

NHTSA Consumer Complaints as of April 21, 2017

6 10966303 2013 CHRYSLER 300 Power Train MY CHRYSLER 300 LX STATED HAVE TRANSMISSION PROBLEMS AND I WENT TO A CHRYSLER AFTER I HAD IT LOOK AT, AT A MECHANIC SHOP, BECAUSE THE CHECK ENGINE LIGHT CAME OWN. , ALL THEY DID WAS HOOK UP THE CAR FOR A DIAGNOSTIC TEST, THE PRINT OUT READ SOMETHING TO DO WITH POWER TRAN MODUAL. THEY SAID TAKE IT TO CHRYSLER, SO I DID. CHRYSLER SAID THE COMPUTER LOCKED UP THE CODES, SO THEY CAN NOT GET A READING OF THE PROBLEM. I SAID CAN YOU DO SOMETHING ABOUT IT, THEY SAID UNTIL THE LIGHT COMES BACK OWN, THEY CAN NOT DO NOTHING. I SAID THE CAR IS UNSAFE, THEY SAID NOTHING. I CALL CHRYSLER CUSTOMER SERVICE, THEY SAID NOTHING THEY CAN DO. MY CAR IS UNSAFE TO DRIVE, THE PROBLEM WITH THE TRANSMISSION IS COVERED, AND I NEED ME CAR. I AM OWN BLOOD THINNERS AND HIGH BLOOD PRESSURE PILLS, I HAVE TO HAVE MY BLOOD MONITORED. CAN SOME BODY HELP ME. HAYWARD CA Failure Date: 03/10/2017

6 10918601 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PART FOR THE RECALL REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE CONTACT HAD NOT EXPERIENCED A FAILURE. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. PARTS DISTRIBUTION DISCONNECT. LOCKPORT NY Failure Date: 10/24/2016

6 10899787 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PHILIDELPHIA PA Failure Date: 08/31/2016

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6 10903162 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. WHILE DRIVING 50 MPH, THERE WAS A LOUD NOISE AND THE VEHICLE SHIFT LEVER INDEPENDENTLY MOVED FROM DRIVE INTO NEUTRAL. THE CONTACT WAS ABLE TO PLACE THE VEHICLE BACK IN DRIVE. THE CONTACT STATED THAT THE FAILURE WAS INTERMITTENT. THE CONTACT ALSO STATED THAT THE ACCELERATOR PEDAL WAS DEPRESSED; HOWEVER, THE VEHICLE FAILED TO RESPOND. THE VEHICLE WAS TOWED TO THE DEALER TO BE DIAGNOSED. THE CONTACT WAS INFORMED THAT THERE WAS A LOOSE TERMINAL ON THE BATTERY AND ALTERNATOR. THE VEHICLE WAS REPAIRED; HOWEVER, THE FAILURE RECURRED. THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V634000 (ELECTRICAL SYSTEM). THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 75,000. UPDATED 10/13/16*LJ HOUSTON TX Failure Date: 08/31/2016

6 10904633 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT STATED THAT THE VEHICLE FAILED TO SHIFT OUT OF PARK. THE VEHICLE WAS SERVICED PER NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN), BUT THE REMEDY FAILED TO REPAIR THE VEHICLE. THE CONTACT MENTIONED THAT THE FAILURE OCCURRED ON THE SAME DAY SHORTLY AFTER THE RECALL REPAIR. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS UNKNOWN. LOCUST GROVE VA Failure Date: 08/25/2016

6 10910818 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT RECEIVED A RECALL NOTICE FOR THE POWER TRAIN. THE VEHICLE WAS TAKEN TO THE DEALER FOR REPAIR, BUT THEY STATED THAT THE PARTS MAY NOT BE AVAILABLE UNTIL THE END OF AUGUST. THE DEALER LATER CHANGED IT TO MID OCTOBER 2016. THE DEALER REFUSED TO RELEASE THE VEHICLE INDICATING THAT IT WAS DISASSEMBLED. THE MANUFACTURER WAS NOT NOTIFIED. THE NHTSA CAMPAIGN NUMBER WAS UNKNOWN. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. FRESNO CA Failure Date: 08/18/2016

