECTRONIC LOCK SYSTEM FAILED TO UNLOCK THE DOORS. THE CONTACT HAD TO DRIVE WITH THE WINDOWS OPENED IN ORDER TO OPEN THE DOORS BY USING THE EXTERIOR HANDLE. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN ADVISED THAT THE ELECTRICAL SYSTEM NEEDED TO REPLACE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 150,000. FORT

LAUDERDALE FL Failure Date: 01/01/2014

8 10630494 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2009 CHEVROLET IMPALA. THE CONTACT STATED THAT WHILE DRIVING 60 MPH, THE SERVICE TRACTION CONTROL LIGHT ILLUMINATED AND THE VEHICLE JERKED. THE CONTACT MENTIONED THAT THE VEHICLE DECELERATED TO 20 MPH AND WOULD NOT INCREASE. THE PROBLEM RECURRED SEVERAL TIMES. THE CONTACT RECEIVED A NOTIFICATION FOR RECALL NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). THE VEHICLE WAS TAKEN TO A DEALER. THE

NHTSA Consumer Complaints as of February 21, 2017

DIAGNOSIS WAS UNKNOWN. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS UNAVAILABLE. NEW BERN NC Failure Date: 12/23/2013

8 10556945 2008 CHEVROLET IMPALA Electrical MY KEY IS STUCK IN THE IGNITION AND WILL NOT COME OUT. I CAN NOT TURN IT OFF COMPLETELY. *TR SAINT CHARLES IL Failure Date: 12/21/2013

8 10783678 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. WHILE DRIVING AT AN UNKNOWN SPEED, THE CONTACT HEARD A LOUD CLICKING NOISE COMING FROM THE VEHICLE. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE ACTUATOR NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED; HOWEVER, THE FAILURE RECURRED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 75,000. GODFREY IL Failure Date: 12/11/2013

8 10562890 2008 CHEVROLET IMPALA Electrical RECENTLY, THE CAR LOOSES POWER STEERING WHEN IT RAINS, OR I GO THROUGH A PUDDLE. I TOOK IT TO THE CHEVROLET DEALER (BEST CHEVROLET) WHERE I BOUGHT IT NEW SOME YEARS AGO. THEY HAD NO IDEA WHAT CAUSED IT, SAID THEY NEVER HEARD OF SUCH A THING. THEY CHANGED THE SERPENTINE BELT AND TENSIONER, AND IT STILL DOES IT. THE POWER STEERING GOES OUT FOR ABOUT 10 SECONDS, AND IN DEEP WATER I ALSO GET A DUMMY LIGHT ABOUT THE ELECTRICAL SYSTEM. IT'S SCARY TO DRIVE; BUT, I DON'T WANT TO JUST SELL IT CAUSE SOMEONE ELSE AN INJURY. *TR METAIRIE LA Failure Date: 12/03/2013

8 10821325 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT THE HEATING SYSTEM FAILED TO EMIT HOT AIR. THE CONTACT MENTIONED THAT THEY WERE CONCERNED DUE TO THE FAILURE OCCURRING DURING COLD WEATHER CONDITIONS. THE VEHICLE WAS TAKEN TO THE DEALER BUT WAS

NHTSA Consumer Complaints as of February 21, 2017

NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 88,000. UPDATED 04/08/16*LJ UPDATED 04/12/16.*JB EL PASO TX Failure Date: 11/12/2013

8 10569004 2008 CHEVROLET IMPALA Electrical IGNITION FAILURE AND ASSOCIATED POWER LOSS OCCURRED WHILE DRIVING ON A CROWDED EXPRESSWAY AFTER HITTING A BUMP IN THE LEFT LANE. A VERY HEAVY KEY CHAIN WAS IN THE IGNITION AT THE TIME. WITH NO SIGNALS, FLASHERS, OR POWER STEERING, USING ONLY RAPIDLY FADING INERTIA FOR POWER, I HAD TO MAKE MY WAY OVER TO THE RIGHT LANE AND ON TO THE SHOULDER THROUGH THICK, UNYIELDING 70 MPH TRAFFIC. TERRIFYING; COLLISION NARROWLY MISSED. OAK PARK IL Failure Date: 10/12/2013

8 10547391 2008 CHEVROLET IMPALA Electrical ALARM/ SECURITY SYSTEM IS PREVENTING CAR TO START. THERE HAVE NOT BEEN ANY RECALLS ON THIS VEHICLE ALARM/SECURITY SYSTEM, BUT MULTIPLE OF COMPLAINTS HAVE BEEN POSTED ABOUT THIS DEFECT. *TR MEMPHIS TN Failure Date: 10/05/2013

8 10544496 2008 CHEVROLET IMPALA Electrical DRIVER SIDE REAR DOOR LOCK CONTINUES TO FAIL UPON DEPRESSION OF UNLOCK BUTTON ON FOB OR INSIDE VEHICLE. *TR CAMDENTON MO Failure Date: 09/19/2013

8 10583014 2008 CHEVROLET IMPALA Electrical I DRIVE THE CAR AND IT SAYS ENGINE POWER REDUCED STABILATRAK IT SLOWS DOWN AND IT FEELS FORCED TO DRIVE SO I PULL TO THE SIDE OF THE ROAD WAIT ABOUT 10 TO 15 MINUTES AND IT STARTS BUT THEN IT GOT TO THE POINT WERE IT WASN'T EVEN DRIVABLE WITH IT STATING ENGINE POWER REDUCED STABILATRAK SO I CALLED CHEVY IN MODESTO CA ASKED IF THERE WAS A RECALL THEY SAID NO AND I TOLD THEM I SEEN A LOT OF COMPLAINTS ON LINE WITH THE SAME PROBLEMS I WAS GOING THROUGH THEY SAID YOU

NHTSA Consumer Complaints as of February 21, 2017

CANT BELIEVE EVERYTHING ONLINE MISS I TOOK THE CAR INTO THE A MECHANIC I KNOW HE DIAGNOSED IT AS BEING A THROTTLE SENSOR AND PEDAL SENSOR CHARGED ME 587\$ I THOUGHT THE PROBLEM WAS SOLVED A WEEK LATER IT DID AGAIN ENGINE POWER REDUCED BUT THIS TIME IT STARTED OVER HEATING TO IVE HAD NOTHING BUT PROBLEMS WITH THIS CAR IVE ALSO CHANGED THE TIRES NUMEROUS TIMES THE SENSOR FOR TIRES IS ALWAYS LIGHTING UP AND SAYING CHECK LEFT FRONT TIRE OR BACK TIRE I TAKE IT TO THE TIRE SHOP THEY SAY TIRES ARE FINE BUT THE BACK ONES NEED TO BE CHANGED I CHANGE THE BACK TIRES IT STILL SAYS CHECK BACK TIRES IVE ALSO HAD THE SUSPENSION FIXED A FEW TIMES WHEN ITS WINDY I FEEL THE CAR MOVING FROM SIDE TO SIDE I ALSO HAVE HAD ENGINE PROBLEMS WITH THE TRANSMISSION WAS REPLACED NOW IT HAS HAS 2 BLOWN HEAD GASKETS ALL IN ALL THE PAST 2 TO 3 YEARS I HAVE PAYED 4 TO 6,000 IN REPAIR AND ITS STILL RUNNING LIKE WITH IT STATING ENGINE POWER REDUCED STABILITRAK I NEED MY VEHICLE TO BE FIXED OF THIS PROBLEM. *TT MODESTO CA Failure Date: 09/18/2013

8 10643305 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT THE DOOR ACTUATOR FAILED ON THE REAR DRIVER AND PASSENGER SIDE DOORS. THE CONTACT ALSO STATED THAT THE REAR DRIVER AND PASSENGER SIDE DOORS FAILED TO LOCK WHEN THE VEHICLE WAS IN DRIVE. THE DOORS HAD TO BE MANUALLY LOCKED AND UNLOCKED. THE DEALER STATED THAT THE ACTUATOR MOTOR MIGHT NEED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED AND THE MANUFACTURER WAS NOT NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 70,000. UPDATED 11/19/14*CN UPDATED 8/13/2015*JS ERIE PA Failure Date: 09/09/2013

8 10533866 2008 CHEVROLET IMPALA Electrical THIS IS THE THIRD TIME I HAD TO FIX THIS PASSLOCK THING ON MY IMPALA AND IM GETTING SO SICK AND TIRED OF IT *TR CORONA CA Failure Date: 08/01/2013

NHTSA Consumer Complaints as of February 21, 2017

8 10595378 2008 CHEVROLET IMPALA Electrical

FREQUENTLY, SERVICE TRACTION CONTROL AND ENGINE POWER IS REDUCED LIGHTS COME ON. WHEN THIS HAPPENS, CAR IS SLUGGISH AND WILL NOT ACCELERATE. THIS IS VERY DANGEROUS BECAUSE IT HAPPENS UNEXPECTEDLY AND CAUSES VEHICLE TO DECELERATE QUICKLY. TYPICALLY THE CAR WILL START NORMALLY AFTER SITTING FOR 15-30 MINUTES BUT CHECK ENGINE LIGHT REMAINS ON FOR SOME TIME. ALSO, THE MESSAGE ENGINE HOT/AC OFF FIRES RANDOMLY. TEMPERATURE GAUGE RESTS AT ZERO. IT WILL START WORKING AGAIN EITHER THROUGH MANUAL RESET BY REMOVING BATTERY CABLES AND RECONNECTING OR RANDOMLY START WORKING AGAIN ON ITS OWN. THERE ARE NUMEROUS REPORTS OF BOTH ISSUES ON THE INTERNET WHICH INDICATE REPLACEMENT OF SENSORS/ THROTTLE ARE VERY EXPENSIVE AND DO NOT FIX THE ISSUES. *TR

ALBUQUERQUE NM Failure Date: 08/01/2013

8 10524662 2008 CHEVROLET IMPALA Electrical REAR WINDOW DEFROST STOPPED WORKING. REPLACED FUSES AND RELAY. LIGHT COMES ON BUT DEFROST DOES NOT WORK. INVESTIGATION BY OWNER SHOWED WIRING HARNESS UNDER FRONT PASSENGER KICK PANEL BURNT BADLY. FURTHER INVESTIGATION ONLINE INDICATES THIS HAS PROBLEM HAS BEEN EXPERIENCED BY A LARGE NUMBER OF IMPALA OWNERS. DUE TO THE BADLY BURN CONNECTION, PASSENGER CABIN FIRE COULD HAVE OCCURRED. LOCAL CHEVY DEALER SERVICE DEPARTMENT DENIED ANY KNOWLEDGE OF SIMILAR INSTANCES. RECOMMEND INVESTIGATION. *TR TAFT

TX Failure Date: 07/13/2013

8 10567202 2008 CHEVROLET IMPALA Electrical HAD CLICKING NOISE IN THE DASH OF THE VEHICLE AND ACCORDING TO THE LOCAL CHEVROLET DEALER IT WAS THE AIR RECIRCULATION DOOR ACTUATOR AND THE AIR TEMP. DOOR ACTUATOR ON THE VEHICLE. HAYS

