

NHTSA Consumer Complaints as of March 5, 2018

12 11003313 2010 TOYOTA PRIUS Speed Control I WAS DRIVING ON THE FREEWAY AT ABOUT 70 MPH WHEN THE "CHECK HYBRID SYSTEM" LIGHT CAME ON AND THE CAR LOST ALL POWER AND ABILITY TO ACCELERATE. IT COMPLETELY BEGAN TO DESCEND IN SPEED AND WITHIN 2 MINUTES CAME TO A COMPLETE SHUT DOWN. I COULD HAVE EASILY BEEN REAR ENDED HAD I NOT MOVED TO THE SIDE OF THE FREEWAY AS QUICKLY AS I DID. PALMDALE CA Failure Date: 07/05/2017

12 10993977 2010 TOYOTA PRIUS Speed Control I CHANGE THE BRAKE BOOSTER TWICE AND HACE THE SAME PROBLEM. MY BRAKE PEDAL LOSS OF BRAKING ABILITY OR SLIPPING BRAKES AND THE WARNING BRAKE, ABS AND TRACTION LIGHT PERMANENTLY ON, AND NO CRUISE CONTROL WORKS AT ALL ACCOKEEK MD Failure Date: 01/15/2017

12 10935037 2010 TOYOTA PRIUS Speed Control IN THE PAST YEAR I HAVE HAD 2 OCCURRENCES OF UNINTENDED ACCELERATION. THE FIRST IN FEBRUARY OF 2016. I WAS EXITING A PARKING RAMP UP HILL AND STEPPING ON THE ACCELERATOR. I WAS DRIVING STRAIGHT THEN TURNING TO THE LEFT (90 DEGREE TURN). WHEN I TOOK MY FOOT OFF THE ACCELERATOR, THE CAR CONTINUED TO ACCELERATE AND I WAS UNABLE TO GET IT SLOWED/STOPPED FOR ABOUT Ω A BLOCK EVEN THOUGH I WAS APPLYING HEAVY BRAKE PRESSURE. THE CAR WAS REVING AGAINST THE BRAKE PRESSURE. NO DAMAGE OR INJURIES OCCURRED. I TOOK THE CAR TO THE DEALERSHIP WHERE I PURCHASED IT (PURCHASE DATE 8/3/13). THEY CHECKED THE CAR OVER AND FOUND NO APPARENT CAUSE FOR THE ACCELERATION. I TOOK THE CAR HOME, AND IT DROVE NORMALLY UNTIL 11/26/16. ON THAT DATE I WAS DRIVING VERY SLOWLY IN A FLAT PARKING LOT, AND THE CAR BEGAN ACCELERATING WITHOUT MY PUSHING THE GAS PEDAL. I WAS DRIVING STRAIGHT AND THEN TURNING TO THE RIGHT (90 DEGREE. I GOT THE CAR STOPPED IN A FEW FEET BY PRESSING EXTREMELY HARD ON THE BRAKE. MY CAR DID NOT HIT ANYTHING . TECHNICIANS FROM THE DEALERSHIP HAVE NOT BEEN ABLE TO FIND A CAUSE AND I HAVE NOT BEEN ABLE TO GET PAST TOYOTAøS CUSTOMER SERVICE DEPARTMENT TO

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ESCALATE THE ISSUE FOR MORE DETAILED DIAGNOSTICS. I HAVE ATTACHED THE TIMELINE OF TRYING TO GET THE CAR DIAGNOSED AND THE ISSUE ESCALATED AS WELL AS WHY I DON'T THINK USER ERROR IS A FACTOR.

*TR MINNEAPOLIS MN Failure Date: 11/26/2016

12 10885303 2010 TOYOTA PRIUS Speed Control I WAS IN A PARKING STRUCTURE GOING APPROXIMATELY 15 MPH WHEN I REMOVED MY FOOT FROM THE ACCELERATOR TO PRESS THE BRAKE. BEFORE I COULD GET MY FOOT TO THE BRAKE, THE CAR QUICKLY ACCELERATED. IT TOOK AT LEAST TWO ATTEMPTS AT PUSHING THE BRAKE PEDDLE BEFORE THE CAR CAME TO A STOP. AND, TO BE HONEST, THE GUARDRAIL THE CAR HIT HELPED ACTUALLY STOP THE VEHICLE. IT WAS TOTALLY UNEXPECTED AND EXTREMELY SCARY. IN HINDSIGHT, I SHOULD HAVE SUSPECTED THAT THERE MAY BE A PROBLEM WHEN I NOTICED THAT SOMETIMES WHEN APPLYING THE BRAKES TO COME TO A STOP THERE WOULD BE A FEELING OF THE BRAKES SLIPPING AND THE CAR LURCHING FORWARD A BIT. THE DEALERSHIP HAD THE CAR TOWED IN TO GET CHECKED OUT, AND I HAVE BEEN TOLD THAT THEY WILL NOTIFY TOYOTA. IN THE MEANTIME I AM CONCERNED ABOUT THE SAFETY OF THIS CAR! CHAMPAIGNIL Failure Date: 07/16/2016

12 10870866 2010 TOYOTA PRIUS Speed Control ON
05/25/2016 AT ABOUT 9AM, WHILE IN MOTION AT A RATE OF SPEED APPROX 25 MPH ON A STREET DURING CONSTRUCTION (DON'T KNOW IF THE BUMPY ROAD HAD ANYTHING TO DO WITH IT), THE CHANGE OIL SOON LIGHT APPEARED AND SECONDS LATER ALL THE LIGHTS ON THE DASH CAME ON WITH THE MESSAGE TO CHECK THE "CHECK HYBRID SYSTEM" . I TRIED TO STOP THE VEHICLE AND IT KEPT ACCELERATING. I PRESSED ON THE BREAKS REALLY HARD AND THE TRACTION CONTROL LIGHT KEPT FLASHING ON AND OFF LIKE CRAZY BUT IT BARELY HAD ANY IMPACT. ALTHOUGH THE VEHICLE SLOWED, IT DID NOT COME TO A FULL STOP. I ENDED UP HITTING THE VEHICLE IN FRONT OF ME. THANK GOD IT WAS A TRUCK AND AS ABLE TO STOP THE CAR FROM MOVING FURTHER OR I COULD OF ENDED UP IN THE MIDDLE OF AN INTERSECTION. AFTER THE COLLISION, THE CAR WOULD NOT STOP

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ALTHOUGH THE PARK BUTTON WAS PRESSED AND LIGHT WAS ON. I EVEN TRIED TURNING OFF THE VEHICLE AND THE VEHICLE STAYED ON AND IN DRIVE. I ENDED UP IN THE HOSPITAL AND DON'T KNOW HOW IT EVENTUALLY GOT TURNED OFF BUT THAT WAS VERY FRIGHTENING. I HAD MY CHILDREN IN THE CAR. ON IMPACT, THE SEAT BELTS DID NOT EVEN TIGHTEN. HENDERSON NV Failure Date: 05/25/2016

12 10837378 2010 TOYOTA PRIUS Speed Control MY PRIUS SUDDENLY ACCELERATED TODAY. MY WIFE WAS NOT IN AN ACCIDENT. MY VIN IS [XXX]. I SPOKE WITH MY WIFE AND THE INCIDENT OCCURRED UP A HILL WHEN SHE WAS PARKING (DECELERATING), SHE DIDN'T NOTICE THAT THE FLOOR MAT WAS NOT STUCK AT THE TIME AND THERE WAS NO WARNING OF A PROBLEM. ALSO, THIS HAS NOT HAPPENED BEFORE. VEHICLE WAS GOING UP A HILL ON A CITY STREET, NO ICE, GOING STRAIT, NO DAMAGE TO THE CAR, UNKNOWN TO WHAT FAILED. INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6).? *TR STILLWATER MN Failure Date: 02/21/2016

12 10837510 2010 TOYOTA PRIUS Speed Control BRAKE BOOSTER PUMP ASSEMBLY VEHICLE IN MOTION WHEN ON HIGHWAY WHEN LOSS OF BREAKING AND STEERING TOOK PLACE. VEHICLE LIGHTED ICONS APPEARED ON DASH ALONG WITH ALARM SOUND. (ABS) (!) (BRAKE) (SS). THIS UNSAFE CONDITION COULD HAVE BEEN AVOIDED IF NHTSA WOULD HAVE FORCED TOYOTA TO RECALL THIS DEFECTIVE PART IN 2013 WHEN TOYOTA NOTIFIED NHTSA OF THE DEFECTIVE BRAKING SYSTEM. OR TOYOTA MAILED NOTICE TO CUSTOMERS AS STATED BACK IN 2013, WHICH PREVENTION COULD PREVENT LOSS OF LIFE OR HARM. OR CLASS ACTION. [HTTP://WWW-ODI.NHTSA.DOT.GOV/ACMS/CS/JAXRS/DOWNLOAD/DOC/UCM442011/RCMN-13V235-0909.PDF](http://www-odi.nhtsa.dot.gov/acms/cs/jaxrs/download/doc/ucm442011/rcmn-13v235-0909.pdf) RANSON WV Failure Date: 02/21/2016

12 10991685 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNED A 2010 TOYOTA PRIUS. WHILE PARKING THE VEHICLE, IT UNEXPECTEDLY ACCELERATED AND STRUCK ANOTHER VEHICLE BEFORE CRASHING INTO AN APARTMENT UNIT. A POLICE REPORT WAS NOT FILED AND

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THERE WERE NO INJURIES. THE AIR BAGS DID NOT DEPLOY. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC, BUT THE CAUSE OF THE FAILURE COULD NOT BE DETERMINED. THE MANUFACTURER WAS CALLED AND PROVIDED THE CONTACT WITH AN INVESTIGATOR WHO REMOVED A BOX FROM THE VEHICLE, WHICH WOULD DETERMINE IF THE FAILURE WAS DUE TO DRIVER ERROR OR A SAFETY DEFECT. THE MANUFACTURER DETERMINED THAT IT WAS DRIVER ERROR. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 53,000. SEATTLE WA Failure Date: 02/11/2016

12 10712471 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. WHILE DRIVING AT APPROXIMATELY 20 MPH AND SLOWING DOWN AT A STOP LIGHT, THE VEHICLE ACCELERATED WITHOUT WARNING. THE CONTACT STATED THAT THE BRAKE PEDAL WAS DEPRESSED TO THE FLOORBOARD WHILE THE RPMS INCREASED AND THE VEHICLE FAILED TO STOP. THE VEHICLE EVENTUALLY CAME TO A STOP. THE VEHICLE WAS TAKEN TO THE DEALER BUT THE FAILURE WAS UNABLE TO BE DETERMINED. THE VEHICLE WAS NOT REPAIRED. THE CONTACT MENTIONED THAT THE FAILURE WAS EXPERIENCED IN MAY OF 2010 AND THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 53,000. TERRE HAUTE IN Failure Date: 04/19/2015

12 10683119 2010 TOYOTA PRIUS Speed Control TODAY FEB 12, 2015 AT APPROXIMATELY 11:40 AM A WHITE SPORTS CAR LICENSE PLATE [XXX] WAS DANGEROUSLY WEAVING IN AND OUT OF CARS AND COULD HAVE CAUSED A CRASH. LOCATION WAS ON REDMOND WAY 202 GOING TOWARDS THE 520 HIGHWAY GOING TOWARDS SEATTLE. THIS PERSON IS A RECKLESS DRIVER, PLEASE KEEP AN EYE OUT FOR THIS CAR. THANK YOU. INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). *TR SAMMAMISH WA Failure Date: 02/12/2015

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12 10694918 2010 TOYOTA PRIUS Speed Control THE
HEADLIGHT HID START TO GO ON AND OFF FINALLY THE LEFT SIDE WENT OFF .
ALSO WHILE DRIVING THE CAR DESACCELERATED AND INCREASED SPEED BY
ITSELF. *TR CAMPBELL CA Failure Date: 01/28/2015

12 10660290 2010 TOYOTA PRIUS Speed Control I WAS
GOING UP THE ON RAMP TO I -75 EXIT 341 IN FLORIDA WHEN I LOST ALL
POWER STEERING AND BRAKING AND THE CHECK HYBRID SYSTEM LIGHT
CAME ON. CARS WERE COMING AT ME AT 70 MPH AND COULD HAVE KILLED MY
WIFE AND I. THIS IS THE SECOND TIME I HAVE REPORTED THE PROBLEM OF
CHECK HYBRID SYSTEM LIGHT COMING ON AND LOSING ALL POWER. THIS
SHOULD BE INVESTIGATED A SAP TO PREVENT SO EONE FROM BEING KILLED.
*TR WESTLAND MI Failure Date: 11/22/2014

12 10633217 2010 TOYOTA PRIUS Speed Control
ACCELERATED TO GET ON HIGHWAY. ONCE ON THE HIGHWAY THE
SYSTEM HYBRID WARNING LIGHT AND OTHER WARNING LIGHTS AND AUDIO
ALARMS CAME ON. WE HAD TO EXIT IMMEDIATELY BECAUSE WE LOST THE
ABILITY TO MAINTAIN HIGHWAY SPEED. *TR BEL AIRE KS
Failure Date: 08/30/2014

12 10585139 2010 TOYOTA PRIUS Speed Control APRIL
23,2014 ENTERED A PARKING STRUCTURE, WHEN PARKING THE CAR, THE CAR
ACCELERATED, WITHOUT REASON. CAR HIT AND BROKE THE PARKING
BARRIER, WHICH WAS A OAK LOG. REPORTED TO TOYOTA DEALERSHIP BUT
DID NOT WANT TO VIEW THE CAR, CLAIMED IT WAS PROBABLY OPERATOR
ERROR. FOOT BOTH ON GAS AND BRAKE AT SAME TIME. I DO NOT DRIVE WITH
TWO FEET, SAID DID NOT THINK IT WAS THAT. HE THEN REFERRED ME TO THE
TOYOTA CORPORATE LINE, I HAVE A FILE WITH THEM ABOUT THE
ACCELERATION ISSUE. JUST HAPPY THIS HAPPENED IN A PARKING
STRUCTURE AND NOT IN A CROSSWALK SITUATION WHERE A PEDESTRIAN
COULD HAVE BEEN HIT. *TR MADISON WI Failure Date: 04/23/2014

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12 10584074 2010 TOYOTA PRIUS Speed Control IF THE VEHICLE HITS A POT HOLE WHILE SLOWING DOWN, THERE'S A SUDDEN LOSS OF BRAKING POWER AND THE VEHICLE MOVES A FEW FEET FORWARD. THE VSC LIGHT COMES ON AT THE SAME TIME. I'D NOTICED THIS A FEW TIMES IN THE PAST BUT WITH THE ROADS DETERIORATING AFTER A BAD WINTER, THE POT HOLES ARE BIGGER AND THIS IS VERY PROMINENT AND SCARY. GOING TO TAKE TO THE DEALER FOR INSPECTION. I FEEL IT'S DEFINITELY AN ISSUE WITH THE BRAKING SYSTEM. *TR HAMILTON NJ Failure Date: 04/18/2014

12 10619094 2010 TOYOTA PRIUS Speed Control I AM WRITING DUE TO HAVING HAD MY 2010 TOYOTA PRIUS SELF ACCELERATE WHILE DRIVING ON FOUR OCCASIONS. THIS BEGAN OCCURRING AFTER I TOOK MY VEHICLE TO TOYOTA OF CLERMONT, FLORIDA FOR A ROUTINE SERVICE ON 3/31/2014. WHILE THE VEHICLE WAS THERE, THE DEALERSHIP ALSO PERFORMED A RECALL ON THE VEHICLE. THIS RECALL IS REFERENCED AS: TECH(S) : 20799 RECALL EOE MOTOR GENERATOR AND POWER MANAGEMENT UPDATE PERFORM SOFTWARE UPDATE FOR MG ECU AND POWER MANAGEMENT ECU AGG09A 0.7 AS OF 8/5/2014 MY VEHICLE HAS HAD UNINTENDED ACCELERATION ON 4 OCCASIONS. IN 3 OF THE 4 I KNOW IT HAS OCCURRED AS I RELEASED THE BRAKE. THIS RELEASE IS CONFIRMED BY THE FACT THAT IT IS NECESSARY TO REAPPLY THE BRAKE TO STOP THE ACCELERATION. THE 4TH OCCURRENCE MAY ALSO HAVE OCCURRED AFTER A BRAKE RELEASE. I HAVE ATTEMPTED TO RESOLVE THIS PROBLEM VIA BOTH MY LOCAL TOYOTA DEALER AND TOYOTA CUSTOMER EXPERIENCE CENTER AT 1 800 331-4331. I AM BEING TOLD THE PROBLEM IS OPERATOR ERROR. I HAVE DONE THE RESEARCH TO SEE IF THIS IS EVEN POSSIBLE. FOR ME TO APPLY THE BRAKE AND FUEL SIMULTANEOUSLY WOULD BE BOTH EXTREMELY DIFFICULT AND VERY OBVIOUS. ADDITIONALLY IF THIS DIAGNOSIS WERE CORRECT THE VEHICLE WOULD STOP ACCELERATING WHEN THE BRAKE WAS RELEASED. IN FACT THE VEHICLE ACCELERATES WHEN THE BRAKE IS RELEASED NOT WHILE THE BRAKE IS DEPRESSED. *TR CLERMONT FL Failure Date: 04/01/2014

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12 10574998 2010 TOYOTA PRIUS Speed Control I CAME TO A RED LIGHT AND WAS BRAKING AND AS IT ALMOST CAME TO A COMPLETE STOP IT JERKED FORWARD. THANKFULLY THERE WASN'T A CAR IN FRONT OF ME OTHERWISE I WOULD OF HIT IT. I'M TAKING IT IN SOON. I DON'T DRIVE IT EVERYDAY AND WHEN I DO IT'S LESS THAN A MILE. *TR
KETTERING OH Failure Date: 03/21/2014

12 10576420 2010 TOYOTA PRIUS Speed Control AS I WAS APPROACHING A RED LIGHT I APPLIED THE BRAKES AND THEN SHORTLY AFTER HIT A POT HOLE AND THE CAR LUNGED FORWARD AS IF ACCELERATING ON IT'S OWN. FORTUNATELY THERE WASN'T ANOTHER VEHICLE IN FRONT OF ME AS I WOULD HAVE MOST DEFINITELY REAR-ENDED IT. I ALMOST SHOT INTO THE INTERSECTION AND MOST CERTAINLY SHOT PAST THE NORMAL STOPPING SPOT FOR WAITING AT A RED LIGHT. SCARY INCIDENT TO SAY THE LEAST.
*TR HAMBURG NY Failure Date: 03/15/2014

12 10567535 2010 TOYOTA PRIUS Speed Control I STARTED NOTICING A HIGH PITCH NOISE SPORADICALLY ON MY CAR AFTER IT WAS A FEW MONTHS OLD. IF I STOPPED AND RESTARTED THE CAR, THE NOISE WOULD GO AWAY. WHEN I BROUGHT IT TO TOYOTA THEY COULD NOT REPRODUCE THE PROBLEM. IT WOULD HAPPEN ABOUT 1-3 TIMES PER MONTH AND SOME MONTHS NOT AT ALL. ON THIS PARTICULAR TRIP ABOUT A MONTH AGO, I DID NOT NOTICE THE NOISE ON START UP (I HAD A COLD THAT AFFECTED MY HEARING), BUT DID HEAR IT AFTER GETTING ON THE HIGHWAY. THERE WAS NO WHERE TO REASONABLY PULL OVER AND RESTART THE CAR SAFELY, SO I KEPT DRIVING. AFTER ABOUT 15-30 MINUTES THE SPEEDOMETER CLUSTER/DASH THAT DISPLAYS THE SPEED, FUEL AND DRIVE POSITION WENT BLANK AND THE NOISE WENT AWAY. SEARCHING ONLINE THERE WERE AT LEAST A HANDFUL OF OTHERS WHO EITHER HAD THEIR SPEEDOMETER REPLACED UNDER WARRANTY OR OTHERWISE WITH THE SAME ISSUE. I ALSO FOUND A RECALL ON THE 2009, A YEAR EARLIER, PRIUS FOR THE SAME ISSUE AND YES THE SAME COMPANY MAKES THE PART. I BROUGHT MY CAR TO THE DEALER ASAP AND THE DEALER WANTED TO CHARGE ME \$120 TO

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DIAGNOSE. WHEN I QUESTIONED THEM, THEY SAID THEY NEED TO TAKE THE DASH APART, WHICH IS A LIE AS THIS WOULD BE MORE EXPENSIVE AS PER OUR CONVERSATION. I ASKED FOR A QUICK COMPUTER DIAGNOSIS AND THEY REFUSED. I THEN CALLED TOYOTA WHO SAID MY CAR IS LONG OUT OF WARRANTY FOR THIS PART AND THAT BECAUSE I DIDN'T PAY FOR A DIAGNOSIS THEY WOULD NOT TAKE IT FURTHER. WHEN I PRESSED ON WITH THEM THEY HID BEHIND CONFIDENTIALITY WHEN I ASKED ABOUT OTHERS WHO HAD THIS ISSUE AND THEN THEY SAID EVEN IF I PAID FOR A DIAGNOSIS AND THIS WAS FOUND DEFECTIVE THERE ARE NO PROMISES. THEY WANT ~\$1,200 TO FIX THIS DEFECT. *TR DIX HILLS NY Failure Date: 02/21/2014

12 10565056 2010 TOYOTA PRIUS Speed Control WHILE RETURNING FROM WORK AT 5:30 PM, 02/18/14 ON HIGHWAY 90 WEST TO ALBANY, NY, WITH CRUISE CONTROL SET TO 50 MPH, THE ACCELERATOR PEDAL GOT STUCK ON MY 2010 TOYOTA PRIUS. THE PEDAL DID NOT RETURN BACK TO ITS ORIGINAL POSITION EVEN WHEN I TURNED OFF CRUISE CONTROL. I SPONTANEOUSLY TAPPED THE ACCELERATOR PEDAL IN THE HOPE OF RELEASING BUT DID NOT YIELD ANY RESULTS AND THE VEHICLE MAINTAINED ITS SPEED. APPLYING BRAKES MADE NO EFFECT AND DID NOT CURTAIL THE CAR. IT CONTINUED TO MOVE WITH ALMOST THE SAME SPEED EVEN WHEN BRAKE PEDAL DEPRESSED. I HAD NO CONTROL ON MY CAR IN ONE OF BUSIEST FREEWAYS. I CONTINUOUSLY APPLIED THE BRAKES AND TRIED TO MERGE TO THE RIGHT MOST LANE WITH HAZARD BLINKERS ON. IT TOOK MORE THAN 5 MILES PANIC RIDE TRYING TO AVOID TRUCKS AND OTHER CARS TO MERGE TO THE RIGHT LANE. EVEN WITH THE BRAKE FULLY DEPRESSED, THE 2010 PRIUS DID NOT SLOW DOWN AND I MANAGED TO REACH THE SHOULDER LANE WHICH HAD GRAVEL & SNOW. THEN I PRESSED PARK BUTTON AND SWITCHED OFF THE ENGINE BY PRESSING THE POWER BUTTO N. I COULD FEEL THE WHEELS LOCK UP BUT THE PRIUS CONTINUED TO MOVE WITH STRONG RUBBER BURNING SMELL. FINALLY, I ENGAGED THE PARKING BREAKS TO STOP IT FROM MOVING INTO THE FREEWAY. AFTER COMPLETE STOP, WITH DIFFICULTY I MANUALLY PULLED UP THE ACCELERATOR PEDAL. THIS ENTIRE ORDEAL WAS SHOCKING AND AN

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UNBELIEVABLE NARROW ESCAPE FROM A MAJOR CATASTROPHIC EVENT. I THANKED GOD & CALLED 911 AND THE HIGHWAY PATROL POLICE CAME TO THE SPOT AND PROMPTLY HELPED TO MOVE THE VEHICLE AND MYSELF FROM THE FREEWAY TRAFFIC. THE 2010 TOYOTA PRIUS WAS MOVED TO TOYOTA DEALER SERVICE CENTER WHERE I PURCHASED THE CAR & PERFORMED EVERY SCHEDULED MAINTENANCE SERVICE PUNCTUALLY. INCIDENTALLY THE LAST SERVICE AND CERTIFICATION WAS IN 12/2013. IT IS OBVIOUS THAT EVEN REGULAR DEALER MAINTENANCE SERVICE AND CERTIFICATION DID NOT HELP THIS VEHICLE. REPORT FILED WITH TOYOTA MOTOR CUSTOMER SERVICE. *TR SCHENECTADY NY Failure Date: 02/18/2014

12 10676895 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED THAT WHILE DRIVING AT LOW SPEEDS OVER A BUMP OR POT HOLE, THE VEHICLE WOULD SUDDENLY EXPERIENCE UNINTENDED ACCELERATION. THE CONTACT MENTIONED THAT THE FAILURE OCCURRED EVEN WHEN THE BRAKES WERE ENGAGED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 60,000.
DECATUR GA Failure Date: 01/01/2014

12 10566877 2010 TOYOTA PRIUS Speed Control I WAS DRIVING WITH THE FLOW OF TRAFFIC (AROUND 30 MPH) ON A MAIN SURFACE STREET IN A MIDDLE LANE OF A MULTILANE STREET WHEN SUDDENLY THE ENGINE STOPPED, AND I WAS UNABLE TO MAKE THE ENGINE RESPOND. THE CAR IMMEDIATELY BEGAN TO SLOW DOWN; I COULD NOT MAKE IT ACCELERATE TO KEEP IN THE FLOW OF TRAFFIC. I MANAGED TO CAREFULLY DRIFT OVER TO THE RIGHT AND MANEUVER THROUGH AN INTERSECTION AND GLIDE TO A STOP ON THE RIGHT SIDE OF THE ROAD. I TURNED OFF THE ENGINE AND REPEATEDLY TRIED TO RESTART IT TO NO AVAIL. I CALLED FOR TOWING SERVICE AND HAD THE CAR TOWED TO MY TOYOTA DEALER, WHERE THE SERVICE PEOPLE SAID IT WAS AN "INTERNAL FAILURE" AND REPLACED THE INVERTER ASSEMBLY. WHAT HAS TERRIFIED ME IS THAT I COULD HAVE BEEN ON THE FREEWAY DRIVING AT LEAST 60 MPH, WHERE THE

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CONSEQUENCES WOULD BE DEVASTATING TO ME AND OTHERS. I ASKED IF TOYOTA WOULD BE REPORTING THIS TO THE NHTSA, AND THEY SAID THAT WAS AN INTERNAL DETERMINATION. I ASKED IF THIS HAD HAPPENED BEFORE TO OTHERS AND DID NOT RECEIVE A CLEAR ANSWER. *TR

IRVINE CA Failure Date: 07/16/2013

12 10504837 2010 TOYOTA PRIUS Speed Control I HAVE A 2010 TOYOTA PRIUS THAT REALLY HAS ME CONCERNED. TWICE RECENTLY WHEN APPLYING THE BRAKES, IT HAS LUNGED FORWARD AND I WAS FORCED TO PUNCH THE BRAKES VERY HARD WITH BOTH FEET TO MAKE IT STOP. BOTH TIMES I WAS ON CITY STREETS GOING ABOUT 35 MPH. IT REALLY SCARED ME. LUCKILY THERE WAS NOBODY IN FRONT OF ME OR I WOULD HAVE HAD AN ACCIDENT. I TOOK IT TO THE DEALER TO HAVE IT CHECKED OUT AND AM AWAITING THE VERDICT. *TR BEAVERCREEK OH Failure Date: 03/23/2013

12 10493689 2010 TOYOTA PRIUS Speed Control TODAY, 1/21/2013 AT APPROXIMATELY 245PM WHILE DRIVE BACK FROM DISNEY WITH MY FAMILY ON THE FLORIDA TURNPIKE(MILE POINT MARKER 294 NB) AT APPROXIMATELY 65-70 MPH OUR 2010 PRIUS SUDDENLY LOST POWER AND "CHECK HYBRID SYSTEM" CAME ON. MIND YOU I WAS TRAVELING ON A MAJOR ROAD WHEN THE CAR SUDDENLY KEPT DECREASING IN SPEED AND I JUST TURNED ON TO THE MEDIAN AND THE CAR ROLLED TO A STOP. LUCKILY THERE WAS A FLORIDA SAFETY PATROL BEHIND ME WHO PUT ON HIS FLASHING LIGHTS UNTIL I WAS SAFELY OFF THE TURNPIKE. CAR WOULD NOT RESTART AND HAD TO BE TOWED. CAR ARRIVED AT XXX(DEALER) TOYOTA AT 502PM AND I AM AWAITING A CALL BACK ON THE PROBLEM. THIS IS A SAFETY ISSUE. ALSO, THERE WAS NO WARNING BEFORE THE CAR FAILED. THANK YOU. THIS IS WHAT I FILED WITH TOYOTA MINUS IDENTIFYING DATA. *TR THE VILLAGES FL Failure Date: 01/21/2013

12 10490870 2010 TOYOTA PRIUS Speed Control MY PRIUS IV, PURCHASED NEW IN 2010, INTERMITTENTLY HAD A LUNGING FORWARD PROBLEM WHEN GOING OVER SPEED BUMPS, POT HOLES ETC. I WOULD

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HAVE TO STOP IT BY BRAKING QUICKLY, SO I DIDN'T COLLIDE WITH A CAR AHEAD. I INFORMED TOYOTA OF THIS PROBLEM WITHIN THE FIRST YEAR. THEY TESTED IT AND SAID THEY COULD FIND NOTHING. I MENTIONED THIS TO THEM ON VARIOUS OCCASIONS WHEN I TOOK THE CAR FOR ITS PERIODIC MAINTENANCE OF 5000 MILE INTERVALS. ON DECEMBER 26, 2012 I WAS STOPPED WAITING TO GO LEFT WHEN I WAS REAR-ENDED. I WENT TO PULL OVER TO THE SIDE OF THE ROAD TO ASSESS THE DAMAGE. WHEN I ACCELERATED TO GET TO THE SIDE OF THE ROAD, THE CAR TOOK OFF CRAZILY, AT A HIGH RATE OF SPEED FOR ABOUT 6-7 SECONDS, ZIGZAGGING UNCONTROLLABLY ON THE 2 LANE ROAD. IF THERE WERE CARS COMING TOWARD ME, I WOULD HAVE BEEN IN A HEAD ON CRASH. I IMMEDIATELY CALLED TOYOTA SERVICE OF SCRANTON, PA AND ASKED THEM TO SEE AND ASSESS THE CAR'S PROBLEM. THEY MADE AN APPOINTMENT AND CONCLUDED. SAID THERE IS NO PROBLEM INTERNALLY, AND SUGGESTED REMOVING THE AFTER MARKET FLOOR MAT. I THEN PROCEEDED TO SHOW THEM THE SAME PROBLEMS MANY CUSTOMERS ARE HAVING WITH THE PRIUS, INCLUDING AN ARTICLE BY STEVE WOZNIAK, THE CO-FOUNDER OF APPLE COMPANY, WHO HAD ACCELERATION PROBLEMS WITH HIS 2010 PRIUS. I CALLED THE MAIN TOYOTA HEADQUARTERS LATER, EXPLAINING THE PROBLEM AND THEY TOO SAID THERE IS NO MALFUNCTION, ONLY MENTIONING THE FLOOR MATS AGAIN.. THIS IS NOT THE CASE AS THE CAR HAS HAD ACCELERATION PROBLEMS FROM THE BEGINNING AND TO FURTHER CLARIFY, I WAS ABLE TO FINALLY STOP THE CAR... THE MAT WAS NO WHERE NEAR THE ACCELERATOR. I AM AFRAID TO DRIVE THIS FOR OTHERS' SAFETY, MY PASSENGERS AND MY OWN SAFETY. I TAKE CARE OF MY CARS FAITHFULLY. YOU CAN VIEW MY RECORDS. I AM ALSO FEARFUL IF I TRADE THIS CAR, SOMEONE ELSE MIGHT GET INJURED OR KILLED. CAN YOU PLEASE CHECK AND ADVISE. *TR SWOYERSVILLE PA Failure Date: 12/26/2012

12 10556900 2010 TOYOTA PRIUS Speed Control WHILE CAREFULLY PARKING MY PRIUS 2010 AT A HOSPITAL IT ACCELERATED SUDDENLY AND CRASHED OVER THE CEMENT CURB. I SAY CAREFULLY BECAUSE MY PRIUS HAD DONE THIS BEFORE BUT NOT ENOUGH DAMAGE WAS

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DONE TO FILE WITH INSURANCE. THERE FOLLOWED ANOTHER ACCIDENT AND ANOTHER ACCIDENT. THEN THIS EVENING WHILE DRIVING INTO MY CARPORT MY PRIUS ACCELERATED AGAIN. IT THREW MY DOG THAT WAS IN THE FRONT SEAT TO THE FLOOR BUT I WAS ABLE TO AVOID CAR DAMAGE AS I WAS GOING TO STOP. I WAS BARELY MOVING, THAT IS I STILL HAD MY FOOT ON THE ACCELERATOR, MAYBE I COULD SAY COASTING, WHEN THIS ACCELERATION SUDDENLY OCCURRED. THIS WAS THE SAME TYPE ACCELERATION THAT CAUSED ALL THE PRIOR ACCIDENTS. I HAVE REPORTED THIS TO TOYOTA... AND NOW YOU. HOPEFULLY YOU WILL HELP ME. MY PRIUS IS IN THE CARPORT. IT HAS NOT BEEN MOVED. HOWEVER, IT IS MY ONLY TRANSPORTATION. MY PRIUS' LATEST HAPPENING, BEFORE THE ONE JUST STATED, THE HYBRID SYSTEM QUIT WORKING DURING RUSH HOUR TRAFFIC ON THE INTERSTATE NEAR A BUSY INTERSECTION. THIS WAS REPAIRED BEFORE TOYOTA SENT SOME ONE TO INVESTIGATE THE PRIOR ACCIDENTS. IF MORE INFORMATION IS NEEDED JUST LET ME KNOW. THIS PRIUS ALSO HAD A BATTERY REPLACED SHORTLY AFTER IT WAS PURCHASED AS A NEW VEHICLE. THIS PRIUS HAS WHEEL RIM SCRATCHES. *TR CHATHAM LA Failure Date: 11/05/2012

12 10582801 2010 TOYOTA PRIUS Speed Control WHEN PARKING, MY 2010 PRIUS ACCELERATED FORWARD CAUSING IT TO GO OVER A CURB FORM DAMAGING THE FRONT BUMPER. UNEXPECTED ACCELERATION HAS CAUSED FOUR ACCIDENTS DAMAGING MY CAR. I HAVE RECORDS OF THESE REPAIRS. THE HYBRID SYSTEM WENT OUT 8/30/2013 AND IN MARCH, 2014 THE BACK BRAKES FELL OFF: NO BOLTS, PADS, CALIBER, FLUID WERE IN PLACE WHEN IT WAS TOWED TO ROBBINS TOYOTA IN TEXARKANA, TX. THE FRONT RIGHT BOOSTER WAS BLOWN OUT WHILE IN THIS SHOP. MY VEHICLE THERE OVER A MONTH FOR VARIOUS REASONS. *TT CHATHAM LA Failure Date: 11/05/2012

12 10476613 2010 TOYOTA PRIUS Speed Control TRAVELING ON PARKWAY WHEN WE WERE APPROACHING A VEHICLE GOING SOUTH DOWN AT APPROXIMATELY 55 WE WERE TRAVELING 72 WITH CRUISE CONTROL ENGAGED, I TAPPED THE BRAKES TO TRY AND SLOW AND NOTHING

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HAPPENED I THEN HELD THE BRAKE PEDAL DOWN FOR MORE THAN 15 SECONDS WITH NO SUCCESS, TRIED TO DISENGAGE THE CRUISE BY PULLING BACK ON THE HANDLE ON THE STEERING WHEEL AND STILL IT WOULD NOT DISENGAGE, WE STRUCK THE TRUCK AT 72 MPH ONLY BECAUSE WE HAD NO WHERE ELSE TO GO AND THE VEHICLE WOULD NOT DISENGAGE CRUISE. THE CRUISE CONTROL LIGHT WAS STILL ILLUMINATED AFTER THE VEHICLE CAME TO REST AFTER IMPACT AND THE VEHICLE BRAKES STILL DID NOT APPEAR TO FUNCTION, THIS VEHICLE WAS A TOYOTA LEASE AND WAS TOLD MULTIPLE TIMES BY TOYOTA THAT THE ISSUES WAS RECALLED BY TOYOTA AND THAT THIS VEHICLE HAD THE RECALL PERFORMED. *TR BENTON
KY Failure Date: 09/20/2012

12 10477439 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED THAT WHILE STOPPED AT A TRAFFIC STOP, THE VEHICLE ACCELERATED INDEPENDENTLY AND WITHOUT WARNING. THE VEHICLE WAS TAKEN TO A DEALER WHERE THEY STATED THAT THEY WOULD NOT DIAGNOSIS THE VEHICLE AND THAT HE NEEDED TO CONTACT THE MANUFACTURER. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED AND PROVIDED NO ASSISTANCE. THE FAILURE MILEAGE WAS 47,000. ..UPDATED 12/11/12 *BF THE CONSUMER STATED THE VEHICLE WOULD LUNGE FORWARD AT RANDOM TIMES, WHEN THE BRAKE WAS FULL PRESSED AND ALSO WHEN THE PARKING BRAKE WAS SET. UPDATED 12/12/12 LOS ANGELES CA Failure Date: 07/27/2012

12 10467713 2010 TOYOTA PRIUS Speed Control THE UNINTENDED ACCELERATION ACCIDENT HAPPENED ON 7/18/2012, ~6:20 PM AT COMPANY'S PARKING LOT. I BACKED MY 2010 PRIUS SLOWLY. THEN I SAW A CAR COMING ON MY WAY. BUT BEFORE I TOOK ANY ACTION, THIS PRIUS SUDDENLY STARTED ACCELERATING, IT WENT WILDLY, AND TURNED MORE THAN 360 DEGREE BACKWARD IN THE PARKING LOT IN JUST A FEW SECONDS. SINCE THE CAR PARKED BETWEEN A BUILDING AND A SLOP, FROM THE FRONT MIRROR, FIRST, I SAW THE BUILDING WALL AND GLASSES, THEN I SAW THE

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SLOPE, THEN I SAW A CAR PARKED CLOSE TO MY CAR: NO! DON'T HIT THAT CAR! THAT IS THE LAST THING I REMEMBER. BECAUSE OF THE FAST TURNING OF THE CAR AND BECAUSE I WAS SO TERRIBLY SCARED, I LOST CONSCIOUS AFTER THAT UNTIL THE PRIUS HIT THE TRUCK AND BOUNCED BACK AND STOPPED BY ITSELF. AFTER A FEW SECONDS, I WOKE UP AND REALIZED: I AM STILL ALIVE. I GOT OFF THE CAR AND SAW PRIUS PASSED THE TWO CURBS AND HIT THE TRUCK. THE TWO TIRES ON THE DRIVER SIDE GOT FLAT BECAUSE THEY PASSED THE CURB VERY FAST. I WAS SO SCARED THAT I COULDN'T RECALL OF ANYTHING FOR A FEW DAYS UNTIL WEEKEND. WHY DID THE CAR LOSE CONTROL? ONE MAY ARGUE THAT I STEPPED ON THE ACCELERATOR. THIS COULD HAPPEN TO NEW DRIVERS, BUT NOT TO ME BECAUSE I HAVE BEEN DRIVING FOR SO MANY YEARS AND ALWAYS A GOOD DRIVER. MANY TIMES I SAW A CAR ON MY WAY WHEN I WAS BACKING, I ALWAYS STOPPED RIGHT AWAY. AND I WAS HEALTHY IN A NORMAL DAY IN NORMAL MODE, ALERT AS USUAL. WHY WOULD I STEP ON ACCELERATOR WHEN BACKING? EVEN IF I MIS-STEPPED ON THE ACCELERATOR, I CAN ALWAYS SWITCH TO BRAKE RIGHT AWAY. BUT I COULDN'T DO ANYTHING ABOUT THE CAR ON THE DAY. IT WAS OUT OF CONTROL COMPLETELY. AFTER I LOST CONSCIOUS, MY HANDS WERE OFF THE STEERING WHEEL AND MY FOOT DIDN'T STEP ON ANYTHING, THE CAR DIDN'T SLOW DOWN BUT STILL MOVED FAST AND PASSED TWO CURBS EASILY. SUCH A MANIPULATION CAN ONLY BE DONE WHEN THE CAR IS IN ACCELERATION, AND BY ITSELF. PLEASE INVESTIGATE IT ASAP! *TR SAN DIEGO CA Failure Date: 07/18/2012

12 10505410 2010 TOYOTA PRIUS Speed Control I HAVE A 2010 TOYOTA PRIUS THAT REALLY HAS ME CONCERNED. TWICE RECENTLY WHEN APPLYING THE BRAKES, IT HAS LUNGED FORWARD AND I WAS FORCED TO PUNCH THE BRAKES VERY HARD WITH BOTH FEET TO MAKE IT STOP. IT REALLY SCARED ME. LUCKILY THERE WAS NOBODY IN FRONT OF ME OR I WOULD HAVE HAD AN ACCIDENT. I TOOK IT TO THE DEALER (WALKER TOYOTA IN MIAMISBURG, OH) TO HAVE IT CHECKED OUT. THE SERVICE DEPARTMENT LOOKED BACK AT THE COMPUTER ON THE CAR AND SAW TWO INSTANCES WHERE THE BRAKE AND ACCELERATOR WERE PRESSED AT THE SAME TIME.