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6 10898152 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT INDICATED THAT THERE HAD BEEN NO FAILURES UNTIL THE VEHICLE WAS TAKEN TO THE DEALER TO BE REPAIRED PER NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN). SHORTLY AFTER LEAVING THE DEALER, THE ACCELERATOR PEDAL WAS APPLIED AND DID NOT RESPOND MORE THAN ONCE. THE CONTACT HAD TO APPLY FORCE TO THE ACCELERATOR PEDAL WHILE DRIVING 40 MPH. WHEN DRIVING OVER A RAILROAD TRACK, THE CONTACT HAD TO APPLY FORCE TO THE ACCELERATOR PEDAL TO GET THE VEHICLE TO CROSS THE TRACKS. THE TRANSMISSION WARNING INDICATOR FLASHED. IN ADDITION, THE CONTACT WAS ABLE TO COAST THE VEHICLE OVER TO THE SIDE OF THE ROAD. THE VEHICLE WAS UNABLE TO BE DRIVEN DUE TO THE FAILURE. THE VEHICLE WAS TOWED TO THE DEALER, BUT THEY DID NOT HAVE A REPAIR SOLUTION OR PARTS AVAILABLE. THE MANUFACTURER WAS CONTACTED MORE THAN TEN TIMES BY THE CONTACT AND WAS STILL WAITING ON A REPAIR REMEDY TO DETERMINE IF THE VEHICLE WOULD BE REPAIRED. THE VIN WAS NOT AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 18,000. UPDATED 10/06/16*LJ EAST PEORIA IL Failure Date: 08/17/2016

6 10896258 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. WHILE THE VEHICLE WAS IDLING WITH THE PARKING BRAKE APPLIED, THE ENGINE REVVED AND THE VEHICLE MOVED FORWARD TOWARDS THE GARAGE DOOR. THE CONTACT'S WIFE ATTEMPTED TO STOP THE VEHICLE, BUT WAS CUT OFF BETWEEN THE DRIVER'S DOOR AND THE GARAGE DOOR. THE VEHICLE DRAGGED HER ALONG AS IT CRASHED INTO THE GARAGE. THE AIR BAGS DID NOT DEPLOY. THE CONTACT'S WIFE SUSTAINED MULTIPLE CUTS AND BRUISES THAT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE FRONT END OF THE VEHICLE WAS DESTROYED. MEANWHILE, THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN). THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 23,232. MIDDLESEX NJ Failure Date: 08/15/2016

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6 10894059 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN). THE DEALER WAS UNABLE TO DETERMINE WHEN THE MANUFACTURER MAY SUPPLY THE PARTS FOR THE RECALL REPAIR. THE MANUFACTURER WAS UNABLE TO PROVIDE A REASONABLE TIME FRAME TO SUPPLY THE PARTS TO THE DEALER. THE CONTACT HAD NOT EXPERIENCED A FAILURE. THE VIN WAS NOT AVAILABLE.

BETHPAGE NY Failure Date: 07/25/2016

6 10926948 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT HAD NOT EXPERIENCED ANY FAILURES PRIOR TO BEING REPAIRED PER NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN). SHORTLY AFTER THE DEALERS REPAIR, THE VEHICLE DRASTICALLY REDUCED SPEED WITHOUT WARNING. THE TRANSMISSION GEARS WOULD NOT REMAIN IN THE GEAR THAT WAS SELECTED. THE VEHICLE WAS TAKEN BACK TO THE DEALER, BUT THE FAILURE COULD NOT BE DUPLICATED. THE DEALER INDICATED THAT MORE THAN ONE TECHNICIAN MAY NEED TO DO FURTHER DIAGNOSTIC TESTING. THE MANUFACTURER WAS NOTIFIED. THE FAILURE MILEAGE WAS 88,500. UPDATED 01/06/2017*CT THE CONSUMER HAS SINCE SOLD THE VEHICLE. UPDATED 03/08/17.*JB VALLEY SPRINGS CA Failure Date: 07/18/2016

6 10906907 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. WHILE DRIVING AT A LOW SPEED, THE ALL WHEEL DRIVE AND BRAKE WARNING INDICATORS ILLUMINATED AND THE VEHICLE LOST POWER. IN ADDITION, WHILE AT A STOP, THE GEAR SHIFTER FAILED TO SHIFT OUT OF THE DRIVE POSITION. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE COMPUTER FOR THE ALL WHEEL DRIVE NEEDED TO BE REPROGRAMMED. THE VEHICLE WAS REPAIRED. IMMEDIATELY AFTER THE REPAIR AND WHILE DRIVING AT A LOW SPEED, THE VEHICLE LOST POWER AND ALL THE WARNING INDICATORS ILLUMINATED. THE VEHICLE WAS TAKEN BACK TO THE DEALER, BUT WAS UNABLE TO BE DIAGNOSED OR REPAIRED. THE COMPUTER FOR THE ALL WHEEL DRIVE WAS

