

NHTSA Consumer Complaints as of March 5, 2018

7 11048870 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING APPROXIMATELY 75 MPH, THE HOOD INDEPENDENTLY OPENED AND DAMAGED THE WINDSHIELD AND ROOF. THE AIR BAGS DID NOT DEPLOY. A POLICE REPORT WAS NOT FILED. THERE WERE NO INJURIES SUSTAINED. THE VEHICLE WAS DRIVEN AWAY BY THE CONTACT. A LOCAL DEALER WAS NOT CONTACTED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND ADVISED THE CONTACT THAT SHE HAD TO PAY FOR THE REPAIRS AND REQUEST REIMBURSEMENT. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 16V029000(LATCHES/LOCKS/LINKAGES). THE FAILURE MILEAGE WAS UNKNOWN. LAWRENCE KS Failure Date: 11/24/2017

7 11046406 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING 35 MPH, THE VEHICLE'S HOOD POPPED OPEN AND STRUCK THE WINDSHIELD. THE CONTACT WAS ABLE TO STEER THE VEHICLE TO THE EMERGENCY LANE. THE CONTACT STATED THAT THE INCIDENT PREVIOUSLY OCCURRED ON ANOTHER OCCASION. A DEALER AND MANUFACTURER WERE NOT MADE AWARE OF THE ISSUE. THE FAILURE MILEAGE WAS APPROXIMATELY 90,220. EAST ORANGE NJ Failure Date: 11/15/2017

7 10926676 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING 70 MPH, THE HOOD LATCH RELEASED INDEPENDENTLY. AS A RESULT, THE HOOD COLLIDED INTO THE WINDSHIELD. THE CONTACT SUSTAINED NECK, HEAD, SHOULDER, AND BACK INJURIES THAT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS NOT FILED. THE VEHICLE WAS TOWED TO A DEALER WHERE IT WAS DIAGNOSED THAT THE FRONT BUMPER COVER, COMBINATION LAMP, HOOD (PANEL, UNDERSIDE, HINGE ASSEMBLE), RIGHT FENDER PANEL, WINDSHIELD, DOORS, AND MULTIPLE OTHER PARTS NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBERS: 16V244000 (AIR BAGS), 16V029000 (LATCHES/LOCKS/LINKAGES), AND 15V116000 (LATCHES/LOCKS/LINKAGES). THE CONTACT STATED THAT NO RECALL

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NOTICES WERE RECEIVED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 89,000. VIN TOOL CONFIRMS PARTS NOT AVAILABLE AND PARTS DISTRIBUTION DISCONNECT. LIVERPOOL

NY Failure Date: 10/21/2016

7 10943909 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED THAT THE DRIVER SIDE DOOR LATCH FAILED TO PROPERLY OPEN FROM INSIDE AND OUTSIDE THE VEHICLE. THE PART WAS REPLACED BY THE DEALER. THREE MONTHS LATER, THE FRONT PASSENGER SIDE DOOR LATCH FAILED TO FUNCTION. THE VEHICLE WAS TO BE TAKEN BACK TO THE DEALER FOR FURTHER INSPECTION. THE MANUFACTURER INDICATED THAT THERE WAS NO RECALL TO ADDRESS THE REPAIR. THE APPROXIMATE FAILURE MILEAGE WAS 43,000.

CLERMONT FL Failure Date: 10/03/2016

7 10904521 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING VARIOUS SPEEDS, THE HOOD FLEW OPEN AND DAMAGED THE WINDSHIELD. THE HOOD AND QUARTER PANELS WERE ALSO DAMAGED AND NEED TO BE REPLACED. THE CONTACT WAS INFORMED OF NHTSA CAMPAIGN NUMBER: 16V029000 (LATCHES/LOCKS/LINKAGES) AFTER THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 44,000. PITTSBURG PA Failure Date: 08/29/2016

7 10871018 2013 NISSAN ALTIMA Latch TL* TAKATA RECALL. THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE VEHICLE WAS TAKEN TO THE DEALER TO COMPLETE THE RECALL REPAIR FOR NHTSA CAMPAIGN NUMBER: 16V029000 (LATCHES/LOCKS/LINKAGES). THE DEALER SCHEDULED AN APPOINTMENT AND, WHEN THE CONTACT ARRIVED FOR THE REPAIR, THEY STATED THAT THE HOOD LATCH WAS ON BACK ORDER AND THE DEALER WAS UNABLE TO PROVIDE A TIME FRAME THAT THE PART MAY BECOME AVAILABLE. THE CONTACT WAS ALSO INFORMED THAT THERE WAS A FUEL PUMP RECALL AND THE VEHICLE WAS REPAIRED. THE CONTACT WAS NOT AWARE AND THE DEALER DID NOT MENTION NHTSA CAMPAIGN NUMBERS: 15V468000

