

NHTSA Consumer Complaints as of February 21, 2017

10 10817350 2012 VOLVO S60 Steering 1) POWER STEERING FLUID LEAKING CONSTANTLY SINCE PURCHASING CAR AT 52K MILES; DIAGNOSED AS RACK AND PINION FAILURE 2) ENGINE LIGHT CAME ON AND ENGINE MADE WHISTLING NOISE AT 60K MILES WHILE DRIVING; DIAGNOSED AS PCV FAILURE BRIGHTON MI Failure Date: 11/30/2015

10 10712672 2012 VOLVO S60 Steering AT THE BOTTOM OF THE STEERING WHEEL BEZEL, A SHARP EDGE IS EXPOSED. THIS EDGE IS RAZOR SHARP AND HAS CAUSED LACERATIONS. I SEE NHTSA ID NUMBER: 10503380 AND 10534272 APPEAR TO DESCRIBE THE SAME PROBLEM. (INCIDENT DATE IS APPROXIMATE). *TR FAIRFAX STATION VA Failure Date: 04/01/2014

10 10543130 2012 VOLVO S60 Steering TL* THE CONTACT OWNS A 2012 VOLVO S60. THE CONTACT STATED THAT WHILE DRIVING 60 MPH, THERE WAS A LOSS OF STEERING CONTROL AND THE REAR END SPUN UNCONTROLLABLY. THE DYNAMIC TRACTION CONTROL FAILED TO ACTIVATE AND THE VEHICLE CRASHED INTO THE CURBSIDE, CAUSING DAMAGE TO THE FRONT DRIVER AND PASSENGER'S SIDE WHEEL RIMS. IN ADDITION, THE REAR DRIVER'S SIDE RIM AND FRONT BUMPER WAS DAMAGED. THERE WERE NO INJURIES. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR DIAGNOSTIC TESTING. A TROUBLE CODE WAS DETECTED FOR THE SRS MODULE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 18,991. BOSTON MA Failure Date: 08/24/2013

10 10534272 2012 VOLVO S60 Steering TL* THE CONTACT OWNS A 2012 VOLVO S60. THE CONTACT STATED THAT THE ALUMINUM ON THE STEERING WHEEL BECAME DETACHED. THE CONTACT SUSTAINED LACERATIONS TO THE HANDS AS A RESULT. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS CONTACTED ABOUT THE FAILURE. THE FAILURE MILEAGE WAS 21,700. FARMINGVILLE NY Failure Date: 07/01/2013

10 10503380 2012 VOLVO S60 Steering THE STEERING WHEEL BEZEL DELAMINATES ON THE BOTTOM OF THE STEERING WHEEL AND

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BECOMES VERY SHARP CAUSING CUTS ON HANDS. DEALER REPLACED THE BEZEL AND WE HAVE THE SAME PROBLEM AGAIN. IT APPEARS TO BE A DEFECT IN THE DESIGN OR MANUFACTURE OF THE BEZEL. THERE SHOULD BE NO SHARP CUTTING EDGES ON THE STEERING WHEEL! *TR

NORTHRIDGE CA Failure Date: 04/16/2012