

NHTSA Consumer Complaints as of April 27, 2018

9 10818574 2014 CHEVROLET SILVERADO Steering DRIVING
HOME ON THE HIGHWAY GOING 65 MPH I TRIED TO TURN FOLLOWING THE
ROAD AND THE STEERING WOULD NOT MOVE, I FORCED IT TO TURN WHILE
SLOWING DOWN AND ALMOST RAN INTO A DITCH. DALZELL,
SC SC Failure Date: 01/05/2016

9 10819117 2014 CHEVROLET SILVERADO Steering BETWEEN
THE ROAD SPEEDS OF 45-65 MPH THE VEHICLE VIBRATES THE FRONT END
SHAKES THE VEHICLE DOES IT IN ANY ROAD CONDITION AND WEATHER THE
VEHICLE HAS BEEN TO THE DEALER TWICE AND TIRES BALANCED AND
ROTATED 3 TIME TO NO AVAIL HOUSTON TX Failure Date: 12/29/2015

9 10810674 2014 CHEVROLET SILVERADO Steering TL* THE
CONTACT OWNS A 2014 CHEVROLET SILVERADO. THE CONTACT STATED THAT
WHILE DRIVING APPROXIMATELY 55 MPH, THE STEERING WHEEL SEIZED. IN
ADDITION, THE VEHICLE STALLED. AFTER SEVERAL ATTEMPTS, THE VEHICLE
WAS ABLE TO RESTART AND THE STEERING WARNING LIGHT ILLUMINATED.
THE VEHICLE WAS TAKEN TO THE DEALER, WHO DIAGNOSED THAT THE ANTI-
THEFT MODULE AND THE STEER-ASSIST NEEDED TO BE REPROGRAMMED.
THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE
FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 78,000. UPDATED
04/08/16*LJ INDIANA PA Failure Date: 12/11/2015

9 10809361 2014 CHEVROLET SILVERADO Steering WHILE
DRIVING MY 2014 CHEVY SILVERADO, I HAVE HAD 3 INSTANCES WHERE THE
STABILITY CONTROL LIGHT CAME ON AND I SUDDENLY LOST LOST ALL
STEERING AND BRAKES. WITHIN A 2-3 SECONDS THE CLUSTER AND RADIO
WENT DEAD AND THEN THE ENGINE STOPPED. I HAD NO ABILITY TO CONTROL
THE VEHICLE. I TOOK THE VEHICLE TO THE DEALER AND THEY STATED THE
LOGS SHOWED 1 1/2 PAGES OF VEHICLE COMMUNICATIONS ERRORS
INCLUDING LOSS OF COMMUNICATIONS TO STEERING, LOSS OF
COMMUNICATIONS TO BRAKES, ETC. AFTER 8 DAYS OF ANALYSIS, THE
DEALER NOTIFIED ME THAT THIS WAS A KNOWN ISSUE WITH GM AND THAT
THERE IS AN ACTIVE PI NUMBER FOR THE ISSUE. HOWEVER, THERE IS NO

NHTSA Consumer Complaints as of April 27, 2018

KNOWN RESOLUTION FOR THE ISSUE. BECAUSE THERE IS NO KNOWN SOLUTION, THEY ASKED ME TO COME PICK UP THE VEHICLE AND CONTINUE DRIVING IT AND THEY WILL CONTACT ME WHEN A SOLUTION IS FOUND. WHEN I ASKED IF THEY UNDERSTOOD THAT I COULD LOSE CONTROL OF THE VEHICLE AND POTENTIAL KILL MYSELF, A FAMILY MEMBER OF ANOTHER DRIVER THEY ONLY TOLD ME THAT THEY HAD NO OTHER SUGGESTIONS. I ESCALATED TO GM CUSTOMER CARE AND THEY ASSURED ME THAT BECAUSE THERE ARE NO OPEN RECALLS ON MY VEHICLE FOR THIS ISSUE, IT WAS COMPLETELY SAFE TO DRIVE AND THAT I SHOULDN'T WORRY. A SEARCH OF THE INTERNET REVEALED MANY PEOPLE WHO HAVE HAD THE EXACT SAME EXPERIENCE AND WHO WERE TOLD TO CONTINUE DRIVING THE VEHICLE. ONE EVEN STATED THAT THEY HIT A PEDESTRIAN AFTER LOSING CONTROL OF THE TRUCK. THIS ISSUE IS OBVIOUSLY A HUGE SAFETY RISK AS THE DRIVER CAN LOSE COMPLETE CONTROL OF THE VEHICLE AT ANY SPEED. CLARKSTON

