

NHTSA Consumer Complaints as of March 5, 2018

13 10938446 2014 NISSAN ALTIMA Latch TL\* THE CONTACT OWNS A 2014 NISSAN ALTIMA. WHILE DRIVING 20 MPH, THE HOOD FLEW OPEN WITHOUT WARNING. IN ADDITION, THE HOOD PANEL WAS DAMAGED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V565000 (HOOD/LATCH). THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 39,000. CHOCTAW OK Failure Date: 12/28/2016

13 10869929 2014 NISSAN ALTIMA Latch 2014 NISSAN ALTIMA. CONSUMER WRITES IN REGARDS TO AIRBAG LIGHT STAYS ON WHILE TRAVELING AND DEALERSHIPS REFUSAL TO REPAIR/REPLACE HOOD LATCH ASSEMBLY THAT'S STATED IN RECALL NOTICE 16V-029. \*SMD THE DEALER CLAIMED THE HOOD LATCH HAD ALREADY BEEN REPLACED. \*JB CASTLETONNY Failure Date: 05/02/2016

13 10883581 2014 NISSAN ALTIMA Latch TL\* TAKATA RECALL. THE CONTACT OWNS A 2014 NISSAN ALTIMA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 16V244000 (AIR BAGS) AND 16V029000 (LATCHES/LOCKS/LINKAGES). THE DEALER WAS UNABLE TO SUPPLY THE PARTS WITHIN A REASONABLE TIME FRAME. THE DEALER INDICATED THAT THEY WOULD FOLLOW UP AND CALL THE CONTACT WITHIN THREE DAYS, BUT THE CONTACT RECEIVED NO FOLLOW UP CALL AND WAS UNABLE TO DETERMINE WHEN THE VEHICLE WOULD BE REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. BOYNTON BEACH FL Failure Date: 03/28/2016

13 10852374 2014 NISSAN ALTIMA Latch TL\* THE CONTACT OWNS A 2014 NISSAN ALTIMA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V029000 (LATCHES/LOCKS/LINKAGES). THE DEALER SCHEDULED AN APPOINTMENT FOR THE VEHICLE TO BE SERVICED UNDER THE RECALL HOWEVER, AFTER THE CONTACT ARRIVED AT THE DEALER HE WAS INFORMED THAT THE REQUIRED PART WAS UNAVAILABLE. THE MANUFACTURER WAS NOT NOTIFIED OF THE ISSUE. THE CONTACT HAD

NHTSA Consumer Complaints as of March 5, 2018

NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT.

AUSTIN TX Failure Date: 03/18/2016

13 10850359 2014 NISSAN ALTIMA Latch TL\* THE CONTACT OWNS A 2014 NISSAN ALTIMA. WHILE DRIVING APPROXIMATELY 60 MPH, THE HOOD OF THE VEHICLE OPENED INDEPENDENTLY. THE VEHICLE WAS ABLE TO BE PULLED OFF THE ROAD. THE FAILURE OCCURRED WITHOUT WARNING. THE VEHICLE WAS NOT TAKEN TO AN INDEPENDENT MECHANIC OR DEALER TO BE DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 15V116000(LATCHES/LOCKS/LINKAGES). THE FAILURE MILEAGE WAS APPROXIMATELY 24,000. BROOKEVILLE MD Failure Date: 03/11/2016

13 10854326 2014 NISSAN ALTIMA Latch TL\* THE CONTACT OWNS A 2014 NISSAN ALTIMA. THE CONTACT RECEIVED A NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V029000(LATCHES/LOCKS/LINKAGES); HOWEVER, THE PARTS FOR THE RECALL WERE NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. BRANDON FL Failure Date: 02/16/2016

13 10855429 2014 NISSAN ALTIMA Latch TL\* THE CONTACT OWNS A 2014 NISSAN ALTIMA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V029000 (LATCHES/LOCKS/LINKAGES); HOWEVER, THE PART TO DO THE REPAIRS WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.

BRANDON FL Failure Date: 02/09/2016

13 10851873 2014 NISSAN ALTIMA Latch TL\* THE CONTACT LEASED A 2014 NISSAN ALTIMA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V029000 (LATCHES/LOCKS/LINKAGES)

NHTSA Consumer Complaints as of March 5, 2018

HOWEVER THE PARTS TO DO THE REPAIR WERE NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR RECALL REPAIR. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. NILES OH Failure Date: 01/22/2016

13 10884291 2014 NISSAN ALTIMA Latch TL\* THE CONTACT OWNS A 2014 NISSAN ALTIMA. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 16V244000 (AIR BAGS), 16V029000 (LATCHES/LOCKS/LINKAGES), AND 15V116000 (LATCHES/LOCKS/LINKAGES). THE PARTS NEEDED FOR THE REPAIR WERE NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTIONS DISCONNECT. NEW PORT RICHEY FL Failure Date: 01/09/2016

13 10723713 2014 NISSAN ALTIMA Latch TL\* THE CONTACT OWNS A 2014 NISSAN ALTIMA. WHILE DRIVING AT 35 MPH, THE HOOD UNLATCHED INDEPENDENTLY. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO FAILED TO DETERMINE A REMEDY FOR THE FAILURE. THE VEHICLE WAS THEN TAKEN TO A DEALER WHERE IT WAS INFORMED THAT THE FAILURE MIGHT BE RELATED TO NHTSA CAMPAIGN NUMBER: 15V116000 (LATCHES/LOCKS/LINKAGES). THE FAILURE MILEAGE WAS 44,000.

WARREN MI Failure Date: 06/05/2015

13 10849744 2014 NISSAN ALTIMA Latch TL\* THE CONTACT OWNS A 2014 NISSAN ALTIMA. THE CONTACT STATED THAT A MANUFACTURER RECALL NOTICE WAS RECEIVED IN MID APRIL 2015. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE CONTACT WAS INFORMED THAT THE REPAIR WAS COMPLETED. IN ADDITION, THE CONTACT RECEIVED THE MANUFACTURER'S NOTIFICATION AGAIN FOR NHTSA CAMPAIGN NUMBER: 16V029000 (LATCHES/LOCKS/LINKAGES) AND CONTACTED THE DEALER. THE DEALER STATED THAT THE PART WAS ORDERED IN MID APRIL 2015. A RECALL REPAIR APPOINTMENT WAS SCHEDULED FOR THE NEXT DAY. THE CONTACT WAS DRIVING THE

NHTSA Consumer Complaints as of March 5, 2018

VEHICLE FOR OVER TEN MONTHS AND FOUND OUT THAT THE REPAIR WAS  
NOT PERFORMED. THE MANUFACTURER WAS NOTIFIED. THE CONTACT WAS  
NOT EXPERIENCING A FAILURE. FLORAL PARK NY Failure Date:  
04/10/2015