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SO NOW THEY ARE TRYING TO TELL ME IT IS USER ERROR. THEY SAID I MUST HAVE INADVERTADLY HIT THE ACCELERATOR PEDAL WHILE I WAS BRAKING. NO I DID NOT!!! I HAVE OWNED THIS CAR FOR OVER THREE YEARS AND THIS HAS NEVER HAPPENED BEFORE. NOW IT HAS HAPPENED TWICE IN THE LAST TWO MONTHS. I DON'T THINK SO... I CALLED TOYOTA CORPORATE AND THEY ADVISED ME TO GET A SECOND OPINION. SO NOW I AM TAKING IT TO VOSS TOYOTA IN BEAVERCREEK. I ALSO NOTICED RECENTLY THAT MY GAS MILEAGE HAS DROPPED SIGNIFICANTLY IN THE LAST SIX MONTHS. IT'S MUCH WORSE THAN IT'S EVER BEEN SINCE I HAVE OWNED IT. I'M NOT SURE IT IT IS RELATED OR NOT??? *TR BEAVERCREEK OH Failure Date: 03/31/2012

12 10450384 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. WHILE TRAVELING 50 MPH, THE CONTACT NOTICED THAT THE VEHICLE ABNORMALLY ACCELERATED. IN ORDER TO STOP THE ACCELERATION THE CONTACT SHIFTED INTO NEUTRAL. THE VEHICLE WAS NEITHER DIAGNOSED AND OR REPAIRED.THE VIN WAS NOT AVAILABLE. THE CURRENT AND FAILURE MILEAGES WERE 46,000. NORTH BRUNSWICK NJ Failure Date: 03/05/2012

12 10447117 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT WAS DRIVING APPROXIMATELY 45 MPH WITH THE HEADLIGHTS ACTIVATED AND SUDDENLY WITHOUT WARNING, THE HEADLIGHTS FAILED TO ILLUMINATE. THE VEHICLE WAS MANEUVERED CAUTIOUSLY TO THE SIDE OF THE ROAD. THE CONTACT PLANNED TO TAKE THE VEHICLE TO A DEALER FOR DIAGNOSIS AND REPAIR. ADDITIONALLY, WHENEVER THE BRAKES WERE ENGAGED WHILE DRIVING OVER A BUMP OR UNEVEN PAVEMENT, AN UNINTENDED ACCELERATION WOULD OCCUR. THE MANUFACTURER WAS NOT NOTIFIED OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 32,000. DALLAS TX Failure Date: 02/07/2012

12 10432937 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT WAS BRAKING IN AN

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ATTEMPT TO ENTER A PARKING SPACE WHEN THE BRAKE PEDAL BECAME STUCK. THE VEHICLE THEN ACCELERATED ABNORMALLY AND THE VEHICLE CRASHED INTO A CONCRETE WALL. THE VEHICLE BOUNCED BACK AS THE ACCELERATION CONTINUED AND THE VEHICLE THEN CRASHED INTO THE CONCRETE WALL A SECOND TIME. THE CONTACT POWERED THE VEHICLE OFF IN ORDER TO STOP THE ABNORMAL ACCELERATION. THE VEHICLE WAS TOWED TO THE DEALER FOR REPAIR AND INSPECTION. THE CONTACT WAS AWAITING A DIAGNOSIS OF THE FAILURE. THE FAILURE MILEAGE WAS NOT AVAILABLE. ALISO VIEJO CA Failure Date: 10/19/2011

12 10479599 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED THAT WHILE IN REVERSE WITH THE BRAKES DEPRESSED, THE VEHICLE ABNORMALLY LUNGED BACKWARD TWO FEET. THE CONTACT TOOK THE VEHICLE TO THE DEALER FOR NUMEROUS DIAGNOSTIC TESTS BUT THE DEALER COULD NOT DUPLICATE THE PROBLEM. THE FAILURE COULD NOT BE REMEDIED AND THE CONTACT TRADED THE VEHICLE FOR ANOTHER. THE FAILURE MILEAGE WAS 50,000. THE VIN WAS NOT AVAILABLE. EXETER CA Failure Date: 10/05/2011

12 10418174 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED THAT AS THE ENGINE WAS STARTED, THE VEHICLE SUDDENLY ACCELERATED AND CAUSED THE CONTACT TO CRASH INTO A PARKED VEHICLE. NO ONE WAS INJURED. THE POLICE WERE CALLED AND A REPORT WAS FILED. THE INSURANCE COMPANY WAS CALLED AND HAD THE VEHICLE TOWED. THERE WAS EXTENSIVE DAMAGE TO THE VEHICLE BUT THE CONTACT WAS AWAITING AN ASSESSMENT OF THE DAMAGES FROM THE INSURANCE COMPANY. THE MANUFACTURER HAD NOT YET BEEN CONTACTED. THE VIN WAS UNAVAILABLE. THE FAILURE MILEAGE WAS 20,000. TYTY GA Failure Date: 08/06/2011

12 10416456 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. WHILE DRIVING APPROXIMATELY 71 MPH WITH THE CRUISE CONTROL ACTIVATED THE VEHICLE BEGAN TO

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ACCELERATE AND DECELERATE ON ITS OWN. THE CRUISE CONTROL LIGHT ILLUMINATED AND BEGAN TO FLASH ON THE INSTRUMENT PANEL ERRATICALLY. THE VEHICLE HAD A DYNAMIC RADAR CRUISE CONTROL FEATURE WHICH RECOGNIZED WHEN THERE WAS A VEHICLE IN CLOSE PROXIMITY AND WAS ALSO ILLUMINATED; HOWEVER, THERE WAS NOT A VEHICLE WITHIN CLOSE PROXIMITY. THE CONTACT DEPRESSED THE BRAKE PEDAL BUT THE VEHICLE WOULD NOT STOP UNTIL THE CRUISE CONTROL WAS MANUALLY DEACTIVATED. THE CONTACT HAD NOT USED THE CRUISE CONTROL FEATURE SINCE THE FAILURE OCCURRED. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 18,250. UPDATED 09/28/11*LJ UPDATED 2/21/12 *CN MOORHEADMN Failure Date: 07/30/2011

12 10418218 2010 TOYOTA PRIUS Speed Control 2010 TOYOTA PRIUS, WITH 29000 MILES. PULLING INTO A PARKING LOT AT A VERY SLOW SPEED, APPLIED BRAKES TO STOP CAR, BUT IT DID NOT STOP IT, IT STARTED JERKING FORWARD, UNTIL IT STOPPED WHEN IT STRUCK A FENCE, INJURIES OCCURED AS A RESULT, SEAT BELT DID NOT OLD BACK DRIVER, AND DRIVER WIPPED FORWARD AND BACK STRIKING STEERING WHEEL. VEHICLE WAS TOWED TO TOYOTTA DEALER. STILL WATING FOR TOYOTA CORP TO ADVISE OF ERROR THAT OCCURED, DATA FROM CMPUTER HAS BEEN DOWNLOADED BY A PRIVATE FIRM AND DELIVERED TO TOYOTA. 8/9/11 ACCIDENT OCCURED ON 7/25/11 AT 14:30. *TR DARTMOUTH MA Failure Date: 07/25/2011

12 10573387 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED THAT WHILE DRIVING 30 MPH ON A BUMPY ROAD, HE DEPRESSED THE BRAKE PEDAL BUT THE VEHICLE LUNGED FORWARD. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION BUT THEY COULD NOT DETERMINE THE CAUSE OF FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED

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OF THE FAILURE. THE FAILURE MILEAGE WAS 10,000. ...UPDATED 02-03-15 *BF

*TR MERRILLVILLE IN Failure Date: 05/17/2011

12 10502596 2010 TOYOTA PRIUS Speed Control ON

MULTIPLE OCCASIONS, I HAVE EXPERIENCED ISSUES WITH THE CAR SUDDENLY ACCELERATING WHILE I'M PRESSING THE BRAKES. SPECIFICALLY, THIS APPEARS TO OCCUR WHEN BRAKING ON UNEVEN SURFACES (IE CONSTRUCTION AREAS, POT HOLES, ETC.). THIS CAN OBVIOUSLY BECOME A DEADLY SITUATION IF ONE IS TRYING TO STOP THE VEHICLE AND WITH THIS PROBLEM RUN INTO THE CAR/VEHICLE AHEAD. MOST RECENTLY THIS OCCURRED ON THE SURFACE STREETS IN LOW SPEED, IN TRAFFIC. IT FEELS LIKE THE CAR LURCHES AHEAD WHILE APPLYING THE BRAKE. I WAS TOLD BY THE SERVICE PEOPLE AT TOYOTA THAT I WAS MAKING THIS UP. I CAN RECREATE IT GIVEN THE RIGHT SURFACE. *TR DIAMOND BAR

CA Failure Date: 04/25/2011

12 10396860 2010 TOYOTA PRIUS Speed Control

STRUCTURE FRAME FRONT DRIVERS SIDE. EXCESSIVE NOISE WHEN TURNING THE STEERING WHEEL. FRAME RUBBING ON THE STEERING SHAFT FROM CORROSION DUE TO POOR DESIGN. SAFETY CONCERNS WHEEL SECTION COULD SEPARATE FROM FRAME CAUSING SEVERE INJURY TO OCCUPANTS OR OTHERS. CATASTROPHIC FAILURE OF FRAME COULD OCCUR WHILE DRIVING AND HITTING A POT HOLE. REPAIR COSTS IF POSSIBLE ARE IN THE THOUSANDS. THE FRAME SEPARATION IS A MAJOR SAFETY ISSUE CAUSED BY PREMATURE CORROSION PROBLEMS. THE FRONT FRAME LEFT AND RIGHT SIDES HAD TO BE WELDED USING STEEL PLATES TO SUPPORT FRONT STRUTS. VEHICLE IS IN EXCELLENT SHAPE EXCEPT FOR THE FRAME FAILURE PROBLEM. *TR CA CA Failure Date: 04/18/2011

12 10466009 2010 TOYOTA PRIUS Speed Control WHEN

GOING OVER BUMPS IN THE ROAD OR POTHOLES, IT SEEMS LIKE THE CAR LOSES CONTROL. IT SEEMS LIKE IT SLIDES OUT OR JERKS FORWARD. IT CATCHES ITSELF AFTER A COUPLE SECONDS BUT IS SCARY. *TR YORK

BEACH ME Failure Date: 03/08/2011

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12 10394365 2010 TOYOTA PRIUS Speed Control 2010 PRIUS
4 DR HATCHBACK THE SPEED CONTROL ON MY PRIUS USES RADAR TO SPEED
UP AND SLOW DOWN. IF I COME UP ON A CAR DOING 45 MPH AND I'M AT 55,
THE VEHICLE SLOWS DOWN. WHEN I TURN TO THE OTHER TRAFFIC LANE,
AND THE LANE IS CLEAR THE CAR ACCELERATES RAPIDLY. ON A NUMBER OF
OCCASIONS I HAVE BRAKED TO DISENGAGE THE CRUISE CONTROL, I FELL
LIKE I DON'T HAVE CONTROL OF THE CAR. THE FIX: ADJUST THE COMPUTER
SO SPEED ACCELERATION IS SLOWER. I THINK IT IS A CRASH HAZARD.

*TR HONOLULU HI Failure Date: 03/01/2011

12 10421208 2010 TOYOTA PRIUS Speed Control TL* THE
CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED THAT WHILE
DRIVING AT VARIOUS SPEEDS, THE ADAPTIVE CRUISE CONTROL FEATURE
WOULD UNEXPECTEDLY MALFUNCTION AND FORCE THE BRAKES TO ENGAGE.
THE CONTACT STATED THAT IF THE VEHICLE TRAVELING IN FRONT OF HIM
WERE TO TURN TO THE LEFT OR RIGHT, HIS BRAKES WOULD SUDDENLY
ENGAGE. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER, WHERE THE
CONTACT WAS INFORMED THAT THE VEHICLE WAS OPERATING TO
SPECIFICATIONS. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER
WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 10,000.

DIX HILLS NY Failure Date: 02/23/2011

12 10536514 2010 TOYOTA PRIUS Speed Control WHEN
BRAKING, SUCH AS WHEN APPROACHING A STOP SIGN OR STOP LIGHT, IN THE
PRESENCE OF BUMPS, POTHOLES, OR ROUGH/UNEVEN ROAD SURFACES, THE
CAR NOTICEABLY AND FORCEFULLY "LURCHES FORWARD", AND THERE IS
MOMENTARY LOSS OF CONTROL OF THE VEHICLE'S STOPPING MECHANISM.

*TR...UPDATED 02-03-15 *BF *TR MERRILLVILLE IN Failure Date:
01/19/2011

12 10377138 2010 TOYOTA PRIUS Speed Control TL* THE
CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED THAT WHILE
DRIVING APPROXIMATELY 10 MPH, THE CONTACT ABRUPTLY APPLIED THE
BRAKES IN AN ATTEMPT TO AVOID CRASHING INTO A VEHICLE AHEAD OF HER

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YET THE BRAKES DID NOT RESPOND. INSTEAD, THE VEHICLE ABNORMALLY ACCELERATED AND THE CONTACT CRASHED INTO THE PRECEDING VEHICLE. THE VEHICLE WAS TAKEN TO THE DEALER WHOM PERFORMED A DIAGNOSED THAT WAS UNABLE TO LOCATE A FAILURE CODE. THE FAILURE MILEAGE WAS 5,800 AND THE CURRENT MILEAGE WAS 58,030. CUMBERLAND

RI Failure Date: 01/14/2011

12 10393111 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED THAT AS SHE WAS ATTEMPTING TO PARK, THE VEHICLE SUDDENLY ACCELERATED AND SHE CRASHED INTO A FENCE. NO ONE WAS INJURED YET THE FRONT BUMPER WAS DAMAGED. THE POLICE WERE CONTACTED BUT A REPORT WAS NOT FILED. THE VEHICLE WAS TOWED TO THE DEALER WHERE A SPECIAL RESEARCH TEAM WAS SENT TO INSPECT THE VEHICLE FAILURE. AFTER THE INSPECTION, THEY INFORMED THE CONTACT THAT THEY WERE UNABLE TO LOCATE A FAILURE WITHIN THE VEHICLE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS UNKNOWN. OJAI CA Failure Date: 01/03/2011

12 10725959 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED THAT WHILE DRIVING AT 20 MPH, THE CONTACT DROVE OVER A POTHOLE AND THE VEHICLE VEERED TO THE RIGHT. IN ADDITION, THE VEHICLE ACCELERATED IN EXCESS. THE FAILURE RECURRED ON NUMEROUS OCCASIONS. THE VEHICLE WAS TAKEN TO A DEALER, WHO WAS UNABLE TO DIAGNOSE OR REPAIR THE VEHICLE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE CONTACT WAS AWARE OF NHTSA CAMPAIGN NUMBER: 10V039000 (SERVICE BRAKES, AIR). THE FAILURE MILEAGE WAS 15,000. OLNEY

MD Failure Date: 01/01/2011

12 10376677 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT WAS ATTEMPTING TO BRAKE TO A COMPLETE STOP WHEN THE VEHICLE ABNORMALLY ACCELERATED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO THE DEALER WHO PERFORMED A DIAGNOSTIC TEST BUT WAS UNABLE TO DUPLICATE THE

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FAILURE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE BUT DID NOT PROVIDE ANY FURTHER ASSISTANCE. THE VEHICLE WAS NOT REPAIRED. THE CURRENT AND FAILURE MILEAGE WAS APPROXIMATELY 2,382. UPDATED 03/02/11 *BF UPDATED 07/22/11 GLEN MILLS PA Failure Date: 12/14/2010

12 10448415 2010 TOYOTA PRIUS Speed Control THE DYNAMIC RADAR CRUISE CONTROL SYSTEM SUDDENLY APPLIES BRAKES WHILE, OR SOON AFTER, PASSING A LARGE TRUCK (18 WHEELER). HAPPENS RARELY. BUT WHEN IT DOES HAPPEN, IT IS ALWAYS WHILE, OR SOON AFTER, SLOWLY PASSING A LARGER TRUCK ON AN INTERSTATE AND TRAVELING ABOUT 70 MPH. WHEN IT DOES OCCUR, IT NORMALLY OCCURS WHEN THE FRONT OF THE PRIUS IS SLIGHTLY BEHIND THE FRONT OF THE TRUCK (IN THE IMMEDIATE LANE TO MY RIGHT) WHERE THE TRUCK SHOULD BE OUTSIDE THE RANGE OF THE RADAR. THE LAST TIME, THOUGH, THE PRIUS WAS WELL IN FRONT OF THE TRUCK, THERE WAS NO VEHICLE IN FRONT OF ME. AND, YES, THERE WAS NO DIRT, SNOW, ETC. ON THE FRONT OF THE CAR THAT MIGHT AFFECT THE OPERATION OF THE RADAR. *TR MURFREESBORO TN Failure Date: 12/13/2010

12 10371722 2010 TOYOTA PRIUS Speed Control 2010 TOYOTA PRIUS. CONSUMER STATES UNINTENDED ACCELERATION *TGW THE CONSUMER STATED HIS WIFE DROVE OVER WHAT IS CALLED A SLIGHT DEPRESSION IN A PARKING SPACE, THAT HIS WIFE TURNED INTO. WHEN HIS WIFE MADE THE TURN, THE VEHICLE LUNGED FORWARD AND HIT ANOTHER VEHICLE CAUSING SIGNIFICANT DAMAGE TO THE OTHER VEHICLE AND MINIMAL DAMAGE TO THE PRIUS. THE CONSUMER ALSO STATED WHEN HE HIT A BUMP IN THE ROAD, THE VEHICLE UNEXPECTEDLY LUNGED FORWARD. THE CONSUMER STATED THE VEHICLE WAS SERVICED DUE TO A RECALL. HOWEVER, IT SEEMED AS THOUGH THE PROBLEM HAS NOT BEEN RESOLVED. *JB MALBA NY Failure Date: 12/01/2010

12 10369783 2010 TOYOTA PRIUS Speed Control TL*THE CONTACT OWNS A 2010 TOYOTA PRIUS. WHILE STOPPED AT A TRAFFIC LIGHT,

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THE VEHICLE WAS HIT FROM THE REAR BY ANOTHER VEHICLE. AFTER THE VEHICLE WAS HIT, IT ACCELERATED TO A HIGH SPEED. THE CONTACT ENGAGED THE BRAKES BUT THE VEHICLE CONTINUED TO ACCELERATE; THE CONTACT ATTEMPTED TO TURN OFF THE IGNITION BUT THAT DID NOT STOP THE VEHICLE. THE VEHICLE CHANGED DIRECTIONS AND CROSSED OVER A GRASSY AREA AND CROSSED OVER THREE LANES OF TRAFFIC AND CRASHED INTO A CONCRETE MEDIAN. THE CONTACT STATED THAT ALL THE LIGHTS FAILED. THE TWO PASSENGERS WERE INJURED. A POLICE REPORT WAS FILED. THE VEHICLE WAS DESTROYED. THE VIN WAS UNAVAILABLE. THE CURRENT AND FAILURE MILEAGES WERE UNKNOWN. SUFFERN NY

Failure Date: 11/27/2010

12 10366502 2010 TOYOTA PRIUS Speed Control MY WIFE WAS DRIVING OUR NEW 2010 PRIUS HOME ON 16 NOV 2010. AS SHE WAS TURNING THE CAR INTO OUR DRIVEWAY AT APPROX 5:30 PM THE VEHICLE LUNCHED FORWARD AT GREAT SPEED ON ITS OWN. WE HAVE A LONG DRIVEWAY, IT TOOK HER ABOUT 30 TO 40 FEET THE GET THE VEHICLE STOPPED. WHILE PRESSING ON THE BRAKES THE DRIVE TIRES KEPT SPINNING AND LEFT RUBBER MARKS IN THE DRIVEWAY. BOUGHT THE VEHICLE FROM RICK HENDRICK TOYOTA IN SEPT 2010 IN FAYETTEVILLE, NC. *TR RAEFORD NC Failure Date: 11/16/2010

12 10513604 2010 TOYOTA PRIUS Speed Control CAR OCCASIONALLY UNINTENTIONALLY ACCELERATES WHEN HITTING A BUMP FOR MAYBE A SECOND. DANGEROUS WHEN IT HAPPENS AS APPROACHING A STOP SIGN OR TRAFFIC SIGNAL. HAPPENS MAYBE ONCE EVERY TWO WEEKS. *TR HARRISBURG PA Failure Date: 10/01/2010

12 10364640 2010 TOYOTA PRIUS Speed Control 2010 TOYOTA PRIUS. CONSUMER STATES SUDDEN UNINTENDED ACCELERATION *TGW THE CONSUMER STATED THE VEHICLE SUDDENLY ACCELERATED FROM 35 MPH TO 45 MPH. HE WAS ABLE TO STOP THE VEHICLE BY APPLYING THE BRAKES. *JB HENDERSON NV Failure Date: 09/27/2010

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12 10509903 2010 TOYOTA PRIUS Speed Control VEHICLE SURGES WHEN BRAKES ARE APPLIED WHILE TRAVELING OVER RAILROAD TRACKS OR ROUGH PAVEMENT. SURGE LASTS FOR 1 TO 2 SECONDS UNTIL BRAKING RESUMES. VEHICLE BEHAVIOR CAN BE EASILY REPLICATED.

*TR DALLAS TX Failure Date: 09/01/2010

12 10352720 2010 TOYOTA PRIUS Speed Control TL*THE CONTACT OWNS A 2010 TOYOTA PRIUS. WHILE DRIVING AT LESS THAN 5 MPH, THE CONTACT WAS COMING TO A STOP TO PARK HER VEHICLE WHEN THE VEHICLE ACCELERATED ON ITS OWN. THE BRAKES WERE APPLIED WHERE THEY DID NOT ENGAGE. THE VEHICLE CRASHED INTO A BRICK WALL AND THERE WERE FRONT END DAMAGES AND NO INJURIES. THE VEHICLE WAS TOWED TO A TOYOTA COLLISION SHOP. THERE HAVE BEEN NO DIAGNOSTIC TEST TO INDICATE WHY THE VEHICLE ACCELERATED ON ITS OWN. THE FAILURE AND CURRENT MILEAGE WAS 6000. TUSCAN AZ

Failure Date: 08/27/2010

12 10355408 2010 TOYOTA PRIUS Speed Control WE WERE BACKING DOWN OUR DRIVEWAY IN OUR 2009 TOYOTA PRIUS. AS WE APPROACHED THE STREET OUR CAR SUDDENLY MADE A LOUD WHINING NOISE AND STARTED ACCELERATING BACKWARDS. BEFORE WE COULD DO ANYTHING, WE BACKED INTO THE CAR PARKED ACROSS FROM OUR DRIVEWAY. AFTER WE COLLECTED OURSELVES, WE DECIDED TO MOVE THE CAR OUT OF THE STREET INTO OUR DRIVEWAY. THE SUDDEN ACCELERATION HAPPENED AGAIN, BUT THIS TIME MY HUSBAND REACHED OVER AND HIT THE PARK BUTTON AND WE STOPPED BEFORE WE HIT ANYTHING. I HAVE DRIVEN OUR OTHER TWO CARS DOWN OUR LONG DRIVEWAY SINCE, AND WE ONLY USE THE ACCELERATOR TO START THE CAR MOVING. AFTER THAT, WE ARE BRAKING ALL THE WAY DOWN THE DRIVE. THE ACCELERATION OCCURRED NEAR THE STREET WHERE WE PAUSE TO CHECK ON THE TRAFFIC. NOW THAT I HAVE CHECKED MYSELF WITH OUR OTHER CARS, I AM SURE I DID NOT HAVE MY FOOT ON THE ACCELERATOR PEDAL AT THE BOTTOM OF THE DRIVE, AS I BRAKE ALL THE WAY DOWN. OUR PRIUS IS OVER AT THE DEALER, AND WE

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HAVE FILED A COMPLAINT WITH TOYOTA. WE ARE AFRAID OF THE CAR. WE DID HAVE THE CAR FIXED AT THE RECALL. *TR WEBSTER GROVES MO Failure Date: 08/22/2010

12 10350746 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT WAS BRAKING FROM 2 MPH WHEN THE VEHICLE INDEPENDENTLY ACCELERATED. THE CONTACT APPLIED THE BRAKES AND THE BRAKE PEDAL FELL FARTHER INTO THE FLOORBOARD THAN NORMAL. THE VEHICLE WENT OVER A CURB, SIDEWALK AND OVER A GRASSY AREA BEFORE CRASHING INTO ANOTHER VEHICLE. THE FRONT END OF THE VEHICLE WAS SEVERELY DAMAGED. THERE WERE NO INJURIES. THE VEHICLE WAS TOWED TO A AN AUTHORIZED DEALER WHERE THE CONTACT WAS AWAITING A DIAGNOSIS OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 13,000. UPDATED 11/23/10 *BF UPDATED 11/23/10 KENTWOODMI Failure Date: 08/01/2010

12 10346466 2010 TOYOTA PRIUS Speed Control THE CRUISE CONTROL DISENGAGE MECHANISM IN MY 2010 TOYOTA PRIUS DOES NOT DISENGAGE QUICKLY ENOUGH WHEN DEPRESSING THE BRAKE. I HAVE TO PRESS THE BRAKE HARDER THAN ANY PRIOR VEHICLES I HAVE OWNED TO KILL THE CRUISE CONTROL AND IF I RELEASE THE BRAKE BEFORE THE CRUISE CONTROL IS RELEASED THEN THE CAR LURCHES FORWARD. THIS IS A SAFETY ISSUE WITH THIS VEHICLE AND I CALLED TOYOTA AND THEY SAID THAT THERE IS NO SAFETY ISSUE AND WOULD NOT SPEAK TO ME FURTHER ABOUT IT WITHOUT GOING TO THE DEALER. THE DEALER HAD ALREADY TOLD ME THAT IT IS OPERATING NORMALLY AND THAT THIS IS HOW THE 2010 NEW PRIUS MODEL YEAR OPERATES. I HAVE A 2006 PRIUS AS WELL AND THE CRUISE DISENGAGES NORMALLY. MANY OTHER PEOPLE HAVE EXPERIENCED THIS ISSUE AND HAVE DOCUMENTED THEIR EXPERIENCES ON THE FORUM PRIUSCHAT.COM . THEY HAVE EVEN FIXED THE PROBLEM THEMSELVES BY MOVING THE CRUISE CONTROL DISENGAGEMENT CLOSER TO THE TOP OF THE BRAKE PEDAL. OTHERS HAVE REPORTED THAT THEY CAN DEPRESS

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THEIR BRAKES AND SLOW DOWN THE VEHICLE WITHOUT THEIR BRAKE LIGHTS COMING ON AND THIS IS THE SAME PROBLEM BECAUSE THE BRAKE LIGHTS AND CRUISE CONTROL KILL SWITCH ARE LINKED TOGETHER.

