

NHTSA Consumer Complaints as of August 24, 2018

14 11120903 2013 FORD EXPLORER Unknown/Other EXHAUST SMELL
IN THE CAB JEFFERSONGA Failure Date: 08/06/2018

14 11120206 2013 FORD EXPLORER Unknown/Other NOTICED LEAK
INTO SPARE TIRE WELL YEARS AGO AND JONES FORD IN N. CHARLESTON
COULD NOT FIND A LEAK. 8/13/2018 TOOK OUR VEHICLE IN FOR THE SAME
EXACT PROBLEM AND FOUND THE WATER POURS DOWN THE THIRD ROW
SEATBELTS ANYTIME IT RAINS. THERE IS NOW MOLD IN THE CARPETED AREA
BELOW THE 3RD ROW SEATS. THE LEAK HAPPENS WHILE THE CAR IS
STATIONARY, DRIVING, ANYTIME IT IS RAINING. RIDGEVILLE SC
Failure Date: 08/04/2018

14 11115521 2013 FORD EXPLORER Unknown/Other 10-15 MINUTES
AFTER COMMUTING ON THE SUN COAST PARKWAY IN FLORIDA, I
EXPERIENCED DOUBLE VISION, BECAME UNABLE TO THINK CLEARLY OR MAKE
DECISIONS (IE: TO PULL OVER AND CALL FOR HELP), AND HIT NUMEROUS
UPRIGHT, RUBBER BARRIERS WHICH SEPARATE THE EXPRESS LANE FROM
THE OTHER LANES OF TRAFFIC, AS WELL AS EITHER A TEMPORARY
CONCRETE DIVIDER OR METAL RAIL. MUCH OF THE FOLLOWING 24 HOURS
AFTER MY ACCIDENT ARE FOGGY OR I DO NOT REMEMBER AT ALL. AFTER 2
FULL NEUROLOGICAL WORK-UPS, I STILL HAVE NO DEFINITIVE DIAGNOSIS.
RECENTLY, I RECEIVED THE RECALL NOTICE FOR POSSIBLE EXHAUST ISSUES
IN FORD EXPLORERS. MY SUV SUSTAINED SIGNIFICANT DAMAGE AND HAS
SINCE BEEN REPAIRED. LUTZ FL Failure Date: 07/11/2018

14 11109997 2013 FORD EXPLORER Unknown/Other WE HAVE A 2013
FORD EXPLORER THAT WE HAVE TAKEN IN LATE LAST YEAR AND HAD THE
CARBON MONOXIDE PROBLEM ADDRESSED AND WE ARE STILL HAVING
ISSUES AFTER THE RECALL. WE STILL SMELL IT WHEN WE ACCELERATE THE
GAS. I TRY NOT TO DRIVE MY VEHICLE BECAUSE OF IT. NOW WHEN I RUN THE
AC AND STEP ON THE GAS THE COMPRESSOR FOR THE AC DROPS DOWN. IF I
RUN THE AC ON 5 AND I ACCELERATE ON THE GAS IT SOUNDS LIKE I JUST
TURNED IT ON AND RUNNING IT ON LOW AND THEN IT FINALLY KICKS BACK UP
TO 5. IF I CAN GET RID OF THIS VEHICLE I WILL NOT GET ANOTHER FORD AND

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WILL TELL EVERYONE I KNOW THAT FORD DOESN'T CARE ABOUT SAFETY JUST THE MONEY. THIS VEHICLE IS NOT SAFE TO DRIVE BECAUSE OF THIS ISSUE. ITS THE SAME AS HAVING CARBON MONOXIDE IN YOUR HOME. IT IS DANGEROUS. YOU WOULD NOT PUT YOUR FAMILY IN IT , BUT YOU SAY YOU WOULD TO KEEP FROM RECALLING THEM. ALL OF THE EXPLORERS NEED TO BE TAKEN OFF THE ROAD THAT HAS THIS ISSUE. FORD AND THERE CEOS ARE PUTTING EVERYONES LIVES IN DANGER BUT FORD IS ALL ABOUT THE MONEY/ GREED. WHAT WILL IT TAKE TAKE TO PUT THE SAFETY OF PEOPLES LIVES FIRST. PEOPLE GETTING KILLED DUE TO THIS ISSUE. SOMETHING NEEDS TO BE DONE!! WAGONER OK Failure Date: 06/29/2018

14 11101709 2013 FORD EXPLORER Unknown/Other TAKATA RECALL: WHEN DRIVING 75MPH TRY TO PASS ANOTHER CAR, THE MOTOR AND AC CUT OFF AT 79 MPH, NO POWER. THIS IS ON THE HIGHWAY NEW ORLENS LA Failure Date: 06/10/2018

14 11105252 2013 FORD EXPLORER Unknown/Other MONOXIDE CARBON ODORS FROM THE EXHAUST PIPE ARE ENTERED INTO THE VEHICLE, AND WHEN I DRIVE FOR LONG PERIODS OF TIME I FEEL NAUSEOUS AND DISORIENTED AND I HAVE TO LOWER THE WINDOWS EVERY 20 MINUTES HIALEAH FL Failure Date: 06/01/2018

14 11097083 2013 FORD EXPLORER Unknown/Other ON A 2013 FORD EXPLORER, THE SHIFT LOCK RELEASE KEEPS GETTING STUCK AND CAR IS UNABLE TO SHIFT INTO GEAR WITH OUT MANUALLY MOVING THE RELEASE PUMP. THIS IS AFTER CAR IS IN PARK. RICHMOND VA Failure Date: 05/19/2018

14 11101040 2013 FORD EXPLORER Unknown/Other NOTICED WATER LEAK COMING OUT OF SEAT BELT HARNESS AREA IN THIRD ROW. WATER LEAK IS CAUSING ENTIRE AREA TO BECOME WET IN THIRD ROW. MILDEW SMELL IS NOW PRESENT. AFRAID THERE MAY BE MOLD GROWTH CAUSING HEALTH ISSUES. I PUT TOWELS AROUND THE SEATBELT TO CATCH WATER AND THEY ARE SOAKED WHEN I CHANGE THEM OUT. RAIN WATER COMES LEAKED ON

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WHEN THE CAR IS PARKED OR WHILE IN MOTION. I AM NOT AWARE OF WHERE THE LEAK IS STARTING OR HOW TO FIX. GREENFIELD IN

Failure Date: 05/01/2018

14 11090837 2013 FORD EXPLORER Unknown/Other CONTINUE TO SMELL A BAD ODOR FROM VENTS. CONTACTED FORD, WENT TO DEALER TODAY, DID FREE FIIX, BUT PROBLEM NOT STILL EXISTS. IT DOES THIS OCCASSIONALLY AND LAST FEW MINUTES. SAUSALITO CA

Failure Date: 04/28/2018

14 11085170 2013 FORD EXPLORER Unknown/Other CONTINUE TO SMELL A BAD ODOR FROM VENTS. CONTACTED FORD AND WANTED TO BRING IT IN BUT WILL COST MONEY TO HAVE IT CHECKED OUT. IT DOES THIS OCCASSIONALLY AND LASTS A FEW MINUTES. PREVIOUSLY HAVE SMELLED A STRONG GAS ODOR WHICH MADE ME HAVE A SEVERE HEADACHE FOR HOURS. THOUGHT THERE GOING TO BE A RECALL. HAVE 2013 BASE MODEL. PITTSBURGH PA Failure Date: 04/13/2018

14 11080199 2013 FORD EXPLORER Unknown/Other MY FORD EXPLORER 2013 BACK TAILGATE WINDOW SHATTERED. IT WAS COLD OUT ABOUT 30 DEGREES BUT MY REAR DEFROST WAS NOT ON AT ALL THAT DAY. I DROVE MY CAR TO WORK WHICH IS ABOUT A 15 MINUTE DRIVE. I GOT IN THE LEFT HAND TURN LANE TO MAKE A LEFT TURN INTO MY WORK AND IT SHATTERED. NO CAR BEHIND ME. I WAS GOING ABOUT 5 MILES PER HOUR. I THEN TURNED INTO THE PARKING LOT OF MY WORK. COMMERCE

TWP MI Failure Date: 03/16/2018

14 11075436 2013 FORD EXPLORER Unknown/Other CARBINE MONOXIDE DETECTOR GOING OFF WHEN DRIVING.

BURNSVILLE MN Failure Date: 02/27/2018

14 11074014 2013 FORD EXPLORER Unknown/Other MY CARBON MONOXIDE TESTER IS GOING OFF. BURNSVILLE MN Failure Date: 02/19/2018

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14 11074216 2013 FORD EXPLORER Unknown/Other VEHICLE IN MOTION WHEN ALL OF A SUDDEN WOULD SLOW DOWN TO A CRAWL AND LOSE ABILITY TO ACCELERATE. YELLOW WRENCH WARNING LIGHT WOULD THEN LIGHT UP. HAPPENED TWICE AND ALMOST HAD SERIOUS ACCIDENT. ALSO WOULD EXPERIENCE BURNING SMELL WHEN ACCELERATING UP A HILL. PREVIOUSLY REPORTED TO DEALER BUT THEY WOULD NOT BELIEVE.

DEDEDO GU Failure Date: 02/18/2018

14 11078548 2013 FORD EXPLORER Unknown/Other THE AIR CONDITIONER STOPPED SENDING OUT COOL AIR AFTER A LONG DRIVE BACK IN FEBRUARY 2018 IT THEN STARTED SMELLING LIKE EXHAUST IN THE VEHICLE FOR SEVERAL DAYS LATER UNTIL IT WAS CONFIRMED WITH MY HUSBAND WHO ALSO SMELLED IT, I TOOK IT IN TO THE DEALER, THEY HAD ALREADY PERFORMED THE RECALL INSPECTION AND THIS TIME DID AN ADDITIONAL STEP IN PATCHING. CURRENTLY THE CAR VENTILATION WHEN AC OR HEATER IS TURNED OFF WHEN DRIVING BLOWS OUT WARM AIR AND THERE IS STILL A LIGHT SMELL OF EXHAUST IN THE VEHICLE THAT WAS RECENTLY NOTICED AFTER A MONTH AFTER THE ADDITIONAL PATCHING. WE NOW REALIZE BACK IN JULY 2017 WE ALSO TOOK THE CAR IN FOR THE SAME REASON THE AIR CONDITIONER STOPPED WORKING AFTER A LONG DRIVE OUT OF THE CITY, WE DO NOT REMEMBER THERE BEING A SMELL OF EXHAUST THEN LIKE THERE IS NOW. SANTA BARBARA CA Failure Date: 02/08/2018

14 11110775 2013 FORD EXPLORER Unknown/Other SHIFT TO PARK WARNING A OFTEN COMES ON-CAR IS ON PARK! SANTA ANA CA Failure Date: 02/04/2018

14 11065418 2013 FORD EXPLORER Unknown/Other BOUGHT THE VEHICLE ON 01/23/2018. STARTED TO SMELL EXHAUST WHILE DRIVING. AFTER DRIVING THE VEHICLE, I FEEL DIZZY, NAUSEOUS AND HAVE A BAD HEADACHE FOR ABOUT 6 HOURS. START TO FEEL BETTER WHEN I'M NOT DRIVING THE VEHICLE. HAVNT WENT TO DOCTOR FOR CARBON MONOXIDE POISONING

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YET.TAKING IT TO SERVICE DEPARTMENT ON MONDAY.

ALBUQUERQUE NM Failure Date: 01/26/2018

14 11067101 2013 FORDE EXPLORER Unknown/Other MY WIFE AND I TOOK A TRIP FOR A BABY SHOWER, IT WAS ABOUT A 2.5 HR DRIVE. ON THE WAY THERE, THE CHECK ENGINE LIGHT TURNED ON. THERE WERE NO OTHER WARNINGS OR INDICATIONS OF AN ISSUE. WE MADE IT FINE TO OUR DESTINATION, DROVE AROUND TOWN A LITTLE BIT, AND STAYED THE NIGHT. THE NEXT DAY WE HEADED HOME (ANOTHER 2.5 HR TRIP). THE CHECK ENGINE LIGHT WAS ON THE ENTIRE TIME, BUT THERE WERE NO ABNORMAL NOISES OR ODORS, OR ANY OTHER INDICATION THAT THERE WAS AN ISSUE. WHEN WE GOT HOME, WE PARKED THE CAR, TURNED IT OFF, UNLOADED, THEN TURNED IT ON TO BACK IT INTO THE GARAGE AND TURN IT OFF AGAIN. AFTER SITTING IN THE GARAGE FOR 10 -15 MINUTES, THE CAR EXPLODED, SHAKING THE HOUSE AND CATCHING THE ENGINE BAY ON FIRE. THE ENGINE BAY WAS ENGULFED IN FLAMES, CAUSING FIRE/SMOKE DAMAGE TO OUR GARAGE AND EVERYTHING IN IT. AN INDEPENDENT INVESTIGATOR STATED THAT THE COOLING FAN HAD FAILED, WHICH CAUSED THE CHECK ENGINE LIGHT, HOWEVER THAT SEEMS LIKE NOT A SUFFICIENT REASON TO WHY THE ENGINE EXPLODED. WE ARE UNSURE WHAT THE ROOT CAUSE WAS, BUT SOMETHING HAD TO HAVE GONE VERY WRONG FOR THE CAR TO EXPLODE IN THE GARAGE, IGNITION OFF, AND STATIONARY AND THE ONLY INDICATION BEING A CHECK ENGINE LIGHT EVEN IF THE COOLING FAN DID FAIL. THIS ALL HAPPENED JUST OVER A WEEK AFTER AN OIL CHANGE AT A FORD DEALERSHIP. THIS COULD HAVE BEEN A VERY DANGEROUS SITUATION THAT COULD HAVE VERY LIKELY ENDED UP IN INJURY OR DEATH. CEDAR RAPIDS IA Failure Date: 01/21/2018

14 11064404 2013 FORDE EXPLORER Unknown/Other DISTINCT SMELL OF EXHAUST LEAKING IN THE CAB SPACE WHEN THE VEHICLE IS IN OPERATION. HERNDON VA Failure Date: 01/17/2018

14 11061545 2013 FORDE EXPLORER Unknown/Other AS I WAS DRIVING MY CAR, OUT OF NOWHERE, MY DASH STARTED FLASHING THESE ERRORS/

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ISSUES/WARNINGS. THE CAR TO SEEM TO BE DRIVING NORMAL, SO I THINK. ALL OF A SUDDEN THE TERRAIN MANAGEMENT SYSTEM FAULT LIGHT APPEARS, DIAL NO LONGER WORKS TO GET 4 WHEEL DRIVE OR TRACTION CONTROL SYSTEM TO WORK, ABS LIGHT ON! RESEARCHING AND SEEING A LOT OF SAME ISSUES BUT AFTER DEALER LOOKING AT THE DIAGNOSTICS NOTHING TRULY WRONG? THIS SEEMS TO BE HAPPENING TO A LOT OF THESE MODELS. AURORA OH Failure Date: 01/09/2018

14 11112597 2013 FORD EXPLORER Unknown/Other RECENTLY WHILE DRIVING MY VEHICLE, I HAVE BEGUN NOTICING A ROTTEN EGG/SULFURIC SMELL. THIS HAS BEEN OCCURRING FOR APPROXIMATELY THE PAST 6 MONTHS. THE ISSUE WILL HAPPEN WHILE I AM DRIVING, AND ALSO IF I AM SITTING AT IDLE FOR AN EXTENDED TIME (AT A RED LIGHT OR IN TRAFFIC). I HAVE NOTICED FEELING FATIGUE WHILE DRIVING AS WELL, AND THERE ARE TIMES WHERE THE SMELL MAKES ME NAUSEOUS OR GIVES ME A HEADACHE. I WORK IN EMERGENCY SERVICES, AND I AM EXTREMELY CONCERNED WITH THE SMELL THAT IS ENTERING MY VEHICLE. ALIQUIPPA PA
Failure Date: 01/01/2018

14 11074218 2013 FORD EXPLORER Unknown/Other ONE CAR ACCIDENT HIT GUARD RAIL THEN RAN IN THE NEUTRAL GROUND ALL FOUR TIRES BLOWOUT. BLURRED VISION COULD NOT FIND THE INTERSTATE. GULOSE LEVEL 34 NOT A DIABETIC. NEED TO INVESTIGATE SUV TOTALED. ON HIGHWAY, IN MOTION TOMAH WI Failure Date: 12/24/2017

14 11056991 2013 FORD EXPLORER Unknown/Other CABIN HAS A VERY VERY STRONG SMELL OF NATURAL GAS. IT IS VERY CONCERNING. IT IS TOXIC TO BREATHE AND DANGEROUS! MY VEHICLE SEEMS UNSAFE TO DRIVE! SNELLVILLE GA Failure Date: 12/23/2017

14 11048719 2013 FORD EXPLORER Unknown/Other AS I WAS DRIVING DOWN THE ROAD, MY LEFT WINDSHIELD CLADDING FLEW OFF OF MY 2013 FORD EXPLORER WITHOUT WARNING OR ACCIDENT. THE CAR BEHIND ME ALMOST WAS IN AN ACCIDENT SWERVING TO AVOID IT. THIS IS EVIDENTLY A

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COMMON PROBLEM AS THERE ARE MULTIPLE CASES OF THIS HAPPENING ON THE EXPLORER FROM WHAT I'VE SEEN ON MULTIPLE FORUMS. I WENT TO MY LOCAL FORD DEALERSHIP TO DISCUSS WITH THEM AND THEY BASICALLY TOLD ME TOUGH LUCK AND THEY COULDN'T REPAIR IT. WHAT? REALLY? I EVIDENTLY HAVE TO GO TO A GLASS SHOP, BUY THE PIECES FROM FORD AT A COST OF \$400, YES THAT IS \$400. THEY COULDN'T EVEN POINT ME IN THE DIRECTION OF A GLASS SHOP BUT WERE HAPPY TO TAKE MY MONEY FOR SOMETHING THAT COSTS A TOTAL OF \$90 ONLINE AS THEY TOLD ME DON'T TRUST PARTS ORDERED ONLINE BUT ODDLY ENOUGH I SHOULD TRUST PARTS MANUFACTURED BY FORD WHEN THEY CREATED THE ORIGINAL PIECE AND BRACKET THAT HOLDS IT (WHICH I ALSO HAVE TO REPLACE AS IT BROKE AS WELL) THAT FLEW OFF AT 60 MPH. CHANITLLY VA Failure Date:

11/11/2017

14 11066867 2013 FORD EXPLORER Unknown/Other CARBON MONOXIDE SMELL ON THE INSIDE OF MY EXPLORER MADE MY WIFE AND HER FRIEND LIGHT HEADED AND STARTED GETTING HEADACHES AND WE STOP USING OUR EXPLORE FOR OUR SAFETY AND IT'S NOW JUST PARKED IN MY GARAGE. AND HAVEN'T USE IT ANYMORE. ANTHONY NM Failure Date:

11/11/2017

14 11046416 2013 FORD EXPLORER Unknown/Other ON NOV 5TH, A SULFURIC ODOR WAS DETECTED IN THE CABIN OF THE VEHICLE FOR A BRIEF PERIOD. ON NOV 6TH, THE SAME ODOR WAS DETECTED IN AND AROUND THE VEHICLE WITH MUCH MORE STRENGTH THAN THE PREVIOUS DAY. ON NOV 13TH, THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER FOR INSPECTION AND REPAIR. THE VEHICLE WAS RETURNED ON THE 13TH STATING A KNOWN TSB HAS BEEN IMPLEMENTED (THE TSB NUMBER WAS NOT DISCLOSED). UPON DRIVING THE VEHICLE HOME (APPROX 25 MILES), THE SULFURIC ODOR WAS STILL PRESENT. DRIVER EXPERIENCED DIZZINESS NEAR THE END OF THE COMMUTE HOME. ON NOV 15TH, DRIVER'S SPOUSE WAS DRIVING THE VEHICLE AND REPORTED THE SAME SULFURIC ODOR AND EXPERIENCED A HEADACHE AFTER APPROXIMATELY 25 MINUTES OF BEING IN THE VEHICLE.

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BOTH DRIVERS EXPERIENCED THE ODOR WHILE STATIONARY AS WELL AS IN MOTION. BOTH DRIVERS WERE DRIVING IN A MIX OF CITY AND HIGHWAY DRIVING. ATLANT GA Failure Date: 11/05/2017

14 11052856 2013 FORD EXPLORER Unknown/Other CO2 ENTERING THE CABIN. ALREADY TOOK IT TO A FORD DEALER THEY LIED TO ME AND NEVER FIXED THE CAR. NOW THEY WANT ME TO PAY IN ORDER FOR THEM TO CHECK IT. YOU CAN SMELL THE SMOKE GETTING INTO THE CAR.