MI Failure Date: 11/30/2015

9 10806385 2014 CHEVROLET SILVERADO Steering ELECTRIC POWER STEERING FAILED WHILE DRIVING. TRUCK TOWED TO A DEALER. AFTER REPLACING THE ELECTRIC POWER STEERING MOTOR, ELECTRICAL LOOM AND THE BATTERY, WAS INFORMED THAT THE STEERING RACK FAILED - POSSIBLY DUE TO WATER PENETRATION INTO THE RACK AND PINION DRIVE. SUSPECT A FAULTY OR BADLY DESIGNED SEAL WHICH MAY BE THE CAUSE FOR THIE FAILURES ON THE 2014 SILVERADO TRUCKS

UNDERWOOD WA Failure Date: 11/23/2015

9 10763964 2014 CHEVROLET SILVERADO Steering LOUD CLUNKING NOISE WHEN TURNING THE STEERING WHEEL ALL THE WAY TO THE LEFT. INDIAN TRAIL NC Failure Date: 09/01/2015

9 10761471 2014 CHEVROLET SILVERADO Steering TL* THE CONTACT OWNS A 2014 CHEVROLET SILVERADO. THE CONTACT STATED THAT THE STEERING WHEEL WAS TIGHT AND EXTREMELY DIFFICULT TO TURN LEFT AND RIGHT. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO REPLACED THE POWER ASSIST MOTOR. THE SECOND REPAIR WAS THE

NHTSA Consumer Complaints as of April 27, 2018

ELECTRONIC TORQUE CONTROL SENSOR; HOWEVER, THE FAILURE RECURRED. THE VEHICLE WAS NOT REPAIRED. THE CONTACT WAS NOT INCLUDED IN MANUFACTURER RECALL NUMBER: 14515 FOR THE CHASSIS CONTROL MODULE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND PROVIDED NO REMEDY. THE APPROXIMATE FAILURE MILEAGE WAS 89,000.

BRIGHTON MI Failure Date: 08/31/2015

9 10745333 2014 CHEVROLET SILVERADO Steering WHILE DRIVING DOWN THE HIGHWAY A STABILIZATION CONTROL LIGHT CAME ON BRIEFLY, THEN WENT AWAY. APPROXIMATELY 5 MILES LATER AFTER EXITING THE HIGHWAY, AND GOING DOWN A SIDE STREET, THE TRUCK DIED AND THE STEERING WHEEL LOCKED WHEN I SLOWED AND STARTED TO MAKE A RIGHT HAND TURN INTO A PARKING LOT. THIS HAS SINCE OCCURRED ONCE MORE UNDER SIMILAR CONDITIONS WHILE SLOWING, BRAKING AND TURNING AT LOW SPEEDS AND NOT UNDER THROTTLE. ALBUQUERQUE NM

Failure Date: 07/01/2015

9 10702915 2014 CHEVROLET SILVERADO Steering HAVE NEW 2014 CHEVY SILVERADO 1500 4X4 5.3 ENGINE. IN JANUARY I WENT TO GET IN MY TRUCK TO GO TO WORK AND THERE WAS A SERVICE POWER STEERING WARNING. I THEN NOTICED I HAD NO POWER STEERING.(4000 MILE) THEY TOWED MY TRUCK TO DEALERSHIP AND THEY SAID THEY REBOOTED THE COMPUTER AND IT WAS OK NOW. THIS PAST WEEKEND MARCH 28TH 2015, IT DID THE SAME THING AT THE BOAT RAMP IN A HIGH SCHOOL FISHING TOURNAMENT. WENT TO GET TRUCK TO LOAD BOAT AND COULD NOT MOVE IT. (6500 MILE) AFTER ABOUT AN HR. IT WAS OK. I AM CONCERNED OF THIS TRUCK LOOSING POWER STEERING WHILE DRIVING IT THE MOUNTAINS. I HAVE GOOGLED THIS ISSUE AND SOME PEOPLE HAVE REPORTED THAT THEY HAVE LOST POWER STEERING WHILE DRIVING. HAVING 2 HIGH SCHOOL STUDENTS IN MY TRUCK IS A GREAT CONCERN. *TR PALL MALL TN Failure Date:

01/07/2015

9 10747115 2014 CHEVROLET SILVERADO Steering AT HIGHWAY SPEEDS (ABOVE 50 MPH) AFTER DRIVING FOR 20 MINUTES TO 1/2

NHTSA Consumer Complaints as of April 27, 2018

HR, A SLIGHT TURN TO THE LEFT (AT SPEED) CAUSES THE STEERING TO STICK/BIND. IT MAY BE A LOSS OF POWER STEERING ASSIST. THIS HAPPENS INTERMITTENTLY. THIS PREVENTS THE WHEEL FROM RETURNING TO CENTER FROM THE LEFT TURN. THE RESISTANCE CAN BE OVERCOME BY INCREASING TO FORCE APPLIED TO EITHER RETURN THE WHEEL TO CENTER OR TO INCREASE THE LEFT TURN. UPDATE 9/15/15*CW *CN

MOON TWP PA Failure Date: 11/06/2014

9 10806861 2014 CHEVROLET SILVERADO Steering THE VEHICLE HAS AN ESTABLISHED, MEASUREABLE AND DOCUMENTED VIBRATION PROBLEM THAT RANDOMLY INCREASES & DECREASES IN APPLITUDE & FREQUENCY AT ALL SPEEDS. GM IS UNABLE TO RESOLVE AFTER 12 DEALER ATTEMPTS TO ADDRESS, INCLUDING MULTIPLE SETS OF TIRES, REAR DIFFERENTIAL, DRIVE SHAFTS AND SHOCK ABSORBERS ALL FAILING TO RESOLVE THE ISSUE. GM STATED VIBRATION IS INHERENT TO THE DESIGN AND NO FURTHER ACTION NEEDED OR WILL BE TAKEN EVER FOR VIBRATION, REGARDLESS OF CIRCUMSTANCE. SUCH A VIBRATION IS A SIGNIFICANT SAFETY DEFECT BECAUSE IT IS ESSENTIALLY LIKE CUTTING WIRES TO WARNING TELL-TALES BY REMOVING A DRIVER'S ABILITY TO DISCERN TIRE/ SUSPENSION/POWERTRAIN/STEERING PROBLEMS THAT CAN ONLY BE IDENTIFIED BY FEELING A VIBRATION (SUCH AS A LOOSE WHEEL OR DAMAGED SUSPENSION COMPONENTS) PRIOR TO A CATASTROPHIC EVENT, ESPECIALLY AT HIGH SPEEDS. NOT ONLY FOR THE VEHICLE OCCUPANTS, BUT ALSO FOR ANY ROAD USER WHEN IT RESULTS IN THE DRIVER LOOSING CONTROL OF THE VEHICLE. GM'S OWN ATTEMPTS TO FIX THE VEHICLE WITH THE LIST OF PARTS ABOVE IRREFUTABLY SUPPORTS THE INABILITY FOR A DRIVER TO IDENTIFY THE SOURCE OF A VIBRATION. IF EXPERIENCED TECHNICIANS AND SUBSEQUENT CORPORATE ENGINEERS CANNOT RECOGNIZE THE VIBRATION AS BEING DIFFERENT FROM WHEELS, SUSPENSION, POWERTRAIN; THEN A NORMAL DRIVER WILL HAVE NO SUCH WARNINGS AVAILABLE SHOULD A POTENTIALLY CATASTROPHIC SAFETY ISSUE BE PRESENT. FURTHER, SINCE GM REFUSES TO ADDRESS ANY FURTHER VIBRATION ISSUES WITH THIS VEHICLE, IT IS LIKE HAVE A AIRBAG WARNING

NHTSA Consumer Complaints as of April 27, 2018

TELL-TALE CONTINUOUSLY ILLUMINATED WHETHER OR NOT A PROBLEM EXISTS & GM STATING TO JUST LIVE WITH IT. IN OTHER WORDS, IF I GET A LOOSE WHEEL, I GUESS GM FIGURES I WILL KNOW IT WHEN IT FALLS OFF. IN ADDITION, TO SAFETY DEFECT DESCRIBED ABOVE, THE VIBRATION IS AN EXTREME SOURCE OF DRIVER DISTRACTION & DRIVER RAGE AS ATTEMPTS ARE MADE TO PRODUCE AND/OR REDUCE THE VIBRATION WHILE DRIVING.

