

NHTSA Consumer Complaints as of April 21, 2017

14 10967620 2012 HYUNDAI ELANTRA Electronic Stability Control TL\*  
THE CONTACT OWNS A 2012 HYUNDAI ELANTRA. WHEN THE CONTACT  
STARTED THE VEHICLE, THE ESC INDICATOR ILLUMINATED. WHILE DRIVING  
AND ACCELERATING, THE VEHICLE PULLED TO THE LEFT AND RIGHT AND  
SEEMED TO LOSE POWER. THE VEHICLE WAS TAKEN TO DEALER, BUT WAS  
NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF  
THE FAILURE. THE FAILURE MILEAGE WAS 24,000. CHANDLER  
AZ Failure Date: 03/01/2017

14 10955743 2012 HYUNDAI ELANTRA Electronic Stability Control  
OCCASIONALLY WHILE TRAVELING ON THE HIGHWAY - ANY SPEED FROM  
50-70 MPH - THE ELECTRONIC STABILITY CONTROL LIGHT WILL FLASH, EVEN  
THOUGH THERE ARE NO ADVERSE CONDITIONS. WHILE THE LIGHT IS  
FLASHING, I CAN FEEL THAT MY LEFT REAR BRAKE IS APPLIED, CAUSING ME  
TO HAVE TO CORRECT THE COURSE OF THE CAR. I DO NOT FEEL SAFE IN THIS  
CAR ANYMORE. THIS DID NOT START HAPPENING UNTIL AFTER I RECEIVED  
THE RECALL SERVICE ASSOCIATED WITH CAMPAIGN 137 FOR THE THE YAW  
SENSOR (WHICH DESCRIBES THE EXACT SCENARIO I AM EXPERIENCING  
NOW). THIS HAS BEEN GOING ON FOR ABOUT 6 MONTHS SO FAR (DATE  
NOTED BELOW IS MOST RECENT INSTANCE). IN THAT TIME PERIOD I HAVE HAD  
TO HAVE MY REAR ROTORS REPLACED, AND THE BRAKE PADS REPLACED  
TWICE. THE SECOND TIME I REPLACED THE BRAKE PADS, THEY HAD HEATED  
UP SO MUCH FROM DRAGGING THAT THEY HAD FUSED ONTO THE ROTOR, AND  
THE CALIPER WAS BROKEN. MANCHESTER CT Failure Date:  
02/16/2017

14 10944231 2012 HYUNDAI ELANTRA Electronic Stability Control I  
JUST CRASHED THIS CAR YESTERDAY, 01/09/2017 ON RT. 724 BETWEEN  
BIRDSBORO, PA AND GIBRALTAR, PA. I WAS DRIVING WITH A 50-55 MPH ON A  
55 MPH ROAD GOING TO WORK WITH ALMOST NO TRAFFIC. I WAS DRIVING IN  
A STRAIGHT LINE WHEN IT HAPPENED, I WAS NOT EVEN TURNING. THE SKY  
WAS CLEAR AND NO DISTRACTIONS. SUDDENLY, THE CAR WHEELS WENT  
LEFT AND RIGHT AND THEN ALL THE WAY TO THE LEFT TAKING ME TO

NHTSA Consumer Complaints as of April 21, 2017

OPPOSITE SIDE OF THE ROAD AND CRASHING THE CAR IN A DITCH THEN FLIPPING ON THE DRIVER'S SIDE(I ATTACHED PICTURES). MY TRIALS TO TURN IT BACK TO THE RIGHT ALL FAILED. EMT CAME AND WERE ABLE TO GET ME OUT. I ALMOST GOT KILLED. I DON'T DRINK OR SMOKE. I HEARD OF SEVERAL INCIDENTS LIKE THIS ABOUT THE STEERING IN ELANTRA. THE CAR HAS ONLY 56000 MILES ON IT. I BELIEVE THE PROBLEM IS WITH STEERING. I FELT LIKE THERE WAS NO STEERING AT ALL. HYUNDAI MOTORS SHOULD BE HELD LIABLE FOR SUCH FAULTS IN THEIR CARS AND AFFECTED OWNERS SHOULD BE COMPENSATED. I DON'T WANT TO DRIVE HYUNDAI AGAIN. (THE PICTURE SHOWING THE TIRE MARKS WAS TAKEN A FEW HOURS AFTER THE CRASH. IT SHOWS THAT THE ROAD WAS CLEAR AND CLEAN) BIRDSBORO