MIAMI FL Failure Date: 11/01/2017

14 11039708 2013 FORD EXPLORER Unknown/Other THE ELECTRONIC SCREEN THAT CONTROLS RADIO, ENVIRONMENTAL SYSTEMS, NAVIGATION, SHUTS DOWN FREQUENTLY WHILE THE VEHICLE IS IN MOTION, OR MOTOR IS RUNNING. OXNARD CA Failure Date: 10/23/2017

14 11035777 2013 FORD EXPLORER Unknown/Other WHEN THE ENGINE IS "GUNNED" OR WHEN THE RPMS ARE HIGH (WHEN SPEEDING UP QUICKLY), AN EXHAUST SMELL IS NOTICED IN THE CABIN. WE HAVE A PREEMIE INFANT AND A 3 YEAR OLD, AND ARE VERY WORRIED ABOUT THE EFFECTS THIS MAY HAVE ON THEM. THIS HAS HAPPENED SEVERAL TIMES. MOST RECENT INCIDENT WAS 10/21/17 KINGWOOD TX Failure Date: 10/21/2017

14 11051383 2013 FORD EXPLORER Unknown/Other VEHICLE FILLS WILL STRONG SMELL OF EXHAUST USUALLY WHEN ENTERING FREEWAY OR 3/4 TO WOT SITUATIONS(PASSING ETC.) AT OTHER TIMES VEHICLE SEEMS TO BUILD SMELL OF EXHAUST IDLING. I HAVE TAKEN THE VEHICLE AFTER FIRST PURCHASED TO FORD AND THEY SAY THERE IS NOTHING WRONG. HAVING SEEN CURRENT REPORTS OF SIMILAR CONCERNS WITH POLICE AND CONSUMER VEHICLES I WANTED TO REPORT AND CONFIRM THE SAME ISSUE IN A NON POLICE EXPLORER. THIS HAS BEEN CONSTANTLY HAPPENING FOR YEARS. COLFAX CA Failure Date: 10/17/2017

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14 11033043 2013 FORD EXPLORER Unknown/Other FUEL EXHAUST
FUMES IN THE CABIN. STARTING TO GET STRONGER SAN
ANTONIO TX Failure Date: 10/12/2017

14 11032997 2013 FORD EXPLORER Unknown/Other TODAY, I WAS
DRIVING DOWN THE HIGHWAY WITH MY AC ON AND BEGAN TO SMELL A
STRONG ODOR OF FUEL. AS I DROVE THE SMELL GOT STRONGER. I FINALLY
GOT TO MY DESTINATION 10 MINUTES LATER AND FELT SICK AND HAD A
HEADACHE. PITTSBURGH PA Failure Date: 10/11/2017

14 11064565 2013 FORD EXPLORER Unknown/Other BOTH OF MY
REMOTE CONTROLS ARE NOT WORKING AT ALL AND HAVE TO BE PUTTING THE
CONTROL IN THE LITTLE BOX TO GET MY VEHICLE STARTED AND CARBON
MONOXIDE FUMES ARE PRESENT SO I STOP DRIVING MY VEHICLE FOR
SAFETY PRECAUTIONS OF THE SMELL. ANTHONY NM Failure Date:
10/08/2017

14 11032891 2013 FORD EXPLORER Unknown/Other THE SMELL OF
EXHAUST FUMES ARE PRESENT INSIDE THE VEHICLE CABIN DURING TRIPS.
THIS IS CAUSING HEADACHES AND NAUSEOUS FEELINGS AFTER BEING IN THE
VEHICLE FOR EXTENDED TRIPS LONGER THAN HALF AN HOUR.
WILLIAMSPORT PA Failure Date: 10/07/2017

14 11046257 2013 FORD EXPLORER Unknown/Other AFTER DRIVING
IN MY EXPLORER, WHEN I GET OUT, I GET DIZZY AND NASEOUS. MY HUSBAND
HAS THE SAME THING HAPPEN TO HIM WHILE DRIVING WITH ME
MCARTHUR OH Failure Date: 10/02/2017

14 11081753 2013 FORD EXPLORER Unknown/Other THIS VEHICLE
HAS THE EXHAUST FUME ISSUE WHERE THE CABIN FILLS WITH EXHAUST
FUMES AND IS DIFFICULT TO DRIVE DUE TO THE SMELL. YOU HAVE TO DRIVE
WITH THE WINDOWS DOWN IN ORDER TO TOLERATE DRIVING. THE RECENT
RECALL WAS DONE - VEHICLE TAKEN TO DEALER TO HAVE THE AC
REPROGRAMED AND TAILGATE SEALS INSPECTED. THIS DID NOT WORK. WE

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WILL BE TRADING THE VEHICLE IN AND PURCHASING ANOTHER VEHICLE SOON. THIS ISSUE NEEDS TO BE ADDRESSED. FORD HAS HAD TOO MANY SAFETY AND QUALITY ISSUES THAT GO IGNORED BY THE MANUFACTURER. THIS VEHICLE ALSO HAS THE PEELING PAINT ISSUE THAT FORD REFUSED TO ADDRESS AS WELL. POOR QUALITY - UNACCEPTABLE. QUINCY

MA Failure Date: 10/01/2017

14 11034189 2013 FORD EXPLORER Unknown/Other CARBON MONOXIDE / EXHAUST ENTER INTO THE CABIN DURING DAILY DRIVING. CONFIRMED WITH GAS DETECTOR BRISTOW VA Failure Date: 09/11/2017

14 11040871 2013 FORD EXPLORER Unknown/Other DRIVER DOOR AJAR SENSOR REMAINS ON EVEN THOUGH DOOR IS SECURELY CLOSED, EVEN ON REPEAT ATTEMPTS TO CLOSE THE DOOR. THIS CAUSES THE DOORS NOT TO LOCK AND ALLOWS DOORS TO BE OPENED EVEN WHEN CAR IS IN MOTION. SAINT LEONARD MD Failure Date: 09/03/2017

14 11020644 2013 FORD EXPLORER Unknown/Other ENGINE EXHAUST ENTERS VEHICLE INTERIOR WHEN RPMS GO OVER 3,000 AND CONTINUES TO COME INTO THE CABIN THROUGHOUT MOST TRIPS. IT DISAPATES A BIT WHEN THE AIR VENTS ARE SHUT AND ALL AIR (HEATING/AC) IS TURNED OFF COMPLETELY. THE OVERWHELMING SMELL HAS CREATED A DANGEROUS DRIVING ENVIRONMENT IN THE VEHICLE WHICH CAN ONLY BE DRIVEN WITH THE WINDOWS OPEN. HARTLAND WI Failure Date: 08/01/2017

14 11011708 2013 FORD EXPLORER Unknown/Other TOXIC EXHAUST FUMES ENTER THE VEHICLE UPON ACCELERATING , FUMES CAUSE CAN BE SMELLED BY EVERYONE IN THE CABIN. FUMES SMELL IS VERY HEAVY AND WONT GO AWAY UNLESS WINDOWS ARE ALL OPEN AND WE STOP ACCELERATING. HAS BEEN AFFECTING THE VEHICLE FOR SEVERAL YEARS. FORD MOTOR COMPANY OR DEALERSHIP WILL NOT HELP . I CONTACTED FORD MOTOR CO THIS MORNING AND THEY ADVISED THAT I WAS OUT OF

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WARRANTY AND THERE IS NOTHING THAT CAN BE DONE.

RIVERSIDE CA Failure Date: 07/31/2017

14 11012236 2013 FORD EXPLORER Unknown/Other WHEN ACCELERATING QUICKLY (I.E. TO PASS SOMEONE) WITHIN A FEW SECONDS THE CABIN FILLS WITH A SULFUR/ROTTEN EGG SMELL THAT LINGERS FOR ABOUT A MINUTE. THE SMELL IS SO NOTICEABLE AND PUNGENT THAT MY SMALL CHILDREN COMPLAIN OF THE SMELL. THIS HAS BEEN GOING ON SINCE I PURCHASED THE CAR, BUT HAVE RECENTLY BECOME WORRIED WHEN I SAW REPORTS OF CARBON MONOXIDE POISONING AND COMPLAINTS OF THE SAME THING I AM EXPERIENCING. PONTE VEDRA BEACH FL Failure Date: 07/31/2017

14 11012303 2013 FORD EXPLORER Unknown/Other LIKE MANY OTHERS, I HAVE THE EXHAUST SMELL IN THE CABIN. THE VEHICLE HAS HAD THE TECHNICAL SERVICE BULLETIN FIX FROM FORD. MOUNT PLEASANT SC Failure Date: 07/31/2017

14 11011619 2013 FORD EXPLORER Unknown/Other THE VEHICLE WAS TESTED AND FOUND TO HAVE 10 PPM OF CO IN THE INTERIOR. WARRENTON VA Failure Date: 07/28/2017

14 11012548 2013 FORD EXPLORER Unknown/Other I AM EXPERIENCING THE DRIVER "DOOR AJAR" ISSUE WITH MY 2013 FORD EXPLORER. THE VEHICLE HAS 36K MILES. I WAS TOLD THAT THE DOOR LATCH ASSEMBLY IS BAD. WHEN THE DOOR IS CLOSED THE VEHICLE'S COMPUTER THINKS IT'S OPEN AND KEEPS SENDING ALARMS FROM THE PANEL. I HAVE BEEN RESEARCHING THIS ISSUE AND IT SEEMS THAT MANY FORD PRODUCTS ARE EXPERIENCING THIS ISSUE. I AM COMPLAINING BECAUSE I THINK FORD NEEDS TO RECALL AND CORRECT THE FAULTY DOOR LATCH. THIS PROBLEM IS ALSO A SAFETY ISSUE FOR ME. I HAVE GRANDCHILDREN THAT OFTEN RIDE WITH ME. BECAUSE THE VEHICLE THINKS THE DOOR IS OPEN, I CAN NOT ACTIVATE THE LOCKS. SO WHILE THE CAR IS IN MOTION, IT'S UNLOCKED. I CAN NOT DRIVE MY GRANDCHILDREN IN THIS VEHICLE FOR FEAR THAT ONE

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WILL OPEN THE DOOR WHILE THE CAR IS IN MOTION. VERY UNSAFE. I HAVE TO COME OUT OF POCKET TO FIX THIS ISSUE. FORD SHOULD BE ASHAMED OF THEMSELVES. THEY KNOW ABOUT THIS ISSUE WITH SOME OF THEIR 2011 - 2014 EXPLORES, ESCAPES AND ETC. THEY DON'T GIVE A HOOT.

DISTRICT HEIGHTS MD Failure Date: 07/28/2017

14 11011169 2013 FORD EXPLORER Unknown/Other I BELIEVE THAT CARBON MINOXIDE HAS BEEN LEAKING INTO THE CABIN OF MY 2013 EXPLORER LIMITED. I OFTEN NOTICE THAT AFTER DRIVING MY VEHICLE I WILL FEEL VERY LETHARGIC, SLEEPY, NAUSEOUS, OR HAVE A BAD HEADACHE. SOMETIMES I CAN EVEN TASTE GASOLINE IN MY MOUTH. IT CAUSES A SLIGHT BURNING SENSATION IN MY THROAT. I'VE HAD THIS VEHICLE SINCE AUGUST 2015. I HAVE NOTICED THAT I'VE FELT SICK WITH THE SYMPTOMS MENTIONED ABOVE MORE OFTEN THAN NOT SINCE I STARTED DRIVING THIS VEHICLE. FORD MOTOR COMPANY HAS ACKNOWLEDGED THIS ISSUE WITH THE EXPLORERS TO A CERTAIN EXTENT. HOWEVER, IT SEEMS AS THOUGH NOTHING HAS OFFICIALLY BEEN DONE TO FIX THE ISSUE TO PROTECT CONSUMERS. I AM EXTREMELY DISAPPOINTED THAT FORD MOTOR COMPANY HASN'T ISSUED A FORMAL RECALL FOR THESE VEHICLES. I DON'T FEEL SAFE!!!

LOS ANGELES CA Failure Date: 07/27/2017

14 11011199 2013 FORD EXPLORER Unknown/Other CARBON MONOXIDE POISONING. MY FORD EXPLORER HAS BEEN FIXED 3 TIMES AND THE PROBLEM STILL EXISTS. RECENTLY THIS WEEK IT HAS BEGUN TO GET WORSE ACCELERATING LESS THAN 40 MILES PER HOUR. WHEN I REVERSE OUT OF MY GARAGE OR WHEN I AM AT A LIGHT I CAN STILL SMELL THE STRONG ODOR. I HAVE TO DRIVE WITH WINDOWS DOWN ALL THE TIME NOW. I HAVE CONTACTED THE LOCAL FORD DEALER WHO BASICALLY TOLD ME THEY CAN NOT DO ANYTHING FURTHER AND TO CONTACT FORD. FORD HAS BEEN OF NO HELP. I AM CONCERNED THAT MY FAMILY AND I HAVE BEEN EXPOSED TO THIS CARBON MONOXIDE POISONING FOR ALMOST 4 YEARS. I AM UPSET THAT FORD WILL NOT TAKE RESPONSIBILITY FOR A FLAW IN THEIR DESIGN AND ARE

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PUTTING SO MANY OWNERS AND THEIR FAMILIES AT RISK.

ORLANDO FL Failure Date: 07/27/2017

14 11010605 2013 FORD EXPLORER Unknown/Other TAKATA RECALL
TOXIC ODOR COMING FROM AIR COMPRESSOR THROUGH AIR VENT ON
PASSENGER SIDE FRONT SEAT WHILE IN MOTION WALDORF

MD Failure Date: 07/22/2017

14 11012492 2013 FORD EXPLORER Unknown/Other WHEN DRIVING
MY FORD EXPLORER TO GET ON THE HIGHWAY, I STARTED SPEEDING UP AND
THE RPM'S WENT HIGHER THAN 3.5 FOR JUST A LITTLE TIME FRAME, BUT
THEN THIS AWFUL SMELL (SMELLS LIKE BURNT HAIR) STARTED COMING IN
THROUGH THE VENTS. I BELIEVE THE SMELL IS COMING FROM THE EXHAUST
SYSTEM. CORINTH MS Failure Date: 07/18/2017

14 11058374 2013 FORD EXPLORER Unknown/Other ENGINE STRAINS
WHEN AC IS ON AND VEHICLE HAS STOPPED. AC STOPS WORKING WHEN
OUTSIDE TEMPERATURE GREATER THAN 90 DEGREES FAHRENHEIT. BOTH
FANS WILL START BLOWING LOUDLY WHEN DRIVING VEHICLE AND
STOPPED. MONTEREY PARK CA Failure Date: 07/18/2017

14 11113659 2013 FORD EXPLORER Unknown/Other RANDOMLY
HONKS WITH AND WITH FOB IN OR NEAR CAR AND WITHOUT THE CAR
RUNNING. CHECK ENGINE LIGHT COMES ON AFTER GETTING FUEL, AND
SOMETIMES IT DOES NOT STOP THE GAS WHEN PUMPING.... SEND A CODE
FOR SENSOR IN FUEL COMPARTMENT.... DOOR PANELS CRACK

ORANGE TX Failure Date: 07/14/2017

14 11006417 2013 FORD EXPLORER Unknown/Other TWO THINGS:
THE WINDOW OUTER PILLAR MOUNT RANDOMLY FLIES OFF OF THE VEHICLE.
MY GLASS GUY HAS EVEN TRADED OUT THE WHOLE PART AND AGAIN IT HAS
FLOWN OFF. THIS GLASS GUY IS THE ONE WHO DOES GLASS FOR THE FORD
DEALER HERE. 2 - THE EXHAUST THAT COMES THROUGH THE REAR AIR

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VENT NOT ONLY SMELLS BAD BUT MAKES ME AND MY KIDS VERY ILL.

WEISER ID Failure Date: 07/09/2017

14 11004965 2013 FORD EXPLORER Unknown/Other PERIODICALLY WHEN DRIVING AND OR STOPPED OR SLOWING DOWN AT AN INTERSECTION I SMELL GAS OR FUMES OR WHAT MAY BE CARBON MONOXIDE. I NOTICE IT THE MOST WHEN DRIVING FOR A LONGER DISTANCE, LIKE MORE THAN 30 MINS. THIS HAS HAPPENED MULTIPLE TIMES OVER THE LAST 2 YEARS THE DATE LISTED BELOW WAS JUST THE LAST TIME I NOTICED IT. IT MAKES ME AND FAMILY SICK TO OUR STOMACH AND INSTANTLY HAVE HEADACHES. I HAVE TAKEN THE CAR IN TWICE TO WHERE I PURCHASED IT AND THEY CANT SEEM TO FIND ANYTHING WRONG. PURCHASED CAR FROM CARMAX ON 1/17/15. WINDSOR HEIGHTS IA Failure Date: 07/05/2017

14 11006234 2013 FORD EXPLORER Unknown/Other EXHAUST ENTERING CABIN DURING ACCELERATION. CHOCTAW OK Failure Date: 07/03/2017

14 11006673 2013 FORD EXPLORER Unknown/Other SINCE MY PURCHASE OF MY 2013 IN DECEMBER OF 2016, I'VE ALWAYS NOTICED A STRANGE ODOR INSIDE THE VEHICLE. I FIRST THOUGHT THIS WAS NORMAL AND NOW AFTER MY MOM CALLED ME ABOUT THE ISSUES WITH THE FORD EXPLORERS, I'VE REALLY BEEN PAYING MORE ATTENTION TO THE SMELL. SOMETIMES I JUST LET MY WINDOWS DOWN SOME WHILE DRIVING. AND WITH THE GROWING CONCERN ABOUT THE POLICE OFFICERS VEHICLES WHAT ABOUT US CIVILIANS? MY GRANDKIDS AND MYSELF AND KIDS RIDE IN MY FORD EXPLORER DAILY. ARE WE NOT WORTH PROTECTING BY FORD ISSUING A RECALL TO ENSURE ALL VEHICLE OWNERS AND THEIR FAMILIES ARE SAFE? I WILL BE GETTING MY VEHICLE CHECKED AS WELL AS MY FAMILY TO MAKE SURE WE ARE SAFE NOT JUST POLICE OFFICERS. I HAVE NOTICED THIS ODOR WHEN MY EXPLORER HAS BEEN IDLING WITH THE AIR CONDITIONING ON AND WHEN THE VEHICLE IS IN MOTION. ALSO I'VE BEEN HAVING HEADACHES BUT NOT SURE IF THE ODOR IS THE CAUSE. THE BELOW DATE IS JUST ONE TIME.