*TR PIEDMONT SC Failure Date: 07/31/2010

12 10345638 2010 TOYOTA PRIUS Speed Control WAS
DRIVING PRIUS 2010 MODEL II WITH BRAKE SOFTWARE APPLIED BY DEALER ABOUT 1.5 MONTHS AGO. TODAY (7/27/2010) I EXITED HIGHWAY AND BEGAN GENTLE BRAKING ON OFFRAMP, AS SUGGESTED BY MANUAL TO MAXIMIZE REGENERATION. ABOUT HALF-WAY DOWN OFFRAMP, I REALIZED CAR IN FRONT OF ME WAS COMPLETELY STOPPED AND THAT I HAD TO STOP MUCH MORE QUICKLY THAN I WAS PLANNING TO. I DON'T RECALL BEING PARTICULARLY DISTRACTED, BUT I CAN'T RULE OUT I NOTICED THE STOPPED VEHICLE LATER THAN I SHOULD HAVE. IN ANY EVENT, I'M NOT SURE HOW HARD I PRESSED THE BRAKES, BUT I RECALL DISTINCTLY THINKING "OH, MY GOD. NOTHING IS HAPPENING" AND 1-2 SECS LATER I PLOWED INTO THE CAR IN FRONT OF ME. THE COLLISION WAS HARD ENOUGH TO CAUSE TEMPORARY PAIN TO THE DRIVER IN FRONT OF ME, BUT NO AIR BAGS WERE DEPLOYED AND THE PRIUS APPEARS TO NOT HAVE MAJOR FRONTAL DAMAGE - HOOD IS BENT BACK AND MAYBE SLIGHT FRAME DISTORTION => THE IMPACT CLEARLY WAS NOT AT THE ~40-50 MPH I WAS GOING WHEN JUST EXITING THE HIGHWAY, SO SOME BRAKING CLEARLY DID OCCUR -- BUT I HAVE THE DISTINCT FEELING THAT MY PREVIOUS CAR (SUBARU OUTBOOK) WOULD HAVE EASILY STOPPED IN TIME. AFTER ACCIDENT, I TESTED BRAKES BY GOING 15-20 MPH IN PARKING LOT AND BRAKING HARD. ALWAYS STOPPED QUICKLY, I'M GUESSING W/100% FRICTION BRAKING. SO BRAKES ARE PROBABLY NOT "DEFECTIVE" IN SENSE OF LOST HYDRAULIC FLUID, ETC... BUT I HAVE NEVER BEFORE EXPERIENCED THE FEELING "I'M NOT STOPPING" EXCEPT ONCE WHEN LOSING TRACTION ON ICY ROAD WITH A NON-HYBRID. THE FACT I HAD TIME TO THINK THIS THOUGHT AT ALL PROBABLY MEANS MAYBE 0.5-1.5 SEC PASSED WHILE BRAKING INEFFECTIVE. CHECKED FOR TIRE/SKID MARKS ON ROAD OR EVIDENCE OF STRONG TIRE WEAR AND FOUND NONE, WHILE I HAVE ON OTHER CARS WHEN I HAVE HAD TO BRAKE HARD => PRIUS NOT BRAKING HARD DESPITE

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EMERGENCY. SEEM TO HAVE BEEN CAUGHT IN TRANSITION BETWEEN REGEN & FRICTION MODE? THIS IS STILL DISCUSSED IN PRIUS FORUMS -- SOFTWARE FIX NOT GOOD ENOUGH!? THIS IS POTENTIALLY VERY DANGEROUS. BTW,CAR WAS IN "ECO" MODE. *TR MADISON CT Failure Date: 07/27/2010

12 10345691 2010 TOYOTA PRIUS Speed Control CASE OF SUDDEN UNINTENDED ACCELERATION IN A NEW 2010 TOYOTA PRIUS: I WAS PARKING MY CAR IN A PULL-IN PARKING SPOT IN AN OFFICE BUILDING PARKING LOT. WHILE STRAIGHTENING THE CAR OUT IN THE SPOT, IT SUDDENLY ACCELERATED OUT OF CONTROL AND JUMPED A CURB IN FRONT OF LANDSCAPED SHRUBBERY. A LARGE WOODY BUSH, AND SOFT DIRT STOPPED THE VEHICLE. NO ONE ELSE WAS INVOLVED IN THE ACCIDENT. THE CAR HAS ONLY 2200 MILES ON IT. THE CAR IS CURRENTLY BEING HELD BY THE DEALER, TOYOTA SCION OF EATONTOWN, NJ. *TR MONMOUTH BEACH NJ Failure Date: 07/23/2010

12 10348860 2010 TOYOTA PRIUS Speed Control TWICE NOW MY BRAND NEW 2010 PRIUS IV HAS FAILED TO ACCELERATE WHEN I WAS DRIVING. JUNE 16 PURCHASED THE CAR. JUNE 22 AT A STOP LIGHT ON A SURFACE STREET, CONTINUED ON GREEN LIGHT, CAR LOST POWER IN THE INTERSECTION AND I COASTED TO A STOP. RESTARTED, AND FINE UNTIL AUGUST 3, 1443 MILES ON THE CAR, WHEN I STOPPED FOR GAS, CONTINUED ON TO THE HIGHWAY, UP TO 65 MPH, AND CAR LOST POWER AGAIN, WOULD NOT ACCELERATE, WENT DOWN TO 42 MPH, AND I COASTED TO THE SHOULDER. TURNED OFF POWER. RESTARTED, AND FINE AGAIN. *TR LOS GATOS CA Failure Date: 06/22/2010

12 10340197 2010 TOYOTA PRIUS Speed Control I HAVE A 2010 TOYOTA PRIUS THAT HAS THE PROBLEM WITH THE BRAKES SOMETIMES DIS-ENGAGING WHEN THE CAR GOES OVER UNEVEN OR SLIPPERY SURFACES. TOYOTA WAS UNABLE TO FIX THIS PROBLEM AFTER I BROUGHT IT IN FOR THE RECALL. THE PROBLEM REMAINS SO I AM STUCK DRIVING AN UNSAFE CAR. *TR PHILADELPHIA PA Failure Date: 06/14/2010

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12 10334507 2010 TOYOTA PRIUS Speed Control TODAY AT
YET ANOTHER CHECK FOR MY 2010 PRIUS TO TRY TO DISCOVER THE CAUSE
FOR THE CONTINUAL SURGING, I WAS INFORMED THAT 160 TIMES IN THE LAST
1 1/2 MONTHS I HAVE DRIVEN WITH BOTH THE GAS AND BRAKE PEDALS
DEPRESSED SIMULTANEOUSLY. THIS IS A RIDICULOUS ASSERTION AND
COMPLETELY FALSE. OBVIOUSLY THERE IS AN ISSUE WITH THE COMPUTER
SOFTWARE IN MY PRIUS BRAKES. THIS IS FURTHER EVIDENCE THAT THERE IS
A SERIOUS SAFETY ISSUE WITH THE PRIUS BRAKES. *TR COLORADO
SPRINGS CO Failure Date: 06/03/2010

12 10331840 2010 TOYOTA PRIUS Speed Control AT ABOUT
7:45 AM SUNDAY MAY 23, I WAS DRIVING WEST ON HAMBURG TURNPIKE IN
WAYNE, GENTLY ACCELERATING TO GET BETTER MILEAGE, THE LIGHT AT
BERDAN AVE AND HAMBURG HAD JUST TURNED GREEN, SO I ACCELERATED
SLOWLY TO ABOUT 40 MPH. AT THIS POINT, I HEAR A SHRIEKING BEEP AND THE
CAR LURCHES FORWARD AS THE BRAKES WERE APPLIED. THE DASH LIGHTS
UP WITH THE USUAL MESSAGE SQUARE AND THE WORD BRAKE! IN THE BOX. I
LOOK IN ALL DIRECTIONS AND SAW NOTHING UNTIL I BOUNCED OVER THE
CONSTRUCTION PLATES. THE BOX WAS GONE, AND THE CAR RESUMED
NORMAL OPERATION. I WAS PUZZLED. I THOUGHT IT COULD BE THE PLATES. I
CHECKED WITH MY SON AND HE REMINDED ME THAT IN THE MODEL 5 WE
HAVE RADAR CRASH AVOIDANCE. UPON FURTHER REVIEW I WANTED MORE
INFORMATION. I TOOK MY SON, AND A CAMERA, AND DROVE THE ROUTE
AGAIN. EUREKA! IN ALL THREE ATTEMPTS, THE BRAKES WERE APPLIED. I
HAVE PICTURES OF THE DASH, AND THE PLATES. DID THE CAR PERFORM
CORRECTLY? THE SECOND PLATE IS NOT FLUSH TO THE ROAD AND STICKS
OUT TO THE LEFT. I THINK OTHER DRIVERS NEED TO BE AWARE OF THIS
POSSIBILITY SO THEY DO NOT PANIC WHEN IT HAPPENS. THE CRASH
AVOIDANCE SYSTEM COULD HAVE BEEN DOING ITS JOB CORRECTLY. I
CONTACTED WAYNE POLICE ABOUT THE INCIDENT AND THE DISPATCHER SAID
AFTER CONSULTATION ø IT IS A COUNTY ROAD, CALL THE PASSAIC COUNTY
ROAD DEPARTMENT. MY CAR COMPUTER WILL HAVE RECORDED ALL 3
INCIDENTS. THE THIRD WAS NOT AS BIG A JOLT BECAUSE THE DRIVER AHEAD

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OF ME HAD SLOWED CONSIDERABLY WHEN HE SAW THE PLATES. THERE IS A WARNING SIGN THAT IS BEYOND THE PLATES IN THE PICTURE. LET ME KNOW IF ANYONE IN SERVICE IS INTERESTED IN THE INFORMATION SINCE THIS IS A NEW FEATURE AND I KNOW AS A COMPUTER PROGRAMMER OF SOME 40+ YEARS THAT A SYSTEM DOES NOT ALWAYS GET TESTED FOR ALL POSSIBLE EVENTS. I ALSO CANNOT BELIEVE THAT UNLIKE NYC WHERE THERE MUST BE NO BUMPS OR RAISED PLATES DURING CONSTRUCTION THAT PASSAIC COUNTY ALLOWS THESE PLATES TO BE INSTALLED WITHOUT BEING FLAT OR ASPHALTED AROUND THE EDGE. *TR WAYNE NJ Failure Date: 05/23/2010

12 10330410 2010 TOYOTA PRIUS Speed Control WHILE DRIVING ON I-430 IN WEST LITTLE ROCK YESTERDAY, I HAD THE CRUISE CONTROL SET ON 65 MPH. AS I APPROACHED SLOWER TRAFFIC AHEAD, I SLOWED THE CAR TO 60MPH USING THE BRAKES. I ASSUMED THAT THE CRUISE CONTROL ON MY CAR HAD AUTOMATICALLY DISENGAGED AT THIS POINT AND I LET OFF THE BRAKES. THE CRUISE CONTROL THEN CAUSED THE CAR TO ACCELERATE BACK UP TO 65MPH AS IT NEVER DISENGAGED BY USING THE BRAKES. THIS WAS ESPECIALLY DANGEROUS SINCE IT HAPPENED NEAR THE CREST OF A HILL AND CAUSED MY VEHICLE TO NO LONGER BE AT A SAFE FOLLOWING DISTANCE BEHIND THE SLOWER CAR IN FRONT OF ME. *TR LITTLE ROCK AR Failure Date: 05/13/2010

12 10328365 2010 TOYOTA PRIUS Speed Control TOYOTA 2010 PRIUS, FOR 5 MONTHS IT HAS BEEN PERFECTLY GOOD. BUMPS OR UNEVEN ROADS, NO PROBLEM, GOT THE PRIUS COMPUTER UPDATE 2-33 MONTHS AGO. APRIL 30 - DRIVING ON ROAD WITH ROUGH SURFACE FOR REPAVING AND WITH SEWER COVERS STICKING ABOVE SURFACE, AND NO PROBLEM FOR 2 MILES THEN HIT A REPATCHED HOLE AND THE CAR JERKED AHEAD QUICKLY BUT MY BRAKING SLOWED IT DOWN IMMEDIATELY. THE ENTIRE PROCESS TOOK 1 SECOND. LUCKILY I HAD GOOD REFLEXES. SCARY BUT THE BRAKE WORKED WELL. SINCE THAT INCIDENT - 1 DAY, CAR IS FINE. *TR MONTGOMERY VILLAGE MD Failure Date: 04/30/2010

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12 10326890 2010 TOYOTA PRIUS Speed Control I MADE A NHTSA COMPLAINT ON 1/27/10 FOR ABS/UNINTENDED ACCEL INCIDENTS IN MY PRIUS2010. SUPPOSEDLY TOYOTA CORRECTED THE PROBLEM ON 2/11/10. ON 4/20/10 @ 12:50 PM, MY PRIUS ACCELERATED DANGEROUSLY AS I WAS COMING TO A COMPLETE STOP ON A SLIGHT INCLINE. THE CAR SHOT FORWARD THROUGH A RED LIGHT ON A BUSY BALTIMORE ARTERIAL. I WAS BRAKING THE CAR AND TRYING TO TURN IT TO AVOID HITTING A CONCRETE WALL OR CARS IN THE OPPOSITE LANES. I TURNED VERY SHARPLY, UNABLE TO BRAKE THE CAR; I FEARED IT MAY ROLLOVER. MY FOOT WAS ON THE BRAKE THE WHOLE TIME. I HOPPED A CURB ON THE MEDIAN AND CLIPPED A TRAFFIC SIGN. I THEN PARKED THE CAR AND PHONED THE POLICE. IT WAS AMAZING NO ONE GOT HURT OR KILLED. SINCE THIS INCIDENT OCCURRED AFTER TOYOTA SAID THEY FIXED THE PROBLEM, I DO NOT TRUST THEM OR MY CAR. I WANT A REFUND FOR THIS CAR, I WILL NOT DRIVE IT AGAIN:IT IS A DEATH MACHINE. *TR
BALTIMORE MD Failure Date: 04/20/2010

12 10331272 2010 TOYOTA PRIUS Speed Control AFTER TAKING MY 2010 PRIUS IN FOR THE RECALL FIX ON APRIL 1, 2010, THE VEHICLE CONTINUED TO EXHIBIT SAFETY DEFECTS. I REPORTED THIS TO THE DEALER WHO REPORTED IT TO CORPORATE AND ARRANGED FOR A FIELD TECH TO ANALYZE THE VEHICLE ON APRIL 13TH. THEY SAID WE WOULD HEAR FROM TOYOTA WITH IN TWO WEEKS I NEVER HEARD BACK FROM THE DEALER SO I CALLED THE DEALER LAST WEEK. DEALER HAD NOT HEARD BACK. I FILED UNDER THE LEMON LAW. THEN DEALER INFORMED ME YESTERDAY 5/17 THAT THE CAR WAS HEALTHY AND THERE IS NOTHING MORE THEY CAN DO. MY CAR EXPERIENCED THE SAME BRAKE FAILURE THIS MORNING, TURNING INTO A PARKING LOT. *TR SAN CLEMENTE CA Failure Date: 04/18/2010

12 10330417 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. WHILE DRIVING APPROXIMATELY 30 MPH AND ATTEMPTING TO ACCELERATE, THE VEHICLE WOULD NOT INCREASE IN SPEED. THE CONTACT CONTINUED TO APPLY CONTINUOUS, STEADY PRESSURE TO THE ACCELERATOR UNTIL IT FINALLY BEGAN TO ACCELERATE.

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THE CONTACT STATED THE FAILURE WOULD OCCUR SPORADICALLY, MOST OFTEN WHEN ACCELERATING FROM A COMPLETE STOP. THE DEALER WAS UNABLE TO DUPLICATE THE FAILURE AND THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE UNAVAILABLE.

SPOKANE WA Failure Date: 04/15/2010

12 10334045 2010 TOYOTA PRIUS Speed Control 2010 PRIUS
ENGINE ACCELERATES WHEN BRAKING OVER BUMPS/GRAVEL. BROUGHT CAR
BACK TO TOYOTA DEALER FOR RECALL MODIFICATION AND PROBLEM STILL
EXISTS, IN FACT, SEEMS WORSE. *TR TOLUCA LAKE CA

Failure Date: 04/14/2010

12 10324983 2010 TOYOTA PRIUS Speed Control I HAVE A
NEW 2010 PRIUS WITH LESS THAN 1K MILES. ON 4-9-10 WHILE PULLING INTO A
PARKING SPOT I EXPERIENCED A SIMULTANEOUS LOSS OF BRAKING
COMBINED WITH UNINTENDED SURGE OF ACCELERATION. MY PRIUS JUMPED
THE CURB THAT WAS PERPENDICULAR TO THE PARKING SLOT AND STOPPED
AS IT SLAMMED INTO A BRICK BUILDING ABOUT 8 FEET BEYOND THE CURB. I
UTILIZED MY SAFETY CONNECT BUTTON TO RECORD THE TIME OF THE
ACCIDENT AND HAD THE VEHICLE TOWED TO THE DEALER. I CONTACTED
TOYOTA CUSTOMER EXPERIENCE CENTER AND NOW HAVE A CASE #. I WAS
TOLD THAT SOMEONE WOULD CONTACT ME WITHIN 2 BUSINESS DAYS. I AM
NOT AT ALL COMFORTED BY THIS VERY SCARY INCIDENT. I WOULD JUST LIKE
TO HAVE MY 2005 PRIUS BACK AS I NEVER HAD ANY PROBLEMS WITH IT. I AM
SEEING THAT MY PROBLEM IS NOT UNIQUE BASED ON MANY SIMILAR
PROBLEMS ON THIS NHTSA COMPLAINT SITE. *TR ERIE PA

Failure Date: 04/09/2010

12 10324544 2010 TOYOTA PRIUS Speed Control TL*THE
CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED AS SHE WAS
PULLING INTO A PARKING SPACE, THE VEHICLE SUDDENLY SURGED FORWARD
AS SHE WAS MAKING A RELATIVELY SHARP LEFT TURN INTO THE SPACE. THE
CONTACT STATED SHE WAS PROBABLY GOING 3-5 MPH WHEN THE VEHICLE
ACCELERATED. SHE SLAMMED ON THE BRAKES AND WAS ABLE TO STOP THE

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VEHICLE BEFORE IT CRASHED INTO A PARKED VEHICLE. THE CONSUMER STATED SHE HAD THE RECALL PERFORMED ON THE VEHICLE IN EARLY MARCH. THE FAILURE MILEAGE WAS APPROXIMATELY 2,700. UPDATED 05/26/10 *BF UPDATED 10/05/10*JB WASHINGTON DC Failure Date: 04/08/2010

12 10324619 2010 TOYOTA PRIUS Speed Control 2010 PRIUS WITH ABOUT 14,500 MILES DRIVING ON SMOOTH, WET, PAVED ROAD 20 MILES AN HOUR ON A CURVE. NEITHER FOOT WAS NOT ON A PEDAL - CAR WAS COASTING FOR SEVERAL SECONDS AS EXPECTED, SLOWLY DECELERATING. IN THE MIDDLE OF THE CURVE, WITH BOTH FEET STILL NOT ON EITHER GAS OR BRAKE, I FELT AND HEARD A NOTABLE SURGE OF HARD ACCELERATION DESPITE BOTH FEET BEING OFF THE GAS AND BRAKE. MY WIFE IN THE PASSENGER SEAT ALSO NOTICED THE SURGE. I IMMEDIATELY BRAKED HARD. THE CAR SLOWED SAFELY, AND THE UNREQUESTED ACCELERATION SEEMED TO STOP AS SOON AS I ENGAGED THE BRAKE PEDAL. NOTHING WAS TOUCHING THE ACCELERATOR BEFORE THE SURGE, DURING THE SURGE, OR WHEN THE SURGE ENDED AS I BRAKED - NOT A FLOOR MAT, NOT A STRAY OBJECT, NOT MY FOOT. THIS IS THE FIRST TIME WE HAVE EXPERIENCED THIS EXACT PATTERN OF SYMPTOMS. IN THE PAST, BEFORE THE BRAKE SOFTWARE RECALL WAS DOWNLOADED TO OUR CAR, WE HAD MANY EPISODES OF TEMPORARY LOSS OF BRAKING POWER ON BUMPY ROADS. AT LEAST ONE OF THOSE PRIOR EPISODES HAD UNEXPLAINED ACCELERATION ACCOMPANY THE TEMPORARY BRAKING FAILURE ON A BUMPY ROAD. TODAY'S INCIDENT WAS VERY DIFFERENT - I WAS NOT BRAKING, AND THE ROAD WAS NOT BUMPY. NOTE THAT THE 2010 PRIUS IS NOT ON THE RECALL LISTS FOR THE ACCELERATOR MODIFICATIONS, AND THAT A STICKY ACCELERATOR WOULD NOT EXPLAIN THIS BEHAVIOR. *TR LANSDALE PA Failure Date: 04/07/2010

12 10323969 2010 TOYOTA PRIUS Speed Control ALTHOUGH I TOOK MY VEHICLE IN FOR THE RECALL (2010 PRIUS) LAST WEEK, THE VEHICLE REPEATED THE LOSS OF BRAKE/SURGE ISSUE THIS MORNING. I

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ALSO REPORTED TO MY TOYOTA DEALER LAST WEEK ABOUT ABNORMAL, SUDDEN BRAKING. WHEN APPLYING NORMAL PRESSURE TO THE BRAKES, ON SEVERAL OCCASIONS THE BRAKES HAVE LOCKED VIOLENTLY, SENDING ME AND MY PASSENGERS AGAINST OUR SEAT BELTS. TOYOTA CLAIMED THAT THE RECALL MAY MAKE THAT BETTER. IT HAS NOT. THIRDLY, I REPORTED LAST WEEK TO TOYOTA THAT THE CAR HAS ON OCCASION SHAKEN VIOLENTLY AND MADE A LOUD CLANKING NOISE (LIKE A WASHING MACHINE OFF BALANCE) UPON START UP, CAUSING ME TO JUMP OUT OF THE CAR FOR FEAR OF IT BLOWING UP. THEY SAID THEY HAD NEVER HEARD OF THIS. MY CO-WORKER, A FELLOW 2010 PRIUS OWNER, REPORTED THE SAME ISSUE. *TR SAN CLEMENTE CA Failure Date: 04/06/2010

12 10343786 2010 TOYOTA PRIUS Speed Control NEW 2010 PRIUS LL COMMUTER CAR SUDDENLY ACCELERATES OR SCOOTs WHEN BOTH FEET ARE ON THE BRAKE. THE VEHICLE TAKES THE SAME ROUTE TO AND FROM WORK DAILY. ON EVERY TRIP, WHEN THE RIGHT FRONT WHEEL PASSES OVER A RECESSED MANHOLE, THE VEHICLE ACCELERATES. I IMMEDIATELY PUSH HARDER ON THE BRAKE TO STOP THE VEHICLE. THE MANHOLE IS ABOUT 30 FEET IN FRONT OF AN INTERSECTION, SO I AM ALREADY DECELERATING AND BRAKING WHEN I CROSS OVER THE MANHOLE. THIS IS SCARY BECAUSE, IF I THE CAR DOESN'T STOP, IT WILL TAKE ME OUT INTO THE MIDDLE OF THE INTERSECTION. BOTH FEET ARE ON THE BRAKE. I HAVE DRIVEN FOR OVER 40 YEARS, AND THIS THE STRANGEST THING I HAVE EVER EXPERIENCED. *TR BLOOMINGTON IN Failure Date: 04/04/2010

12 10323073 2010 TOYOTA PRIUS Speed Control 2010 PRIUS STILL ACCELERATES AFTER "FIX". MINNETONKA MN Failure Date: 03/28/2010

12 10321368 2010 TOYOTA PRIUS Speed Control TL*THE CONTACT OWNS A 2010 TOYOTA PRIUS. WHEN THE CONTACT SHIFTED INTO DRIVE GEAR, THE VEHICLE SUDDENLY ACCELERATED IN REVERSE. THE BRAKES WERE APPLIED BUT DID NOT STOP THE VEHICLE, THE CONTACT PUSHED THE POWER BUTTON WHICH TURNED OFF THE VEHICLE AND

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STOPPED THE ACCELERATION. THE VEHICLE WAS TAKEN TO THE DEALERSHIP WHERE NHTSA RECALL# 10V039000 SERVICE BRAKES, AIR ANTILOCK CONTROL UNIT/MODULE WAS PERFORMED ON THE VEHICLE. THE CONTACT WAS CONCERNED THAT THE DEFECT WAS ELECTRICAL OR A DEFECT IN THE COMPUTER. THE APPROXIMATE CURRENT AND FAILURE MILEAGES WERE 5,300. LEXINGTON KY Failure Date: 03/19/2010

12 10320512 2010 TOYOTA PRIUS Speed Control MY MAKE: TOYOTA MODEL: PRIUS YEAR: 2010 COMPLAINT NUMBER: 10311958 SUMMARY: MY 2010 PRIUS COMPLETED ITS "RECALL" SERVICE YESTERDAY. TODAY, THE CAR LOST POWER AND DIED WHILE I WAS DRIVING ON TO THE FREEWAY. I WAS ABLE TO PULL OVER TO THE SIDE OF THE FREEWAY AND TURNED IT ON AND OFF SEVERAL TIMES UNTIL IT STARTED. WHEN I CALLED THE DEALER WHICH IS LOCATED IN THOUSAND OAKS, CALIFORNIA, I WAS TOLD BY THE CONSUMER COMPLAINT PERSON THAT THE DEALER WOULD NOT FIX THE PROBLEM UNLESS I WAS ABLE TO RECREATE THE PROBLEM WITH A TECHNICIAN IN THE CAR. *TR HIDDEN HILLS CA Failure Date: 03/17/2010

12 10320565 2010 TOYOTA PRIUS Speed Control I HAVE BEEN HAVING TWO ISSUES WITH THE 2010 PRIUS SINCE I BOUGHT IT ON 29TH DEC 2009. 1. UNABLE TO STOP AND SUDDEN ACCELERATION WHEN HITTING ROUGH /UNEVEN ROAD CONDITION AND TRYING TO STOP AND CONTROL THE VEHICLE. 2. UNABLE TO STOP SOME TIMES WHEN DRIVE AT CITY SPEED LIMIT AND GOING BETWEEN SLOW AND STOP AND SLOW AND FAST AND SLOW KIND OF DRIVING, SOMETIME WHEN PRESSING BRAKE, INSTEAD OF DECELERATING IT START TO ACCELERATE AND TAKES LONGER TO STOP. I HAVE ALREADY BEEN TO TOYOTA DEALERSHIP 3 TIMES OVER THIS ISSUE. FIRST TIME THEY FIXED BRAKE ISSUE. SECOND TIME IT WAS RECALL THAT THEY TOLD WILL FIX THE PROBLEM I AM HAVING. 3RD TIME THEY SAID THEY CAN REPRODUCE THE PROBLEM. BUT I KNOW I FEEL THE ISSUE SOMETIME. AND I CAN NOT JUST LEAVE THE CAR WITH THEM FOR DAYS TO INVESTIGATE AND I CAN CHANGE

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MY DRIVING PATTERN OR BEHAVIOR EITHER FOR THIS CAR. *TR SAN
RAMON CA Failure Date: 03/17/2010

12 10320814 2010 TOYOTA PRIUS Speed Control MY 2010
PRIUS WAS "REPAIRED" LAST MONTH. IT INTERMITTENTLY ACCELERATES
WITHOUT MY PROMPTING AFTER HITTING A BUMP. THIS ACCELERATION IS AS
INTENSE AS THE CAR SEEMS TO ALLOW, AS IF THE PEDAL WERE TO THE
FLOOR OR WORSE, AND PERSISTS FOR AT LEAST ONE SECOND AND HAS NOT
SUBSIDED SINCE THE ABS ACTUATOR ECU WAS UPDATED IN THE RECALL
APPOINTMENT. THIS ACCELERATION IS TERRIFYING AS IT CAN'T BE
ANTICIPATED AS IT DOES NOT HAPPEN EVERY TIME I HIT A BUMP, AND CAN'T
BE SUPPRESSED BY THE BRAKING SYSTEM. I HAVE ON SEVERAL OCCASIONS
BEEN SAFELY COASTING TO A STOP WITH THE BRAKES ON AND EXPERIENCED
THIS PROBLEM. IN A FEW CASES THIS ACCELERATION ALMOST CAUSED ME TO
HIT THE CAR IN FRONT OF ME AT STOP LIGHTS. I NEVER DID EXPERIENCE THE
SYMPTOMS DESCRIBED BY TOYOTA RELATING TO THE DELAYED BRAKING
PROBLEM, BUT I FEAR THIS PROBLEM AS MUCH OR MORE. *TR
WATERVLIET NY Failure Date: 03/15/2010

12 10322132 2010 TOYOTA PRIUS Speed Control TL*THE
CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT WAS DRIVING
APPROXIMATELY 65 MPH WITH THE CRUISE CONTROL ACTIVATED. THERE WAS
PRESSURE APPLIED TO THE BRAKE PEDAL WITH A SUDDEN INCREASE OF
ACCELERATION UP TO 70 MPH. THE FAILURE OCCURRED ON ONE OCCASION.
THE FAILURE MILEAGE WAS 13,364. THE CURRENT MILEAGE WAS 13,647.
SIMI VALLEY CA Failure Date: 03/13/2010

12 10347489 2010 TOYOTA PRIUS Speed Control TL* THE
CONTACT OWNED A 2010 TOYOTA PRIUS. THE CONTACT WAS BRAKING FROM 2
MPH WHEN THE VEHICLE ABNORMALLY ACCELERATED. THE CONTACT WAS
UNABLE TO STOP THE ACCELERATION AS THE VEHICLE CRASHED INTO THE
ASPHALT OF A DRIVEWAY. THE CONTACT SUSTAINED MODERATE INJURIES.
THE VEHICLE WAS TOWED TO AN AUTHORIZED DEALER. THE MANUFACTURER
SENT AN INVESTIGATOR TO FURTHER INSPECT THE FAILURE. THE

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INVESTIGATOR STATED THAT THE BRAKE AND ACCELERATOR PEDALS WERE DEPRESSED SIMULTANEOUSLY, CAUSING THE FAILURE. THE CONTACT WAS ADVISED THERE WERE NO FAILURES FOUND IN THE VEHICLE. THE CONTACT REFUSED TO DRIVE THE VEHICLE AND PURCHASED A NEW VEHICLE. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 1,700. UPDATED 11/19/10. *LJ THE CONSUMER STATED SHE HAD NO CONTROL OF THE VEHICLE, IT JUST SUDDENLY ACCELERATED ON ITS OWN. THE VEHICLE JUMPED OVER A CURB BORDERING THE PARKING LOT, THEN OVER A DRAINAGE DEPRESS/ GRASS MEDIAN THROUGH A SIZEABLE SHRUB EDGE. THE VEHICLE THEN SLAMMED INTO A CONCRETE SIDEWALK AND DOWN TO THE STREET CURB, FINALLY STOPPING WITH THE MOTOR OFF AND HAVING BLOWN TWO TIRES. UPDATED 12/01/10*JB GLOBE AZ Failure Date: 03/13/2010

12 10318013 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. SHE CONFIRMED SHE HAS EXPERIENCED BRAKE FAILURE SEVERAL TIMES IN THE VEHICLE. WHILE ATTEMPTING A RIGHT TURN OVER RAILROAD TRACKS WITH HER FOOT ON THE BRAKE PEDAL, THE VEHICLE ABNORMALLY LUNGED FORWARD AND BEGAN TO ACCELERATE. SHE CONTINUED TO DEPRESS THE BRAKE PEDAL UNTIL THE VEHICLE CAME TO A STOP. SHE ALSO NOTICED THAT WHEN DRIVING UPHILL, THE VEHICLE WAS HESITANT TO ACCELERATE. THE VEHICLE HAD NOT YET BEEN TAKEN TO THE DEALER FOR INSPECTION. THE FAILURE MILEAGE WAS 65,000 AND THE CURRENT WAS 96,077. TAMPA FL Failure Date: 03/09/2010

12 10318234 2010 TOYOTA PRIUS Speed Control INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). I LEFT A MESSAGE ON YOUR VOICE MAIL. I HAVE A 2010 PRIUS. I CALLED MY DEALERSHIP THIS AM WITH CONCERN ABOUT THE INCIDENT LAST NIGHT WITH THE GAS PEDAL. THE GENTLEMAN THAT SPOKE TO ME WAS VERY ARROGANT STATING "I DON'T KNOW WHAT EVERYONE IS SO WORRIED ABOUT, ALL HE HAD TO DO WAS PUT IT IN NEUTRAL". I ASKED HIM TO STAY ON THE PHONE WITH ME WHILE I DID A

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TEST RUN IN MY CAR. I GOT IN THE CAR (WITH HIM ON THE PHONE) STARTED DRIVING AND PUT MY FOOT ON THE BRAKE AND PUSHED THE JOY STICK TO NEUTRAL, NOTHING HAPPENED, THE CAR REMAINED IN DRIVE. I PROCEEDED TO DO THIS 13 TIMES WITH THE DEALERSHIP ON THE PHONE, IT ONLY ENGAGED IN NEUTRAL 2 TIMES OUT OF THE 13. I WAS GETTING UPSET AND VOICING MY CONCERN. I ASKED IF I COULD BRING IT IN AND HAVE IT CHECKED OUT. THE DEALERSHIP SAID TO ME "SURE YOU CAN BRING IT IN BUT I DON'T KNOW WHAT I CAN DO ABOUT IT". I WAS FURIOUS, I CALLED THE LOCAL CHANNEL 3 AND THEY CAME OUT AND DID A STORY ON IT. WE DROVE THE CAR AROUND AND I PUT IT IN NEUTRAL PROBABLY AT LEAST 30-50 TIMES AND IT DID NOT ENGAGE 90% OF THE TIME. I TRIED CALLING TOYOTA HEADQUARTERS AND THEY ARE NOT TAKING ANY CALLS AT THIS TIME, THIS WAS A QUOTE AND ANIMATED, YOU CANNOT TALK TO A REAL PERSON. I DON'T WANT THE CAR, I AM AFRAID TO DRIVE IT. [XXX] *TR PHOENIX AZ

Failure Date: 03/09/2010

12 10318318 2010 TOYOTA PRIUS Speed Control TOYOTA VEHICLES IN ALL OF THE INFORMATION I HAVE READ, TOYOTA NOR THE DEPARTMENT OF TRANSPORTATION HAS INFORMED DRIVERS TO SHIFT THE VEHICLE TO NEUTRAL WHEN IT ACCELERATING BY ITSELF. BY SHIFTING THE TRANSMISSION TO NEUTRAL IT SHOULD ALLOW THE DRIVER TO BRING THE VEHICLE TO A SAFE STOP. *TR FAIRFIELD CA Failure Date: 03/09/2010

12 10392158 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED WHILE ATTEMPTING TO PARK 10 MPH WITH THE BRAKES DEPRESSED, THE VEHICLE ABNORMALLY ACCELERATED. THE CONTACT WAS UNABLE TO STOP THE VEHICLE AS IT CRASHED INTO A STORE AND STRUCK A PEDESTRIAN. THE PEDESTRIAN SUSTAINED INJURIES TO THE RIGHT KNEE, ARM, AND HIP. A POLICE REPORT WAS FILED AND AVAILABLE. THE VEHICLE WAS TOWED TO A LOCAL BODY SHOP BUT WAS NOT REPAIRED. THE MANUFACTURER WAS NOT

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YET CONTACTED. THE FAILURE AND CURRENT MILEAGE WAS UNAVAILABLE.

BEAVERTON OR Failure Date: 03/08/2010

12 10318274 2010 TOYOTA PRIUS Speed Control TL*THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT WAS DRIVING APPROXIMATELY 20 MPH WITH THE BRAKE ENGAGED WHEN THE VEHICLE ACCELERATED. THE CONTACT CRASHED INTO THE REAR END OF A NISSAN. THE WEATHER WAS NOT A FACTOR. THE CONTACT OBSERVED SMOKE COMING FROM THE VEHICLE. THE REAR SUSPENSION WAS DAMAGED AFTER THE CRASH OCCURRED. THE INSURANCE COMPANY AUTHORIZED THE VEHICLE TO BE TOWED TO AN IMPOUND LOT. THE VIN WAS NOT AVAILABLE. THE APPROXIMATE FAILURE AND CURRENT MILEAGES WERE 36,000. LOS ANGELES CA Failure Date: 03/07/2010

12 10319216 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. WHILE DRIVING APPROXIMATELY 20 MPH AND APPROACHING A TRAFFIC LIGHT, HE PLACED HIS FOOT ON THE BRAKE PEDAL. THE VEHICLE THEN ABNORMALLY ACCELERATED AS HE TRAVELED OVER A POT HOLE. UPON CONTACTING THE DEALER, HE WAS ADVISED THAT HE WOULD HAVE TO WAIT UNTIL HE RECEIVED RECALL NOTIFICATION FROM THE MANUFACTURER BEFORE MAKING ANY REPAIRS TO THE VEHICLE. THE VIN WAS NOT AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 4,000 AND THE CURRENT WAS 4,200. BROOKLYN NY Failure Date: 03/05/2010

12 10318020 2010 TOYOTA PRIUS Speed Control I HAVE OWNED 4 TOYOTA PRIUS HYBRID VEHICLES (2005, 2007, 2008, 2010). I EXPERIENCED A SLIGHT FEELING OF ACCELERATION SOMETIMES WHEN DEPRESSING THE GAS PEDAL IN THE 07 AND 08 MODELS. I ALSO FELT A SLIGHT SURGE SOMETIMES WHEN BRAKING. WHEN I ASKED THE TOYOTA MECHANIC ABOUT THIS I WAS TOLD THAT STORED ENERGY FROM THE HYBRID SYSTEM WAS BEING EXPELLED. I NEVER THOUGHT IT MIGHT BE A SAFETY ISSUE BECAUSE OF WHAT HE SAID. NOW I DRIVE THE 2010 PRIUS, HAD THE BRAKE RECALL DONE LAST WEEK AND A COUPLE DAYS LATER, WHEN DRIVING

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OVER 3 SLIGHT BUMPS WHEN ENTERING A PARKING LOT, I FELT THAT SAME SLIGHT ACCELERATION. PLEASE CONTINUE DEMANDING TOYOTA FIX THIS DANGEROUS PROBLEM. PLEASE TALK TO THE US CONGRESS ABOUT INVESTIGATING THESE CARS BEFORE THERE ARE MORE ACCIDENTS. I THINK THE 2010 PRIUS ALSO HAS ISSUES WITH ACCELERATION AS WELL AS BRAKING BECAUSE I HAVE EXPERIENCED WHAT I DESCRIBED IN THE 07, 08, 10 MODELS.