PA Failure Date: 01/09/2017

14 10939521 2012 HYUNDAI ELANTRA Electronic Stability Control SOLD A LEMON LAW BUYBACK CAR WITHOUT MY KNOWLEDGE. FROM WHAT I UNDERSTAND I WAS TO SIGN A DOCUMENT STATING THAT I NEW THAT I WAS PURCHASING A LEMON LAW BUYBACK CAR. I DID NOT FIND OUT UNTIL I WENT TO GET THE PLATES FOR MY CAR AND THEY SHOWED ME THE TITLE. I CONTACTED THE DEALERSHIP AND BASICALLY MY LOSS THEIR GAIN. MAY 2015 HAD TO REPLACE HOSE AND HAVE A/C RECHARGED COSTING ALMOST \$300 JULY 2015 HAD TO HAVE BOTH FROM WHEEL BEARING REPLACED ALONG WITH TIRES COSTING ME \$800 JUNE 2016 HAD TO HAVE END LINKS ON SWAY BAR AND CV JOINT AND SHAFT REPLACED. THIS WAS UNDER THE POWERTRAIN WARRANTY STILL IN PLACE ON THE CAR CHECK ENGINE LIGHT COME ON AND OFF AT RANDOM TIMES. WHEN TESTED SAID IT WAS AN O2 SENSOR. THE BACK DRIVERS SIDE DOOR LOCK STICKS. SO I HAVE TO MANUALLY LOCK IT FOR MY KEY FOB TO LOCK ALL OF THE DOORS. TODAY WAS JUST TOLD I NEED WHEEL BEARINGS AND TIRES ON THE FRONT END. I BELIEVE THIS CAR HAS TOO MANY ISSUES BEING A NEWER CAR. I HAVE NEVER HAD A CAR WITH THIS MANY ISSUES. ESPECIALLY A NEWER CAR. I CANNOT GET OUT OF THE LOAN BECAUSE IT IS A LEMON LAW BUYBACK AND THE RESALE ON IT IS HORRIBLE. I CANNOT AFFORD THE UPKEEP ON THE

NHTSA Consumer Complaints as of April 21, 2017

PROBLEMS IT KEEPS HAVING. SOMETHING IS WRONG THIS CAR.

PRESTON ID Failure Date: 01/02/2017

14 10927256 2012 HYUNDAI ELANTRA Electronic Stability Control TL\*  
THE CONTACT OWNS A 2012 HYUNDAI ELANTRA. WHILE DRIVING 30 MPH, THE ELECTRONIC STABILITY CONTROL WARNING INDICATOR ILLUMINATED. THE CONTACT LOST CONTROL OF THE VEHICLE AND CRASHED INTO A DITCH. PRIOR TO THE CRASH, THE VEHICLE ACCELERATED INDEPENDENTLY. A POLICE REPORT WAS NOT FILED AND THERE WERE NO INJURIES. THE VEHICLE WAS TOWED TO A DEALER TO BE DIAGNOSED. THE CONTACT WAS INFORMED THAT THE TIE ROD WAS BENT AND THE BRAKE PAD ON THE FRONT PASSENGER WHEEL WAS MISSING. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 70,000.

MONTGOMERY NY Failure Date: 11/20/2016

14 10919021 2012 HYUNDAI ELANTRA Electronic Stability Control TL\*  
THE CONTACT OWNS A 2012 HYUNDAI ELANTRA. WHILE DRIVING VARIOUS SPEEDS, THE VEHICLE BRAKED INDEPENDENTLY AND CAUSED THE ELECTRONIC STABILITY CONTROL WARNING INDICATOR TO ILLUMINATE. AFTER THE VEHICLE WAS PARKED, THE BRAKES SEIZED. THE VEHICLE WAS TOWED TO A DEALER WHERE IT WAS DIAGNOSED THAT THE ELECTRONIC STABILITY CONTROL MODULE NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 15V871000 (ELECTRONIC STABILITY CONTROL). THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 70,000.

KANSAS CITY MO Failure Date: 08/15/2016

14 10872239 2012 HYUNDAI ELANTRA Electronic Stability Control MY VEHICLE WAS AFFECTED BY NHTSA CAMPAIGN NUMBER: 15V871000. THE LOCAL HYUNDAI DEALER PERFORMED CAMPAIGN # 133 ON 04/14/16, AT WHICH TIME A Y YAW RATE SENSOR REP/HECU UPD WAS (CORRECTED). ON THAT DATE, THE ODOMETER READING WAS: 53,768. PRIOR TO HAVING THIS RE-CALIBRATION I HAD EXPERIENCED NO NOTICEABLE ISSUES REGARDING THE BRAKING SYSTEM. AFTER THE RECALL WAS PERFORMED BY THE DEALER, ON

