

NHTSA Consumer Complaints as of April 27, 2018

12 11083360 2016 TOYOTA COROLLA Foundation Brake TAMARA
INFLATOR RECALL. I PARKED MY CAR OVERNIGHT, IT WAS JUST FINE, NO
PROBLEMS. WHEN I STARTED IT THE NEXT MORNING EBS AND BRAKE
WARNING LIGHT CAME ON.I DIDN'T EVEN MOVE THE CAR. NOW I'M TOLD THE
SENSORS MAY BE OUT. HAD MY BRAKES CHECKED THEY ARE GOOD. I JUST
DON'T UNDERSTAND WHY THIS HAPPENED TO A CAR THAT WASN'T EVEN
MOVING. THE CAR WAS PARKED IN MY DRIVEWAY AND LOCKED
MCARTHUR OH Failure Date: 04/03/2018

12 11085133 2016 TOYOTA COROLLA Foundation Brake DRIVING MY
SISTER HOME FROM HOSPITAL AS WE NEARED INTERSECTION THE TRAFFIC
LIGHT CHANGED TO RED OF THE SIX CARS IN FRONT OF ME FOUR WENT INTO
THE LEFT TURN LANE AS TRAFFIC SLOWED DOWN UPON APPLYING BRAKES I
DIDN'T GET ANY RESPONSE, APPROXIMATELY TWO PLUS CAR LENGTHS
SEPARATED FORWARD VEHICLE AND MY CAR I TRIED APPLYING BRAKES AGAIN
HOLDING STEADY PRESSURE STILL NO RESPONSE THE INEVITABLE
HAPPENED MY CAR RUNNING INTO THE REAR OF THE SUV IN FRONT OF
ME. SAINT PETERS MO Failure Date: 03/02/2018

12 11063950 2016 TOYOTA COROLLA Foundation Brake WHEN
GOING OVER SMALL BUMPS, DITCHES, OR ANY ABRASIONS MY BRAKES SKID
AND KEEPS GOING AND I HAVE TO SWERVE OR GO AROUND TO FIND SOLID
ROAD TO STOP MY CAR. IT HAPPENS ALL THE TIME NOT OCCASIONALLY. I
HAD MY BRAKES INSPECTED BY PEP BOY, AND MY PERSONAL MECHANICS
THAT I TRUST AND THEY SAY THE BRAKES AND ROTORS ARE PERFECT. I
NOT SURE WHAT'S THE CAUSE. IT'S BEEN HAPPENING SINCE I GOT THE
VEHICLE, I FIGURED I SHOULD JUST DRIVE SLOW BUT IT DOESN'T HELP AND I
RECENTLY ALMOST REAR ENDED ANOTHER VEHICLE DUE TO THE ISSUE.
DECATUR GA Failure Date: 01/21/2018

12 11019003 2016 TOYOTA COROLLA Foundation Brake ACCIDENT
DUE TO BREAKS LOCKING AND THE CAR CONTINUED TO ROLL. BACK SEAT
PASSENGER SEAT BELT DID NOT LOCK CAUSING PASSENGER TO FLY
FORWARD AND BACK; INJURED BREAST BONE DRIVER AIR BAG FROM

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STEERING WHEEL DID NOT INFLATE FULLY.

TAMARAC FL

Failure Date: 08/19/2017

12 11014512 2016 TOYOTA COROLLA Foundation Brake SEVERAL TIMES THE SEAT BELT CHIME WOULDN'T STOP ALTHOUGH SEAT BELT CONNECTED. BRAKES SCREECHING WHEN TRYING TO COME TO A STOP. TOOK MORE EFFORT THAN SHOULD FOR BRAKES TO STOP THE CAR. THE FIRST TIME THIS HAPPENED, I HAD ONLY HAD THE CAR FOR TWO DAYS. THE SECOND TIME IT OCCURRED WAS RIGHT AFTER THE 5000 MILE MAINTENANCE SERVICE. IT HAPPENED TWO TIMES AFTERWARDS AND ONE TIME TODAY. I WAS DRIVING ANY WHERE FROM 25 MPH TO 55 MPH. SO FAR I HAVE BEEN LUCKY BUT I AM BEGINNING TO BE AFRAID TO DRIVE MY CAR. THE LAST TIME THIS HAPPENS WAS TODAY.

