

NHTSA Consumer Complaints as of March 5, 2018

8 11076033 2016 FORD EXPLORER Unknown/Other STRONG
EXHAUST SMELL LEAKING INTO THE CABIN. VIRGINIA BEACH
VA Failure Date: 02/28/2018

8 11074235 2016 FORD EXPLORER Unknown/Other I HAVE NOTICED
THERES A BURNING SMELLING FROM HEATER/AC VENTS RIGHT AFTER
ACCELERATION FROM VEHICLE BEING STOPPED. I CAN CONFIRM ITS A
BURNING SMELL (SIMILAR TO BURNING PLASTIC OR RUBBER). WHEN THE
SMELL IS PRESENT, IT FEELS LIKE THERES LACK OF ACCELERATION FROM THE
GAS PEDAL. ALMOST LIKE IF THERES A CLOGGED AIR FILTER OR ISSUE WITH
TRANSMISSION OR EXHAUST. IT FEELS LIKE THAT KIND OF POOR
ACCELERATION ISSUE. THE BURNING SMELLS LAST FOR ABOUT 1-2 MINUTES
AND I'M NOT SURE WHERE ITS COMING FROM. THE ODOR IS A VERY STRONG
ODOR AND I'M WAITING FOR A FIRE TO BREAK OUT SOMEWHERE WHEN THIS
ODOR IS PRESENT. I HAVE A SERVICE APPT ON MONDAY, FEB 26 AND
HOPEFULLY SOMETHING WILL BE FOUND. THE LAST THING I WANT IS TO BE
DRIVING AND THE VEHICLE BREAKS DOWN, LET ALONE CATCHES FIRE FOR
SOME REASON. BROADVIEW IL Failure Date: 02/16/2018

8 11071859 2016 FORD EXPLORER Unknown/Other THE LAST (3)
TIMES MY SON HAS BEEN IN OUR 2016 FORD EXPLORER HE HAS VOMITED. HE
IS 2.5 YEARS OLD AND WE HAVE A DAUGHTER ON THE WAY IN 2-3 WEEKS. IT IS
JUST NOW CLICKING THAT THIS IS PROBABLY A CO2 ISSUE SINCE HE IS
ALWAYS FINE ONCE HE GETS OUT OF THE CAR. IT IS ALWAYS ABOUT 10
MINUTES AFTER DRIVING. HE BECOMES DIZZY AND LOOKS DOWN. IT IS
AWFUL. WE HAVE TRIED TO GET THE PART FROM FORD FOR WEEKS BUT
THEY SAY THEY ARE BACK-ORDERED. PLEASE HELP! FRANKLIN
TN Failure Date: 02/08/2018

8 11066148 2016 FORD EXPLORER Unknown/Other MY FAMILY IS
GETTING SICK WHILE IN THE CAR. ADULTS WITH SYMPTOMS OF DIZZINESS
AND NAUSEA. CHILDREN WITH SYMPTOMS OF NAUSEA, HEADACHES AND
VOMITING. THE VEHICLE IS IN MOTION AND HAS HAPPENED ON COUNTY,

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STATE AND HIGHWAY ROADS. GETTING OUT OF THE VEHICLE MAKES THE SYMPTOMS GO AWAY. GEORGETOWN OH Failure Date: 01/31/2018

8 11065607 2016 FORD EXPLORER Unknown/Other VERY STONG CARBON-MONOXIDE SMELL IN CABIN. I HAVE TO PUT WINDOWS DOWN TO DRIVE. TOOK TO FORD FOR THE RECALL REPAIR, STILL HAVE AN ISSUE. HAPPENS WHEN CAR IS SITTING & WHILE BEING DRIVEN. KERNERSVILLE NC Failure Date: 01/29/2018

8 11065027 2016 FORD EXPLORER Unknown/Other ANYTIME I ACCELERATE TO HIGHWAY SPEEDS, A STRONG EXHAUST ODOR FILLS THE PASSENGER CABIN. I WAS TOLD IT WAS NOTHING TO WORRY ABOUT BUT NOW I SAW A NEWS ARTICLE THAT RAISED NEW CONCERNS AND SUGGESTED REPORTING THIS ISSUE IF PRESENT. TAMPA FL Failure Date: 01/26/2018

8 11065276 2016 FORD EXPLORER Unknown/Other I REPORTED THIS EARLIER TODAY, BUT WANTED TO ADD TO HERE THAT I TALKED TO A REPRESENTATIVE TO FORD AND TOLD HIM THAT THE CAR WAS LEAKING EXHAUST INTO THE CAB OF THE CAR. HE ADVISED ME TO "DRIVE IT" TO ANOTHER DEALERSHIP ABOUT 20-30 MINUTES AWAY. I ASKED IF HE WAS WILLING TO PUT HIS CHILD IN THIS CAR AS THIS IS WHAT HE IS ADVISING ME TO DO. HE SAID HE WOULD NOT. PLEASE USE THIS INFORMATION AS YOU CAN AS FORD CUSTOMER SERVICE IS NOW PUTTING PEOPLE IN AND OUTSIDE OF THE CAR IN SERIOUS DANGER BY ADVISING THEM TO DRIVE VEHICLES THAT ARE OBVIOUSLY NOT ROAD WORTHY. DISGUSTING A COMPANY IS ALLOWED THIS... THANKS PUYALLUP WA Failure Date: 01/26/2018

8 11065213 2016 FORD EXPLORER Unknown/Other BEEN GETTING HEADACHES FOR THE PAST MONTH AS WELL AS DIZZINESS AND FEELINGS OF NAUSEA. YESTERDAY CAR HAD OVERWHELMING EXHAUST ODOR INSIDE OF CAR THAT MADE ME EXTREMELY ILL ALL DAY YESTERDAY... I DID CALL FORD AND THEY HAD IT TOWED TO A FORD DEALER WHO STATED THEY WILL CHANGE OUT CLIPS. WANT TO BE SURE TO REPORT AS IT APPEARS IT IS AN

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ONGOING PROBLEM WITH THIS VEHICLE TYPE.. THE SMELL COULD BE SMELT AS SOON AS CAR WAS TURNED ON, AND WORSENER AS CAR WAS DRIVING DOWN ROAD. FASTER THE CAR WOULD MOVE THE WORSE IT GOT. PUYALLUP WA Failure Date: 01/25/2018

8 11063902 2016 FORD EXPLORER Unknown/Other I BOUGHT THE 2016 FORD EXPLORER XLT LAST WEEK FROM A FORD DEALER, I DROVE IT HOME WHICH IS 35-40 MINUTES AWAY FROM THE FORD DEALERSHIP AND BOTH MY WIFE AND I HAD SEVERE HEADACHE. THERE WAS AN ODOR INSIDE THE CABIN WHICH WAS CAUSING THE HEADACHE/NAUSEA. WE COULDN'T EXPLAIN WHY THE ODOR WAS THERE AND WHEN WE RESEARCHED ONLINE, WE WERE SHOCKED TO FIND THAT THE FORD EXPLORER HAD THE CARBON MONOXIDE LEAK ISSUE. WE ARE NOT ABLE TO DRIVE OUR CAR FOR MORE THAN 15-20 MINUTES WITHOUT GETTING A HEADACHE.

WOODINVILLE WA Failure Date: 01/15/2018

8 11063238 2016 FORD EXPLORER Unknown/Other VERY STRONG EXHAUST FUMES ENTERING VEHICLE AT OR ABOVE 3500 RPM. IT HAPPENS EVERY TIME ACCELERATING TO HIGHWAY SPEED. ENTIRE CAB FILLS WITH FUMES IMMEDIATELY AND DOES NOT DISAPATE UNTIL ALL WINDOWS ARE ROLLED DOWN. EXPERIENCED HEADACHES, DIZZINESS AND NAUSEA. OWNER HAD TO TRADE VEHICLE (AT THEIR EXPENSE) AS DEFECT WAS CAUSING DAILY HEALTH PROBLEMS. FORD NEEDS TO BE FORCED TO NOTIFY CONSUMERS ABOUT THIS PROBLEM BEFORE VEHICLE IS PURCHASED. OWNER HAD 2015 FORD EXPLORER WITH SAME PROBLEM AND WON LEMON LAW CASE AGAINST FORD - LEMON LAW ARBITRATORS SMELLED WHAT THEY DESCRIBED AS EXHAUST FUMES DURING LEMON LAW HEARING TEST DRIVE. FORD REPAIR ATTEMPTS DO NOT WORK! NHTSA AND FORD NEED TO DETERMINE FIX OR RECALL VEHICLES. EXHAUST FUMES CONTAIN CARBON MONOXIDE AS WELL AS MANY OTHER TOXIC CHEMICALS. FORD ADMITS EXHAUST FUMES ENTERING VEHICLE BUT CLAIMS LOW VOLUME/SAFE. PLEASE CONSIDER THAT INFANTS AND YOUNG CHILDREN CANNOT BE EXPOSED TO SAME CARBON MONOXIDE LEVELS AS ADULTS WITHOUT VERY

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SERIOUS AND LIFE THREATENING HARM. ASK A DOCTOR, NOT FORD!!! JACKSONVILLE FL Failure Date: 01/13/2018

8 11064645 2016 FORD EXPLORER Unknown/Other CAR HAS SMELLED AWFUL SINCE LEASING. BEING GASSED WITH CARBON MONOXIDE EVERY TIME I DRIVE IT. TOOK IN FOR RECALL TO VARSITY LINCOLN. THEY DID NOT ADDRESS IT. DROVE CAR TO FRANKENMUTH FOR THANKSGIVING DINNER 1 1/2 HOUR RIDE. SOMETHING POPPED AND THE MOST AWFUL GAS SMELL CAME OUT AND NEVER WENT AWAY EVERYBODY AROUND US COULD SMELL IT. DROPPED IT OFF AT TOM HOLZER FORD. THEY ADDRESSED THE RECALL AND SMELL BY PUTTING ADHESIVE (TAPE) AND SEALANT (GLUE) CALLED AND TOLD IT IT WAS READY. THE SMELL WAS NOT GONE TOOK IT BACK 4 DAYS LATER. WAS TOLD THE TRANSFER CASE BLEW AND THEY WOULD NEED IT FOR A FEW DAYS TO FIX IT. PICK UP CAR STILL SMELLED AWFUL. WENT UP NORTH LAST WEEK. THREE HOUR RIDE. THE FIRST HOUR I HAD THE BACK WINDOWS OPEN AS ALWAYS CAUSE I KNOW I AM BEING POISONED. THE NEXT TWO HOURS WERE POURING RAIN COULD NO LONGER DRIVE WITH WINDOWS OPEN. STOPPED FOR GAS AND GROCERIES. GOT OUT OF EXPLORER AND WAS DIZZY, NAUSEATED AND MY HEART HURT COULDN'T THINK OF WHAT GROCERIES I NEEDED CLERK ASKED IF I WAS OK. TOLD HIM NOT SURE WHAT WAS WRONG WITH ME FIGURED IT OUT I WAS POISONED CARBON MONOXIDE NOVI MI Failure Date: 01/11/2018

8 11074311 2016 FORD EXPLORER Unknown/Other WE NOW DRIVE WITH WINDOWS PARTIALLY OPEN DUE TO CARBON MONOXIDE EXHAUST GAS ENTERING THE PASSENGER COMPARTMENT OF OUR 2016 FORD EXPLORER. WE ARE ASSUMING THAT THE EXHAUST MANIFOLDS ARE THE PROBLEM.

SUN PRAIRIE WI Failure Date: 01/11/2018

8 11065000 2016 FORD EXPLORER Unknown/Other I WAS DRIVING ON A MAJOR HIGHWAY AND MY SUV SUDDENLY STARTED LOSING POWER AND JERKING (HESITATING TO MOVE) I PULLED OVER AND STARTED TO SMELL BURNING OIL OR VERY UNIQUE SMELL ALMOST LIKE BURNING BREAK FLUID OR CARBON. TOOK THE CAR TO THE DEALERSHIP AND THE SMELL WAS

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NOTICED IMMEDIATELY BY THE SERVICE REP. THEY COULD NOT FIND THE ISSUE AND CANNOT EXPLAIN THE SMELL IN MY CARS CABIN. THE SMELL IS SO STRONG WHEN PARKED OR DURING IDLE THAT WE CANNOT RUN THE AC OR HEATER FOR FEAR OF THE SMELL MAKING YA ALL SICK. FORD WILL NOT PROVIDE ANY INSIGHT OR HELP AND THE SMELL IS LITERALLY HARMING ME AND MY CHILDREN. THE ISSUE IS ONGOING AND THE SMELL HAS NOT LET UP. THE CAR DOES SPUTTER OUT WHEN ACCELERATING FROM TIME TO TIME..NO ANSWERS FROM FORD ON WHY THAT HAPPENS....COMPLETELY LOST AND FRUSTRATED! AUSTIN TX Failure Date: 12/20/2017

8 11055125 2016 FORDE EXPLORER Unknown/Other CAR SMELLS STRONGLY LIKE NATURAL GAS INSIDE CABIN WHEN DRIVING, AND WHEN SITTING STILL - EYES BURN, THROAT SORE, HEADACHE AFTER DRIVING IT FOR 5 MINS OR MORE. LA QUINTA CA Failure Date: 12/01/2017

8 11055510 2016 FORDE EXPLORER Unknown/Other SMELLING EXHAUST ODORS IN THE OCCUPANT COMPARTMENT. CONCERNS ABOUT EXPOSURE TO CARBON MONOXIDE. SMELL IS WORSE WHEN CAR IS STATIONARY AND WHEN HEATER IS ON. MORGAN HILL CA
Failure Date: 12/01/2017

8 11047110 2016 FORDE EXPLORER Unknown/Other HANKOOK VENTUS S1 NOBLE 2 TIRES THAT ARE ON THE EXPLORER ARE FAULTY CAUSING THE THREAD TO SHRED. THIS COULD HAVE CAUSED MY TIRES TO COME SORT WHILE DRIVING AND POSSIBLE COLLISION & INJURY. THERE WAS ONLY 12,995 MILES ON THEM. NO EXTREME DRIVING CONDITIONS ETC. I HAD TO REPLACE TODAY. LAKELAND FL Failure Date: 11/17/2017

8 11072488 2016 FORDE EXPLORER Unknown/Other BOUGHT A 2016 FORD EXPLORER SPORT IN NOV.2016 USED WITH 20K MILES. AS I WAS DRIVING HOME I NOTICED A HORRIBLE SMELL AND THOUGHT IT WAS JUST SOMETHING IN THE AREA NEVER DREAMING IT WAS THE CAR! I DID A LITTLE RESEARCH AND FOUND THE CAR HAD A RECALL ON IT. THE SMELL IS HORRIBLE, SO BAD WE HAVE TO RIDE WITH THE WINDOWS DOWN. IM NOT SURE WHY THE

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DEALERSHIP WAS EVEN ALLOWED TO SELL THE CAR TO ME WITH DISCLOSING THIS PROBLEM. I HAVE TAKEN THE CAR TO MY LOCAL FORD DEALERSHIP AND THEY ARE WAITING ON A RESPONSE FROM FORD. I WOULD LIKE THEM TO BUY THE CAR BACK FROM ME. I AM DRIVING A 2003 CAR NOW WITH 150K MILES BECAUSE I CANNOT DRIVE MY NEW CAR. FAIRFEILD TX Failure Date: 11/11/2017

8 11042559 2016 FORD EXPLORER Unknown/Other I BOUGHT THIS CAR IN AUGUST OF 2016 AND NOTICED WHEN ACCELERATING TO GET ON A HIGHWAY OR DOING ANY TYPE OF QUICK ACCELERATION THE VEHICLE PUT OFF AN AWFUL SMELL IN THE CAB AND THE SMELL IS SIMILAR TO ROTTEN EGGS. I'VE BROUGHT THE VEHICLE IN FOR ALL ITS REGULAR MAINTENANCE AT THE DEALERSHIP AND SPOKE WITH THE SERVICE MANAGER ABOUT THE ISSUE AND THE RESPONSE I GOT WAS WE HEARD THIS BEFORE BUT HAVE NO SOLUTION. NO SOLUTION?? I'M BREATHING IN GOD KNOWS WHAT AND I'M ALWAYS IN THE VEHICLE WITH MY FAMILY, FRIENDS AND BUSINESS ASSOCIATES AND THAT WAS THE RESPONSE I GET! I HAVE NO IDEA WHAT ITS POSSIBLE DOING TO MYSELF AND OTHERS BUT I'LL TELL YOU THIS IT CANNOT BE GOOD. I AM AT THE POINT WITH THIS VEHICLE THAT I DON'T WANT TO GET IN IT ANY LONGER AS I AM CONCERNED ABOUT MY HEALTH AND WHAT POSSIBLE DAMAGE ITS DOING TO ME AND OTHERS. I AM SO DISAPPOINTED IN THE FACT THEY HAVE NO SOLUTION AND I WILL NOT BE BUYING ANOTHER FORD PRODUCT EVER AGAIN.. THIS PROBLEM HAS BEEN GOING ON SINCE THE WEEK I PICKED IT UP AND HAS NOT STOPPED IN OVER A YEAR AND 2 MONTHS. IF THERE WAS A WAY TO GET RID OF IT TODAY I WOULD BUT UNFORTUNATELY I STILL HAVE A YEAR AND 8 MOTHS BEFORE I CAN TURN IT IN, WHICH I WILL THE FIRST DAY I CAN LEGALLY CAN.. FORD SHOULD TAKE THESE CARS BACK AND TERMINATE THE LOANS OR LEASES AND LET PEOPLE GO GET SOMETHING THAT'S SAFER FOR THEM TO BE IN. DON'T GIVE BACK THE MONEY AS MYSELF AND OTHERS HAVE USED THE VEHICLES UP TILL THIS POINT. TO BE FAIR FORD MOTOR COMPANY SHOULDN'T BE RESPONSIBLE TO PAYING PEOPLE BACK FOR A TIME THAT PEOPLE USED THE VEHICLE BUT THEY SHOULD TAKE THEM BACK. THEY ARE MAKING VEHICLES (FORD

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EXPLORERS) THAT ARE NOT SAFE FOR PEOPLES HEALTH. ONE VERY DISSATISFIED CUSTOMER. IN THE END THEY WILL GET THE CAR BACK AND I WILL MOVE ALONG TO ANOTHER BRAND! LEVITTOWN NY Failure Date: 11/02/2017

8 11046587 2016 FORD EXPLORER Unknown/Other CARBON MONOXIDE ISSUE INTO THE CABIN OF THE VEHICLE LEAGUE CITY TX Failure Date: 11/01/2017

8 11072503 2016 FORD EXPLORER Unknown/Other IN OCTOBER 2017 I STARTED EXPERIENCING HEADACHES, LUNG CONGESTION, SINUS DRAINAGE AND OVERALL FATIGUE. I NORMALLY WORK OUT AT THE GYM 4 OR 5 DAYS A WEEK BUT GOT TO THE POINT THAT I WAS COUGHING TO MUCH TO EXERCISE. MT BLOOD PRESSURE WENT UP AS WELL AS MY BLOOD SUGAR LEVELS. I PUT MY EXPLORER IN FOR SERVICE TWICE BECAUSE OF THE SMELL. THE SMELL WAS STRONGEST WHEN I WAS DRIVING (ABOUT ONE HOUR TO AND FROM WORK) WITH THE HEAT ON. THE SMELL GOT BETTER WHEN I SET THE VENTS TO CYCLE THE INTERNAL AIR. ARNOLD MD Failure Date: 10/25/2017