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RE-PROGRAMMED ONCE MORE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURES. THE FAILURE MILEAGE WAS 26,100. UPDATED 11/08/16*LJ

MARYSVILLE WA Failure Date: 07/08/2016

6 10891795 2013 CHRYSLER 300 Power Train WE WERE DRIVING AND SUDDENLY ABS BRAKE AND ALERT LIGHT CAME ON AND WE GOT MSG ON DASH BOARD THAT SAY SERVICE TRANSMISSION ,SHUT OFF ENGINE TO ENGAGE PARK , WE PULLED OUT OF TRAFFIC AND STOPPED ON THE SIDE OF ROAD AND PUSHED THE TURN OFF BUTTON BUT THE ENGINE DO NOT CUT OFF AND THE GEAR WILL NOT DIS ENGAGE FROM DRIVE AND NOR SHUTT OFF , WE WERE SCARED WE DONT KNOW WHAT TO DO AS WE CANNOT SHUT OFF THE CAR AND IF WE JUMP OUT OF CAR THE CAR IS STILL RUNNING AND IN DRIVE DRIVING SO WE KEEP ON PUSHING THE POWER OFF AND FINALLY IT TURNED OFF AND WE WANT TO LET YOU KNOW THAT YOU LOOK INTO IT AS IT IS VERY SCARY AND FEAR FULL .WE MADE A MOVIE AND POSTED ON YOUTUBE AS WE CANT SENT IT TO YOU , THE LINK IS <HTTPS://YOUTU.BE/LTL81SLADEO> . THE EXACT MILES ON VEHICLE IS APPROX 30400 AS VEHICLE IS AT HOME. JACKSON MS Failure Date: 07/01/2016

6 10904672 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PART TO DO THE RECALL REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. FRESNO CA Failure Date: 07/01/2016

6 10881875 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PART FOR THE REPAIR WAS NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE CONTACT HAD NOT EXPERIENCED A FAILURE. THE

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MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. PARTS DISTRIBUTION
DISCONNECT. SHREVEPORT LA Failure Date: 06/30/2016

6 10875365 2013 CHRYSLER 300 Power Train MY VEHICLE IS A
CHRYSLER 300S AND HAS AUTO SHIFT "PADDLES" LOCATED A FEW INCHES
FROM THE STEERING WHEEL AND THE AUDIO SYSTEM CONTROLS. ANY
SLIGHT TOUCH TO THESE PADDLES WHILE DRIVING CAUSES THE VEHICLE TO
IMMEDIATELY DOWNSHIFT INTO FIRST GEAR, REGARDLESS OF HOW FAST YOU
ARE TRAVELLING. ACCORDING TO THE OWNER'S MANUAL THIS
DOWNSHIFTING INTO FIRST GEAR SHOULD BE NO PROBLEM, BUT I STRONGLY
DISAGREE. I CAN SEE THE RPMS SOAR AS MY VEHICLE TRIES TO GO 70 MPH
IN FIRST GEAR. THIS IS A DANGEROUS ADD-ON THAT FEW DRIVERS WANT OR
NEED. I HAVE ASKED WHETHER THESE "PADDLES" CAN BE DISABLED AND
HAVE BEEN UNABLE TO FIND A SOLUTION. THESE PADDLES ARE NOT ONLY
WORTHLESS TO THE AVERAGE DRIVER, BUT ARE A MAJOR HAZARD ON THE
HIGHWAY. LESS THAN 30 MINUTES AFTER I BOUGHT MY NEW VEHICLE IT
SHIFTED INTO FIRST GEAR WHILE ON CHICAGO EXPRESSWAYS TRAVELING AT
OVER 70 MPH. I HAD NO OPTION BUT TO PULL INTO THE EMERGENCY LANE
AND STOP. ONCE I TURNED OFF MY VEHICLE AND RESTARTED IT, THE CAR
WAS IN THE CORRECT GEAR, BUT THEN I HAD THE PROBLEM OF MERGING
INTO 70 MPH TRAFFIC ON A BUSY INTERSTATE HIGHWAY. SINCE THEN, I
HAVE LEARNED TO SHIFT INTO NEUTRAL WHENEVER THE "PADDLES" ENGAGE
- A VERY POOR SOLUTION WHEN DRIVING ON EXPRESSWAYS. I VIEW THESE
"PADDLES" AS AN POORLY CONCEIVED ENGINEERING IDEA THAT NEEDS TO BE
CORRECTED BEFORE THIS INADVERTENT DOWNSHIFTING INTO FIRST GEAR
CAUSES ACCIDENTS OR DEATHS. I ALSO WONDER WHAT ALL OF THIS
DOWNSHIFTING IS DOING TO QUALITY OF MY TRANSMISSION. - SCOTT
BAILEY, CHICAGO, IL CHICAGO IL Failure Date: 06/20/2016

