

NHTSA Consumer Complaints as of October 13, 2017

10 11033027 2012 CHRYSLER 300 Power Train NOTHING HAS HAPPENED AS YET BUT I HAVE HAD NO FURTHER CONTACT FROM DEALER ON ALTERNATOR PROBLEM. HIGH POINT NC Failure Date: 10/12/2017

10 11030840 2012 CHRYSLER 300 Power Train APRIL TRANSMISSION SOFTWARE PATCH WAS INSTALLED BUT THE PROBLEM STILL OCCURS PERIODICALLY. SINCE PATCH WAS INSTALLED TRANSMISSION HAS LOCKED IN PARK TWICE REQUIRING "EMERGENCY" RELEASE. LAST WEEK I PULLED INTO MY DRIVEWAY, SHIFTED INTO PARK AND REACHED FOR A PACKAGE ON FLOOR. WHILE REACHING CAR ROLLED FORWARD HITTING CORNER OF BRICK GARAGE KNOCKING BRICK WORK LOOSE AND SNAPPING GARAGE DOOR CABLE ON RIGHT SIDE OF DOOR. BRICKWORK MUST BE TAKEN DOWN AND REINSTALLED. AM AWAITING ESTIMATES. PHOTOS ARE ATTACHED. PARK RIDGE IL Failure Date: 09/25/2017

10 11025393 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 17V435000 (ELECTRICAL SYSTEM) AND 16V240000 (POWER TRAIN); HOWEVER, THE PARTS FOR THE RECALL REPAIRS WERE UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIRS. WHILE PULLING OUT OF A PARKING LOT, THE VEHICLE SUDDENLY LOST POWER AND CAUSED THE NAVIGATION AND INSTRUMENT PANEL TO FAIL. THE CONTACT WAS UNABLE TO SWITCH GEARS AND MOVE THE VEHICLE. PEOPLE NEARBY ASSISTED THE CONTACT WITH PUSHING THE VEHICLE TO A NEARBY DEALER. THE CONTACT HAD THE VEHICLE TOWED TO THE MORLAN CHRYSLER DEALER (374 SIEMERS DRIVE, CAPE GIRARDEAU, MO 63701; 573-207-4478 OR 573-388-3217) WHERE IT WAS DIAGNOSED THAT THE ALTERNATOR FAILED AND ALSO CAUSED THE BATTERY TO FAIL. THE DEALER DIAGNOSED THAT THE ALTERNATOR NEEDED TO BE REPLACED DESPITE THE RECALL REMEDY NOT BEING AVAILABLE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED AND FILED A CASE. THE CONTACT STATED THAT THE CASE WAS BEING ESCALATED, BUT THE CONTACT HAD NOT HEARD ANYTHING AS OF

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YET. THE APPROXIMATE FAILURE MILEAGE WAS 67,229. VIN TOOL CONFIRMS PARTS NOT AVAILABLE AND PARTS DISTRIBUTION DISCONNECT. FREDRICK TOWN MO Failure Date: 09/22/2017

10 11018642 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE DRIVING APPROXIMATELY 35 MPH, A LOUD NOISE WAS HEARD COMING FROM THE FRONT OF VEHICLE AND A BURNING ODOR WAS COMING FROM THE VENTS. ALSO THE ABS AND TRACTION CONTROL WARNING INDICATORS ILLUMINATED. THE NOISE GREW LOUDER WHEN THE ACCELERATOR PEDAL WAS DEPRESSED. ALSO, THE TRANSMISSION WARNING INDICATOR ILLUMINATED AND THE VEHICLE STARTED TO STUTTER. AS THE CONTACT PULLED THE VEHICLE OVER TO THE SIDE OF THE HIGHWAY, THE STEERING WHEEL SEIZED AND THE VEHICLE FAILED TO SHIFT AND ENGAGE INTO PARK. THE EMERGENCY BRAKE WAS ENGAGED AND THE WIPER BLADES INADVERTENTLY ACTIVATED. THE PUSH TO START/STOP BUTTON FAILED TO SHUT OFF THE VEHICLE, BUT THE VEHICLE EVENTUALLY TURNED ITSELF OFF. THE CONTACT CALLED A TOW TRUCK. THE TOW TRUCK DRIVER OPENED THE HOOD AND SMOKE WAS PRESENT. THE CONTACT ATTEMPTED TO JUMPSTART THE VEHICLE, BUT THE BATTERY FAILED TO HOLD A CHARGE. THE VEHICLE WAS TOWED TO DARCARS CHRYSLER DODGE JEEP RAM OF MARLOW HEIGHTS (5060 AUTH WAY, SUITLAND, MD 20746 (301) 423-5111) WHERE IT WAS DIAGNOSED WITH AN ALTERNATOR FAILURE. THE ALTERNATOR AND SERPENTINE BELT NEEDED TO BE REPLACED. THE CONTACT STATED THAT THE VEHICLE WAS NOT REPAIRED AT DARCARS DUE TO THE COST; HOWEVER, THE VEHICLE WAS REPAIRED PER NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN). THE CONTACT STATED THAT THE VEHICLE WAS TOWED TO PEP BOYS AUTO PARTS & SERVICE (6333 MARLBORO PIKE, FORESTVILLE, MD 20747 (301) 967-9140) WHERE THE ALTERNATOR AND SERPENTINE BELT WERE REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURES, BUT THE CONTACT AS UNAWARE IF A CASE WAS OPENED. THE FAILURE MILEAGE WAS APPROXIMATELY 51,000. UPPER MARLBORO MH Failure Date: 08/17/2017

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10 11020341 2012 CHRYSLER 300 Power Train GOT UP IN THE MORNING STARTED MY CHRYSLER 300 LET IT RUN FOR 3-5MINS BEFORE PULLING OFF TO GET COFFEE. NO ISSUES GOING AND RETURNING WHICH TOOK 10-15MINS TOPS. RETURNED HOME TO PICK UP AND DROP MY GIRLFRIEND OFF AT WORK APPROX. 20-25 MILES AWAY. MADE IT THERE WITH NO ISSUES. I PULL AWAY FROM HER JOB TURN A FEW CORNERS I SUDDENLY HEAR A FAINT WHINING THE STEADILY GREW LOUDER AND BEGAN TO SMELL ELECTRICAL BURNING. I STOPPED AT A RED LIGHT POPPED THE HOOD LOOKED AT THE ENGINE SAW NOTHING BUT STILL SMELLED ELECTRICAL BURNING. GOT BACK IN THE CAR TURNED THE CAR OFF THEN ON AGAIN AND PULLED OFF. 5 MILES FROM MY GIRLFRIENDS JOB I'M BACK ON THE HIGHWAY GOING 60-65 THE CAR IS STILL WHINING THE ELECTRONICS STARTED TO FLICKER EVERYTHING THE NEEDLES EVERYTHING JUST KEPT FLASHING OR FAILED UNTIL THE STEERING WHEEL LOCKED UP I COULDN'T BREAK OR GAS BUT THE CAR WAS STILL ON AND MOVING. I WAS ONLY ABLE TO SLOWLY WORK MY WAY TO THE SHOULDER WHERE I APPLIED THE EMERGENCY BREAK TO STOP THE CAR COMPLETELY. I TRIED JUMPING THE CAR BUT THE WIRES MELTED WHICH CAUSED A LITTLE ALARM BECAUSE THE CABLES WERE CONNECTED CORRECTLY. GOT A TOW HOME. ON MY OWN I REMOVED THE BATTERY WENT TO HAVE IT CHARGED IT WOULD NOT HOLD A CHARGE I BOUGHT A NEW ONE. OVER \$200. UPON CONNECTING THE NEW BATTERIES NEG CONNECTION WHICH I DID AFTER CONNECTING THE POS. CONNECTOR I EXPERIENCED A HUGE AMOUNT OF SPARKING WHICH ACTUALLY ATE AWAY SUM OF THE BATTERIES NEG. CONNECT...YES ATE THE METAL KNOB...MEDAL PIECES LIKE DUST AROUND IT NOW BUT I DON'T THINK I DAMAGED THE BATTERY. I CHECKED THE GROUNDING IT WAS ALL GOOD OR SO IT SEEMED. I REMOVED THE ALTERNATOR TOOK IT TO AUTO ZONE BUT UNFORTUNATELY IT HAS TO BE TESTED IN THE VEHICLE WITH THE CAR RUNNING...WHICH I CLEARLY CANNOT START. IVE SET UP APPOINTMENTS ONLINE TO HAVE IT FIXED BUT NOBODY NOT EVEN CHRYSLER HAS THE PARTS YET...BEEN 2 MONTHS. I'M JUST WAITING. FAIRFIELD CA Failure Date: 07/07/2017