*TR AVON NY Failure Date: 03/04/2010

12 10318744 2010 TOYOTA PRIUS Speed Control WHEN BRAKING, ALL OF A SUDDEN THE CAR LURCHES FOR A SECOND OR SO, AS IF ON ICE. THIS HAPPENED 3 TIMES IN DIFFERENT CIRCUMSTANCES, ONCE NOT RELATED TO A POTHOLE. TOYOTA DEALER IN AVON CT APPLIED THE CORRECTION TO THE SOFTWARE, AND THE NEXT WEEK (LAST WEEK) THE SAME THING HAPPENED AGAIN, WHEN I HIT A WIDE, BUT NOT DEEP POTHOLE WHILE BRAKING, JUST BEFORE STOPPING AT THE END OF A HIGHWAY EXIT RAMP. IN THIS SITUATION, IT WAS FORTUNATE THAT NO CAR WAS IN FRONT OF ME AT THE LIGHT. ADDITIONALLY I HAD A PROBLEM WITH SUDDEN ACCELERATION A COUPLE TIMES WHEN DRIVING AT SLOW SPEED. *TR

NEW HARTFORD CT Failure Date: 03/03/2010

12 10318975 2010 TOYOTA PRIUS Speed Control TL*THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT WAS DRIVING APPROXIMATELY 35 MPH, PROCEEDING TO MAKE A TURN. THE BRAKE PEDAL WAS DEPRESSED AND THE VEHICLE SURGED FORWARD WITH A LOUD NOISE. THE CONTACT WAS ABLE TO SLOW THE VEHICLE DOWN. THE CONTACT WILL NOT DRIVE THE VEHICLE DUE TO THE POTENTIAL SAFETY HAZARD. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER. THE VEHICLE WAS NOT REPAIRED FOR THE MALFUNCTION. THE FAILURE MILEAGE WAS 6,000. THE CURRENT MILEAGE WAS 10,000. ABILENE TX Failure Date:

03/01/2010

12 10316190 2010 TOYOTA PRIUS Speed Control WE BOUGHT A 2010 TOYOTA PRIUS II IN 7/2009. WE HAVE ON MULTIPLE OCCASIONS EXPERIENCED A BRIEF ACCELERATION OF THE CAR WHEN OUR

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FOOT IS APPLYING THE BRAKE PEDAL TO TRY AND SLOW DOWN. MOST OF THESE OCCASIONS HAVE HAPPENED WHEN GOING OVER BUMPS AND OFTEN WHEN TURNING A CORNER. WE DID HAVE THE SOFTWARE UPGRADE THAT WAS RECOMMENDED BY THE RECALL JUST 2 WEEKS AGO. STILL, MY WIFE EXPERIENCED THE SAME PROBLEM AGAIN WHEN COMING HOME IN THE CAR A FEW DAYS AGO. IT HAS HAPPENED IN TOTAL ABOUT 5 TIMES SINCE WE BOUGHT THE CAR IN 7/09 AND HAVE DRIVEN ABOUT 10,000 MILES. ON ONE OCCASION LAST YEAR I ALMOST LOST CONTROL OF THE CAR GOING AROUND A CURVE BECAUSE OF THE ACCELERATION. I DON'T THINK THIS IS SIMPLY A BRAKE ISSUE, THE CAR ACTUALLY SEEMS TO ACCELERATE BRIEFLY. *TR
RAPID CITY SD Failure Date: 02/28/2010

12 10317928 2010 TOYOTA PRIUS Speed Control THERE ARE SEVERAL PROBLEMS I'VE EXPERIENCED WITH THE 2010 TOYOTA PRIUS PURCHASED NEW 10 DECEMBER 2009. 1. WHEN USING CRUISE CONTROL: ~ THERE'S REGULARLY WHAT FEELS LIKE AN ENGINE SURGE WHEN THE FOOT BRAKE IS APPLIED TO TURN OFF CRUISE CONTROL. THIS HAPPENS REGULARLY, INCLUDING ON SMOOTH, LEVEL, DRY ROADWAYS AND FREEWAYS AND AT SPEED SETTINGS FROM 45 TO 60 MPH. BECAUSE OF CONCERN ABOUT THIS I NOW MANUALLY TURN OFF CRUISE CONTROL. THREE DAYS AGO THE CAR WAS TEST DRIVEN BY A TOYOTA DEALERSHIP SERVICE DEPARTMENT EMPLOYEE, WHO REPORTED USING CRUISE CONTROL 6 TIMES AND TURNING CRUISE CONTROL OFF BY APPLYING THE FOOT BRAKE; THE REPORT WAS CRUISE CONTROL SHUT OFF IMMEDIATELY WHEN ENOUGH PRESSURE APPLIED [EMPHASIS ADDED] TO PEDAL. ~ ON SATURDAY, FEBRUARY 27, 2010 AFTER THE CAR HAD BEEN SET AT 60 IN CRUISE CONTROL FOR SOME TIME THERE WAS A STRONG ODOR (LIKE A CAR BEING DRIVEN WITH THE "HAND" BRAKE ON, BUT MY CAR WASN'T ENGAGED) WHILE ON A DRY FREEWAY DOWNGRADE (GRADUAL, NOT STEEP). I TURNED OFF THE CRUISE CONTROL, CONTINUED AT THE SAME SPEED AND THE ODOR STOPPED. THIS WAS THE FIRST SUCH OCCURRENCE. I'VE USED CRUISE CONTROL REGULARLY BECAUSE OF USUALLY DRIVING ON FREEWAYS 6 DAYS/WEEK. THE TOYOTA SERVICE DEPARTMENT'S TEST DRIVE THREE DAYS AGO

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REPORTED øNOT EVIDENT.ø 2. SHIFTING FROM PARK TO DRIVE SEVERAL TIMES THIS SHIFTING WAS SUCCESSFUL ONLY AFTER MULTIPLE TRIES. ON ONE RECENT OCCASION AFTER SEVERAL TRIES AND ALSO TURNING THE CAR OFF, ON AGAIN, AND THEN UNSUCCESSFULLY RETRYING, I RESORTED TO USING THE SAFETY CONNECT SOS BUTTON. THERE WERE NO DOORS AJAR AND NO INDICATION OF THE CAUSE. WHILE TALKING WITH THE PERSON WHO RESPONDED I PERIODICALLY CONTINUED TO TRY SHIFTING FROM PARK TO DRIVE; AFTER SEVERAL ATTEMPTS THE CAR RESPONDED. *TR

KENTFIELD CA Failure Date: 02/27/2010

12 10317935 2010 TOYOTA PRIUS Speed Control ON FRIDAY 2/26 AT ~ 1:15PM, I WAS DRIVING MY 2010 PRIUS. IT WAS RAINING HARD OUTSIDE. AS I PUT ON BRAKES, THE CAR SEEMED TO ACCELERATE / DID NOT BRAKE AND DROVE INTO A PARKING LOT CURB. DAMAGE WAS DONE TO THE FRONT END OF THE CAR. THERE HAVE BEEN MULTIPLE OCCASIONS DURING WHICH MY HUSBAND AND I HAVE SEPARATELY NOTICED THIS SAME TYPE OF ACCELERATION / FAILURE TO BRAKE - PARTICULARLY WHEN DRIVING IN THE RAIN, DOWN A HILL, OR OVER AN UNEVEN SURFACE (LIKE A POT HOLE). NONE OF THESE OTHER OCCASIONS HAVE RESULTED IN ANY INJURY OR DAMAGE. FOLLOWING THE 2/26/2010 INCIDENT, I CONTACTED TOYOTA THAT SAME DAY. I WAS TOLD THAT A CUSTOMER RELATIONS MANAGER WOULD CALL ME BACK BY TUESDAY 3/2. DID NOT HEAR BACK. ON WEDNESDAY 3/3 I CALLED TO FOLLOW UP. AFTER BEING ON HOLD FOR 1 HOUR, I GAVE UP. SENT AN E-MAIL TO CUSTOMER SERVICE ADVISING OF THE SITUATION. STILL DID NOT HEAR BACK. ON SATURDAY 3/6 I CALLED AGAIN. WAS AGAIN ON HOLD X 1 HOUR AND TOLD CUSTOMER SERVICE REPRESENTATIVE OF WHAT HAPPENED - THEY APO LOGIZED AND SAID THEY DID NOT HAVE MY CONTACT INFORMATION. WAS TOLD I WOULD GET A CALL BACK BY 3/9. DID FINALLY SPEAK WITH AN AGENT ON 3/8 WHO NOW TELLS ME THAT I WILL GET A CALL WITHIN 10 DAYS. AT THAT TIME, I WILL BE OFFERED AN INSPECTION APPOINTMENT WITHIN THE FOLLOWING 30 DAYS. AND, WITHIN 30 DAYS AFTER THE APPOINTMENT I WILL RECEIVE WRITTEN NOTIFICATION OF THE OUTCOME OF THE INSPECTION. I FEEL UNSAFE DRIVING MY CAR. I WOULD HOPE FOR A FASTER RESOLUTION

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TO THIS SITUATION. I WOULD LIKE FOR THE ABS FIX FOR WHICH THE 2010 PRIUS IS BEING RECALLED TO BE COMPLETED AS SOON AS POSSIBLE. AND, I WOULD LIKE FOR THE DAMAGE TO MY CAR TO BE REPAIRED. *TR

OAKLAND CA Failure Date: 02/26/2010

12 10314232 2010 TOYOTA PRIUS Speed Control TL*THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE DRIVER STATED THAT SHE WAS TRAVELING 35 MPH WHEN SHE SWITCHED LANES. WHEN SHE APPLIED THE BRAKES AND THE VEHICLE STARTED TO STOP BUT THEN IT LUNGED FORWARD AND ACCELERATED ON IT'S OWN WHILE HER FOOT WAS ON THE BRAKE PEDAL. THE DRIVER STATED THAT THE VEHICLE THEN CAME TO A STOP AFTER HER FOOT REMAINED ON THE BRAKE PEDAL. THE DRIVER DID NOTIFY THE DEALER OF THE FAILURE. THE VIN WAS UNKNOWN. THE FAILURE MILEAGE AND CURRENT MILEAGES WERE 10,000. EPPING NH Failure Date: 02/25/2010

12 10314000 2010 TOYOTA PRIUS Speed Control OUR 2010 PRIUS WAS EXPERIENCING SURGING OVER BUMPS, WE HAD IT REPROGRAMMED LAST WEEK AND TODAY WE EXPERIENCED THE SURGE AGAIN WHEN WE WENT OVER A BUMP, JUST LIKE BEFORE. *TR WEST SPRINGFIELD MA Failure Date: 02/24/2010

12 10312667 2010 TOYOTA PRIUS Speed Control WHEN I AM DRIVING MY TOYOTA PRIUS 2010 AND THE VEHICLE GOES OVER A BUMP OR HOLE IN THE ROAD THE VEHICLE "JUMPS" ESPECIALLY IS I AM BRAKING TO SLOW THE VEHICLE DOWN. *TR ALBUQUERQUE NM Failure Date: 02/22/2010

12 10320104 2010 TOYOTA PRIUS Speed Control SUDDEN ACCELERATION OR SURGE WHILE GOING OVER A POTHOLE OR BUMP. *TR HIDDEN HILLS CA Failure Date: 02/20/2010

12 10318307 2010 TOYOTA PRIUS Speed Control 2010 TOYOTA PRIUS - I WAS DRIVING MY 2010 TOYOTA PRIUS FOR A SHORT PERIOD

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AS A COMPANY CAR. I NOTICED THAT WHEN THE BATTERY GOT LOW WHILE IN PARK THE ENGINE WOULD KICK IN TO RECHARGE THE BATTERY. THE ENGINE WOULD CAUSE THE CAR TO SLIGHTLY JERK FORWARD OR BACK WHICH WOULD BE EXPECTED BY THE FORCE OF THE ENGINE THRUST. WHAT WAS STRANGE IS THAT WHEN I WAS CROSSING THE STREET AFTER COMING OUT OF AN OIL CHANGE, MY FOOT WAS ON THE BRAKE WAITING FOR TRAFFIC TO CLEAR ONLY TO HAVE THE ENGINE KICK IN AND SLIGHTLY JERK THE CAR FORWARD. IT SURPRISED ME! LIKE I SAID MY FOOT WAS ON THE BRAKE AND KEPT THE CAR FROM MOVING. I VISITED THE TOYOTA DEALERSHIP TO DISCUSS AND EMAILED TOYOTA TO MAKE THEM AWARE OF IT. AFTER HEARING MORE NEWS ABOUT TOYOTA I FELT I NEEDED TO SHARE THIS INFORMATION. I NO LONGER HAVE THE CAR BECAUSE I DID NOT FEEL SAFE, WITH ALL OF THE PROBLEMS WITH TOYOTA, SO I TURNED IT BACK IN TO MY FLEET WHO MANAGES THE COMPANY CARS. I HAVE ALSO NOTICED A WINDING SOUND IN THE STEERING WHEEL WHEN IT IS TURNING. I CANNOT RECALL THE EXACT DATE OF THE INCIDENT SO I HAVE MENTIONED FEB 19 2010 AS THE APPROXIMATE DATE. IF YOU NEED AN EXACT DATE PLEASE CONTACT ME SINCE I CAN GO TO THE SITE WHERE I GOT MY OIL CHANGE AND LOOK UP MY RECORDS TO PROVIDE AN EXACT DATE. *TR SARASOTA FL Failure Date: 02/19/2010

12 10311440 2010 TOYOTA PRIUS Speed Control 2010 PRIUS PURCHASED IN AUGUST 2009. SURGE WHEN APPLYING BRAKES. OCCURRED 4 TIMES INCLUDING 2/15/2010. HAS OCCURRED IN SAME PLACE 3 TIMES. EACH TIME THERE WERE POTHOLES. WHEN THEY WERE FIXED, DID NOT HAPPEN UNTIL THEY RETURNED. COMPLAINED TO TOYOTA DEALER AND WAS TOLD THIS WAS NORMAL WHEN HYDRAULIC AND ELECTRONIC BRAKES EXCHANGE. I SUGGESTED IT WAS A DANGEROUS NORMAL. NO DAMAGE OR INJURY IN ANY CASE. WAS ALWAYS ABLE TO PUSH HARDER ON BRAKE TO STOP CAR. STUNS YOU WHEN IT HAPPENS BECAUSE IT IS NOT NORMAL. SINCE FIRST INSTANCE, HAVE TRIED TO KEEP DISTANCE WHEN SLOWING AND BRAKING. *TR WEST LAFAYETTE IN Failure Date: 02/15/2010

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12 10313934 2010 TOYOTA PRIUS Speed Control 2010
TOYOTA PRIUS; WHEN SHIFTING INTO REVERSE IS SPORADICALLY DIFFICULT
TO CONTROL ACCELERATION. LIFTING MY FOOT OFF THE BRAKE A TINY
AMOUNT CAUSES THE CAR TO FEEL LIKE IT IS "SURGING" BACKWARD. THE
CAR IS CONTROLLABLE, BUT IT IS A VERY DIFFERENT EXPERIENCE FROM
BEING IN REVERSE MOST OF THE TIME. SHIFTING TO PARK AND BACK TO
REVERSE SEEMS TO MAKE IT GO AWAY. THIS HAS HAPPENED TO ME 4 TIMES
SINCE I BOUGHT THE CAR IN AUGUST 2009. *TR CUPERTINO CA

Failure Date: 02/12/2010

12 10425188 2010 TOYOTA PRIUS Speed Control MY ISSUE IS
SIMILAR TO OTHERS THAT HAVE COMPLAINED. WHEN TRAVELING A LOW
SPEEDS AND I HIT AN UNEXPECTED BUMP THE VEHICLE SURGES FORWARD.
THIS IS VERY DANGEROUS AND ONE THAT I WOULD HOPE TOYOTA TAKE
NOTICE AND ADDRESS IMMEDIATELY. *TR CHULA VISTA CA

Failure Date: 02/12/2010

12 10307330 2010 TOYOTA PRIUS Speed Control SOON
AFTER I GOT MY 2010 PRIUS IN AUGUST, I EXPERIENCED A BRAKING PROBLEM.
THIS HAS HAPPENED ABOUT 8 MORE TIMES SO FAR. WHILE BRAKING AS I
SLOWLY APPROACH A STOP SIGN OR LIGHT, IF I SIMULTANEOUSLY GO OVER A
BUMP OR BREAK IN THE ROAD, THE CAR WILL LURCH FORWARD A COUPLE OF
YARDS REQUIRING ME TO PUSH HARDER ON THE BRAKE WHICH THEN STOPS
THE CAR. THIS PROBLEM HAS ALSO HAPPENED 2 TIMES IN THE LAST WEEK
WHILE DRIVING SLOWLY AND THEN BRAKING WHEN I ENCOUNTER ICE ON THE
ROAD. LUCKILY, NO CARS HAVE BEEN DIRECTLY IN FRONT OF ME WHEN THIS
HAS HAPPENED. I HAVE NOT REPORTED THIS TO TOYOTA BECAUSE I HAVE
NOT YET SERVICED MY CAR. *TW NEW PROVIDENCE NJ

Failure Date: 02/06/2010

12 10318533 2010 TOYOTA PRIUS Speed Control TL*THE
CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT WAS DRIVING
APPROXIMATELY BETWEEN 50-55 MPH ON A SNOW COVERED ROAD SURFACE,
WHILE BRAKING THE VEHICLE SUDDENLY SURGED FORWARD UNEXPECTEDLY.

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THE DRIVER WAS UNABLE TO CONTROL THE VEHICLE AND CRASHED INTO A DITCH. THERE WERE NO INJURIES. A POLICE REPORT WAS FILED FOR THE INCIDENT AND THE VEHICLE WAS ABLE TO RESUME NORMAL OPERATION. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR THE FRONT END DAMAGE. THE MANUFACTURER WAS NOTIFIED AND REQUESTED THAT THE VEHICLE NOT BE REPAIRED UNTIL A ENGINEER INSPECTED IT. THE VEHICLE HAS NOT BEEN REPAIRED AT THIS TIME. THE CURRENT AND FAILURE MILEAGES WERE 11,000. BUFFTON IN Failure Date: 02/06/2010

12 10305480 2010 TOYOTA PRIUS Speed Control DESIGN
FLAW ON A BRAND NEW 2010 TOYOTA PRIUS THAT MAKES RATTLING NOISE NEAR THE GEAR SHIFT LEVER THAT COULD BRAKE THE GEAR LEVER.

*TR PRINCETONNJ Failure Date: 02/04/2010

12 10305587 2010 TOYOTA PRIUS Speed Control WHEN
DRIVING OVER UNEVEN TERRAIN (IE.; RAILROAD TRACKS, BUMPS IN THE ROAD) MY 2010 PRIUS SEEMS TO ACCELERATE. I READ ABOUT THE BRAKES FAILING... BUT IT REALLY FEELS LIKE IT IS ACCELERATING TOO. IT IS VERY SCARY WHEN THIS HAPPENS AS IT FEELS THAT YOU WILL BE THRUSHED INTO WHATEVER MIGHT BE IN FRONT OF YOU. *TR COLUMBUS GA

Failure Date: 02/04/2010

12 10305636 2010 TOYOTA PRIUS Speed Control AT 8:00 AM
THIS MORNING, I WAS DRIVING THROUGH A STREET AT A SPEED OF 20 MILES TO 30 MILES PER HOUR. SUDDENLY, THE CAR JUMPED A LITTLE PROBABLY HIT A SMALL POTHOLES OR BUMPS. I FELT LIKE THE CAR SURGED FORWARD OR MAY BE THE BRAKE DIDN'T RESPOND IMMEDIATELY. FORTUNATELY, NO OTHER CAR RIGHT IN FRONT OF ME AND THE CAR SPEED IS NOT VERY FAST. I WAS ABLE TO BRAKE IT AND SLOW DOWN. I HAVE CALLED THE DEALER AND THE SERVICE REPRESENTATIVE DOESN'T THINK IT IS A PROBLEM. LATER, I ALSO SENT A FAX TO TOYOTA US HEADQUARTER ASKING FOR HELP. *TR

MURRYSVILLE PA Failure Date: 02/04/2010

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12 10306326 2010 TOYOTA PRIUS Speed Control I'VE ALSO EXPERIENCED BRAKING ISSUES WITH THE PRIUS. THIS USUALLY HAPPENS GOING OVER POTHOLES, ROUGH ROAD, OR RAILROAD TRACKS WHEN BRAKING AT CERTAIN SPEEDS WHILE APPLYING THE BRAKES AT MODERATE FORCE. IT MOMENTARILY FEELS LIKE THE CAR IS ACCELERATING - IT'S QUITE DISCONCERTING. I'VE ALSO NOTICED VARIABILITY IN BRAKING DISTANCE EVEN ON SMOOTH DRY PAVEMENT WHERE I'VE HAD TO STEP HARDER ON THE BRAKES BECAUSE THE CAR WASN'T STOPPING AS EXPECTED. *TR

BETHPAGE NY Failure Date: 02/04/2010

12 10306530 2010 TOYOTA PRIUS Speed Control MY HUSBAND AND I BOUGHT A 2010 TOYOTA PRIUS IN NOVEMBER 2009. WE BOTH HAVE NOTICED A SORT OF JERKY FEELING WHILE BRAKING OVER A SMALL BUMP OR POT HOLE BUT WE DIDN'T THINK MUCH OF IT UNTIL LAST NIGHT WHEN I WAS DRIVING HOME WITH MY CHILDREN. I WAS DRIVING DOWN A RESIDENTIAL AREA AT ABOUT 30 MILES/HR. AND WAS SLOWING DOWN TO STOP AT A RED LIGHT. WHILE I WAS BRAKING I HIT A MEDIUM SIZED POT HOLE. MY CAR JUST LEAPT FORWARD ABOUT 10 FEET. I HAD MY FOOT ON THE BRAKE FIRMLY THE ENTIRE TIME BUT THE CAR WOULD NOT STOP. FINALLY MY CAR CAME TO A STOP. I WAS VERY SHAKEN BY THIS INCIDENT. IF THERE WAS A CAR IN FRONT OF ME I WOULD HAVE TOTALLY REARENDED THEM. I CAME HOME AND IMMEDIATELY CALLED THE TOYOTA DEALERSHIP. I LEFT A MESSAGE WITH THE SERVICE DEPARTMENT. MY CALL WAS RETURNED BY THE MANAGER THIS MORNING. SHE SAID THAT SHE HAD NOT HEARD ANYTHING FROM TOYOTA ABOUT ANY BRAKE ISSUES AND THEN SHE ASKED ME WHETHER I WAS SPEEDING! SHE DID NOT SEEM TO BELIEVE ME AND BASICALLY SAID THAT THERE WAS NOTHING THAT THEY COULD DO.*TR

ANDOVER MA Failure Date: 02/04/2010

12 10304875 2010 TOYOTA PRIUS Speed Control WAS PARKING ON SLIGHT INCLINE FACING DOWNHILL. HIT BRAKE TO PUT CAR IN PARK, BUT CAR LURCHED FORWARD, OVER CONCRETE BUMPER IN FRONT OF PARKING SPACE. JUST HAPPENED, HAVE NOT TAKEN CORRECTIVE MEASURES

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YET. ALSO HAVE NOTICED CAR LURCHING FORWARD WHEN SLOWING AROUND TURNS, HAS NOT CAUSED SIGNIFICANT PROBLEMS YET, NO ACTION TAKEN YET. *TR PINEHURST NC Failure Date: 02/03/2010

12 10305031 2010 TOYOTA PRIUS Speed Control I OWN A 2010 TOYOTA PRIUS..PURCHASED IN AUGUST 2009...CURRENTLY GOING FOR 15K MILES ON THE ODOMETER. I WANT TO REPORT ISSUES WITH SUDDEN ACCELERATION EVEN WHEN I AM STEPPING ON THE BRAKE. I NOTICED EVERY TIME I PASS THRU UNEVEN ROAD, FOR EXAMPLE POTHOLES, ICY ROADS, SNOW. THE MOST COMMON ISSUE I HAVE IS AS I AM GOING DOWN THE ROAD AND CAR HITS A POT HOLE OR MANHOLE (THOSE WITH METAL COVERS) THE CAR WILL SUDDENLY ACCELERATE, ALTHOUGH I AM STEPPING ON THE BRAKE. SOMETIMES I AM AFRAID I WILL HIT THE CAR IN FRONT OF ME, ESPECIALLY WHEN IM IN TRAFFIC. EVEN GOING AT 5-15 MPH, THE CAR WILL ACCELERATE WHEN IT HITS UNEVEN ROAD LIKE POT HOLES OR ICY ROADS. THIS HAS HAPPEN QUITE A FEW TIMES SINCE I PURCHASED THE VEHICLE. JUST YESTERDAY, WE HAD ABOUT 1-2 INCHES OF SNOW. I WAS DRIVING SLOW AND WHEN MAKING A LEFT TURN, THE CAR HIT SOME UNEVEN ROAD AND SNOW AND ACCELERATED WHEN I WAS STEPPING ON THE BRAKE TO MAKE THE TURN. THE CAR WENT UP THE SIDEWALK AND THE BUMPER CRACKED AS IT HIT THE CONCRETE EDGE THAT SEPARATE S THE ROAD AND THE SIDEWALK. NO ONE WAS HURT AND NO PROPERTY DAMAGE WAS DONE. THE CAR IS WORKING FINE, BUT THIS SUDDEN ACCELERATION ISSUE IS A MAJOR CONCERN, ESPECIALLY NOW THAT I READ AND HEAR IN THE NEWS THAT 2010 TOYOTA PRIUS ARE BEING REPORTED WITH COMPLAINTS OF SUDDEN ACCELERATION. I THOUGHT MY ISSUE WAS AN ISOLATED CASE. PLEASE TAKE THIS COMPLAINT INTO ACCOUNT. I WILL BE GOING TO THE DEALERSHIP THIS WEEKEND FOR THE 15K SCHEDULED MAINTENANCE AND WILL REPORT THE ISSUE TO THEM. *TR NEW BRUNSWICK NJ Failure Date: 02/03/2010

12 10305879 2010 TOYOTA PRIUS Speed Control I HAVE A 2010 TOYOTA PRIUS. SOMETIMES, PARTICULARLY WHEN I'M DRIVING OVER BUMPS, APPLYING THE BRAKE ACTUALLY CAUSES THE VEHICLE TO NUDGE

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FORWARD INSTEAD OF SLOWING DOWN. ONCE I HAVE CLEARED THE BUMPS, THE BRAKES THEN TAKE EFFECT. THE PROBLEM IS THAT THE CAR MAY NOT ACTUALLY SLOW DOWN FOR AN EXTRA 10 TO 20 FEET. THERE WAS ONE INCIDENT WHERE THIS HAPPENED NEAR A CROSSWALK WHERE PEOPLE WERE CROSSING THE ROAD. THE CAR STOPPED IN TIME, BUT THIS COULD HAVE EASILY TURNED TRAGIC. TOYOTA HAS SAID NOTHING ABOUT THIS AND DON'T THINK THERE IS ANYTHING WRONG WITH THE CAR. *TR FAIR
LAWN NJ Failure Date: 02/03/2010

12 10314701 2010 TOYOTA PRIUS Speed Control TL*THE CONTACT OWNS A 2010 TOYOTA PRIUS. WHILE DRIVING IN REVERSE OUT OF THE GARAGE HE EXPERIENCED AN UNINTENDED ACCELERATION AT LEAST THREE TIMES WITHIN A MONTH. ALSO WHEN HE WAS DRIVING AT 5 MPH AND COMING TO A STOP, THE VEHICLE LUNGED FORWARD AND AS HE JAMMED HIS FOOT HARDER ON THE BRAKES, THE VEHICLE KEPT GOING . THE VEHICLE WAS TAKEN TO THE DEALER ON TWO OCCASIONS; HOWEVER, DURING A TEST DRIVE THEY WERE UNABLE TO DUPLICATE, DIAGNOSE OR REPAIR THE FAILURE. THE TOYOTA MANUFACTURER HAS NOT BEEN CALLED. THE FAILURE MILEAGE WAS 1,700. SAN FRANCISCO CA Failure Date: 02/03/2010

12 10304745 2010 TOYOTA PRIUS Speed Control WE LIVE IN CHICAGO AND OWN A 2010 PRIUS. WE ALSO HAVE EXPERIENCED THE ACCELERATION (FORWARD SURGE) UPON BRAKING ON UNEVEN TERRAIN REPORTED BY OTHER OWNERS. NO ACCIDENT, BUT IT HAPPENS OFTEN ON OUR CITY STREETS AND IT IS A LITTLE UNNERVING. THE LAST TIME IT HAPPENED WAS YESTERDAY. *TR CHICAGO IL Failure Date: 02/02/2010

12 10305404 2010 TOYOTA PRIUS Speed Control I WAS DRIVING MY 2010 TOYOTA PRIUS USING CRUISE CONTROL ON A HIGHWAY. I DISENGAGED CRUISE CONTROL TO SLOW DOWN AS A VEHICLE ENTERED THE HIGHWAY IN FRONT OF ME. ONCE THE SECOND VEHICLE HAD ACCELERATED AHEAD, I RE-ENGAGED CRUISE CONTROL AT MY DESIRED SPEED. THE CRUISE CONTROL ENGAGED, BUT CONTINUED ACCELERATION, AS IF I WAS ACTIVATING

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THE CRUISE CONTROL MECHANISM'S ACCELERATE "PADDLE", WHICH I WAS NOT ACTUALLY DOING. I IMMEDIATELY DIS-ENGAGED CRUISE CONTROL, SLOWED TO MY DESIRED SPEED, AND RE-ENGAGED CRUISE CONTROL. AT THIS POINT, THE CRUISE CONTROL RESUMED PROPER OPERATION AND I WAS ABLE TO DRIVE AT MY SELECTED SPEED. *TR GUILFORD CT

Failure Date: 02/02/2010

12 10303905 2010 TOYOTA PRIUS Speed Control I HAVE A 2010 PRIUS. WHEN I AM BRAKING AND HIT SOME BUMPS IN THE ROAD, MY CAR LURCHES FORWARD WITH BRIEF SPURTS OF ACCELERATION. THIS HAS NOTHING TO DO WITH THE GAS PEDAL. IT SEEMS THAT OTHERS ARE HAVING SIMILAR ISSUES ([HTTP://PRIUSCHAT.COM/FORUMS/GEN-III-2010-PRIUS-CARE-MAINTENANCE-TROUBLESHOOTING/72662-ACCELERATION-PROBLEM-OUR-2010-PRIUS-GEN-V-5.HTML#POST1052091](http://PRIUSCHAT.COM/FORUMS/GEN-III-2010-PRIUS-CARE-MAINTENANCE-TROUBLESHOOTING/72662-ACCELERATION-PROBLEM-OUR-2010-PRIUS-GEN-V-5.HTML#POST1052091)). THIS COULD BE DANGEROUS, ESPECIALLY ON A WET ROAD. AND THE ROADS ARE SO TERRIBLE IN LOS ANGELES, THAT I EXPERIENCE THIS PROBLEM MORE OFTEN THAN I WOULD LIKE. HOPEFULLY ENOUGH PEOPLE REPORT THIS PROBLEM THAT TOYOTA TAKES ACTION. *TR LOS ANGELES CA Failure Date: 02/01/2010

12 10304094 2010 TOYOTA PRIUS Speed Control 2010 TOYOTA PRIUS. GOING DOWNHILL AND APPROACHING A STOP SIGN. MY FOOT IS STEADY ON THE BRAKE AND I AM GRADUALLY COMING TO A STOP. THEN, I INADVERTENTLY GO OVER A BUMP IN THE ROAD AND THE PRIUS LUNGES FORWARD. I HAD TO IMMEDIATELY SLAM HARD ON THE BRAKES IN ORDER TO KEEP THE CAR FROM GOING INTO THE INTERSECTION. FORTUNATELY, THERE WAS NO CAR OR PERSON IN FRONT OF ME AS I WAS STOPPING. *TR ALLENTOWN PA Failure Date: 02/01/2010

12 10306451 2010 TOYOTA PRIUS Speed Control I EXPERIENCE A FEW TIMES WEEK SINCE LAST SUMMER WHEN I GOT MY 2010 PRIUS THE "1 SECOND" BRAKE FAILURE THAT HAS BEEN REPORTED FOR 2010 PRIUS VEHICLES. AS AN OWNER OF SUCH VEHICLE, THE POTHOLE ON MY USUAL FREEWAY ON RAMP AND THE SPEED BUMP IN MY WORK'S PARKING GARAGE BOTH CAUSE A QUICK ACCELERATION FEELING FOR ABOUT 1/2

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SECOND IF I'M APPLYING THE BRAKES AT THE MOMENT OF PASSING OVER THE POTHOLE OR SPEED BUMP. THAT 'FEELING' MAY BE NOT AN ACCELERATION BUT A MOMENTARY BRAKE FAILURE. THE FAILURE IS ONLY ABOUT 1/2 SECOND AND I'M USED TO IT NOW, THOUGH OBVIOUSLY IT IS AN UNSAFE SITUATION. IF I COME ACROSS SUCH EVENTS WHILE, SAY, BRAKING HARD WHEN I SEE A PEDESTRIAN IN THE PARKING LOT, I COULD FAIL TO AVOID HITTING THE PERSON. *TR LONG BEACH CA Failure Date: 02/01/2010

12 10306501 2010 TOYOTA PRIUS Speed Control SUDDEN, UNINTENDED ACCELERATION--2010 PRIUS ON FREEWAY, ACCELERATED WITH GAS PEDAL TO 75. PUT ON CRUISE CONTROL. SEVERAL SECONDS LATER, CAR SURGED FORWARD, HARD AND SUDDEN ACCELERATION. FIRST TIME HAPPENED--THREE DAYS AGO, NOT DRIVEN SINCE. HAVE DONE NOTHING YET . *TR SANTA FE NM Failure Date: 02/01/2010

12 10306632 2010 TOYOTA PRIUS Speed Control THE VEHICLE IS A VERY NEW PRIUS VERSION 3. THERE IS NO PROBLEM WITH THE FLOOR PADS. THERE DOES NOT SEEM TO BE A PROBLEM AT HIGHER SPEEDS. THE PROBLEM IS SHORT, UNEXPECTED BURSTS OF ACCELERATION AT LOWER SPEEDS, ESPECIALLY AS THE CAR IS SLOWING DOWN, WITH OR WITHOUT BRAKING. I BELIEVE IT OCCURS ESPECIALLY WHEN THE ENGINE SHIFTS FROM HYBRID TO ALL ELECTRIC. FOR EXAMPLE, ON A CURVING EXIT RAMP OFF A ROAD, AS THE CAR SLOWS, AND AS BRAKING AND ACCELERATION ARE RELEASED, AND THE CAR SHIFTS INTO PROPELLING ITSELF ON ELECTRIC, THERE IS A BURST OF ACCELERATION AT SOME TIME IN THIS MANEUVER. THIS HAS HAPPENED SEVERAL TIMES SINCE PURCHASING THE CAR A FEW WEEKS AGO. I SPOKE TO THE SERVICE MANAGER AT HE DEALERSHIP LAST WEEK. HE STATED HE KNEW NOTHING ABOUT THIS, AND HAD HEARD NORTHING FROM TOYOTA. HE OFFERED TO LOOK AT THE CAR IF I BROUGHT IT IN. SUBSEQUENTLY THE PRIUS PROBLEM BECAME NEWS.*TR WEST NYACK NY Failure Date: 02/01/2010

12 10347000 2010 TOYOTA PRIUS Speed Control TOYOTA PRIUS 2010, MY PROBLEM IS SOMETIMES THE GAS PEDAL DOES NOT

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RELEASE WHEN TRYING TO STOP, I HAVE FOUND THAT BY RELEASING THE BRAKE PEDAL THE THROTTLE RELEASES, THIS ALWAYS HAPPENS UNDER THE SPEED OF 40 MPH. THIS PROBLEM IS ALWAYS RANDOM, AND YOU NEVER KNOW WHEN IT WILL HAPPEN, IT HAS HAPPENED ABOUT 30 TIMES SO FAR, THIS STARTED ABOUT 6 MONTHS AGO. IS THIS PROBLEM PART OF THE RECALL. *TR OCEAN VIEW NJ Failure Date: 02/01/2010

12 10304582 2010 TOYOTA PRIUS Speed Control I DRIVE A 2010 TOYOTA PRIUS AND WOULD LIKE TO REPORT THAT WHEN BRAKING, IF I HIT A POT HOLE OR BUMP, THE CAR LUNGES FORWARD OR ACCELERATES FOR A SPLIT SECOND. I HAVE HAD MY CAR FOR JUST UNDER 60 DAYS BUT HAVE HAD THIS EXPERIENCE AT LEAST A DOZEN TIMES. IT HAS NOT CAUSED AN ACCIDENT, BUT LEAVES ME FEELING AS IF THERE ARE MOMENTS THAT I DO NOT HAVE CONTROL OF MY CAR. IT'S LIKE IT HAS A MIND OF IT'S OWN!
*TR MINNEAPOLIS MN Failure Date: 01/31/2010

12 10304835 2010 TOYOTA PRIUS Speed Control THE BRAKES MOMENTARILY RELEASE/SKIP WHEN BRINGING THE VEHICLE TO A STOP WHILE PASSING OVER A BUMP OR POTHOLE IN THE ROAD. THIS HAS BEEN HAPPENING ON A REGULAR BASIS SINCE I BOUGHT THE CAR IN JULY 2009. *TR JUNCTION CITY KS Failure Date: 01/31/2010

12 10306511 2010 TOYOTA PRIUS Speed Control I HAVE EXPERIENCED THE SAME ISSUES AS REPORTED FOR MY 2010 TOYOTA PRIUS: THE VEHICLE SURGED FORWARD OR TEMPORARILY LOST BRAKING(IN A SPLIT SECOND) AFTER DRIVING OVER A POTHOLE OR OTHER UNEVEN SURFACE.
*TR PARSIPPANY NJ Failure Date: 01/31/2010

12 10304959 2010 TOYOTA PRIUS Speed Control 2010 PRIUS SEEMS TO LURCH FORWARD WHEN DRIVING OVER POTHOLES AND OTHER BUMPS WHILE BRAKING. THIS HAS HAPPENED NEAR INTERSECTIONS AND WHEN TURNING INTO PARKING LOTS. THE CAR SEEMS TO SPEED UP BRIEFLY, ENOUGH TO SCARE THE DRIVER. I'VE ALMOST ROLLED THROUGH STOP SIGNS

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AND NEARLY RUN OVER A FEW CARS WHEN TURNING INTO PARKING LOTS.