AUGUSTA GA Failure Date: 08/10/2017

12 10983372 2016 TOYOTA COROLLA Foundation Brake SEVERAL TIMES, I HAVE EXPERIENCED "BRAKE FAILURE" ALONG WITH A GRINDING NOISE. BRAKING SYSTEM MUST BE THE PROBLEM. HOWEVER, THE DEALERSHIP SAYS EVERYTHING IS WORKING PROPERLY. I HAVE TAKEN IT TO THE DEALERSHIP 2 TIMES SINCE I PURCHASED THE NEW CAR. THE FIRST INCIDENT WAS IN OCTOBER 2016 - WITH ONLY 1784 MILES. ON MAY 1, 2017; I APPLIED MY BRAKES UPON APPROACHING A "STOP SIGN". UNFORTUNATELY, THE PEDAL WENT TO THE FLOOR(I COULD FEEL THE GRINDING IN THE BRAKE PEDAL)AND THERE WAS A DELAY IN MY CAR COMING TO A COMPLETE STOP. I TOOK THE CAR TO THE DEALERSHIP, AGAIN. ACCORDING TO THE SERVICE DEPARTMENT, THERE IS NOTHING WRONG WITH THE BRAKING SYSTEM. I DO NOT HAVE ANY WARNING WHEN THE BRAKES FAIL TO WORK. IT DOESN'T SEEM TO MATTER IF I AM TRAVELING AT A SLOW OR HIGHER RATE OF SPEED. PLEASE INVESTIGATE THIS PROBLEM. I AM VERY CONCERNED AND THE TOYOTA COMPANY DOESN'T SEEM TO BE CONCERNED ABOUT THIS ISSUE.

VINEMONT AL Failure Date: 05/01/2017

12 10972365 2016 TOYOTA COROLLA Foundation Brake UPON ENTERING MY CARPORT, WHILE APPLYING THE BRAKES, THE CAR SUDDENLY LURCHED FORWARD SEVERAL FEET, NEARLY COLLIDING WITH A CONCRETE

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WALL.MY CONCERN IS: WHEN WILL THIS OCCUR IN STREET TRAFFIC AND CAUSE A FATALITY? LANSING IL Failure Date: 04/13/2017

12 10958342 2016 TOYOTA COROLLA Foundation Brake THIS IS A NEW VEHICLE THERE HAS BEEN MANY TIMES THE BRAKES DELAY BEFORE STOPPING. THIS TIME THE CAR ACCIDENT. I HAD ENOUGH TIME TO BRAKE 4 THE CAR TO DTOP BUT THE BRAKE SCREECH AND WOULD NOT STOP UNTILL COLLISION. IN NOVEMBER THE VEHICLE BROKE DOWN ON THE HIGHWAY, TOYOTA SAID THE VEHICLE SPARK NEEDED CHANGING.

BRONX NY Failure Date: 02/24/2017

12 10948077 2016 TOYOTA COROLLA Foundation Brake I WAS DRIVING OUT OF A PARKING LOT AT 10-15MPH. A CAR WAS WAITING TO TURN AT A STOP SIGN 200 FEET AHEAD. THE ROAD HAD MILD SNOW AND ICE AND WAS ON A 20 DEGREE SLOPE, SO I STEPPED GENTLY ON THE BRAKE. THERE WAS NO RESPONSE FROM THE CAR. I STEPPED OFF THE BRAKE AND STEPPED DOWN A LITTLE HARDER. THERE WAS MILD RESPONSE. I CONTINUED PUSHING ON THE BRAKE, AND WAS ABLE TO PUSH ALL THE WAY DOWN TO THE FLOOR. THE CAR DID NOT STOP. 50 FEET BEFORE COLLISION, I ATTEMPTED TURNING THE WHEEL TO GET OUT OF THE WAY, BUT THE CAR ONLY SHIFTED 3 FEET BEFORE I COLLIDED WITH THE FRONT CAR. 50 MINUTES AFTER THE INCIDENT, I WAS DRIVING THE SAME CAR HOME AT 25MPH. THE CITY STREET WAS FLAT AND STRAIGHT, AND THERE WAS MILD SNOW AND ICE. A CAR WAS TURNING RIGHT AT AN INTERSECTION 250 FT AHEAD. I WAS WORRIED THIS TIME, AND PRESSED ON THE BRAKE EARLIER AT MODERATE PRESSURE (PEDAL HALF DOWN). IN THE PAST, THAT TYPE OF PRESSURE COULD DECREASE THE CAR FROM 35 TO 10MPH IN 100FT. THIS TIME, THE CAR ONLY DECREASED FROM 25 TO 15MPH IN 245FT. I WAS LUCKY THE DRIVER AHEAD TURNED, BECAUSE IT WOULD HAVE BEEN A SECOND COLLISION IN ONE DAY. *TR WEST DES MOINES IA Failure Date: 01/25/2017