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10 11000642 2012 CHRYSLER 300 Power Train MY BATTERY LIGHT CAME ON WHEN I WAS LEAVING THE GROCERY STORE. ABOUT A MILE AWAY I STOPPED AT STOPLIGHT AT A BUSY INTERSECTION ON THE HIGHWAY AND DASH LIGHTS STARTED COMING ON AND OFF, RADIO AND AC COMING ON AND OFF AND THEN CAR DIES AND WILL NOT RESTART. AFTER 5 OR 10 MINUTES GET IT RESTARTED AND WILL BARELY MOVE. LUCKILY THERE WAS AN AUTO PARTS STORE JUST AROUND THE CORNER. WHEN I PULL IN THE PARKING LOT, CAR WILL NOT SHIFT OUT OF DRIVE, WILL NOT SHUT OFF, WIND SHIELD WIPERS COME ON AND WON'T GO OFF, GAUGES ALL GOING CRAZY AND HAVE TO USE EMERGENCY BRAKE SO MY CAR WON'T RUN THROUGH THE FRONT OF THE STORE WHILE I GO INTO STORE TO GET HELP. THE GUY HOOKS UP TO DIAGNOSTIC DEVICE AND IT GIVES A READ ERROR. (HOOKS UP TO ANOTHER CAR AND NO ERROR). FINALLY GET CAR TO SHUT OFF AFTER ABOUT 20 MINUTES. HE TESTS BATTERY AND COMES BACK LOW. NEW \$200 BATTERY AND STARTS UP FINE, EVERYTHING WORKING AGAIN. PULL OUT OF PARKING LOT AND START SMELLING SOMETHING BURNING, SMOKE COMING THROUGH VENTS, WEIRD SOUND. PULL OVER AND SAME THINGS HAPPEN - GAUGES GOING CRAZY, WIPERS ON, WON'T SHIFT OUT OF DRIVE, WON'T TURN OFF. GET OUT OF CAR AND TAKE KEY OUT WITH ME AND WIPERS COME ON. HAVE TO TAKE OUT FUSE TO GET THEM TO GO OFF. LIGHTS COME ON. HAVE TO DISCONNECT BATTERY TO GET THEM OFF - ALL OF THIS WHEN THE KEY IS NOT EVEN IN THE CAR! \$60 TO HAVE CAR TOWED TO SHOP AND \$600 TO HAVE ALTERNATOR REPLACED. WHY IS THE 180 AMP ALTERNATOR NOT PART OF THE P60 RECALL WHEN IT IS HAVING THE SAME EXACT ISSUES AS THE 160 AMP ALTERNATOR THAT WAS RECALLED??? I KEEP SEEING OTHERS SAYING THEY KEEP HAVING THE ALTERNATOR GO OUT AGAIN EVEN AFTER THEY REPLACE IT. I HAVE HAD THIS CAR FOR 5 YEARS AND NEVER AND PROBLEMS WITH IT OTHER THAN GENERAL MAINTENANCE STUFF. I DON'T NOT FEEL SAFE DRIVING IT ANY LONGER. DEWEY OK Failure Date: 06/16/2017

10 10984369 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. WHEN THE CONTACT PLACED THE GEAR SHIFTER IN DRIVE AND ATTEMPTED TO DRIVE, THE VEHICLE INTERMITTENTLY

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FAILED TO MOVE. THE CONTACT HAD TO TURN THE ENGINE OFF AND ON FOR THE VEHICLE TO DRIVE. THE FAILURE RECURRED NUMEROUS TIMES. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE ELECTRONIC SHIFT MODULE LOST IGNITION STATUS, AND THE SHIFTER WAS THE ROOT CAUSE AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 64,000. CAMPBELL CA

Failure Date: 04/12/2017

10 10968386 2012 CHRYSLER 300 Power Train I WAS WAITING IN THE DRIVE THRU BANK LINE AND THE CAR CUT OFF WITHOUT WARNING. I HAD IT TOWED TO THE CHRYSLER DEALERSHIP AND WAS TOLD THAT I NEED A NEW ALTERNATOR. HOWEVER THERE WAS A RECALL ON THE 160 AMP CHRYSLER 300 (RECAL P60) BUT I WAS TOLD BY CHRYSLER THAT MY CAR IS 180 AMP BUT I'VE EXPERIENCED THE SAME ISSUE AS THE 160 AMP. SOMETHING NEEDS TO BE DONE ABOUT THIS. GREENBELTMD Failure Date: 03/16/2017

10 11006547 2012 CHRYSLER 300 Power Train TL* TAKATA RECALL. THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 16V240000 (POWER TRAIN), 16V352000 (AIR BAGS) AND STATED THAT THE PARTS WERE NOT AVAILABLE WITHIN A REASONABLE TIME FRAME TO SCHEDULE THE RECALL REPAIRS. THE DEALER HAD BEEN UNABLE TO PROVIDE AN APPOINTMENT WITHIN A REASONABLE TIME FRAME AND ASKED THE CONTACT TO LEAVE THE VEHICLE AT THE DEALER FOR LONGER THAN 2 DAYS WITH NO OPTION OF A LOANER VEHICLE. THE DEALER (DALLAS DODGE CHRYSLER JEEP, 11550 LYNDON B JOHNSON FWY, DALLAS, TX 75238, (214) 327-9361) DID NOT GIVE A SPECIFIC DATE FOR WHEN THE PARTS WOULD BECOME AVAILABLE. THE MANUFACTURER WAS CONTACTED AND COULD NOT PROVIDE AN ESTIMATED DATE FOR WHEN THE CONTACTS VEHICLE WOULD RECEIVE THE RECALL REPAIR. THE CONTACT WAS NOT EXPERIENCING A FAILURE. PARTS DISTRIBUTION DISCONNECT. MESQUITE TX Failure Date: 03/13/2017