NHTSA Consumer Complaints as of April 21, 2017

SIX (X6) SEPARATE OCCASIONS, ONE OF THE BRAKES HAS INDEPENDENTLY LOCKED UP UPON TRANSITIONING FROM SMOOTH TO ROUGH SURFACES, GOING OVER A MANHOLE AND/OR DISSIMILAR ROAD MATERIALS (SUCH AS BLACKTOP TO CEMENT BRIDGE, OR ONTO A SERRATED METAL BRIDGE MATERIAL). THIS HAS BEEN COMPLETELY RANDOM IN OCCURRENCE, ON THE HIGHWAY OR TYPICAL CITY STREET, BUT DOES SEEM TO BE RELATED TO BRAKING OR SLOWING DOWN IN GENERAL AS THAT IS WHEN IT IS NOTICED, EXCEPT THAT ONE WHEEL BRAKE LOCKS - CAUSING THE US (THE DRIVERS) TO TAKE EVASIVE ACTION AS THE CAR SUDDENLY WILL VEER TO ONE DIRECTION OR ANOTHER UNEXPECTEDLY INSTEAD OF THE INTENDED SLOW-DOWN. RATHER THAN RECTIFY THE PROBLEM THE RECALL WAS MEANT TO RESOLVE (THAT WE HAD NOT EVEN SEEN SYMPTOMS OF), NOW THE "SUPPOSED REPAIR - HYUNDAI CAMPAIGN 137," SEEMS TO HAVE ACTUALLY REPRODUCED THE SYMPTOMS IN OUR VEHICLE, NOW MAKING US FEEL UNSAFE AND UNEASY DRIVING IT AS WE HAVE NEARLY AVOIDED COLLISIONS ON A FEW OCCASIONS DUE TO THE NEW BRAKE LOCK-UP THAT HAS STARTED SINCE RECALL WORK WAS PERFORMED ON 04/14/16, WHICH WAS MEANT TO CORRECT THIS ISSUE, NOT CREATE IT. EAST ORANGE

NJ Failure Date: 04/16/2016

14 10854959 2012 HYUNDAI ELANTRA Electronic Stability Control RE: NHTSA 15V871000 BASED ON THE HYUNDAI SAFETY RECALL, I WENT TO TWO DEALERSHIPS AND STILL HAVE A GLOWING ESC DASH LIGHT AND AN UNRESOLVED SAFETY PROBLEM. EACH DID A FREE "CALIBRATION" OF A "STEERING" SENSOR AND TOLD ME A "YAW" SENSOR WOULD HAVE TO BE REPLACED AT MY EXPENSE FOR OVER \$1200. THE NHTSA REMEDY SAID "DEALERS WILL VERIFY THE PROPER OPERATION OF THE ESC SENSORS .... FREE OF CHARGE". PLEASE NOTE "SENSORS" IS PLURAL. SURELY IT WAS NOT THE NHTSA'S INTENTION TO HAVE HYUNDAI OPERATE A "BAIT AND SWITCH" BY DOING A FREE "CALIBRATION" ON ONE SENSOR AND CHARGING OVER \$1200 TO REPLACE THE OTHER. MY FAMILY AND I ARE NOW DRIVING A CAR WITH A SAFETY ISSUE THAT IS KNOWN TO THE NHTSA AND HYUNDAI BUT IS APPARENTLY NOT COVERED BY A SAFETY RECALL - BASED ON HYUNDAI'S

NHTSA Consumer Complaints as of April 21, 2017

INTERPRETATION OF THE EXISTING RECALL! YOUR HELP IS NEEDED - THANK YOU. \*TR LENOIR CITY TN Failure Date: 04/06/2016

14 10852213 2012 HYUNDAI ELANTRA Electronic Stability Control TL\*  
THE CONTACT OWNS A 2012 HYUNDAI ELANTRA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V871000 (ELECTRONIC STABILITY CONTROL) HOWEVER, THE PART NEEDED TO REPAIR THE VEHICLE WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT.