8 11040029 2016 FORD EXPLORER Unknown/Other I PASSED OUT WHILE DRIVING MY 2016 FORD EXPLORER DOWN THE FREEWAY. THE VEHICLE WENT OFF THE ROADWAY AND DOWN THE EMBANKMENT. THE VEHICLE WAS A TOTAL LOSS. THERE IS NOW A FORD RECALL ON THE VEHICLE, ISSUED TODAY, 10/26/2017 (FORD RECALL: 17N03) FOR CARBON MONOXIDE CONCERNS. FORD HAS KNOWN ABOUT THIS ISSUE FOR MONTHS AND NOT ISSUED A RECALL UNTIL MANY MONTHS LATER. AT THE TIME OF MY COLLISION, THE COUNTY I LIVE IN WAS IN A STATE OF EMERGENCY AND I WENT TO THE 1 OPEN HOSPITAL. DUE TO THE CIRCUMSTANCES AND NOT THINKING THAT CARBON MONOXIDE COULD HAVE CAUSED THE INCIDENT, I DID NOT GET BLOOD WORK DONE TO CONFIRM IF I HAD BEEN POISONED BY CARBON MONOXIDE. SANTA ROSA CA Failure Date: 10/14/2017

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8 11033496 2016 FORD EXPLORER Unknown/Other I AM
DISCOVERING EVERY I DRIVE MY 2016 FORD EXPLORER I AM GETTING
HEADACHES. MY WIFE DROVE AND SHE BEGIN TO HAVE TERRIBLE
HEADACHES. WHEN MY CHILDREN RODE WITH ME THEY FELT
NAUSEATED. SUITLAND MD Failure Date: 10/12/2017

8 11035695 2016 FORD EXPLORER Unknown/Other BURNING HAIR
SMELL IN CABIN OF VEHICLE. NOTICE IT DURING BREAK IN INFORMED SERVICE
ADVISER OF SMELL WHEN I TOOK THE VEHICLE IN FOR THE FIRST SERVICE.
TAKEN BACK SEVERAL TIMES OVER THE LAST TWO YEARS WITCH RESULTS IN
THE ODOR BEING WORST NOW THAN FIRST NOTICED. FORD HAS REPLACED
THE AIR VENT LOCATED BETWEEN THE HOOD AND THE WINDSHIELD. THEY
HAVE REPLACED BODY PANELS AND SEALED OPENING IN THE REAR OF THE
VEHICLE. THE LAST REPAIR WAS TO REPLACE THE ENTIRE EXHAUST SYSTEM.
DURING A TRIP TO FLORIDA AFTER THE EXHAUST REPLACEMENT WE WERE
ABOUT 100 MILES FROM HOME DRIVING 70+ MPH ON I-10. WHEN MY WIFE
COMPLAINED OF HER HEART POUNDING, FEELING NAUSEOUS AND PASSED
OUT FOR A MOMENT. I NOTICED THAT I HAD A HEADACHE ALSO AND I
IMMEDIATELY ROLLED THE WINDOW DOWN. WITHIN A FEW MINUTES MY WIFE
FELT BETTER SO I DID NOT CONTINUE TO THE NEAREST HOSPITAL AS SHE HAD
ASKED. WE DROVE WITH THE WINDOWS OPEN FOR THE REST OF OUR 525
MILE TRIP AND DROVE HOME WITH THEM DOWN FOR ANOTHER 525 MILE.
SINCE RETURNING I HAVE WRITTEN A SECOND LETTER TO FORD
EXPLAINING OUR COMPLAINT. NEED TO HAVE THE PROBLEM RESOLVED. MY
WIFE HAS HEART ISSUES, TAKES BLOOD THINNERS AND MAY HAVE BEEN
MORE SUSCEPTIBLE TO THE CARBON-MONOXIDE THAN I. SHE IS SCARED TO
DRIVE THE VEHICLE VERY MUCH AND WE CAN NOT AFFORD TO PURCHASE
ANOTHER ONE BECAUSE WE COULD NOT SELL THIS ONE WITH IT'S
PROBLEMS. SATSUMA AL Failure Date: 10/07/2017

8 11047317 2016 FORD EXPLORER Unknown/Other EXHAUST FUMES
ARE SOME HOW LEAKING THROUGH THE CABIN. FUMES ARE MOSTLY

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NOTICED WHEN GETTING ON THE FREEWAY OR HARD ACCELERATION.

RIO RICO AZ Failure Date: 10/01/2017

8 11025358 2016 FORD EXPLORER Unknown/Other WHEN ACCELERATING OR GOING UP INCLINE CAR STARTS TO SMELL LIKE CARBON MONOXIDE (LIKE THE HEATER IS ON). CIRCULATION IS WITHIN CAR. IN ORDER TO GET OUT MUST PUT ON OUTSIDE CIRCULATION AND ROLL DOWN WINDOWS. SAINT BERNARD LA Failure Date: 09/25/2017

8 11024583 2016 FORD EXPLORER Unknown/Other EL DIA 12 DE AGOSTO LLEVE MI CARRO AL DEPARTMENT DE SERVICE EN CARMAX EN KILLEEN, TX POR EL PROBLEMA DE MONOXIDO DE CARBONO. AYER 19 DE AGOSTO ME ENTREGARON MI CARRO DESPUES DE UN MES Y UNA SEMANA PORQUE YA HABIAN COREJIDO EL PROBLEMA Y DESPUES DE RECOJER MI CARRO Y MANEJARLO HASTA MI CASA TENGO LOS MISMOS SINTOMAS QUE SENTIA CUANDO MI CARRO TENIA EL PROBLEMA DE MONOXIDO DE CARBONO QUE SON DOLOR DE CABEZA, PRESION EN EL AREA DE LA NARIZ, LA SENSACION DE CANSANCIO COMO SI TE FUERAS A DORMIR. ESTE PROBLEMA NO SOLO ESTA PASANDO CON MI CARRO SON MILES Y MILES DE CARRO NO SE QUE ESTA ESPERANDO ESTA COMPANIA PARA PONER ESTOS CARROS EN RECALL. ESTAN ESPERANDO QUE MUERAN PERSONAS O NINOS PARA PODER TOMAR ACCION CONTRA ESTE PROBLEMA QUE ESTA PONIENDO EN RIESGO LA VIDA DE MUCHAS PERSONAS. ESTE PROBLEMA NO SE CORRIJO EN MI CARRO Y POR ESA MISMA RAZON VOY A LLEVAR MI CARRO AL DEPARTAMENTO DE SERVICIO DE NUEVO HOY 9/20/2017 Y SI TENGO QUE LLEVARLO DE NUEVO LO VOY HACER TODAS VECES QUE SEAN NECESARIAS POR LA VIDA DE MIS HIJOS Y LA MIA. KILLEEN TX Failure Date: 09/19/2017

8 11022385 2016 FORD EXPLORER Unknown/Other CARBON DIOXIDE WARNING. DON'T FEEL SAFE DRIVING THE VEHICLE, WANT TO RETURN AND A DESERVE ALL FUNDS RETURNED. WHAT IS BEING SAID ON THE NATIONAL NEWS IS ABSURD AND IF FORD KNOW ABOUT THIS AND PUTTING MY LIFE AND MY FAMILY'S LIVES AT RISK. GAITHERSBURG MD Failure Date: 09/08/2017

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8 11022437 2016 FORD EXPLORER Unknown/Other RE: CASE NUMBER IS 1095836. I AGAIN EXPERIENCED CARBON MONOXIDE IN MY 2016 FORD EXPLORER CABIN. ONCE ON SEPTEMBER 3, 2017 ON A DOWNHILL PATH ON A RURAL ROAD IN THE MOUNTAINS ABOVE SANTA FE, NM WITH THE AIR CONDITIONER ON, BUT NOT ON RECIRCULATE MODE AND AGAIN IN SANTA FE ON A CITY STREET ON SEPTEMBER 8, 2017 WITH THE AIR CONDITIONER ON. BOTH TIMES I WAS DRIVING AT 20 - 30 MPH. I HAVE A CARBON MONOXIDE DETECTOR INSTALLED IN THE THIRD ROW OF THE EXPLORER WHICH SET OFF AN ALARM. I IMMEDIATELY TURNED OFF THE A/C AND OPENED THE WINDOWS. THE ALARM TURNED ITSELF OFF ALMOST IMMEDIATELY. I DID NOT NOTICE ANY EXHAUST FUMES. THE FIRST TIME I WAS IN A LINE OF TRAFFIC WITH 3 - 4 CAR LENGTHS BETWEEN THE CAR THAT I WAS FOLLOWING. THE SECOND TIME THERE WAS NO TRAFFIC AHEAD OF ME ON THE CITY STREET.

SANTA FE NM Failure Date: 09/08/2017

8 11021485 2016 FORD EXPLORER Unknown/Other I HAVE A FUME SMELLING LIKE BOILED EGGS REALLY STRONG COMING INSIDE MY VEHICLE CAUSING ME TO BECOME NAUSEA WITH HEADACHE AND DIZZINESS

DUNCANVILLE TX Failure Date: 09/04/2017

8 11022723 2016 FORD EXPLORER Unknown/Other I HAVE A 2016 FORD EXPLORER LIMITED EDITION UNDER MY DADS NAME AND MY WIFE IS THE PRIMARY DRIVER ON IT. AFTER GETTING OUR CAR I DROVE IT DAILY AS COMMUTER FOR 2 MONTHS AND SOMETIMES I SMELL SOMETHING BAD INSIDE LIKE BURNED TIRES BUT I JUST IGNORED IT BECAUSE I SAID MY CAR IS BNEW AND MAYBE ITS FROM OUTSIDE AND AFTER THAT MY WIFE START DRIVING IT BUT LAST DECEMBER 2016 WE WENT TO VEGAS AND I JANSSEN (HUSBAND) IS THE ONE DRIVING ON THE CAR AND SMELLED SOMETHING BURNED TIRES INSIDE THE CAR WHILE CRUISING ON IT, I CHECKED THE TIRES/BREAK OUTSIDE BUT I DONT SMELL IT FROM OUTSIDE, SO AFTER THAT WE WENT TO OUR DEALER AND CHECKED IT FOUND OUT THERES A CARBON MONOXIDE PRESENT INSIDE AND THEY FIXED IT BY COVERING THE HOLES OF THE CAR THAT MAY BE THE ENTRY OF SMOKE FROM OUTSIDE AND UPDATING THE

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SYSTEM AS PER SERVICE GUY TOLD ME "RENE" AND SAID EVERYTHING WORKS WELL NOW. AFTER FEW MONTHS IT WAS JUNE 2017 I SMELLED IT AGAIN AND CONCERNED ME MORE BECAUSE MY WIFE IS PREGNANT AND I KNOW CO2 IS REALLY BAD ON OUR HEALTH AND I KNOW THAT BECAUSE WE ARE BOTH NURSES AND WE SENT IT BACK TO THE DEALER AND MY SERVICE GUY "LUIS " TOLD ME THEY PUT SOME RUBBER IN THE REAR DOOR FOR THE PURPOSE OF SEALING THE DOOR THAT MAYBE THE SMOKE FROM THE EXHAUST IS THE ONE CAUSING IT AND TAKE NOTE " THE CAR STAYS 1 WEEK IN THE SERVICE DEPARTMENT". AND NOW SEPT 2017 THE SAME THING IS HAPPENING AND I CALLED MY DEALERSHIP, I SPOKE TO LUIS AND CASEY AND THEY TOLD ME THERE'S STILL WAITING FOR THE SERVICE MANAGER BECAUSE THEY ARE BUSSY, I TOLD THEM MY CONCERN THAT MY WIFE IS PREGNANT SHE'S ON 8 MONTHS NOW AND IT MAKES ME REALLY CONCERNED OF WHAT IS GOING ON WITH THE CAR BUT THEY JUST TOLD ME TO WAIT, AND MY WIFE DAILY CAR IS IT. SO INCASE SOMETHING HAPPEN WITH MY FAMILY THIS IS NOT REALLY SAFE FOR US, SO I REALLY NEED A BIG HELP FROM YOU NHTSA THAT WE CAN SOLVE THIS PROBLEM, I HEARD OTHERS TOO ESP POLICE. TY NORWALK CA Failure Date: 09/04/2017

8 11032176 2016 FORD EXPLORER Unknown/Other STRONG FOUL ODOR IS COMING OUT OF THE EXHAUST. WE BOUGHT THIS VEHICLE BRAND NEW, THE DEALER HAVE TRIED MULTIPLE TIMES TO FIND THE CAUSE OF THE ISSUE AND TRY TO FIX IT, STILL NOT RESOLVED. DEALER TOLD US TO FILE A CLAIM TO FORD, WE DID, FORD STATED THAT THE CAR SHOULD BE REPAIRED BY THE DEALER AND THAT THERE ARE CONFIDENTIAL PROCESSES THAT NEEDS TO BE DONE BEFORE WE WOULD KNOW WHAT IS THE NEXT STEP. THE CLAIMS ASSOCIATE OF FORD STATED THAT SHE CANNOT TELL US THE PROCESS FOR ONLY FORD AND FORD DEALER EMPLOYEES ARE ALLOWED TO KNOW THE PROCESS. THE SAID ODOR IS VERY STRONG THAT IT GIVES US CHEST PAINS, HEADACHE AND NAUSEA. ONE OF MY KIDS DOES HAVE A SEVERE ALLERGY AND MY OTHER KID IS A SPECIAL NEED CHILD, WE WOULD NEED TO DRIVE THE CAR WITH WINDOWS DOWN IN ORDER FOR US TO USE THE CAR. THE DEALER IS DOING A BAND-AID OF DEODORIZING THE CAR FOR

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THEY ARE WAITING FOR THE FORD HOTLINE TELL THEM WHAT CAN BE DONE. PUYALLUP WA Failure Date: 09/01/2017

8 11025450 2016 FORD EXPLORER Unknown/Other WHILE ACCELERATING OR OVERTAKING I SMELL FUMES OR SMOKE IN THE CABIN. FIRST TIME I CALLED THE DEALER THEY TOLD ME THAT MY CABIN AIR FILTER MIGHT NEED TO CHANGE. THAT DIDN'T HELP. NEXT TIME IT OCCURRED THEY TOLD ME I SHOULD USE PREMIERE GAS. THAT DIDN'T HELP. I HAVE A 2 WEEKS OLD BABY AND SCARED WHAT THESE FUMES WILL DO. I HOPE WE CAN FIX THIS BEFORE PEOPLE START PASSING OUT AND CRAS FROM THIS FUMES WHICH CAUSES A DIZZY SPELL. ADDED TO THAT, MY WING MIRROR ADJUSTS ITSELF EVEN WHILE DRIVING SOMETIMES. THIS VEHICLE IS STILL IN THE DEVELOPMENT STAGE AND VERY FAULTY. REALLY TIRED OF GOING TO "ARROW FORD" AS I GET NO RESOLUTION. THEY HAD MY VEHICLE FOR A TOTAL OF 2 MONTHS AND NONE OF MY CONCERNS ADDRESSED

ABILENE TX Failure Date: 08/15/2017

8 11015071 2016 FORD EXPLORER Unknown/Other THE VEHICLE PUTS OFF A STRONG ODOR THROUGH THE AIR SYSTEM WHEN ACCELERATING UPHILL OR DRIVING AT HIGHER RPMs. THE SMELL RESEMBLES A SULFUR TYPE SMELL IN THE CABIN. VANCEBURG KY Failure Date: 08/13/2017

8 11015684 2016 FORD EXPLORER Unknown/Other WHEN SPEEDING UP TO PASS OR ACCELERATING RAPIDLY YOU SMELL FUMES IN THE CAR WHICH MAKE YOU SICK AND LIGHT HEAD MOLINO FL Failure Date: 08/11/2017

8 11014033 2016 FORD EXPLORER Unknown/Other STRONG EXHAUST SMELL ENTERING THE VEHICLE AT SPEEDS OF 60 MPH OR MORE ON THE HIGHWAY. MARSHFIELD MA Failure Date: 08/09/2017

8 11013844 2016 FORD EXPLORER Unknown/Other UNDER ACCELERATION, THERE IS AN EXHAUST SMALL INSIDE THE VEHICLE, AND I'VE

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MEASURED CARBON MONOXIDE LEVELS UP TO 19 PPM.

MURPHY TX Failure Date: 08/08/2017

8 11014498 2016 FORD EXPLORER Unknown/Other SUSPECT
CARBON MONOXIDE FUMES INSIDE EXPLORER. PASSENGERS AND DRIVER
HAVE HEADACHE, NAUSEA, DIZZINESS, SLEEPY., NOSE AND EYES BURN,
CHEST HURTS. LONG TRIPS IT'S AWFUL HAVE TO STOP AND GET OUT FOR
FRESH AIR BEFORE WE FALL ASLEEP. AM ALMOST AFRAID TO DRIVE THIS
VEHICLE DUE TO THIS PROBLEM. FORD SAYS NO PROBLEM BUT THEY'RE
DEFINATELY IS A PROBLEM WITH MY VEHICLE. I AM GOING TO ANOTHER
DEALER TO SEE IF THEY FIND ANYTHING THAT THE OTHER DIDN'T. HOPE WE
CAN GET SOMETHING DONE ABOUT THIS. BAD TO PAY THAT MUCH FOR A
VEHICLE AND THEN HAVE THIS PROBLEM. THIS PROBLEM IS CONSTANT WHEN
DRIVING THIS VEHICLE. THANKS. CHERI GRISSOM MICHIE

TN Failure Date: 08/08/2017

8 11013494 2016 FORD EXPLORER Unknown/Other EXHAUST LEAK
CONTINUES EVEN AFTER DEALER REPAIR. I AM STILL EXPERIENCING FOUL
ODORS IN THE CABIN OF MY EXPLORER, WHICH I BELIEVE ARE RELATED TO
THE CURRENT EXHAUST ISSUE NOW UNDER INVESTIGATION. ODORS ARE
ESPECIALLY STRONG WHEN VEHICLE IS REMOTE STARTED AND A/C IS
RUNNING. ALSO NOTICE SAME BAD ODORS AROUND ENGINE AREA OF
VEHICLE WHILE RUNNING OR AFTER TURNED OFF - EVEN UP TO 2 HOURS
AFTER ENGINE HAS STOPPED. I HAVE BEEN DRIVING WITH A CO2 DETECTOR
IN THE VEHICLE - AND TO DATE IT HAS NOT BEEN SET OFF - HOWEVER I
EXPERIENCE A DRY THROAT AND HEADACHES AFTER DRIVING IN THE VEHICLE
FOR SEVERAL HOURS. THE DEALER FIX HAS REDUCED THE SMELL OF
BURNING HAIR/ELECTRICAL FIRE, BUT NOT TOTALLY DIMINISHED IT. BECAUSE
OF THE LACK OF SPEEDY ACTION FROM THE NHSTA (THIS ISSUE HAS BEEN
KNOWN FOR SEVERAL YEARS ACCORDING TO PRESS STORIES), I WILL BE
SELLING THE VEHICLE FOR THIS REASON AND THIS REASON ALONE. MY
FAMILY DOESN'T LIKE TO RIDE IN THE VEHICLE ANYMORE AND IF THE
GOVERNMENT WON'T TAKE ACTION TO LOOK OUT FOR OUR SAFETY, I WILL

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SIMPLY BUY ANOTHER CAR. I'LL LOSE A LOT OF MONEY ON THE TRADE-IN, BUT YOU CANNOT PUT A PRICE ON THE HEALTH AND SAFETY OF YOUR FAMILY. DELLSLOW WV Failure Date: 08/07/2017

8 11013517 2016 FORD EXPLORER Unknown/Other EXHAUST SMELL ENTERING VEHICLE UPON BRISK ACCELERATION. SCOTTSDALE AZ Failure Date: 07/31/2017

8 11011420 2016 FORD EXPLORER Unknown/Other WHILE ACCELERATING A WEIRD SMELL FILLS THE CABIN OF MY EXPLORER. OTHER PEOPLE SMELL IT AS WELL NOT JUST ME. SOMETIMES AFTER DRIVING FOR MORE THAN 30 MINUTES I GET A HEADACHE OR I AM DIZZY. PIKEVILLE NC Failure Date: 07/29/2017