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(SUSPENSION) AND 16V244000 (AIR BAGS). THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. FORT WORTH TX Failure Date: 05/21/2016

7 10875693 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBERS: 16V244000 (AIR BAGS) AND 16V029000 (LATCHES/LOCKS/LINKAGES). THE CONTACT HAD NOT BEEN NOTIFIED OF THE RECALLS AND WAS NOT NOTIFIED BY THE DEALER PRIOR TO PURCHASING THE VEHICLE. THE CONTACT TOOK THE VEHICLE TO THE DEALER OVER FIVE TIMES. WHILE THE VEHICLE WAS AT THE DEALER FOR ROUTINE REPAIRS, THE CONTACT WAS INFORMED THAT THE VEHICLE WAS INCLUDED IN TWO RECALLS THAT NEEDED TO BE PERFORMED. THE DEALER WOULD NOT RELEASE THE VEHICLE TO THE CONTACT UNTIL THE PARTS AND THE REPAIRS WERE AVAILABLE. THE CONTACT WAS UNABLE TO DETERMINE WHEN THE VEHICLE WOULD BE REPAIRED AND WAS WAITING ON INSTRUCTIONS FROM THE MANUFACTURER. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. PHOENIX AZ Failure Date: 05/02/2016

7 10854299 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V029000 (LATCHES/LOCKS/LINKAGES); HOWEVER, THE PART NEEDED TO PERFORM THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE. WICHITA FALLS TX Failure Date: 03/23/2016

7 10873793 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER 16V029000 (LATCHES/LOCKS/LINKAGES) HOWEVER THE PART TO DO THE REPAIR WAS NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF

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TIME FOR RECALL REPAIR. THE MANUFACTURER WAS NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. NEWTON NC Failure Date: 02/22/2016

7 10823922 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING APPROXIMATELY 72 MPH, THE HOOD UNLATCHED AND DENTED THE HOOD AND ROOF. THE FAILURE CAUSED SIDE FENDER DAMAGE. THE FAILURE OCCURRED WITHOUT WARNING. THE VEHICLE WAS TOWED TO THE CONTACT'S RESIDENCE. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE CONTACT RECIEVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V029000 (LATCHES/LOCKS/LINKAGES). THE FAILURE MILEAGE WAS APPROXIMATELY 90,000. PARTS DISTRIBUTION DISCONNECT. SHELBYVILLE KY Failure Date: 02/02/2016

7 10851564 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V029000 (LATCHES/LOCKS/LINKAGES); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. ...UPDATED 04/12/16 *BF LAS VEGAS
NV Failure Date: 01/19/2016

7 10915229 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING 75 MPH, THE HOOD LATCH ACTIVATED INDEPENDENTLY. AS A RESULT, THE HOOD OPENED. THE CONTACT HAD TO FASTEN THE HOOD WITH A TWINE TO PREVENT THE HOOD FROM OPENING INDEPENDENTLY. THE VEHICLE WAS TAKEN TO A DEALER WHO REPAIRED THE VEHICLE PER NHTSA CAMPAIGN NUMBER: 14V565000 (LATCHES/LOCKS/LINKAGES). THE FAILURE RECURRED. THE VEHICLE WAS TAKEN BACK TO THE DEALER, BUT THE CONTACT WAS UNSURE ABOUT WHAT PART WAS REPLACED. THE FAILURE PERSISTED. THE MANUFACTURER WAS

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NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 40,000.

SILVER CITY NM Failure Date: 01/06/2016

7 10817025 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING APPROXIMATELY 45 MPH, THE HOOD OF THE VEHICLE RELEASED, CRACKED THE WINDSHIELD, AND DETACHED THE FENDERS. THE CONTACT PARKED THE VEHICLE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT NOTIFIED THE DEALER WHERE A VIN SEARCH WAS PERFORMED. THE DEALER INFORMED THE CONTACT OF THREE OPEN RECALLS ON THE VEHICLE; HOWEVER, NHTSA CAMPAIGN NUMBER: 14V565000 (LATCHES/LOCKS/LINKAGES) WAS DIRECTLY RELATED TO THE FAILURE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 65,000.