BROOKLYN NY Failure Date: 03/29/2016

14 10851333 2012 HYUNDAI ELANTRA Electronic Stability Control TL\*  
THE CONTACT OWNS A 2012 HYUNDAI ELANTRA. WHILE DRIVING 50 MPH, THE VEHICLE BEGAN TO DECELERATE AND THE ELECTRONIC STABILITY CONTROL LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE FAILURE COULD NOT BE DETERMINED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 54,500. EGG HARBOR CITY NJ Failure Date: 03/23/2016

14 10850428 2012 HYUNDAI ELANTRA Electronic Stability Control TL\*  
THE CONTACT OWNS A 2012 HYUNDAI ELANTRA. THE CONTACT STATED THAT THE BRAKE SYSTEM FAILED TO ENGAGE WHILE DRIVING 50 MPH IN RAINY CONDITIONS. THE CONTACT CRASHED INTO AN EMBANKMENT. THE STABILITY CONTROL WARNING LIGHT ILLUMINATED. THE CONTACT SUFFERED INJURIES TO THE BACK AND ARMS THAT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS FILED AND THE VEHICLE WAS TOWED. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN NUMBER: 15V871000 (ELECTRONIC STABILITY CONTROL), BUT THE PARTS WERE NOT AVAILABLE FOR REPAIR. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 101,200.

TIMPSON TX Failure Date: 03/07/2016

NHTSA Consumer Complaints as of April 21, 2017

14 10839681 2012 HYUNDAI ELANTRA Electronic Stability Control TL\*  
THE CONTACT OWNS A 2012 HYUNDAI ELANTRA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V871000 (ELECTRONIC STABILITY CONTROL) HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. SAN MATEO CA Failure Date: 02/26/2016

14 10838125 2012 HYUNDAI ELANTRA Electronic Stability Control  
WHILE DRIVING ON A MAJOR HIGHWAY IN NORMAL NON SLICK ROAD CONDITIONS, MY VEHICLES ESC LIGHT BEGAN TO BLINK. UNEXPECTEDLY, AND WITHOUT MY FOOT DEPRESSING THE BRAKES, MY VEHICLE DECELERATED FROM 55MPH TO 20MPH. THE FRONT LEFT TIRE CEASED TO ROTATE AND TORQUE WAS LOST TO THE ENGINE. THE CAR WAS TURNED OFF AND BACK ON AGAIN AND I IMMEDIATELY TURNED OFF THE ESC SYSTEM AND DROVE HOME. THAT EVENING I RECEIVED THE NOTICE RECALL FOR EXACTLY THE ISSUE I HAD ENCOUNTERED. I BROUGHT MY VEHICLE TWO DAYS LATER TO SANSONE HYUNDAI WHERE THEY AGREED AFTER READING THE CAR'S COMPUTER THAT THE ESC ISSUE HAD INDEED OCCURRED. THE TECHNICIAN THEN EXPLAINED TO ME THAT THEY "RESET THE COMPUTER AND THIS PROBABLY SHOULDN'T HAPPEN AGAIN". HE WENT ON TO EXPLAIN THERE IS NO CURRENT SOLUTION, AND I HAVE TO BE PATIENT. I APPRECIATE THE FACT A SOLUTION HAS NOT YET BEEN FOUND BUT, I AM NOW FEARFUL TO DRIVE THIS VEHICLE. I WAS UNBELIEVABLE LUCKY THAT THERE WERE NO DRIVER'S BEHIND ME AND THAT I WAS NEAR THE SHOULDER WHEN THE SYSTEM FAILED. IF THOSE LUCKY CONDITIONS HAD NOT BEEN PRESENT I COULD HAVE BEEN INVOLVED IN A POTENTIALLY SERIOUS ACCIDENT. I FEEL I SHOULD HAVE BEEN PROVIDED WITH A LOANER VEHICLE IN THE MEANTIME. I PURCHASED MY HYUNDAI BECAUSE I FELT THEY WERE SAFE, RELIABLE CARS WITH GREAT CUSTOMER SERVICE. MY CAR ACTUALLY EXPERIENCED THE ISSUE THAT IS DESCRIBED IN THE RECALL WHICH ITSELF STATES THAT, "INAPPROPRIATE BRAKE APPLICATION TO ONE OR MORE WHEELS AND/OR

NHTSA Consumer Complaints as of April 21, 2017

REDUCED ENGINE TORQUE CAN INCREASE THE RISK OF A CRASH". KNOWING THIS, HYUNDAI HAS SENT ME ON WAY IN A VEHICLE WHICH CAN "INCREASE THE RISK OF A CRASH". I NOW HAVE TO WAIT AND BE GENUINELY SCARED OF THE VEHICLE WHICH I RELY ON. I HAVE PATIENCE TO WAIT FOR A SOLUTION, BUT I NEED A SOLUTION FROM HYUNDAI NOW. NOT WHEN SOMEONE IS ABLE TO UPDATE THE SOFTWARE IN THE VEHICLE. RAHWAY NJ Failure Date: 02/22/2016

