

NHTSA Consumer Complaints as of April 21, 2017

3 10940050 2007 CHEVROLET IMPALA Electrical TRACTION CONTROL, WARNING COMES ON THEN ENGINE STARTS TO SHUT DOWN NO POWER TO MAINTAIN FREEWAY SPEED HAVE TO EXIT. SCARY. THIS HAS HAPPENED SEVERAL TIMES. ON A SIDE STREET IT IS NOT QUITE SO BAD. THIS HAS HAPPENED SEVERAL TIMES. NEED HELP. MOST RECENT JAN 5 2017. COLD WEATHER, CAR VIBRATES SO BAD AFRAID TO DRIVE IT. BEEN HAVING TROUBLE FOR ABOUT 3 TO 5 YEARS. BARODA MI Failure Date: 01/05/2017

3 10915007 2007 CHEVROLET IMPALA Electrical TRANSMISSION FAILED, ENGINE LEAKING, VEHICLE HAS UNEXPECTED SHUT OFF, SMELLS SOMEWHAT LIKE IT'S BURNING. CHICAGO IL Failure Date: 10/01/2016

3 10895241 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. WHILE DRIVING VARIOUS SPEEDS, THE VEHICLE SUDDENLY SHUT OFF. THE CAUSE OF THE FAILURE WAS NOT DIAGNOSED. THE VEHICLE WAS NOT REPAIRED. THE VEHICLE WAS PREVIOUSLY REPAIRED PER NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM), BUT THE FAILURE RECURRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 90,000. CAMERON NC Failure Date: 07/10/2016

3 10865002 2007 CHEVROLET IMPALA Electrical MY 2007 IMPALA RECENTLY SHUT OFF ON ME WOULDN'T MOVE IN DRIVE AS I SAT IN THE MIDDLE OF THE HIGHWAY WITH MY KIDS IT HAS BEEN JERKING SINCE I HIT 135000 MILES IT HAS A STRONG ODOR WHEN I CUT MY AC ON IN AS MY CAR IS RUNNING THE ENGINE HAS A STRONG ODOR NOW MY CAR WANT DRIVE AT ALL AN I SEE IT HAS 3 RECALLS ON IT PLEASE LET ME WHAT'S GOING ON WITH MY CAR BECAUSE THAT WAS SO SCARY HAVING BREAK DOWN ON ME IN TRAFFIC. CHARLOTTE NC Failure Date: 05/13/2016

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3 10825045 2007 CHEVROLET IMPALA Electrical THE  
STEERING COLUMN SQUEAKS WHEN TURNING WHETHER IT'S LEFT OR RIGHT  
TURN. ACCELERATING ONLY 20 MPH AT 2,000 RPM AT THE START OF A GREEN  
LIGHT FROM A COMPLETE STOP ON RED OR IT JERKS WHEN ACCELERATING  
AFTER A STOP AT A RED LIGHT LIKE IT HAS DIFFICULTY SHIFTING OUT OF 1ST  
GEAR. DEARBORN HEIGHTS MI Failure Date: 02/01/2016

3 10730601 2007 CHEVROLET IMPALA Electrical TL\* THE  
CONTACT OWNED A 2007 CHEVROLET IMPALA. WHILE DRIVING  
APPROXIMATELY 30 MPH, THE VEHICLE STALLED, BEGAN TO SMOKE, AND  
CAUGHT FIRE. THE CONTACT SUSTAINED SMOKE INHALATION THAT REQUIRED  
MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE VEHICLE WAS  
DESTROYED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE  
APPROXIMATE FAILURE MILEAGE WAS 67,000. BROKEN ARROW  
OK Failure Date: 06/24/2015

3 10716210 2007 CHEVROLET IMPALA Electrical TL\* THE  
CONTACT OWNS A 2007 CHEVROLET IMPALA. WHILE DRIVING APPROXIMATELY  
60 MPH, THE REDUCED ENGINE POWER WARNING LIGHT ILLUMINATED AND  
THE VEHICLE DRASTICALLY REDUCED SPEED FROM 60 MPH TO 30 MPH. THE  
CONTACT WAS ABLE TO COAST THE VEHICLE OVER TO THE SIDE OF THE ROAD  
AND WAS ABLE TO RESTART THE VEHICLE. THE VEHICLE WAS NOT DIAGNOSED  
OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE  
APPROXIMATE FAILURE MILEAGE WAS 34,000. PHILADELPHIA  
PA Failure Date: 05/12/2015

3 10683648 2007 CHEVROLET IMPALA Electrical AT ABOUT  
35 MPH AFTER DRIVING THE CAR AT 70MPH FOR HALF AN HOUR, THE  
PASSENGER SIDE FUSE BOX BURST INTO FLAMES. \*TR  
WATERVILLE OH Failure Date: 02/04/2015

3 10692824 2007 CHEVROLET IMPALA Electrical THE REAR  
WINDOW DEFOGGER FAILED TO OPERATE AND A BURNING SMELL WAS  
DETECTED BY PASSENGERS. IT WAS DISCOVERED THAT AN ELECTRICAL

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CONNECTOR THAT ROUTES THE POWER TO THE REAR WINDOW DEFOGGER HAS A DEFECTIVE DESIGN AND OVERHEATS AND BURNS DUE TO IMPROPERLY SIZED CONNECTOR PINS IN WIRING HARNESS CONNECTOR LOCATED NEAR THE PASSENGER KICK PANEL. THE PROBLEM IS ALSO DOCUMENTED IN A NUMBER OF SITES ON THE INTERNET INCLUDING YOUTUBE WHERE A VIDEO OF THE EXACT FAILURE WAS FOUND TO BE THE IDENTICAL FAILURE AS IN OUR IMPALA. THIS IS THE WEBSITE: [HTTPS://WWW.YOUTUBE.COM/WATCH?V=JFWBDZJQARU](https://www.youtube.com/watch?v=JFWBDZJQARU) I HAVE PHOTOGRAPHS OF THE FAILED/BURNED CONNECTOR IN MY CAR BUT I DON'T SEE WHERE I CAN SUBMIT THEM. JUDGING BY THE DESIGN PROBLEM, THIS SAME PROBLEM WOULD BE FOUND IN EVERY IMPALA USING THIS CONNECTOR SINCE THE ELECTRICAL CONTACTS ARE NOT SIZED PROPERLY TO CARRY THE HIGH CURRENT TO THE DEFOGGER. THIS IS A DEFINITE FIRE HAZARD AND THE CARS SHOULD BE RECALLED FOR THE FAILURE - I CONTACTED CHEVROLET AND THEY WOULD NOT ACKNOWLEDGE THE DEFECT/PROBLEM. \*TR FORT COLLINS CO Failure Date: 02/03/2015

3 10669042 2007 CHEVROLET IMPALA Electrical 2007 CHEVROLET IMPALA. CONSUMER WRITES IN REGARDS TO IGNITION KEY REPLACEMENT. \*SMD THE CONSUMER STATED SHE WAS ONLY GIVEN ONE KEY, AFTER THE RECALL WAS PERFORMED. \*JB FARGO ND Failure Date: 02/02/2015

3 10680546 2007 CHEVROLET IMPALA Electrical TL\*THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM) HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. UPDATED 03/30/15\*LJ THE CONSUMER STATED AS OF 3/18/15, THERE WAS NO CONTACT MADE BY THE MANUFACTURER IN ORDER TO REPAIR THE VEHICLE. UPDATED 6/23/2015 \*JS HOLLAND OH Failure Date: 02/02/2015

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3 10692647 2007 CHEVROLET IMPALA Electrical I HAVE EXPERIENCED MANY ISSUES WITH MY CAR. SHUTS OFF WHEN STOPPED/ BRAKE. CRANKS RIGHT BACK UP. REDUCED ENGINE POWER CAR HAS SHUT DOWN STARTER DISABLED. LOW OIL PRESSURE LIGHT COMES ON AND STAYS ON. TRACTION CONTROL LIGHT COMES ON. \*TR LANETT AL  
Failure Date: 01/15/2015

3 10671417 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE BODY MODULE NEEDED TO BE REPLACED BEFORE THE RECALL REPAIR COULD BE PERFORMED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 100,000. SAINT LOUIS MO Failure Date: 01/06/2015

3 10661677 2007 CHEVROLET IMPALA Electrical CONSUMER RECEIVED A RECALL NOTICE, BUT DUE TO UNAVAILABLE PARTS THE VEHICLE HAS NOT BEEN ABLE TO BE REPAIRED. RECALL # 14V355000. \*JB MALONE NY Failure Date: 01/01/2015

3 10669160 2007 CHEVROLET IMPALA Electrical TURNED ON REAR WINDOW DEFROSTER, SMELT BURNING PLASTIC NEAR PASSENGER SIDE DOOR, FOUND WIRE HARNESS ON PASSENGER SIDE KICK PANEL MELTED AT THE REAR WINDOW DEFROSTER CONNECTION DUE TO HIGH HEAT IN THE CONNECTOR AND IT HAD SCORCHED THE UNDERSIDE OF THE INTERIOR CARPET. BURNT BOTH MALE AND FEMALE ENDS OF CONNECTOR SO IT NO LONGER WORKS. CONTACTED CHEVROLET AND WAS TOLD THAT IT WAS A COMMON PROBLEM THAT THEY HAD SEEN BUT THERE WAS NO RECALL OR ADVISORY ON IT. \*JS ROLLA MO Failure Date: 12/27/2014

3 10661440 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED A NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL

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SYSTEM). HOWEVER, THE PART NEEDED TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. CORWITH IA Failure Date: 11/28/2014

3 10659885 2007 CHEVROLET IMPALA Electrical ON SATURDAY, NOVEMBER 15, 2014, I TOOK MY 2007 CHEVROLET IMPALA LS TO HAILEY'S CHEVROLET FOR THE "ELECTRICAL IGNITION / KEY RECALL." AFTER MY KEYS WERE FIXED AND THE TWO 6MM RINGS WERE ATTACHED TO THEM, I WAS DRIVING 25 MPH DOWN THE HIGHWAY, SLOWED DOWN FOR ANOTHER VEHICLE THAT WAS TURNING; THEN THE SERVICE AIRBAG AND SERVICE TIRE PRESSURE MONITORING SYSTEM LIGHTS ILLUMINATED, FLICKERED THREE TIMES, AND HAVE REMAINED ON SINCE THEN. I DIDN'T HAVE ANY PROBLEMS WITH MY VEHICLE; UNTIL THE RECALL REPAIRS LISTED ABOVE WERE PERFORMED. I AM SCARED TO DRIVE MY CAR EVEN SHORT DISTANCES NOW BECAUSE OF ALL THE NEWS HEADLINES ABOUT, "AIRBAGS EXPLODING" AND FEAR OF, WHAT MIGHT HAPPEN WITH MY TIRES. THESE MATTERS SHOULD REALLY BE INVESTIGATED. \*TR VICTORIA VA Failure Date: 11/15/2014

3 10659512 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT THE DOORS HESITATED TO UNLOCK AND LOCK. THE CONTACT ALSO STATED THAT THE VEHICLE STALLED AND THE TRACTION CONTROL WARNING LIGHT ILLUMINATED. IN ADDITION, THE VEHICLE ACCELERATED AND THE CRUISE CONTROL ACTIVATED INDEPENDENTLY. THE CONTACT STATED THAT THE FAILURES OCCURRED AFTER THE VEHICLE WAS SERVICED UNDER NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). THE VEHICLE WAS TAKEN BACK TO THE DEALER WHO STATED THAT THE FAILURES WERE NOT RELATED TO THE RECALL. THE CAUSE OF THE FAILURE WAS UNABLE TO BE DETERMINED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS

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NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 190,000.