KS Failure Date: 07/12/2013

8 10735058 2008 CHEVROLET IMPALA Electrical DOOR LOCKS WON'T UNLOCK. THEY WILL LOCK MOST OF THE TIME WHEN PUT IN

NHTSA Consumer Complaints as of February 21, 2017

GEAR. THEY WON'T UNLOCK EXCEPT MANUALLY. WE HAVE GRAND CHILDREN IN BACK SEAT AT TIMES. IF WE GOT INTO AN ACCIDENT YOU CAN'T OPEN REAR DOORS AND YOU CAN'T REACH LOCK LEVER TO RELEASE. CAR HAS ABOUT 65000 MILES ON IT AND LOCKS STARTED ACTING UP AROUND 40000 MILES. NOW THEY ARE ALL DEFECTIVE. ONE WAS REPLACED UNDER WARRANTY AROUND 30000 MILES. CAR HAS BEEN KEPT IN GARAGE SINCE NEW, I THINK THIS SHOULD BE A SAFETY RECALL. CLARENCE CENTER NY

Failure Date: 07/08/2013

8 10520259 2008 CHEVROLET IMPALA Electrical CAR WAS JUST STARTED, IN PARKING LOT, GETTING READY TO DRIVE AND ELECTRICAL SYSTEM SHUTDOWN COMPLETELY. COULDN'T TAKE KEY OUT, OR RESTART, NO LIGHTS, NO ELECTRICAL ACTIVITY AT ALL, BUT IT HAD JUST BEEN RUNNING. AFTER SEVERAL MINUTES, IT ALL CAME BACK ON AND RESTART, AND DROVE OK. THERE HAD BEEN BATTERY PROBLEMS IN THE PAST, CORROSION ON TERMINAL, WHICH WAS REPAIRED. THE BATTERY CABLE WHERE THE WIRE ENTERS THE POSITIVE TERMINAL WAS NOT COMPLETELY TIGHT. THE INTERNET HAS REPORTS FROM SEVERAL PEOPLE REPORTING THIS SAME EVENT ON IMPALAS, OF SEVERAL DIFFERENT MODEL YEARS. MOST OF THESE THOUGH, IT HAPPENED WHILE THEY WERE DRIVING DOWN THE ROAD, AND SOME REPORTED ACCIDENTS THAT RESULTED. PRIOR TO ALL THE MODERN ELECTRONICS, IF THE ENGINE WAS RUNNING AND THE ALTERNATOR WAS WORKING, THE ENGINE WOULD NEVER JUST SHUT DOWN EVEN IF THE BATTERY CONNECTION WAS BAD. THIS IS A VERY DANGEROUS SITUATION, WHERE THE CAR CAN JUST SHUT OFF AND THE OPERATOR LOSES ALL POWER SYSTEMS. NO POWER STEERING, EXTREMELY DIFFICULT BRAKING, AND THE POSSIBILITY OF THE STEERING WHEEL LOCKING (THOUGH THE LATTER DID NOT HAPPEN TO US). WHEN OPERATING THE CAR IN HILLY OR MOUNTAINOUS ROADS, WHERE THERE ARE STEEP DROP OFFS ON SHOULDER SIDE, AND SEMI-TRUCKS COMING IN OPPOSITE DIRECTION, SURELY THIS HAS POTENTIAL AS DEADLY SITUATION. WOULD LIKE TO SEE REDUNDANCY, IF ALTERNATOR IS PRODUCING, DON'T SHUT DOWN ELECTRICAL SYSTEM. RATHER, JUST GIVE WARNING. ALSO, BE SURE THAT NO CAR WOULD EVER

NHTSA Consumer Complaints as of February 21, 2017

LOCK THE STEERING WHEEL WHEN ELECTRICAL SYSTEMS MALFUNCTION. I AM AFRAID TO HAVE MY WIFE DRIVE THE CAR UNTIL A NEW BATTERY CABLE IS INSTALLED. *TR SEYMOUR TN Failure Date: 06/15/2013

8 10683930 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT WHILE THE VEHICLE WAS PARKED, THE KEY FAILED TO EJECT FROM THE IGNITION SWITCH AND REMAINED IN THE OFF POSITION. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE VEHICLE WAS THEN TAKEN TO AN INDEPENDENT MECHANIC. THE MECHANIC WAS ABLE TO REMOVE THE KEY FROM THE IGNITION AND STATED THAT THE LINKAGE IN THE GEAR SHIFT FAILED. THE VEHICLE WAS NOT REPAIRED. IN ADDITION, THE CONTACT STATED THAT THREE MONTHS LATER, THE CONTACT EJECTED THE KEY FROM THE IGNITION WHILE IN THE ON POSITION. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 85,000.

MARLETTE MI Failure Date: 06/15/2013

8 10515896 2008 CHEVROLET IMPALA Electrical OUT OF NOWHERE MY DOOR LOCK ACTUATORS FOR ALL THREE PASSENGER DOORS ARE NOT WORKING NEITHER IS MY TRUNK OPENING AND TO MAKE IT WORSE IM SITTING IN MY JOB PARKING LOT WITH THE A/C ON WAITING FOR MY BREAK TO BE OVER AND ALL OF A SUDDEN MY CAR STARTS BLOWING AIR FROM THE OUTSIDE INSIDE THE CAR AND I LOOKED AT MY DASH AND MY TEMP LEVEL WAS RISING TO IN BETWEEN 1/2 AND 3/4 GOT OUT CHECK COOLANT WAS FINE AND EVERYTHING ELSE CHECKED FINE BUT NOW EVERYTIME I SIT IN MY CAR WITH THE ENGINE RUNNING AND MY A/C ON IT ONLY STAYS ON FOR ABOUT 20 MINS, THEN THE A/C CUT OFF, STARTS BLOWING HOT AIR, AND THE A/C NOR THE RECIRCULATION WILL ENGAGE IT BLINKS. AND TO MAKE IT WORSE I SMELL FUEL ON MY OIL DIPSTICK AND MY CAR IS DRINKING FUEL LIKE WATER SOMEONE PLEASE HELP ME. *TR JACKSONVILLE FL Failure Date: 05/31/2013

8 10513871 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT

NHTSA Consumer Complaints as of February 21, 2017

WHILE DRIVING 25 MPH, A LOUD TICKING SOUND WAS HEARD FROM THE DASHBOARD AREA. THE CONTACT TOOK THE VEHICLE TO A DEALER FOR A DIAGNOSTIC TEST. THE DEALER STATED THAT THE ACTUATOR WAS DEFECTIVE AND CAUSED THE BATTERY TO LOSE POWER. THE CONTACT DID NOT HAVE THE ACTUATOR REPLACED. THE FAILURE MILEAGE WAS 18,119.

PORTMOUTH VA Failure Date: 05/14/2013

8 10609740 2008 CHEVROLET IMPALA Electrical I WAS DRIVING WHEN VEHICLE LOST POWER AND CAR SHUT OFF. I PUT THE CAR IN NEUTRAL AND RESTARTED THE MOTOR AND THIS HAS HAPPENED ON A FEW OCCASIONS. MORE RECENTLY, AT TIMES CAR WILL NOT TURN OVER OR CRANK AND THE CHECK ENGINE LIGHT COMES ON. THEN SUDDENLY THE CAR CRANKS AND AFTER SOME TIME HAS PASSED THE CHECK ENGINE LIGHT SHUTS OFF. I TOOK THE CAR TO THE DEALERSHIP AND THEY TOLD ME IT WAS THE BATTERY. I REPLACED THE BATTERY AT THE DEALERSHIP BUT IT STILL DOES THE SAME THING. I TOOK THE CAR BACK TO THE DEALERSHIP BUT THE DEALERSHIP SAID THEY COULD NOT FIND THE PROBLEM. SO I TOOK THE CAR TO ANOTHER MECHANIC AND HE TOLD ME IT WAS THE IGNITION 1 SWITCH CIRCUIT 2 (CODE P1682). *TR LANCASTER TX Failure Date: 05/14/2013

8 10609743 2008 CHEVROLET IMPALA Electrical I WAS DRIVING WHEN VEHICLE LOST POWER AND CAR SHUT OFF. I PUT THE CAR IN NEUTRAL AND RESTARTED THE MOTOR AND THIS HAS HAPPENED ON A FEW OCCASIONS. MORE RECENTLY, AT TIMES CAR WILL NOT TURN OVER OR CRANK AND THE CHECK ENGINE LIGHT COMES ON. THEN SUDDENLY THE CAR CRANKS AND AFTER SOME TIME HAS PASSED THE CHECK ENGINE LIGHT SHUTS OFF. I TOOK THE CAR TO THE DEALERSHIP AND THEY TOLD ME IT WAS THE BATTERY. I REPLACED THE BATTERY AT THE DEALERSHIP BUT IT STILL DOES THE SAME THING. I TOOK THE CAR BACK TO THE DEALERSHIP BUT THE DEALERSHIP SAID THEY COULD NOT FIND THE PROBLEM. SO I TOOK THE CAR TO ANOTHER MECHANIC AND HE TOLD ME IT WAS THE IGNITION 1 SWITCH

NHTSA Consumer Complaints as of February 21, 2017

CIRCUIT 2 (CODE P1682). *TR LANCASTER TX Failure Date:
05/14/2013

8 10525097 2008 CHEVROLET IMPALA Electrical TL* THE
CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT
THERE WAS A POPPING NOISE COMING FROM THE AIR CONDITIONER AFTER IT
WAS TURNED ON. THE VEHICLE WAS TAKEN TO A PRIVATE MECHANIC WHO
DIAGNOSED THAT THE AIR CONDITIONER ACTUATOR NEEDED TO BE
REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE
VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS
85,000. THE CURRENT MILEAGE WAS 89,000. *TR WAGGAMAN
LA Failure Date: 05/08/2013

8 10594481 2008 CHEVROLET IMPALA Electrical TL* THE
CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT ALL
OF THE DOORS FAILED TO LOCK AND COULD ONLY BE UNLOCKED MANUALLY.
THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN DIAGNOSED
THAT THE DOOR ACTUATOR NEEDED TO BE REPLACED. THE MANUFACTURER
WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE
FAILURE MILEAGE WAS 60,000 AND THE CURRENT MILEAGE WAS 73,000.
UPDATED 8/11/14*CN THE CONSUMER STATED THE VEHICLE HAS BEEN
REPAIRED. THE MANUFACTURER PAID HALF THE COST. UPDATED 8/21/2014
*JS PILOT GROVE MO Failure Date: 05/07/2013

8 10521064 2008 CHEVROLET IMPALA Electrical POWER
DOOR LOCK QUIT WORKING ON REAR DOOR ON DRIVERS SIDE AND THEN 3
WEEKS LATER THE REAR DOOR ON THE PASSENGER SIDE QUIT WORKING.
THIS IS A HUGE SAFETY ISSUE IF YOU HAVE SMALL CHILDREN AND YOU THINK
THE DOORS ARE LOCKED. *TR MAHOMET IL Failure Date:
05/03/2013

8 10511687 2008 CHEVROLET IMPALA Electrical RIGHT
REAR DOOR LOCK WOULD OPERATE INTERMITTENTLY AT FIRST AND FINALLY
WILL NOT UNLOCK AT ALL WITH AUTO DOOR LOCK OR KEY FOB. IT IS ALSO

NHTSA Consumer Complaints as of February 21, 2017

STARTING TO DO THE SAME THING ON THE LEFT REAR DOOR LOCK SO I KNOW IT WILL ONLY BE A MATTER OF TIME BEFORE IT WILL NOT UNLOCK EITHER.