14 10854049 2012 HYUNDAI ELANTRA Electronic Stability Control THE ESC SYSTEM DID NOT HELP PREVENT AND MAY HAVE EVEN CAUSED MY CAR ACCIDENT. THERE HAS ALSO BEEN A RECALL ON MY YAW-RATE SENSOR, WHICH IS THE KEY COMPONENT TO THE ESC SYSTEM...UPDATED 05-19-16 \*BF ON MARCH 2, 2016, HYUNDAI NATIONAL CUSTOMER CARE REFUSED THE CONSUMERS REQUEST TO HAVE THE VEHICLE TESTED IN ITS POST ACCIDENT CONDITION. ON MARCH 26, 2016, SOUTHERN STATES HYUNDAI OF RALEIGH REPLACED THE YAW-RATE SENSOR AND ACKNOWLEDGED THE PART WAS DEFECTIVE. HYUNDAI SENT A LETTER TO THE CONSUMER, STATING THEY DID NOT BELIEVE THE YAW-RATE SENSOR CONTRIBUTED TO THE ACCIDENT. UPDATED 06/13/16.\*JB RALEIGH NC Failure Date: 02/15/2016

14 10870743 2012 HYUNDAI ELANTRA Electronic Stability Control  
NHTSA CAMPAIGN NUMBER: 15V871000 - SAME SITUATION 2012  
HYUNDAI ELANTRA - ENGINE BREAKS AUTOMATICALLY WHILE ON THE INTERSTATE. CAR SEEMS TO BREAK (SLOW DOWN) IN BURSTS WHILE TRYING TO ACCELERATE EVEN ON ROADS WITH SPEEDS UNDER 40MPH. HAS BEEN A INTERMITTENT ISSUE SINCE JANUARY. DEALER AGREES IT IS AN EBS/ YAW SYSTEM PROBLEM BUT WILL NOT FIX IT WITH THE RECALL OF NHTSA CAMPAIGN NUMBER: 15V871000, EVEN THOUGH WE HAVE A 2012 HYUNDAI ELANTRA. THE PROBLEM MAY BE BIGGER THAN THE ORIGINAL SCOPE.  
MEMPHIS TN Failure Date: 01/11/2016

14 10860951 2012 HYUNDAI ELANTRA Electronic Stability Control TL\*  
THE CONTACT OWNS A 2012 HYUNDAI ELANTRA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V871000 (ELECTRONIC

NHTSA Consumer Complaints as of April 21, 2017

STABILITY CONTROL); HOWEVER, THE PARTS TO DO THE REPAIR WERE NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE.

ROCHESTER NY Failure Date: 12/23/2015

14 10925952 2012 HYUNDAI ELANTRA Electronic Stability Control ON NOVEMBER 8TH, 2016, SAINT PAUL, MN, MY CAR WOULD NOT START UP. NO WARNING SIGNALS CAME ON AND JUST MADE A "CLICKING" NOISE". I CALLED HYUNDAI'S ROADSIDE ASSISTANCE WHEN THEY ARRIVED HE TOLD ME TO TRY TO START IT UP. THE CAR THEN CAME ON WHICH WAS APPROX. A 45 MINUTE WAIT. IN OCTOBER 2015- EAGAN, MN, I WAS DRIVING ON THE HIGHWAY, I FELT DIZZY, NAUSEOUS AND HAD A PANIC ATTACK. I TRIED PULLING OVER TO THE SIDE OF THE ROAD, THE CAR WOULD NOT STOP DESPITE STEPPING ON BREAKS, THE CAR KEPT PULLING TOWARD THE SIDE OF THE GRASS THAT WAS SURROUNDED WITH GRAVEL. I ENDED UP HITTING AND STOPPING AT A GUARDRAIL. THE DRIVER SIDE WHEEL WAS BLOWN AND ALONG THE DRIVERS AND PASSENGER DOOR WAS SCRATCHED, THERE WAS ALSO SOME FRONT END DAMAGE WHICH GOT REPAIRED. IN APPROX. MARCH 2015- WEST SAINT PAUL, I JUST GOT OFF THE HIGHWAY WHEN MY CAR LOST POWER. I STARTED IT UP, PRESSED ON THE GAS AND ENDED UP REAR ENDED THE DRIVER IN FRONT OF ME. IN 2014, MAPLEWOOD, MN, I WAS AT A RESTAURANT'S DRIVE-THRU AND MY CAR LOST ALL POWER AND STEERING FOR ABOUT 5-10 MINUTES. I CALLED HYUNDAI'S ROADSIDE'S ASSISTANCE TO REPORT THE INCIDENT. IN 2014, EDEN PRAIRIE, MN, I WAS DRIVING ON THE HIGHWAY AND MY CAR COMPLETELY LOST POWER AND THE STEERING WHEEL LOCKED UP. I CALLED HYUNDAI'S ROADSIDE ASSISTANCE TO REPORT THE INCIDENCE. ABOUT 15 MINUTES LATER, THE CAR STARTED UP AND NO LONGER NEEDED ROADSIDE ASSISTANCE'S TOWING SERVICE.

