

NHTSA Consumer Complaints as of December 21, 2018

13 11132100 2016 SUBARU OUTBACK Forward Collision TL* THE CONTACT OWNS A 2016 SUBARU OUTBACK. WHILE DRIVING APPROXIMATELY 45 MPH ON A LOCAL ROADWAY, THE EYESIGHT PRE-COLLISION BRAKE ASSIST SUDDENLY ACTIVATED AND CAUSED THE VEHICLE TO COMPLETELY STOP. THE BRAKES RELEASED SHORTLY AFTER THE FAILURE. THE DEALER (SUBARU OF DAYTON, 995 MIAMISBURG CENTERVILLE RD, WASHINGTON TOWNSHIP, OH 45459, 1-(888) 431-9557) WAS NOTIFIED OF THE FAILURE. THE SERVICE CENTER MANAGER INDICATED THAT THE FAILURE WAS ESCALATED TO THE MANUFACTURER. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE AND THE CONTACT WAS WAITING FOR A FOLLOW-UP RESPONSE. THE VIN WAS NOT AVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 54,000. *TT CONSUMER STATED CAR WAS TAKEN INTO THE DEALER AND SO INCIDENT SINCE. UPDATED 12/20/18*JB TIPP CITY OH Failure Date: 09/25/2018

13 10905034 2016 SUBARU OUTBACK Forward Collision TL* THE CONTACT OWNS A 2016 SUBARU OUTBACK. WHILE ATTEMPTING TO MAKE A TURN, THE VEHICLE EXPERIENCED HESITATION WHILE THE ACCELERATOR PEDAL WAS DEPRESSED. IN ADDITION, THE CONTACT STATED THAT THE FORWARD COLLISION AVOIDANCE SYSTEM MALFUNCTIONED AND THE VEHICLE EXPERIENCED UNINTENDED DECELERATION. THE VEHICLE WAS TAKEN TO THE DEALER, BUT THE FAILURE COULD NOT BE REPLICATED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 10,000. TULSA OK Failure Date: 05/02/2016