

NHTSA Consumer Complaints as of April 27, 2018

10 11089611 2012 HONDA ODYSSEY Seats PASSENGER SIDE REAR SEAT IS EJECTING FROM THE FLOOR BOARD AND IS RECLINING ON IT'S OWN WHEN BREAKING OR GOING FORWARD. BOTH ON CITY & HIGHWAY. IT HAPPENED FIRST ON THE HIGHWAY GOING 65 AND MY HUSBAND HAD TO SUDDENLY BRAKE BECAUSE ANOTHER CAR CUT HIM OFF AND OUR 8 YR OLD SON WAS SITTING IN THE SEAT AND SUDDENLY WENT FORWARD AND SIDEWAYS AND THE SEAT RECLINED AND WOULD NOT STAY IN POSITION. THE SEAT CAME OFF THE FLOOR BOARD BRACKETS WHICH ARE SHOWN IN THE PHOTOS . ALSO IN ONE PHOTO YOU WILL SEE THE SPACE BETWEEN THE SEAT AND THE SMALLER SEAT IN THE MIDDLE HOW FAR IT CAME OFF THE BRACKETS. RALEIGH NC Failure Date: 04/22/2018

10 11066787 2012 HONDA ODYSSEY Seats THE BACK SEAT INVOLUNTARILY MOVES FORWARD WHILE DRIVING. FORT MYERS FL Failure Date: 01/23/2018

10 11058334 2012 HONDA ODYSSEY Seats THE VAN HAS ABOUT 38000 MILES. THE THIRD ROW SEAT DOES NOT HOOK IN CLAMP AND IS LOSE. IT IS SAFETY ISSUE. THIS IS STATIONARY POSITION. SETAUKET NY Failure Date: 12/27/2017

10 11058336 2012 HONDA ODYSSEY Seats THERE IS A RECALL FOR SECOND ROW BUT IT IS THIRD ROW THAT DOES NOT CLAMP DOWN AND IS LOSE. IT TOOK ME 2 HOURS TO WIGGLE INTO CLAMP POSITION AS IT WAS NOT SAFE. IF I UNCLAMP, IT WILL NOT CLAMP AGAIN. SETAUKET NY Failure Date: 12/27/2017

10 10967534 2012 HONDA ODYSSEY Seats 2ND ROW SEAT SWUNG FORWARD SUDDENLY WHILE I WAS DRIVING AND BRAKED AT A STOPLIGHT. I BELIEVE THIS IS EXACTLY WHAT IS DESCRIBED IN THE CURRENT RECALL OF HONDA ODYSSEYS. MY DAUGHTER RAMMED HER CHIN AGAINST THE FRONT SEAT. ELLICOTT CITY MD Failure Date: 03/20/2017

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10 10938947 2012 HONDA ODYSSEY Seats MY 2012 HONDA ODYSSEY HAD A PROBLEM WITH THE 2ND (BACK) ROW LEVER OR LATCH - I COULDN'T GET IT TO PROPERLY LATCH. IT CAUSED THE SEAT TO BE LOOSE AND IT WOULD GO BACKWARDS SOMETIMES WHEN I STOPPED. ON OCTOBER 6, 2016, I PAID \$345.00 TO HONDA OF JEFFERSON CITY TO GET THIS PROBLEM FIXED. I WANT HONDA TO REFUND MY \$345.00. WARDSVILLE MO Failure Date: 10/06/2016

10 11047365 2012 HONDA ODYSSEY Seats 2ND ROW SEAT FLIPPED FORWARD DURING MODERATELY HARD BRAKING, INJURING MY CHILD WITH A BUSTED LIP AND SCRATCHES. SHE WAS 6 YRS OLD AND SECURED IN A 5 PT HARNESS CHILD SAFETY SEAT THAT WAS SECURED INTO THIS 2ND ROW SEAT. THE SEAT FLIPPED FORWARD WITH HER IN IT CAUSING HER TO STRIKE THE BACK OF THE FRONT PASSENGER SEAT. THE SEAT CAN BE MANUAL UNLATCHED FOR REMOVAL AND TO SLIDE IT SIDEWAYS, WHICH WE HAD DONE. APPARENTLY IT NEVER LATCHED BACK PROPERLY, BUT IT APPEARED TO BE FULLY LATCHED. WE WERE TRAVELING BETWEEN 35 AND 40MPH WHEN WE HAD TO STOP UNEXPECTEDLY WHEN THE SEAT FLIPPED FORWARD. IT WAS IN AMARILLO TX ON A CITY STREET WHEN A SHORT GREEN LIGHT QUICKLY CYCLED TO YELLOW, THEN RED. THIS EVENT HAPPENED JUNE 27, 2015. WE NOW "CHECK" AND MAKE SURE BOTH KID'S SEATS ARE LATCHED (THE BEST WE CAN) BY PULLING FORWARD, WITH HEAVY FORCE, ON THE SEATS WHEN BUCKLING KIDS IN THOSE SEATS. THERE APPEARS TO NOW BE EXCESSIVE PLAY IN THE LATCH MECHANISM WHEN PERFORMING THIS "CHECK" THAT I'M NOT COMFORTABLE WITH. I FEEL THESE SEATS NEED TO BE REPLACED AND ARE NOT SAFE. THESE SEATS USED TO SECURE TO THE VEHICLE TIGHTLY, BUT NOW THERE IS EXCESSIVE "PLAY" AND LOTS OF "COMPLIANCE" IN THE SEAT FASTENING SYSTEM THAT SECURES IT TO THE VEHICLE. I'M NOT CONFIDENT, EVEN AFTER MY TRIPLE CHECKING IT EVERY TIME, THAT THIS WON'T HAPPEN AGAIN. COPPERAS COVE TX Failure Date: 06/27/2015