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10 10949225 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE DRIVING 15 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE WAS PUSHED TO THE CONTACT'S RESIDENCE AND LATER TOWED TO THE DEALER. IT WAS DIAGNOSED THAT THE ALTERNATOR FAILED AND NEEDED TO BE REPLACED. IN ADDITION, WHILE DRIVING VARIOUS SPEEDS, THE CHECK ENGINE INDICATOR ILLUMINATED AND THERE WAS A CLUNKING NOISE COMING FROM THE FRONT DRIVER SIDE SEAT. WHEN DEPRESSING THE ACCELERATOR PEDAL, THE VEHICLE FAILED TO ACCELERATE AND THE GEAR SHIFTER FAILED TO SHIFT INTO PARK. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE VALVE BODY OF THE TRANSMISSION FAILED AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER:14V634000 (ELECTRICAL SYSTEM) AND STATED THAT THE PART NEEDED FOR THE REPAIR WAS NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 80,000. VIN TOOL CONFIRMS PARTS NOT AVAILABLE. DOWSON GA Failure Date: 01/28/2017

10 10935134 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE THE VEHICLE WAS IN REVERSE, THE GEAR SHIFTER SHIFTED INTO PARK AND THE VEHICLE STALLED. IN ADDITION, THE ENGINE WARNING INDICATOR REMAINED ILLUMINATED WHEN DRIVING. THE VEHICLE WAS TAKEN TO THE DEALER, BUT WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 81,198. CLAYTON LA
Failure Date: 12/12/2016

10 10936478 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE IN PARK WITH THE ENGINE STILL RUNNING, THE DRIVER EXITED THE VEHICLE. MOMENTS LATER, THE VEHICLE ERRONEOUSLY ROLLED BACKWARDS APPROXIMATELY TEN FEET. THE CAUSE OF THE FAILURE WAS NOT DIAGNOSED. THE VEHICLE WAS NOT REPAIRED.

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THE CONTACT INDICATED THAT A SOFTWARE UPDATE WAS PERFORMED IN SEPTEMBER OF 2016 FOR NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN), BUT THE FAILURE STILL OCCURRED. THE MANUFACTURER WAS NOTIFIED. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 78,000.

ROCKFORD IL Failure Date: 11/02/2016

10 10915348 2012 CHRYSLER 300 Power Train MY 2012 CHRYSLER 300 WHILE DRIVING POWER JUST DIED. IN THE MIDDLE OF A BUSY INTERSECTION I SEE RECALL BUT WAS TOLD IT HAD TO BE VIN SPECIFIC I HAVE LESS THAN 60KMILES ON THE CAR AND THE AVERAGE PRICE RANGE FROM 762.00 TO \$1100. I CAR STALLED THEN LOSS POWER THE DASHBOARD BEGAN TO FLICKER WAS NOT ABLE TO CUT CAR OFF OR PUT IT IN PARK. I HAD TO WAIT TILL IT DIED THEN THAT RUIN THE BATTERY. CAN NOT START THE CAR AT AL. TOOK IT TO AN DEALERSHIP AND IT THE ALTERNATOR DICKNSON

TX Failure Date: 10/08/2016

10 10915745 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. AFTER THE VEHICLE WAS REFUELED, IT WAS UNABLE TO BE STARTED. THE VEHICLE WAS TOWED TO THE DEALER WHERE IT WAS DETERMINED THAT THE VEHICLE WAS NOT IN THE PARK POSITION. THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN). THE VEHICLE WAS REPAIRED PER THE RECALL; HOWEVER, THE FAILURE RECURRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 80,000.

CHARLESTON SC Failure Date: 10/05/2016

10 10913784 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. AFTER ATTEMPTING TO PLACE THE VEHICLE IN PARK AND EXIT, THE CONTACT DISCOVERED THAT THE GEAR SHIFT FAILED TO MOVE INTO THE PARK POSITION AND THE ACCESSORY WARNING INDICATOR ILLUMINATED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN), BUT THE REMEDY FAILED TO REPAIR THE VEHICLE. THE VEHICLE WAS DIAGNOSED A SECOND TIME AND THE TECHNICIAN STATED THAT THE RECEIVING CODE FOR THE TRANSMISSION

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WAS NOT UPDATED TO THE COMPUTER. THE VEHICLE WAS NOT REPAIRED DUE TO THE PART BEING ON BACK ORDER. THE CONTACT MENTIONED THAT THE ACCESSORY INDICATOR REMAINED ILLUMINATED AFTER THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 57,000. OLYMPIA WA

Failure Date: 10/01/2016

10 10966204 2012 CHRYSLER 300 Power Train RIGHT SIDE OF THE POWERTRAIN IS HAVING PROBLEMS. THE CYLINDER HEADS ARE NOT FUNCTION AS SHOULD BE CREATING THE CAR TO MISFIRE. THE LEFT POWERTRAIN WAS REPLACED CYLINDER HEAD BUT THE ENGINE & POWERTRAIN AS A WHOLE IS DEFECTIVE & IS CAUSING DRIVING ISSUES WITH THE CAR. THE CAR BUCKS (JOLTS FOWARD) AT IDOL & ON THE HIGHWAY IT PUTTS FEELS LIKE A TRANSMISSION SLIP. IT'S NOT A CONSTANT STEADY SPEED. MAKING IT DIFFICULT & SCARY TO DRIVE A LONG DISTANCE.

HAYWARD CA Failure Date: 09/30/2016

10 10909727 2012 CHRYSLER 300 Power Train TL* TAKATA RECALL. THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE THE VEHICLE WAS PARKED, THE CONTACT APPROACHED THE VEHICLE AND PRESSED THE AUTO START BUTTON. THE VEHICLE STARTED TO ROLL DOWN THE STREET AND CRASHED INTO A CONCRETE DIVIDER. THE UNDERCARRIAGE AND FOG LIGHT FRACTURED WITHOUT WARNING. THE AIR BAGS DID NOT DEPLOY. THERE WERE NO INJURIES AND A POLICE REPORT WAS NOT FILED. THE VEHICLE WAS TAKEN TO A LOCAL DEALER WHO KEPT THE VEHICLE AND LATER STATED THAT THE DAMAGE WAS NOT DUE TO A RECALL. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. IN THE INTERIM, THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 16V240000 (POWER TRAIN) AND 16V352000 (AIR BAGS). THE FAILURE MILEAGE WAS 66,656. VIN TOOL CONFIRMS PARTS NOT AVAILABLE. PARTS DISTRIBUTION DISCONNECT.

SACRAMENTO CA Failure Date: 09/19/2016

10 10903217 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. AFTER THE VEHICLE WAS STARTED, THE GEAR

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SHIFT FAILED TO SWITCH OUT OF THE PARK POSITION WITHOUT WARNING. THE FAILURE OCCURRED AFTER THE VEHICLE WAS SERVICED PER NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN). THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS UNKNOWN.

