

NHTSA Consumer Complaints as of December 21, 2018

6 11153663 2014 CHEVROLET SILVERADO 1500 Steering  
TAKATA RECALL - 2014 CHEVY SILVERADO LTZ ABOUT 6 MONTHS AGO  
NOW, I HAVE BEEN HAVING THIS PROBLEM AND NOW I HAVE HAD ENOUGH!  
WHEN TURNING ON A LOW SPEED THE STEERING WHEEL LOCKS AND SEEMS  
TO BOUNCE BACK. I DON'T KNOW WHAT CAUSES THIS. IT USE TO HAPPEN  
MAYBE 1-2 TIMES EVERY MONTH WHILE PARKING IN MY DRIVE WAY. USE TO BE  
ALWAYS IN MY DRIVEWAY ONLY. AND NOW THAT THANKSGIVING PASSED AND I  
WAS DOING SOME SHOPPING WITH MY KIDS; FROM 11/22/18-NOW 11/25/18, IT  
HAS LOCKED ON ME ABOUT 15 TIMES! ONCE TURNING LEFT ON A GREEN  
LIGHT ON A BUSY CITY STREET, IT LOCKED AND WOULDN'T TURN WAS GOING  
STRAIGHT WITH MY KIDS INSIDE AND MY WIFE DRIVING! ANOTHER TIME  
PARKING AT STORE PARKING LOTS WITH CARS IN FRONT AND BEHIND ME! AND  
JUST NOW 7:26 P.M. IT LOCKED 5 TIMES WHILE PARKING! I TOOK IT TO GET IT  
CHECKED OUT BACK IN AUGUST I BELIEVE AND ALL THEY TOLD ME WAS  
NOTHING IS WRONG. I CAN NOT KEEP DRIVING THIS OR HAVING MY WIFE  
DRIVE MY KIDS AND RISK LOOSING THEM! YOU NEED TO FIX THIS NOW!  
PLEASE! I BELIEVE THERE IS A RECALL GOING ARR OUND; I BELIEVE THE  
RECALL NUMBER IS 17V414000 A LOT OF WHAT IT SAYS SOUNDS EXACTLY  
WHAT HAPPENS TO MY TRUCK. EL MONTE CA Failure Date: 11/25/2018

6 11153719 2014 CHEVROLET SILVERADO 1500 Steering MY  
TRUCK HAS LOST POWER 3 TIMES WHILE DRIVING. FORTUNATELY NO  
ACCIDENTS HAVE HAPPENED AS A RESULT, BUT I NO LONGER FEEL SAFE IN  
THE VEHICLE. FIRST OCCURRENCE, I WAS IN MOTION BACKING INTO MY  
DRIVEWAY. SECOND OCCURRENCE, I WAS LEAVING MY NEIGHBORHOOD AND  
TURNING RIGHT WHEN I LOST ALL POWER AND DRIFTED INTO TRAFFIC. THIRD  
OCCURRENCE, I WAS TURNING RIGHT INTO MY NEIGHBORHOOD AND ENDED  
UP ON MY NEIGHBORS FRONT LAWN. I TOOK IT TO A LOCAL CHEVROLET  
DEALERSHIP FOR REPAIRS, AND THE PROBLEM PERSISTS. THEY MADE 3  
ATTEMPTS AT FIXING, I PAID EACH TIME, AND NOTHING HAS BEEN  
REPAIRED. TULSA OK Failure Date: 11/25/2018

NHTSA Consumer Complaints as of December 21, 2018

6 11152088 2014 CHEVROLET SILVERADO 1500 Steering I  
STARTED MY TRUCK AND WHILE IN A PARKED POSITION THE DASHBOARD  
DISPLAYS A MESSAGE REGARDING POWER-STEERING HAS BEEN REDUCED,  
PLEASE DRIVE WITH CAUTION. I GOOGLED IT AND NOTICE THAT MY  
PARTICULAR MODEL HAS A KNOWN ISSUE AND RE-CALLED. I CALLED  
CHEVROLET CUSTOMER SERVICE AND THEY SAID SINCE MY VIN # HAS NO  
OPEN RECALLS, THEY COULDN'T ASSIST AND THAT I HAVE THE OPTION TO  
TAKE IT TO A SERVICE SHOP AND PAY OUT OF POCKET TO FIX. IT IS  
FRUSTRATING THAT WITH ALL THE INFORMATION ONLINE I COULDN'T GET ANY  
HELP ON THIS MATTER. FORT WORTH TX Failure Date: 11/16/2018

6 11151108 2014 CHEVROLET SILVERADO 1500 Steering MY  
HEADLIGHTS ARE FLICKERING. WHEN STEERING, HEADLIGHTS DIM. WHEN  
USING TURN SIGNALS, HEADLIGHTS DIM. POWER STEERING RANDOMLY CUTS  
OUT IN PARKING LOTS. TRAILER BRAKE SERVICE WARNING CAME UP ON  
INSTRUMENT SCREEN. I READ GROUND G218 IS CAUSING A SHORT AND I  
REMOVED THE INSULATION UNDER THE NUT THAT COULD CAUSE HIGH  
RESISTANCE AND IT FIXED EVERYTHING FOR ABOUT 3 WEEKS BUT THE LIGHTS  
AND STEERING PROBLEM IS STILL HAPPENING. DEALER THOUGHT MAYBE  
TRAILER BRAKE CONTROL SYSTEM BUT I DID NOT HAVE THEM REPLACE,  
INSTEAD FOUND G218 ISSUES ONLINE. NO OPEN RECALLS. SOUNDS SIMILAR  
TO OTHER COMPLAINTS. NO CODES. NO ISSUE WITH BATTERY OR  
ALTERNATOR. BELLEVUE WA Failure Date: 11/12/2018

6 11150847 2014 CHEVROLET SILVERADO 1500 Steering AT  
START UP THE RADIO AND INFO SCREEN ON DASH BETWEEN THE RPM AND  
SPEEDOMETER WAS RESET AS IF THE NEGATIVE BATTERY CABLE WAS  
REMOVED AND REPLACED. THE POWER STEERING DIED OUT LATER ON A  
TURN ONTO MY BLOCK AND WAS ON AND OFF AS IT JERKED OUT OF MY  
HANDS WHILE PARALLEL PARKING. START UP THE NEXT DAY AND THE RESET  
WAS BACK WITH THE WHEEL FREE TO TURN FOR NOW. I HAVEN'T MOVED THE  
TRUCK FOR FEAR OF THE STEERING GOING OUT AGAIN. TRUCK HAS 44,450  
MILES. PHILADELPHIA PA Failure Date: 11/10/2018

NHTSA Consumer Complaints as of December 21, 2018

6 11144026 2014 CHEVROLET SILVERADO 1500 Steering I  
RECENTLY PURCHASED A 2014 CHEVY SILVERADO LTZ USED AT A DEALERSHIP  
HERE IN ATLANTA, GA. EVERYTHING SEEMED TO BE FINE AND I WAS VERY  
PLEASED WITH THE TRUCK UNTIL ONE DAY WHEN SLOWLY TURNING LEFT THE  
POWER STEERING SHUT OFF, AND THEN CAUSED THE TRUCK TO STALL IN  
INCOMING TRAFFIC. AS THIS IS A HUGE SAFETY CONCERN, I BROUGHT MY  
TRUCK TO MY LOCAL JIM ELLIS CHEVROLET SERVICE DEPARTMENT IN  
CHAMBLEE, GA. THEY RECOGNIZED THAT THERE WAS A RECALL IN THESE  
TRUCKS FOR THIS ALREADY AND SAID THAT THEY HAD THE ISSUE RESOLVED.  
THIS HAS NOW HAPPENED AGAIN THREE TIMES, MOST RECENTLY THIS  
MORNING AT 6:30AM ON 10/30/18. I HAVE DROPPED OFF MY TRUCK AGAIN AT  
THE SAME DEALER, BUT I FEAR THEY WILL HAVE THE SAME, "UNABLE TO RE-  
CREATE" RESULT AS LAST TIME. ON THE RECALL WEBSITES I HAVE  
RESEARCHED, IT SEEMS THE RECALL NUMBER IS: 17V414000. PLEASE ADVISE,  
AS I AM NOT SURE WHAT TO DO WITH THIS ISSUE. I HAVE A BABY ON THE WAY  
AND WOULD FEEL UNSAFE DRIVING MY TRUCK WITH HIM INSIDE. THANK YOU,  
[XXX] INFORMATION REDACTED PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6). \*CC \*TR ATLANTA GA

Failure Date: 10/30/2018

6 11142270 2014 CHEVROLET SILVERADO 1500 Steering  
TRUCK DIES IN THE MIDDLE OF THE INTERSECTION NEARLY CAUSING AN  
INJURY. DRIVER HAS TO GET OUT OF THE TRUCK IN SAID BUSY INTERSECTION  
TO TRY TO FIGURE OUT THE PROBLEM, BECAUSE TRUCK WOULD NOT TURN  
ON. THIS IS NOT A BATTERY ISSUE. RESEARCH HAS PROVEN HUNDREDS OF  
OTHER PEOPLE ARE HAVING THESE SAME ISSUES WITH THIS PARTICULAR  
TRUCK. TRUCK DIES SEVERAL TIMES A DAY WHILE TURNING OR PULLING INTO  
A DRIVEWAY OR PARKING SPOT. ELECTRICITY GLITCHES WHEN DRIVING  
DOWN THE ROAD IF A BUMP IS HIT OR IF THE BRAKES ARE PRESSED MILDLY  
HARD. AS FOR THE DATE BELOW, IT HAPPENS LITERALLY EVERY DAY. THE  
CAUSE FOR COMPLAINT IS THE TRUCK DIED IN THE MIDDLE OF A BUSY  
INTERSECTION NEARLY CAUSING AN ACCIDENT. BROKEN ARROW

OK Failure Date: 10/23/2018

NHTSA Consumer Complaints as of December 21, 2018

6 11141734 2014 CHEVROLET SILVERADO 1500 Steering JUST  
PURCHASED TRUCK USED LESS THAN 2 WEEKS IN TRUCK WAS THROWING  
WARNING FOR STABLETRACK AC WOULD STOP WORKING RADIO WOULD  
STOP WORKING THEN LOADED UP THE FAMILY TO TAKE A LITTLE TRIP ABOUT  
30 MILES AWAY WHEN YOU GOT TO THE DESTINATION GOING SLOW ON A  
RIGHT TURN TRUCK VIOLENTLY WHIPS STEERING WHEEL OUT OF HAND AND  
STALLS RESTART A TRUCK AND PROCEEDED FORWARD WITHIN 5 MINUTES IT  
REPEATED THE ABOVE VERY DANGEROUS HAVE A 4 YEAR OLD THE HALO  
AROUND IN THIS TRUCK AND I FEAR FOR OUR LIVES PORTER  
TX Failure Date: 10/20/2018

6 11149686 2014 CHEVROLET SILVERADO 1500 Steering  
VEHICLE LOOSES POWER WHEN TURNING, RADIO SCREEN FLASHES ON/  
OFF, STABILITRAK ERROR DISPLAYS ON SCREEN, TOTAL LOSS OF POWER TO  
VEHICLE WHILE ON THE ROAD WHILE DRIVING WHILE IN MOTION. THIS  
SPECIFIC VIN# WAS INVOLVED IN A RECALL FOR THE EXACT ISSUE LAST YEAR  
AND WAS REPAIRED BUT IS STILL FUNCTIONING AS PER MANUFACTURER  
AGREEMENT. THIS VEHICLE IS UNSAFE TO BE ON THE ROAD AS IS. TOOK IT  
BACK TO AUTONATION GULF FWY TO GET A DIAGNOSTIC THEY CLAIMED IT  
WAS THE NEG BATT TERMINAL, I GOT THAT FIXED STILL HAVING THE SAME  
ISSUE. GM NOR CHEVY WANT TO HELP WITH THIS ISSUE. I GUESS THEY ARE  
WAITING FOR SOMEONE TO DIE BEFORE THEY TAKE THIS ISSUE SERIOUSLY . I  
DONT SEE PAYING FOR ALL THE REPAIRS OUT OF POCKET IF I JUST BOUGHT  
THIS VEHICLE AUG 28, 2018 AND WAS NEVER INFORMED THAT IT HAD BEEN  
INVOLVED IN A RECALL. PASADENA TX Failure Date: 10/20/2018

6 11141409 2014 CHEVROLET SILVERADO 1500 Steering I  
LOSE ELECTRIC POWER STEERING WHILE TURNING HARD LEFT SOMETIMES  
MY LIGHTS FLICKER WHEN I USE MY LEFT DIRECTIONAL SIGNALS AT TIMES  
AFTER A HARD LEFT TURN ENGINE STALLS TALK TO MY DEALER THE DEALER  
SAYS HE CANNOT HELP ME WITH THIS PROBLEM BECAUSE THERE ARE SO  
MANY DIFFERENT THINGS THAT COULD BE INVOLVED I HAVE 88,000 MILES ON  
THIS TRUCK AND THE DEALER SAYS IF HE TRIES TO ATTEMPT TO REPAIR THIS I

NHTSA Consumer Complaints as of December 21, 2018

WOULD BE RESPONSIBLE TO PAY HIM HE CANNOT TELL ME HOW MANY HOURS IT WOULD TAKE. ON TWO OR THREE WEBSITES I HAVE FOUND ONE IS A GM WEBSITE MANY PEOPLE HAVE COMPLAINED ABOUT THIS ISSUE.

MARSHFIELD MA Failure Date: 10/12/2018

6 11140255 2014 CHEVROLET SILVERADO 1500 Steering AT  
LOWER SPEEDS, THE POWER STEERING APPEARS TO STOP WORKING. THIS  
HAS CAUSED NEAR CRASHES. RANDOM TIMES. RUPERT ID

Failure Date: 10/11/2018

6 11139632 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING OR  
REVERSING AT 5 TO 10 MPH, THE BRAKE PEDAL FAILED TO DEPRESS. THE  
FAILURE MADE IT DIFFICULT TO STOP THE VEHICLE. THERE WAS ALSO A LOSS  
OF POWER STEERING ABILITY AT THE SAME LOW SPEEDS. THE FAILURES  
OCCURRED INTERMITTENTLY. THE DEALER (CHELSEA CHEVROLET BUICK, 2038  
MCKERNAN DR, CHELSEA, MI 48118, (734) 475-8663) STATED THAT THEY KNEW  
ABOUT THE FAILURES, BUT THERE WAS NO RECALL. THE DEALER STATED  
THAT THEY COULD HELP WITH THE POWER STEERING FAILURE SINCE IT  
COULD STILL BE COVERED BY THE WARRANTY. THE MANUFACTURER  
SUGGESTED THAT THE CONTACT TAKE THE VEHICLE TO THE DEALER TO BE  
EVALUATED. THE FAILURE MILEAGE WAS 70,000. \*TT CONSUMER STATED  
POWER STEERING FAILED AGAIN SINCE THIS REPORT. UPDATED

11/29/18\*JB CHELSEA MI Failure Date: 10/10/2018

6 11142452 2014 CHEVROLET SILVERADO 1500 Steering THE  
VEHICLE WAS DRIVING AROUND A CURVE AT APPROXIMATELY 45 MPH WHEN  
THE STEERING LOCKED. THE DRIVER IS UNCLEAR IF THE BREAKS WORKED OR  
NOT, BUT HE ENDED UP STEPPING ON THE GAS PEDAL ACCIDENTALLY. HE HIT  
A TREE HEAD ON AND TOTALED THE TRUCK. HE NOTICED THE AUDIO SYSTEM  
LOST THE SIGNAL FROM HIS IPHONE AND BEGAN PLAYING THE LOCAL RADIO  
STATION AT THE SAME TIME. THE IPHONE WAS CONNECTED VIA AN AUXILIARY  
CORD. THE DRIVER IS FAMILIAR WITH A LOSS OF POWER STEERING AND IS  
QUITE SURE THE STEERING LOCKED AND WAS UNABLE TO BE MOVED EVEN

NHTSA Consumer Complaints as of December 21, 2018

WITH CONSIDERABLE EFFORT. THE DRIVER WAS TAKEN TO A HOSPITAL BY AMBULANCE AND IS LUCKY TO HAVE ONLY MINOR INJURIES. PRIOR TO THIS, RECALL #17276 WAS COMPLETED ON THE TRUCK, BUT AFTER THAT IT DID HAVE AN ELECTRICAL INCIDENT WHERE ALL ELECTRICAL COMPONENTS WENT HAYWIRE, BLINKING & BEEPING & TURNING ON & OFF, THEN EVERYTHING WENT DEAD, INCLUDING THE STEERING. THE TRUCK WAS TOWED TO THE DEALERSHIP WHO REPLACED THE BATTERY & FOUND NO OTHER PROBLEMS. WE KEPT THE BATTERY THEY REPLACED, HAD IT TESTED & IT WAS FOUND TO BE FINE. THE DEALERSHIP REFUNDED THE COST OF THE NEW BATTERY, BUT OFFERED NO SOLUTION TO THE ELECTRICAL PROBLEM. AKRON

OH Failure Date: 10/07/2018

6 11139180 2014 CHEVROLET SILVERADO 1500 Steering  
TRUCK STALLS WHEN TURNING SHARPLY AT LOW SPEED (LIKE INTO A DRIVEWAY). SOMETIMES THE VEHICLE WILL NOT START AFTERWARD AND THE KEY FOB WON'T WORK. TOTAL LOSS OF ELECTRICAL POWER. MULTIPLE WARNINGS ABOUT ANTI THEFT, STABILI-TRAC, ETC. WILLOWICK

OH Failure Date: 10/05/2018

6 11133094 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. THE CONTACT STATED THAT THE STABILITY TRACTION CONTROL WARNING INDICATOR FLASHED INTERMITTENTLY AND VARIOUS OTHER WARNING INDICATORS ILLUMINATED. IN ADDITION, THE ENTERTAINMENT SYSTEM FLICKERED AND THE VEHICLE STALLED SEVERAL TIMES DUE TO A SUDDEN LOSS OF POWER. IN ADDITION, THE ELECTRONIC POWER STEERING SEIZED EACH TIME THE FAILURE OCCURRED. THE DEALER (ED BOZARTH CHEVROLET, 5501 DREXEL RD, LAS VEGAS, NV 89130, (702) 967-5500) WAS NOTIFIED OF THE FAILURES. THE VEHICLE WAS KEPT AT THE DEALER FOR WEEKS. THE DEALER INDICATED THAT THE VEHICLE HAD A GROUND POINT G218 FAILURE WITH A HIGH NEGATIVE RESISTANCE CONCERNING THE BATTERY CABLE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURES. THE VEHICLE WAS NOT

NHTSA Consumer Complaints as of December 21, 2018

REPAIRED. THE FAILURE MILEAGE WAS NOT AVAILABLE. LAS  
VEGAS NV Failure Date: 10/03/2018

6 11129203 2014 CHEVROLET SILVERADO 1500 Steering THE  
STEERING BINDS UP ESPECIALLY AT LOW SPEEDS, AND AT TIMES AN AUDIBLE  
CLUNK CAN BE HEARD WHEN TURNING LEFT. IT HAS BEEN DETERMINED THAT  
THE STEERING RACK & PINION UNIT FAILED WHERE THE PASSENGER SIDE  
INNER TIE ROD CONNECTS TO THE GEAR. HERNDON VA Failure Date:  
09/12/2018

6 11129154 2014 CHEVROLET SILVERADO 1500 Steering  
PRODUCT SAFETY RECALL 17276 LOSS OF STEERING ASSIST -- MY  
TRUCK IS NOT INVOLVED IN THIS RECALL, BUT I AM HAVING THE EXACT ISSUES  
DESCRIBED IN THE RECALL, SUDDEN LOSS AND RETURN OF EPS ASSIST. THIS  
HAPPENS AT LOW SPEEDS WHEN TURNING OR BACKING, BOTH FORWARD AND  
REVERSE MOTIONS. I AM ALSO HAVING ISSUES WITH THE CRUISE CONTROL  
SHUTTING OFF INTERMITTENTLY WHEN ACTIVATING THE TURN INDICATOR TO  
CHANGE LANES. I UNDERSTAND THAT THIS MAY BE RELATED TO THIS RECALL,  
AS THE ELECTRICAL SOFTWARE ISSUES CAN CAUSE OTHER ELECTRICAL  
SYSTEMS TO BECOME TEMPORARILY DISABLED, SUCH AS THE RADIO,  
STABILITRACK, DIC, CHIMES, DOOR-LOCK CYCLING, AIR CONDITIONING, OR  
CRUISE CONTROL. ALSO, WHEN THE TURN INDICATOR IS ACTIVATED AND THE  
CRUISE CONTROL SHUTS OFF, THE DASH LIGHTS ALSO FLICKER. I HAVE  
ALREADY HAD THIS TRUCK IN TO THE DEALER ONCE TO FIX THIS, AND THEY  
REFUSED TO RUN THE RECALL BECAUSE MY TRUCK WAS NOT IN THE RECALL  
GROUP. INSTEAD THEY CHARGED ME OVER \$1,000 TO REPLACE A STEERING  
WHEEL POSITION SENSOR, WHICH I NOW DOUBT WAS THE PROBLEM SINCE  
THE ISSUES WITH LOSS OF STEERING AND DISABLING OF CRUISE CONTROL  
HAVE RETURNED. I JUST WANT THIS FIXED. HOLLIDAY MO Failure Date:  
09/10/2018

6 11127955 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2015 CHEVROLET SILVERADO 1500. THE CONTACT  
STATED THAT THE STEERING WHEEL WAS EXTREMELY TIGHT WHEN TURNING

NHTSA Consumer Complaints as of December 21, 2018

IT IN EITHER DIRECTION. THE DEALER (KINGMAN CHEVROLET BUICK, 3730 STOCKTON HILL RD, KINGMAN, AZ 86409, 928-757-4041) DIAGNOSED THAT A PART ON THE MIDDLE SHAFT DETERIORATED AND CAUSED THE U JOINT TO FAIL. THE CONTACT STATED THAT THE U JOINT WAS FREEZING AND LACKED LUBRICATION, WHICH CAUSED THE STEERING FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VIN AND FAILURE MILEAGE WERE NOT AVAILABLE. \*\*TR \*TR

KINGMAN AZ Failure Date: 09/06/2018

6 11124538 2014 CHEVROLET SILVERADO 1500 Steering  
VEHICLE HAS LOSS OF STEERING, STABILITRAC AND ELECTRICAL AND ENGINE FAILURE MOMENTARILY UNDER 1000 RPM. NOT AN EVERYDAY PROBLEM, BUT IS BECOMING MORE FREQUENT AND HAD RECALL FOR STEERING CONTROL DONE TURNERSVILLE NJ Failure Date: 09/04/2018

6 11122860 2014 CHEVROLET SILVERADO 1500 Steering I HAVE BROUGHT MY TRUCK TO THE CHEVROLET IN UNION CITY GEORGIA FOR THEM TO REPAIR THE RECALL 3 TIMES THIS YEAR AND THEY KEEP SAYING THEY RESET THE COMPUTER ESP AND YET THE PROBLEM STILL ACUR EVERY BLUE MOON THE HEAD LIGHT FLICKER AND DIMS WHEN I PRESS THE BRAKES THE INTERIOR LIGHT WILL DIM AND HEAD LIGHTS ALSO. ON 8/19/18 COMING HOME FROM WORK WHILE PARKING MY TRUCK IN MY DRIVEWAY WHILE TURNING. IT CUT OFF AND STEER WHEEL REVERSE BACK AND THIS BEEN GOING ON FOR SOME MONTHS I HAVE TO CUT THE TRUCK OFF AND BACK ON AGAIN TO GET IT TO ACT RIGHT AND IF I DRIVE FOR A WEEK ONE OF THEM DAYS IT WILL EVENTUALLY DO IT AGAIN I GO TO WORK EARLY IN THE MORNING AND WHEN MY HEADLIGHTS ARE ON I NOTICE THEY DIM ONCE I PUT MY FEET ON THE BRAKES OR TURN ON THE TURN SIGNALS IT DIMS. NOW WHEN IT COMES BACK WHILE DRIVING I PLACE MY FOOT ON THE BRAKES AND THE RADIO AND DASHBOARD INTERIOR LIGHT DIMS AND I'M REAL CAUTIONS WHEN I TURN THAT WHEN SOMETIMES IT WANT TO SHIT OFF. I JUST WANT THE SITUATION FIX BESIDES THAT IT'S A GOOD TRUCK I'M JUST PARANOID



NHTSA Consumer Complaints as of December 21, 2018

WHILE DRIVING IT SOME DAYS I ALSO HAVE VIDEOS OF IT ACTING UP ON SINCE THE DEALERSHIP CLAIM THAT CANØT FIND THE ISSUE FAIRBURN GA

Failure Date: 08/19/2018

6 11120777 2014 CHEVROLET SILVERADO 1500 Steering  
WHILE DRIVING VEHICLE WHILE TURN ITSELF OFF WITH NO EXPLANATION. THIS HAS HAPPENED MULTIPLE TIMES IN THE LAST FEW MONTHS. IT HAS INCREASED SINCE I GOT THE LAST RECALL DONE. THIS IS EXTREMELY DANGEROUS AS IT HAS SHUT OFF WHILE I WAS TURNING ACROSS LANES AND DIED IN THE MIDDLE OF THE INTERSECTION. THE TRUCK SHUTS COMPLETELY OFF AND HAS TO BE RESTARTED BY TURNING THE KEY.