8 11011263 2016 FORD EXPLORER Unknown/Other WE ARE EXPERIENCING AN ONGOING SMELL OF EXHAUST IN THE CABIN OF OUR 2016 FORD EXPLORER. THE SMELL IS NOTICEABLE IN DIFFERENT CONDITIONS, BUT TWO CONDITIONS SEEM TO ALWAYS BE IN PLACE - WHEN ACCELERATING AND WHEN THE RECIRCULATE OPTION IS ON. GLENSHAW PA Failure Date: 07/28/2017

8 11012332 2016 FORD EXPLORER Unknown/Other EXHAUST FUMES COMING INTO CABIN, CAUSING BURNING OF EYES AND NOSE, HEAD ACHES, AND NAUSEA. GREENWOOD SC Failure Date: 07/28/2017

8 11011194 2016 FORD EXPLORER Unknown/Other POSSIBLE CARBON MONOXIDE INFILTRATION. I WAS SITTING IN THE CAR WITH THE ENGINE RUNNING WAITING FOR MY WIFE WHILE SHE WAS SHOPPING. I SUDDENLY GOT A HEADACHE AND BECAME DIZZY. WENT HOME AND HEADACHE AND DIZZINESS WENT AWAY AFTER ABOUT 2 HOURS. CANANDAIGUA NY Failure Date: 07/27/2017

8 11031994 2016 FORD EXPLORER Unknown/Other WHEN I FILL UP THE TANK THE MILES VARIES EVERY TIME. ALSO, THERE IS A SMELL IN THE

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CAR WHEN I DRIVE. I HAVE TO OPEN THE WINDOWS TO GET RID OF THE SMELL. BRONX NY Failure Date: 07/27/2017

8 11011247 2016 FORD EXPLORER Unknown/Other FUMES AND ODOR IN CABIN FOLLOWING ACCELERATION; SICKENING SMELL; MUST ROLL DOWN WINDOWS BETHPAGE TN Failure Date: 07/26/2017

8 11011390 2016 FORD EXPLORER Unknown/Other EXHAUST SMELL INSIDE OF CAR AT MODERATE TO HEAVY ACCELERATION . FOR DEALER REPAIRED AT 23000 MILES PROBLEM HAS COME BACK AFTER 11 MONTHS AND 15000 MILES. FUMES CAUSE HEADACHES AND NAUSEA OCALA FL Failure Date: 07/25/2017

8 11013045 2016 FORD EXPLORER Unknown/Other EXHAUST LEAK INSIDE THE CABIN WHEN I CELEBRATE FALLS CHURCH VA Failure Date: 07/25/2017

8 11015434 2016 FORD EXPLORER Unknown/Other FOUL, SULFUR LIKE SMELL IN THE CABIN WHILE USING A/C W/ CABIN AIR RE-CIRCULATION ON. TRAVELLING AT HIGHWAY SPEEDS.. BILLERICA MA Failure Date: 07/22/2017

8 11025326 2016 FORD EXPLORER Unknown/Other EXHAUST FUMES ENTERING PASSENGER COMPARTMENT. CAR HAS BEEN AT FORD FOR OVER 2 WEEKS, TSB HAS BEEN DONE PROBLEM HAS NOT BEEN FIXED. CARLISLE PA Failure Date: 07/19/2017

8 11016036 2016 FORD EXPLORER Unknown/Other CARBON MONOXIDE LEAK COMING THROUGH BACK VENTS. I HAVE LITERALLY FELT FUZZINESS, NAUSEOUS, INTERMITTENT SEVERE HEADACHES, DIFFICULTY CHANGING LANES FROM CONFUSION, AND LOOPY WHILE DRIVING. CALLED MY FREEWAY FORD, AND THEY VERIFIED THAT MY CAR DID IN FACT HAVE EXHAUST COMING THROUGH BACK VENT. THEY FIXED UNDER TSB - TECHNICAL SERVICE BULLETIN, NOT AN OFFICIAL RECALL. I ASSUMED THAT I HAD SOMETHING SEVERELY WRONG WITH MY HEALTH UNTIL THE NEWS

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STORIES CAME OUT ABOUT THE POLICE OFFICERS PASSING OUT, AND HAVING SOME OF THE SAME SYMPTOMS. BINGO, IT WAS MY CAR! FORD SHOULD BE ASHAMED OF THEMSELVES FOR NOT PUTTING OUT AN OFFICIAL RECALL. THERE MOTTO IS TO GO FURTHER, BUT THEY ARE SIMPLY SITTING BACK WHILE THEY COMPROMISE THE SAFETY OF DRIVERS. I HAVE WRITTEN TO THE PRESIDENT AND GROUP VP & CEO OF GENERAL COUNSEL AT FORD MOTOR COMPANY. MY LETTER WAS SENT CERTIFIED MAIL ON 7/26/17; RECEIVED 7/31/17; STILL NO RESPONSE. I AM ATTACHING LETTER. DENVER

CO Failure Date: 07/14/2017

8 11005080 2016 FORD EXPLORER Unknown/Other MY STOCK (UNALTERED) 2016 FORD EXPLORER SPORT WITH ECOBOOST ENGINE EMITS A ROTTEN EGG, SULFUR-LIKE ODOR INTO THE PASSENGER CABIN UPON FULL THROTTLE ACCELERATION. THIS CONDITION DOES NOT OCCUR DURING NORMAL (LESS THAN FULL THROTTLE ACCELERATION) DRIVING. THIS CONDITION OCCURS ONLY DURING FULL THROTTLE ACCELERATION AND IS REPLICABLE. THIS CONDITION HAS OCCURRED SINCE ORIGINAL PURCHASE IN 04/2016 AND CONTINUES TODAY. WEST DES MOINES IA

Failure Date: 07/13/2017

8 11005164 2016 FORD EXPLORER Unknown/Other EVERY TIME I STEP ON THE GAS TO ACCELERATE QUICKLY, THE INSIDE OF MY CAR STARTS TO SMELL LIKE SMOKE OR SOMETHING IS BURNING. I HAVE TO LOWER MY WINDOWS FOR ABOUT A MINUTE TO CLEAR THE AIR OUT. IT HAS BEEN GOING ON FOR MONTHS. COVINA CA Failure Date: 07/12/2017

8 11011998 2016 FORD EXPLORER Unknown/Other LOSS OF CONSCIOUSNESS WHILE DRIVING THE VEHICLE. I SAW A NEWS REPORT THAT NHTSA WAS LOOKING INTO THE ISSUE AND IT COULD BE RELATED. THE VEHICLE WAS IN MOTION WITH THE A/C ON AND WINDOWS UP WHILE DRIVING ON A CITY STREET. ST PAUL MN Failure Date: 07/12/2017

8 11012810 2016 FORD EXPLORER Unknown/Other SINCE WE HAVE PURCHASED THE VEHICLE WE HAVE SMELLED A ROTTEN EGG/BURNT HAIR

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SMELL FROM THE VEHICLE. IT IS AT ITS MOST POTENT POINT WHEN ACCELERATING TO HIGHER RATES OF SPEED. IT KEEPS A FAIRLY CONSISTENT SMELL AT SPEEDS OF 65 MPH AND HIGHER AS WELL. THE SMELL ALWAYS SEEMS TO COME FROM THE AIR CONDITIONING VENTS. IS IT ALSO COINCIDENTAL THAT THE CABIN AIR FILTER ALREADY NEEDS TO BE REPLACED? THIS HAS MADE FOR DISORIENTING AND NAUSEATING TRIPS IN THE VEHICLE FOR ALL PASSENGERS. OUR CHILD HAS COMPLAINED AND HAS FELT ILL WHEN RIDING IN HIS CAR SEAT IN THE SECOND ROW. ON A RECENT 6500 MILE ROAD TRIP, I BECAME SEVERELY ILL AND HAD DIFFICULTY BREATHING WHILE RIDING IN THE TRUCK. I WAS NAUSEATED FOR SEVERAL HOURS AFTERWARDS AND HAD AN EXCRUCIATING HEADACHE. WE DISCUSSED THIS WITH THE LOCATION WE PURCHASED THE VEHICLE AND THEY STATED THERE IS NOTHING THEY CAN DO ABOUT IT. WE THEN TOOK IT TO ANOTHER LOCATION IN CABOT, ARKANSAS AND AGAIN; NOTHING CAN BE DONE ABOUT IT. WE WERE TOLD THAT FORD IS AWARE OF THE ISSUE AND IT HAS BEEN GOING ON FOR SEVERAL YEARS NOW. WHY WERE WE NOT WARNED OF THIS ISSUE? WE ARE PUTTING OUR HEALTH AND MY CHILD'S HEALTH ON THE LINE EVERY TIME WE DRIVE THE TRUCK BUT DUE TO OUR FINANCES, WE HAVE NO CHOICE BUT TO KEEP THE VEHICLE. CABOT AR Failure Date: 07/07/2017

8 11005604 2016 FORD EXPLORER Unknown/Other CONSISTENT ENGINE EXHAUST ODORS IN THE CABIN AFTER ACCELERATION. MANVEL TX Failure Date: 07/03/2017

8 11012380 2016 FORD EXPLORER Unknown/Other SMELL OF ROTTEN EGGS UPON ACCELERATION STEVENSON RANCH CA Failure Date: 07/03/2017

8 11021639 2016 FORD EXPLORER Unknown/Other I BOUGHT A FORD EXPLORER 2016 FROM AUTOMAX IN KILLEEN, TX. I HAVE BEEN COMPLAINING THAT THERE IS ODER SMELL COMING OUT FROM THE AC VENT. WHEN I BRING MY CAR TO THE DEALER FOR SERVICE FOUND THE CARBON MONOXIDE

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PROBLEM. I CALLED THE FORD COMPANY AND THEY SAID THEY CAN'T DO NOTHING. KILLEEN TX Failure Date: 07/02/2017

8 11012482 2016 FORDE EXPLORER Unknown/Other CARBON MONOXIDE LEAK. WHEN I ACCELERATE AS I GET INTO AN EXPRESSWAY RAMP, A STRONG ODOR COMES INTO THE CAR LIKE ROTTEN EGG. VERY CONCERNING, SPECIALLY SINCE I TOOK THE CAR TO A FORD DEALER TO GET IT FIXED AND IS STILL AN ISSUE. HIALEAH GARDENS FL
Failure Date: 06/14/2017

8 11011215 2016 FORDE EXPLORER Unknown/Other YES I AM HAVING HUGE COUGHING FITS AND LIGHTHEADEDNESS AND EXHAUST FUME SMELL ENTERING MY CABIN ON NEW 2016 FORD EXPLORER I PURCHASED. I AM EXPERINCING HEADACHES AS WELL AFTER DRIVING LONG TRIPS. BOTH ON STREET NORMAL AND HIGHWAY TRAVEL CHARLOTTE NC
Failure Date: 06/13/2017

8 11013822 2016 FORDE EXPLORER Unknown/Other EXHAUST LEAKING INTO THE CABIN OF THE VEHICLE WHILE ACCELERATING ABOVE 3000 RPM. GUY TX Failure Date: 06/01/2017

8 11033890 2016 FORDE EXPLORER Unknown/Other ALTHOUGH I HAVE NOT YET RECD. ANY LETTERS FROM FORD ON REPAIRING MY EXPLORER, MY SON OFTEN COMPLAINTS OF UNEASINESS AND NAUSEA WHEN SITTING IN THE BACK SEAT OF MY CAR. I DON'T PARTICULARLY NOTICE ANY SMELL BUT I AM NOW CONCERNED THAT THIS IS RELATED TO THE OTHER NEWS AROUND FUMES AND CO ENTERING THE CABIN. THIS HAPPENS SPECIALLY WHEN THE CAR IS RUNNING AND A/C IS ON WITH A/C WINDOWS CLOSED. I NOTICED THIS ONLY DURING OUR SUMMER BREAK THIS TIME WHEN MY SON SPENT A LOT OF TIME IN THE CAR AS OPPOSED TO SCHOOL NIGHTS. ISELIN NJ
Failure Date: 06/01/2017

8 10990796 2016 FORDE EXPLORER Unknown/Other WHENEVER YOU ACCELERATE QUICKLY OR PUT THE ENGINE UNDER STRAIN (SUCH AS GOING

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UP A HILL) AND THE AIR CONDITIONING IS ON AND RECYCLE MODE IS ENGAGED YOU GET A STRONG EXHAUST ODOR INTO THE CABIN. THE VEHICLE HAS BEEN BACK TO THE DEALERSHIP TO FIX THIS PROBLEM BUT THE FIX HAS NOT WORKED. CROSSVILLE TN Failure Date: 05/20/2017

8 11022229 2016 FORD EXPLORER Unknown/Other WHEN DRIVING THE VEHICLE UPHILL OR ACCELERATING ONTO THE HIGHWAY OR FREEWAY THERE IS A STRONG EXHAUST ODOR IN THE CABIN OF THE VEHICLE COMING FROM THE VENTS. IT WAS DETECTED EARLIER THIS YEAR, HOWEVER WE DID SOME EXTRA DRIVING THROUGH THE SUMMER TO CONFIRM THE ISSUE. ONCE CONFIRMED, WE TOOK IT TO OUR FORD DEALER. THEY COULD NOT RECREATE THE ISSUE, BUT HAD AN IDEA AS HOW TO FIX THE ISSUE. TO FIX IT, THEY HAD TO GET APPROVAL FROM FORD CORPORATE TO DO THE FIX. FORD CORPORATE TOLD THEM THERE WAS NO ISSUE SINCE IT COULD NOT BE RECREATED, AND WE CAN PICK UP THE VEHICLE AT ANY TIME. THE VEHICLE WAS DROPPED OFF AT OUR DEALERSHIP ON AUGUST 31, 2017. WE WERE NOTIFIED TODAY (SEPT. 7, 2017) THAT THE VEHICLE HAS NO ISSUE; THAT THE PROBLEM IS NOT ON THE CIVILIAN EXPLORERS. KALAMA WA
Failure Date: 05/15/2017

8 11010426 2016 FORD EXPLORER Unknown/Other THE CAR PRODUCES A ROTTEN EGG SULFUR SMELL IN THE PASSENGER CABIN WHILE ACCELERATING THE ENGINE UNDER MODERATE TO HEAVY LOAD. THE FUMES ARE DANGEROUS AND YOU HAVE TO OPEN ALL THE WINDOWS TO VENT THE SMELL FROM THE PASSENGER CABIN OR I BECOME DIZZY AND LIGHTHEADED FROM THE FUMES. THERE IS DEFINITELY AN EXHAUST LEAK THAT IS COMING INTO THE PASSENGER CABIN WHEN THE CAR ACCELERATES UNDER LOAD. CHESHIRE CT Failure Date: 04/20/2017

8 10979232 2016 FORD EXPLORER Unknown/Other EXHAUST FUMES WHILE IN MOTION - EGG SMELL LIKE- BURNED HAIR - MOSTLY WHEN ACCELERATING I HAVE NOTICED SINCE W PURCHASED DEALER HAD ME CHANGE ALL OF THE FILLTERS GOING IN FOR A SECOND TRY ON APRIL 25TH MIAMIFL Failure Date: 04/19/2017

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8 10985070 2016 FORD EXPLORER Unknown/Other THE SEAL
AROUND MY WINDSHIELD FLAPS WHEN IT IS WARM OUTSIDE. IT CAUSES A
HORRIBLY LOUD NOISE/VIBRATION. PIERCETON IN Failure Date:
04/03/2017

8 10981464 2016 FORD EXPLORER Unknown/Other ALONG WITH
MANY OTHER EXPLORER OWNERS I AM HAVING AN ISSUE WITH SMELLS IN MY
2016 EXPLORER. WHEN ACCELERATING I GET THE OCCASIONAL ROTTEN EGG/
SULFUR SMELL COMING FROM THE VENTS. I ALSO GET ON OCCASION A
SMELL OF BURNT EXHAUST IN THE CAR WHEN IDLING OR PARKED FOR A
SHORT PERIOD OF TIME. I ALSO GET A STRONG ANTIFREEZE SMELL AFTER
DRIVING FOR A WHILE (NO VISIBLE LEAKS). THE DEALERSHIP HAD THE CAR
FOR AN ENTIRE DAY AND (AS USUAL) COULD NOT DUPLICATE THE PROBLEMS.
FORD NEEDS TO ADMIT THEY HAVE A PROBLEM THAT IS WIDESPREAD AND IT
NEEDS TO BE FIGURED OUT NOW. THIS IS MY FIRST FORD SINCE 1993 AND I'M
NOT VERY PLEASED WITH MY PURCHASE. CANFIELD OH Failure Date:
04/02/2017

8 11011871 2016 FORD EXPLORER Unknown/Other CARBON
MONOXIDE INSIDE CAR, CAUSING SLEEPINESS OF SLEEP!
SUMMERFIELD NC Failure Date: 04/01/2017

8 10967113 2016 FORD EXPLORER Unknown/Other STRONG
EXHAUST FUME SMELL IN CABIN AFTER SHORT, RAPID, ACCELERATION OR
WHEN THE CAR DRIVES UP AN INCLINE. BROOMFIELD CO
Failure Date: 03/19/2017

8 10967057 2016 FORD EXPLORER Unknown/Other RECENTLY WHILE
TRAVELING ON THE HIGHWAY WE EXPERIENCED THE SMELL OF EXHAUST
INSIDE THE VEHICLE. THE WINDOWS WERE CLOSED, AC WAS ON AND
RECIRCULATING INSIDE THE VEHICLE. THERE WERE NO OTHER VEHICLES
AROUND US WHEN WE SMELLED THE EXHAUST FUMES. ALSO, MY WIFE HAS
COMPLAINED OF FEELING NAUSEOUS WHILE RIDING IN THIS VEHICLE. WE
HAVE NOT TAKEN VEHICLE YET TO THE FORD DEALER BUT BASED ON WHAT

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WE HAVE READ ABOUT THE EXPLORER, THIS IS HAPPENING TO A LOT OF PEOPLE AND FORD IS UNABLE TO RECTIFY THE ISSUE. DELRAY BEACH FL Failure Date: 03/17/2017

8 10967237 2016 FORD EXPLORER Unknown/Other ON MONDAY, MARCH 13, 2017, WHILE IN MY SON'S DRIVEWAY (20225 WOODBINE, DETROIT, MI 48219);I STARTED THE IGNITION AND JUST AS THE ENGINE LEVELED OUT, THE REAR LIFT GATE GLASS "EXPLODED." NO FOREIGN OBJECTS WERE FOUND IN OR AROUND THE VEHICLE. BEING PARKED BETWEEN TWO HOMES, I FOUND IT ODD THAT SUCH AN EVENT WOULD OCCUR. I TOOK MY VEHICLE TO BILL BROWN FORD FOR REPAIR, AND ADVISE THEM OF THE SITUATION. ONCE I WAS HOME, I CONTACTED FORD MOTOR COMPANY, AND SPOKE WITH A PERSON NAMED "MAGGIE," WHO GAVE ME A REFERENCE NUMBER (CAS11880598) AND SAID THAT THE DEALERSHIP WOULD DO AN INVESTIGATION AS TO WHAT OCCURRED. ON MARCH 15, 2017, I PICKED UP MY VEHICLE. HOWEVER, PRIOR TO LEAVING I ADVISED MARY OF THE BODY SHOP THAT FORD ISSUED ME THE ABOVE REFERENCE NUMBER, AND THAT THEY (DEALERSHIP) WOULD DO AN INVESTIGATION AS TO WHAT HAPPEN. ON MONDAY, MARCH 20, 2017, BILL BROWN FORD STATED THAT THE FORD MOTOR COMPANY WOULD NOT REIMBURSE MY EXPENDITURE AND CONSIDERED THE MATTER CLOSED. I HAVE READ THAT THIS HAS HAPPEN BEF ORE ON THE 2016 MODELS. I WOULD HATE FOR THIS TO HAPPEN ON ANY OTHER WINDOW ON MY VEHICLE WHILE IN OPERATION ON ANY PUBLIC ROADWAY. I WAS FORTUNATE IT HAPPEN IN A DRIVEWAY. PLEASE VIEW THIS MATTER AS A "SAFETY CONCERN." REDFORD TOWNSHIP MI Failure Date: 03/13/2017