STOCKBRIDGE GA Failure Date: 09/01/2016

10 10898555 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE THE VEHICLE WAS STATIONARY, IT BECAME STUCK IN THE PARK POSITION. PRIOR TO THE FAILURE, THE VEHICLE WAS REPAIRED ACCORDING TO NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN). THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE FAILURE MILEAGE WAS 20,100. NEW HAMPTON NY Failure Date: 08/25/2016

10 10898448 2012 CHRYSLER 300 Power Train SINCE 2013 I HAVE BEEN EXPERIENCING ELECTRICAL ISSUES WITH MY CAR. FIRST IN 2013 IT WAS VERY SPORADIC. THE BLUETOOTH AND RADIO WOULD NOT TURN ON APPROXIMATELY ONCE EVERY 2 TO 4 MONTHS SO I WOULD TURN OFF THE CAR AND RESTART IT AND IT WOULD CONNECT. THIS YEAR IN JANUARY 2016 THE FAN WAS NOT BLOWING AND THERE WAS NOT HEAT IN THE VEHICLE. I TURN THE CAR OF AND RESTARTED IT AND THE FAN BEGAN TO BLOW IMMEDIATELY. LAST WEEK MY STEERING WHEEL FELT LIKE IT WAS NOT GOING TO COMPLETE MY LEFT TURN AND GOT REALLY TIGHT. YESTERDAY AS I WAS DRIVING MY ACCELERATOR AND BRAKE BEGAN TO FEEL VERY TIGHT AS IF THEY WERE BOTH GETTING STIFF AND THE SUSPENSION STARTED GETTING VERY TIGHT THEN AS I WAS BACKING INTO A PARKING SPACE MY BACKUP CAMERA STARTED FLICKERING LIKE POLTERGEIST. I TOOK THE VEHICLE TO CHECK IT I NEEDED A BATTERY OR A NEW ALTERNATOR AND THEY SAID NOPE. MY BATTERY, MY ALTERNATOR AND STARTED ARE ALL GOOD. I HAVE BEEN TWO DIFFERENT PLACES AND THEY TOLD ME THAT I HAVE AN ELECTRICAL ISSUE THAT HAS JUST GONE BAD OVER TIME. I TRIED TO HAVE SOMEONE LOOK INTO IT IN 2013, BUT ANYTIME SOMEONE HELD ONTO THE

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VEHICLE NOTHING HAPPENED. I JUST SPOKE TO ANOTHER MECHANIC AND THEY SAID I MAY NEED A NEW PCM. I AM NOT SURE WHAT THE PROBLEM IS BUT WOULD LIKE TO GET TO THE BOTTOM OF IT. ALEXANDRIA VA

Failure Date: 08/24/2016

10 10916031 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE IN PARK, THE CONTACT'S VEHICLE ROLLED AWAY IN THE FORWARD DIRECTION AND CRASHED INTO ANOTHER VEHICLE. THE AIR BAGS FAILED TO DEPLOY. THERE WERE NO INJURIES AND A POLICE REPORT WAS NOT FILED. THE VEHICLE WAS TAKEN TO A DEALER, BUT THE CAUSE OF THE FAILURE WAS NOT DIAGNOSED. THE BODY OF THE VEHICLE WAS REPAIRED. IN ADDITION, THE VEHICLE WAS REPAIRED PER NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN). THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 65,000.

WALDORF MD Failure Date: 08/20/2016

10 10907674 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. AFTER HAVING THE VEHICLE SERVICED FOR A RECALL REPAIR, THE VEHICLE EXPERIENCED DIFFICULTY SHIFTING INTO DRIVE. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DETERMINED THAT THE PARTS UNDER WARRANTY WERE NEEDED FOR THE TRANSMISSION. THE CONTACT STATED THAT THE PARTS NEEDED FOR THE WARRANTY REPAIR WERE NOT AVAILABLE AND THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE WARRANTY REPAIR. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE RECALL DETAILS WERE UNKNOWN. THE FAILURE MILEAGE WAS 18,789. DELAND FL

Failure Date: 08/19/2016

10 10896886 2012 CHRYSLER 300 Power Train TL* TAKATA RECALL. THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 16V352000 (AIR BAGS) AND 16V240000 (POWER TRAIN). THE DEALER SCHEDULED AN APPOINTMENT AND WAITED MORE THAN AN HOUR FOR THE REPAIR. THE VEHICLE WAS LATER TAKEN TO A REPAIR SHOP, BUT THE CONTACT WAS UNCERTAIN IF THE PARTS

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WERE AVAILABLE TO REPAIR THE VEHICLE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE. PARTS DISTRIBUTION DISCONNECT. UPDATED 10/07/16*LJ

HOLLYWOOD FL Failure Date: 08/18/2016

10 10895287 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 16V240000 (POWER TRAIN) AND 16V352000 (AIR BAGS); HOWEVER, THE PARTS FOR THE RECALL REPAIRS WERE UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIRS. THE CONTACT HAD NOT EXPERIENCED A FAILURE. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. PARTS DISTRIBUTION DISCONNECT AND VIN TOOL CONFIRMS PARTS NOT AVAILABLE. ABILENE TX Failure Date: 08/12/2016

10 10908748 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT STATED THAT THE VEHICLE FAILED TO SHIFT PROPERLY INTO PARK POSITION. AS A RESULT, THE VEHICLE INDEPENDENTLY ROLLED FORWARD DOWN AN INCLINE AND CRASHED INTO A CURB. THERE WERE NO INJURIES AND A POLICE REPORT WAS NOT FILED. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DETERMINED THAT THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN). THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 66,000.

SACRAMENTO CA Failure Date: 08/11/2016

10 10894883 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE THE VEHICLE WAS PARKED AND TURNED OFF, IT WENT INTO REVERSE WITHOUT WARNING. THE VEHICLE JUMPED A CURB AND CRASHED INTO A BUILDING. THE VEHICLE RECEIVED DAMAGE TO ITS REAR FRAME. THE VEHICLE WAS TOWED AND A POLICE REPORT WAS FILED. THERE WERE NO INJURIES. THE DEALER WAS NOTIFIED AND THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE

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FAILURE. THE FAILURE MILEAGE WAS UNKNOWN. COPPERAS
COVE TX Failure Date: 08/10/2016

10 10894270 2012 CHRYSLER 300 Power Train TRANSMISSION
SERVICE WARNING & ENGINE SERVICE LIGHTS COME ON WITH TRANSMISSION
GOING OUT OF GEAR WHILE THE VEHICLE IS AT SPEED. RENDERS THE
VEHICLE INOPERABLE AND CREATES A DANGEROUS SITUATION TO ONCOMING
AND SURROUNDING MOTORISTS. HAS HAPPENED MULTIPLE TIMES.
REPORTED TO THE DEALER ON THREE SEPARATE OCCASIONS. REQUIRES A
SHUT DOWN AND RESTART/REBOOT WITH DIMINISHED TRANSMISSION ABILITY.
YELLOW SERVICE ENGINE LIGHT AND ABS & TRACTION CONTROL LIGHTS ARE
IN THE CONSTANT ON, LIGHTED. CHRYSLER SERVICE CODES DETECT NO
CODED ISSUES. HAPPENING ON A GREATER FREQUENCY NOW, STARTED
BEFORE 30,000 MILES, VEHICLE NOW HAS 43,000 MILES ON IT. HAPPENS IN
MOTION, AFTER BEING PARKED, JUST BEFORE PARKING. FREQUENCY IS SUCH
THAT I AM AFRAID TO DRIVE THE VEHICLE. CHRYSLER DEALER(S) STATE THAT
DO DO NOT HAVE A FIX RESOLVED YET FOR THE 2012 MODELS.