OAKDALE MN Failure Date: 10/22/2015



NHTSA Consumer Complaints as of April 21, 2017

14 10850690 2012 HYUNDAI ELANTRA Electronic Stability Control TL\*  
THE CONTACT OWNS A 2012 HYUNDAI ELANTRA. WHILE DRIVING 45 MPH, THE  
STEERING WHEEL SHOOK VIOLENTLY WHEN THE BRAKE PEDAL WAS  
DEPRESSED. THERE WERE NO WARNING INDICATORS ILLUMINATED. THE  
VEHICLE WAS TAKEN TO A DEALER WHERE THE CAUSE OF THE FAILURE WAS  
NOT DETERMINED. THE VEHICLE WAS NOT REPAIRED. THE CONTACT  
RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V871000  
(ELECTRONIC STABILITY CONTROL). THE FAILURE WAS PERSISTENT. THE  
MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS  
APPROXIMATELY 32,389. DETROIT MI Failure Date: 10/21/2015

14 10820775 2012 HYUNDAI ELANTRA Electronic Stability Control MY  
CAR HAS BEEN HAVING ISSUES WITH STARTING. THE PROBLEM ISN'T ALL THE  
TIME. I'M NOT SURE WHAT THE TRIGGER IS, BUT ONE OR TWICE A WEEK, IT  
WON'T START. I THOUGHT IT WAS THE BATTERY, BUT IT'S NOT. I CHANGED IT  
AND STILL GIVING ME ISSUES. I READ ONLINE AND FOUND THAT IT MIGHT BE  
THE RANGE SWITCH BECAUSE PEOPLE THAT HAS THIS ISSUE HAD THEIR  
RANGE SWITCH REPLACED AND NO MORE ISSUE. BEFORE THEY REPLACED  
THE RANGE SWITCH, THEY RECOMMENDED TO PUT IN "N" POSITION BEFORE  
START, WHICH I DID AND IT WORKED FOR A WHILE. NOW, I HAVE TO PUT THE E-  
BRAKES ON BEFORE IT CRANKS. THE LAST COUPLE OF WEEKS, I HAVE  
ISSUES WITH LOCKING MY CAR. NEITHER THE ELECTRONIC PUSH BUTTON ON  
THE DOOR NOR REMOTE WORKS. I HAD TO MANUAL LOCK IT WITH THE KEY.  
BUT THIS ISSUE ISN'T ALL THE TIME EITHER. IT ONLY HAPPENED 6 TIMES SO  
FAR. BATON ROUGE LA Failure Date: 09/01/2015

14 10837729 2012 HYUNDAI ELANTRA Electronic Stability Control TL\*  
THE CONTACT OWNS A 2012 HYUNDAI ELANTRA. WHILE ATTEMPTING TO PARK,  
THE VEHICLE ACCELERATED INDEPENDENTLY AND CRASHED INTO SOME  
BRANCHES. WHEN THE BRAKE PEDAL WAS DEPRESSED, THE VEHICLE WAS  
ALREADY IN THE BRANCHES. THERE WERE NO INJURIES. THE VEHICLE WAS  
STILL DRIVABLE. THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE  
CONTACT RECEIVED A RECALL NOTIFICATION OF NHTSA CAMPAIGN NUMBER:

NHTSA Consumer Complaints as of April 21, 2017

15V871000 (ELECTRONIC STABILITY CONTROL); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 19,000.