6 10875191 2013 CHRYSLER 300 Power Train TL* THE CONTACT
OWNS A 2013 CHRYSLER 300. WITH THE ENGINE TURNED OFF AND THE GEAR
LEVER SHIFTED INTO PARK, THE VEHICLE ROLLED AWAY AFTER THE CONTACT
EXITED THE VEHICLE. AFTER RE-ENTERING THE VEHICLE, THE CONTACT

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OBSERVED THAT THE GEAR WARNING INDICATOR ILLUMINATED THAT THE TRANSMISSION WAS IN DRIVE EVEN THOUGH IT WAS IN PARK. THE PARKING BRAKE WAS ENGAGED BEFORE EXITING THE VEHICLE A SECOND TIME. THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PERMANENT REMEDY WAS UNDER DEVELOPMENT. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 50,000. OWENSBORO KY Failure Date: 06/19/2016

6 10874355 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. WHILE THE CONTACT WAS EXITING THE VEHICLE, THE GEAR SHIFTED FROM PARK TO REVERSE WITHOUT WARNING. AS A RESULT, THE CONTACT WAS DRAGGED ON THE GROUND. THE PASSENGER IN THE VEHICLE HAD TO MOVE OVER AND DEPRESS THE BRAKE PEDAL IN ORDER TO STOP THE VEHICLE. THE CONTACT RECEIVED LEG AND FACE INJURIES THAT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS NOT FILED. THE CONTACT HAD NOT TAKEN THE VEHICLE TO THE DEALER FOR DIAGNOSTIC TESTING. SHORTLY AFTER THE INCIDENT, THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN), WHICH WAS DIRECTLY RELATED TO THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND INFORMED THE CONTACT THAT A SECOND NOTICE REGARDING THE REMEDY WOULD BE ISSUED. THE APPROXIMATE FAILURE MILEAGE WAS 85,000. VIN TOOL CONFIRMS PARTS NOT AVAILABLE. BALTIMORE MD Failure Date: 06/07/2016

6 10892146 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 16V240000 (POWER TRAIN), BUT THE DEALER WAS UNABLE TO SUPPLY THE PARTS FOR MONTHS. WHILE WAITING FOR THE PARTS TO REPAIR THE VEHICLE, THE GEARS FAILED TO STAY IN GEAR AND THE CONTACT CONSTANTLY HAD TO APPLY THE EMERGENCY BRAKE TO ENSURE THAT THE VEHICLE WOULD NOT ROLL WITHOUT WARNING. THE CONTACT

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EXPERIENCED THE FAILURE WITH THE GEAR BEING PLACED IN DRIVE, PARK, OR REVERSE AND IT WAS NOT FULLY IN GEAR. THE CONTACT HAD TO QUICKLY MANEUVER THE GEAR IN PLACE AND APPLY THE EMERGENCY BRAKE. THE DEALER WAS NOTIFIED OF THE FAILURE FOR MONTHS, BUT THE PART WAS UNAVAILABLE. THE CONTACT WAS TO CHECK WITH THE MANUFACTURER TO DETERMINE WHEN THE DEALER WOULD BE ABLE TO REPAIR THE VEHICLE. THE FAILURE MILEAGE WAS NOT AVAILABLE. PARTS DISTRIBUTION DISCONNECT. JAMAICA NY Failure Date: 06/06/2016

6 10895269 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 15V240000 (STRUCTURE) AND STATED THAT THE PART NEEDED WAS UNAVAILABLE TO PERFORM THE RECALL REPAIR. THE MANUFACTURER WAS NOTIFIED OF THE ISSUE. THE VIN WAS INVALID. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. UPDATED 09/23/16*LJ THE CONSUMER STATED THE VEHICLE ROLLED INTO A TRASH CAN, WHILE IT WAS IN PARK AND CAUSED A DENT. UPDATED 10/05/16.*JB NASVILLE TN Failure Date: 05/23/2016