CARLSBAD CA Failure Date: 08/06/2016

10 10904416 2012 CHRYSLER 300 Power Train TL* TAKATA RECALL.
THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE THE GEAR SELECTOR WAS
PLACED IN PARK ON AN INCLINE, THE VEHICLE ROLLED BACKWARDS AND
FORWARD SEVERAL TIMES WITHOUT WARNING. THE CONTACT LATER
RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER
TRAIN), BUT THE RECALL NOTICE INDICATED THAT A PERMANENT REMEDY FOR
THIS CONDITION WAS CURRENTLY UNDER DEVELOPMENT BY THE
MANUFACTURER. THE CONTACT ALSO RECEIVED NOTIFICATION OF NHTSA
CAMPAIGN NUMBER: 16V352000 (AIR BAGS), BUT THE NOTICE INDICATED THAT
THE PARTS WERE NOT AVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED.
THE FAILURE MILEAGE WAS NOT AVAILABLE. PARTS DISTRIBUTION
DISCONNECT. VIN TOOL CONFIRMS PARTS NOT AVAILABLE.

LARGO MD Failure Date: 08/01/2016

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10 10895119 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PART WAS NOT AVAILABLE. THE CONTACT BELIEVED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME TO PROVIDE THE RECALL REPAIRS. THE DEALER WAS MADE AWARE OF THE DELAY. THE MANUFACTURER WAS NOT NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. NEWTON FALLS OH Failure Date: 07/27/2016

10 10888323 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 16V240000 (POWER TRAIN) AND 16V352000 (AIR BAGS); HOWEVER, THE PARTS FOR THE REPAIRS WERE UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT AND VIN TOOL CONFIRMS PARTS NOT AVAILABLE. TEMECULA CA Failure Date: 07/25/2016

10 10895283 2012 CHRYSLER 300 Power Train TL* TAKATA RECALL. THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE THE VEHICLE WAS PARKED IN A DRIVEWAY, IT ROLLED DOWN THE DRIVEWAY AND CRASHED INTO A BUILDING. THE CONTACT ATTEMPTED TO GET BACK INTO THE VEHICLE TO PLACE IT IN PARK, BUT WAS UNSUCCESSFUL. THE CONTACT WAS NOT INJURED AND A POLICE REPORT WAS NOT FIELD. THE GEAR WAS STILL IN DRIVE AND ROLLED AWAY. THE VEHICLE WAS PARKED AT A COLLISION REPAIR CENTER FOR INSPECTION. THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBERS: 16V352000 (AIR BAGS) AND 16V240000 (POWER TRAIN). THE MANUFACTURER WAS NOT NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 75,000. VIN TOOL CONFIRMS PARTS NOT AVAILABLE. PARTS DISTRIBUTION DISCONNECT. MARKSVILLE LA Failure Date: 07/04/2016

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10 10875527 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PART NEEDED TO REPAIR THE VEHICLE WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. UPDATED 08/22/16*LJ BOYNTON BEACH FL Failure Date: 06/21/2016

10 10892137 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT STATED THAT THE DRIVER INFORMATION CENTER ON THE INSTRUMENT CLUSTER DISPLAYED THAT THE GEAR SHIFTER SERVICE WARNING LIGHT ILLUMINATED CONTINUOUSLY. THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PART NEEDED TO PERFORM THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 43,300. HARVEY IL Failure Date: 06/21/2016

10 10883924 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT STATED THE VEHICLE FAILED TO SHIFT INTO THE PARK POSITION. THE VEHICLE WAS TOWED TO THE DEALER WHERE IT WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN) HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 35,000. UPDATED 08/30/16*LJ UPDATED 09/07/16.*JB TOLEDO OH Failure Date: 06/17/2016

10 10876833 2012 CHRYSLER 300 Power Train AT AUSTIN TEXAS AIRPORT STOPPED LEFT ENGINE RUNNING, TO PICK UP PASSENGERS PUT CAR IN PARK GOT OUT COULDN'T OPEN TRUNK GEAR SHIFT HAD JUMPED TO

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NEUTRAL. IT HAS HAPPENED SEVERAL TIMES SINCE I OWNED THE CAR CALLED DEALER AND WAS INFORMED THIS ITEM WAS NOT ON RECALL AND NOT TO BRING IT IN UNTIL IT WAS RECALLED MEANWHILE ME OR MY WIFE COULD HAVE AN ACCIDENT SOME TIMES IT JUMPS INTO REVERSE WITH OUT WARNING. THE VEHICLE HAS BEEN STATIONARY AND HAS ROLLED BACK ACROSS THE STREET FROM MY DRIVEWAY. ROUND ROCK

TX Failure Date: 06/01/2016

10 10871650 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE DRIVING 60 MPH, THE TRANSMISSION AND CHECK SOFTWARE LIGHTS ILLUMINATED AND THE VEHICLE STALLED. WHILE ON A BUSY HIGHWAY, AN INDEPENDENT MECHANIC ARRIVED AND CHANGED THE BATTERY. THE CONTACT WAS INFORMED THAT THERE WAS AN ELECTRICAL SYSTEM FAILURE. THE VEHICLE WAS DRIVEN TO THE CONTACT'S RESIDENCE. THE FAILURE RECURRED THREE TIMES. THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN) AND STATED THAT THE PART NEEDED WAS NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 46,000. VIN TOOL CONFIRMS PARTS NOT AVAILABLE. CORONA CA Failure Date: 05/28/2016

10 10888590 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN) HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PART DISTRIBUTION CONNECT. TALLAHASSEE FL Failure Date: 05/26/2016

10 10943830 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE THE GEAR SELECTOR WAS PLACED IN

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PARK ON AN INCLINE, THE VEHICLE ROLLED BACKWARDS AND FORWARD SEVERAL TIMES WITHOUT WARNING. THE VEHICLE WAS TAKEN TO THE DEALER, BUT WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 65,000.

UPDATED 03/03/17*LJ ANAHEIM HILLS CA Failure Date: 05/26/2016

10 10986020 2012 CHRYSLER 300 Power Train TL* TAKATA RECALL. THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR THE AIR BAGS. THE PART WAS NOT AVAILABLE WITHIN A REASONABLE TIME FRAME TO SCHEDULE THE RECALL REPAIR. THE DEALER DID NOT GIVE A SPECIFIC DATE FOR WHEN THE PART WOULD BECOME AVAILABLE. IN ADDITION, WHILE PULLING INTO THE DRIVEWAY, THE VEHICLE INDEPENDENTLY REVERSED AND ROLLED INTO A FLOWER POT. THE CONTACT WAS ABLE TO RE-ENTER THE VEHICLE, WHICH WAS STILL IN PARK. THE CONTACT WAS UNCERTAIN OF WHAT CAUSED THE FAILURE. SINCE THE FAILURE, THE CONTACT CONSTANTLY APPLIED THE EMERGENCY BRAKE OUT OF CONCERN. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE NHTSA CAMPAIGN NUMBER WAS NOT PROVIDED. THE APPROXIMATE FAILURE MILEAGE WAS 79,000. PARTS DISTRIBUTION DISCONNECT.

SHREVEPORT LA Failure Date: 05/26/2016

10 10883357 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT RECEIVED A NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PART FOR THE REPAIR WAS NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT.