*TR PADUCAH KY Failure Date: 05/02/2013

8 10608612 2008 CHEVROLET IMPALA Electrical WHILE DRIVING 65MPH VEHICLE JUST DIED. WAS NOT ABLE TO START FOR ABOUT 15 MINS. THIS HAS HAPPENED SEVERAL TIMES NEARLY CAUSING SEVERAL ACCIDENTS. THE VEHICLE INTERMITTENTLY HAS REDUCED ENGINE POWER WHILE DRIVING AND JERKS FROM A COMPLETE STOP SOMETIMES. NOW THE OIL ENGINE PRESSURE/TURN OFF ENGINE LIGHT AND ALARM GO OFF ALL THE TIME. REPLACE THE SENSOR, BUT TO NO AVAIL. THE LOUD KNOCKING SOUND FROM THE DASH IS UTTERLY ANNOYING. I THINK THE FACT THAT ONLY THE POLICE CARS GOT RECALLED IS INSANE, NO MATTER WHAT THE RECALL WAS. I'M SURE ONCE THEY TOOK THOSE VEHICLES IN; ALL THE OTHER ISSUES I HAVE MENTIONED WERE ALSO FIXED. ALSO THE REAR DRIVER SIDE POWER LOCK IS FAULTY AND UNSAFE WHEN TRAVELING WITH YOUNG CHILDREN. I HONESTLY BELIEVE WITH SO MANY CONSUMERS HAVING THE EXACT SAME PROBLEMS, GM SHOULD ISSUE A RECALL ON THESE VEHICLES BEFORE SEVERAL TRAGEDIES OCCUR AND WE THEN JUST BECOME STATISTICS. PLEASE HELP. THERE ARE SO MANY OF US OUT HERE WITH THE EXACT SAME ISSUES ON THESE IMPALAS WHO SHOULD NOT HAVE TO PAY FOR THE REPAIR OF SOMETHING THAT APPARENTLY SHOULD BE RECALLED BY GM. THANK YOU FOR YOUR ATTENTION TO THIS MATTER. *TR UPDATED 2/18/2015 *JS ALBUQUERQUE NM Failure Date: 04/17/2013

8 10705312 2008 CHEVROLET IMPALA Electrical THE CAR WAS PERFORMING WONDERFUL FOR SEVERAL MONTHS. THIS PARTICULAR DAY, I DROVE TO THE STORE, PUT THE CAR IN PARK, ATTEMPT TO REMOVE THE KEY FROM THE IGNITION AND IT WAS STUCK. AFTER SEVERAL ATTEMPTS, I WAS ABLE TO REMOVE THE KEY. THIS HAS HAPPENED AT LEAST ONCE WEEKLY, TO ONCE DAILY. THE KEY WOULD NOT SWITCH COMPLETELY OFF LEAVING THE BATTERY SOURCE TO DRAIN AND HAVING TO GET BOOST OR REPLACE BATTERIES MORE OFTEN, WHEN THE RECALL WAS ISSUED, I WAS

NHTSA Consumer Complaints as of February 21, 2017

SOMEWHAT RELIEVED, THINKING THAT THIS WOULD RESOLVE THE ISSUE. FAST FORWARD TO OCTOBER 2014, I THE KEY WAS STUCK IN THE IGNITION AGAIN ON THE PARTICULAR DAY I TOOK THE CAR IN FOR THERE SERVICE. THE SERVICE PERSON WITNESSED THE KEY STUCK IN THE IGNITION. I HAD TO LEAVE THE CAR THERE AND WITH SOME MANIPULATION, HE WAS ABLE TO REMOVE THE KEY AND COMPLETE THE SERVICE CALL. THE SERVICE DEPARTMENT MANAGER WAS ADAMANT THAT THIS WAS NOT A RECALL ISSUE AND THAT PLACING A HOLE IN THE PLASTIC HUB OF THE KEY WAS TO RELIEVED THE WEIGHT TO PREVENT THE KEY FROM SWITCHING OFF

WHILE DRIVE THE VEHICLE. NOW IT IS 2015 AND THIS IS A CONTINUED ISSUE WITH MY CAR. UPON FURTHER RESEARCH (VIA THE WEB) THIS IS HAS BEEN PROBLEMATIC WITH THE CHEVY IMPALA (2006- TO PRESENT) WITH OTHER ISSUES TO INCLUDE UNABLE TO SHIFT THE VEHICLE OF PART, OR WILL NOT START AT ALL. THIS IS NOT A KEY CYLINDER PROBLEM. TODAY I CONTACT GM DIRECTLY (CASE #71-14632344170) CONCERNING THIS ISSUE. REPRESENTATIVE VERY UNDERSTANDING AND ATTEMPTED TO HELP WITH THIS ISSUE. THERE WAS A CONFERENCE CALL WITH A LOCAL CHEVY DEALERSHIP FOR A DIAGNOSTIC TEST AND THEY COULD NOT SCHEDULE THE APPOINTMENT UNTIL NEXT TUESDAY. UNDERSTANDING THE KEY HAS BEEN IN THE IGNITION SWITCH SINCE LAST THURSDAY, WITH THE CONSEQUENCES, DEAD BATTERY (TWICE), LEAVING THE CAR RUNNING TO KEEP THE BATTERY FROM DYING WHILE AT CLIENTS HOMES, LOSING WORK BECAUSE I CAN NOT LEAVE THE CAR UNSECURED. *TR AUGUSTA GA Failure Date: 04/15/2013

8 10503083 2008 CHEVROLET IMPALA Electrical ON MARCH 14, 2013, WE WERE ACCELERATING FROM A COMPLETE STOP WHEN THE SERVICE ENGINE LIGHT CAME ON AND A MESSAGE APPEARED IN THE MESSAGE CONSOLE THAT READ "ENGINE POWER REDUCED." IT WAS DIFFICULT TO GET THE VEHICLE TO ACCELERATE AT FIRST, BUT IT THEN RESPONDED AFTER A FEW SECONDS. THE 'SERVICE ENGINE" LIGHT STAYED ON. WE TOOK IT TO AN AUTOMOBILE PARTS STORE SO THEY COULD PULL THE CODE WITH A CODE READER. THE VEHICLE PARTS STORE WAS ABLE TO PULL A CODE READING P2138 WHICH IS FOR THE THROTTLE POSITION SENSOR.

NHTSA Consumer Complaints as of February 21, 2017

LATER ON THAT NIGHT, I WENT ONLINE AND DID SOME RESEARCH AND DISCOVERED THAT THERE ARE MANY OWNERS OF 2008 CHEVY IMPALAS WITH THE SAME PROBLEM. IN THE PAST YEAR, THERE HAVE BEEN SEVERAL OCCASIONS WHEN MY 2008 CHEVY IMPALA TENDS TO BUCKLE AND JERK OR HESITATE WHEN ACCELERATING FROM A COMPLETE STOP MAKING DIFFICULT TO NEARLY IMPOSSIBLE TO NAVIGATE OUT OF THE WAY OF TRAFFIC. IS THERE ANY WAY A RECALL CAN BE ISSUED FOR THE THROTTLE POSITION SENSOR AND THE GAS PEDAL SO THIS ISSUE CAN BE RESOLVE FOR ALL OWNERS OF 2008 CHEVROLET IMPALAS? PLEASE HELP. *TR IRVING TX Failure Date: 03/14/2013

8 10502537 2008 CHEVROLET IMPALA Electrical GEAR SHIFT STUCK IN PARK POSITION. WOULD NOT SHIFT INTO ANY OTHER POSITION. CHEVROLET MECHANIC FOUND ELECTRICAL PROBLEM AND MADE FOLLOWING COMMENTS ON THE REPAIR ORDER. FOUND THAT SHIFT LOCK CONTROL SOLENOID INOP. FOUND THAT GREEN WIRE MELTED ABOUT 12 INCHES FROM SHIFTER AND ALSO CONNECTOR FOR SHIFT LOCK CONTROL HAD HIGH RESISTANCE.. REPAIR COMMENTED: REPLACED CONNECTOR AND REPAIRED WIRE WORKING AS DESIGNED AT THIS TIME. MECHANIC STATED THAT THIS WAS NOT UNCOMMON. ALSO FOUND NUMEROUS INTERNET FORUM COMMENTS ABOUT THIS PROBLEM.. VERY SERIOUS FIRE HAZARD. GM SEEMS TO BE AWARE SINCE ABOVE REPAIR IMPLIES A REWORKING DESIGN OF WIRE WORKING.: EVIDENCE OF BURNED WIRE INSIDE A VEHICLE SHOULD BE CONSIDERED A SERIOUS FIRE HAZARD. *TR WOODBRIDGE VA Failure Date: 03/08/2013

8 10502421 2008 CHEVROLET IMPALA Electrical I WAS DRIVING ON THE HIGHWAY LEADING INTO AN OVERPASS. AS I ENTERED ONTO THE OVERPASS MY SERVICE TRACTION CONTROL, ENGINE POWER REDUCED, AND SERVICE THROTTLE BODY DISABLED FLASH ACROSS MY DASH BOARD, KILLING THE POWER TO MY VEHICLE AND LOCKING MY STEERING WHEEL. WHILE I WAS STOPPED UNABLE TO MOVE MY VEHICLE, CARS FLEW ME AND I WAS ALMOST HIT. AT ONE POINT ANOTHER VEHICLE WAS ALMOST RAN OFF

NHTSA Consumer Complaints as of February 21, 2017

THE ROAD DUE TO ONCOMING TRAFFIC TRYING TO DODGE ME. THIS WAS THE WORST EXPERIENCE OF MY LIFE. I HAVE NEVER FEARED FOR MY LIFE LIKE I DID AT THIS TIME. AFTER DOING MY RESEARCH ONLINE, I HAVE FOUND MANY OTHERS HAVE BEEN IN MY SITUATION. I WAS TOLD THAT MY ACCELERATOR PEDAL SENSOR HAS GONE BAD. I FEEL THAT GM SHOULD BE HELD RESPONSIBLE AND NEEDS TO REMEDY THE SITUATION BEFORE SOMEONE IS KILLED. *TR GARLAND, TX TX Failure Date: 03/06/2013