LOWELL AR Failure Date: 08/18/2018

6 11115294 2014 CHEVROLET SILVERADO 1500 Steering LOSS  
OF ELECTRICAL POWER TO THE VEHICLE WHILE AT SLOW SPEED. TRUCK SHOWS MULTIPLE WARNINGS, I.E. STABILITRAK, REDUCE STEERING, WINDOW, ETC. TEMPORARY LOSS OF STEERING WHILE DRIVING; WHEEL TIGHTENS UP AND/OR JERKS HARD. VEH ENGINE REMAINS ON DURING MOST OCCURRENCES BUT OTHER TIMES, ENGINE SHUTS DOWN COMPLETELY.

CAUSE; 218 GROUND WIRE BECOMES LOOSE AND NUT COMES COMPLETELY OFF POST (SEE PICS). SOLUTION: REINSTALL 218 GROUND WIRE TO POST. ST PETERSBURG FL Failure Date: 08/01/2018

6 11153973 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING VARIOUS SPEEDS, A SUDDEN CHIME SOUNDED. NEXT, THE POWER STEERING AND POWER BRAKES SUDDENLY MALFUNCTIONED AND THE STEERING WHEEL BECAME DIFFICULT TO TURN IN EITHER DIRECTION. ALSO, THE BRAKE PEDAL HAD TO BE DEPRESSED WITH FORCE TO STOP THE VEHICLE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER AND AN UNKNOWN DEALER WERE NOTIFIED OF THE FAILURES. THE FAILURE MILEAGE WAS 54,000. THE VIN WAS UNKNOWN. TEMPLE CITY CA

Failure Date: 08/01/2018

NHTSA Consumer Complaints as of December 21, 2018

6 11114490 2014 CHEVROLET SILVERADO 1500 Steering TL\*

THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING 12 MPH, THE STEERING WHEEL SEIZED AND THE POWER STEERING WARNING INDICATOR ILLUMINATED. THE DEALER WAS NOT CONTACTED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT INFORMED OF THE FAILURE. THE FAILURE MILEAGE WAS 32,000.

JACKSONVILLE FL Failure Date: 07/29/2018

6 11114699 2014 CHEVROLET SILVERADO 1500 Steering AT

LOW SPEEDS SUCH AS IN PARKING LOTS, ESPECIALLY AFTER REVERSING OR TURNING THE VEHICLE WILL OCCASIONALLY EXPERIENCE THE FOLLOWING ISSUE: DISPLAY WILL SAY THAT STABILITRACK IS ON, ADVISE THAT POWER STEERING IS REDUCED. THE AIR CONDITIONING, RADIO AND OTHER ELECTRIC SYSTEMS WILL THEN SHUT OFF. POWER STEERING IS CUT OFF ALONG WITH BRAKE PRESSURE. ON MULTIPLE OCCASIONS THE ENGINE HAS ALSO SHUT OFF REQUIRING THE VEHICLE TO BE PUT INTO PARK OR NEUTRAL TO RESTART THE ENGINE. IF THIS OCCURRED ON THE HIGHWAY IT WOULD CERTAINLY CAUSE A MAJOR INCIDENT.

AUSTIN TX Failure Date: 07/20/2018

6 11113974 2014 CHEVROLET SILVERADO 1500 Steering TL\*

THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE PULLING OUT OF A DRIVEWAY, THE STEERING WHEEL LOST POWER WITHOUT WARNING. THE VEHICLE WAS TAKEN TO THE SUN CHEVROLET DEALER (2939 WASHINGTON RD, MCMURRAY, PA 15317, 724-655-4331) WHERE IT WAS DIAGNOSED THAT THE RACK AND PINION NEEDED TO BE REPLACED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND OFFERED TO COVER SIXTY PERCENT OF THE REPAIR COST. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 45,000.

PITTSBURGH PA Failure Date: 07/16/2018

6 11109697 2014 CHEVROLET SILVERADO 1500 Steering THE

ELECTRIC POWER STEERING ABRUPTLY WENT OUT AS PER ILLUMINATION ON THE DASH. THE RADIO, A/C, AND INSIDE LIGHTS WENT OFF TOO. THIS IS

NHTSA Consumer Complaints as of December 21, 2018

EXACTLY WHAT THE RECALL 17V-414 STATES. AFTER CALLING GM, I FOUND OUT THIS RECALL WAS PERFORMED ON 11/2017 BY THE PRIOR OWNER( I PURCHASED TRUCK IN APRIL 2018). DESPITE THE RECALL BEING DONE, THE TRUCK IS DOING THE EXACT SAME THING. GM STATED THAT THE RECALL HAS BEEN CLOSED AND THEY WOULD ONLY PAY FOR THE PART NOT THE LABOR! THERE IS NO PART-IT'S A SOFTWARE UODATE/REBOOT. THIS IS A MAJOR SAFETY ISSUE SINCE THIS EFFECTS THE STEERING OF THE TRUCK. THIS COULD CAUSE ME TO LOOSE CONTROL OF THE VEHICLE AND HAVE A WRECK. OBVIOUSLY, THE INITIAL REPAIR DID NOT TAKE. IT IS UNFATHOMABLE THAT I AM TO BE FINANCIALLY RESPONSIBLE FOR A RECALL THAT WAS NOT PROPERLY DONE THE FIRST TIME. SOCIAL CIRCLE GA Failure Date: 07/04/2018

6 11110266 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING 65 MPH, THE STEERING WHEEL SEIZED WITHOUT WARNING. THE VEHICLE WAS ABLE TO COAST TO THE SIDE OF THE ROAD. THE CONTACT POWERED OFF THE ENGINE. THE VEHICLE WAS RESTARTED, BUT THE STEERING WHEEL WAS DIFFICULT TO TURN. THE CONTACT WAS ABLE TO DRIVE THE VEHICLE HOME. THE VEHICLE WAS TAKEN TO SANDS CHEVROLET OF GLENDALE (5418 GRAND AVE, GLENDALE, AZ 85301) WHERE THE CONTACT WAS INFORMED THAT THE VIN WAS NOT INCLUDED IN A RECALL. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER STATED THAT THE WARRANTY WAS EXPIRED AND DID NOT ASSIST. THE APPROXIMATE FAILURE MILEAGE WAS 120,000.  
PHOENIX AZ Failure Date: 07/03/2018

6 11111958 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE OPERATING THE VEHICLE AT VARIOUS SPEEDS, THE STEERING WHEEL VIBRATED AND SHOOK. THE VEHICLE WAS TAKEN TO THE LOCAL DEALER (STAFFILINO CHEVROLET INC, 900 S 4TH ST, MARTINS FERRY, OH) WHERE IT WAS DIAGNOSED THAT THE ELECTRONIC STEERING MECHANISM WAS FAULTY AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE VIN WAS NOT AVAILABLE. THE

NHTSA Consumer Complaints as of December 21, 2018

FAILURE MILEAGE WAS 39,868. BRIDGE PORT OH Failure Date:  
07/01/2018

6 11112049 2014 CHEVROLET SILVERADO 1500 Steering  
STEERING ASSIST STABILIZER REDUCED ERROR ON DASHBOARD AND  
VEHICLE SHUTS DOWN. DEL VALLE TX Failure Date: 07/01/2018

6 11118943 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING  
APPROXIMATELY 20 MPH, THE POWER STEERING ASSIST WARNING INDICATOR  
ILLUMINATED, THE INSTRUMENT PANEL BECAME DARK, AND THE STEERING  
WHEEL WAS DIFFICULT TO TURN. THE STEERING WHEEL RETURNED TO  
NORMAL ON ITS OWN AFTER A FEW MINUTES. THE FAILURES WERE  
EXPERIENCED SEVERAL TIMES. THE MANUFACTURER WAS MADE AWARE OF  
THE FAILURES AND PROVIDED THE CONTACT WITH CASE NUMBER:  
8-45-0947295. THE MANUFACTURER STATED THAT THE VEHICLE WAS NOT  
INCLUDED IN NHTSA CAMPAIGN NUMBER: 17V414000 (STEERING). THE VEHICLE  
WAS NOT TAKEN TO A DEALER FOR DIAGNOSTIC TESTING OR REPAIRS. THE  
FAILURE MILEAGE WAS 49,000. LA MESA CA Failure Date:  
07/01/2018

6 11103763 2014 CHEVROLET SILVERADO 1500 Steering  
TRUCK SHUT OFF AT LOW SPEED & WANT TURN ALL MOST RECK MASH  
BUTTON ON STEERING WHEEL AND IT CUTS OFF MOTOR & STEERING &  
STEREO & AC I'M KIND OF SCARY ABOUT DRIVING IT CROSS  
CITY FL Failure Date: 06/22/2018

6 11104248 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING 10  
MPH, THE STEERING WHEEL WAS TURNED AND THE VEHICLE LOST POWER.  
THERE WERE NO WARNING INDICATORS ILLUMINATED DURING THE FAILURE.  
THE VEHICLE WAS TAKEN TO THE DEALER (STONEBRIAR CHEVROLET, 9950  
TX-121, FRISCO, TX 75035), BUT THE FAILURE COULD NOT BE DUPLICATED. THE  
VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF

NHTSA Consumer Complaints as of December 21, 2018

THE FAILURE. THE FAILURE MILEAGE WAS 81,600. FRISCO  
TX Failure Date: 06/15/2018

6 11110090 2014 CHEVROLET SILVERADO 1500 Steering  
NUMEROUS OCCASIONS THIS VEHICLE WILL HAVE ISSUES WHEN  
TURNING? ON 5 DIFFERENT OCCASIONS THIS VEHICLE WHILE IN MOTION ON A  
HIGHWAY WILL SUDDENLY TURN OFF COMPLETELY ON ITS OWN AND THEN  
SUDDENLY TURN BACK ON AFTER I RELEASE THE STEERING WHEEL. THIS HAS  
HAPPENED WHILE DRIVING 75MPH ON HWY I-35 WHILE I WAS CHANGING  
LANES. KRUMTX Failure Date: 06/09/2018

6 11099542 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING AT  
AN UNKNOWN SPEED, THE STEERING WHEEL SEIZED. THERE WERE NO  
WARNING INDICATORS ILLUMINATED DURING THE FAILURE. THE VEHICLE WAS  
TAKEN TO THE DEALER (ROTOLO CHEVROLET, 16666 S HIGHLAND AVE,  
FONTANA, CA 92336) AND THE CONTACT WAS INFORMED THAT THE VEHICLE  
WAS NOT INCLUDED IN A RECALL. THE VEHICLE WAS NOT DIAGNOSED OR  
REPAIRED. THE CONTACT REFERENCED NHTSA CAMPAIGN NUMBER:  
17V414000 (STEERING), BUT THE VIN WAS NOT INCLUDED IN THE RECALL. THE  
MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE  
WAS 122,000. THE VIN WAS NOT AVAILABLE. SAN  
BERNARDINO CA Failure Date: 06/01/2018

6 11097649 2014 CHEVROLET SILVERADO 1500 Steering  
WHEN TURNING INTO PARKING LOT TODAY AT LOW SPEED, ELECTRICAL  
SYSTEM WENT CRAZY, SCREEN FLASHED POWER STEERING FAILURE,  
STABILITRAC FAILURE, DOORS LOCKED AND UNLOCKED AND ENGINE DIED.  
RESTARTED AND WAS FINE DRIVING FORWARD AND REPEATED FAILURES  
AGAIN WHEN TURNING TO PARK IN PARKING SPACE. IT IS FORTUNATE THIS  
WAS IN A PARKING LOT AND NOT ON INTERSTATE OR OTHER MAIN ROAD OR  
WHILE TURNING AT A TRAFFIC LIGHT. THERE WAS A RECALL IN FALL OF 2017  
FOR POWER STEERING THAT WAS REPAIRED AT DEALERSHIP UPON  
NOTIFICATION. WHEN I CONTACTED THE DEALERSHIP, THE SERVICE

NHTSA Consumer Complaints as of December 21, 2018

DEPARTMENT SUPERVISOR ADVISED IT SOUNDED AS IF THERE WAS A POOR CONNECTION OF A BATTERY CABLE. THE BATTERY WAS REPLACED JUST A FEW MONTHS AGO. IT SEEMS TO ME THAT IF A IT'S A BATTERY CABLE CONNECTION ISSUE, THEN GM HAS ANOTHER SAFETY PROBLEM THEY NEED TO ADDRESS SINCE I'VE READ NUMEROUS OTHER COMPLAINTS WITH THE EXACT SAME ISSUES, AND IN MY OPINION, THERE MUST BE A MANUFACTURER DEFECT IF BATTERY CABLES JUST COME LOOSE FOR NO APPARENT REASON. THIS NEEDS TO BE FIXED BEFORE SOMEONE IS VERY SERIOUSLY INJURED OR KILLED AS A RESULT OF THIS DANGEROUS CONDITION. GM SEEMS TO BE AWARE OF THE OTHER REPORTED ISSUES AND HAS TAKEN NO MEASURES TO CORRECT IT. MAYBE ALL OF US WHO OWN THEIR VEHICLES SHOULD FILE A CLASS ACTION LAWSUIT AND THEY MIGHT GET OFF THEIR ASSES AND DO SOMETHING! I CERTAINLY WON'T HESITATE TO FILE A CIVIL COMPLAINT FOR PRODUCT LIABILITY IF A FAMILY MEMBER IS HURT AS A RESULT OF THEIR CONTINUED NEGLIGENCE. EASLEY SC Failure Date: 05/23/2018

6 11096858 2014 CHEVROLET SILVERADO 1500 Steering  
WHILE CONDUCTING LOW SPEED MANUEURS RADIO AND DASH FLASHES OFF, THEN ENGINE SHUTS OFF WHILE VEHICLE IS STILL IN DRIVE CAUSING LOSS OF STEERING ASSIST AND BRAKE ASSISTANCE. DASH AND RADIO TURN BACK ON AND WARNING MESSAGES STATING STABILITRAK DISABLED, STEERING ASSISTANCE REDUCED, 2 KEYS PROGRAMMED, OPEN AND CLOSE DRIVERS WINDOW, AND PARK ASSIST DISABLED ARE DISPLAYED. DEALERSHIP THINKS THIS COULD BE DUE TO CORROSION IN THE POWER DISTRIBUTION BOX AND RECOMMENDED REPLACEMENT.  
MAYER MN Failure Date: 05/17/2018

6 11094032 2014 CHEVROLET SILVERADO 1500 Steering  
WHILE DRIVING DOWN THE ROAD AND TURNING THE STEERING WHEEL, THE STEERING WHEEL SNATCHES AWAY FROM YOUR HAND. WHEN DOING SO, THE LOCKS UNLOCK AND LOCK, THEN THE STABILITRACK LIGHT COMES ON. THIS HAS HAPPENED SEVERAL TIMES AND TWICE THE VEHICLE COMPLETELY SHUT OFF. LUCKILY MY WIFE WAS TURNING INTO THE DRIVEWAY WHEN IT DID

NHTSA Consumer Complaints as of December 21, 2018

BECAUSE IT SHUT OFF AND THE STEERING WHEEL LOCKED. SHE IS SCARED TO DEATH TO DRIVE THIS VEHICLE AND I OWE WAY TOO MUCH MONEY TO TRADE IT IN. I'VE TAKEN IT TO MY DEALERSHIP HERE AND THEY TRIED REPROGRAMMING IT DUE TO A RECALL BUT THAT DID NOT FIX IT. WHEN I CALLED TO ASK FOR ASSISTANCE, THEY REPLIED THAT IT WOULD BE A MINIMUM OF 1 1/2 HOUR LABOR TO DIAGNOSE IT AND THAT IT \$110 AN HOUR. I'VE NOTICED WHILE LOOKING ON THE INTERNET THAT THIS IS A COMMON PROBLEM WITH THE YEAR MODEL TRUCK. THIS IS A MAJOR SAFETY FACTOR AND NEEDS TO BE ADDRESSED ASAP BEFORE SOMETHING HAPPENS TO ONE OF MY FAMILY MEMBERS. PEOPLE ON THE INTERNET STATE THAT IT IS A GROUNDING PROBLEM AND THE MANUFACTURER KNOWS ABOUT THE P

ROBLEM. LEESBURG GA Failure Date: 05/15/2018

6 11098643 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING 10 MPH, THE STEERING WHEEL SEIZED AND THE POWER STEERING WARNING INDICATOR ILLUMINATED. THE VEHICLE WAS TAKEN TO FAIRWAY CHEVROLET TRUCK MEGA STORE (3100 E SAHARA AVE, LAS VEGAS, NV 89104, (702) 948-7865) WHERE IT WAS DIAGNOSED THAT THE BATTERY WIRE FAILED. THE VEHICLE WAS NOT REPAIRED. THE CONTACT CALLED THE MANUFACTURER AND WAS INFORMED THAT THE FAILURE WAS DUE TO A SOFTWARE MALFUNCTION IN THE ELECTRICAL SYSTEM. THE FAILURE MILEAGE WAS 77,000. LAS VEGAS NV Failure Date: 05/15/2018

6 11111490 2014 CHEVROLET SILVERADO 1500 Steering  
VEHICLE LOSES POWER STEERING DURING TURNS AT LOW SPEEDS AND WILL ALSO TURN VEHICLE OFF. IF VEHICLE DOES NOT TURN OFF, VEHICLE WILL DISPLAY "REDUSED POWER STEERING ASSIST" AND A STABILITRAK WARNING. IF VEHICLE TURNS OFF, VEHICLE WILL NOT TURN ON RIGHT AWAY AND DASHBOARD DISPLAY WILL NOT TURN ON WHEN KEY IS IN THE ON POSITION. AFTER ATTEMPTS TO TURN VEHICLE ON, THE SMELL OF BURNING WIRES IS SMELLED IN THE CAB WITH NO OBVIOUS ELECTRICAL FIRE. BAKERSFIELD CA Failure Date: 05/15/2018

NHTSA Consumer Complaints as of December 21, 2018

6 11091482 2014 CHEVROLET SILVERADO 1500 Steering  
WHILE TURNING MY TRUCK ALL ELECTRONICS WANT TO FLASH MY  
LOCKS WILL LOCK /UNLOCK,MY LIGHTS WILL FLICKER OR FLASH, PARK ASSIST  
UNAVAILABLE WILL POP UP ON DASHBOARD AND MY TRUCK WILL SHUT OFF  
WHILE IM TRYING TO TURN BRECKINRIDGE MI Failure Date:  
05/02/2018

6 11091314 2014 CHEVROLET SILVERADO 1500 Steering MY  
VEHICLE HAS COMPLETELY LOST POWER STEERING AND POWER TWICE  
WHILE IN THE MIDDLE OF DRIVING ON BUSY ROADS. ONCE BY MYSELF AND  
THE SECOND WITH MY FOUR GRANDCHILDREN IN THE CAR. I HAVE TAKEN IT  
TO THE DEALERSHIP AFTER FIRST INCIDENT PAID 300 DOLLARS FOR THEM TO  
LOOK AT IT AND THEY TOLD ME COULDN'T FIND ANYTHING WRONG. THEN IT  
HAPPEND AGAIN THE SECOND TIME IN A BUSY INTERSECTION WITH MY FOUR  
YOUNG GRANDCHILDREN IN THE CAR. THERE WAS A RECALL IN 2017 FOR THE  
SAME PROBLEM FOR THIS YEAR VEHICLE BUT THEY ARE CLAIMING MINE ISN'T  
UNDER THAT RECALL AND REFUSING TO FIX IT. BOTH TIMES IT HAS HAPPEND  
THE POWER STEERING COMPLETELY GOES OUT AND THE TRUCK POWER  
SHUTS DOWN AND LOCKS UP ANYTHING CONNECTED TO THE TRUCK. ( FOR  
EXAMPLE MY PHONE WAS CHARGING AND IT LOCKED UP MY PHONE AFTER IT  
DID THIS) I AM CONCERNED ABOUT MY SAFETY WHILE DRIVING THIS VEHICLE  
AND CANNOT GET THE CHEVY(GENERAL MOTORS) DEALERSHIP TO HELP ME.  
THEY ARE CLAIMING NOT TO HAVE KNOWN ABOUT THE RECALL IN 2017 AT ALL.  
I'VE ONLY HAD THIS TRUCK FOR ABOUT A YEAR AND IT HAS DONE THIS TO  
ME NOW 2 TIMES IN THE LAST COUPLE OF MONTHS. BOTH TIMES IN VERY  
BUSY AREAS WHERE MY TRUCK STALLS AND LOOSES POWER  
STEERING. HUTTO TX Failure Date: 04/21/2018

6 11141437 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE ATTEMPTING  
TO DRIVE THE VEHICLE, THE POWER STEERING ASSIST, TRAILER BRAKE, AND  
STABILITRAK WARNING INDICATORS ILLUMINATED. WHEN THE CONTACT  
TURNED OFF AND RESTARTED THE VEHICLE, IT OPERATED NORMALLY. THE



NHTSA Consumer Complaints as of December 21, 2018

VEHICLE WAS DRIVEN TO AN UNKNOWN DEALER, BUT WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND INFORMED THE CONTACT THAT THE VIN WAS NOT INCLUDED IN A RECALL. NO FURTHER ASSISTANCE WAS PROVIDED. THE APPROXIMATE FAILURE MILEAGE WAS 74,186. GRAND RAPID MI Failure Date: 04/11/2018

6 11140739 2014 CHEVROLET SILVERADO 1500 Steering MY TRUCK ON A FEW DIFFERENT OCCASIONS HAS HAD THE STABILITY OF ARMING COME ON OUT OF NOWHERE AND GO OFF. WHEN I BACK MY TRUCK IN MY DRIVE WAY A COUPLE TIMES WHEN I AM GOING BACKWARDS AND TURNING I HAVE HAD THE TRUCK ALMOST DIE DUE TO THE DRAW FROM THE POWERSTERING PUMP AS I TURN THE STEERING WHEEL. I HAVE HAD THE ENGINE DIE ONCE WHILE BACKING IT IN THE DRIVEWAY LEAVING ME STRANDED IN THE STREET FOR A MINUTE WHILE THE TRUCK SEEMED TO RE-BOOT. WHEN I AM IN PARK AT NIGHT IF THE TRUCK IS RUNNING IN PARK WITH THE LIGHTS ON AND I TURN THE STEERING WHEEL BACK AND FORTH THE LIGHT WILL REALLY DIM AND PULSE AS THE STEERING WHEEL GOES BACK AND FORTH. WITH THESE ISSUES I HOPE THAT THIS DOESNØT HAPPEN AT AN INTERSECTION OR SOMEWHERE WITH MORE TRAFFIC AND CAUSE AN ACCIDENT THAT I HAVE NO CONTROL OVER. LODI CA Failure Date: 04/10/2018

6 11083377 2014 CHEVROLET SILVERADO 1500 Steering TL\* THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING APPROXIMATELY 25 MPH, THE STEERING ABILITY BECAME MORE DIFFICULT AND THE "STABILITY TRACK" MESSAGE FLASHED. THE CONTACT STOPPED IN A PARKING LOT AND TURNED OFF THE VEHICLE. AFTER APPROXIMATELY TWO HOURS, THE VEHICLE WAS RESTARTED AND OPERATED NORMALLY. THE VEHICLE WAS DRIVEN TO THE CONTACTØS RESIDENCE. THE DEALER WAS NOT CONTACTED AND THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 72,000. VIRGINIA BEACH VA Failure Date: 04/04/2018

NHTSA Consumer Complaints as of December 21, 2018

6 11084021 2014 CHEVROLET SILVERADO 1500 Steering  
BOUGHT A USED 2014 SILVERADO 1500 4X4 WITH 22K MILES AND ONE  
PREVIOUS OWNER. I HAD NO ISSUES AT FIRST BUT THE DEALER MADE ME  
AWARE OF A RECALL GM HAD OUT WHERE THEY WOULD REPROGRAM THE  
POWER STEERING TO PREVENT A POSSIBLE ISSUE OF POWER STEERING  
LOSS AT SLOW SPEEDS. I TOOK THE TRUCK IN TO THE CHEVY DEALER AND  
HAD THE "REPROGRAM" DONE. AFTER THAT I STARTED HAVING A POPPING IN  
THE STEERING COLUMN AT EXTREMELY LOW SPEED OR WHILE STATIONARY  
WHEN THE WHEEL WAS TURNED. A FEW MONTHS LATER THE POPPING  
STOPPED AND ONE EVENING I START MY TRUCK AND THE ELECTRIC POWER  
STEERING IS NOT WORKING. THE NEXT DAY I START MY TRUCK AND THE  
POWER STEERING IS WORKING FINE. I RUN AN ERRAND AND AS I'M COMING  
HOME THE POWER STEERING GOES OUT WHILE I'M TURNING AT A SLOW  
SPEED ALSO NEARLY CAUSING A WRECK WITH ANOTHER CAR. DEALER WON'T  
ADMIT TO THE PROBLEM BEING A PART OF THE RECALL BECAUSE OF THE LIFT  
ON MY TRUCK AND THEN OVER QUOTED ME BY \$500 FOR THE FIX (\$2900  
TOTAL AND \$2200 FOR THE PART). JUST HAD A NEW RACK AND PINION  
INSTALLED FOR \$2535.11 AND THE PART ALONE WAS \$1859 FROM  
ANOTHER DEALER. THE MECHANIC TOLD ME THE PART HAS SINCE (THE  
RECALL) BEEN "REMANUFACTURED" WHICH LEADS ME TO BELIEVE THAT GM  
REALIZED THERE WAS A PROBLEM AND THEY FIXED IT QUIETLY ON THE  
ASSEMBLY LINE RATHER THAN MAKE IT RIGHT WITH THEIR CUSTOMERS.  
LUBBOCK TX Failure Date: 04/04/2018