LAS VEGAS NV Failure Date: 05/20/2016

10 10869971 2012 CHRYSLER 300 Power Train HAS STARTED VISITING A FRIEND IN THE HOSPITAL COMMA PARK THE CAR IN A PARKING GARAGE AND ENGAGE THE PARKING BRAKE. THE CAR WAS STATIONARY NOT MOVING AND WHEN I RETURN AND DISENGAGE THE PARKING BRAKE I NOTICED MY ABS AND

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TRACTION CONTROL LIGHTS ARE ON. I HAVE ANOTHER ISSUE WHICH I DISCOVERED TODAY MAY 19TH 2016 IS THAT WHEN ENTERING THE VEHICLE AND STARTING IT EVERYTHING WAS NORMAL AS I PROGRESSED DOWN THE ROAD I NOTICED SOMETHING A LITTLE OFF AND IT NOT WANTING TO ACCELERATE THE RPM SEEM TO BE A LITTLE JUMPY AND I CHECK THE OIL PRESSURE WHICH WAS REALLY HIGH I TURNED AROUND IMMEDIATELY AND PARKED THE CAR BACK AT MY HOUSE. THE OIL PRESSURE WOULD JUMP MAYBE 30 TO 40 PSI BUT ONLY REACHING 20 MILES AN HOUR. I AM UNAWARE OF WHAT IS CAUSING THESE ISSUES AND ONLY DISCOVERED IT AS I WAS MAKING A TURN OUT OF MY DRIVEWAY. I AM ALSO UNSURE OF THE DATE THAT THE ABS AND TRACTION CONTROL LIGHTS CAME ON BUT I CAN SAY IT WAS BEFORE THE EVENTS ON MAY 19TH 2016. MY VEHICLE WAS PURCHASED FEBRUARY 14TH OF LAST YEAR. MAGNOLIA TX Failure Date: 05/19/2016

10 10908541 2012 CHRYSLER 300 Power Train TL* TAKATA RECALL. THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT STATED THAT THE VEHICLE FAILED TO SHIFT OUT OF PARK INTO THE OTHER GEARS WITHOUT WARNING. THE CONTACT HAD TO MANEUVER THE GEARS TO ENSURE THAT THE GEAR HAD BEEN CHANGED OVER. IN ADDITION, THE SERVICE ENGINE INDICATOR ILLUMINATED AND THE VEHICLE STALLED MORE THAN ONCE. THE CONTACT LATER RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 16V352000 (AIR BAGS) AND 16V240000 (POWER TRAIN). THE CONTACT WAS TO CHECK WITH THE MANUFACTURER TO DETERMINE IF THEY MAY BE ABLE TO DIAGNOSE THE FAILURES AND SCHEDULE THE TWO RECALL REPAIRS. THE APPROXIMATE FAILURE MILEAGE WAS 20,000. VIN TOOL CONFIRMS PARTS NOT AVAILABLE. PARTS DISTRIBUTION DISCONNECT.

PHILADELPHIA PA Failure Date: 05/16/2016

10 10887756 2012 CHRYSLER 300 Power Train TL* TAKATA RECALL. THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 16V352000 (AIR BAGS) AND 16V240000 (POWER TRAIN); HOWEVER, THE PARTS TO DO THE REPAIRS WERE

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UNAVAILABLE. THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. BADEN PA Failure Date: 05/14/2016

10 10906886 2012 CHRYSLER 300 Power Train TL* TAKATA RECALL. THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 16V352000 (AIR BAGS) AND 16V240000 (POWER TRAIN). THE PARTS NEEDED FOR THE REPAIR WERE NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT AND VIN TOOL CONFIRMS PARTS NOT AVAILABLE. MESQUITE TX Failure Date: 05/02/2016

10 10871946 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT STATED THAT WHILE DRIVING AT 25 MPH, THERE WAS AN ABNORMAL NOISE COMING FROM THE ENGINE COMPARTMENT. IN ADDITION, THE ACCELERATOR PEDAL WAS DEPRESSED BUT THE VEHICLE FAILED TO ACCELERATE AS IT JERKED BEFORE MOVING FORWARD. THE ABS AND THE CHECK ENGINE WARNING LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO DIAGNOSED THAT THE ABS SENSOR AND WHEEL SENSOR NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN). THE FAILURE MILEAGE WAS 54,668.

 WAIPAHU HI Failure Date: 05/01/2016

10 10872514 2012 CHRYSLER 300 Power Train ON 5-01-16, WHILE DRIVING, HEARD A "THUMP" TYPE NOISE IN MY RIGHT REAR. THIS ALSO ACTIVATED MY CHECK ENGINE LIGHT. ALSO I NOTED SIGNIFICANT REDUCTION IN ABILITY TO ACCELERATE, AS IN THE CAR WAS STUCK IN A HIGHER GEAR. DROVE STRAIGHT TO MY LOCAL MECHANIC AND HE DID A OBD LL TEST. A

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P1DC7-00 CODE CAME BACK. NORTH BRUNSWICK NJ Failure Date:
05/01/2016

10 10895062 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE REFUELING, THE VEHICLE INDEPENDENTLY ROLLED BACKWARDS. THE CONTACT WAS ABLE TO ENGAGE THE BRAKES AND SHIFT THE LEVER BACK INTO THE PARK POSITION. THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PARTS TO DO THE REPAIR WERE UNAVAILABLE. THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 43,448. PARTS DISTRIBUTION DISCONNECT.

FAYETTEVILLE AR Failure Date: 05/01/2016

10 10862187 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT HEARD AN ABNORMAL SOUND COMING FROM THE VEHICLE AND THE GEARS COULD NOT BE SHIFTED WHILE DRIVING 10-15 MPH. THE SERVICE TRANSMISSION AND "SHUT THE CAR OFF TO CHANGE GEAR" WARNING INDICATORS ILLUMINATED. THE VEHICLE WAS TOWED TO THE DEALER, BUT WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE CONTACT REFERENCED NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN), BUT THE VIN WAS NOT INCLUDED. THE FAILURE MILEAGE WAS APPROXIMATELY 52,000.

COVINGTON GA Failure Date: 04/28/2016

10 10871257 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE VIN WAS UNKNOWN. THE CONTACT HAD NOT EXPERIENCED A FAILURE.