8 10965736 2016 FORD EXPLORER Unknown/Other NOTICED A MONTH AFTER PURCHASE OF NEW CAR, CABIN FILLED UP WITH GAS SMELL ENTERING FREEWAY. SPOKE TO CAR SALESMAN.(HAD JUST FILLED CAR WITH GAS & W/CAPLESS SYSTEM I CONNECTED THE DOTS, THOUGHT THAT'S WHY IT HAPPENED & SPOKE TO SALESMAN. THEN NEXT TIME I HAD TO REV THE ENGINE TO ACCELERATE/PASS, IT HAPPENED WITH 1/4 TANK GAS. SENT A PS TO SALESMAN 11/29/16 THRU EMAIL. HE SAID IT TAKES THE CAR 3K-5K MI. TO

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BREAK IN. I JUST TRIED NOT TO GET ON FREEWAY, ONLY DROVE IT AROUND TOWN. WE USED MY HUBBY'S TRUCK FOR FREEWAY. THIS WEEKEND, WENT TO NEPHEW'S BB GAME ON 2 LANE 42 MILE RD. HAD TO PASS SLOW CAR IN FRONT OF ME--CAR HAD SUCH A GAS SMELL, I GOT A SORE THROAT FROM IT AND HAD TO ROLL DOWN WINDOWS TO BREATHE. I WAS SHOCKED IT HAPPENED AGAIN. LOOKED UP ON INTERNET WHAT I COULD FIND AND WAS HORRIFIED AT THE PGS. AND PGS. OF COMMENTS REGARDING THIS ISSUE AND CLASS ACTION LAWSUIT AS WELL FOR 2011-2015'S. I HAVE A NEW 2016 WITH 4200 MI. MY HEART ACHES FOR ALL THESE HUNDREDS OF FAMILIES WITH SM. KIDS WHILE CO AND CARCINOGENIC GASES ARE COMING THRU THE VENTS AND NO ONE IS DOING ANYTHING ABOUT IT. I SAVED FOR A LONG TIME TO BUY THIS VEHICLE. MY EX AND I HAVE BOUGHT 10 FORD'S. I'M DEVASTATED THAT THIS EXPENSIVE CAR (FOR ME) IS SLOWLY KILLING ME. LOOK AT THE CLASSACTION.ORG, TONS OF COMMENTS. LOOK AT CARPROBLEMSZOO.COM, TONS OF COMMENTS. THEY HAD SO MANY THEY NEEDED A PART 1 AND PART 2. IF YOU GO TO 2016 FORD OWNER COMMENTS, THEY ARE THERE TOO. I DOWNLOADED APPROX. 50 PAGES OF OWNERS' COMMENTS WITH THE SAME PROB. THE VAST MAJORITY HAD NO RESOLUTION. I'M SO SAD. SOMEBODY NEEDS TO TAKE CARE OF THESE PROBLEMS. I DON'T UNDERSTAND WHY THERE HASN'T BEEN A RECALL. SOMEONE IS DROPPING THE BALL. I GUY STARTED TO PASS OUT WHILE HE WAS DRIVING BUT MANAGED TO PULL OVER. SERVICE MGR. CALLED-- SCHEDULING MY CAR TOMORROW-6 PGS. OF TSB TO GO THRU. WE'LL SEE. LEAGUE CITY TX Failure Date: 03/10/2017

8 11030423 2016 FORD EXPLORER Unknown/Other SMELL COMING FROM DASH VENTS ALL THE TIME. NOT SURE IF IT IS EXHAUST BUT EYES START BURNING AFTER ABOUT 15 MINUTES OF DRIVING. HIGHER RPM'S SEEM TO MAKE IT WORSE. WAS JUST INTO FORD DEALERSHIP AND HAS A SERVICE BULLETIN DONE BUT MADE NO DIFFERENCE. THEY ARE NOT SURE WHAT TO TRY NEXT. CHUGIAK AK Failure Date: 03/07/2017

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8 10958536 2016 FORD EXPLORER Unknown/Other WHILE DRIVING AT 30 MPH ON A CITY STREET A CARBON MONOXIDE DETECTOR THAT I HAVE PLACED IN THE THIRD ROW SOUNDED. I INSTALLED THE DETECTOR AFTER LEARNING THAT FORD WAS HAVING PROBLEMS WITH THE EXPLORER. I OPENED MY WINDOWS, PARKED, AND CHECKED THE DETECTOR WHICH WAS WORKING. I RETURNED HOME AND CALLED THE FORD DEALER AND SCHEDULED AN APPOINTMENT FOR NEXT TUESDAY MORNING.

SANTA FE NM Failure Date: 03/03/2017

8 10957868 2016 FORD EXPLORER Unknown/Other CARBON MONOXIDE LEAKING INTO THE CAR CABIN: THE CAR WAS BEING DRIVEN AT 75MPH ON A HIGHWAY, CLIMATE IN THE CAR 71 DEGREES, AND RECIRCULATING AIR WAS ON. CAR WAS DRIVEN FOR ABOUT 2-3 MINUTES BEFORE CARBON MONOXIDE DETECTOR STARTED SENSING CARBON MONOXIDE. DIGITAL CARBON MONOXIDE DETECTOR ALARM SOUNDED WHEN IT HIT 35PPM, THEN THE LEVELS CLIMBED ALL THE WAY TO 49 PPM. NO SMELL WAS PRESENT AT THE TIME OF THE TEST. NO CARS SURROUNDING THE VEHICLE. AT THIS TIME, WHEN LEVELS HIT 49PPM THE WINDOWS WERE ROLLED DOWN FOR FRESH AIR TO GAIN SAFETY FOR THE DRIVER. WE WERE ABLE TO DOCUMENT VIDEO AND IMAGES OF THIS EVENT. FORD FIELD SERVICE ENGINEER STATES TO HIS KNOWLEDGE THE 2016 EXPLORER HAS BEEN REDESIGNED AND THE CONCERN HAD ONLY BEEN DOCUMENTED ON THE EARLIER MODELS. RANCHO SANTA MARGARITA CA Failure Date:

03/01/2017

8 11074208 2016 FORD EXPLORER Unknown/Other WHEN I FIRST PURCHASE THIS VEHICLE I COULD SMELL SOMETHING FUNNY WHEN DRIVING IT KIND OF LIKE AN OLD FILTER THAT NEEDED REPLACEMENT OR MILD GAS LIKE SMELL. I CALLED THE DEALER AND THEY SAID THE CAR I PURCHASED HASNØT BEEN USED FOR TOO LONG AND ITØS NORMAL TO EXPERIENCE THAT THE FIRST FEW WEEKS/MONTHS... SO I WENT THROUGH N AND PURCHASED A CAR AIRFRESHNER TO CAMOUFLAGE THE SMELL COMING OUT THE EXHAUST HEAT/AC FAN. IT WORKED A LITTLE BUT I WAS RUNNING OUT OF IT QUICKLY

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AND IF I DIDNØT CHANGED IT RIGHT AWAY THEN THE SMELL WILL COME BACK...I WILL AS T DRIVING IT MUCH WHEN I FIRST BOUGHT IT CAUSE I WAS STAY AT HOME MOM. I STARTED FEELING SICK WHEN I GOT A FULL TIME JOB BACK IN NOVEMBER AS I WAS DRIVING THE CAR FOR WORK (60MILES+ /DAY). I TOLD MY HUSBAND I WAS FEELING LIGHTHEADED, DIZZY AND LONG LASTING HEADACHES, HE SAID IT LIGHT BE FROM THE. NEW JOB AND I NEEDED TO AJUST BUT WHEN I HEARD ABOUT THE ISSUE GOING ON WITH FORD SUVØS I REALIZED THAT ITØS DEFINITELY MY CAR WHOØS MAKING ME SICK! IT ALSO EXPLAINS THE SMELL INSIDE THE VEHICLE,...WHEN I TOLD MY HUSBAND HE HAD A GOOD LAUGH AT ME EVEN THOUGH I PULLED THE NEWS REPORT FOR HIM, SO WE SWITCHED CARS FOR FEW WEEKS AND HE STARTED EXPERIENCING THE SAME SYMPTOMS WHILE DRIVING MY FORD. WE TALKED TO OUR FORD SERVICE DEPARTMENT BUT THEY DENIED ANYTHING WRONG WITH THE CAR WOODBRIDGE VA Failure Date: 03/01/2017

8 10957642 2016 FORD EXPLORER Unknown/Other CARBON MONOXIDE: I HAVE BEEN SMELLING AN EXHAUST LIKE SMELL IN MY CAR SINCE I PURCHASED IT BRAND NEW. FOR AWHILE, I ASSUMED IT WAS NEW CAR CHEMICALS BURNING OFF FROM THE ENGINE ETC. HOWEVER, OVER TIME I STILL WAS PRESENTED WITH THIS ODOR. MY HUSBAND AND I BOUGHT A CARBON MONOXIDE DETECTOR TO SEE IF ANY DANGEROUS FUMES WERE PRESENTING INSIDE THE CAR. UPON MY QUICK 6-7 MINUTE DRIVE TO CHURCH THE CARBON MONOXIDE LEVELS READ 6PPM. WHEN DRIVEN LATER BY MY HUSBAND FOR ABOUT 15 MINUTES AT A SLIGHTLY FASTER SPEED, IT CLIMBED TO 12PPM! WE HAD THE AIR CONDITIONER ON AND THE RECIRCULATING AIR ON. WHEN WE HELD THE CARBON MONOXIDE DETECTOR UP TO THE AIR CONDITIONER, THE NUMBERS CLIMBED FASTER. I HAVE A PHOTO OF THE 6PPM, BUT MY HUSBAND DIDN'T HAVE HIS PHONE AND COULDN'T TAKE A PICTURE OF THE 12PPM AT THE TIME. HE WILL TRY TO GET A ONE SOON. THIS CAR IS THE PRIMARY VEHICLE FOR MY THREE AND ONE YEAR OLD CHILDREN. WE WILL NO LONGER BE USING THIS VEHICLE RISKING THEIR SAFETY.

RANCHO SANTA MARGARITA CA Failure Date: 02/27/2017

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8 10955752 2016 FORD EXPLORER Unknown/Other WHEN ACCELERATING, MY CABIN FILLS UP WITH EXHAUST FUMES. IT DOESN'T DO IT AS BAD WHEN IT IS COLD OUTSIDE BUT WHEN IT IS HOT, IT IS REALLY BAD. IT HAS BEEN TO FORD SEVERAL TIMES AND THEY PERFORMED THE TECHNICAL BULLETINS ON THE CAR. IT DIDN'T HELP. SNEADS FERRY NC
Failure Date: 02/21/2017

8 10955762 2016 FORD EXPLORER Unknown/Other I ALREADY SUBMITTED ONE COMPLAINT TODAY ABOUT THE CABIN FILLING WITH EXHAUST FUMES WHILE ACCELERATING BUT THEN I WAS READING OTHER ISSUES PEOPLE WERE HAVING AND WANTED TO ENSURE YOU WERE AWARE OF MINE AS WELL. I HAD TO HAVE THE COOLING FANS REPLACED BECAUSE THEY WOULD COME TO A SCREECHING HALT WHEN YOU WOULD SHUT THE MOTOR OFF. I HAD TO HAVE THE INSIDE OF THE POWER LIFT GATE REPAINTED WHERE THE MOTOR AND SHOCK ARE LOCATED BECAUSE THE PAINT WAS CRACKING. THE CENTER CAPS ON THE WHEELS ARE FALLING IN SO THOSE ARE GOING TO BE REPLACED. IT IS NOW RUSTING ON THE BACK OF MY CAR BY THE REAR TAIL LIGHT. THE HOOD VIBRATES REALLY BAD WHEN GOING OVER 65 MPH. I HAVEN'T TAKEN IT IN FOR THAT YET BECAUSE I CAN'T GET IT TO DO IT ALL OF THE TIME. IT HAS TO BE WINDY FOR IT TO HAPPEN TO ME. THE FRONT DOOR BLACK TRIM PIECES ON THE OUTSIDE STARTED TO BUBBLE SO THOSE HAD TO BE REPLACED. THE ONLY SAFETY CONCERN IS THE HOOD VIBRATING. THE REST ARE JUST FYI'S AS THEY SEEM TO BE COMMON PROBLEMS. I BOUGHT THIS CAR BRAND NEW IN NOVEMBER 2015 AND IT HAS HAD PROBLEMS SINCE THE 1ST MONTH. SNEADS FERRY NC
Failure Date: 02/21/2017

8 10956050 2016 FORD EXPLORER Unknown/Other EXHAUST SMELL WHEN RUNNING THE REAR AIR CONDITIONING SYSTEM. SEEMS TO OCCUR WHEN AT HIGHER RATES OF SPEED, 60+ MPH WITH RPM 3K+. EXHAUST SMELL IS ISOLATED TO THE REAR AC SYSTEM WHEN RECYCLED AIR IS TURNED ON. THE LAST TEST WE DID WAS ON A HIGHWAY, GOING UPHILL. COSTA MESA CA
Failure Date: 02/21/2017

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8 10955658 2016 FORD EXPLORER Unknown/Other I RECENTLY HAD A 2015 FORD EXPLORER AND EXPERIENCED THE ODOR EMITTING INTO THE CABIN ON ACCELERATION. AFTER NUMEROUS ATTEMPTS TO CORRECT THE ISSUE, WITH FORD, I WAS FORCED TO LET THE VEHICLE GO BACK TO THE BANK OUT OF FEAR THE ISSUE WAS MAKING ME SICK. AFTER LOOKING FOR A NEW VEHICLE, I REALIZED THAT THE FORD EXPLORER WAS THE BEST VEHICLE FOR MY NEEDS. I PURCHASED A 2016 EXPLORER SINCE IT WAS NOT INCLUDED IN THE COMPLAINTS OF THIS ISSUE. UNFORTUNATELY, I HAVE FOUND THAT 2016 FORD EXPLORERS SHOULD BE INCLUDED. I AM HAVING THE SAME ISSUE WITH THE HORRIBLE SMELL OF EXHAUST COMING INTO THE CABIN EVEN ON SMALL ACCELERATION. I FEEL THERE IS NO POINT IN TAKING IT INTO A FORD DEALER SINCE I'VE ALREADY BEEN DOWN THAT ROAD AND CAME TO NO REMEDY FOR THE PROBLEM. I DID WANT TO GET MY 2016 VEHICLE ON THIS LIST SO OTHERS WOULD BE AWARE THAT THE PROBLEM EXISTS IN 2016 EXPLORERS AS WELL. SAN ANTONIO TX Failure Date: 02/20/2017

8 10955048 2016 FORD EXPLORER Unknown/Other EVERY TIME I ACCELERATE AND THE AIR CONDITIONER IS ON RECYCLED AIR, THERE IS A HEAVY ROTTEN EGG/SULFUR SMELL...LIKE EXHAUST. BELIEVE THAT THE EXHAUST (CARBON MONOXIDE) IS COMING INTO THE VEHICLE. I UNDERSTAND I AM NOT THE ONLY ONE THAT HAS THIS PROBLEM. I PURCHASED THIS VEHICLE BRAND NEW IN MAY 2016, AND HAVE COMPLAINED TO THE DEALERSHIP, BUT THEY DON'T FIND A PROBLEM. IT HAS HAPPENED EVER SINCE I PURCHASED THE VEHICLE. I AM BEGINNING TO WONDER IF THIS IS CAUSING ME TO HAVE A HARD TIME BREATHING AT TIMES. HOPING THIS WILL FALL UNDER A RECALL SOON AND IT CAN GET FIXED. BURLESON TX Failure Date: 02/16/2017

8 10955433 2016 FORD EXPLORER Unknown/Other STRONG ODOR OF GAS/EXHAUST IN CAR DURING DRIVING AND AFTER START CONTINUES WHILE DRIVING. UPDATED 06/06/17*LJ *CN WEST HOLLYWOOD CA Failure Date: 02/15/2017

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8 11072074 2016 FORD EXPLORER Unknown/Other IF YOU WANT TO KNOW WHAT IS GOING ON WITH YOUR FORD EXPLORER, GO TO FORDEXPLORERNIGHTMARE.COM. READ THE 2 KEY DOCUMENTS AND LEAVE YOUR STORY! LAFAYETTE LA Failure Date: 02/10/2017

8 10950398 2016 FORD EXPLORER Unknown/Other WE TOOK OUR 2016 EXPLORER LIMITED BACK TO THE SHOP FOR THE SECOND TIME AFTER SMELLING EXHAUST IN THE CABIN AGAIN WHILE IN OPERATION. DURING THE FIRST VISIT THE DEALER BEGAN DISCUSSING THE FORD REPAIR BULLETIN THAT CAME OUT 30 DAYS OR SO AGO THAT WAS TO FIX THE EXHAUST LEAK. HOWEVER, AFTER A COUPLE OF HOURS LATER WE RECEIVED A CALL THAT THE BULLETIN HE REFERENCED WAS SPECIFICALLY FOR 2011 THRU 2015". WE WERE TOLD THAT PER THE BULLETIN THE EXHAUST SYSTEM FROM THE ENGINE MANIFOLD TO THE TAIL PIPE GETS REPLACED, A FRESH AIR VENT NEAR THE REAR OF THE VEHICLE GETS "RE-ROUTED" AND THE BUMPER COMES OFF TO GAIN ACCESS TO SOME METAL SEAMS NEEDED TO BE FILLED. OUR SERVICE REPRESENTATIVE STATED HIS HANDS WERE TIED AND COULD NOT DO ANYTHING MORE THAN TAKE IT IN A CHECK IT OUT. THEY CALLED A FOUND THE EXHAUST OUTLETS WERE RECESSED TOO FAR INTO THE BUMPER AND RESET THEM TO THE ORIGINAL POSITION. WE PICKED IT UP MONDAY AND THEN DRIVING IT TUESDAY THIS WEEK A HORRIBLE SMELL CAME TOR THE CABIN AND TOOK MY BREATH AWAY. BLACK S MOKE WAS COMING OUT OF THE EXHAUST PIPE. WE TOOK IT BACK TO THE DEALER YESTERDAY.

BOISE ID Failure Date: 02/07/2017

8 11006089 2016 FORD EXPLORER Unknown/Other WHEN I ACCELERATE MY FORD EXPLORER THE EXHAUST FUMES ARE FILLING THE CABIN, WE ARE EXPERIENCING A ROTTEN EGG ODOR THAT BASICALLY MAKES YOU SICK. I HAVE TAKEN THE VEHICLE TO THE FORD DEALERSHIP 3 TIMES, THEY ATTEMPTED TO CORRECT THE PROBLEM BUT THEY WERE NOT SUCCESSFUL. WE CANNOT USE THE VEHICLE FOR LONG TRIPS LAST TIME WE TRY IT WAS VERY UNCOMFORTABLE, I GOT SICK WITH THE FUMES.