6 10874862 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT STATED THAT THE VEHICLE DID NOT REGISTER THE SHIFTER IN THE PARK POSITION AND THE VEHICLE ROLLED AWAY. THE CONTACT WAS ABLE TO REGAIN CONTROL OF THE VEHICLE. THE FAILURE RECURRED WITHOUT WARNING. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PARTS TO DO THE REPAIR WERE NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 52,000. VIN TOOL CONFIRMS PARTS NOT AVAILABLE. BROOKSHIRE TX Failure Date: 05/17/2016

6 10871281 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. WHILE THE VEHICLE WAS IN PARK, IT BEGAN TO

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ROLL BACKWARDS. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT A PART FROM THE SHIFTER WAS LOOSE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 61,000. UPDATED

06/29/16*LJ HILLSIDE NJ Failure Date: 05/14/2016

6 10967145 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT.

ANNA TX Failure Date: 04/22/2016

6 10883043 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. WHILE THE GEAR SHIFTER STICK WAS PLACED IN THE PARK POSITION, THE VEHICLE ROLLED BACK. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PARTS FOR THE RECALL REPAIR WERE NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE FAILURE MILEAGE WAS 56,000. VIN TOOL CONFIRMS PARTS NOT AVAILABLE.

PORTAGE WI Failure Date:

03/15/2016

6 10872356 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. WHILE THE VEHICLE WAS PARKED, IT ROLLED AWAY AND CRASHED INTO A VAN WITHOUT WARNING. BOTH VEHICLES WERE DENTED, BUT DRIVABLE. NEITHER THE DEALER NOR THE MANUFACTURER WERE MADE AWARE OF THE FAILURE. THERE WERE NO INJURIES AND A POLICE REPORT WAS NOT FILED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE FAILURE MILEAGE WAS 57,000. VIN

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TOOL CONFIRMS PARTS NOT AVAILABLE. BAXTER TN Failure Date:
02/25/2016

6 10893566 2013 CHRYSLER 300 Power Train UPON EXITING VEHICLE
(WHILE PLACING ROCKER GEAR SHIFT IN PARK POSITION), VEHICLE ROLLED
AWAY IN REVERSE DOWN INCLINED DRIVEWAY. PERSONAL INJURY AND
VEHICLE BODY DAMAGE SUSTAINED TO RIGHT REAR LOWER PANEL.
RALEIGH NC Failure Date: 02/16/2016

6 10824981 2013 CHRYSLER 300 Power Train VEHICLE SHIFTER WILL
NOT OPERATE PROPERLY, THERE ARE TIMES I THOUGHT CAR WAS IN PARK
AND IT WAS IN REVERSE. I MOVE SHIFTER FROM PARK TO DRIVE AND IT IS
STILL IN PARK. GO TO PUT IT IN REVERSE AND IT BYPASSES THE GEAR. TIMES I
PUT IT IN DRIVE AND IT IS IN NEUTRAL. TAKEN CAR BACK TO DEALER FOR
PROBLEM AND WAS TOLD TO LIVE WITH IT, NOTHING CAN BE DONE. ONE TIME I
GOT OUT THINKING CAR WAS IN PARK AND IT WAS IN REVERSE AND STARTED
TO MOVE, LUCKILY I WAS IN A FLAT PARKING AREA AT THE TIME.
ENGLEWOOD FL Failure Date: 02/01/2016

6 10873181 2013 CHRYSLER 300 Power Train TL* THE CONTACT
OWNS A 2013 CHRYSLER 300. THE CONTACT STATED THAT THE VEHICLE
JERKED, THE ENGINE FAILED, AND THE ENGINE WARNING LIGHT ILLUMINATED.
THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE ENGINE ROUTING
SENSOR PRODUCED A FAILURE CODE. THE ENGINE ROUTING SENSOR WAS
REPLACED; HOWEVER, THE FAILURE WAS NOT CORRECTED. THE ENGINE
LIGHT REMAINED ILLUMINATED. THE CONTACT ALSO STATED THAT THE
VEHICLE EXHIBITED GEAR SHIFTING FAILURE. THE MANUFACTURER WAS NOT
NOTIFIED. THE VIN WAS INVALID. THE APPROXIMATE FAILURE MILEAGE WAS
24,000. ...UPDATED 11/01/16 *BF WASHINGTON DC Failure Date:
01/01/2016