8 10503086 2008 CHEVROLET IMPALA Electrical THE RIGHT REAR DOOR LOCK WORKS INTERMITTENTLY WITH MY POWER DOOR LOCK SYSTEM ON MY 2008 CHEVY IMPALA. ALSO THE RIGHT FRONT PASSENGER DOOR LOCK WORKED INTERMITTENTLY AT FIRST AND NOW IT DOES NOT RESPOND. I HAVE DONE SOME RESEARCH ONLINE AND I KNOW I AM NOT THE ONLY OWNER OF A 2008 CHEVROLET IMPALA WITH THIS PROBLEM. PLEASE HELP. IS THERE ANY WAY A RECALL CAN BE ISSUED TO GET THIS ISSUE FIXED? IT IS IMPOSSIBLE TO UNLOCK THE RIGHT REAR DOOR FROM THE OUTSIDE WITH A KEY BECAUSE THERE IS NO KEY HOLE. THERE IS ONLY ONE KEY HOLE ON TO UNLOCK A DOOR WITH THE CAR KEY AND IT IS ON THE DRIVER SIDE DOOR ONLY. *TR IRVING TX Failure Date: 02/24/2013

8 10621362 2008 CHEVROLET IMPALA Electrical THE ELECTRIC DOOR LOCKS LOCK / UNLOCK INTERMITTENTLY. WHEN THE CAR IS STARTED ALL THE DOOR LOCKS SHOULD AUTOMATICALLY LOCK, BUT THEY DO NOT ALWAYS LOCK. IN ADDITION, WHEN YOU PARK THE CAR AND HIT THE DOOR LOCK KEY ALL THE DOOR LOCKS WILL NOT LOCK. WHEN YOU START THE CAR YOU HAVE TO MANUALLY CHECK THE DOOR LOCKS TO MAKE SURE THEY HAVE ALL LOCKED. THIS IS A SERIOUS SAFETY ISSUE IF YOU HAVE CHILDREN IN THE CAR. IN ADDITION, WHEN YOU PARK THE CAR, YOU HAVE TO MANUALLY MAKE SURE ALL THE DOOR LOCKS ACTUALLY LOCK. WHEN I CONTACTED MY LOCAL DEALER ABOUT THE ISSUE THEY STATED THAT THEY HAD REPAIRED A FEW VEHICLES FOR THE DOOR LOCK FAILURES, BUT THERE WAS NO RECALL. THEY INDICATED THAT THE GREASE USED FOR THE LOCKS MELTED AND LEAKED INTO THE LOCK SOLENOID CAUSING THE FAILURES. I

NHTSA Consumer Complaints as of February 21, 2017

RESEARCHED THE ISSUE ON THE INTERNET AND FOUND MANY PEOPLE WHO OWN THE 2008/2009 CHEVY IMPALA AND MALIBU ARE COMPLAINING ABOUT THE SAME ISSUE. *TR ROMULUS MI Failure Date: 02/01/2013

8 10496107 2008 CHEVROLET IMPALA Electrical I WAS STARTING THE CAR UP AND THE ENGINE WAS GOING IN AND OUT. I NOTICED THAT THE CHECK ENGINE LIGHT WAS ON AND IT STAYED ON. THE STABILITRAC LIGHT ALSO CAME ON. THE PANEL ALSO SAID THAT THE ENGINE WAS LOSING POWER. THIS HAPPENED 2 TIMES WITHIN THE LAST 8 DAYS. I STOPPED THE VEHICLE AND TURNED IT OFF. CRANKED IT BACK UP AND THE CHECK ENGINE LIGHT WAS STILL ON. TOOK IT TO THE CAR DEALER AND THEY SAID THAT IT WAS THE THROTTLE POSITION SENSOR. *TR ORANGEBURG SC Failure Date: 01/29/2013

8 10496342 2008 CHEVROLET IMPALA Electrical KEY GETS STUCK IN IGNITION AND WILL NOT TURN TO LOCK POSITION. THE BATTERY RUNS DOWN AFTER SITTING FOR AWHILE. I "GOOGLED" COMPLAINTS OF THIS HAPPENING AND THERE WERE HUNDREDS OF COMPLAINTS. THE PROBLEM LIES IN THE CENTER CONSOLE OF AUTOMATIC TRANSMISSION CARS. CHEVROLET DESIGNED THE WIRING HARNESS TO DRAG ACROSS THE FLOOR WHILE MOVING THE SHIFTER LEVER FROM GEAR TO GEAR. THIS EVENTUALLY CAUSES THE WIRES TO BREAK. DEPENDING ON WHICH OF THE FIVE WIRES BREAK CAUSES PROBLEMS WITH THE IGNITION SWITCH (CAR WON'T START, TRANSMISSION WON'T SHIFT, STEERING WHEEL WON'T LOCK, KEY WON'T COME OUT ARE SOME OF THE PROBLEMS). AS I STATED THERE ARE HUNDREDS OF COMPLAINTS AND FEEL TO ISSUE A RECALL BY CHEVROLET WOULD BE INLINE. *TR ALLIANCE NE Failure Date: 01/10/2013

8 10651852 2008 CHEVROLET IMPALA Electrical I HAVE A PROBLEM WITH REMOVING KEY FROM IGNITION WHEN THE CAR IS IN PARK. I HAVE RESEARCH THE DATA AND THERE ARE SEVERAL YOU TUBE VIDEOS ON THIS SAME PROBLEM...IT IS A FAULTY WIRE (PURPLE) THAT SHIFTS WITH THE GEAR AND CAUSE THE WIRE TO BE WORN AND MAKE THE KEYS UNABLE TO BE

NHTSA Consumer Complaints as of February 21, 2017

REMOVED FROM THE IGNITION. THIS PROBLEMS HAPPENS WITH THE 2006, 2007 AND 2008 IMPALA. THIS CAUSE THE BATTERY TO DIE AND IS A SIX HUNDRED DOLLAR JOB SHOULD IT BE TAKEN TO A DEALER FOR REPAIR. IT SHOULD HAVE BEEN A RECALL. ALSO, I HAVE TAKEN THE CAR TO A LOCAL DEALER FOR THE RECENT RECALL, THINKING THAT MAY HAVE RESOLVED THE PROBLEM...EPIC FAIL. THANKS *TR AUGUSTA GA Failure Date: 12/13/2012

8 10480855 2008 CHEVROLET IMPALA Electrical THE LEFT REAR DOOR ACTUATOR FAILED AND THE REMOTE OPENER AND THE DRIVER'S AND PASSENGER'S ELECTRIC LOCKS WOULD NOT OPEN OR LOCK THE LEFT REAR DOOR FROM THE INSIDE. I WAS ADVISED BY LOCAL GM DEALER THAT THIS PROBLEM DOES NOT CONSTITUTE A SAFETY RECALL, EVEN THOUGH IT INVOLVED PASSENGERS WHO WOULD BE RIDING IN THE BACK SEAT OF THE VEHICLE. *TR ENID OK Failure Date: 10/17/2012

8 10476542 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT WHILE PARKED, THE GEAR SHIFTER BECAME LOCKED AND THE CONTACT WAS UNABLE TO SHIFT INTO DRIVE. THE VEHICLE WAS TOWED TO AN AUTHORIZED DEALER WHERE IT WAS CONFIRMED THAT THE ELECTRICAL SYSTEM FAILED. THE ELECTRICAL SYSTEM WAS REPAIRED. THE MANUFACTURER WAS CONTACTED. THE FAILURE AND CURRENT MILEAGES WERE 90,000. THE VIN WAS NOT AVAILABLE. MONTGOMERY TX Failure Date: 09/08/2012

8 10524594 2008 CHEVROLET IMPALA Electrical BOTH REAR AND THE PASSENGER DOOR LOCKS HAVE STOPPED FUNCTIONING WITH EITHER FOB KEY CONTROL OR DRIVER/PASSENGER DOOR CONTROLS. TOTALING THREE DOOR LOCK FAILURES IN TWO YEARS. THIS IS A LARGE SAFETY HAZARD TO SMALL CHILDREN IN THE BACK OF THE CAR AS THERE IS NO FAST OR EASY WAY TO OPEN THE REAR DOORS ONCE LOCKED TO GET THE CHILD OUT IN AN EMERGENCY. I REQUEST THIS BE LOOKED INTO FURTHER FOR A RECALL AS IT CREATES A SAFETY HAZARD ESPECIALLY FOR CHILDREN IN CAR SEAT ON THE BACK SEAT, WHICH THERE IS NO QUICK WAY

NHTSA Consumer Complaints as of February 21, 2017

TO UNLOCK THE DOORS TO REMOVE THEM IN AN EMERGENCY. MECHANIC STATES: THIS IS A KNOWN ISSUE WITH 2008 AND 2009 CHEVY IMPALA VEHICLES. THESE MODEL YEARS WERE PRODUCED WITH A TYPE OF GREASE THAT BLEEDS INTO THE LATCH ACTUATOR. AFTER TIME THE CARBON FROM THE MOTOR BRUSHES BUILDS UP AROUND THE ACTUATOR MOTOR AND SHORTS THE COMMUNICATOR. RESULTING IN NO POWER LOCK OR UNLOCK FUNCTION. REQUIRING FULL LOCK REPLACEMENT TOTALING OVER \$1,500.