6 11078712 2014 CHEVROLET SILVERADO 1500 Steering THE  
STABILITYTRACK WILL FLASH ON AND MAKE THE STEERING WHEEL VERY  
DIFFICULT TO STEER OR WHILE TURNING THE STEERING WHEEL WILL JERK  
OUT OF MY HAND AND NOT LET ME MANEUVER THE WAY I WANT TO. AT THE  
SAME TIME THE TRUCK WILL BRIEFLY LOSE ALL POWER DISABLING  
EVERYTHING. THIS HAS HAPPENED IN PARKING LOTS AS WELL AS EVERYDAY  
CITY AND HIGHWAY DRIVING AND AT ALL SPEEDS FROM AS SLOW AS 5MPH TO  
AS FAST AS 70MPH. THERE HAS 2 TIMES AFTER THIS HAPPENS THAT I TURN  
THE TRUCK OFF TO TRY TO RESTART IT, THE TRUCK WILL BE COMPLETELY

NHTSA Consumer Complaints as of December 21, 2018

DEAD. NOT EVEN THE HAZARD LIGHTS WILL COME ON. THERE ARE OTHER TIMES WHERE I WILL LOSE ALL POWER TO MY RADIO AND DRIVER INFO CENTER AND IT STAYS BLACK UNTIL I RESTART THE TRUCK A FEW TIMES. I HAVE TAKEN IT TO THE DEALERSHIP NOW 4 SEPARATE TIMES NOW AND EVERY TIME THEY SAY ITS SOMETHING NEW. I HAVE PAID A LITTLE OVER \$800 SO FAR AND IT IS STILL HAPPENING. I AM NOW WAITING TO HEAR BACK FROM GM/CHEVY TO SEE WHAT THEY CAN DO, BUT LOOKING AT WHAT I HAVE ALREADY DEALT WITH IT I AM NOT OPTIMISTIC. I HAVE READ OTHER COMPLAINTS ABOUT THIS AND I AM AFRAID THAT ITS ONLY A MATTER OF TIME THAT I WILL NOT BE ABLE TO RECOVER MY STEERING AND I WILL GET IN AN ACCIDENT WITH MY FAMILY IN THE TRUCK. JACKSONVILLE NC Failure Date: 03/08/2018

6 11078756 2014 CHEVROLET SILVERADO 1500 Steering ON  
MARCH 1, 2018, I WAS DRIVING MY 2014 SILVERADO. WHEN I MADE A TURN MY POWER STEERING DID NOT WORK. MY VEHICLE HAS 51,000 MILES. THE DEALERSHIP HAD PREVIOUSLY FIXED A RECALL ISSUE RELATED TO POWER STEERING, BUT INFORMED ME THAT THIS REPAIR WOULD COST \$2500 AND WAS NOT COVERED. GM AGREED WITH THE DEALERSHIP AND OFFERED \$1000 TOWARDS THE REPAIR. ALTHEIMER AR Failure Date: 03/01/2018

6 11104480 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING AT SLOW SPEEDS AND MAKING A LEFT OR RIGHT TURN, THE STEERING WHEEL SEIZED AND THE VEHICLE STALLED. THE CONTACT STATED THAT THE ELECTRONIC STABILITRAC WARNING INDICATOR ILLUMINATED. ALSO, WHEN THE INDICATOR ILLUMINATED, THE HEADLIGHTS FLASHED IN UNISON WITH THE INDICATOR. THE CONTACT STATED THAT THE FAILURES WERE INTERMITTENT. THE CONTACT STATED THAT THE FAILURES STARTED AFTER THE VEHICLE WAS REPAIRED PER NHTSA CAMPAIGN NUMBER: 17V414000 (STEERING). THE VEHICLE WAS TAKEN TO RYAN CHEVROLET (1101 OLIVER RD, MONROE, LA 71201, (318) 387-2222) TO BE DIAGNOSED, BUT THE RESULTS WERE NOT PROVIDED. THE VEHICLE WAS NOT REPAIRED. THE

NHTSA Consumer Complaints as of December 21, 2018

MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 109,000. MONROE LA Failure Date: 02/28/2018

6 11075300 2014 CHEVROLET SILVERADO 1500 Steering I HAD MY 3 MONTH OLD DAUGHTER IN THE VEHICLE WITH ME AT THE TIME THAT I LOST CONTROL ON MY 2014 CHEVROLET SILVERADO 1500. I WAS TURNING AND THE WHEEL BEGAN TO TURN ON ITS OWN AND WAS HARD TO CONTROL. THE INTERNAL COMPUTER KEPT SWITCHING ON AND OFF AS IF IT HAD A MIND OF ITS OWN. I WAS INCHES AWAY FROM HITTING ANOTHER VEHICLE AND BEING AT FAULT OF AN ACCIDENT, NOT TO MENTION THE DANGER MY DAUGHTER WAS IN. I WAS ABLE TO AVOID IMPACT WITH ANOTHER VEHICLE BUT I HIT A SIDEWALK DAMAGING THE BOTTOM LEFT SIDE ON MY BUMPER. I WILL NEVER AGAIN MAKE ANOTHER CHEVROLET PURCHASE, AND PUT MY DAUGHTERS LIFE IN DANGER. ROGERS AR Failure Date: 02/27/2018

6 11076204 2014 CHEVROLET SILVERADO 1500 Steering TL\* THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. THE CONTACT STATED THAT THE VEHICLE WAS SERVICED PER NHTSA CAMPAIGN NUMBER: 17V414000 (STEERING) IN AUGUST OF 2017. DURING THE SERVICE, THE EPS MODULE SOFTWARE WAS UPDATED PER THE RECALL REMEDY. THE VEHICLE LATER BEGAN TO EXPERIENCE POWER STEERING FAILURES WHILE DRIVING AT VERY LOW SPEEDS. THE VEHICLE WAS TAKEN BACK TO THE LOCAL DEALER (FURMAN CHEVROLET OF BRANDON, 9751 ADAMO DR. TAMPA, FL) WHERE IT WAS DIAGNOSED THAT THE STEERING WHEEL FAILURES WERE DUE TO A FAULTY STEERING WHEEL SENSOR. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 27,493. TAMPA FL Failure Date: 02/01/2018

6 11081972 2014 CHEVROLET SILVERADO 1500 Steering WHEN TURNING THE STEERING WHEEL THERE IS A POPPING SOUND THAT IS HEARD..IT HAPPENS MOSTLY WHEN DRIVING SLOW, PULLING AWAY FROM A STOP LIGHT, OR MAKING A LEFT OR RIGHT TURN. PARIS KY Failure Date: 02/01/2018

NHTSA Consumer Complaints as of December 21, 2018

6 11064979 2014 CHEVROLET SILVERADO 1500 Steering THE TRUCK HAS 41000 MILES ON IT THERE IS A POP WHEN TURNING IT SEEMS TO THE SAME ISSUE WITH THE STEERING GEAR AS OTHER 2014 SILVERADOS BUT NOT INCLUDED IN THE RECALL IT IS A SAFETY ISSUE AND GM SHOULD FIX THIS TRUCK. I FEAR THE TIEROD WILL BREAK AND CAUSE A CRASH  
MARIETTA GA Failure Date: 01/25/2018

6 11150184 2014 CHEVROLET SILVERADO 1500 Steering  
RECALL # 17276 FOR LOW VOLTAGE STEERING. OUR VEHICLE HAS AN EXTREMELY DANGEROUS SAFETY PROBLEM. WHEN THE STEERING WHEEL IS TURNED QUICKLY, THE STEERING IS EXTREMELY STIFF, THE HEADLIGHTS DIM, AND THE ENGINE SHUTS OFF. THIS IS LIFE THREATENING WHEN MAKING A TURN ACROSS ONCOMING TRAFFIC LANES. WE TOOK THE TRUCK TO A CHEVROLET DEALERSHIP FOR THE RECALL # 17276 FOR LOW VOLTAGE STEERING. THEY REPROGRAMMED THE STEERING SYSTEM. THIS DID NOT RESOLVE THE PROBLEM. WE HAVE TAKEN THE TRUCK BACK TO THE DEALERSHIP 3 ADDITIONAL TIMES NOW FOR THIS ISSUE. THE DEALERSHIP HAS OPENED A CASE WITH GM, AND GM HAS RECOMMENDED MANY THINGS, ALL AT MY COST THAT HAVE NOT RESOLVED THE SAFETY PROBLEM. I FEEL THAT GM IS USING ME AS A CRASH TEST DUMMY. I SENT AN E MAIL REQUEST TO GM DOCUMENTING THIS ISSUE. GM REPLIED THAT THEY WILL ONLY WORK BY TELEPHONE THEY ASK TO RECORD THE CALL BUT WILL NOT ALLOW THE CUSTOMER TO DO THE SAME. THEY HAVE REFUSED TO READ OR REPLY TO MY DOCUMENTED REQUEST FOR HELP. PLEASE CONTACT ME FOR ANY DETAILS OR QUESTIONS, I DESPERATELY NEED HELP ON THIS. THANK YOU,  
VALLEY CENTER CA Failure Date: 01/24/2018

6 11093471 2014 CHEVROLET SILVERADO 1500 Steering  
STEER ASSIST AND STABILITRAK ERRORR MESSAGES. SAYS TO SERVICE. MY A/C UNIT IS ALSO AFFECTED BY THIS. IT APPEARS THAT IT MAY HAVE BEEN PART OF THE RECALL #17276 BUT ACCORDING TO THE DEALER OUR VIN DID NOT PULL IT UP. THE VEHICLE PULLS AND STEERING BECOMES DIFFICULT. A/C UNIT BLOWS OUT HOT AIR. WHEN IN CRUISE CONTROL

NHTSA Consumer Complaints as of December 21, 2018

SOMETIMES THE VEHICLE ACCELERATES ON ITS OWN AND THE RPMS SHOOT UP. HAVE TO BREAK AND DECREASE SPEED FOR PROBLEM TO BE RESOLVED BEFORE RESETTING CRUISE CONTROL. SILVERDALE WA

Failure Date: 01/04/2018

6 11101191 2014 CHEVROLET SILVERADO 1500 Steering AT  
SLOW SPEEDS (MOSTLY WHEN TURNING) POWER STEERING WILL GO OUT. I'VE HAD 3 INSTANCES WHERE THE TRUCK COMPLETELY SHUT OFF AND JUST AS MANY WHERE IT FELT LIKE IT WAS ABOUT TO SHUT OFF. OTHER SYMPTOMS HAVE BEEN WHILE DRIVING ON HIGHWAY, GENERALLY ON A LONGER TRIP, WARNINGS ABOUT STABILTRACK NEEDING SERVICE COME ON, MY LANE DEPARTURE SENSOR WILL AUTOMATICALLY SWITCH FROM VIBRATE TO AUDIBLE BEEP, DIMMING MY HEADLIGHTS OR TURNING MY TURN SIGNAL ON WILL CANCEL CRUISE CONTROL. I HAD THE RECALL FOR SOFTWARE FIX FOR POWER STEERING ISSUES APPLIED IN SEPTEMBER 2017 WHERE PREVIOUSLY I EXPERIENCED NONE OF THESE ISSUES. ALL OF THESE ISSUES HAVE BEEN AFTER THE RECALL SOFTWARE FIX WAS APPLIED. THE DEALER SAYS IT'S DUE TO A FILM THAT BUILDS UP ON THE BATTERY CABLE CONNECTION AND CAUSES IT TO NOT HAVE A GOOD CONNECTION WITH THE BATTERY. APPARENTLY THERE IS A BULLETIN OUT FOR THIS ISSUE BUT IT ISN'T A RECALL SO DEALERS ARE CHARGING AROUND \$700 TO FIX THIS. HAVING YOUR TRUCK TURN OFF WHILE DRIVING IS A CLEAR SAFETY ISSUE AND ONE THAT IS MUCH WORSE THAN THE RECALL FOR HAVING YOUR POWER STEERING GO OUT WHEN TURNING AT SLOW SPEEDS. PARKER CO

Failure Date: 01/02/2018

6 11054199 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. THE CONTACT STATED THAT THE EPS FAILED TO FUNCTION AND THE EPS WARNING INDICATOR FLASHED. THE VEHICLE WAS TAKEN TO A DEALER (BELL AND BELL BUICK GMC TRUCKS, 2491 HWY 9 E, LITTLE RIVER, SC 29566, (888) 538-9417) WHO PROVIDED THE MANUFACTURER REMEDY FOR NHTSA CAMPAIGN NUMBER: 17V414000 (STEERING); HOWEVER, THE REMEDY FAILED TO PROVIDE

NHTSA Consumer Complaints as of December 21, 2018

A SOLUTION CONCERNING THE EPS SOFTWARE UPDATE (REPROGRAMMING). THE DEALER LATER STATED THAT THE EPS MOTOR NEEDED TO BE REPLACED. THE MANUFACTURER PROVIDED NO SOLUTION OTHER THAN INDICATING THAT THE PART NEEDED TO BE REPLACED. THERE WAS A STEERING RECALL FOR NHTSA CAMPAIGN NUMBER: 14V719000 (STEERING), BUT THEY HAD NOT ADDRESSED THE RECALL FOR THE 2014 MODELS. THE FAILURE MILEAGE WAS NOT AVAILABLE. LITTLE RIVER SC Failure Date: 12/12/2017

6 11052739 2014 CHEVROLET SILVERADO 1500 Steering  
WHILE MAKING A LEFT TURN INTO MY DRIVEWAY ON A CITY STREET GOING APPROXIMATELY 10 MPH, MY STEERING WHEEL SUDDENLY JERKED TO THE LEFT OUT OF MY HAND, AND THE ENTIRE VEHICLE WENT DEAD (LOST ALL POWER, LIGHTS, ETC.). BECAUSE THE STEERING WHEEL LOCKED, I WAS UNABLE TO TURN FULLY INTO MY DRIVEWAY. AS A RESULT, THE BED OF THE TRUCK WAS STICKING OUT INTO A MAJOR ROAD AND I WAS ALMOST HIT BY CARS COMING AROUND THE CURVE BY MY DRIVEWAY. IT WAS DARK AND RAINY. I CALLED SOMEONE FOR HELP AND WE PUSHED THE TRUCK OUT OF THE ROADWAY AS BEST AS POSSIBLE, CONSIDERING THAT THE STEERING WHEEL WAS STILL LOCKED. THE TRUCK WOULD NOT RESTART. ALL POWER WAS GONE. THE ONLY WAY I COULD THINK TO MOVE THE TRUCK WAS TO JUMP START IT WITH ANOTHER VEHICLE. AFTER JUMPSTARTING THE TRUCK, THE DASH INFO SYSTEM DISPLAYED, "ACTION REQUIRED: OPEN THEN CLOSE DRIVER WINDOW." THIS IS THE 2ND TIME THIS HAPPENED AFTER CHEVY DEALERSHIP PERFORMED RECALL 17276 "TEMPORARY LOSS OF ELECTRICAL POWER STEERING (EPS) SERVICE (DURING LOW SPEED STEERING MAN EUVERS). THERE IS A TSB OUT ALLUDING TO THIS ISSUE: #PIT5405C: STEERING JERKS OR KICKS BACK / REDUCED POWER STEERING ASSIST / ENGINE STALL, ETC. (JAN 27, 2017) . WHY IS THERE NO RECALL??? THIS IS A MAJOR SAFETY ISSUE AND COULD HAVE BEEN DEADLY! ELIOT ME  
Failure Date: 12/05/2017

6 11052244 2014 CHEVROLET SILVERADO 1500 Steering  
POWER STEERING FAILS DURING A TURN ALONG WITH THE ENGINE

NHTSA Consumer Complaints as of December 21, 2018

STALLING AND ALL ELECTRICAL POWER BEING SHUT DOWN. STEERING BECOMES VERY DIFFICULT EACH TIME THIS HAPPENS. IT IS AN INTERMITTENT ISSUE. BUT IT IS A SAFETY ISSUE EVERY TIME IT HAPPENS. A GOOGLE SEARCH YIELDS MANY, MANY SIMILAR REPORTS. WHY HAS THIS NOT BEEN ADDRESSED? IT IS DEC 2017 AND MANY OF THESE DANGEROUS VEHICLES ARE STILL NOT FIXED BY GM. DURHAM CA Failure Date: 12/04/2017

6 11075255 2014 CHEVROLET SILVERADO 1500 Steering  
POWER STEERING GOES OFF AND WARNING LIGHT COMES ON THAT SAYS SERVICE POWER STEERING. THIS HAPPENS INTERMEDIATELY WITHOUT WARNING. I CAN STOP TURN OFF THE TRUCK AND IT WILL SOMETIMES COME ON AND WORK FOR A SHORT TIME. MOORE OK Failure Date: 11/24/2017

6 11051787 2014 CHEVROLET SILVERADO 1500 Steering AS I WAS DRIVING IN THE EXPRESSWAY WAY THE STABILITY CONTROL LIGHT CAME STEERING WHEEL GOT HARD. IN OTHER OCCASIONS WHEN I WAS TURNING IN AN BUSY INTERSECTION TRUCK TURNED OFF COMPLETELY AND IT TOOK ME ABOUT A MINUTE TO BE ABLE TO TURN VEHICLE BACK ON TOOK IT TO AUTOZONE AND TO CHECK BATTERY AND ALTERNATOR AND EVERYTHING WAS FINE IT HAS DONE IT TO ME LIKE 3 TIMES IN THE LAST 2 WEEKS  
CHICAGO IL Failure Date: 11/19/2017

6 11044687 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING APPROXIMATELY 25 MPH, THE CONTACT EXPERIENCED AN INTERMITTENT LOSS OF STEERING. ONCE THE FAILURE OCCURRED, THE POWER STEERING WOULD QUICKLY RETURN TO NORMAL. THE VEHICLE WAS TAKEN TO QUIRK CHEVROLET IN BRAINTREE MA. THE CONTACT WAS INFORMED THAT THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V246000 (STEERING). THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 73,600. MILTON MA Failure Date: 11/01/2017



NHTSA Consumer Complaints as of December 21, 2018

6 11051843 2014 CHEVROLET SILVERADO 1500 Steering  
NOTICED AN ISSUE AT ABOUT 70000 MILES WHERE TURNING LEFT AT LOW SPEEDS UNDER 10 MPH THERE IS A SOUND CLUNK IN THE STEERING. IT IS EASILY REPEATABLE AND HAPPENS OFTEN REGARDLESS OF DIRECTION, REVERSE OR FORWARD DRIVE. THE DEALER SAID IT IS A FAILURE OF THE STEERING RACK, AND IT NEEDS REPLACED. \$1800 FOR THE PART AND \$3 HOURS OF INSTALL BRINGS THE REPAIR TO \$2400 FOR A 3 YEAR OLD TRUCK. I NOTICED MANY OTHER COMPLAINTS OF THE SAME DESCRIPTION. DEALER STATES THAT THE RACK NEEDS TO BE REPLACED AND WOULDN'T RECOMMEND DRIVING IT UNTIL REPAIRED. I ASKED WHAT COULD HAPPEN IF IT FAILED COMPLETELY AND IF THIS WAS RELATED TO ANY OTHER RECALLS. THEY SAID COMPLETE STEERING LOSS AND THEY WOULD NOT SPECULATE ON RECALLS ASSOCIATED TO THIS FAILURE AUBURN WA Failure Date: 11/01/2017

6 11051793 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE TURNING THE VEHICLE, THE STEERING WHEEL SEIZED AND THE CONTACT STRUCK A CURB. THE CONTACT HAD TO EXERT FORCE TO TURN THE STEERING WHEEL. THE VEHICLE WAS TAKEN TO WILLIAM L MORRIS CHEVROLET (1024 W VENTURA ST, FILLMORE, CA 93015) WHERE IT WAS DIAGNOSED THAT THE STEERING COLUMN NEEDED TO BE REPAIRED. THE VEHICLE WAS NOT REPAIRED AND THE FAILURE RECURRED TWO WEEKS LATER. THE VEHICLE WAS TAKEN BACK TO THE DEALER WHERE THE CONTACT WAS INFORMED THAT THE BATTERY NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED, BUT THE FAILURE PERSISTED. THE VEHICLE WAS TAKEN BACK TO THE DEALER, BUT THE FAILURE COULD NOT BE DIAGNOSED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 48,622. PIRU CA Failure Date: 10/28/2017

6 11044339 2014 CHEVROLET SILVERADO 1500 Steering  
WHILE ON THE HIGHWAY A STABILITRACK WARNING APPEARED ON THE DASH STATING IT MIGHT AFFECT POWER STEERING ASSIST. THIS CAME ON

NHTSA Consumer Complaints as of December 21, 2018

SEVERAL TIMES. THEN WITH THE CRUISE CONTROL ON AND SIGNALING A LANE CHANGE THE CRUISE WAS CANCELLED. THIS ALSO OCCURRED SEVERAL TIMES. IT ALSO APPEARED THAT THE DASH LIGHTS FLICKERED ,BUT I WASN'T SURE BECAUSE OF THE SUNLIGHT . LATER THAT EVENING I WAS MAKING A TURN ON A CITY STREET WHEN THE DASH LIGHTS WENT COMPLETELY OUT AND I HAD NO POWER STEERING. THIS LASTED ABOUT 2 SECONDS BEFORE EVERYTHING CAME BACK ON. AFTER THAT EPISODE IT HASN'T HAPPENED SINCE. AFTER READING OTHER SIMILAR COMPLAINTS I AM CONCERNED IT COULD HAPPEN AGAIN AND COULD RESULT IN A CRASH. IT SEEMS THAT WHEN THE CRUISE WAS CANCELLED WHEN SIGNALING THE LANE CHANGE, THAT IF I PUSHED UP OR DOWN ON THE TURN SIGNAL LEVER AT THE END OF THE LEVER IT WOULD CANCEL THE CRUISE CONTROL. I TRIED PUSHING DOWN ON THE LEVER CLOSER TO THE STEERING COLUMN AND THAT DIDN'T CANCEL OUT THE CRUISE CONTROL. I DON'T KNOW IF IT WAS JUST A COI NCIDENCE OR IT JUST WASN'T MALFUNCTIONING AT THE TIME. CINCINNATI OH

Failure Date: 10/26/2017

6 11045338 2014 CHEVROLET SILVERADO 1500 Steering I FILED A PREVIOUS COMPLAINT, #11044339, BUT FORGOT TO ADD SOMETHING. I TOOK MY VEHICLE TO THE DEALER ON SEPT. 22,2017 FOR THE POWER STEERING RECALL ,#17276. I DON'T KNOW IF THIS IS RELATED TO THE PROBLEM , BUT THOUGHT IT MIGHT BE SOME GOOD INFORMATION TO DIVULGE. CINCINNATI OH Failure Date: 10/26/2017

6 11060704 2014 CHEVROLET SILVERADO 1500 Steering TRUCK DASH WILL FLICKER AND CAUSE STABLETRAK TO DISABLE, AND THEN STEERING ASSIST SAYS LIMITED. RADIO WILL CHANGE STATIONS WHEN THIS HAPPENS, AND THE STEERING WHEEL WILL LOCK UP AND IS UNABLE TO BE TURNED. HAS HAPPENED SEVERAL TIMES WHILE WE'RE ON THE HIGHWAY. IT'S WHEN WE'RE IN MOTION, HAS HAPPENED WHILE TRYING TO PARK, GOING ON A BACK ROAD, AND ON THE HIGHWAY. WHILE IN PARK, WE CAN HEAR OCCASIONAL CLICKING COMING FROM INSIDE THE DASH. IT'S BEEN OCCURRING SINCE OCTOBER, BUT WAS REALLY BAD ON DECEMBER 22ND.