GLENDAL CA Failure Date: 08/31/2015

14 10744976 2012 HYUNDAI ELANTRA Electronic Stability Control I WAS DRIVING DOWN A DRY SOLID ROAD WITH NO OBSTRUCTIONS OR POTHOLES. ALL OF A SUDDEN MY CAR ACTED LIKE IT TRIED TO SHIFT GEARS, HEARD A STRANGE NOISE AND THE CAR ACTED LIKE IT WOULD NOT GO FASTER WHEN I STEPPED ON THE GAS AND FELT LIKE I LOST SOME FUNCTION CONTROL OF THE VEHICLE. IT HAS DONE THIS BEFORE BUT ONLY TEMPORARILY. THEN THE ESC (ELECTRONIC STABILITY CONTROL) LIGHT STARTED FLASHING ALL WITH IN 2 SECONDS. WHEN I REALIZED THAT IT WAS NOT CHANGING, I TURNED THE ESC OFF AND IT WENT BACK TO DRIVING NORMALLY ALMOST INSTANTLY. ABOUT A MILE DOWN THE ROAD I FIGURED I WOULD TRY TO TURN IT BACK ON BECAUSE I REMEMBER BEING TOLD BY THE DEALERSHIP TO LEAVE IT ON. A FEW SECONDS PASSED AND ALL OF A SUDDEN MY WHEELS LOCKED UP AND I LOST CONTROL OF THE VEHICLE AS MY CAR STARTED TO TURN SIDEWAYS. I QUICKLY TURNED OFF THE ESC BUTTON AND IT CORRECTED IMMEDIATELY, HOWEVER, IT FELT LIKE THE TRANSMISSION HAD TO READJUST AFTER HAVING THE WHEELS LOCKED UP. I DO NOT FEEL SAFE DRIVING THIS VEHICLE ANY LONGER. I HAVE AN EMAIL WITH MANY OTHER PEOPLE WHO HAVE REPORTED THIS SAME ISSUE (SOME HAVE HAD ACTUAL ACCIDENTS) THAT I CAN SEND YOU. THIS IS VERY CONCERNING AND SHOULD HAVE A RECALL DONE ON THIS BEFORE THIS KILLS SOMEONE. PFLUGERVILLE TX

Failure Date: 07/27/2015

14 10883835 2012 HYUNDAI ELANTRA Electronic Stability Control  
PROBLEM : ESC LIGHT FLASHES WHILE DRIVING, SOME TIME MAKES RUMBLING NOISE , POWER LOSS, FEEL LIKE CAR IN NEUTRAL, STEERING FELT LOCK, SUDDEN BREAK AND CREATES UNSAFE CONDITION. NOT ALL SYMPTOMS COME UP SAME TIME BUT ONE OF THEM WHILE LIGHT FLASHING.  
DETAILS : 1. FIRST TIME HAPPENED IN JUNE/JULY 2015 CONTACTED DEALER.

NHTSA Consumer Complaints as of April 21, 2017

SINCE DEALER CANNOT REPLICATE THEY DID TEST DRIVE AND FELT EVERYTHING NORMAL. I DROVE 1 YEAR SCARRED BUT ISSUE DIDN'T OCCURRED 2. FEW WEEKS AGO THIS PROBLEM RESURFACED DEALER REPEATED SAME STORY BUT WANTED TO DRIVE WITH ME WHICH IS PENDING. WHILE NORMAL DRIVING IT HAPPENED AND THIS TIME IT WAS RECORDED ON MY CELLPHONE TO SHOW AS PROOF BECAUSE IN TEST DRIVE IT MAY OR MAY NOT HAPPEN. I FEEL COMPANY AND DEALER NOT WORKING CLOSELY AND SOMEONE CAN CAUSE SERIOUS ISSUE OF SAFETY. I REQUEST TO LOOK INTO THIS REACHING OUT TO COMPANY AND ADDRESS THIS ISSUE. I CANNOT UPLOAD VIDEO LET ME KNOW IF YOU NEED. JUST LOADING A PICTURE.

PHOENIX AZ Failure Date: 07/02/2015

14 10850617 2012 HYUNDAI ELANTRA Electronic Stability Control  
TAKATA INFLATORS FIRST DAY I GOT THE CAR, I WAS DRIVING SLOW DUE TO POOR CONDITIONS (SNOW) WHEN I TRIED TO STOP BRAKES MADE A GRINDING NOISE CAR PULLED OFF TO ONE SIDE. I CAME DANGEROUSLY CLOSE TO SMASHING INTO A SNOW BANK. I ASSUMED THIS HAPPENED BECAUSE OF THE ROAD CONDITIONS. THIS HAS HAPPENED REPEATEDLY AND UNEXPECTEDLY, EVERY ONCE IN AWHILE I APPLY THE BREAKS, HEAR THE GRINDING NOISE AAND LOSE CONTROL OF THE CAR. IM VERY LUCKY AND SURPRISED I HAVENT GOTTEN INTO AN ACCIDENT BECAUSE OF THIS. ITS EXTREMELY SCARY AND I ABSOLUTELY HATE DRIVING THE CAR IN FEAR OF THIS HAPPENING AND CAUSING A CRASH. OXFORD MA Failure Date: 02/18/2015