LITCHFIELD ME Failure Date: 12/17/2015

7 10807498 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING 10 MPH, THE SAFETY LATCH ON THE HOOD OF THE VEHICLE FRACTURED AND CAUSED THE HOOD TO FLY UP. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE FAILURE MILEAGE WAS 46,000. ...UPDATED 02/19/16 *BF THE CONSUMER WAS INFORMED THE LATCH BROKE, THERE WAS SOME DAMAGE TO THE HOOD OF THE VEHICLE. UPDATED 02/24/16.*JB ROME NY Failure Date: 11/25/2015

7 10845806 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING 40 MPH, THE HOOD INADVERTENTLY OPENED AND DAMAGED THE ROOF AND HOOD OF THE VEHICLE. THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 16V029000 (LATCHES/LOCK/LINKAGES). THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 60,000. GREENVILLE MS Failure Date: 11/15/2015

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7 10806933 2013 NISSAN ALTIMA Latch 2013 NISSAN ALTIMA.
CONSUMER WRITES IN REGARDS TO VEHICLE AIRBAG RECALL AND PRIMARY
HOOD LATCH ISSUES. *SMD THE CONSUMER STATED THE AIR BAG WAS NOT
WORKING PROPERLY. ACCORDING TO THE OWNER'S MANUAL, THE LIGHT WAS
SUPPOSE TO COME ON AND THEN GO OFF, TO SHOE THAT IT WAS WORKING
PROPERLY. THE CONSUMER WAS INFORMED THE HOOD LATCH HAD BEEN
OILED. *JB NORTH LAS VEGAS NV Failure Date: 11/02/2015

7 10892611 2013 NISSAN ALTIMA Latch TL* TAKATA RECALL.
THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT RECEIVED
NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 16V244000 (AIR BAGS),
16V029000 (LATCHES/LOCKS/LINKAGES), AND 15V468000 (SUSPENSION). THE
PART WAS NOT AVAILABLE WITHIN A REASONABLE TIME FRAME TO SCHEDULE
THE RECALL REPAIR. THE DEALER DID NOT GIVE A SPECIFIC DATE FOR WHEN
THE PART WOULD BECOME AVAILABLE. THE MANUFACTURER COULD NOT
PROVIDE AN ESTIMATED DATE FOR WHEN THE VEHICLE WOULD RECEIVE THE
RECALL REPAIR. THE CONTACT WAS NOT EXPERIENCING A FAILURE. PARTS
DISTRIBUTION DISCONNECT. NEEDVILLE TX Failure Date: 10/20/2015

7 10783206 2013 NISSAN ALTIMA Latch TL* THE CONTACT
OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING 45 MPH, THE HOOD UNLATCHED
INDEPENDENTLY, STRUCK THE WINDSHIELD AND REMAINED IN THE UPRIGHT
POSITION. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE
MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS
26,000. UPDATED 02/05/16*LJ THE C ONSUMER STATED THE PROBLEM WAS
CORRECTED. UPDATED 04/05/16.*JB BELMONT MA Failure Date:
10/17/2015

7 10865403 2013 NISSAN ALTIMA Latch TL* THE CONTACT
OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING 50 MPH, THE HOOD DETACHED.
AS A RESULT, THE CONTACT CRASHED INTO CONCRETE BARRICADES. THE
CONTACT WAS NOT INJURED AND A POLICE REPORT WAS NOT FILED. THE
VEHICLE WAS TOWED TO THE CONTACT'S RESIDENCE. THE VEHICLE WAS NOT
REPAIRED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN

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NUMBERS: 14V565000 AND 16V029000 (LATCHES/LOCKS/LINKAGES). THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 46,000. GATHERSBURG MD Failure Date: 09/30/2015

7 10806319 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING 45 MPH, THE HOOD UNLATCHED WITHOUT WARNING AND IMPACTED THE WINDSHIELD CAUSING DAMAGES TO THE ROOF AND SUN ROOF, AND THE WINDSHIELD GLASS CRACKED. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN DIAGNOSED THAT THE SECONDARY HOOD LATCH FAILED AND NEEDED TO BE REPLACED. THE CONTACT WAS INFORMED THAT THE VEHICLE HAD PREVIOUSLY BEEN REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 15V116000 (LATCHES/LOCKS/LINKAGES). THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 35,000.