HOUSTON TX Failure Date: 02/07/2017

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8 10956121 2016 FORD EXPLORER Unknown/Other WHILE DRIVING THE CAR ON THE FREEWAY AND UNDER ACCELERATION THERE IS A HORRIBLE EXHAUST SMELL THAT MAKES MY KIDS AND MYSELF NAUTIOUS. IT ALSO GIVES ME CONSTANT HEADACHES. I DIDN'T REALIZE WHAT WAS HAPPENING UNTIL MY HUSBAND GOT IN THE CAR FOR THE FIRST TIME AND NOTICED THE EXHAUST SMELL CANYON COUNTRY CA Failure Date: 02/03/2017

8 10954267 2016 FORD EXPLORER Unknown/Other BAD SMELL IN CABIN, AFTER WATCHING REPORT ON CBS NEWS WORRIED ABOUT EXHAUST LEAK. HAVE TAKEN IT TO FORD DEALERSHIP AND WE ARE UNABLE TO FIND OR RECREATE THE PROBLEM BUT COME BACK HOME AND THE SMELL/ORDER IS STILL IN CAR. WE NOTICE THE SMELL IN CLOSED AREAS AND AFTER WE PARK THE CAR ON CITY DRIVING. WOULD LIKE TO BE PART OF YOUR INVESTIGATION REGARDING THIS ISSUE EDMOND OK Failure Date: 02/01/2017

8 11012082 2016 FORD EXPLORER Unknown/Other BEGINNING IN FEBRUARY 2017, MY 2016 FORD EXPLORER BEGAN TO SMELL LIKE SULFUR OR MOLD WHENEVER I START THE CAR. I SUSPECTED IT WAS AN AC COIL ISSUE, BUT THERE WAS NO PROBLEMS WITH THIS. I WOULD LIKE TO SUBMIT MY COMPLAINT AS PART OF THE ONGOING EXHAUST INVESTIGATION INTO THE FORD EXPLORERS CARBON MONOXIDE ISSUE. MIDLAND TX Failure Date: 02/01/2017

8 11012951 2016 FORD EXPLORER Unknown/Other WHEN DRIVING THE CAR, UPON ACCELERATING, EVEN WITH THE CIRCULATING AIR ON, THE FUMES ARE VERY STRONG COMING INTO THE CABIN OF THE CAR. ALSO, WHEN FIRST STARTING THE CAR WITH THE A/C ON, THERE IS A VERY SOUR/ STALE ODOR COMING FROM THE VENTS. WE MADE A 2 HOUR TRIP, AND AFTER BEING IN THE CAR THAT LONG, I HAD A BAD HEADACHE AND FELT NAUSEATED FROM THE FUMES. I AM THE MAIN DRIVER OF THE CAR AND IT IS MY SOLE SOURCE OF TRANSPORTATION. EVER SINCE WE PURCHASED THE CAR BACK IN JANUARY OF 2017, I STARTED GETTING BAD HEADACHES AND HAVE THEN ON A REGULAR BASIS. I'M STARTING TO THINK THEY ARE COMING FROM THIS

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CAR. IT HAS BEEN IN A FORD GARAGE NUMEROUS TIMES SINCE WE PURCHASED IT BUT THEY SAY EVERYTHING CHECKS OUT OK.

CALDWELL OH Failure Date: 01/29/2017

8 10950404 2016 FORD EXPLORER Unknown/Other WHILE DRIVING OUT OF THE SUBDIVISION THE CAR STALLED. THE WRENCH LIGHT CAME ON. WE PARKED IT AND TOOK ANOTHER CAR WE HAD AT THE TIME. WE WILL MAKE MENTION OF IT TOMORROW WHEN I CALL THE DEALER AND ADD IT THE SERVICE TICKET REGARDING THE EXHAUST PROBLEM.

BOISE ID Failure Date: 01/19/2017

8 10945880 2016 FORD EXPLORER Unknown/Other WHEN ACCELERATING EXHAUST FUMES ENTER CABIN. THIS HAPPENS NO MATTER IF THE AC IS ON OR OFF AND NO MATTER IF THE VENT IS ON OR OFF. VEHICLE HAS BEEN TO FORD DEALERSHIP TWICE RESULTING IN THEM KEEPING IT 43 WORKING DAYS. THE VEHICLE HAS BEEN DOING THIS SINCE PURCHASED. WE PURCHASED THIS EXPLORER NEW HOWEVER IT HAD APPROXIMATELY 160 MILES ON IT. WE ORIGINALLY THOUGHT THE SMELL WAS JUST THE NEW WEARING OR THE ENGINE BREAKING IN, BUT AFTER A FEW THOUSAND MILES IT WAS EVIDENT SOMETHING IS NOT RIGHT. I KNOW ALL EXPLORERS DON'T HAVE THIS PROBLEM BECAUSE I PREVIOUSLY HAD A 2013 EXPLORER AS A COMPANY VEHICLE IDENTICAL TO THIS ONE AND IT NEVER HAD THIS PROBLEM. THE DEALERSHIP FINALLY TOLD ME TO COME GET THE VEHICLE BECAUSE THEY HAVE DONE EVERYTHING FORD TOLD THEM TO DO TO FIX IT. THEY SAID I WILL HAVE TO TAKE IT UP WITH FORD CUSTOMER SERVICE. I'M NOT SURE IF CARBON MONOXIDE IS ENTERING THE VEHICLE BUT YOU CAN STAND AT THE REAR OF THE VEHICLE WHILE IT IS RUNNING AND THE SMELL COMING FROM THE EXHAUST IS THE SAME SMELL THAT ENTERS THE VEHICLE WHEN ACCELERATING. THE SMELL IS VERY HARSH SMELLS LIKE BURNT HAIR OR SULFUR. ON LONG TRIPS MY WIFE HAS HAD SEVERE HEADACHES. THIS EXPLORER IS THE VEHICLE MY WIFE AND KIDS (AGES 14, 5, & 2) USE TO GET TO WORK AND SCHOOL; I NEED TO GET THIS VEHICLE

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REPAIRED OR REPLACED. PLEASE HELP!! BRANDON MS Failure Date:
01/17/2017

8 11011478 2016 FORD EXPLORER Unknown/Other EXHAUST FUMES
ENTER THE INTERIOR OF THE VEHICLE UPON ACCELERATION. THE DEALER
STATES THAT THERE IS NO PART TO RECTIFY THIS PROBLEM. I AM SUFFERING
WITH CHRONIC HEADACHES. PLEASE HELP!! MY NEXT STEP IS TO INSTALL A
CARBON MONOXIDE DETECTOR IN MY VEHICLE. CARRIERE MS
Failure Date: 01/15/2017

8 11034387 2016 FORD EXPLORER Unknown/Other STRONG
EMISSIONS SMELL THAT IS CAUSING DIZZINESS AND MAJOR HEADACHES
WHEN WE DRIVE IT. FAYETTEVILLE TN Failure Date: 01/07/2017

8 10940043 2016 FORD EXPLORER Unknown/Other I JUST GOT BACK
MY VEHICLE FROM THE DEALERSHIPS SERVICE CENTER AND ACCORDING TO
THEIR FINDING THEIR WAS AN ISSUE WITH THE VEHICLES STARTER. I DROVE
HOME PARKED THE CAR IN THE GARAGE THEN TURNED OFF THE IGNITION.
THE VEHICLE WOULD TURN OFF, SO I PUSHED THE START BUTTON AGAIN BUT
STILL DID NOT TURN OFF THEN SECONDS LATER I SMELL SMOKE. I
IMMEDIATELY BACKED UP TO HAVE THE CAR OUTSIDE THE GARAGE . I HIT THE
START BUTTON AGAIN TO TURN OFF AND THIS TIME THE ENGINE SHUT DOWN.
HEAVY SMOKE WAS COMING OUT OF THE ENGINE COMPARTMENT SO I JUST
STOOD AT A DISTANCE . 10-30 MINUTES LATER AS THE SMOKE SUBSIDED I
DECIDED TO POP THE HOOD OPEN AND STILL THERE'S SMOKE FROM THE
ENGINE COMPARTMENT. I HAVE A VIDEO BUT CANNOT ATTACH.
FONTANA CA Failure Date: 01/05/2017

8 11003639 2016 FORD EXPLORER Unknown/Other UNDER
ACCELERATION, A VERY STRONG "ROTTEN EGG" ODOR ENTERS THE
VEHICLE'S CABIN. THE ODOR IS SO FOUL THAT IT HAS AT TIMES CAUSED
HEADACHE AND/OR A QUEASY FEELING. THIS HAPPENS CONTINUOUSLY ON
AND OFF THE HIGHWAY, ONLY UNDER ACCELERATION. PALM
COAST FL Failure Date: 01/01/2017

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8 11030622 2016 FORD EXPLORER Unknown/Other WHEN
ACCELERATING WE GET A VERY STRONG EXHAUST SMELL IN THE PASSENGER
CABIN. CHANDLER AZ Failure Date: 01/01/2017

8 10939890 2016 FORD EXPLORER Unknown/Other WHILE MY 2016
FORD EXPLORER IS RUNNING AND STOPPED/PARKED THE CABIN FILLS UP
WITH EXHAUST. THIS ONLY OCCURS WHILE AC/HEATER FAN IS RUNNING AT
THE SAME TIME. I TOOK IT TO A FORD DEALERSHIP AND THEY DID NOT FIND
AN EXHAUST LEAK. I WOULD DISAGREE WITH THIS. I PLACED A CO2
DETECTOR IN THE CAR WHILE PARKED AND THE DETECTOR WENT OFF. I HAVE
READ NUMEROUS COMPLAINTS ABOUT THE EXHAUST LEAKING INTO THE
CABIN OF FORD EXPLORERS. SLINGER WI Failure Date: 12/27/2016

8 10954417 2016 FORD EXPLORER Unknown/Other WIFE WAS
DRIVING VEHICLE IN STOP AND GO TRAFFIC AND NOTICED A BURNING SMELL
TO THE POINT WHERE SHE ROLLED DOWN WINDOWS TO AIR THE VEHICLE
OUT. TOOK TO LOCAL FORD STORE KISSEE IN CLAREMORE OK IMMEDIATELY.
THEY COULD NOT PINPOINT THE ISSUE BUT TOLD US OF SIMILAR ISSUE WITH
EXHAUST ON 2012-2014 AND 15 MODELS BUT THAT FORD HAD NOT MENTIONED
ANYTHING ABOUT 2016. PLANNED TO TAKE VEHICLE BACK A WEEK LATER BUT
IT DID NOT REOCCUR SO WE DECIDED IT MUST HAVE BEEN BECAUSE IT WAS
NEW AND SOMETHING BURNED OFF LIKE AN OIL. SINCE THAT TIME I HAVE
NOTICED MAYBE 1 OR 2 TIMES WHERE THERE WAS A SLIGHT SMELL BUT
NOTHING ALARMING. THE EXPLORER WAS PURCHASED IN NOV 2016. AT THE
TIME OF TAKING TO FORD STORE, AROUND 3K MILES. I AM WRITING NOW
BECAUSE THIS APPEARS TO BE SIMILAR TO OTHERS MENTIONED IN A NEWS
STORY. CLAREMORE OK Failure Date: 12/22/2016

8 10957718 2016 FORD EXPLORER Unknown/Other EXHAUST/ODOR
IN CABIN. AFTER VEHICLE IS WARM, NOT NECESSARILY AT HIGH RATE OF
EXCELLERATION OR SPEED. CONCENTRATION IS HIGH ENOUGH FOR
HEADACHE, WATERY EYES AND URGENCY TO SEEK FRESH AIR. ODOR IS
VERY NOTICEABLE FROM THE EXTERIOR AS WELL DURING EPISODE.
LADERA RANCH CA Failure Date: 12/15/2016

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8 10954841 2016 FORD EXPLORER Unknown/Other VEHICLE HAS AN INTERMITTENT "SULFUR" EXHAUST SMELL IN THE CABIN. IT IS SO STRONG IT IS HARD TO BREATHE. SEEMS TO BE THE WORST WHEN THE VEHICLE IS PARKED OR AT SLOW MOVEMENT. WE HAVE HAD IT IN 2 DIFFERENT DEALERSHIPS & THE SECOND DEALERSHIP IS HELPING US WITH THE ISSUE. ITS BEEN THERE 2 MONTHS & EVERYTHING THEY HAVE TRIED HAS NOT WORKED, BUT THEY ARE STILL CURRENTLY WORKING ON THE ISSUE. VEHICLE HAS 13,500 MILES. HAGERSTOWN MD Failure Date: 12/01/2016

8 10955418 2016 FORD EXPLORER Unknown/Other WHEN ECCELERATING IT OFTEN HAS THE SMELL OF FUMES THAT LINGER IN THE CABIN OF THE VEHICLE, SOMETIMES CAUSING ME TO FEEL SICK. NORMAL DRIVING IT'S FINE, JUST WHEN YOU NEED TO PICK UP SPEED IT PRODUCES THIS SMELL. KAUFMAN TX Failure Date: 11/30/2016

8 10954484 2016 FORD EXPLORER Unknown/Other THERE IS A HEAVY SMELL OF TRASH/ROTTEN EGGS THAT STARTED IN NOVEMBER 2016 IN MY 2016 EXPLORER WITH 35,XXX MILES ON IT. THE LOCAL DEALERSHIP TOLD ME I NEEDED TO PAY OUT OF POCKET (\$140.00/HOUR) FOR THEM TO SEARCH FOR A "DEAD ANIMAL". EVEN THOUGH IT THERE WAS ABSOLUTELY NO SIGNS OF ANIMAL DROPPINGS OR CHEWING. THEY ASKED THAT I RETURN THE RENTAL CAR. MY EXPLORER WAS RETURNED TO ME WITH NO ODOR (CAR WAS NOT RUNNING FOR DAYS). THAT WOULD TELL YOU RIGHT THERE THAT IT ISN'T AN ANIMAL. WHY WOULD THE SMELL GO AWAY COMPLETELY IF THE DEAD ANIMAL WAS JUST IN THERE 24-HOURS BEFORE? THE MINUTE THE AIR CONDITIONING WAS TURNED ON THE ODOR WAS BACK. OVER THE WINTER THERE WAS ONLY AN ODOR WHEN USING THE AUTOMATIC START (DEFAULT TO TURN ON DEFROST). NOW THAT WE ARE HAVING WARMER WEATHER THE SMELL IS BACK IN FULL FORCE WITH THE AIR CONDITIONING. I HAVE AN APPOINTMENT AT ANOTHER DEALER FOR MARCH. IT IS NOW OUT OF THE MANUFACTURER WARRANTY (40,XXX MILES). SUCH A DISAPPOINTMENT. I

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SENT AN EMAIL TO FORD DIRECTLY WITH ABS OLUTELY NO RESPONSE IN
NOVEMBER. IMPERIAL MO Failure Date: 11/11/2016

8 10971189 2016 FORD EXPLORER Unknown/Other EXHAUST FUMES
FILL THE CABIN WHEN ACCELERATING AND RPMS ARE ABOVE 3000. IT IS
WORSE IN THE BACK OF THE VEHICLE. ONE FORD DEALERSHIP HAS ALREADY
TOLD ME THEY CANT FIX THE PROBLEM AFTER MULTIPLE ATTEMPTS. FORD
MOTOR COMPANY HAS NOW TOLD ME I NEED TO TAKE IT TO ANOTHER
DEALERSHIP AND SEE IF THEY CAN FIX THE ISSUE. THE ISSUE FIRST
APPEARED AFTER THE VEHICLE HAD ABOUT 13-15K MILES AND IS STILL AN
ONGOING ISSUE AT 20K MILES. ARLINGTON TN Failure Date:
11/01/2016

8 11064562 2016 FORD EXPLORER Unknown/Other THE INTERIOR OF
THE CAR FILLS WITH EXHAUST SMELLS. IT IS OVERPOWERING AND HAS
CAUSED NAUSEA AND HEADACHES IN MYSELF AS WELL AS MY TWO OLDER
CHILDREN. I AM NOT SURE HOW IT IS AFFECTING MY 3 MONTH OLD. THE
SMELL IS UNCOMFORTABLE AND THE ONLY WAY TO GET RID OF IT IS TO STOP
THE CAR AND OPEN WINDOWS. IT HAPPENS WHEN VEHICLE IN MOTION AS
WELL AS STATIONARY. INVER GROVE HEIGHTS MN Failure Date:
11/01/2016

8 10927598 2016 FORD EXPLORER Unknown/Other EXCELLERATION
ON AN INCLINE, HILL OR PASSING OTHER VEHICLES, CAB FILLS WITH
NAUSEOUS FUMES. SMELLS LIKE A BAD CAT CONVERTER. THE FUMES CAN BE
OVERPOWERING. TOOK THE VEHICLE BACK TO LAKE HAVASU CITY BRADLEY
FORD DEALERSHIP. CAR WAS RETURNED TO US WITH ASSURANCE THE
PROBLEM HAD BEEN RESOLVED, IT HASN'T, THE PROBLEM CONTINUES. WE
TRANSPORT OUR 3 GRANDCHILDREN 60 MILES IN THIS VEHICLE ON A
HIGHWAY THAT HAS STEEP INCLINES AND NOW FEAR ENDANGERING THEIR
HEALTH AS WELL AS OUR OWN, WE ARE SENIORS. WAS INFORMED THAT THE
ENGINEERS AT FORD ARE WORKING ON THE PROBLEM, BUT THE TSB HAD
BEEN PERFORMED THAT CUTS THE AC RECYCLE FEATURE OFF UPON ENGINE
LOAD, BUT WE ARE STILL GETTING THAT SMELL. I CAN'T EXPRESS MORE

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CONCERN ABOUT HOW UNSAFE THIS CO PROBLEM IS. I CAN'T RISK THE HEALTH OF MY GRANDCHILDREN OR OURSELVES. FORD EITHER NEEDS TO REFUND MY MONEY OR OFFER A PERMANENT FIX TO THE PROBLEM. THESE ARE ROLLING GAS CHAMBERS. MAY TRY TO UNDO THE DEAL ON THIS CAR. THEY HAVE HAD TO DO THIS ON ANOTHER CUSTOMERS VEHICLE BECAUSE OF THIS PROBLEM LAKE HAVASU CITY AZ Failure Date: 10/20/2016

8 10954396 2016 FORD EXPLORER Unknown/Other EXHAUST FUMES (CARBON MONOXIDE) IS COMING INTO THE CABIN UNDER HEAVY ACCELERATION. IT DOESN'T MATTER WHETHER THE AC IS ON OR OFF. USUALLY HAPPENS WHEN MERGING ONTO THE FREEWAY. CAUSING HEALTH PROBLEMS, AND HAVE A NEWBORN. SAN FERNANDO CA Failure Date: 10/15/2016

8 10918584 2016 FORD EXPLORER Unknown/Other I SMELL EXHAUST WHEN PASSING SOMEONE ON OPEN ROAD, OR ENTERING A FREEWAY. I HAVE CALLED FORD MULTIPLE TIMES, AND HAVE AN OPEN CASE. THEY DO NOT RETURN MY CALLS, I HAVE TAKEN MY CAR TO THE DEALER TWICE WHERE THEY TELL ME ITS FIXED IT LASTS ABOUT A WEEK AND THE SMELL RETURNS. I RECENTLY HAD IT IN THE SHOP A SECOND TIME AND I SMELL THE EXHAUST AGAIN. I AM NOW CALLING THEM A THIRD TIME DUE TO THIS SMELL, BUT I AM GETTING NO WHERE. THIS CAN NOT BE SAFE FOR ME TO KEEP SMELLING THIS EXHAUST. THIS VEHICLE WAS PURCHASED BRAND NEW, IT WAS NOT A USED VEHICLE. CHANDLER AZ Failure Date: 10/14/2016

8 10913566 2016 FORD EXPLORER Unknown/Other ELECTRONIC THROTTLE RECALL (16B32)---WAS DRIVING ON THE 5 NORTH FREEWAY, AND HAD JUST MERGED ONTO THE 55 NORTH WHEN THE CAR LOST POWER. (I PUSHED THE GAS, BUT THE CAR COULD NO LONGER ACCELERATE)--ALL POWER WAS GONE. I WAS, THANKFULLY, ABLE TO MOVE OVER TO THE RIGHT SIDE OF THE FREEWAY. I CALLED AAA, AND WAS EVENTUALLY TOWED OUT OF THERE (TO FORD DEALERSHIP WHERE I ORIGINALLY PURCHASED THE 2016 FORD EXPLORER.) FORD DEALERSHIP TOLD ME THERE WAS "NEW" RECALL REGARDING MY VEHICLE (ELECTRONIC THROTTLE BODY REPAIR)---

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LEFT CAR ON SATURDAY. (SAID I COULD NOT GET A RENTAL SINCE IT WAS 2:58PM.) WENT TO GET A RENTAL CAR AT DEALERSHIP TODAY (MONDAY AFTER 2:30PM), BUT WAS TOLD THE CAR WAS READY TO GO HOME. I WAS INVOICED AT 3:14PM TODAY. PLEASE LOOK AT PAGE 1 --IT SAYS THAT WORK: "BEGAN:10-1-16 DONE:10-1-16", CAUSE: RECALL CORRECTION: REPROGRAM PCM"-----)*****TECHNICIAN TIME SPENT: 15:23 TO 15:43***** DID NOT REPLACE THE PART (ELECTRONIC THROTTLE BODY REPAIR*****THIS IS VERY DANGEROUS----PEOPLE CAN GET KILLED ON THE FREEWAY BY GETTING HIT BY OTHER CARS (IF THEIR CAR WERE TO SUDDENLY LOSE POWER IN THE PASSING LANE-----OR ON ANY LANE ON THE HIGHWAY FOR THAT MATTER). DEALERSHIP KNOWS ABOUT THE RECALL AND THEY STILL DID NOT REPLACE THE ELECTRONIC THROTTLE. IRVINE CA

Failure Date: 10/01/2016

8 10955557 2016 FORD EXPLORER Unknown/Other COMPLAINT #1 - PAINT FACTORY PAINT FINISH ON VEHICLE IS VERY POOR. THIN PAINT AND PRIMER CLEARLY VISIBLE IN SEVERAL AREAS (SEE PICTURES ATTACHED). I BELIEVE THIS DOES NOT MEET SPECIFIED PAINT DENSITY REGULATIONS. COMPLAINT #2- EXHAUST LEAK UNDER HEAVIER ACCELERATION (3K RPM AND UP) A POTENT SMELL OF SULFUR/ROTTEN EGGS IS PRESENT IN CABIN. THIS HAPPENS FREQUENTLY WHEN FAN/AC IS TURNED ON.