6 10919263 2013 CHRYSLER 300 Power Train TL* THE CONTACT
OWNS A 2013 CHRYSLER 300. WHILE DRIVING 65 MPH, THE VEHICLE LOST
POWER. THE FAILURE RECURRED ON NUMEROUS OCCASIONS. THE VEHICLE

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WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE VEHICLE NEEDED TO BE REPAIRED PER NHTSA CAMPAIGN NUMBER: 14V634000 (ELECTRICAL SYSTEM). IN ADDITION, MULTIPLE OTHER PARTS NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED; HOWEVER, THE FAILURE PERSISTED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 40,000. REMLAP AL Failure Date: 12/20/2015

6 10885444 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. WHILE DRIVING AT LOW SPEEDS, THE VEHICLE WOULD INDEPENDENTLY SHIFT OUT OF GEAR WITHOUT WARNING. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS UNKNOWN. PARTS DISTRIBUTION DISCONNECT. LOGANSFORT IN Failure Date: 12/12/2015

6 10731433 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. WHILE DRIVING APPROXIMATELY 30 MPH APPROACHING A TRAFFIC LIGHT, THE TRANSMISSION EXPERIENCED A BIG JOLT. THE TRANSMISSION DOWNSHIFTED AND UPSHIFTED INDEPENDENTLY. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN WAS UNABLE TO DIAGNOSE THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 17,000. MIAMI FL Failure Date: 06/30/2015

6 10644901 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT RECEIVED A NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 13V610000 (POWER TRAIN). HOWEVER, THE PART NEEDED WAS UNAVAILABLE TO SERVICE THE VEHICLE UNDER THE RECALL. THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME TO REPAIR

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THE VEHICLE. THE CONTACT HAS NOT EXPERIENCE A FAILURE.

ODESSA TX Failure Date: 04/15/2014

6 10595682 2013 CHRYSLER 300 Power Train WHILE DRIVING, I EXPERIENCED A JERKING FROM THE CAR WHEN I PRESS ON THE GAS AND WHEN I COME TO A COMPLETE STOP. AFTER DOING THIS FOR AWHILE IT BECAME EVEN MORE NOTICEABLE. ONE NIGHT WHILE DRIVING THE VEHICLE ON THE INTERSTATE, I FELT THE JERKING AGAIN AND A STALLING WHEN PRESSING THE ACCELERATOR. THE CAR THE SHUT OFF ON ME IN THE MIDDLE OF THE INTERSTATE. I HAD TO IMMEDIATE START IT BACK AGAIN AND THE MALFUNCTION INDICATOR LIGHT CAME ON AND STAYED ON UNTIL THE NEXT DAY I TOOK IT IN TO THE DEALERSHIP. WAS INFORMED THEN THAT IT WAS A TRANSMISSION PROBLEM BUT THEY WONT BE ABLE TO FIX IT. THEY GAVE THE VEHICLE BACK IN THE SAME CONDITION EXCEPT FOR THE MALFUNCTION INDICATOR LIGHT. I TOOK IT TO ANOTHER DEALERSHIP THE NEXT WEEK AND THEY NOTICED THE SAME THING AND SAID THE SAME THING AND THAT CHRYSLER WOULDN'T AUTHORIZE THEM TO FIX IT. I NOTIFIED CHRYSLER AS WELL AND THEY COULDN'T GIVE ME AN ANSWER AS TO WHY. BRAND NEW VEHICLE PURCHASED IN JANUARY THAT HAS LOST POWER WHILE DRIVING AND KEEP BEEN TOLD ITS THE TRANSMIS SION. I STILL HAVE TO DRIVE THE VEHICLE BECAUSE ITS MY ONLY MEANS OF TRANSPORTATION BUT ITS STILL BAD. *TR WARNER ROBINS GA Failure Date: 03/31/2014

6 10608014 2013 CHRYSLER 300 Power Train I IN OCTOBER OF 2013 I PURCHASED A CHRYSLER 300 NEW FROM CENTRAL CHRYSLER IN RAYNHAM MA. IT HAS A 36000 MILE POWERTRAIN WARRANTY AS WELL AS A 15000 MILE NO HASSLE WARRANTY. MY TRANSMISSION BEGAN TO SHIFT HARSHLY (AUTOMATIC TRANSMISSION) IN FEBRUARY OF 2014, AND I RECEIVED SERVICE IN APRIL OF 2014. I WAS TOLD THE TRANSMISSION REQUIRED A PART THAT WAS NOT YET MANUFACTURED BY CHRYSLER, BUT THAT I WOULD HAVE THE PART IN LATE MAY OR EARLY JUNE. NOT ONLY HAVE I NOT RECEIVED THE PART, I WAS TOLD BY CHRYSLER CORPORATE THAT THE PART IS NOT EVEN IN DEVELOPMENT. THE DEALER WILL DO NOTHING EXCEPT REVALUE THE CAR AT