CENTERVILLE VA Failure Date: 09/19/2015

7 10721656 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING AT APPROXIMATELY 35 MPH, THE HOOD OF THE VEHICLE UNLATCHED. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 15V116000 (LATCHES,LOCKS,LINKAGE). THE FAILURE MILEAGE WAS APPROXIMATELY 74,555. UPDATED 8/10/15*CN UPDATED 02/09/16 *JB SUTTON MA Failure Date: 05/26/2015

7 10721764 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING APPROXIMATELY 30 MPH, THE TRANSMISSION SHIFTED FROM DRIVE INTO THE NEUTRAL POSITION INDEPENDENTLY AND AN ABNORMAL NOISE EMITTED. THE VEHICLE WAS TOWED TO THE DEALER, BUT THE MECHANIC WAS UNABLE TO DUPLICATE OR LOCATE THE FAILURE. THE CONTACT EXPERIENCED MULTIPLE UNRELATED FAILURES WITH THE VEHICLE THAT INCLUDED THE EXTERIOR DOOR FAILING TO UNLOCK OR LOCK WITH THE KEY FOB UNTIL AFTER SEVERAL ATTEMPTS. A BURNING ODOR EMITTED FROM THE AIR VENTS WHEN THE AIR CONDITIONER

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OR HEATER WAS ACTIVATED. THERE WERE NO FLAMES PRESENT. ALSO, THE BRAKES SQUEAKED INTERMITTENTLY WHEN DEPRESSED. THE CONTACT STATED THERE WAS CONCERN REGARDING A POTENTIAL HEALTH HAZARD WITH THE PUSH BUTTON STARTER CAUSING CANCER. THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 10,600.

BALTIMORE MD Failure Date: 05/21/2015

7 10717268 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING APPROXIMATELY 40 MPH, THE HOOD UNLATCHED AND STRUCK THE WINDSHIELD OF THE VEHICLE WITHOUT WARNING. THE CONTACT WAS ABLE TO MERGE TO THE SIDE OF THE ROAD AND PUSH THE HOOD BACK INTO PLACE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE VIN WAS UNAVAILABLE. THE FAILURE MILEAGE WAS APPROXIMATELY 60,000.

BALTIMORE MD Failure Date: 05/18/2015

7 10714979 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE TRAVELING AT AN UNKNOWN RATE OF SPEED, THE HOOD LATCH FAILED AND CAUSED THE HOOD TO SMASH INTO THE WINDSHIELD. AS A RESULT, THE FRONT AREA OF THE VEHICLE WAS DAMAGED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT REPAIR SHOP WHO REPAIRED THE BODY DAMAGES AND THE HOOD LATCH. THE CONTACT LATER RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V116000 (LATCHES/LOCKS/LINKAGES). THE FAILURE WAS REPORTED TO THE MANUFACTURER AND THE CONTACT WAS WAITING TO DETERMINE IF THE VEHICLE NEEDED TO BE RE-INSPECTED AND DIAGNOSED PERTAINING TO THE RECALL REPAIR. THE FAILURE MILEAGE WAS NOT AVAILABLE. UPDATED 6/17/15*CN UPDATED 10/13/2017*CN BRONX NY Failure Date: 04/10/2015

7 10714365 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING VARIOUS SPEEDS UP AN INCLINE, THE FRONT HOOD UNLATCHED INDEPENDENTLY IN AN OPEN POSITION. THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 15V116000 (LATCHES/LOCKS/LINKAGES). THE VEHICLE WAS NOT DIAGNOSED

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OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS UNAVAILABLE. MCKEES ROCK PA

Failure Date: 03/28/2015

7 10684180 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED THAT WHILE DRIVING AT APPROXIMATELY 35 MPH, THE HOOD UNLATCHED AND STRUCK THE WINDSHIELD. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 55,000. WOODBRIDGE VA Failure Date: 02/18/2015