CHICAGO IL Failure Date: 10/01/2016

8 10968428 2016 FORD EXPLORER Unknown/Other EXHAUST LEAKS WHICH CONTAINS CARBON MONOXIDE, LEAKING INTO THE CABIN OF FORD EXPLORERS, LIKELY THROUGH UNSEALED SEAMS IN THE REAR OF THE SUV. COLORADO SPRINGS CO Failure Date: 09/29/2016

8 10908656 2016 FORD EXPLORER Unknown/Other WHEN ACCELERATING BEYOND 3000 RPM, EXHAUST GASES ARE ALLOWED INTO VEHICLE CABIN. NO FIX FROM FORD AS OF YET. AUGUSTA GA

Failure Date: 09/17/2016

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8 11024094 2016 FORD EXPLORER Unknown/Other WENT TO THE DEALER COMPLAINED ABOUT FRONT END NOISE ALSO FUMES IN CABIN THEY FIXED THE STEERING RACK I ASKED THEM ABOUT THE FUMES THEY TOLD ME TO USE PREMIUM GAS. THIS WAS IN JULY 2017 WITH 11500 MILES NOW IN SEPT STILL 'LL ING WITH FUMES AND STEERING NOISE COMING BACK. DEALER IS KOPPEL THE ODOR CAME UP THE SAME MONTH I BOUGHT IT WITH 900 MILES ON IT LIKE ALL OF US I THOUGHT WE HAD TO BREAK IT IN NY NY Failure Date: 09/16/2016

8 10954623 2016 FORD EXPLORER Unknown/Other ABOVE 60 MPH, WHEN ACCELERATING TO PASS ANOTHER VEHICLE OR CLIMBING UP A GRADE, IF THE ENGINE DOWNSHIFTS TO A LOWER GEAR, A STRONG EXHAUST ODOR ENTERS THE CABIN. WHEN THE VEHICLE'S OPERATION RETURNS TO NORMAL, THE ODOR DISSIPATES WITHIN ABOUT 15 SECONDS. THE ENTIRE EVENT IS OVER WITHIN A MINUTE. SAGINAW MI Failure Date: 09/08/2016

8 10926049 2016 FORD EXPLORER Unknown/Other I HAVE OWNED A 2016 FORD EXPLORER XLT FOR APPROXIMATELY 10 MONTHS... DURING THIS TIME EVERY TIME I EXCELERATE THERE IS A VERY STRONG BURNING SMELL. OF COARSE BRINGING IT TO THE DEALER DID NOTHING. THEY TOLD ME MAY BE A STICKER ON ENGINE BURNING.... AFTER 10 MONTHS THE SMELL IS STILL AS STRONG AS THE FIRST WEEK.. I WAS EVEN ASKED BY A POLICE OFFICER WHO HAD PULLED ME OVER FOR A LISENCE PLATE COVER, THAT MY CAR SMELLED OF MARIJUANA! THIS ALL WHILE HAVING CHILDREN AND GRAND PARENTS IN THE CAR! CANTON GA Failure Date: 09/01/2016

8 11033375 2016 FORD EXPLORER Unknown/Other EXHAUST SMELL ENTERS THE CABIN WHEN THE ENGINE IS ON. THIS GETS WORSE WHEN GETTING ON THE INTERSTATE, PASSING OTHER VEHICLES, OR GOING UP HILLS. THE ISSUE HAS BEEN GOING ON SINCE WE BOUGHT EXPLORER BRAND NEW IN SUMMER 2016. I HAVE HAD IT BACK TO THE DEALER FOR ROUTINE MAINTENANCE SINCE THEN AND EACH TIME I ASK THEM WHAT THE ISSUE IS AND IF THEY CAN LOOK INTO IT. THEIR RESPONSE HAS ALWAYS BEEN THAT NOTHING IS WRONG AND THIS IS NORMAL BEHAVIOR. I HAVE EVEN BEEN TOLD

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THAT THIS COULD BE THE TURBO CHARGER. I FREQUENTLY GET HEADACHES WHEN DRIVING, AND GET DIZZY ON LONGER TRIPS. I AM CONCERNED ABOUT CO ENTERING THE CABIN. I OFTEN OPEN THE HOOD WHEN IT IS PARKED IN THE GARAGE AFTER COMING HOME AND THE EXHAUST SMELL FILLS THE GARAGE. HOWARD WI Failure Date: 09/01/2016

8 11011850 2016 FORD EXPLORER Unknown/Other I FELL ASLEEP FROM CARBON MONOXIDE POISONING AND I HIT THREE OTHER CARS CAUSING ME TO TOTAL MY VEHICLE. WEEKS BEFORE I HAD THE ACCIDENT I WAS EXPERIENCING DROWSINESS AND HEADACHES. I HAD THIS VEHICLE LESS THAN TWO MONTHS. KINGSTON PA Failure Date: 08/25/2016

8 10954858 2016 FORD EXPLORER Unknown/Other CARBON MONOXIDE SMELL IS PREVALENT IN THE CABIN ESPECIALLY WHILE AC UNIT IS CIRCULATING. SMELLS SOUR OR LIKE ROTTEN EGGS. I'VE OWNED THE CAR LESS THAN 6 MONTHS AND USE IT FOR BUSINESS TRAVEL, SPENDING MANY HOURS AT A TIME IN THE CAR. AFTER CONDUCTING RESEARCH I SEE THAT THIS IS A COMMON COMPLAINT AND PEOPLE HAVE LOST CONSCIOUSNESS. VERY SERIOUS ISSUE WHICH FORD HAS NOT ADDRESSED. MILLIKEN CO Failure Date: 08/24/2016

8 11012632 2016 FORD EXPLORER Unknown/Other WHEN ACCELERATING EXHAUST FUMES FILL THE CABIN ROSELLE PARK NJ Failure Date: 08/16/2016

8 11011757 2016 FORD EXPLORER Unknown/Other EXHAUST SMELL IN CABIN UPON HARD ACCELERATION OR HILL CLIMBING. PROBLEM OCCURS ANY TIME RPMS EXCEED 3000-3500 FOR MORE THAN A FEW SECONDS. WIDE OPEN THROTTLE IS NOT REQUIRED, JUST MODERATE ENGINE STRAIN IN NORMAL DRIVING CONDITIONS. EXHAUST SMELL SEEMS TO COME THROUGH A/C VENTS AND IS WORSE WITH SYSTEM ON RECIRCULATE, BUT IS DEFINITELY PRESENT WHEN SYSTEM IS SET TO FRESH AIR AS WELL. REAR A/C SYSTEM DOES NOT HAVE TO BE ON IN ORDER TO GET THE SMELL. EXHAUST SMELL IS BAD ENOUGH TO BURN YOUR THROAT IF NOT VENTED BY

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ROLLING DOWN WINDOWS QUICKLY. PERSONS IN BACK SEAT COMMONLY COMPLAIN OF HEADACHES WHEN RIDING IN THE VEHICLE. VEHICLE HAS BEEN TO THE DEALER A TOTAL OF 5 TIMES FOR REPAIRS. NONE HAVE CORRECTED THE ISSUE. TSBS 14-0130 HAS BEEN PERFORMED, MUFFLERS HAVE BEEN REPLACED, HVAC MODULE HAS BEEN UPDATED, BUT PROBLEM STILL PERSISTS AS BAD OR WORSE THAN EVER. VEHICLE WAS PURCHASED BRAND NEW. PROBLEM BEGAN AROUND 1,500 MILES. THERE HAVE BEEN NO AFTER-MARKET MODIFICATIONS TO THE VEHICLE.

MARSHFIELD MO Failure Date: 08/01/2016

8 11019778 2016 FORD EXPLORER Unknown/Other EXHAUST FUMES COMING THRU AC VENTS UNDER ACCELERATION. HEAVY ODOR OF SULFUR IN CAB!
ALLEN TX Failure Date: 08/01/2016

8 10955423 2016 FORD EXPLORER Unknown/Other SINCE THE PURCHASE OF THE VEHICLE APPROXIMATELY 7 MONTHS AGO WE HAVE NOTICED FROM TIME TO TIME THE SMELL OF EXHAUST INSIDE THE CABIN UPON EXCELERATION. SINCE THE A/C WAS IN USE, I'M UNSURE IF IT'S COMING IN THRU THE VENTS OR SOMEWHERE FROM THE BACK OF THE VEHICLE THRU DRAFT FROM A LEAKING SEAL. NEVERTHELESS I AM CONCERNED FOR MY FAMILY AS THE VEHICLE IS PRIMARILY USED BY MY WIFE , MY 5 YEAR OLD SON, AND 6 MONTH OLD DAUGHTER. I DO KNOW AND ALSO HAVE MEDICAL RECORDS SHOWING THAT MY SON HAS HAD AN INCREASED SENSITIVITY WITH HIS PULMONARY SYSTEM AND HAS RECENTLY VISITED A PULMONARY SPECIALIST RESULTING IN THE DAILY USE OF AN INHALER. MY WIFE HAS ALSO BEEN EXPERIENCING FREQUENT MIGRAINES THAT SEEM TO HAVE NO NOTICEABLE TRIGGER EXCEPT POSSIBLY THE ODOR WHILE DRIVING. AS FAR AS MY DAUGHTER, SHE HAS HAD PROBLEMS FREQUENTLY WITH HER SINUSES INCLUDING CONGESTION. I WOULD LIKE TO SEE SOME TYPE OF AFFIRMATIVE ACTION SEEING AS HOW THIS PROBLEM COULD CAUSE SERIOUS HEALTH PROBLEMS AND POSSIBLE DEATH.
MONROE GA Failure Date:
07/31/2016

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8 10889152 2016 FORD EXPLORER Unknown/Other SHORTLY AFTER PURCHASING A NEW 2016 FORD EXPLORER WE BEGAN TO SMELL EXHAUST FUMES ON MY, MY WIFE AND YEAR AND A HALF OLD DAUGHTERS CLOTHING AFTER HAVING BEEN IN THE CABIN WITH THE REAR A/C TURNED ON. UNSURE OF WHERE THE SMELL WAS COMING FROM, WE ELIMINATED THE POSSIBILITY OF THE ODOR BEING CAUSED FROM LOADING THE BABY IN WHILE HAVING THE VEHICLE RUNNING BY NOT STARTING THE VEHICLE UNTIL WE WERE ALL IN. AFTER A FEW SHORT MINUTES OF DRIVING WE WOULD HAVE THE SAME EXHAUST SMELL ON ALL OF OUR CLOTHING. IN ADDITION THERE WERE PLUMES OF BLACK SMOKE COMING OUT OF THE EXHAUST EVERY TIME I ACCELERATED FROM A STOP. ALTHOUGH THE TWO ITEMS MAY NOT BE LINKED, THE FACT WE ARE EXPERIENCING THIS AT LESS THAN 5K MILES IS MORE THAN UNSETTLING, NOT TO MENTION A POSSIBLE EXPOSURE TO CARBON MONOXIDE. I FEAR FOR THE HEALTH OF MY FAMILY AND ANY OTHER FAMILIES WHERE THIS SITUATION IS OCCURRING. FORD IS CLUELESS, AND CURRENTLY IS OFFERING NO MEANS OF TESTING THE CABIN FOR EXHAUST EMISSIONS. OUR DEALERSHIP HAS HAD THE VEHICLE FOR A WEEK AND HAVE OFFERED NOTHING MORE THAN A SHOT IN THE DARK FIX TO THE ISSUE, WITH NO DIRECTION OR PROMISE OF A FIX. SAN ANTONIO TX Failure Date: 07/21/2016

8 10885312 2016 FORD EXPLORER Unknown/Other HUSBAND WAS DRIVING THE VEHICLE WAS ABOUT TO ACCELERATE TO GET UP A HILL ON A CITY STREET AND ENGINE SOUNDED LIKE TRANSMISSION OR OTHER MAJOR PART JUST "DROPPED". STEERING WHEEL FROZE, CAR IDLED VIOLENTLY, COULD NOT MOVE VEHICLE, STARTED TO ROLL BACKWARDS UNTIL EMERGENCY BRAKE WAS APPLIED. ACCELERATION WENT TO LITERALLY ZERO, SUV WOULD NOT MOVE. ORANGE WRENCH LIGHT CAME ON, STATED TO SEE MANUAL. PLACED CAR IN PARK SHUT OFF ENGINE AND WAITED AND STARTED AT BACK UP AGAIN. SCARY STUFF, 2 CHILDREN 2 AND YOUNGER IN VEHICLE. WON'T LET ME INPUT ON NEXT PAGE, APPROXIMATELY 25-30 MILES AN HOUR, SUV HAS 5,500 MILES ON IT REDONDO BEACH CA

Failure Date: 07/16/2016

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8 10885555 2016 FORD EXPLORER Unknown/Other I HAVE A 2015 FORD EXPLORER THAT I BOUGHT NEW. I HAVE HAD IT IN THE SHOP THREE TIMES NOW, FOR EXHAUST FUMES IN THE CABIN. I JUST RECENTLY PICKED IT UP THURSDAY. THEY REPLACED THE EXHAUST MUFFLERS WITH TURN DOWN EXHAUST. WE ASK THE SERVICE MANAGER IF HE DROVE IT. TO SEE IF THAT FIXED THE PROBLEM. HE SAID NO, BUT HE HAD ALL THE CONFIDENCE THAT THIS WILL WORK. WELL GUESS WHAT, IT DIDN'T! NOW I HAVE ANOTHER CALL INTO THE SERVICE DEPARTMENT. I HAVE A VACATION TRIP PLANNED WITH MY GRANDKIDS COMING UP. THIS IS SO ANNOYING TO PAY SO MUCH FOR A CAR THAT STAYS IN THE SHOP MORE THAN ON THE ROAD. I LOVE MY EXPLORER, BUT I CAN'T KEEP DEALING WITH THIS PROBLEM. PLUS NOT HAVING A CAR TO DRIVE, BUT STILL MAKING THE PAYMENTS. THIS IS A FORD PROBLEM THAT SHOULD BE FIXED, PLUS GIVE THE CUSTOMER ANOTHER CAR TO DRIVE.

DORAAL Failure Date: 07/15/2016

8 10969528 2016 FORD EXPLORER Unknown/Other THERE IS AN EXHAUST SMELL THAT COMES INTO THE VEHICLE SOMETIMES. I HAVE 2 CHILDREN AND DO NOT WANT THEM GETTING SICK FROM IT. IT STARTED WHEN I BOUGHT THE VEHICLE NEW. I EMAILED THE SALESMAN AND HE SAID ITS PROBABLY JUST THE MOTOR BECAUSE IT WAS A NEW VEHICLE AND ONCE I GOT MORE MILE ON IT THE SMELL WOULD FADE. IT DID GET BETTER BUT IT STILL DOES IT. FAYETTEVILLE TX Failure Date: 07/15/2016

8 11000679 2016 FORD EXPLORER Unknown/Other I HAVE BEEN TAKING THIS VEHICLE INTO THE DEALERSHIP MANY TIMES SINCE JULY 2016 FOR AN EXHAUST SMELL IN THE CABIN WHEN ACCELERATING AND AT HIGH SPEEDS AND CONSTANTLY FEEL DIZZY AND NAUSEOUS WHEN DRIVING THE VEHICLE. I HAVE TRIED MULTIPLE DEALERSHIPS TO FIX AND THEY HAVE TRIED ALL THE TSB'S THAT APPLY TO THE 2011-15'S, BUT SEEM TO NOT WORK ON THE 2016. THEY HAVE RESEALED THE VEHICLE AT LEAST 3 TIMES, REPLACED THE EXHAUST SYSTEM, AND OTHER PARTS, AND WHO KNOWS WHAT ELSE THEY'VE TRIED, BUT STILL WITH NO RESOLUTION. I'M TAKING IT BACK TO THE DEALERSHIP YET AGAIN TOMORROW, BUT REFUSE TO TAKE THIS VEHICLE

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BACK HOME UNTIL THE SMELL IS COMPLETELY GONE, WHICH SEEMS TO BE AN IMPOSSIBLE FEAT AT THIS POINT. I HAVE A CASE OPEN WITH FORD, BUT HAVE NOT NOT MADE ANY PROGRESS WITH THEM EITHER (OVER 6 WEEKS). PLEASE DO WHAT YOU CAN TO GET THEM TO MAKE A RECALL ASAP BEFORE I BECOME ONE OF THOSE SOCCER MOMS THAT PASSES OUT BEHIND THE WHEEL WITH HER KIDS AND DOGS IN THE CAR AND THEY MAKE A LIFETIME MOVIE ABOUT HOW MY HUSBAND CAN NO LONGER LIVE WITHOUT US :)

HUTTO TX Failure Date: 07/15/2016

8 10885088 2016 FORD EXPLORER Unknown/Other WITH ONLY 3.9 K MILES THE VEHICLE STOPPED ACCELERATION AND TURNED OFF. I WAS ABLE TO TURN THE CAR ON, HOWEVER, THE VEHICLE WOULD ONLY MOVE AT IDLE SPEED WHILE IN DRIVE. FORTUNATELY I HAD ENOUGH TO IDLE MY WAY TO THE SIDE OF THE ROAD. THE PART THAT WENT OUT WAS THE THROTTLE BODY. ALTHOUGH THE MANUFACTURER REPLACED THE PART ON THE VEHICLE, I FEEL THAT THEY HAVE BEEN VERY IRRESPONSIBLE IN NOT RECALLING THIS PART AND ADVISING BUYERS THAT THE CAR HAS A "FAULTY" THROTTLE BODY. EVERYONE AT FORD THAT I HAVE SPOKE TO ALMOST IMMEDIATELY KNEW WHAT THE ISSUE LEADING ME TO BELIEVE THAT I AM NOT THE ONLY PERSON THAT HAS HAD THIS ISSUE. THIS ISSUE COULD HAVE CAUSED A SEVERE ACCIDENT IF THE CAR WOULD HAVE SHUT OFF OR DE-CCELERATED WHILE DRIVING AT A HIGH RATE OF SPEED. MIAMI FL Failure Date: 07/14/2016