NHTSA Consumer Complaints as of December 21, 2018

HAVE A VIDEO OF ONE OF THE OCCURRENCES, BUT NOT SURE HOW TO UPLOAD IT. KAUFMAN TX Failure Date: 10/16/2017

6 11031849 2014 CHEVROLET SILVERADO 1500 Steering I HAVE BEEN NOTICING SOME SERIOUS ELECTRICAL ISSUES IN THE LAST FEW WEEKS WITH MY 2014 SILVERADO 1500. IT STARTED WITH THE "ANTI-THEFT DETTERENT" SYSTEM ACTING UP AND NOT ALLOWING ME TO START THE CAR. AFTER FLIPPING THE KEY A FEW TIMES, IT WENT AWAY. THEN THE PROBLEM PROGRESSED TO WHEN TURNING THE KEY IT WAS IF THE BATTERY WAS DEAD. EVERYTHING WOULD GO BLACK (LIGHTS, INFO CENTER, DIC, ETC). AFTER A FEW MINUTES OF SITTING, I COULD TURN THE KEY AND IT WOULD START UP NO PROBLEMS. THEN IT ALL JUST WENT AWAY FOR ABOUT 2 WEEKS. THEN JUST A FEW DAYS AGO, I WAS TURNING INTO A SHOPPING CENTER AND THE TRUCK JUST DIED. THE DASH, THE LIGHTS, THE ENGINE, EVERYTHING. I NEARLY TOOK OUT THE ENTRANCE SIGN OF THE PARKING LOT. HANGING WITH MY BACK END IN TRAFFIC I QUICKLY POPPED IT NEUTRAL, RESTARTED THE TRUCK, AND PULLED IN. I COULDN'T RECREATE THE PROBLEM. I DROVE TO AUTOZONE AND HAD THEM CHECK THE BATTERY AND ALTERNATOR. EVERYTHING WAS FINE. ABOUT AN HOUR LATER, IN THE DRIVE THRU AT CHICK FIL A, I PLACED THE CAR IN PARK, RECEIVED MY FOOD, AND AS SOON AS I SHIFTED OUT OF PARK THE TRUCK DIED AGAIN, ALONG WITH THE DASH AND EVERYTHING ELSE. RESTARTED AND DROVE HOME. I SPENT ABOUT 30 MINS DRIVING AROUND THE BLOCK AND SITTING IN THE DRIVEWAY TRYING TO RECREATE THE PROBLEM. I HAVE YET TO RECREATE. VIRGINIA BEACH VA Failure Date: 10/03/2017

6 11030668 2014 CHEVROLET SILVERADO 1500 Steering WHILE IN MOTION AND TURNING THE TRUCK LOSES POWER AND STEERING AND SAYS STABILITRACK NEEDS SERVICE THEN THE TRUCK LOST ALL POWER AND COULD NOT BE RESTARTED. HAD THE TRUCK JUMPED AND WHILE DRIVING THE AC WENT OUT AND THE STABILITRACK WARNING CAME ON AND THE STEERING BECAME JERKY AND DIFFICULT. ONCE PARKED AND SHUT

NHTSA Consumer Complaints as of December 21, 2018

OFF THE TRUCK WILL AGAIN NOT START. SARASOTA FL Failure Date:  
09/30/2017

6 11035977 2014 CHEVROLET SILVERADO 1500 Steering I WAS  
IN A PARKING LOT TURNING INTO A HORIZONTAL PARKING SPOT MOVING LESS  
THAN 5 MPH. DURING THE TURN THE STEERING WHEEL BROKE LOOSE  
SPINNING 360 DEGREES, THE WHEELS STAYED AT ROUGHLY A 45 DEGREE  
ANGLE WITH THE TURN I WAS MAKING, & THE TRUCK STALLED. WHEN I  
BROUGHT THE TRUCK TO THE DEALERSHIP THEY SAID THAT THERE ARE  
PLASTIC/NYLON SCREWS THAT HAD BROKEN THAT CAUSED THE ISSUE. WHILE  
THERE IS NO RECALL YET, I BELIEVE IT'S SOMETHING TO LOOK AT.

HARKER HEIGHTS TX Failure Date: 09/28/2017

6 11156353 2014 CHEVROLET SILVERADO 1500 Steering LOSS  
OF STEERING AND POWER DEALERSHIP HAS PERFORMED RECALL 17276  
REPROGRAMING POWER STEERING CONTROL MODULE TWICE AND THIS HAS  
NOT FIXED PROBLEM. EASTPOINTE MI Failure Date: 09/28/2017

6 11025168 2014 CHEVROLET SILVERADO 1500 Steering POPS  
WHEN TURNING LEFT. RIVERBANK CA Failure Date: 09/20/2017

6 11022194 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING 5  
MPH, THE STEERING WHEEL SEIZED, THE VEHICLE STALLED, AND THE OIL  
INDICATOR ILLUMINATED. THE VEHICLE WAS TOWED TO BIG M CHEVROLET  
(704 N DIXIE BLVD, RADCLIFF, KY, 40160) ON SEPTEMBER 1, 2017 TO BE  
REPAIRED PER NHTSA CAMPAIGN NUMBER: 17V414000 (STEERING,  
ELECTRICAL SYSTEM); HOWEVER, THE REMEDY FAILED TO REPAIR THE  
VEHICLE. THE DEALER AND MANUFACTURER WERE NOT NOTIFIED OF THE  
RECURRING FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 125,914.

LOUISVILLE KY Failure Date: 09/07/2017

6 11020327 2014 CHEVROLET SILVERADO 1500 Steering I  
EXPERIENCE SUDDEN AND POWER STEERING LOSS FOLLOWED BY A SUDDEN

NHTSA Consumer Complaints as of December 21, 2018

AND PREDICTABLE RETURN OF POWER STEERING. THE DURATION OF THE LOSS IS VARIABLE. I RECEIVED A RECALL NOTICE FOR THE ISSUE AND HAVE HAD MY LOCAL CHEVROLET DEALER PERFORM WHAT THEY DEEMED AS THE NECESSARY WORK TO FIX THE ISSUE. THEY TOLD ME THE TRUCK WAS FIXED AND SENT ME ON MY WAY. THE VERY NEXT DAY THE ISSUE RETURNED, SUDDEN LOSS OF POWER STEERING AND SUDDEN RETURN OF POWER STEERING. I HAVE RETURNED THE VEHICLE TO THE DEALER. THIS IS A SERIOUS SAFETY ISSUE AND THE DEALER DOES NOT APPEAR TO BE TAKING THIS SERIOUS. CHEVROLET NEEDS TO DO MORE TO CORRECT THIS PROBLEM. VENTURA CA Failure Date: 08/18/2017

6 11019452 2014 CHEVROLET SILVERADO 1500 Steering 2014 CHEVY SILVERADO EXPERIENCING STEERING TO LOCK AT LOW SPEEDS AND JERK THE STEERING WHEEL IN OPPOSITE DIRECTION AND VARIOUS ELECTRICAL MALFUNCTIONS SUCH AS DOOR LOCKS DISENGAGING, A/C TO SHUT OF, ENGINE STALL, GAUGE CLUSTER TO TURN OFF, "STABILITRACK" AND "STEERING ASSIST REDUCED". AFTER RECALL WAS PERFORMED ISSUE HAS WORSENERED AND BECOME MORE DANGEROUS. STEERING WAS LOCKED AT 80MPH ON BUSY HIGHWAY, THE PREVIOUSLY STATED ELECTRIC MALFUNCTIONS CONTINUED TO HAPPEN AS WELL. ENGINE SHUT OFF OR LOST POWER MANY TIMES OVER THE COURSE OF A FEW MINUTES. ALL THE ISSUES CONTINUED TILL SHUT OFF IN BUSY TRAFFIC AND WAS TOWED TO CHEVROLET DEALER. CHEVROLET DEALER FOUND NO ISSUES AND FIXED NOTHING. GM CUSTOMER SERVICE SAID THAT THERE IS NO ISSUES TO REPORT AND VEHICLE IS NOT COVERED TO BE REPAIRED. THE LOSS OF STEERING ISSUES ARE STILL PRESENT AND IS AN EXTREME SAFETY CONCERN. LINDENHURST NY Failure Date: 08/17/2017

6 11016058 2014 CHEVROLET SILVERADO 1500 Steering TL\* THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING VARIOUS SPEEDS AND MAKING TURNS, THE STEERING WHEEL MADE A LOUD CLUNKING NOISE. THE VEHICLE WAS TAKEN TO RINCON CHEVROLET (LOCATED AT 5480 GEORGIA 21, RINCON, GA 31326) WHERE IT WAS DIAGNOSED

NHTSA Consumer Complaints as of December 21, 2018

THAT THE RACK AND PINION FAILED AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V246000 (STEERING). THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND REFERRED THE CONTACT TO NHTSA. THE APPROXIMATE FAILURE MILEAGE WAS 95,000. RINCON GA

Failure Date: 08/10/2017

6 11040391 2014 CHEVROLET SILVERADO 1500 Steering  
POWER STEERING FAILURE CAUSED ACCIDENT, IT HAS BEEN FIVE MONTHS AND THEY HAVE DONE NOTHING STEAMBOAT SPRINGS CO Failure Date: 08/08/2017

6 11013356 2014 CHEVROLET SILVERADO 1500 Steering  
STEERING LOCKS DURING SLOW TURNS, AIR AND RADIO TURN OFF, SOMETIMES ENGINE STALLS AS WELL DURING TURN WHILE STEERING IS LOCKING AND UNLOCKING. HAPPENS AT SLOW SPEED. HAS HAPPENED TO ME MAKING A U TURN INTO TRAFFIC. EL PASO TX Failure Date: 08/07/2017

6 11013088 2014 CHEVROLET SILVERADO 1500 Steering  
WHEN THIS HAPPENS THE LIGHTS IN DASH WILL FLICKER AND RADIO WILL KICK OFF AND IT SAYS SER SERVICE STABILITYTRAC AND IT WILL JERK THE STEERING WHEEL OUT OF YOUR HAND AND THE TRUCK WILL QUIT. THE DEALER PUT NEW BODY CONTRO MODGEL BUT DID NOT HELP IT .AFTER TRUCK QUILTS IT TAKES IT AWHILE AND THEN IT DOES IT AGAIN THIS COULD HAPPEN ANYTIME.I PUT NEW ALTERNATER ON IT BUT DID NOT HELP BECAUSE U CAN WATCH VOLTAGE GAGE DROP. ULYSSES KY Failure Date: 08/04/2017

6 11075650 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. THE CONTACT STATED THAT THE VEHICLE WAS SERVICED PER NHTSA CAMPAIGN NUMBER: 17V414000 (STEERING) IN AUGUST OF 2017. DURING THE SERVICE, THE EPS MODULE SOFTWARE WAS UPDATED PER THE RECALL REMEDY. THE VEHICLE

NHTSA Consumer Complaints as of December 21, 2018

LATER BEGAN TO EXPERIENCE POWER STEERING FAILURE WHILE DRIVING AT LOW SPEEDS. THE VEHICLE WAS TAKEN BACK TO THE LOCAL DEALER (FURMAN CHEVROLET OF BRANDON, 9751 ADAMO DR, TAMPA, FL) WHERE IT WAS DIAGNOSED THAT THE STEERING WHEEL FAILURES WERE DUE TO A FAULTY STEERING WHEEL SENSOR. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 27,493. TAMPA FL Failure Date: 08/01/2017

6 11013590 2014 CHEVROLET SILVERADO 1500 Steering  
WHEN TURNING THE STEERING WHEEL DURING A TURN THE WHEEL WILL JERK IN THE OPPOSITE DIRECTION, KILL THE ENGINE AND ALL ELECTRONICS. THIS IS MORE THAN ONE SECOND AS OUTLINED BY THE GM RECALL. THE CHEVY DEALER HAS TRIED SELLING ME A NEW BATTERY, SOLD ME \$750 NEW BATTERY CABLES FOR THE FIX AND IT STILL DOESN'T WORK RIGHT. MAJOR SAFETY ISSUE THAT IS BEING DOWN PLAYED BY GM. ONE SECOND---GIVE ME A BREAK !! WHOLE DAMN TRUCK DIES. THIS HAS HAPPENED MULTIPLE TIMES. CATHEDRAL CITY CA Failure Date: 07/31/2017

6 11011880 2014 CHEVROLET SILVERADO 1500 Steering TOOK MY TRUCK IN OCT. 2016 TO HAVE IT REPAIRED FOR STEERING WHEEL SHUDDERING AND HAVING TO FIGHT IT ON TURNS. AND THE TRUCK JUST SHUTTING DOWN. TOLD IT WAS AN ELECTRICAL PROBLEM. WELL 9 MONTHS LATER DOING THE SAME THING. AFTER THE CHEVROLET DEALER SUPPOSEDLY FIXED IT. I THINK IT IS A PROBLEM WHEN YOU LOSE CONTROL OF STEERING AND YOUR TRUCK JUST STOPS ON TURNS. MY TRUCK WAS IN MOTION ON A CITY STREET. TUCSON AZ Failure Date: 07/30/2017

6 11030232 2014 CHEVROLET SILVERADO 1500 Steering THE RACK AND PANION KEEPS ON GOING OUT ON THESE TRUCKS AND GM NEEDS TO MAKE A RECALL ON SO MANY PEOPLE HAVING THE SAME PROBLEM HOUSTON TX Failure Date: 07/27/2017

NHTSA Consumer Complaints as of December 21, 2018

6 11010153 2014 CHEVROLET SILVERADO 1500 Steering I  
HAVEN'T BEEN INFORMED OF RECALL # N172085440. DEALER HASN'T  
CONTACTED ME. WOULD LIKE TO KNOW WHEN THEY WOULD CONTACT ME TO  
REFLASH THE EPS(ELECTRIC POWER STEERING)MODULE SOFTWARE?

\*TR RUSTBURG VA Failure Date: 07/23/2017

6 11005412 2014 CHEVROLET SILVERADO 1500 Steering THIS  
PROBLEM HAS HAPPENED SEVERAL DIFFERENT TIMES. THE FIRST TIME WAS  
IN MAY 2017. AS I WAS DRIVING HOME, I KEPT GETTING A "SERVICE  
STABILITRAC" MESSAGE. ABOUT 2 MINUTES AFTER THE LAST MESSAGE I WAS  
SLOWING DOWN TO TURN AND MY TRUCK COMPLETELY LOST ALL POWER. IT  
WENT COMPLETELY DARK. THE STEERING WHEEL RIPPED OUT OF MY HANDS  
AND I NEARLY CRASHED HEAD ON INTO ONCOMING TRAFFIC. WITH ALL MY  
STRENGTH I TURNED THE WHEEL ENOUGH TO AVOID A HEAD ON COLLISION.  
AFTER I COASTED TO A STOP, I TURNED THE KEY OFF, THEN RESTARTED IT  
AND DROVE HOME. I TOOK IT TO A DEALER AND THEY TOLD ME THEY  
COULDN'T FIND A PROBLEM. FOR THE LAST 3 MONTHS IT HASN'T HAPPENED  
AGAIN UNTIL YESTERDAY. ALL KINDS OF ELECTRICAL PROBLEMS. LOSING  
POWER, STABILITRAC MESSAGES, DIMINISHED STEERING, LOSS OF POWER  
BRAKES. I PULLED INTO MY DRIVEWAY YESTERDAY AND LOST ALL POWER, MY  
DOOR LOCKS WENT UP AND DOWN LIKE THREE TIMES, AC SURGES, RADIO  
WENT ON AND OFF A FEW TIMES. I LOOKED UP THE PROBLEM ONLINE AND  
FOUND THAT THIS ISAME PROBLEM IS HAPPENING TO A LOT OF 2014 1500  
SILVERADOS. THIS SHOULD DEFINITELY BE A RECALL ISSUE. TOTAL LOSS OF  
POWER WHILE DRIVING. SOMEONE IS GOING TO DIE FROM THIS ISSUE. TODAY  
WHEN I WAS DRIVING HOME I WAS GOING ABOUT 30 MPH IN TRAFFIC AND MY  
TRUCK LOST ALL POWER AGAIN, TOTAL BLACKOUT OF ALL ELECTRONICS, NO  
STEERING OR BRAKES, BUT THANKFULLY ALL SYSTEMS TURNED BACK ON IN  
A MATTER OF SECONDS AND I MADE IT HOME. AFTER LOOKING ONLINE, IT  
SEEMS THAT SOMEONE HAS LOCATED THE SOURCE. IT IS A FAULT AT THE  
"G218" GROUND POINT WHICH IS LOCATED UNDER THE FRONT LEFT DASH  
SPEAKER. (SEE YOUTUBE VIDEO, SEARCH 2014 CHEVY SILVERADO 1500



NHTSA Consumer Complaints as of December 21, 2018

STABILITRAC PROBLEM). SERIOUSLY, HOW IS THIS NOT A RECALL, TOTAL LOSS OF POWER WHILE DRIVING. DENVER CO Failure Date: 07/14/2017

6 11005197 2014 CHEVROLET SILVERADO 1500 Steering  
SEVERAL TIMES THE VEHICLE WOULD LOOSE POWER AND SHUT DOWN THE POWER STEERING WHILE ATTEMPTING TO PARK OR TURN AROUND IN DRIVEWAY.. ON TIMES, ONLY WARNINGS WOULD FLASH UP ON THE INFORMATION DISPLAY ABOUT LOSE OF SYSTEMS AND THE DOOR LOCKS WOULD CYCLE. OCCASIONALLY, THE TURN SIGNALS WOULD SHUT OFF THE CRUSE CONTROL. CHARLESTON WV Failure Date: 07/04/2017

6 11011629 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. THE CONTACT RECEIVED AN UNKNOWN RECALL NOTIFICATION FOR THE STEERING. THE PARTS TO DO THE REPAIR WERE UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MUNNALLY CHEVROLET DEALER WAS CONTACTED AND CONFIRMED THAT THE PARTS WERE NOT AVAILABLE FOR THE RECALL REMEDY UNTIL THE SECOND OR THIRD WEEK OF AUGUST DUE TO THEM NOT HAVING PERMISSION FROM THE GOVERNMENT TO IMPLEMENT THE REPAIR. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE. BENTONVILLE AR Failure Date: 07/04/2017

6 11002880 2014 CHEVROLET SILVERADO 1500 Steering I  
BOUGHT THIS TRUCK ONE MONTH AGO AND WAS TOLD THERE WERE NO RECALLS. WHEN I WENT IN FOR SERVICE THREE RECALLS WERE FOUND. I WAS LIED TO BY THE CAR DEALER AND I FEEL MY LIFE IS IN DANGER. ASHEVILLE NC Failure Date: 07/02/2017

6 11003608 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING APPROXIMATELY 20 MPH, THE STEERING SEIZED WHEN THE BRAKE PEDAL WAS DEPRESSED. ALSO, THE STABILITRAK WARNING INDICATOR ILLUMINATED.

NHTSA Consumer Complaints as of December 21, 2018

THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT CALLED VANDERGRIFF CHEVROLET (LOCATED AT 1200 W INTERSTATE 20, ARLINGTON, ARLINGTON, TEXAS 76017) WHO STATED THAT THE REMEDY WAS NOT AVAILABLE. THE VIN WAS ASSOCIATED WITH A STEERING RECALL. THE NHTSA CAMPAIGN NUMBER WAS NOT AVAILABLE. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 63,000. VIN TOOL CONFIRMS PARTS NOT AVAILABLE. ARLINGTON

TX Failure Date: 07/01/2017

6 11010736 2014 CHEVROLET SILVERADO 1500 Steering GM  
MANUFACTURER IS TAKING TOO LONG TO FIX THE PROBLEM OR COME UP WITH A REMEDY FOR GM RECALL #: N172085440. THE DATE ISSUED WAS JUNE, 29TH 2017. BALLWIN MO Failure Date: 06/29/2017

6 11010911 2014 CHEVROLET SILVERADO 1500 Steering  
PLEASE SEE ATTACHED DOCUMENTS ON HOW TO FIX THE RECALL ASSOCIATED WITH GM RECALL #: N172085440. I HAVE ATTACHED AN ELECTRICAL SCHEMATIC SHOWING THE LOCATION OF THE G218 GROUND WHICH IS CAUSING THE ELECTRICAL ISSUES ASSOCIATED WITH THIS RECALL. I ALSO ATTACHED A GROUND LOCATION VIEW SHOWING THE LOCATION OF THE G218 GROUND STUD INSIDE THE TRUCK. WHEN THE TRUCK CAME STRAIGHT FROM THE MANUFACTURER, THIS G218 GROUND STUD WAS SURROUNDED BY SOUND DEADENING MATERIAL WHICH IS CAUSING THE SHORT IN THE ELECTRICAL SYSTEM AND CAUSING STEERING ISSUES.

BALLWIN MO Failure Date: 06/29/2017

6 11000576 2014 CHEVROLET SILVERADO 1500 Steering  
STEERING ASSIST ERROR, SERVICE STABILITRAC ERROR,- STEERING WHEEL JERKED OUT OF HAND WHILE TURNING , LOSS OF STEERING. ELECTRICAL LOSS- ALL GAUGES AND LIGHTING BLANK WHILE DRIVING ON HIGHWAY SAINT JOHNS FL Failure Date: 06/22/2017

6 11047423 2014 CHEVROLET SILVERADO 1500 Steering  
WHEN TURNING THERE IS A LOUD POPPING NOISE THIN THE STEERING.

NHTSA Consumer Complaints as of December 21, 2018

I WAS TOLD BY MY DEALER IT WAS \$1900 TO FIX AND CHEVY WOULD NOT HELP ME. I AM VERY DISAPPOINTED. HEMINGWAY SC

Failure Date: 06/15/2017

6 11019355 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNED A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING 40 MPH, THE POWER STEERING FAILED WITHOUT WARNING. THE VEHICLE CRASHED INTO A DITCH. THE CONTACT STATED THAT THE AIR BAGS FAILED TO DEPLOY. THE CONTACT SUSTAINED A BRUISED LUNG, BRUISED KNEE, AND SEVERAL LACERATIONS THAT REQUIRED MEDICAL ATTENTION. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED TO AN INDEPENDENT FACILITY. SERVICE CHEVROLET CADILLAC (LOCATED AT 1212 AMBASSADOR CAFFERY PKWY, LAFAYETTE, LA 70506, (337) 234-9411) WAS CONTACTED AND NOTIFIED OF THE FAILURE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 60,000. THE VEHICLE WAS DESTROYED.

BREAUX BRIDGE LA Failure Date: 06/08/2017

6 10992756 2014 CHEVROLET SILVERADO 1500 Steering I  
HAVE A 2014 CHEVY SILVERADO PICK UP TRUCK. I HAVE BEEN EXTREMELY PLEASED WITH THIS TRUCK UNTIL YESTERDAY!!!! AT 22,000 MILES THE TRUCK MALFUNCTIONED TWICE WITHIN A SHORT DISTANCE. THE TRUCK SOME WHAT STALLED WITH OUT WARNING AND ALL THE DASH LIGHTS WENT CRAZY AND TRUCK LOST POWER. LESS THAN A HALF MILE LATER WHILE TURNING LEFT IN A CUL DE SAC THE TRUCK WENT CRAZY, STALLED, DASH LIT UP, THE STEERING WHEEL VIOLENTLY TURNED TO THE RIGHT AS I WAS ATTEMPTING TO TURN LEFT. IMMEDIATELY TOOK IT INTO SERVICE. 4 DAYS PAST WARRANTY EXPIRATION. CHEVY/JESSUP AUTO GRP WON'T FIX IT. KEVIN IN SERVICE SAID HE WOULD CALL ME ON WED AT 4 WITH UPDATE. THURS AT 11AM STILL NO WORD. DROPPED BY SERVICE DEPT. FOR UPDATE WITH KEVIN. HE SAID THEY DIDN'T HAVE PRICE READY FOR REPAIR. DENIED COVERAGE UNDER RECENTLY EXPIRED WARRANTY. WHEN I SHOWED HIM A LIST OF SERIOUS COMPUTER MALFUNCTIONS AND SAFETY ISSUES FROM ONLINE CHEVY TRUCK OWNERS HE TOLD ME HE WASN'T INTERESTED AND HE HAD OTHER PEOPLE

NHTSA Consumer Complaints as of December 21, 2018

TO TEND TO. HE ALSO SAID I DROPPED BY WITHOUT AN APPOINTMENT. IN OTHER WORDS, I NO LONGER WAS A PRIORITY. WHEN ASKED FOR SERVICE DEPT GENERAL MGR. ---OH-HE IS NOT AVAILABLE. SO NOW MY LOW MILEAGE TRUCK SITS WITH NO REPAIR, APPEARS TO BE A HAZARD TO DRIVE, GM NOT STANDING BEHIND NOR HAS A FIX FOR THE COMPUTER MALFUNCTIONS THAT HAS BEEN REPORTED WIDESPREAD ON CARCOMPLAINTS.COM , LEAVES ME WITH A VERY EXPENSIVE PAPER WEIGHT THAT I AM FEARFUL TO DRIVE. IT'S ANOTHER IGNITION KEY GM COVER UP AND UNTIL ENOUGH PEOPLE DIE AND THE FEDS GET INVOLVED -- IT APPEARS I AM DRIVING A TRUCK THAT IS A DANGER TO THE ROAD AND JESSUP COULD CARE LESS !! CATHEDRAL CITY CA Failure Date: 05/31/2017

6 11010306 2014 CHEVROLET SILVERADO 1500 Steering TL\* THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE TURNING RIGHT AT 5 MPH, THE ENGINE STALLED, THE BRAKES FAILED TO SLOW DOWN THE VEHICLE, THE STEERING WHEEL BECAME DIFFICULT TO TURN, AND THE VEHICLE LOST POWER EXCEPT FOR THE ESC INDICATOR AND A WARNING CHIME SOUNDED. THE FAILURES RECURRED AS THE CONTACT TURNED THE VEHICLE TO THE LEFT AND THE STEERING WHEEL ALSO SPUN INDEPENDENTLY TO THE RIGHT. THE VEHICLE WAS TAKEN TO JESSUP AUTO PLAZA IN CATHEDRAL CITY, CA WHERE IT WAS DIAGNOSED THAT THE BATTERY CABLE FAILED AND NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED; HOWEVER, THE FAILURE RECURRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND OPENED A CASE FOR POTENTIAL REPURCHASE. THE VIN WAS INCLUDED IN MANUFACTURER RECALL NUMBER: N172085440. THE APPROXIMATE FAILURE MILEAGE WAS 22,800. CATHEDRAL CITY CA Failure Date: 05/30/2017

6 11002920 2014 CHEVROLET SILVERADO 1500 Steering STARTED EXPERIENCING A POPPING SOUND AND POPPING /CLICKING FEELING IN THE STEERING WHEEL WHEN DRIVING AT SLOW SPEEDS ,WHEN TURNING THE STEERING WHEEL IN EITHER DIRECTION.THIS WOULD USUALLY OCCUR IN TIGHT SPACES SUCH AS PARKING LOTS ,GAS STATIONS ETC. AND

NHTSA Consumer Complaints as of December 21, 2018

AFTER THE TRUCK WAS DRIVEN FOR AWHILE ,20 PLUS MILES AFTER A FEW WEEKS STARTED NOTICING THAT FRONT TIRES WERE WEARING RAPIDLY AND CLICK/POPPING SOUND HAD PROGRESSED AND SO WE SCHEDULED APPOINTMENT WITH DEALERSHIP, AND MET WITH SERVICE TECH ,AFTER A BRIEF DIAGNOSIS I WAS INFORMED THAT IT WAS A FAULTY RACK AND PINION AND WOULD NEED TO BE REPLACED, THIS IS A MAJOR DISAPPOINTMENT ON A FAIRLY NEW TRUCK WITH LESS THEN 68000 MILES AUBURN

AL Failure Date: 05/21/2017

6 11010851 2014 CHEVROLET SILVERADO 1500 Steering LOSS OF POWER WHILE DRIVING ON A FREEWAY TRYING TO TURN.