*TR COLUMBIANA OH Failure Date: 01/30/2010

12 10305373 2010 TOYOTA PRIUS Speed Control 2010

TOYOTA PRIUS. I HAVE EXPERIENCED ON AT LEAST 3 OCCASIONS, A SURGE WHEN GOING OVER A BUMP OR POTHOLE. I SPOKE TO MY LAW PARTNER ABOUT IT YESTERDAY. TODAY HE SHOWED ME THE INVESTIGATION YOU HAVE OPENED INTO THIS ISSUE. *TR JACKSONVILLE FL Failure Date: 01/30/2010

12 10305688 2010 TOYOTA PRIUS Speed Control MY 2010

PRIUS ACCELERATES WHEN IT HITS A POT HOLE WHILE SLOWING DOWN. THIS HAPPENS MORE WHEN THERE IS SNOW OR ICE ON THE ROAD. IN ICY CONDITIONS I AM SLOWING DOWN AND NOT PRESSING ON THE BRAKE, BUT IF IT HITS A POT HOLE -- A MOMENTARY LOSS OF CONTROL IS EXPERIENCE. IT SEEMS LIKE THE ELECTRIC BRAKE SWITCHES OFF AND HYDRAULIC BRAKES KICKS IN BECAUSE IT BRAKES HARDER ONCE BACK. *TR

BENSENVILLE IL Failure Date: 01/30/2010

12 10303621 2010 TOYOTA PRIUS Speed Control I OWN A 2010 TOYOTA PRIUS THAT SEEM TO LOOSE BRAKING POWER WHEN I HAVE THE BRAKE PEDAL PRESSED DOWN AND THEN HIT A POTHOLE OR MANHOLE COVER. IT HAPPENS ALL THE TIME. WHEN I TOOK IT INTO THE DEALER A FEW MONTHS AGO THEY DIDN'T FIND A PROBLEM, BUT IT APPEARS TO BE A COMMON PROBLEM FOR THIS MODEL. *TR DIAMOND BAR

CA Failure Date: 01/29/2010

12 10305006 2010 TOYOTA PRIUS Speed Control WHEN SLOWING DOWN OVER BUMPY SURFACES, THE CAR TEMPORARILY LOSES BRAKING CONTROL (FOR A SECOND OR SO). IT IS TERRIFYING AND NEEDS TO BE LOOKED INTO. THERE ARE HUNDREDS OF PEOPLE ONLINE WHO HAVE REPORTED THIS EXACT SAME PROBLEM. *TR SARATOGA

SPRINGS NY Failure Date: 01/29/2010

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12 10306248 2010 TOYOTA PRIUS Speed Control MY 2010
PRIUS HAS SPED UP AT LEAST THREE TIMES WHEN I EITHER DRIVE THROUGH
A POTHOLE OR CROSS RAILROAD TRACKS, FORCING ME TO HIT THE BRAKES
HARD. THE BRAKES WORKED AS THEY SHOULD AND NO ACCIDENT RESULTED.
*TR KNOXVILLE TN Failure Date: 01/29/2010

12 10308765 2010 TOYOTA PRIUS Speed Control I HAVE A
2010 PRIUS. WE HAVE HAD THE PROBLEM WITH THE BRAKES WHEN WE GO
OVER A BUMP. IN ADDITION, IF I AM DRIVING IN CRUISE CONTROL AND HAVE
TO PUT MY FOOT ON THE BRAKES, THERE IS A BRIEF FEELING OF
ACCELERATION SO INSTEAD I HAVE GOTTEN USED TO TURNING OFF THE
CRUISE CONTROL BEFORE PUTTING MY FOOT ON THE BRAKES THEREBY
DELAYING BRAKING FOR A BRIEF MOMENT. *TR WEST HARTFORD
CT Failure Date: 01/28/2010

12 10302611 2010 TOYOTA PRIUS Speed Control I NOTICED
THAT THE CAR LURCHES FORWARD WHENEVER DRIVEN ON A MANHOLE, OR A
ROUGH PATCH ON ROAD, OR A SPEED HUMP DESPITE THE BRAKING. THOUGH I
REGAIN CONTROL WITHIN SECONDS, THE MOMENT OF LURCH IS SCARY AND
MAKES ME FEEL UNSAFE IN OTHER TRAFFIC SITUATIONS. THIS HAPPENS AT
ALMOST ALL SPEEDS. I GUESS FROM NOW ONWARDS I WILL MAINTAIN
ENOUGH GAP BETWEEN THIS CAR AND THE FORWARD ONE AS I SEEM TO BE
NOT ABLE TO TRUST THIS CAR ANY FURTHER. PERHAPS I WILL NEVER
RECOMMEND THIS CAR OR ANY TOYOTA TO ANYONE IN FUTURE. *CN
BATON ROUGE LA Failure Date: 01/27/2010

12 10306976 2010 TOYOTA PRIUS Speed Control PRIUS
PURCHASED NOV 2009: AT LEAST INCIDENTS OF CAR LURCHING FORWARD
SIGNIFICANTLY AND MOMENTARY SENSE OF LOSS OF CONTROL WHEN
BRAKING ON UNEVEN SURFACE. OCCURED IN DEC 09, JAN 10, AND FEB 10. HAD
A PEDESTRIAN BEEN CROSSING ILLEGALLY, THE PERSON COULD'VE BEEN
HIT BEC I COULD NOT PREVENT OR CONTROL THAT LURCHING. THIS IS A
DANGEROUS SITUATION. I FEEL I CANNOT DRIVE MY CAR SAFELY. I NEED MY
CAR FOR WORK. I PHONED MY TOYOTA DEALER WHO SAID TO BRING IT IN FOR

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EVALUATION,BUT THEY SOUND TENTATIVE. I WANT A SOLUTION AND DON'T WANT TO BE MAKING NUMEROUS TRIPS FROM MY RURAL TOWN TO THE CITY DEALER FOR GUESSES. *CN MANITOWOC WI Failure Date: 01/27/2010

12 10304966 2010 TOYOTA PRIUS Speed Control 2010
TOYOTA PRIUS SPONTANEOUS ACCELERATION WHILE BRAKING OVER BUMPS,
POT HOLES AND SLICK ROADWAYS. *TR FARMINGDALE NY
Failure Date: 01/26/2010

12 10304986 2010 TOYOTA PRIUS Speed Control I OWN A
2010 PRIUS AND TOOK THE CAR INTO THE LOCAL TOYOTA DEALER 2 DAYS AGO
FOR THE INITIAL 5,000 MILE CHECK UP TO DISCUSS A COUPLE ISSUES I HAVE
FOUND WITH THE CAR. I HAVE EXPERIENCED ON 3 OCCASIONS A FEELING OF
BRAKE FAILURE. THIS HAS OCCURRED WHEN I AM DRIVING OVER ROUGH
ROAD. WHILE THE BRAKE IS BEING APPLIED IF I HIT BUMPS, THE BRAKE
PEDAL DROPS AND I LOSE THE BRAKES. I HAVE IMMEDIATELY LET UP ON THE
BRAKE AND THEN REAPPLIED PRESSURE TO THE BRAKE PEDAL TO GET
BRAKING BACK. THE DEALER TRIED TO ACHIEVE THE SAME PROBLEM BUT
WAS UNABLE TO REPLICATE IT. HE SAID IT WAS JUST THE WAY THE PEDAL
MUST FEEL TO ME. OUR DAUGHTERS BOTH HAVE 2006 PRIUS' WHICH I HAVE
DRIVEN AND NEVER EXPERIENCED THIS PROBLEM WITH THEIR CAR BRAKES.
THE SECOND PROBLEM IS WITH CRUISE CONTROL. AGAIN, I HAVE DRIVEN A
2006 PRIUS AND USED CRUISE CONTROL AND NOT EXPERIENCED THE
FOLLOWING IN THE 06 MODEL THAT OCCURS IN OUR 2010 MODEL. THE CAR
STARTED TO ACCELERATE IN CRUISE MODE. WE HAVE ALSO FOUND IT TAKES
A LOT OF PRESSURE ON THE BRAKE PEDAL TO TAKE IT OUT OF CRUISE
CONTROL. THE CAR JERKS WHEN TAPPING THE BRAKE PEDAL LIGHTLY TO
TAKE OFF CRUISE CONTROL. THE DEALER AGAIN TOOK IT OUT FOR A TEST
DRIVE AND SAID THIS IS THE WAY THE PRIUS FEELS. I KNOW DRIVING THE 2006
MODEL IT WAS NOT THE WAY THE PRIUS FEELS WHEN YOU TAKE IT OUT OF
CRUISE CONTROL. *TR BANNOCKBURN IL Failure Date: 01/26/2010

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12 10305161 2010 TOYOTA PRIUS Speed Control BRAKING
WHILE DRIVING OVER A POTHOLE CAUSES THE 2010 PRIUS TO MOMENTARILY
FEEL LIKE IT'S ACCELERATING RATHER THAN BRAKING. THIS HAS RESULTED IN
NEAR-ACCIDENTS A COUPLE OF TIMES. THIS HAPPENS MORE CONSISTENTLY
WHEN TURNING WHILE BRAKING OVER UNEVEN PAVEMENT. I CAN REPEAT
THIS RELIABLY IN SPECIFIC LOCATION, AND IT HAPPENS ELSEWHERE
TOO.*TR MADISON WI Failure Date: 01/25/2010

12 10306037 2010 TOYOTA PRIUS Speed Control TL*THE
CONTACT OWNS A 2010 TOYOTA PRIUS. WHILE DRIVING 10 MPH WITH THE
BRAKE PEDAL ENGAGED, THE VEHICLE ACCELERATED ON ITS OWN . THE
CONTACT WAS FORCED TO APPLY PRESSURE TO THE BRAKE PEDAL IN ORDER
TO STOP THE VEHICLE. THE CONTACT HAS OWNED THE VEHICLE FOR 5
MONTHS AND THE FAILURE HAS OCCURRED TWICE. THE DEALER WAS CALLED
AND STATED THAT THEY HAVE NOT RECEIVED ANY RECALLS FOR HIS VEHICLE;
HOWEVER, TO BRING IT INTO TO THE DEALERSHIP FOR A DIAGNOSTIC TEST.
NO REPAIRS HAVE BEEN MADE TO THE VEHICLE. THE FAILURE MILEAGE WAS
UNKNOWN AND THE CURRENT MILEAGE WAS 3227. UPDATED 03/12/10. *LJ
UPDATED 08/30/10*JB BATAVIA NY Failure Date: 01/25/2010

12 10304314 2010 TOYOTA PRIUS Speed Control I HAVE A
2010 PRIUS AND WHEN I DROVE OVER A BUMP OR POT HOLE MY CAR FAILS TO
ACCELERATE FORWARD AND LOSE ANY BRAKING FEELING (ALMOST TO
WHERE I LOSE CONTROL OF THE CAR). IT HAPPENS ONLY FOR A SHORT
MOMENT. *TR CANTON MA Failure Date: 01/22/2010

12 10304698 2010 TOYOTA PRIUS Speed Control 2010 PRIUS
ACCELERATES WHEN DRIVING OVER SPEED BUMP, POT HOLE OR OTHER
UNEVEN SURFACES. *TR HOUSTON TX Failure Date: 01/22/2010

12 10302449 2010 TOYOTA PRIUS Speed Control I HAVE
EXPERIENCED AT LEAST THREE TIMES IN MY 2 MONTH OLD 2010 TOYOTA
PRIUS A LURCH FORWARD WHEN BRAKING WHEN MY CAR DRIVES OVER A
BUMP, POTHOLE, OR SOMETHING SLICK. MOST RECENTLY I WAS DRIVING

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DOWNHILL IN DENSE TRAFFIC AND THE LURCH FELT LIKE AN ACCELERATION. I HAD TO SLAM ON THE BRAKES TO AVOID HITTING THE CAR IN FRONT OF ME. THIS BRAKING PROBLEM CLEARLY CAN BE A HAZARD TO SAFE DRIVING AND TO ANY PEDESTRIAN OR OTHER CLOSE VEHICLE. *TR SEATTLEW

WA Failure Date: 01/21/2010

12 10301766 2010 TOYOTA PRIUS Speed Control THREE TIMES, TWICE WITH ME AND ONCE WITH MY WIFE, THE AUTOMOBILE ACCELERATED DURING BRAKING. THE ACCELERATION (OR LOSS OF BRAKES, IT'S HARD TO TELL) LASTED FOR ONLY A SECOND, BUT ENOUGH WHERE I HAD TO PRESS THE BRAKES WITH FORCE TO COME TO MY INTENDED STOP. I COULD HAVE EASILY ENDED UP IN THE MIDDLE OF THE INTERSECTION.

*TR JAMAICA PLAIN MA Failure Date: 01/20/2010

12 10301908 2010 TOYOTA PRIUS Speed Control THERE HAVE BEEN SEVERAL TIMES WHEN THE BRAKES OF MY 2010 TOYOTA PRIUS HAVE RELEASED, OFTEN WHEN I HIT A BUMP OR AM GOING OVER A HILL. THE CAR FEELS AS IF IT'S SUDDENLY ACCELERATING EVEN THOUGH I AM PUSHING DOWN ON THE BRAKES. THIS HAS HAPPENED AT LEAST 4 - 5 TIMES PER WEEK SINCE I BOUGHT MY CAR IN JULY 2009. TODAY, I WAS UNABLE TO STOP AS I APPROACH AN INTERSECTION DESPITE PUSHING DOWN ON THE BRAKES. THE CAR HESITATED AND FINALLY THE BRAKES ENGAGED. LUCKILY NO ONE WAS COMING THROUGH THE INTERSECTION FOR IF THERE HAD BEEN, I SURELY WOULD HAVE HIT THEM. *TR BATH ME Failure Date: 01/20/2010

12 10302082 2010 TOYOTA PRIUS Speed Control 2010 PRIUS. THIS HAS HAPPENED ABOUT 10 TIMES NOW. SOMETIMES WHEN I BRAKE, I EXPERIENCE A SUDDEN ACCELERATION. IT RANGES FROM SLIGHT TO A LURCH. WHEN IT FIRST HAPPENED, I THOUGHT IT WAS SOMETHING ON THE ROAD AND IGNORED IT. WHEN IT WAS MORE PRONOUNCED AND HAPPENED A COUPLE OF MORE TIMES, I BROUGHT IT TO THE DEALER. THEY SAID THEY HAD NO OTHER REPORTS AND COULD NOT REPLICATE IT. THE SERVICE MANAGER TOOK ME ON A TEST DRIVE AND THE CAR WAS FINE. I KNEW THIS WOULD HAPPEN AS THE ACCELERATION IS ONLY OCCASIONAL. I WAS ADVISED TO

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CALL TOYOTA NATIONAL, WHICH I DID, AND WAS TOLD THAT SINCE THIS COULD NOT BE REPLICATED THAT THERE WAS NOTHING THEY COULD DO AND NO RECOURSE I HAD AS THE COMPLAINT COULD NOT BE REPLICATED. IT HAS HAPPENED SEVERAL TIMES SINCE, SO I HAVE PAID CLOSE ATTENTION, AS MY HEART HAS BEEN RACING, TO THE CONDITIONS. IT HAS HAPPENED WHEN I AM BRAKING WHILE GOING OVER MANHOLES, SPEED STRIPS, CRACKS IN THE PAVEMENT. IT FEELS LIKE THE TIRE IS GETTING HUNG UP SLIGHTLY, DOESN'T GET ANY TRACTION. THE BRAKE MALFUNCTION LIGHT COMES ON. ALSO, ON THE MULTI-INFORMATION DISPLAY, THE INDICATOR HAS JUST MOVED FROM ECO TO CHG. THE OTHER DAY, IT WAS 34 DEGREES AND I WAS BRAKING AS I CAME UP TO A LIGHT AND THE CAR SLID AND VIBRATED. I WAS GOING ABOUT 5 MILES AN HOUR. THERE MAY HAVE BEEN SOME BLACK ICE OR FROST ON THE GROUND, BUT THE SHAKING WAS INTENSE AND I HAD DIFFICULTY CONTROLLING THE CAR FOR A FEW SECONDS UNTIL I STOPPED. *TR

WASHINGTON DC Failure Date: 01/20/2010

12 10304187 2010 TOYOTA PRIUS Speed Control 2010
TOYOTA PRIUS ACCELERATES WHEN BRAKE IS PRESSED. THE VEHICLE SEEMS TO JUMP FORWARD DEPENDING ON ROAD CONDITIONS. IT SEEMS TO BE THE ANTI LOCK BRAKES. THE PROBLEM USUALLY OCCURS 2 TO 3 TIMES A MONTH.
*TR CYPRESS TX Failure Date: 01/20/2010

12 10304229 2010 TOYOTA PRIUS Speed Control I OWN A
2010 TOYOTA PRIUS. AT LEAST 10 TIMES, WHEN PASSING OVER A BUMP OR POTHOLE IN THE ROAD, THE CAR ACCELERATES WITHOUT MY APPLYING ANY PRESSURE TO THE GAS PEDAL. THAT IS, IT ACCELERATES WITHOUT WARNING SOMETIMES WHEN I PASS OVER A BUMP OR POTHOLE. THEN, WHEN I TRY TO SLOW IT DOWN FROM THIS UNWANTED ACCELERATION, THE BRAKES DO NOT SEEM TO FUNCTION PROPERLY. THAT IS, THE BRAKES DO NOT SEEM TO PROPERLY AND INSTANTLY "CATCH" TO SLOW THE CAR. RATHER, THERE IS A PULSATING SENSATION FOR AN ESTIMATED 2-5 SECONDS UNTIL THE BRAKES FINALLY AND COMPLETELY "CATCH" TO SLOW THE CAR FROM THE UNWANTED AND UNINTENDED ACCELERATION. I NOTICED THIS SHORTLY AFTER BUYING

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THE CAR ON AUGUST 11, 2009. FURTHER, I HAVE NEVER EXPERIENCED THIS PHENOMENON WITH ANY OTHER AUTOMOBILE THAT I HAVE DRIVEN IN THE LAST 30 YEARS. IT IS NOT SOME PHENOMENON OR PROBLEM THAT HAS DEVELOPED OVER TIME. RATHER, IT WAS A PHENOMENON THAT OCCURRED WHEN THE CAR WAS ALMOST COMPLETELY NEW WITH FAR LESS THAN 1,000 MILES ON THE ODOMETER. I AM MAKING THIS COMPLAINT AFTER READING IN AN INTERNET NEWS ARTICLE THAT OTHERS ARE EXPERIENCING SIMILAR PROBLEMS WITH THE 2010 TOYOTA PRIUS AS WELL AS THE OTHER RECALLED TOYOTA AUTOMOBILES. I BELIEVE THIS IS A POTENTIALLY DANGEROUS PROBLEM, AND SWIFT U.S. GOVERNMENT ACTION IS BOTH WARRANTED AND NEEDED FOR PUBLIC SAFETY. *TR UNION CITY NJ Failure Date: 01/20/2010

12 10304472 2010 TOYOTA PRIUS Speed Control I HAVE A 2010 PRIUS. I HAVE HAD 2 OCCASIONS WHERE I HAVE HIT BUMPS IN THE ROAD AND MY CAR ACCELERATES WITHOUT ME TOUCHING THE GAS PEDAL. *TR CONCORD CA Failure Date: 01/20/2010

12 10304868 2010 TOYOTA PRIUS Speed Control THERE HAVE BEEN SEVERAL INSTANCES SINCE I PURCHASED MY 2010 PRIUS IN OCTOBER 2009 THAT I HAVE GONE OVER A BUMP IN THE ROAD AND MY 2010 PRIUS HAS FELT LIKE IT'S SPEEDING UP AND I HAD TO PUSH HARD ON THE BRAKES TO FEEL LIKE I HAD CONTROL OF MY CAR. *TR AUSTIN TX Failure Date: 01/20/2010

12 10305135 2010 TOYOTA PRIUS Speed Control ON AT LEAST TWO OCCASIONS, I HAVE HAD UNEVEN, JERKY ACCELERATION FROM MY 2010 TOYOTA PRIUS. ACCELERATION WAS FROM A STAND STILL AND WAS AT LOW RATES OF SPEED. BOTH INSTANCES HAVE OCCURRED WHEN THE VEHICLE WAS COLD, BUT THE AMBIENT AIR TEMPERATURE WAS PROBABLY ABOVE 30 DEGREES. *TR THORNTON CO Failure Date: 01/20/2010

12 10305348 2010 TOYOTA PRIUS Speed Control WHILE TURNING OFF FOUR LANE ROAD ONTO FRONTAGE ROAD WITH FOOT ON BRAKE PEDAL MY CAR SUDDENLY STARTED ACCELERATING. I APPLIED MORE

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PRESSURE ON THE PEDAL QUICKLY AND GOT A SORT OF CLUNKING SOUND AND THE CAR RETURNED TO NORMAL DRIVING SPEED? *TR ROTONDA WESTFL Failure Date: 01/20/2010

12 10314083 2010 TOYOTA PRIUS Speed Control TL*THE CONTACT OWNS A 2010 TOYOTA PRIUS HYBRID. HE STATED THAT WHEN THE GASOLINE ENGINE WAS ENGAGED IN ANY GEAR, INCLUDING THE PARK POSITION, THE VEHICLE WOULD SURGE. HE ALSO STATED THAT UPON TURNING THE GASOLINE ENGINE OFF, THE VEHICLE WOULD MOMENTARILY ROLL BACKWARDS. THIS WOULD OFTEN OCCUR WHILE ANY ELECTRICAL COMPONENT OF THE VEHICLE WAS UTILIZED, TO INCLUDE THE HEATER, DEFROST AND RADIO. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THEY COULD NOT DUPLICATE THE FAILURE. THE DEALER STATED THAT THE VEHICLE WAS OPERATING AS IT WAS DESIGNED. THERE WERE NO REPAIRS MADE TO THE VEHICLE TO DATE. THE FAILURE MILEAGE WAS 200 AND THE CURRENT MILEAGE WAS 1,398. RUNNEMEDE NJ Failure Date: 01/20/2010

12 10314140 2010 TOYOTA PRIUS Speed Control MY 2010 PRIUS HYBRID ACCELERATES FROM ELECTRIC TO FUEL MODE ON ITS OWN. I HAVE TAKEN IT TO TOYOTA DEALERSHIP 2 TIMES FOR PROBLEM. TOYOTA SERVICEMEN STATES IT WILL OCCASIONALLY DO THAT DEPENDING ON THE MODE THE VEHICLE IS IN. I FIND IT TO BE VERY DANGEROUS AS I DO NOT HAVE CONTROL WHEN IT WILL HAPPENS. SERVICEMEN ALSO SAID THAT IS WHY THERE IS AN ALARM BEEPING TO LET DRIVER KNOW IT IS BACKING UP. THAT DOES NOT MAKE SENSE THE ALRM IS NOT GOING TO CONTROL THE MODE THE VEHICLE IS IN. IT IS A SAFETY ISSUE SEVERAL TIMES I HAVE ALMOST HIT OTHER VEHICLES OR PEDESTRIANS WHEN BACKING UP. I NOW TRY NOT TO USE REVERSE TO AVOID A POSSIBLE ACCIDENT. PLEASE LET ME KNOW IF OTHER VEHICLES HAVE SIMILAR PROBLEMS. *TR TUCSON AZ Failure Date: 01/20/2010

12 10304728 2010 TOYOTA PRIUS Speed Control WHEN DRIVING MY 2010 TOYOTA PRIUS THE CAR HAS A TENDENCY TO ACCELERATE

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FORWARD AS I AM HITTING THE BRAKES. I HAVE NOTICED THIS IS USUALLY AROUND POTHOLES OR ANY OTHER BUMPS IN THE ROAD. IT HAPPENS PRETTY REGULARLY AND IT SCARES THE PANTS OFF ME; TO SAY THE LEAST. I HAVE FOUND NO RESPONSE FROM TOYOTA CONCERNING FIXING THIS PROBLEM AND AM WORRIED THAT WHEN SOMETHING BAD HAPPENS I'LL BE HELD RESPONSIBLE FOR THEIR MISTAKE. *TR SANTA MONICA CA Failure Date: 01/17/2010

12 10304803 2010 TOYOTA PRIUS Speed Control I PURCHASED MY 2010 TOYOTA PRIUS IN DECEMBER 2010. TWICE IN THE LAST TWO WEEKS MY CAR HAS UNEXPECTEDLY LURCHED FORWARD AS I WENT OVER A SPEED BUMP AT A RELATIVELY LOW SPEED. SINCE IT WAS THE SAME SPEED BUMP BOTH TIMES, I REASON THAT IT MUST HAVE SOMETHING TO DO WITH THE HEIGHT OF THE BUMP AND/OR MY ANGLE OF APPROACH. I WAS ABLE TO REGAIN CONTROL OF THE VEHICLE BOTH TIMES. I AM REPORTING THIS BECAUSE I HAVE READ THE NEWS ARTICLES ABOUT OTHERS HAVING SIMILAR PROBLEMS WITH 2010 PRIUS' AND THOUGHT THAT YOU WOULD WANT TO KNOW. I HAVE NOT TAKEN ANY ACTION BECAUSE I WASN'T SURE THE PROBLEM WAS WITH THE VEHICLE OR THE ROAD SURFACE. *TR SILVER SPRING MD Failure Date: 01/16/2010

12 10304635 2010 TOYOTA PRIUS Speed Control SUDDEN SURGE WHEN HITTING A BUMP AT MEDIUM SPEEDS. MY PRIUS IS NOW SIX MONTHS OLD WITH ABOUT 6,000 MILES ON IT AND I EXPERIENCE A SURGE IN ACCELERATION WHEN I HIT A BUMP AT ABOUT 20 MPH. I USED TO BE AN AUTO MECHANIC (20 YEARS AGO), SO I MAY BE A LITTLE MORE ATTUNED TO NARROWING THE PROBLEM THAN MOST PEOPLE. I HAVE NOTICED THAT WHEN THIS SURGE HAPPENS I AM LIGHTLY ON THE BRAKES (TOTALLY OFF THE ACCELERATOR). THIS SEEMS TO PARTICULARLY HAPPEN WHEN THE BUMP (LIKE A POT HOLE IN THE ROAD) IS UNDER THE RIGHT FRONT WHEEL. EVEN MORE FRUSTRATING IS THAT THIS DOES NOT HAPPEN EVERY TIME NOR ON EVERY BUMP. I CAN TELL YOU THE FLOOR MAT HAS NOTHING TO DO WITH IT AND I DO NOT THINK THE OUTSIDE TEMPERATURE HAS ANYTHING TO

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DO WITH IT EITHER. MY SHADE TREEMECHANIC'S DIAGNOSIS IS THAT THIS IS A SOFTWARE GLITCH THAT GETS ACTIVATED WHEN THE BRAKING SOLENOID IS BUMPED. *TR LENEXA KS Failure Date: 01/15/2010

12 10304792 2010 TOYOTA PRIUS Speed Control I OWN A 2010 PRIUS, AND HAVE EXPERIENCED AN ACCELERATION ISSUE ON ABOUT 3-4 OCCASIONS SINCE PURCHASING THE VEHICLE IN AUGUST OF 2009. THE ISSUE I HAD WAS PERFECTLY DESCRIBED IN A RECENT ON-LINE ARTICLE FROM MONEY.CNN.COM ON FEB 3. HERE IS THE QUOTE - "THE COMPLAINTS RECEIVED VIA OUR DEALERS CENTER AROUND WHEN DRIVERS ARE ON A BUMPY ROAD OR FROZEN SURFACE," A TOYOTA MOTOR CORP. SPOKESMAN IN JAPAN, SAID. "THE DRIVER STEPS ON THE BRAKE AND THEY DO NOT GET AS FULL OF A BRAKING FEEL AS EXPECTED." THIS IS EXACTLY WHAT I'VE EXPERIENCED, AND IT ALSO SEEMS TO POSSIBLY BE RELATED TO THE SHIFT FROM GAS TO ELECTRIC WHICH OCCURS WHEN SLOWING DOWN. AFTER BRAKING, THERE IS A SUDDEN, BRIEF SURGE OF ACCELERATION. I HAVE NOT BROUGHT THIS INTO THE DEALER, BUT PLAN TO SOON. *TR LAKE ELMOMN Failure Date: 01/15/2010

12 10305464 2010 TOYOTA PRIUS Speed Control I HAVE A 2010 PRIUS. ON AT LEAST THREE OCCASIONS, IN THE LAST SIX MONTHS, THE FOLLOWING HAS OCCURRED. WHEN I AM TRAVELING AND I APPLY BRAKE PRESSURE THE VEHICLE BEGINS TO ACCELERATE. NO MATTER HOW HARD I PRESS ON THE BRAKE PEDAL IT DOES NOT SLOW DOWN OR STOP THE VEHICLE. IT ACTUALLY BEGINS TO SPEEDS UP WHILE MY FOOT IS PRESSING DOWN ON THE BRAKE PEDAL. THE ACCELERATION HAS ONLY LASTED APPROXIMATELY 5-6 SECONDS. HOWEVER, IT IS VERY FRIGHTENING WHEN YOU ARE TRAVELING AT A HIGH RATE OF SPEED AND TRYING TO SLOW DOWN ESPECIALLY OFF A FREEWAY OFF RAMP. THE LAST THING YOU WANT TO DO AT THAT TIME IS ACCELERATE EVEN IF IT IS MOMENTARILY. THIS HAS OCCURRED IN VARIOUS PLACES. IT HAS HAPPENED WHILE I AM GETTING OFF OF THE FREEWAY AND ON CITY STREETS. THERE WAS NOTHING I DID IN PARTICULAR THAT CORRECTED THE FAILURE. THE PRIUS JUST STOPPED

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ACCELERATING ON IT'S OWN. *TR OXNARD CA Failure Date:
01/15/2010

12 10306182 2010 TOYOTA PRIUS Speed Control MY TOYOTA
PRIUS 2010 (5000 MILES) FEW TIMES ALREADY HAS AN "ACCELERATOR THAT
GOES WILD", BUT LUCKILY FOR ME, I CAN HIT THE BRAKES. IT HAPPENED
ONLY WHEN I DRIVE BACK FROM MY GARAGE. *JB SAN DIEGO
CA Failure Date: 01/15/2010

12 10306707 2010 TOYOTA PRIUS Speed Control I OWN A
2010 PRIUS PURCHASED AROUND SEPT. 2009. A FEW WEEKS AFTER WE GOT
THE VEHICLE, MY WIFE AND I INDEPENDENTLY BOTH EXPERIENCED A SUDDEN
ACCELERATION WHEN THE CAR WENT OVER A BUMP. THIS HAS OCCURRED
ABOUT A TOTAL OF 4 TIMES. MY FOOT WAS NOT ON THE ACCELERATOR AT THE
TIME THIS OCCURRED. STEPPING ON THE BRAKE DID SLOW THE VEHICLE
DOWN. THE LAST TIME I EXPERIENCED THIS WAS 2-3 WEEKS AGO. I DID ASK
THE DEALER SHORTLY AFTER THE INITIAL INCIDENT IF HE HAD HEARD OF THIS
PROBLEM AND HE SAID NO. I HAVE NOT SINCE BROUGHT THE CAR BACK TO
THE DEALER. WE HAVE NOTICED THIS ONLY WHEN THE CAR GOES OVER A
BUMP.*TR GREAT NECK NY Failure Date: 01/15/2010

12 10321051 2010 TOYOTA PRIUS Speed Control TL * THE
CONTACT OWNS A 2010 TOYOTA PRIUS. THE FIRST TIME SHE EXPERIENCED
SUDDEN ACCELERATION WAS ON JANUARY 15, 2010. WHILE STOPPED AT THE
RED LIGHT WITH HER FOOT ON THE BRAKE THE VEHICLE SUDDENLY
ACCELERATED. SHE PUT THE GEAR IN NEUTRAL AND THE VEHICLE STOPPED,
AS SOON SHE TOOK THE GEAR OUT OF NEUTRAL THE VEHICLE ACCELERATED
AGAIN. SHE EXPERIENCED THE FAILURE FIVE TIMES. SHE TOOK THE VEHICLE
TO THE DEALER FEBRUARY 13 2010 THE DEALER REPLACED ACCELERATOR
PEDAL AND RESET THE ACCELERATOR COMPUTERIZED SYSTEM. AND ON
MARCH 18, 2010 SHE EXPERIENCED THE FAILURE AGAIN WHILE STOPPED AT
THE RED LIGHT THE VEHICLE CONTINUED TO ACCELERATE. THE CONTACT
STATED SHE WILL TAKE THE VEHICLE BACK TO THE DEALER. THE CURRENT

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FAILURE MILEAGE WAS 2,000 AND THE CURRENT MILEAGE WAS 4,200.