FAIR PLAY MO Failure Date: 11/13/2014

3 10650761 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT WHILE DRIVING 30 MPH, THE VEHICLE STALLED AND CRASHED INTO A DITCH. A POLICE REPORT WAS NOT FILED AND NO INJURIES WERE SUSTAINED. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN REPAIRED THE VEHICLE UNDER RECALL NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 130,000. UPDATED 12/09/14\*LJ UPDATED 05/11/2015 \*JS CALEDONIA MS Failure Date: 10/24/2014

3 10649654 2007 CHEVROLET IMPALA Electrical GM HAS ISSUED A LETTER TO THOSE EFFECTED IN GM RECALL 14299 SAYING THAT PARTS ARE NOW AVAILABLE. CALL YOUR DEALERSHIP TO SCHEDULE AN APPOINTMENT ASAP. I CALLED AND WAS TOLD PARTS HAD TO BE ORDERED AND WOULD BE BETWEEN 30-60 DAYS AT WHICH POINT AN APPOINTMENT COULD/WOULD BE MADE. WHY IS IT TO TAKE SO LONG TO GET THE PART DELIVERED TO A DEALERSHIP IF THE PARTS ARE "AVAILABLE"? CONSIDER THAT IN THE RECENT TOYOTA AIRBAG RECALL, WE HEAR ON THE NEWS THIS PAST WEEK THAT PARTS CAN BE AVAILABLE IN 3 DAYS. WHY IS THERE SUCH A LARGE DISCREPANCY BETWEEN THE 2 MANUFACTURES? WHEN I SPOKE WITH THE DEALERSHIP, I ADVISED THEM THAT I WAS LEAVING THE AREA IN 30-45 DAYS AND IF THE REPLACEMENT WAS NOT COMPLETED BY THE TIME I LEAVE, I WOULD NOT BE BACK UNTIL APRIL. THAT'S ANOTHER 6 MONTHS ON THE ROAD WITH THIS DEFECT. I DON'T UNDERSTAND WHY A 30 DAY DELAY TO GET PARTS TO THE DEALER, PARTICULARLY WHEN THEY SAID FOR THIS VEHICLE IT WAS ONLY AN IGNITION KEY ADJUSTMENT THAT WAS NEEDED, NOT A SWITCH REPLACEMENT. IS THIS TRUE (I HAVE A 2007 IMPALA)? \*TR TAYLOR TX Failure Date: 10/20/2014

3 10648183 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED

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NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM) HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.

MACON GA Failure Date: 10/16/2014

3 10661618 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. WHILE DRIVING APPROXIMATELY 35 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE VEERED OFF THE ROAD, DOWN AN EMBANKMENT, AND CRASHED INTO A TREE. THE AIR BAGS FAILED TO DEPLOY. A POLICE REPORT WAS FILED. THERE WERE NO INJURIES. THE VEHICLE WAS TOWED TO A DEALER, BUT WAS NOT DIAGNOSED OR REPAIRED. THE VEHICLE WAS THEN TOWED TO AN INDEPENDENT MECHANIC FOR REPAIRS. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 67,000.

OXFORD GA Failure Date: 10/15/2014

3 10643512 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED A NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). HOWEVER, THE PART NEEDED WAS UNAVAILABLE TO PERFORM THE REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PAM MINGO JUNCTION

OH Failure Date: 10/09/2014

3 10644908 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED A NOTIFICATION FOR NHTSA NUMBER CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). THE VEHICLE WAS TAKEN TO THE DEALER TO HAVE THE RECALL REPAIRS PERFORMED. HOWEVER, THE TECHNICIAN STATED THAT THE KEY WAS NOT THE ORIGINAL KEY AND THE CONTACT MUST PURCHASE ORIGINAL KEY BEFORE THE REMEDY OF THE RECALL COULD BE IMPLEMENTED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS

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NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 64,000. PAM CONNERSVILLE IN Failure Date: 10/09/2014

3 10640995 2007 CHEVROLET IMPALA Electrical 2007  
CHEVROLET IMPALA. CONSUMER WRITES IN REGARDS TO PARTS TO COMPLETE RECALL NOTICE ISSUES. \*SMD ACCORDING TO THE RECALL LETTER, THE PARTS WERE NOT AVAILABLE. \*JB UNION MS  
Failure Date: 10/01/2014

3 10638345 2007 CHEVROLET IMPALA Electrical TL\* THE  
CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM) AND STATED THAT THE PART NEEDED TO REPAIR THE VEHICLE WAS UNAVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. UPDATED 10/29/14\*LJ UPDATED 4/23/2015 \*JS ELLSWORTH KS Failure Date: 09/23/2014

3 10633731 2007 CHEVROLET IMPALA Electrical TL\* THE  
CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT THE VEHICLE STALLED. THE CONTACT RECEIVED NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM) AND STATED THAT THE PART WAS NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 100,000.  
OLIVEHURST CA Failure Date: 09/15/2014

3 10837420 2007 CHEVROLET IMPALA Electrical TL\* THE  
CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT WHILE STOPPED, ANOTHER VEHICLE CRASHED INTO THE REAR OF THE VEHICLE. THE AIR BAGS FAILED TO DEPLOY. THE CONTACT SUSTAINED NECK AND BACK INJURIES THAT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC BUT



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WAS NOT DIAGNOSED HOWEVER, THE BODY DAMAGE WAS REPAIRED. IN ADDITION, THE CONTACT STATED THAT WHILE DRIVING 25 MPH, THE STEERING WHEEL SEIZED WITHOUT WARNING. THE CONTACT ALSO MENTIONED THAT THE FRONT AND REAR DRIVER SIDE, AND THE REAR PASSENGER WINDOWS FAILED TO OPERATE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). THE FAILURE MILEAGE WAS 100,000. BALTIMORE MD Failure Date: 09/15/2014

3 10910291 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT HAD NOT EXPERIENCED A FAILURE PRIOR TO THE VEHICLE BEING REPAIRED PER A RECALL CONCERNING THE IGNITION SWITCH IN MID SEPTEMBER OF 2014. A YEAR LATER, WHEN THE KEY WAS IN THE OFF POSITION, IT WOULD NOT RELEASE. THE CONTACT MADE NUMEROUS ATTEMPTS AND WAS UNABLE TO REMOVE THE KEY FROM THE IGNITION SEVERAL TIMES. THE DEALER AND MANUFACTURER WERE NOTIFIED OF THE FAILURE. THE RECALL DETAILS WERE NOT PROVIDED. THE FAILURE MILEAGE WAS NOT AVAILABLE. JEFFERSON CITY MO Failure Date: 09/15/2014

3 10679652 2007 CHEVROLET IMPALA Electrical TL\*THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM) EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE DEALER STATED THAT PART WAS NOT AVAILABLE AND ON BACK ORDER. THE MANUFACTURER WAS MADE AWARE OF THE DELAY. THE VEHICLE WAS NOT REPAIRED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. MAXTON NC Failure Date: 09/06/2014

3 10704136 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT THE KEY WOULD EJECT FROM THE IGNITION INTERMITTENTLY. ON OTHER OCCASIONS, THE KEY WAS UNABLE TO BE REMOVED AND WOULD NOT TURN OVER TO START THE VEHICLE. THE CONTACT WAS UNABLE TO DRIVE THE

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VEHICLE DUE TO THE FAILURE. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM) BUT THE PART WAS NOT AVAILABLE TO REPAIR THE VEHICLE. THE APPROXIMATE FAILURE MILEAGE WAS 180,000. BOLIVAR TN Failure Date: 09/05/2014

3 10630616 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED A NOTIFICATION FOR RECALL NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). HOWEVER, THE PART NEEDED TO REMEDY THE RECALL WAS UNAVAILABLE. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCE A FAILURE. GOSHEN OH Failure Date: 09/02/2014

3 10631231 2007 CHEVROLET IMPALA Electrical CAR WAS RUNNING GOOD BUT ALL OF A SUDDEN THE AC WENT OUT THEN THE TRACTION CONTROL LIGHT CAME ON THEN THE CHECK ENGINE LIGHT ...AFTER THE LIGHT TURNED GREEN IT STALLED NEARLY GETTIN HIT BY ANOTHER CAR WITH MY TODDLER IN THE CAR I USE TO BE A CHEVROLET FAN BUT NOW I HATE THE CAR I DEMAND ON BEHAVE ON ALL THE IMPALA SERIES OWNERS WITH A FULL REFUND I CURRENTLY HAVE THE CAR IN THE SHOP I HOPE GM PLANS TO REIMBURSE ME. \*TR SOUTH HOUSTON TX Failure Date: 09/02/2014

3 10632213 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT WHILE DRIVING AT APPROXIMATELY 35 MPH, THE ENGINE STALLED WITHOUT WARNING. THE VEHICLE WAS ABLE TO RESTART AFTER MULTIPLE ATTEMPTS. THE CONTACT RECEIVED NHTSA CAMPAIGN NUMBER: 14V355(ELECTRICAL SYSTEM) AND STATED THAT THE PART WAS NOT AVAILABLE. THE DEALER WAS UNCERTAIN WHEN THE PART WOULD BECOME AVAILABLE TO SERVICE THE VEHICLE UNDER THE RECALL. THE MANUFACTURER WAS NOTIFIED OF THE ISSUE AND STATED THAT THEY WERE UNCERTAIN WHEN THE PART WOULD BECOME AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 33,000..UPDATED 09/30/14 \*BF THE PART WAS REPLACED AND THE PROBLEM

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WAS RESOLVED. UPDATED 10/07/14                      FERNANDINA BEACH      FL  
Failure Date: 09/01/2014

3      10636880      2007 CHEVROLET      IMPALA      Electrical  
SUBMISSION FROM CONSTITUENT RE NHTSA CAMPAIGN ID NUMBER FOR  
THIS RECALL NO. IS 14V355 2007 CHEVY IMPALA. \*SMD ACCORDING TO THE  
RECALL NOTICE, THE PARTS WERE NOT AVAILABLE. \*JB  
UVALDE      TX      Failure Date: 09/01/2014

3      10650685      2007 CHEVROLET      IMPALA      Electrical      TL\* THE  
CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT THE  
TPMS SENSOR ILLUMINATED INTERMITTENTLY. ALSO, EACH TIME THE VENT  
CONTROLS WERE TURNED ON, A LOUD NOISE WAS HEARD AND THE RADIO  
SHORTED OUT. THE VEHICLE WAS TAKEN TO AN INDEPENDENT REPAIR SHOP.  
THE TECHNICIAN RESET THE CODE, BUT THE FAILURE RECURRED WITH THE  
SENSOR RANDOMLY ILLUMINATING. THE VEHICLE WAS NOT REPAIRED. THE  
MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE  
MILEAGE WAS 50,000.                      CLARKSVILLE      TN      Failure Date: 09/01/2014

3      10630923      2007 CHEVROLET      IMPALA      Electrical      HAD THE  
CAR UNDER THREE WEEKS AND HEAD LIGHTS ARE FLICKERING THE  
DASHBOARD LIGHT FLICKERS AND THE ENGINE IS MAKING A TICKING SOUND.  
THE TIRE PRESSURE LIGHT CAME ON AFTER THREE DAYS OF FINANCING THE  
CAR. \*TR                      COLUMBUS OH      Failure Date: 08/28/2014

3      10628470      2007 CHEVROLET      IMPALA      Electrical      TL\* THE  
CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED A  
NOTIFICATION FOR RECALL NHTSA CAMPAIGN NUMBER: 14V355000  
(ELECTRICAL SYSTEM). HOWEVER, THE PARTS NEEDED TO SERVICE THE  
VEHICLE UNDER THE RECALL WERE NOT AVAILABLE. THE DEALER WAS  
UNCERTAIN WHEN THE PARTS WOULD BECOME AVAILABLE. THE  
MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE CONTACT HAD NOT  
EXPERIENCED A FAILURE.                      EDGEWATER PARK      NJ      Failure Date:  
08/26/2014