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NOT SURE OF OTHER EXACT DATES DUE TO THINKING THE SMELL WAS A
NORMAL SMELL GIDDINGS TX Failure Date: 06/29/2017

14 11011459 2013 FORD EXPLORER Unknown/Other CARBON
MONOXIDE POISONING!! (EXHAUST LEAK) ON 6/1/2017, I NOTICED AN
HAZARDOUS ODOR IN VEHICLE WHILE DRIVING. THE LOCAL NEWS HAVE
REPORTED THE SERIOUS HEALTH RISKS OF THE FORD EXPLORER GIVING OFF
THIS FOUL SMELL. SOME POLICE DEPARTMENTS HAVE PULLED THE VEHICLES
AND ARE NOT USING THEM ANYMORE BECAUSE IT IS DANGEROUS. FORD
SAID THEY WILL REPAIR THE ISSUE AT NO COST. I WANT FORD TO REPAIR MY
VEHICLE TOO BECAUSE THIS IS VERY UNSAFE FOR MYSELF AND FAMILY. MY
VEHICLE IS UNSAFE TO DRIVE!! ELIZABETHTOWN NC Failure Date:
06/01/2017

14 11090862 2013 FORD EXPLORER Unknown/Other 2013 FORD
EXPLORER XLT DRIVERS SIDE ARM REST SPLITTING BETWEEN SEAMS.
SPLITTING IS EXPANDING ON DRIVERS DOOR SIDE. CHECKED ONLINE AND
MANY OTHERS HAVE THE SAME CONCERN WITH THIS MODEL YEAR 2013
 OMAHA NE Failure Date: 06/01/2017

14 10993756 2013 FORD EXPLORER Unknown/Other FRONT
MOULDING AROUND WINDSHIELD ON BOTH SIDES CAME FLYING OFF THE CAR
ON THE HIGHWAY. VERY DANGEROUS POTENTIAL ROAD HAZARD TO ALL
DRIVERS ON THE ROAD. THERE ARE DOZENS OF DOCUMENTED CASES OF
THIS HAPPENING. SEE LINK BELOW. FORD SENT ME TO YOU AS THEY SAID
THEY WILL NOT DO ANYTHING. [HTTP://WWW.CARCOMPLAINTS.COM/FORD/
EXPLORER/2013/WINDOWS_WINDSHIELD/
WINDSHIELD_TRIM_FLIES_OFF.SHTML](http://www.carcomplaints.com/Ford/Explorer/2013/windows_windshield/windshield_trim_flies_off.shtml) MIAMI FL Failure Date:
05/26/2017

14 11006173 2013 FORD EXPLORER Unknown/Other EXHAUST FUMES
IN CABIN. OPELOUSAS LA Failure Date: 05/20/2017

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14 11024727 2013 FORD EXPLORER Unknown/Other MY 2013 FORD EXPLORER SPORT HAS AN AWFUL, ROTTEN EGG SMELL INSIDE THE CABIN, EVERY TIME I PRESS ON THE GAS FOR QUICK ACCELERATION. IT HAPPENS EVERY SINGLE TIME ON QUICK ACCELERATION. SMELLS GASEOUS. I'M AFRAID THAT CARBON MONOXIDE OR OTHER GASES ARE LEAKED INTO THE CABIN SOMEHOW, WHEN I PRESS ON THE GAS PEDAL. I'M AFRAID THAT EVEN WHEN I'M NOT DOING A QUICK ACCELERATION, GASES ARE STILL LEAKING IN, YET HARDER TO DETECT. MANY TIMES I HAVE GOTTEN TERRIBLE HEADACHES DURING LONG DISTANCES OF DRIVING. I HAVE GOTTEN NAUSEA FEELING AS WELL AS LIGHT HEADEDNESS MULTIPLE TIMES AS WELL. I'M VERY WORRIED. THE MOST SCARY THING IS THAT I HAVE A 4 YEAR OLD, AND A PREGNANT GIRLFRIEND WITH A DUE DATE IN DECEMBER 2017. I WILL BE DEVASTATED IF ANYTHING HAPPENS TO THEM. FORD IN TALLAHASSEE, FLORIDA HAS TOLD ME THAT THERE IS NO RECALL ON ANYTHING LIKE I AM DESCRIBING, AND THAT I WOULD BE CHARGED TO HAVE IT LOOKED AT. AND THEN ANOTHER CHARGE FOR PARTS/LABOR. I DON'T HAVE THE FUNDS TO PAY THEM AN OUTRAGEOUS FEE TO TRY AND DIAGNOSE THE PROBLEM. WHEN YOU BUY A NEWER CAR, YOU SHOULDN'T HAVE TO WORRY ABOUT BREATHING IN TOXIC GASES INSIDE THE CABIN, THAT COULD KILL YOU OR SOMEONE YOU LOVE. I DON'T KNOW WHAT TO DO. PLEASE HELP ME. TALLAHASSEE FL Failure Date: 05/16/2017

14 11005070 2013 FORD EXPLORER Unknown/Other A CERTIFIED FORD SERVICE DEPARTMENT DIAGNOSED OUR VEHICLE FOR EXHAUST FUMES ENTERING THE CABINET THROUGH UNSEALED SEAMS IN THE REAR OF THE CAR. WE TOOK THE EXPLORER IN FOR A DIAGNOSES AFTER SMELLING WHAT APPEARED TO BE EXHAUST FUMES INSIDE THE CAR. AT THE TIME, WE HAVE NO IDEA WHAT WAS CAUSING THE FUMES SMELL, SO MY HUSBAND DROVE THE CAR IN AN ATTEMPT TO RULE OUT A FEW ISSUES. NOT EVEN 20 MINUTES INTO DRIVING, HE FELT NAUSEOUS AND DIZZY. HE IMMEDIATELY PULLED OVER AND REFUSED TO CONTINUE DRIVING THE VEHICLE. AFTERWARD, WE TOOK IT TO A FORD DEALERSHIP, WHERE THE SERVICE

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DEPARTMENT PROVIDED THE AFOREMENTIONED DIAGNOSIS.

JOHNS ISLAND SC Failure Date: 05/15/2017

14 10985989 2013 FORD EXPLORER Unknown/Other CABIN FILLS UP
WITH EXHAUST FUMES AFTER SPEEDING UP GEORGETOWN
TX Failure Date: 05/14/2017

14 10984763 2013 FORD EXPLORER Unknown/Other WE HAVE HAD
CONTINUOUS PROBLEMS WITH CARBON MONOXIDE ENTERING THE
PASSENGER CABIN OF THE VEHICLE. THIS VEHICLE IS A MARKED POLICE
DEPARTMENT PATROL VEHICLE, A 2013 FORD POLICE INTERCEPTOR UTILITY
SUV (EXPLORER). WE HAVE TAKEN THE VEHICLE BACK TO THE DEALERSHIP 5
TIMES FOR THIS PROBLEM, AND IT STILL HAS NOT BEEN REPAIRED. THE
VEHICLE HAS BEEN EQUIPPED WITH AN AFTER-MARKET CARBON MONOXIDE
DETECTOR. WHEN THE DRIVER QUICKLY ACCELERATES WHILE THE HVAC
SYSTEM IS IN "RECIRCULATE" MODE, THE DRIVER CAN SMELL EXHAUST
FUMES. THE CO DETECTOR ALSO GIVES AN ALARM. WE HAVE TAKEN THE
VEHICLE TO A LOCAL FIRE STATION, WHERE THEY USED AN INDUSTRIAL GAS
DETECTOR, AND THEY HAVE DETECTED UP TO 35 PPM OF CO IN THE FRONT
SEAT AREA. (THE FIREFIGHTERS TOLD US THEY ARE REQUIRED TO WEAR A
RESPIRATOR AT 35 PPM.) THE DRIVER'S BLOOD LEVEL OF CARBON MONOXIDE
ALSO HAS BEEN TESTED, AND 5 PPM OF CO WAS FOUND IN HIS BLOOD
IMMEDIATELY AFTER DRIVING THE VEHICLE (HE IS NOT A SMOKER). TWO
PRIMARY REPAIRS ATTEMPTS HAVE BEEN PERFORMED. THE FIRST WAS
TO REPAIR A "PINHOLE" LEAK IN A GASKET ON THE CATALYTIC CONVERTER.
THE SECOND WAS A TECHNICAL SERVICE BULLETIN, WHERE THE REAR
BUMPER WAS REMOVED AND SEALANT WAS APPLIED AROUND SOME VENTS.
NEITHER REPAIR WAS SUCCESSFUL. WE ARE PREPARING TO RETURN THE
VEHICLE TO THE DEALER FOR THE 6TH TIME. WE HAVE HAD TO PAY OUT-OF-
POCKET FOR ALL REPAIR ATTEMPTS SO FAR. RIGHT NOW, THE VEHICLE HAS
BEEN PARKED AND WE CANNOT DRIVE IT BECAUSE IT IS TOO
DANGEROUS. PARK CITY KS Failure Date: 05/06/2017

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14 10970670 2013 FORD EXPLORER Unknown/Other THERE IS A CONSISTENT SMELL OF SULFUR OR GAS COMING INTO THE CAR THROUGH THE VENTS. I WAS LIGHT HEADED AND DIZZY WHILE DRIVING. STOPPED AND ROLL THE WINDOWS DOWN. THIS WAS NOT JUST ONCE BUT FORD IS DOING NOTHING ABOUT THE PROBLEM. I SEARCHED FOR RECALLS AND THEY SAID THERE IS NO RECALL ON MY FORD EXPLORER FOR THIS ISSUES. PLEASE ADVISE AS TO WHAT I AM TO DO? FARMINGTON HILLS MI

Failure Date: 04/05/2017

14 10966716 2013 FORD EXPLORER Unknown/Other WE BOUGHT THE VEHICLE USED AND WITH 48 HOURS NOTICED AN EXHAUST SMELL INSIDE CABIN WHEN SITTING AT A TRAFFIC LIGHT OR STOP SIGN.

DOUDS IA Failure Date: 03/13/2017

14 10960212 2013 FORD EXPLORER Unknown/Other THE SULFUR/ SITTING EGG SMELL FROM THE EXHAUST SYSTEM HAS BECOME SO STRONG THAT ITS WAS GIVING ME HEAD ACHES AND MAKING ME FEEL SICK THAT I HAD TO TRADE THE VEHICLE IN AND TAKE A VERY BIG LOSS ON IT.

BRYANS ROAD MD Failure Date: 03/10/2017

14 10959894 2013 FORD EXPLORER Unknown/Other SMELLS LIKE EXHAUST FUMES INSIDE CAR WHILE DRIVING OR IDLING SITTING STILL. ON TWO OCCASIONS I HAD TO STOP AND GET OUT OF THE CAR BECAUSE I FELT TIRED AND SLEEPY. MOST OF THE TIME I CAN'T SMELL ANYTHING BUT MY EYES BURN AND I FEEL DIZZY AND LIGHTHEADED WHEN I GET OUT OF THE CAR AFTER DRIVING. I HAD SOMEONE CHECK THE EXHAUST MUFFLER ETC. DID NOT FINDS ANYTHING. I CALLED A FORD DEALERSHIP EXPLAINED THE PROBLEM THEY DID ADMIT THEY HAD HEARD OF THE PROBLEM. I AM TAKING IT IN NEXT WEEK TO CHECK IT OUT. CROSSVILLE TN Failure Date:

03/02/2017

14 10956296 2013 FORD EXPLORER Unknown/Other I SMELLED SULFUR THE DAY I BOUGHT THIS VEHICLE. I AM 37 WEEKS PREGNANT, AND HAVE A TWO-YEAR-OLD. I FELT DIZZY UPON DRIVING THIS VEHICLE. THIS IS

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UNACCEPTABLE. THERE IS NO RETURN POLICY FOR OUR VEHICLE, DESPITE THE FACT THAT I BOUGHT SAINT GEORGE KS Failure Date: 02/21/2017

14 10955503 2013 FORD EXPLORER Unknown/Other ON ACCELERATION THE INSIDE OF THE CABIN HAS AN EXHAUST SMELL. THIS ONLY HAPPENS WHEN ACCELERATING, USUALLY MEDIUM TO HARD, AND THEN STOPS. THE EXHAUST FUMES ALWAYS OCCUR DURING THIS TYPE OF ACCELERATION. PEORIA AZ Failure Date: 02/19/2017

14 10954927 2013 FORD EXPLORER Unknown/Other CAR HAS SULFUR SMELL WHEN USING AIR CONDITIONING. I HAVE HAD MY CAR FOR 2 YEARS AND HAVE COMPLAINED ABOUT PROBLEM AND APPARENTLY I AM NOT THE ONLY ONE. WHEELING WV Failure Date: 02/15/2017

14 10955128 2013 FORD EXPLORER Unknown/Other I HAVE NOTICED A DISTINCT EXHAUST SMELL WITHIN THE CABIN OF MY 2013 FORD EXPLORER WHILE DRIVING. IT HAS GOTTEN INCREASINGLY WORSE OVER THE PAST FEW MONTHS. AT FIRST, I THOUGH IT WAS COMING FROM VEHICLES IN FRONT OF ME, THEREFORE I CHANGED THE HEATING OR A/C TO CIRCULATION MODE BUT THE SMELL DID NOT GO AWAY. I NOTICED IT HAPPENING EVEN WHEN I WAS THE ONLY ONE ON THE ROAD WITH NO VEHICLES NEAR ME. MY 10 YEAR OLD SON AND I HAVE BOTH BEEN EXPERIENCING NAUSEA AND HEADACHES WHEN RIDING IN THE VEHICLE FOR MORE THAN A FEW MINUTES AND I FEEL THAT I HAVE FINALLY NARROWED IT DOWN TO THE EXHAUST FUMES INSIDE THE CAR. MY SON COMPLAINS OF FEELING SICK ALMOST EVERY TIME WE DRIVE ANY DISTANCE IN THE CAR. I ASSUMED IT WAS CAR SICKNESS BUT I TOO AM EXPERIENCING THE SAME PROBLEMS ALONG WITH HEADACHES AND DIZZINESS. I HAVE HAD TO CONSISTENTLY ROLL DOWN THE WINDOWS IN THE DEAD OF WINTER JUST TO TRY TO GET RID OF THE EXHAUST SMELL IN THE CAR. I FEEL THAT THIS IS DEFINITELY A SAFETY CONCERN AND I NO LONGER FEEL SAFE FOR MYSELF OR ANY OF MY PASSENGERS TO TRAVEL MORE THAN A FEW MILES. THIS HAPPENS WHEN THE CAR IS IN MOTION, STATIONARY OR IDLING AND WITH AND WITHOUT THE HEAT AND A/C IN USE.

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THE DEALER CAN FIND NO HOLES OR DAMAGE TO MY EXHAUST SYSTEM. THERE ARE CURRENTLY NO RECALLS ON THIS PROBLEM BUT WHILE SEARCHING FOR SIMILAR COMPLAINTS FOR THIS PROBLEM ONLINE, I AM OVERWHELMED WITH THE AMOUNT OF INFORMATION FROM OTHER EXPLORER OWNERS EXPERIENCING THE SAME PROBLEM. THIS IS DANGEROUS AND NEEDS TO BE RESOLVED BEFORE SOMEONE LOSES THEIR LIFE OR THEY OR THEIR CHILDREN ARE HOSPITALIZED FROM CARBON MONOXIDE POISONING FROM THE POISONOUS CABIN AIR. PADUCAH

KY Failure Date: 02/15/2017

14 10954879 2013 FORD EXPLORER Unknown/Other WHEN UNDER HEAVY ACCELERATION WHICH IS RARE OR WHEN CLIMBING ANY INCLINE WHICH IS QUITE OFTEN WHERE I LIVE, THE CAR HAS A HORRIBLE SMELL INSIDE. ITS WORSE WHEN YOU HAVE THE HEAT ON IT SEEMS. I HAVE REPLACED THE CABIN AIR FILTER BUT IT NEARLY SEAMS WORSE NOW.

NEW CUMBERLAND WV Failure Date: 02/14/2017

14 10956243 2013 FORD EXPLORER Unknown/Other THERE IS A STRONG EXHAUST ODOR THAT IN MY CAR. I AM UNABLE TO USE THE AC AND HEAT BECAUSE OF THE SIDE EFFECTS I GET. (MASSIVE HEADACHES, BLURRED VISION, NAUSEA). I JUST BOUGHT MY CAR IN DECEMBER 2016 AND I CONTACTED THE FORD COMPANY I BOUGHT MY CAR FROM AND THEY ARE UNAWARE OF THIS DEFECT. I AM SCARED TO PUT MY 7 MONTH OLD IN MY CAR AND WILL NOT PUT HER LIFE IN DANGER BECAUSE OF THIS ISSUE.

GRAHAM NC Failure Date: 02/13/2017

14 10954648 2013 FORD EXPLORER Unknown/Other WHEN MY CAR IS IN PARK AND RUNNING, IT FILLS WITH EXHAUST FUMES

HANNACROIX NY Failure Date: 02/12/2017

14 10966658 2013 FORD EXPLORER Unknown/Other MY HUSBAND AND I OWN A 2013 EXPLORER. SEVERAL WEEKS AGO WHEN MY HUSBAND WAS BACKING OUT OF THE GARAGE AND DRIVEWAY, THE VEHICLE SLID INTO OUR STONE WALL AND COST US \$250 AND THE INSURANCE COMPANY \$1955,21.

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THAT WAS WHEN WE DISCOVERED THE 4 WHEEL DRIVE WAS NOT WORKING ON THE EXPLORER. WE TOOK IT TO MONTROSE MOTORS IN MONTROSE, PA AND WERE TOLD THAT THE VEHICLE DID NOT RECEIVE A COMPUTER UPDATE. SUPPOSEDLY WITHOUT THAT UPDATE THE 4 WHEEL DRIVE WAS DISENGAGED. FOR THE COMPUTER TO BE UPDATED. FOR THE COMPUTER TO BE UPDATED IT COST US \$37.10. WE WERE NEVER NOTIFIED BY FORD THAT THIS WOULD HAPPEN TO OUR VEHICLE. THIS ACCIDENT MAY NOW MAKE US LOSE OUR ACCIDENT FREE DISCOUNT AND INCREASE OUR PREMIUMS ALSO, IMAGINE IF WE WERE DRIVING ON THE ROAD IN A SNOW STORM AND THOUGHT WE HAD 4 WHEEL DRIVE. WE COULD HAVE HAD AN ACCIDENT AND HURT OR KILLED SOMEONE OR OURSELVES. I REALLY THINK FORD WAS IRRESPONSIBLE FOR THIS ISSUE IF EXPLORER'S HAVE THIS PROBLEM. WE WERE GM BUYERS AND SWITCHED TO FORD, BUT I HAVE TO SAY I AM NOW DISAPPOINTED.

MONTROSE PA Failure Date: 02/09/2017

14 11034141 2013 FORD EXPLORER Unknown/Other I PURCHASED MY USED 2013 FORD EXPLORER FROM KEN GARFF FORD IN ST. GEORGE UTAH IN FEBRUARY 2017. AT FIRST I NOTICED A SMELL, SIMILAR TO A PROPANE SMELL, COMING FROM THE HEATING SYSTEM. THEN I NOTICED IT WAS REALLY BAD WHEN THE CAR WAS IDLING. THEN IT GOT WORSE WHEN THE WEATHER WARMED UP AND I USED THE AIR CONDITIONING. WE HAD TO ROLL THE WINDOWS DOWN TO AIR IT OUT. IT WAS MAKING ME SICK. IT SEEMS TO BE THE WORSE WHEN IT IS ACCELERATING AND WHEN IT IS IDLING. I TOOK IT TO KEN GARFF FORD IN ST. GEORGE UTAH AND THEY REPLACED SOME OF THE EXHAUST SYSTEM. THEY SAID THEY REPLACED THE SAME PARTS THAT THEY HAD REPLACED FOR THE ENTIRE LAW ENFORCEMENT EXPLORERS IN OUR COUNTY (WASHINGTON COUNTY, UT) IT COST ME OVER 500 DOLLARS. IT DID NOT FIX IT. IT SEEMED TO BE WORSE. THEY HAVE NOW ORDERED MORE PARTS AND SAID IT WILL COST ME OVER 500 DOLLARS AGAIN. THAT'S OVER \$1,000 SO FAR. AND OVER THE LAST SIX MONTH I HAVE HAD HEADACHES ALMOST EVERY DAY. I AM KNOWN TO HAVE MIGRAINES BUT THIS IS NOW EXTREME. MY DOCTOR CANNOT UNDERSTAND WHY I WAS NOW HAVING SO MANY HEADACHES AND MANY MORE MIGRAINES. NOW THAT I KNOW THE EXPLORER

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HAS FUME ISSUES I BELIEVE IT IS THE FUMES FROM THE CAR THAT ARE CAUSING THE HEADACHES AND MAKE ME FEEL SICK SO OFTEN. I FINALLY RESEARCHED ONLINE IF THE REPAIRS ARE WORKING AND IT SEEMS THAT FIXING IT THE WAY FORD HAS TOLD THE DEALERS TO FIX IT THAT THE RESPONSE IS THAT IT DOES NOT SOLVE THE PROBLEM. I AGREE HAVING PUT MONEY INTO IT ALREADY AND IT ACTUALLY SEEMS WORSE. I DO NOT WANT TO SINK MORE MONEY INTO IT AND I FEEL THAT I SHOULD NOT HAVE TO PAY FOR THE REPAIRS IF THE REPAIRS DO WORK. ALSO MY JOB REQUIRES THAT I TRAVEL A LOT AND I USUALLY PUT OVER 20,000 A YEAR ON MY VEHICLES. I CAN NOT CONTINUE TO DRIVE THE CAR AND TO FEEL SO SICK WHEN I DO. PLEASE ADVISE. THANK YOU, WASHINGTON UT Failure Date: 02/08/2017