12 10926072 2016 TOYOTA COROLLA Foundation Brake BRAKE PEDAL FEELS SPONGY OR SOFT ALL THE TIME. HAVE HAD VEHICLE TO DEALER 3 TIMES FOR STUCK FUEL DOOR (WON'T OPEN). EVERY TIME NOTHING FOUND

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WRONG. TECH LUBED AND TRIED ADJUSTING FUEL DOOR TO NO AVAIL. STUCK FUEL DOOR DOESN'T HAPPEN ALL THE TIME THOUGH. THIS IS A SAFETY ISSUE ESPECIALLY FOR WOMEN WHO ARE TRYING TO FUEL UP WHEN ON EMPTY. FUEL DOOR STICKS WHILE STATIONARY. BRAKES FEEL SPONGY WHEN APPLYING BRAKES WHILE IN MOTION OR SITTING STILL. DEALER LOOKED AT BRAKES AND SAID THEY ARE FINE. HAVE READ SEVERAL COMPLAINTS ON THESE COROLLA'S HAVING BRAKE FAILURE! WHAT'S NEXT??? A CRASH IN THE MAKING!!! WILL NOT BUY TOYO AGAIN. DAYTON VA Failure Date: 11/11/2016

12 10920597 2016 TOYOTA COROLLA Foundation Brake THIS IS A REPORT OF BRAKE FAILURE THAT CAUSED A VEHICLE COLLISION WITH INJURIES. ON OCTOBER 29, 2016, I RENTED A 2016 TOYOTA COROLLA FROM A BETTERWAY RENT-ACAR, INC. D/BA BUDGET RENT A CAR OF ATLANTA, AT 6509 ROSWELL RD, ATLANTA, GA 30328. THE TOYOTA HAD 21,619 MILES AT THE TIME OF THE RENTAL. AT APPROXIMATELY 12:30PM I WAS DRIVING SOUTHEAST ON JIMMY CARTER BLVD IN NORCROSS GEORGIA. THE WEATHER WAS CLEAR AND SUNNY AND THE ROAD WAS DRY. UPON DEPARTING A TRAFFIC LIGHT, I ACCELERATED TO APPROXIMATELY 20 MPH IN MODERATE TRAFFIC TOWARDS VEHICLES WAITING AT THE INTERSECTION OF JIMMY CARTER BLVD AND ROCKBRIDGE SCHOOL ROAD ONE BLOCK AWAY. I BEGAN APPLYING THE BRAKES LONG BEFORE REACHING THE VEHICLES WAITING AT THE NEXT INTERSECTION, HOWEVER THE CAR'S BRAKE ACTION WAS MINIMAL. AS I COMPLETELY DEPRESSED THE BRAKE PEDAL, I HEARD A CLICKING SOUND SIMILAR TO THE ENGAGEMENT OF AN ANTI-LOCK BRAKING SYSTEM (ABS), HOWEVER THERE WAS NO SIGNIFICANT DECELERATION. WHEN I FULLY DEPRESSED THE BRAKE PEDAL, I DID NOT HEAR AN INCREASE IN ENGINE RPM, THE AUTOMATIC TRANSMISSION DID NOT DOWNSHIFT, AND THE VEHICLE DID NOT ACCELERATE. AS A RESULT OF THE TOYOTA'S BRAKE FAILURE, I IMPACTED A STATIONARY VEHICLE AT THE INTERSECTION OF JIMMY CARTER BLVD AND ROCKBRIDGE SCHOOL ROAD. THE TOYOTA'S AIRBAGS DID NOT DEPLOY. THERE WERE NO SKIDMARKS AT THE SCENE OF THE ACCIDENT. I