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3 10637546 2007 CHEVROLET IMPALA Electrical MY  
COMPLAINT CONCERNS MY 2007 CHEVY IMPALA TRANSMISSION FLOOR  
SHIFTER IS LOCKING IN PARK.. I COULD NOT DEPRESS THE BUTTON ON THE  
FLOOR SHIFTER, TO SHIFT TO REVERSE. I TRIED TURNING THE STEERING  
WHEEL WHICH OF COURSE IS LOCKED WHEN THE VEHICLE IS IN PARK. I AM  
WORRIED THAT NEXT TIME IT WILL NOT GET UNSTUCK. SO I CHECKED THE  
INTERNET AND SAW MANY COMMENTS ABOUT 2007 IMPALA SHIFTER'S  
LOCKING AND REALIZED I NEEDED TO FILE A COMPLAINT. \*TR

LINCOLN NE Failure Date: 08/26/2014

3 10629147 2007 CHEVROLET IMPALA Electrical I WAS  
DRIVING DOWN THE INTERSTATE ABOUT TO GET OFF ON A EXIT AND THE  
SERVICE BRAKES AND SERVICE TRACTION CONTROL LIGHT CAME ON. THE  
CAR WAS UNABLE TO SLOW DOWN, THE CAR JERKED AND THE BRAKES WENT  
OUT. \*TR MILWAUKEE WI Failure Date: 08/24/2014

3 10627498 2007 CHEVROLET IMPALA Electrical TL\* THE  
CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED A  
NOTIFICATION FOR RECALL NHTSA CAMPAIGN NUMBER 14V355000  
(ELECTRICAL SYSTEM). THE CONTACT BELIEVED THAT THE MANUFACTURER  
HAD A EXCEED THE REASONABLE AMOUNT OF TIME. THE CONTACT DID NOT  
EXPERIENCE A FAILURE. HAMBURG IA Failure Date: 08/21/2014

3 10628772 2007 CHEVROLET IMPALA Electrical TL\* THE  
CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED  
SAFETY RECALL NOTIFICATION NHTSA CAMPAIGN NUMBER 14V355000  
(ELECTRICAL SYSTEM). THE PART THAT IS NEEDED TO REMEDY THE RECALL  
WAS UNAVAILABLE. THE MANUFACTURER WAS NOT MADE AWARE OF THE  
ISSUE. THE CONTACT HAD NOT EXPERIENCE FAILURE. EUCLID

OH Failure Date: 08/20/2014

3 10651812 2007 CHEVROLET IMPALA Electrical TL- THE  
CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT WAS INCLUDED IN  
NHTSA CAMPAIGN ID NUMBER: 14V355000 (ELECTRICAL SYSTEM), BUT WAS

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NOT ABLE TO DETERMINE WHEN THE VEHICLE WOULD BE REPAIRED FOR MONTHS. THE CONTACT CALLED THE AUTHORIZED DEALER SEVERAL TIMES AND THE DEALER DID NOT INDICATE IF THE CONTACT WAS PLACED ON A WAITING LIST NOR DID THEY SCHEDULE AN APPOINTMENT FOR A RECALL REPAIR. THE MANUFACTURER WAS CONTACTED AND WAS NOT ABLE TO PROVIDE A REASONABLE TIMEFRAME NOR A SPECIFIC DATE TO SCHEDULE THE REPAIR. THE VEHICLE WAS NOT REPAIRED. THE CONTACT WAS NOT EXPERIENCING A FAILURE. DYD MIDLOTHIAN TX Failure Date: 08/20/2014

3 10625928 2007 CHEVROLET IMPALA Electrical THE SHIFT GEAR GETS STUCK IN PARK. IT WON'T MOVE. I HAD TO REMOVE BODY WHERE THE GEAR SHIFT IS AND SAW IT WAS A WIRE THAT WAS LOOSE. IT HAPPEN LAST YEAR ALSO. \*TR WEST PARK FL Failure Date: 08/18/2014

3 10640173 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED A NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM) AND STATED THAT THE PART NEEDED WAS UNAVAILABLE TO PERFORM THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. WILKES BARRE PA Failure Date: 08/15/2014

3 10664877 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED A NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM) HOWEVER, THE PART NEEDED TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE VIN WAS NOT AVAILABLE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. EAST LIVERPOOL OH Failure Date: 08/15/2014

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3 10746474 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE PART NEEDED TO PERFORM THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME. THE MANUFACTURER WAS NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.

LORENA TX Failure Date: 08/07/2014

3 10626659 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT WHILE DRIVING 25 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE CONTACT RECEIVED A NOTIFICATION FOR RECALL NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE THE TECHNICIAN ADVISED THE CONTACT TO REMOVE THE KEY FOB AND ANY OTHER OBJECTS. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 79,000. FERNDALE MI Failure Date: 08/06/2014

3 10653962 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED A NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCE A FAILURE. UPDATED 12/22/14\*LJ UPDATED 5/26/2015 \*JS CORPUS CHRISTI TX

Failure Date: 08/06/2014

3 10621732 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. WHILE ATTEMPTING TO START THE VEHICLE, THE KEY BECAME STUCK IN THE IGNITION AND FAILED TO EJECT. THE AUTO THEFT WARNING INDICATOR ILLUMINATED. THE VEHICLE

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WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE PART NEEDED FOR THE REPAIR WAS UNAVAILABLE. THE VEHICLE WAS NOT REPAIRED AND THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 48,000.

INDIANAPOLIS IN Failure Date: 08/05/2014

3 10640080 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). THE CONTACT STATED THAT THE PART NEEDED TO REMEDY THE VEHICLE WAS UNAVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. STATEN ISLAND

NY Failure Date: 08/04/2014

3 10618114 2007 CHEVROLET IMPALA Electrical I WAS DRIVING DOWN THE ROAD SUDDENLY CHECK ENGINE LIGHT CAME ON SPEED REDUCED GET A REDUCED POWER/TRACTION CONTROL MESSAGE AND SPEED DROP TO 40 IN MATTER OF SECONDS ENGINE RUNNING VERY ROUGH. ALMOST CAUSED A ACCIDENT DUE TO THIS HAPPENING AT THE MORNING RUSH HOUR ON COMMUTE TO WORK. I LOOKED ONLINE THIS SEEMS TO BE A COMMON COMPLAINT THAT THERE NEEDS TO BE SOMETHING DONE ABOUT IT. I HAVE HAD OTHER ISSUES (EG: STEERING MID-SHAFT FAILURE FRONT END SHIMMY, BRAKE ISSUES, CONNECTOR TO REAR DEFROST MELTING, WIRES IN SHIFTING CONSOLE BREAKING TO WHERE COULDN'T REMOVE KEYS OR GET OUT OF PARK) WITH THIS VEHICLE AND CALLED GM ABOUT THEM AND THEY ASSIGN A CASE NUMBER AND TELL YOU SORRY YOU WILL NEED TO PAY AND KEEP RECEIPT IF THERE IS EVER A RECALL ISSUED. \*TR

ARVADA CO Failure Date: 08/01/2014

3 10626491 2007 CHEVROLET IMPALA Electrical WHEN THE CAR IS IDLE UPON ACCELERATION, THE CAR JERKS PROFUSELY, WHILE THE HEAT/COOL SYSTEM IS IN OPERATION THERE IS A GRINDING NOISE ALONG THE DASH AREA AND CONTINUES FOR 5 MINUTES AFTER CONTROLS HAS

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BEEN SHUT OFF, DRIVE SIDE DOOR ELECTRICAL REFUSES TO WORK TO LOCK/  
UNLOCK POSITION. \*TR KANSAS CITY MO Failure Date: 08/01/2014

3 10631094 2007 CHEVROLET IMPALA Electrical TL\* THE  
CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT THE  
VEHICLE WOULD STALL INTERMITTENTLY. THE CONTACT STATED THAT A JUMP  
START WAS REQUIRED IN ORDER FOR THE VEHICLE TO RESTART. IN ADDITION,  
THE CONTACT STATED THAT THE IGNITION KEY WOULD HAVE TO BE TURNED  
AGGRESSIVELY TO IN ORDER FOR THE VEHICLE TO START. THE VEHICLE WAS  
NOT DIAGNOSED OR REPAIRED. THE VEHICLE WAS INCLUDED IN NHTSA  
CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM) HOWEVER, THE PART  
TO DO THE REPAIR WAS UNAVAILABLE. THE MANUFACTURER WAS NOT  
NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS UNAVAILABLE.  
ANTIOCH CA Failure Date: 08/01/2014

3 10616301 2007 CHEVROLET IMPALA Electrical AFTER  
DRIVING IT FOR MANY YEARS AND HAVING NO PROBLEMS, I DROVE IT A  
SHORT DISTANCE AND PARKED AND COULD NOT REMOVE THE KEY, I TRIED  
TAKING IT OUT OF PARK AND PUTTING IT BACK IN PARK AND AFTER TRYING  
THAT SEVERAL TIMES AND IT NOT WORKING I TRIED (JIGGLING THE SHIFTER  
WHEN IT WAS IN PARK) AND IT RELEASED. IT HAPPENED AGAIN FOR THE 2ND  
DAY IN A ROW. I WILL BRING IT TO A LOCAL REPAIR SHOP AFTER THE  
WEEKEND IS OVER AND SEE IF IT IS A BAD WIRE OR SOMETHING. \*TR  
SHOREVIEW MN Failure Date: 07/24/2014

3 10712697 2007 CHEVROLET IMPALA Electrical TL\* THE  
CONTACT OWNS A 2007 CHEVROLET IMPALA. THE VEHICLE WAS INCLUDED IN  
NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM) AND RECEIVED  
THE RECALL REPAIR. WITHIN TWO WEEKS LATER, THE VEHICLE STALLED. THE  
CONTACT HAD TO MERGE TO THE SIDE OF THE ROAD, WHERE THE VEHICLE  
WAS SHUT OFF AND WAS ABLE TO RESTART THE VEHICLE TO RESET THE  
COMPUTER. THE STALLING OCCURRED MORE THAN FIVE TIMES. THE VEHICLE  
WAS NOT SAFE TO DRIVE AND THE CONTACT NEEDED TO HAVE THE VEHICLE  
TAKEN BACK TO THE AUTHORIZED DEALER FOR FURTHER INSPECTIONS. THE



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VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND PROVIDED NO REMEDY. THE FAILURE MILEAGE WAS NOT AVAILABLE. CATSKILL NY Failure Date: 07/23/2014

3 10643063 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED A NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). THE PART NEEDED WAS UNAVAILABLE TO PERFORM THE REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. FORT WAYNE IN Failure Date: 07/15/2014

3 10724283 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE PART NEEDED TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PORT GIBSON MS Failure Date: 07/14/2014

3 10638979 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. WHILE DRIVING APPROXIMATELY 35 MPH TO EXIT THE HIGHWAY, THE INSTRUMENT PANEL SENSORS ILLUMINATED INTERMITTENTLY AND THE VEHICLE STALLED. THE CONTACT MERGED TO THE SIDE OF THE ROAD AND WAS UNABLE TO RESTART THE VEHICLE. THE VEHICLE WAS TOWED TO THE CONTACT'S RESIDENCE AND WAS TAKEN TO AN INDEPENDENT MECHANIC. THE TECHNICIAN REPLACED THE MOTOR, BUT THE FAILURE RECURRED. THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM); HOWEVER, THE PART WAS NOT AVAILABLE. THE DEALER WAS UNABLE TO PROVIDE A SPECIFIC DATE FOR WHEN THE PART WOULD BECOME AVAILABLE. THE MANUFACTURER