14 10956336 2013 FORD EXPLORER Unknown/Other CLIMATE CONTROL SYSTEM. THERE IS A PUNGENT ODOR COMING FROM THE SYSTEM AT VARIOUS TIMES, USUALLY WHEN THE AIR CONDITIONER IS OPERATING. THIS HAS BEEN AN ONGOING ISSUE AND THE SOURCE HAS NOT BEEN IDENTIFIED. THE ENGINE WILL BEGIN RUNNING ROUGH AT IDLE, BOTH IN DRIVE AND PARK, AS THOUGH IT WERE GOING TO STALL. THE PROBLEM WAS CHECKED AND COMPARED TO ANOTHER NEW VEHICLE, WHICH HAD NOT BEEN PURCHASED, AND IDENTIFIED AS BEING "NORMAL". MOST RECENTLY BOTH CATALYTIC CONVERTERS FAILED. THEY WERE REPLACED AND IT DOES NOT APPEAR TO HAVE CORRECTED ANY OTHER ISSUE. TUJUNGA CA Failure Date: 01/26/2017

14 10943733 2013 FORD EXPLORER Unknown/Other MY 2013 FORD EXPLORER WAS IN PARK GOT OUT OF VEHICLE TO UNLOAD MY MOBILITY SCOOTER, WHILE I WAS AT BACK OF VEHICLE, THE VEHICLE STARTED ROLLING AWAY FROM ME , WIFE YELLED AT ME THE VEHICLE WAS ROLLING AWAY, I JUMPED BACK INTO VEHICLE AND PUT MY FOOT ON BRAKE , STARTED VEHICLE AND BACKED IT UP A FEW FEET FROM WHERE I ORIGINALLY PARKED IT , NOTE VEHICLE WAS ON A SLIGHT INCLINE FROM GARAGE DOOR. THE VEHICLE SHIFT LEVER WAS IN PARK AT TIME VEHICLE WAS MOVING. NOTE EVERY NOW AND THEN THE PARK MESSAGE ABOUT NOT BEING IN PARK

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COMES ON WHEN VEHICLE PARK SHIFT LEVER IS IN PARK. AT THE TIME OF THIS INCIDENT NO MESSAGE WAS DISPLAYED ON INSTRUMENT PANEL THIS EVENT HAPPEN ON 01-08-2017 AT AROUND 9:15 PM AT ARE APARTMENT IN TULSA OKLAHOMA. *TR TULSA OK Failure Date: 01/08/2017

14 10945250 2013 FORD EXPLORER Unknown/Other STRONG SMELL OF GAS COMING OUT OF THE AIR VENTS, HAPPENS ALL THE TIME DRIVING AT ANY SPEED,OR PARKED SUV HAS ONLY 40000 MILES. LAFAYETTE IN Failure Date: 01/02/2017

14 10954383 2013 FORD EXPLORER Unknown/Other THE CAR HAS ROTTEN EGG BAD/SMELL INSIDE THE CAR SINCE THE EARLY OF THE CAR OWNERSHIP. WE BROUGHT TO CAR TO THE DEALER 2 YEARS AGO TRYING TO FIGURE IT OUT THE SOURCE OF THE SMELL, BUT WAS TOLD IT WAS DUE TO THE MILDEW. CURRENTLY, THE CAR STILL HAVE ROTTEN EGG SMELL COMING FROM THE AIR OUTLET. THE SMELL IS STRONG WHEN IT IS IDLING. I AM WORRY ABOUT THE SAFETY OF MY FAMILY. MERCER ISLAND WA Failure Date: 01/01/2017

14 10967296 2013 FORD EXPLORER Unknown/Other FUEL ODOR WHEN STARTING THE VEHICLE AND EXHAUST SMELLS WHILE DRIVING WEST CHESTER PA Failure Date: 01/01/2017

14 10969295 2013 FORD EXPLORER Unknown/Other FOR THE PAST SEVERAL MONTHS, I HAVE BEEN GETTING A FOUL ORDER EMANATING FROM MY VEHICLE. I SMELL IT INSIDE THE CABIN AS WELL AS THE EXTERIOR OF THE VEHICLE AFTER STOPPING. THE ODOR BECOMES STRONGER WITH LONGER ENGINE RUN TIMES OR HARSHER DRIVING CONDITIONS. THE ODOR DOES NOT SMELL LIKE OIL OR GAS. I CAN BEST DESCRIBE IT AS ACIDIC OR CHEMICAL. I HAVE TAKEN IT IN TO MY LOCAL FORD DEALERSHIP FOR RESOLUTION. THE SERVICE ADVISOR ACKNOWLEDGED THAT HE CAN SMELL THE ODOR AS WELL. UNFORTUNATELY, THEY COULD FIND NO SPECIFIC CAUSE FOR THE ISSUE. THE ACTION THEY TOOK WAS TO POWER WASH THE ENGINE COMPARTMENT UNDER THE BELIEF THAT IT MAY HAVE BEEN A DEAD ANIMAL.

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UNFORTUNATELY, THE SMELL HAS NOT DISAPPEARED AFTER THAT DEALERSHIP ACTION. I AM OBVIOUSLY CONCERNED THAT IT IS POSING A SAFETY RISK. ALISO VIEJO CA Failure Date: 01/01/2017

14 11012321 2013 FORD EXPLORER Unknown/Other EXHAUST/GAS SMELL IN CABIN. WHEN CAR IS TURNED ON AND RUNNING. RAMSEY NJ Failure Date: 01/01/2017

14 11012555 2013 FORD EXPLORER Unknown/Other FUMES ACCUMULATE IN THE CABIN OF THE TRUCK WHILE OPERATING CAUSING LIGHTHEADEDNESS AND HEADACHES SINCE WE PURCHASED THE VEHICLE FISKDALE MA Failure Date: 01/01/2017

14 10969178 2013 FORD EXPLORER Unknown/Other I PURCHASED MY VEHICLE AS A USED CAR COMING OFF OF A LEASE AT A CERTIFIED FORD DEALERSHIP. THE VEHICLE NOW HAS 31000 MILES. THE FACTORY WARRANTY ENDED 10/2016. I FIRST NOTICED THIS PROBLEM LATE 12/2016. THE VEHICLE EXHIBITS A STRONG EXHAUST ODOR IN THE PASSENGER CABIN DURING ALL TIMES OF OPERATION. THE ODOR IS MUCH STRONGER WHEN THE VEHICLE IS STATIONARY (I.E., IDLING AT A TRAFFIC LIGHT) AND IS VERY STRONG DURING AND IMMEDIATELY AFTER HARD ACCELERATION. IT SEEMS AS THOUGH THE EXHAUST ODOR IS ACTUALLY COMING THROUGH THE VEHICLES VENTILATION SYSTEM. THE EXHAUST ODOR OFTEN LEAVES ME FEELING SICK IF I DO NOT CRACK OPEN THE WINDOWS FOR FRESH AIR. I HAVE CALLED MY DEALERSHIP (MILLER FORD, MOUNT HOLLY, NJ) AND EXPLAINED THE PROBLEM. THE DEALERSHIP ACKNOWLEDGED HAVING PREVIOUS SIMILAR COMPLAINTS AND STATED THAT THERE WAS A SERVICE BULLETIN DESIGNED TO ADDRESS THE ISSUE. HOWEVER, SINCE MY VEHICLE IS NO LONGER UNDER WARRANTY, THE COST OF THE REPAIR WOULD NOT BE COVERED. I NOW HAVE BEEN DRIVING THE VEHICLE FOR APPROXIMATELY 3 MONTHS, ENDURING THESE EXHAUST FUMES. I FEEL THAT THIS IS A SERIOUS SAFETY ISSUE THAT COULD ADVERSELY AFFECT MY HEALTH AND THE SAFETY OF OTHERS IF I WERE TO BECOME OVERWHELMED BY THE EXHAUST'S CO. I

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CANNOT AFFORD TO JUST STOP OPERATING THIS VEHICLE AND BUY ANOTHER. HAINESPORT NJ Failure Date: 12/30/2016

14 10954771 2013 FORD EXPLORER Unknown/Other WE EXPERIENCE NOXIOUS FUMES IN THE CABIN WHEN EITHER THE HEATER OR AIR CONDITIONER ARE ON. IT SMELLS LIKE EXHAUST OR INDUSTRIAL CHEMICALS OR ROTTEN EGGS (HARD TO DESCRIBE). OUR LOCAL FORD DEALERSHIP CLAIMED IT CAME FROM A LEAKING WATER PUMP (WHICH THEY REPLACED UNDER WARRANTY) THAT SATURATED THE UNDER ENGINE COVER DUE TO A LEAKING WATER PUMP. DRIVING IN THE WINTER ACTUALLY REQUIRES WE CRACK SEVERAL WINDOWS AND SOMETIMES ONLY USE THE BUTT WARMERS AS IT'S TOO TOXIC SMELLING. THE LOCAL DEALERSHIP EVEN ACKNOWLEDGED THE SMELL, BUT AGAIN ATTRIBUTED TO THE LEAKING COOLANT. IT'S PARTICULARLY WORSE WHEN THE SYSTEM IS IN THE RECIRCULATING MODE. SITTING IDLE AT A LIGHT OR WAITING FOR SOMEONE WITH THE SYSTEM ON IS PROBABLY THE WORST, PARTICULARLY WHEN IN RECIRCULATING MODE. SOUTHPORT NC Failure Date: 12/29/2016

14 10954562 2013 FORD EXPLORER Unknown/Other EXHAUST SMELL IN THE INTERIOR OF THE VEHICLE WHEN DRIVING. GET RANDOM HEAD ACHES FEEL SICK TO MY STOMACH SOMETIMES. CADILLAC MI Failure Date: 12/01/2016

14 11011573 2013 FORD EXPLORER Unknown/Other FORD EXHAUST I AM GETTING A STRONG ROTTEN EGG SMELL AND A BURNING SMELL EVERYTIME I DRIVE MY CAR WHICH IS A 2013 FORD EXPLORER LIMITED 4WD IT HAS BEEN GETTING PROGRESSIVELY WORSE. THIS HAPPENS WHEN I AM ON THE HIGHWAY AND WHEN I AM JUST DRIVING DOWN THE STREET. I AM NOT SURE IF IT GETS PROGRESSIVELY WORSE WHEN THE CAR IS GOING FASTER BECAUSE IT SMELLS ALL THE TIME. I JUST HAD THE CAR TOED TO DEALERSHIP BECAUSE IT WILL NOT START. IN ADDITION I NOTICED THAT I HAVE BEEN SUFFERING FROM HEADACHES, DIZZINESS AND FATIGUE WHILE DRIVING WHICH HAS NEVER HAPPENED TO ME BEFORE. FINALLY I NOTICED THAT WHEN THERE IS NO POWER IN THE CAR THERE IS NO WAY TO

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OPEN THE BACK TAILGATE TO LET PEOPLE OUT WHEN YOU ARE SITTING IN THE THIRD ROW OF THE CAR SO YOU ARE TRAPPED BACK THERE WITH THE SMELL. PLYMOUTH MA Failure Date: 11/18/2016

14 10955655 2013 FORD EXPLORER Unknown/Other I AM EXPERIENCING THE SAME ISSUE DETAILED IN A CURRENT OPEN INVESTIGATION PE16008. EXHAUST SMELL IN CABIN WHEN CLIMATE CONTROL SYSTEM IS ON. IT SEEMS TO BE WORSE AT WHEN YOU STOP AFTER DRIVING AT HIGH POWER SETTING. LIKE STOPPING AFTER EXITING THE FREEWAY. ONCE YOU BEGIN DRIVING AGAIN THE ODOR IS REDUCED BUT STILL PRESENT. ON TRIPS THAT REQUIRE MORE STOP AND GO DRIVING I HAVE BEEN EXPERIENCING HEADACHES AND A SICKNESS TO MY STOMACH. WHICH I BELIEVE IS RELATED TO THE ODOR. THE ISSUE HAS BEEN ON GOING. BALDWIN MD Failure Date: 11/15/2016

14 10919706 2013 FORD EXPLORER Unknown/Other I HAVE 2013 EXPLORER SPORT.. I HAVE EXHAUST FUMES ENTERING THE CABIN THROUGH THE VENTS(HVAC). WELL KNOW ISSUES THAT SEEMS TO HAVE NO RESOLVE ACCORDING TO FORD. ALTHOUGH THEY DID ISSUE A SERVICE BULLETIN BACK IN 2014 . FROM WHAT I HAVE READ IT DOESN'T SEEM TO SOLVE THE PROBLEM. MANY PEOPLE STILL HAVE FUMES AFTER THE "FIX". @\$700-\$850 . WARRANTY DOES NOT COVER THE COST. A CLASSS ACTION LAW SUIT HAS BEEN FILED AND AWAITING FOR SETTLEMENT DECISIONS. CARBON MONOXIDE IS NOT SOMETHING I WANT TO EXPOSE MY FAMILY TO ON A DAILY BASIS . FORD NEEDS TO FIND A FIX OR A RECALL NEED TO HAPPEN . MY DEALER IS COOPERATING AND WILL BE ASSESSING THE ISSUE . BUT FROM WHAT I READ ONLY ONE PERSON HAS HAD A POSITIVE OUTCOME FROM FORD. I HOPE THIS COMPLAINT WILL HELP PUSH FORD TO MAKE A BETTER EFFORT TO RESOLVE THIS MAJOR ISSUE. MARINA CA Failure Date: 10/26/2016

14 10918665 2013 FORD EXPLORER Unknown/Other BLINKER DESIGN IS FLAWED. WHEN PRESSED LIGHTLY, THE BLINKER "BLINKS" 3 TIMES AND TURNS OFF. THIS IS OK, BUT WHEN YOU WANT TO ACTUALLY TURN YOUR BLINKER ON, YOU HAVE TO APPLY MUCH MORE PRESSURE THAN USUAL. AS A

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RESULT, I OFTEN FLASH THE HIGH BEAM LIGHTS. THIS HAS HAPPENED ON MULTIPLE OCCASIONS AND HAS MADE MOTORISTS ANGRY WITH ME WHEN, UNFORTUNATELY THIS WAS UNINTENTIONAL. IT MAKES ME LOOK LIKE AN AGGRESSIVE DRIVER AND ALL I AM TRYING TO DO IS TURN MY BLINKER ON. SINCE I KNOW THIS IS AN ISSUE, I AM PURPOSELY CAREFUL AND THIS STILL OCCURS WAY TOO OFTEN. I NOW CONSIDER NOT USING MY BLINKER OR JUST USING THE ONE WITH 3 BLINKS (WHICH IS NOT SUFFICIENT) TO AVOID ACCIDENTALLY FLASHING MY HIGH BEAMS AT THE CAR AHEAD OF ME. THIS SHOULD BE REPAIRED, AS IT IS NOT FUNCTIONAL AND UNSAFE.

ATLANTA GA Failure Date: 10/24/2016

14 10915416 2013 FORD EXPLORER Unknown/Other EXPERIENCING STRONG SULPHUR SMELL INSIDE VEHICLE. (DURING ACCELERATION AND WHEN REAR AIR IS ON). DROVE VEHICLE ALL SUMMER WITH MY CHILDREN RIDING ALONG AND I THOUGHT MY 8 YEAR OLD WAS EXPERIENCING CAR SICKNESS. WE WOULD HAVE TO PULL OVER BECAUSE HE WOULD GET SICK TO THE POINT OF THROWING UP MANY TIMES. I JUST FIGURED IT WAS CAR SICKNESS BECAUSE I DIDN'T SMELL ANY FUMES (IT ALL MAKES SENSE NOW, CARBON MONOOXIDE IS ODORLESS). WHEN RIDING IN OUR OTHER VEHICLES, IT NEVER HAPPENED. HE RODE 5 HOURS TO THE BEACH AND 5 HOURS HOME IN MY HUSBANDS 2013 GMC 2500 AND DIDN'T GET SICK ONCE. I TOOK MY CAR TO THE DEALERSHIP TO HAVE THE WHEEL BEARING REPLACED TODAY (10/11/16). I TOLD THEM TO CHECK THE CATALYTIC CONVERTERS TO MAKE SURE THEY WEREN'T PLUGGED BECAUSE OF THE ODOR (THE STRONG ODOR STARTED YESTERDAY). THEY CALL ME AND TELL ME THERE IS A TSB *SERVICE BULLETIN" AND CERTAIN 2011-2015 EXPLORER HAVE EXHAUST FUMES LEAKING INTO THE VEHICLE. IT ALL STARTED TO COME TOGETHER. I CALLED FORD AND BECAUSE MY 36/36,000 WARRENTY ENDED (I HAVE 45,672 MILES ON IT NOW), THERE IS NO COVERAGE. I EVEN PURCHASED THE EXTENDED FORD PLAN AND THEY SAID IT WON'T COVER IT EITHER. I HAVE TO PAY THEM \$480 TO TRY TO FIX IT. I'VE READ PEOPLES EXPERIENCES AND THEIR SOLUTION TO FIX IT HASN'T WORKED FOR ANYONE. I BOUGHT A CARBON MONOXIDE DETECTOR TODAY AND WHEN I PICK IT UP TOMORROW, I AM GOING

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TO PLACE IT IN THE CAR WHERE MY 8 YEAR OLD SITS AND TURN THE AIR ON. I WILL ALSO RECORD THE RESULTS ON THE DETECTOR TO SEE WHAT HAPPENS. EXTREMELY DISAPPOINTED IN FORD! THEY HAVEN'T EVEN MADE ANYONE AWARE OF THIS PROBLEM AND THEY DON'T INTEND TOO! ITS A BIG SECRET FOR THEM BECAUSE THAT IS ONE OF THEIR BEST SELLING VEHICLES. AND GOOD LUCK GETTING IT COVERED! EVERETT PA Failure Date: 10/11/2016

14 10954230 2013 FORD EXPLORER Unknown/Other WHEN ACCELERATING WE GET A VERY STRONG SULFUR SMELL IN THE CABIN. MOST OF THE TIME IT IS SO STRONG THAT WE HAVE TO ROLL DOWN THE WINDOWS. OWASSO OK Failure Date: 10/07/2016

14 10954530 2013 FORD EXPLORER Unknown/Other THERE IS AN EXHAUST SMELL (LIKE BURNT HAIR) INSIDE THE CABIN WHEN THE CAR ACCELERATES, ESPECIALLY A HARD ACCELERATION AND OFTEN WHEN THE AIR CONDITIONING IS ON. CERTIFIED DEALER CANNOT IDENTIFY CAUSE OF ISSUE OR HOW IT OCCURS. ROCKLIN CA Failure Date: 10/01/2016

14 11004987 2013 FORD EXPLORER Unknown/Other WHEN I AM DRIVING IN MOTION ON ANY TYPE OF ROAD AND I ACCELERATE I GET AN EXHAUST ROTTEN EGG SMELL INSIDE MY VEHICLE, I CALLED THE DEALER ABOUT IT, THEY ACKNOWLEDGED THERE IS A TSB AND PROBLEM BUT WOULDN'T FIX IT BECAUSE MY MILEAGE IS PAST WARRANTY COVERAGE. THEY TOLD ME IT WOULD COST ME ABOUT \$2,000 OUT OF MY POCKET TO REPAIR. I DON'T HAVE THE MONEY TO REPAIR IT OR BUY ANOTHER VEHICLE BEING ON SOCIAL SECURITY. FORD NEEDS TO RECALL THIS VEHICLE AND REPAIR IT, BUT THEY REFUSE, VERY SAD HOW THEY CAN GET AWAY WITH THIS FLAW AT THE COST OF SMALL CONSUMERS! AFTER READING ON THE INTERNET ABOUT THE HIS, I'M SURE THERE ARE THOUSANDS WITH THIS PROBLEM! THE US GOVERNMENT NEEDS TO STEP IN AND HELP US WITH THIS! PHOENIX AZ Failure Date: 10/01/2016

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14 11015629 2013 FORD EXPLORER Unknown/Other EXHAUST SMELL
INSIDE CABIN, ESPECIALLY WHEN STATIONARY HUDSONVILLE
MI Failure Date: 10/01/2016

14 10955470 2013 FORD EXPLORER Unknown/Other IN SEPT 2016 I
PULLED OUT OF THE DENTIST AND BLACKED OUT. I SMELLED A WEIRD SMELL
COMING FROM THE AIR CONDITIONING. SKI HAVE BEEN SICK AND OUT OF
WORK SINCE. I HAVE BEEN TO MANY DOCTORS AND ALL TESTS COME BACK
NEGATIVE. I DRIVE THE CAR BUT HAVE TO STOP MANY TIMES AND GET OUT
BECAUSE I FEEL LIGHTHEADED AND "OUT OF IT". MY SONS ALSO GET
NAUSEOUS AND "DON'T FEEL WELL" IN THE CAR. MY BOYFRIEND DROVE IT
THE OTHER DAY AND GOT OUT SAYING HE DIDN'T FEEL WELL AND WAS
REALLY TIRED. I REALLY BELIEVE THIS CAR HAS BEEN MY CAUSE OF BEING
SO SICK AND OUT OF WORK FOR SO LONG. IT HAPPENS WHEN I" DRIVING IT...I
STOP AND GET OUT OF THE CAR AND AFTER A LITTLE BIT I FEEL BETTER.
FOREST HILL MD Failure Date: 09/14/2016