STERLING HEIGHTS MI Failure Date: 01/15/2010

12 10302426 2010 TOYOTA PRIUS Speed Control WHEN THE CAR GOES OVER AN UNEVEN OR BUMPY [SURFACE,] OR DOWN AN INCLINE, THE CAR ACCELERATES OR LURCHES FORWARD. THIS HAS OCCURRED SEVERAL TIMES AND IS UNNERVING TO THE POINT I HAVE SWITCHED CARS WITH MY HUSBAND. ALSO, WHEN COMING OUT OF MY GARAGE MOST EACH DAY, THE CAR ROLLS BACK ON BATTERY POWER, BUT THE BRAKES ARE STIFF, JUST LIKED YOU WOULD PUMP THEM WHEN THE CAR IS OFF (REAL HARD) UNTIL THE CARS MOTOR TURNS ON. BUT BY THEN, YOU HAVE ROLLED 15 OR SO FEET BACKWARD WITH LITTLE TO NO BREAK CONTROL. THEY FEEL LIKE THEY WON'T STOP THE CAR. *TR SOMERSET NJ Failure Date: 01/14/2010

12 10305202 2010 TOYOTA PRIUS Speed Control WHEN DRIVING AND BRAKING, IF YOU HIT A BUMP OR POT HOLE, THE BRAKES RELEASE AND THE CAR DOESN'T SLOW DOWN. THIS HAS HAPPENED A NUMBER OF TIME SINCE I BOUGHT THE CAR IN AUGUST 2009. *TR SOUTH JORDAN UT Failure Date: 01/14/2010

12 10299700 2010 TOYOTA PRIUS Speed Control TODAY AT AROUND 220- PRIUS JUMPED OR .. LURCHED FORWARD AS I WAS BRAKING - I THINK ON BUENA VISTA - FRONT OF ST JOES - I HAD COME FROM PARTNERS CREDIT UNION - WAS GOING TO FREEWAY 134 - I WAS GOING SLOW MAYBE 20 MPH - CARS WERE COMING TO STOP AT STOPLIGHT BEFORE FREEWAY ON RAMP - AS I BRAKED GENTLY I HIT A METAL COVER ON GROUND - BUT INSTEAD OF STOPPING THE CAR LURCHED FORWARD - FORTUNATELY - THERE WAS AMPLE ROOM IN FRONT OF ME- I WAS GOING SLOW AND BRAKED EARLY - OTHERWISE I MIGHT HAVE HIT THE STOPPED CAR IN FRONT - MORE THAN JUST SLIPPING - LIKE WHEN BRAKING ON ICE.. THE CAR ACTUALLY JERKED FORWARD - EARLIER IN WEEK - I WAS BACKING OUT OF DRIVEWAY AT HOUSE - AND AS I WAS BACKING UP AND BRAKING THE BRAKES WERE REAL JERKY - HARD - OVER - RESPONSIVE - THEN WHEN I HIT THE ROAD - GOING

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FORWARD - BRAKES WENT BACK TO NORMAL. *TR LA
CRESCENTA CA Failure Date: 01/13/2010

12 10304607 2010 TOYOTA PRIUS Speed Control 2010
TOYOTA PRIUS SEEMS TO ACCELERATE WHEN I APPLY BRAKES TO SLOW
DOWN AND CAR GOES INTO SHALLOW POTHOLE. THIS EVENT IS REPEATABLE
AND HAPPENS EVERY TIME I SLOW DOWN AT A PARTICULAR STOP SIGN WITH
A POTHOLE IN FRONT OF IT. FORTUNATELY THERE HAS NEVER BEEN A CAR IN
FRONT OF ME AND I NOW KNOW TO AVOID THIS SPOT. CAR BEHAVES
NORMALLY ONCE IT HAS CLEARED THE POTHOLE. THIS OCCURS AT SLOW
SPEEDS (20MPH DOWN TO 0) HAS NOT HAPPENED ANYWHERE ELSE, BUT
HAPPENS EVERYTIME AT THIS LOCATION. *TR ALEXANDRIA
VA Failure Date: 01/12/2010

12 10306449 2010 TOYOTA PRIUS Speed Control THE
CRUISE CONTROL ON MY 2010 TOYOTA PRIUS DOES NOT ALWAYS CANCEL
WHILE BRAKING. THIS HAS RESULTED IN UNINTENDED ACCELERATION AFTER
BRAKING WHILE THE CRUISE CONTROL HAS BEEN SET. A DRIVER EXPECTS
THAT THE CRUISE CONTROL WILL AUTOMATICALLY CANCEL WHILE APPLYING
THE BRAKES BUT THIS DOES NOT HAPPEN UNDER LIGHT BRAKING. THIS IS
EVEN MORE PRONOUNCED WHILE DRIVING UP A STEEP HILL. ON JANUARY
11TH, 2010, I WAS IN A SITUATION WHERE I ACTUALLY APPLIED THE BRAKES TO
REDUCE MY SPEED WHILE TRAVELING UP A STEEP HILL AND FELT THE CAR
"FIGHTING" AGAINST ME TO MAINTAIN A STEADY SPEED. AFTER I HAD SLOWED
MY PRIUS TO MATCH THE SPEED OF THE CAR IN FRONT OF ME, THE CRUISE
CONTROL UNEXPECTEDLY CAUSED THE CAR TO ACCELERATE AGAIN, PLACING
ME AT A LESS THAN SAFE DISTANCE TO THE CAR IN FRONT OF ME AS WE
CRESTED THE HILL. *TR LITTLE ROCK AR Failure Date:
01/11/2010

12 10310570 2010 TOYOTA PRIUS Speed Control I HAVE A
2010 PRIUS. EVERYONE IN THE MEDIA IS TALKING ABOUT BRAKE ISSUES BUT
THE REAL PROBLEM IS THAT THE CAR ACCELERATES AFTER IT HITS BUMPS IN

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THE ROAD. IT FEELS LIKE AN ELECTRONIC PROBLEM. THE BRAKES AREN'T
THE ISSUE.*TR LOS ANGELES CA Failure Date: 01/10/2010

12 10340884 2010 TOYOTA PRIUS Speed Control MY 2010
TOYOTA PRIUS LOSES BRAKING ABILITY AND LUNGES FORWARD WHILE
BRAKING ON ANY UNEVEN SURFACE I.E. POT HOLE, MANHOLE COVER, BUMP
METAL PLATE OR STRIP, ETC... THIS HAS LEAD TO SEVERAL NEAR MISS
COLLISIONS AND DUE TO THE AMOUNT OF TIME I SPEND IN THE CAR HAPPENS
AN AVERAGE OF 3 TIMES PER DAY. BECAUSE I FEAR FOR MY OWN SAFETY I DO
NOT ALLOW PASSENGERS IN MY CAR AND I WILL NOT LET ANYONE ELSE DRIVE
MY CAR. I'VE HAD TO ADJUST MY DRIVING TO TRY AND COMPENSATE FOR NO
BRAKING ABILITY AT ANY GIVEN TIME. I HAVE NOW REPORTED THIS PROBLEM
TO MY DEALER TOYOTA OF MERRILLVILLE IN PERSON 3 TIMES AND OVER THE
PHONE ON SEVERAL OCCASIONS AND EACH TIME I WAS TOLD THEY WERE
UNABLE TO DUPLICATE THE PROBLEM AND THEREFORE THERE WAS NO FIX
THEY COULD OFFER. THEY ALSO TELL ME THAT I AM THE ONLY CUSTOMER
REPORTING THIS TYPE OF CONCERN BUT I HAVE BEEN ABLE TO CONNECT
WITH MANY PRIUS OWNERS EXPERIENCING THIS LOSS OF BRAKING WHILE
OVER UNEVEN PAVEMENT. I BELIEVE TOYOTA IS DOWNPLAYING THIS
PROBLEM AT THE RISK OF PUBLIC SAFETY. *TR CROWN POINT
IN Failure Date: 01/10/2010

12 10305415 2010 TOYOTA PRIUS Speed Control CAR DID
NOT BRAKE PROPERLY AND SLIGHTLY SURGED FORWARD ON MANY
OCCASIONS WHEN I DROVE OVER A MANHOLE COVER AND SPEED BUMPS AT
LOWER SPEEDS. IN ONE OCCASION, I REAR ENDED A CAR AND CRACKED MY
LICENSE PLATE FRAME BUT SINCE THERE WAS NO FURTHER DAMAGE ON ANY
OF THE CARS INVOLVED, WE AGREED TO DRIVE AWAY. *TR ST.
PAUL MN Failure Date: 01/09/2010

12 10307010 2010 TOYOTA PRIUS Speed Control SUDDEN
ACCELERATION WHEN PASSING OVER ROUGH SPOTS(HAS HAPPENED WITH
MANHOLE COVER). BRAKING STOPS THE ACCELERATION. *CN
SCARSDALE NY Failure Date: 01/09/2010

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12 10306283 2010 TOYOTA PRIUS Speed Control TL*THE
CONTACT OWNS A 2010 TOYOTA PRIUS HYBRID. WHILE DRIVING
APPROXIMATELY 20- 25 MPH ON A SLIGHTLY SNOW COVERED ROAD SURFACE
THERE WAS PRESSURE APPLIED TO THE BRAKE PEDAL, FOLLOWED BY AN
UNINTENDED ACCELERATION. THE DRIVER CONTINUOUSLY APPLIED
PRESSURE TO THE BRAKE PEDAL; HOWEVER, THE VEHICLE FAILED TO SLOW
DOWN WHILE PROCEEDING THROUGH AN INTERSECTION. AN OPPOSING
VEHICLE CRASHED INTO THE FRONT PASSENGER SIDE AND THERE WERE NO
INJURIES. THE POLICE WAS CALLED TO THE SCENE. THE VEHICLE WAS
COMPLETELY DESTROYED AND TOWED TO A COLLISION CENTER. THE VIN WAS
UNAVAILABLE. THE CAUSE OF THE FAILURE HAS NOT BEEN DETERMINED AT
THIS TIME. THE FAILURE MILEAGE WAS 7,700. UPDATED 03/12/10. *LJ THE
CONSUMER STATED WHEN HE APPROACHED A STOP SIGN WITH ADEQUATE
DISTANCE TO STOP, PRESSURE WAS APPLIED TO THE BRAKE PEDAL. WHEN
THE VEHICLE WOULD NOT STOP, HE HAD TO PRESS HARDER TO GET THE
VEHICLE TO STOP. UPDATED 07/13/10.*JB MONROE TOWNSHIP
NJ Failure Date: 01/08/2010

12 10396767 2010 TOYOTA PRIUS Speed Control TL*THE
CONTACT OWNED A 2010 TOYOTA PRIUS. WHILE DRIVING APPROXIMATELY 5
MPH THE CONTACT APPLIED PRESSURE TO THE BRAKE PEDAL BUT THE
BRAKES DID NOT RESPOND. THE VEHICLE LUNGED FORWARD AND CRASHED
INTO ANOTHER VEHICLE. THE VEHICLE WAS TOWED TO DEALER WHERE THE
VEHICLE WAS REPAIRED. A POLICE REPORT WAS FILED. THE CONTACT
SUSTAINED INJURIES TO HER HEAD AND A TORN MENISCUS TO HER KNEE. THE
TREATMENT FOR HER RELATED INJURIES HAD BEEN ON-GOING SINCE THE
CRASH OCCURRED. THE CONTACT NO LONGER OWNS THE VEHICLE. THE
DEALER ASSUMED OWNERSHIP OF THE VEHICLE. THE APPROXIMATE FAILURE
MILEAGE WAS 5,000. DEARBORN MI Failure Date: 01/06/2010

12 10305689 2010 TOYOTA PRIUS Speed Control TOYOTA
2010 PRIUS - PROBLEM WITH CAR ACCELERATING WHEN I BRAKE ON BUMPY
SURFACE. HAS OCCURRED REPEATEDLY AS ON MY DRIVE TO WORK I DRIVE

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OVER A POTHOLED SECTION OF ROAD AND NEED TO BRAKE TO SLOW DOWN FOR A RIGHT HAND TURN -IF I GO VERY SLOWLY AND DO NOT BRAKE ON THE BUMPY PART IT DOES NOT OCCUR - WHEN I DRIVE AT A NORMAL SPEED AND BRAKE FOR THE TURN IT DOES OCCUR - I FEEL A MAJOR ACCELERATION THAT LASTS FOR ONLY A SECOND OR TWO. *TR KILDEER IL

Failure Date: 01/04/2010

12 10308949 2010 TOYOTA PRIUS Speed Control I HAVE A 2010 PRIUS. OCCASIONALLY WHEN I GO OVER A BUMP (POTHOLE, TRAIN TRACK, ROUGH ROAD) MY CAR FEELS LIKE IT JOLTS FORWARD FOR A FEW SECONDS. THIS HAPPENS WHEN I AM NOT HITTING THE BRAKES SO I DON'T THINK IT IS COVERED BY THE ANTI-LOCK BRAKING RECALL. IT IS DIFFICULT TO REPLICATE THIS AND I HAVEN'T REPORTED IT TO THE DEALER BECAUSE OF THIS, BUT IT HAPPENS ABOUT 1-2/WEEK. IT COULD BE A PROBLEM IN A TRAFFIC SITUATION WHERE CARS ARE FOLLOWING CLOSELY. *TR

CAMBRIDGE MA Failure Date: 01/03/2010

12 10423778 2010 TOYOTA PRIUS Speed Control I FIRST REPORTED THIS TO TOYOTA PRIOR TO THE INITIAL 2010 RECALL, THE CAR WAS LESS THAN 1 MONTH OLD AND I HAVE REPORTED IT ON NUMEROUS OCCASIONS VIA THE TOYOTA WEBSITE. ON THE FEW OCCASIONS I LENT THE CAR TO FRIENDS THEY HAVE HAD THE SAME EXPERIENCE. DESCRIPTION: WHEN TRAVELING AT RELATIVELY SLOW SPEEDS AND AN UNEXPECTED BUMP COMES UP AND THE BRAKES ARE ENGAGED EARLY, ONCE GOING OVER THE BUMP THE CAR LOSSES BRAKE POWER FOR A FEW SECONDS AND JOLTS FORWARD. IT IS VERY DISCONCERTING B/C IN THOSE SPLIT SECONDS IF ONE IS NOT PREPARED THE CAR HURLS FORWARD AND COULD IF ALL ODDS ARE AGAINST ME, THE CAR COULD KILL SOMEONE IF THEY ARE WALKING IN FRONT OF THE CAR. I REPORTED IT TO MY DEALER, MY DEALER'S INSPECTOR WENT OUT ON TEST DRIVE WITH ME, WE WERE ABLE TO RECREATE THE INCIDENT WHEN HE WAS DRIVING AS THERE ARE A FEW SPOTS IN MY NEIGHBORHOOD THAT IT HAPPENS EVERY TIME. HE PUT THE COMPUTER ON THE CAR BUT IT DID NOT READ THERE WAS A PROBLEM. HE

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CALLED THE NATIONAL TECHNICAL OFFICE, WHO EVENTUALLY CAME OUT, I LEFT THE CAR AT THE DEALERSHIP. THEY RECREATED THE PROBLEM AND ACCORDING TO THE LOCAL TECHNICIAN THEY PUT A CAMERA IN THE WHEEL TO FILM THE SITUATION. I WAS LATER TOLD BY MY LOCAL TECHNICIAN THAT IT WAS DETERMINED THAT THERE WAS NOT A PROBLEM WITH THE CAR AND THAT THE SITUATION IS NORMAL WHERE THE TIRE CATCHES AN UNEVEN SURFACE AND GOES INTO OVERDRIVE. I HAVE HAD DREAMS THAT I WOULD KILL SOMEONE IN THIS CAR. NO ONE IS ALLOWED TO USE THIS CAR FOR THE SAME REASON. I FEAR FOR MY LIFE AND THE LIFE OF ANYONE WALKING IN FRONT OF ME ON A STREET I DO NOT KNOW. IT HAPPENS ALMOST EVERY 2 WEEKS. IT IS SCARY! PLEASE HELP! THIS IS THE FIRST NEW CAR I BOUGHT IN 25 YEARS AND I AM UNABLE TO GET RID OF IT B/C I HAD TO PAY SO MUCH FOR IT. WHEN I INQUIRED WHAT MY OPTIONS WERE, TOYOTA SAID NONE, THAT THERE IS NO PROBLEM WITH THE CAR. *TR NEW ORLEANS LA

Failure Date: 01/03/2010

12 10303820 2010 TOYOTA PRIUS Speed Control 2010
TOYOTA PRIUS HAS A DEFECT THE TOYOTA HAS ACKNOWLEDGED. THE PROBLEM IS WHEN THE CAR HITS A LARGE BUMP THE CAR ACCELERATES. THE DASH TRACTION WARNING LIGHT ALSO COMES ON AND TOYOTA IS SAYING THEY BELIEVE THIS IS A SOFTWARE PROBLEM. *TR ST LOUIS MO Failure Date: 01/01/2010

12 10304884 2010 TOYOTA PRIUS Speed Control WE OWN A 2010 PRIUS. MY DAUGHTER USUALLY DRIVES IT. I HAD IT FOR THE MONTH OF JANUARY. DURING THAT TIME, I EXPERIENCED BRIEF SURGES OR SWERVES WHEN I HIT POTHOLES OR ROUGH SPOTS IN THE ROAD AT A SLOW SPEED. THIS OCCURRED 3 OR 4 TIMES OUT OF APPROXIMATELY TWO DOZEN SHORT TRIPS AROUND TOWN. *TR TAKOMA PARK MD Failure Date: 01/01/2010

12 10306340 2010 TOYOTA PRIUS Speed Control WHEN THE ROAD SURFACE IS SLIPPERY AND/OR UNEVEN (I.E, POT HOLE IS BEGINNING TO FORM), MY 2010 TOYOTA PRIUS HAS "SURGED" OR ACCELERATED SUDDENLY

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AT LOW SPEEDS UNDER 30 MPH, FOR NO APPARENT REASON OTHER THAN COMING INTO CONTACT WITH THE BUMPY/SLICK ROAD SURFACE. THIS SUDDEN ACCELERATION RESPONDS TO BRAKING AND HAS OCCURRED APPROXIMATELY 5-8 TIMES, WITH MORE FREQUENCY SINCE THE RAINY WEATHER BEGAN. THIS IS FRIGHTENING FOR A FEW BRIEF SECONDS, ESPECIALLY IN HEAVY TRAFFIC. AS A CONSEQUENCE, I TRY TO AVOID UNEVEN ROAD SURFACES BUT IN HEAVY RAIN CONDITIONS WHEN THE ROAD IS COVERED WITH WATER, POT HOLES AND BRAKES IN THE BLACKTOP ARE NOT AS EASILY VISIBLE AND ONCE I SWERVED TO MISS IT BY MOVING INTO THE NEXT LANE A LITTLE BIT AND A BIG TRUCK WAS MERGING INTO THE SAME LANE AT THE SAME TIME AND BLEW HIS HORN SO HARD IT SCARED ME EVEN MORE SO THAT I SWERVED BACK INTO MY LANE, NEARLY CAUSING AN ACCIDENT. I PLAN TO CONTACT MY DEALER TODAY ABOUT THIS ACCELERATION DEFECT. *TR SAN ANTONIO TX Failure Date: 01/01/2010

12 10308868 2010 TOYOTA PRIUS Speed Control USING CRUISE CONTROL FEATURE,WHEN I HIT THE BRAKE FOR SPLIT SECOND THE CAR SPEEDS UP BEFORE DISENGAGING CRUISE CONTROL THIS HAPPEN ALL THE TIME NOT ON JUST THE DATE BELOW. *TR NEW YORK NY Failure Date: 01/01/2010

12 10319313 2010 TOYOTA PRIUS Speed Control TL*THE CONTACT OWNS A 2010 TOYOTA PRIUS. HE STATED WHEN DRIVING OVER UNEVEN ROAD SURFACES OR SPEED BUMPS IN THE ROAD THE VEHICLE WOULD MOMENTARILY LOSE BRAKING POWER. ALSO, WHEN DEPRESSING THE BRAKE PEDAL OVER ANY TYPE OF UNEVEN ROAD SURFACE THE VEHICLE WOULD SURGE MOMENTARILY. THE DEALER WAS CONTACTED AND INFORMED THE CONTACT THAT THERE WAS NOTHING WRONG WITH THE VEHICLE. THE FAILURE PERSISTED AND THE DEALER WAS CONTACTED A SECOND TIME WHERE THE CONTACT WAS INFORMED THAT THEY WERE AWARE OF THE ISSUE, HOWEVER DID NOT HAVE AN EXPLANATION OR A REMEDY FOR THE FAILURE. THE FAILURE PERSISTED AND THE DEALERSHIP

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WAS CONTACTED A THIRD TIME WHERE THE CONTACT WAS ADVISED THERE WAS AN OPEN RECALL ON THE VEHICLE NHTSA RECALL NUMBER: 10V039000:(SERVICE BRAKES, AIR:ANTILOCK:CONTROL UNIT/MODULE) AND TO BRING THE VEHICLE IN TO PERFORM THE RECALL SERVICE. AFTER RECALL REPAIRS WERE PERFORMED ON THE VEHICLE, THE CONTACT EXPERIENCED THE EXACT SAME FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 1,000 AND THE CURRENT IS 7 600. NEW YORK NY Failure Date: 01/01/2010

12 10320099 2010 TOYOTA PRIUS Speed Control TL*
CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED HE TOOK HIS VEHICLE IN RECENTLY FOR THE RECALL REPAIR AND THE FAILURE CONTINUES TO HAPPEN, AND IT IS WORSE THAN IT WAS BEFORE THE REPAIR WAS DONE. THE CONTACT STATED WHEN THE ROAD IS WET HE LIGHTLY DEPRESSES THE BRAKE AND IT FEELS AS IF HIS VEHICLE ACCELERATES INSTEAD OF STOPPING. THE FAILURE HAPPENS WHEN DRIVING APPROXIMATELY 20MPH. THE CONTACT CALLED THE DEALER AND HE LEFT A MESSAGE. THE FAILURE MILEAGE WAS 3,000 AND THE CURRENT IS A 5,200. UPDATED 11/16/10. *LJ
WADSWORTH IL Failure Date: 01/01/2010

12 10303236 2010 TOYOTA PRIUS Speed Control WHILE
ACCELERATING TO MAKE A RIGHT HAND TURN SIGNAL (SPEED APPX 30MPH) I DEPRESSED THE BRAKES TO SLOW THE VEHICLE DOWN TO A REASONABLE SPEED TO SAFELY MAKE THE TURN, THE CAR SLOWED, I BEGAN THE TURN BUT MID- TURN WITH MY FOOT STILL DEPRESSING THE BRAKE PEDAL THE CAR MADE A 1 ø 2 SECOND ACCELERATION. *TR LOS ANGELES
CA Failure Date: 12/31/2009

12 10307200 2010 TOYOTA PRIUS Speed Control 1. I WAS
DRIVING IN SAN FRANCISCO, CA ON CITY ROADS. IN BOTH EVENTS, I WAS BRAKING TO MINIMIZE THE IMPACT OF DRIVING OVER POTHOLES OR UNEVEN PAVEMENT (HOLES THAT WERE RECENTLY FILLED WITH ASPHALT) SEEN AHEAD. 2. WHEN THE BRAKES WERE APPLIED, THERE WAS A BRIEF, MOMENTARY SURGE IN POWER FOLLOWED BY NORMAL BRAKING. ON ONE OCCASION, A PASSENGER RIDING IN THE FRONT PASSENGER SEAT ALSO

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NOTICED THE SURGE AND COMMENTED ON IT. 3. NO CORRECTIVE ACTION HAS BEEN TAKEN SO FAR. AWAITING NEWS ON A POSSIBLE RECALL AND INSTRUCTIONS FROM CAR MARKER ON CORRECTIVE ACTIONS TO BE TAKEN.

*TW FORTUNA CA Failure Date: 12/30/2009

12 10297119 2010 TOYOTA PRIUS Speed Control I HAVE A 2010 PRIUS WHICH I BOUGHT IN AUGUST 2009. ON SEVERAL OCCASIONS, APPROXIMATELY 8-10 TIMES, I HAVE BEEN BRAKING AT SLOWER SPEEDS WHEN COMING TO AN INTERSECTION. WHEN I PUT MY FOOT ON THE BRAKE AND THE CAR HAPPENS TO HIT A BUMP OR HOLE IN THE ROAD AND THE CAR NOTICEABLY SURGES. MY FOOT IS NOT ON THE ACCELERATOR AND THIS HAS NOTHING TO DO WITH THE FLOOR MATS BECAUSE MY FLOOR MAT IS PINNED TO THE FLOOR OF THE CAR. THE MOST RECENT TIME THIS HAPPENED WAS 12/28/2009. *TR LAYTONSVILLE MD Failure Date: 12/28/2009

12 10305499 2010 TOYOTA PRIUS Speed Control I HAVE EXPERIENCED A SUDDEN ACCELERATION TYPE PROBLEM WHEN DRIVING OVER ROUGH PAVEMENT AND POTHOLES, ETC. THE ACCELERATION IS FOR A SPLIT SECOND AND I SUSPECT IT MAY BE RELATED TO THE LACK OF TRACTION FROM THE TIRES. IT DOES NOT APPEAR TO HAVE ANYTHING TO DO WITH LOOSE FLOOR MATS OR A STICKING PEDAL. NO REPAIRS HAVE BEEN MADE. DEALER SAID THEY NEVER HEARD OF THE PROBLEM WHEN I WENT IN LAST WEEK. I WAS OFFERED TO HAVE IT BROUGHT INTO SERVICE DEPART. IT DOES NOT HAPPEN ON COMMAND SO I AM GOING TO WAIT FOR NHTSA INVESTIGATION. *TR MAHWAH NJ Failure Date: 12/27/2009

12 10297541 2010 TOYOTA PRIUS Speed Control I HAVE A 2010 TOYOTA PRIUS, WHEN I AM TRYING TO STOP AND HIT A POTHOLE, OR MANHOLE COVER OR THE STREETS ARE WET, THE CAR'S BRAKES WILL DISENGAGE TEMPORARILY. IT IS SCARY AND I'VE ALMOST HAD A FEW ACCIDENTS. PLEASE LOOK INTO THIS. *TR BROOKLYN NY Failure Date: 12/25/2009

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12 10297058 2010 TOYOTA PRIUS Speed Control IN REVERSE CAR SPEEDS AND BRAKE STIFFENS AND UNABLE TO SLOW REVERSE SPEED. ALSO, TWO TIMES WHILE ACCELERATING AT 25 MILES PER HOUR THE CAR SEEMED TO LIFT UP THEN SETTLE DOWN. VERY FRIGHTENING. *TR UPDATED 02/02/10 *BF THE CONSUMER STATED WHEN THE VEHICLE WAS IN REVERSE, THE BRAKES FROZE. THE DAY AFTER THE VEHICLE WAS AT THE DEALER, THE CONSUMER PARKED ON A SMALL INCLINE, THE FRONT FACING UP. WHEN SHE STARTED THE VEHICLE, SHE PUSHED THE START BUTTON, PUT THE VEHICLE IN REVERSE, DISENGAGED THE EMERGENCY BRAKE, AND IMMEDIATELY THE BRAKES FROZE AND THE CONSUMER STARTED TO GO BACKWARDS WITHOUT CONTROL OF THE BACKING UP THE CAR. THE CONSUMER WAS UNABLE TO CONTROL THE BACKWARDS MOVEMENT SO SHE IMMEDIATELY SHUT DOWN THE POWER. SHE THEN STARTED THE VEHICLE AGAIN, PUT IT REVERSE, DISENGAGED THE EMERGENCY BRAKE AND EVERYTHING WAS NORMAL. UPDATED 03/01/10 UPDATED 05/05/10.*JB
STAMFORD CT Failure Date: 12/24/2009

12 10307233 2010 TOYOTA PRIUS Speed Control 2010 PRIUS, LESS THAN 5000 MILES. ON THE I-5 (CA) GOING TO SAN FRANCISCO ON 12-24-09. ON A SLIGHT/MODERATE DOWNGRADE WITH CRUISE SET AT 70 MPH, THE CAR WAS BRAKING HARD AND WAS OVER 100 MPH BEFORE I REALIZED WHAT THE NOISE WAS - AND IMMEDIATELY TOOK IT OUT OF CRUISE AND BRAKED. IT CAME UNDER CONTROL. ON OR ABOUT 12-31-09 I WAS UNABLE TO ENGAGE CRUISE ON THE FREEWAY BUT THE FOLLOWING DAY IT ENGAGED NORMALLY. *TW PALM DESERT CA Failure Date: 12/24/2009

12 10313416 2010 TOYOTA PRIUS Speed Control IN MY 2010 PRIUS, THE VEHICLE RANDOMLY ACCELERATES WHEN THE CRUISE CONTROL IS DISENGAGED. THIS HAPPENS EVERY 10TH OR 15TH TIME OF DISENGAGEMENT. WHEN THE BRAKES ARE APPLIED HARDER THE VEHICLE SLOWS PROPERLY. THE UNEXPECTED ACCELERATION IS VERY DANGEROUS IN TRAFFIC. THE VEHICLE HAS BEEN CHECKED BY THE DEALER AND I WAS TOLD THAT NOTHING IS WRONG. I CALLED FOR A SECOND TIME AND WAS TOLD

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THE PROBLEM IS NOT ON THE RECALL LIST. I WILL TAKE IT IN ANYWAY NEXT WEEK. *TR BERLIN, MD Failure Date: 12/23/2009

12 10297467 2010 TOYOTA PRIUS Speed Control I HAVE A NEW TOYOTA PRIUS 2010 AND HAVE EXPERIENCED THE LOSS OF BRAKING COMBINED WITH A SIMULTANEOUS ACCELERATION ABOUT 4 TIMES NOW. IT IS INCREDIBLY SCARY. I HAVE NEVER HAD THIS HAPPEN ON ANY OTHER CAR THAT I'VE DRIVEN. IT HAPPENS WHEN I HIT A BUMP IN THE REAR. I NOW SEE THAT MANY PEOPLE ARE EXPERIENCING THIS AS I SAW AN ARTICLE ON MSNBC.MSN.COM. I NOW SEE THAT OTHERS ARE EXPERIENCING THE SAME PROBLEM. THIS HAS TO BE INVESTIGATED. THE LAST TIME IT HAPPENED I WAS FACING A CLIFF AND HAD THE CAR NOT STOPPED, MY DAUGHTER AND I WOULD HAVE GONE OFF THE CLIFF AND PROBABLY WOULD HAVE PERISHED. THIS IS ASKING FOR ACCIDENTS TO HAPPEN AND SOMETHING MUST BE DONE TO FIX THIS PROBLEM. THERE ARE WAY TOO MANY OF THESE CARS ON THE ROAD. I DO NOT HAVE THE VIN NUMBER ON HAND, BUT WILL ADD IT TOMORROW. THIS HAS OCCURRED APPROX 4 TIMES AND THE CAR ACCELERATES AT THE SAME TIME I LOSE BRAKING CAPABILITIES. *TR SANTA MONICA CA Failure Date: 12/22/2009

12 10315097 2010 TOYOTA PRIUS Speed Control TL*THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT WAS STOPPED THE VEHICLE AND THEN NOTICED THAT THE ENGINE WOULD SUDDENLY SURGE WITHOUT WARNING UNTIL THE VEHICLE WAS TURNED OFF. THE VEHICLE HAS NOT BEEN DIAGNOSED BY THE DEALERSHIP AND THERE WERE NO PRIOR WARNINGS. THE CURRENT AND FAILURE MILEAGES WERE 4700. POWAY CA Failure Date: 12/22/2009

12 10320686 2010 TOYOTA PRIUS Speed Control MY 2010 PRIUS WAS DELIVERED ON DECEMBER 17, I TOOK IT ON TWO LONG ROAD TRIPS AND USED MY CRUISE CONTROL ON BOTH TRIPS. ON BOTH TRIPS WITH CRUISE CONTROL ON THERE WAS A SURGE OF ACCELERATION. NOTHING STUCK AND WHEN I APPLIED THE BRAKES THE CRUISE CONTROL CUT OFF AND THE CAR SLOWED. I HAVE EXPERIENCED THIS ONE OTHER TIME AND

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AGAIN IT WAS INTERSTATE DRIVING WITH CRUISE CONTROL ON. *TR

GREENWOOD IN Failure Date: 12/22/2009

12 10305429 2010 TOYOTA PRIUS Speed Control I HAVE A
2010 TOYOTA PRIUS THAT I BOUGHT IN DECEMBER, 2009. SIX OR SEVEN
TIMES, I HAVE NOTICED THAT THE CAR LURCHES FORWARD (LIKE SOMEONE IS
FLOORING THE GAS PEDAL) EVERY TIME I HIT A POT HOLE. I THOUGHT IT
MIGHT BE JUST ME, BUT I SAW IN THE PAPER TODAY THAT OTHERS HAVE
NOTICED SIMILAR PROBLEMS WITH THEIR PRIUS. *TR SANTA
CRUZ CA Failure Date: 12/17/2009

12 10307710 2010 TOYOTA PRIUS Speed Control TO THE
NHTSA: I AM AN OWNER OF A 2010 TOYOTA PRIUS THAT I PURCHASED IN JUNE
2009. SINCE OWNING THE VEHICLE, I HAVE HAD ABOUT A HALF-DOZEN TO A
DOZEN OCCURRENCES OF THE SAME PROBLEM. AT LOW SPEEDS, WHEN THE
REAR WHEEL HITS A BUMP, FOR A SPLIT-SECOND THE CAR FEELS LIKE THERE
IS A BURST OF ACCELERATION AND IS OUT OF CONTROL. THIS LASTS ONLY A
SPLIT-SECOND. I SAW ANOTHER CONSUMER IN A NEWS ARTICLE ABOUT THE
PRIUS BRAKE ISSUE DESCRIBE IT THE EXACT SAME WAY. I ACTUALLY
MENTIONED THIS TO MY DEALER (BERNARDI TOYOTA, FRAMINGHAM, MA)
WHEN I BROUGHT THE CAR IN FOR THE 5,000 MILE SERVICE A MONTH OR SO
AGO. THE SERVICE DEPT TOLD ME THAT THE BEHAVIOR IS NORMAL FOR THE
HYBRID VEHICLES, AND KNOWN BY TOYOTA -- NO FIX OR ADJUSTMENT
RECOMMENDED. THIS SEEMED LIKE AN ODD RESPONSE, BUT BECAUSE THEY
TOLD ME THERE WAS NO SAFETY ISSUE, I LEFT IT AT THAT. I AM PROVIDING
MY EXPERIENCE TO AID THE NHTSA APPLY PRESSURE ON TOYOTA TO FIX THIS
PROBLEM IN THE PRIUS. *TR SUDBURY MA Failure Date: 12/15/2009

12 10311130 2010 TOYOTA PRIUS Speed Control WE HAVE
EXPERIENCED ENGINE SURGES/LACK OF BRAKING WITH OUR 2010 TOYOTA
PRIUS ON 5 DIFFERENT OCCASIONS DURING AUG 2009 - FEB 2010: -1: HIT
POTHOLE WITH RIGHT FRONT TIRE AND EXPERIENCED SURGE. -2: HIT EXACT
SAME POTHOLE ON ANOTHER DAY AND SAME RESULT (SURGE). -3: WHILE
DRIVING ON PAVED ROAD HIT SOME ICE AND EXPERIENCED SURGE. -4: WHILE

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APPROACHING STOP LIGHT, APPLIED BRAKES, WHEN FRONT RIGHT SIDE OF CAR HIT GRAVEL, EXPERIENCED SURGE. -5: WHILE PREPARING FOR LEFT HAND TURN ON BUSY STREET, WHEN CAR WENT OVER A LARGE DRAINAGE GRATE IN THE TURN LANE, EXPERIENCED SURGE. *TR COLORADO SPRINGS CO Failure Date: 12/15/2009

12 10295478 2010 TOYOTA PRIUS Speed Control TOYOTA
PRIUS 2010: WHEN THE CAR HITS A BUMP IN THE ROAD IT WILL ACCELERATE SO FAST BY ITSELF WHICH CAN BE VERY DANGEROUS AND FATAL. IT CAN HIGHLY CAUSE AN ACCIDENT IF THE DRIVER CANNOT STEP ON THE BRAKES IN TIME TO STOP THE CAR ACCELERATION. I WENT TO MY LOCAL TOYOTA DEALER HERE IN QUEENS NEW YORK AND TO MY SURPRISE THE REP SAID" I HAVE NEVER HEARD OF THAT COMPLAINT" AND DID NOT PURSUE THE MATTER AT ALL. ANOTHER SAFETY CONCERN IS THAT I HIT A SMALL POTHOLE AND THE WHOLE TIRE WAS DAMAGED ON MY BRAND NEW 2010 PRIUS WHICH I HAVE BEEN DRIVING FOR BARELY TWO MONTHS. I AM VERY CONCERNED ABOUT THESE SAFETY PROBLEMS AND DO NOT REALLY KNOW WHERE TO START GETTING ASSISTANCE. THANK YOU VERY MUCH. *TR ASTORIA NY Failure Date: 12/10/2009

12 10306841 2010 TOYOTA PRIUS Speed Control BOUGHT A
2010 PRIUS IN OCTOBER 2009. IT CURRENTLY HAS 3500 MILES ON IT. AT LEAST THREE TIMES THE CAR FELT AS IF IT SLIPPED ON ICE WHEN APPLYING THE BRAKES (WEATHER CONDITIONS WERE PERFECT - NO ICE, SNOW OR RAIN). THEIR IS DIFFICULTY IN CLEARING FOG FROM THE WINDOWS AND ONE TIME I HAD TROUBLE SETTING THE CRUISE CONTROL. *TR DELAWARE OH Failure Date: 12/10/2009

12 10297499 2010 TOYOTA PRIUS Speed Control I HAVE
OWNED A 2010 PRIUS FOR ABOUT A MONTH, AND HAVE DRIVEN JUST OVER 1000 MILES ON IT. THERE HAVE BEEN THREE SEPARATE INCIDENTS NOW WHERE MY BRAKES HAVE EXPERIENCED A SUDDEN FAILURE WHILE DECELERATING. EACH TIME OCCURRED RIGHT AFTER HITTING A POTHOLE OR A BUMP IN THE ROAD. PASSENGERS IN MY CAR HAVE REPORTED A FEELING

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OF THE BRAKES "CATCHING" OR "JERKING" WHILE DRIVING ON BUMPY ROADS. THE THREE INCIDENTS I HAVE MENTIONED WERE DURING WINTER AND DURING POSSIBLY ICY CONDITIONS. HOWEVER, I KNOW HOW TO OPERATE A VEHICLE ON ICE, AND I AM AWARE OF HOW ABS BRAKING FEELS. DURING EACH INCIDENT, I WOULD BE BRAKING SLOWLY, WITH PLENTY OF TIME, THEN HIT A BUMP, AND EXPERIENCE A FEELING OF SKIDDING WHILE THE BRAKES DISENGAGED FOR A FEW SECONDS. I ALMOST HIT A PEDESTRIAN AT A TOLL BOOTH, A CONCRETE DIVIDER DURING HIGHWAY DRIVING, AND ANOTHER MOTORIST AT A SUDDEN STOP CONDITION ALONG ANOTHER HIGHWAY. PLEASE INVESTIGATE THESE CARS. I CAN COMPENSATE MY DRIVING SKILLS TO ADJUST FOR ROAD CONDITIONS THAT I AM AWARE OF. IF A SUDDEN BRAKING IS REQUIRED, AND I HIT A POT HOLE AT THE RIGHT TIME, I WILL NOT BE ABLE TO STOP. *TR WILLIAMSVILLE NY Failure Date: 12/04/2009

12 10304634 2010 TOYOTA PRIUS Speed Control 2010 TOYOTA PRIUS. ACCELERATION WHEN APPLYING BRAKE IN BUMPY ROAD. IT HAPPENED WHEN THE SPEED IS SLOW AND THERE IS UNEVEN OR DRIVES OVER POT HOLE. *TR KEARNY NJ Failure Date: 12/03/2009

12 10305850 2010 TOYOTA PRIUS Speed Control I TOO HAVE NOTICED A STRANGE FEELING OF SPEEDING UP INSTEAD OF SLOWING DOWN WHEN DRIVING OVER A LARGE BUMP ON A STREET IN MY 2010 PRIUS. *TR NEW YORK NY Failure Date: 12/01/2009

12 10304507 2010 TOYOTA PRIUS Speed Control MY 2010 TOYOTA PRIUS SUDDENLY SURGED FORWARD FOR A FEW FEET AFTER GOING OVER A LITTLE BUMP IN THE ROAD (LIKE A MANHOLE COVER). THIS HAPPENED A COUPLE OF TIMES. NO INJURIES OR ACCIDENTS. I BROUGHT THIS TO THE ATTENTION OF MY DEALER WHEN I BROUGHT IT IN TO CHANGE THE OIL @ 5000 MILES. THEY SAID THEY COULD NOT REPLICATE OR DETECT THE PROBLEM. I HAVE NOT HAD ANY SUCH INCIDENTS IN THE PAST 2 MONTHS. *TR MURRAY HILL NJ Failure Date: 11/30/2009

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12 10308201 2010 TOYOTA PRIUS Speed Control 2010
TOYOTA PRIUS, PURCHASED NOV. 2009. USING CRUISE CONTROL, THE CAR
ACCELERATED QUICKLY ON IT'S OWN WHEN I ATTEMPTED TO CHANGE SPEED
BY USING THE CRUISE CONTROL LEVER ON THE STEERING WHEEL.
HAPPENED TWICE, THEN I STOPPED EXPERIMENTING FOR REASONS OF
SAFETY. THE PROBLEM IS IDENTICAL TO THE ONE DESCRIBED BY STEVE
WOSNIAK IN PUBLIC TWO WEEKS AGO--ONE THAT GOT A LOT OF PRESS.
ACCELERATION STOPPED WHEN BRAKE PEDAL WAS TAPPED OR CRUISE
CONTROL WAS TURNED OFF. *TR STANFORD CA Failure Date:
11/30/2009