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SUFFERED INJURIES AS WELL AS MULTIPLE OCCUPANTS IN THE OTHER
VEHICLE. *TR DENVER CO Failure Date: 10/29/2016

12 10918688 2016 TOYOTA COROLLA Foundation Brake ON JUNE
24TH 2016 I PURCHASED A 2016 TOYOTA COROLLA S. I HAD 3 MINOR BRAKE
FIALURES WITH GRINDING SOUNDS. I CALLED THE DEALERSHIP ON THOSE 3
OCCASIONS.THE 4TH BRAKE FAILURE WAS A LOT WORSE AND I ENDED UP
APPLYING THE E BRAKE AND SLIDE INTO COUNTY LINE DIVIDING PASCO &
HERNANDO COUNTY FLORIDA. ENOUGH WAS ENOUGH I CALLED THE
DEALERSHIP AND SAID " I NEED TO BRING MY CAR IN ASAP BECAUSE NOW I
HAVE HAD FOUR BRAKE FAILURES AND THIS ONE COULD HAVE KILLED ME IF
ANYONE HAD BEEN COMING. THIS WAS THE 21ST OF JULY, I HAD BROUGHT
THE CAR IN FOR INSPECTION OF MY BRAKES. ALL THEY DID WAS TAKE IT FOR
A TEST DRIVE, BROUGHT IT BACK AND SAID EVERYTHING WAS NORMAL. ON
SEPTEMBER TENTH 2016 I GOT INTO THE RIGHT HAND TURN LANE, WHEN I
APPLIED THE BRAKES NOTHING HAD HAPPENED. I CONTINUED TO APPLY
MORE AND MORE PRESSURE AND STILL NO BRAKES. I WAS ABLE TO VEER
ENOUGH TO THE RIGHT SO I DIDN'T IMPACT THE DRIVER SIDE DOOR
HOWEVER THE LADY BEHIND THAT CAR WAS NOT AS LUCKY AND I IMPACTED
HER FRONT LEFT PRETTY MUCH HEAD ON. I HAVE CALLED O VER AND OVER I
HAVE SENT PICTURES OF MY CAR AND THE ROAD WHERE THERE WAS NOT
EVEN 1 SKID MARK. I HAVE 9 BULGING DISC 4 HERNIATED DISCS. I AM
LITERALLY BROKE FROM CAR RENTALS DR'S APPOINTMENTS AND MEDICATION
THAT HAS BEEN VERY EXPENSIVE. EVERY TIME I CALL I AM INSTRUCTED I
WILL RECEIVE A CALL FROM THEIR CLAIMS/LEGAL DEPARTMENT WITHIN 30
BUSINESS DAYS FROM WHEN THEY RETRIEVED THE DATA FROM THE CAR
THAT ALMOST KILLED ME AND A POOR WOMAN WHO WAS TAKEN AWAY IN AN
AMBULANCE. I LOOKED THROUGH THE DATA AND I AM NO ENGINEER AND I CAN
EVEN SEE WHERE THE BRAKES FAILED. TO EVERYONE WHO READS THIS IF
YOU SEE S NEWER TOYOTA BECAREFUL. BROOKSVILLE FL Failure Date:
09/10/2016

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12 10915963 2016 TOYOTA COROLLA Foundation Brake PULLED INTO PARKING LOT AND PREPARED TO PARK. STEPPED ON BRAKES, CAR DIDN'T STOP HIT BUILDING. I PUT IN REVERSE AND THEN DRIVE, SWERVING AWAY FROM BUILDING, BUT CAR KEPT GOING ALL WHILE FOOT WAS ON BRAKE. PULLED KEYS FROM THE IGNITION TO STOP THE CAR.

WORCESTER MA Failure Date: 09/04/2016

12 11015223 2016 TOYOTA COROLLA Foundation Brake THE CAR WAS INVOLVED IN THE ACCIDENT WITH ALL THE AIRBAGS DEPLOYED,DATE OF CRASH APR.16,2016 AT 10.25 PM.HSMV REPORT 385303651,I FEEL THE AIRBAGS DID NOT PROTECT ME PROPERLY,AND I WOULD LIKE TO BE ADDED TO AUCTION CLASS LAW SUITE. MIAMIFL Failure Date: 04/16/2016