GILBERT AZ Failure Date: 05/19/2017

6 10990620 2014 CHEVROLET SILVERADO 1500 Steering TRAVELING AT APPROX. 65MPH ON US17 A DIVIDED FOUR LANE HIGHWAY IN TRAFFIC WHEN THE ENGINE SHUT OFF WITH NO WARNING WHICH RESULTED IN COMPLETE LOSS OF LIGHTS, SIGNALS, FLASHERS, HORN, AND THE STEERING WHEEL WENT INTO LOCKED POSITION. I WAS ABLE TO SAFELY BRING THE TRUCK TO A STOP IN THE GRASS MEDIAN. AFTER COLLECTING MY THOUGHTS I TRIED TO RESTART THE TRUCK BUT THERE WAS NO RESPONSE AND ALL ELECTRICAL FUNCTIONS WOULD NOT OPERATE. ABOUT 10 MINUTES LATER WHILE I WAS ON MY CELL PHONE WITH A TOW SERVICE THE INTERIOR LIGHTS CAM ON ALONG WITH THE RADIO. THE TRUCK STARTED UP AND AFTER CALLING THE CLOSEST GM DEALER WHICH HAPPEN TO BE ONLY A FEW MILES AWAY I MADE MY WAY TO THE DEALERSHIP SERVICE DEPT. THEY WERE QUICKLY ABLE TO IDENTIFY THE PROBLEM AS GM HAD ISSUED A SERVICE BULLETIN #PIT5405C ON THIS TYPE OF ISSUE. IT WAS CAUSED BY DASHBOARD FABRIC TRIM BEING CAUGHT UNDER A GROUND POST DURING ASSEMBLY THAT RESULTED IN LOSS OF ALL ELECTRICAL SERVICE. THE TRUCK HAD APPROX. 40,000 MILES AT THE TIME OF THE EVENT AND IT SEEMS IT TOOK EITHER TWO YEARS OR THAT REASONABLY LOW MILEAGE BEFORE THE PROBLEM SURFACED. THE DEALER REPAIRED THE PROBLEM BY SIMPLY LOSING A GROUND POST AND TRIMMING OUT THE FABRIC INTRUSION. THEY

NHTSA Consumer Complaints as of December 21, 2018

WERE GREAT AND APOLOGIZED FOR WHAT THEY SAW AS CLEARLY A DEFECT IN MANUFACTURING. THEY DID CHARGE AS THE TRUCK WAS OUT OF THE 36,000 MILE WARRANTY BUT SAID I SHOULD CONTACT GM CUSTOMER SERVICE FOR HELP WITH THE COST. GM REFUSED BUT IT WAS ONLY ABOUT \$100.00 SO THAT IS NOT THE ISSUE. HOW CAN A COMPANY ALLOW THIS PROBLEM TO EXIST AND BE AWARE OF IT ( TECHNICAL BULLETIN ISSUED). IT IS A WONDER THAT I OR ANOTHER MOTORIST ON THE ROAD WITH ME WAS NOT HURT OR WORSE. THIS NOT LIKE A TRUCK NOT STARTING BUT TOTAL LOSS OF CONTROL AT HIGHWAY SPEED. THANKS [XXX] INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6).  
\*TR BEAUFORT NC Failure Date: 05/16/2017

6 11054392 2014 CHEVROLET SILVERADO 1500 Steering  
WHEN DRIVING STEERING WHEEL LOCKS AND STALLS OUT IN THE  
MIDDLE OF DRIVING AND TURNING AND SAYS STEERING LOSS PLEASE DRIVE  
SAFE AND IT'S DANGEROUS I COULD CRASH COVINA CA  
Failure Date: 05/14/2017

6 11024008 2014 CHEVROLET SILVERADO 1500 Steering  
WHILE DRIVING MY 2014 CHEVY SILVERADO AROUND 42000 MILES I  
STOPPED AT A LIGHT ON A HIGHWAY AND LOST ALL ELECTRICAL POWER AND  
THE SERVICE STEERING ASSIST CAME ON DASH. I WAS ABLE TO RESTART THE  
TRUCK AND GO. IT HAPPENED MULTIPLE TIMES. WHILE DRIVING IT AROUND A  
BEND ON A HIGHWAY THE TRUCK SHUT OFF I LOST ALL STEERING THE  
STEERING LOCKED UP AND I ALMOST CRASHED, THE SERVICE ASSIST LIGHT  
CAME ON AGAIN. THIS HAPPENED MULTIPLE TIMES WHEN TURNING. ON 4-13-17  
I BROUGHT THE TRUCK TO A CHEVY DEALER IT WAS WAS STILL UNDER  
WARRANTY. THEY COULD NOT REPRODUCE THE PROBLEM. 8-24-17 I  
BROUGHT THE TRUCK IN FOR A RECALL #17276 FOR REPROGRAMMING THE  
POWER STEERING ASSIST CONTROL MODULAR. AFTER THE RECALL THE  
TRUCK STARTED DOING IT MORE OFTEN THE SAME DAY BUT THE STEERING  
DID NOT LOCK UP BUT THE TRUCK SHUT OFF WHEN I TRIED MAKING A TURN  
ON A HIGHWAY. THE SERVICE STEERING ASSIST LIGHT CAME ON AGAIN. ON

NHTSA Consumer Complaints as of December 21, 2018

9-7-17 I BROUGHT THE TRUCK BACK TO THE CHEVY DEALER ( CHEVY DEALER NOW CHANGED ITS NAME FROM OASIS TO QUALITY ) COMPLAINING TH AT THE RECALL DID NOT WORK. THEY SAID THAT THE RECALL WAS NOT FOR THAT. BUT I BELIEVE IT IS THE SAME PROBLEM. THEY CHEVY DEALER DROVE THE TRUCK FOR 10 MILES AND IT HAPPENED TO THEM.THEY CHARGED ME FOR THE TIME TO TROUBLE SHOOT THE PROBLEM AND FOUND A LOOSE GROUND WIRE #G218 UNDER THE DASH CAUSING THE PROBLEM. I HAVE DRIVING THE TRUCK FOR 2 DAYS NOW AND IT SEEMS FINE. THE ISSUE IS THAT THEY MADE ME PAY FOR SOMETHING THEY SHOULD HAVE FIXED THE FIRST TIME AND I BELIEVE THAT THIS SHOULD HAVE BEEN PART OF RECALL # 17276, BECAUSE I BELIEVE PART OF RECALL #17276 HAD TO DO WITH LOW VOLTAGE TO THE STEERING MODULAR. A LOOSE GROUND WILL GIVE YOU LOW VOLTAGE. ANY WAY THIS IS VERY DANGEROUS AND I HAVE READ ONLINE OF OTHERS HAVING THE SAME PROBLEM. PLEASE MAKE A RECALL ABOUT THIS LOOSE GROUND WIRE THAT MAKES THE TRUCK SHUT OFF AND LOSE STEERING BEFORE SOMEONE DIES. THANK YOU ENGLISHTOWN NJ

Failure Date: 04/13/2017

6 10972404 2014 CHEVROLET SILVERADO 1500 Steering  
EVENT #1: STOPPED AT STOPLIGHT ON CITY STREET TO TURN LEFT;  
LIGHT CHANGES; TUNED STEERING WHEEL RAPIDLY TO THE LEFT &  
ACCELERATED; CROSSING IN FRONT OF TRAFFIC, THE STEERING WHEEL  
JERKED VIOLENTLY TO THE RIGHT OUT OF MY HANDS 3 TIMES TILL I BRAKED  
THE VEHICLE TO A STOP & SAT STILL FOR 5 SECONDS; COULD THEN STEER &  
DRIVE NORMALLY. EVENT # 2: VERY NEXT DAY; BACKING SLOWLY OUT OF  
DRIVEWAY; STOPPED ON STREET; TURNED STEERING WHEEL SLOWLY TO  
LEFT TO PROCEED DOWN STREET; STEERING WHEEL JERKS VIOLENTLY TO  
THE RIGHT; AFTER BRAKING & SITTING FOR 5 SECONDS WITH THE ENGINE  
IDLING AGAIN, WAS ABLE TO PROCEED. EVENT # 3: 15 MINUTES AFTER  
EVENT #2; AGAIN BACKING SLOWLY TO THE LEFT TO TURN AROUND, & THEN  
TURNING THE STEERING WHEEL TO THE RIGHT TO PROCEED FORWARD,  
STEERING WHEEL JERKS VIOLENTLY TO THE LEFT OUT OF MY HANDS. AGAIN  
AFTER BRAKING TO A STOP & SITTING AT IDLE FOR 5 SECONDS WAS ABLE TO

NHTSA Consumer Complaints as of December 21, 2018

PROCEED. DURING ALL 3 EVENTS, THE SCREEN DISPLAYED "SERVICE STABILITRAK". THIS ISSUE "STEERING WHEEL JERKED VIOLENTLY OUT OF MY HANDS" & "STEERING LOCKS UP (VIDEO INCLUDED) WHEN TURNING" IS FREQUENTLY DISCUSSED ON GM FORUMS BY OWNERS. ONE OWNER APPEARS TO HAVE SOLVED IT BY FIXING A POOR ELECTRICAL GROUND UNDER THE DASH. BROCKWAY PA Failure Date: 04/12/2017

6 10972095 2014 CHEVROLET SILVERADO 1500 Steering TRAVELING APPX. 60 MPH CT RTE 8 WHEN DEER APPEARED SWERVED TO AVOID DIRECT IMPACT LOST STEERING CONTROL STRUCK UNKNOWN WENT AIRBORNE LANDED HARD STRUCK UNKNOWN NO INJURIES HOWEVER NO AIRBAG DEPLOYMENT EITHER OCCURRED 4/07/17 APPX. 2200 HRS YOUTHFUL DRIVER W/ONE PASSENGER BOTH SEATBELTED SUFFERED FRONT END & SUBFRAME DAMAGE CAUSING MOTOR TO MOVE TOWARD CABIN CURRENTLY AT BODY SHOP TO DETERMINE REPAIRABILITY. SHELTON CT Failure Date: 04/07/2017

6 10967722 2014 CHEVROLET SILVERADO 1500 Steering THE ISSUE HAS OCCURRED ON TWO SEPARATE OCCASIONS. ON BOTH OCCASIONS THE VEHICLE WAS IN DRIVE AND MOVING. THE VEHICLES STEERING CAPABILITIES MALFUNCTIONED AND COMPLETE LOSS OF STEERING OCCURRED. AFTER RESEARCHING ONLINE, THERE WERE OTHER OWNERS OF THE SAME VEHICLE EXPERIENCING STEERING FAILURE AS WELL. THERE IS VIDEO EVIDENCE ON YOUTUBE TO PROVE THAT THIS IS A SERIOUS ISSUE THAT NEEDS TO BE CORRECTED IMMEDIATELY. SEE "2014 CHEVY SILVERADO STABILITRAK ISSUES PART 4" ON YOUTUBE TO SEE WHAT EXACTLY IS OCCURRING. WATERLOO IL Failure Date: 03/21/2017

6 10967380 2014 CHEVROLET SILVERADO 1500 Steering VEHICLE COMPLETELY SHUT OFF WHEN COMING TO A STOP. LOSS OF STEERING POWER, ETC. AFTER RESTARTING VEHICLE AND AFTER ABOUT 10 MILES, THE ERROR POPPED UP STATING THAT THE THEFT DETERRENT SYSTEM HAD KICKED IN AND THE VEHICLE STEERING JERKED ME INTO ANOTHER LANE ON INTERSTATE 485 AT ROUGHLY 70 MILES PER HOUR.. TWO



NHTSA Consumer Complaints as of December 21, 2018

DAYS LATER VEHICLE WOULD NOT START, BUT AFTER GETTING OUT OF THE VEHICLE AND RE LOCKING AND UNLOCKING THE DOOR SEVERAL TIMES, THE VEHICLE STARTED. TODAY AGAIN THE VEHICLE WOULD NOT START. SYSTEM STATED THAT THE BATTERY WAS LOW AND THAT THE THEFT DETERRENT SYSTEM WAS NOW ENGAGED. HAD TO JUMP THE VEHICLE OFF TO GET IT STARTED AGAIN. HAD BATTERY CHECKED AND IT CHECKED OUT COMPLETELY FINE. IT IS MY FEELING THAT THERE SEEMS TO BE AN ISSUES WITH THE ELECTRICAL OR A GROUND SOMEWHERE. AFTER REVIEWING THIS ISSUE ONLINE, THERE SEEMS TO BE SEVERAL OTHER VEHICLES OUT THERE WITH THE SAME ISSUE. VERY DANGEROUS FOR THE STEERING TO COMPLETELY TAKE OVER AT 70 MILES PER HOUR. HARRISBURG NC Failure Date: 03/20/2017

6 10966574 2014 CHEVROLET SILVERADO 1500 Steering WAS TURNING CORNER STEERING WHEEL JERKED OPPOSITE DIRECTION SERVICE POWER STEERING MESSAGE APPEARED TRUCK VERY HARD TO STEER ENDED IN BAR DITCH DROVE DOWN BUMPY ROAD POWER STEERING REACTIVED WHEN I TURN AGAIN SAME RESULT HAGERMAN NM Failure Date: 03/17/2017

6 10958977 2014 CHEVROLET SILVERADO 1500 Steering  
AFTER DRIVING THE TRUCK FOR AN HOUR AND HALF I PULLED INTO A PARKING LOT, AS I WAS TURNING TO GO DOWN AN AISLE TO PARK THE TRUCK INTERIOR LIGHTING ON THE DASH DIMMED AND THE POWER STEERING DIED ENOUGH TO JERK THE STEERING WHEEL BACK AND FORTH WHILE TURNING. THIS ALMOST CAUSED ME TO HIT ANOTHER VEHICLE SINCE I HAD NO STEERING. I LET THE TRUCK SIT FOR A MINUTE AND THEN DROVE TO AN EMPTY SECTION OF THE PARKING LOT AND DONE A FEW SLOW FIGURE EIGHTS SEEING IF THE ISSUE WOULD HAPPEN AGAIN. AFTER NOTHING HAPPENED I PROCEEDED BACK TO THE PARKING AREA AND AGAIN AS I WAS PULLING INTO A PARKING SPACE THE TRUCK SEEMED TO BE LOSING POWER AND THE STEERING WHEEL WAS JERKING OUT OF MY HAND UNCONTROLLABLY TO THE POINT I COULD NO LONGER STEER THE TRUCK. THE SCREEN ON THE

NHTSA Consumer Complaints as of December 21, 2018

DASH SAID IT WAS CAUSED BY TRACTION CONTROL BUT THE GROUND WAS DRY AND PAVED. I AGAIN LET THE TRUCK SIT FOR A MINUTE AND WAS THEN ABLE TO PARK. AFTER SHOPPING I WAS ABLE TO DRIVE TO ANOTHER STOP AND THEN HOME WITHOUT ANY ISSUES. WHEN I WAS BACKING DOWN MY DRIV EWAY AN ERROR MESSAGE CAME UP ON THE SCREEN SAYING THE BACKUP SAFETY DEVICES WERE UNAVAILABLE AND THE LIGHT ON THE DASH STARTED DIMMING AGAIN. THE STEERING DID NOT ACT UP DURING BACKUP MODE. THE DEALER SAID THERE WAS A SERVICE BULLETIN OUT ABOUT THE ISSUE RELATED TO LOW VOLTAGE CODES WHICH THEY SAID MY TRUCK SHOWED. THEY SAID THE BATTERY TESTED FINE AND CHEVROLET WOULD NOT LET THEM REPLACE ANYTHING SINCE THEY COULD NOT REPRODUCE THE ISSUES. THEY DID SAY THEY WERE REPLACING THE NEGATIVE BATTERY CABLE THOUGH BUT WOULD NOT SAY WHY THEY WERE REPLACING IT.

JOHNSON CITY TN Failure Date: 03/04/2017

6 10958663 2014 CHEVROLET SILVERADO 1500 Steering  
INTERMITTENTLY THE STEERING WHEEL WILL YANK FROM THE DRIVER'S HANDS AND WARNING ERRORS FOR STABILITRAK OR TRACTION CONTROL REPORTED IN CENTER INFO SCREEN, WHILE THE MYLINK SCREEN GOES BLANK. THIS TYPICALLY OCCURS WHILE MANEUVERING AT LOW SPEEDS IN PARKING SITUATIONS. THE ISSUE APPEARS TO BE INVOLVING THE VEHICLE'S ELECTRONIC STEERING ASSIST AND STABILITY CONTROL SYSTEMS. THIS IS A MAJOR SAFETY CONCERN. HOUSTON TX Failure Date: 03/01/2017

6 10950181 2014 CHEVROLET SILVERADO 1500 Steering  
STEERING RACK AND PINION INTERNAL FAILURE AT 38000, AS CONFIRMED BY DEALERSHIP. WAS INFORMED THAT IT COULD CAUSE THE STEERING TO LOCK UP AND ULTIMATELY CRASH THE VEHICLE  
DONORA PA Failure Date: 02/06/2017

6 10949519 2014 CHEVROLET SILVERADO 1500 Steering  
WHILE PULLING OUT OF A PARKING SPOT, I WENT TO TURN RIGHT. AS TURNING TO THE RIGHT THE SERVICE STABILITRAK WARNING APPEARED ON MY DASH AND THE STEERING WHEEL LOCKED ITSELF AND FOUGHT AGAINST

NHTSA Consumer Complaints as of December 21, 2018

ME TURNING RIGHT. THE TRUCK WAS TRYING TO STRAIGHTEN THE WHEEL OUT AGAINST MY FORCE OF TURNING. I SHUT THE TRUCK OFF AND RESTARTED IT AND THE PROBLEM WAS GONE. THEN A FEW WEEK LATER WHILE DRIVING MY DASH AND RADIO SCREENS KEPT FLICKERING ON AND OFF, EVERYTIME MAKING A LOUD CLICK SOUND. WHEN I GOT THE TRUCK PARKED, I TRIED TO TURN THE WHEEL AND IT FOUGHT AGAINST ME TRYING TO TURN IT. THE DASH READ SERVICE STABILITRAK AND ASSISTED POWER STEERING IS DISABLED. THE RADIO LOST ITS MEMORY AND THE TRUCK SHUT DOWN. A THIRD TIME IT HAPPENED WHILE PARALLEL PARKING, BACKING UP AND TURNING THE WHEEL RIGHT, IT LOCKED AND FORCED ITSELF BACK LEFT. EVERYTIME IT HAPPENS IT IS MOVING SLOW OR JUST HAD FINISHED MOVING. ABINGDON IL Failure Date: 02/01/2017

6 10990633 2014 CHEVROLET SILVERADO 1500 Steering SO FAR IT HAS ONLY DONE THIS UNDER LOW SPEED MAKING A TIGHT TURN LIKE UP TO A GAS PUMP OR INTO A PARKING SPACE THE DASH AND DISPLAY CENTER WILL FLASH ON AND OFF AND THE STEERING WHEEL WILL JERK THE OTHER DIRECTION SO VIOLENTLY IT PULLS THE STEERING WHEEL OUT OF YOUR HAND. ALSO ON THE HIGHWAY WHILE DRIVING ABOUT 20 MPH I GOT A WARNING SOMETHING TO THE EFFECT THAT STEERING ASSIST HAD BEEN REDUCED DRIVE WITH CAUTION. EVEN UNDER LOW SPEED IT COULD HAVE BEEN DANGEROUS BUT I'M AFRAID AT SOME POINT THIS WILL OCCUR AT A HIGHER SPEED. WE BOUGHT THE VEHICLE USED, THE FACTORY WARRANTY IS GONE BUT I HAVE AN EXTENDED WARRANTY. I CONTACTED MY LOCAL CHEVY DEALER BECAUSE I CONSIDERED A SAFETY DEFECT THAT SHOULD BE TAKEN CARE OF BEYOND THE WARRANTY BUT THEY CLAIM THEY KNOW NOTHING ABOUT THIS AS A PROBLEM DESPITE THE FACT I HAVE SEEN MANY COMPLAINTS ABOUT THIS PROBLEM DOCUMENTED, THAT'S WHAT PROMPTED ME TO FILE A COMPLAINT. THE VEHICLE IS CURRENTLY AT MY MECHANIC HOPING THEY CAN FIND A CAUSE/SOLUTION BUT I THINK THIS IS SOME THING GM/CHEVY SHOULD BE DOING A RECALL ON AND FIXING INSTEAD OF PEOPLE HAVING TO PAY OUT OF POCKET OR PRIVATE AFTER MARKET WARRANTY COMPANIES HAVING TO PAY FOR. I HAVE A VIDEO OF IT DOING IT

NHTSA Consumer Complaints as of December 21, 2018

ON MY IPHONE BUT DIDN'T KNOW IF I COULD INCLUDE VIDEO AND IT'S CURRENTLY ON MY PHONE AND NOT MY LAPTOP. I USED 02/01/2017 AS OCCURRENCE DATE BUT I'M NOT SURE OF THAT WAS THE FIRST TIME OR NOT, WE'VE HAD VEHICLE SINCE 12/2016 AND IT'S HAPPENED NUMEROUS TIMES.      PIEDMONT    OK      Failure Date: 02/01/2017

6      10948345      2014 CHEVROLET      SILVERADO 1500    Steering      THIS TRUCK HAD A STEERING FAILURE CAUSING A COLLISION AND IT WAS A MINOR FRONT COLLISION. THE WORSE PART IS CHEVROLET DENIES A PROBLEM BUT THE INTERNET IS FULL OF COMPLAINTS. DURING THE COLLISION ON THE FRONT STRANGELY THE CURTAIN AIRBAGS IS ALL THAT DEPLOYED LEAVING DRIVER COMPLETELY UNPROTECTED!!! THE STEERING CAME BACK ON AFTER. THEN I GET A NOTICE THAT THE AIRBAG CONTROL MODULE IS RECALLED BECAUSE IT MAY NOT WORK OR DEPLOY BAGS WRONGFULLY. THAT'S WHAT HAPPENED. THE TRUCK HAS 24000 MILES ON IT AND THE STEERING FAILED IN THE RAIN MAKING ME SWING OUT ALMOST STRIKING A SCHOOL BUS FULL OF SMALL CHILDREN. I HAD IT TOWED TO A CHEVY DEALER AFTER HAVING AND PHOTOGRAPHING WITH A TIME STAMP 6 CODES FOR A MODULE FAILURE. THE CHEVY DEALER CALLS AND LIES TO ME AND DID THERE ARE NO CODES OR VOLTAGE TO THE MOTOR AND IT MAY BE A WIRE FROM THE ACCIDENT I TOLD THEM ABOUT. THE ACCIDENT WAS MINOR AND ONLY REQUIRED MINOR REPAIR AND A BUMPER. I THINK GENERAL MOTORS NEEDS A INVESTIGATION INTO THIS AND OWE ME CURTAIN AIR BAGS AN D HEADLINER. THIS COMPANY IS IRRESPONSIBLE AND DEFIANT IN DEFECTIVE MOISTURE SENSITIVE DUE TO LACK OF SEALING ACCORDING TO HUNDREDS AND HUNDREDS OF INTERNET POSTINGS. I OWE 34,000.00 ON THIS JUNK UNSAFE PRODUCT AND COMPLAINED AND ONLY GET JERKED AROUND. ABC NEWS HAS CONTACTED ME BACK FOR A STORY AS SOON AS I HERE BACK FROM YOU. \*TR GARDEN GROVE      CA      Failure Date: 01/24/2017

6      11162358      2014 CHEVROLET      SILVERADO 1500    Steering      LIFE THREATING STEERING ISSUE: 2014 SILVERADO WHILE DRIVING AND WITH NO WARNING THE STEERING WHEEL JERKS VIOLENTLY AND THE VEHICLE

NHTSA Consumer Complaints as of December 21, 2018

BECOMES UNCONTROLLABLE, EVEN WITH THE STRONGEST GRIP OF THE STEERING WHEEL. THIS USUALLY OCCURS DURING TURNING AT THE MOST INOPPORTUNE TIME. THE STABILITRAK LIGHT COMES ON ONLY AFTER THE ISSUE ARISES THUS NO WARNING BEFORE THIS HAPPENS . I HAVE DOCUMENTED THIS OCCURRING BY VIDEO AND OTHER 2014 SILVERADO OWNERS HAVE ALSO. CHECK OUT YOUTUBE AND SEE FOR YOURSELF, SEARCH: 2014 SILVERADO STABILITRAK PROBLEMS. I FIND IT UNBELIEVABLE NHTSA HAS NOT FORCED GM TO DO SOMETHING, THE DRIVERS OF THIS VEHICLE (AND SIMILAR GM PRODUCTS WITH THE SAME REPORTED ISSUE) AND OTHER MOTORIST FACE SEVERE INJURY OR DEATH. GM IS AWARE OF THIS ISSUE AND ATTRIBUTES IT TO MANY COMPONENTS: GROUND CABLES, BATTERIES, GROUNDING LUGS, BCM, ELECTRICAL SYSTEM LOW VOLTAGE.....ON AND ON. AGAIN CHECK OUT THE GM-TRUCKS.COM WEBSITE AND CONFIRM FROM OTHER OWNERS POSTINGS. I'VE REPAIRED / REPLACED THE: BATTERY, CUT THE MATERIAL OUT FROM UNDER THE G218 GROUNDING LUG, NEW BATTERY CABLES, THERE IS EVEN A TSB PIT5405A, ALL TO NO AVAIL. THERE IS NO EXACT SOLUTION THAT I OR THE GM REPAIR SHOPS (SO I'VE BEEN TOLD BY MY LOCAL DEALER) CAN DEFINITELY PUT AN ANSWER TO, SO THE POOR CONSUMER IS LEFT WITH A LIFE THREATENING ISSUE FORCED TO GET RID OF THE VEHICLE AND NEVER TRUST YOUR LIFE BEING IN ONE OR BEING ON THE ROAD AROUND ONE OF THEM. NHTSA PLEASE MAKE GM TAKE RESPONSIBILITY AND REMEDY THIS ISSUE!!!!!!