14 10904874 2013 FORD EXPLORER Unknown/Other THIS EVENING MY
WIFE RAN A FEW ERRANDS AND AFTERWARDS LITERALLY STUMBLED INTO
OUR HOME BECAUSE OF HOW DIZZY SHE WAS. I ASKED HER WHAT WAS
WRONG AND SHE SAID SHE ACCELERATED QUICKLY TO GET ON A BUSY CITY
STREET NEAR OUR HOUSE COMING HOME AND SHE SUBSEQUENTLY INHALED
AN "EXHAUST/BURNT HAIR" SMELL FROM INSIDE THE CAR. SHE COULD
BARELY EVEN STAND STRAIGHT. WE HAVE 2 SMALL CHILDREN AND THE
EXHAUST/GAS SMELL HAS PROGRESSIVELY GOTTEN MORE AND MORE
NOTICEABLE WHEN ACCELERATING QUICKLY. WE'VE NOW HAD THE VEHICLE
2.5 YEARS APPROXIMATELY. EVERY TIME WE FILL THE VEHICLE UP WITH GAS,
THE FUMES LINGER INSIDE THE CAR FOR OVER 24 HOURS. I'M SERIOUSLY
WORRIED ABOUT MY FAMILY'S SAFETY AT THIS POINT AND WE'RE WONDERING
WHAT ACTION TO TAKE NEXT SINCE WE DON'T WANT TO CONTINUE DRIVING A
POTENTIALLY HAZARDOUS VEHICLE. UNFORTUNATELY, WE LIVE IN A WARM
STATE AND HAVE TO UTILIZE THE AC WITH THE WINDOWS UP ALMOST
EXCLUSIVELY. SARASOTA FL Failure Date: 09/08/2016

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14 10894202 2013 FORD EXPLORER Unknown/Other THE DOOR SENSOR INDICATES THE DOOR IS OPEN WHEN IN REALITY IT IS CLOSED. THIS CAUSES A WARNING BELL THAT DOES NOT CEASE AND KEEPS THE DOME LIGHT ILLUMINATED. THIS CONDITION ALSO CAUSES THE ALARM SYSTEM TO GO OFF RESULTING AT TIMES IN A POLICE RESPONSE. IN ORDER TO ALLEVIATE THE PROBLEM YOU MUST SHUT THE DOOR REPEATEDLY, SOMETIMES A DOZEN TIMES OR MORE. THIS ALSO HAS RUN THE BATTERY DOWN DUE TO THE DOME LIGHTS AND ACCESSORIES STAYING ON. APART FROM THE OBVIOUS FRUSTRATION THIS PROBLEM IS POTENTIALLY DANGEROUS. THIS IS NOT A ONE TIME THING BUT A CHRONIC AND REPEATED PROBLEM THAT HAS NO REAL RESOLUTION. I SEE OTHER FORD USERS ARE EXPERIENCING SIMILAR PROBLEMS WITH THEIR FORD EXPLORERS.

HORTON MI Failure Date: 08/08/2016

14 10914197 2013 FORD EXPLORER Unknown/Other THE DOOR AJAR LIGHT STAYS ON. THE DOOR SENSOR DOES NOT WORK. THE INTERIOR LIGHTS REMAIN ILLUMINATED DRAINING THE BATTERY. THE PROBLEM HAS BEEN ONGOING FOR THE PAST THREE MONTHS. THE RECALL LIST FOR FORD ON THIS ISSUE KEEPS EXPANDING - THIS WEEK TO INCLUDE FORD EDGE. OBVIOUS PROBLEM WITH FORD NEED A RECALL AS DEALER WILL NOT COVER.

LAKE ORION MI Failure Date: 08/06/2016

14 10893814 2013 FORD EXPLORER Unknown/Other WHEN THE AIR CONDITIONER IS SET TO FRESH AIR AND NOT RECIRCULATE, EXHAUST FUMES ENTER THE PASSENGER CABIN UNDER HARD ACCELERATION. THIS CAN BE REPRODUCED EVERY TIME BY A SLOW SPEED OF 5 MILES AND THEN HARD ACCELERATION UNTIL SPEED LIMIT. THIS THEN LEAVES THE CABIN FULL OF STRONG EXHAUST FUMES. ON LONG ROAD TRIPS WE OFTEN HAVE HEADACHES THAT WE BELIEVE IS CAUSED BY THIS EVEN WITHOUT HARD ACCELERATION.

TAMPA FL Failure Date: 08/03/2016

14 10920547 2013 FORD EXPLORER Unknown/Other THERE IS CARBON MONOXIDE IN THE CABIN WHILE STATIONARY AND IN MOTION.

RENONV Failure Date: 08/03/2016

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14 11012277 2013 FORD EXPLORER Unknown/Other IT WILL DOWN
SHIFT AND TAKE OFF FASTER BY IT SELF . AND 2 NO IS THE EXHAUST FUMES
THAT COME BACK INSIDE THE CAR . WE HAVE HAD MANY FRIENDS RIDE WITH
US AND FAMILY MEMBERS AND THEY GET SICK IN OUR VEHICLE ALSO
WHITE LAKE WI Failure Date: 08/01/2016

14 10891759 2013 FORD EXPLORER Unknown/Other ON 7/29/16 AS I
WAS DRIVING HOME (LESS THAN A TEN MILES) AFTER WASHING MY VEHICLE A
WARNING LIGHT WITH A WRENCH CAME ON AND I LOSS ACCELERATION
VEHICLE WENT FROM 50 MPH TO 5 MPH UNSURE DUE SPEEDOMETER
BECOMING INOPERATIVE I PULLED OVER INTO A SHOPPING CENTER STOPPED
ENGINE AND RESTARTED IT AGAIN I THEN PUT THE VEHICLE IN DRIVE AT
WHICH TIME I HAD ACCELERATION AGAIN AT WHICH TIME I CONTINUED HOME
ARRIVED AND PARKED THE VEHICLE. HOUSTON TX Failure Date:
07/29/2016

14 10887582 2013 FORD EXPLORER Unknown/Other FOR 2 YEARS
NOW I HAVE BEEN SMELLING FUMES IN MY CAR, BUT UNABLE TO PIN POINT
THE SMELL. AFTER TAKING TO THE DEALERSHIP THEY SAID I'M SMELLING
EXHAUST FUMES. THIS IS NOT COVERED UNDER WARRANTY OR EVEN
EXTENDED WARRANTY PURCHASED, EVEN THOUGH OUR SAFETY IS AT RISK
INHALING CARBON MONOXIDE. MY 5 CHILDREN ARE CONSTANTLY
COMPLAINING OF HEADACHES, AS I HAVE HAD. I WASN'T EVER ABLE TO
DETERMINE THE CAUSE, BUT AM COMING TO THE CONCLUSION THAT THIS IS
THE CAUSE. FORD IS UNDER INVESTIGATION, AND NEEDS TO MAKE THIS
RIGHT WITH THE CONSUMERS. MILLER MO Failure Date:
07/18/2016

14 10885474 2013 FORD EXPLORER Unknown/Other STRONG SULFUR
SMELL IN CABIN OF VEHICLE AFTER MODERATE TO HEAVY ACCELERATION. EX:
ACCELERATING TO MERGE WITH TRAFFIC ON A FREEWAY ON RAMP. THE
SMELL GENERALLY COMES THROUGH AFTER SUSTAINED ACCELERATION WITH
ENGINE RPM OVER 4000 AND SEEMS TO BE ORIGINATING FROM THE REAR OF
THE VEHICLE. WATERTOWN WI Failure Date: 07/16/2016

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14 10956409 2013 FORD EXPLORER Unknown/Other I HAD MY THREE GRANDCHILDREN FOR THE DAY AND WE DECIDED TO GO TO A HANDS-ON MUSEUM. MY GRANDSON HAD NEVER BEEN CAR SICK AND HAS NOT BEEN SINCE THAT DAY. HE WAS RIDING IN THE THIRD ROW SEAT WHEN HE BECAME VERY SICK. WE PULLED THE CAR OVER AND HE THREW UP. AFTER A FEW MINUTES OF FRESH AIR, HE WAS FINE. NUMEROUS TIMES, MY HUSBAND HAS ASKED ME WHAT THE ROTTEN SMELL WAS COMING FROM IN MY CAR. ONCE THE MEDIA REPORTED THE CARBON MONOXIDE PROBLEM WITH FORD EXPLORERS, I REALIZED THIS WAS THE SAME ODOR WE HAD SMELLED SO MANY TIMES AND THE REASON MY GRANDSON BECAME SO SICK WHILE RIDING IN THE THIRD ROW SEAT. I CALLED THE FORD DEALERSHIP WHERE I PURCHASED THE CAR AND THEY SAID THEIR PHONE HAD BEEN RINGING OFF THE HOOK BECAUSE THE MEDIA HAD BLOWN EVERYTHING OUT OF PROPORTION. THEY INDICATED THAT THEY WERE UNAWARE OF THE PROBLEM AND NOTHING WAS CURRENTLY BEING DONE TO FIX IT. I'M NOT WILLING TO SACRIFICE MY GRANDCHILDREN, SO I TRADED CARS AND LOST LOTS OF MONEY IN THE PROCESS. I HAD TO FINANCE ANOTHER CAR FOR 75 MONTHS IN ORDER TO PROTECT MY FAMILY. I THINK FORD SHOULD COMPENSATE CUSTOMERS FOR THEIR LOSS. I HOPE SOMETHING IS DONE ABOUT THIS BEFORE SOMEONE HAS TO LOSE THEIR CHILD OR THEIR OWN LIFE TO CARBON MONOXIDE POISONING. LINVILLE NC Failure Date: 07/16/2016

14 10885884 2013 FORD EXPLORER Unknown/Other BOUGHT A USED FORD EXPLORE XLT WITH 32K MILES. AS I HAVE BEEN DRIVING THE SUV I AM NOTICING THAT WHENEVER I FULLY PRESS DOWN ON THE GAS PEDDLE TO INCREASE MY ACCELERATION WHETHER I AM MERGING ONTO THE FREEWAY, CHANGING LANES OR SCALING A HILL, THE CABIN IS FILLED WITH A STRONG EMISSIONS ODOR. WHICH WORRIES ME BECAUSE I NORMALLY HAVE CHILDREN IN THE VEHICLE. AS I LET UP ON THE GAS PEDDLE THE ODOR DISSIPATES. I HAVE NOTICED THIS ODOR WHEN I HAVE MY MAX A/C FUNCTION ON WHICH IS USING RECIRCULATED AIR. FONTANA CA Failure Date: 07/05/2016

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14 10893898 2013 FORD EXPLORER Unknown/Other ON JULY 5, 2016 I FELL ASLEEP WHILE DRIVING MY EXPLORER IN I-495 SOUTH OF BOSTON AT ABOUT 1:00 P.M. I READ AN ARTICLE ABOUT EXHAUST FUMES IN THE CABIN OF THIS MODEL. WAREHAM FORD SAID THAT MY CAR HAD THIS PROBLEM AND REFERRED ME TO TSB 14-0130 SHOWING THAT FORD KNOWS OF THIS PROBLEM. I WAS CHARGED \$700.72 TO CORRECT THIS DANGEROUS PROBLEM. I THINK FORD SHOULD RECALL THESE VEHICLES AND PAY TO FIX THEM. FORTUNATELY, THERE WERE NO INJURIES OR PROPERTY DAMAGE IN MY CASE BUT THAT MIGHT NOT BE SO FOR THE NEXT PERSON.

POCASSET MA Failure Date: 07/05/2016

14 10882745 2013 FORD EXPLORER Unknown/Other WHEN ACCELERATING FROM LESS THAN ~35 MPH TO HIGHER THAN ~55 MPH THE CABIN FILLS WITH EXHAUST SMELL. SAMMAMISH WA Failure Date: 07/04/2016

14 10882738 2013 FORD EXPLORER Unknown/Other STRONG ODOR OF FUMES WHEN ACCELERATING, PASSING. WAPPINGERS FALLS NY Failure Date: 07/01/2016

14 10882948 2013 FORD EXPLORER Unknown/Other EXHAUST SMELL ENTERING VEHICLE WHEN ACCELERATING. ORIGINAL TSB PERFORMED BUT WAS INEFFECTIVE BEAVERCREEK OH Failure Date: 07/01/2016

14 10955269 2013 FORD EXPLORER Unknown/Other STARTED NOTICING SMELL OF ROTTEN EGGS THIS PAST SUMMER WHILE DRIVING, DEALERSHIP SAID IT WAS PROBABLY JUST SEALANT USED AROUND WINDSHIELD GETTING OVERHEATED. ALWAYS HAD HEADACHES AFTER DRIVING EVEN FOR 15 MINUTES AT A TIME. SMELL WENT AWAY THIS WINTER BUT HEADACHES AND FUNNY FEELING AFTER DRIVING HAVE STILL BEEN A CONCERN. NOW AM LEARNING IT HAS SOMETHING TO DO WITH EXHAUST LEAKING INTO REAR OF VEHICLE. IRWINIA Failure Date: 06/20/2016

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14 11076183 2013 FORD EXPLORER Unknown/Other MY 2013 FORD EXPLORER XLT 3.5L TRANSMISSION STARTED LEAKING FLUID BEFORE 27,058 MILES ON JUNE 14,2016 AND AS OF TODAY MARCH 3,2018 AT 44,678 MILES THE TRANSMISSION IS STILL LEAKING. THE PROBLEM WAS BROUGHT TO MY DEALERSHIP'S ATTENTION DURING A REPAIR OF BLISTERING PAINT ON THE HOOD. DEALER STATED THEY FIXED LEAKING OIL PAN RATHER THAN LEAKING TRANSMISSION. AS OF TODAY VEHICLE HAS 44,678 MILES AND TRANSMISSION HAS SHOWN SEVERAL PROBLEMS WHEN IN OPERATION: GEARS TAKE TOO LONG TO TRANSFER POWER FROM 2ND TO 3RD, 4TH TO 5TH, SEVERE OVER REVING OF ENGINE, JERKING FEELING COMING FROM TRANSMISSION WHILE TRANSITIONING THROUGH THOSE GEARS, ABNORMAL LOUD SOUNDS EMITTING FROM TRANSMISSION DURING THESE GEAR CHANGES, LEAKING AND DRIPPING OF TRANSMISSION FLUID ONTO HOT TRANSMISSION CASE, BURNING OF TRANSMISSION FLUID AND VAPORS ENTERING VEHICLE CABIN, AND PASSENGERS COMPLAINING OF NOXIOUS OIL SMELL WITHIN THE CABIN. MONTEREY PARK CA Failure Date: 06/14/2016

14 10874584 2013 FORD EXPLORER Unknown/Other WINDSHIELD MOLDING ON DRIVER SIDE SUDDENLY DETACHED AND WENT FLYING OFF ON THE HIGHWAY. PLASTIC MOLDING IS ATTACHED AND GLUED. PLASTIC AND GLUE APPEARED TO BREAK / MELT UNABLE TO HOLD THE MOLDING IN PLACE. IT IS A CRITICAL HAZARD AS THE FLYING MOLDING CAN HIT A VEHICLE / PERSON CAUSING A SERIOUS ACCIDENT OR HARM. LAST YEAR, THE MOLDING ON THE PASSENGER SIDE WAS REPLACED BY THE DEALERSHIP AS IT WAS LOOSE. DEALER NOTED THAT 1) THE MOLDING ON THE EXPLORER WAS A BAD, PLASTIC MADE PART, THAT BEEN REPLACED ON OTHER EXPLORERS AS THE MOLDING WENT FLYING OFF ON THE HIGHWAY, AND 2) THERE MAY BE WATER DAMAGE TO THE VEHICLE DUE TO THE MISSING PART. FLYING OBJECTS ON A HIGHWAY ARE SERIOUS HAZARDS THAT CAN CAUSE SERIOUS ACCIDENTS, EVENT DEATH. FORD NEEDS TO RECALL THE PLASTIC MADE PARTS AND FIND A WAY TO ATTACH A MOLDING THAT DO NOT BREAK / MELT. I AM SERIOUSLY CONCERN FOR THE SAFETY OF OTHER AND THE LIABILITY RISK THE INHERENT LIABILITY TO THE OWNERS OF EXPLORERS IF AN ACCIDENT OR

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HARM IS CAUSED BY SUCH DEFECTIVE PART. AMES IA Failure Date:
06/13/2016

14 11024936 2013 FORD EXPLORER Unknown/Other A STRONG
EXHAUST ODOR EXISTS IN THE CABIN AREA DURING MODERATE AND HARD
ACCELERATION. THE ODOR IS NOXIOUS AND REQUIRES THE WINDOWS TO BE
OPENED TO VENT IT OUT. STATEN ISLAND NY Failure Date:
06/08/2016

14 10871495 2013 FORD EXPLORER Unknown/Other VEHICLE
RECENTLY STARTED FILLING WITH FUMES, SEEMINGLY EXHAUST FUMES,
WHILE AC UNIT ON AND VEHICLE MOVING. CONTINUED WHILE STATIONARY.
FUMES STOPPED COMING IN WHEN AC UNIT TURNED OFF. FUMES WERE
SICKENING. DRIVING AT ABOUT 25-30 MPH IN TOWN. N.
STONINGTON CT Failure Date: 05/29/2016

14 10871008 2013 FORD EXPLORER Unknown/Other WHILE DRIVING
ON THE HIGHWAY THE MOLDING AROUND THE WINDSHIELD DETACHED,
BROKE IN HALF AND FLEW OFF THE VEHICLE. THIS IS THE SECOND TIME THIS
HAS HAPPENED TO ME. MCCOOK NE Failure Date: 05/25/2016

14 10883793 2013 FORD EXPLORER Unknown/Other WHEN
ACCELERATING EXHAUST FUMES ENTER THE CABIN OF THE VEHICLE. THE
SMELL IS WORSE IN THE BACKSEAT OF THE VEHICLE THAN THE FRONT. THIS
EXPLAINS THE HEADACHES AND NAUSEA MY DAUGHTER EXPERIENCES ON
OUR WAY TO CHILDRENS HOSPITAL IN PITTSBURGH! 😡 AND THE
FRONT PASSENGERS HEADACHES. MY VEHICLE HAS 49,000 MILES ON IT. I'M
FURIOUS AND OUTRAGED THAT FORD DOESN'T CARE TO FIX THIS,
ESPECIALLY WITH ALL THE COMPLAINTS AND AWARENESS OF THE PROBLEM. I
WILL BE DOING A CARBON MONOXIDE TEST TOMORROW; BORROWING A
TESTER FROM THE FIRE DEPART. KANE PA Failure Date: 05/20/2016

14 10870112 2013 FORD EXPLORER Unknown/Other FOR THE LAST
TWO WEEKS THE "DOOR AJAR" LIGHT STAYS ON AFTER STARTING ENGINE AND

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CLOSING DOOR. DOOR IS PROPERLY CLOSED BUT INDICATOR ON DASH REMAINS ON. INTERIOR LIGHTS STAY ON. DOORS WILL NOT LOCK WHEN DRIVING. CHIME REMINDER DINGS, AND A MESSAGE TO PUT CAR IN PARK WILL APPEAR IN DISPLAY SCREEN. THIS ALL HAPPENS WHEN ATTEMPTING TO DRIVE. VERY DISTRACTING AND DANGEROUS. DON'T KNOW IF DOOR WILL STAY CLOSED IN EVENT OF ACCIDENT AND SITTING AT STOP LIGHTS IN CERTAIN AREAS WITH DOOR UNLOCKED IS NOT SAFE.

CLARKSVILLE VA Failure Date: 05/03/2016

14 10863341 2013 FORD EXPLORER Unknown/Other GETTING EXHAUST FUMES IN THE CABIN OF VEHICLE AT TIMES. SOMETIMES SO BAD THAT IT MAKES YOU SICK NAUSEOUS AND HEADACHES. FORD REFUSES TO FIX PROBLEM UNDER THERE WARRANTY. IT HAPPENS AT ANY TIME SLOW OR AT HIGHWAY SPEEDS WHEN USING THE AC OR HEATER IT IS EVEN WORSE.