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WAS NOTIFIED. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 68,000. CORDOVA AL Failure Date: 07/11/2014

3 10640408 2007 CHEVROLET IMPALA Electrical THE POWER WINDOW KEEPS BREAKING. WE TAKE IT TO GET FIXED AND A MONTH OR TWO LATER IT BREAKS. THE LAST TIME IT WENT OUT MY WINDOW SHATTERED. I HAVE BEEN DRIVING WITHOUT A DRIVER SIDE WINDOW AND A PASSENGER WINDOW BEING HELD UP WITH PENCILS. I CAN'T AFFORD TO KEEP PAYING FOR THESE WINDOWS TO BE FIXED EVERY MONTH. \*TR TUCSON AZ Failure Date: 07/03/2014

3 10598337 2007 CHEVROLET IMPALA Electrical WHILE DRIVING CAR STARTED TO JERK AND HESITATE THE CHECK ENGINE LIGHT CAME ON ALONG WITH A MESSAGE OF REDUCED ENGINE POWER. COULD NOT DRIVE THE DRIVE OVER 5 MPH. WAS ABLE TO GET TO THE SIDE OF THE ROAD. HAD TO PUSH THE CAR INTO A PARKING LOT AS THE ENGINE WILL NO LONGER START BUT CRANKS OVER FINE. HAD TO BUY A SCANNER TO READ THE CODE BECAUSE THE CAR WAS NOT ABLE TO DRIVE TO A AUTO REPAIR SHOP OR AUTO PARTS STORE TO READ THE CODES. THE P0641 CODE WAS SET. CHECKED AND TESTED THE SENSOR WIRES FOR THE 5VOLTS EVERY ONE THAT I TESTED SHOWED OK. REPLACED THE GAS PEDAL ASSEMBLE BECAUSE OF THE CODE THAT COULD BE A SOURCE OF THE PROBLEM NO DIFFERENCE. CLEANED THE THROTTLE BODY UNIT NO CHANGE CAR WILL NOT START.CHECKED AND GAVE ALL THE WIRES A GOOD PULL AND OR TUG TO WIGGLE THE CONNECTORS AND TOOK APART ALL SENSOR CONNECTIONS NO CORROSION WAS FOUND.ALL GROUNDS APPEAR TO BE GOOD. NO BROKEN WIRES ARE FOUND NO BLOWN FUSES WERE FOUND.AFTER 2 DAYS WAS ABLE TO START ENGINE WITH THE MESSAGE REDUCED ENGINE POWER AND CAR DIED AGAIN AND WOULD RESTART BUT NOT IDLE. WAS ABLE TO REV ENGINE AND KEEP IT RUNNING BUT ONCE IT IDLED IT WOULD DIE AND SOMETIMES NOT RESTART AGAIN.AT THIS TIME CAR IS UNSAFE TO OPERATE ON ANY ROADWAY BECAUSE IT MIGHT DIE AND RANDOM TIMES. \*JSFOX RIVER GROVE IL Failure Date: 06/13/2014

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3 10632247 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT WHILE DRIVING AT APPROXIMATELY 45 MPH, THE IGNITION SWITCH INDEPENDENTLY MOVED FROM ON TO ACC MODE. IN ADDITION, THE IGNITION KEY FRACTURED IN HALF AND THE REMAINING PART OF THE KEY REMAINED IN THE IGNITION. THE CONTACT WOULD HAVE TO UNHOOK THE TERMINAL BATTERY IN ORDER TO SHUT OFF THE VEHICLE. THE CONTACT REFERENCED NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 157,165.

ASHLAND KY Failure Date: 06/02/2014

3 10610706 2007 CHEVROLET IMPALA Electrical MY CAR HAS BEEN HAVING NUMEROUS ELECTRICAL PROBLEMS. I HAVE CHANGED MY HEADLIGHTS AND TAIL LIGHTS ECT PROBABLY TWICE SINCE I'VE HAD IT, BOUGHT NOVEMBER 2013. MY TRANSMISSION SHIFTS REALLY HARD IT HAD JUST STARTED THIS. I AM SCARED SOMETHING IS GOING TO HAPPEN WHILE ME AND MY 2 YEAR OLD DAUGHTER ARE ON THE ROAD. \*TR

NESPELEM WA Failure Date: 05/28/2014

3 10579708 2007 CHEVROLET IMPALA Electrical I WAS GOING OVER THE VEHICLE FOR THE SEASON AND FOUND I HAD A LEAK IN THE POWER STEERING LINE. THE LINE EFFECTED WAS COVERED WITH A RIBBED PLASTIC SHEATHING LIKE WHAT IS USED FOR A WIRE HARNESSES. THE SHEATHING CAUSED ROAD SALT TO BUILD UP AND CORRODE THE LINE, CAUSING A LEAK AND LOSS OF POWER STEERING. THERE WERE TWO LINES HELD TOGETHER, SIDE BY SIDE, WITH A PLASTIC BRACKET BUT ONLY ONE OF THOSE HAD THE SHEATHING AND I CANNOT UNDERSTAND WHY IT WAS THERE. I ALSO FOUND A WIRE THAT OVERHEATED AND MELTED THE INSULATION AND LEFT THE WIRE BARE. IT'S LOCATED BEHIND THE POWER STEERING PUMP AS VIEWED FROM THE PASSENGER SIDE OF THE ENGINE COMPARTMENT UNDER THE PLASTIC THAT DISPLAYS THE ENGINE SIZE. THE PLASTIC IS HELD DOWN WITH A COUPLE OF PINS THAT THE PLASTIC PUSHES DOWN OVER WHEN

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INSTALLED. THE DEALER COULDN'T TELL ME WHAT THE WIRE IS FOR WHEN I CALLED TO EXPLAIN WHAT I FOUND. \*JS KENDUSKEAG ME

Failure Date: 04/14/2014

3 10592725 2007 CHEVROLET IMPALA Electrical THE VEHICLE FAILED TO SHIFT INTO PARK. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE TECHNICIAN DIAGNOSED THAT THERE WAS A BROKEN WIRE IN THE BTSI SOLENOID TERMINAL WHICH NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED BY RE WIRING THE GROUND WIRE TO THE SHIFTER WHERE THE PIN HAD BROKEN. ON MAY 3RD THE KEY GOT STUCK IN THE IGNITION AND WOULD NOT COME OUT. LET THE CAR SIT FOR 24 HOURS THE BATTERY DIED AND THE KEY RELEASED OUT OF THE IGNITION. TOOK THE CAR TO THE DEALERSHIP ON MAY 5, 2014 AND THE SHIFTER WIRES WERE RE CONSTRUCTED. CAR STILL ACTS AS IF THE SHIFTER IS NOT GOING TO SHIFT.

\*TR NEW BRITAIN CT Failure Date: 04/07/2014

3 10578123 2007 CHEVROLET IMPALA Electrical AS I WAS PULLING OUT OF A PARKING LOT THE VEHICLE JUST SHUT OFF WITH NO WARNING. THANK GOD I WASN'T GOING TOO FAST AS I HAD NO STEERING, NO BRAKES, ETC... CHECKED THE GM WEBSITE ABOUT THE RECALL AND IT STATES TO TAKE EVERYTHING OFF THE KEY RING EXCEPT THE KEY. WELL I'VE ONLY GOT THE KEY ON THE RING SO THAT EXCUSE DOESN'T WASH. I CALLED THE GM CUSTOMER CENTER AND THEY TOLD ME THAT MY CAR WASN'T INCLUDED IN THE RECALL WITH THE FAULTY IGNITIONS, THEN THEY HUNG UP ON ME. WELL IT SHOULD BE. I THINK THIS IGNITION PROBLEM IS A LOT BIGGER THAN THEY ARE ADMITTING. WHAT AM I SUPPOSED TO DO, I CAN'T AFFORD TO FORK OVER BIG BUCKS TO A DEALER. I'M A SINGLE WORKING MOM. \*TR

MANITO IL Failure Date: 04/02/2014

3 10588929 2007 CHEVROLET IMPALA Electrical I WAS DRIVING DOWN A 6 LANE HIGHWAY WITH A MEDIAN IN THE MIDDLE. I WAS IN THE LEFT HAND LANE/FAST LANE DRIVING ATLEAST 35-40MPH. I HIT A BUMP IN THE ROAD AND MY IGNITION SWITCHED FROM RUN TO OFF CAUSING ME TO LOSE ALL POWER IN THE VEHICLE.. SINCE I WAS IN THE LEFT LANE LUCKILY A

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TURN AROUND WAS NEAR AND I WAS ABLE TO SAFELY PULL THE VEHICLE  
OVER BEFORE MY STEERING WHEEL LOCKED UP. \*TR ROSEVILLE  
MI Failure Date: 04/02/2014

3 10572511 2007 CHEVROLET IMPALA Electrical STEERING  
SPILLS OIL AND HARD TO TURN REAR BRAKE TIRE PRESSURE SENSOR IS ON.  
\*TR HILLIARD OH Failure Date: 02/25/2014

3 10588254 2007 CHEVROLET IMPALA Electrical SHORTING  
OF THE DRIVER SIDE HEADLIGHT, TIRED SYSTEM ALERT WARNING ON.  
\*TR PHOENIX AZ Failure Date: 02/12/2014

3 10681473 2007 CHEVROLET IMPALA Electrical TL\* THE  
CONTACT OWNS A 2007 CHEVROLET IMPALA. WHILE DRIVING APPROXIMATELY  
60 MPH, A BURNING ODOR WAS PRESENT NEAR THE DRIVER'S SEAT AREA. IN  
ADDITION, THE TRUNK WAS NOT OPENING, THE REAR RIGHT TURN SIGNAL  
WAS NOT WORKING DUE TO A BLOWN FUSE, AND THE FRONT SPEAKERS  
WERE NOT WORKING PROPERLY. THE FAILURES RECURRED ON MULTIPLE  
OCCASIONS. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE  
MANUFACTURER WAS NOT NOTIFIED. THE APPROXIMATE FAILURE MILEAGE  
WAS 83,000. HOUSTON TX Failure Date: 02/06/2014

3 10637917 2007 CHEVROLET IMPALA Electrical 2007  
CHEVROLET IMPALA. CONSUMER WRITES IN REGARDS TO VEHICLE  
EMERGENCY BRAKE FAILURE. \*SMD THE CONSUMER STATED THE VEHICLE  
SUDDENLY STOPPED OPERATING. HE TRIED TO THE STOP THE VEHICLE, BY  
APPLYING THE BRAKE, BUT TO KNOW AVAIL. AS A RESULT, HE COLLIDED WITH  
ANOTHER VEHICLE. ALSO, THE AIR BAGS FAILED TO DEPLOY. THE CONSUMER  
ATTACHED A RECALL NOTICE, REGARDING THE IGNITION SWITCH. \*JB  
JACKSON MS Failure Date: 11/18/2013

3 10578058 2007 CHEVROLET IMPALA Electrical TL\* THE  
CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT  
WHILE DRIVING 40 MPH, SHE ENGAGED THE BRAKES AND THE VEHICLE

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STALLED WITHOUT WARNING. THE CONTACT MENTIONED THAT THE FAILURE RECURRED MULTIPLE TIMES. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE TECHNICIAN WAS UNABLE TO DUPLICATE OR DIAGNOSE THE FAILURE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 91,860 AND THE CURRENT MILEAGE WAS 96,860. UPDATED 06/10/14\*LJ