8 10883791 2016 FORD EXPLORER Unknown/Other I WAS DRIVING CLOSE TO MY HOUSE AND ALMOST CAUSED A BIG ACCIDENT WHILE I HAD MY CHILDREN ON BOARD. THE CAR STOPPED COMPLETELY (SUDDENLY STOPPED) AND LOST POWER, I WAS LUCKY THAT NOT ACCIDENT OCCURRED (CAN U IMAGINE IF I WAS IN THE MIAMI EXPRESSWAY AND THAT HAPPENED). I'M ATTACHING A PIC SHOWING THE CHECK ENGINE, WRENCH LIGHT THAT CAME ON WHILE I WAS DRIVING. I DID SOME RESEARCH ONLINE AND FOUND OUT THAT MANY AMERICANS ARE HAVING THE SAME ISSUES, IT IS A DEFECTIVE THROTTLE BODY THAT CAUSES THE VEHICLE TO SLOW DOWN AND SHUTDOWN AT ANY TIME. FORD IS ALREADY AWARE OF THE PROBLEM AND

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YOU GUYS MORE LIKELY ARE AWARE TOO. WHAT ARE YOU GUYS WAITING TO
ISSUE A RECALL?? WAITING FOR SOMEONE TO DIE? MIAMI FL

Failure Date: 07/09/2016

8 11067016 2016 FORD EXPLORER Unknown/Other EXHAUST FUMES
INSIDE VEHICLE THERE IS A SMELL OF EXHAUST FUMES INSIDE OUR 2016
FORD EXPLORER WHEN THE ENGINE IS RUNNING. WE PURCHASED THIS 'NEW'
IN JULY 2016 AND NOTICED IT RIGHT AWAY - IF YOU DON'T OPEN THE WINDOWS
AND AIR OUT THE VEHICLE, THE FUMES CAUSE PASSENGERS TO EXPERIENCE
NAUSEA AND HEADACHE - IT IS MOST NOTICEABLE ON ACCELERATION BUT
SOMETIMES IT JUST OCCURS OUT OF NOWHERE. IT THEN BECOMES
ABSOLUTELY NECESSARY TO OPEN THE WINDOWS AND GET OXYGEN /
OUTSIDE AIR INSIDE THE VEHICLE - IT'S ALMOST AUTOMATIC FOR US TO DO
THIS ANYMORE - START THE CAR, ACCELERATE, OPEN THE WINDOWS, AIR IT
OUT, CLOSE THE WINDOWS. THIS VEHICLE'S USUAL OCCUPANTS ARE A DRIVER
AND FRONT SEAT PASSENGER, HOWEVER, SECOND AND THIRD ROW SEAT
PASSENGERS WHO HAVE BEEN IN THE VEHICLE HAVE EXPERIENCED AND
REPORTED THE SAME ISSUES, E.G., NAUSEA AND HEADACHE. THE VEHICLE
NOW HAS 26K MILES. THE VILLAGES FL Failure Date: 07/09/2016

8 10883695 2016 FORD EXPLORER Unknown/Other EXHAUST OR
BURNING SMELL INSIDE INTERIOR CABIN WHEN ACCELERATING. LA
VILLA TX Failure Date: 07/08/2016

8 10882832 2016 FORD EXPLORER Unknown/Other WHEN A STRAIN
IS PUT ON THE ENGINE, SUCH AS IN PASSING GEAR, A BURNING RUBBER
SMELL IS EMITTED IN THE INTERIOR, EVEN WITH THE AIR CONDITIONING IN
RECIRCULATE AIR IN VEHICLE MODE. IN 2013 I DIALOGUED WITH FORD
HEADQUARTERS ABOUT THIS SAME ISSUE WITH A 2012 EXPLORER LIMITED
THAT I OWNED. IN 2013 THEY SENT ME TO ROYAL OAK FORD IN ROYAL OAK. MI
AND THE SERVICE MANAGER RODE WITH ME TO OBSERVE THE SMELL. THEY
NEVER OFFERED ANY TYPE OF REPAIR. I WAS HOPING THEY WOULD HAVE
SOLVED THIS BY 2016, HOWEVER NOW WITH THE WARM SUMMER WEATHER
THIS 2016 EXPLORER EMITS THE PUTRID SMELL JUST AS BADLY. IT SMELL LIKE

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THE RUBBER PADDING ON TOP OF THE ENGINE IS BURNING. VEHICLE HAS 8,900 MILES, PURCHASED BRAND NEW 10/25/15. BERKLEY MI
Failure Date: 07/04/2016

8 10910959 2016 FORD EXPLORER Unknown/Other (I AM EXPERIENCING WITH MY 2016 FORD) I BEGAN HAVING TROUBLE WITH EXHAUST LEAK IN AIR CONDITION HOWEVER DEALER WAS NOT ABLE TO REPAIR DUE TO FORD HAS NOT ISSUED ANY MANUALS HOW TO FIX THIS PARTICULAR PROBLEM AND DEALER ADVISED THERE IS NOTHING THEY CAN DO. THIS PROBLEM CREATES A SERIOUS SAFETY HAZARD.

HOUSTON TX Failure Date: 07/01/2016

8 10891892 2016 FORD EXPLORER Unknown/Other I HAVE TO MAJOR COMPLAINTS WITH THE FORD EXPLORER 2016. THE TRUCK WAS PURCHASED BRAND NEW. THE FIRST OCCURRED WHEN I WAS ON MY WAY TO WORK ABOUT 7:30AM. I WAS DRIVING ABOUT 60 MILES PER HOUR ON A CITY STREET AND ALL OF A SUDDEN A WRENCH SYMBOL SHOWS AND THE CAR WILL NOT ACCELERATE ANYMORE. I HAD NEVER SEEN THIS SYMBOL BEFORE SO I WASN'T SURE WHAT WAS GOING ON AND COULD NOT FIND IT IN THE MANUAL. BEFORE THIS I ONLY COULD GO ABOUT 5 MILES PER HOUR MAX SPEED. WHEN I GOOGLED THE WRENCH MANY OTHERS HAD THE SAME ISSUE. I AM SURE FORD IS AWARE OF THIS AND SHOULD HAD SAID SOMETHING ABOUT THIS BEFORE WE PURCHASED IT. I HAD TO END UP LEAVING THE EXPLORER UP AT FORD FOR 2 AND A HALF WEEKS. WHEN I GOOGLED THE ISSUE IT SAID THESE EXPLORERS HAVE A FAULTY THROTTLE BODY THAT HAS TO BE REPLACED AND MY VEHICLE WAS NO DIFFERENT. ME AND MY WIFE SHOULDN'T HAVE TO MAKE MONTHLY PAYMENTS ON A BRAND NEW VEHICLE THAT HAS A KNOWN ISSUE. SECONDLY, ONCE WE HIT ABOUT 8,000 MILES THE HOOD MAKES A LOUD BUZZING/HUMMING SOUND ONCE YOU HIT ABOUT 60 MILES PER HOUR THAT DOES NOT STOP!!! MANY OTHER PEOPLE WITH THIS VEHICLE HAVE THE SAME PROBLEM ONCE I GOOGLED THIS! THIS IS ABSOLUTELY RIDICULOUS. THIS VEHICLE SHOULD BE RECALLED AND NOT SOLD! OUR ENTIRE TRIP THIS VEHICLE MADE THE SOUND NONSTOP. A

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PERSON SHOULD NOT HAVE TO HEAR THIS THE ENTIRE TIME ON A BRAND NEW VEHICLE THAT YOU MAKE MONTHLY PAYMENTS ON. SOMETHING SHOULD BE DONE ABOUT THIS. SINCE FORD DOES NOT WANT TO VOLUNTARILY ISSUE A RECALL LIKE THEY SHOULD, AN INVOLUNTARY RECALL SHOULD BE ISSUED. WHEN I GOOGLED THIS, IT IS SAID THAT THE SOUND COMES FROM THE THIN PART OF THE HOOD IN THE CENTER THAT IS BETWEEN TWO THICKER PIECES THAT CAUSES IT TO VIBRATE. HORRIBLE DESIGN AND SHOULD HAVE BEEN TESTED BETTER. MIDWAY FL Failure Date: 06/13/2016

8 10874103 2016 FORD EXPLORER Unknown/Other I WAS DRIVING DOWN THE ROAD AT 60 MPH AND MY CAR JUST LOST ALL POWER. A WRENCH CAME ON AND SAID SEE OWNERS MANUAL. IT HAPPENED 3 MORE TIMES WITHIN THE DAY. SO SCARY FOR YOUR CAR TO JUST LOSE POWER WHILE DRIVING DOWN THE ROAD. I HAD IT TOWED TO THE SHOP AND IT WAS A THROTTLE BODY MALFUNCTION, WHICH APPARENTLY, FORD IS AWARE OF. WHY ISN'T THERE A RECALL?! ARE THEY WAITING FOR SOMEONE TO DIE? TUTTLE OK Failure Date: 06/11/2016

8 10882823 2016 FORD EXPLORER Unknown/Other BURNING EXHAUST SMELL ENTERING INTO CABIN OF CAR WHEN CAR IS UNDER HARD ACCELERATION/FULL THROTTLE. ESPECIALLY NOTICEABLE WHEN ACCELERATING ONTO A HIGHWAY OR CLIMBING STEEP HILLS. THIS BURNING EXHAUST SMELL MAKES ALL PASSENGERS FEEL SICK BY AFFECTING YOUR RESPIRATORY PASSAGEWAYS LEAVING A LUMP IN YOUR THROAT, BURNING YOUR EYES, GIVING YOU A HEADACHE, AND MAKING YOU FEEL NAUSEOUS. THE RECENT NHTSA INVESTIGATION INTO 2011-2015 MODELS, SHOULD ALSO INCLUDE 2016 MODELS AS WELL. FORD HAS FAILED TO RECOGNIZE THIS PROBLEM AND HAS TRIED MULTIPLE TIMES TO "FIX" MY 2016 FORD EXPLORER. NO RESOLUTION HAS BEEN FOUND AND THEY HAVE REFUSED SO FAR TO TAKE THE CAR BACK. LONG VALLEY NJ Failure Date: 06/07/2016

8 10882822 2016 FORD EXPLORER Unknown/Other THROTTLE BODY FAILED ON VEHICLE AT HIGHWAY SPEED. LOST ALL POWER IN THE MIDDLE OF RUSH HOUR TRAFFIC BARELY MISSED A REAR END COLLISION FROM

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ANOTHER VEHICLE BECAUSE I COULD NOT ACCELERATE.

WASHINGTON DC Failure Date: 06/02/2016

8 10954621 2016 FORD EXPLORER Unknown/Other SEVERAL TIMES WHEN DRIVING TWO OF MY CHILDREN AGES 2 AND 10 COMPLAINED OF A BAD SMELL COMING FROM THE THIRD ROW SEATING. THEY BOTH BECAME STRANGELY ILL, BUT ONLY MY 2YO BEGAN VOMITING. MY 10 TO COMPLAINED OF BEING LIGHT HEADED DURING SEVERAL LONG TRIPS. I NOTICED ON MANY OCCASIONS THAT DURING HIGH ACCELERATION ANYONE THAT SITS IN THE THIRD ROW COMPLAINS OF STOMACH ACHES AFTER A LENGTHY TIME IN THE VEHICLE. I CHALKED IT UP TO CAR SICKNESS, BUT REMEMBERED THIS ONLY BECAME RELEVANT WHEN LEASING THIS FORD. PLEASE HELP US. I HAVE THREE KIDS AND NO OTHER VEHICLE. THIS ALL STARTED THIS PAST SUMMER. STRABANE PA Failure Date: 06/02/2016

8 11011538 2016 FORD EXPLORER Unknown/Other I BELIEVE CO IS LEAKING INTO MY CAR AND WHILE DRIVING I HAVE BECOME DIZZY AND GET HEADACHES ON A REGULAR BASIS. I ALSO BECOME QUITE TIRED. I DRIVE FOR A LIVING AND DID NOT UNDERSTAND WHAT WAS HAPPENING. THIS USUALLY HAPPENS WHILE DRIVING ON THE HIGHWAY WITH MY WINDOWS CLOSED. I NEVER DRIVE WITH MY WINDOWS OPEN BUT NEED TO OPEN THEM TO GET RID OF THE DIZZY AND TIRED FEELING. SANTA ANA CA Failure Date: 06/01/2016

8 11016348 2016 FORD EXPLORER Unknown/Other FOR THE PAST YEAR I HAVE SMELLED EXHAUST IN MY BRAND NEW VEHICLE. ABOUT 9 MONTHS AGO I HAD IT TESTED AT FORD DEALERSHIP SERVICE DEPT FOR POSSIBLE CARBON MONOXIDE BECAUSE THE EXHAUST SMELL WAS BAD, PARTICULARLY WHEN HITTING SPEEDS AROUND 70MPH. FORD LAUGHED AT AND SAID THERE IS NOTHING WRONG. THE SMELL CONTINUED, MYSELF AND MY DAUGHTER WOULD GET HEADACHES, SHORTNESS OF BREATH AND I WOULD FEEL NAUSEOUS AFTER DRIVING A LONG PERIOD OF TIME. EARLIER THIS WEEK I WAS SO DIZZY, I NEEDED TO PULL OVER TWICE JUST TO GAIN MY FOCUS. I PURCHASED A CARBON MONOXIDE TESTER. YES, THERE IS CARBON

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MONOXIDE. I AM A BIT FRUSTRATED SINCE THE ISSUE COULD HAVE BEEN FIXED PREVIOUSLY, RATHER THAN LAUGHED AT ME AND I ENDURED POOR HEALTH FOR SO LONG. QUEEN CREEK AZ Failure Date: 05/31/2016

8 11011415 2016 FORD EXPLORER Unknown/Other EXHAUST GAS SMELL IN CABIN WHEN ACCELERATING MONTGOMERY TX Failure Date: 05/22/2016

8 10870814 2016 FORD EXPLORER Unknown/Other THE REAR SUNROOF EXPLODED, I WAS DRIVING DOWN TOLLWAY 99 OUT SIDE OF HOUSTON TEXAS, AT ABOUT 60 MPH. THE ROADWAY IS FLAT AND STRAIGHT THE 4+ LANES ARE 150 YARD APART, NO OVERPASSES. THERE WERE NO OTHER CARS OR TRUCKS WITHIN 100 YARDS OR MORE. AND A VERY LOUD NOISE, LIKE A GUN SHOT " BLEW OUT" THE REAR GLASS (THE FRONT CAN MOVE, THE REAR CANNOT) IN THE SUNROOF. I ONLY HAVE ABOUT 8000 MILE ON THE SUV. FORD DOES NOT SEEM TO UNDERSTAND THE PROBLEM AND KEEPS SAYING IT MUST HAVE BEEN A ROCK. I CAN'T PROVE THEY ARE WRONG AND THEY CAN'T PROVE THAT I AM CORRECT. SO MY INSURANCE PAYS, WHICH MEANS WE ALL LOSE. SUGAR LAND TX Failure Date: 05/20/2016

8 10954797 2016 FORD EXPLORER Unknown/Other AS WITH OTHER FORD EXPLORER VEHICLES, THERE IS A STRONG SMELL WHILE ACCELERATING, LIKE BAD EXHAUST FUMES OR SOMETHING LIKE THAT. ENTERPRISE AL Failure Date: 05/15/2016

8 11011313 2016 FORD EXPLORER Unknown/Other ON ACCELERATION HAVE SMELL OF ROTTEN EGGS. HAVING HEADACHES ALSO. REPORTED TO DEALERSHIP BUT SAYING THERE ARE NO PROBLEMS WITH EXHAUST FUMES. I HAVE REPORTED TWICE BUT NO WORD UNTIL SEEING ON CBS ISSUES ON OTHER EXPLORERS. HAVE HAD THIS PROBLEM SINCE BOUGHT THE VEHICLE. THOUGHT AT FIRST IT WAS THE CATALYTIC CONVERTER. KANSAS CITY KS Failure Date: 05/15/2016

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8 11021001 2016 FORD EXPLORER Unknown/Other WE BOUGHT FORD EXPLORER 2016 FROM VISTA FORD WOODLAND HILL AND WE HAVE BEEN COMPLAINING THAT THERE IS ODER SMELL COMING OUT FROM THE AC VENT. AFTER REPEATED COMPLAIN THE SERVICE TEAM WASN'T ABLE TO FIND THE PROBLEM SO FORD COOPERATE REFEREED TO THE ANOTHER DEALER GALPIN FOR THE SECOND OPTION AND THEY FOUND OUT THERE WAS A GAS LICKAGE FROM THE AC VENT AND THEY TRIED TO FIX IT BUT THERE STILL SMELL COMING OUT FROM AC VENT. MY AND MY WIFE HAVE BEEN FACING CONSTANT MEDICAL ISSUE SUCH AS HEAD ACE, DIFFICULT TO SLEEP IN THE NIGHT, RUNNING NOISE IN / AFTER TRAVEL IN THE SUV AND SOME IT MAKES ME FALL SLEEP WHILE DRIVING. FEW TIMES I ALMOST CAUSE ACCIDENT WHILE ON THE FREEWAY. CANOGA PARK CA Failure Date: 05/14/2016

8 11001754 2016 FORD EXPLORER Unknown/Other PURCHASED 2016 FORD EXPLORER IN APRIL OF 2016. INITIALLY, SHORTLY AFTER THE PURCHASE, I CONTINUALLY NOTICED THE SMELL OF BURNING PLASTIC FROM THE ENGINE AREA AFTER A LOT OF CITY DRIVING. I ASSUMED IT WAS THE FACT THE VEHICLE WAS NEW AND WAS STILL BREAKING IN. SEVERAL MONTHS WENT BY AND I SIMPLY BECAME ACCUSTOMED TO IT. READ ONLINE ABOUT PLASTIC BAGS MAKING THAT SMELL SOMETIMES WHEN STUCK ON THE HOT EXHAUST PIPES AND THOUGHT IT COULD BE THAT. DIDN'T THINK ABOUT IT MUCH BECAUSE IT WAS NOT OVERBEARING IN THE CABIN. HOWEVER, AS OF SEVERAL WEEKS AGO, SMELL WAS GETTING WORSE SO I MENTIONED TO DEALER. THEY TOLD ME IT'S AN EXHAUST LEAK. IT'S TAKEN TWO WEEKS TO ORDER THE PARTS AND GET ME RESCHEDULED FOR SERVICE AND THE SMELL HAS BECOME MUCH WORSE SINCE THAT VISIT. WONDERING IF TECH LOOSENED EXHAUST SYSTEM. VERY HARD TO DRIVE WITH THE WINDOWS UP - NEEDS CONSTANT FLOW OF FRESH AIR. SMELLS MORE LIKE "TYPICAL" EXHAUST SMELL NOW - INSIDE AND OUTSIDE THE VEHICLE. I DRIVE 30-50 MILES IN THE CITY EACH DAY, SO IT'S A CONSTANT SMELL. CAN'T PARK IN THE GARAGE BECAUSE ODOR GETS INTO THE HOUSE. JUST LEARNING THAT IT'S AN EXHAUST LEAK HAS ME WORRIED BECAUSE I HAVE TOLERATED THIS FOR OVER A YEAR. DELLSLOW WV Failure Date: 05/01/2016

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8 11012950 2016 FORD EXPLORER Unknown/Other WHEN ACCELERATING TO MERGE ONTO THE HIGHWAY IT SMELLS AS IF EXHAUST FUMES ARE ENTERING THE CABIN. I DON'T BELIEVE THIS IS SAFE OR HEALTHY IF IN FACT I'M BREATHING EXHAUST FUMES. PLEASE REVIEW AND ADVISE. THANK YOU. MASTIC NY Failure Date: 04/23/2016