NORCO CA Failure Date: 04/25/2016

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10 10836453 2012 CHRYSLER 300 Power Train I WAS DRIVING MY VEHICLE ON A CITY STREET WHEN SUDDENLY IT STARTED TO ACT STRANGE. THE VEHICLE STABILITY WARNING LIGHT WENT ON AND I BEGAN TO QUICKLY LOSE POWER AND CONTROL OF THE VEHICLE. A BURNING SMELL WAS DETECTED AND THE POWERTRAIN BEGAN TO MAKE UNUSUAL NOISES. OTHER WARNING LIGHTS BEGAN POPPING RANDOMLY AND THE WIPERS STARTED ON ITS OWN. THE VEHICLE THEN STALLED AND CAME TO A COMPLETE STOP. ALL ELECTRICAL SYSTEMS COMPLETELY SHUT DOWN. SMELLED LIKE SOMETHING HAD BURNED UP UNDER THE HOOD. I IMMEDIATELY CONTACTED CHRYSLER ROADSIDE SERVICE AND HAD THE VEHICLE TOWED TO A LOCAL CHRYSLER DEALERSHIP. THE CHRYSLER SERVICE DEPARTMENT LATER EXAMINED THE VEHICLE AND SAID THE ALTERNATOR HAD BURNED UP. THE ALTERNATOR ALSO CAUSED DAMAGE TO MY BATTERY. THE SERVICE DEPARTMENT INDICATED IT WOULD COST APPROXIMATELY \$1,000 TO REPAIR BOTH. THE SERVICE DEPARTMENT ALSO INDICATED THIS REPAIR IS NOT COVERED BY WARRANTY OR RECALL. I TOLD THE SERVICE DEPARTMENT I WAS AWARE CHRYSLER HAD RECALLED ALMOST 1/2 MILLION VEHICLE FOR THE SAME EXACT ALTERNATOR PROBLEM (RECALL P60). I CONTACTED CHRYSLER CUSTOMER SERVICE AND THEY INDICATED NOTHING CAN BE DONE BECAUSE MY VEHICLE WAS NOT ON THE P60 RECALL LIST. THEY PROVIDED ME A CASE NUMBER FOR THE INITIAL ROADSIDE SERVICE/TOW (#28743527) AND INDICATED NO OTHER CASE NUMBER WOULD BE GENERATED. ALTHOUGH MY VEHICLE IS NOT ON CHRYSLER'S RECALL LIST, THE ELECTRICAL PROBLEMS EXPERIENCED BY MY VEHICLE WAS IDENTICAL TO THE ALTERNATOR/ ELECTRICAL PROBLEMS IDENTIFIED IN OTHER CHRYSLER VEHICLES HAVING THE SAME MODEL/ENGINE SPECIFICATIONS. GLENDALE CA Failure Date: 02/14/2016

10 10948611 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE DRIVING VARIOUS SPEEDS, THE VEHICLE HESITATED TO ACCELERATE AND JERKED FORWARD WITHOUT WARNING. IN ADDITION, THE VEHICLE HESITATED TO SHIFT PROPERLY. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE

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FAILURE. THE FAILURE MILEAGE WAS 52,000.

MINNEAPOLIS

MN Failure Date: 01/31/2016

10 10825003 2012 CHRYSLER 300 Power Train THE GEAR SHIFTER SOMETIMES DOES NOT GO INTO PARK AND ON ONE OCCASION I GOT OUT OF THE CAR WITHOUT REALIZING AND IMMEDIATELY JUMPED BACK IN, REENGAGING THE PARK POSITION. SINCE THAT TIME, I DOUBLE CHECK EACH TIME BEFORE GETTING OUT. HAVE NOT LIKED THIS SHIFTER SINCE I BOUGHT THE CAR IN 2012, SINCE OBTAINING THE CORRECT GEAR TAKES SOMETIMES SEVERAL ATTEMPTS. MY WIFE ALSO HAS THIS DIFFICULTY.

ABINGDON MD Failure Date: 12/15/2015

10 10861218 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT STATED THAT THE GEAR SHIFTER WAS DIFFICULT TO OPERATE. THE CONTACT STATED THAT ON OCCASIONS THE GEAR SHIFTER WOULD SELECT THE INCORRECT GEAR. THE CONTACT STATED THAT THE VEHICLE WAS DIFFICULT TO SHIFT INTO THE PARK POSITION. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 45,466.

DACULA GA Failure Date: 11/26/2015

10 10790369 2012 CHRYSLER 300 Power Train I PRESS THE START BUTTON MY CAR AND IT CAME UP SERVICE TRANSMISSION, PLEASE PUT VEHICLE IN PARK, MY WINDSHIELD WIPERS ACTIVATED ON THEIR OWN (WHEN THEY WERE IN THE OFF POSITION), MY HEATER CONTINUOUSLY BLEW HOT AND I WAS UNABLE TO TURN IT OFF. I HAD TO CRAWL THROUGH THE BACKSEAT OF MY VEHICLE TO OPEN THE TRUNK AND DISCONNECT IT FROM THE BATTERY TO CUT THE VEHICLE OFF. IT ALSO BLIND SPOT DETER FAILED. A FEW MONTHS AGO THIS HAPPEN WHILE I WAS DRIVING AND THE VEHICLE WOULDN'T GO IN PARK, WITH THE SAME ISSUES AND THEY REPLACED MY BATTERY AS WELL AS MY ALTERNATOR BUT THEY SAID IT WAS NOT IN RECALL STATUS. MY CAR IDLED AND ATTEMPTED TO GO BY ITSELF AND I WAS UNABLE TO CONTROL THE VEHICLE. ALBANY GA Failure Date: 11/13/2015

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10 10864522 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT STATED THAT THE GEAR SHIFT FAILED TO SWITCH INTO THE PARK POSITION INTERMITTENTLY. THE VEHICLE WAS TAKEN TO A DEALER WHERE THE TECHNICIAN INFORMED THAT THE VEHICLE WAS OPERATING AS DESIGNED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE AND IT WAS UNKNOWN IF THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN). THE FAILURE MILEAGE WAS 34,000. UPDATED 06/29/16*LJ UPDATED 06/30/16.*JB

UNION GROVE WI Failure Date: 08/15/2015

10 10746536 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT STATED THAT WHILE DRIVING AT 45 MPH, THE ABS WARNING LIGHT ILLUMINATED. IN ADDITION, THE STEERING WHEEL SEIZED AND THE CONTACT WAS UNABLE TO SHIFT THE GEAR LEVER INTO PARK. THE EMERGENCY FLASHER ILLUMINATED INDEPENDENTLY. THE VEHICLE WAS TAKEN TO A DEALER WHO DIAGNOSED THAT THE ALTERNATOR NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 59,000. REVERE MA Failure Date: 08/02/2015

10 10871228 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE THE VEHICLE WAS PARKED, IT ROLLED BACK IN REVERSE AND KNOCKED THE CONTACT TO THE GROUND. THE VEHICLE CRASHED INTO A DUMPSTER ACROSS THE STREET. THE BUMPER OF THE VEHICLE WAS DAMAGED. THE CONTACT SUSTAINED INJURIES TO THE HEAD FROM THE IMPACT OF THE BOTTOM OF THE VEHICLE DOOR. MEDICAL ATTENTION WAS NOT REQUIRED AND A POLICE REPORT WAS NOT FILED. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE FAILURE MILEAGE WAS UNKNOWN. LEVELLAND TX Failure Date: 05/27/2015

10 10669589 2012 CHRYSLER 300 Power Train I WAS DRIVING APPROXIMATELY 30-35 MPH AND I FELT A JERK AND A WARNING SIGN CAME ON SAYING SERVICE TRANSMISSION BELOW THAT IT SAID TO SHUT OFF ENGINE AND ENGAGE IN PARK. I WAS ALMOST ON A MAJOR STREET WHEN THIS

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OCCURRED IT SLOWED DOWN I WAS UNABLE TO ACCELERATE BECAUSE OF THE ISSUE. I TURNED AROUND TO ENTER A PARKING LOT I WAS UNABLE TO PUT THE CAR IN PARK . I HAD TO CALL A TOW TRUCK TO COME AND GET ME. I'M THANKFUL THAT I DIDN'T MAKE IT THE MAJOR ROAD WHERE THE SPEED LIMIT WAS 50-60 MPH. LOOKING FOR A CERTIFIED DEALER TO SERVICE THIS VEHICLE BUT THEY ARE SWAMPED SO I AM STUCK WITHOUT A VEHICLE. I WON'T TAKE THE CHANCE TO DRIVE IT I FEEL IT IS UNSAFE. *TR