PLEASANTON CA Failure Date: 11/05/2013

3 10556163 2007 CHEVROLET IMPALA Electrical TL-THE CONTACT OWNS A 2007 CHEVROLET IMPALA THE CONTACT STATED THAT WHEN THE WEATHER IS COLD THE VEHICLE ANTITHEFT SYSTEM ACTIVATES AND CAUSED THE ENGINE NOT TO START UP. THE VEHICLE WAS TAKEN TO THE DEALER A DIAGNOSTIC WAS PERFORMED WHICH WAS UNABLE TO LOCATE A FAILURE CODE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE AND CURRENT MILEAGE WAS 122,000. LI SAN ANTONIO TX Failure Date: 11/01/2013

3 10644194 2007 CHEVROLET IMPALA Electrical I HAVE 2007 CHEVY IMPALA....I HAVE TROUBLE WITH MY ELECTRICAL...EXAMPLES: RADIO LIGHTING DIM OR NORMAL, ALARM FOR IGNITIONKEY LEFT IN PLACE DINGS MUFFLED OR NORMAL ..HEADLIGHTS WORK OR ONE SIDE OR ANOTHER GOES OUT PERIODICALLY, VISIBILITY...HUGE WINDSHIELD POST; EXCESSIVE TIRE WEAR AT LOW MILEAGE...SUSPENSION PROBLEMS WITH "WEIRD TIRE WEAR ON INSIDES OF REAR TIRES; MANUFACT. DEFECT NUMBER TSB#08032. AND OTHER CUSTOMER COMPLAINTS THERE ARE IGNITION PROBLEMS, FUEL TANK ADHESIVE PROBLEM AND A STEERING KNUCKLE PROBLEM; THIS MEANS IGNITION CAN TURN OFF WHILE DRIVING, EXCESSIVE REAR TIRE WEAR RESULTING IN TIRE BLOW OUTS(HARD TO SEE BECAUSE IT IS INSIDE OF REAR TIRES AND UNEVEN WEAR, ALSO LET US NOT FORGET THAT THE FUEL CAN ESCAPE FROM GAS TANK AND CAUSE A FIRE AND WINDSHIELD POSTS TERRIBLE FOR VISIBILITY ETC....GM IS WELL AWARE OF THESE PROBLEMS AND HAS RECALLED POLICE IMPALAS AND NOT CIVILIAN OWNED IMPALAS,,,,,COULD SOMEONE PLEASE TELL ME WHY GM IS ALLOWED TO MAKE SUCH A

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VEHICLE...MILLIONS OF PEOPLE HAVE THEM AND ARE IN DANGER, THIS WAS TO BE MY LAST CAR..I AM A SENIOR, DISABLED AND WANTED TO BE A LOYAL MADE IN THE USA CUSTOMER...I CANNOT AFFORD ALL THESE REPAIRS AND IT SEEMS GM IS NOT DOING THE MAJORITY IE OUT OF MY POCKET. I CANNOT AFFORD ANOTHER CAR AND DO I PASS THIS ON TO ANOTHER PERSON TO BE UNSAFE. ALSO I HAVE 63,000 MILES ON MY CAR AND ALL FOUR DOORS ON THE INSIDE NEED REPAIR DUE TO RUST. KEPT IN GARAGE. ALSO NOTICED ANOTHER IMPALA HAS RUST SPOT SAME PLACE I DO ON TRUNK NEAR IMPALA NEED CAMBUR KIT AND WHEEL ALIGNMENT...PURCHASED NEW SET OF TIRES.  
\*TR INTERNATIONAL FALLS MN Failure Date: 10/10/2013

3 10519582 2007 CHEVROLET IMPALA Electrical THIS IS IN ADDITION TO CLAIM # [XXX]. WHEN I TURN THE HEAT OR AIR CONDITIONER ON AND ADJUST THE KNOBS THERE IS A LOUD CLAPPING SOUND ON THE PASSENGER SIDE DASH BOARD. IT LAST FOR ABOUT FIVE MINUTES THEN STOPS VERY ANNOYING. WHEN WILL THESE CARS BE RECALLED TO FIX THESE PROBLEMS. THANK YOU INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). \*TR  
CHARLOTTE NC Failure Date: 06/05/2013

3 10505659 2007 CHEVROLET IMPALA Electrical SERVICE TRACTION CONTROL MESSAGE DISPLAYED FOLLOWED BY ENGINE POWER WILL BE REDUCED MESSAGE. BOTH TRACTION CONTROL LIGHT AND ENGINE CHECK LIGHT ARE BOTH ON. \*TR TAUNTON MA Failure Date: 04/09/2013

3 10502056 2007 CHEVROLET IMPALA Electrical THE FIRST INSTANCE I WAS DRIVING AND THE "SERVICE BRAKE SYSTEM" FLASHED ON THE DISPLAY. I HAD ALL BRAKE PADS REPLACED AT DEALER ON 1/3/2013. 2/7/2013 I WAS IN TRAFFIC AND THE CAR SUDDENLY SLOWS TO ABOUT 10 MPH AND WOULD NOT ACCELERATE THE DASH THEN DISPLAYED "REDUCED ENGINE POWER" AND THE CHECK ENGINE LIGHT CAME ON. ON 2/14/2013, I HAD THE THROTTLE POSITIONING SENSOR REPLACED AND AT THE SAME TIME HAD THE REAR DEFROST WIRING REPAIRED BECAUSE THAT HAD NOT BEEN

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WORKING FOR OVER A YEAR. ON 3/4/2013 THE CAR WOULD NOT START BY THE FACTORY REMOTE START, SO WENT OUT AND STARTED THE CAR WITH THE KEY, WHEN I RETURNED TO THE CAR THE VEHICLE WOULD NOT START AT ALL THE CHIME WOULD SOUND THE LIGHTS ON THE DASH FLASHED BUT NO START. I WAITED A FEW MINUTES THEN TRIED AGAIN, THE CAR STARTED BRIEFLY (50 SECONDS) "REDUCED ENGINE POWER" APPEARED ON THE DASH THEN IT SHUT DOWN COMPLETELY. I LOOKED UNDER THE HOOD SAW THE BATTERY ATTACHMENT WAS LOOSE, TIGHTENED THAT UP AND THEN THE CAR STARTED UP. HOWEVER, THE CAR RADIO (FACTORY R ADIO NEVER REPLACED), THE CHIME, OR THE TICKING OF THE TURNING SIGNALS NO LONGER WORK. I HAVE AN APPOINTMENT WITH DEALER ON 3/14/13, BUT THE CAR SEEMS TO BE FAILING ALL AROUND. IN READING CHEVY/GM FORUMS, THERE ARE THOUSANDS OF CHEVY OWNERS EXPERIENCING THESE SAME ISSUES, CHEVY/GM NEEDS TO TAKE OWNERSHIP AND INVESTIGATE THESE VEHICLES TO DETERMINE THE ROOT CAUSE OF THE PROBLEMS. NEARLY 3000 DOLLARS LATER IN DEALER REPAIRS IS NOT GETTING TO THE BOTTOM OF THE ISSUE. I WAS NEARLY IN A CRASH DUE TO THE REDUCED ENGINE POWER ISSUE AND THAT WAS SCARY ENOUGH TO MAKE ME NOT WANT TO DRIVE THIS CAR OR AN AT ALL. \*TR OMAHA NE Failure Date: 01/03/2013

3 10470380 2007 CHEVROLET IMPALA Electrical ON  
MONDAY AUGUST 7,2012 I STARTED EXPERINCING PROBLEMS WITHMY CAR NOT STARTING SO WE REPLACED THE BATTERY. THEN SAT. AUGUST 12, 2012 MY CAR COMPLETELY SHUT DOWN. AFTER I GOT JUMPED WE DROVE IT HOME ONLY TO REALIZE THE CAR WA GOING ONLY 30 MPH. HAVING TO CLIMB HILL WAS VERY FUSTRATING. TOOK IT TO O'RIELLY AND THE COMPUTER READ P0606 WHICH HAS TO DO SOMETHING WITH THE MODULES. ALSO ALL THE ELECTRICAL INSIDE THE CAR IS GOING HAYWIRE, KEY STUCK IN IGNITION, AND HAS TO LOCK DOORS AUTOMACTIALLY DUE TO KEYPAD NOT WORKING. PLEASE DO A RECALL ON THIS BEFORE SOMEONE OR FAMILY IS SERIOUSLY INJURED OR KILLED. AS A PARENT I TRAVEL ALOT WITH MINE. \*TR  
TALLAHASSEE FL Failure Date: 08/11/2012



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3 10456412 2007 CHEVROLET IMPALA Electrical WHILE I WAS DRIVING AN ERROR MESSAGE APPEARED ON THE PANEL "ENGINE POWER REDUCED". THE CAR IMMEDIATELY SLOWED DOWN AS IF THE ENGINE HAD CUT-OFF COMPLETELY. IT DID NOT AND I WAS ABLE TO DRIVE TO THE SIDE OF THE ROAD AT ABOUT 10 MPH. LUCKILY IT WAS LATE AT NIGHT, THE FEW CARS THAT WERE DRIVING NEAR ME WERE ABLE TO CHANGE LANES BEFORE A COLLISION OCCURRED. \*TR CHESTER VA Failure Date: 04/23/2012

3 10454745 2007 CHEVROLET IMPALA Electrical SHIFTER CANNOT BE MOVED FROM PARK POSITION (REPAIR/REROUTE BRAKE TRANSMISSION SHIFT INTERLOCK (BTSI) SOLENOID HARNESS) MODELS: 2007-2009 CHEVROLET IMPALA SUPERCEDE: THIS BULLETIN IS BEING REVISED TO END THE NEED FOR INFORMATION FROM THE FIELD AND PROVIDE REPAIR INFORMATION. PLEASE DISCARD CORPORATE BULLETIN NUMBER 08-07-30-007A (SECTION 07 - TRANSMISSION/TRANSAXLE). CONDITION SOME CUSTOMERS MAY COMMENT ON EITHER OF THE FOLLOWING CONDITIONS: - THE KEY CANNOT BE REMOVED FROM THE IGNITION. - THE TRANSMISSION GEAR SELECTOR (SHIFTER) CANNOT BE MOVED OUT OF THE PARK POSITION. CAUSE THIS CONDITION MAY BE CAUSED BY AN INCORRECTLY ROUTED BRAKE TRANSMISSION SHIFT INTERLOCK (BTSI) SOLENOID HARNESS WHICH CAN MAKE IT DIFFICULT TO INSTALL. IN SOME INSTANCES, THE WIRING LOOMS ARE TANGLED, CAUSING STRESS ON THE WIRES IN THE CONNECTOR AT THE BTSI. IF THE BTSI HARNESS IS ROUTED INCORRECTLY, IT MAY ALSO RESULT IN A WIRE PINCHING ISSUE. CORRECTION IMPORTANT DO NOT USE FORCE TO MOVE THE GEAR SELECTOR (SHIFTER). USING FORCE MAY CAUSE DAMAGE TO THE BTSI. INSPECTION/ROUTING AND REPAIR OF THE BTSI WIRING HARNESS/CONNECTOR 1. CHECK FOR WIRE DAMAGE AT THE BTSI CONNECTOR TERMINAL ENDS. REFER TO SI FOR REPAIR PROCEDURES. 2. FOR VERY INTERMITTENT ISSUES, CHECK THE BTSI WIRE HARNESS INDIVIDUAL CIRCUITS FOR BROKEN OR CRIMPED WIRES. REFER TO SI FOR REPAIR PROCEDURES. 3. INSPECT THE ROUTING OF THE WIRING HARNESS LEADING TO THE BTSI CONNECTOR. THE ILLUSTRATIONS ABOVE SHOW THE BTSI HARNESS ROUTED INCORRECTLY. 4. REROUTE THE WIRING TO CREATE