*TR BLUE SPRINGS MT Failure Date: 08/01/2012

8 10467024 2008 CHEVROLET IMPALA Electrical BOTH REAR POWER DOOR LOCKS HAVE FAILED. THEY ARE INOPERABLE FROM INSIDE THE VEHICLE. THIS HAS CAUSED AN UNSAFE CONDITION FOR THE PASSENGERS IN THE REAR SEATS OF THE VEHICLE. THIS IN A VERY COMMON PROBLEM WITH THE 2008 IMPALAS. CHEVROLET IS AWARE OF THE ISSUE, BUT HAS NOT STARTED A RECALL TO ADDRESS THE ISSUE. *TR VALLEJO

CA Failure Date: 07/20/2012

8 10615472 2008 CHEVROLET IMPALA Electrical TH ENGINE OF MY 2008 IMPALA COMPLETELY SHUT OFF ON TWO OCCASIONS APPROXIMATELY TWO YEARS AGO AFTER HITTING A RELATIVELY LARGE POT HOLE. IN THE FIRST INCIDENT, I WAS TRAVELING WEST BOUND ON SNELL ROAD (OAKLAND TOWNSHIP, MI) BETWEEN ORION AND ROCHESTER ROAD AND HIT A LARGE POT HOLE TRAVELING APPROXIMATELY 40 MILES PER HOUR AND THE VEHICLE ENGINE AND ELECTRICAL SYSTEM COMPLETELY SHUT OFF. AS I RECALL, I STEERED THE VEHICLE (MANUALLY) TO THE SIDE OF THE ROAD, PUT THE VEHICLE IN PARK, AND RESTARTED THE ENGINE. NO OTHER CARS WERE COMING EITHER WAY. A SIMILAR INCIDENT HAPPENED APPROXIMATELY 3 MONTHS LATER AS I WAS HEADING EASTBOUND ON SNELL ROAD BETWEEN MT. VERNON AND ROCHESTER ROAD. WHEN THE GM IGNITION RECALLS STARTED, I DID NOT CORRELATE THESE INCIDENTS WITH THE RECALL. HOWEVER, WHEN I READ A NEWSPAPER ACCOUNT RECENTLY OF A GM EMPLOYEE EXPERIENCING THE SAME SITUATION WITH HER 2006 IMPALA, I REALIZED IT MUST HAVE BEEN AN IGNITION ISSUE AS WELL. I ASSUMED THE

NHTSA Consumer Complaints as of February 21, 2017

2008 IMPALA WOULD BE RECALLED LIKE THE 2006 IMPALA BUT TO DATE, I
THE 2008 IMPALA HAS NOT YET BEEN RECALLED. PLEASE CONTACT ME WITH
ANY FURTHER QUESTIONS. OAKLAND TOWNSHIP MI Failure Date:
07/15/2012

8 10532507 2008 CHEVROLET IMPALA Electrical THE
POWER DOOR LOCKS WORK INTERRMITTENTLY, BOTH WITH THE REMOTE KEY
FOB AND THE INTERIOR DOOR LOCK BUTTONS OFTEN RESULTING IN
MANUALLY HAVING TO USE THE KEY TO ENTER THE VEHICLE OR PHYSICALLY
PULLING UP THE LOCK ONCE INSIDE THE CAR TO UNLOCK A PARTICULAR
DOOR. THIS IS NOT A BATTERY ISSUE FOR THE REMOTE AS I'VE EVEN
NOTICED ON SEVERAL OCCASIONS WHEN USING THE REMOTE TO UNLOCK
THE DRIVER'S DOOR, THE DOOR LOCK REGISTER THE "INPUT" AND ATTEMPT
TO MOVE UP TO THE UNLOCK POSITION, PHYSICALLY LOOK AS IF SOMETHING
WERE PREVENTING IT FROM DOING SO, AND REMAIN IN THE LOCKED
POSITION. AND, ITS COMPLETELY RANDOM AS FOR WHICH DOOR LOCK WILL
OPERATE AND THERE ARE STRETCHES OF DAYS WHEN ALL LOCKS WILL
OPERATE PROPERLY WITH BOTH THE REMOTE AND THE DOOR LOCK
BUTTONS. ALSO, THERE IS NO PATTERN TO WHICH DOORS WILL OPERATE AS
TO FRONT/REAR, DRIVER/PASSENGER SIDE AND/OR ONE, TWO, THREE, FOUR,
OR ZERO DOORS LOCKING/UNLOCKING. THIS SITUATION IS EXTREMELY
INCONVENIENT (PARTICULARLY WHEN RAINING), POTENTIALLY UNSAFE, AND
PROBLEMAT IC IN KEEPING YOUR VEHICLE AND ITS CONTENTS SECURE.
COLUMBIA SC Failure Date: 07/02/2012

8 10462161 2008 CHEVROLET IMPALA Electrical THE
POWER DOOR LOCK FOR THE REAR DRIVER SIDE DOOR WILL NOT OPERATE.
IT CAN ONLY BE LOCKED OR UNLOCKED MANUALLY. THIS BECOMES A REAL
PROBLEM WHEN I HAVE MY GRANDCHILDREN IN THE BACK SEAT. *TR
ROMEO MI Failure Date: 06/18/2012

8 10604638 2008 CHEVROLET IMPALA Electrical PICKING UP
GRAND CHILDREN AT CURBSIDE FROM SCHOOL THE DOORS FAIL TO UNLOCK
CAUSING ME TO GO OUT IN TRAFFIC GET IN THE CAR AND START IT IN ORDER

NHTSA Consumer Complaints as of February 21, 2017

TO ROLL DOWN THE WINDOWS SO THAT THE KIDS CAN UNLOCK THE DOORS MANUALLY THAT IS IF THEY ARE NOT DISTRACTED BY SOMETHING. THIS IS A SAFETY ISSUE BECAUSE YOU NEVER KNOW WHAT A 4, 6 AND 7 YEAR OLD WILL DO. ALSO THE CHILD SAFETY LOCK FEATURE DOESN'T WORK WHEN CAR IS PUT IN DRIVE. *TR INDIANAPOLIS IN Failure Date: 06/12/2012

8 10513900 2008 CHEVROLET IMPALA Electrical I CURRENTLY DRIVE A 2008 CHEVY IMPALA, I'VE ONLY HAD THE CAR 1 1/2 AND NOT EVEN A YEAR AFTER I PURCHASED IT, I START EXPERIENCING THE (TCS) TRACTION CONTROL SENSOR - WHICH ALTERNATIVELY REDUCE THE SPEED OF THE ENGINE; IT HAPPENS SPORADICALLY,... I TOOK IT TO AUTO ZONE TO HAVE A DIAGNOSTIC PERFORMED ON THE CAR, AND THEY READER SAID IT WAS DUE TO A CYLINDER 5 MISFIRE.... MY CAR IS A 6 CYLINDER, IT IS DANGEROUS WHEN DRIVING ON THE HIGHWAY AS WHEN THE (TCS) DOES COME ON' THE REDUCE ENGINE SPEED IS WELL UNDER THE HIGHWAY SPEED LIMIT. OTHER CONCERNS THAT ARISE IS THAT SENSE THIS SENSOR HAS BEEN OWN, IT' HAS ACCUMULATED OTHER SENSORS' (ABS) (!) AND THE THROTTLE PEDAL SENSOR. I HAVE REACHED OUT TO THE GM TO SEE IF THERE WAS ANY RECALL ON THIS, AND WAS ADVISE THAT NOTHING HAS BEEN DONE. I THINK THIS IS A HUGE DANGER, AS THIS IS A COMMONLY USED CAR IN THE U.S & IF THERE HAS BEEN SEVERAL COMPLAINTS THUS FAR OVER THE SAME ISSUE, WHY HASN'T ANYTHING BEEN DONE TO RESOLVE THE ISSUE? WHAT IF YOU'VE WORKED HARD TO DRIVE THE VEHICLE YOU WANT;& HAVE TO PAY OUT OF COST; OTHER THAN BASIC MAINTENANCE? *TR COLUMBIA SC Failure Date: 06/11/2012

8 10543366 2008 CHEVROLET IMPALA Electrical REAR DOOR PASSENGER SIDE WILL NOT LOCK OR UNLOCK WITH KEYLESS ENTRY. THEY LOCK IS ALSO POSITIONED WAY TO THE BACK SIDE OF THE DOOR MAKING IT VERY TROUBLESOME TO UNLOCK THE DOOR MANUALLY. *TR GREEN BAY WI Failure Date: 06/04/2012

8 10521356 2008 CHEVROLET IMPALA Electrical EVERY TIME IT RAINS, OR EVEN IF THE AIR HAS BEEN DAMP OVERNIGHT, MY FRONT

NHTSA Consumer Complaints as of February 21, 2017

IN-DOOR SPEAKERS FAIL. THE FRONT PASSENGER SIDE, IN-DOOR SPEAKER IS COMPLETELY BURNT OUT AND THE FRONT PASSENGER SIDE DOOR LOCK ACTUATOR HAS ALSO FAILED. I CALLED THE LOCAL DEALERSHIP WHO WANTS TO CHARGE ME TO REPAIR THIS. THERE IS WATER LEAKING INTO THE DOORS CAUSING ELECTRICAL FAILURES TO OCCUR. ONCE THE INSIDE OF THE DOORS DRY, THEN THE DRIVER'S SIDE FRONT DOOR SPEAKER BEGINS TO WORK AGAIN. THE PASSENGER SIDE FRONT DOOR IS COMPLETELY DEAD BUT THE WINDOW WORKS. *TR GARFIELD NJ Failure Date: 06/01/2012

8 10460288 2008 CHEVROLET IMPALA Electrical I WAS TRAVELING ON A HIGHWAY NEAR TO MY HOME, AND FOR ABOUT A MONTH NOW THE VEHICLE HAS COME UP WITH AN ERROR STATING "REDUCED ENGINE POWER". SUDDENLY, THE VEHICLE SIMPLY STALLED ITSELF, COMING UP WITH A MESSAGE THAT STATED "STARTING DISABLED/SERVICE THROTTLE". I WAS TRAVELING UPHILL AT 40MPH, NOW WITH NO POWER BRAKES, NO POWER STEERING, AND THE ENGINE COMPLETELY SHUT OFF AND UNABLE TO RESTART. LUCKILY I WAS ABLE TO PULL OVER AND DISCONNECT THE BATTERY AND RECONNECT IT TO RESTART IT. WHAT IF THIS HAD HAPPENED ON A HIGHWAY ON OR OFF RAMP? OR ON A CORNER? OR WITH A VEHICLE TRAVELING BEHIND ME? I BELIEVE ANY VEHICLE THAT WILL JUST RANDOMLY TURN ITSELF OFF DUE TO A PART THAT HAS HAD HUNDREDS OF COMPLAINTS THAT I'VE JUST READ ONLINE IS UNSAFE TO BE DRIVEN ON AMERICA'S HIGHWAYS. I READ ONLINE THAT THIS WAS A PREVALENT PROBLEM WITH THESE VEHICLES, AND I HOPE I GET INJURED BECAUSE OF IT SO I CAN SUE GM. *TR SHAKOPEE MN Failure Date: 05/31/2012

8 10502487 2008 CHEVROLET IMPALA Electrical 2008 CHEVY IMPALA. RIGHT REAR DOOR LOCK BEGAN WORKING INTERMITTENTLY. RIGHT FRONT FOLLOWED SUIT SHORTLY AFTERWARDS. NOW, SOME 5 MONTHS LATER, THE DRIVER DOOR IS BEHAVING THE SAME WAY. IT MAKES TRANSPORTING MY CHILDREN DIFFICULT AND UNSAFE. IF THERE WERE TO BE AN ACCIDENT, THE CHILDREN IN THE BACK SEAT ARE NOT LIKELY TO HAVE THE

NHTSA Consumer Complaints as of February 21, 2017

MENTAL CAPACITY TO REMEMBER TO UNLOCK THE DOOR WHICH COULD LEAD TO FURTHER INJURY OR DEATH. WIRING HARNESS IN THE CENTER CONSOLE IS POORLY DESIGNED AND LOCATED IN SUCH A WAY THAT THE WIRING BREAKS AND MAKING IT SO ELECTRICAL SAFETY DEVICES DO NOT DISENGAGE THUS NOT LETTING THE KEY BE REMOVED, THE VEHICLE NOT BEING ABLE TO SHIFT FROM PARK, AND OTHER FAILURES YET TO BE IDENTIFIED. *TR CLEONA PA Failure Date: 04/13/2012