SANFORD FL Failure Date: 01/23/2017

6 10947496 2014 CHEVROLET SILVERADO 1500 Steering  
DRIVING IN THE RAIN AND AS I TURNED ONTO HWY 39 THE ELECTRIC STEERING FAILED CAUSING ME TO SWING WIDE INTO TRAFFIC ALMOST GETTING ME AND FAMILY KILLED!!!! THERE BASICALLY IS NO STEERING AT ALL WHEN GM TRUCK STEERING FAILS! ITS NOT EVEN MANUAL STEERING.

\*TR GARDEN GROVE CA Failure Date: 01/22/2017

6 10947792 2014 CHEVROLET SILVERADO 1500 Steering  
INTERMITTENT ELECTRIC POWER STEERING LOSS CAUSED ACCIDENT.

NHTSA Consumer Complaints as of December 21, 2018

CHEVROLET DENIED IT. SAME PROBLEM ALMOST CAUSED A ACCIDENT AGAIN BUT NO THERE IS NO ELECTRIC STEERING AT ALL AND VEHICLE STEERING IS UNABLE TO MANUALLY BE STEERED! IT WAS TOWED TO A SIMPSON CHEVROLET, GARDEN GROVE CA. 92643. 714 527 7000. THIS DEALER IS EVEN TRYING NOT TO WARRANTY IT!!! I NEED HELP HERE. THIS IS THE SAME TRUCK THAT DEPLOYED THE SIDE AIRBAGS ONLY AT A STEERING FAILURE INVOLVED ACCIDENT. SAME PROBLEM BUT NOW ITS DEAD ALL THE TIME.

GARDEN GROVE CA Failure Date: 01/22/2017

6 10945715 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING 20 MPH, THE POWER STEERING SEIZED WITHOUT WARNING. IN ADDITION, THE BRAKES LOCKED UP WITHOUT WARNING. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 90,000. MURFREESBORO TN Failure Date: 01/16/2017

6 10957473 2014 CHEVROLET SILVERADO 1500 Steering  
SINCE 05/02/2016 I HAVE BEEN DEALING WITH CRAZY ELECTRICAL PROBLEMS. IT STARTED WITH HEAD LIGHTS DIMMING AT RANDOM TIMES. THEN DRIVING DOWN THE ROAD AT 55MPH WITH CRUISE CONTROL ON, ACTIVITE TURN SIGNAL. WHEN TURN SIGNAL IS ACTIVATED THE CRUISE CONTROL WOULD CUT OFF. SIMULATED 4 TIMES TO ENSURE THERE WAS A PROBLEM. CONTINUED DRIVING. AT 30 MPH THE AIR CONDITIONING TURNED OFF, ALL DASHBOARD LIGHTS & RADIO TURNED OFF BUT ENGINE STAYED RUNNING, 45 SECONDS LATER EVERYTHING TURNED BACK ON. AT THIS TIME THE WIFE FREAKED OUT & ASKED TO PARK, SCARED FOR HER SAFETY & MY OWN. PULLED FORWARD TO PARALLEL PARK, WENT TO PUT THE VEHICLE IN REVERSE. BEFORE REVERSE WAS INITIATED THE TRUCK THREW MULTIPLE WARNING LIGHTS (SERVICE STABLITRAK, ASSISTED STEERING, ETC). THE DASHBOARD LIT UP LIKE A CHRISTMAS TREE. THE STEERING WHEEL VIOLENTLY JERKED & LOCKED UP. THEN THE ENGINE CUT OFF. PUT THE TRUCK IN PARK, TURNED KEY & STARTED RIGHT BACK UP WITH NO WARNING

NHTSA Consumer Complaints as of December 21, 2018

LIGHTS, NO LOW VOLTAGE INDICATION AND NO PROBLEMS. GMC DEALERSHIP COULD NOT REPLICATE THE PROBLEM & RETURNED THE VEHICLE TO ME WITHIN 2 DAYS. THIS HAPPENED AGAIN ON 07/05/2016. THIS TIME IT WAS SENT TO CHEVROLET. THEY REPROGRAMMED THE STEERING WHEEL POSITION SENSOR & CHECKED THE SECURITY OF THE WIRE HARNESS. 07/11/2016 THE VEHICLE LOCKED UP & SHUT OFF AGAIN IN A STARBUCKS DRIVE THROUGH. THIS TIME LOCKING MYSELF & MY FAMILY IN THE TRUCK FOR 3 MINUTES. WHEN IGNITION WAS TURNED, TRUCK WOULD NOT START, NO LIGHTS WOULD COME ON EITHER. THE TRUCK ACTED DEAD. THIS TIME CHEVROLET REPLACED GAS PEDAL. 10/31/16 THE TRUCK SHUTOFF & LOCKED UP AGAIN. THIS TIME I TOOK VIDEO TO PROVE MY CASE IN HOPES IT WOULD HELP THE DEALERSHIP. THEY TESTED BATTERY AND CABLES. 12/19/2016 IT HAPPENED AGAIN & ALSO SMELT BURNING. CHEVY REPLACED ALTERNATOR CABLE & NEGATIVE BATTERY CABLE. COULD NOT SMELL BURNING. 01/10/17. ENGINE FIRE CAUSED BY ALTERNATOR AND BATTERY CABLE HAVELOCK NC

Failure Date: 01/10/2017

6 10944958 2014 CHEVROLET SILVERADO 1500 Steering ON 3  
SEPARATE OCCASIONS THE STEERING WHEEL LOCKED WHILE THE TRUCK WAS IN REVERSE AND THE DASH FLASHED. THE TRUCK HAD TO BE RESTARTED IN ORDER TO CORRECT MALFUNCTION. ON ALL OCCASIONS CAR WAS BEING BACKED UP FROM A PARKING GARAGE. EL PASO

TX Failure Date: 01/09/2017

6 10967653 2014 CHEVROLET SILVERADO 1500 Steering  
WHEN TURNING INTO A PARKING SPOT THE STEERING LOCKED UP, JERKING THE OPPOSITE DIRECTION, AND REFERENCED A STABILITRAK SERVICE MESSAGE. VERY SCARY CAUSING A TOTAL LACK OF CONTROL WITH STEERING. FOUND MANY EXAMPLES ONLINE OF THIS HAPPENING TO OTHER OWNERS, EVEN VIDEO EVIDENCE. TOOK TO CHEVY AND THEY "COULD NOT REPLICATE" SO NOTHING THEY COULD DO. I TRADED THE TRUCK FOR A NEW FORD. ODDLY ENOUGH MY NEIGHBOR NOTICED MY NEW TRUCK AND WE GOT TO TALKING. HIS 2014 GMC 1500 SIERRA HAS HAD THE SAME EXACT ISSUE. I

NHTSA Consumer Complaints as of December 21, 2018

CONTACTED GM WITH MY CONCERN WITH NO HELP AT ALL. IT IS CLEAR THAT THIS IS A KNOWN ISSUE WITH VERY SERIOUS AND SCARY CONSEQUENCES. PLEASE MAKE GM FIX BEFORE FAMILIES HAVE TRAGIC ACCIDENTS CAUSED BY THE ISSUE. NIXA MO Failure Date: 12/20/2016

6 10936463 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE MAKING A RIGHT TURN, ALL THE INDICATORS ON THE INSTRUMENT PANEL FLASHED RAPIDLY AND THE VEHICLE VEERED TO THE LEFT INDEPENDENTLY. AS A RESULT, THE VEHICLE STALLED. THE VEHICLE WAS ABLE TO BE RESTARTED ON THE FIRST ATTEMPT. THE VEHICLE WAS TAKEN TO A DEALER, BUT WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS INFORMED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 31,000.  
CORAM NY Failure Date: 12/19/2016

6 10937180 2014 CHEVROLET SILVERADO 1500 Steering  
WHILE I WAS DRIVING MY STABILTRAK LIGHT CAME ON. I TOOK IT TO THE DEALER THAT TOLD ME THE UO126 AND CO544 SETTING FOUND POWER STEERING MODULE NOT COMMUNICATING AND THAT I NEEDED TO REPLACE THE ENTIRE MODULE FOR THE SHORT IN THE WIRE. AFTER TALKING TO SEVERAL DEALERS I WAS TOLD THAT SEVERAL PEOPLE HAVE HAD SIMILAR ISSUES. I HAVE HAD SIMILAR ISSUES WITH OTHER CHEVY'S SUCH AS MY 08 COBALT WHERE THERE WAS A RECALL WITH THE POWER STEERING TURNING OFF. \*TR GROVER CO Failure Date: 12/18/2016

6 10928724 2014 CHEVROLET SILVERADO 1500 Steering THIS  
FAILURE HAS OCCURRED QUITE A FEW TIMES. DRIVING HOME THEN TURNING LEFT THE STEERING WHEEL LOCKED UP AND SHOOK VIOLENTLY BACK AND FORTH. I ALMOST HIT A CAR IN THE OPPOSITE LANE DUE TO THE LOSS OF VEHICLE CONTROL. WHEN THIS HAPPENED THE LIGHTS ON THE DASH, RADIO, AC FAN ALL FLICKERED AND SUDDENLY THE TRUCK SHUT OFF. I TURNED IT BACK ON AND DROVE WITH SIMILAR ISSUES AND WARNING LIGHTS ON THE DASH TELLING ME THE STEERING ASSIST IS OFF AND SERVICE STABILITRAK. WHEN I PUSHED THE WINDOW CONTROL UP WITH THE WINDOW SHUT THE



NHTSA Consumer Complaints as of December 21, 2018

SAME THING HAPPENED AGAIN SHUTTING THE CRUISE CONTROL OFF WHEN I USED THE TURN SIGNAL. I'M WORRIED ABOUT MY FAMILY'S SAFETY THE DEALERSHIP SAID THEY COULDN'T DUPLICATE AND CAN'T "FIND THE FAULT CODE" WHICH I FIND RIDICULOUS WITH ELECTRONIC TECHNOLOGY CONTROLLING EVERYTHING. THEY SHOULD BE ABLE TO FIX THIS SERIOUS SAFETY PROBLEM. \*TR SELMA TX Failure Date: 11/29/2016

6 11015416 2014 CHEVROLET SILVERADO 1500 Steering MY 2014 CHEVY SILVERADO HAS BEEN GIVING ME HARD TIME DUE TO THAT AS IM DRIVING THE TRUCK OUT OF NO WERE TURNS THE STEERING WHEEL LEFT RIGHT AND LOCKS WITH NO CONTROL OF IT AND ALL THE LIGHTS FROM THE TRUCK IN AND OUT SIDE GO OUT THE AC TURNS OF AND UNLOCKS THE DOORS. THE WORD STABILITRAK AND STEERING WHEEL ASST COME ON THE DASH BOARD BEFORE TURNING EVERYTHING OFF AND LOCKING. AND TURNS OFF THE TRUCK IN THE MIDDLE OF THE ROAD WITH OUT LETTING ME BREAK. I HAVE ALREADY CONTACT CHEVROLET BUT THEY DID NOT HELP ME AT ALL. ALL THEY SAID WAS YOU DONT HAVE A RECALL YOU'LL HAVE TO PAY TO GET THE TRUCK CHECK? IM HAVING GM PROBLEMS COME ON NOW IM VERY UPSET DUE TO THAT IM PAYING MY TRUCK EVERY MONTH AND CANT EVEN DRIVE IT COMFTERBLE ONLY TRANSPORTATION I HAVE.

PHOENIX AZ Failure Date: 11/15/2016

6 10905453 2014 CHEVROLET SILVERADO 1500 Steering 2014 CHEVROLET SILVERADO. CONSUMER WRITES IN REGARDS TO UNSATISFACTORY REPAIR WORK ON RECALL 16V-208 CREATED ANOTHER HAZARDOUS SITUATION- FOREIGN OBJECTS CAN FALL INTO THE GAP AND JAM THE SEAT BELT MECHANISM. \*SMD LAKE CITY GA Failure Date: 11/01/2016

6 10925196 2014 CHEVROLET SILVERADO 1500 Steering I WAS ON MY WAY BACK FROM LUNCH DROVE TO MY NORMAL PARKING PLACE VEHICLE IN DRIVE FOOT ON BRAKE I STRAIGHTENED THE WHEEL SLIGHTLY AND THE STEERING WHEEL STARTED TURNING VIOLENTLY ONE DIRECTION, I TURNED IT BACK TO CENTER AND IT TURNED VIOLENTLY THE OTHER

NHTSA Consumer Complaints as of December 21, 2018

DIRECTION, ONCE AGAIN I STRAIGHTENED OUT THE WHEEL AND IT TURNED VIOLENTLY THE OPPOSITE DIRECTION AND IT TRIPPED A STABILTRAK LIGHT ON THE DASH AND QUIT. I TOOK IT IMMEDIATELY TO THE GUNN CHEVROLET IN SAN ANTONIO TEXAS 210-599-5000 AND A CALL FILED WITH CHEVROLET AND RECORDED TWICE THEY ARE SAYING THAT THERE IS NOTHING WRONG WITH MY VEHICLE. I AM DEEPLY CONCERNED ABOUT THIS AS THIS IS HUGE FOR A VEHICLE TO START STEERING ITSELF FOR IF THIS WOULD HAVE BEEN AT HIGHWAY SPEEDS THIS WOULD HAVE BEEN CATASTROPHIC IN NATURE NOT ONLY TO ME, MY FAMILY ALSO THOSE IN THE PUBLIC ON THE HIGHWAY. I HAVE BEEN ON THE LINE WITH GM AND TO NO AVAIL THEY ARE SAYING THE CAR IS SAFE, BUT I WORRY THAT THEY ARE PUTTING MONEY OVER SAFETY.

SAN ANTONIO TX Failure Date: 10/31/2016

6 10924074 2014 CHEVROLET SILVERADO 1500 Steering I HAVE HAD THIS ISSUE QUITE A FEW TIMES AND ONLY A FEW TIMES ABLE TO GET VIDEOS AND PICTURES OF WHAT MESSAGES COME UP ON THE DASH BOARD. ON THE STREET GOING ABOUT 30MPH TURNING RIGHT THE STIRRING WHEEL LOCKED UP ON ME AND I WAS CLOSE TO COLLIDING WITH A TRUCK ON THE OPPOSITE LANE DUE TO THE FACT THAT I BASICALLY LOST CONTROL OF MY VEHICLE I JUST PUT THE TRUCK ON PARKING AND THE LIGHTS ON THE DASH,RADIO,VA ALL FLICKERED AND SUDDENLY THE TRUCK SHUT OFF I TURNED IT BACK ON AND DROVE AND DID NOT HAVE AN ISSUE OTHER THEN MESSAGES ON THE DASH TELLING ME TO DRIVE SAFE STEERING ASSIST OFF AND SERVICE STABILITRAC. THE TIMES BEFORE I DIDN'T GET PICTURES BUT I'M CONCERNED ABOUT MY FAMILY'S SAFETY THINGS COULD OF GOT WORST AND THE DEALERSHIP DOESN'T SEEM TO "FIND THE CODE FOR THE ISSUE" WHICH I FIND RIDICULOUS WITH SOME MUCH AND AN ES TECHNOLOGY EVERYTHING SHOULD BE ABLE TO GET DIAGNOSES AT THE DEALERSHIP.

DALLAS TX Failure Date: 10/28/2016

6 11034335 2014 CHEVROLET SILVERADO 1500 Steering TL\* THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE CHANGING LANES AT 10 MPH, THE STEERING WHEEL SEIZED AND THE LIGHTS ON THE

NHTSA Consumer Complaints as of December 21, 2018

INSTRUMENT PANEL TURNED OFF MOMENTARILY. THE FAILURE RECURRED SEVERAL TIMES. THE VEHICLE WAS TAKEN TO RIVERSIDE CHEVROLET (8200 AUTO DR, RIVERSIDE, CA 92504) WHERE IT WAS SERVICED PER NHTSA CAMPAIGN NUMBER: 17V414000 (STEERING); HOWEVER, THE FAILURE RECURRED. THE DEALER WAS NOT CONTACTED AGAIN. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 70,000. CORONA CA Failure Date: 10/15/2016

6 10917220 2014 CHEVROLET SILVERADO 1500 Steering  
WHILE DRIVING UNDER NORMAL CONDITIONS THE STEERING WHEEL WILL RANDOMLY KICK BACK AGAINST YOU AS YOU ARE TURNING IT AND YOU WILL NOT BE ABLE TO CONTROL THE VEHICLE. THIS DOES NOT HAPPEN ALL THE TIME BUT HAS HAPPENED TO ME IN MAY, JUNE AND SEPTEMBER 2016. ALL THREE TIMES IT WAS TOWED TO A DEALERSHIP AND ATTEMPTS WERE MADE TO REPAIR IT. THE PROBLEM CAME BACK ALL EXCEPT THE LAST TIME AS I HAVE NOT TAKEN THE VEHICLE BACK AND IT IS STILL SITTING AT GUNN CHEVROLET IN SELMA TEXAS. \*TR LIVE OAK TX Failure Date: 09/15/2016

6 11098470 2014 CHEVROLET SILVERADO 1500 Steering THIS IS A COMPLAINT ON A 2014 CHEVY SILVERADO TRUCK WHICH WE PURCHASED NEW AND HAS ONLY HAD ONE DRIVER. IT WILL RANDOMLY LOSS POWER GOING DOWN THE HIGHWAY. ALSO, FREQUENTLY NOW, LOSSES POWER STEERING AND WILL VIOLENTLY JERK MAKING IT UNCONTROLLABLY. HAD THE TRUCK IN THE SHOP AT THE DEALER WHERE WE PURCHASED IT 2 YEARS AGO AND THEY COULD NOT FIND THE PROBLEM. THERE WAS A RECALL ON THE POWER STEERING. WE TOOK THE TRUCK IN TO THE SHOP FOR THE RECALL BUT ARE STILL HAVING THE EXACT SAME ISSUE. THIS IS A SAFETY ISSUE, NOT A WARRANTY ISSUE AND THE DEALER IS WANTING TO CHARGE FOR THE DIAGNOSTIC AND ANY REPAIRS, STATING THE TRUCK IS OUT OF WARRANTY. OKLAHOMA CITY OK Failure Date: 09/15/2016

6 10906076 2014 CHEVROLET SILVERADO 1500 Steering LOUD CLICKING NOISE WHEN TURNING THE STEERING WHEEL, IN MOTION OR IN

NHTSA Consumer Complaints as of December 21, 2018

PARK. THE CLICKING NOISE IS CONSTANT AND GETS LOUDER ONCE THE TRUCK HAS WARMED UP. [HTTP://WWW.GM-TRUCKS.COM/FORUMS/TOPIC/157451-STEERING-WHEEL-CLICKING/](http://www.gm-trucks.com/forums/topic/157451-steering-wheel-clicking/) MOBILE AL Failure Date: 09/13/2016

6 10908229 2014 CHEVROLET SILVERADO 1500 Steering  
WHILE DRIVING DOWN THE ROAD RANDOMLY WHEN I GO TO TURN SERVICE STABILITRACK POPS UP AND WHEN YOU TRY TO TURN IT JERKS THE WHEEL BACK TO ZERO. THIS HAS HAPPENED TO ME 3 TIMES IN THE PAST MONTH. I HAVE HAD TWO DEALERSHIPS LOOK AT IT AND COULD NOT FIND THE ISSUE. I HAVE CONTACTED GM AND ALL THEY SAY IS THE DEALER HAS TO REPLICATE IT . AND THEY WILL NOT FOOT THE BILL FOR ME A LOANER. THIS TRUCK IS NOT SAFE TO DRIVE AND I FEEL LIKE I SHOULD NOT BE RESPONSIBLE SEEING HOW JUST A LITTLE RESEARCH WILL SHOW MANY OTHER PEOPLE HAVING THE SAME ISSUES I HAVE. OF COURSE GM TELLS ME THEY ARE NOT AWARE OF THE ISSUE WHICH IS A LIE. SULPHUR LA Failure Date: 09/09/2016

6 10917394 2014 CHEVROLET SILVERADO 1500 Steering I WAS DRIVING THE TRUCK IN DOWNTOWN AUSTIN, I PULLED IN TO THE RIGHT TO A RESTAURANT, AND PROCEEDED TO PULL UP AND PARK IN REVERSE. AS I PULLED UP AND ALIGNED THE TRUCK I SLIGHTLY TURNED THE TRUCK STEERING WHEEL TO THE LEFT TO STRAIGHTEN UP AS I DID THIS THE STEERING WHEEL JERKED TO THE LEFT EVEN MORE WITH ITS OWN FORCE, THE DISPLAY MARKED STABILITRAK AND ENGINE POWER REDUCED , AND THEN DID THIS TO ME THE ENTIRE TIME I WAS TRYING TO STRAIGHTEN UP THE TRUCK TO TRY AND BACK UP TO PARK. NOT ONLY THAT MY WIFE WHO DRIVES THE TRUCK DAILY SAID IT DID THIS TO HER SEVERAL TIMES BEFORE AND ITS EVEN COMPLETELY DIED ON HER, WITH HER HAVING TO PUT THE TRUCK BACK INTO PARK AND RESTART THE TRUCK. LUCKILY IT HAS NOT YET DONE THIS TO US OR MORE SPECIFICALLY TO MY WIFE BECAUSE SHE DRIVES THE TRUCK DAILY, TO HER ON THE INTERSTATE OR MAJOR HIGHWAY . THIS IS A HUGE SAFETY CONCERN AND HAVE TAKEN THE TRUCK TO THE DEALER SEVERAL