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AVAILABLE SLACK AND AVOID FUTURE OCCURRENCES. \*TR

ROCKINGHAM NC Failure Date: 04/10/2012

3 10496833 2007 CHEVROLET IMPALA Electrical AS I WAS DRIVING ON THE HIGHWAY, SUDDENLY REDUCED ENGINE POWER CAME UP ON THE DASH BOARD. FOLLOWED BY THE STEERING WHEEL LOCKING UP AND THE CAR SHUTTING OFF. AFTER 20 MINUTES THE CAR STARTED AGAIN, BUT NOW I DRIVE WITHA CONSTANT FEAR OF THIS HAPPENING AGAIN, AND WHAT IF MY CHILDREN ARE IN THE CAR NEXT TIME! I HAVE A CONSTANT ISSUE WITH THE POWER STEERING LINE LEAKING, ALTHOUGH I HAVE REPLACED THE PUMP, AND THE FUEL LINE. I FEEL LIKE I AM THROWING MY MONEY INTO A BOTTOM LESS PIT. WHAT DO I DO FROM HERE? \*TR BROOKLYN

NY Failure Date: 01/26/2012

3 10438052 2007 CHEVROLET IMPALA Electrical

YESTERDAY, 12/1/2011, MY PASSENGER HEADLIGHT FAILED. OVER A YEAR AGO, I HAD WENT TO REPLACE THE BULB, AND IT CAME ON AFTER JARRING IT, SO I WAITED TO REPLACE THE BULB UNTIL TODAY. THIS MORNING, NEITHER BULB WORKED. THINKING THIS MAY BE A PROBLEM WITH THE HEADLIGHT SWITCH, I TURNED AUTOMATIC LIGHTING OFF, THEN BACK ON. THAT FAILED, HOWEVER THE BRIGHTS DID WORK. I PULLED OVER AND RAPPED ON THE DRIVER HEADLIGHT HOUSING A FEW TIMES, AND THE LIGHT CAME ON. THEN I DID THE SAME TO THE PASSENGER SIDE, WHICH ALSO CAME ON. VERY UNSAFE TO AFFECT THE VISIBILITY OF A DRIVER, ESPECIALLY SINCE I SUSPECT THIS CAN HAPPEN WHILE DRIVING, OR LEAVE SOMEBODY STRANDED AT WORK WHEN THEY GO TO LEAVE AND HAVE NO HEADLIGHTS.

\*TR MINOOKA IL Failure Date: 12/02/2011

3 10439255 2007 CHEVROLET IMPALA Electrical THE ELECTRICAL SYSTEM ON THE ABOVE MENTIONED VEHICLE.IS ACTING UP. FAULT DISPLAY ON THE DASH INDICATES ENGINE IS RUNNING HOT. AND THAT THE AC UNIT IS OFF. WAITED FOR CAR TO COOL OFF SUFFICIENTLY TO ALLOW VISUAL INSPECTION OF COOLING FLUID LEVELS. THEY CHECKED OK. ALSO CHECKED TO MAKE SURE FANS OPERATE,THEY BOTH COME ON. TOOK

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VEHICLE TO PLACE OF PURCHASE FOR SECOND OPINION. MECHANIC CHECKED VEHICLE OUT. COULD NOT FIND ANY MECHANICAL ISSUES WITH CAR. COULD NOT EXPLAIN WHY THE DASH IS SHOWING THAT FAULT CODE. ALSO REPLACED THERMOSTAT THINKING IT MIGHT BE BAD. PROBLEM STILL PERSISTS, NOW TEMP. GAUGE WILL THAT ENGINE IS RUNNING HOT WHEN ACCELERATED. AND RETURN TO NORMAL WHEN ENGINE IS IDLING. \*TR

SUNRAY TX Failure Date: 11/28/2011

3 10660517 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT THE ENGINE CONTINUED TO RUN AFTER THE KEY WAS REMOVED OUT OF THE IGNITION SWITCH. THE FAILURE RECURRED MULTIPLE TIMES. THE VEHICLE WAS TAKEN TO A DEALER FOR DIAGNOSIS. THE TECHNICIAN STATED THAT THE IGNITION SWITCH NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 84,350. UPDATED 12/30/14\*CN  
UPDATED 5/27/2015 \*JS CROWN POINT IN Failure Date: 07/06/2011

3 10402803 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THE VEHICLE WOULD NOT START AND THE FAILURE OCCURRED INTERMITTENTLY AFTER DRIVING THE VEHICLE. THE CONTACT STATED THE VEHICLE WOULD OFTEN TAKE UP TO ONE OR TWO HOURS BEFORE IT WOULD START. THE VEHICLE WAS TAKEN TO A DEALER AND AN INDEPENDENT MECHANIC WHERE THE TECHNICIANS WERE UNABLE TO DIAGNOSE THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 75,000.

PHILADELPHIA PA Failure Date: 02/26/2011

3 10486145 2007 CHEVROLET IMPALA Electrical MY AIR BAG LIGHT CONTINUES TO COME ON FOR NO REASON, MY TIRE SENSOR LIGHT COMES ON AS WELL EVEN WHEN THERE'S NOTHING WRONG WITH MY TIRES, MY SERVICE ENGINE LIGHT IS ON I GOT IT SERVICED AND ITS STILL ON , MY SEAT BELTS DO NOT WORK PROPERLY , MY HEAT AND AIR DOESN'T WORK PROPERLY AS WELL THERE'S SO MUCH WRONG WITH MY CAR AND I HAVE

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SPENT SO MUCH MONEY FIXING IT AND THE SAME PROBLEMS STILL OCCUR.

\*TR CHICAGO IL Failure Date: 01/03/2011

3 10437907 2007 CHEVROLET IMPALA Electrical WHILE DRIVING ON THE INTERSTATE, A MESSAGE WAS DISPLAYED SAYING "SERVICE TRACTION CONTROL" AND "REDUCED ENGINE POWER". I WAS USING CRUISE CONTROL AND IT SHUT OFF AFTER THE MESSAGES WERE DISPLAYED AND I WAS UNABLE TO STAY AT THE SPEED LIMIT OR ACCELERATE QUICKLY IF NEEDED. IN ANOTHER INCIDENT, I WAS DRIVING AND THE TWO MESSAGES DISPLAYED AND A FEW MINUTES LATER THE ENGINE SHUT OFF COMPLETELY. THE POWER STEERING WAS NOT WORKING AND THE ENGINE WAS NOT RESPONDING. THE ONLY WAY TO GET THE CAR RUNNING AGAIN WAS TO SHUT IT OFF AND WAIT SEVERAL MINUTES UNTIL IT WOULD START AGAIN.

\*KB GOSHEN IN Failure Date: 01/01/2011

3 10653048 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. WHILE DRIVING UP AN INCLINE AT AN UNKNOWN SPEED, THE INSTRUMENT PANEL AND THE HEADLIGHTS FLICKERED INTERMITTENTLY. THE FAILURE OCCURRED NUMEROUS TIMES. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS UNKNOWN.

COLUMBIA TN Failure Date: 12/27/2010

3 10392576 2007 CHEVROLET IMPALA Electrical TL\*THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT THE ALL FOUR TIRES WERE WORN DOWN TO THE METAL AFTER A SHORT PERIOD OF TIME. THE TIRES WERE REPLACED. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHO STATED THAT THEY WERE UNAWARE OF THE PROBLEM. A LOCAL MECHANIC STATED THAT THE WHEELS WERE THE CAUSE OF THE TIRE WEAR. THE CONTACT CALLED THE MANUFACTURER WHO STATED THAT THEY WOULD LOOK INTO THE PROBLEM. ADDITIONALLY, THERE WAS CORROSION ON THE EMISSIONS SOLENOID WHICH SHE WAS ALERTED TO WHEN THE CHECK ENGINE LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO THE DEALER WHO STATED THAT EITHER CARBON WAS STUCK IN THE VALVE

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OR THE SOLENOID WAS FULL OF WATER. THE VEHICLE WAS REPAIRED. ALSO, THE CABLE TO THE BATTERY WAS CORRODED. TWO MECHANICS INSPECTED THE VEHICLE AND STATED THAT THE FAILURE WAS NOT CAUSED BY NORMAL WEAR AND TEAR. THE VEHICLE WAS REPAIRED. THE CURRENT MILEAGE WAS APPROXIMATELY 73,000. THE FAILURE MILEAGE WAS APPROXIMATELY 66,000. WESTERLY RI Failure Date: 11/19/2010

3 10354596 2007 CHEVROLET IMPALA Electrical WE BOUGHT OUR 2007 CHEVROLET IMPALA 3LT NEW IN FEBRUARY 2007. THE CAR JUST TURNED OVER 50,000 MILES. AT 38,000, WE NOTICED THE PASSENGER SEAT HEATING ELEMENT QUIT WORKING. CHEVY DEALER ESTIMATES THE COST OF REPAIRS AT ABOUT \$200. AT 48,000 THE SHIFTER RELEASE SWITCH STOPPED WORKING, SO THE SHIFTER COULD NOT BE MOVED FROM THE PARK POSITION. CHEVY DEALER SAID A WIRE BROKE IN THE CENTER CONSOLE AND REPAIRS WERE \$137. FROM ABOUT 45,000 MILES TO PRESENT, THE TRANSMISSION OCCASIONALLY SLIPS WHEN ACCELERATING FROM A STOP AT AN INTERSECTION. THE ENGINE REVS FOR ABOUT A SECOND OR TWO BEFORE THE TRANSMISSION ENGAGES. THE CHEVY DEALER HAS HAD THE CAR IN TWICE FOR THIS PROBLEM, THE SECOND TIME FOR MORE THAN A WEEK, AND WE'RE TOLD IT DOESN'T HAPPEN IN THE SHOP. THE SLIP HAPPENS ABOUT ONCE EVERY TWO DAYS THAT WE NOTICE. NOW, AT 50,100 MILES, THE EXHAUST HAS GOTTEN LOUDER AND A REPAIR SHOP SAID THERE'S A CRACK ON THE TOP OF THE LEFT MUFFLER. THE CHEVY DEALER SAYS IT'S NOT IN WARRANTY, AND THE JOB WILL COST \$1,152. AN INDEP ENDENT REPAIR SHOP SAYS THE MUFFLER CAN BE REPLACED FOR \$160. \*TR YOUNGSTOWN OH Failure Date: 09/08/2010

3 10348864 2007 CHEVROLET IMPALA Electrical MY CHEVY 2007 IMPALA FAILS TO START AT CERTAIN TIMES DUE TO PASSLOCK DEFECTS. THE INTERNET LISTS COMPLAINTS ALL OVER THE WEB ABOUT THIS GM PROBLEM, BUT NO RECALL. IT HAS DONE THIS 14 TIMES IN THE LAST 30 DAYS. SOMETIMES STARTING 10 MINUTES LATER, SOMETIMES NOT STARTING UNTIL THE NEXT DAY. I NEED A CAR THAT STARTS WHEN NEEDED, ESPECIALLY IF I AM

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IN A BAD AREA OR PARKED IN AN AREA THAT HAS BECOME UNSAFE. HAVE  
SOLDERED CONNECTIONS TO TERMINALS THAT SEEMED TO WORK FOR 3  
DAYS BUT PROBLEM CAME BACK. NEXT WILL TRY AFTER MARKET BYEMASS  
MODULE AS MENTIONED ON COMPLAINT SITES AS A FIX, AS CHEVY APPEARS  
TO CHARGE IN EXCESS OF \$500 FOR TEMPORARY FIXES. JUST HAD MY  
SECOND TOW JOB AFTER A SHOP COULDN'T FIX IT, OVER 70 MILE TOW THIS  
TIME BACK HOME BECAUSE SHOP COULDN'T DETERMINE PROBLEM. \*TR

