

NHTSA Consumer Complaints as of March 12, 2019

7 11060695 2015 VOLKSWAGEN GTI Structure REAR ENDED
SOMEBODY FRONT CAR IS SMASHED AND AIRBAG DIDNØT DEPLOY
RICHMOND CA Failure Date: 12/13/2017

7 11129335 2015 VOLKSWAGEN GOLF Structure LOUD KNOCK IS
PRODUCED WHEN THERE IS BODY FLEX (TIGHT TURNS, SPEED BUMPS,
CHANGES IN ELEVATION) ON THE DRIVER SIDE B-PILLAR. BROUGHT INTO
AUBURN VOLKSWAGEN TO DIAGNOSE, AND WAS TOLD THEY COULD FIND
NOTHING WRONG WITH THE VEHICLE. TOOK THE VEHICLE TO A BODY SHOP
AND HAD THEM REPRODUCE THE NOISE. WAS TOLD IT IS LIKELY A BAD WELD
FROM THE B-PILLAR TO THE ROOF, AND SHOULD BE FIXED IMMEDIATELY AS
IT'S A SAFETY CONCERN. CONTACTED THE DEALERSHIP AND WAS TOLD THEY
WERE NOT ABLE TO DEAL WITH ANY ISSUES CONCERNING THE BODY OF THE
CAR. CONTACTED VOLKSWAGEN OF AMERICA, AND HAVE BEEN PASSED
AROUND BETWEEN CUSTOMER SERVICE AGENTS WITHOUT BEEN GIVEN
ASSISTANCE. DES MOINES WA Failure Date: 08/09/2017

7 10822447 2015 VOLKSWAGEN GOLF Structure I WAS DRIVING
HOME FROM WORK TODAY ON THE INTERSTATE AND IT SOUNDED LIKE A
SHOTGUN WENT OFF. MY SUNROOF SHATTERED. I LOOKED UP AND THERE
WAS A HUGE HOLE IN THE MIDDLE. IT WAS ABOUT 68 DEGREES F, SO IT
WASN'T COLD. I HAVE A GARMIN DASH CAM SO I WENT HOME AND REVIEWED
THE VIDEO LOOKING FOR AN OBJECT COMING FROM THE SKY OR ROAD JUST
BEFORE THE SOUND IN THE VIDEO. NOTHING. I DON'T BELIEVE THAT
ANYTHING HIT THE SUNROOF. I DID NOT HIT ANY POTHOLES. THE GLASS
JUST EXPLODED. I GOOGLED GTI SUNROOF BREAK AND FOUND SOMEONE IN
CANADA WITH THE SAME STORY. I THINK VW HAS AN ISSUE.
TAMPA FL Failure Date: 01/26/2016

7 10780221 2015 VOLKSWAGEN GTI Structure THE PASSENGER-
SIDE FRONT DOOR FAILS TO SEAL SECURELY WHEN IT SHUTS. THE VEHICLE'S
SAFETY SYSTEM DOES DO NOT INDICATE THAT THE DOOR IS AJAR WHEN AT
REST. THE SYSTEM DOES INDICATE THAT THE DOOR IS AJAR WHEN IN
MOTION. WASHINGTON DC Failure Date: 08/15/2015

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7 10714197 2015 VOLKSWAGEN GOLF Structure THE PAINT NEAR
A BOLT FOR ENGINE SUPPORT ON THIS ALLEGED NEW CAR IS DAMAGED, AND
BARE METAL IS EXPOSED. AS THE RUST DEVELOPS, THE ENGINE SUPPORT
MAY FAIL, AND THE ENGINE BLOCK MAY GO OUT OF POSITION. THIS CAN
CAUSE FATAL ACCIDENT. BELOW IS THE PICTURE OF THE PAINT DAMAGE. THE
WEB ADDRESS IS CASE SENSITIVE. HTTPS://
LH3.GOOGLEUSERCONTENT.COM/-YVIYISDZMDO/VUVSSTKR7UI/
AAAAAAAACBO/IEPTS_IAK4C/W1219-H914-NO/IMG_3189.JPG. *TR WEST
HENRIETTA NY Failure Date: 05/01/2015

7 10714200 2015 VOLKSWAGEN GOLF Structure TWO FOAM
PIECES, ONE ON THE LEFT AND THE OTHER ON THE RIGHT, IN THE ENGINE
COMPARTMENT ARE WRAPPED IN TRANSLUCENT VINYL. SINCE THE VINYL
CANNOT WITHSTAND THE HEAT, IT CAN CAUSE FIRE. BELOW ARE PICTURES OF
THE VINYL WRAPPED FOAM ON THE RIGHT SIDE. THE WEB FOLDER
ADDRESSES ARE CASE SENSITIVE. HTTPS://LH4.GOOGLEUSERCONTENT.COM/-
TAJJEWYCJ6E/VUKQFQ8MJPI/AAAAAAAAB_E/4OZ-CUBFFRI/W1157-H868-NO/
IMG_3101.JPG HTTPS://LH4.GOOGLEUSERCONTENT.COM/-APZJAK01WIM/
VUKQGSDF26I/AAAAAAAAB_Q/PQUVYQ0OOKY/W1157-H868-NO/IMG_3112.JPG
HTTPS://LH6.GOOGLEUSERCONTENT.COM/-JIXPGFG4D4Q/VUKQFRDJGMI/
AAAAAAAAB_I/H5VKEOKW2G4/W1157-H868-NO/IMG_3104.JPG. *TR WEST
HENRIETTA NY Failure Date: 05/01/2015