14 10650082 2012 HYUNDAI ELANTRA Electronic Stability Control  
WHEN RIDING THE VEHICLE AT 60 -70 MPH, AND HITTING A NORMAL BUMP/HOLE IN THE ROAD, THE STABILITY CONTROL MAKES VERY AGGRESSIVE ADJUSTMENTS IN THE REAR OF THE CAR AND MAKE YOU FEEL YOU ARE LOSING CONTROL OF THE CAR. DURING WINTER/SNOWY ROADS THERE IS WEAK STABILITY IN THE REAR SUSPENSION. THIS IS REALLY SCARY!. PLEASE HELP US IDENTIFY WHAT IS THE ISSUE WITH THIS VEHICLE. THANKS \*TR INDIANAPOLIS IN Failure Date: 09/15/2014

NHTSA Consumer Complaints as of April 21, 2017

14 10594823 2012 HYUNDAI ELANTRA Electronic Stability Control I WAS DRIVING IN DRY WEATHER AND ON NORMAL ROAD CONDITIONS WHEN THE ESC LIGHT BEGIN TO BLINK FOR NO APPARENT REASON. I COULD NOT ACCELERATE WHEN THIS OCCURRED, AND THEN THE VEHICLE BRAKES LOCKED UP. LUCKILY, I WAS ENTERING ONTO A ON RAMP AND THE VEHICLE SKIDDED TO A STOP ONTO THE SHOULDER. IF THIS WOULD HAVE OCCURRED WHILE TRAVELING AT A HIGHER RATE OF SPEED IT COULD HAVE BEEN VERY DANGEROUS. I HAD THE VEHICLE TOWED TO A NEARBY HYUNDAI DEALERSHIP FOR REVIEW OF THE ISSUE. \*TR PATASKALA OH

Failure Date: 05/29/2014

14 10871671 2012 HYUNDAI ELANTRA Electronic Stability Control TL\* THE CONTACT OWNS A 2012 HYUNDAI ELANTRA. WHILE DRIVING AT VARIOUS SPEEDS, THE ENGINE LIGHT REMAINED ILLUMINATED. IN ADDITION, WHILE DRIVING 65 MPH, THE VEHICLE SHOOK VIOLENTLY AND MADE A LOUD NOISE EACH TIME IT DROVE OVER A BUMP OR POTHOLE. THE FAILURE RECURRED NUMEROUS TIMES. THE VEHICLE WAS TAKEN TO A DEALER AND WAS REPAIRED FROM A PREVIOUS RECALL; HOWEVER, THE FAILURE RECURRED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V871000 (ELECTRONIC STABILITY CONTROL). THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 61,828. SURPRISE AZ Failure Date: 07/31/2013

14 10515699 2012 HYUNDAI ELANTRA Electronic Stability Control HAVE HAD 3 INSTANCES DURING WARM/HOT WEATHER THAT THE ESC LIGHT HAS COME ON (BLINKING) DURING NORMAL CITY DRIVING (AFTER A LITTLE FREEWAY DRIVING & USING THE AC) & THE VEHICLE PERFORMANCE IS IMPAIRED DUE TO THE ESC (NO PWR OR INADVERTENT BRAKING W/O DRIVER BRAKING). ONLY WAY TO BYPASS THIS IS BY USING THE ESC OFF BUTTON. IT APPEARS TO GO AWAY AFTER THE CAR IS SHUT OFF & COOLED DOWN. GUESSING THAT THIS IS SOME KIND OF HEAT RELATED PROBLEM (MAYBE A SHORT) WHICH CAUSES THE ESC TO IMPROPERLY KICK IN. \*TR SAN JOSE CA Failure Date: 06/06/2013

NHTSA Consumer Complaints as of April 21, 2017

14 10837566 2012 HYUNDAI ELANTRA Electronic Stability Control TL\*  
THE CONTACT OWNED A 2012 HYUNDAI ELANTRA. WHILE DRIVING  
APPROXIMATELY 30 MPH, THE BRAKES FAILED AND THE CONTACT CRASHED  
THE VEHICLE INTO A POLE. THE AIR BAGS DID NOT DEPLOY WITHOUT  
WARNING. THE CONTACT SUSTAINED KNEE AND CHEST INJURIES, BUT  
MEDICAL ATTENTION WAS NOT REQUIRED. A POLICE REPORT WAS FILED. THE  
CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V871000  
(ELECTRONIC STABILITY CONTROL). THE MANUFACTURER WAS NOTIFIED OF  
THE FAILURE. THE VEHICLE WAS DESTROYED. THE VIN AND FAILURE MILEAGE  
WERE UNKNOWN. MONROE TOWNSHIP NJ Failure Date: 08/13/2012