12 10308886 2010 TOYOTA PRIUS Speed Control THIS
PROBLEM HAS EXISTED SINCE THE VEHICLE WAS PURCHASED. CRUISE
CONTROL EITHER DOES NOT FUNCTION AT ALL OR FAILS TO FUNCTION
CORRECTLY. SOMETIMES THE CRUISE CONTROL WILL NOT ENGAGE.
SOMETIMES THE CRUISE CONTROL WILL ENGAGE PROPERLY, BUT AFTER
APPLYING THE BRAKES (AND DISENGAGING THE CRUISE CONTROL) THE
CRUISE CONTROL CANNOT BE REENGAGED. TWO OPERATIONS WILL CAUSE
THE CRUISE CONTROL TO BEGIN FUNCTIONING PROPERLY AGAIN: 1) TURN
THE VEHICLE OFF; 2) PUT THE SHIFT LEVER INTO THE NEUTRAL POSITION,
THEN BACK INTO DRIVE. RETURNED VEHICLE TO DEALER THREE TIMES FOR
REPAIR. THEY DID NOT FIX THE MALFUNCTION DURING ANY OF THE THREE
REPAIR VISITS. THEIR FINAL RESPONSE WAS TO CLAIM THAT THE VEHICLE
WAS "FUNCTIONING AS DESIGNED". *TR LOVELAND CO Failure Date:
11/23/2009

12 10301918 2010 TOYOTA PRIUS Speed Control TL*THE
CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED THAT WHEN
SLOWING DOWN AND MAKING A RIGHT TURN, THE VEHICLE ACCELERATED;
HOWEVER, IT HAS NEVER OCCURRED WHEN HE MADE A LEFT TURN. HE WAS
DRIVING APPROXIMATELY 10 MPH. THE FAILURE MILEAGE WAS 4000 AND THE
CURRENT MILEAGE WAS 5000. UPDATED 03/12/10. *LJ UPDATED 09/21/10
ATLANTA GA Failure Date: 11/21/2009

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12 10306807 2010 TOYOTA PRIUS Speed Control WHILE DRIVING MY WIFE'S 2010 TOYOTA PRIUS FROM COLORADO SPRINGS TO ALAMOSA WE EXPERIENCED THE FOLLOWING ANOMALY. WE WERE ON THE FREEWAY (I-25) DRIVING SOUTH ON LEVEL TERRAIN WITH THE CRUISE CONTROL SET AT ~70MPH. I NOTICED A SIGNIFICANT INCREASE IN THE ENGINE RPM AND COULD SEE THE ENGINE DISPLAY FOR THE ENGINE IN THE PWR MODE. I DISENGAGED THE CRUISE CONTROL AND WAITED A SHORT PERIOD OF TIME AND REENGAGED THE CRUISE CONTROL. A SHORT TIME LATER (~15 MINUTES) THE RPM INCREASE OCCURRED AGAIN AND I ONCE AGAIN DISENGAGED THE CRUISE CONTROL. I DID NOT USE THE CRUISE CONTROL AGAIN ON THE TRIP. MY WIFE HAS USED THE CRUISE CONTROL RARELY SINCE HER USE DOES NOT INCLUDE FREEWAY DRIVING. *TR
ELBERT CO Failure Date: 11/21/2009

12 10303991 2010 TOYOTA PRIUS Speed Control 2010 TOYOTA PRIUS, I PICK UP THE CAR AT THE DEALER ON 20 NOV 2009. WHEN EVER I SET THE CRUISE CONTROL IT WORKS FINE UNTIL I TAP THE BRAKE TO TURN IT OFF. THE CAR SPEEDS UP. I HAVE TO PRESS HARDER ON THE BROKE TO GET THE CRUISE CONTROL TO DISENGAGE AND SLOW DOWN. ITS AS IF THE CRUISE CONTROL IS NOT SENSING THAT THE BRAKE WAS DEPRESSED AND RELEASING. I TOOK THE CAR BACK TO THE DEALER ON 12-20-2009 HAVING DRIVEN IT A MONTH AND HAVING A CHANCE TO GET A FEEL FOR THE CAR. THEY SAID NOTHING WAS WRONG THAT ALL THE CARS DID THIS. EVERY CAR I HAVE OWNED HAS HAD CRUISE CONTROL ON IT AND HAS NEVER ACTED THIS WAY. I ALSO DRIVE A RX350 LEXUS THAT DOES NOT HAVE HIS PROBLEM. *TR
ROSWELL GA Failure Date: 11/20/2009

12 10305236 2010 TOYOTA PRIUS Speed Control ON THREE OCCASIONS, MY 2010 PRIUS "LEAPT FORWARD" WHEN I DROVE OVER A MAN-HOLE COVER. I HAVE READ THE DESCRIPTION OF THE BRAKING ISSUE ON THE 2010 PRIUS AND IT SOUNDS EXACTLY LIKE MY EXPERIENCE. IT ONLY LASTS FOR A FRACTION OF A SECOND, BUT IT IS QUITE FRIGHTENING WHEN IT HAPPENS. *TR
DENVER CO Failure Date: 11/15/2009

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12 10305269 2010 TOYOTA PRIUS Speed Control TL*THE CONTACT OWNS A 2010 TOYOTA PRIUS. WHILE DRIVING 20 MPH HE APPLIED THE BRAKE PEDAL; HOWEVER, THE VEHICLE DID NOT SLOW DOWN INSTEAD IT ACCELERATED AT VARIOUS SPEEDS. THE DEALER WAS UNABLE TO DUPLICATE THE FAILURE DURING A TEST DRIVE. HE STATED THAT THE FAILURE OCCURRED SIX TIMES INTERMITTENTLY CONTACT IS CONCERNED THAT IF HE CONTINUED TO DRIVE THE VEHICLE THE FAILURE COULD CAUSE A CRASH TO OCCUR. THE FAILURE MILEAGE WAS 9,000 AND THE CURRENT MILEAGE WAS 10,500. RESTON VA Failure Date: 11/15/2009

12 10306277 2010 TOYOTA PRIUS Speed Control I HAVE NOTICED ISSUE WITH BRAKING. I REMEMBER IT HAD RAINED THE PREVIOUS NIGHT AND THE MORNING IT WAS FREEZING. I WAS DRIVING ON RT. 76 TO DROP MY SON OFF TO HIS WORK. ON SMALL STRETCH OF RT. 76 HAS THE 'CEMENT PATCH' - THOSE YOU TYPICALLY SEE ON A OVER PASS. FEARING ICING, I HIT THE BRAKE ONLY TO FEEL IT NOT RESPONDING. IN FACT, I FELT THE CAR SPEEDING UP. THE PATCH WAS JUST ABOUT 10-15 FT WIDE; THE MOMENT WE WERE OVER IT, I FELT THE BRAKES RESPOND. *TR EAGLEVILLE PA Failure Date: 11/15/2009

12 10307085 2010 TOYOTA PRIUS Speed Control I PURCHASED A 2010 TOYOTA PRIUS IN AUGUST, 2009. DURING THE FALL, 2009, I EXPERIENCED TWO INCIDENTS, WHICH IN RETROSPECT, I THINK INVOLVED SUDDEN ACCELERATION. ON BOTH OCCASIONS, I WAS DRIVING HOME FROM WORK AND WENT OVER A SPOT ON THE ROAD WHICH, BECAUSE IT WAS DARK, I COULDNØT SEE FOR SURE, BUT WHICH FELT LIKE A POT HOLE. (I ALSO THINK IT MAY HAVE BEEN RAINING ON BOTH OF THESE OCCASIONS, ALTHOUGH I CANØT RECALL FOR SURE). IMMEDIATELY AFTER HITTING WHAT I THINK WAS A POT HOLE, I FELT THE CAR SUDDENLY AND DRAMATICALLY ACCELERATE. BOTH TIMES I APPLIED THE BRAKES AND THE CAR STOPPED ACCELERATING. AT THE TIME, IT DID NOT OCCUR TO ME WHAT WAS GOING ON. BUT, NOW THINKING ABOUT IT, I THINK IT LIKELY THAT THE SUDDEN JOLT TO THE CAR, PERHAPS COMBINED WITH MOISTURE, CAUSED SOME TYPE OF ELECTRICAL

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MALFUNCTION, WHICH THANKFULLY, WAS SHORT-LIVED (OR AT LEAST STOPPED BY BRAKING). SHORTLY AFTER THESE INCIDENTS, I MENTIONED THEM TO MY WIFE. SHE REPORTED THAT SHE HAD EXPERIENCED VERY MUCH THE SAME THING ON A SEPARATE (I.E., A THIRD OCCASION) DRIVING OUR PRIUS. *CN CONCORD MA Failure Date: 11/15/2009

12 10292182 2010 TOYOTA PRIUS Speed Control I WAS DRIVING MY NEW 2010 PRIUS (APPROX. 250 MILES ON ODOMETER) WHEN APPROACHING A STOP LIGHT EARLIER TODAY WITH MY FOOT GENTLY APPLYING PRESSURE TO THE BRAKE WHEN SUDDENLY THE CAR SURGED FORWARD ACCELERATING. I AM CERTAIN MY FOOT WAS NOT ON THE ACCELERATOR PEDAL NOR WAS ANYTHING ON THE FLOOR AND THE FLOORMAT WAS APPROPRIATELY POSITIONED. THE ACCELERATION ONLY LASTED A SECOND, IE ONCE I APPLIED MORE PRESSURE SHARPLY TO THE BRAKE PEDAL THE CAR SLOWED AND THE ACCELERATION CEASED. THIS IS THE ONLY TIME THIS HAS OCCURRED. *TR OAKLAND CA Failure Date: 11/14/2009

12 10304603 2010 TOYOTA PRIUS Speed Control I HAVE BEEN DRIVING MY 2010 PRIUS FOR ALMOST 6 MONTHS NOW AND HAVE EXPERIENCED THE CAR JERKING FORWARD AND FOR A FEW SECONDS SPEEDING UP AS IF THE BRAKE DOESN'T WORK. THIS HAPPENS SPECIFICALLY IF A POTHOLE OR BUMP IN THE ROAD IS HIT AND I'M BRAKING. MOSTLY WHEN SLOWING DOWN BY HITTING THE BRAKE. I ACTUALLY NOTICED THIS ALMOST IMMEDIATELY WHEN I BOUGH THE CAR BUT SINCE I'VE BEEN READING UP A LOT ABOUT THE 2010 PRIUS NOT IN THE TOYOTA RECALL LIST, I THOUGHT IT IS IMPORTANT TO REPORT IT AND GET IT FIXED. ONE EXPERIENCED THE STRANGEST FEELING WHEN THIS HAPPENS. ALMOST AS IF THE BREAK PEDAL IS HIT AND THE CAR JERKS FORWARD AS IF THE PEDAL IS STUCK AND THE CAR BODY MOVES FORWARD. *TR FAIRFAX VA Failure Date: 11/14/2009

12 10298151 2010 TOYOTA PRIUS Speed Control 2010 PRIUS ACCELERATION SURGE - WHEN I DRIVE OVER A SEWER COVER OR ANY

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SIMILAR INDENTATIONS IN THE ROADWAY THE VEHICLE SURGES FORWARD IN AN AGGRESSIVE MANNER. I NEED TO APPLY THE BRAKES OR STEER TO AVOID ANY OBJECT IN THE PATH OF THE VEHICLE. IT IS VERY UNSETTLING AND DANGEROUS SINCE THE SURGE IS STRONG AND UNPREDICTABLE. *TR

CHICAGO IL Failure Date: 11/10/2009

12 10304587 2010 TOYOTA PRIUS Speed Control VEHICLE SURGES FORWARD WHEN BRAKING OVER ROAD SURFACE THAT IS NOT SMOOTH. SYMPTOM MAKES SAFELY JUDGING STOPPING DISTANCE VERY DIFFICULT, AND IN OUR OPINION, INCREASES LIKELIHOOD OF AN ACCIDENT. TOYOTA DEALER CLAIMED THEY COULD NOT REPLICATE ISSUE AND THAT VEHICLE'S COMPUTER DID NOT REPORT/RECORD ANY PROBLEMS. WE CAN REPLICATE ISSUE OVER SAME BUMP EVERYDAY. *TR ROCKY RIVER OH Failure Date: 11/10/2009

12 10304448 2010 TOYOTA PRIUS Speed Control 2010 TOYOTA PRIUS- CAR TENDS TO ACCELERATE AFTER HITTING SOME POTHOLES OR BUMPS IN THE ROAD WHEN THE BRAKE IS DEPRESSED. THE FIRST COUPLE OF TIMES, I CAME VERY CLOSE TO REAR-ENDING THE CAR IN FRONT OF ME BECAUSE THE BUMP OR POTHOLE WAS IN THE ROAD AT A TRAFFIC LIGHT AND I WAS ATTEMPTING TO STOP. I HAVE BEEN ABLE TO REPEAT INCIDENT BUT NOT ALL OF THE TIME (MAY DEPEND ON HOW HARD THE BRAKE IS DEPRESSED OR HOW FAST THE CAR IS GOING AT THE TIME). I NOTICED THIS SHORTLY AFTER PURCHASING AND RECEIVING THE CAR ON 24 OCT. 2009. MENTIONED TO TOYOTA SERVICE STAFF AT A NEW CAR ORIENTATION PROGRAM, BUT WAS TOLD THAT THEY HAD NOT HEARD OF THIS ISSUE... AND PERHAPS THE BUMPS IN THE ROAD WERE CAUSING ME TO NOT APPLY EVEN PRESSURE ON THE BRAKE. I HAVE ADJUSTED MY DRIVING ROUTE AS TO NOT TO GO OVER THE POTHOLE WHICH CAUSES THE MOST PROBLEMS (OR TRY TO BE VIGILANT ABOUT SITUATIONS WHICH MAY CAUSE LURCHING) BUT WAS CONCERNED WHEN I SAW AN ARTICLE REPORTING THAT OTHER PEOPLE ARE EXPERIENCING SIMILAR ISSUES ([HTTP://WWW.FREEP.COM /ARTICLE/ 20100203/BUSINESS01/100203028/1318/2010-PRIUS-OWNERS-COMPLAIN-OF-](http://www.freep.com/article/20100203/BUSINESS01/100203028/1318/2010-PRIUS-OWNERS-COMPLAIN-OF-)

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FAULTY-BRAKES-LURCHING-OVER-BUMPS). *TR SOMERVILLE MA

Failure Date: 11/07/2009

12 10305710 2010 TOYOTA PRIUS Speed Control WHILE
DRIVING WITH CRUISE CONTROL ENGAGED AND A SITUATION OCCURS THAT
REQUIRES BRAKING; NORMAL BRAKE PEDAL PRESSURE DOES NOTHING. I
HAVE TO HIT THE BRAKES EXTRA HARD WHICH SIGNIFICANTLY SLOWS
REACTION TIME. THIS PROBLEM OCCURS RANDOMLY. WHEN I TOOK THE CAR
TO THE DEALER I COULD NOT GET THE PROBLEM TO REPEAT. *TR

AUBURN WA Failure Date: 11/05/2009

12 10291181 2010 TOYOTA PRIUS Speed Control 2010
TOYOTA PRIUS ACCELERATES SLIGHTLY WHEN BRAKE IS COMPRESSED AND
CAR IS TRAVELING OVER LARGE ROAD BUMPS OR MANHOLE COVERS/
SLIPPERY SURFACES (MULTIPLE TIMES EACH TIME I DRIVE). I HAVE NOT YET
REPORTED THIS TO TOYOTA, BASED ON THE ONLINE AND NEWS-BROADCAST
ACCOUNTS OF HOW TOYOTA HAS RESPONDED TO MUCH MORE SERIOUS
ACCELERATION ISSUES. I INTEND TO ATTEMPT RETURNING THE VEHICLE TO
THE COMPANY FOR A FULL REFUND. *TR CHICAGO IL Failure Date:
11/04/2009

12 10305584 2010 TOYOTA PRIUS Speed Control MY 2010
PRIUS (PURCHASED 6/30/09) LURCHES FORWARD WHEN I HIT A POTHOLE OR A
SHARP BUMP IN THE ROAD WHILE I HAVE THE BRAKES ON. IT HAS HAPPENED
ABOUT 3 TIMES SINCE I'VE HAD THE CAR. *TR LOS ANGELES

CA Failure Date: 11/01/2009

12 10305651 2010 TOYOTA PRIUS Speed Control I OWN A
2010 TOYOTA PRIUS THAT I PURCHASED IN THE FALL OF 2009. ON SEVERAL
OCCASIONS I HAVE DEPRESSED MY BRAKE PEDAL TO EITHER SLOW DOWN OR
STOP BUT , INSTEAD, THE VEHICLE BRIEFLY ACCELERATES AND GIVES A
FEELING OF "SKIPPING" OVER THE BRAKING ACTION. THE VEHICLE THEN
QUICKLY CORRECTS BEFORE STOPPING OR SLOWING DOWN. THIS HAS
HAPPENED ON MORE THAN ONE OCCASION ON VERY SPECIFIC TYPES OF

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TERRAIN THAT I CAN DESCRIBE AS BUMPY OR UNEVEN. I PLACED A CALL TODAY WITH MY TOYOTA DEALERSHIP IN WHICH I EXPLAINED THE ABOVE NARRATIVE TO THEM. THEY RESPONDED WITH IGNORANCE TO THE SITUATION AND STATED THAT THEY WILL WAIT TO HEAR FROM TOYOTA ON THE MATTER.

*TR EASTON PA Failure Date: 11/01/2009

12 10316682 2010 TOYOTA PRIUS Speed Control 2010

TOYOTA PRIUS CRUISE CONTROL CAUSED UNINTENDED ACCELERATION WHEN RE-ENGAGED. AFTER DISENGAGING CRUISE CONTROL SET TO 65 AND COASTING AT 50 FOR A WHILE WHEN THE CRUISE CONTROL WAS RE-ENGAGED THE VEHICLE RESUMED IN EXCESS OF 70 MPH BEFORE I DISABLED CRUISE CONTROL. DATE OF INCIDENT IS APPROXIMATE. I DIDN'T THINK MUCH OF THE FAILURE AT THE TIME OTHER THAN THAT THE CRUISE CONTROL WAS BEHAVING ODDLY (I HAVE AVOIDED CRUISE CONTROL ON THIS CAR SINCE). IN LIGHT OF THE CURRENT INVESTIGATION I THOUGHT I WOULD SUBMIT A REPORT. *TR ITHACA NY Failure Date: 11/01/2009

12 10318881 2010 TOYOTA PRIUS Speed Control TL* THE

CONTACT OWNS A 2010 TOYOTA PRIUS. WHILE DRIVING 10 MPH OVER RAILROAD TRACKS, WITH HER FOOT OFF OF THE ACCELERATOR PEDAL, SHE NOTICED THAT THE VEHICLE SUDDENLY BEGAN TO ACCELERATE WITHOUT DRIVER INTENT. SHE IMMEDIATELY DEPRESSED THE BRAKE PEDAL AND THE VEHICLE MOMENTARILY DECREASED IN SPEED, HOWEVER THE VEHICLE SOON BEGAN TO ACCELERATE AGAIN. SHE THEN PUT THE VEHICLE IN NEUTRAL AND SHUT THE ENGINE OFF. SHE WAS ABLE TO STOP THE VEHICLE AND WITHIN A FEW MINUTES, RESTARTED THE ENGINE. THE VEHICLE BEGAN TO FUNCTION NORMAL. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS TEST DRIVEN. THE DEALER FOUND NOTHING WRONG WITH THE VEHICLE AND COULD NOT DUPLICATE THE FAILURE. THE CONTACT STATED THAT SHE HAD EXPERIENCED THE UNINTENDED ACCELERATION OVER 12 TIMES. THERE WERE NO REPAIRS MADE TO THE VEHICLE. THE FAILURE MILEAGE WAS 4,000 AND THE CURRENT MILEAGE WAS 8,352. OLYMPIA WA Failure Date: 11/01/2009

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12 10368396 2010 TOYOTA PRIUS Speed Control TL*THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED THAT THE VEHICLE SUDDENLY ACCELERATED AND CRASHED INTO AND THROUGH A GARAGE; THE AIR BAGS DID NOT DEPLOY. THE CONTACT SUSTAINED A BRUISED HEART, BROKEN STERNUM AND TWO BROKEN RIBS. THE VEHICLE WAS DESTROYED. THE CONTACT CALLED THE MANUFACTURER WHO OFFERED NO ASSISTANCE OUTSIDE OF TAKING A COMPLAINT. THE FAILURE MILEAGE WAS APPROXIMATELY 3,400. HIGHLAND NC Failure Date: 10/23/2009

12 10305772 2010 TOYOTA PRIUS Speed Control I PURCHASED A BRAND NEW 2010 TOYOTA PRIUS V ON SEPTEMBER 24, 2009. IT PERFORMED BEAUTIFULLY, AND WAS A REAL PLEASURE TO DRIVE. HOWEVER, A MONTH OR SO LATER, WITH THE CAR IN REVERSE, I STARTED BACKING OUT OF A PARKING PLACE AND IMMEDIATELY NOTICED AN UNUSUALLY INTENSE "REVING" OF THE ENGINE. STARTLED, I IMMEDIATELY PRESSED ON THE FOOT BRAKE, RELEASING IT IN LITTLE STEPS UNTIL THE CAR WAS "INCHED" OUT OF THE PARKING PLACE. I THEN SHIFTED THE LEVER INTO "DRIVE" AND PROCEEDED ON MY WAY QUITE NORMALLY WITHOUT ANY FURTHER PROBLEM WHATSOEVER. IN THE ENSUING MONTHS, THIS STRANGE PHENOMENON HAS ONLY REPEATED ITSELF TWO MORE TIMES OUT OF HUNDREDS OF BACKOUTS FROM PARKING SLOTS. THERE HAS BEEN NO OTHER CIRCUMSTANCE IN WHICH THIS SEVERE " REVING" HAS RE-OCCURRED. IN THE AFOREMENTIONED THREE CASES, I HAD NO RECOLLECTION WHATSOEVER OF PRESSING THE FOOT THROTTLE, AND THEREFORE HAVE PRESUMED THAT THE PROBLEM IS IN THE ELECTRONICS OR SOFTWARE, RATHER THAN IN THE FLOOR THROTTLE MECHANICS. IN EVERY OTHER RESPECT SO FAR, MY 2 010 TOYOTA PRIUS V HAS PERFORMED PERFECTLY. *TR PALO ALTO CA Failure Date: 10/21/2009

12 10306472 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. WHILE DRIVING 2 MPH IN REVERSE AND REMOVING HIS FOOT FROM THE BRAKE, THE VEHICLE ACCELERATED ON

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ITS OWN. THE FAILURE HAS OCCURRED APPROXIMATELY 3 TO 4 TIMES. THE DEALER WAS CONTACTED AND HAD NOT RESPONDED WHEN THE COMPLAINT WAS FILED. THE CONTACT IS CONCERNED ABOUT THE SAFETY RISK INVOLVED AND DOESN'T FEEL SAFE DRIVING THE VEHICLE. NO REPAIRS WERE MADE TO THE VEHICLE. THE FAILURE MILEAGE WAS 2000. THE CURRENT MILEAGE WAS 5400. MEREDITH NH Failure Date: 10/20/2009

12 10304957 2010 TOYOTA PRIUS Speed Control 2010
TOYOTA PRIUS. GOING DOWNHILL AND APPROACHING A STOP SIGN. MY FOOT IS STEADY ON THE BRAKE AND I AM GRADUALLY COMING TO A STOP. THEN, I INADVERTENTLY GO OVER A BUMP IN THE ROAD AND THE PRIUS LUNGES FORWARD. I HAD TO IMMEDIATELY SLAM HARD ON THE BRAKES IN ORDER TO KEEP THE CAR FROM GOING INTO THE INTERSECTION. FORTUNATELY, THERE WAS NO CAR OR PERSON IN FRONT OF ME AS I WAS STOPPING. (I LOOKED AT PRIOR COMPLAINTS AND THIS MATCHES MINE). *TR
MINNEAPOLIS MN Failure Date: 10/18/2009

12 10298425 2010 TOYOTA PRIUS Speed Control WHILE
COMING TO A STOP AT A RED LIGHT , I APPLIED MY BRAKES AND AT THE SAME TIME , WENT OVER A SMALL POT HOLE. IT SEEMED TO ME LIKE THE CAR SPED UP. IT ONLY HAPPENED FOR A SPLIT SECOND BUT THAT SECOND COULD MEAN THE DIFFERENCE BETWEEN HITTING SOMEONE AND MISSING. THIS HAS HAPPENED TWICE TO ME AND I DO THINK IT IS A VERY DANGEROUS SITUATION. I HAVE BEEN TOLD THIS IS BY DESIGN BUT IF IT IS ,IT IS A POOR DESIGN. *TR
GARNET VALLEY PA Failure Date: 10/17/2009

12 10304539 2010 TOYOTA PRIUS Speed Control TL* THE
CONTACT OWNS A 2010 TOYOTA PRUIS. THE CONTACT STATED THAT WHILE DRIVING IN REVERSE WITH HER FOOT ON THE BRAKE PETAL, THE VEHICLE ACCELERATED ON ITS OWN. THE CONTACT THEN APPLIED THE BRAKES AND IT STOPPED. SHE THEN TURNED OFF THE VEHICLE AND IT DROVE NORMALLY. THE ISSUE HAS OCCURRED A TOTAL OF 5 TIMES. THE VEHICLE HAD NOT BEEN DIAGNOSED AT THE TIME OF THE COMPLIANT.THE DEALER WILL BE

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CONTACTED. THE FAILURE MILEAGE WAS UNKNOWN AND CURRENT MILEAGE WAS 2500. LOS ANGELES CA Failure Date: 10/15/2009

12 10305541 2010 TOYOTA PRIUS Speed Control I
PURCHASED A NEW 2010 TOYOTA PRIUS IN SEPTEMBER 2009 FROM DARCARS TOYOTA IN FREDERICK MD. I HAVE EXPERIENCED (2) INSTANCES OF UNINTENDED ACCELERATION DURING THE TIME SINCE I PURCHASED THE VEHICLE. I HAVE INFORMED DARCARS TOYOTA AND TOYOTA CORPORATION. DARCARS RAN A "HEALTH TEST" ON FEBRUARY 4, 2009 ON MY VEHICLE AND THE TEST INDICATED EVERYTHING ON THE VEHICLE WAS OPERATING NORMALLY. DARCARS THEN CONTACTED THEIR TOYOTA CALIFORNIA (TAC) AND RELATED MY PROBLEM TO THEM. THE RESPONSE FROM TOYOTA WAS THAT MY EPISODES OF UNINTENDED ACCELERATION WAS JUST THE ABS SYSTEM ENGAGING NORMALLY. THIS IS AFTER THE PRESS RELEASE FROM TOYOTA CORPORATION ON THE MORNING OF 02/04/10 ACKNOWLEDGING A PROBLEM EXISTING WITH THE 2010 PRIUS BUT CLAIMING TO HAVE ALREADY FIXED THE PROBLEM ON ALL NEW 2010 PRIUS AUTOMOBILES SOLD SINCE JANUARY 2010. MY TWO QUESTIONS ARE 1) IF TOYOTA DISCOVERED A PROBLEM WITH THE 2010 PRIUS THAT THEY SUPPOSEDLY REPAIRED ON ALL 2010 PRIUS VEHICLES SOLD SINCE JANUARY, WHY HAS TOYOTA NOT CONTACTED ME ABOUT WHAT IS AN OBVIOUS SAFETY ISSUE? I HAVE OWNED AND BEEN DRIVING MY 2010 PRIUS SINCE SEPTEMBER '09. 2) WHAT IS THE SPECIFIC REPAIR THAT WAS SUPPOSEDLY PERFORMED ON ALL 2010 PRIUS AUTOMOBILES SINCE JANUARY 1, 2010? WHY DID MY TOYOTA SERVICE MANAGER HAVE NO KNOWLEDGE OF SUCH A REPAIR? WAS THERE A SAFETY BULLETIN ISSUED BY TOYOTA? WHY HAS TOYOTA NOT ALREADY AGREED TO REPAIR MY 2010 PRIUS (SOLD IN SEPTEMBER '09) WITH THE SAME REPAIR ALLEGEDLY ALREADY PERFORMED ON 2010 PRIUS AUTOMOBILES SOLD AFTER JANUARY 1, 2010? *TR NEW MARKET MD Failure Date: 10/15/2009

12 10310375 2010 TOYOTA PRIUS Speed Control MY 2010
TOYOTA PRIUS DOES NOT ALWAYS RECOGNIZE THE KEY AND WILL NOT OPEN DOORS AND NOT START THE VEHICLE. THE GEAR SHIFT JUMPS OUT OF

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GEAR GOING FROM REVERSE TO DRIVE AND VICE VERSA. THE HEATER DOES NOT WORK PROPERLY. I AM AFRAID TO DRIVE MY NEWLY PURCHASED VEHICLE. PLEASE ADVISE. *TR MILL VALLEY CA Failure Date: 10/15/2009

12 10291212 2010 TOYOTA PRIUS Speed Control I BOUGHT A 2010 PRIUS IN SEPTEMBER 2009. IN OCTOBER, I DROVE OVER A POTHOLE THAT WAS ABOUT 6 INCHES DEEP AND COVERED THE ENTIRE WIDTH OF THE LANE. HERE IS WHAT IT FELT LIKE HAPPENED: WHEN THE BACK WHEELS HIT THE BOTTOM OR THE TOP OF THE POTHOLE, MY CAR SUDDENLY ACCELERATED AND I HAD A VERY DIFFICULT TIME STOPPING IT. I MANAGED TO NOT CRASH INTO THE CAR IN FRONT OF ME, BUT JUST BARELY. IT HASN'T HAPPENED SINCE. THE POTHOLE WAS APPARENTLY THE RESULT OF WORK ON THE ROAD, B/C IT WAS SQUARED, LIKE THE PAVEMENT HAD BE INTENTIONALLY CUT. *TR FORT WORTH TX Failure Date: 10/13/2009

12 10307470 2010 TOYOTA PRIUS Speed Control THE BRAKES ON MY 2010 TOYOTA PRIUS AT TIMES DO NOT ENGAGE IMMEDIATELY. IT MAY BE NECESSARY AT THOSE TIMES TO DEPRESS THE BRAKE PEDAL BY 1/3RD BEFORE BRAKING BEGINS. THERE IS A SIMILAR DELAY WHEN BRAKING IS USED TO TURN OFF CRUISE CONTROL. NEITHER OF THESE HAVE CAUSED AN ACCIDENT, BUT IN BOTH CASES THERE IS SOME RISK. CHAPEL HILL NC Failure Date: 10/09/2009

12 10306187 2010 TOYOTA PRIUS Speed Control ON 7 DIFFERENT OCCASIONS SINCE PURCHASING OUR TOYOTA PRIUS 6 MONTHS AGO, WHILE PUSHING THE BRAKES, THE CAR HAS LURCHED FORWARD AS THOUGH SOMEONE PUSHED DOWN ON THE GAS. *JB PLANO TX Failure Date: 10/04/2009

12 10290810 2010 TOYOTA PRIUS Speed Control I HAVE A 2010 TOYOTA PRIUS AND IT ACCELERATES RANDOMLY. USUALLY WHEN I PUSH ON THE BRAKE A LITTLE BIT, BUT NOT ALL THE WAY, IT WILL JUMP FORWARD

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AND ACCELERATE. I HEARD ABOUT THE ISSUES WITH THE MAT AND I REMOVED THE MAT MONTHS AGO. ITS IS STILL UNINTENTIONALLY ACCELERATING. IT HAS HAPPENED MAY 6 TIMES SINCE I BOUGHT THE CAR IN JULY. I AM SCARED TO DRIVE IT AND HAVE BEEN DRIVING MY SPARE CAR UNTIL SOMETHING IS DONE BY TOYOTA OR SOMEONE ELSE THAT CARES ABOUT THE SAFETY OF DRIVERS. *TR OWINGS MILLS MD

Failure Date: 10/01/2009

12 10304227 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED HIS VEHICLE ACCELERATES ON ITS OWN WHEN HE STEPS ON THE BRAKES. THE CONTACT TOOK HIS VEHICLE TO THE DEALER AND THEY STATED THERE WAS NO PROBLEM WITH THE ACCELERATOR PEDAL. THE CONTACT STATED HE HEARD ABOUT THE PROBLEM ON THE NEWS AND HE WAS REPORTING THE PROBLEM. THE FAILURE MILEAGE WAS 2,010. SAN DIEGO CA Failure Date: 10/01/2009

12 10305357 2010 TOYOTA PRIUS Speed Control TOYOTA PRIUS 2010. PROBLEM REPORTED TO DEALER 12-18-2010. BRAKES BECOME INOPERATIVE WHEN PASSING OVER UNEVEN SURFACES, VEHICLE ALSO AT THIS TIME VEHICLE LURCHES FORWARD. THIS OCCURS FREQUENTLY. CONTRARY TO YOUR FORM REQUIREMENTS THERE IS NO ONE "APPROXIMATE INCIDENT DATE". SHIFTER SOMETIMES IS DIFFICULT TO PUT INTO NEUTRAL, RATHER IT WILL INSTEAD GO FROM DRIVE TO REVERSE. IF THERE IS ALSO A SUDDEN ACCELERATION PROBLEM, THIS COULD BE A BIG PROBLEM WHEN TRYING TO REGAIN CONTROL. *TR NEEDHAM MA Failure Date: 10/01/2009

12 10290297 2010 TOYOTA PRIUS Speed Control RE: 2010 PRIUS. WHEN BRAKING OVER A POTHOLE, THE CAR SURGED FORWARD SUDDENLY (SUDDEN ACCELERATION DESPITE BRAKING). *TR NEWTOWN PA Failure Date: 09/30/2009

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12 10312833 2010 TOYOTA PRIUS Speed Control CRASH DUE TO BRAKE FAILURE, SUDDEN UNINTENDED, SUDDEN UNCONTROLLED DANGEROUS ACCELERATION, SURGING FORWARD MOMENTARY LOSS OF BRAKING CAPABILITY WHILE TRAVELING EXTREMELY LOW SPEED UNDER 5 MPH ON AN UNEVEN BUMPY COUNTRY ROAD SURFACE, POTHOLE, OR BUMP, LURCHED FORWARD SKIDDED SIDE WAYS INTO TREE. FREQUENTLY OCCURS. MAJOR COLLISION DAMAGE, IN REPAIR SHOP 1 MONTH. *TR UPDATED 04/27/10.*LJ UPDATED 08/11/10 SCOTTS VALLEY CA Failure Date: 09/26/2009

12 10332308 2010 TOYOTA PRIUS Speed Control I HAVE A 2010 TOYOTA PRIUS PURCHASED IN JULY 2009. DURING OWNERSHIP I EXPERIENCED WHEN THERE WAS A CREASE, HOLE OR BUMP IN THE ROAD WHEN BRAKING - IT ACCELERATING AND LUNGES. I AVOIDED SITUATIONS LIKE THAT AND WHEN THE RECALL CAME, I TOOK IT TO BUTLER TOYOTA (ALSO HAD THE FLOOR MAT HOOKS INSTALLED PRIOR), ON APRIL 5, 2010. THEY SUPPOSEDLY FIXED IT. ABOUT A WEEK LATER, I CAME UPON A MANHOLE COVER IN A ROAD WHILE BRAKING AND MAKING A TURN SO GOING SLOW, AND THE SAME THING HAPPENED. THE NEXT DAY I PURPOSELY WENT THROUGH IT TO "TEST" AND IT DID THE SAME THING BUT LUNGE INTO THE OTHER LANE. I WAS SCARED AND CALLED BUTLER TOYOTA. THEY TOLD ME TO CALL NATIONAL TOYOTA TO REPORT. THEY CONTACT BUTLER AND I WENT BACK IN MAY 21, THEY DID NOT REPAIR IT AND "SHRUGGED" THEIR SHOULDERS SAYING IT'S THE ABS. THEY OFFERED TO HAVE A FIELD TECH PERSON COME DRIVE MY CAR. I CALLED NATIONAL AGAIN AND THEY SEEM TO BE "MEDIATING" THIS WITH BUTLER. I FOUND A REPORT FROM CONSUMERAFFAIRS.COM THAT THIS VERY SIMILAR ISSUE WAS OC CURRING BACK IN 2008 AND THEY CALLED IT "TRACTION CONTROL". NO ONE FROM TOYOTA HAS TOLD ME THIS. I WANT IT FIXED OR A DIFFERENT CAR. I HAVE A TEENAGE WITH A PERMIT AND IF HE WAS DRIVING THIS AND IT OCCURRED, HE WOULD PROBABLY RUN INTO SOMEONE BECAUSE IT TAKES YOU BY SURPRISE. I DO FEAR HIM DRIVING IT DUE TO HIS INEXPERIENCE AND I FRANKLY AM CONCERNED AND AM VERY CAUTIOUS AS A RESULT. *TR CARMEL IN Failure Date: 09/25/2009