SAN ANTONIO TX Failure Date: 05/02/2016

14 10911136 2013 FORD EXPLORER Unknown/Other DOOR AJAR WARNING LIGHT WILL NOT TURN OFF AFTER CAR HAS BEEN STARTED. PROBLEM WAS BROUGHT TO FORD DEALERSHIP'S ATTENTION BUT WOULD NOT COVER UNDER THE 3 YEAR WARRANTY AS WE MISSED THE CUTOFF BY 2 MONTHS. THIS CONDITION HAS LASTED FOR 6 MONTHS AS WE CONTINUE TO HOPE THAT A RECALL NOTICE IS ISSUED.

GRAND RAPIDS MI

Failure Date: 03/31/2016

14 10893478 2013 FORD EXPLORER Unknown/Other I HAVE TAKEN MY 2013 EXPLORER INTO THE DEALER SHIP TWICE THE FIRST TIME I TOOK MY CAR IN I TOLD THEM THEIR WAS SOME THING WRONG WITH THE IDEAL. WHEN I'M SITTING WITH IT IDALING IT FEELS LIKE THE CAR WANTS TO DIE. DID NOT FIX IT THEN WAS STILL UNDER WARRANTY. TOOK IT BACK IN A FEW MONTHS LATER COMPLAINING OF THE SAME THING THE DEALERSHIP SAID IT WAS MY THROTTLE BODY IT WOULD COST ME 450.00 TO FIX IT. THAT IT SHOULD OF BEEN DONE THE FIRST TIME. SECOND COMPLAINT IS THAT WHEN THE OUT SIDE AIR IS OFF AND HAVE THE HEATER/AIR CONDITIONING ON HAVING TO ACCELERATE UP A HILL OR ANYTHING THAT REQUIRES TO STEP ON THE GAS

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WE GET A LOT OF FUMES INTO THE CAR. HAVING TO ROLL THE DOWN THE WINDOWS TO GET THE FUMES OUT. AURORA CO Failure Date: 03/15/2016

14 10954582 2013 FORD EXPLORER Unknown/Other AIR SYSTEM, EXHAUST. I HAVE BEEN COMPLAINING TO MY DEALERSHIP FOR OVER A YEAR ABOUT THE HORRIBLE AIR THAT IS COMING INTO MY CAR WHEN WE USE THE A/C OR HEATER. WE HAVE RESORTED TO NOT USING IT BECAUSE WE CAN'T STAND THE SMELL. I GET MY CAR SERVICED REGULARLY AT THE FORD DEALERSHIP WHERE I BOUGHT IT. THEY STATE SINCE THERE IS NO RECALL THERE IS NOTHING THEY CAN DO TO FIX IT. IT IS ANYTIME THE AIR IS TURNED ON AND SPECIFICALLY THE AIR FOR THE BACK PASSENGERS.

WEISER ID Failure Date: 02/15/2016

14 10825998 2013 FORD EXPLORER Unknown/Other STARTED MY ENGINE. TRUCK WAS IN PARK AND I FEEL THIS BOUNCING/SHAKING WHICH IS QUITE STRANGE. HAVE NO IDEA WHAT THAT CAN BE AND HOW DANGEROUS IT IS WHILE DRIVING. ANOTHER TIME IT HAPPENED WAS WHEN I CAME TO A COMPLETE STOP, STILL IN DRIVE AND AGAIN THE BOUNCING/ SHAKING FEELING I EXPERIENCED AGAIN. I WAS ON A SMOOTH CITY STREET.

PHILADELPHIA PA Failure Date: 02/13/2016

14 10928047 2013 FORD EXPLORER Unknown/Other CARBON MONOXIDE SMELL IS COMING OUT OF VENTS WHEN A/C IS USED. IT USUALLY STARTS HAPPENING AFTER THE CAR IS WARMED UP. THE SMELL IS SO STRONG I OFTEN HAVE TO TURN OFF AIR CONDITIONING AND ROLL DOWN THE WINDOWS TO ALLOW THE AIR TO BE CLEARED OUT. OFTEN GET HEADACHES FROM THIS SMELL. SAN CLEMENTE CA Failure Date: 02/08/2016

14 10955467 2013 FORD EXPLORER Unknown/Other I HAVE BEEN COMPLAINING ABOUT THE EXHAUST SMELL IN THE CAB SINCE I BOUGHT MY 2013 XLT, IN 2015. I HAD TAKEN IT IN TO HALL FORD IN NEWPORT NEWS ,VA TO BE TOLD THAT THERE IS NOTHING WRONG. I BROUGHT IT IN ABOUT 3 TIMES TO BE TOLD THE SAME. THE SMELL COMES AFTER YOU REV UP THE ENGINE,

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WITH THE AIR CIRCULATION BUTTON ENGAGED. I FIRST BROUGHT IT UP WHEN MY WIFE AND I HAD OUR BABY IN JAN OF 2016. THAT WAS MY MAIN CONCERN BUT TO THIS DAY NOTHING HAS COME OF IT BECAUSE " THERE IN NO EXHAUST LEAKING INTO YOUR CABIN." HAYES VA Failure Date: 01/18/2016

14 10970939 2013 FORD EXPLORER Unknown/Other I BOUGHT CAR MAY 3013 STARTED SMELLING EXHAUST INSIDE THE VEHICLE AND KEPT ASKING THE DEALER TO PLEASE CHECK IT OUT AND ASKED IF THERE WERE ANY OTHER COMPLAINTS FOR THE SAME. THEY ACTED AS THOUGH I WAS CRAZY NEVER CHECKED IT OUT AND I REQUESTED IT EVERY TIME TOOK IT IN FOR OIL AND TIRE ROTATION. AFTER A WHILE WHEN I WOULD BE IN THE VEHICLE AND EXCELERATE IT WOULD SMELL AS THOUGH SOME ONE DUMPED A CAN OF GAS IN THE BACK OF THE CAR. WHEN TOOK IN THE LAST TIME DEALER I BOUGHT IT FROM TOLD ME WOULD COST ME TOO MUCH TO FIX AS IT WAS A BIG JOB JUST DON'T USE YOUR REAL AIR CONDITIONER. WE LIVE IN FLORIDA AND MY GRANDCHILDREN RIDE WITH ME THAT IS NOT AN OPTION. THE FUMES HAPPENED WHEN EXCELERATION AT LOW AND HIGHER SPEEDS NOT DURING SAME CIRCUMSTANCES. THE LAST TIME WHERE AS IT HAD BEEN ON THE OPEN HIGHWAY I WAS SIMPLY DOING A LEFT TURN AND THIS TIME THE EXHAUST WAS IN THE FRONT PASSENGER SEAT AREA. THIS HAPPENED FOR THE LAST FOUR YEARS I REPORTED TO FORD CUSTOMER SERVICE THE GAVE ME CLAIM NUMBER HAVE NOT HEARD BACK. CASE NUMBER IS CAS10895619 FLORAL CITY FL Failure Date: 01/07/2016

14 10913813 2013 FORD EXPLORER Unknown/Other THE "DOOR AJAR" LIGHTS DO NOT GO OFF FOR THE FRONT PASSENGER AND FRONT DRIVERS DOORS. IT APPEARS THE DOORS ARE SHUT, BUT THE CENSORS DO NOT GO OFF. BECAUSE THE CENSORS DO NOT GO OFF, THE DOME LIGHT STAYS ON MAKING IT HARD TO SEE AT NIGHT AND DRAINING THE BATTERY. THE DOORS DO NOT LOCK MAKING IT A SAFETY ISSUE. WHEN THE DRIVERS DOOR SENSOR IS ON, IT SETS OFF OTHER ALERTS LIKE "SHIFT TO PARK" AND "ENGINE IS ON" BECAUSE IT THINKS THE DOORS ARE OPEN AND IT CONTINUOUSLY BEEPS OR

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ALERTS ME. THIS HAS BEEN HAPPENING FOR ALMOST ONE YEAR. I TOOK IT TO THE DEALERSHIP AND THEY CHARGED ME TO CLEAN THE LATCH. THEY SAID THIS HAD BEEN AN ISSUE WITH OTHER EXPLORERS AND SOMETIMES IT HELPS, SOMETIMES IT DOES NOT. IT DID NOT HELP. I HAVE BEEN DEALING WITH IT FOR ALMOST A YEAR. THE DOME LIGHT STAYS ON EVEN WHEN THE KEYS ARE NOT IN THE IGNITION. THESE CENSORS COME ON WHEN THE ENGINE IS STARTED, IN PARK, AND SOMETIMES RANDOMLY WHILE DRIVING. MULVANE KS Failure Date: 01/01/2016

14 11011748 2013 FORD EXPLORER Unknown/Other THIS IS MY THIRD ATTEMPT AT THIS. MY EXPLORER HAS THE EXHAUST PROBLEM YOU ARE SEEING IN THE NEWS. I HAVE TRIED TO WORK WITH THE DEALERSHIP, FORD DIRECTLY AND NOW ONE WANTS TO ACKNOWLEDGED. I HAVE BEEN CHASING THIS FOR A FEW YEARS. MY KIDS AND I ARE GETTING ILL AND WITH 100 DEGREE TEMP AND BELOW ZERO CLIMATE WE HAVE TO USE THE AIR. THEY ALSO HAVE A PROBLEM WITH THEIR OUTER WINDOW PILLARS WHERE THEY WILL COME LOSE AND RANDOMLY FLY OFF ON THE FREEWAY. BELOW IS MY CONVERSATION WITH FORD DIRECTLY WHO CLAIM THIS IS RARE AND DOES NOT CAUSE SAFETY RISK, TO SEE THE DEALERSHIP WHO NEEDS TO TAKE THE CAR APART AT MY EXPENSE TO EVEN TRY AND LOCATE THE PROBLEM. WEISER ID Failure Date: 01/01/2016

14 10816907 2013 FORD EXPLORER Unknown/Other I HAVE GOODYEAR FORTERA P245/65R17 105T TIRES AS OEM ON THIS VEHICLE. THE TREAD HAS DRY ROTTED CRACKS JUST LIKE THE TIRES RECALLED IN 2015. THE FIRST SIGN OF PROBLEM WAS TIRE LIGHT COMING ON. WHY ARE THESE TIRE BEING RECALLED ALSO? COLUMBUS OH Failure Date: 12/28/2015

14 10820661 2013 FORD EXPLORER Unknown/Other THE TAILGATE LIFT IS UNSAFE. IT DOES NOT DETECT WHEN SOMEONE IS UNDER IT WHEN IT LOWERS. I DID NOT KNOW THE PERSON BEHIND THE CAR HAD PUSHED THE BUTTON ON TAILGATE TO LIFT IT. MY DAUGHTER HAD BENT OVER PLACING THINGS IN BACK. UNKNOWN TO ME, I PUSHED THE BUTTON INSIDE CAR TO

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LIFT THE GATE, BUT INSTEAD IT LOWERED. IT COULD HAVE SQUEEZED THE BREATH OUT OF MY DAUGHTER. HUNTINGTON TX Failure Date: 12/18/2015

14 10882675 2013 FORD EXPLORER Unknown/Other STRANGE GASEOUS FUMES NOTICED IN 2013 FORD EXPLORER - MOST NOTICABLE AT FULL THROTTLE, DRIVING ON HIGHWAY AND COMING TO A STOP. IT PERSISTED FOR COUPLE OF WEEKS SO TOOK CAR TO DEALER 12/29. MECHANIC COULD NOT SMELL ANYTHING AND CAR RETURNED WITH NO FIX. TOOK CAR BACK IN ON JAN 6TH. DEALER NOTIFIED ME OF THE SERVICE NOTIFICATION AND PERFORMED A FIX INCLUDING EXHAUST REPLACEMENT. PROBLEM WAS THEN RESOLVED BUT I HAD TO PAY FOR THE ISSUE WHICH WAS OBVIOUSLY ALREADY KNOWN. DOUGLSTON NY Failure Date: 12/17/2015

14 10955434 2013 FORD EXPLORER Unknown/Other WHEN ACCELERATING THERE IS A SULFUR/ROTTEN EGG SMELL THAT COMES FROM THE EXHAUST, I FIRST NOTICED IT AFTER I BOUGHT THE CAR IN OCTOBER OF 2015. I DID NOT KNOW WHAT IT WAS TILL I READ THE ARTICLE OF THE POLICE OFFICER THAT CRASHES HIS CRUISER. BRYANS ROADMD Failure Date: 11/15/2015

14 10826108 2013 FORD EXPLORER Unknown/Other LOSS OF POWER STEERING. AFTER EXPERIENCING LOSS OF POWER STEERING ON MULTIPLE OCCASIONS I PERFORMED ONLINE RESEARCH AND BECAME AWARE OF SAFETY RECALL 14S06. I CONTACTED FORD FOR RESOLUTION AND THEY INFORMED ME MY VEHICLE IS NOT SUBJECT TO RECALL. THE VEHICLE WITH SOME 19,000 MILES IS OUT OF WARRANTY (>36 MONTHS). FORD INDICATED THAT ANY REPAIRS FOR THIS DANGEROUS CONDITION WOULD BE AT OWNER EXPENSE. THE VEHICLE WAS PRODUCED ON THE ASSEMBLY LINE IN CHICAGO WHICH WAS THE ORIGIN OF THE VEHICLE DEFECT WHICH PROMPTED THE RECALL. HOWEVER, IT APPEARS TO HAVE BEEN ASSEMBLED APPROXIMATELY 1 MONTH AFTER THE RECALL CUT-OFF. I CONTEND THAT THE DEFECT WAS STILL PRESENT AND THE RECALL SHOULD BE BROADENED. THIS IS A SERIOUS

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DEFECT WITH POTENTIAL LIFE THREATENING CONSEQUENCES. FORD HAS BEEN UNRECEPTIVE IN EVEN INVESTIGATING THE MATTER. THE VEHICLE WAS MOVING ON THE OCCASIONS WHEN THE POWER STEERING FAILED, WHILE NEGOTIATING A CURVE. MY PROFESSIONAL DRIVER INDICATED THAT THE CAR HAD TO BE STOPPED AND THE VEHICLE RESTARTED TO RESET THE POWER STEERING. NO DRIVER FEEDBACK OF A TROUBLE CODE.

DULLES VA Failure Date: 11/01/2015

14 11033874 2013 FORD EXPLORER Unknown/Other WEIRD SMELL
WHEN A/C IS TURNED ON AND WHEN ACCELERATING. ASHBURN

VA Failure Date: 10/31/2015

14 10786914 2013 FORD EXPLORER Unknown/Other UNDER HEAVY
ACCELERATION (I.E. HIGHWAY ON-RAMP), A VERY STRONG ODOR (BURNING
RUBBER, EXHAUST?) ENTERS THE CABIN. THIS HAPPENS EVERY TIME,
WHETHER THE AC IS ON OR OFF, RECIRCULATING OR FRESH AIR. THE ODOR IS
EXTREMELY STRONG AND LASTS SEVERAL MINUTES. I'M ESPECIALLY
CONCERNED FOR MY 3 YEAR OLD SON WHO IS EXPOSED TO THIS.

CUMMING GA Failure Date: 10/29/2015

14 10785500 2013 FORD EXPLORER Unknown/Other EXTERIOR DOOR
HANDLES LOOSE AND STICKING. VARNEY WV Failure Date:
10/20/2015

14 10782245 2013 FORD EXPLORER Unknown/Other I HAVE 44,000
MILES AND OVER THE PAST FEW MONTHS HAVE BEEN EXPERIENCING
EXHAUST FUMES ENTERING THE CABIN AFTER DRIVING ON THE EXPRESSWAY
FOR A PERIOD OF TIME AND COMING TO A STOP WITH THE DEFROST ON AND
REAR A/C ORLAND PARK IL Failure Date: 10/10/2015

14 10781623 2013 FORD EXPLORER Unknown/Other EXHAUST GAS
ENTERING THE CABIN DURING HARD ACCELERATION OR WHEN DRIVING AT
SUSTAINED HIGHWAY SPEEDS. APPEARS TO BE RELATED TO REAR AIR

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CONDITIONING SUCKING AIR FROM UNDERNEATH REAR OF CAR!

ERIE PA Failure Date: 10/06/2015

14 10915233 2013 FORD EXPLORER Unknown/Other EXHAUST SMALL AFTER HIGH ACCELERATION LASTING ABOUT FIVE MINUTES THEN DIMINISHING. SETTING OF THE HVAC SYSTEM SEEMS TO BE IRRELEVANT, ON OR OFF. I PREVIOUSLY BROUGHT THIS VEHICLE TO MY LOCAL FORD DEALER APPROXIMATELY A YEAR AGO (2015) FOR THIS SPECIFIC EXHAUST SMELL ISSUE BUT THEY SAID THEY COULDN'T DUPLICATE THE ISSUE. THIS ISSUE HAS BEEN AND CONTINUES TO OCCUR. BATON ROUGE LA Failure Date: 10/06/2015

14 10778046 2013 FORD EXPLORER Unknown/Other NAGING DOOR JAAR OPEN SENSOR, FOR UNDER 2 YEARS ITS ALREADY FAULTING RICHARDSON TX Failure Date: 09/28/2015

14 10766384 2013 FORD EXPLORER Unknown/Other DOOR HANDLE BROKE OFF WHEN PULLING ON THE LATCH TO OPEN CAR DOOR. CAMDEN SC Failure Date: 09/20/2015

14 11054868 2013 FORD EXPLORER Unknown/Other DRIVERS DOOR PANEL IS SPITTING APART AT THE SEAMS. STARTED AROUND 42,000 MILES. EVEN W/ AN EXTENDED WARRANTY I WAS TOLD IT WAS COSMETIC AND I WOULD HAVE TO PAY FOR REPAIRS. ALMOST \$1,000 IN PARTS AND LABOR. MT. VERNON OH Failure Date: 09/07/2015

14 11064869 2013 FORD EXPLORER Unknown/Other I DROVE THIS VEHICLE CROSS COUNTRY, WHILE TOWING A TRUCK ON TRAILER, BACK WHILE TOWING A TRAILER, AND AGAIN WITH A U-HAUL FROM LAS VEGAS TO VIRGINIA (UP STEEP GRADES, AND THROUGH THE MOUNTAINS, ENGINE UNDER QUITE A LOAD, WHILE IN THE SUMMER, USING A/C) I GOT A HEADACHE AND NAUSEAU. MY DAUGHTER AND NEPHEW, WHO WERE PASSENGERS, DID AS WELL. I GOT SLEEPY BEHIND THE WHEEL (THIS DOESN'T HAPPEN TO ME AND HAS NEVER HAPPENED TO ME). YOU CAN SMELL THE EXHAUST. I INSTALLED A CARBON

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MONOXIDE DETECTOR, AND IT HAS GONE OFF TWICE. FORD HAS DONE SOME "FIXES" INCLUDING REPROGRAMMING A/C. WELL, IF YOU USE THE BUTTONS, INSTEAD OF THE TOUCH SCREEN, YOU CAN UNKNOWINGLY OVERRIDE THIS REPROGRAMMING. THEY DID NOT TELL ME THIS. I GO THROUGH THE GEARS IN THE MANUAL MODE AND DRIVE THIS HARD. YOU CAN STILL SMELL EXHAUST AND GET SYMPTOMS. BORROW A FIRE FIGHTERS "SNIFFER" AND DRIVE THE VEHICLE HARD AND WATCH THE READOUT. IT CANT POSSIBLY TAKE THIS LONG OR BE THAT DIFFICULT TO RESOLVE THIS INVESTIGATION. YOU CAN EVEN PUT A CARBON MONOXIDE DETECTOR IN THE VEHICLE AND WATCH-SIMPLE. GO THROUGH THE GEARS MANUALLY, RED-LINING THE VEHICLE YOU WILL GET THE SMELL AND SYMPTOMS. DRIVE THE VEHICLE HARD UP A STEEP GRADE, YOU WILL GET THE SYMPTOMS. TOW WITH THE VEHICLE UP A GRADE, YOU WILL GET THE SMELL AND SYMPTOMS, ALL WITH A/C ON RECIRCULATE. LESS SO WITH OUT IT BEING ON RECIRCULATE. THIS HAS HAPPENED FORM THE FIRST TRIP OF 09/07/2015 TO CURRENT. HAYMARKET VA Failure Date: 09/07/2015