7 10820532 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. THE CONTACT STATED THAT THE VEHICLE WAS TAKEN TO A DEALER FOR A MANUFACTURER RECALL CONCERNING THE HOOD LATCH. THE DEALER STATED THAT THE VEHICLE WAS REPAIRED FOR THE RECALL. WHILE DRIVING 60 MPH, THE HOOD LATCH FRACTURED AND CAUSED EXTENSIVE DAMAGE. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHO FURTHER INSPECTED THE HOOD LATCH AND STATED THAT IT WAS NOT REPLACED. THE MECHANIC CHECKED WITH THE MANUFACTURER WHO STATED THAT THE HOOD LATCH HAD BEEN ON BACK ORDER AND THAT THE DEALER LUBRICATED THE LATCH, BUT DID NOT REPLACE THE PART. THE INDEPENDENT MECHANIC STATED THAT THE HOOD LATCH NEEDED TO BE REPLACED TO PREVENT THE FAILURE. THE CONTACT WAS UNABLE TO DETERMINE WHEN THE MANUFACTURER WOULD BE ABLE TO SUPPLY THE HOOD LATCH PART TO THE DEALER. THE VEHICLE WAS REPAIRED BY THE INDEPENDENT MECHANIC. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 44,000. CENTRAL ISLIP NY Failure Date: 02/10/2015

7 10648470 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE TRAVELING APPROXIMATELY 30 MPH, THE HOOD LATCH FRACTURED AND RELEASED WITHOUT WARNING. AS A RESULT, THE PASSENGER AND DRIVER SIDE FENDERS SUSTAINED DAMAGES. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE

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FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 30,000.

PHILADELPHIA PA Failure Date: 10/17/2014

7 10640754 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING APPROXIMATELY 30 MPH, THE HOOD OF THE VEHICLE ERRONEOUSLY UNLATCHED AND OPENED. THE FAILURE OBSTRUCTED THE DRIVER'S VISION AND CREATED EXTENSIVE BODY DAMAGE TO THE VEHICLE. DURING THE FAILURE, THE SECONDARY LATCH ALSO MALFUNCTIONED AND ALLOWED THE HOOD TO OPEN. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 15,000. NEW HARTFORD NY Failure Date: 08/27/2014

7 10638673 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING AT AN UNKNOWN SPEED, THE HOOD BECAME UNLATCHED AND CRACKED THE WINDSHIELD BEFORE IT DETACHED COMPLETELY. THERE WERE NO INJURIES REPORTED AND A POLICE REPORT WAS NOT FILED. THE DEALER REPLACED THE HOOD. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 24,628. WARRENDALE PA Failure Date: 08/18/2014

7 10651152 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING APPROXIMATELY 30 MPH, THE HOOD OF THE VEHICLE OPENED INDEPENDENTLY. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE LATCH NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 40,000. MIDDLETON DE Failure Date: 08/06/2014

7 10690192 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING AT APPROXIMATELY 20 MPH, THE HOOD ERRONEOUSLY UNLATCHED AND OPENED, OBSTRUCTING THE VIEW OF THE DRIVER. THE VEHICLE WAS TAKEN TO THE DEALER, WHO DIAGNOSED THAT THE HOOD LATCH NEEDED TO BE REPLACED. THE VEHICLE WAS

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REPAIRED. THE CONTACT RECEIVED A NOTICE FOR NHTSA CAMPAIGN NUMBER: 14V565000(LATCHES/LOCKS/LINKAGES) AFTER THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 34,222. BELLVILLE NJ Failure Date: 08/01/2014

7 10660020 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING THROUGH AN INTERSECTION AT APPROXIMATELY 25 MPH, THE HOOD UNLATCHED AND DETACHED FROM THE VEHICLE. THE HOOD STRUCK THE FRONT WINDSHIELD AND CAUSED BODY DAMAGE TO THE VEHICLE. THE VEHICLE WAS TAKEN TO THE DEALER AND REPAIRED. NO FURTHER INFORMATION WAS AVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 37,683. PITTSFIELD MA Failure Date: 03/12/2014

7 10644444 2013 NISSAN ALTIMA Latch TL* THE CONTACT OWNS A 2013 NISSAN ALTIMA. WHILE DRIVING APPROXIMATELY 45 MPH, THE HOOD OPENED INDEPENDENTLY AND DAMAGED BOTH FRONT QUARTER PANELS. THE DEALER WAS UNABLE TO DIAGNOSE THE CAUSE OF THE FAILURE. THE VEHICLE WAS REPAIRED. THE CONTACT REFERENCED NHTSA CAMPAIGN NUMBER: 14V565000 (STRUCTURE); HOWEVER, THE VIN WAS NOT INCLUDED IN THE RECALL. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 17,367. HACKETTSTOWN NJ Failure Date: 12/06/2013