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12 10288966 2010 TOYOTA PRIUS Speed Control MY NEW
2010 PRIUS ACCELERATED ON IT'S OWN AS I WAS BRAKING AND SLOWLY
APPROACHING THE CAR IN FRONT OF ME THAT WAS STOPPED AT A STOP
LIGHT QUITE SOME DISTANCE AWAY. MY CAR HAD ALMOST COME TO A
COMPLETE STOP WHEN SUDDENLY THE ENGINE REVVED ON IT'S OWN AS MY
FOOT WAS STILL ON THE BRAKE. I HAD TO PRESS DOWN SO HARD ON THE
BREAK TO KEEP IT FROM SURGING FORWARD THAT THE ABS LIGHT CAME ON
AND THEN THE CAR'S REV WENT DOWN ON IT'S OWN AND ALL WAS BACK TO
NORMAL AND HADN'T HAPPENED AGAIN SINCE. I BROUGHT THE CAR TO THE
DEALER AND THEY KEPT IT FOR TWO DAYS BUT DIDN'T FIND ANYTHING
WRONG WITH IT. I HAVE TWO SMALL CHILDREN AND BOUGHT THIS CAR FOR A
NUMBER OF REASONS, SAFETY BEING ONE OF THE IMPORTANT ONES. I AM
NO LONGER FEELING SAFE. THIS WAS NOT THE FLOOR MATS, OR A SUDDEN
STOP MISTAKING ONE PEDAL FOR ANOTHER, OR ANY OTHER FORM OF DRIVER
ERROR. THIS WAS THE CAR! PLEASE HELP TO DISCOVER THE CAUSE AND
MAKE TOYOTA FIX IT BEFORE SOMEONE GETS HURT OR KILLED. THANK YOU,
CHRIS TOPPIN *TR JAMAICA PLAIN MA Failure Date: 09/18/2009

12 10284961 2010 TOYOTA PRIUS Speed Control ON THREE
OCCASIONS, WHILE DRIVING ON CLEAN, DRY ROAD SURFACES, MY 2010 PRIUS
SUDDENLY AND BRIEFLY ACCELERATED WITHOUT ANY WARNING AFTER I
DROVE OVER MINOR BUMPS AND, ONE 1 OCCASION, A MANHOLE COVER,
WHILE BRAKING. THE SENSATION WAS THAT OF THE ENGINE SUDDENLY
SURGING AND ACCELERATING. I WAS FORTUNATELY ABLE TO APPLY HARDER
PRESSURE TO THE BRAKE PEDAL, REGAINED CONTROL OF THE VEHICLE AND
AVOIDED CRASHING INTO THE CAR IN FRONT OF ME. I SPOKE WITH A TOYOTA
FIELD TECHNICAL SPECIALIST TODAY WHO TOLD ME THAT THE MECHANICS OF
THE CAR ARE SUCH THAT IF A WHEEL HITS A BUMP OR MOVES ONTO A
SURFACE THAT CAUSES IT TO ROTATE AT A DIFFERENT RATE VERSUS THE
OTHER WHEELS, THE CAR THINKS IT IS GOING INTO A SKID, AND THE ABS
SYSTEM KICKS IN. ALSO, THE SYSTEM THAT GENERATES ENERGY TO
RECHARGE THE BATTERY, WHICH ALSO EFFECTIVELY BRAKES THE CAR,
SUDDENLY CEASES TO OPERATE. CONSEQUENTLY, YOU HAVE THE

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SENSATION OF ACCELERATION WHEN IN FACT, ACCORDING TO THE TOYOTA SPECIALIST, THE CAR STOPPED DECELERATING. NONETHELESS, THIS SUDDEN DECELERATION IS UNEXPECTED, AND IF I WAS NOT FOCUSED AT THOSE EXACT MOMENTS AND FAILED TO IMMEDIATELY APPLY SIGNIFICANT PRESSURE TO THE BRAKE PEDAL, I COULD HAVE EASILY CRASHED INTO AN OBJECT, OR CAR, OR PERSON, IN FRONT OF ME. I DO NOT FEEL SAFE IN THIS CAR, AND AM WORRIED THAT MY WIFE OR SON COULD HAVE A MAJOR PROBLEM RESPONDING TO THIS SUDDEN LACK OF CONTROL. THERE IS GREAT POTENTIAL FOR SERIOUS INJURY OR DEATH FROM THIS TYPE OF INCIDENT. MY CAR IS ABOUT 1 MONTH OLD, WITH 1,250 MILES ON IT. I UNDERSTAND FROM THE SPECIALIST THAT TOYOTA DEALERSHIPS ON LONG ISLAND HAVE HAD AT LEAST ONE OTHER SIMILAR COMPLAINT. *TR DIX HILLS NY Failure Date: 09/16/2009

12 10304877 2010 TOYOTA PRIUS Speed Control AS I WAS APPROACHING A STOP LIGHT, I TOOK MY FOOT OFF OF THE GAS PEDAL OF MY 2010 TOYOTA PRIUS TO HIT THE BRAKE WHEN ALL OF THE SUDDEN MY VEHICLE ACCELERATED AND SURGED FORWARD. IT DID NOT STOP UNTIL I SLAMMED MY FOOT ON THE BRAKE. THIS HAS NOT HAPPENED SINCE AND I HAD ASSUMED IT WAS A FREAK ACCIDENT, BUT I WANTED TO REPORT IT IN LIGHT OF THE TOYOTA RECALLS THAT HAVE OCCURRED. *TR ELLINGTON CT Failure Date: 09/10/2009

12 10306240 2010 TOYOTA PRIUS Speed Control PROBLEM IS ONSET OF ACCELERATION WHEN BRAKES APPLIED IN 2010 PRIUS 4, PURCHASED AT ANTWERPEN TOYOTA, CLARKSVILLE, MD IN AUGUST 2010. PROBLEM HAS BEEN DETECTED 2 TIMES, WITHOUT ACCIDENT, BUT WITH SIGNIFICANT INCREASE IN ANXIETY. BOTH INCIDENTS WERE APPROACHING A STOP SIGN, AND SEEMED TO BE RELATED TO CHANGE IN ACCELERATION DUE TO RAPID BRAKING. FIRST INCIDENT IN SEPTEMBER 2009 WAS CONSIDERED A 'DRIVER ISSUE' SINCE I HAD OWNED THE PRIUS ONLY 1 MONTH. HOWEVER, SECOND INCIDENT IN NOVEMBER 2009 WAS CLEARLY NOT A DRIVER ISSUE, AND WAS INITIATED THE SAME WAY--STOPPING AT A STOP SIGN AFTER

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DRIVING AT HIGHWAY SPEEDS FOR SOME TIME. NEITHER INCIDENT INVOLVED A TRAFFIC ACCIDENT. *TR LAUREL MD Failure Date: 09/08/2009

12 10297509 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. DURING BRAKE APPLICATION WHILE MAKING A LEFT TURN ONTO A GRAVEL ROAD , THE VEHICLE SURGED FORWARD. IDENTICAL FAILURES OCCURRED THREE TIMES. THE DEALER WAS CONTACTED AND THEY STATED THAT THEY DID NOT HAVE ANY REPORTS OF THE FAILURE. THE VEHICLE HAS NOT BEEN DIAGNOSED. THE FAILURE MILEAGE WAS 2800. THE CURRENT MILEAGE WAS 6000. UPDATED 01/29/10 *BF UPDATED 01/29/10. ALDEN IA Failure Date: 09/01/2009

12 10304861 2010 TOYOTA PRIUS Speed Control SINCE PURCHASING MY 2010 PRIUS IN AUGUST, I HAVE EXPERIENCED MULTIPLE EPISODES OF CAR FEELING AS IF IT WERE SUDDENLY ACCELERATING WHEN GOING OVER BUMPS, POTHOLES OR OTHER IRREGULARITIES IN THE ROAD. I BELIEVE WHEN THIS HAPPENS I OFTEN ALREADY HAVE MY FOOT ON THE BRAKE, BUT I FIND MYSELF HAVING TO SLAM THE BRAKE ON HARDER TO PREVENT WHAT IS AT LEAST A STRONG SENSATION OF THE CAR "TAKING OFF". FEELS JUST LIKE WHEN RIDING A HORSE AND IT IS ABOUT TO BOLT! WENT TO DEALER IN SEPTEMBER OR OCTOBER, AND THEY COMPLETELY BLEW ME OFF, SAID "NOTHING IS WRONG", NO OTHER REPORTS OF THIS HAPPENING (CLEARLY A LIE IT NOW APPEARS). *TR WASHINGTON DC Failure Date: 09/01/2009

12 10305268 2010 TOYOTA PRIUS Speed Control 2010 PRIUS WHICH LURCHED FORWARD EACH TIME I HIT A CERTAIN POTHOLE WHILE BRAKING. I AVOIDED THE PROBLEM BY AVOIDING THE POTHOLE. THE POTHOLE WAS LOCATED NEAR A STOP SIGN, SO I WAS ALWAYS BRAKING WHEN I HIT IT. *TR ANN ARBOR MI Failure Date: 09/01/2009

12 10306261 2010 TOYOTA PRIUS Speed Control THE CAR, A 2010 PRIUS, ACCELERATES FORWARD WHEN GOING OVER A BUMP IN THE ROAD OR A POTHOLE, AS THE BRAKE IS APPLIED. THE PROBLEM OCCURS AT

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AN UNPREDICTABLE FREQUENCY. THE CONSEQUENCES ARE THAT I LOSE CONTROL OF THE CAR'S SPEED. I HAVE REPORTED THIS PROBLEM TO MY DEALERSHIP SEVERAL TIMES SINCE PURCHASING THE PRIUS AND THEY HAVE FOUND NO PROBLEM, STATING THERE IS NOTHING TO FIX. I HAVE BEEN VERY CONCERNED ABOUT THE PROBLEM, EVEN BEFORE THE RECENT EVENTS IN THE NEWS ABOUT TOYOTA. HAD I KNOWN ABOUT THIS SITE, I WOULD HAVE REGISTERED THE COMPLAINT EARLIER. *TR ROSLYN HEIGHTS

NY Failure Date: 09/01/2009

12 10315501 2010 TOYOTA PRIUS Speed Control TL*THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE DRIVER STATED THAT SHE RECENTLY HAD A RECALL REPAIR PERFORMED ON HER VEHICLE FOR THE ACCELERATION; HOWEVER, SHE CONTINUED TO EXPERIENCE THE IDENTICAL FAILURE. WHEN SHE DROVE OVER A BUMP IN THE ROAD, THE VEHICLE ACCELERATED ON IT'S OWN. SHE CALLED THE SERVICE MANAGER AND SHE IS WAITING FOR A RETURN CALL FROM HIM. THE FAILURE MILEAGE WAS 500. THE CURRENT MILEAGE WAS 8,000. WESTCHESTER IL Failure Date: 09/01/2009

12 10305627 2010 TOYOTA PRIUS Speed Control ON 8-21-09, I TOOK DELIVERY ON A 2010 TOYOTA PRIUS HYBRID. SINCE TAKING DELIVERY, I HAVE EXPERIENCED INTERMITTENT ,MOMENTARY ,UNINTENDED ACCELERATION AND INTERMITTENT,MOMENTARY LOSS OF BRAKING. ON 1-10-10, I TOOK IT IN FOR THE 5000 MILE MAINTENANCE CHECK, BUT DID NOT TELL THE DEALER MY PROBLEMS ,BECAUSE I THOUGHT THE CAR WAS STILL IN A "BREAKING IN" PERIOD AND WOULD RESOLVE ITSELF. BUT WHEN I HEARD TODAY 2-4-10, THAT THE NHTSA WAS OPENING AN INVESTIGATION OF THE 2010 PRIUS, I DECIDED TO ADD MY COMPLAINT TO THE OTHERS. *TR UPDATED 03/04/10 *BF NORTHPORT NY Failure Date: 08/27/2009

12 10304935 2010 TOYOTA PRIUS Speed Control I PURCHASED A 2010 TOYOTA PRIUS ON 8/26/09. THE CAR WOULD ACCELERATE WHEN I STEPPED ON THE BRAKE TO SLOW THE CAR DOWN AT A STOP SIGN OR RED LIGHT. I BROUGHT THE CAR TO PLAZA TOYOTA ON 12/23/09 AFTER THIS

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OCCURRED MORE THAN 50 TIMES. TOYOTA TOLD ME THAT THERE WAS NOTHING WRONG WITH MY CAR AND I'M THE 1ST ONE TO COMPLAIN ABOUT THIS PROBLEM. ON THE RECEIPT (R/O # 6311675/1) FROM THIS VISIT, TOYOTA STATED," TOM THE TOYOTA FIELD TECH DETERMINED THAT THE FEELING THAT THE CUSTOMER IS EXPERIENCING IS NORMAL AND THAT THE REGENETIVE BRAKING SYSTEM AND HYDRAULIC SYSTEM IS TRANSFERRING AND THAT'S NORMAL." SINCE THAT VISIT, THIS PROBLEM HAS ONLY HAPPENED 4 TIMES. IN REGARDS TO BRAKING ON SLIPPERY ROADS, THE CAR HAS SLID 2 DIFFERENT TIMES BEFORE GRIPPING THE ROAD. ALSO, TOYOTA CLAIMS THAT THE PRIUS GETS 51 MPG, THIS CAR HAS ONLY BEEN AVERAGING 33 MPG IN CITY DRIVING. *TR BROOKLYN NY Failure Date: 08/26/2009

12 10305695 2010 TOYOTA PRIUS Speed Control TL*THE CONTACT OWNS A 2010 TOYOTA PRIUS. WHILE DRIVING 10 MPH OVER RAILROAD TRACKS ENGAGING THE BRAKE PEDAL THE VEHICLE FAILED TO STOP AND ACCELERATED. THE FAILURE OCCURRED INTERMITTENTLY; THEREFORE, WHEN SHE TOOK THE VEHICLE TO THE DEALER FOR ROUTINE MAINTENANCE, SHE DID NOT MENTION THE FAILURE. SHE WILL TAKE THE VEHICLE BACK TO THE DEALER TO BE DIAGNOSED. THE FAILURE MILEAGE WAS 4 AND THE CURRENT MILEAGE WAS 5,600. UPDATED 08/12/10 NORTH PORT NY Failure Date: 08/21/2009

12 10317135 2010 TOYOTA PRIUS Speed Control WHEN BACKING UP, THE CAR WILL, ON OCCASION, AUTOMATICALLY ACCELERATE EXCESSIVELY. THIS CAUSES THE DRIVER TO NEED TO STEP AGGRESSIVELY ON THE BRAKE IN ORDER TO CONTROL THE CAR. THIS CYCLE OF "RACE AND BRAKE" CONTINUES UNTIL OUR NEED TO REVERSE IS COMPLETE. ONCE WE ARE IN DRIVE THERE IS NO FURTHER PROBLEM. THIS HAS OCCURRED ABOUT SIX TIMES SINCE WE PURCHASED THE CAR IN LATE JULY. IT HAS MOST OFTEN OCCURRED WHEN IT IS THE INITIAL DRIVE OF THE DAY, BUT THE MOST RECENT TIME THE CAR HAD ALREADY BEEN DRIVEN 100 MILES AND HAD BEEN IDLING FOR SEVERAL MINUTES. WE CONTACTED THE DEALERSHIP FROM WHICH WE BOUGHT THE CAR. THEY HAVE NOT HEARD OF THE ISSUE. WE

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ALSO TOOK IT INTO OUR LOCAL DEALERSHIP. THEY WERE, OF COURSE, NOT ABLE TO REPLICATE THE PROBLEM. NO RESOLUTION OR CORRECTION HAS OCCURRED. *TR PRINEVILLE OR Failure Date: 08/18/2009

12 10281512 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. WHILE DRIVING OVER LARGE AND SMALL SPEED BUMPS THE VEHICLE ACCELERATED WITHOUT WARNING. AS A CONSEQUENCE HIS RISK FOR SERIOUS INJURY AND CRASH WERE INCREASED. HE IS IN THE PROCESS OF HAVING THE VEHICLE INSPECTED TO DETERMINE THE CAUSE OF THE FAILURE. THE FAILURE AND CURRENT MILEAGES WERE 1,000. UPDATED 09/14/09 *BF THE CONSUMER STATED ON 6 SEPARATE OCCASIONS , WITH 2 DIFFERENT DRIVERS, SUDDEN, BRIEF AND UNEXPLAINED ENGINE ACCELERATION WAS EXPERIENCED WHEN A BUMP WAS HIT IN THE ROAD WHILE APPLYING THE BRAKES. THE DRIVER COULD HEAR THE ENGINE REV UP AND THERE WAS A SURGE OF POWER FROM THE ENGINE DESPITE HIS FOOT NOT BEING ON THE ACCELERATOR, BUT BEING ON THE BRAKE. IN EACH OF THE 6 INCIDENTS THE CONSUMER AND SECOND DRIVER WERE ABLE TO STOP SAFELY, BIT WERE PUT AT RISK OF AN ACCIDENT AND/OR INJURY DUE TO THE ERRONEOUS ACCELERATION. UPDATED 09.15.09. *JB UPDATED 10/13/09. *LJ THE CONSUMER STATED THE CRUISE CONTROL WAS NOT ENGAGED AND IT DIDN'T FEEL LIKE THE ANT I-LOCK BRAKES ENGAGED EITHER. UPDATED 10/13/09 THE CONSUMER ALSO EXPERIENCED BRAKING PROBLEMS AS WELL. THE CONSUMER STATED THE PROBLEM HAS GREATLY DIMINISHED. UPDATED 02/05/10. LANSDALE PA Failure Date: 08/15/2009

12 10313512 2010 TOYOTA PRIUS Speed Control
INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FEBRUARY 15, 2010 AT 3:29 PM I SPOKE TO [XXX] AT TOYOTA 1-800-331-4331 ABOUT PROBLEMS I'VE EXPERIENCED WITH MY 2010 PRIUS. I TOLD HER ABOUT THE CRUISE CONTROL DANGER, WHERE THE CAR HAD BEEN GOING ALONG NICELY ON CRUISE, BUT SUDDENLY RAPIDLY ACCELERATED WHEN, ON AUGUST 11, 2009, I

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WAS ON THE TRIP BETWEEN NEW JERSEY AND ILLINOIS COMING THROUGH THE TENNESSEE/KENTUCKY AREA. I HAD BEEN TRAVELING AT ABOUT 65MPH ON CRUISE AND IT RAPIDLY ACCELERATED TO OVER 80MPH AND I PANICKED WHILE TRYING TO GET IT TO SLOW DOWN. I TRIED SLOWING IT DOWN USING THE CRUISE BUTTON, THEN DEPRESSED THE CRUISE OFF BUTTON. DIDN'T WORK. IT DID NOT RESPOND IMMEDIATELY TO THE BRAKE UNTIL I BRAKED REALLY HARD. THEREFORE, MY DRIVING IT WAS SEVERELY LIMITED TO DRIVING AT VERY LOW SPEEDS IN TOWN. OTHER UNINTENDED ACCELERATION HAS OCCURRED EVEN WHEN NOT USING THE CRUISE. THE CAR BOLTED FORWARD NUMEROUS TIMES ON A BUMPY SECTION OF ROAD ON MY ROUTE HOME FROM WORK; IT HAPPENED OFTEN ENOUGH THERE THAT I COMPENSATED BY TAKING A DIFFERENT ROUTE. EFFORTS TO STOP THE FORWARD LUNGE INCLUDED BRAKING WITH NO RESPONSE, USING THE KNOB TO SHIFT TO A DIFFERENT SETTING, AND SCRAMBLING TO FIND THE DAMN BUTTON TO PRESS PARK. SOMETHING FINALLY STOPPED IT, BUT I DON'T KNOW WHAT. THE NEXT SCARE OCCURRED AFTER IT SNOWED. I DROVE SLOWLY ON THE PLOWED ROAD, BUT WHEN THE CAR ENCOUNTERED SNOWY LUMPS IT RAPIDLY ACCELERATED LUNGING FORWARD AGAIN. MY ATTEMPTS TO STOP CAUSED ME TO SKID DANGEROUSLY INTO ONCOMING TRAFFIC LANE. I PARKED THE CAR IN THE GARAGE AND HAVE NOT DRIVEN IT AGAIN IN WELL OVER A MONTH DUE TO THE DANGER. IN FEBRUARY, MY CO-WORKER[XXX] URGED ME NOT TO DRIVE THE CAR BECAUSE SHE HAD HEARD ABOUT A RECALL AND WAS AFRAID FOR ME, BUT I HAD ALREADY PARKED IT BY THEN NOT KNOWING SOMETHING WAS WRONG WITH IT. IT HAS NOT BEEN DRIVEN SINCE PRIOR TO MY LEARNING THAT OTHERS HAVE HAD SIMILAR EXPERIENCES AND SOME HAVE DIED OR BEEN INJURED AS A RESULT. HERRIN IL

Failure Date: 08/11/2009

12 10307891 2010 TOYOTA PRIUS Speed Control I HAVE EXPERIENCED TWO PROBLEMS WITH MY 2010 PRIUS V THAT I PURCHASED LAST SUMMER. FIRST, ON APPROXIMATELY 6-8 OCCASIONS, MY CAR HAS NOT STOPPED IMMEDIATELY WHEN I APPLIED THE BRAKES. THIS OCCURRED 3-4 TIMES WHEN I APPROACHED A STOP SIGN ON A ROAD BETWEEN MY HOME

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AND CHURCH. THE SURFACE OF THE ROAD APPROACHING THE STOP SIGN HAD BEEN SCRAPED AND ROUGHENED TO GET READY FOR RE-PAVING. AS I APPROACHED AND APPLIED THE BRAKES, MY CAR SURGED FORWARD FOR ABOUT A SECOND, BUT I WAS ABLE TO STOP. THIS HAPPENED 3-4 TIMES IN OTHER LOCATIONS, AS WELL. IT IS AN INCREDIBLY STRANGE AND HELPLESS SENSATION. THIS PROBLEM WAS PROBABLY NOTED BETWEEN LATE AUGUST 2009 AND LAST OCCURRED ABOUT THREE WEEKS AGO. EVEN THOUGH I WAS FORCED TO PUT AN EXACT DATE IN THE FIELD BELOW, I HAVE NO IDEA NOW WHEN THE EXACT DATES WERE IN WHICH THIS BRAKING ISSUE OCCURRED. WHEN I BROUGHT MY CAR TO THE DEALER FOR ITS FIRST OIL CHANGE, I DESCRIBED WHAT HAD HAPPENED BUT WAS TOLD THIS HAD NOTHING TO DO WITH THE OTHER PROBLEMS THAT HAD BEEN IDENTIFIED IN THE MEDIA AS TO OTHER CARS. THE PERSON AT THE SERVICE DESK JUST KIND OF IGNORED MY COMMENTS AND WAS NOT INTERESTED IN HEARING ABOUT THE BRAKING ISSUE FURTHER. THE SECOND PROBLEM I HAVE EXPERIENCED IS THAT WHEN USING THE CRUISE CONTROL ACCELERATE FUNCTION THE CAR JUST CONTINUED ACCELERATING EVEN THOUGH I WAS NO LONGER TURNING THE CRUISE FUNCTION LEVER. THIS STOPPED WHEN I APPLIED MY BRAKES. IT DID CAUSE ME TO STOP USING THE CRUISE CONTROL DURING THAT TRIP THOUGH. THE CRUISE CONTROL ISSUE PROBABLY OCCURRED LAST AUGUST IN I-5. *TR SHORELINE WA Failure Date: 08/10/2009

12 10305460 2010 TOYOTA PRIUS Speed Control SUDDEN UNINTENDED ACCELERATION, MOMENTARILY LOSES BRAKING WHEN IT GOES OVER UNEVEN ROADS, POTHOLES ..ETC. OCCURS SEVERAL TIMES A DAY. *TR SCOTTSDALE AZ Failure Date: 08/08/2009

12 10304467 2010 TOYOTA PRIUS Speed Control TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED WHEN DEPRESSING THE BRAKES TO STOP THE VEHICLE IT IS GRABBING AND JERKING. WHILE USING THE VEHICLE'S SPEED CONTROL UPON SETTING IT THE VEHICLE WOULD ACCELERATE, BUT WHEN THE BRAKES ARE APPLIED THE VEHICLE WOULD OPERATE NORMALLY. THE CONTACT STATED THAT HE

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MONITORS THE FAILURES. THE VEHICLE HAS NOT YET BEEN DIAGNOSED BY THE DEALER. THE FAILURE MILEAGE 6,200. CINCINNATI OH

Failure Date: 08/03/2009

12 10304281 2010 TOYOTA PRIUS Speed Control THE BRAKING SYSTEM TEMPORARILY DISENGAGES WHEN HITTING A BUMP, MANHOLE, GRAVEL, ETC. CAUSING CAR TO LUNGE FORWARD. TOYOTA OF NAPERVILLE TOLD ME THAT SOME LUNGING IS TO BE EXPECTED. IT IS SCARY WHEN THIS PROBLEM OCCURS BECAUSE YOU HAVE NO CONTROL OF THE BRAKES. I'M CONCERNED THAT IT MAY RESULT IN A FUTURE ACCIDENT.

*TR MONTGOMERY IL Failure Date: 08/01/2009

12 10304799 2010 TOYOTA PRIUS Speed Control I HAVE A 2010 TOYOTA PRIUS. APPROXIMATELY 10 TIMES SINCE I BOUGHT THE CAR IN JULY 2009 IT HAS JOLTED FORWARD WHILE I AM APPLYING THE BRAKES WHEN I DRIVE OVER A POT HOLE OR BUMP IN THE ROAD. *TR

PHILADELPHIA PA Failure Date: 08/01/2009

12 10308390 2010 TOYOTA PRIUS Speed Control I OWN A TOYOTA 2010 PRIUS. I COMPLAINED TO THE DEALERSHIP WHERE I BOUGHT MY CAR IN JULY AT MY FIRST SERVICE/OIL CHANGE ABOUT A SUDDEN SURGE IN SPEED WHILE DRIVING OVER BUMPY SURFACES. I PRESENTED THEM WITH INTERNET INFORMATION I HAD COPIED FROM CONSUMERS HAVING THE SAME PROBLEM BUT THEY WOULD NOT TAKE THEM FROM ME. THEY SERVICED THE CAR, DROVE IT AND RETURNED IT TO ME SAYING THEY FOUND NO PROBLEMS AND THAT I WAS THE ONLY PERSON WHO HAD EVER COMPLAINED ABOUT IT. THEY SAID THEY KNEW OF NO OTHER SIMILAR COMPLAINTS. I ASKED THEM TO PUT ON MY BILL THE FACT THAT THIS WAS HAPPENING TO MY CAR SO THAT IT WOULD BE DOCUMENTED FOR THE FUTURE. THEY DID NOT SEEM AT ALL CONCERNED AT THE TIME. IT REMAINS AN ONGOING PROBLEM WHEN I DRIVE. *TR

RIDGEWOOD NJ Failure Date: 08/01/2009

12 10316862 2010 TOYOTA PRIUS Speed Control TL*THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE VEHICLE ACCELERATED ON ITS

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OWN WHILE DRIVING 30 MPH, WHEN THE CONTACT ATTEMPTED TO STOP AT AN INTERSECTION. THE FAILURE OCCURRED SIX TIMES. THE DRIVER STATED THAT WHEN THE FAILURE OCCURRED THEY WERE UNABLE TO STOP THE VEHICLE. THE TOYOTA DEALER STATED THAT THERE WAS NOTHING WRONG WITH THE VEHICLE. THE FAILURE HAS OCCURRED FOR OVER 9 MONTHS. THE CONTACT HAS NOT RECEIVED A RECALL NOTICE FROM THE DEALER BUT SHE IS AWARE OF AN EXISTING RECALL. THE FAILURE MILEAGE WAS 2,500. THE CURRENT MILEAGE WAS 5,500. MEDINA WA Failure Date:

08/01/2009

12 10318514 2010 TOYOTA PRIUS Speed Control MY 2010
PRIUS HAS HAD THESE PROBLEMS, WHICH ARE NOT BEING ADDRESSED BY TOYOTA. 1)GAS PEDAL STOPPED WORKING AT ALL ON TWO OCCASIONS GOING 20-30 MILES AN HOUR. HAD TO PULL OVER, TURN CAR OFF, RESTART IT. THEN IT WORKED. HASN'T HAPPENED AGAIN. 2)CRUISE CONTROL IS VERY DIFFICULT TO STOP WITH BRAKE. THIS IS CONSISTENT. I HAVE STOPPED USING THE CRUISE CONTROL BECAUSE IT HAS ALMOST CAUSED ME TO REAR END ANOTHER VEHICLE ON SEVERAL OCCASIONS. *TR

GUNNISON CO Failure Date: 08/01/2009

12 10305293 2010 TOYOTA PRIUS Speed Control TL*THE
CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED THAT WHILE DRIVING 10 MPH AND ENGAGING THE BRAKE PEDAL, THE VEHICLE BRIEFLY ACCELERATED ON ITS OWN AND THE BRAKES MALFUNCTIONED. THE FAILURE HAS OCCURRED 10 TIMES SINCE THE VEHICLE WAS PURCHASED. THE DEALER WAS CONTACTED AND THEY STATED THAT WAS A SAFETY FEATURE. NO REPAIRS WERE MADE TO THE VEHICLE. THE FAILURE MILEAGE WAS 500 AND THE CURRENT MILEAGE WAS 4826. LOS ANGELES CA Failure Date:

07/20/2009

12 10290332 2010 TOYOTA PRIUS Speed Control WHILE
APPLYING THE BRAKES TO SLOW DOWN OR TO COME TO A STOP, IF THE CAR HITS A BUMP, POTHOLE OR THE LIKE, THE BRAKES RELEASE MOMENTARILY, CAUSING THE CAR'S MOMENTUM TO CONTINUE FORWARD LONGER/FURTHER

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THAN YOU WOULD NORMALLY EXPECT OR WANT. THIS IS ESPECIALLY DANGEROUS WHEN COMING TO A STOP AT A NEW YORK CITY PEDESTRIAN CROSSWALK OR TRYING TO SLOW DOWN WITH A CAR CLOSE IN FRONT OF YOU. I BROUGHT THE CAR INTO THE DEALERSHIP AND HAD IT EVALUATED BY TOYOTA'S FIELD TECHNICAL SPECIALIST WHO REPORTED THE FOLLOWING, ""WHEN [THE CAR] SENSES IMPENDING WHEEL SLIP, IT WILL FIRST DISABLE THE REGENERATIVE BRAKES. WHEN IT DOES THAT IT FEELS LIKE THE CAR SORT OF ACCELERATES BECAUSE YOU LOST THE REGENERATIVE BRAKING AND YOU'RE USING THE BRAKE ASSIST THAT YOU HAVE FROM YOUR FOOT. SO THAT IS 'NORMAL OPERATION' ON THE SYSTEM. IT IS WORKING AS DESIGNED." DESPITE THE EXPLANATIONS FOR WHY THIS IS HAPPENING AND WHETHER OR NOT THIS IS ?NORMAL OPERATION?, THE BOTTOM LINE IS, IF THE CAR IS NOT STOPPING WHEN IT SHOULD, THE SAFETY OF PASSENGERS AND PEDESTRIANS IS IN JEOPARDY. I CALLED AND WROTE TWO CERTIFIED LETTERS TO TOYOTA'S CUSTOMER EXPERIENCE DEPARTMENT AND TO AKIO TOYOTA, AND RECEIVED A PHONE CALL FROM AN EXECUTIVE ANALYST FROM THE PRESIDENT'S OFFICE. NO TOYOTA REPRESENTATIVE WOULD DO ANYTHING IN REGARDS TO THE PROBLEM--THEY MAINTAIN THAT THE BRAKING OPERATION IS NORMAL. I HAVE SEEN OTHER COMPLAINTS ON THE NHTSA WEB SITE AND ON PRIUS OWNERS BLOGS THAT CONTRADICT TOYOTA'S ASSERTION AND SUPPORT THE CLAIM THAT THE BRAKES ARE INDEED A SAFETY ISSUE THAT MUST BE ADDRESSED.*TR NEW YORK NY Failure Date: 07/16/2009

12 10304700 2010 TOYOTA PRIUS Speed Control TOYOTA PRIUS 2010, SUDDEN SURGE OF POWER, WHEN SLOWING OR BRAKING TO COME TO A STOP. EXTREMELY DANGEROUS IN TRAFFIC OR WHEN PARKING. HAVE REPORTED TO TOYOTA, WHO CLAIMED NO KNOWLEDGE OF PRIUS'S HAVING THIS DEFAULT. ANOTHER SAID THIS WAS A COMMON FUNCTION OF THE HYBRIDS. RECENT SERVICE DEPT. CLAIMED CHECKED BUT FOUND NO EVIDENCE. THIS PROBLEM HAPPENS INTERMITTENTLY. BECAUSE WE KNOW OF THIS PROBLEM, ARE EXTRA CAUTIOUS. *TR PASADENA CA Failure Date: 07/15/2009

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12 10304428 2010 TOYOTA PRIUS Speed Control I SAW AN ARTICLE ABOUT THE 2010 PRIUS LUNGING WHEN HITTING A BUMP OR POTHOLE. I OWN ONE AND HAVE HAD THE EXPERIENCE ON MORE THAN 1 OCCASION. *TR HILLSDALE NJ Failure Date: 07/01/2009

12 10304585 2010 TOYOTA PRIUS Speed Control 2010 TOYOTA PRIUS III, PURCHASED DECEMBER 2009 FROM DCH BRUNSWICK TOYOTA, NORTH BRUNSWICK, NJ 08902 I EXPERIENCED ATLEAST 3 DIFFERENT INCIDENTS OF THE FOLLOWING, SOMETIMES AT THE SAME SPOT ON A ROAD - WHEN BRAKING, IF A POTHOLE OR BUMP IN THE ROAD IS HIT, THE CAR SEEMINGLY JERKS FORWARD/ACCELERATES FOR A SPLIT SECOND. *TR NORTH BRUNSWICK NJ Failure Date: 01/27/2009

12 10306457 2010 TOYOTA PRIUS Speed Control I BOUGHT AT 2010 PRIUS ON 12/26/09 FROM THE VERY BEGINNING INTERMITTENTLY WHEN I GO TO STOP THE CAR WON'T STOP (MY CHEST TIGHTEN) ITS AS IF THE BACK OF THE CAR IS BEING PUSHED FORWARD EVEN THOUGH YOU HAVE YOUR FOOT ON THE BRAKE. YOU A GET A HESITATION AND THEN THE CAR STOPS. MY HUSBAND SAID IT WAS THE TRACTION CONTROL I WAS NOT USE TO IT.BUT THE TRACTION CONTROL LIGHT DOES NOT COME ON. ITS IS GETTING HARDER AND HARDER TO STOP. NOW EVEN THE PASSENGERS HEAR AND FEEL THE PROBLEM. YET WHEN I CALL TOYOTA TO BRING THE CAR IN THEY SAY THERE IS NO RECALL. *TR BROOKLYN NY Failure Date: 01/06/2009

12 10306050 2010 TOYOTA PRIUS Speed Control BRAKE FAILURE ON OUR 2010 PRIUS. *JB UPDATED 02/17/10 *BF THE CONSUMER ALSO STATED HE EXPERIENCED SUDDEN ACCELERATION. UPDATED 03/05/10 POMPANO BEACH FL Failure Date: 12/20/2007

12 10320871 2010 TOYOTA PRIUS Speed Control S10 APPROPRIATE HANDLING RE 2010 TOYOTA PRIUS SAFETY COMPLAINTS. *TGW THE CONSUMER STATED THE CRUISE CONTROL DOES NOT IMMEDIATELY CANCEL, CONTROLLING THE THROTTLE UNDER LIGHT BRAKING. THIS

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ALLOWED THE VEHICLE TO ACCELERATE UP A HILL WHILE THE CONSUMER WAS SIMULTANEOUSLY APPLYING THE BRAKES. THE BRAKE LIGHTS DID NOT COME ON UNDER LIGHT BRAKING AND THE BRAKES DID NOT WORK WHEN BRAKING OVER ROUGH SURFACES SUCH AS RAILROAD TRACKS. *JB

DC