

NHTSA Consumer Complaints as of December 21, 2018

10 11056719 2016 VOLKSWAGEN GTI Structure I WAS DRIVING TO WORK ON MY USUAL HIGHWAY ROUTE WHEN MY SUNROOF EXPLODED. THERE WERE NOT CARS IN PROXIMITY TO MINE, NONE IN FRONT, TO THE SIDE OR REAR. I WAS ON A BRIDGE, ABOUT MID-SECTION WHEN THE IT HAPPENED. IT WAS LOUD AND SOUNDED LIKE AN EXPLOSION. LUCKILY MINIMAL GLASS DROPPED INTO THE INTERIOR. I HAVE NO EXPLANATION FOR WHY IT HAPPENED, IT SEEMED SPONTANEOUS. ANACORTES WA

Failure Date: 12/04/2017

10 11032573 2016 VOLKSWAGEN GTI Structure VEHICLE MAKES LOUD CREAKING NOISES FROM BODY-VW CLAIMS THIS IS NORMAL BUT MY PREVIOUS GTI DID NOT DO THAT. THE WHEELS AND SUSPENSION ALSO MAKE A LOUD CLANKING NOISE. COMMERCE CITY CO Failure Date:

10/09/2017

10 10906409 2016 VOLKSWAGEN GTI Structure TL* THE CONTACT OWNS A 2016 VOLKSWAGEN GTI. WHILE DRIVING 40 MPH, THERE WERE ABNORMAL NOISES COMING FROM THE TOP PART OF BOTH REAR DOORS AND THE HATCHBACK OF THE VEHICLE. THE FAILURE RECURRED ON NUMEROUS OCCASIONS. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THERE WAS A FAILURE WITH THE FRAME AND EXPANDING STRUCTURAL FOAM NEEDED TO BE SPRAYED IN THE HOLLOW PARTS OF THE VEHICLE. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 100.

BOXBOROUGH MA Failure Date: 08/13/2016