10 10654644 2012 HONDA ODYSSEY Seats I WAS DRIVING ON THE ROAD NOT FAR FROM MY HOME. MY SON WAS SITTING BEHIND ME ON THE

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CAR SEAT. AND WHEN I WAS STEPPING ON THE BRAKE AND THE VEHICLE WAS STOPPED, I HEARD A HUGE BANG BEHIND ME AND THEN SUDDENLY MY SON'S CRYING! I LOOKED BEHIND ME AND SURPRISINGLY FOUND THAT THE SEAT BEHIND ME ON WHICH MY SON AND HIS CAR SEAT WAS SITTING FLIPPED OVER AND HIT MY SEAT IN THE BACK. MY SON'S FACE WAS INJURED AND BLEEDING. AND IT WAS VERY CLOSE TO HIS EYES. I WAS THINKING HOW CAN THAT HAPPEN! I WAS JUST AT A SPEED OF 25 MPH AND THE SEAT CAN FLIP OVER LIKE THAT. IF I WAS DRIVING ON A FREEWAY OR HIGH WAY, WHAT WILL BE THE RESULT? IT'S TOO DANGEROUS! I CANNOT IMAGINE IT. DESPITE THE INJURY ON MY SON'S FACE, I DO THINK MY SON HAS MENTAL INJURY. AFTER THAT HAPPENED, HE WOKE UP AND CRIED SEVERAL TIMES DURING NIGHT. HOWEVER, HE WAS SUCH A GOOD SLEEPER BEFORE. AND HE WAS AFRAID TO TAKE ANY VEHICLE AGAIN. HE BECAME VERY INDEPENDENT SINCE THEN. THEREFORE, I REALLY THINK THERE IS MENTAL INJURY ON MY SON.

*TR TROY MI Failure Date: 11/08/2014

10 10944053 2012 HONDA ODYSSEY Seats I'M SUBMITTING THIS NOW IN RESPONSE TO AN EVENT THAT HAPPENED SEVERAL YEARS AGO, TRIGGERED BY A DEC. 27 2017 RECALL NOTICE. MY VEHICLE IS NOT LISTED AS AFFECTED BUT I BELIEVE IT SHOULD BE BECAUSE THE SAME PROBLEM HAPPENED TO ME ABOUT 3 YEARS AGO. ON THAT DAY, A SECOND ROW OUTBOARD SEAT TIPPED FORWARD AND BANGED AGAINST THE BACK OF THE DRIVER'S SEAT DURING A SUDDEN DECELERATION (WE WERE GOING DOWN A SMALL HILL TOWARD A STOPLIGHT, WHERE A VEHICLE APPEARED IN CROSS-TRAFFIC AND UNEXPECTEDLY BLEW THROUGH ITS RED LIGHT, REQUIRING A SUDDEN STOP BY OUR VEHICLE). MY THEN-3-YEAR-OLD WAS SEATED IN HIS FORWARD FACING CAR SEAT, A BRITAX MARATHON CONNECTED USING THE LATCH ANCHOR SYSTEM, AND THE ENTIRE VEHICLE SEAT/CAR SEAT COMBINATION FLIPPED FORWARD. HE WAS SHAKEN AND SLIGHTLY BRUISED BUT OTHERWISE FINE, I BELIEVE AS A RESULT OF THE PROTECTION FROM THE SIDE WINGS OF THE CAR SEAT. AT THE TIME THE SECOND ROW SEATS HAD NOT RECENTLY BEEN MOVED. ABOUT TWO WEEKS PRIOR THEY HAD BEEN REMOVED FOR HAULING A LARGE PIECE OF FURNITURE. AFTERWARD I

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REINSTALLED THE VEHICLE SEATS AND BELIEVED THEM TO BE FULLY AND FIRMLY AFFIXED TO THE VEHICLE. I WAS EMOTIONALLY DISTURBED BY NOT ONLY THE TIPPING EVENT ITSELF, BUT BY THE KNOWLEDGE THAT THE SEAT HAD BEEN DANGEROUSLY UNATTACHED DURING THOSE TWO WEEKS. I INTENDED TO SUBMIT A REPORT BUT THEN DOUBTED MYSELF. HOWEVER, THE CONFIRMATION FROM THE RECENT RECALL NOTICE THAT THIS IS AN ISSUE FOR SOME HONDA ODYSSEY VEHICLES (AND THE KNOWLEDGE THAT THERE IS A REPAIR AVAILABLE) IMMEDIATELY MADE ME WANT TO SUBMIT THIS REPORT. WASHINGTON DC Failure Date: 10/01/2013

10 10610524 2012 HONDA ODYSSEY Seats SEAT HEAD RESTRAINT CAUSES NECK STRAIN AND REQUIRES VISITS TO DOCTOR OR CHIROPRACTOR. *TR AUSTIN TX Failure Date: 05/31/2012