8 10454073 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT HE WAS UNABLE TO UNLOCK THE DOORS BY USING THE AUTOMATIC KEY FOB. THE CONTACT MENTIONED THAT THE ONLY WAY TO UNLOCK THE DOOR WAS BY CRAWLING OVER THE REAR SEAT AND MANUALLY UNLOCKING THE DOORS FROM THE INSIDE. THE VEHICLE WAS TAKEN TO THE DEALER WHO DID NOT DIAGNOSE THE FAILURE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE WHO DID NOT OFFER ANY ASSISTANCE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 71,000 AND THE CURRENT MILEAGE 73,600. UPDATED 04/25/12 *BF DESTIN FL Failure Date: 02/15/2012

8 10597182 2008 CHEVROLET IMPALA Electrical 2008 CHEVROLET IMPALA. CONSUMER WRITES IN REGARDS TO RECALLS AND FAULTY PARTS ON VEHICLE. *SMD THE CONSUMER STATED HE EXPERIENCED A REDUCTION IN ENGINE POWER CONTINUOUSLY, WHICH RESULTED IN THE VEHICLE STALLING, IN TRAFFIC. *JB LOS ANGELES CA Failure Date: 02/01/2012

8 10483815 2008 CHEVROLET IMPALA Electrical I PURCHASED MY '08 IMPALA LT USED, VEHICLE WAS IN PERFECT CONDITION, OLDER OWNER AND WAS A SEASONAL VEHICLE AS WE LIVE IN SOUTH FLORIDA THIS OWNER WAS A SNOW BIRD AND ONLY USED THE VEHICLE 4 MONTHS OUT OF THE YEAR. I HAD THE CAR ABOUT 7 MONTHS AND THEN I NOTICED A PROBLEM WITH THE LOCKS, THEY WOULD SOMETIMES NOT LOCK/ OR UNLOCK WHILE USING THE FOB, THE INTERIOR LOCK STILL WORKED FOR

NHTSA Consumer Complaints as of February 21, 2017

A FEW MORE MONTHS AND THEN EVERYTHING EVENTUALLY CEASED. NOW NOTHING WORKS, UNLESS YOU MANUALLY LOCK/UNLOCK IT YOURSELF. PROBLEM IS.....I HAVE CHILDREN, SMALL CHILDREN AND WHEN DOING 8 OTHER THINGS WHILE GETTING OUT OF THE CAR, OR PARKING THE CAR AND GETTING OUT IT IS SUCH A PAIN IN THE A** THAT I HAVE TO GO THROUGH THIS WITH A SOMEWHAT NEWER VEHICLE!!! I TRIED REPLACING THE FUSE, THAT DIDN'T WORK. I CAN HEAR THE LOCKS CLICK, BUT NOTHING HAPPENS. WELL.....I HAD SOME WORK DONE TO THE VEHICLE, NEW TIRES AND AN ALIGNMENT AND HAD THEM LOOK INTO IT FURTHER, THEY DID AND TOLD ME THE ACTUATORS NEED TO BE REPLACED, \$1200!!! I ALMOST PASSED OUT RIGHT THERE!! FOR SOMETHING THAT WAS NOT THE DIRECT CAUSE BY ME HOW IRRESPONSIBLE OF CHEVROLET TO ALLOW THESE PARTS TO GO BAD, I DID A GREAT AMOUNT OF RESEARCH AND FOUND THIS PROBLEM WITH QUITE A FEW OWNERS OF THIS VERY SAME VEHICLE, THIS AND THE AIR FLOW THING THAT MAKES A HORRIBLE NOISE, LIKE BANGING!!! THAT WILL BE MY NEXT COMPLAINT!! I FOUND THAT APPARENTLY, THE GREASE FROM ONE OF THE COMPONENTS THAT IS NEXT TO ACTUATOR IS EATING AWAY AT THE PART CAUSING IT TO DEFAULT!! CHEVY NEEDS TO HAVE THIS RECALLED, ASAP!!! PEOPLE WITH SMALL CHILDREN, WHO KEEP THEM IN THE BACK SEAT COULD HAVE SOME SERIOUS PROBLEMS IF THEY ARE UNABLE TO GET TO THEIR KIDS....ESPECIALLY SINCE THE LOCKS ARE ALL THE WAY TOWARDS THE REAR OF THE DOOR YOU CANT EVEN REACH IT FROM THE FRONT SEAT. THIS IS SUPPOSED TO ME CONSIDERED A FULL SIZE SEDAN, A FAMILY CAR!!!

*TR NAPLES FL Failure Date: 12/01/2011

8 10434805 2008 CHEVROLET IMPALA Electrical FOR A FEW DAYS I HAVE BEEN SMELLING A BURNING SMELL IN MY CAR. I NOTICED THAT MY REAR WINDOW DEFROSTER HAD STOPPED FUNCTIONING. AFTER A GOOGLE SEARCH I CAME UP ON A POSTING AT THE NAIQA WEBSITE WITH MANY PEOPLE HAVING A CONNECTION BURN UP IN THE PASSENGER KICK PANEL WITH PICTURES POSTED. I WENT AND LOOKED AT MY CAR AND THE CONNECTOR WAS BURNT AND MELTED JUST LIKE EVERYONE ELSE'S IN THE FORUM POSTING. THIS IS A CONNECTOR WITH MANY WIRES IN IT, AND I THINK

NHTSA Consumer Complaints as of February 21, 2017

COULD BE A FIRE HAZARD OR SAFETY HAZARD ON THE VEHICLE IF THE OTHER WIRES BURNED OR SHORTED. *TR OMAHA NE

Failure Date: 11/04/2011

8 10436920 2008 CHEVROLET IMPALA Electrical THE REAR DOOR LOCKS WILL NOT OPERATE VIA THE ELECTRICAL. THIS I BELIEVE CAUSES A HAZARD FOR A REAR SEAT PASSENGER ESPECIALLY AN INFANT OR YOUNG CHILD. THEY COULD BE TRAPPED BY THE IN-ABILITY OF THE DRIVER TO ACTIVATE THE REAR DOOR LOCKS TO EVACUATE THE REAR SEAT PASSENGERS IN AN EMERGENCY. *TR KALAMAZOO MI

Failure Date: 11/03/2011

8 10496162 2008 CHEVROLET IMPALA Electrical WE ARE GETTING READY TO HAVE TO REPLACE OUR THIRD SET OF TIRES. WE BOUGHT OUR IMPALA NEW AND REPLACED OUR FIRST SET OF TIRES AT FEB. 2010 (38,000 MILES). REPLACED AGAIN AT 54,000 MILES DEC. 2011. REPLACED AGAIN AT 65,000 NOV. OF 2012 AND IT IS IN NEED OT NEW REAR TIRES AGAIN AT 72,000. CAR SHAKES AND BACK END SLIDES IN BAD WEATHER. SERVICE DEPARTMENT STATES THAT IT NEEDS A CAMBOR KIT. RESEARCH HAS SHOWN THAT CHEVROLET PRODUCED A FAULTY SUSPENSION ROD AND RECALLED "POLICE OWNED" VEHICLES BUT NOT CONSUMER VEHICLES. DO NOT FEEL SAFE IN VEHICLE OR ALLOWING MY 16 YEAR OLD TO DRIVE IT. MY CAR IS ALIGNED AND TIRES ROTATED AND SERVICED FREQUENTLY! TIRES WEAR DOWN TO METAL STICKING OUT OF TIRES AND INNER WEAR IS INCREDIBLE. LEFT TIRE BEHIND THE DRIVER IS THE QUICKEST TO HAVE PROBLEMS AND BEGIN TO CAUSE CAR TO SHAKE. SECONDLY, REAR DOOR AUTOMATIC DOOR LOCKS QUITE WORKING AFTER 2 YEARS OF OWNING CAR. HOW DO I BECOME PART OF THE CLASS ACTION LAW SUIT. *TR STOCKBRIDGE

GA Failure Date: 11/01/2011

8 10435291 2008 CHEVROLET IMPALA Electrical FAILURE OF POWER DOOR LOCKS. THIS IS A SAFETY ISSUE. IN ORDER TO KEEP THE VEHICLE SECURE, THE DOORS MUST BE LOCKED. IF A CHILD, INFANT OR DISABLED PERSON WOULD BE IN THE BACK SEAT AND NEEDED TO GET OUT IN

NHTSA Consumer Complaints as of February 21, 2017

AN EMERGENCY, THE DOOR CANNOT BE OPENED FROM THE OUTSIDE WITHOUT SOMEONE FIRST CLIMBING THROUGH THE SEATS FROM THE FRONT AND REACHING WAY BACK TO THE BACK OF THE DOOR TO UNLOCK IT MANUALLY OR BREAKING THE WINDOW. THIS TAKES TIME AND COULD RESULT IN SERIOUS INJURY OR DEATH TO A PASSENGER. THIS PROBLEM IS KNOWN BY GM AS THEY HAVE MADE MODIFICATION TO THE PART FOR THE REAR DRIVER SIDE DOOR BUT HAVE NOT YET MODIFIED THE PART FOR THE REAR PASSENGER DOOR. SOME DRIVERS ARE NOW REPORTING THAT THE FRONT DOORS ARE ALSO AFFECTED BY THIS DEFECT. EACH PART IS APPROXIMATELY \$175.00 OR \$700 FOR ALL DOORS AFFECTED AND PROBABLY THAT MUCH AGAIN IN LABOR COSTS. OTHER COMPLAINTS AND INCIDENTS CAN BE FOUND BY SEARCHING THE SUBJECT ON THE INTERNET. *TR

RICHFIELD MN Failure Date: 10/27/2011

8 10550413 2008 CHEVROLET IMPALA Electrical WHENEVER IT IS RAINING OR I DRIVE THROUGH A PUDDLE OF WATER ON THE GROUND, THE STEERING WHEEL LOCKS UP FOR ABOUT 10-15 SECONDS AND THE CAR SEEMS TO LOSE POWER. I'VE CONCLUDED THAT THIS MUST BE SOME SORT OF SERPENTINE BELT ISSUE AS A LOT OF COMPONENTS ARE AFFECTED AT ONCE SUCH AS ALTERNATOR, POWER STEERING ETC. THIS IS EXTREMELY DANGEROUS IN MY OPINION AS ONSET IS UNPREDICTABLE ESPECIALLY IN HAZARDOUS CONDITIONS SUCH AS RAINING AND FOR THIS REASON I DREAD DRIVING MY CAR WHEN IT RAINS. PLEASE SOMEONE ACKNOWLEDGE THIS AS A LEGITIMATE CONCERN!!! *TR HOUSTON TX Failure Date: 10/12/2011

8 10485009 2008 CHEVROLET IMPALA Electrical NOISE IS BEING MADE SOUNDS LIKE IN THE DASHBOARD. *TR NORTHPORT AL Failure Date: 08/05/2011