NHTSA Consumer Complaints as of December 21, 2018

TIMES AND ITS STAYED THERE A FEW DAYS EACH TIME. WITH THEM ONLY REPAIRING THE RECALLS. AND THEM NOT BEING ABLE TO REPRODUCE WHAT HAPPENED TO MY WIFE AND I BOTH. THIS IS A MAJOR ISSUE AND THE DEALER CANT FIND ANYTHING SUPPOSEDLY WRONG WITH THE TRUCK. I HAVE NO IDEA WHAT TO DO NOW, AND AM STUCK WITH THE TRUCK WITH NO ANSWERS WHAT SO EVE!!!!!!! \*TR AUSTIN TX Failure Date: 09/01/2016

6 11046728 2014 CHEVROLET SILVERADO 1500 Steering 2014 CHEVROLET SILVERADO 1500. CONSUMER WRITES IN REGARDS TO LOSS OF POWER STEERING WHILE DRIVING. \*LD THE CONSUMER STATED THE VEHICLE WAS REPAIRED. THE MANUFACTURER REFUSED TO REIMBURSE THE CONSUMER FOR THE REPAIRS STATING THAT FAILURE WAS NOT THE SAME AS DESCRIBED IN THE POWER STEERING RECALL. \*JS BORDENTOWN NJ Failure Date: 09/01/2016

6 10902002 2014 CHEVROLET SILVERADO 1500 Steering I PURCHASED THE VEHICLE JUNE 2016 WITH 32K MILES ON THE ODOMETER. AUGUST 2016 AT 35K MILES WHILE DRIVING AT 55MPH, THE ENTIRE ELECTRICAL SYSTEM SHUT DOWN 4 TIMES WITHIN 2 MILES. AS I TURNED INTO MY DRIVEWAY, THE ELECTRICAL SYSTEM SHUT DOWN AGAIN ALONG WITH THE ABILITY TO CONTROL THE VEHICLE. THE STEERING WHEEL JERKED VIOLENTLY AND THE VEHICLE STOPPED JUST SHORT OF HITTING MY MAILBOX. ALL FUNCTIONS WERE DEAD AT THIS POINT. I TURNED THE KEY TO THE OFF POSITION AND BACK ON AND THE VEHICLE STARTED AS IF NOTHING HAPPENED. 3 DAYS LATER ON A FAMILY OUTING, AFTER PARKING THE VEHICLE IN A PARKING SPACE AT A THEME PARK, MY WIFE HAD FORGOTTEN HER THEME PARK MUG, SO WE WALKED BACK TO GET IT. WHEN I TRIED TO UNLOCK THE VEHICLE USING THE REMOTE KEY ENTRY, THE VEHICLE WOULD NOT UNLOCK. I USED THE KEY TO MANUALLY UNLOCK THE VEHICLE AND NOTICED THE COURTESY LIGHT WAS NOT ON WHEN I OPENED THE DOOR. I THEN TRIED TO START THE VEHICLE AND IT WOULD NOT DO ANYTHING. IT HAD NO POWER AS IF THE BATTERY WAS DEAD. AFTER SPENDING THE DAY IN THE THEME PARK WITH FRIENDS, WE WERE GOING TO GET A RIDE HOME DUE TO THE VEHICLE

NHTSA Consumer Complaints as of December 21, 2018

NOT STARTING. I TOLD THEM LETS TRY TO START IT AGAIN AND SEE IF IT WILL DO ANYTHING. IT STARTED AS IF NOTHING HAPPENED. I TOOK THE VEHICLE TO THE DEALER THE FOLLOWING DAY AND THEY SAID IT WAS A NEGATIVE BATTERY CABLE. THEY KEPT THE VEHICLE FOR A WEEK AND SAID THE PROBLEM HAD BEEN FIXED. 2 WEEKS LATER, THE VEHICLE STARTED THE SAME ERRATIC PROCESS. THE ELECTRICAL COMPONENTS SHUT DOWN AND THE STEERING WHEEL JERKED VIOLENTLY AT THE SAME TIME. THE SERVICE STABILITRAK LIGHT CAME ON AND THAT WAS WHILE DRIVING IN A PUBLIC PARKING LOT. IF THIS HAPPENS ON A HIGHWAY OR INTERSTATE, SOMEONE IS GOING TO GET SERIOUSLY OR FATALLY INJURED. I ALSO HAVE VIDEO OF THE ERRATIC BEHAVIOR. A PERSON HAS NO CONTROL OF A GM VEHICLE WITH THIS SAME ISSUE AND GM IS PLACING LIVES AT RISK. SEYMOUR TN Failure Date: 08/27/2016

6 11132800 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING 75 MPH, THE STEERING WHEEL SEIZED AND ALL THE WARNING INDICATORS ILLUMINATED ON THE INSTRUMENT PANEL. THE CONTACT COASTED THE VEHICLE OVER TO THE SIDE OF THE ROAD AND POWERED OFF THE ENGINE. THE VEHICLE WAS RESTARTED AND WAS ABLE TO DRIVE NORMALLY; HOWEVER, THE FAILURE RECURRED. THE VEHICLE WAS TAKEN TO AUTONATION CHEVROLET NORTH (LOCATED AT 7320 N BROADWAY, DENVER, CO 80221, (720) 836-7087) WHERE IT WAS DIAGNOSED, BUT A FAILURE CODE COULD NOT BE LOCATED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED AND DID NOT ASSIST. THE APPROXIMATE FAILURE MILEAGE WAS 50,000. THORNTON CO Failure Date: 08/17/2016

6 10907601 2014 CHEVROLET SILVERADO 1500 Steering  
STEERING RACK MAKES POPPING CLUNKING SOUND . STEERING SOMETIMES BINDS AND IS HARD TO TURN DEALER SAYS STEERING RACK IS THAT BLAME AND IT'S BEEN A WELL KNOWN PROBLEM FOR THESE TRUCKS AND NO RECALL HAS BEEN MADE? WHAT HAPPENS WHEN THE RACK FALLS AT

NHTSA Consumer Complaints as of December 21, 2018

65 MPH ON THE INTERSTATE? I BELIEVE THEY SHOULD FIX OR REPLACE THE RACK. BOONEVILLE AR Failure Date: 08/04/2016

6 10887732 2014 CHEVROLET SILVERADO 1500 Steering I WAS HAVING WHAT I THOUGHT WAS AN ELECTRICAL PROBLEM. IN TRAFFIC AFTER HITTING MY BREAKS MANY TIMES I NOTICED MY DASH LIGHTS GO DIM, THE RADIO WOULD CUT OUT ONCE IN A WHILE AND MY GAUGE CLUSTER WOULD RESET JUST LIKE IT LOOKS WHEN YOU FIRST START THE TRUCK. THIS HAPPENED SEVERAL TIMES IN APPROX.30 MIN. I WAS PLANNING ON TAKING IT IN THE FIRST CHANCE I GOT BUT THE NEXT DAY I WAS DRIVING IN MY RESIDENTIAL NEIGHBORHOOD, A CAR WAS COMING THE OPPOSITE WAY WHEN AND I HIT MY BREAKS THE STEERING WHEEL VIOLENTLY JERKED OUT OF MY HAND AND CAUSED THE VEHICLE TO DRIVE UP ONTO THE SIDEWALK AND ALMOST INTO A RETAINING WALL. EVERYTHING WAS DINGING THE ABS AND OTHER LIGHTS WERE ON AND THE WORD STABILITAC WAS DISPLAYED ON THE CENTER DASH. THANKFULLY NO ONE WAS INJURED. I IMMEDIATELY CALLED THE DEALERSHIP WHEN I GOT HOME AND TOOK IT IN TO HAVE IT LOOKED AT. THE DEALERSHIP HAD MY TRUCK FOR SEVERAL DAYS AND OFFERED NO REAL EXPLANATION FOR WHAT CAUSED THE PROBLEM OTHER THAN IT WAS A SOFTWARE PROBLEM. NOW HERE WE ARE A MONTH LATER I'M DRIVING DOWN THE INTERSTATE AND TAKE MY EXIT FOR WORK. WHEN I HIT MY BREAKS THE LIGHTS GO DIM IN THE TRUCK, THE RADIO GOES OUT, THE ABS AND OTHER INDICATOR LIGHTS COME ON, THINGS ARE DINGING AND STABILITRAC IS DISPLAYED ON THE SCREEN ON THE DASH. WHEN I STARTED INTO MY TURN THE WHEEL JERKED VIOLENTLY MANY TIMES IN THE OPPOSITE DIRECTION OF MY TURN CAUSING THE VEHICLE TO GO ONTO THE SHOULDER OF THE OFF RAMP. IT TOOK EVERY BIT OF STRENGTH TO KEEP THE VEHICLE ON THE ROAD. I RELUCTANTLY CONTINUED ON TO WORK AS IT HAPPENED A FEW MORE TIMES. ONE OF THEM I WAS ABLE TO CAPTURE ON VIDEO. THE VEHICLE IS CURRENTLY AT THE SAME DEALERSHIP THAT MADE THE FIRST ASSESSMENT AND REPAIR. I DON'T FEEL SAFE OPERATING THIS VEHICLE EVEN AFTER THE REPAIR AS IT HAS BEEN PROVEN IT CAN AND WILL HAPPEN

NHTSA Consumer Complaints as of December 21, 2018

AGAIN.. SOMEONE IS GOING TO GET KILLED OR SERIOUSLY INJURED IF GM DOESN'T FIX IT. PITTSBURGH PA Failure Date: 07/20/2016

6 10884584 2014 CHEVROLET SILVERADO 1500 Steering I HAVE HAD THIS ISSUES HAPPEN NUMEROUS TIMES. THE FIRST I WAS BACKING UP INTO A PARKING SPOT AND MY SERVICE STABILITRAK WARNING CAME ON, AND MY STEERING WHEEL STARTED JERKING LEFT AND RIGHT ON ITS OWN. 2ND TIME I WAS PULLING INTO MY PARENTS DRIVE WAY AND WARNING CAME ON WHILE TURNING CAUSING TRUCK TO JERK AND I ALMOST HIT THE CORNER OF THE HOUSE. A 3RD TIME HAPPENED AGAIN REVERSING BUT THIS TIME MY HEADLIGHTS DIMMED AND I HAD MULTIPLE SERVICE WARNINGS POP UP. A 4TH TIME I WAS AGAIN ABOUT TO REVERSE. I WAS ABLE TO STRAIGHTEN UP AND WHILE IN REVERSE AND FOOT ON BRAKE, I WOULD TURN STEERING WHEEL AND IT WOULD JERK BACK TO CENTER ON ITS OWN. I TOOK VIDEO OF THAT ACCURANCE. WHILE DRIVING ON THE HIGHWAY YESTERDAY NIGHT. I NOTICED MY HEADLIGHTS KEPT GOING DIM THEN BRIGHT. WHILE IN CRUISE CONTROL GOING 75MPH I MOVED LEFT TO PASS A VEHICLE, WHEN I TURNED RIGHT SIGNAL ON TO COME BACK TO LANE MY CRUISE DISENGAGED. THIS HAPPEND 5 TIMES. BEFORE ONE OF THE OCCURRENCES WHILE IN CRUISE I TAPPED THE BRAKE TO SLOW DOWN, AND MY VOLT GAUGE DROPPED TO 10 OR SO AND THE HEADLIGHTS ALMLST SHUT OFF AND ALL LIGHTS IN CAB FLIKERED ON AND OFF. IT ALMOST FELT LIKE THE TRUCK WAS ABOUT TO TURN OFF BUT DIDN'T. LAST ISSUE, A FEW TIMES I HAVE TRIED TO START THE TRUCK AND THE ANTI THEFT DETERANT COMES ON AND I HAVE TO TRY NUMEROS TIMES TO GET TRUCK TO START. CORPUS CHRISTI TX

Failure Date: 07/12/2016

6 10927634 2014 CHEVROLET SILVERADO 1500 Steering TL\* THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING APPROXIMATELY 50 MPH, THE STEERING WHEEL SHOOK VIOLENTLY AND AN UNKNOWN WARNING INDICATOR ILLUMINATED. THE VEHICLE WAS TOWED TO THE DEALER WHERE THE FAILURE COULD NOT BE DUPLICATED. THE FAILURE RECURRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE



NHTSA Consumer Complaints as of December 21, 2018

FAILURE MILEAGE WAS 15,000. THE VIN WAS NOT AVAILABLE.

OKLAHOMA CITY OK Failure Date: 06/30/2016

6 10887480 2014 CHEVROLET SILVERADO 1500 Steering

AFTER HAVING THE BATTERY REPLACED, THE VEHICLE STARTED GIVING "STABILTRAK SERVICE REQUIRED" "REDUCED POWER TO STEERING" WARNINGS. AT THESE TIMES AND INTERMITTENTLY AFTERWARDS, THESE WOULD APPEAR AND THE STEERING WOULD THEN RESPOND AS IF THE ENGINE WERE NOT RUNNING WHILE UNDERWAY. THIS HAPPENED IN SEVERAL PARKING LOTS REQUIRING CLOSE MANEUVERING AS WELL AS ON THE FLORIDA TURNPIKE, ENDANGERING MY FAMILY, MYSELF AND OTHERS. THE LOCAL DEALERSHIP CLAIMED AND REPLACED THE ENTIRE POSITIVE ENGINE LEAD, STATING THAT WAS THE CAUSE. THE SAME ISSUE HAS ARISEN AGAIN AND NOW I AM BEING INFORMED THERE ARE NOW MULTIPLE LOW VOLTAGE CODES DUE TO THIS SHORT. RESEARCHING ONLINE FORUMS, THIS HAS BEEN AN ISSUE AMONG MANY WHO OWN THIS TRUCK. IT WOULD APPEAR THIS COULD BE A LIFE THREATENING SITUATION THAT NEEDS TO BE ADDRESSED. THIS BEGAN HAPPENING ON APPROX. JUNE 20TH AND CONTINUED UNTIL "REPAIRED" JUNE POMPANO BEACH FL Failure Date: 06/24/2016

6 10875249 2014 CHEVROLET SILVERADO 1500 Steering TL\*

THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING AT A LOW SPEED AND MAKING A TURN, A POPPING NOISE EMITTED FROM THE STEERING COLUMN. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE TIE ROD NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER ISSUED A RECALL FOR CERTAIN OTHER MODEL VEHICLES PER NHTSA CAMPAIGN NUMBER: 14V246000 (STEERING). THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 48,000. COPLAY PA Failure Date: 06/18/2016

6 10898207 2014 CHEVROLET SILVERADO 1500 Steering THE TRUCK AT LOW SPEEDS YOU CAN HERE THE STEERING MAKE POPPING SOUNDS WHEN TURNING AND OCCASIONALLY IT WOULD BE EXTREMELY LOUD

NHTSA Consumer Complaints as of December 21, 2018

LIKE SOMETHING SNAPPED OFF. TOOK IT TO DEALERSHIP AND THEY SAID THAT THE POWER STEERING HAD A BAD BUSHING AND HAD TO REPLACE THE RACK AND PINION AND STEERING GEAR BOX. THIS WAS AT 19000 MILES. NOW THE TRUCK IS DOING THE SAME THING AGAIN PRINCE GEORGE

VA Failure Date: 06/01/2016

6 11023923 2014 CHEVROLET SILVERADO 1500 Steering TL\*

THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING 5 MPH, THE POWER STEERING AND INSTRUMENT PANEL LIGHTING FAILED. IN ADDITION, THE HEADLIGHTS FLICKERED RAPIDLY AND THE VEHICLE STALLED. THE VEHICLE RESTARTED AFTER ONE ATTEMPT. THE VEHICLE WAS TAKEN TO AN UNKNOWN DEALER WHERE THE CAUSE OF THE FAILURE COULD NOT BE DETERMINED. THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 17V414000 (STEERING). THE VEHICLE WAS TAKEN TO CHUCK NICHOLSON AUTO (7190 OH-39, MILLERSBURG, OH 44654) WHERE THE RECALL REPAIR WAS PERFORMED, BUT THE FAILURE RECURRED. THE MANUFACTURER WAS AWARE OF THE FAILURE AND OPENED CASE NUMBER: 8-3308180719. THE CONTACT WAS INFORMED THAT SOMEONE WOULD BE IN CONTACT WITH HIM. THE FAILURE MILEAGE WAS APPROXIMATELY 43,000. NEW

PHILADELPHIA OH Failure Date: 04/11/2016

6 10865485 2014 CHEVROLET SILVERADO 1500 Steering  
POWER STEERING PROBLEMS. LOCKS UP WHEN TURNING RIGHT OR LEFT AND GRINDING SOUNDS. DEALERSHIP HAS US REPLACE A PART IN STEERING COLUMN PROBLEM NEVER STOPPED. TIE ROD CAUSING THE GEAR BOX TO GO OUT. MOUNT VERNON TX Failure Date: 02/08/2016

6 11088498 2014 CHEVROLET SILVERADO 1500 Steering MY  
TRUCK WILL SOMETIMES IDLE ROUGH THE STEERING GETS REAL HARD .WHEN APPLING THE BREAKS THE LIGHTS WILL DIM TEMPORARILY WHEN I COME TO A STOP AND TURN OFF MY TRUCK I LOOSE ALL ELECTRICAL POWER ..AND WILL NOT START AGAIN..THE PROBLEM IS OCCURRING MORE FREQUENTLY .... NEW BRAUNFELS TX Failure Date: 01/17/2016

NHTSA Consumer Complaints as of December 21, 2018

6 10807801 2014 CHEVROLET SILVERADO 1500 Steering  
AFTER DRIVING THROUGH A CAR WAS, THE ELECTRIC POWER STEERING  
FAILED WHILE DRIVING. I TRIED TO TURN AND WAS UNABLE TO TURN THE  
STEERING WHEEL CONSEQUENTLY I HIT A PEDESTRIAN WHO WAS STANDING  
IN FRONT OF THE CAR. NO POLICE REPORT WAS FILED.  
UNDERWOOD WA Failure Date: 11/28/2015

6 10795000 2014 CHEVROLET SILVERADO 1500 Steering  
WHILE DRIVING ABOUT 30 MPH. TURNED THE INDICATOR AND WAS  
GOING TO TURN RIGHT INTO A SIDE STREET.. A WARNING APPEARED ON MY  
DASH "POWER STEERING NEED SERVICE". LOST POWER STEERING AND WAS  
LUCKY TO STOP BEFORE THE TURNING AND NOT HIT A CAR ON THE SIDE  
STREET. UNDERWOOD WA Failure Date: 11/17/2015

6 10891611 2014 CHEVROLET SILVERADO 1500 Steering  
VIBRATION COMING BACK THROUGH STEERING WHEEL AT SPEEDS IN  
EXCESS OF 60 MPH. DID RESEARCH ON INTERNET AND SEE MANY  
CUSTOMERS ARE EXPERIENCING SAME ISSUE WITH NO GM RESOLUTION AND  
GM APPARENTLY TRYING TO SAY IT IS NORMAL. HAD TIRES AND WHEELS  
FORCED BALANCED 7/29/2016 WHICH DID NOT RESOLVE ISSUE. GM IS AWARE  
OF THE COMPLAINT ON MY VEHICLE; REF: CLAIM 8-2177021918.  
MERCERSBURG PA Failure Date: 10/01/2015

6 10777824 2014 CHEVROLET SILVERADO 1500 Steering  
WHEN THE BELOW MESSAGES ARE RECEIVED, STEERING THE VEHICLE  
IS EXTREMELY DIFFICULT, THE STEERING WHEEL THRASHES BACK AND FORTH  
(WHEN AT SLOWER SPEEDS - I.E. ATTEMPTING TO PARK) AND USUALLY  
ENTERS A "LOW POWER MODE" WHERE YOU CAN'T ACCELERATE, STEER OR  
ABOUT ANYTHING. IN ALL CASES, TURNING OFF THE VEHICLE AND  
RESTARTING SEEMS TO RETURN TO NORMAL UNTIL IT HAPPENS AGAIN. 9/6/15:  
WHILE MAKING A TURN, RECEIVED A "STABILITRAK OFF" AND "POWER  
STEERING ASSIST REDUCES DRIVE WITH CARE" 9/8/15; RECEIVED THE ABOVE  
TWO MESSAGES PLUS "SERVICE 4WD" - 9/10/15 DEALER REPLACED THE  
TRANSFER CASE ACTUATOR PER TSB 9/14/15: RECEIVED STABILITRAK AND

NHTSA Consumer Complaints as of December 21, 2018

PWR STEERING MESSAGES WHEN ATTEMPTING TO PARK THE TRUCK -- DEALER STATED LOVE VOLTAGE CODES PRESENT, SO THEY CHARGED THE BATTER AND RETURNED THE TRUCK TO ME. 9/16/15: HAD THE STEERING WHEEL THRASHING WHEN BACKING INTO MY DRIVEWAY, BUT NO MESSAGES 9/24/15: WHILE ON THE HIGHWAY (LUCKY TRAFFIC WAS SLOW) RECEIVED THE STABILITRAK (TWICE) AND PWR STEERING MESSAGES, SO I EXITED TO TAKE SIDE STREETS HOME. WHEN MAKING A LEFT TURN RECEIVED THE STABILITRAK AND PWR STEERING MESSAGE, THE LOW POWER MODE AND THRASHING STEERING. THIS OCCURRENCE WAS IN TRAFFIC AND DANGEROUS. CURRENTLY AT DEALER, THEY STATE THEY ARE REPLACING BOTH POSITIVE AND NEGATIVE CABLES AND REROUTED A WIRE THAT MAY HAVE BEEN RUBBING THE FRAME. NOTE: THERE IS A RECALL ON THE 2015 MODELS FOR THE ELECTRIC POWER STEERING (EPS) GM # 14743 -- SAME SYMPTOMS... ALBUQUERQUE NM Failure Date: 09/06/2015

6 10780829 2014 CHEVROLET SILVERADO 1500 Steering WE OWN A 2014 CHEVROLET SILVERADO 1500. UPON TRAVELING A LOW RATE OF SPEED OR UNDER 40 MPH, THERE IS A SUDDEN LOSS OF POWER. THE VEHICLE HESITATES NUMEROUS TIMES AND STALLED. THE VEHICLE SHUTS OFF AND THERE IS A LOSS OF POWER AND ENGINE DIES. THE VEHICLE WAS TAKEN TO THE DEALER MORE THAN TWICE, BUT THEY WERE UNABLE TO REPLICATE AND DIAGNOSE THE FAILURE. THE APPROXIMATE FAILURE MILEAGE IS 35,024. OKLAHOMA CITY OK Failure Date: 09/05/2015

6 11115669 2014 CHEVROLET SILVERADO 1500 Steering EPS ELECTRONIC POWER STEERING MESSAGE POPS UP WHEN GOING FROM COLD TO HOT TEMPERATURES OR WHEN RAINING AND STARTS TO WARM UP OUTSIDE SOMETIMES IT WILL LOCK UP UNDER LOW SPEED TURNS IN PARKING LOTS HAVE HAD GM DEALERSHIP LOOK AT IT DO THE RECALL THEY SAY ITS SOMETHING ELSE THAT'S CAUSING IT AND I HAVE TO PAY OUT OF POCKET TO REPLACE THE POWER STEERING GEAR BOX ESTIMATE OF \$3,000 OUT OF WARRANTY AND RECALL REPAIR. HAVE HAD THE ISSUE FROM 35,000 MILES TO CURRENTLY 115,000 GM WILL NOT REPLACE GEAR BOX UNDER RECALL

NHTSA Consumer Complaints as of December 21, 2018

BECAUSE THEY SAY THE RECALL IS ONLY AN UPDATE AND IT SHOULD FIX THE PROBLEM BUT IT DOESN'T SO THEY WILL NOT HELP ME. IN THE PICTURE PROVIDED YOU CAN SEE A BOLT FROM MANUFACTURER OF VEHICLE RUBBING ON THE EPS SENSOR WHICH I JUST NOTICED TODAY AND APPEARS TO BE LIKE THAT ON OTHER 14 MODELS I HAVE LOOKED AT AFTER DISCOVERING THE ISSUE. HALLETTSVILLE TX Failure Date: 08/12/2015

6 10705109 2014 CHEVROLET SILVERADO 1500 Steering THE VEHICLE IGNITION TURNED OFF WHILE DRIVING (VEHICLE IN MOTION) CAUSING THE POWER STEERING TO FAIL. THIS HAS HAPPENED THREE TIMES IN THE PAST 3 WEEKS. GM DOES NOT LIST THIS MODEL AS PART OF ITS RECALL AND WHEN I CONTACTED GM THEY RECOMMENDED TAKING IT TO A DEALER AND HAVING IT REPAIRED AT MY EXPENSE. \*TR SAN DIEGO CA Failure Date: 03/24/2015

6 10694287 2014 CHEVROLET SILVERADO 1500 Steering WHILE DRIVING AT HIGHWAY SPEEDS MY TRUCK LOST IT'S POWER STEERING. AN ALERT POPPED UP TO DRIVE WITH CAUTION SERVICE POWER STEERING. IT TOOK ALL THE STRENGTH I HAD TO KEEP MY TRUCK ON THE ROAD AS THIS INCIDENT OCCURRED AS I WAS APPROACHING A CURVE IN THE ROAD. THERE WAS NO WARNING JUST INSTANT LOSS OF STEERING. I HAD MY WHOLE FAMILY WITH ME. I AM AFRAID TO DRIVE MY VEHICLE NOW. I HAVE READ ONLINE IN MULTIPLE FORUMS THAT THIS HAS HAPPENED WITH QUITE A GREAT FREQUENCY IN 2014 SILVERADOS. \*TR SAN ANTONIO TX Failure Date: 03/13/2015