14 10807090 2013 FORD EXPLORER Unknown/Other GETTING EXHAUST FUMES IN THE CABIN OF VEHICLE AT TIMES. SOMETIMES SO BAD THAT IT MAKES YOU SICK NAUSEOUS AND HEADACHES. FORD REFUSES TO FIX PROBLEM UNDER THERE WARRANTY. IT HAPPENS AT ANY TIME SLOW OR AT HIGHWAY SPEEDS WHEN USING THE AC OR HEATER IT IS EVEN WORSE. CONNERSVILLE IN Failure Date: 09/02/2015

14 11019444 2013 FORD EXPLORER Unknown/Other EXHAUST FUMES ENTERING THE PASSENGER COMPARTMENT. VEHICLE IN MOTION WITH THE AIR CONDITIONER ON. THE VEHICLE WAS TAKEN TO A FORD DEALERSHIP FOR REPAIR. THE DEALER MADE A REPAIR THAT WAS GOING TO FIX THE PROBLEM BUT IT MADE IT WORST. I TOOK THE VEHICLE BACK AND THEY ADVISED THAT THEY ARE WAITING FOR FORD ENGINEERS TO FIGURE OUT THE PROBLEM. ITS BEEN OVER TWO YEARS NOW. LONGWOOD FL Failure Date: 08/30/2015

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14 10759632 2013 FORD EXPLORER Unknown/Other ON SEVERAL OCCASIONS WITHIN THE PAST 3 WEEKS, WHILE ATTEMPTING TO PUT OUR VEHICLE INTO "PARK" WE RECEIVED A WARNING LIGHT THAT WE NEEDED TO "SHIFT TO PARK", EXCEPT THE SHIFTER WAS PLACED IN THE PARK POSITION EVERY TIME; THIS OCCURRED TO BOTH MY HUSBAND AND MYSELF. I WAS AFRAID THE VEHICLE WOULD NOT STAY IN PARK ON HILLS OR SLOPES IN PARKING LOTS AND IN MY SLOPED DRIVEWAY WHERE THERE ARE LOTS OF SMALL CHILDREN PLAYING AND RIDING BIKES BECAUSE OF THIS WARNING AND WOULD ROLL AWAY KILLING SOMEONE. RECENTLY, OUR EXPLORER WOULD NOT START, OUR KEY FOBS WOULD NOT LOCK OR UNLOCK THE DOORS; I WAS STRANDED. THIS LAST TIME ON AUGUST 24, 2015 I CONTACTED FORD ROADSIDE ASSISTANCE TO TOW IT TO THE CLOSEST FORD DEALERSHIP TO FIND OUT WHAT WAS WRONG. TURNS OUT THE SHIFTER WAS DEFECTIVE AND AS A RESULT IT DRAINED THE BATTERY. IT COST ME \$672.39 TO REPLACE THE SHIFTER AND THE BATTERY; WHICH IS A LOT OF MONEY WHEN YOUR OUT OF WORK/RETIRED WITH HEALTH ISSUES. I ALSO KEPT THE OLD PART FOR EVIDENCE. I TALKED TO ANOTHER FORD EXPLORER OWNER WHO ALSO HAD THE SAME PROBLEM AND TO DATE THERE IS NO RECALL I SUPPOSE BECAUSE NO ONE IS DEAD, YET. BETHEL PARK PA Failure Date: 08/09/2015

14 11013587 2013 FORD EXPLORER Unknown/Other EXHAUST FUMES ARE LEAKING INSIDE THE CABIN WHILE DRIVING AND AFTER ACCELERATING. ALISO VIEJO CA Failure Date: 08/01/2015

14 10955454 2013 FORD EXPLORER Unknown/Other WITH ACCELERATION AN ODOR ENTERS THE CABIN. WINDOWS MUST BE ROLLED DOWN TO CLEAR CABIN OF THE SMELL. THIS HAPPENS CONSISTENTLY, CAUSING GREAT CONCERN FOR MY AND MY FAMILIES HEALTH. I PROVIDE HOME HEALTH SERVICES, MEANING I WORK OUT OF MY VEHICLE, DRIVING TO PATIENTS HOMES ALL DAY. I HAVE COMPLAINED ABOUT THIS BEFORE, TO NO AVAIL. IT WOULD BE NICE IF THIS SITUATION WAS TAKEN SERIOUSLY. LAKE CITY FL Failure Date: 07/30/2015

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14 10992257 2013 FORD EXPLORER Unknown/Other WHEN THE A/C IS ON, OR IF THE CAR IS PARKED AND IDLING, THERE IS THE SMELL OF EXHAUST IN THE CAB OF THE VEHICLE. CHARLEVOIX MI Failure Date: 07/16/2015

14 10746742 2013 FORD EXPLORER Unknown/Other DESPITE THE PLETHORA OF CLAIMS POSTED ON THIS SITE ABOUT EXHAUST INSIDE THE CABIN OF 2011-2015 EXPLORERS, AND REPEATED INFORMATION THAT THE "TSB" FORD HAS ISSUED DOES NOT WORK, NHTSA HAS FAILED TO ACT. HOW DARE YOU CONTINUE TO ALLOW SO MANY LIVES TO BE PUT IN UNNECESSARY DANGER? WHAT IS THE COST OF LIFE OVER FORD'S BOTTOM LINE? WHO MUST DIE? IS MY ACCIDENT WHERE I SUDDENLY PASSED OUT AND WRECKED NOT ENOUGH? DO YOU KNOW HOW IT FEELS WHEN YOU'RE TOLD BY A PEDIATRICIAN THAT YOUR 8 YEAR OLD MAY HAVE PERMANENT BRAIN AND PULMONARY DAMAGE FROM CHRONIC EXPOSURE TO CARBON MONOXIDE AND EXHAUST? WHY HAVE YOU DONE NOTHING? I'M A SINGLE MOTHER WHO WAS WILLING TO PAY \$52K SO THAT I COULD HAVE A SAFE VEHICLE FOR MY FAMILY, AND INSTEAD WE ARE BEING POISONED. I HAVE HAD THIS VEHICLE IN 6 TIMES WITH NO RESOLUTION AND FORD REFUSES TO BUY IT BACK. I HAVE BEEN REPEATEDLY BEEN LIED TO THAT THE ISSUE IS THE PTU AND CONTINUED TO DRIVE WITH MY CHILDREN UNAWARE WE WERE BEING POISONED FOR 60K MILES. I CANNOT AFFORD ANOTHER VEHICLE UNTIL A FIX SURFACES, WHAT AM I TO DO, DRIVE AROUND WITH THE WINDOWS DOWN? I DON'T FEEL THAT IS ACCEPTABLE IN A \$52,000 VEHICLE, DO YOU? WHAT ABOUT THE POTENTIAL LONG TERM HEALTH ISSUES THAT ARE NOW SURFACING? SHOULD I KEEP PUTTING MY KIDS IN THIS CAR SINCE IT IS MY ONLY MEANS OF TRANSPORTATION? WOULD YOU PUT YOUR 4 AND 8 YEAR OLDS IN IT? SHAME ON THE NHTSA FOR NOT TAKING THIS ISSUE SERIOUSLY AND CONTINUING TO ALLOW FAMILIES TO BREATHE IN SUCH HAZARDOUS AND LIFE THREATENING FUMES. I HOPE YOU ALL DRIVE ONE OF THESE VEHICLES AND PUT YOUR BABIES IN THEM AND THEY GET SICK, JUST LIKE MINE, SO THAT MAYBE THEN YOU'LL REACT. THOSE THAT READ THIS MESSAGE SHOULD BE EMBARRASSED FOR YOUR FAILURE TO DO NOTHING OVER SUCH A SEVERE

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"DESIGN FLAW", YOUR FAILURE TO ACT MAKES YOU NOT JUST DISGUSTING EXAMPLES OF HUMAN BEINGS, BUT AMERICANS IN PARTICULAR. DO I HAVE YOUR ATTENTION NOW? CLOVERDALE CA Failure Date: 07/15/2015

14 10732434 2013 FORD EXPLORER Unknown/Other THE FRONT EDGE OF THE HOOD HAS BUBBLING PAINT, DEALER TRIED TO HAVE FORD COVER THE REPAIR BUT FORD DENIED THE REPAIR. DEALERSHIP INSTRUCTED ME TO CALL FORD CUSTOMER SERVICE AND FILE A COMPLAINT. FORD CUSTOMER SERVICE SUGGESTED I FILE A COMPLAINT HERE WITH NHTSA.

BILOXI MS Failure Date: 07/07/2015

14 10733811 2013 FORD EXPLORER Unknown/Other RADIATOR HOSE BREACHED, DECOMPRESSING RADIATOR. RADIATOR HOSE WAS RUBBED OPEN BY NEARBY METAL COMPRESSOR LINE RUNNING PERPENDICULAR. HOLE WAS 1" BY 1/2". RADIATOR IMMEDIATELY EMPTIED, ENGINE OVERHEATED AND SHUDDERED. REPAIR MADE BY FORD DEALERSHIP ONLY REPLACED HOSE AND FLUSHED COOLANT. FORD DID NOT REMEDY SITUATION WHERE METAL COMPRESSOR LINE IS ADJACENT AND SOMETIMES IN CONTACT WITH RADIATOR HOSE. I HAVE PHOTO AND VIDEO PROVING THE AC LINE RUBBED THE HOSE OPEN. BATON ROUGE LA Failure Date: 06/30/2015

14 10745977 2013 FORD EXPLORER Unknown/Other MY MECHANIC DISCOVERED RUST BUBBLES ON MY HOOD ON OR ABOUT JUNE OF 2015 . IT IS VERY AWFUL LOOKING FOR A VEHICLE WHICH IS ONLY 2 YEARS OLD AND PARKED WHERE THERE IS NO RIVER WATERS. BRONX NY

Failure Date: 06/30/2015

14 10785884 2013 FORD EXPLORER Unknown/Other PAINT IS BUBBLING ACROSS THE FRONT EDGE OF HOOD. FORD IS REFUSING TO REPAIR THE PROBLEM. GENEVA FL Failure Date: 06/25/2015

14 10735627 2013 FORD EXPLORER Unknown/Other EXHAUST FUMES ARE COMING IN THE CAB. STRONG SMELL WHEN ACCELERATING FAST. MY EYES BURN AND WATER EVERYTIME I DRIVE IT. MY ALLERGIES HAVE BEEN OFF

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CHARTS SINCE WE PURCHASED IT IN MAY 2015. I TOOK IT TO FORD THINKING I HAVE BUMPER TO BUMPER AND 46000 MILES LEFT ON MY WARRANTY SO I THOUGHT THEY WOULD SOLVE IT'S PROBLEM. THEY CALL ME AT WORK AND TELL ME IT'S NOT COVERED UNDER WARRANTY. THEY TELL ME IT WILL COST ME \$700 TO FIX. I FEEL LIKE THAT'S ON FORD TO FIX. FLORENCE

SC Failure Date: 06/08/2015

14 10819251 2013 FORD EXPLORER Unknown/Other I CURRENTLY OWN A 2013 FORD EXPLORER THAT HAS APPROXIMATELY 51K MILES. I HAVE NOTICED ON MORE THAN ONE OCCASION, THAT DURING PERIODS OF SUSTAINED DRIVING WE EXPERIENCE ODOR OF CERTAIN GASES OR FUMES. THESE ODORS ARE NOT CONSTANT, BUT THEY ARE PRESENT WITHIN THE CAB EVEN WHILE THE WINDOWS ARE SECURE. AGAIN, THE ONLY EXPERIENCES OF THESE INCIDENTS SO FAR ARE DURING PERIODS OF DRIVING FOR 2 OR MORE HOURS CONTINUOUSLY. I HAVE CHECKED WITH THE FORD MOTOR COMPANY, AND SEARCHED ONLINE AND I HAVEN'T FOUND ANY RECALL INFORMATION REGARDING EMISSION PROBLEMS OF THIS NATURE. WE, OUR FAMILY WOULD APPRECIATE IF MORE RESEARCH COULD BE DONE ON THIS MATTER. WE PERSONALLY BELIEVE THAT MAY LEAD TO A HEALTH RELATED ILLNESS/INJURY. SINCERELY QUENZIE COLE, MSGT, USAF (RETIRED) (910)850-8194

KINGQCC@AOL.COM FAYETTEVILLE NC Failure Date: 06/06/2015

14 11030058 2013 FORD EXPLORER Unknown/Other EXTREMELY BAD EXHAUST FUMES IN CAR. BROUGHT TO FORD AND WAS TOLD I HAD GRASS IN MY ENGINE, I SAID BS. BROUGHT BACK AGAIN AND WAS TOLD ITS UNDER REVIEW. MAKING ME LIGHT HEADED WHILE I DRIVE. HAVE TO DRIVE WITH MY WINDOWS DOWN ALL THE TIME JUST SO MY KIDS DON'T SMELL IT. SEEMS THE LONGER I DRIVE THE WORST IT GETS. BRAITHWAITE LA

Failure Date: 06/05/2015

14 10717658 2013 FORD EXPLORER Unknown/Other BURNT OIL SMELL DURING ACCELERATION OR LONG TRIPS. THIS IS EASILY REPEATABLE AND HAPPENS EVERY TIME. ROCK HILL SC Failure Date: 05/21/2015

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14 11006419 2013 FORD EXPLORER Unknown/Other SMELLING EXHAUST ODORS INSIDE THE VEHICLE. EXHAUST SMELL OCCURS WHEN YOU ARE AT FULL THROTTLE, SUCH AS WHEN YOU ARE TRYING TO ENTER A HIGHWAY. THE SMELL STAYS IN THE VEHICLE, AND IT IS VERY STRONG.

RICHMOND TX Failure Date: 05/15/2015

14 10723018 2013 FORD EXPLORER Unknown/Other FIGURED OUT THAT THE CONSTANT ANNOYING FLAPPING NOISE DURING CROSS WINDS WHILE DRIVING AT HIGHWAY SPEEDS THAT SEEMED TO BE COMING FROM THE WINDSHIELD TRIM OR LOWER DOOR POST WAS ACTUALLY COMING FROM A LOOSE PANEL FASTENER OR SHIELD CLIP ON THE INNER FENDER SPLASH SHIELD/SKIRT. THERE ARE SEVERAL OF THESE FASTENERS AND ONE WAS LOOSE ENOUGH TO ALLOW THE SHIELD TO VIBRATE. ONCE THAT WAS RESECURED IT HASN'T MADE THE NOISE SINCE.

CHAMPAIGN

IL Failure Date: 05/01/2015

14 10779864 2013 FORD EXPLORER Unknown/Other A WARNING POPS UP STATING SHIFT TO PARK WHEN IT IS CLEARLY IN PARK. THIS HAS BEEN HAPPENING FOR A FEW MONTHS NOW. HAVE TO PUSH THE BUTTON AT FRONT TOP OF SHIFTER A FEW TIMES TO MAKE IT SENSE THAT IT IS IN PARK.

HUNTINGDON TN Failure Date: 03/01/2015

14 10956357 2013 FORD EXPLORER Unknown/Other THE SMELL OF EXHAUST FILLS THE VEHICLE SOMETIMES WHEN IT IS IN MOTION.

FREELAND MI Failure Date: 02/01/2015

14 10780722 2013 FORD EXPLORER Unknown/Other I PURCHASED MY VEHICLE FROM THE JENNINGS ANDERSON FORD DEALER. IT HAD AROUND 17,000 MILES ON IT. SHORTLY AFTER I VEHICLE, I BROUGHT IT IN BECAUSE THE EXHAUST FUMES ARE BEING SUCKED INTO THE VEHICLE WHEN I ACCELERATE SUCH AS GETTING ON THE FREEWAY. DAVID SAVINICH (SERVICE ADVISER) TOLD ME THAT FORD WAS AWARE OF THE PROBLEM AND THEY HAD A FIX FOR IT. THEY INSTALLED THEIR FIX BUT IT IS STILL SUCKING IN EXHAUST FUMES. I TALKED TO JEFF ASHER (SERVICE DEPT MANAGER) AND I

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ASKED HIM WHETHER FORD HAD A FIX FOR IT. I WAS TOLD NO. I ASKED JEFF TO CALL ME IF THERE WAS A FIX. IT HAS BEEN OVER A YEAR AND THEIR IS STILL NO REPAIR. I GET A BAD HEADACHE EVERY TIME I GET ON THE FREEWAY. IT IS SO BAD THAT IT ALSO MAKES ME NAUSEATED. I AM UNABLE TO USE THE AIR CONDITIONER RECIRCULATATION IN THE CAR.

BOERNE TX Failure Date: 12/31/2014

14 10882878 2013 FORD EXPLORER Unknown/Other THE VEHICLE SUCKS IN EXHAUST. I HAVE TAKEN THE VEHICLE IN 3 TIMES. THE SECOND TIME THEY SUPPOSEDLY FIXED IT BUT IT DOESN'T WORK. I HAVE BAD ALLERGIES. RECIRCULATE USUALLY HELPS BY NOT SUCKING IN THE POLLEN. I CAN'T USE THE RECIRCULATE FEATURE BECAUSE ONCE IT SUCKS IN THE AIR, THEY RECIRCULATE JUST RECIRCULATES THE EXHAUST FUMES. WHEN THE AIR IS LEFT ON NORMAL, I BREATHE IN EXHAUST WHEN I TAKE OF, ESPECIALLY ENTERING A FREEWAY. THIS GIVES A SERIOUS HEADACHE. I HAVE TOLD DAVID SAVONITCH AND JEFF ASHER AT JENNINGS ANDERSON FORD IN BOERNE, TEXAS THAT I AM NOT SATISFIED BUT WAS TOLD THAT THERE IS NO OTHER FIX. BOERNE TX Failure Date: 12/31/2014

14 10654392 2013 FORD EXPLORER Unknown/Other WHEN ACCELERATING, EXHAUST/GAS FUMES EMITTED INSIDE THE VEHICLE THROUGH THE VENT SYSTEM. FUMES ARE MORE PROFOUND IN THE REAR, INSIDE VEHICLE. WHEN VENT/CLIMATE SYSTEM IS OFF, NO FUMES. SEEMS TO BE MORE PROFOUND WHEN AC IS OPERATING, NEVERTHELESS THE FUMES ACCUMULATE TO THE REAR. STARTED NOTICING ON 11/8/2014 AND HAS WORSENERD EACH DAY SINCE. DEALER APPOINTMENT MADE FOR 11/12/2014. CENTREVILLE VA Failure Date: 11/08/2014

14 11013975 2013 FORD EXPLORER Unknown/Other UNDER STRAIN WITH AIR CONDITIONING IN RECYCLE MODE THE EXHAUST FUMES FILL THE CABIN OF THE VEHICLE. IN MAY 2016 THE DEALER PREFORMED TSB 14.0130 REPROGRAMMING OF THE HVAC MODULE. REPLACED AIR EXTRACTORS AND REAR FENDER MOULDINGS. RETESTED IT AND SAID IT WAS OK. AFTER DOING

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THEIR REPAIR IT DID HELP SOME BUT IT HAS NOT SOLVED THE
PROBLEM. DAVENPORT FL Failure Date: 10/03/2014

14 10649063 2013 FORD EXPLORER Unknown/Other HEAR A THUNK
WHEN CHASSIS UNDER CERTAIN STRESS. DEALERSHIP REPORTS IT IS LIKELY
BODY SUPPORTS THAT NEED TO BE REPLACED. WASHINGTON
DC Failure Date: 09/21/2014

14 10924480 2013 FORD EXPLORER Unknown/Other DURING HEAVY
ACCELERATION ... FOR EXAMPLE WHEN I'M ENTERING A HIGHWAY... REALLY
STRONG SMELL OF ENGINE FUMES ENTER THE CABIN... EVERY TIME. I HAVE
A 2013 FORD EXPLORER XLT - VERY HAPPY WITH MY FORD OTHERWISE.
 ZIONSVILLE PA Failure Date: 08/03/2014