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A SIGNIFICANT LOSS TO ME FINANCIALLY AND THAT IS PREDATORY AND INAPPROPRIATE. I HAVE INVOLVED THE ATTORNEY GENERALS OFFICE TO INVESTIGATE THIS ISSUE AS WELL AS THE CHRYSLER CORPORATION. THE DEALERSHIP REFUSES TO REVISIT THE TRANSMISSION ISSUE CURRENTLY. I AM DRIVING AND PAYING FOR A CAR THAT IS "OPERATING AS DESIGNED" WHICH IS A DESIGN FLAW WITH NO FIX OFFERED, IN DIRECT VIOLATION OF THE WARRANTY. I HAVE BROU GHT THE CAR BACK TO 2 ADDITIONAL DEALERSHIPS WITH NO FIXES OR REPAIRS POSSIBLE AS OF YET. THIS IS A BADLY DESIGNED CAR WITH EXTREMELY POOR SERVICE FROM BOTH CORPORATE AND DEALERSHIP LEVELS. *TR EAST TAUNTON MA

Failure Date: 02/05/2014

6 10566108 2013 CHRYSLER 300 Power Train TL- THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT STATED THAT THE VEHICLE'S TRANSMISSION WAS IN THE PARK POSITION WITH THE ENGINE TURNED ON BEFORE SHE EXITED THE VEHICLE. APPROXIMATELY 4 MINUTES LATER THE VEHICLE SUDDENLY BEGAN TO DRIVE BACKWARDS AND CRASHED INTO A SECOND VEHICLE. THE CONTACT INDICATED THAT THE PASSENGER IN THE FRONT PASSENGER SEAT WAS ABLE TO MOVE INTO THE DRIVERS SEAT AND STOP THE VEHICLE BY PRESSING THE BRAKES. THE CONTACT INDICATED THAT THE PARKING BREAK WAS NOT ENGAGED DURING THE INCIDENT. NO INJURIES WERE REPORTED AND NO POLICE REPORT WAS TAKEN. THE VEHICLE WAS DIAGNOSED AT THE DEALER AND THE CONTACT WAS INFORMED THAT THE DEFECT WAS DUE TO A SOFTWARE MALFUNCTION. NO ADDITIONAL INFORMATION WAS AVAILABLE. NO REPAIRS WERE PERFORMED. THE FAILURE MILEAGE WAS 39,000. JFT LENAPAH OK Failure Date: 12/16/2013

6 10554741 2013 CHRYSLER 300 Power Train FROM JUST AFTER A FEW DAYS OF PURCHASE, ON ALL THE SUSPENSION PARTS, THERE IS TONS OF RUST EATING AWAY AT THE SUSPENSION OF MY BRAND NEW CAR. THIS ISSUE IS ON EVERY SINGLE CHRYSLER 300 BEING SOLD. AND EVERY SINGLE CHRYSLER 300 IS IN DANGER. THE FRONT AND REAR SUSPENSION IS ON A TICKING TIME BOMB TO RUST, AND BREAK APART. THE RETAINING RING

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AROUND THE BOTTOM OF THE BALLJOINT, THE METAL HOLDING IT ON, CAN BE SCRAPED RIGHT OFF. I HAVE EMAILED CHRYSLER, THEY HAVE NO COMMENT. YOU CAN VISIT A LOCAL CHRYSLER DEALER RIGHT NOW, AND NOTICE THIS ISSUE. MULTIPLE CONSUMERS ON CHRYSLER300SFORUMS.COM RECOGNIZE THIS ISSUE, AND HAVE TRIED TO COMMUNICATE WITH CHRYSLER ABOUT IT. SIMPLY PUT, THE SUSPENSION WAS NOT COATED PROPERLY IN PAINT... AND BRITTLES RIGHT OFF. EACH PART NEEDS TO BE REPLACED. ESPECIALLY THE CONTROL ARM BUSHING RINGS, AND TIE-ROD END RETAINING RINGS. SMALLER PARTS SUCH AS THESE, WILL COLLAPSE UNDER GREAT PRESSURE. I HAVE VIDEOS, AND PICTURES THAT DOCUMENT THESE FINDINGS. ALONG WITH MULTIPLE CONSUMERS WITH THE SAME ISSUES. DO NOT LET SOMEONE DIE OVER THIS ISSUE!!!! FILE A RECALL TO CHRYSLER TO REPLACE OUR SUSPENSION AND ALL AFFECTED PARTS! *TR FORT LAUDERDALE FL Failure Date: 11/30/2013