HOUSTON TX Failure Date: 12/31/2014

10 10653475 2012 CHRYSLER 300 Power Train I WAS GOING 30MPH WHEN I NOTICED MY RADIO TURNED OFF, FEW SECONDS LATER CENTER CONSOLE WENT OFF, AFTERWARDS ALL THE WARNING LIGHTS APPEARED ON MY INSTRUMENT PANEL. THE LIGHTS WERE GOING ON AND OFF THE WIND SHIELD WIPERS TURNED ON. 10 SECONDS LATER I LOST BRAKE CONTROL AND THE VEHICLE WAS STUCK ON THE DRIVE GEAR, POWER STEERING WAS OFF AS WELL. I RAN THROUGH A RED LIGHT I MANAGED TO USE THE EMERGENCY BREAK TO STOP, ONCE I WAS STOPPED THE CAR WAS STILL STUCK ON DRIVE, THE ENGINE WAS SHAKING AND MAKING NOISE IT TOOK 30 MINS FOR THE ENGINE TO TURN OFF. THE VEHICLE INTERIOR AND EXTERIOR LIGHTS WERE GOING CRAZY. THE CAR GOT TOWED NOW THE DEALER IS CHARGING ME 1,020 TO REPLACE THE ALTERNATOR AND BATTERY. THAT'S HOW CHRYSLER THANKS ME FOR ALMOST CRASHING. *TR DETROIT

MI Failure Date: 11/06/2014

10 10644853 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT STATED THAT THE VEHICLE WOULD NOT SHIFT GEARS INTERMITTENTLY. THE CONTACT MENTIONED THAT THE SERVICE ENGINE, THE ESC SENSOR AND THE ABS SENSOR WARNING LAMP ILLUMINATED. THE VEHICLE WAS NOT INSPECTED OR DIAGNOSED. THE VEHICLE WAS NOT REPAIRED. THE CONTACT WAS NOT INCLUDED IN RECALL NHTSA CAMPAIGN NUMBER: 12V197000 (ELECTRICAL SYSTEM, SERVICE BRAKES, AIR). THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE

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APPROXIMATE FAILURE MILEAGE WAS 43,000.

PINE BLUFF

AR Failure Date: 10/13/2014

10 10748025 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE AT A STOP POSITION, THE ACCELERATOR PEDAL WAS DEPRESSED AND THE VEHICLE JERKED CONTINUOUSLY PRIOR TO MOVING FORWARD. THE CONTACT WAS UNABLE TO SHIFT INTO REVERSE INTERMITTENTLY. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 62,000. LITHONIA GA Failure Date: 06/28/2014

10 10874756 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT STATED THAT THE VEHICLE SHIFTER WAS JAMMED. THE VEHICLE WAS ABLE TO BE SHIFTED AFTER NUMEROUS ATTEMPTS. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V240000 (POWER TRAIN); HOWEVER, THE PART TO DO THE REPAIR WAS NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 36,499. VIN TOOL CONFIRMS PARTS NOT AVAILABLE. UPDATED 08/04/16*LJ BALTIMORE MD Failure Date: 12/01/2012

10 10749104 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. THE CONTACT STATED THAT WHILE MAKING A RIGHT TURN AT APPROXIMATELY 15 MPH, THE STEERING WHEEL SEIZED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO A DEALER, WHERE IT WAS DIAGNOSED THAT THE RACK AND PINION NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. IN ADDITION, WHILE DRIVING APPROXIMATELY 15 MPH, THE VEHICLE STALLED AND THE INSTRUMENT PANEL ILLUMINATED. ALSO, THE CONTACT STATED THAT FLUID WAS LEAKING FROM UNDER THE FRONT OF THE VEHICLE AND THE VEHICLE STARTED SMOKING. A POLICE REPORT WAS FILED AND NO INJURIES WERE REPORTED. THE VEHICLE WAS TOWED TO THE DEALER, WHERE IT WAS DIAGNOSED THAT THE

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TRANSMISSION NEEDED TO BE REPLACED. THE CONTACT MENTIONED THAT THE TRANSMISSION HAD BEEN REPLACED ON THREE OTHER OCCASIONS APPROXIMATELY EVERY 10,000-12,000 MILES. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 1,000. THE VIN WAS NOT AVAILABLE. UPDATED 09/15/15*LJ FORT COLLINS CO

Failure Date: 10/01/2012

10 10473720 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2005 CHRYSLER 300C. THE CONTACT STARTED THE IGNITION AND THE GEAR SELECTOR FAILED TO SHIFT FROM THE PARK POSITION. THE CONTACT MENTIONED THAT ANOTHER PERSON WHO WAS PRESENT REMOVED THE GEAR SHIFTER HOUSING COVER AND NOTICED AN UNKNOWN PART WAS BROKEN. THERE WAS A RECALL ASSOCIATED WITH NHTSA CAMPAIGN ID NUMBER 05V460000 (POWER TRAIN:AUTOMATIC TRANSMISSION); HOWEVER THE VIN WAS INELIGIBLE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 78,000. SIOUX FALLS SD Failure Date: 09/01/2012

10 10455205 2012 CHRYSLER 300 Power Train 2012 CHRYSLER 300. CONSUMER WRITES IN REGARDS TO OIL FILTERS *TGW THE CONSUMER STATED THE VEHICLE WOULD WANDER TO THE LEFT OR RIGHT. THE VEHICLE HAS ESC. *JB ALL FOUR WHEELS WERE OUT OF ALIGNMENT. CHRYSLER DID NOT WANT TO CHANGE THE ALIGNMENT, IN ORDER FOR IT TO BE WITHIN SPECIFICATION. UPDATED CONSUMER LETTER 10/18/12. *JB THE CONSUMER ALSO STATED THE TRANSMISSION WOULD NOT CHANGE TO THE HIGHEST GEAR. UPDATED 01/12/13. *JB THE CONSUMER STATED IT WAS A DESIGN FLAW, THAT THE REAR SUSPENSION COULD NOT BE ADJUSTED. UPDATED 06/24/13 BLESSING TX Failure Date: 04/02/2012

10 10849581 2012 CHRYSLER 300 Power Train TL* THE CONTACT OWNS A 2012 CHRYSLER 300. WHILE BACKING OUT OF A PARKING SPACE, THE GEAR SHIFTER STICK FAILED TO SHIFT FROM THE REVERSE POSITION. IT TOOK MULTIPLE ATTEMPTS TO SHIFT THE GEAR SHIFTER STICK TO THE DRIVE

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POSITION. THE FAILURE RECURRED INTERMITTENTLY. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED, BUT THE CAUSE OF THE FAILURE WAS NOT FOUND. THE GEAR SHIFTER WAS REPLACED, BUT THE FAILURE RECURRED. THE CONTACT MENTIONED THAT THE GEAR SHIFTER COULD LOCK UP IN ANY POSITION. THE VIN WAS NOT INCLUDED IN NHTSA ACTION NUMBER: EA16002 (POWER TRAIN). THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 50.

LAKELAND FL Failure Date: 03/05/2012