TAPPAN NY Failure Date: 09/22/2014

9 10735556 2014 CHEVROLET SILVERADO Steering I STARTED HAVING PROBLEMS WITH THE ELECTRICAL IN THE TRUCK STARTING WITH THE WINDOWS. I INFORMED DEALERSHIP AND THAT THE STABILITRAK WAS GOING OFF SAYING THAT THE STEERING WAS FAILING. THE PROBLEM HAS CONTINUED TO PRESENT AND NOW THE TRUCK IS SHUTTING ITSELF OFF WHILE GOING DOWN THE ROAD LOSING ALL STEERING AND TURNING ITSELF BACK ON. MY FAMILY WAS IN THE TRUCK AND WE ALMOST ROLLED INTO A PARKING STRUCTURE, I LOST ALL POWER AND STEERING TO TRUCK HAD NO CONTROL AT ALL. THE TRUCK CONTINUES TO HAVE ISSUES AND THIS AFTER I TOOK IT IN TO HAVE IT FIXED. DEALER MADE PROBLEM WORSE.

LAVERKIN UT Failure Date: 09/08/2014

9 10715061 2014 CHEVROLET SILVERADO Steering I PURCHASED THE 2014 CHEVY SILVERADO CREW CAB LT TEXAS EDITION FROM RELIABLE CHEVROLET IN RICHARDSON, TX. IMMEDIATELY AFTER PURCHASING WITHOUT A TEST DRIVE IT NOTICED THAT THERE WAS A VIBRATION, STEERING PROBLEM, AND SCRATCHES ON THE BED.. BECAUSE IT WAS A DEMO OF WAS TOLD BY THE NEW CAR SALESMAN THAT THEY HAD MADE SURE THE VEHICLE WAS INSPECTED AND THAT THE SCRATCHES WERE SUPERFICIAL AND IT'S A DEMO SO THAT'S HOW IT IS. I SPOKE WITH THE BUSINESS MANAGER AND THEY PUT A SPAY IN BED LINER TO FIX THE SCRATCHES AND DID A BALANCE ON THE TIRE. I PICKED THE TRUCK UP AND THE STEERING AND VIBRATION PROBLEMS WERE STILL THERE. IT WENT BACK INTO THE SHOP AGAIN AND THEY COULDN'T DUPLICATE ANY PROBLEMS. THE STEERING IS ALMOST IMPOSSIBLE TO KEEP IN A STRAIGHT LINE IT SWERVES

NHTSA Consumer Complaints as of April 27, 2018

AS IF THE TRUCK HAD A FEW DRINKS. I TOLD THEM IT DON'T FEEL SAFE DRIVING IT AND I'M AFRAID I'M GOING TO HIT SOMEONE. I WILL NOT DRIVE IN THE MIDDLE LANES. I HAVE TO DRIVE ON EITHER FAR LEFT OR RIGHT LANES TO ALLOW FOR SWERVING. I COMPLAINED TO GM. . GOT EXCITED BECAUSE THEY SENT ME TO ANOTHER DEALERSHIP AND SAME THING HAPPENED.. WENT FOR A TEST DRIVE.. THEY FELT SOMETHING WRONG BUT MECHANICS CAN'T "DUPLICATE" THE PROBLEM. THEY SAID THEY TEST DROVE IT AGAIN BUT IN DON'T SEE HOW WHEN THE ROADS WERE ICED OVER. I CALLED GM AGAIN AND I'M AT A NEW DEALERSHIP THEY TEST DROVE IT WITH ME AND HEADED A NEW POPPING NOISE WHEN THE WHEELS IS TURNED AND FELT STEERING AND SUSPENSION ISSUE. THEY KEPT THE TRUCK BUT ONCE AGAIN NOT ABLE TO DUPLICATE. I'VE HAD A FEW LOANERS AND NONE OF THEM DRIVE LIKE MINE. THE TRUCK HAS ALSO HAD PROBLEMS WITH AC AND WHINY NOISE IN ENGINE. I'M WAS SUPPOSED TO PICK UP THE TRUCK TODAY BUT I COMPLAINED AND THEY WERE GOING TO TEST DRIVE IT AGAIN. THEY DON'T FACTOR IN THE TIME AND INCONVENIENCE OF HAVING TO TAKE OFF WORK PLUS GAS AND MILES IN TRYING TO GET THIS FIXED. NOT HAPPY WITH THIS TRUCK. *TR GARLAND TX Failure Date: 08/31/2014