MANTECA CA Failure Date: 08/09/2010

3 10297703 2007 CHEVROLET IMPALA Electrical ON  
DECEMBER 24, 2009, AFTER PARKING MY 30 MONTH OLD 2007 CHEVROLET  
IMPALA LTZ ON LEVEL GROUND AT 6:30AM IN THE MORNING AND MINUS 13  
DEGREES FAHRENHEIT, I ATTENDED MY MORNING WORKOUT FOR 1 HOUR. ON  
RETURN AND AFTER SUCCESSFULLY STARTING THE CAR I FOUND THE STICK  
SHIFT ACCESS BUTTON COULD NOT BE PUSHED, DESPITE FOLLOWING THE  
RECOMMENDED PROCEDURES, AND THE CAR WAS STUCK IN PARK. IT WAS  
TOWED TO THE LOCAL GM DEALER FOR \$100. AFTER SIX DAYS AND \$150 IN  
EXPENSES FOR ANOTHER CAR THE GM DEALER REPORTED THAT THE  
PROBLEM WAS A "BROKEN GROUND WIRE" IN THE "SHIFT LOCK SOLENOID  
CONNECTOR" [INSIDE THE CENTRE CONSOLE WHERE THE SHIFT LEVER IS  
LOCATED]. THE COST OF REPAIR WAS \$137. MY INTERNET RESEARCH SHOWS  
THIS PROBLEM OCCURS OFTEN IN CHEVROLET IMPALAS, WHICH SUGGESTS  
THAT THE PROBLEM IS IN THE DESIGN AND MANUFACTURE OF THE VEHICLE.  
THIS PROBLEM COULD BE LIFE THREATENING IF THE PROBLEM OCCURS IN A  
REMOTE AREA AT THIS TEMPERATURE. I THOUGHT THIS WAS A POWER TRAIN  
PROBLEM SINCE THE PART ALLOWS THE TRANSMISSION TO ENGAGE, AND  
THEREFORE SHOULD BE COVERED UNDER WARRANTY. GM CLAIMS IT IS NOT  
PART OF THE POWER TRAIN. MY COMPLAINT IS THAT THE PROBLEM COULD BE  
LIFE THREATENING, IS A DEFECT IN DESIGN AND MANUFACTURE, AND THAT  
THE PROBLEM IS A POWER TRAIN PROBLEM AND THEREFORE SHOULD BE  
COVERED UNDER WARRANTY. \*TR SASKATOON 00 Failure Date:  
12/24/2009

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3 10592970 2007 CHEVROLET IMPALA Electrical THE HEAT ONLY BLOWS WARM AIR DURING ACCELERATION. ONCE IDLE, THE WARM AIR TURNS ICE COLD. MY CAR WENT TO THE DEALERSHIP MULTIPLE TIMES TO BE REPAIRED AND EVERY TIME, IT WOULD WORK PROPERLY FOR A FEW DAYS THEN GO BACK TO NOT WORKING. AFTER THE 3RD "FIX" (THE "FIX" WAS SOMETHING DIFFERENT EVERY TIME), THE DEALERSHIP TOLD ME I JUST MUST KNOW NOT HOW TO WORK MY HEAT BECAUSE I "KEEP BREAKING IT". THIS IS A KNOWN ISSUE ON THIS VEHICLE AND EVEN THE DEALERSHIP DOES NOT KNOW HOW TO CORRECTLY REPAIR THE PROBLEM!! \*TR

XENIA OH Failure Date: 11/06/2009

3 10650620 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT THE VEHICLE FAILED TO START AND AN ABNORMAL NOISE EMITTED FROM THE VEHICLE. THE CONTACT HAD TO MAKE SEVERAL ATTEMPTS BEFORE THE VEHICLE WOULD START. THE DEALER DIAGNOSED THAT THE IGNITION SWITCH NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS UNAVAILABLE. PITTSBURGH PA

Failure Date: 10/01/2009

3 10482299 2007 CHEVROLET IMPALA Electrical SINCE I HAVE HAD MY IMPALA I HAVE HAD SEVERAL PROBLEMS WITH THE CA. THE FIRST PROBLEM THAT I NOTICED WAS THAT MY WINDSHIELD WIPER FLUID STOP COMING OUT AFTER ON HAVING THE CAR A FEW MONTHS, I LATER FOUND OUT THAT THE MOTOR HAD GONE OUT. ANOTHER PROBLEM THAT IM HAVING IS THAT THE CHECK TIRE SERVICE LIGHT CONTINUES TO COME ON EVEN AFTER, TIRES HAVE BEEN FILLED AND REPLACED, I HAVE ALSO NOTICED THAT ON OCCASIONS MANY OF THE OTHER SERVICE LIGHTS COME ON LIKE CHECK AIRBAGS, AND BRAKES EVEN AFTER CAR HAS BEEN SERVICED. MY BIGGEST ISSUE IS THAT MY TRANSMISSION FLUID HAS BEGUN TO LEAK OUT MY CAR AND NO ONE NOT EVEN THE DEALERSHIP CAN FIGURE OUT WHERE

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OR WHY ITS LEAKING. THIS CAUSES THE CAR TO HESITATE AND JERK UPON ACCELERATION. READING A LOT OF THE FORUMS OUT I'M NOT THE ONLY PERSON HAVING THESE PROBLEMS AND I THINK THAT AN INVESTIGATION SHOULD BE DONE ON THE IMPALA. \*TR KANSAS CITY MO

Failure Date: 06/15/2009

3 10638480 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. WHILE DRIVING APPROXIMATELY 15 MPH, THE CONTACT HEARD AN ABNORMAL SOUND COMING FROM THE STEERING COLUMN. IN ADDITION, ALL OF THE WARNING INDICATORS ILLUMINATED AND FLICKERED. THE DEALER STATED THAT THE RACK AND PINION NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V355000 (ELECTRICAL SYSTEM). THE PART NEEDED TO REPAIR THE VEHICLE WAS UNAVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 30,000. RANCO CUCAMONGA CA Failure Date: 06/10/2009

3 10266475 2007 CHEVROLET IMPALA Electrical WHILE DRIVING, THERE IS AN ELECTRICAL ISSUE WHERE THE DASH LIGHTS AND HEADLIGHT WILL FLICKER. ON A FEW OCCASIONS, THE INSTRUMENT DISPLAY WOULD ACTUALLY GO OUT FOR A SECOND, AND AT THE SAME TIME THE HEADLIGHTS WOULD DIM TO THE POINT WHERE IT IS NOT SAFE TO DRIVE AT NIGHT. THIS IS AN INTERMITTENT PROBLEM NOTED AT ALL SPEEDS, AND IS A DISTRACTION TO THE DRIVER, ONCOMING TRAFFIC, AND TRAFFIC BEING FOLLOWED! A CHEVY DEALER ACKNOWLEDGE THE PROBLEM AND IDENTIFIED IT IN TECHNICAL SERVICE BULLETIN #07-08-42-008; HOWEVER THIS IS MORE OF A SAFETY CONCERN (ESPECIALLY FOR NIGHT DRIVING) THAN AN INCONVENIENCE! \*TR CHADWICKS NY Failure Date: 04/20/2009

3 10576370 2007 CHEVROLET IMPALA Electrical TL\* THE CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT THE KEY BECAME LODGED IN THE IGNITION SWITCH AND THE VEHICLE FAILED TO SHIFT INTO PARK. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE



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TECHNICIAN DIAGNOSED THAT THERE WAS A BROKEN WIRE IN THE BTSI SOLENOID TERMINAL WHICH NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED BUT THE FAILURE RECURRED. THE VEHICLE WAS TAKEN BACK TO THE DEALER WHO THEN REPLACED THE SHIFTER. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS 71,535 AND THE CURRENT MILEAGE WAS 166,000. UPDATED 05/28/14 MA CENTER LINE MI Failure Date: 03/30/2009

3 10251045 2007 CHEVROLET IMPALA Electrical I HAVE BOUGHT A 2007 CHEVROLET IMPALA WITH 68,000 MILES. I HAVE HAD IT FOR TWO WEEKS TODAY. I DID NOT BUY THE WARRANTY THE USED DEALER OFFERED. LAST WEEK ON MY 60 MILES COMMUTE TO WORK I NOTICED THE TEMPERATURE GAUGE WAS NOT WORKING AND THE DIC PANEL SAID "ENGINE HOT - A/C OFF". I ASSUMED THE DIC MESSAGE WAS A RESULT OF THE TEMP GAUGE NOT WORKING. I HAVE SEARCHED THE INTERNET AND NOTICED THAT THERE ARE POSSIBLY THOUSANDS OF COMPLAINTS RELATED TO IMPALAS AND INSTRUMENT CLUSTERS. \*TR MARTIN TN Failure Date: 12/06/2008

3 10249401 2007 CHEVROLET IMPALA Electrical RIGHT AFTER I HIT 36,000 MILES ON MY CAR, I STARTED HEARING A CLUNK SOUND FROM THE STEERING WHEEL. I BROUGHT IT INTO THE DEALERSHIP, AND THE GENTLEMAN TOLD ME IT WAS PROBABLY THE STEERING SHAFT. I ASKED IF THIS WAS A COMMON PROBLEM, AND IF IT WAS COVERED UNDER MY EXTENDED WARRANTY. I WAS TOLD YES, IT IS A COMMON PROBLEM, AND NO, ITS ONLY COVERED UNDER THE 36000 MILE WARRANTY. NOT THE 50,000. I ASKED WHY THIS ISN'T COVERED SEEING AS ITS A PART THAT SHOULD NEVER GO ON YOUR CAR, ESPECIALLY AFTER ONLY 36000 MILES. HIS REPLY SHOCKED ME WHEN HE SAID THAT ALL THE ONES HE'S SEEN BREAK BEFORE THE 36,000! ADDED ONTO THIS, MY CAR REMOTE JUST STOPPED WORKING, AS WELL AS MY TIRE MONITOR SYSTEM IS UNABLE TO BE RESET! BASICALLY AFTER OWNING THIS CAR LESS THAN A YEAR, I'M STARTING TO FEEL THAT I

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HAVE JUST BOUGHT A NICE NEW LEMON! \*TR

SYRACUSE NY

Failure Date: 11/17/2008

3 10255617 2007 CHEVROLET IMPALA Electrical TL\*THE CONTACT OWNS A 2007 CHEVROLET IMPALA. WHILE DRIVING 40 MPH, THE SPEEDOMETER FAILED. THE CONTACT STATED THAT THE VEHICLE FELT AS IF SHE WERE DRIVING 25 MPH. AFTERWARDS, THE SPEEDOMETER DISPLAYED 120 MPH. THE VEHICLE WILL BE TAKEN TO THE DEALER FOR A DIAGNOSIS. THE CURRENT AND FAILURE MILEAGES WERE 62,000.