8 11014616 2016 FORD EXPLORER Unknown/Other I AM HAVING FUME LEAKAGE INTO THE CABIN OF MY VEHICLE. I TOOK MY VEHICLE IN TO DAHL FORD -LA CROSSE AND THEY HAD THE VEHICLE FOR OVER 2 WEEKS. WHEN I CALLED THE TECH PERSON TOLD ME THEY WERE WAITING FOR PARTS TO FIX MY VEHICLE AND THAT THERE WAS A LEAK INTO THE CABIN. AFTER ANOTHER WEEK WENT BY WITHOUT ANY WORD I CALLED AND THEY SAID NOTHING WAS WRONG WITH MY VEHICLE. I WENT INTO SEE THE DEPT MANAGER AND HE SAID THERE WAS NEVER ANYTHING WRONG WITH THE VEHICLE. WHEN I ASKED HIM WHO WAS LYING HIM OR THE TECH PERSON HE DID NOT REPLY. THEY SAID THEY HAD THE LOCAL FIRE DEPARTMENT TEST THE VEHICLE FOR CARBON MONOXIDE BUT THEY DID NOT LIST UNDER WHAT CONDITIONS IT WAS TESTED AT. I HAD MY OWN CARBON MONOXIDE TESTER IN THE VEHICLE AND IT WAS REGISTERING CARBON MONOXIDE. I LEFT VERY UPSET AS I HAVE BEEN SICK AFTER I DRIVE IN THE VEHICLE. THEY WON'T LET ME OUT OF MY LEASE EITHER AND WON'T DO ANYTHING TO FIX. I LEFT VERY UPSET. THE FUMES OCCUR WHEN SITTING IDLE AND AIR CONDITIONER ON AND WHEN MOVING, AIR COND ITIONER ON AND ACCELERATING. I SENT A LETTER TO FORD CORPORATE EXPLAINING THIS IN SEPTEMBER 2016 AND HAVE NOT HEARD A WORD BACK. PRAIRIE DU CHIEN WI Failure Date: 04/22/2016

8 10859813 2016 FORD EXPLORER Unknown/Other I AM THE OWNER OF A 2016 FORD EXPLORER XLT WITH THE FOOT ACTIVATION LIFTGATE FEATURE. WHILE LOADING A LARGE ITEM IN THE REAR CARGO AREA OF THE PARKED VEHICLE, THE FOOT ACTIVATED CLOSURE FUNCTION WAS UNEXPECTEDLY TRIGGERED AND THE LIFTGATE PROCEEDED TO CLOSE ON ME. THE LIFTGATE DID NOT STOP ONCE IT HIT ME. I HAD TO APPLY EXTREME

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CROSS FORCE PRESSURE TO STOP THE CLOSING PROCESS AND TRIGGER THE SAFETY STOP MECHANISM. HAD THIS MALFUNCTION OCCURRED WHILE MY 4 YEAR OLD CHILD WAS RETRIEVING OR PLACING AN ITEM IN THE VEHICLE, HER HEAD OR NECK WOULD HAVE BEEN CRUSHED. FURTHER TESTING AND TRYING TO SHUT THE LIFTGATE ON MYSELF VIA THE KEY FOB OR THE TAILGATE BUTTON DID NOT PRODUCE THE SAME RESULT. THE SAFETY STOP DETECTED MY PRESENCE UPON INITIAL IMPACT, AND RE-OPENED, AS EXPECTED. I AM FURIOUS THAT THIS UNEXPECTED CLOSING VIA ACCIDENTAL ACTIVATION VIA THE FOOT SENSOR ISSUE HAS NOT BEEN ADDRESSED, EVEN THOUGH A QUICK INTERNET SEARCH PULLS BACK MANY OWNER COMPLAINTS OF THIS SAME ISSUE. THE COMPLAINTS GO BACK SEVERAL MODEL YEARS. THIS FEATURE IS COMMONLY INSTALLED ON ALL DEALER STOCK VEHICLES, SO FORD SHOULD ADDRESS THE INCONSISTENCY OF THE FOOT ACTIVATION SENSOR, OR AT LEAST INCORPORATE A SETTING THAT ALLOWS THE OWNER TO DISABLE THIS FUNCTION VIA THE VEHICLE SETTINGS. SAFETY NEEDS TO EXCEED ANY VALUE OF A CONVENIENCE FEATURE. CROWN POINT IN Failure Date: 04/15/2016

8 11005076 2016 FORD EXPLORER Unknown/Other THERE ARE EXHAUST FUMES COMING INTO THE CABIN OF THIS 2016 FORD EXPLORER. THE SMELL STINKS AND THE GASES HAVE MADE THE OCCUPANTS OF THE EXPLORER SICK. THE DEALERSHIP HAS ACKNOWLEDGED THE SMELL. IT HAS HAD AT LEAST NINE OPPORTUNITIES TO FIX THE PROBLEM, BUT IT HAS BEEN UNSUCCESSFUL. FORD IS AWARE OF THE PROBLEM. THE EXHAUST FUMES COME INTO THE CABIN AT VARIOUS TIMES. THE PROBLEM USUALLY OCCURS WHEN THE REAR A/C RE-CIRCULATION IS ON AND WHEN THERE IS HEAVY ACCELERATION OR GOING UPHILL. THERE HAVE NOT BEEN ANY ALTERATIONS TO THE EXPLORER EXCEPT FOR THE REPAIRS ATTEMPTED BY THE DEALERSHIP. IN MAY 2017, THE DEALERSHIP USED TSB 17-0044 TO TRY TO STOP THE FUMES FROM COMING INTO THE CABIN. AGAIN, IT WAS UNSUCCESSFUL. IT APPEARS THE FORD TOLD THE DEALERSHIP TO ALSO TRY TSB 14-0130. THAT REPAIR DID NOT WORK EITHER. N. CHARLESTON SC Failure Date: 04/07/2016

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8 11011464 2016 FORD EXPLORER Unknown/Other VEHICLE EMITS ODOR LIKE SULPHUR OR ROTTEN EGGS, POSSIBLY CARBON MONOXIDE, WHEN ACCELERATING RAPIDLY OR UNEXPECTEDLY. IT ALWAYS HAPPENS WHEN ACCELERATING, PRESSING GAS TO MERGE ONTO HIGHWAYS OR TO PASS CARS ON HIGHWAYS. I TOOK MY EXPLORER TO DEALERSHIP PURCHASED FROM SEVERAL MONTHS AFTER PURCHASING, BUT WAS TOLD NOTHING WAS WRONG. BETWEEN FEB AND MAY 2016 IS WHEN I MADE APPOINTMENT AT DEALER FOR THEM TO TAKE A LOOK. THE PROBLEM STILL EXISTS TO THIS DAY. I ROLL THE WINDOW DOWN TO LET THE SMELL OUT WHEN IT HAPPENS.

WHITE PLAINS MD Failure Date: 04/04/2016

8 10927211 2016 FORD EXPLORER Unknown/Other EXHAUST IS SEEPING INTO THE CABIN WITH THE AC RECIRC BUTTON ENGAGED. THIS IS THE SAME PROBLEM THAT IS OCCURRING TO THE 2015 AND PRIOR MODEL YEARS. FLEMING ISLAND FL Failure Date: 04/01/2016

8 10954154 2016 FORD EXPLORER Unknown/Other VEHICLE LEAKS EXHAUST FUMES IN TO THE CABIN DURING ACCELERATION. TWIN CITY GA Failure Date: 04/01/2016

8 11025504 2016 FORD EXPLORER Unknown/Other TERRIBLE SMELL IN CABIN OF EXHAUST (BURNING) UPON ACCELERATION. SYLMAR CA Failure Date: 04/01/2016

8 10983339 2016 FORD EXPLORER Unknown/Other EXHAUST FUMES ENTER CABIN THRU AIR VENTS WHEN THE CAR IS IN HEAVY ACCELERATION AND AIR IS ON RECIRCULATE. MILTON FL Failure Date: 03/15/2016

8 11030661 2016 FORD EXPLORER Unknown/Other EMISSION ODOR ENTERING CABIN DURING ACCELERATION ROANOKE TX Failure Date: 03/14/2016

8 10883161 2016 FORD EXPLORER Unknown/Other THE 2016 MODEL ALSO HAS THE ODOR FROM THE VENTILATION WHICH IS INVESTIGATED NOW. THE ODOR OCCURS DURING DRIVING AT REGULAR METHODS AFTER THE

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ENGINE CAN HEAT UP FOR A FEW MILES. THIS "NEW CAR" SMELL WAS CALLED REGULAR HEATING OF NEW PARTS BY THE SALESMAN BUT NOW IT HAS BEEN 3000 MILES AND HE ODOR IS STILL HAPPENING. I JUST WANT THE 2016 TO BE CHECKED OUT FOR EMISSION TROUBLES TO MAINTAIN A SAFE RIDE FOR FAMILY MEMBERS. NEWTON IA Failure Date: 03/05/2016

8 10840008 2016 FORD EXPLORER Unknown/Other CABIN FILLS WITH CARBON MONOXIDE DURING UPHILL GRADE THROUGH AC UNIT. OR ENGINE UNDER LOAD. 3000-4000 RPM CREATES SULFUR ROTTEN EGG SMELL IN CABIN. FORD IS GIVING ME THE RUN AROUND. NORTHRIDGE CA
Failure Date: 03/01/2016

8 11012687 2016 FORD EXPLORER Unknown/Other EXHAUST FUMES ENTERING THE CABIN WHILE HITTING RPM OF 3200. FUMES ENTER WHILE CARGO VENT IS ON. YOU WILL ALSO SMELL THE FUMES WORSE WITH WINDOWS DOWN. HIGHWAY SPEEDS AND UNDER ACCELARATION. BEEN TO 3 DEALERS AND HAVE ALSO CONTACTED FORD CORPORATE. TROY
MO Failure Date: 02/22/2016

8 10870184 2016 FORD EXPLORER Unknown/Other VEHICLE LEAKS CARBON MONOXIDE AT TOXIC LEVELS INTO PASSENGER CABIN. I PURCHASED A DIGITAL CO METER AND PRODUCED VIDEO AND PICS OF TOXIC LEVELS. DEALER STILL HAD NO ANSWER AND FORD HAS TURNED DOWN BUY BACK REQUEST. OWNER OF DEALERSHIP PLEADED WITH FORD TO SAVE THEIR CUSTOMER AND WAS TURNED DOWN AGAIN. FORD REP AT DEALER CONSPIRED WITH MANAGERS TO TURN ME AWAY BECAUSE I LEASED A VOLVO XC90. WIFE AND KIDS REFUSE TO SIT IN A GAS CHAMBER. THE EXPLORER IS PARKED WHILE I DETERMINE WHETHER TO FILE SUIT. THINKING OF HIRING AN INDEPENDENT TEST LAB TO DRIVE AND DOCUMENT CO LEAK.
NORTHRIDGE CA Failure Date: 02/20/2016

8 10906761 2016 FORD EXPLORER Unknown/Other I HAVE A 2016 FORD EXPLORER ,WHEN I EXCEED 3000 RPM THERE WILL BE STRONG EXHAUST SMELL COMING THROUGH THE A/C VENTILATION SYSTEM,I WENT TO

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4 NEWS AND THEY WERE REPORTING THE PROBLEM WITH EXPLORER EXHAUST SYSTEM AND POSSIBLE CARBON MONOXIDE LEAK INTO INTERIOR OF THE CAR. PLEASE ADVISE IF THIS ISSUE IS ACCURATE AND WHAT WE HAVE TO DO TO FIX IT. THANKS ASHBURN VA Failure Date: 11/02/2015

8 11034312 2016 FORD EXPLORER Unknown/Other WE HAVE NOTICED A FOUL SMELL IN OUR FORD EX SINCE WE PURCHASED IT WITH NO EXPLANATION REGARDING THE CAUSE. I BELIEVE THAT IT IS RELATED TO THE CARBON MONOXIDE ISSUE WITH THIS VEHICLE. WHEN I CONTACTED FORD REGARDING THIS PROBLEM THEY REFUSED TO PROVIDE ANY ASSISTANCE OR ANY RESOLUTION REGARDING FIXING THE PROBLEM.

FLORESVILLE TX Failure Date: 11/01/2015

8 11034467 2016 FORD EXPLORER Unknown/Other FUMES IN CABIN ON HIGHWAY AND CITY ! NEED TO ROW WINDOWS DOWN TO GET THE FUMES OUT! HAS BEEN HAPPENING SINCE NEW 10/30/2015 HOLLY HILL

FL Failure Date: 10/30/2015

8 10954951 2016 FORD EXPLORER Unknown/Other SMELL EXHAUST FUMES INSIDE CABIN OF VEHICLE. EXPOSURE TO CARBON MONOXIDE CONCERN. HAPPENS DURING FULL ACCELERATION AND DRIVING UPHILL AND WITH A/C UNIT ON. NOTICED UPON LEASE RECEPTION. FORD REPLACED EXHAUST SYSTEM BUT NOT HELPED, ACTUALLY NOW WORSE. ONGOING ISSUE UNRESOLVED. SUWANEE GA Failure Date: 10/27/2015

8 10915335 2016 FORD EXPLORER Unknown/Other WHEN ACCELERATING OVER 3500 RPM SMOKE GASES COME INSIDE THE CABIN IT STARTED WHEN I ACQUIRED THE VEHICLE AND HASN'T STOPPED EVER SINCE MIAMI FL Failure Date: 10/12/2015

8 10882646 2016 FORD EXPLORER Unknown/Other MY VEHICLE EMITS EXHAUST IN THE CABIN WHILE DRIVING. UPON ACCELERATION AND DECELERATION, THE EXHAUST SMELL IS SO POTENT, ME AND MY

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PASSENGERS HAVE TO ROLL DOWN THE WINDOWS. I RETURNED THE VEHICLE THE DAY AFTER PURCHASING TO THE FORD DEALERSHIP FOR REPAIRS AND HAVE RETURNED IT FOR REPAIRS MANY TIMES SINCE. THEY HAVE SEALED ALL OPENINGS UNDER THE VEHICLE, REPLACED THE EXHAUST SYSTEM, AND REPLACED THE VENTS IN THE BUMPER. FORD HAS ACKNOWLEDGED THERE IS AN ISSUE WITH MY EXPLORER, HOWEVER, THEY ARE UNABLE TO FIX IT. MY LAST REPAIR VISIT IN JUNE 2016, I WAS NOTIFIED THAT I NEED TO COME PICK UP MY VEHICLE BECAUSE THEY COULD DO NOTHING ELSE FOR IT. THEY HAVE TRIED TO REPAIR IT AND THEY ARE UNABLE TO REPAIR THE ISSUE. THIS HAS CAUSED VARIOUS HEALTH ISSUES FOR ME, WHICH INCLUDE, HEADACHES AND NAUSEA. FORD HAS IGNORED ALL OF MY REQUEST TO RESOLVE THIS ISSUE. I AM CONCERNED I AM BEING POISONED BY EXHAUST. KEMPTX

Failure Date: 09/21/2015

8 10898149 2016 FORD EXPLORER Unknown/Other FUMES ENTERING THE PASSENGER COMPARTMENT. DURING ACCELERATION AND ENGINE RPM'S ABOVE 3K. DOCUMENTED AT THE FORD DEALER TRYING TO FIX THE PROBLEM. THIS IS AN EVERY DAY OCCURRENCE. CULPEPER VA Failure Date: 08/31/2015

8 11012941 2016 FORD EXPLORER Unknown/Other EXHAUST FUMES ENTERING VEHICLE DURING ACCELERATION. OCKLAWAHA FL Failure Date: 08/30/2015

8 10917420 2016 FORD EXPLORER Unknown/Other PURCHASED THE 2016 FORD EXPLORER AND NOTICED STRONG EXHAUST FUMES IN THE CABIN. CONCERNED ABOUT OUR HEALTH, WENT TO THE DEALERSHIP AND WAS TOLD THAT FORD WOULD NOT DO ANYTHING UNTIL THE VEHICLE HAD 3,000 MILES ON IT. RESEARCHED EXHAUST FUMES IN FORD EXPLORERS AND DISCOVERED THAT FORD NAMED IN CLASS ACTION LAWSUIT OVER LEAK OF CARBON MONOXIDE IN PASSENGER COMPARTMENTS OF EXPLORER VEHICLES, ANGELA SANCHEZ-KNUTSON VS. FORD MOTOR COMPANY. THE LAWSUIT INCLUDES 2011-15 FORD EXPLORERS. THEN WENT TO THE MANAGEMENT WITH THIS INFORMATION, WAS TOLD THAT ONLY 'SOME'

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EXPLORERS WERE AFFECTED SO WE ASKED THEM TO REPLACE THE EXPLORER WITH ONE THAT 'DID NOT' HAVE THE EXHAUST FUMES PROBLEM. WAS TOLD IT WAS NOT POSSIBLE BECAUSE THE VEHICLE HAD BEEN TITLED. DEMANDED THAT THE VEHICLE BE REPAIRED BUT AFTER 6 ATTEMPTS OF WHICH 2 WERE WITH THE FIELD SERVICE ENGINEER, WE WERE TOLD THAT THERE IS "NO FIX". GOOD LUCK TO US. AFTER 6TH ATTEMPT, THE FUMES ARE WORSE THAN EVER. LAKE ALFRED FL Failure Date: 08/28/2015

8 11071888 2016 FORD EXPLORER Unknown/Other SINCE OWNING THIS VEHICLE, EXPERIENCED EXHAUST ODORS INSIDE OF VEHICLE, FOR OVER TWO YEARS EXPERIENCING SEVERE HEALTH ISSUES, HAD BEEN COMPLAINING TO MY DOCTORS. TOOK VEHICLE IN AND DEALER SAID THEY FIXED ODORS WHICH WAS PRODUCING EXHAUST CARBON MONOXIDE. TO ENTER INTO VEHICLE, SINCE BEING FIXED FOR CARBON MONOXIDE ISSUES STILL EXPERIENCING HEALTH ISSUES. AFTER READING ARTICLES YESTERDAY AM CONVINCED MY HEALTH ISSUES ARE NOW RELATED TO CARBON MONOXIDE POISONING DUE TO EXPLORER DEFECT. SAN DIMAS, CA Failure Date: 06/28/2015

8 10817212 2016 FORD EXPLORER Unknown/Other PURCHASED 2016 FORD EXPLORER NEW. HAS 4567 MILES ON IT. STARTING NOTICING A POPPING SOUND UNDER FOOT FLOOR BOARD DRIVER SIDE WHENEVER I FIRST START THE VEHICLE AND MOVE FORWARD TO ABOUT 7 MILES PER HOUR ABOUT TWO MONTHS AFTER PURCHASE. NOISE DOES NOT HAPPEN ANYTIME AFTER THE FIRST POP WHILE DRIVING, ONLY WHEN YOU FIRST START THE VEHICLE AND MOVE FORWARD AT ABOUT 7 MPH. TOOK TO FORD DEALER TO HAVE THE NOISE CHECKED OUT THEY ADJUSTED THE FRONT BRIDGE LINK BOLT AS PER TSB 15-0186 AND SAID THE NOISE WAS GONE. I WENT TO PICK UP THE VEHICLE AND AS SOON AS I MOVED FORWARD AT ABOUT 7MPH THE POPPING NOISE CAME BACK. TALKED TO SERVICE WRITER AND HE TALKED TO SOMEONE ELSE AND THEY SAID THAT THIS WAS A NORMAL NOISE AND ALL 2106 EXPLORERS DID THIS. THEY GOT ANOTHER 2016 EXPLORER LIKE MINE FROM THE LOT AND SURE ENOUGH IT MADE THE SAME POPPING NOISE RIGHT AROUND 7 MPH. I

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GUESS FORD DOES NOT BUILD QUALITY PRODUCTS LIKE ADVERTISED. HARD TO BELIEVE A \$35,000.00 VEHICLE WOULD MAKE POPPING NOISES WHEN NEW. MY ADVICE IS "DO NOT " BUT ANY FORD PRODUCTS ESPECIALLY THE EXPLORER. IVOQ V WILMINGTON OH 20151229