9 10619602 2014 CHEVROLET SILVERADO Steering BAD SHAKE
AT HIGHWAY SPEEDS, BALANCING TIRES DIDN'T HELP, FAULTY STEERING
COMPONENTS COULD BE A SAFETY ISSUE. MUSKEGON MI
Failure Date: 08/01/2014

9 10653207 2014 CHEVROLET SILVERADO Steering I
PURCHASED MY 2014 CHEVROLET SILVERADO ON 7/11/14. ON THE WAY HOME I
CALLED THE DEALER TO TELL THEM THAT IT HAD A BAD VIBRATION WHEN
DRIVING AT HIGHWAY SPEEDS. THE FIRST REPAIR WAS ATTEMPTED ON 7/25/14
WITH 1207 MILES. I HAVE HAD THE TRUCK BACK AT LEAST 8 TIMES FOR A
REPAIR. THE DEALER HAS REPLACE TIRES. THEY HAVE BALANCED THE TIRES
AT LEAST 6 TIMES THAT I KNOW ABOUT. THEY HAVE REPLACED THE DRIVE
SHAFT. THE HAVE REPLACE THE RING GEAR AND PINION. REPLACED THE
ENTIRE DIFFERENTIAL (THEY SWAPPED IT FROM ANOTHER NEW TRUCK)

NHTSA Consumer Complaints as of April 27, 2018

THEY HAVE REPOSITIONED THE MOTOR MOUNTS. NOW THEY ARE WANTING TO REPLACE THE REAR DIFFERENTIAL AGAIN. I HAVE BEEN PATIENT WITH THEM TRYING TO LET THEM FIX THE CONCERN. THEY HAVE A GENERAL MOTORS SERVICE ENGINEER INVOLVED AND HE HAS SEVERAL PARTS ORDERED FOR IT. THE DEALERSHIP HAD TALKED TO THEIR FACTORY REP AND AT ONE TIME THEY TALKED ABOUT GM BUYING THE TRUCK BACK AND GETTING ME ANOTHER TRUCK. I DON'T FEEL THE TRUCK I HAVE IS SAFE. IT HAS HAD THE WHEELS OFF MORE TIMES THAN I WOULD HAVE ROTATED MY TIRES IN 150000 MILES. *TR GARDEN CITY MO Failure Date: 07/25/2014

9 10649352 2014 CHEVROLET SILVERADO Steering THE VEHICLE HAS A SHAKE AND VIBRATION IN THE SEATS, STEERING AND SUSPENSION AT INTERSTATE SPEEDS OF 65 MPH AND ABOVE ON SMOOTH ROADS IT HAS HAD THE SHAKE AND VIBRATION SINCE THE DAY I BOUGHT IT NEW. *TR THEODORE AL Failure Date: 07/12/2014

9 10632678 2014 CHEVROLET SILVERADO Steering SINCE I PURCHASED THIS VEHICLE IS HAS HAD A VIBRATION FROM 5-20, 40-50, AND 68-78. IT HAS BEEN IN THE SERVICE DEPARTMENT 4 TIMES FOR THIS PROBLEM ALONE WITH NO RESOLUTION. GENERAL MOTORS UNDERSTANDS THEIR IS AN ISSUE WITH THIS MODEL TRUCK BUT DOES NOT HAVE A SOLUTION. THE VIBRATION IS FELT IN THE SEAT, THE GAS PEDAL, THE STEERING WHEEL AND THE REST OF THE TRUCK. TIRES WERE INDEXED, ROTATED, AND BALANCED, ALONG WITH THE DRIVE LINE SPECIFICATIONS INSPECTED AND WERE FOUND WITHIN NORMAL LIMITS EVEN THOUGHT VIBRATION PERSISTS. OTHER ISSUES I HAVE HAD WERE THE EXHAUST SQUEAKING NOISES WHEN TRANSFERRING FROM V8/V4 MODE, IN WHICH THE ENTIRE EXHAUST SYSTEM WAS REPLACED, WATER LEAKING FROM THE SUNROOF AND WINDSHIELD, FRAME COATING PEELING OFF CAUSING THE FRAME TO RUST, THE SEAT FRAME SHIFTING, MOVING AND CLICKING WHEN TURNING THE VEHICLE, HD RADIO LOSES SIGNAL INTERMITTENTLY, RADIO AND HVAC KNOBS WERE NOT LIT, HEADLIGHTS WERE MISALIGNED FROM THE FACTORY, AND 4 OTHER RECALLS SUCH AS, OVERHEATED EXHAUST COMPONENTS, UNWANTED TRANSFER