14 11021156 2013 FORD EXPLORER Unknown/Other I'VE NOTICED
THIS SMELL EVERY TIME I TURNED MY CAR ON/OFF OR WOULD GET FINISHED
DRIVING. IT WOULD BE IN THE DRIVERS CABIN DOWN AT THE FLOOR WHERE
IT CAME FROM. I FIRST NOTICED IT THERE AND HAD MENTIONED IT TO FORD
WHEN THERE FOR SERVICE. IT SMELLS LIKE A NATURAL GAS (LIKE AT HOME)
LEAK. I'D SMELL IT IF HE AIR OR HEAT WAS ON BRINGING IT INTO THE CABIN.
THE SAME SMELL WOULD BE PRESENT WHEN I STOPPED DRIVING AND WOULD
OP N THE DOOR. SMELLED LIKE IT WAS COMING FROM UNDER THE DRIVERS
SIDE WHEEL AREA. IT PERSISTED FOR THE LAST FEW YEARS. I'VE TOLD FORD
MANY TIMES BUT THEY SAY THERE'S NO RECALL. OR THAT MY CAR WAS OUT
OF ITS MANUFACTURERS WARRANTY. AT THE TIME IN 2014, WHEN I REALLY
TOOK NOTICE, MY CAR WAS STILL UNDER WARRANTY. I BOUGHT MY CAR OUT
OF ITS LEASE IN 6 OR7/2016 AND THERE WERE REPORTS OF EXHAUST ISSUES
WITH PEOPLE HAVING A SMELL ON THE CABIN. IRONIC THAT I'VE BEEN
COMPLAINING OF THIS TWO YEARS PRIOR TO IT COMING OUT IN THE NEWS.
WHEN ASKED, I WAS UNSURE TO BUY A CAR WITH EXHAUST ISSUES, THEY
REASSURE D ME THERE WERE NO ACTIVE RECALLS. AND THAT THE EXHAUST
WASN'T A PROBLEM. I THOUGHT I HAD ROADKILL ROTTING UNDER MY CAR,
BUT AFTER NUMEROUS UNDER CARRIAGE CAR WASHES AND THEEE YEARS

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LATER, THE CAR STILL HAS THAT NATURAL GAS SMELL. FOLSOM
NJ Failure Date: 07/11/2014

14 10608810 2013 FORD EXPLORER Unknown/Other WHEN HARD
ACCELARATION UP TO 4K RPM EXHAUST SMELL OR BAD ODOR (SOMETHING
LIKE BURNT) COMES IN FROM CABIN..I BROUGHT MY CAR TWICE AT FORD
SERVICE AND THEY DO TSB BUT STILL NO IMPROVEMENT.
WASHINGTON DC Failure Date: 05/08/2014

14 10882852 2013 FORD EXPLORER Unknown/Other SMELL GAS
INSIDE THE VEHICLE. I TAKE TWICE INDICATE THAT YOU HAVE PLACED PIECES
BUT THE CONTINUOUS SMELL MAYAGUEZ PR Failure Date: 05/01/2014

14 11012268 2013 FORD EXPLORER Unknown/Other WHEN
ACCELERATOR IS OPENED TO FULL THROTTLE AN ODD ODOR IS EMITTED INTO
THE CABIN. THIS ODOR CANNOT BE CONTROLLED REGARDLESS OF AC
SETTINGS AT THE FRONT OR REAR OF THE CABIN. ODORS CAN BE
OVERWHELMING AND RESEMBLES BURNING FUMES, CAUSES DIZZYNESS AND
HEADACHES. *TT *BF LA MARQUE TX Failure Date: 04/15/2014

14 10882806 2013 FORD EXPLORER Unknown/Other MY 2013 FORD
EXPLORER XLT HAS AN EXHAUST SMELL THAT ENTERS CAR WHEN COMING TO
A STOP.BROUGHT IT TO SEVERAL DEALERSHIP EXPLAINING PROBLEM ONE
TIME THEY CHANGED MOLDINGS AND BODY PARTS BUT DID NOT RESOLVE
ISSUE ANOTHER TIME THEY CHANGED CABIN FILTER BUT DID NOT RESOLVE.
ANOTHER DEALERSHIP THEY COULDN'T FIND PROBLEM. THIS NEEDS TO
RESOLVED I SPENT A LOT OF MONEY ON THIS VEICHLE. THE SMELL ENTERS
VEICHLE WHEN COMING TO A COMPLETE STOP THIS PROBLEM BEEN
HAPPENING FOR COUPLE YEARS CORAM NY Failure Date:
01/02/2014

14 10735818 2013 FORD EXPLORER Unknown/Other 2011-2015 FORD
EXPLORER THERE IS A "DESIGN FLAW" IN WHICH THE INTERNAL CABIN AIR
VENTS ARE SUCKING IN EXHAUST AND CARBON MONOXIDE. FORD HAS

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ISSUED A FIX (TSB 14-0130) BUT NOT A RECALL AND THERE IS A CLASS ACTION LAWSUIT. FOR ME IT IS HAPPENING ON ACCELERATION AND GOING UP STEEP GRADES AND THERE IS A SULFUR/MECHANICAL BURNING SMELL THAT WAFTS IN. THE KIDS AND I, AS WELL AS ANYONE ELSE IN THE CAR FOR LONG DURATIONS, HAVE BEEN GETTING MIGRAINES, DIZZY AND JUST FLAT OUT SICK. I DRIVE FOR WORK AND THE DIZZINESS AND MIGRAINES HAS BECOME SO FREQUENT, AS WELL AS MIXING UP WORDS WHEN I'M SPEAKING, THAT I WAS BEGINNING TO THINK SOMETHING IS SERIOUSLY WRONG WITH ME. I PASSED OUT AND WRECKED IT WHEN I HAD ONLY 20,000 MILES ON IT AND I KEPT SAYING "I DON'T UNDERSTAND WHAT HAPPENED, I JUST PASSED OUT". I HAD GONE UP THE GRADE ON 101, WHERE THE FUMES BECOME EXTREMELY POTENT, EXITED, AND HAD JUST GOT ON TO THE RANCH ROAD AND WAS GOING SLOW AND I WAS (FOR THE MOST PART) UN-INJURED AND NO ONE WAS WITH ME. I HAVE HAD IT IN 5 TIMES FOR THE SMELL BUT IT WASN'T UNTIL THIS LAST TIME THAT THEY TOLD ME WHAT WAS REALLY GOING ON. FORD WOULDN'T PAY FOR THE FIX EVEN THOUGH I HAVE A FORD PREMIUM 100K MILE WARRANTY BECAUSE THEIR WARRANTY EXCLUDES "DESIGN FLAWS" BUT FORTUNATELY HENRY CURTIS FORD PICKED UP THE TAB AND I HAD TO PAY THE \$100 DEDUCTIBLE. WHILE THE PROBLEM IS NOT HAPPENING AS FREQUENTLY, IT STILL HAPPENS IN CERTAIN CONDITIONS. FORD IS REFUSING TO GIVE ME A NEW CAR. THIS IS A VERY DANGEROUS "DESIGN FLAW", WHICH MEANS IT'S IN EVERY EXPLORER OUT THERE, INCLUDING THE ONES THE LAW ENFORCEMENT OFFICIALS DRIVE. EVERY ONE NEEDS TO KNOW AND FORD NEEDS TO DO A RECALL BEFORE SOMEONE DIES...UPDATED 09/15/15 *BF
UPDATED 12/05/2017*CN CLOVERDALE CA Failure Date: 11/24/2013

14 10700778 2013 FORD EXPLORER Unknown/Other EXHAUST FUMES IN CABIN WHEN ACCELERATED. *TR MANNS CHOICE PA Failure Date: 11/10/2013

14 11013952 2013 FORD EXPLORER Unknown/Other EXHAUST FROM THE ENGINE COMES INTO THE PASSENGER AREA OF THE VEHICLE, ESPECIALLY ON LONG TRIPS CAUSING HEADACHES. AT FIRST I THOUGHT IT

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WAS AN ISSUE OF OUTSIDE AIR COMING IN BUT I HAVE THE BUTTON PUSHED FOR INSIDE AIR. THIS HAS BEEN AN ONGOING ISSUE SINCE I PURCHASED THE VEHICLE AT THE END OF 2013. MIDLAND TX Failure Date:

09/15/2013

14 10955314 2013 FORD EXPLORER Unknown/Other EXHAUST/BAD SMELL COMES INTO PASSENGER AREA ON ACCELERATION.

GRANT FL Failure Date: 08/31/2013

14 10794461 2013 FORD EXPLORER Unknown/Other WHEN ACCELERATING GAS FUMES SMELL INSIDE VEHICLE (ROTTEB EGGS) AFTER COUPLE OF HOURS DRIVING GETTING BAD HEADACHE FROM IT. IT'S VERY HARMFUL FOR PEOPLE INSIDE CAR, BECAUSE IT MY COST CO2 POISONING. DEALER HAVE NO FIX FOR IT. CHICAGO IL Failure Date: 08/30/2013

14 10968722 2013 FORD EXPLORER Unknown/Other WHEN ACCELERATING INSIDE CAB FILLS WITH FUMES. WAS FIXED ONCE TO NO SUCCESS. HARTFORD WI Failure Date: 08/01/2013

14 10883406 2013 FORD EXPLORER Unknown/Other OUR 2013 FORD EXPLORER HAS BEEN DEFECTIVE SINCE WE PURCHASED THE SUV IN MAY 2013. THE MAIN COMPLAINT IS AN EXHAUST SMELL INSIDE THE CABIN WITH AND/OR WITHOUT THE REAR PASSENGER CLIMATE CONTROL SYSTEM SWITCHED ON. THE EXHAUST SMELL IS SO SEVERE AT TIMES IT CAUSES NAUSEA, DIZZINESS, AND HEADACHES. THIS CONDITION USUALLY OCCURS WITH THE VEHICLE IN MOTION, AND DURING LIGHT HIGHWAY DRIVING CONDITIONS USING NORMAL ACCELERATION. DURING LANE CHANGES OR HEAVY ACCELERATION THE CONDITION IS WORSE AND REQUIRES THE WINDOWS TO BE LOWER TO VENT THE EXHAUST FROM THE CABIN.

COVINGTON LA Failure Date: 07/13/2013

14 10733769 2013 FORD EXPLORER Unknown/Other AT THE 3200 MILEAGE I EXPERINCE BRAKE ISSUES ROTARY HAD TO BE REPLACED .ON THE FIRST WEEK OF JULY 2015 ADDITIONAL BRAKE WORK HAD TO BE REDONE.ON

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JULY10TH 2015 WHILE DRIVING THE AC UNIT WENT OUT COMPLETELY WHILE I WAS DRIVING ON A LONG EXTENDED TRIP BARELY MADE IT HOME NO AIR WIERD SCREEHIN NOISE. SCHEDULED TO GO BACK TO REPAIR7-14-15 . I PURCHASE THE VEHICLE JULY 2014.THE VEHICLE HAS 36000. VERY UNHAPPY AT THIS POINT THINKING ABOUT RETURNING THE VEHICLE AND STARTING OVER WITH SOME OTHER VEHICLE ALVATON KY Failure Date: 07/12/2013

14 10883140 2013 FORD EXPLORER Unknown/Other HAVE A BURNING SMELL IN THE CABIN DURING ACCELERATION. HAVE HAD IT IN THE DEALERSHIP SEVERAL TIMES OVER THREE YEARS. THEY TRIED SEVERAL THINGS LIKE SEALING UNDER BODY OF VEHICLE.THE LAST ANSWER WE GOT FROM THEM IS THAT FORD IS TRYING TO FIGURE OUT THE PROBLEM. GOODYEAR AZ Failure Date: 07/09/2013

14 10883162 2013 FORD EXPLORER Unknown/Other WE NOTICED SOMETHING WRONG A FEW WEEKS AFTER WE BOUGHT IT. WHEN ACCELERATING YOU WOULD NOTICE A WEIRD SMELL. THE BEGINNING OF LAST YEAR I RECEIVED A NOTICE OF A CLASS ACTION LAWSUIT INVOLVING MY VEHICLE. ON 4/16/16 I TOOK I TO FORD AND THEY SAID THERE WAS A RECALL, SINCE THEN I'VE TAKEN IT IN 3 TIMES TO FIX THE EXISTING ISSUE. AS OF NOW THERE ARE TIME I STILL GET SOME ODOR RIVERVIEW FL Failure Date: 06/01/2013

14 10893701 2013 FORD EXPLORER Unknown/Other SINCE THE FIRST WEEK OF OWNING THIS VEHICLE, WE BECAME AWARE OF A VERY STRONG EXHAUST SMELL INSIDE THE CABIN UPON HARD ACCELERATION. IT HAPPENS EVERY TIME. FIRST COMPLAINED TO DEALERSHIP WHEN I BROUGHT IN FOR FIRST OIL CHANGE AND THEY BASICALLY BLEW ME OFF AND CLAIMED THEY FOUND NOTHING. THAT WAS BACK IN 2013. WE HAVE SINCE USED A CARBON MONOXIDE TESTER IN THE VEHICLE THAT CONFIRMS AN ISSUE WITH LEVELS INSIDE THE VEHICLE. THIS HAS OCCURRED REPEATEDLY EVERY TIME WE ACCELERATE HARD FROM THE FIRST WEEK WE OWNED THE VEHICLE, TO

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CURRENTLY. IT SEEMS LIKE IT MIGHT EVEN BE GETTING STRONGER IN SMELL AND LINGERS LONGER. LOXAHATCHEE FL Failure Date: 05/10/2013

14 11012366 2013 FORD EXPLORER Unknown/Other EXHAUST FUMES ENTERING CABIN AFTER ACCELERATION ONTO FREEWAY OR PASSING. MUST OPEN WINDOWS TO CLEAR CABIN OF FUMES. THE PROBLEM WAS REPORTED TO TOMMIE VAUGHN MOTORS, INC. IN HOUSTON, TX AFTER PURCHASE IN 2013. I WAS ASSURED THERE WAS NO WAY EXHAUST FUMES COULD ENTER THE CABIN OF THE VEHICLE. I HAVE SPOKEN WITH LOCAL DEALER HEAR IN GALVESTON, TX AND WAS TOLD FORD HAS NOT DETECTED PROBLEMS WITH EXPLORER MODELS OTHER THAN POLICE INTERCEPTOR. PLEASE ADD MY VEHICLE TO LIST OF CIVILIAN MODELS WITH EXHAUST FUME ISSUES. DATE OF ORIGINAL OCCURRENCE BELOW IS APPROX. AS I DO NOT RECALL THE EXACT DATE FIRST REPORTED TO DEALER. GALVESTON TX Failure Date: 05/01/2013

14 10608674 2013 FORD EXPLORER Unknown/Other WHEN ACCELERATING A STONG EXHAUST SMELL IS PRESENT IN THE VEHICLE CABIN. THIS IS MOST PRONOUNCED DURING A LONG ACCELERATION I.E. WHEN ENTERING A HIGHWAY. FOLLOWING A PERIOD OF ACCELERATION WE NEED TO OPEN THE WINDOWS TO PURGE THE EXHAUST FROM THE CABIN. THIS IS REGARDLESS OF THE HEATING/COOLING SYSTEM BEING ON OR OFF, OR IF THE RECIRCULATION FEATURE IS ENABLED. THE DEALERSHIP IMPLEMENTED A TECHNICAL SERVICE BULLETIN FOR THIS CONDITION AND IT HAD NO IMPROVEMENT. *JS BALLSTON SPA NY Failure Date: 03/07/2013

14 10497684 2013 FORD EXPLORER Unknown/Other I JUST BOUGHT A 2013 FORD EXPLORER LAST WEEK AND I AM HAVING AN ISSUE WITH BURNT OIL SMELL GETTING INSIDE THE CABIN EVEN WITH A/C IN RECIRCULATION MODE. IT IS SUCH A DISAPPOINTMENT TO PAY OVER 40K FOR A BRAND NEW SUV AND BEEN DEALING WITH SUCH AN ISSUE. I HAVE A NEWBORN AND I AM AFRAID TO TAKE IT WITH ME IN THE EXPLORER BECAUSE I GUESS IT IS HARMFUL FOR ANYBODY. FIRST TIME I BOUGHT A FORD AND I AM NOT HAPPY ABOUT MY DECISION TO SWITCH BRANDS. I TOOK TO THE DEALERSHIP AND

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NEED TO GO BACK ON MONDAY TO DO A SYSTEM UPDATE BUT I DON'T THINK UPDATING THE SOFTWARE IT'S GOING TO SOLVE THE PROBLEM. I HOPE SOMEONE FROM FORD CAN READ THIS AND PAY ATTENTION TO US BECAUSE IT'S NOT HEALTHY TO BE DRIVING INHALING HARMFUL FUMES. *TR

MIRAMAR FL Failure Date: 02/01/2013

14 10954418 2013 FORD EXPLORER Unknown/Other EXHAUST
COMING INTO THE CAB WHILE ACCELERATING. MCCORDSVILLE
IN Failure Date: 01/11/2013

14 11033035 2013 FORD EXPLORER Unknown/Other THE CAR HAS
HAD CONSISTENT ODOR PENETRATION INTO THE PASSENGER CABIN SINCE I
BOUGHT IT IN OCTOBER 2012. THERE IS A SULFUR-LIKE OR ROTTEN-EGG
SMELL...ALMOST LIKE NATURAL GAS. MORE RECENTLY I AM ALSO GETTING A
SEPARATE ODOR OF BURNING OIL. THE SMELL IS MOST PRESENT WHEN THE
CAR'S WINDOWS ARE ALL UP AND THE A/C SYSTEM IS ON. THE OIL SMELL IS
ALSO NOTICEABLE OUTSIDE THE VEHICLE. I AM CONCERNED THAT THIS
COULD BE RELATED TO THE WELL-PUBLICIZED ISSUE WITH POLICE VERSIONS
OF THE FORD EXPLORER. I AM ALSO CONCERNED THAT THE FUMES COULD
BE TOXIC AND I AM BEING EXPOSED FOR LONG PERIODS OF TIME TO
POTENTIAL CARCINOGENS. FOXBORO MA Failure Date: 10/15/2012

14 10955287 2013 FORD EXPLORER Unknown/Other FOWL SMELL
WHILE DRIVING AND HAVING THE A/C ON. THIS HAS BEEN HAPPENING SINCE I
PURCHASED THIS VEHICLE IN SEPT 2012, WHEN BROUGHT UP AT THE DEALER
SERVICE CENTERS I WAS TOLD IT WAS JUST A DIRTY IN-CAB FILTER. I HAVE
BEEN SUFFERING WITH MIGRAINES SINCE THIS ISSUE AND HAVE BEEN
DIAGNOSED WITH SEVERE MIGRAINES AND SEVERAL TIME BEEN DIAGNOSED
WITH FLU AND RESPIRATORY ISSUES THAT LAST MONTHS AT A TIME WITH NO
RELIEF FROM MEDICATION. CROSBY TX Failure Date: 09/11/2012

14 10955391 2013 FORD EXPLORER Unknown/Other UPON MID TO
FULL ACCELERATION EXHAUST FUMES ENTER THE VEHICLE CABIN
JOHNS CREEK GA Failure Date: 06/12/2012

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14 10954942 2013 FORD EXPLORER Unknown/Other THE EXHAUST SMELL IN CABIN OF VEHICLE IS UNBEARABLE. WE HAVE HAD OUR CAR IN FOR REPAIR OF THIS PROBLEM 4 TIMES AND ONCE BEFORE THE FIX. THEY HAD OUR CAR FOR OVER A MONTH AFTER THE LAST "FIX" WAS SENT OUT. WHEN DRIVING THE CAR WITH THE AIR ON RECIRC AND YOU GO INTO PASSING GEAR THE CABIN FILLS WITH EXHAUST SMELL. THIS PROBLEM IS ONGOING SO FOR THE "WHEN DID THIS HAPPEN?" BELOW THE ANSWER IS ALWAYS. SINCE JUNE OF 2012 WE HAVE HAD THIS ISSUE AND IS STILL PRESENT TO THIS DATE,
TULSA OK Failure Date: 06/01/2012

14 10954200 2013 FORD EXPLORER Unknown/Other WHEN ACCELERATING RAPIDLY A STRONG EXHAUST ODOR ENTERS THE CABIN OF THE VEHICLE. ODOR RESULTS IN HEADACHE AND AT TIMES NAUSEA. HOWEVER, ODOR IS NOT AS PROMINENT IF THE CAR ACCELERATES GRADUALLY ONLY IF ACCELERATING QUICKLY IE...MERGING ONTO THE HIGHWAY. THIS HAS BEEN A PROBLEM SINCE I PURCHASED MY VEHICLE MAY 10, 2012. I HAVE INQUIRED ABOUT THIS ISSUE MULTIPLE TIMES WHEN THE VEHICLE HAS BEEN IN TO THE PURCHASING DEALER FOR SERVICE AND WAS TOLD EACH TIME THAT "NO PROBLEM COULD BE FOUND OR DUPLICATED".
OKLAHOMA CITY OK Failure Date: 05/10/2012