6 11032902 2014 CHEVROLET SILVERADO 1500 Steering TL\* THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING AT ANY SPEED, THE STEERING LOST POWER AND THE POWER STEERING ASSIST WARNING INDICATOR ILLUMINATED. THE FAILURE RECURRED MULTIPLE TIMES. THE VEHICLE WAS TAKEN TO THE FOLLOWING DEALERS: COOPER CHEVROLET IN ANNISTON, AL (256-236-4481) AND BUSTER MILES CHEVROLET IN HEFLIN, AL (256-781-4536). BOTH DEALERS WERE UNABLE TO DUPLICATE THE FAILURE DURING THE FIRST VISITS. THE VEHICLE WAS TAKEN BACK A

NHTSA Consumer Complaints as of December 21, 2018

SECOND TIME TO BUSTER MILES CHEVROLET WHERE IT WAS DIAGNOSED WITH LOSS OF STEERING POWER ASSIST, TRACTION CONTROL, AND STABILITRAK. THE MANUFACTURER WAS MADE AWARE OF THE FAILURES AND REFERRED THE CONTACT BACK TO THE DEALER. THE VEHICLE WAS TAKEN BACK TO BUSTER MILES CHEVROLET, BUT THE FAILURES WERE NOT REPAIRED. THE FAILURE MILEAGE WAS 14,956. OXFORD AL

Failure Date: 02/05/2015

6 10716159 2014 CHEVROLET SILVERADO 1500 Steering  
SINCE ABOUT 15000-18000 MILES THIS TRUCK VIBRATES AT MOST SPEEDS, MOST NOTICEABLE AT 65 MPH AND OVER. IT IS AT THE DEALER FOR THE SECOND TIME. THE FIRST TIME ALL THEY DID WAS BALANCE THE TIRES, BUT THE PROBLEM DIDN'T GO AWAY. THE DEALER IS STILL SCRATCHING THEIR HEADS ON THIS. THE LOANER 2015 I HAVE IS WORSE AND VIBRATES AT ALL SPEEDS..... SUGAR LAND TX Failure Date: 01/27/2015

6 10712462 2014 CHEVROLET SILVERADO 1500 Steering  
WHEN TRUCK REACHES SPEED OF 70 MPH OR HIGHER THERE IS A VIBRATION IN THE STEERING. IT FEELS LIKE THE LEFT FRONT WHEEL HAS PROBLEMS. DEALER BALANCED THE TIRES AND SAID IT FIXED THE PROBLEM. THE PROBLEM HAS NOT GONE AWAY. \*TR SUGAR LAND TX  
Failure Date: 01/01/2015

6 10717376 2014 CHEVROLET SILVERADO 1500 Steering  
WHEN DRIVING TRUCK ON INTERSTATE I NOTICE A VIBRATION IN THE FRONT STEERING AND WHEELS ONCE THE TRUCK GOES OVER 65 MILES PER HOUR. THIS WAS DOING IT JUST AFTER 1000 MILES.. WHEN THE ROTATED TIRES WHEN TRUCK WAS SERVICED . THE ISSUE IS STILL THERE  
PORTLAND ME Failure Date: 12/31/2014

6 10670075 2014 CHEVROLET SILVERADO 1500 Steering  
PRIOR TO THIS INCIDENT MY TRUCK HAD 6 RECALLS. ALMOST ALL OF THE RECALLS HAVE BEEN FOR ?SOFTWARE? ISSUES. THE LATEST PROBLEM IS WHAT I AM WRITING TO YOU ABOUT AND I BELIEVE IS AN EXTREMELY

NHTSA Consumer Complaints as of December 21, 2018

DANGEROUS SITUATION AND IF IT HAPPENS TO SOMEONE WHO IS NOT PHYSICALLY CAPABLE OF HANDLING IT, IT COULD EASILY BE FATAL TO ONE OR MORE INDIVIDUALS. WHAT HAPPENED TO ME IS AS FOLLOWS: THE DAY BEFORE CHRISTMAS EVE I DROVE TO THE LOCAL SUPERMARKET TO PICK UP SOME LAST MINUTE STUFF AND AFTER LEAVING THE STORE I PULLED OUT ONTO A BUSY 4 LANE HIGHWAY AND BEGAN TO TURN LEFT. PART WAY INTO THE TURN I HEARD A "CLUNK" IN THE FRONT ENGINE COMPARTMENT AND IMMEDIATELY THE POWER STEERING STOPPED WORKING. THE STEERING WHEEL WAS WRENCHED OUT OF MY HANDS AND I WAS FORCED TO BRAKE SHARPLY. I WAS, OBVIOUSLY TAKEN BY SURPRISE BY THE INCIDENT AND GRABBED THE WHEEL WITH BOTH HANDS AND WRESTLED THE 6,000 LB TRUCK AROUND THE TURN, RUNNING OVER THE CURB ON THE FAR SIDE OF THE ROAD. I AM A REASONABLY FIT 6'4" 225 LB MALE AND I MUST TELL YOU THAT IT WAS ALL THAT I COULD DO TO TURN THE WHEEL AND PREVENT ME FROM RUNNING STRAIGHT THROUGH THE INTERSECTION. MY DEALERSHIP WAS 4 MILES FROM ME AND I WAS ABLE TO NEGOTIATE MY WAY THERE WITHOUT ANY ACCIDENTS OR INJURIES. I GOT THE TRUCK THERE AND TOLD THE SERVICE PEOPLE WHAT HAPPENED AND THEY SAID HAVE A SEAT IN THE WAITING ROOM AND THEY WOULD LOOK AT IT. 25 MINUTES LATER A REP CAME OUT AND SAID IT WAS FIXED. ANOTHER SOFTWARE ADJUSTMENT WAS MADE. YESTERDAY, JAN 5 THE SAME PROBLEM OCCURRED AND THIS TIME I ALMOST HAD A HEAD ON COLLISION WITH ANOTHER VEHICLE. ONCE AGAIN I WAS CLOSE TO MY DEALER AND WAS ABLE TO DROP THE TRUCK OFF IN THEIR LOT. THEY ARE CLOSED ON SUNDAY SO I CALLED THEM TODAY AND I AM WAITING FOR THEM TO "FIX" IT AGAIN. I AM ALMOST AFRAID TO DRIVE THE VEHICLE AFTER THIS LATEST INCIDENT.

UPDATED 03/04/15\*LJ    UPDATED 10/8/2015\*JS    VALENCIA    PA    Failure Date: 12/23/2014

6    10928951    2014 CHEVROLET    SILVERADO 1500    Steering  
VECHILE STATES DRIVE WITH CARE ASSISTED STEERING DISABLED NO  
POWER STEERING NO TRACTION CONTROL AND SERVICE 4 WHEEL  
DRIVE    HAGERMAN NM    Failure Date: 11/06/2014

NHTSA Consumer Complaints as of December 21, 2018

6 11013402 2014 CHEVROLET SILVERADO 1500 Steering TL\*

THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE THE CONTACT'S SON WAS DRIVING APPROXIMATELY 30 MPH, THE VEHICLE LOST POWER AND VIBRATED. IN ADDITION, THE STABILITRAK WARNING INDICATOR ILLUMINATED. THE FAILURE RECURRED NUMEROUS TIMES. THE VEHICLE WAS TAKEN TO JIM BROWNE CHEVROLET (LOCATED 11300 N FLORIDA AVE, TAMPA, FL 33612) WHERE THE TRANSFER CASE SHIFT CONTROL MODULE AND THE INSTRUMENT PANEL CLUSTER WERE REPROGRAMMED; HOWEVER, THE FAILURE RECURRED. THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 17V414000 (STEERING). THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND STATED THAT A REMEDY PART WAS NOT AVAILABLE FOR THE REPAIR. THE APPROXIMATE FAILURE MILEAGE WAS 35,000. TAMPA FL

Failure Date: 10/15/2014

6 10639704 2014 CHEVROLET SILVERADO 1500 Steering THIS TRUCK WAS PURCHASED AT 8 PM ON 9/22/2014. WHEN DRIVING ON 9/25/2014, THE TRUCK VIBRATED AS THOUGH I WAS DRIVING OVER RUMBLE STRIPS AT APPROXIMATELY 40 MPH, 55-75 MPH. IN HI-2 MODE IN DRIVE, THE TRANSMISSION DID NOT SHIFT SMOOTHLY, SHIFTING WITH A MILD CLUNK AT LOWER GEARS. WE CALLED THE DEALERSHIP AND DESCRIBED THE ISSUES TO A SERVICE PERSON AND MADE AN APPOINTMENT TO BRING THE TRUCK IN FOR SERVICE ON 9/29/2014. THE DEALER STATED THAT THE PROBLEMS WERE PROBABLY DUE TO ALIGNMENT ISSUES. ON 9/28/2014, I DROVE THE TRUCK AND EXPERIENCED THE SAME SHIFTING AND VIBRATION ISSUES. I PULLED OFF THE FREEWAY NEAR MY DESTINATION AND STOPPED AT A LIGHT. WHEN I ATTEMPTED TO ACCELERATE FROM THE STOP, THE TRUCK WOULD NOT MOVE AND "REVVED". IT HAD SWITCHED INTO NEUTRAL WITHOUT ANY INPUT FROM ME. THE TRANSMISSION SHIFT LEVER STILL INDICATED THAT I WAS IN DRIVE MODE. I DRIFTED INTO THE INTERSECTION, UNABLE TO GET THE TRUCK TO MOVE. I WAS ABLE TO SHIFT INTO PARK, THEN NEUTRAL, AND THEN DRIVE. THE TRUCK BEGAN TO DRIVE AND THEN I FELT A STRONG "THUNK" THAT FELT AS THOUGH I HAD BEEN REAR-ENDED BY A CAR GOING AT LEAST 25 MPH. THE TRUCK THEN DROVE NORMALLY FOR APPROXIMATELY 150 FEET. I HAD TO



NHTSA Consumer Complaints as of December 21, 2018

STOP AT THE LIGHT ON THE OTHER SIDE OF THE UNDERPASS AND THE SAME THING HAPPENED AGAIN, LEAVING ME DRIFTING INTO AN INTERSECTION. I WAS AGAIN ABLE TO GET THE TRUCK GOING AFTER A MINUTE OR SO, WITH THE SAME STRONG "THUNK". I CALLED ONSTAR TO HAVE THE TRUCK TOWED TO THE DEALERSHIP BECAUSE IT IS UNSAFE TO DRIVE. ON THE FOUR OTHER DAYS THAT WE HAVE OWNED THIS TRUCK, IT WAS DRIVEN ONLY A FEW MILES EACH DAY, AT LOW SPEEDS. I AM EXTREMELY CONCERNED. THE TRUCK IS UNSAFE TO DRIVE AND HAS LESS THAN 300 MILES ON IT. ADDITIONALLY, SOME OF THE ISSUES I HAVE EXPERIENCED ARE SIMILAR TO THOSE ADDRESSED BY A RECALL, BUT THIS TRUCK'S VIN IS NOT LISTED IN THE RECALL. \*TR RESEDA CA Failure Date: 09/25/2014

6 10631366 2014 CHEVROLET SILVERADO 1500 Steering  
WHEN THE TRUCK REACHES A SPEED OVER 35 MPH THE STEERING WHEEL, THE SEAT, AND THE ENTIRE TRUCK HAS A VIBRATION. I LIVE IN EAST TENNESSEE. I PURCHASED THE TRUCK IN GEORGIA. IT IS ABOUT A THREE HOUR DRIVE FROM WHERE I PURCHASED THE TRUCK TO MY HOME. ON THE DRIVE HOME I NOTICED THE VIBRATION RIGHT AWAY. I THOUGHT IT MAY BE A TIRE BALANCE ISSUE SO I CONTINUED THE TRIP HOME. THE NEXT DAY I TALKED WITH THE LOCAL DEALER AND WAS INFORMED I NEED 500 MILES ON THE TRUCK BEFORE THEY WILL WORK A VIBRATION ISSUE. WHEN I TOOK THE TRUCK FOR SERVICE A FEW DAYS LATER I WAS INFORMED THAT SEVERAL TRUCKS HAVE THIS SAME ISSUE AND GM DOES NOT KNOW WHAT TO DO ABOUT THE ISSUE. THE DEALER BALANCED THE TIRES AND TOLD ME THAT IS ALL THEY CAN DO ABOUT THE VIBRATION. THROUGH SEARCHING THE INTERNET AND TALKING WITH OTHER DEALERS I HAVE FOUND THAT MAY PARTS HAVE BEEN REPLACED WITH NO HELP. DRIVE SHAFTS, AXLE SHAFTS, WHEELS AND TIRES HAVE BEEN REPLACED AND REAR ENDS HAVE BEEN REBUILT. NOTHING SEEMS TO HELP. MOST DEALERS HAVE WORKED THIS ISSUE ON SEVERAL TRUCKS. IF THIS VIBRATION IS COMING FROM ANY PART OF THE DRIVE TRAIN OR SUSPENSION AND THE PART HAS A CATASTROPHIC FAILURE IT CAN CAUSE SERIOUS INJURY OR POSSIBLY DEATH. \*TR SEYMOUR TN Failure Date: 08/15/2014

NHTSA Consumer Complaints as of December 21, 2018

6 10711992 2014 CHEVROLET SILVERADO 1500 Steering TL\*

THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. THE CONTACT STATED THAT THE DRIVESHAFT AND STEERING COLUMN WAS REPAIRED TWICE. THE CONTACT STATED THAT THE DEALER ALSO HAD TO HAVE THE MOTOR MOUNTS REPLACED. THE CONTACT STATED THAT THE STEERING FAILED AGAIN AND THE VEHICLE COULD NOT BE TURNED. THE VEHICLE ALSO HAD A VIBRATION COMING FROM THE FRONT END OF THE VEHICLE. THE VEHICLE WAS GIVEN TWO SETS OF NEW TIRES AND BOTH SETS FAILED. THE FAILURES OCCURRED EVER SINCE THE VEHICLE WAS PURCHASED. THE VEHICLE HAD NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS 17,000. UPDATED 7/29/15\*CN UPDATED 10/06/2017\*CN GRANNETT CITY

IL Failure Date: 08/05/2014

6 10639896 2014 CHEVROLET SILVERADO 1500 Steering TL\*

THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING APPROXIMATELY 30 MPH, THE STABILITY TRAC, STEERING ASSIST WAS REDUCED, SERVICE POWER STEERING, SERVICE FOUR WHEEL DRIVE, AND SERVICE BRAKE ASSIST WARNING INDICATORS ILLUMINATED ON THE INSTRUMENT PANEL. IN ADDITION, THE AIR CONDITIONING STOPPED WORKING AND THE ENGINE REVVED. THE CONTACT ALSO STATED THAT THE POWER STEERING SEIZED. THE DEALER RESET THE COMPUTER, BUT THE FAILURES PERSISTED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 2,969. SHERWOODAR Failure Date: 07/30/2014

6 10622123 2014 CHEVROLET SILVERADO 1500 Steering TL\*

THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. WHILE DRIVING 3 MPH, THE VEHICLE INDEPENDENTLY SHIFTED INTO NEUTRAL AND THE BRAKES AND POWER STEERING FAILED. AS A RESULT, THE CONTACT CRASHED THE VEHICLE INTO A LIGHT POLE. THE AIR BAGS FAILED TO DEPLOY. THERE WERE NO INJURIES. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN NUMBER: 14V374000 (POWER TRAIN) AFTER THE CRASH. THE

NHTSA Consumer Complaints as of December 21, 2018

VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 7,000.

KINGMAN AZ Failure Date: 06/25/2014

6 10749248 2014 CHEVROLET SILVERADO 1500 Steering I  
PURCHASED THE VEHICLE, BRAND NEW IN MAY OF 2014. THE FIRST  
MALFUNCTION OF THE VEHICLE WAS JUNE 19 2014. THE STEERING WHEEL,  
IGNITION, AND CYLINDER REMAINED LOCKED AND I WAS RESTRAINED FROM  
STARTING VEHICLE I CONTACTED CHEVROLET ROADSIDE ASSISTANCE IN  
WHICH THEY WERE NO ASSISTANCE.I WAS ABLE TO START CAR AFTER APROX  
30MIN. THE SECOND MALFUNCTION WAS IN MARCH 2015. MY TRUCK TURNED  
OFF WHILE DRIVING ON THE FREEWAY IN THE FAST LANE CAUSING LOSS OF  
POWER STEERING, SPEED AND ALL FUNCTIONS OF THE VEHICLE. ONSTAR AND  
HIGHWAY PATROL WERE CONTACTED AND HIGHWAY PATROL ASSISTED IN  
PUSHING VEHICLE TO THE SHOULDER. THE THIRD INCIDENT WAS JULY 30.  
IMMEDIATELY AFTER TAKING MY TRUCK INTO PARADISE CHEVROLET FOR AN  
OIL CHANGE. A GAS ATTENDEE NOTICED I WAS LEAKING OIL. THE OIL CAP HAD  
NOT BEEN TIGHTENED CAUSING OIL LEAKAGE. THE MOST RECENT EVENT  
WAS AUGUST 11,2015. MY VEHICLE TURNED OFF ONCE AGAIN WHILE BEING  
DRIVEN ON THE HIGHWAY WITH MY HUSBAND AND FIVE MONTH OLD  
DAUGHTER IN IT, CAUSING LOSS OF POWER STEERING,SPEED AND ALL  
FUNCTIONS OF THE TRUCK. THE VEHICLE DID RESTART APROX.20MIN  
AFTER.HOWEVER, WHEN RESTARTED THE TRUCK MADE A NOTICEABLY  
SHAKY MOTION. BOTH EVENTS IN WHICH THE VEHICLE TURNED OFF WHILE  
DRIVING WERE FOLLOWED SHORTLY AFTER PARADISE CHEVROLET OF  
VENTURA CA "UPGRADED SOFTWARE", WITHOUT MY KNOWLEDGE. BOTH  
TIMES I WENT IN FOR AN OIL CHANGE AND I WAS INFORMED AFTER THE FACT  
THAT THEY HAD UPGRADED SOFTWARE/ PREFORMED A "RECALL".

OXNARD CA Failure Date: 06/19/2014

6 10609813 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. THE CONTACT  
STATED THAT WHEN THE STEERING COLUMN WAS ADJUSTED UPWARD, THE  
KEY BECAME IN DIRECT CONTACT WITH THE STEERING WHEEL PADDLE

NHTSA Consumer Complaints as of December 21, 2018

SHIFTER WHICH COULD CAUSE THE KEY TO FRACTURE. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS INFORMED THAT THE KEY MIGHT BE EXPOSED TO THE STEERING WHEEL PADDLE SHIFTER WHEN THE STEERING COLUMN WAS TILTED UPWARDS HOWEVER, THAT WAS THE WAY THE VEHICLE WAS DESIGNED. THE FAILURE MILEAGE WAS 1,015 AND THE APPROXIMATE CURRENT MILEAGE WAS 2,000....UPDATED 09-05-14 \*BF UPDATED 7/15/2015

\*JS LANCASTER NY Failure Date: 06/09/2014

6 10576554 2014 CHEVROLET SILVERADO 1500 Steering  
WHEN DRIVING AT HIGHWAY SPEEDS ON WINDING ROADS, THE STEERING DOES NOT RETURN TO CENTER WHEN THE TURN IS FINISHED. THE STEERING "STICKS" AND THE WHEEL NEEDS TO BE PUSHED BACK TO CENTER. THE STEERING STICKS HARD AND IT TAKES CONSIDERABLE FORCE TO RETURN THE WHEEL TO CENTER, SOMETIMES RESULTING IN AN OVERCORRECTION, AND LOSS OF LANE POSITION. THE TRUCK IS DIFFICULT TO CONTROL AND IMPOSSIBLE TO KEEP CENTERED IN THE LANE WHEN HAVING THIS PROBLEM. THE PROBLEM CONSISTENTLY HAPPENS AT HIGHWAY SPEED, AND ON WINDING ROADS. GENTLE CURVES DO NOT PRODUCE THE PROBLEM, BUT THE WINDING INTERSTATE HIGHWAYS OF KENTUCKY, VIRGINIA, WEST VIRGINIA, AND NORTH CAROLINA DO. THE TRUCK NOW HAS 7000 MILES ON IT, AND THE PROBLEM APPEARS TO BE GETTING WORSE. \*TR

ROYAL OAK MI Failure Date: 01/29/2014

6 10712600 2014 CHEVROLET SILVERADO 1500 Steering  
SINCE DAY ONE I NOTICED THAT THE VOICE COMMANDS WERE NOT ACKNOWLEDGING PROPER VOICE COMMANDS. I TOOK IT TO THE DEALER 2/20/14 THEY SAID IT WAS MY PHONE.IT TAKES ME A GOOD SOLID 3-5 MINUTES TO GET A PHONE CALL OUT BECAUSE OF THE VOICE RECOGNITION DOESN'T WORK . I WOULD ALSO NOTICE THAT ON PANDORA IT WOULD SAY ACQUIRING NET WORK SERVICE. THEN FROM THAT, ONTO IT SAYING NETWORK ERROR.THAT HAPPENS NO MATTER WHAT EVERY TIME I TRY TO USE IT I HAVE TO TURN BLUE TOOTH OFF AND TURN IT BACK ON AND THEN CONNECT IT ALL OVER AGAIN. SOMETIMES I CAN HEAR PEOPLE AND THEY CANT HERE ME. ON

NHTSA Consumer Complaints as of December 21, 2018

4/08/14 AGAIN I TOOK IT IN THE DEALER FOR THE BLUETOOTH PROBLEM. MY FRONT HEADLAMPS GET MOISTURE IN THEM WHEN I WASH MY TRUCK ON. 3/13/14 THEY REPLACED MY LEFT HEADLAMP, STILL THE MOISTURE HAPPENS.WHEN TURNING ON THE TRUCK FROM PARK AND ENGAGING ON DRIVE A LOUD CLUNK AND A TOUGH MOVEMENT MAKES THE TRUCK FEEL LIKE ITS SWINGING FROM N TO S. AGAIN I TOOK IT TO THE DEALER 2/20/14 AND THEY SAID NOTHING WAS WRONG. JANUARY OF 2014 - APRIL 2014 THER E WERE 20 TIMES THAT MY TRUCK WENT INTO THE SERVICE DEPARTMENT 4 TIMES FOR RECALLS THATS 24 TIMES IN 4 MONTHS FOR A NEW TRUCK I GOT IN AN ACCIDENT ON 4/20/2014 AND 50 PARTS WERE PUT INTO THE TRUCK TO REPAIR IT. IT TOOK THE DEALER SELMAN 3 MONTHS BEFORE I HAD TO CALL AND ASK WHAT WAS GOING ON WITH MY TRUCK EVERYONE SEEMS TO BE CLUELESS. ON TOP OF ALL THAT I HAD TO DENIED THE TRUCK 8 TIMES BECAUSE OF WRONG PARTS THAT WERE PUT ON. THEY CHANGED MY WHOLE FRONT END . THE LIGHTS TURN ON WHEN THEY WANT, IT SOUND LIKE LOSE PARTS IN SIDE THE DASH.THE TRUCK SHAKES ON FREEWAY GOING 40-60MPH I HAVE THAT ON VIDEO. I FEEL UNSAFE DRIVING THE TRUCK. I FEEL THAT I AM BEING DISCRIMINATED AT SELMAN SINCE THEY TREAT ME DIFFERENT. I WANT SOMEONE TO HELP ME LOOK INTO THIS TRUCK IT IS UNSAFE FOR MY FAMILY AND WANTED A BUY BACK BUT THEY SAID NO I SHOULD BE ABLE TO GET THAT OPTION. \*TR SANTA ANA CA Failure Date: 01/06/2014

6 10622580 2014 CHEVROLET SILVERADO 1500 Steering TL\*  
THE CONTACT OWNS A 2014 CHEVROLET SILVERADO 1500. THE CONTACT STATED THAT WHEN THE STEERING WHEEL WAS ADJUSTED TO THE UPPER MOST POSITION, THE POWER STEERING SEIZED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 200.

MESA AZ Failure Date: 11/01/2013

6 10641984 2014 CHEVROLET SILVERADO 1500 Steering  
VEHICLE VIBRATION AND WHISTLING NOISE AT 60-55 MPH  
DECELERATING. HAVE TAKEN TO DEALERSHIP--THEY HAVE ORDERED A DRIVE

NHTSA Consumer Complaints as of December 21, 2018

SHAFT TO REPLACE THE IMPERFECT SHAFT THEY STATE IS ON THE TRUCK.  
SERIOUSLY, HAVE HAD THE TRUCK A WEEK NOW--GM WILL BE NOTIFIED AND  
WHOEVER ELSE I CAN FIND THAT HAS A HAND IN THIS. NOT PAYING FOR THIS  
TRUCK, CHECKING WITH ATTORNEY. \*TR CLIFTON TX Failure Date:  
10/01/2013