NHTSA Consumer Complaints as of April 27, 2018

CASE SHIFT TO NEUTRAL, PEEK IN ODOMETER DISPLAY INCORRECT, AND TRANSMISSION OIL COOLER CONNECTIONS POSSIBLY BEING BAD. THIS VEHICLE CURRENTLY HAS 6500 MILES AND HAS BEEN IN THE SERVICE DEPARTMENT A TOTAL OF 30 DAYS SO FAR. *TR LOXAHATCHEE FL

Failure Date: 05/19/2014

9 10695548 2014 CHEVROLET SILVERADO Steering I BROUGHT MY TRUCK IN FOR A VIBRATION PROBLEM TO THE DEALERSHIP THAT I PURCHASED IT FROM. THE TRUCK WAS MUDDY AND THE DEALERSHIP TOLD ME THAT IT WAS FROM ALL THE MUD ON THE TRUCK. BUT THEY DID NOT EVEN WASH THE TRUCK AND TEST DRIVE IT. THEN I BROUGHT IT INTO A DIFFERENT DEALERSHIP TO HAVE IT CHECK FOR THE SAME THING. THEY FORCED BALANCE MY TRUCK AND THEY FOUND SOMETHING SO THEY ROTATED MY DRIVE SHAFT 180 DEGREES AND SAID IT WAS FIXED. ABOUT 30 DAYS LATER IT STARTED AGAIN AND BROUGHT IT BACK TO BE CHECKED. THEY FORCED BALANCE IT AGAIN AND FOUND A BAD TIRE SO THEY REPLACED THE ONE TIRE WHILE THE OTHER THREE TIRE HAD ABOUT 12,000 MILES ON THEM. SO IT HAPPENED AGAIN SO BROUGHT IT AGAIN FOR THE 4TH TIME FOR THE SAME PROBLEM. THEY AGAIN FORCED BALANCED THE TRUCK AND COULD NOT PIN POINT THE PROBLEM SO THE SERVICE MANGER TOOK A 2015 SILVERADO 1500 AND TOOK OFF THE TIRES AND RIMS AND PUT IT ON MY TRUCK. NOT DIDN'T FIX IT SO THEY PUT ALL NEW SHOCKS AND STROUTS ON IT AND TOLD ME IT WAS FIXED AND THEY WANTED TO BRING THE TRUCK TO MY HOME AND I DECLINED AND I WANTED TO TEST DRIVE THE TRUCK. I DROVE THE TRUCK WITH THE SERVICE MANAGER AND FOUND THAT IT DIDN'T CHANGE ANYTHING. SO I ASKED HIM THAT I WANTED AN APPOINTMENT WITH THE DISTRICT MANAGER OF GM. SO WHEN I MEET WITH HIM IN THE SERVICE MANAGERS OFFICE WITH THE SERVICE MANAGER. THE FIRST THING OUT OF THE DISTRICT MANAGERS WAS I AM HERE TO HELP YOU AND THE SHOWED HIS TRUE SELF. WITHIN THE FIRST 9 MINUTES HE ASKED ME HOW I WOULD FIX THE PROBLEM AND THEN HE TOLD ME TO HIRE AN ATTORNEY. BECAUSE THAT WAS THE ONLY WAY YOU ARE GOING TO GET THE TRUCK BOUGHT MAKE FROM GM. AFTER I LEFT THE OFFICE AFTER 9 MINUTES I TRIED TO MAKE AN

NHTSA Consumer Complaints as of April 27, 2018

APPOINTMENT AT THE DEALERSHIP I BOUGHT THE TRUCK AND I HAD AN
APPOINTMENT THE FOLLOWING DAY. THE SAME DAY THE DEALERSHIP
INFORMED THAT NIGHT THAT THEY COULDN'T SEE OR WORK ON MY TRUCK I
CALLED GM CUSTOMER SERVICE. *TR LANSING MI Failure Date:
12/13/2013