HAGERSTOWN MD Failure Date: 06/18/2008

3 10315259 2007 CHEVROLET IMPALA Electrical SHORTLY AFTER PURCHASING THE VEHICLE, ELECTRICAL SYSTEM AND ON-BOARD COMPUTER ISSUES STARTED OCCURRING: TIRE MONITOR SYSTEM (TPMS) IN-OP. WARNINGS RANDOMLY APPEARING IN DASH: CHECK TIRE MONITOR SYSTEM. CHECK LEFT/RIGHT REAR TIRE PRESSURE. TPMS DID NOT WARN OF A FLAT TIRE EVEN THOUGH A SIGNIFICANT AMOUNT OF AIR WAS LOST. INCREASING NO. OF ISSUES WITH ELECTRICAL SYSTEM: KEYLESS ENTRY FAILS. CHECK AIRBAG WARNING APPEARS. CHECK A/C WARNING IN DASH. AMBIENT TEMPERATURE GAUGE ERRATIC. COMPASS SHOWING N (OR NE/NW BUT ALWAYS INCORRECT HEADING). CRUISE CONTROL WILL NOT RESUME AT TIMES OR SET INCORRECT SPEED (A FEW M/H HIGHER OR LOWER). SPEED HAS INCREASED ON ITS OWN. ONCE, I NOTICED THE SPEED AT OVER 80M/H WHEN I HAD SET THE CRUISE CONTROL AT 70. DASH DISPLAYING WARNINGS QUICKLY AND YELLOW WARNING LIGHTS FLASH BRIEFLY, WHICH IS EXTREMELY DISTRACTING AND WARNINGS CANNOT BE READ. TPMS LIGHT COMES ON ROUTINELY AFTER DRIVING FOR 1-3 HOURS. WARNINGS MAY FLASH AT ANY TIME. TOOK THE VEHICLE IN SIX TIMES AT THE REQUEST OF GM. SOME PARTS WERE REPLACED BUT ELECTRICAL ISSUES KEEP INCREASING AND ORIGINAL ISSUES CANNOT BE FIXED. KEYLESS ENTRY WORKING FOR NOW, AFTER COMPONENTS WERE REPLACED TWICE. E-BRAKE DID NOT WORK WHEN THE VEHICLE WAS PURCHASED. THOUGH PROMISED BY DELIVERY, CAR HAD TO BE TAKEN IN FIVE TIMES FOR E-BRAKE TO WORK

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MODESTLY. I AM NOT IN POSSESSION OF ANY OLD PARTS AS REPAIRS WERE PERFORMED UNDER WARRANTY. \*TR VICTORVILLE CA Failure Date: 12/01/2007

3 10448199 2007 CHEVROLET IMPALA Electrical 11-23-07  
REMOTE START INTERMITTENTLY INOPERABLE, 10-14-08 WHEN BRAKING VEHICLE HAS PULSATION IN FRONT, 7-1-10 PURCHASED NEW SET OF TIRES -46,388 MILES ON CAR (85,000 WARRANTY ON TIRES ), 7-10-10 REPLACED MUFFLER-SEAM SPLIT, 11-18-10 HEAVY ENGINE REPAIR-HEAD GASKET LEAK (52284 MILES ON CAR), 3-11-08 RUST SPECKS ON COMPLETE VEHICLE, 2-1-11 TRANSMISSION REPAIR-REPLACED PISTON & RESEALED INPUT CLUTCH HOUSING (54756 MI ON CAR), 2-10-12 PURCHASED ANOTHER SET OF TIRES 72,820 MILES ON CAR (85,000 MILE WARRANTY-TIRES WORE BARE ON INSIDE OF 4 TIRES-OUTSIDE HAD GOOD TREAD THERE WAS 58,568 MILES LEFT OF TIRE WARRANTY) TOO MANY REPAIRS FOR NEW CAR.-LEMON- \*TR  
KENTWOODMI Failure Date: 11/23/2007

3 10214566 2007 CHEVROLET IMPALA Electrical  
HEADLIGHTS AND DASHLIGHTS FLICKERING ON AND OFF. CHEVROLET TRYING TO BUY ME OFF WITH AN CHECK FOR \$564 AND TO TELL ME THAT THEY ARE SORRY AND THEY VALUE ME AS A CUSTOMER. I STILL HAVE THE LETTER AND THE CHECK I HAVEN'T CASH. THE BEST ADVISE THEY CAN GIVE ME IS TRADE IT IN. WHY SHOULD SOMEONE ELSE PUT UP WITH THIS CAR?  
\*TR MARYSVILLE OH Failure Date: 09/19/2007

3 10198985 2007 CHEVROLET IMPALA Electrical TL\*THE  
CONTACT OWNS A 2007 CHEVROLET IMPALA. THE CONTACT STATED THAT THE AIR BAG LIGHT CONTINUES TO ILLUMINATE ON THE INSTRUMENT PANEL. ONCE THIS OCCURS, ALL OF THE OTHER INDICATORS ILLUMINATE AND THE INSTRUMENT PANEL FAILS. SHE HAS NOT NOTICED THIS FAILURE IN OTHER VEHICLES SUCH AS THE ONE SHE OWNS. SHE NOTIFIED THE MANUFACTURER, BUT THEY HAVE YET TO RESPOND. THE DEALER FROM WHERE SHE PURCHASED THE VEHICLE STATED THAT IT WAS OUT OF WARRANTY, THEREFORE, SHE WOULD HAVE TO PAY \$89 FOR A DIAGNOSTIC.

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THE DIAGNOSTIC WAS NOT PERFORMED. THE SPEED AND POWERTRAIN WERE UNKNOWN. THE FAILURE AND CURRENT MILEAGES WERE 37,000.

BOIL MS Failure Date: 07/22/2007

3 10574913 2007 CHEVROLET IMPALA Electrical BACKING OUT OF DRIVEWAY, RADIO BECAME NON-OPERATIONAL, NO DISPLAY, NO SOUND, NO ON-STAR, NO PHONE. CAR SHUT OFF IN DRIVEWAY, CAR WOULD NOT START. HAD IT TOWED TO DEALER. THEY TESTED, RADIO CAME ON FOR 5 MINS. THEN SHUT OFF. THEY FOUND A BATTERY CELL WAS BAD AND REPLACED THE BATTERY. AT 22K MI. POWER PASSENGER SEAT WAS MAKING LOUD NOISE, LUMBAR SUPPORT BROKEN. AT 39K MI. TIMING COVER SEAL WAS LEAKING, REPLACED TIMING COVER AND FRONT PASS. SEATBELT BROKE. AT 44K MI. COULD NOT TAKE OUT OF PARK. FAULTY ACTUATOR WAS REPLACED. AT 45K MI. AT 50K COMPRESSOR CLUTCH CAME APART REQUIRED REPLACEMENT. TRANSMISSION SLIPPING WHILE DRIVING ON FWY, NO POWER. INPUT SPRAGUE FAILURE DUE TO PREMATURE WEAR, THEY STATED THEY FIXED TRANS. BUT 1474 MI. LATER CAR WENT IN FOR COMPLETE TRANS. OVERHAUL AT 46699 MI AT 62K. MI COULD NOT GET OUT OF PARK. SHIFT CONTROL SOLENOID BROKE. AGAIN AT 75K. MI. COULD NOT GET OUT OF PARK. SHIFT CONTROL SOLENOID WIRES BROKE.. ACTUATOR X2 PROB. REPLACED ONCE. BROKEN AGAIN, CONTROLS INTERNAL AIR COND. AT 78K. STEERING GEAR NEEDED REPLACEMENT. \*TR GRANADA HILLS CA Failure Date: 03/25/2007

3 10219038 2007 CHEVROLET IMPALA Electrical 140 MPH SPEEDOMETER CAN'T BE READ PROPERLY WHILE DRIVING. EVEN WITH NEW GLASSES THIS GAGE IS FOR KILOMETERS ONLY. WE NEED A NEW DIAL THAT SHOWS MPH READABLE TO 2 1/2 MPH. THERE IS NO REASON IN THIS USA TO HAVE A SPEEDOMETER TO GO TO 140 MPH. 2 TIMES THE LEGAL SPEED LIMIT IN THE USA. WHEN SPENDING \$25,000 ON THIS NEW CHEVY IMPALA, ONE WOULD NOT EVEN THINK THAT GM IS SO CHEAP TO SAME MONEY ON THE SPEEDOMETER DIAL. THERE IS NO REASON FOR ONLY HAVE NUMBERS OF

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SPEED AT 20 MPH WHEN THE POLICE GIVE OUT TICKETS FOR 5 MPH OVER THE SPEED LIMIT. \*TR ARLINGTON HEIGHTS IL Failure Date: 03/17/2007

3 10187437 2007 CHEVROLET IMPALA Electrical TL\*THE CONTACT OWNS A 2007 CHEVROLET IMPALA. WHILE ATTEMPTING TO TURN THE VEHICLE AT 15 MPH THROUGH A PUDDLE OF WATER THE STEERING WHEEL LOCKED. THE VEHICLE WAS BROUGHT TO THE DEALER FOUR TIMES ,AND THE SERPENTINE BELT AND TENSIONER WERE REPLACED. THE VEHICLE WAS PLACED ON A DIAGNOSTIC MACHINE ON SEVERAL OCCASIONS, BUT THE CAUSE OF FAILURE COULD NOT BE DETERMINED. THE CURRENT MILEAGE 5,600, AND FAILURE MILEAGE WAS 3,200. \*AK THE DEALER STATED HAD TO PERFORM ELECTRICAL DIAGNOSTIC AND VERIFIED AIR BAG LIGHT ON AND TIRE MONITOR SYSTEM WAS ON, THE DEALER REPAIRED BOTH DEFECTS. THE CONSUMER STATED WANTS TO BE EITHER REIMBURSED FOR REPAIRS AND OR NEW VEHICLE AND OR BE REPLACED. THE AIR BAG LIGHT ILLUMINATED AND THERE WAS ALSO A PORLBME WITH THE POWER STEERING LOCKING UP. UPDATED 05/22/07\*TR FORKS WA Failure Date: 01/26/2007

3 10178872 2007 CHEVROLET IMPALA Electrical I HAVE A 2007 CHEVY IMPALA WITH 7800 MILES ON IT. IN JANUARY, MY SERVICE TPMS WARNING LIGHT CAME ON IN MY DASH. IT WOULD GO OFF AFTER A FEW MINUTES. I ALSO NOTICED AT THE SAME TIME THAT MY REMOTE KEYLESS ENTRY AND REMOTE START DID NOT WORK MORE THAN 10 FEET AWAY FROM THE VEHICLE. I TOOK THE CAR TO A LOCAL DEALERSHIP (GRAFF CHEVROLET) AND THEY INFORMED ME OF AN ANTENNA THAT NEEDED TO BE REPLACED. I WAS TOLD THAT THE PART WAS UNAVAILABLE FOR AN UNDETERMINED AMOUNT OF TIME. THE DEALERSHIP WOULD NOT CHECK TO SEE IF THE TPMS SENSOR IN THE LEFT REAR TIRE WAS DEFECTIVE LIKE I ASKED THEM TO. THEY SAID THE NEW UNRELEASED PART SHOULD SOLVE THE PROBLEM, BUT THEY DON'T KNOW FOR SURE. THE LEFT REAR SENSOR WOULD ALWAYS TRIGGER THE WARNING LIGHT, BUT THE TIRE IS PROPERLY INFLATED. NOT BEING ABLE TO FIX THE PROBLEM IS MAKING ME THINK THAT I HAVE A FLAT

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TIRE ON MY CAR EVERY TIME THE LIGHT GOES ON. \*NM

SAGINAW MI Failure Date: 01/09/2007

3 10175292 2007 CHEVROLET IMPALA Electrical DT\*: THE CONTACT STATED THE TIRE PRESSURE MONITOR DID NOT WORK PROPERLY. THE VEHICLE WAS TAKEN TO THE SERVICE DEALER, WHO DETERMINED THAT THE COAX ANTENNA NEEDED TO BE REPLACED. UPDATED 12/28/2006 - THE CONSUMER WAS TOLD THAT THE PART WOULD NOT BE AVAILABLE UNTIL 1/07. THE REMOTE START AND REMOTE DOOR LOCKS FAIL INTERMITTENTLY. THE RADIO WOULD TURN OFF PERIODICALLY. THE HIGH BEAMS FLICKERED.

\*NM WILMINGTON OH Failure Date: 10/21/2006

3 10291748 2007 CHEVROLET IMPALA Electrical

CONSUMER'S 2007 CHEVY IMPALA HAS MANY ISSUES WITH BATTERY, MOTOR MOUNT, AIR CONDITIONING AND HEATING. ELECTRONIC COMPONENT.

\*NJ THE CD CHANGER AND DRIVER SIDE SEAT MOTOR FAILED AS WELL.

\*JB GLENDALE AZ