

NHTSA Consumer Complaints as of July 26, 2017

5 10991335 2016 TOYOTA TUNDRA Structure TL* THE CONTACT OWNS A 2016 TOYOTA TUNDRA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 17V051000 (STRUCTURE); HOWEVER, THE PARTS TO DO THE REPAIR WERE UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. AN APPOINTMENT WAS SCHEDULED WITH TOYOTA OF DEERFIELD BEACH 1441 S FEDERAL HWY, DEERFIELD BEACH, FL 33441 (954) 719-0330. WHEN THE CONTACT ARRIVED, HE WAS INFORMED THAT THE PARTS WERE NOT AVAILABLE. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. BOCA RATON FL Failure Date: 05/01/2017

5 11002576 2016 TOYOTA TUNDRA Structure THIS IS ABOUT THE RECALL ABOUT THE REAR BUMPER. I GOT A NOTICE ABOUT THIS AND HAD TO TAKE IT IN TO SEE IF MY TRUCK WAS ONE THEY RECALLED AND IT WAS AND THEY DONT HAVE THE PART TO FIX IT. BEEN WAITING NOW OVER 2 MONTHS. WHAT HAPPENS IF I STEP ON IT AND BREAK MY LEG AND THE BUMPER. ITS TAKING WAY TO LONG. WALKERTOWN NC Failure Date: 04/05/2017

5 10983148 2016 TOYOTA TUNDRA Structure TL* THE CONTACT OWNS A 2016 TOYOTA TUNDRA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 17V051000 (STRUCTURE). THE PARTS TO DO THE REPAIR WERE UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE DEALER CONFIRMED THAT THE PARTS WERE NOT AVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE. SOLANA BEACH CA Failure Date: 01/31/2017

5 10979747 2016 TOYOTA TUNDRA Structure TL* THE CONTACT OWNS A 2016 TOYOTA TUNDRA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 17V051000 (STRUCTURE) HOWEVER THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE

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MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. UPDATED 06/13/17*LJ LITITZPA Failure Date: 01/24/2017

5 10984948 2016 TOYOTA TUNDRA Structure TL* THE CONTACT OWNS A 2016 TOYOTA TUNDRA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 17V051000 (STRUCTURE); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT LATER RECEIVED A NOTIFICATION FROM THE MANUFACTURER, WHICH STATED THAT THE PART WAS AVAILABLE; HOWEVER, THE DEALER STATED THAT THE PART WAS UNAVAILABLE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. DEL CITY OK Failure Date: 01/24/2017

5 10936684 2016 TOYOTA TUNDRA Structure 2016 TOYOTA TUNDRA , PURCHASED BRAND NEW , AFTER 3000 MILES TRUCK START LEANING TOWARDS THE PASSENGER SIDE. I EXPRESSED ISSUE TO THE DEALER, TECHNICIAN TOOK FOR A DRIVE TEST AND NOTICED THE SAME ISSUE , I DROPPED MY VEHICLE WITH DEALER FOR A COUPLE OF DAYS AND NOTHING WAS DONE TO IT DUE TO THERE IS NO RECALLS TO IT, BUT I PERSONALLY BELIEVE THIS IS A SAFETY CONCERN AND SHOULD BE PREVENTED . EDMONDS WA Failure Date: 11/21/2016

5 10967770 2016 TOYOTA TUNDRA Structure TL* THE CONTACT OWNS A 2016 TOYOTA TUNDRA. WHEN THE CONTACT STEPPED ON THE VEHICLE'S REAR BUMPER, THE BUMPER DETACHED. AS A RESULT, THE CONTACT SUSTAINED A KNEE INJURY THAT REQUIRED MEDICAL ATTENTION. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE BUMPER WAS REPLACED. THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 17V051000 (STRUCTURE). THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE.

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THE APPROXIMATE FAILURE MILEAGE WAS 16,000. ..UPDATED 06/27/17 *BF

GALEPON PA Failure Date: 11/02/2016

5 10956644 2016 TOYOTA TUNDRA Structure TL* THE CONTACT OWNS A 2016 TOYOTA TUNDRA. WHILE THE VEHICLE WAS PARKED, THE REAR PASSENGER SIDE BUMPER DISASSEMBLED WHILE BEING STEPPED ON TO ENTER THE REAR OF THE TRUCK. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED WITH A FRACTURED CLIP FOR THE PASSENGER SIDE BUMPER. THE PART HAD TO BE ORDERED. WHILE WAITING FOR THE CLIP, A PASSENGER STEPPED UP ON THE BUMPER SEVERAL DAYS LATER AND FRACTURED THE BUMPER IN HALF. THE PASSENGER SUSTAINED INJURIES TO THE RIGHT SHIN, WHICH REQUIRED MEDICAL ATTENTION. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE MANUFACTURER SENT AN INSPECTOR TO INSPECT THE VEHICLE AND DIAGNOSED THAT THE BUMPER DAMAGE WAS DUE TO AN IMPACT, ALTHOUGH THE CONTACT STATED THE VEHICLE WAS NOT INVOLVED IN A REAR END COLLISION. THE FAILURE MILEAGE WAS APPROXIMATELY 75,000. HILTON HEAD ISLAND

SC Failure Date: 10/01/2016