6 10732656 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. WHILE DRIVING APPROXIMATELY 15 MPH AND APPROACHING A SIGNAL LIGHT, THERE WAS A LOUD ABNORMAL NOISE COMING FROM THE GEAR SHIFT. THE FAILURE RECURRED ON SEVERAL OCCASIONS. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 3,000. CLOVIS CA Failure Date: 11/15/2013

6 10550366 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300 C. WHILE DRIVING 30 MPH, THE VEHICLE FAILED TO INCREASE SPEED DESPITE THE ACCELERATOR PEDAL BEING DEPRESSED. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION. THE CONTACT WAS ADVISED THAT THE TORQUE CONVERTER MAY HAVE TO BE CHANGED. THE DEALER REPLACED THE TRANSMISSION FILTER AND SOLENOID. THE FAILURE RECURRED AND WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 13,957. ATLANTA GA Failure Date: 09/27/2013

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6 10520518 2013 CHRYSLER 300 Power Train WHILE DRIVING, THE CAR'S GAS PEDAL BECOMES UNRESPONSIVE. YOU CAN NOT ACCELERATE. IN MULTIPLE INCIDENCES, I HAVE BEEN NEARLY HIT ON THE FREEWAY DUE TO MY ABRUPT LOSS OF ACCELERATION. THE CAR WAS TAKEN TO THE DEALERSHIP WHERE THEY HAD THE CAR FOR 2 DAYS AND INFORMED ME THAT THE CAR WAS FINE. IN THE FINAL INCIDENT, I WAS GOING 75 IN HEAVY TRAFFIC WHEN THE CAR BEGAN TO LOSE SPEED. I COULD NOT ACCELERATE OR GET THE CAR TO GO. THE CAR'S CHECK ENGINE LIGHT CAME ON, AND THE CAR HAD TO BE TOWED 70 MILES TO MY HOME BECAUSE IT IS UNSAFE TO DRIVE. IT HAS BEEN 5 DAYS AND STILL HAVE NOT HEARD FROM CHRYSLER.
*TR ROHNERT PARK CA Failure Date: 06/13/2013

6 10608298 2013 CHRYSLER 300 Power Train ELECTRONIC SHIFTER FREQUENTLY, UNABLE TO CHANGE FROM DRIVE TO REVERSE OR REVERSE TO DRIVE IN A TIMELY MANNER. SITUATION: STOPPED AT AN INTERSECTION, AUTO IN DRIVE, TO AVOID AN ONCOMING VEHICLE MUST SHIFT INTO REVERSE. OFTEN RESULT: 1(FOOT MUST BE ON BRAKE, THEN D>P, OR D>N, OR D STAYS D, OR ANY COMBINATION. 2)(AS MOST DRIVERS HAVE DONE) ENTERING TRAFFIC IN D OR R. NOT SEEING ONCOMING HAZARD, NEEDING TO CHANGE DIRECTIONS QUICKLY, SHIFTING TO THE CORRECT GEAR OFTEN NOT ACCOMPLISHED. *TR CLAY NY Failure Date: 06/01/2013

6 10882078 2013 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2013 CHRYSLER 300. AFTER ATTEMPTING TO PLACE THE VEHICLE IN THE PARK POSITION, EXITING THE VEHICLE, AND RELOCATING TO THE TRUNK AREA, THE VEHICLE INDEPENDENTLY MOVED AND ROLLED OVER THE CONTACT. A POLICE REPORT WAS FILED. THE CONTACT SUSTAINED SERIOUS UNKNOWN INJURIES THAT REQUIRED MEDICAL ATTENTION. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN) AFTER THE FAILURE OCCURRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE

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APPROXIMATE FAILURE MILEAGE WAS 4,000. UPDATED 10/18/16*LJ

MARTINSBURG WV Failure Date: 11/23/2012