

NHTSA Consumer Complaints as of December 21, 2018

12 11085017 2013 HONDA ODYSSEY Seats 2ND SEAT FLIPPED OVER A KID SEATED ON THE RIGHT MIDDLE ROW PASSENGER SEAT WHILE CAR WAS DRIVING/IN MOTION. THIS HAS BEEN ONGOING AND THIS IS THE 2ND TIME THIS HAS HAPPENED. THE KID BECAME TRAPPED, FOLDED AT THE WAIST IN A SEATED POSITION UNTIL WE WERE ABLE TO PULL OVER THE VAN TO RESET THE SEAT. HARKER HEIGHTSTX Failure Date: 04/09/2018

12 11092075 2013 HONDA ODYSSEY Seats FOLSOM LAKE HONDA HAS NOT REPAIRED OUR SEAT FOR THE TWO SAFETY RECALLS THAT WE HAVE REPEATEDLY CALLED THEM ABOUT. THEY NEVER SEEM TO HAVE THE PART OR MAY JUST BE UNWILLING TO PERFORM THE REPAIR. AT THIS POINT WE ARE AFRAID TO SEAT OUR KIDS IN THE OUTER 2ND ROW SEATS.

FOLSOM CA Failure Date: 11/20/2017

12 11083935 2013 HONDA ODYSSEY Seats TL* THE CONTACT OWNS A 2013 HONDA ODYSSEY. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 17V725000 (SEATS); HOWEVER, THE PARTS TO DO THE REPAIR WERE UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. (NORTH SHORE HONDA, 611 GLEN COVE, GLEN HEAD, NY) WAS CONTACTED AND CONFIRMED THAT THE PARTS WERE NOT AVAILABLE FOR THE RECALL REMEDY. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE AND WAS NOT ABLE TO CONFIRM WHEN THE PARTS WERE TO BECOME AVAILABLE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. MERRICK NY Failure Date: 11/17/2017

12 10969367 2013 HONDA ODYSSEY Seats TL* THE CONTACT OWNS A 2013 HONDA ODYSSEY. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 16V933000 (SEATS). AFTER TAKING THE VEHICLE TO THE DEALER TO BE REMEDIED THE CONTACT WAS INFORMED THAT THE RECALL WAS CORRECTED. THE CONTACT STATED THAT WAS NOT PLAUSIBLE DUE TO THE RECALL COMPONENT BEING AT THEIR RESIDENCE. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE CONTACT HAD

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NOT EXPERIENCED A FAILURE. PARTS DISTRIBUTION DISCONNECT. UPDATED
06/02/17*LJ *AS ATLANTA GA Failure Date: 03/29/2017

12 11064626 2013 HONDA ODYSSEY Seats TL* THE CONTACT
OWNS A 2013 HONDA ODYSSEY. WHILE DRIVING VARIOUS SPEEDS, THE
SECOND ROW SEATS WOULD NOT LATCH AND MOVED BACK AND FORTH.
SURPRISE HONDA IN SURPRISE, ARIZONA WAS MADE AWARE OF THE FAILURE
AND REFERRED THE CONTACT TO A COLLISION CENTER TO HAVE THE
SECOND ROW SEATS REMOVED AND WELDED BACK TO THE SEAT TRACK.
EARNHARDT HONDA IN AVONDALE, ARIZONA WAS MADE AWARE OF THE
FAILURE AS WELL AND REPLACED THE RUBBER GARMENTS OF THE SEAT
TRACK, BUT THE FAILURE RECURRED. THE CONTACT RECEIVED NOTIFICATION
OF NHTSA CAMPAIGN NUMBER: 17V725000 (SEATS), BUT THE PARTS WERE
UNAVAILABLE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE
FAILURE MILEAGE WAS APPROXIMATELY 50,000. BUCKEYE AZ

Failure Date: 03/22/2017

12 11078859 2013 HONDA ODYSSEY Seats WE WERE NOTIFIED ON
12/20/2016 ABOUT THIS SAFETY RECALL FOR THE SECOND ROW OUTBOARD
SEATS IN OUR HONDA ODYSSEY. WE CONTINUE TO CHECK ON THE
RESOLUTION AND THE STATUS WITH HONDA CONTINUES TO BE "UNRESOLVED,
REMEDY NOT YET AVAILABLE". THIS IS UNSAFE AND CONTINUES TO BE OUR
BURDEN TO SPEND TIME ON THIS WITH NO RESOLVE OFFERED.

FRANKLIN TN Failure Date: 12/20/2016

12 10621763 2013 HONDA ODYSSEY Seats THE SECOND ROW
SEATS ARE NOT LOCKING IN PLACE. AS A RESULT, THE SEAT SLIDES BACK AND
FORTH. IF THERE IS A PERSON IN THE SEAT, IT IS A VERY DANGEROUS
SITUATION, AS MY PASSENGERS HAVE HIT THEIR LEGS ON THE SEAT IN
FRONT OF THEM GOING AT A VERY SLOW SPEED. TO LOCK THE SEAT, YOU
MUST FORCE THE BAR BELOW THE SEAT DOWNWARD, WHICH WILL THEN
ALLOW THE SEAT TO WORK AS IT SHOULD. I NOTICE THE PROBLEM
HAPPENING AFTER SOMEONE HAS ACCESSED THE THIRD ROW BY USING THE
LEVER ON THE SIDE OF THE SECOND ROW SEAT TO LEAN THE SEAT FORWARD

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AND LET IT SLIDE TOWARDS THE FRONT. WHEN THE SEAT BACK OF THE SECOND ROW SEAT IS RETURNED TO ITS UPRIGHT POSITION, THE SEAT DOESN'T LOCK IN PLACE, RESULTING IN IT SLIDING BACK AND FORTH AS THE CAR MOVES. *TR WOBURN MA Failure Date: 06/10/2014