8 10586004 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT WHILE ACCELERATING FROM A COMPLETE STOP, THE VEHICLE JERKED. IN ADDITION, THE VEHICLE FAILED TO SHIFT FROM PARK AND THE IGNITION KEY

NHTSA Consumer Complaints as of February 21, 2017

FAILED TO RELEASE. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC AND AN AUTHORIZED DEALER WHO WERE BOTH UNABLE TO LOCATE THE FAILURE. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 30,000. TOLEDO

OH Failure Date: 08/03/2011

8 10615594 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT THE IGNITION FAILED AND THE VEHICLE WOULD NOT START. IN ADDITION, THE IGNITION HAD BECOME STUCK AND PREVENTED THE VEHICLE FROM TURNING OFF. THE FAILURE OCCURRED INTERMITTENTLY FOR THREE YEARS. THE DEALER REPAIRED THE VEHICLE, BUT THE DIAGNOSIS WAS UNKNOWN. THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 94,134. GALLION AL Failure Date: 07/19/2011

8 10414785 2008 CHEVROLET IMPALA Electrical ALL 4 DOOR LOCK ACTUATOR HAVE GONE OUT, WITHIN A MONTH OF EACH OTHER, WAS TOLD THAT THIS WAS CAUSED BY WEAR AND TEAR OF THE VEHICLE, AFTER 3 YEARS THIS SHOULD NOT HAPPEN, AFTER DEALING WITH GM FOR OVER A WEEK, THEY ARE WILLING TO PAY FOR HALF. BUT COME ON WHY SHOULD I GIVE THEM 450\$ TO REPAIR FAULTY EQUIPMENT WHICH ARE A SAFETY CONCERN, MY CHILD SAFETY LOCKS DO NOT WORK, I CAN NOT LOCK MY CAR WHEN I GO IN PLACES FOR FEAR OF NOT BEING ABLE TO GET IN, THESE DOORS WERE NOT MISTREATED TO CAUSE THIS AND AFTER RESEARCHING THIS THIS IS A KNOWN COMMON PROBLEM, I WAS EVEN TOLD THIS BY A GM CUSTOMER SERVICE SPECIALIST, THIS SHOULD NOT BE AT THE OWNERS EXPENSE WARRANTY OR NOT, I DO NOT HAVE THE MONEY TO FIX THIS SO I HAVE TO PRAY THAT NOTHING HAPPENS TO MY KIDS WHILE I HAVE TO DEAL WITH THIS ISSUE. *TT KITTS HILL OH Failure Date: 06/01/2011

8 10468274 2008 CHEVROLET IMPALA Electrical POWER DOOR LOCKS STOPPED WORKING. I CAN OPEN THE DRIVERS DOOR WITH THE KEY, BUT THE OTHER POWER LOCKS DO NOT OPEN. IT STARTED WITH THE REAR LOCKS AND NOW INCLUDES ALL LOCKS. THIS IS DANGEROUS BECAUSE

NHTSA Consumer Complaints as of February 21, 2017

WE CARRY OUR SMALL GRANDCHILDREN IN THEIR CAR SEATS IN THE BACK. THE ONLY WAY TO UNLOCK THE DOORS IS TO ROLL DOWN THE POWER WINDOW AND REACH IN TO UNLOCK. I HAVE DISCUSSED THIS WITH CHEVROLET BUT THEY SAY THEY HAVE NO REPORTS OF OTHERS HAVING THIS PROBLEM. THIS IS HARD TO BELIEVE SINCE THERE ARE SO MANY REPORTS OF THIS ON THE INTERNET FORUMS. I BELIEVE THIS IS A VERY SERIOUS SAFETY ISSUE. IN AN ACCIDENT, THE REAR WINDOWS MAY NOT FUNCTION AND WE WOULD HAVE TO BREAK OUT THE REAR WINDOWS TO FREE OUR GRANDCHILDREN. *TR MAYLENE AL Failure Date: 06/01/2011

8 10782216 2008 CHEVROLET IMPALA Electrical I BOUGHT THE CAR IN 2009 AND IT HAD GIVEN ME PROBLEMS SINCE I BOUGHT IT. A WEEK AFTER I BOUGHT THE CAR, THE GAS SENSORS WENT BAD, THE DOOR HANDLE CAME OFF AND THE LOCKS WOULDN'T WORK. THAT WAS A \$1000 BILL. THE TIRE SENSORS WENT BAD AND NOW THE LOCKS ARE GOING BAD AGAIN. EVER SINCE THEN, THE BLEND DOOR ACTUATOR, WHICH REGULATES THE HEAT OR RECIRCULATING AIR HAS CONSISTENTLY GONE BAD. I HAVE REPLACED IT THREE TIMES SO FAR AND TWO OF THE ACTUATORS HAVE GONE BAD AGAIN. IT MAKES A LOUD KNOCKING SOUND UNDER THE DASH WHETHER THE CAR IS RUNNING OR NOT. IT ALSO HAPPENS WHEN I'M DRIVING. I HAVE CALLED CHEVY SO MANY TIMES, I REMEMBERED THE SCRIPT THEY READ TO YOU. THEY NEVER HELPED. IT IS A \$200 REPAIR BILL EVERY TIME IT IS REPAIRED. I TRIED TO LET IT BURN ITSELF OUT AND IT LASTED OVER A YEAR. I WAS TOLD BY A MECHANIC THAT IT IS A PROBLEM ON 2004-2008 IMPALAS BUT THEY NEVER RECALLED IT. IT ALSO CAUSES THE AIR TO BLOW COLD IN THE WINTER. WHY WASN'T A RECALL DONE ON THESE VEHICLES.

RICHMOND VA Failure Date: 04/01/2011

8 10370441 2008 CHEVROLET IMPALA Electrical 2008 CHEVROLET IMPALA GEARSHIFT COULD NOT BE MOVED FROM "PARK". TOWED TO DON BROWN CHEVROLET (AFTER TOW DRIVER DISCONNECTED SHIFT LINKAGE). DIAGNOSED AS "TEST AND TRACE GROUND CIRCUIT TO BROKEN WIRE IN CENTER CONSOLE". TALKED TO SERVICE MANAGER WHO REPORTED

NHTSA Consumer Complaints as of February 21, 2017

THAT TECHNICIAN STATED WIRES MOVED WHEN THE SHIFTER WAS MOVED WHICH LIKELY CAUSED WIRE TO BREAK SEPARATE. POTENTIAL FOR DRIVER TO BE "STUCK" IN PARK IN A RISKY / UNSAFE SITUATION EXISTS. *TR

JEFFERSON CITY MO Failure Date: 12/10/2010

8 10598690 2008 CHEVROLET IMPALA Electrical I
PURCHASED MY 2008 CHEVY IMPALA IN 2009 ABOUT A YR AFTER MY PURCHASE I NOTICED MY REAR DRIVERS SIDE DOOR WOULD NOT LOCK OR UNLOCK WITH EITHER THE KEYLESS REMOTE OR THE LOCK BUTTON ON THE DOOR SINCE THEN THE FRONT PASSENGER DOOR LOCK HAS DID THE SAME THING. BUT THE FINAL STRAW WAS NOW THE REAR PASSENGER DOOR HAS WENT OUT. THAT IS UNACCEPTABLE TO ME AND MY FAMILY I HAVE TWO SMALL GRANDBABIES ONE OF THEM WITH CANCER, THAT ARE BOTH IN CARSEATS. IF ANY OF THE DOORS LOCK THEY CANNOT I REPEAT CANNOT BE UNLOCKED FROM THE OUTSIDE NOR CAN THEY BE UNLOCKED FROM THE KEYLESS REMOTE OR THE BUTTON ON THE DOOR ONCE THE DOORS ARE LOCKED THE ONLY WAY THEY CAN BE UNLOCKED IS BY TILTING THE SEAT BACK AND MANUALLY UNLOCKING THEM. THIS IS PUTTING MY GRANDCHILDREN IN GRAVE DANGER IF WE ARE IN AN ACCIDENT AND I CANNOT GET TO THEM NO ONE ELSE CAN EITHER UNLESS THEY KNOCK THE WINDOW OUT, WHICH ENDANGERS THE CHILDREN. I DEMAND TO KNOW WHY WHEN IT COMES TO THOUSANDS OF CHILDREN'S LIVES BEING PUT IN DANGER BY A DEFECT OF YOUR PRODUCT THAT YOUR COMPANY IS DRAGGING YOUR FEET ON RECALLING THESE CARS. YOUR RECALLING MILLIONS OF CARS FOR THIS DEFECT AND THAT DEFECT BUT YOUR # 1 PRIORITY SHOULD BE TO PROTECT THE CHILDREN THAT CANT PROTECT THEMSELVES. AND ALL US PARENTS/GRANDPARENTS ARE AT OUR WITS END. WE BOUGHT YOUR PRODUCT IN GOOD FAITH NOW ITS TIME FOR YOUR COMPANY TO DO WHAT'S RIGHT RECALL ALL THESE -2008- AND OTHER CHEVY IMPALAS FOR FAULTY DOOR ACTUATORS BEFORE CHILDREN GET HURT OR GOD FORBID KILLED . VERY WORRIED AND UNHAPPY GRANDMOTHER. *TR ALBERTVILLE

AL Failure Date: 11/17/2010

NHTSA Consumer Complaints as of February 21, 2017

8 10354440 2008 CHEVROLET IMPALA Electrical TL*THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE VEHICLE WAS PARKED AND SHUT OFF. HE ATTEMPTED TO UNLOCK THE VEHICLE USING THE ELECTRONIC FOB. THE VEHICLE WOULD NOT UNLOCK USING THE FOB SO HE HAD TO MANUALLY UNLOCK THE VEHICLE. UPON OPENING THE DOOR HE NOTICED BLACK SMOKE WITHIN THE VEHICLE AND A FLAME IGNITED IN THE CENTER OF THE DASHBOARD. HE CLOSED THE DOOR AND THE FLAME EXTINGUISHED ITSELF. THE FIRE DEPARTMENT APPEARED ON THE SCENE AND HE WAS INFORMED THERE WAS AN ELECTRICAL FIRE SO THE BATTERY WAS DISCONNECTED. THE POLICE DID NOT APPEAR ON THE SCENE BUT A FIRE REPORT WAS FILED. NO INJURIES WERE REPORTED. THE VEHICLE WAS TOWED TO AN AUTHORIZED DEALER WHERE IT WAS IN THE PROCESS OF BEING EXAMINED FOR THE CAUSE OF FAILURE. THE FAILURE AND CURRENT MILEAGES WERE 28,000. NIOTATN Failure Date: 08/23/2010

8 10621175 2008 CHEVROLET IMPALA Electrical THE BACK DOORS AND THE FRONT PASSENGER DOOR WILL ONLY LOCK AND UNLOCK MANUALLY. *TR STONE MOUNTAIN GA Failure Date: 08/10/2010

8 10340953 2008 CHEVROLET IMPALA Electrical MY 2008 CHEVROLET IMPALA WAS RECENTLY TOTALED, ON STAR HAD DIAGNOSED A PROBLEM WITH THE APP SENSOR, THIS WAS CONFIRMED WITH THE DEALERSHIP AND REPAIRS WERE NOT COVERED BY THE WARRANTY, THE CAR IS NOW IN POSSESSION OF MY INSURANCE COMPANY I HAD CALLED PREVIOUSLY AND WAS TOLD TO CALL CHEVY, THE DEALERSHIP IS THE ONLY NUMBER I HAVE . THEY ARE TO DISPOSE OF THIS CAR , THERE IS TOO MUCH DATA HERE TO NOT HAVE TURNED OVER TO CHEVY AND OR NHTSB , ESPECIALLY SINCE ONSTAR ALSO RECORDED THE CROSS AND THE DRIVER ONLY HAD A KNEE INJURY. *TR LACYGNE KS Failure Date: 06/05/2010

8 10339483 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. WHILE THE CONTACT WAS DRIVING APPROXIMATELY 25 MPH , SHE BEGAN REDUCING SPEED AS SHE

NHTSA Consumer Complaints as of February 21, 2017

APPROACHED A STOP SIGNAL. THE "CHECK TRACTION CONTROL" AND THE CHECK ENGINE WARNING LIGHT INDICATORS ILLUMINATED ON THE INSTRUMENT PANEL. THE CONTACT STATED THERE WAS A SIGNIFICANT REDUCTION IN THE ENGINE POWER TO THE POINT OF ALMOST STALLING. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE CONTACT WAS INFORMED THAT THE FAILURE WAS CONTRIBUTED TO THE ADS SENSOR. THE VEHICLE WAS NOT REPAIRED. THE FAILURE HAD CONTINUED TO OCCUR. THE VEHICLE WAS TAKEN A SECOND TIME TO THE DEALER WHERE THE TECHNICIAN PERFORMED A DIAGNOSTIC TESTING WHICH INDICATED THAT THE FAILURE WAS RELATED TO THE WIRING HARNESS AND NOT THE ADS SENSOR. THE VEHICLE HAD NOT BEEN REPAIRED AT THE TIME OF THE COMPLAINT. THE FAILURE MILEAGE WAS 54,000. UPDATED 8/2/10 *CN THE CONSUMER ALSO STATED THE REAR DOOR LOCK DIDN'T WORK. UPDATED 08/09/10*JB SURGOINSVILLE TN Failure Date: 04/09/2010

8 10599010 2008 CHEVROLET IMPALA Electrical I TOO AM VERY UPSET WITH THE ISSUE WITH THE DOOR LOCK ISSUE. THE BACK PASSENGER DRIVERS SIDE DOOR DOES NOT UNLOCK WITH THE FOB OR THE DOOR UNLOCK CONTROL. THE ONLY WAY TO PHYSICALLY UNLOCK THE DOOR IS TO RECLINE THE DRIVERS SEAT AND REACH BACK AND UNLOCK THE DOOR MANUALLY. IN THE EVENT OF AN EMERGENCY THIS IS B.S. I HAVE DONE MUCH RESEARCH ON THE INTERNET ON THIS SUBJECT AND WAS OVERWHELMED BY THE NUMBER OF OTHER PEOPLE WITH THE SAME ISSUE. THIS IS SO DISTURBING! I WISH CHEVROLET WOULD DO THE RIGHT THING AND MAKE IT RIGHT TO ITS CUSTOMERS. *TR COCHRANE WI Failure Date: 03/24/2010

8 10567905 2008 CHEVROLET IMPALA Electrical EVERY TIME I WOULD DRIVE THE 08 CHEVY IMPALA THE KEY WOULD NOT TURN ALL THE WAY OUT. IT DID THAT FOR ABOUT A WEEK. THEN WHEN I MADE IT TO WORK IT DID THE SAME THING. CAME OUT TO GO HOME IT WOULD NOT START AT ALL THE KEY WOULDN'T TURN OVER. SO WE HAD TO PUT IT IN MANUAL MODE TO DRIVE IT TO A SHOP. A WIRE IN THE HANDLE TO CHANGE GEARS

NHTSA Consumer Complaints as of February 21, 2017

BROKE BECAUSE I WAS TOLD THE WIRE WAS TO SHORT. NOW THIS WAS 42 OR 43 THOUSAND MILES NOW AT 82 ITS DOING THE SAME THING AGAIN. WHY NO RECALL? *TR GARY IN Failure Date: 02/26/2010

8 10438787 2008 CHEVROLET IMPALA Electrical TL* THE CONTACT OWNS A 2008 CHEVROLET IMPALA. THE CONTACT STATED THAT THE BATTERY WOULD CONTINUOUSLY FAIL AND NEED RECHARGING. THE CONTACT TOOK THE VEHICLE TO A LOCAL AUTO PARTS STORE WHERE THEY ADVISED THAT THERE WAS NOTHING WRONG WITH THE BATTERY. THE CONTACT ALSO STATED THAT THE REAR-DEFROSTER WAS INOPERABLE. THE CONTACT TOOK THE VEHICLE TO THE DEALER AND THE DEALER WAS UNABLE TO DUPLICATE OR LOCATE A FAILURE WITHIN THE VEHICLE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 50,000. WAYNE WV Failure Date: 10/06/2009

8 10281365 2008 CHEVROLET IMPALA Electrical 08 CHEVROLET IMPALA HAS CRACKED AND BROKEN WIRES IN THE ENGINE WRING HARNESS. *TR MORGANFIELD KY Failure Date: 08/21/2009

8 10445467 2008 CHEVROLET IMPALA Electrical I AM GETTING MY FOURTH SET OF TIRES ON MY 2008 IMPALA, WITH 70,000 MILES I HAVE BEEN TOLD EVERYTHING FROM NOT ROTATING MY TIRE WHICH I DO EVERY 6,000 MILES TO ALIGNMENT WHICH HAS BEEN DONE THREE TIMES, , I ALSO HAVE NO POWER STEERING RANDOMLY AT LOW SPEEDS, ALSO REAR DOOR LOCKS DON'T WORK ANY MORE, ALSO WHEN I STEP ON THE GAS THE TRACTION CONTROL LIGHT COMES ON AND I CAN'T GO FORWARD AND THEN IT ALL OF A SUDDEN WILL MOVE, THAT'S ON DRY PAVEMENT. *TR TEA SD Failure Date: 08/03/2009

8 10532148 2008 CHEVROLET IMPALA Electrical DOOR LOCK PROBLEMS: FIRST THE DRIVER DOOR FAILED TO WORK. THEN THE RIGHT PASSENGER DOOR..(WHICH HAS TO BE MANUALLY OPENED AND CLOSED). NOW THE DRIVER SIDE PASSENGER DOOR LOCK IS UNDEPENDABLE. THE PROBLEM IS BECOMING A HAZARD TO DRIVING THE

NHTSA Consumer Complaints as of February 21, 2017

AUTOMOBILE IN THAT THE SAFETY OF THE INGRESS AND EGRESS OF THE PASSENGERS CANNOT BE GUARANTEED AND THIS CAN BECOME A DEFINITE HAZARD, ESPECIALLY IN TIMES OF AN ACCIDENT. *TR SALEM

IL Failure Date: 05/06/2009

8 10258736 2008 CHEVROLET IMPALA Electrical WHENEVER THE OUTSIDE TEMPERATURE DROPS BELOW APPROX 20 DEGREES F AND THE VEHICLE IS PARKED OVERNIGHT, THE FACTORY REMOTE STARTER AND THE KEYLESS ENTRY SYSTEMS DON'T FUNCTION UNLESS I HOLD THE TRANSMITTER DIRECTLY ABOVE THE HOOD OF THE VEHICLE. IN WARMER WEATHER, THE SYSTEM WORKS FROM DISTANCES GREATER THAN 50 FEET. IT HAS BEEN TO THE DEALER 3 TIMES FOR THE PROBLEM ALREADY AND THE PROBLEM STILL EXISTS. THUS FAR, THE 2 TRANSMITTERS AND THE RECEIVER HAVE BEEN REPLACED. *TR RANDOLPH MA Failure Date: 12/14/2008

8 10311792 2008 CHEVROLET IMPALA Electrical MY VEHICLE I PURCHASES FRO THE DEALER WAS SUPPOSEDLY IN EXCELLENT SHAPE. NOT UNTIL I MOVED TO LOS ANGELES, CA. I REALIZED THAT THE ENGINE WAS NOT PERFORMING CORRECTLY. THE ENGINE IS TO DROP DOWN FROM A 8CYCL TO A 6CYCL WHEN IT IS IN OVERDRIVE (60+MPH). (THIS IS CALLED 'ACTIVE FUEL MANAGEMENT SYSTEM.) MY ENGINE WOULD NOT DUE THAT. I TOOK IT TO SEVERAL DEALERS BUT THEY REFUSED TO FIX THE PROBLEM. DEALER SAID "IT WASN'T THEIR FAULT. WE BOUGHT THIS CAR FROM AN AUCTION". I FEEL THEIR WAS SOMETHING WRONG WITH THE CAR. DEALER INSPECTION CHECKLIST WAS DATED 3/26/2008. THE CAR WAS A RENTAL VEHICLE PRIOR TO ME PURCHASING IT AS A USED VEHICLE. THE ODOMETER READING WAS 12410 ON 5/17/2008. I FEEL THEIR WAS A PROBLEM WITH THE ENGINE "SAFETY". *TR CLIFTON, CO Failure Date: 06/15/2008

8 10220727 2008 CHEVROLET IMPALA Electrical I WAS INVOLVED IN AN ACCIDENT I HAVE A 2008 CHEVY. IMPALA. MY CRUISE WAS SET AT 52 MPH AND I APPLIED MY BRAKE TO RELEASE CRUISE AND I APPLIED MY BRAKE AGAIN I SHOULD OF BEEN GOING AT LEAST 25 MPH. I HAD TO SLAM MY BRAKE AND TRY TO AVOID HITTING A VEHICLE WITH NO LIGHTS ON AND I HIT

NHTSA Consumer Complaints as of February 21, 2017

THEM. I COULDN'T TURN MY WHEELS OR STOP AND THE COP SAID I SLED 80 FT THAT IS AT LEAST 8 OF MY CAR LENGTHS IM CONFUSED I WAS NOT GOING OVER 52 THEN APPLIED BRAKES I WAS TOLD IT COULD BE MY CRUISE CONTROL GOT STUCK AND OR SPED UP TO BECAUSE I HAD MY BRAKE ON WHEN I HAD TO PUSH THEM HARD I NEED HELP WITH THIS I TRYING TO GET THIS INVESTIGATED . YEAH IM AT FOUGHT I REAR ENDED A VAN BUT I WAS NOT TRAVELING AT THAT SPEED PLEASE HELP. *TR

HENDERSON MD Failure Date: 03/03/2008